

OVERVIEW AND SCRUTINY MANAGEMENT BOARD

Date and Time :- Wednesday 14 December 2022 at 10.00 a.m.
Venue:- Rotherham Town Hall, Moorgate Street, Rotherham.
Membership:- Councillors Clark (Chair), T Collingham (Vice-Chair), Baker-Rogers, Baum-Dixon, A Carter, Cooksey, Cowen, Elliott, Pitchley, Tinsley, Wyatt and Yasseen.

This meeting will be webcast live and will be available to view [via the Council's website](#). The items which will be discussed are described on the agenda below and there are reports attached which give more details.

Rotherham Council advocates openness and transparency as part of its democratic processes. Anyone wishing to record (film or audio) the public parts of the meeting should inform the Chair or Governance Advisor of their intentions prior to the meeting.

AGENDA

1. Apologies for Absence

To receive the apologies of any Member who is unable to attend the meeting.

2. Declarations of Interest

To receive declarations of interest from Members in respect of items listed on the agenda.

3. Questions from Members of the Public and the Press

To receive questions relating to items of business on the agenda from members of the public or press who are present at the meeting.

4. Exclusion of the Press and Public

To consider whether the press and public should be excluded from the meeting during consideration of any part of the agenda.

For Discussion/Decision:-

5. Safer Rotherham Partnership Annual Report 2021-22 (Pages 5 - 34)

For Overview and Scrutiny Management Board to consider the Safer Rotherham Partnership's Annual Report in its role as the Council's Statutory Crime and Disorder Committee.

6. Scrutiny Review Recommendations - COVID-19 Care Home Safety (Pages 35 - 43)

To consider the outcomes of a spotlight review undertaken by Members of Health Select Commission that sought assurances around the safety of care home workers and residents during the pandemic and onward.

Items for Pre-Decision Scrutiny

In accordance with the outcome of the Governance Review in 2016, the following items are submitted for pre-scrutiny ahead of the Cabinet meeting on 19 December 2022. Members of the Overview and Scrutiny Management Board are invited to comment and make recommendations on the proposals contained within the report.

7. Establishment of a Financial Abuse and Exploitation Service for Rotherham (Pages 45 - 70)

To consider a report which sets out proposals for a new service to help prevent the financial abuse and exploitation of Rotherham residents.

Cabinet Portfolio: The Leader

Strategic Directorate: Adult Care, Housing and Public Health.

8. Council Plan 2022-2025 and Year Ahead Delivery Plan Progress Update (Pages 71 - 216)

To consider a progress report outlining Year Ahead Delivery Plan activities and the data for the Council Plan performance measures for the second quarter of 2022-23.

Cabinet Portfolio: The Leader

Strategic Directorate: Assistant Chief Executive

For Information/Monitoring:-

9. Work Programme (Pages 217 - 218)

To consider the Board's Work Programme.

10. Work in Progress - Select Commissions

To receive updates from the Chairs of the Select Commission on work undertaken and planned for the future.

11. Forward Plan of Key Decisions - 1 December 2022 to 28 February 2023 (Pages 219 - 228)

To review and identify items for pre-decision scrutiny from the Forward Plan of Key Decisions covering the period from 01 December 2022 to 28 February 2023.

12. Call-in Issues

To consider any issues referred for call-in from recent Cabinet meetings.

13. Urgent Business

To determine any item which the Chair is of the opinion should be considered as a matter of urgency.

14. Date and time of next meeting

The next meeting of the Overview and Scrutiny Management Board will be held on Thursday 19 January 2023 at 10.00am at Rotherham Town Hall.

A handwritten signature in black ink, reading "Sharon Kemp". The signature is written in a cursive, flowing style.

**SHARON KEMP,
Chief Executive.**

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Public Report
Overview and Scrutiny Management Board

Committee Name and Date of Committee Meeting

Overview and Scrutiny Management Board – 14 December 2022

Report Title

The Safer Rotherham Partnership (SRP) Annual Report 2021-22

Is this a Key Decision and has it been included on the Forward Plan?

No

Strategic Director Approving Submission of the Report

Paul Woodcock, Strategic Director of Regeneration and Environment

Report Author(s)

Carol Adamson, Community Safety Service Manager

carol.adamson@rotherham.gov.uk

Ward(s) Affected

Borough-Wide

Report Summary

Under section 19 of the Police and Justice Act 2006 and The Crime and Disorder (Overview and Scrutiny) Regulations 2009, annual scrutiny is required of decisions made and actions taken by responsible authorities in connection with the discharge of crime and disorder functions. The SRP annual report 2021-22 is presented to assist with this requirement.

Recommendations

The Overview and Scrutiny Management Board notes the progress of the Safer Rotherham Partnership in tackling crime and disorder in 2021-22 against its key priorities and makes recommendations in relation to the current and future work of the partnership.

List of Appendices Included

Appendix 1 Safer Rotherham Partnership Annual Report 2022-25

Background Papers

No

Consideration by any other Council Committee, Scrutiny or Advisory Panel

The annual report was presented to and agreed by the Safer Rotherham Partnership Board on 10 August 2022 and Cabinet on 20 September 2022.

Council Approval Required

No

Exempt from the Press and Public

No

The Safer Rotherham Partnership (SRP) Annual Report 2021-22

1. Background

- 1.1 The Safer Rotherham Partnership is the borough's Community Safety Partnership, set up under the Crime and Disorder Act 1998. Responsible authorities have a duty to work together to protect their local communities and help people feel safer. They work out how to deal with crime and local issues like anti-social behaviour, drug or alcohol misuse and reoffending. They assess local crime priorities annually, consulting with partners and the local community about their priorities and monitor progress in achieving them. There are five responsible authorities that make up the Safer Rotherham Partnership:

- Probation Service
- Rotherham Metropolitan Borough Council
- South Yorkshire Fire and Rescue
- South Yorkshire Integrated Care Board
- South Yorkshire Police

Voluntary Action Rotherham, Victim Support and The Police and Crime Commissioner for South Yorkshire are also represented at SRP Board meetings.

- 1.2 Section 19 of the Police and Justice Act 2006, requires the Local Authority to ensure that it has a committee with power to review and scrutinise decisions made, or other action taken, in connection with the discharge by the responsible authorities of their crime and disorder functions and to make reports or recommendation to the Local Authority with respect to the discharge of those functions. The Crime and Disorder (Overview and Scrutiny) Regulations 2009, require this committee to meet annually. The SRP annual report is presented to assist the Overview and Scrutiny Management Board in meeting this annual statutory requirement.

2. Key Issues

2.1 How the SRP priorities for 2021-22 were agreed

- 2.2 The overarching priorities referred to in the annual report were agreed by the SRP Board in 2018, following an enhanced assessment and consultation process to develop 3-year priorities from 2018 to 2021. Annual “light touch” reviews have taken place since, focussing on high-risk threats and areas presenting an increasing or changing risk level. In February 2021, the Safer Rotherham Partnership (SRP) Board agreed to extend the priorities for an extra year to cover 2021-2022. This was due to the impact of the Covid pandemic on partner capacity to carry out the enhanced review process in 2020 and early 2021 and restricted methods available for community involvement. The pandemic also affected reported crime and time was needed to understand the impacts on crime data.

- 2.3 In order to ensure that, whilst ‘light touch,’ the annual review process was robust, a range of evidence was collected and reviewed. The evidence used for the 2021-22 review included:

- Rotherham Joint Strategic Intelligence Assessment (JSIA) Summary – SYP Performance and Emerging Issues (February 2021)
- Rotherham Child Exploitation Strategic Profile v2 (January 2020)
- Review of SRP Partnership Plan 2018-2021 (September 2020)
- SRP Quarterly Performance Dashboard 2020-21 – achievement against performance indicators
- Issues identified by SRP priority leads/theme groups

2.4 SRP priorities and objective areas for 2021-22

- 2.5 The Safer Rotherham Partnership agreed five overarching priorities from 2018-2022. These were: Protecting Vulnerable Children; Protecting Vulnerable Adults; Building Confident and Cohesive Communities; Domestic Abuse and Sexual Offences; and Tackling Serious and Organised Crime. The table below shows the objective areas within each priority which were agreed by the SRP Board as a focus for action in 2021-22. The priorities and objective areas were agreed in accordance with the overall SRP vision statement –

Working together to make Rotherham safe, to keep Rotherham safe and to ensure the communities of Rotherham feel safe.

SRP Priority	Objective areas/focus for action
Protecting Vulnerable Children	Tackling child criminal exploitation
	Prevent child sexual exploitation
	Prevent online offending
	Reduce the number of repeat missing children
	Preventing offending
Protecting Vulnerable Adults	Preventing offending
	Mental health
	Substance misuse
	Preventing modern slavery 'mate crime' and 'cuckooing'
	Reduce repeat victims of crime
Building Confident and Cohesive Communities	Making communities safer – tackling community safety priority locations
	Protecting people vulnerable to being drawn into extremism and terrorism
	Preventing hate crime and increasing reporting
	Effective response to community tensions
Domestic Abuse and Sexual Offences	Domestic violence and abuse
	Violence Against Women and Girls.
	Rape and serious sexual offences
	Honour based abuse (including FGM and forced marriage)
Tackling Serious and Organised Crime	Violent crime
	Drug supply

2.6 Governance and performance management

- 2.7 SRP governance processes ensure robust performance management of the priorities. Each objective area has a set of performance indicators which enable progress to be tracked. Monitoring is carried out by designated priority strategic leads who sit at the SRP Board and are supported by partnership priority groups and designated RMBC Community Safety Officers. The strategic theme lead presents a quarterly performance dashboard to the SRP Board, covering what is working well, current challenges and next steps for their priority area. Ensuing discussions allow for challenge by the wider Board members and discussion around any remedial action required. The process also provides assurance to the Board of progress.

2.8 Coordination of action to achieve objectives

- 2.9 2021-22 has seen investment into the RMBC Community Safety team with additional resources allocated through national government funding (Domestic Abuse Act 2021 new burdens funding), allocation of PCC funding by the SRP Board and RMBC investment funding. This has allowed for the recruitment and appointment of a new Community Safety Service Manager to manage the Council Community Safety team. The team includes 6 Community Safety Officers who support the SRP strategic theme leads by coordinating action to achieve agreed SRP objectives, including development and delivery of partnership action plans, negotiating agreements for joint action with partners and overcoming barriers, convening and managing partnership tactical groups, performance management, monitoring of funding allocations and grants, and monitoring of commissioned services and projects. Other team members include the Organised Crime Partnership Coordinator, South Yorkshire Violence Reduction Partnership Manager (based with the South Yorkshire Violence Reduction Unit) and a domestic abuse performance and quality officer. Recruitment is underway to fill a vacant technical officer post who will support improvement in relation to partnership structures to promote safer neighbourhoods, including a review of locality tasking meetings and how these interface with community multi-agency risk assessment processes and vulnerable adult risk management processes. The team also makes sure that the Council's community safety function and the wider community safety partnership are adhering to applicable statutory duties.

2.10 Achievements and progress in 2021-22

- 2.11 The annual report at appendix 1 provides an overview of the work and achievements against each SRP priority and objective area in 2021-22. It sets out what action was taken, achievements and progress made (what we did) and current and emerging challenges. Data and case studies are included to illustrate key work areas. The annual report also recognises that there are constant new challenges relating to crime and community safety that the SRP Board and partners have to deal with. Therefore, the annual report describes future action required.

2.12 Funding

- 2.13 The Safer Rotherham Partnership is allocated a grant each year by the Police and Crime Commissioner to be used towards local community safety priorities. Allocation of this funding is directed and approved by the Safer Rotherham Partnership Board and managed by the Council. In 2021-22 the SRP received a Police and Crime Commissioner grant of £128,386. The annual report lists how this was utilised. The annual report also includes examples where SRP partners have identified and allocated additional funding to achieve SRP priorities, including through external funding bids. This has enabled partners to maximise opportunities to pool resources and achieve added value.

2.14 SRP priority setting 2022-2025

- 2.15 A comprehensive and enhanced priority review process was carried out from May 2021 to March 2022 to inform new priorities and a new SRP Plan from 2022 to 2025. This included a comprehensive review of Police and partner data and information, wide ranging consultation, use of the Management of Risk in Law Enforcement (MoRiLE) tool to assess risks and workshops with strategic leads and professionals with relevant expertise.

3. Options considered and recommended proposal

- 3.1 This report is presented to assist with meeting statutory requirements for the review and scrutiny of crime and disorder functions by the responsible authorities, therefore no alternative options have been considered.

4. Consultation on proposal

- 4.1 The SRP Annual Report 2021-22 was presented to and approved by the Safer Rotherham Partnership Board at its meeting on 10 August 2022.

5. Timetable and Accountability for Implementing this Decision

- 5.1 Not applicable

6. Financial and Procurement Advice and Implications

- 6.1 There are no direct financial or procurement implications associated with this report.

7. Legal Advice and Implications

- 7.1 There are no direct legal implications associated with this report.

8. Human Resources Advice and Implications

- 8.1 There are no direct human resources implications associated with this report.

9. Implications for Children and Young People and Vulnerable Adults

- 9.1 There are no direct implications for children and young people and vulnerable adults associated with this report.

10. Equalities and Human Rights Advice and Implications

- 10.1 There are no direct equalities and human rights implications associated with this report.

11. Implications for CO₂ Emissions and Climate Change

- 11.1 There are no direct CO₂ Emissions and Climate Change implications associated with this report.

12. Implications for Partners

- 12.1 There are no direct implications for partners associated with this report.

13. Risks and Mitigation

- 13.1 The production of this report for scrutiny ensures that the minimum legal requirements are met.

Accountable Officer(s)

Sam Barstow, Assistant Director, Community Safety and Street Scene
Emma Ellis, Head of Service, Community Safety and Regulatory Services

Approvals obtained on behalf of:

	Name	Date
Chief Executive		05/09/22
Strategic Director of Finance & Customer Services (S.151 Officer)	Rob Mahon	09/08/22
Assistant Director of Legal Services (Monitoring Officer)	Phillip Horsfield	31/08/22

Report Author: Carol Adamson, Community Safety Service Manager
carol.adamson@rotherham.gov.uk

This report is published on the Council's [website](#).



Annual Report 2021-2022

***Working together to
make Rotherham
safe, to keep
Rotherham safe and
to ensure the
communities of
Rotherham feel safe***



The Safer Rotherham
PARTNERSHIP

Foreword



Councillor Saghir Alam OBE

I am pleased to present the Safer Rotherham Partnership Annual Report for 2021-2022.

The report describes the priorities, work and achievements of the Partnership over the year as we have worked to achieve our core ambition for all people in Rotherham to be safe and feel safe as they go about their daily lives.

I am proud to see the progress that has been made against our commitments to protect vulnerable children, protect vulnerable adults, build confident and cohesive communities, prevent domestic abuse and sexual offences, and tackle serious and organised crime. However, there are no easy answers to the challenges we face and there are constant new challenges to deal with. Therefore, the report sets out where we still have work to do, and what we need to do as we move forward into 2022-2023.

This year has seen partners undertake extensive research and assessments of the main risks and threats facing our communities in relation to crime and community safety. We have carried out engagement and consultation with many stakeholders, including a public survey and meetings and focus groups with diverse community members and organisations, the business sector, Councillors and partner organisations. These have helped us to review our priorities and inform our new Safer Rotherham Partnership Plan 2022-25.

I would like to thank all board members for their hard work and participation over the last year and I look forward to working with you over the coming year where we will continue to strengthen our partnership to make Rotherham a safer place.

Councillor Saghir Alam OBE
Chair of the Safer Rotherham Partnership Board



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Our priorities for 2021-22

The Safer Rotherham Partnership brings together partner organisations within the Borough to protect local communities and help people feel safer. Our vision is:

Working together to make Rotherham Safe, to keep Rotherham safe and to ensure the communities of Rotherham feel safe


The Safer Rotherham Partnership is a multi-agency strategic partnership made up of senior leaders. Together partners work out how to deal with crime and local issues like anti-social behaviour, drug or alcohol misuse and reoffending. They assess local crime priorities annually, consulting with partners and the local community about their priorities, and monitor progress in achieving them.

Organisations represented at Safer Rotherham Partnership Board meetings in 2020-21 were:

- Probation Service
- Rotherham Clinical Commissioning Group
- Rotherham Metropolitan Borough Council
- South Yorkshire Fire and Rescue
- South Yorkshire Police
- Voluntary Action Rotherham
- Office of the Police and Crime Commissioner for South Yorkshire

Whilst each of the above organisations has individual responsibilities and priorities to prevent crime and to keep people safe from harm, the Safer Rotherham Partnership is able direct additional activities and achieve additional value through combining expertise, experience and resources. Each priority is led by a senior leader drawn from our partner organisations.

Our priorities in 2021-2022 were:

Priority	Objective Areas	Strategic Lead(s) in 2021-22
	Tackling child criminal exploitation	Laura Gough
	Prevent child sexual exploitation	Head of Service, Safeguarding, Quality and Learning, Children and Young People Services, RMBC
	Prevent online offending	
	Reduce the number of repeat missing children	Steve Chapman
	Preventing offending	Chief Superintendent South Yorkshire Police



Priority	Objective Areas	Strategic Lead(s) in 2021-22
 Protecting Vulnerable Adults	Preventing offending	Andrew Wells
	Mental health	Head of Service, Safeguarding and Mental Health
	Substance misuse	Adult Social Care, RMBC
	Preventing modern slavery 'mate crime' and 'cuckooing'	
	Reduce repeat victims of crime	
 Building Confident Cohesive Communities	Making communities safer – tackling community safety priority locations	Steve Adams
	Protecting people vulnerable to being drawn into extremism and terrorism	Group Manager
	Preventing hate crime and increasing reporting	South Yorkshire Fire & Rescue Rotherham District Command
	Effective response to community tensions	
 Preventing Domestic Abuse	Domestic violence and abuse	Sam Barstow
	Violence Against Women and Girls.	Interim Assistant Director
	Rape and serious sexual offences	Community Safety and Street Scene, RMBC
	Honour based abuse (including FGM and forced marriage)	
 Preventing Serious and Organised Crime	Violent crime	Andy Wright T/Superintendent
	Drug supply	South Yorkshire Police



Protecting Vulnerable Children



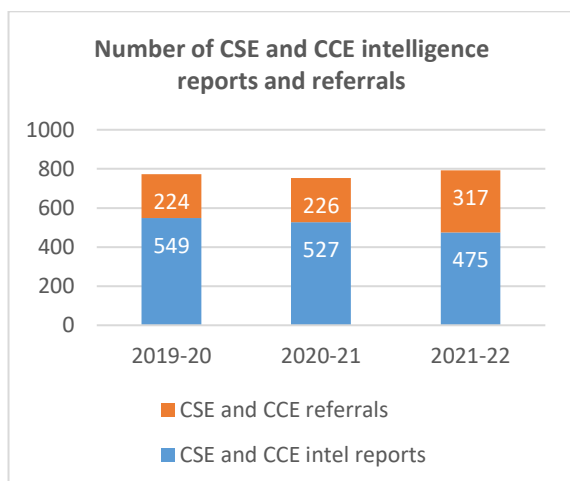
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What we did in 2021-2022

Protecting children from child sexual exploitation (CSE) and child criminal exploitation (CCE) and bringing offenders to justice remained a key priority for the Safer Rotherham Partnership.

The multi-agency Evolve team leads work to understand the prevalence of CSE and CCE in Rotherham, share information, agree strategies to intervene and protect victims, and disrupt and prosecute perpetrators. Driving an increase in intelligence reports and referrals to the Police and children's services is key to this.

The number of intelligence reports, referrals and offences are closely monitored by the Safer Rotherham Partnership Board to ensure continuous improvement. Action has been taken throughout the year to ensure data collection processes are effective, including contact with the National Police Chief's Council Lead for Child Protection and Abuse Investigations, to improve the national data available for benchmarking.



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Number of CSE and CCE linked offences in 2021-2022

103 CSE offences and 78 CCE offences were recorded in 2021-22.

Over the year, training was delivered by the Evolve team to help increase intelligence reports and referrals by making sure workers can spot the signs and know the correct referral pathways where there are concerns of exploitation. Over 150 professionals were trained, including education providers, residential providers, child exploitation champions, Hallam University students, and the Multi-Agency Safeguarding Hub and duty teams.

Additional training was delivered to children and families' workers and professionals across a range of sectors during Safeguarding Awareness Week and throughout the year. This has included online child exploitation training and training on child exploitation and contextual safeguarding. There was also Online Safety training and Sharing Images Online training delivered to 120 professionals. Further training for parents, carers and professionals is being developed to provide guidance on how to better protect children from online risks.

