

CABINET MEMBER FOR HEALTH & SOCIAL CARE
22nd June, 2009

Present:- Councillor Doyle (in the Chair); Councillors Barron, Gosling, Jack P. A. Russell and Walker

13. MINUTES OF THE PREVIOUS MEETING HELD ON 8TH JUNE, 2009

Councillor Barron raised a concern in relation to the transitional period for service users moving from RMBC to independent providers. He had reason to believe that some service users were not receiving their care services on a regular basis, and were being missed on occasion. The Director of Health and Wellbeing agreed to investigate this matter and report back to members

The Cabinet Member referred to Minute Number 3 relating to the appointment of Champions and asked that all Champions prepare a short report for the meeting on 20th July, 2009.

Resolved:- That the minutes of the meeting held on 8th June, 2009 be approved as a correct record.

14. ANNUAL REPORT OF THE JOINT LEARNING DISABILITY SERVICE

Shona McFarlane, Director of Health and Wellbeing presented the submitted report in respect of the Annual Report of the Joint Learning Disability Service which outlined the continued strong performance of the service.

Service Provision

One of the most significant events in the last year had been the negotiations for the transfer of social care funding from the PCT to the Local Authority. The funding would be transferred fully in 2011 and would be part of the Partnership Agreement. The amount currently transferred in 09/10 was £6,782,156 and would increase annually by an estimated 2% uplift for the next 2 years.

The service had appointed a new Contracts Manager and two Contract Reviewing Officers, who had undertaken full contract monitoring on 28 providers during their first 6 months. The Contracts Manager had established regular provider forums where the cost of the service, developments, performance and issues were discussed.

The service completed an audit on behalf of the National Audit Commission on people with autism which contributed to the National Autism Bill currently going through Parliament.

The Joint Learning Disability Service contributed to the improved health and welfare of people with learning disabilities in Rotherham. It helped

people to stay well, support their independence and tackle inequalities by providing targeted support to individuals with healthcare needs beyond those provided at a primary health care level.

The Joint Service contributes to the health and wellbeing of people with learning disabilities, in particular increasing the choice and control of people through offering a range of services provided across statutory and voluntary services, and through enabling advocacy services to give people a voice and influence on the planning and delivery of services.

The report outlined the main activities and success of the Joint Learning Disability Service which were:

- Personalisation
- Beacon Update
- Customer Service Excellence Standard
- The Partnership Board
- Performance
- Supported Living
- Park Lea
- Health
- Employment

Achievements

The Learning Disability Team had four teams nominated for team of the year in the Star Awards and the Oaks Day Centre team were awarded the Team of the Year award.

Ratings for the in-house respite and residential and nursing provision following CSCI inspections were all good or excellent.

Other achievements included:

- The Assessment and Treatment Unit achieved the second highest score from the Health Care Commission Inspection and had scored high in the PEAT (Patient Environment Assessment Team) Inspection
- Training in safeguarding had improved and all staff had received this training
- The new NHS electronic system known as System One had been successfully implemented
- Learning Disability Service was included in the second phase for Electronic Social Care Records
- A policy had been developed to support staff when they were supporting service users in personal relationships and were currently training the staff
- The Learning Disability Employment Strategy had been revised, in

- partnership with Speak Up
- Our Assessment and Treatment Unit had generated significant income from other NHS Authorities who purchased beds within the unit

- Every service user was offered a person centred plan and a health action plan. A further 84 service users received a person plan this year and person centred planning continued to be at the centre of transitional planning for young people and their carers. Quarterly transitional meetings involved all partners to ensure robust arrangements were in place. The PCP training had now been extended to some staff within Children and Young People's Services and families and carers. One special school had now embedded PCP into the curriculum from nursery to aged 19 plus.

The main Team Objectives for the next 12 months were

- Valuing People Now awareness
- Effective Partnership Board
- Access to and improvements in healthcare
- Housing Options
- Personalisation – person centred planning
- Increase employment opportunities
- Including everyone – complex needs
- Having a life

Developments for 2009/10 were:

- Implementation of revised safeguarding systems and processes
- Further developments of Supported Living Schemes
- Newly established Intensive Support Service
- Newly established Health Support Team
- Continual development of contract and performance monitoring tools
- Improving access to health services for people with learning disability.