Feedback from Online Safety Training

"I found this really informative. Online safety is a big issue of concern for our adoptive parents and we have had requests for support with this. I feel I now know how to respond and where to signpost to." – **Team Manager, Adoption Service**

The 'Spot the Signs' communication campaign has been running throughout the year. It was refreshed for Safeguarding Awareness Week (SAW) in November 2021 and social media posts shared via RMBC reached over 18,000 people with over 400 people visiting the link to the RMBC child protection web page. Information on signs to be aware of in education settings has been shared with all schools for display in staff areas. Information cards were printed for frontline workers including signs of exploitation and contact numbers for reporting and these have been distributed through Neighbourhood teams and to Ward Councillors.



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Protecting children from exploitation in hospitality has been taking place through a joint operation with the Police and Council. Guidance was provided to hotels through a video produced by the Evolve team and South Yorkshire Police and information posters for staff areas to remind them to spot the signs. This was followed up with assurance visits to four hotels in November 2021. Further visits showed that two of the hotels had implemented additional measures to protect children on their premises including the use of a code word for staff and additional mandatory training sessions.

Remedi were commissioned to carry out consultation with CSE victims in Rotherham, looking at their experience of services and how improvements can be made. The report has been presented to the Safer Rotherham Partnership Board detailing the outcomes of the consultation, key themes and recommendations. Several service users who took part in the consultation took the opportunity to feedback directly to members of SRP Board and continued engagement is being planned for the future. Improvements have already been made in response to learning from service users, including further training for the Evolve team around children with additional needs and the introduction of a feedback opportunity for all children at the point their involvement with Evolve concludes.

Evolve ran a 6 month pilot to bring all child exploitation under one pathway. The outcome was positive and will now continue with pathways and processes being further embedded going forward.

Engagement with programmes offered to young offenders through the Youth Justice Service has been increasing whilst the number of repeat offenders has been reducing. This shows that the programmes are having an impact and are educating young people and supporting them to make better choices.

Children and young people who are missing from home can quickly find themselves in dangerous situations. The number of missing episodes remains low. Missing Advocates continue to complete return home interviews in a timely manner and attend strategy meetings and other professional discussions.

Current and emerging challenges

Online safety is an increasing concern. Training has been provided to professionals who work with children and families and through this, we have been able to start building a Digital Champions Network to share information or concerns around specific online risks and schools have been sharing these with parents/carers.

Online offending



The number of online incidents recorded by Police against and by young people increased 28% compared to 2020-21

What we need to do

Continue the drive to increase referrals and intelligence reports for CSE and CCE by exploring further opportunities for training and other interventions, along with ways to evaluate the effectiveness of awareness raising work.

Build better links with schools to identify and intervene at an early stage in relation to online safety and provide relevant information and support to professionals, young people and families.

Continue to increase awareness of the signs of child exploitation amongst frontline workers and members of the public.



Protecting Vulnerable Adults

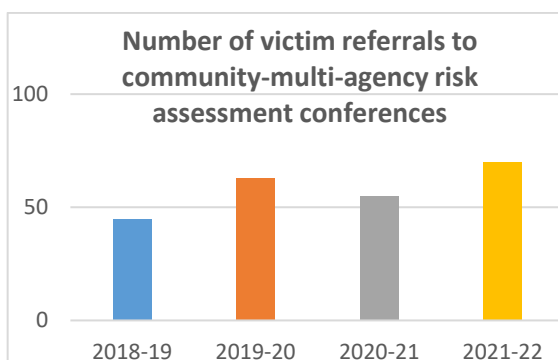


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What we did in 2021-2022

The dedicated Mental Health Clinical Specialist, based within the Police Safer Neighbourhood Service, has played a key role in providing interventions to reduce the risks of vulnerable adults becoming involved with the criminal justice system, as either a victim or perpetrator. These specialist interventions ensure that vulnerable adults are helped to access the most appropriate support services. During 2021-22 there were 805 mental health interventions ensuring that adults with mental health needs were provided with, or signposted to, the most appropriate support. This is an increase of 373 interventions compared to 2020/21.

How the partnership responds to people with complex needs has been improved further through the restructuring and additional resourcing of the Community Multi-Agency Risk Assessment Conference (C-MARAC), working towards reducing offending against vulnerable adults. There were 70 managed referrals during the period, an increase of 15 cases compared to 2020-21 and 28 cases referred from the C-MARAC up to the Vulnerable Adults Risk Management Meeting (VARM). The support provides a bespoke multi-agency response for individuals to reduce risks and vulnerabilities.



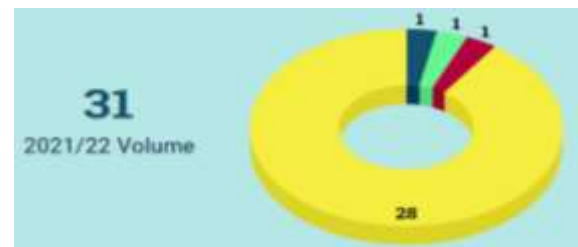
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Referrals to Vulnerable Adult Risk Management Meetings in 2021-22

Reducing offending of high frequency offenders continued to be a key focus of the partnership, with an emphasis on the provision of dedicated Offender Support Plans. During the period there were 143 support plans in place for all people managed under the Integrated Offender Management scheme who are in the community or coming up for prison release. The support offered through the plans resulted in reduced offending by the majority of those subject to them along with wider support in respect of employment and housing.

Modern slavery is a serious crime that violates human rights. It often takes place in plain sight and is difficult to detect. Collaborative multi-agency partnerships are vital to ensure that victims are identified, protected and safeguarded.

Modern Slavery Offence Types



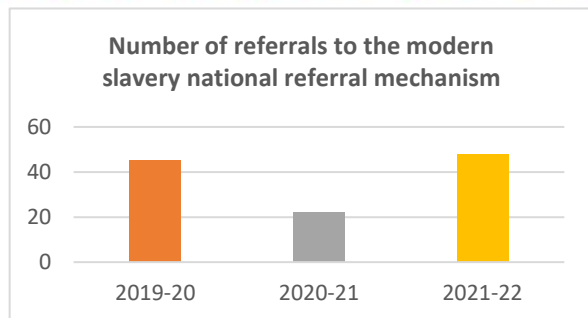
Key: ● Arrange or facilitate travel of another person with a view to exploitation ● Commit offence other than kidnapping or false imprisonment with intention of arranging travel with a view to exploitation ● Hold person in slavery or servitude ● Require person to perform forced or compulsory labour

Rotherham is a member of the South Yorkshire Modern Slavery Partnership, a multi-agency group to strengthen the area's response to modern slavery.

In 2021-22 a total of 48 referrals were made to the Home Office National Referral Mechanism. This is a significant increase on last year, with improved information sharing, greater awareness between the partnership and the benefits of the dedicated council Single Point of Contact Officers having a positive impact.



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Current and emerging challenges



During 2021-22 the partnership witnessed a significant month on month increase of the number of Vulnerable Adult Alerts resulting in questions around the operational and strategic management and governance of the process and whether our response could be further improved.

Maintaining contact and support by agencies with the cohort of repeat offenders has the potential to be improved through better inter-agency working and sharing of information.

What we need to do

Contribute to plans being developed by the Council's Head of Service, Safeguarding and Mental Health, to improve multi-agency work to addressing vulnerability.

Improve information sharing between Police, Probation and drug and alcohol service staff in respect of repeat offenders and support this with cross-agency training.

Deliver a Modern Slavery and Human Trafficking rolling training, awareness raising and communication plan.

Contribute to establishing a partnership-based drug and alcohol death review panel to identify learning for services.

Work with and support the Police and other agencies to raise awareness and improve our response to vulnerable/older people who are subject to crime, including online crime.

Case Study

X is a 67yr old male who lived alone. He was targeted by a male who 'cuckooed' (took over) his property, isolated him from his friends and family and began to both financially and physically exploit him.

Housing Officers identified that there were concerning issues at the property and referred the case into the Community MARAC process. Due to the risks and complexities identified, the case was escalated to the Vulnerable Adult Risk Management (VARM) meeting to provide a person-centred approach. The perpetrator had coerced the victim to such an extent that he believed he was providing him with care and support which prevented the victim from making a complaint.

The plan was to disrupt the situation by ensuring a regular police presence utilising local officers. Officers from Adult Social Care ensured that the appropriate care needs assessments were completed, and we began instilling trust back into the victim by highlighting the fact that we felt that he was the victim of exploitation.

The victim eventually accepted that he was a victim but was in fear of reprisals should he complain. He was assisted to move house away from the perpetrator to a new undisclosed address.

Unfortunately, the fear was so deep rooted that the victim refused to provide any witness testimony but did verbalise his experiences. On the back of the circumstantial evidence, Council ASB officers served the perpetrator with an injunction warning letter that seeks to prevent him engaging with vulnerable people.

Due to mental health input, the victim has been referred for social prescribing. He was introduced to Rotherham United Community Sports Trust who arranged an introduction to a fishing club, which in his words, he has "found a new lease of life".



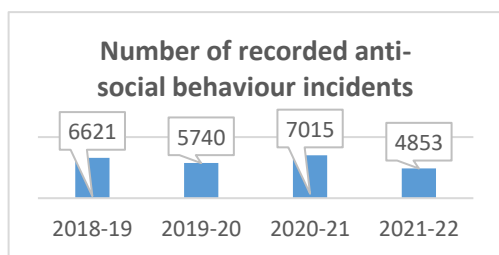
Building Confident and Cohesive Communities



The Safer Rotherham
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What we did in 2021-2022

Neighbourhood crime and anti-social behaviour (ASB) have a very damaging impact on residents' lives and wellbeing. Good data and information sharing, achieved through Police and Council officers working together in co-located area based teams, has enabled "hotspot" areas to be quickly identified for responses. Following a significant rise in ASB during the Covid pandemic lockdowns, attributed to more people being at home and more neighbour disputes, the pre-pandemic achievements of reducing ASB are back on track.



Significant investment has been made to improve the Borough's CCTV camera system, providing a better deterrent to offending and to improve public use and feelings of safety in public spaces. The Government Safer Streets Fund has enabled innovative lighting to be installed in Clifton Park following consultation with women about safety.

There is growing recognition that hate crime has a particularly devastating effect on individuals and whole communities, causing emotional harm, long term trauma, a feeling that they don't belong and changing their lifestyles to avoid further incidents.

We have delivered some highly successful educational work with children and young people to explore and challenge attitudes that foster division and hate in communities, equipping our young people to be responsible citizens in the future.

The successful Remedi Step Up, Beat Hate project continued for a second year with workshops delivered to 1,719 young people. Content

included understanding hate crime and its impact on victims, families and communities; empowering young people to identify signs and report hate in a safe and responsible way and sources of support for victims. Schools taking part were Clifton Community School, Dinnington High School, Maltby Academy, The View Kelford School, Winterhill School, Rawmarsh Community School, Rotherham Aspire, St Pius X Catholic High School and Brinsworth Academy where all 1,225 pupils took part. Feedback was overwhelmingly positive, examples are below:

Rotherham Hate Crime Service

'I didn't realise how many young people are hurt by hate crime and how we can all help to stop it'

Rotherham Hate Crime Service

'I really enjoyed it and would recommend it to others, it also makes me feel safe now that if I see a hate crime committed, I know how to report it'



STEP UP BEAT HATE



STEP UP BEAT HATE

Take up of the Rotherham Youth Cabinet schools hate incident charter has increased. The charter, developed by young people, contains eleven pledges for schools to demonstrate commitment to tackling hate through education, reporting and taking hate incidents seriously.

Tackling attitudes that drive hate crime is important to victims. 33 young people and 7 adults, involved in/at risk of being involved in hate crime offending, attended restorative interventions with Remedi. The programme addresses individuals' attitudes and behaviours, working through scenarios to understand the impact of their actions. Where identified, victims are offered separate restorative justice interventions which takes the form of victims questions being indirectly posed to the offender.

Safeguarding people from being drawn into harmful extremism or terrorism is a statutory duty of partners. Recent Home Office moderation shows Rotherham is performing strongly against



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the "golden thread" benchmark areas, which are risk assessment, action planning, governance and Channel delivery. Channel is a confidential, voluntary, multi-agency programme that provides early support to safeguard children and adults who might be susceptible to being radicalised.

Specialist training was provided to teachers and professionals on Media Literacy and Extremism and Holding Difficult Conversations

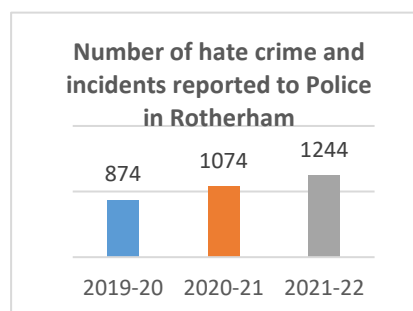
New structures are in place anticipating the new "Protect Duty" which will become law by early 2023. The duty was championed by victims' groups following the 2017 Manchester Arena terrorism attack. Our partnership Protect and Prepare Group will support local organisations and businesses to protect the public.

Current and emerging challenges

Neighbourhood crime and anti-social behaviour remains a continuing priority and focus for improvement.

Rotherham has followed the national trend of increasing hate crime reports. Influencing factors are attributed in

part to increased neighbour disputes during the covid pandemic and global and national events that have increased public awareness of reporting. Police positive "action taken" outcomes to hate crime reports is also an area of close monitoring.



What we need to do

Continue to improve partnership problem solving of crime and ASB in local neighbourhoods.

Improve victims' experiences of reporting hate.

Implement a programme of community engagement to promote dialogue and community cohesion.

Engage with schools to develop and deliver a range of educational activities and interventions on the Harms of Hate.

Continue to develop our approach to keeping people safe from harmful extremism and terrorism.

Case Study



The adult service user was referred following a post court outcome after she was arrested for assault and shouting racial abuse.

The programme helped her learn different ways to deal with conflict and manage her emotions. She particularly related to the 'compass of shame' which helped her to understand how she currently dealt with negative feelings and talk about how to do this in a more positive way.

She opened up about the views of her family members and stated that she spent a lot of time when she was a child around racist and homophobic views. She stated that she does not agree with these views but finds that she can sometimes use offensive language as a way of hurting other people. This led to discussing how hateful words affect victims and other people around them.

The service user fully understood the impacts of her actions and felt a lot of remorse. She decided to engage with restorative justice (RJ), and referrals were made to the RJ practitioner.

At the end of the programme she said

"I have learnt a lot doing this programme. I have learnt how to be more self-aware and different ways to deal with my emotions, whilst learning about the different elements of hate crime, I would recommend this programme to others it is very useful, and you learn a lot"



Domestic Abuse and Sexual Offences



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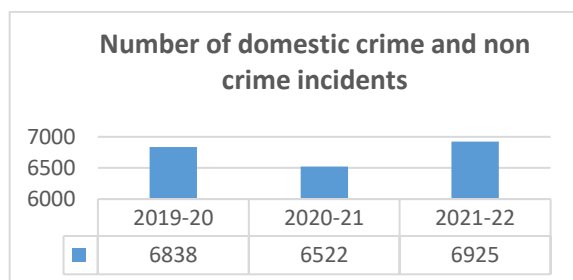
What we did in 2021-22

A new partnership Domestic Abuse Strategy was published in January 2022. Significant investment has been made in enhancing domestic abuse support services for victims. New central government funding has supported the implementation of new duties under the Domestic Abuse Act 2021. The strategy's delivery plan sets out partners' commitments to improving services.

Rotherham now has 23 properties for domestic abuse victims, which are all occupied. The victims and children living in the properties have full wrap around support from specialist Domestic Abuse Officers. There are eight more properties in the pipeline, helping victims and their children find solace and independence in a space they feel safe and supported.

Complementary to this, is a pathway for victims to receive funds for target hardening to keep them safe within their own homes, which is currently utilised well by all support services.

Domestic abuse reports have increased this year. This is a likely factor of Covid lock down restrictions being lifted, giving more freedom to victims to report and more media attention locally and nationally on domestic abuse. 3039 victims were referred into domestic abuse support services and 1533 accepted support.



A range of voluntary and charity sector services were commissioned to: deliver counselling, housing and refuge support to domestic abuse

victims and survivors; additional support for young people witnessing/experiencing domestic abuse; and support for perpetrators to change behaviours.

Partners are continuing to access domestic abuse training. 766 places were taken up across a variety of courses.

The re-commissioning of domestic abuse outreach services which commenced in 2021-22 has now concluded. Rotherham Rise will provide the new service from 1st October 2022 which aims to:

- Safeguard victims and dependents
- Empower victims to have a voice and take control of their lives
- Break the cycle of abuse by working with individuals affected by domestic abuse
- Build on the strengths of the individual to help them to live well in the community where they have choice and control about how their needs are met
- Support victims to develop coping strategies and a support network which will help them to achieve their optimum level in independent living and social engagement
- Reduce the risk of homelessness through preventing further abuse and fleeing their home.

Work is continuing on the re-design of the Council in-house domestic abuse service which will support victims with more complex needs.

Partners are working together to tackle rape and sexual offences, including work to build trust with victims to encourage early reporting to avoid evidential difficulties and maximise convictions.

Planning to address male violence against women and girls is underway. Early work includes engaging with licensed premises and promotion of the Ask for Angela campaign. Stamp Out Drink Spiking training was delivered to staff and management (including pub landlords/staff, security, street pastors, licensing officers) working with the South Yorkshire Violence Reduction Unit.



Current and emerging challenges

Reducing the number of repeat victims is a continuing challenge. Numbers of repeat referrals increased last year as below:

Repeat referrals to the domestic abuse Multi-Agency Risk Assessment Conference	
2020-2021	2021-2022
186	208

What we need to do

Continue implementation of the Domestic Abuse Strategy Delivery Plan 2022-25.

Mobilise the new out-reach service contract which will provide a single pathway for victims to access services, and monitor victim engagement and acceptance of support.

Develop and initiate an in-house complex case domestic abuse support service.

Continue partnership work to reduce repeat victims, including tackling repeat offending through a more targeted approach with perpetrators.

Continue to monitor domestic abuse services and build on their strengths and the work they deliver. We will continue to listen to victim voices ensuring they are at the heart of services we commission and ensure a trauma informed approach is adopted.

Ensure our communication / media plans are aligned with the South Yorkshire Violence Reduction Unit and South Yorkshire Police, ensuring engagement is maximised to its full potential.

The new Safer Rotherham Partnership plan 2022-25 strengthens our commitment to tackling rape and sexual offences and male violence against women and girls.

Case Study Domestic Abuse Support Service Rotherham Rise

Client background

The client is a female who self-referred to our service. She had left an abusive relationship a few months prior to the call and was feeling low and having thoughts of suicide.

Support Needs

In the initial call we completed a domestic abuse and suicide risk assessment whilst offering emotional support. We contacted the Crisis Team who were able to give the client some immediate support around her thoughts of suicide. Support included:

- Domestic abuse awareness- specifically coercive control and gaslighting behaviour
- Safety planning and keeping safe when at home and work
- Self-esteem and confidence
- Trauma and its effects on the brain
- Looking at the stereotypical 'victim' and how this is not accurate and how with support she can start to view herself as a survivor
- Expectations around the criminal justice system, next steps, timescales and liaison with the Police officer in charge to make sure the client was kept updated.
- Grounding techniques

Outcomes

The client has now completed support with Rotherham Rise and has had a remarkable outcome. The client is now able to see that she is not to blame and has, with support, been able to rebuild her life and relationships with family members. The client is no longer having suicidal thoughts, better able to manage her emotions and free from domestic abuse.

Survivors voice:

"I felt heard and believed"



Tackling Serious and Organised Crime



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What we did in 2021-2022

A successful multi-agency task force has tackled cannabis grows combining the enforcement powers of all partners. From October 2021 to March 2022, £9.6 million worth of plants were seized, 34 arrests made and 60 prohibition notices served to landlords.

The Safer Rotherham Partnership funded an Organised Crime Partnership Coordinator from 1 November 2021 to strengthen partnership work to:

- prevent individuals and groups becoming involved in organised crime
- improve information sharing
- coordinate action to disrupt organised crime
- target those causing the highest harm to individuals and communities.

Communication about organised crime has been improved, including education on information sharing. Plans to tackle individual organised crime groups have been revised with a refreshed focus on developing multi agency approaches to disruption.

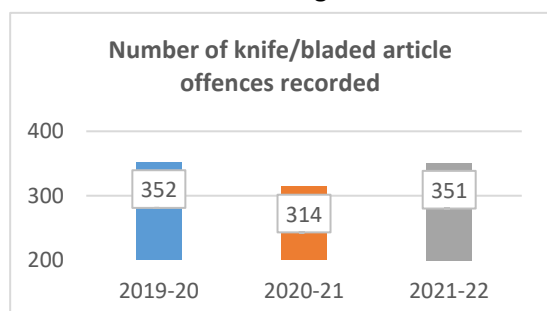
Collaborative work is taking place with the South Yorkshire Violence Reduction Unit to take a public health approach to preventing and reducing violence.

Additional Police extra high visibility “Grip” patrols are taking place in hotspot areas.

Current and emerging challenges

Cannabis production continues within Rotherham despite intensive enforcement.

Knife crime is not reducing.



What we need to do

Continue collaborative working with the South Yorkshire Violence Reduction Unit on initiatives to tackle violence targeted to local needs.

Increase awareness of organised crime, how organised crime groups operate and the harmful impacts on communities, to increase intelligence and prevent people being drawn into harm.

Focus on proactive work utilising analytical data and partner knowledge to identifying opportunities for disruption.

Build trust and confidence in reporting.

Increase collaboration to protect vulnerable and exploited individuals connected to organised crime.

Case Study

Organised Crime Group Members Jailed

Eleven members of a Rotherham organised crime group were convicted for their part in criminal activities including the possession of cannabis and money laundering.

In 2017 and 2018, multiple search warrants were executed which saw police seize large amounts of cash and thousands of cannabis plants. Intelligence at the time suggested that the group were using the funds from producing and supplying drugs to fund their lavish lifestyle and substantial property portfolio. Further enquires led police to establish the hierarchy of the group which includes numerous members of the same family.

Seven people received prison sentences, three received suspended sentences and one received a community order.



Rotherham Violence Reduction Action Plan



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What we did in 2021-2022

The Rotherham Violence Reduction Partnership Manager, working with the South Yorkshire Violence Reduction Unit, brings together the police, council, health and community sectors to deliver a plan of action to tackle violent crime and its root causes. A snapshot of some of this year's achievements is below.

'Plan B' Custody Navigators located in police custody suites and A&E Navigators at the hospital engaged with people attending due to violence - maximising 'reachable and teachable' moments

Investment in upskilling professionals in Rotherham saw 1159 training places accessed on modules covering adolescent to parent abuse; suicide prevention; and Foundation Stage Evidence Based Non-Violence Resistance Parenting Programme.

Launch of the innovative use of smart water (forensic marking) to protect domestic abuse victims where abusers deny they are contacting the victim, by providing evidence of offending.

Funding support for multi-agency 'Operation Keepsafe' work with young people and street-based activities to reduce anti-social behaviour, substance misuse and raise awareness of crime and consequences.

Engagement with young people at risk of child criminal exploitation through residential outdoor learning and adventure activities.

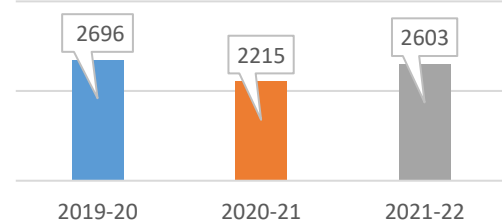
8 young people took part in the Ambassador of Hope Campaign, remembering Damilola Taylor.

Following data analysis and consultation two knife bins were installed in Rotherham town centre.

Licensed venues were engaged in the "Drink Spike Aware" campaign by providing training and follow up, with 25,000 drink-protectors/bottle stoppers and 600 drink spike aware posters distributed.

Current and emerging challenges

Number of violence with injury offences recorded by Police



What we need to do

Priorities for 2022- 2023 are:

- Support effective rehabilitation, providing ways out for those already entrenched in violence, or who have been in prison
- Reduce violence through victim identification, care and support programmes
- Reduce access to lethal weapons and work to change social norms that support violence
- Continue to promote the adoption of trauma informed practices to an approved standard

Case Study

Young People's Boxing and Fitness Classes

250 young people, ages 10 to 19, accessed gym classes supported by the Violence Reduction Unit, where they received coaching and mentoring from positive role models.

After building trust, the young people began to disclose aspects of difficult family lives to the staff. Some found it hard to do school homework at home; some were hungry as families couldn't always afford food. The gym provided a 'home learning' area for homework which is well utilised, and now provides food and water at classes.

Boxing builds fitness, self discipline, confidence, structure, work ethic and friendship. For some it provides a safe place and an alternative to gang related activity. One young person said:

"I see people with drugs, see it around, it's their choice, just don't get involved - come to here (boxing gym) cos no one in here (is) trying to make you try stuff"



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Other highlights

Engagement and consultation

During 2021/22 consultation was carried out to inform the Safer Rotherham Partnership Priorities 2022-25. This included visiting a number of community organisations including Rotherham Sight and Sound, Rotherham Ethnic Communities Network, Apna Haq and Sense. We also organised specific consultation events for women to discuss the issues which were important to them, met with young people at a local boxing gym and engaged with local LGBT+ community members. This gave an important voice to the community in shaping future priorities.

Learning to improve services

100 practitioners attended a half-day webinar in January 2022 to discuss and respond to learning from a recent domestic homicide review (DHR) involving the death of a young East European male. The Independent Chair of the DHR drew on national and international research and local information to reveal how new migrants may be at particular risk if living precarious lives and are invisible to local services. There were lessons for improving safety and health outcomes as well as responding to domestic abuse. Public health specialists provided input about self-harm. Actions for improving practice were identified.

Communications and campaigns

Hate Crime Awareness week saw partners work with Remedi and Rotherham United Community Sports Trust. Young people working with Remedi carried an anti-hate banner onto the pitch at half time during a Rotherham United match. The Ask For Angela campaign was promoted in pubs. Safe Places provides support for vulnerable people when out and about. A campaign highlighted the dangers of using Laughing Gas. Social media channels take safety messages into the community.

Community Payback

Community Payback is a community sentence for people convicted of a crime and is an alternative to custody. It's a way of helping to create better outcomes for people on probation and better communities. The Rotherham project provides a dedicated team of up to 8 people with a supervisor for an average of 4 days a week to undertake projects directed by members of the public, Councillors and officers. The work helps participants learn new skills and benefits the community.

The team has worked at Thrybergh Country Park laying footpaths, resurfacing the car park, and maintaining the children's play area. They have carried out groundworks for the Hope Fields project, decorated a community centre, cleared litter in Maltby and supported the development of the LEAF centre in Rockingham.

"Working with Community Payback has been great but that's not just my opinion, that's also our visitors opinion. We have a number of people now who go up to the team and actually thank them personally and it's something that surprised me, that I didn't really anticipate, was this was a two-way process. Our visitors and our regulars are very respectful of the teams that come up here, that's been a real bonus for us. Some of the service users actually bring their families back to show them the work they've been doing, it's nice that they've got the same pride in the work they're doing for us as well."

Principal Officer, Thrybergh Country Park





Rotherham Restorative Domestic Abuse Project, Remedi

Being exposed to domestic abuse has serious consequences for children and young people. It can affect how they think, feel and behave and the consequences can last into adulthood. The Cease programme delivers support and restorative interventions with young people who are affected by domestic abuse. This is delivered in three ways:

CEASE 4 session programme for young people aged 13-24 years enables participants to: • better understand and recognise abusive behaviours; • better understand the role friends and relatives may play in supporting someone experiencing abuse; • be fully aware of actions that may be taken, the sources of local support and mechanisms and help for accessing that support. 27 young people completed this support.

Intensive restorative mentoring support for young people aged 13-15 years who are affected by Domestic Abuse. 7 young people completed the support which initially focuses on reducing risk, through safety planning and practical support. Restorative work then focusses on supporting the young person to move forward following the abuse. This may include emotional support, confidence building, self-esteem and positive body image exercises, healthy relationships, boundaries and expectations work. The aim is to reduce the risk of them becoming involved in a future abusive relationship and support individuals to be the people they can and want to be.

4 session CEASE perpetrator programme for young people aged 13-17 who are displaying controlling or coercive behaviours towards their parent/carer. 11 young people completed this programme which supports them to recognise abusive behaviours and understand the concept of choice and responsibility within a relationship. The impact of harm upon all individuals is explored with a view to developing voluntary behaviour change for the longer term. Restorative exercises are utilised throughout to improve communication and support the young person to express their feelings and needs safely.





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Safer Rotherham Partnership Funding Overview

The responsible authorities that make up the Safer Rotherham Partnership dedicate significant resources through mainstream services to preventing and tackling crime, improving community safety and safeguarding vulnerable people. These include children's and adults safeguarding services across the Council and NHS services, Rotherham Council's community safety function which supports and coordinates the work of the Safer Rotherham Partnership and a wide range of other Council services such as domestic abuse, community protection, housing, children and families services, neighbourhood engagement and public health. Police, Probation Service and South Yorkshire Fire and Rescue are also dedicated to reducing crime and anti-social behavior, reducing reoffending and keeping people in Rotherham safe. Other important contributors are voluntary, community, charity and faith sector organisations and the education sector.

Safer Rotherham Partnership partners also seek to identify additional funding for specific community safety initiatives, to maximise opportunities to pool resources and achieve added value. Below are some examples of additional funding contributions and how they were utilised.

Safer Rotherham Partnership - Community Safety Fund Grant award from the Police and Crime Commissioner for South Yorkshire

Project No.	Project Description	Actual spend	SRP Priority:	Priority Key:
P1	SRP Communication, Engagement and Training	£13,935	1,2,3,4,5	1 – Protecting Vulnerable Children
P2	Perpetrator Programme	£14,584	4	2 – Protecting Vulnerable Adults
P3	Community Payback	£20,000	3	3 – Building Confident and Cohesive Communities
P4	Organised Crime Partnership Coordinator	£19,187	5	4 – Domestic Abuse and Sexual Offences
P5	Rothacs Taste of Recovery (domestic abuse counselling service)	£4,500	4	5 – Preventing Serious and Organised Crime
P6	CCTV Rosehill Park	£8,280	3	
P7	Child Sexual Exploitation – Independent Victim Engagement	£10,000	3	
P8	Drug Supply - multi-agency operations on Cannabis Grows in Ferham and Eastwood areas	£10,000	5	
P9	Covert and Overt Re-Deployable CCTV	£27,900	3	
	TOTAL SPEND	£128,386		



Safer Streets Funding

Project Description	Actual spend	SRP Priority:
CCTV	£81,522	3
Community Engagement	£10,000	3
Property marking	£14,479	3
Safer Streets 3 - Innovative lighting and CCTV in Clifton Park	£115,000	1, 2, 3, 4
Safer Streets 3 - Communications campaign targeting perpetrator behaviour	Additional £75,000 project led by PCC to cover all South Yorkshire local authority areas	1, 2, 3, 4

RDASH Funding

Project Description	Actual spend	SRP Priority:
Remedi Domestic Abuse - Restorative DA Role and Cease Project	£27,000	4
Remedi Restorative Hate Crime Service	£23,000	3
TOTAL SPEND	£50,000	
Mental Health Clinical Specialist post based within the Police Safer Neighbourhoods Team	£60,000	2

Home Office Crime Reduction Programme

Project Description	Actual spend	SRP Priority:
Community Crime Coordinator	£52,068.62	1,2,3



South Yorkshire Violence Reduction Unit Funding

VRU funding allocated to Rotherham

Project Description	Actual spend	SRP Priority
PAPYRUS: SP-EAK: Suicide Prevention, Explore, Ask, Keep Safe	£1,350	1, 2
Drink spiking - STOPTOPPS: Venue/ Manager Drink Spike Aware Course, versatile drink spike protectors	£3,110	2, 5
Early Help & Family Engagement: Targeted Interventions	£1,707	1, 5
In 2 Change: Music Mentoring Programme	£840	1, 2
Boxing & Fitness classes - sports and mentoring to high risk vulnerable young people	£2,993	1, 2, 3, 5
TOTAL SPEND	£10,000	

Office of the Police and Crime Commissioner, South Yorkshire - Prevention of Drink Spiking Fund	Actual spend	SRP Priority
STOPTOPP'S versatile drink spike protectors	£1,869	2, 3, 5
Bottle Stoppers	£120	2, 3, 5
Drink Spike Aware Posters	£11	2, 3
TOTAL SPEND	£2,000	



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Priorities for 2022-23

Protecting Vulnerable Children

Our commitments

Objective area:	We will:
Child Abuse	<ul style="list-style-type: none"> • Increase understanding of the potential signs of neglect and child abuse through training and awareness raising with partners • Raise awareness with the public around the signs of early abuse and mechanisms for reporting
Child Criminal Exploitation (CCE)	<ul style="list-style-type: none"> • Increase understanding of CCE, reporting and responses, with professionals and the public through training and awareness raising • Work together with partners and the public to reduce the risk of CCE and ensure accurate recording of investigations and quality outcomes
Child Sexual Exploitation (CSE)	<ul style="list-style-type: none"> • Increase understanding of CSE, reporting and responses, with professionals and the public through training and awareness raising • Work together with partners and the public to reduce the risk of CSE and ensure accurate recording of investigations and quality outcomes

Protecting Vulnerable Adults

Our commitments

Objective area:	We will:
Substance misuse	<ul style="list-style-type: none"> • Increase engagement and positive outcomes from substance misuse treatment services for offenders within the criminal justice system
Mental health	<ul style="list-style-type: none"> • Review the use and impact of mental health treatment requirements in the criminal justice system • Review dual diagnosis pathways to support service users with mental health and alcohol/mental health and alcohol/drug use treatment needs
Modern slavery and Human Trafficking	<ul style="list-style-type: none"> • Increase understanding of the potential signs of modern slavery through training and awareness raising with partners • Raise awareness with the public around the signs of modern slavery and mechanisms for reporting



Safer and Stronger Communities

Our commitments

Objective area:	We will:
Making communities safer – tackling community safety priority locations	<ul style="list-style-type: none"> Review and refresh the partnership approach to problem solving in local neighbourhoods, including thresholds and methodology for partnership activity.
Preventing hate crime	<ul style="list-style-type: none"> Focus on the use of education and engagement to prevent hate crime by tackling the drivers of hate Improve victims' experiences of reporting hate crime and incidents
Online crime	<ul style="list-style-type: none"> Explore innovative ways in which partners and the public can be educated around online safety and digital technologies and develop engagement with young people, families and older people. Identify best practice in embedding online activity within service user assessments

Protecting people from violence and organised crime

Our commitments

Objective area:	We will:
Domestic abuse	<ul style="list-style-type: none"> Transform domestic abuse services, in line with the partnership strategy, to improve outcomes for victims Ensure all those fleeing domestic abuse are able to access safe accommodation and appropriate support Improve the use of criminal justice measures to better protect victims
Sexual abuse	<ul style="list-style-type: none"> Review and refresh the sexual abuse delivery plan, focussing on victim engagement Improve timely reporting of sexual offences to increase forensic opportunities
Male violence against women and girls	<ul style="list-style-type: none"> Reduce male violence against women and girls by focussing on hot spot locations and repeat perpetrators Deliver awareness raising events, projects and promotions aimed at improving women and girls' safety and feelings of safety



Protecting people from violence and organised crime

Our commitments

Violence	<ul style="list-style-type: none"> • Provide ways out for those already entrenched in violence, or who have been previously incarcerated, to support effective rehabilitation • Reduce violence through victim identification, care and support programmes • Reduce availability and access to lethal weapons • Work to change cultural and social norms that support violence • Encourage all professionals and organisations to continue to work toward becoming trauma-informed, to an approved standard for South Yorkshire
Organised crime	<ul style="list-style-type: none"> • Proactively identify and implement a whole system partnership approach to tackling organised crime • Prevent individuals and emerging groups from becoming involved in organised crime • Build stronger information sharing structures between partners and communities • Target our partnership approach to those causing the highest harm in our communities • Disrupt organised crime via a partnership approach, utilising the Pursue, Prevent, Protect and Prepare framework
Counter terrorism	<ul style="list-style-type: none"> • Reduce the risk of terrorism by taking a partnership approach to the Prevent, Protect and Prepare workstreams of the UK Contest Counter Terrorism Strategy • Achieve compliance with the Channel, Prevent, Protect and Prepare duties (under the Counter Terrorism and Security Act 2015) demonstrated through self-assessment using Home Office toolkits



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For further information visit the Safer Rotherham Partnership website at www.saferrotherham.org.uk or follow us on social media for our latest news and updates at:

www.facebook.com/Rotherhamcommunitysafety

www.instagram.com/rmbccommunitysafety

www.twitter.com/RmbcSafety

If you would like this information in another language or format, please ask us. You can contact us through our website or by emailing community.safety@rotherham.gov.uk



South Yorkshire
FIRE & RESCUE





Public Report

Overview and Scrutiny Management Board

Committee Name and Date of Committee Meeting

Overview and Scrutiny Management Board – 14 December 2022

Report Title

COVID-19 Care Home Safety

Is this a Key Decision and has it been included on the Forward Plan?

No, but it has been included on the Forward Plan

Strategic Director Approving Submission of the Report

Jo Brown, Assistant Chief Executive

Report Author(s)

Katherine Harclerode, Governance Advisor

01709 254352 or katherine.harclerode@rotherham.gov.uk

Ward(s) Affected

Borough-Wide

Report Summary

This spotlight review sought assurances around the safety of care home workers and residents during the pandemic and onward. This review of local response and learning complements the national inquiry into health and care worker safety which was widely requested by health and care workers and their families in 2020-21. The review was undertaken by Cllrs Yasseen (Chair), Keenan, Griffin, Haleem and Hoddinott.

Recommendations

1. That the report be noted.
2. That the following recommendations from the review be submitted to Cabinet for consideration and response:
 - a) That the learning from the pandemic and ongoing needs in respect of care home safety be noted.
 - b) That the service consider how the Council may help support recruitment and retention within the care sector.
 - c) That consideration be given to how best to retain, where possible, the benefits of supportive models such as regular engagement, access to training/guidance and Interdisciplinary Management Team (IMT) approach, which were adopted during the pandemic.
 - d) That outcomes of forthcoming reviews by the Health and Wellbeing Board on learning from the Pandemic be considered for scrutiny.

List of Appendices Included

None

Background Papers

Care home Safety. Presentation.

Care Quality Commission, The state of health care and adult social care in England 2020/21. 21 October 2021.

Department of Health and Social Care, Care Quality Commission, and UK Health Security Agency. Guidance Coronavirus (COVID-19): admission and care of people in care homes. How to protect care home residents and staff during the coronavirus outbreak. 16-August 2021 - 1 April 2022.

Consideration by any other Council Committee, Scrutiny or Advisory Panel

Health Select Commission – 24 November 2022

Council Approval Required

No

Exempt from the Press and Public

No

Scrutiny Review Recommendations – COVID-19 Care Home Safety

1. Background

- 1.1 This spotlight review sought assurances around the safety of care home workers and residents during the pandemic and onward, living with COVID-19. This review of local response and learning complemented the broader national concern and inquiry into health and care worker safety, prompted by requests from health and care workers in other areas of the UK and their families in 2020-21. Similar concerns were reiterated in a 21 October 2021 report by the CQC, in respect of the state of care in England. The Government guidance regarding approaches to mitigate the spread of COVID-19 among care home workers and residents was withdrawn on 1 April 2022, as part of the Living with Covid Strategy. Elected Members in Rotherham met with commissioning officers and team leads and the Cabinet Member for Adult Social Care and Health on 29 March 2022, to discuss and make recommendations to promote the safety of local care home workers and residents through applied learning from the pandemic.
- 1.2 The review focussed primarily on the external market which provides the vast majority of care, with thirty-two care homes for older people operating in the borough. The review also examined the two council-run care homes with the understanding that these represent a small percentage of the market. Relevant information relating to learning from the pandemic was requested in respect of infections/deaths rates; PPE availability and use; and challenges around visitation, discharge from hospital to care homes, and vaccination.
- 1.3 At the time of the discussion, nine care homes had closed on a temporary basis due to COVID-19 outbreaks. This was following Interdisciplinary Management Team (IMT) meetings, applying best practice guidance on mitigating the impacts of COVID-19. The Health and Wellbeing Board had conducted an overall survey of care homes in November 2021, which informed the scrutiny discussion.

2. Key Issues

2.1 PPE in care homes

Initially, supplies of Personal Protective Equipment (PPE) for health care and other kinds of care was siphoned to health care, reducing the supply available for care homes and home care. During this time, the mandate to care homes was for light PPE, that is, face coverings and gloves. New guidance was received each week. Hospitals soon raised their PPE complexity, but care homes did not have parity.

- 2.2 PPE supplies at this time were not readily available from the Government. PPE supplies that were available were sourced from China. Prices rose significantly, such that a mask that previously would have cost a few pennies now cost £1 to £2. The Council was a purchaser of PPE and was a partner with care homes in actively supporting the response. The service was at this time working 7 days a week distributing the PPE. The Adult Care Strategic

Commissioning Manager and her team drove the PPE to care homes throughout the borough.