The Learning Disability service was high performing, high quality and high cost. Budgets were getting tighter and a greater focus on Value for Money was required. The service had commenced a review of all its functions to seek to achieve better value for money through service transformation. The first steps were described earlier in the report with the development of two new Health teams from existing resources that will provide support across the

borough rather than be concentrated in one area and only available to a small number of service users. In partnership with South Yorkshire Housing Association we are about to start a review of three nursing and residential homes which are staffed by nurses employed by the PCT, to determine if a residential placement is the most appropriate to meet the service users needs and to secure a more realistic cost for the running of these homes. We will then review all residential placements to ensure that all service users are to benefit from Valuing People Now.

Further work was to be undertaken to ensure that services were evaluated to ensure value for money was being obtained whilst ensuring quality of outcomes.

The service aimed to maintain its longstanding reputation of being a high level performing service and would seek to improve any areas of the new National Indicator Set introduced in 2008/09. Progress would be measured within a Performance Management Framework, on an individual indicator basis in order that we can progressively demonstrate achievement of minimum milestones of better than national average performance progressing towards optimum achievement of all England top quartile performance.

The key performance measures would be identified from both current and past (PAFs) national indicator sets, plus any locally agreed indicators. These would then form a revised Learning Disability Key Performance Indicator (KPI) Suite for 2009 / 10. The suite of indicators would cover both Health and Social Care and be reported throughout the year to the respective Health and Learning Disability Service Senior Management Teams and Boards.

- 2008-09 PAF C30 number of people with a learning disability helped to live at home had been retained for a third consecutive year performance level within excellent top banding.
- 2008-09 First year targets for new national indicators NI 145 and NI146 on settled accommodation and employment had been achieved.
- 2007-08 CSCI Council Performance Assessment Notebook (PAN) summary identified Learning Disability as demonstrating 5 key strengths and zero areas for development.

A question and answer session ensued and the following issues were raised and discussed:-

- Reference was made to performance indicator NI 145 which stated that adults with a Learning Disability in settled

accommodation had achieved first year target and was at a maximum 100%. The question was asked as to how many people this figure represented. The Director of Health and Wellbeing was unsure of the exact figure but agreed to provide this information to Members after the meeting.

- With regard to the performance indicator NI 146 which related to adult with a Learning Disability in employment, this had achieved a first year target of 3%, recording above double the rate at 6.03%, Members asked for the definition of employment. The Director of Health and Wellbeing confirmed that this was 16 hours.
- Reference was made to the drop in figures in relation to reviews of service users. Members queried how this could be rectified in the future. It was confirmed that performance target had been set although these could be hard to achieve as the main problem was an increase in the number of assessments and lack of resources to undertake them.

- A query was raised about whether the NHS electronic system was running in conjunction with the RMBC system. It was confirmed that the system did not run as smoothly as it could but that measures were in place to ensure that information was not duplicated. Confirmation was also given that RMBC would be bidding for some funding to assist with bringing the two systems together.
- Concerns were raised that qualified nurses were to be replaced by lower paid staff at residential homes as a budget saving.
- Reference was made to Strategic Objective 1 which was to strengthen the approach taken to prevent adult abuse, working together with partner agencies to reduce the number of cases of abuse and make people in Rotherham feel safer by 2012. Members asked how this would be achieved. The Director of Health and Wellbeing confirmed that in addition to assessing the service user, assessments would be undertaken of the carer to ensure they could cope. Also training would be offered on safeguarding on a regular basis.

Resolved:- That the content of the annual report and the service objectives for 2009/10 be noted.

15. NATIONAL CHILDREN AND ADULT SERVICES CONFERENCE - HARROGATE

Consideration was given to attendance at the National Children and Adult Services Conference in Harrogate from 21st to 23rd October 2009. The Cabinet Member was asked to agree attendance for two members and nominations were sought.

Resolved:- (1) That the Cabinet Member agree to attendance for two Members at the above conference;

(2) That Councillor John Doyle and Councillor Pat Russell be nominated to attend.