- 2.3 Necessary PPE later became freely available from the Government through a national portal. Before the portal came online, the Local Resilience Forum (LRF) encountered quality issues regionally. The Local Resilience Forum could be expected to pay only what was reasonable for the PPE that was desperately needed during this phase of the pandemic.
- 2.4 **Adaptive communication and support for care homes**
Daily phone calls took place among an Interdisciplinary Management Team (IMT) and care homes to provide all round, real-time support. This model of delivering support proved crucial, because the experiences of the care homes were unprecedented. For example, one care home lost 9 residents in one week, which was so unusual as to be traumatic for residents and care workers.
- 2.5 To pay for discretionary aid where it was most needed in addition to mandatory responsibilities, grants were deployed to help care homes continue to respond to the evolving situation. Further, shared good practice brought in an early uplift in fees in recognition of the pressures on care homes. Fees were moved to November 2021, whereas they would have come in March 2022, to help support care homes.
- 2.6 **Testing in care homes**
The testing regime for care homes also evolved during the pandemic. National schemes and Rotherham schemes were implemented to help identify and isolate the virus early. Multiple outbreaks demonstrated a ripple effect from the community into care homes through the staffing route. Staff could test negative but then be positive due to incubation of the virus and asymptomatic carrying. Resulting workforce challenges meant that care home managers were sleeping on the premises until staff recovered.
- 2.7 At the same time, care homes experienced reductions in bed occupancy from 86 percent to around 72 percent. To be financially viable, care homes must maintain an 85 to 90 percent occupancy. This, coupled with a further challenge of mandatory vaccines for care home workers, created a perfect storm of workforce costs. A small number of staff did leave the care sector at this time - 10 out of 1800 care workers. The legacy effect of these challenges is an observable decline in recruitment and retention of care home staff.
- 2.8 The timeline care homes experienced was characterised by a spike in early 2020, a lull in the summer of 2020, a rise in winter 2020, and the arrival of vaccination in January 2021, with care workers willingly testing daily. In January 2021, the national direction was taken to use lateral flow testing to support visiting. This came into use in addition to local initiatives which utilised visiting pods, screens and outdoor or open-air areas to allow residents to see their loved ones safely.
- 2.9 Following publication of the Living with Covid Strategy, the Government identified who would receive free Lateral Flow Tests, such as frontline care

workers, and who would be required to pay. This provision has now been removed.

2.10 **Understanding ONS data around deaths in care homes**

Three key data sets compiled by the Office of National Statistics (ONS) summarise the impact of COVID-19. Considered together, the data sets suggest that COVID-19 resulted in excess deaths for Rotherham residents in general and also for residents within the care sector of Rotherham.

Available data indicates that the majority (86.9%) of deaths of service users, in Rotherham, occurred within the care setting during 2020, compared to 86.6% in England. The percentage of deaths in care homes remained stable before the pandemic and through 2020, before dropping in 2021, and was consistently below the England and Wales percentage. There was a slightly higher percentage of deaths in care homes where COVID-19 was mentioned on the death certificate (15.1%) compared to England and Wales (13.1%) across 2020 and 2021. Rotherham experienced significantly higher mortality than England and high excess deaths early in the pandemic when care homes were worst affected. A high burden of underlying health conditions may have been a factor in this.

2.11 The increase in the number of deaths within care settings in 2020 compared to the five-year average (2015-2019) was comparable to England and Wales. In the recording of deaths, practitioners had to note that some suspected to be COVID-19 related, had not been confirmed through testing.

2.12 Deaths in the care sector, England and Wales - Office for National Statistics (ons.gov.uk).

This data indicates the number of registered deaths of care home residents by local authority, registered in 2020 (not COVID-19 specific). This shows 816 deaths for Rotherham registered in 2020, for all causes. Of these, 805 were reported to the Care Quality Commission (CQC).

2.13 Death registrations and occurrences by local authority and health board - Office for National Statistics (ons.gov.uk).

The 2020 edition of this dataset shows counts of the number of deaths registered/deaths occurred, including deaths involving COVID-19, by local authority and place of death (not specific to care sector residents). The occurrence tabs in the 2020 edition of this dataset were updated for the last time on 22 June 2021.

2.14 Deaths registered

For deaths registered up to 1 January 2021, in Rotherham:

- There were a total of 623 COVID-19 deaths, of these 149 were in a care home.
- For all causes, in all locations, there were 3,454 deaths registered in this time.
- For all causes, in a care home setting, there were 707 death registrations in this time.

2.15 **Deaths occurred**

For death occurrences up to 1 of January 2021 that were registered up to 19 June 2021, in Rotherham:

- 153 of 646 COVID-19 deaths occurred in a care home.
- For all causes, in all locations, there were 3,382 death occurrences during this time. This compares to 2835 deaths of Rotherham residents registered in 2019.
- For all causes, in a care home setting, there were 707 occurrences during this time.

2.16 **Deaths involving COVID-19 in the care sector, England and Wales - Office for National Statistics (ons.gov.uk).**

This data is for Rotherham care home residents, deaths registered in all locations (the location includes care home, hospital, etc). Data runs from 14/03/2020 to 21/01/22.

- In 2020, there were 657 deaths of care home residents registered for all causes.
- For 2021 and 2022 there were 622 deaths of care home residents registered for all causes.
- For COVID-19 deaths, there were 179 deaths in 2020, and 58 deaths in 2021/22.
- Of the deaths of care home residents registered in 2020, 27% in Rotherham were COVID-19.

2.17 **Vaccination in care homes**

Care home residents were offered their vaccines the week before the general public. In Rotherham, 99% of care home residents and residential care workers have taken up both doses of the vaccine, 98% have taken up the first round of the booster and 81% the spring booster as of October 2022. This data pertains to residents registered with a Rotherham GP.

2.18 **In September 2022, those eligible were able to book the autumn booster. The coverage in care home residents and residential care workers continues to increase as the booster roll-out continues.**

2.19 **Learning from the pandemic**

Areas of learning from the pandemic have been implemented. For example, dedicated beds prevent transmission from hospital to care homes, as hospitals strive to discharge patients faster. Enhanced staff PPE in red areas has also been implemented to prevent transmission within care homes. The necessary PPE will continue to be provided by the Government through 2023. Meanwhile, the Council has built significant resilience in maintaining stocks of PPE - enough for at least 200 days. Good hand hygiene has also cut down transmission. The vaccine programme also has continued, facing further surges.

2.20 **Further learning was derived during the middle stages of the pandemic when staff rotas were affected. In response to workforce shortages, changes to national immigration have meant that care home staff are now given priority. A way to lower levels of infections would be to improve the benefits offer to care**

home workers. Providing sick pay would result in less reliance on agency staff and lower levels of infections. Contracts should consider these social value elements in contracting with agencies, considering what can be done to prevent infection. An understanding of the Council's influence becomes important in the COVID-19 recovery environment, as commissioning decisions are being made and contracts negotiated.

2.21 Ongoing needs for care home safety

The Council actually has limited levers whereby to influence care homes, the vast majority of which are private businesses. Ultimately, residence in a particular care home comes down to individual choice. The Council does not issue global contracts. Fees rates are challenging for care homes to pay staff in excess of the Real Living Wage and to compare favourably with the NHS. Workforce shortages in the care sector will continue to be an issue driven not only by pay, but vocational pressures and alternative employment e.g., retail and warehousing. Specific COVID-19 grants from central government such as the Infection Control Fund have previously been issued which could have been used by care homes to pay for staff sick leave – three such grants were returned unspent. Some of the most expensive facilities deprioritise basic sick leave for staff.

2.22 The Council does not keep a list of “approved” care homes but does regularly monitor the quality of provision within the borough. As background contracts are being refreshed, these include information around skills for care providers and also capacity tracking. These are mandatory to complete as part of the Council's requirement to support care homes. Quality issues can result in a care home being rated as “Requires Improvement.” Limited staffing and high turnovers of registered managers often signal an issue.

2.23 Therefore, a major priority in the service plan is care home quality, with recruiting problems and the need for better terms and conditions and better pay as key areas for improving care. A Government-led Fair Cost of Care exercise is exploring these needs, as the Council alongside the South Yorkshire ICB respond to the challenges. A strong workforce, good quality guidance, access to PPE and a proportionate and accessible testing regime are all needed to deliver care safely going forward.

3. Options considered and recommended proposal

3.1 Recommendations were developed by Members during the scrutiny discussion. Members considered the possibility of recommending that the service collaborate with the social value team to ascertain whether elements of contracts could better reflect learning about care home staffing terms and conditions. This did not become part of the recommendations because the Council does not have the power to exert direct influence on third party staffing terms and conditions.

4. Consultation on proposal

4.1 Members have due regard to the expressed views of their constituents in their formulation of scrutiny priorities and lines of enquiry. Recommendations from

scrutiny are produced as outcomes of consultation by Members in their role as elected representatives of Rotherham residents.

5. Timetable and Accountability for Implementing this Decision

- 5.1 The accountability for implementing recommendations arising from this report will sit with Cabinet and relevant officers.
- 5.2 The Overview and Scrutiny Procedure Rules require Cabinet to consider and respond to recommendations from Overview and Scrutiny Management Board and the Select Commissions in no more two months from the date that Cabinet receives this report.

6. Financial and Procurement Advice and Implications

- 6.1 No financial implications arise directly from this report, although the response to the review will take account of any such implications.

7. Legal Advice and Implications

- 7.1 There are no legal implications directly arising from the report

8. Human Resources Advice and Implications

- 8.1 There are no human resources implications directly arising from the report.

9. Implications for Children and Young People and Vulnerable Adults

- 9.1 There are no implications for Children, Young People, and Vulnerable Adults directly arising from the report.

10. Equalities and Human Rights Advice and Implications

- 10.1 Furthering equalities and human rights are key objectives in undertaking scrutiny activity; therefore, Members have due regard for equalities implications in the development of scrutiny work programmes, lines of enquiry and in their derivation of recommendations designed to improve the delivery of council services for residents.

11. Implications for CO2 Emissions and Climate Change

- 11.1 There are no climate or emissions implications directly associated with this report.

12. Implications for Partners

- 12.1 There are no implications for partners directly arising from the report.

13. Risks and Mitigation

- 13.1 Members have due regard to the risks and mitigation factors associated with the services under scrutiny and have made recommendations accordingly.

14. Accountable Officers

Emma Hill, Head of Democratic Services and Statutory Scrutiny Officer
Katherine Harclerode, Governance Advisor

Approvals obtained on behalf of Statutory Officers: -

	Named Officer	Date
Chief Executive	Sharon Kemp	Click here to enter a date.
Strategic Director of Finance & Customer Services (S.151 Officer)	Named officer	Click here to enter a date.
Head of Legal Services (Monitoring Officer)	Named officer	Click here to enter a date.

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Committee Name and Date of Committee Meeting

Cabinet – 19 December 2022

Report Title

Establishment of a Financial Abuse and Exploitation Service for Rotherham

Is this a Key Decision and has it been included on the Forward Plan?

Yes

Strategic Director Approving Submission of the Report

Ian Spicer, Strategic Director of Adult Care, Housing and Public Health

Report Author(s)

Paul Elliott

Acting Head of Housing Operational Services

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Business Development Manager

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Ward(s) Affected

Borough-Wide

Report Summary

This report sets out proposals for a new service to help prevent the financial abuse and exploitation of Rotherham residents.

The proposed service will include the recruitment of a specialist investigator dedicated to Rotherham to investigate cases where crime is suspected, the review of historic exploitation cases and the delivery of financial exploitation and abuse awareness training for key staff and partners.

This service will add to the existing safeguarding offer within the Council's Adults Safeguarding Service and the Council's Trading Standards Service to provide a more comprehensive response.

Recommendations

That Cabinet:

1. Approve the establishment of a Financial Exploitation and Abuse Service for Rotherham as detailed at Section 3 – Option 2.

List of Appendices Included

Appendix 1 Part A – Initial equality screening assessment form
Appendix 2 Part B – Equality Analysis Form
Appendix 3 Carbon impact assessment form

Background Papers

Analysis of Safeguarding Reviews April 2017 – March 2019 LGA December 2020

Protecting the Public and Supporting Business from Pandemic Recovery to the Cost-of-Living Crisis – The Impacts and Outcomes of Local Trading Standards Services 2021/22 in England and Wales

Consideration by any other Council Committee, Scrutiny or Advisory Panel

No

Council Approval Required

No

Exempt from the Press and Public

No

Establishment of a Financial Abuse and Exploitation Service for Rotherham

1. Background

- 1.1 The Care Act 2014 describes financial abuse as a type of abuse which includes having money or other property stolen, being defrauded, being put under pressure in relation to money or other property and having money or other property misused.
- 1.2 Financial abuse and exploitation can take many forms, it can happen to a wide range of people and circumstances, not just those who are supported directly by the Council. It is often associated with:
- Someone taking or misusing someone else's money or belongings for their own gain
 - Harming, depriving or disadvantaging the victim
 - Controlling someone's purchases or access to money
 - Other forms of abuse
 - Borrowing money and not giving it back
 - Stealing money or belongings
 - Taking pension payments or other benefits away from someone
 - Taking money as payment for coming to visit or spending time together
 - Forcing someone to sell their home or assets without consent
 - Coercing or deceiving someone into making bad investments
 - Forcing someone to make changes in wills, property or inheritance
 - Providing services to an individual, potentially through coercion or deception and then charging exceptionally high fees for those services, often perpetrated by individuals or companies known commonly as 'rogue traders'.
- 1.3 The signs of financial abuse and exploitation are not always immediately obvious and can be subtle. It can include for example:
- Unexplained money loss.
 - Lack of money to pay for essentials such as rent, bills and food.
 - Inability to access or check bank accounts and bank balance.
 - Changes or deterioration in standards of living e.g., not having items or things they would usually have.
 - Unusual or inappropriate purchases in bank statements
 - Isolation and withdrawal from friends and family
- 1.4 The Council's Adult Social Care Services consistently receive safeguarding concerns that have an element of suspected financial abuse. Since 2019 although the number of concerns raised has fluctuated, (223 in 2019/20, 362 cases in 2020-21 and 318 in 2021-22, 150 to date in the current year) the percentage where financial abuse is suspected has remained around the 43% mark and has been the third highest category of abuse over the three-year period.

- 1.5 There are examples of people who have been exploited and who have been unable to pay for their care and support. The loss of funds in these situations is significant. A sample of eight cases in Rotherham between 2014 and 2019 resulted in a financial loss of £111,678 between the individuals and the local authority.
- 1.6 Deprivation is a known factor in making individuals and communities more susceptible to financial exploitation and abuse. On the Index of Multiple Deprivation 2019 (IMD 2019) Rotherham ranks the 35th most deprived upper tier local authority in England out of a total of 151 authorities. In all, 59 Rotherham neighbourhoods rank amongst the 20% most deprived in England and 36 of these are in the top 10% most deprived.
- 1.7 Research published by The Association of Chief Trading Standards Officers in October 2022 in their Impacts and Outcomes Report 2021/22, suggests that issues related to the current cost-of-living pressures are at record levels and set to trigger unprecedented demand and pressure on services in the future, including Trading Standards teams.
- 1.8 The Chartered Trading Standards Institute (CTSI) has reported that three quarters of UK adults are feeling more vulnerable due to the current cost-of-living pressures and nearly half have seen a rise in scams / financial exploitation. Furthermore, older adults are reported to be disproportionately impacted upon by such scams across the country. The number of adult safeguarding concerns relating to financial abuse also show that 55% of cases involved those aged over 65 years and that the suspected source of harm was a person known to them in 61% of cases.
- 1.9 Given this context and reflective of the Council's core commitment to safeguarding and ensuring Rotherham residents are safe, healthy and live well, the Council has been developing proposals for the development of a new service offer to further help prevent such abuse and exploitation in the Borough.
- 1.10 The work to establish the service offer was delayed, principally by the impact of the pandemic, with colleagues in West Yorkshire experiencing issues with time and resources to support Council colleagues in Rotherham. Post-pandemic, discussions resumed with the necessary urgency to enable the proposals contained within this report to be finalised.

2. Key Issues

- 2.1 The investigation of Financial Abuse and Exploitation is of a specialist nature and the Council currently has limited expertise in this field. The Council was aware of a service which has been successfully operating across West Yorkshire, tackling financial abuse and exploitation, including 'rogue traders' and this offered an opportunity to provide some insight into what may be required in Rotherham. Discussions have subsequently been held with the West Yorkshire Joint Services Trading Standards Team to learn from their experience and expertise, to support the development of options for a service offer for Rotherham.

- 2.2 The West Yorkshire Joint Services created their financial abuse and exploitation service offer in October 2016. Supported by funding from the Office of the West Yorkshire Police and Crime Commissioner, a co-located multi-disciplinary team was established comprising of:
- Trading Standards professionals
 - Financial Exploitation Investigators,
 - A Police Officer
 - A Social Worker.
- 2.3 Following its establishment, the team, which covers the 5 districts of West Yorkshire, began to uncover serious criminal activity and financial abuse linked to rogue traders including sales of home improvements – roofing, guttering, driveways, fascia boards, double glazing, mobility aids etc., with evidence of prolific targeting of older adults to their significant financial detriment.
- 2.4 Since its inception, the service has dealt with over 260 referrals relating to allegations of financial abuse of adults within the West Yorkshire area. Most referrals have come from the Adult Social Care teams in the five districts (81), in addition to those being identified and sent through to the team via the Banking Protocol (67). The Banking Protocol Initiative was launched in May 2017 and is a partnership between financial institutions, West Yorkshire Police and West Yorkshire Trading Standards. This protocol enables bank staff to contact police if they suspect a customer is in the process of being ‘scammed’, with an immediate priority response to the branch. This has resulted in direct referrals where concerns of financial abuse are suspected. Their experience has been that the number of cases is increasing rapidly, as more training is delivered to Adult Social Care professionals, who then begin to recognise the ‘red flags’ within their caseloads.
- 2.5 The discussions with the West Yorkshire service have helped to illustrate the key aspects of work that the team feel would supplement and enhance a Rotherham service offer and which would need to be procured. This activity would be supported by existing resources within Council services such as Adults Safeguarding, Trading Standards and key partners. The new service offer would therefore include:
- The appointment of a specialist investigator to deal with Rotherham casework, with a particular focus on cases where criminal activity is suspected.
 - A review of historic cases to help determine the extent of the issue locally, to inform future service planning and development.
 - Delivery of a programme of awareness raising training for key staff/professionals.
 - Support to develop associated service processes and procedures.
- 2.6 A Council working group including colleagues from Adult Social Care Strategic Safeguarding, Housing Services, Regulation and Enforcement, Finance, Performance and Business Intelligence, Procurement and South Yorkshire Police Safer Neighbourhoods Team, have worked to develop the proposal for

Rotherham. If the recommendation of this report is approved, the working group will implement the service proposal to commence activity from April 2023. The working group will also focus on developing referral pathways and associated procedures to support the implementation of the new service offer.

3. Options considered.

3.1 Option 1 – Commission the service, through an existing service provider, (without a dedicated Rotherham investigator)

The option to establish a Rotherham offer via a fully commissioned model was considered. This option would involve all aspects of the service offer being delivered by a procured specialist provider, as part of their existing service. This would not allow for the development of knowledge in Rotherham or create a post within the procured service dedicated solely to Rotherham casework. The development of local knowledge and a dedicated resource focussing on Rotherham casework are seen as essential to effective service delivery and the future development of the service offer locally.

This option is not recommended.

3.2 Option 2 – Commission the service, through an existing service provider with a dedicated Rotherham investigator (as detailed in 2.5)

This option would supplement existing Council resources and through a procured specialist provider, include the appointment by that provider of a specialist investigator, for an initial period of two years, dedicated solely to Rotherham casework. The procured provider would also be asked to deliver the other activity detailed in Section 2.5 as part of the contract. The appointed investigator would be recruited and managed by the procured provider. It is envisaged that the postholder would benefit from the wider resources of the provider, in addition to building essential operational relationships with Council staff and partners.

This option would deliver the specialist experience and expertise required and a dedicated Rotherham resource.

This option is recommended.

3.3 Once commissioned, it is the intention that day to day management of service provision and contract monitoring will be the lead responsibility of the Strategic Safeguarding Manager within the Adult Social Care Service. The evidence of the first year of delivery following appointment of a specialist service provider will be used to produce an evaluation report, to inform decisions about the service delivery model beyond the initial two years.

4. Consultation on proposal

4.1 The development of service proposals included workshops with the project team and relevant services. As a result of these workshops, it was considered that there was scope to develop an enhanced service offer to help

address financial abuse and exploitation in Rotherham. The working group has been instrumental in shaping the options and recommendation. The proposed service has been discussed with strategic groups that have experience in working with victims of financial exploitation and abuse. This has included:

- The Council's Safeguarding Champions Group – 20th September 2022
- Rotherham Safeguarding Adults Board – 24th October 2022
- Advice in Rotherham Partnership – which includes organisations offering financial advice from across Rotherham – 26th October 2022

5. Timetable and Accountability for Implementing this Decision

- 5.1 Subject to approval of the recommendation, the working group will undertake the necessary work to procure a specialist provider by March 2023 and implement the service offer from April 2023.

6. Governance

- 6.1 The service will be subject to regular contract liaison meetings to evaluate the progress of delivery and impact against the agreed outcomes.

7. Financial and Procurement Advice and Implications

- 7.1 The services to be delivered by an external provider in this report would be classified as Social and Other Specific Services ("SOSS") as defined in the Public Contracts Regulations 2015 (as amended) ("the Regulations"). The value of this commission over the 2-year term proposed (£200,000) is below the threshold for SOSS (£552,950 exclusive of VAT). As such the full application of the Regulations does not apply. At this value, the Council must ensure the procurement activity is undertaken in compliance with the Council's own Financial and Procurement Rules.
- 7.2 A £100,000 annual revenue budget has been allocated within existing resources to support this work. As such, the proposal will not create a budget pressure.

8. Legal Advice and Implications

- 8.1 S42 Care Act (2014) provides that where a local authority has reasonable cause to suspect an adult is experiencing abuse (which includes financial abuse or exploitation) it must make necessary enquiries to enable it to decide whether any action should be taken and, if so, what and by whom.
- 8.2 The establishment of a Financial Abuse and Exploitation Service would assist the Council in carrying out the S42 statutory duty.

9. Human Resources Advice and Implications

- 9.1 There are no significant HR issues to be considered. Should TUPE apply in the future then due HR processes would be followed.

10. Implications for Children and Young People and Vulnerable Adults

- 10.1 The recommendation within this Cabinet report to establish a Rotherham Financial Exploitation and Abuse Team, if agreed, would have a positive impact on the welfare of adults within the Borough in terms of adding additional safeguarding adults' expertise and capacity into the system in terms responding to potential financial abuse at an earlier stage. This exploitation / abuse may be being perpetrated by someone known to the adult(s) or via the wider community in the case of rogue traders / larger criminal organisations. The establishment of such a service would provide further bespoke financial abuse awareness training into the Borough across all partners / sectors which would promote widest identification of financial abuse cases. This approach is in accordance with and strengthens Rotherham Council's preventative Safeguarding Adults duties under the Care Act as would communications about any successful prosecutions brought about by the Team.

11. Equalities and Human Rights Advice and Implications

- 11.1 Ensuring that services are effective and accessible to all of our communities including protected characteristics groups is important. Referrals from partner agencies to Adult Safeguarding are monitored to show that cases involving all parts of the community are being referred, particularly those from groups who we know are at greater risk of financial exploitation and abuse. This will be part of the ongoing evaluation of the effectiveness of delivery during the two years of the project.
- 11.2 The training will help to raise the understanding and awareness of these issues with staff and the impact on those groups who may be at greater risk of financial abuse and exploitation. As part of the evaluation of the project the appointed provider will be expected to capture the characteristics of the cases that come to light.
- 11.3 The project will include support for media campaigns to raise awareness in the wider community of the risk of financial exploitation and abuse and those who might be at greater risk of falling victim to this type of abuse. The media campaign will be delivered through a variety of channels to disseminate the messages as widely as possible.

12. Implications for CO2 Emissions and Climate Change

- 12.1 The specialist investigator will need to spend some time in Rotherham and some at the providers location. The amount of travel needed will be managed to make best use of resources while minimising CO2 emissions.
- 12.2 The specialist investigator dedicated to Rotherham work will use existing office space. It is not anticipated that there will be an increase in CO2 emissions as a result of this decision.

13. Implications for Partners

- 13.1. The working group included South Yorkshire Police Safer Neighbourhoods Service, Adult Care, Housing Services and Regulation and Enforcement. The working group will work with the procured provider to develop referral pathways to improve access to services for those affected by financial abuse and exploitation at an earlier stage.
- 13.2 Key services and partners will be included in the awareness raising training offered by the provider and in the development of referral pathways as part of the service implementation.

14. Risks and Mitigation

- 14.1 Failure to recruit to the specialist investigator post could delay the project. To mitigate this risk the post will be advertised across the West and South Yorkshire regions. If recruitment is delayed because of a lack of suitable candidates, the contract issued to a provider will require delivery using existing members of their service as far as reasonably practical.

15. Accountable Officers

Paul Elliott, Acting Housing Operational Services Manager
Sue Shelley, Business Development Manager

Approvals obtained on behalf of Statutory Officers: -

	Named Officer	Date
Chief Executive	Sharon Kemp	02/12/22
Strategic Director of Finance & Customer Services (S.151 Officer)	Judith Badger	01/12/22
Assistant Director, Legal Services (Monitoring Officer)	Phillip Horsfield	01/12/22

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This report is published on the Council's website.

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Appendix 1.

PART A - Initial Equality Screening Assessment

As a public authority we need to ensure that all our strategies, policies, service and functions, both current and proposed have given proper consideration to equality and diversity.

A **screening** process can help judge relevance and provide a record of both the process and decision. Screening should be a short, sharp exercise that determines relevance for all new and revised strategies, policies, services and functions.

Completed at the earliest opportunity it will help to determine:

- the relevance of proposals and decisions to equality and diversity
- whether or not equality and diversity is being/has already been considered, and
- whether or not it is necessary to carry out an Equality Analysis (Part B).

Further information is available in the Equality Screening and Analysis Guidance – see page 9.

1. Title	
Title: Establishment of a Financial Exploitation and Abuse Service in Rotherham	
Directorate: Adult Care, Housing & Public Health	Service area: Business and Commercial
Lead person: Paul Elliott Paul.elliott@rotherham.gov.uk	Contact: 822494
Is this a:	
<input type="checkbox"/> Strategy / Policy	<input checked="" type="checkbox"/> Service / Function
<input type="checkbox"/> Other	
If other, please specify	

2. Please provide a brief description of what you are screening
<p>A proposal to establish a service to prevent and respond to instances of financial exploitation and abuse of any Rotherham residents.</p> <p>The proposal is to make a direct award to specialist provider. A service has been established in West Yorkshire, under the West Yorkshire Joint Services since 2016. They have a track record of successful delivery and West Yorkshire have worked with us to develop the proposal on the basis of their experience as to what we would</p>

need to do to establish the same service offer in Rotherham.

The project will include the following activities:

Recruit a Criminal investigator dedicated to investigating Rotherham cases
 Review of historic Rotherham data to identify any cases that might warrant further investigation
 Delivery of training to staff and other organisations in Rotherham to raise awareness amongst services of the issue
 Investigation of cases that might warrant further investigation
 A review the current procedures in Rotherham for responding to cases where financial exploitation or abuse is a concern.

3. Relevance to equality and diversity

All the Council's strategies/policies, services/functions affect service users, employees or the wider community – borough wide or more local. These will also have a greater/lesser relevance to equality and diversity.

The following questions will help you to identify how relevant your proposals are.

When considering these questions think about age, disability, sex, gender reassignment, race, religion or belief, sexual orientation, civil partnerships and marriage, pregnancy and maternity and other socio-economic groups e.g. parents, single parents and guardians, carers, looked after children, unemployed and people on low incomes, ex-offenders, victims of domestic violence, homeless people etc.

Questions	Yes	No
Could the proposal have implications regarding the accessibility of services to the whole or wider community?		x
Could the proposal affect service users?		x
Has there been or is there likely to be an impact on an individual or group with protected characteristics?		x
Have there been or likely to be any public concerns regarding the proposal?		x
Could the proposal affect how the Council's services, commissioning or procurement activities are organised, provided, located and by whom?		x
Could the proposal affect the Council's workforce or employment practices?		x

If you have answered no to all the questions above, please explain the reason

This is a new service that will look to respond to cases of suspected abuse. This will add to the current safeguarding service offers for adults. The service will be used to further

investigate safeguarding cases where financial abuse and exploitation is part of the concern. Access to the service should be dictated by what is seen by the investigating officer in Adult Safeguarding who will liaise with the appointed provider. Who is benefitting from the service will be monitored alongside the current monitoring of adult care / safeguarding cases to see that no section of the community is being overlooked in the delivery of this service.

If you have answered **no** to **all** the questions above please complete **sections 5 and 6**.

If you have answered **yes** to any of the above please complete **section 4**.

4. Considering the impact on equality and diversity

If you have not already done so, the impact on equality and diversity should be considered within your proposals before decisions are made.

Considering equality and diversity will help to eliminate unlawful discrimination, harassment and victimisation and take active steps to create a discrimination free society by meeting a group or individual's needs and encouraging participation.

Please provide specific details for all three areas below using the prompts for guidance and complete an Equality Analysis (Part B).

- **How have you considered equality and diversity?**

Yes, we have considered equality and diversity. The service will look to support those who may have been the victim of financial abuse or exploitation. Information on how to protect yourself from exploitation will be available to all through media campaigns. More specific support will be provided to individuals who are suspected as being the victims of financial exploitation or abuse. The characteristics of who is being helped by the service will be monitored to see this is in line with the demographic profile of those being supported by the wider Adult Care Safeguarding service.

- **Key findings**

Circa 264,000 people live in Rotherham Borough, about half living in and around the main urban area of Rotherham. The remainder live in smaller towns such as Wath, Dinnington and Maltby, and in numerous large villages and rural communities, all of which have their own distinct identities.

120,600 Rotherham residents are in employment whilst 106,000 people have workplaces in the Borough, giving a net outflow of 14,700 workers. One in five workers who live in Rotherham are employed in Sheffield and another one in five works elsewhere outside Rotherham.

45,259 children attend 117 Rotherham schools.

Rotherham has a similar age profile to the national average and in common with the national trends, the population is ageing. Central Rotherham has a younger population than average whilst the more suburban and rural areas, mainly in the south of the borough, have older age profiles.

One in four residents (25.2%) are aged 60 years or over and 22,500 people (8.5%) are aged 75 years or over. Rotherham has 56,900 children aged 0-17 (21.6% of the population).

Rotherham's Black and minority ethnic (BME) population was 8.1% in 2011 and is now estimated at around 11%. The central area of Rotherham is far more ethnically diverse than the rest of the Borough. The largest minority ethnic group is Pakistani & Kashmiri (4% of the population), followed by the Slovak & Czech Roma (1.5% of the population). Rotherham also has smaller Black African, Indian, Chinese, Irish and Arab communities, all with between 500 and 2,000 people.

The 2011 Census showed that 56,588 (22%) of Rotherham's population had a long term health problem or disability and 11.3% said their day-to-day activities were limited a lot by long term conditions (8.3% nationally). In November 2016, 30,306 Rotherham residents (11.6%) claimed Disability Living Allowance (16,680), Personal Independence Payment (6,100) or Attendance Allowance (7,516).

One in six homes is rented from the council and although house prices have risen over the years, they are about half the national average.

Rotherham Borough has 63 councillors representing 21 wards. 43% of councillors are women and 5% are BME. There are 30 parish councils in Rotherham covering half the population.

Most neighbourhoods in Rotherham offer a good living environment and 78% of adults are satisfied with their local area as a place to live.

Despite improvements overall, some areas of Rotherham are affected by high economic and social deprivation. Rotherham is the 52nd most deprived district in England according to the Index of Multiple Deprivation 2015, which showed 19.5% of residents living in the 10% most deprived areas nationally.

Central Rotherham forms the main area of high deprivation although there are also pockets in Maltby, Rawmarsh, Dinnington, Thurgroft, Wath, Swinton and Aston. The main forms of deprivation affecting Rotherham are low levels of qualification, poor health, high rates of disability and high worklessness, notably long term sickness.

Adult qualification levels in Rotherham are below average, including the proportion of the population with higher qualifications which reflects Rotherham's industrial legacy. However, most pupils attending Rotherham's schools have attainment slightly above the national average. Rotherham colleges provide good quality further education and the new University Centre offer higher education courses.

The need for this project is illustrated by the proportion of Adult Safeguarding concerns that have an element of financial abuse. For the past three years the proportion of cases where financial abuse is suspected has been almost half of all safeguarding concerns at 43/44% of cases.

Cabinet Members for Adult Care and Housing have been consulted on the project proposal.

- **Actions**

As part of the ongoing evaluation of the project the profile of those whose cases are coming through to the project will be monitored to see that no community is being overlooked.

The project will also monitor the amount of money being returned to individuals because of the project interventions.

Date to scope and plan your Equality Analysis:	September 15 th 2022
Date to complete your Equality Analysis:	October 10 th 2022
Lead person for your Equality Analysis (Include name and job title):	Sue Shelley Business Development Manager ACH&PH

5. Governance, ownership and approval

Please state here who has approved the actions and outcomes of the screening:

Name	Job title	Date
Paul Elliott	Interim Head of Housing Operations	

6. Publishing

This screening document will act as evidence that due regard to equality and diversity has been given.

If this screening relates to a **Cabinet, key delegated officer decision, Council, other committee or a significant operational decision** a copy of the completed document should be attached as an appendix and published alongside the relevant report.

A copy of all screenings should also be sent to equality@rotherham.gov.uk For record keeping purposes it will be kept on file and also published on the Council's Equality and Diversity Internet page.

Date screening completed	October 10 th 2022
Report title and date Establishment of a Financial Exploitation and Abuse Service in Rotherham	December 19 th 2022
If relates to a Cabinet, key delegated officer decision, Council, other committee or a significant operational decision – report date and date sent for publication	
Date screening sent to Performance, Intelligence and Improvement equality@rotherham.gov.uk	October 24 th 2022

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Appendix 2.

PART B – Equality Analysis Form

As a public authority we need to ensure that all our strategies, policies, service and functions, both current and proposed have given proper consideration to equality and diversity.

This form:

- Can be used to prompt discussions, ensure that due regard has been given and remove or minimise disadvantage for an individual or group with a protected characteristic
- Involves looking at what steps can be taken to advance and maximise equality as well as eliminate discrimination and negative consequences
- Should be completed before decisions are made, this will remove the need for remedial actions.

Note – An Initial Equality Screening Assessment (Part A) should be completed prior to this form.

When completing this form consider the Equality Act 2010 protected characteristics Age, Disability, Sex, Gender Reassignment, Race, Religion or Belief, Sexual Orientation, Civil Partnerships and Marriage, Pregnancy and Maternity and other socio-economic groups e.g. parents, single parents and guardians, carers, looked after children, unemployed and people on low incomes, ex-offenders, victims of domestic violence, homeless people etc. – see page 11 of Equality Screening and Analysis Guidance.

1. Title	
Equality Analysis title: Establishment of a Financial Abuse and Exploitation Service for Rotherham	
Date of Equality Analysis (EA): 12/10/22	
Directorate: ACH & PH	Service area: Housing Services
Lead Manager: Paul Elliott, Interim Head of Housing Operational Services	Contact number: 01709 822494
Is this a: <input type="checkbox"/> Strategy / Policy <input checked="" type="checkbox"/> Service / Function <input type="checkbox"/> Other	
If other, please specify	

2. Names of those involved in the Equality Analysis (Should include minimum of three people) - see page 7 of Equality Screening and Analysis Guidance

Name	Organisation	Role (eg service user, managers, service specialist)
Paul Elliott	RMBC	Manager
Sue Shelley	RMBC	Manager
Sally Morris-Shaw	RMBC	Manager
Asim Munir	RMBC	Tenant Involvement Co-ordinator

3. What is already known? - see page 10 of Equality Screening and Analysis Guidance
Aim/Scope (who the Policy/Service affects and intended outcomes if known)

This may include a group/s identified by a protected characteristic, other groups or stakeholder/s e.g. service users, employees, partners, members, suppliers etc.)

The project proposal is to establish a financial abuse and exploitation service offer for Rotherham. This will enhance and increase the service delivery to residents and complement that offered by Adult Safeguarding and Community Safety and Environmental Protection.

The project proposal has been developed as a consequence of the success of the West Yorkshire Joint Services work. West Yorkshire was established in 2016 and since that date has seen success in prosecuting perpetrators and returning stolen assets to individuals and to authorities who have not been paid agreed care costs.

The project will be funded from an already agreed revenue budget so no other service will be disadvantaged, and this will create additional capacity to respond to cases where financial exploitation or abuse are suspected.

What equality information is available? (Include any engagement undertaken)

- Joint Strategic Needs Assessment
- Indices of Multiple Deprivation
- Ward Profiles
- Local population demographic data
- RMBC Housing Register
- Intelligence from partners e.g. registered providers
- Profile of existing council tenants
- Census 2011
- Information received directly from other Council services identifying demand e.g. Adult Social Care, Children's Services.

Engagement will have been undertaken with Adult Safeguarding Board, Housing Involvement Panel, AIR Partnership and the Safer Rotherham Partnership. Some areas of Rotherham are affected by high economic and social deprivation. Rotherham is the 52nd most deprived district in England according to the Index of Multiple Deprivation 2015, which showed 19.5% of residents living in the 10% most deprived areas nationally.

Central Rotherham forms the main area of high deprivation although there are also pockets in Maltby, Rawmarsh, Dinnington, Thurgroft, Wath, Swinton and Aston. The main forms of deprivation affecting Rotherham are low levels of qualification, poor health, high rates of disability and high worklessness, notably long-term sickness.

Adult qualification levels in Rotherham are below average, including the proportion of the population with higher qualifications which reflects Rotherham's industrial legacy. However, most pupils attending Rotherham's schools have attainment slightly above the national average. Rotherham colleges provide good quality further education and the new University Centre offer higher education courses

We know from the current cases being referred to Adult Safeguarding that financial abuse is part if not all of the concern within 44% of all cases over the last 3 full financial years. In the current year this pattern is continuing.

Are there any gaps in the information that you are aware of?

Adult Safeguarding do collect data on the outcome of the types of concerns being referred into the service.

South Yorkshire Police have not been able to provide disaggregated figures from the overall fraud cases for South Yorkshire at this point. This is a gap we would expect to be able to address through the project.

The project proposal has been raised with the Safeguarding Champions group and the proposal will be shared with the following strategic groups that have experience in working with those experiencing financial exploitation and abuse:

- Safeguarding Adults Board – October 24th, 2022
- Air Partnership – which includes organisations offering financial advice from across Rotherham - October 26th, 2022

What monitoring arrangements have you made to monitor the impact of the policy or service on communities/groups according to their protected characteristics?

The characteristics of cases being referred to the service will be monitored to see that protected characteristics are being responded to and no group is being left out. As part of the project management of the work we will be performance managing the outcomes and outputs of the project.

Engagement undertaken with customers. (date and group(s) consulted and key findings)

The proposal was also be taken to the Safeguarding Adults Board (October 24th 2022), AIR Partnership (October 26th 2022).

Engagement undertaken with staff (date and group(s) consulted and key findings)

Working group of senior managers from services that have referrals of financial exploitation and abuse have developed the proposal to this point (meeting fortnightly) and will continue to work together to implement the project. The representatives are from

	<p>Procurement, Finance, Housing, Adult Care, Community Safety, Environmental Protection, Performance and Business Intelligence, and South Yorkshire Police.</p> <p>This paper has also been developed with Housing SMT, and the Strategic Director for ACH&PH has been consulted.</p> <p>Training and awareness raising with staff will be one of the key deliverables of the project. In developing the project, the proposal has been shared with staff representatives and the need for awareness that financial exploitation and abuse can impact all communities in Rotherham has been a key message.</p> <p>The groups the proposal has been shared with via presentations is:</p> <ul style="list-style-type: none"> • Safeguarding Adults Board – October 24th • AIR (Advice organisations across Rotherham) Partnership – October 26th. <p>If the Cabinet report recommendations are accepted, then as part of the launch of the project the activities and details of the project will be communicated to staff in line with the communications plan. One of the initial project activities will be to run staff awareness raising sessions.</p>
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4. The Analysis - of the actual or likely effect of the Policy or Service (Identify by protected characteristics)

How does the Policy/Service meet the needs of different communities and groups? (Protected characteristics of Age, Disability, Sex, Gender Reassignment, Race, Religion or Belief, Sexual Orientation, Civil Partnerships and Marriage, Pregnancy and Maternity) - see glossary on page 14 of the Equality Screening and Analysis Guidance)

The project will support the Council with ensuring all parts of the community can access, engage with and benefit from services, and its Equalities, Diversity and Inclusion Strategy which sets out the three key priorities of:

- Understanding, listening, and engaging across all communities
- Delivering fair, inclusive, and accessible services
- Empowering people to engage and challenge discrimination and to promote good community relations

In developing the project, the working group is mindful of cultural, racial and religious barriers that may result in victims of financial exploitation and abuse not wanting to raise concerns. The monitoring of delivery will reflect where cases are coming from and consider if we are not getting cases being referred to from some Rotherham communities.

If this is the case actions to address will be expected to be taken and reported back as part of the project governance.

Does your Policy/Service present any problems or barriers to communities or Groups?

We will make sure that all groups and communities have access to this service – staff training will raise awareness of financial exploitation and abuse so they are aware of where this may be less easy to see and circumstances where the abused is less likely to want to take action.

A key part of the project will be the delivery of awareness training to RMBC staff and to other organisations across Rotherham to build the understanding of all of the different shades of abuse and the clear relevant referral pathways.

Does the Service/Policy provide any positive impact/s including improvements or remove barriers?

This is a new service based upon the experience of the West Yorkshire Team. The new service should enable us to intervene, potentially at an earlier stage because of the service and the intention to prosecute where cases meet the necessary threshold should act as a deterrent from those who are exploiting the vulnerable members of our society.

The West Yorkshire Joint Services developed their service supported by funding from the Office of the Police and Crime Commissioner, a task force of various agencies to address the financial abuse of vulnerable people in relation to scams, frauds and doorstep crime in West Yorkshire. A co-located, multi-disciplinary team, comprising trading standards professionals, financial investigators, a police officer and a social worker, it began uncovering serious criminal activity and financial abuse linked to rogue traders including sales of home improvements – roofing, guttering, driveways, fascia boards, double glazing, mobility aids etc., with evidence of prolific targeting of older, vulnerable consumers with significant financial detriment.

Investigations into a number of organised crime groups identified, for example, at least 150 vulnerable victims of repeat doorstep crime related to one specific offender, others identifying numerous bank accounts aimed at money laundering and scamming victims of vast amounts of money, many over long periods of time.

Since their inception, West Yorkshire has dealt with over 260 referrals alleging financial abuse of adults at risk. The majority of referrals have come from the adult social care teams in the 5 districts (81), in addition to those via the Banking Protocol (67). The Banking Protocol Initiative was launched in May 2017 and is a partnership between financial institutions, West Yorkshire Police and West Yorkshire Trading Standards. This protocol enables bank staff to contact police if they suspect a customer is in the process of being scammed, with an immediate priority response to the branch. This has resulted in direct referrals where concerns re financial abuse are suspected. It has been found that the number of cases is increasing rapidly, as more training is delivered to adult social care

professionals, who then begin to recognise the 'red flags' within their caseloads

What affect will the Policy/Service have on community relations? (may also need to consider activity which may be perceived as benefiting one group at the expense of another)

We will reach out and listen to our under-represented groups and use our customer data to ensure the service is accessible and meeting the diverse needs of our residents by contributing to the following:

1. Understanding, listening, and engaging across all communities
2. Delivering fair, inclusive, and accessible services
3. Empowering people to engage and challenge discrimination and to promote good community relations

Please list any **actions and targets** that need to be taken as a consequence of this assessment on the action plan below and ensure that they are added into your service plan for monitoring purposes – see page 12 of the Equality Screening and Analysis Guidance.

5. Summary of findings and Equality Analysis Action Plan

If the analysis is done at the right time, i.e. early before decisions are made, changes should be built in before the policy or change is signed off. This will remove the need for remedial actions. Where this is achieved, the only action required will be to monitor the impact of the policy/service/change on communities or groups according to their protected characteristic - See page 11 of the Equality Screening and Analysis guidance

Title of analysis: Establishment of a Financial Abuse and Exploitation Service for Rotherham
Directorate and service area: ACH & PH – Housing Services
Lead Manager: Paul Elliott, Interim Head of Housing Operational Services
Summary of findings:
No negative impacts have been identified / are anticipated by the partners in developing this work.

Action/Target	State Protected Characteristics as listed below	Target date (MM/YY)
Performance Monitoring – bi-monthly	ALL	April 2023

***A = Age, D= Disability, S = Sex, GR Gender Reassignment, RE= Race/ Ethnicity, RoB= Religion or Belief, SO= Sexual Orientation, PM= Pregnancy/Maternity, CPM = Civil Partnership or Marriage. C= Carers, O= other groups**

6. Governance, ownership and approval
Please state those that have approved the Equality Analysis. Approval should be obtained by the Director and approval sought from DLT and the relevant Cabinet Member.

Name	Job title	Date
Paul Walsh	Interim Assistant Director of Housing	

7. Publishing

The Equality Analysis will act as evidence that due regard to equality and diversity has been given.

If this Equality Analysis relates to a **Cabinet, key delegated officer decision, Council, other committee or a significant operational decision** a copy of the completed document should be attached as an appendix and published alongside the relevant report.

A copy should also be sent to equality@rotherham.gov.uk For record keeping purposes it will be kept on file and also published on the Council's Equality and Diversity Internet page.

Date Equality Analysis completed	12/10/2022
Report title and date	Establishment of a Financial Abuse and Exploitation Service for Rotherham
Date report sent for publication	
Date Equality Analysis sent to Performance, Intelligence and Improvement equality@rotherham.gov.uk	October 24 th 2022

Appendix 3 – Carbon Impact Assessment

Will the decision/proposal impact...	Impact	If an impact or potential impacts are identified			
		Describe impacts or potential impacts on emissions from the Council and its contractors.	Describe impact or potential impacts on emissions across Rotherham as a whole.	Describe any measures to mitigate emission impacts	Outline any monitoring of emission impacts that will be carried out
Emissions from non-domestic buildings?	No impact or increased emissions	Project activity will take place within existing buildings in Rotherham and West Yorkshire and will be limited to one additional post working alongside existing teams.		Will be encouraged to use public transport where possible to travel to offices.	
Emissions from transport?	Reduce emissions	Hybrid working will be the normal way of working to reduce unnecessary travel.	The Criminal Investigator will need to travel to offices in Rotherham.	Work will be organised to limit the number of journeys that need to be made to the Rotherham and West Yorkshire offices.	Number of work miles covered will be monitored.
Emissions from waste, or the quantity of waste itself?	Reduce emissions	Majority of work will be online with electronic storage.		Digital record keeping and communication will be the norm.	
Emissions from housing and domestic buildings?	Impact unknown	The project post will be partly home based. Until recruited it is not possible to say if this will be an increase or decrease of emissions from domestic dwelling.	This could increase emissions from the home base.	This would be offset by the reduction in travel to office base.	

Emissions from construction and/or development?	Impact unknown	This project will not include any construction.			
Carbon capture (e.g. through trees)?	Impact unknown				

Identify any emission impacts associated with this decision that have not been covered by the above fields:

None

Please provide a summary of all impacts and mitigation/monitoring measures:

Work will be managed to minimise the carbon impact of the activity, by grouping meetings and activities at one base wherever possible as well as using the hybrid option. The carbon impact of the project delivery will be kept under review as activity is rolled out and considered if any change in the delivery model becomes necessary as part of the standard project monitoring process.

Supporting information:	
Completed by: (Name, title, and service area/directorate).	Sue Shelley Business Development Manager ACH&PH
Please outline any research, data, or information used to complete this [form].	
If quantities of emissions are relevant to and have been used in this form please identify which conversion factors have been used to quantify impacts.	
Tracking [to be completed by Policy Support / Climate Champions]	

Committee Name and Date of Committee Meeting

Cabinet – 19 December 2022

Report Title

Council Plan 2022-2025 and Year Ahead Delivery Plan Progress Update

Is this a Key Decision and has it been included on the Forward Plan?

No, but it has been included on the Forward Plan

Strategic Director Approving Submission of the Report

Jo Brown, Assistant Chief Executive

Report Author(s)

Simon Dennis, Corporate Improvement and Risk Manager

Simon.dennis@rotherham.gov.uk

Tanya Lound, Corporate Improvement and Risk Officer

tanya.lound@rotherham.gov.uk

Ward(s) Affected

Borough-Wide

Report Summary

In January 2022, the Council adopted a Council Plan for 2022-25 as well as a Year Ahead Delivery Plan for the period up to 31 March 2023.

The Council Plan was informed by public consultation and sets out the Council's vision for the Borough and priorities for serving residents and communities.

To enable the Council to work towards the Council Plan outcomes and achieve its commitments, a Year Ahead Delivery Plan was also developed, setting out the key activities to be delivered over the next year (January 2022 – March 2023).

Formal progress reports are to be presented in public at Cabinet meetings every three months, with the first report being presented on the 20 June 2022 and the second on 19 September 2022. The third progress report is attached at Appendix 1, focussing on the progress made on the activities in the Year Ahead Delivery Plan and Council Plan performance measure data for Quarter 2.

Recommendations

That Cabinet note:

1. The overall position in relation to the Year Ahead Delivery Plan activities.
2. The Quarter 2 2022-23 data for the Council Plan performance measures.
3. The performance reporting timetable for the remainder of the 2022-2023 year.

List of Appendices Included

Appendix 1 – Council Plan 2022-25 and Year Ahead Delivery Plan third quarterly progress report

Appendix 2 – Equality Analysis

Appendix 3 – Carbon Impact Assessment.

Background Papers

Council Plan 2022-25 and Year Ahead Delivery Plan approved by Council in January 2022.

Council Plan 2022-25 and Year Ahead Delivery Plan first quarterly progress report considered in June 2022.

Council Plan 2022-25 and Year Ahead Delivery Plan second quarterly progress report considered in September 2022.

Consideration by any other Council Committee, Scrutiny or Advisory Panel

None

Council Approval Required

No

Exempt from the Press and Public

No

Council Plan 2022-2025 and Year Ahead Delivery Plan Progress report

1. Background

- 1.1 The Council Plan 2022-25 is a key document which sets out the Council's vision for the Borough and priorities for serving residents and communities and is informed by public consultation. The Plan provides the medium-term basis for targeting resources, informing the budget-setting process and planning cycles, and ensuring that residents can hold the Council to account for delivery.
- 1.2 To enable the Council to work towards the Council Plan outcomes and achieve the commitments, the Plan includes a suite of performance measures and targets as well as a Year Ahead Delivery Plan which sets out the key activities to be delivered over the next year (January 2022 – March 2023 for this first period). The Year Ahead Delivery Plan will be updated annually.
- 1.3 Both the Council Plan 2022-25 and the Year Ahead Delivery Plan were adopted by Council in January 2022.
- 1.4 The process for monitoring performance is set out in the Council's Performance Management Framework which explains how robust performance monitoring should be carried out.
- 1.5 To ensure that the delivery of actions and their impact is assessed, formal quarterly performance reports will be presented in public at Cabinet meetings. Scrutiny will also be able to consider the reports in line with the Council's normal processes.
- 1.6 Service plans have been produced for every Council service and these will be reviewed annually to ensure a 'golden thread' runs from the Council Plan through to each service as well as the Personal Development Review (PDR) process at individual officer level.

2. Key Issues

- 2.1 Informed by a programme of public and stakeholder engagement, the Council Plan sets out medium-term priorities and actions, building on and taking forward commitments made by Councillors to the Rotherham community. The Plan is framed around five themes:
 - Every neighbourhood thriving
 - People are safe, healthy, and live well
 - Every child able to fulfil their potential
 - Expanding economic opportunity
 - A cleaner, greener local environment.
- 2.2 These five themes are underpinned by a cross-cutting strand - 'One Council' - which sets out how the Council will operate to achieve the vision.

- 2.3 The Council Plan sets out the outcomes that the Council will work towards over the next three years. There are 26 outcomes and 47 commitments in total.
- 2.4 To ensure delivery against these, the Year Ahead Delivery Plan includes 92 priority actions/milestones to be delivered by March 2023.
- 2.5 The Council Plan is being monitored through both the delivery of the milestones and activities within the Year Ahead Delivery Plan and the 66 performance measures outlined in the Council Plan. The performance measures include a mixture of output measures and longer-term outcome measures.
- 2.6 The third progress report (Appendix 1) focuses on the progress made across all the Year Ahead Delivery Plan activities up to the end of October 2022 to deliver the five headline priorities for Rotherham as set out in the Council Plan for 2022-25. However, the Report has been designed to ensure that progress on the Year Ahead Delivery Plan activities is as up to date as possible up to the time of publication, so key milestone completion dates that fall between the end of October and the Cabinet meeting in December are updated where possible. In addition, for the first time this quarter and following feedback from members, the progress report has been reformatted to bring each priority theme's performance overview into one section (section three). This is instead of them appearing at the front of each theme section and aims to improve the readability of the report.
- 2.7 The targets for Council Plan performance measures relate to the financial year 2022-23 and are reported here for Quarter two (July to September 2022). Appendix 1 includes full details of performance against these measures.
- 2.8 The quarterly progress report (Appendix 1) includes a high-level overview overall and is then presented by Council Plan theme, with each thematic section including achievements and challenges, Year Ahead Delivery Plan trackers and performance scorecards. The Report also includes wider information, key facts and intelligence, specific case studies and a timeline of key achievements/activities to demonstrate activity during the quarter.
- 2.9 The Year Ahead Delivery Plan milestone trackers (included in Appendix 1) outline progress against the 92 actions within the Year Ahead Plan. Each action has been rated as follows:

Status	Definition
Not yet due to start	Action not yet scheduled to start.
On track	Action started and on track to be delivered by the original deadline.
Known delays	Action has some risk/delay to delivery or is behind the original schedule by less than three months.
Will not be met	Action will not be/has not been met within three months of the original target date.
Complete	The action is fully complete and/or operational.

2.10 As of 24 November 2022, the activities within the Year Ahead Delivery Plan are rated as follows:

- 49% (45) complete
- 39% (36) are on track to be delivered by original target date
- 4% (4) are delayed by less than 3 months
- 8% (7) will not be met within 3 months of original target date

2.11 The performance scorecards included in Appendix 1 provide an analysis of the Council's performance against each of the 66 performance measures and each are given equal priority.

2.12 Each of the measures are rated as follows:

Status	Definition
✓	Performance is on or above target.
●	Currently performance is not at expected levels. Confidence that the target will still be achieved by year-end.
✗	Performance is not currently on target. High risk that year-end target will not be achieved.
△	Target cannot be assessed this quarter (ie annual measure or awaiting publication of data)
①	Information measure targets not applicable (ie volume/demand measures where 'good' is neither high or low)

Direction of travel	Definition
↑	Performance or numbers have improved.
→	Performance maintained or numbers are the same.
↓	Performance or numbers have declined.
◆	Quarterly direction of travel not applicable.

2.13 For the second quarter of the financial year, the status of the performance measures is set out below, along with the direction of travel for each:

Progress against targets

		Number of measures	% of measures
✓	Performance is on or above target	21	32%
●	Currently performance is not at expected levels. Confidence that the target will be achieved by year-end.	10	15%
✗	Performance is not currently on target. High risk that year-end target will not be achieved.	21	32%
Unable to be assessed this quarter			
△	Target cannot be assessed this quarter. (ie Annual measure or awaiting publication of data).	8	12%
ⓘ	Information measure targets not applicable. (ie Volume / Demand measures where 'good' is neither high or low).	6	9%

Direction of travel

		Number of measures	% of measures
↑	Performance or numbers have improved.	19	29%
→	Performance maintained or numbers are the same.	3	5%
↓	Performance or numbers have declined.	30	45%
Unable to be assessed and reported this quarter			
◆	Quarterly direction of travel not applicable	14	21%

- 2.14 Performance/progress will continue to be kept under review within directorates and reported publicly quarterly to ensure that the Council's direction of travel remains positive. Reports will be presented to Cabinet meetings throughout the financial year, as follows:

- 20 March 2023 – Fourth progress report to Cabinet (covering Q3 performance)
- TBC June 2023 – Fifth progress report to Cabinet (covering Q4 performance)

3. Options considered and recommended proposal

- 3.1 The Council Plan 2022-25 was developed in consultation with Cabinet Members and officers across all directorates, as well as being informed by public consultation. This Report forms part of the Council's commitment to public reporting on its progress.
- 3.2 It is recommended that Cabinet note the overall position in relation to the Year Ahead Delivery Plan activities. It is also recommended that Cabinet note the performance to 30 September 2022 for the Council Plan performance measures and note the performance reporting timetable for 2022-2023 contained at paragraph 2.13.

4. Consultation on proposal

- 4.1 A programme of public consultation and engagement to support the development of the Council Plan took place throughout August and September 2021. This included online and postal surveys, focus groups, a series of short interactions and engagement at the Rotherham Show. There were 350 online and postal surveys returned and over 1,000 other interactions in total across all methods of engagement.
- 4.2 In addition to the public consultation, engagement took place with key stakeholders, including work with Cabinet members and officers across all directorates, a session with OSMB and a session that was open to all elected members.
- 4.3 The consultation is part of an ongoing dialogue between the Council and members of the public. Feedback continues to be sought on the Year Ahead Delivery Plan activities, Rotherham Partnership Plan and the refresh of the Equalities Strategy.

5. Timetable and Accountability for Implementing this Decision

- 5.1 It is proposed in paragraph 2.14 above that the fourth quarterly progress report is presented to Cabinet on 20 March 2023.

6. Financial and Procurement Advice and Implications

- 6.1 The Council Plan and the Year Ahead Delivery Plan are designed to help steer the use of Council finances, balanced against the wider funding backdrop for the Council and the broader context of national local government finance and policy. There are no direct financial implications as a result of this Report and the delivery of the Council Plan will be managed within the Council's available budgets.
- 6.2 The Council operates in a constantly changing environment. It will be important to ensure that ambitions and performance targets remain realistic in the context of central government policy, forthcoming legislation, and the financial position of the Authority.

- 6.3 Whilst there are no direct procurement implications in this report the Council Plan and Year Ahead Delivery Plan includes some activities which require the need to procure goods, services or works to achieve their outcomes. All projects will need be procured in line with the Public Contracts Regulations 2015 (as amended) and the Council's own Financial and Procurement Procedure Rules, giving clear consideration and application of social value, the Real Living Wage and other ethical factors.
- 6.4 Appendix 1 includes information regarding the Council's financial position, and this has been aligned to the financial reporting timelines.

7. Legal Advice and Implications

- 7.1 Whilst there is no specific statutory requirement for the Council to have a Performance Management Framework and Council Plan, being clear about the Council's ambitions gives staff, partners, residents, and central Government a clear understanding of what it seeks to achieve and how it will prioritise its spending decisions.
- 7.2 An effective and embedded Council Plan is also a key part of the Council's ongoing improvement journey.

8. Human Resources Advice and Implications

- 8.1 There are no direct Human Resources (HR) implications as a result of this Report, though the contribution HR makes to an engaged, diverse and skilled workforce who feel empowered to adopt new ways of working to meet the needs of all customers is set out within the 'One Council' theme. Delivery of the Council Plan will also be underpinned by the implementation of a new Workforce Plan which was launched in June 2022.

9. Implications for Children and Young People and Vulnerable Adults

- 9.1 The Council Plan has a core focus on the needs of children and young people and vulnerable adults and this is embedded throughout all themes of the plan, particularly in theme three (Every child able to fulfil their potential).

10. Equalities and Human Rights Advice and Implications

- 10.1 Equalities is cross cutting throughout the Council Plan and Year Ahead Delivery Plan.
- 10.2 Of the five guiding principles, two specifically aim to meet residents' and communities' differentiated needs:
- Expanding opportunities for all
 - Working with our communities
- 10.3 'Expanding opportunities for all' encompasses the Council's essential priority to tackle inequality, striving to ensure that the health and life chances of the most disadvantaged communities are improving the fastest. To complement

this approach, 'working with our communities' ensures that to achieve the best outcomes for local people, residents are involved in the things that matter to them and services are designed based on input from those who use them.

- 10.4 There is also an outcome focussed on addressing inequalities and leaving no one behind within the 'people are safe, healthy and live well' theme. This will involve providing support to our communities at a level that is proportionate to the degree of need – taking a universal approach where appropriate whilst also providing targeted support to those who most need it.
- 10.5 In addition, the underlying 'One Council' theme encompasses two specific areas which ensure different needs are met:
- Effective customer services
 - Engaged, diverse and skilled workforce who feel empowered to adopt new ways of working to meet the needs of all customers
- 10.6 The Council's commitment to place all customers at the heart of service delivery includes a strengthened approach to equalities and being inclusive. The commitment to an engaged, diverse and skilled workforce is expected to improve the council's response to diverse customer needs, by bringing a more differentiated understanding of equality and diversity considerations and barriers.
- 10.7 A detailed Equality Analysis is attached (Appendix 2).

11. Implications for CO2 Emissions and Climate Change

- 11.1 A cleaner, greener local environment is a theme within the Plan, focused around reducing harmful levels of carbon emissions to limit the impacts on communities and the environment. Actions within this theme encompass plans for the reduction of emissions in housing, through the Housing Strategy, and transport, such as through cycleway improvements, and public transports improvements, as well as improving data on waste and single-use plastic.
- 11.2 A Carbon Impact Assessment has been produced based on the Year Ahead Delivery Plan (see Appendix 3). The impact assessment will continue to be reviewed and updated each quarter.

12. Implications for Partners

- 12.1 Working with partners across the public, private and voluntary and community sectors will be integral to the delivery of the Council Plan, and partners have been consulted as part of its development. All the themes will require multi-agency approaches to some degree and the Council will continue to show effective leadership, operating through a range of strategic partnership bodies.
- 12.2 The Rotherham Plan 2017-25, the overarching partnership plan for the Borough, is being refreshed in 2022 and progress on this is recorded in this Report. The Rotherham Plan will align with and complement the Council Plan, setting out partners' joint ambitions to improve outcomes for local people.

13. Risks and Mitigation

- 13.1 The Corporate Strategic Risk Register has been realigned to the new Council Plan themes and the process of updating and identifying strategic risks is in place to manage risks connected to the plan.
- 13.2 Quarterly progress reports will continue to note risks associated with actions at risk of not being delivered, or those that have missed the deadline, as well as performance measures which have not progressed in accordance with the target set.
- 13.3 Directorates are also responsible for ensuring that any significant risks are addressed via directorate and corporate risk registers.

14. Accountable Officers

Simon Dennis, Corporate Improvement and Risk Manager
 Assistant Chief Executive's Directorate
Simon.dennis@rotherham.gov.uk

Approvals obtained on behalf of Statutory Officers:

	Named Officer	Date
Chief Executive	Sharon Kemp	01/12/22
Strategic Director, Finance & Customer Services (S.151 Officer)	Judith Badger	29/11/22
Assistant Director, Legal Services (Monitoring Officer)	Phil Horsfield	29/11/22

Report Author:

Simon Dennis, Corporate Improvement and Risk Manager
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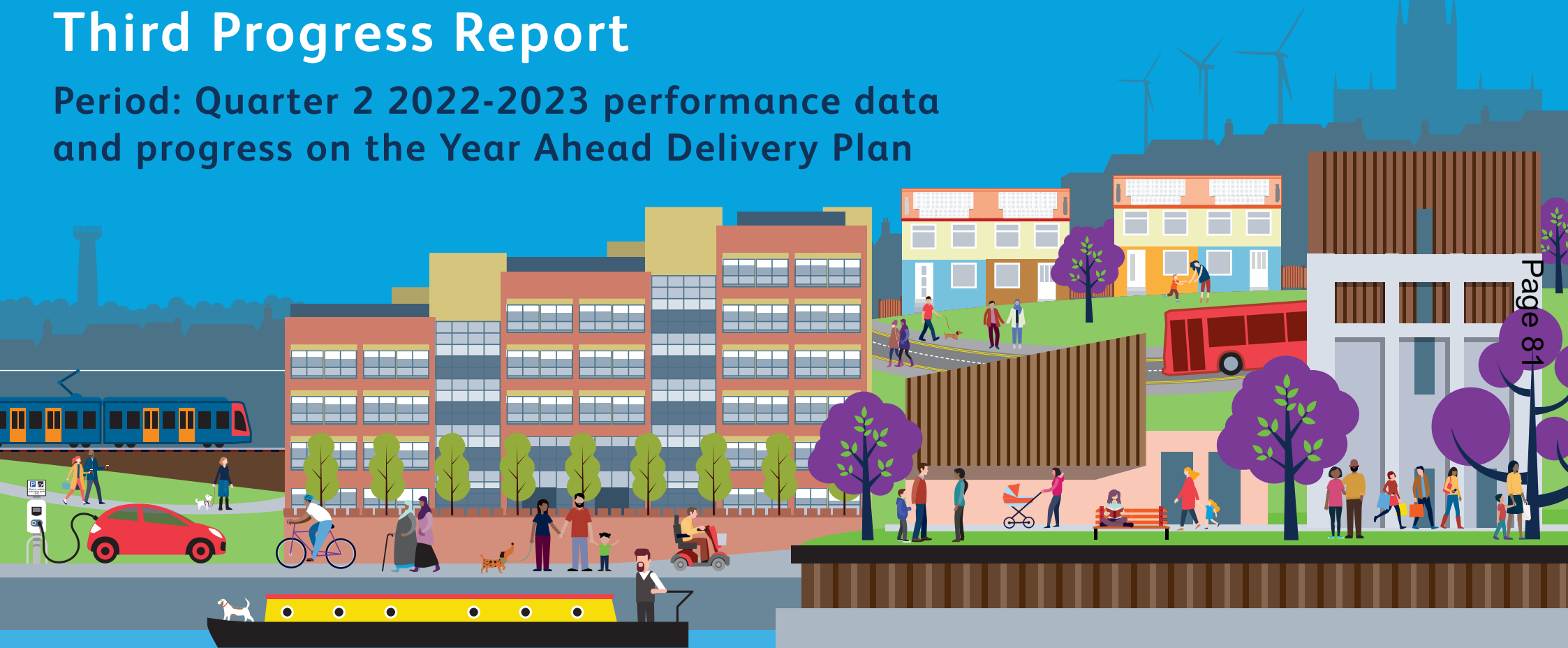
Tanya, Lound, Corporate Improvement and Risk Officer,
tanya.lound@rotherham.gov.uk

This report is published on the Council's [website](#).

COUNCIL PLAN 2022-25 AND YEAR AHEAD DELIVERY PLAN

Third Progress Report

Period: Quarter 2 2022-2023 performance data
and progress on the Year Ahead Delivery Plan



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I. EXECUTIVE SUMMARY

The [Council Plan](#) is a key document which sets out the Council's vision for the borough and priorities for serving residents and communities. The Plan provides the medium-term basis for targeting resources, informing the budget-setting process and planning cycles, and ensuring that residents can hold the Council to account for delivery.

Four guiding principles run through the Plan, informing the Council's way of working and helping to achieve better outcomes:

Expanding opportunities for all

As we open up new opportunities we will target the most help at those who need it, so no one is left behind.

Recognising and building on our strengths to make positive change

This will involve making the best use of local assets, including building, parks and public spaces, as well as harnessing the knowledge and skills of community groups and local residents.

Working with our communities

To achieve the best outcomes for local people, we recognise the importance of putting them at the heart of everything we do. That means involving local residents in the things that matter to them and making sure we design our services based on input from those who use them.

Focussing on prevention

We know that prevention is better than cure in achieving positive outcomes for our resident. For this reason, we will focus on reducing the risk of problems arising in the first place, and when they do, we will intervene early to prevent them from worsening.

I. EXECUTIVE SUMMARY

Informed by the programme of public and stakeholder engagement, the Council Plan is framed around five themes:



These five themes are underpinned by a cross-cutting strand – ‘One Council’ – which sets out how the Council will operate to achieve the vision.

To ensure delivery of the Council Plan, an annual [Year Ahead Delivery Plan](#) will run until March 2023 and will be reviewed and updated each year thereafter.

This is the second quarterly report to Cabinet, demonstrating the progress made up to the end July 2022.

The report focuses on delivering the 92 priority actions/milestones contained within the Year Ahead Delivery Plan and the 66 headline performance measures that best demonstrate progress in achieving the 26 key outcomes. It also brings together wider information, key facts and intelligence to explain how the Council is working and performing, including timelines and case studies to demonstrate the impact on residents and communities.










Through directorate and service-level business plans the Council carries out wider work to measure performance and quality. This report is intended to provide an overview of the contribution that the Council makes across all its activities to improving Rotherham as a place to live, work and spend time.

2. STATUS DEFINITIONS

Year Ahead Delivery Plan definitions

Not yet due to start	Action not yet scheduled to start.
On track	Action started and on track to be delivered by the original deadline.
Known delays	Action has some risk/delay to delivery or is behind the original schedule by less than three months.
Will not be met	Action will not be/has not been met within three months of the original target date.
Complete	The action is fully complete and/or operational.

Performance measure definitions

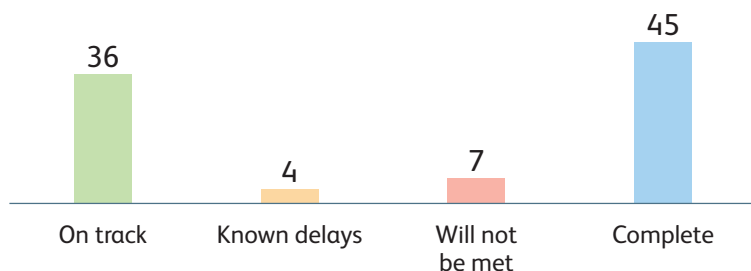
	Performance is on or above target		Performance or numbers have improved.
	Currently performance is not at expected levels. Confidence that the target will be achieved by year-end.		Performance maintained or numbers are the same.
	Performance is not currently on target. High risk that year-end target will not be achieved.		Performance or numbers have declined.
	Target can not be assessed this quarter. (ie Annual measure or awaiting publication of data).		Quarterly direction of travel not applicable.
	Information measure targets not applicable. (ie Volume / Demand measures where 'good' is neither high or low).		

3. OVERVIEW OF PERFORMANCE AND PROGRESS

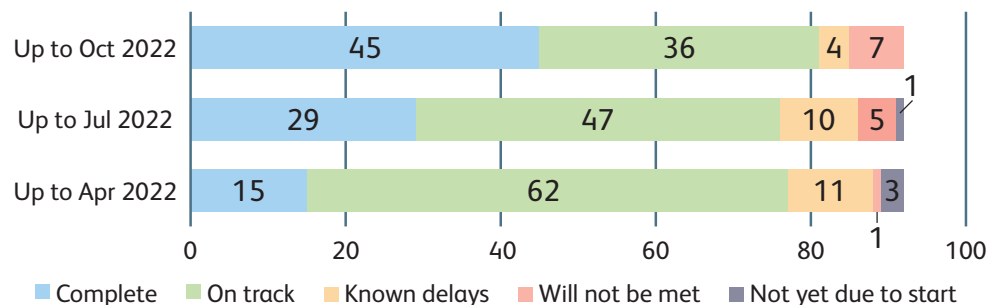
The diagrams below provide details of the overall status in relation to the Council Plan performance measures (where data is available or where targets have been set) and Year Ahead Delivery Plan actions/milestones.

YEAR AHEAD PLAN ACTIONS/MILESTONES

Year Ahead Delivery Plan Actions Status

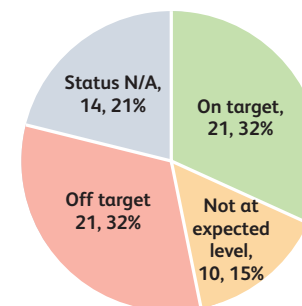


Year Ahead Delivery Plan Trend
(in comparison to last reports)

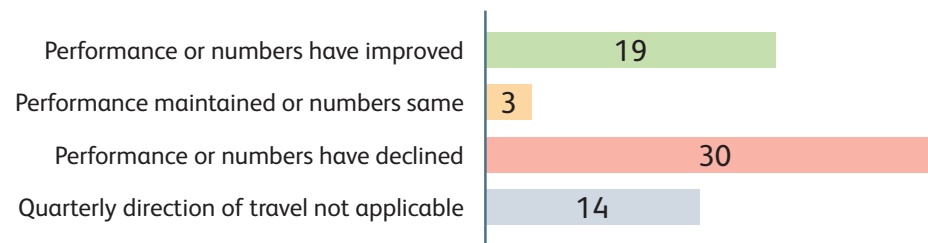


PERFORMANCE MEASURES

Performance Measures Status



Performance Measures Direction of Travel



Of the 30 performance measures on a downward trajectory, five are still on or above the target set, eight are expected to achieve their year-end target and seventeen are off target. Services are reviewing mitigations to improve performance. (The overall totals in the diagrams may differ because the direction of travel is not applicable for all measures)

3. OVERVIEW OF PERFORMANCE AND PROGRESS

EVERY NEIGHBOURHOOD THRIVING - ACHIEVEMENTS AND CHALLENGES

This section seeks to summarise achievements, as well as flag challenges and risks. Those included relate to both the performance measures and the actions/ milestones within the Year Ahead Delivery Plan and further details are available within the main body of the report.

Achievements

Year Ahead Delivery Plan activities



8,815 Rotherham Round-up and 8,665 ward bulletins subscribers.

Rotherham Show – Took place on 3 and 4 September 2022 welcoming more than 60,000 residents and visitors back to Clifton Park.



Keppel's Column opened to the public on 10 September 2022 and the restoration was celebrated with a unique art installation and shared oral histories.

Performance measures *(on target and improving)*



48 new volunteering opportunities created for local people via the voluntary and community sector (up to end Quarter 2), against a year-end target of 80 *(higher is better)*.

63.6% of the local 'unclassified' road network classed as 'green status' (do not require repair), against a year-end target of 60% *(higher is better)*.



Number of visits to culture, sport and tourism facilities increased. 2,257,261 as at end Quarter 2, against a year-end target of 3,500,000 *(higher is better)*.

92.3% of customers satisfied with culture, sport and tourism services *(higher is better)*.



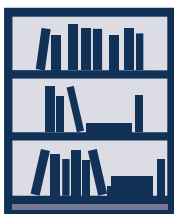
3. OVERVIEW OF PERFORMANCE AND PROGRESS

EVERY NEIGHBOURHOOD THRIVING - ACHIEVEMENTS AND CHALLENGES CONTINUED

This section seeks to summarise achievements, as well as flag challenges and risks. Those included relate to both the performance measures and the actions/ milestones within the Year Ahead Delivery Plan and further details are available within the main body of the report.

Challenges

Year Ahead Delivery Plan activities



Delays to new library at Thurcroft and signing of legal documentation. Revised target date for completion July 2023.

Performance measures (off target and worsening)



Satisfaction with the borough and local area as a place to live (Resident Satisfaction in June 2022) – 57 % very or fairly satisfied with the borough and 76 % very or fairly satisfied with their local area (*higher is better*). Results being reviewed to determine a way forward.

80 Community Protection Notices delivered (up to end Quarter 2), against a year-end target of 350 (*higher is better*). New processes being put in place and staff training delivered to help improve performance.



5.2 % positive outcomes for hate crime investigations, against a year-end target of 20 % (*higher is better*). South Yorkshire Police have embedded a triage process which should ensure consistency and improve outcome rates.

3. OVERVIEW OF PERFORMANCE AND PROGRESS

PEOPLE ARE SAFE, HEALTHY AND LIVE WELL - ACHIEVEMENTS AND CHALLENGES

This section seeks to summarise achievements, as well as flag challenges and risks. Those included relate to both the performance measures and the actions/ milestones within the Year Ahead Delivery Plan and further details are available within the main body of the report.

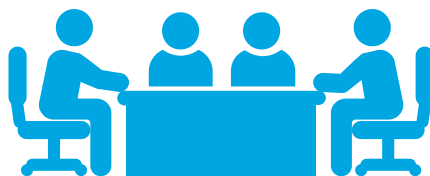
Achievements

Year Ahead Delivery Plan activities

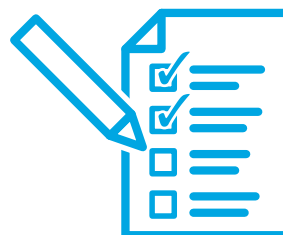


A new Domestic Abuse Outreach Service has commenced on 1 October 2022. It provides a single point of access to support domestic abuse victims at all risk levels.

Consultation on the build of a new in-house day service for people with learning disabilities is complete. Consultation outcomes were shared and approved at Cabinet on 17 October 2022. The design and build programme commenced in November 2022 with the new service expected to be operational from winter 2024.



Performance measures (on target and improving)



98 % of adults involved in a safeguarding enquiry felt their personal outcomes were at least partially met in Quarter 2, against an annual target of 97 % (*higher is better*).

89 households in temporary accommodation, in comparison to 102 in Quarter 1 and against an annual target of 95 (*lower is better*).



3. OVERVIEW OF PERFORMANCE AND PROGRESS

PEOPLE ARE SAFE, HEALTHY AND LIVE WELL - ACHIEVEMENTS AND CHALLENGES CONTINUED

This section seeks to summarise achievements, as well as flag challenges and risks. Those included relate to both the performance measures and the actions/ milestones within the Year Ahead Delivery Plan and further details are available within the main body of the report.

Challenges

Year Ahead Delivery Plan activities



Review of the supported accommodation offer for those with learning disabilities and autism delayed by over three months. Will now be included in wider consultation regarding the future vision for learning disability services, planning for which will be agreed by February 2023.

Review of Rothercard is currently off track. While the review of the current scheme was completed in June 2022, it is now due to go to the working group and then Cabinet for approval in January 2023.

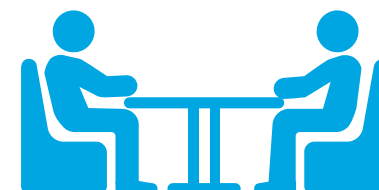


Performance measures (off target and worsening)



76 % households prevented or relieved from homelessness, against a year-end target of 85 % (*higher is better*).

44 % engagement rate with domestic abuse services, against a year-end target of 60 % (*higher is better*).



3. OVERVIEW OF PERFORMANCE AND PROGRESS

EVERY CHILD ABLE TO FULFIL THEIR POTENTIAL – ACHIEVEMENTS AND CHALLENGES

This section seeks to summarise achievements, as well as flag challenges and risks. Those included relate to both the performance measures and the actions/ milestones within the Year Ahead Delivery Plan and further details are available within the main body of the report.

Achievements

Year Ahead Delivery Plan activities



Best Start and Beyond Framework developed and approved at Health and Wellbeing Board in September 2022. Framework developed enabling key health and other services for children (such as the 0-19s Public Health Nursing service) to work more cohesively together.

The Children's Capital of Culture 2025 Programme has provided 57 16-25 young people with paid traineeships, of which 70 % have gone on to gain further jobs or training in the borough.



Performance measures (*On target and improving*)



94 % of eligible children accessing their 2-2.5yr health visitor checks, against a year-end target of 93 % (*higher is better*).

87.6 % of two-year-olds taking up an early education place, against an annual target of 80 % (*higher is better*).



17.3 % of social care re-referrals in 12 months, against a year-end target of 22 % (*lower is better*).

409 additional universal youth work sessions delivered (as of end September 2022), against an annual target of 800 (*higher is better*).



3. OVERVIEW OF PERFORMANCE AND PROGRESS

EVERY CHILD ABLE TO FULFIL THEIR POTENTIAL – ACHIEVEMENTS AND CHALLENGES CONTINUED

This section seeks to summarise achievements, as well as flag challenges and risks. Those included relate to both the performance measures and the actions/ milestones within the Year Ahead Delivery Plan and further details are available within the main body of the report.

Challenges

Year Ahead Delivery Plan activities



The Early Help Strategy refresh has been delayed by more than three months. The latest draft was subject to an Improving Lives Select Commission workshop on 21 September 2022. To be agreed by Cabinet early 2023.

Performance measures *(Off target and worsening)*



The Number of Children in Need (rate per 10K population 0-17 as per DfE population) has increased to 418.6 when compared to 373.0 at the end of Q1 *(lower is better)*.

75 % of pupils passed the phonics screening check in year 1 in 2021/22, against an annual target of 76 % *(higher is better)*.



3. OVERVIEW OF PERFORMANCE AND PROGRESS

EXPANDING ECONOMIC OPPORTUNITY – ACHIEVEMENTS AND CHALLENGES

This section seeks to summarise achievements, as well as flag challenges and risks. Those included relate to both the performance measures and the actions/ milestones within the Year Ahead Delivery Plan and further details are available within the main body of the report.

Achievements

Year Ahead Delivery Plan activities



Since December 2021, 488 sessions have taken place across 13 libraries to support job seekers and those looking to undertake further training.

115 people have signed up to the Advance project this year (up to end September). The project offers support to people in work to help them progress and enhance their career prospects.



Six Town Deal business cases submitted to government to carry out ambitious regeneration projects.

Design completed and construction tender packages returned for the leisure developments at Forge Island.



Further local labour agreements applied to the developments at Swinton town centre redevelopment scheme, Churchill House at Eastwood and Callflex Business Park at Golden Smithies Lane to increase chances for people to access local jobs.

Performance measures *(On target and improving)*



Increased number of residents reported feeling “very optimistic” or “fairly optimistic” about the future of Rotherham town centre (27% in 2022, in comparison to 24% in 2021) *(higher is better)*.

43,226 (year to date) engagements with libraries’ services which help people learn, acquire new skills or get a job, against a year-end target of 75,000 *(higher is better)*.



3. OVERVIEW OF PERFORMANCE AND PROGRESS

EXPANDING ECONOMIC OPPORTUNITY – ACHIEVEMENTS AND CHALLENGES CONTINUED

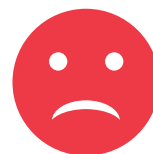
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Challenges

Performance measures *(off target and worsening)*



76.8% of working age population who are in work (or actively looking for work) in Rotherham, in comparison to the national average of 78.6% (*higher is better*).



51% of respondents reported feeling “very optimistic” or “fairly optimistic” about the future of Rotherham as a place to live (*higher is better*), in comparison to 57% in 2021.

3. OVERVIEW OF PERFORMANCE AND PROGRESS

A CLEANER, GREENER LOCAL ENVIRONMENT – ACHIEVEMENTS AND CHALLENGES

This section seeks to summarise achievements, as well as flag challenges and risks. Those included relate to both the performance measures and the actions/ milestones within the Year Ahead Delivery Plan and further details are available within the main body of the report.

Achievements

Year Ahead Delivery Plan activities

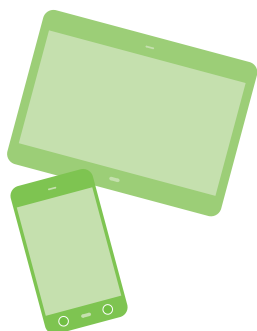


First proposals for masterplans for both Thrybergh and Rother Valley country parks are complete and have been consulted on.

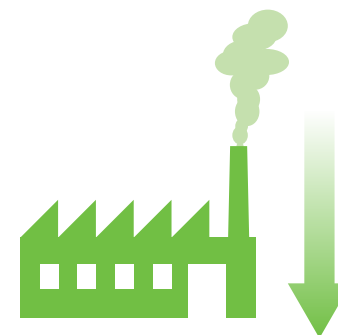


Climate change strategy and action plan has been refreshed and was approved at Cabinet on 17 October 2022, with a commitment made to update the action plan annually.

A new IT system to monitor and assess the environment in local areas to improve street cleansing and grounds maintenance was implemented w/c 24 October 2022 in all grounds and streets zones.



The CO2 emissions report for 2021/22 shows emissions from operational buildings decreasing by 4% to 31 March 2022, contributing to the 18% target.



52 areas of enhanced cleansing have been completed, focusing mainly on the town centre.



Plans are in place to support community resilience in areas at risk of flooding.

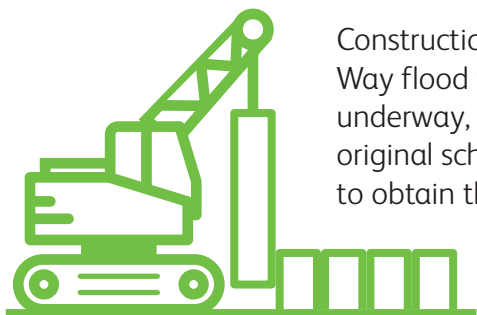
3. OVERVIEW OF PERFORMANCE AND PROGRESS

A CLEANER, GREENER LOCAL ENVIRONMENT – ACHIEVEMENTS AND CHALLENGES CONTINUED

This section seeks to summarise achievements, as well as flag challenges and risks. Those included relate to both the performance measures and the actions/milestones within the Year Ahead Delivery Plan and further details are available within the main body of the report.

Challenges

Year Ahead Delivery Plan activities



Construction of Ickles Lock to Centenary Way flood wall and embankment is now fully underway, but remains six months behind its original schedule due to the time taken to obtain third party landowner approvals.

Performance Measures *(off target and worsening)*

Actions taken against enviro-crime have seen a decrease in Quarter 2 figures. The performance is lower than the numbers achieved pre-Covid-19 and the Council Plan target of 2,000 may not be achievable *(higher is better)*.



95 complaints were received about street cleaning, grounds maintenance and waste management in Quarter 2 – more than double the 40 complaints received in Quarter 1, pushing the year to date figure up to 135. The total number of complaints is now projected to exceed the target of less than 190 for the year *(lower is better)*.

3. OVERVIEW OF PERFORMANCE AND PROGRESS

ONE COUNCIL – ACHIEVEMENTS AND CHALLENGES

This section seeks to summarise achievements, as well as flag challenges and risks. Those included relate to both the performance measures and the actions/ milestones within the Year Ahead Delivery Plan and further details are available within the main body of the report.

Achievements

Year Ahead Delivery Plan activities

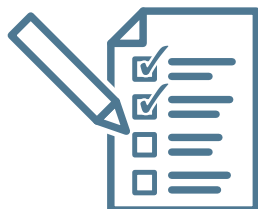


An updated recruitment brochure, supporting videos and a refreshed summary of staff benefits have been produced.

Directorate level action plans in response to the Employee Opinion Survey are now in place.



Performance measures *(on target and improving)*



Collection of Council Tax and Business Rates remains strong and in the top quartile for metropolitan councils *(higher is better)*.

Challenges

Year Ahead Delivery Plan activities



Refresh of the Rotherham Plan delayed until December 2022.

Performance measures *(off track and worsening)*



Average call wait time has declined in Quarter 2 to 8 minutes 50 seconds, which is significantly worse than the 6-minute target *(lower is better)*.

The results of the most recent residents' satisfaction survey show a marked downturn (from 50 % to 48 %) in views around the Council keeping residents informed and acting on their concerns *(higher is better)*.



4. FINANCE UPDATE

The table below provides details on some of the key areas of the Council's budget 2022/23, indicating how the Council intends to spend its budget against its six core themes.

Themes	Commentary on financial performance of key areas of the budget
EVERY NEIGHBOURHOOD THRIVING	At a local level, villages and town sites are being improved with investment that has started on the ground from the Towns and Villages fund.
	Investment continues to enhance library sites.
	Building on the Council's track record of robust enforcement action across a range of enforcement and regulatory functions, work to enhance capacity and delivery is ongoing through partnership training and engagement. Local events are being programmed, including a domestic abuse event in November 2022.
	Ward Member engagement approach is being developed, via Neighbourhoods Team, to capture local hot-spot areas for nuisance pavement parking and ensure that they meet the scope for inclusion. A procedure for identification of potential sites is to be introduced prior to further engagement on potential schemes beginning Quarter 3 this year as part of our Local Engagement process .

4. FINANCE UPDATE

The table below provides details on some of the key areas of the Council's budget 2022/23, indicating how the Council intends to spend its budget against its six core themes.

PEOPLE ARE SAFE, HEALTHY & LIVE WELL	Alcohol and Drug Services have been successfully retendered with the new contract to start in April 2023.
	During 2022/23 additional government funding (£908k) will be invested to support care providers as part of a market sustainability and fair cost of care review.
	Continuing to invest in capacity to meet the challenges of the two-hour hospital discharge process post Covid-19 (following the withdrawal of government funding) and working on a 'discharge to assess' model.
	Housing Growth – The Council is continuing to develop new homes and acquire properties to increase the supply of affordable homes. This is supported by the HRA business plan which identified funding of £92.3m up to 2025/26. Work is ongoing to update the investment needed based on price increases and refreshed timescales.
	Temporary accommodation is a cost pressure for the Housing Service (est. £0.8m 2022/23). Work is ongoing to reduce demand and find alternative accommodation solutions.
	The Energy Crisis Support scheme has been extended using £1.4m of the Household Support Fund. This will provide a cash grant of £400 to households that are struggling to meet the cost of their energy bills between October 2022 and March 2023.
	CCTV investment has provided operational resources to improve the CCTV service with increased capacity for capturing offences and offenders.
	Additional operational resources have been applied in the Planning Service to achieve better enforcement outcomes.

4. FINANCE UPDATE

The table below provides details on some of the key areas of the Council's budget 2022/23, indicating how the Council intends to spend its budget against its six core themes.

EVERY CHILD ABLE TO FULFIL THEIR POTENTIAL

The creation of in-house residential homes continues in 22/23 with the two 'phase three' four bed homes originally scheduled to open in October 22 and April 23. The in-house residential programme has now been revised following Cabinet approval with phase three now being four two-bed children's homes. The directorate is progressing with implementation plans to make these properties operational across the 23/24 financial year.

The Children and Young People's Services placement budget is £37m and is determined based on the number of children supported across the different placement types throughout the year and their unit costs. The overall budget is based on reducing looked after children numbers from 565 to 547. The current number is 541 (as at Quarter 2), with transformation work ongoing to achieve the placement profile and reduce costs.

Supporting early intervention through continued corporate investment in the Early Help Family Group Conference service and an increase in Supporting Families funding from £1m to £1.3m, alongside new Start for Life & Family Hub monies of circa £3.4m over three years.

The Safety Valve Programme/Dedicated Schools Grant (DSG) Management Plan sets out a number of key actions to enable Rotherham to provide education through its annual DSG allocation and as a consequence receive Safety Valve funding to remove the historical DSG deficit. The Management Plan will support service transformation, enable creation of cost-effective education settings in the district through High Needs Capital and support inclusive schools across the district.

Home to School transport has demand pressures linked to growth in Education Health Care plans (EHCPs). Joint work between Regeneration and Environment and Children and Young People's Services is ongoing to maximise transport efficiencies and dampen cost pressures.

4. FINANCE UPDATE

The table below provides details on some of the key areas of the Council's budget 2022/23, indicating how the Council intends to spend its budget against its six core themes.

EXPANDING ECONOMIC OPPORTUNITY	Capital investment in the borough progresses, supported by the Future High Streets Fund, Levelling Up Fund and Towns Deal with matched Council capital resources. This investment will result in a reshaped town centre and changes in our local towns, villages and country parks. A number of strategic acquisitions have been made in the town centre as part of this programme. The agreement with Muse to develop Forge Island has been signed.
	Transport infrastructure investment continues, including the Parkway Widening scheme, which is near completion and highways maintenance through the £24m 2024 Roads Programme.
	Jobs and skills investment is progressing with the building of the Century Business Centre, where work is underway and the contractor is programmed to complete construction and hand over the site in March 2023.
A CLEANER, GREENER LOCAL ENVIRONMENT	Additional revenue investment to improve the environment has benefitted grounds maintenance, street cleansing, wildflower seeding and tree planting.
	Preparing to respond to changes in the national Waste and Resources Policy expected to be announced in 2022.
	Further recognition of the climate emergency is evidenced through an enhanced team dedicated to this area and investment in carbon reduction programmes.
ONE COUNCIL	The Council receives in excess of 200,000 calls a year into its main contact centre. Additional revenue investment to reduce call waiting times and to improve and modernise the way that members of the public can contact the Council will improve the customer experience and provide better value. Ongoing investment in digital technologies will ensure that the Council functions efficiently, effectively, and sustainably.

4. FINANCE UPDATE

2022/23 REVENUE BUDGET INVESTMENTS

The table below provides a progress update on the 2022/23 revenue budget investments approved via Council on the 2 March 2022, as part of the Council's budget and Council Tax Report 2022/23. Whilst these are in the main permanent investments, it is vital that the Council can demonstrate progress on these member priorities.

Investment Reference	Revenue Budget Investment	2022-23 Investment	Expenditure to date	% Spent To Date	Current Forecast Outturn	Variance	Update Commentary
Every Neighbourhood Thriving							
22/23 R&E3	Events & Festivals	118	65	55 %	118	0	The additional funding will uplift capacity within the team and support the delivery of Rotherham Show and the annual Christmas Lights event. This year's programme includes: the Queen's Jubilee Celebrations, UEFA Women's Euros and associated Fan Party activity, WOW- Women of the World Festival, Rotherham Show, a return of Bonfire Night at Clifton Park following a two-year hiatus and the annual Christmas Lights Switch On Event.

4. FINANCE UPDATE

Investment Reference	Revenue Budget Investment	2022-23 Investment	Expenditure to date	% Spent To Date	Current Forecast Outturn	Variance	Update Commentary
22/23 R&E7	Libraries Book Fund	50	0	0%	50	0	The service is on track to spend the investment in the book fund. The investment is contributing towards E-Resources covering both non-fiction and fiction. Adult's fiction and non-fiction with a focus on health and well-being books. The additional funding will support projects and events delivered during 2022/23 to encourage people to become library users and reader development. Projects delivered to date include: UEFA Women's Euros, Rotherham Loves Reading and Platinum Jubilee Celebrations. Performance will be monitored via the number of active book borrowers and visits to libraries.
22/23 R&E12	Women's Euro 2022	140	140	100%	154	14	Four successful Euro 2022 events were delivered.
22/23 R&E13	Neighbourhood Road Safety	90	36	40%	62	-28	Work being undertaken by two agency workers, prior to permanent recruitment.
22/23 R&E14	Town Centre Management	70	0	0%	40	-30	Town Centre Manager post now recruited to.

4. FINANCE UPDATE

Investment Reference	Revenue Budget Investment	2022-23 Investment	Expenditure to date	% Spent To Date	Current Forecast Outturn	Variance	Update Commentary
People are Safe, Healthy & Live Well							
22/23 R&E9	CCTV Lead Officer	60	28	47 %	60	0	Post recruited to as part of investment in leading and providing improved CCTV service. This will increase capacity for capturing offences and offenders. Procurement has commenced for a new town centre CCTV system.
22/23 R&E15	Community Coordinator (Countering Extremism)	60	17	28 %	50	-10	Post has been filled. Its primary purpose is to work with communities and partner agencies raising awareness in relation to extremist narratives, which often prey on unrelated community issues to gain popularity and subsequently introduce a harmful element.

4. FINANCE UPDATE

Investment Reference	Revenue Budget Investment	2022-23 Investment	Expenditure to date	% Spent To Date	Current Forecast Outturn	Variance	Update Commentary
22/23 R&E1	Planning Enforcement	44	35	80%	45	1	Temporary resources employed pending permanent recruitment and this additional capacity has helped to stabilise the workload. The number of planning breaches being reported remains high, however the workload has stabilised. Planning enforcement is not a statutory function, but the value of the planning service is diminished if there are no penalties for breaching planning regulations accordingly. In 2021 the enforcement team dealt with 529 cases, compared to 453 cases in 2020.
22/23 R&E4	Licensing Service	150	63	42%	121	-29	Recruitment being undertaken to overcome higher than expected staff turnover in this important regulatory function. Staff are also working proactively with licensees to ensure Council policy is being adhered to.

4. FINANCE UPDATE

Investment Reference	Revenue Budget Investment	2022-23 Investment	Expenditure to date	% Spent To Date	Current Forecast Outturn	Variance	Update Commentary
Every Child able to Fulfil their Potential							
22/23 CYPS1	Expansion of Family Group Conferencing (FGC)	130	43	33 %	130	0	The expansion of FGC took place through temporary investment in 2021/2; the temporary posts are now permanent, and employees are in post. This will lead to a reduction in Looked After Children and more timely decision making (thus reducing social care costs), with children also having a stronger voice.
22/23 CYPS2	Universal Youth Work	180	128	71 %	180	0	Universal Youth Work is a combination of three youth work posts costing £50k and grants to voluntary organisations of £130k. The posts have been established and recruited to and plans are in place to allocate monies to the voluntary sector to develop services further. This additional capacity enables Early Help to work with key agencies and youth work providers to develop and deliver a borough wide, positive activities programme, in a variety of settings. This will provide more Early Help support overall with things to do and places to go, with the added impact of reduction in social care costs.

4. FINANCE UPDATE

Investment Reference	Revenue Budget Investment	2022-23 Investment	Expenditure to date	% Spent To Date	Current Forecast Outturn	Variance	Update Commentary
22/23 CYP3	Development of SEND and inclusion services	200	67	34%	500	300	The recruitment process has taken place and appointments have been made to the vacancies, with interim agency workers currently being utilised until the new employees arrive, creating a cost pressure of £300k. Once in post, they will enable the review, refresh and development of services provided for those children with additional needs or disability. This will include: clarity of offer, more proactive relationship with parents and carers and more timely assessment of EHCPs.
22/23 CYP4	Support for School Uniform Provision	65	43	66%	65	0	The school uniform allocation supports the purchase of uniforms by pupils eligible for free school meals when they enter or transition schools. There has been some difficulty in identifying those eligible when transitioning from Primary School. The funding has been provided to parents through the same mechanism as that used for free school meal vouchers prior to the summer holidays. Funding is assisting those pupils transitioning between schools, ensuring that they have appropriate uniforms.

4. FINANCE UPDATE

Investment Reference	Revenue Budget Investment	2022-23 Investment	Expenditure to date	% Spent To Date	Current Forecast Outturn	Variance	Update Commentary
22/23 CYP55	Additional Social Work Capacity to Support Children at Risk of CCE	144	48	33%	144	0	All four posts have been appointed, providing additional capacity for support. This will enable more support to be provided to children at risk following success of piloting work. This work will include Social Worker intervention complemented by various activities and groups.

Expanding Economic Opportunity

22/23 R&E2	ADVANCE Skills Programme	150	50	33%	84	-66	This investment is providing match funding. Three posts have been recruited to. ADVANCE is a programme which offers bespoke advice and guidance and careers and education information to individuals wanting to progress in their careers, and to employers wanting to develop and support their workforce. Reporting £66k underspend due to grant drawdown.
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4. FINANCE UPDATE

Investment Reference	Revenue Budget Investment	2022-23 Investment	Expenditure to date	% Spent To Date	Current Forecast Outturn	Variance	Update Commentary
A Cleaner, Greener Local Environment							
22/23 R&E5	Pilot Pollinator Friendly Approaches (Wild Flowers)	42	4	10%	42	0	Moved from 13 wildflower sites to 25 across the borough, resulting in 15,000m2 pollinator friendly wildflower areas.
22/23 R&E6	Tree Planting – Engagement Programme	50	27	54%	50	0	Officer supporting the capital programme in place to plant a minimum of 500 trees per annum. Programme delivery on track.
22/23 R&E8	Climate Emergency Delivery Team	155	6	4%	78	-77	The investment is for three posts. Following a recruitment exercise all 3 officers are now in post. The purpose of the Climate Emergency Delivery Team is to oversee the Corporate Climate Change Action Plan and seek to deliver the Council's Net Zero 30 and Net Zero 40 ambitions, part of which is through a corporate reduction in carbon emissions and other mitigation measures.
22/23 R&E10	Enhanced grounds maintenance and street cleaning	493	288	58%	493	0	Three officers remain in post to complete this work from the 17 recruited. All seasonal staff have moved to full time jobs – 41 in total.
22/23 R&E11	Tree Service Casework	100	35	35%	100	0	Plan in place to deliver casework improvements relating to neighbourhood trees.

4. FINANCE UPDATE

Investment Reference	Revenue Budget Investment	2022-23 Investment	Expenditure to date	% Spent To Date	Current Forecast Outturn	Variance	Update Commentary
One Council							
22/23 FCS1	Additional Call Handling	122	33	27%	86	-36	The temporary staff initially employed to carry out the work have been successful in applying for permanent posts in the service. Recruitment is underway to backfill the new posts.
22/23 FCS2	Customer and Digital	109	31	28%	76	-33	Posts not filled until July 2022 resulting in an underspend being reported for the current financial year.
Total Investment Proposals		2,722	1,187	44%	2,728	6	

5. TIMELINE OF KEY ACHIEVEMENTS AND ACTIVITIES

July to October 2022

Every neighbourhood thriving			People are safe, healthy and live well			Every child able to fulfil their potential			Expanding economic opportunity			A cleaner, greener local environment			One Council																																
Women's Euros - programme of cultural events took place alongside the four matches and Women of the World Festival in July 2022.			Plans for new homes on Council owned sites at Harthill and Canklow approved for 2022/23 as part of an additional £92m investment for housing growth.			Residents asked to provide feedback about healthy lifestyle services available in Rotherham.			Survey launched to help shape the future of the borough's Homelessness Prevention and Rough Sleeper Strategy.			Keppel's Column opened to the public. Restoration was celebrated with a unique art installation and shared oral histories.			The Fun Palace Ambassador, funded by the National Lottery, worked with communities and partners, attracting over 800 people. 13 venues provided spaces for communities to share and showcase their skills.			New lighting installed in Clifton Park to help residents feel safe.																													
Enhanced alcohol and drug misuse services approved.			Additional financial agreed to support families, pensioners and care leavers with hardship caused by the cost-of-living crisis.			Over 108,000 Council Tax energy rebates (£150) made to eligible households.			Work started on a new £4.5 million state-of-the-art facility to replace the upper school buildings at Newman School. The school specialises in provision for children and young people with a range of learning difficulties and complex medical needs.			Best Start and Beyond framework approved at Health and Wellbeing Board.			Be the One suicide prevention video launched.			Campaign launched as part of 'Rotherham Loves Reading' to encourage residents to boost their mental health and wellbeing by taking 10 minutes per day to read something of their choice.			Enabling works commenced for the new Forge Island footbridge.																										
Social Value event held with key partners, aiming to help organisations learn more about social value and the benefits.			Healthy Holidays summer activities programme began offering free activities to keep children and young people occupied during the long holiday.			97.7 % of students achieved A level pass grades of A* to E (or equivalent), in line with the pre-pandemic national average in 2019.			Rotherham Show took place, welcoming more than 60,000 residents to Clifton Park.			Staff representation networks to ensure equality of opportunity.			Youth Cabinet's 2022/23 manifesto launch.			Children celebrated completing the Summer Reading Challenge. The challenge was completed by 740 children.			New pumping station and drain to remove any surface water caused by heavy rainfall and discharge it into the River Don completed.																										
£2m plan to improve local road safety approved.			Housing Strategy approved setting out the priorities and vision for housing over the next three years.									New Safer Rotherham Partnership Plan for 2022-2025 agreed by Cabinet.			Visitors at Rother Valley Country Park participated in engagement sessions to discuss the future plans and improvements.			New IT System implemented to enable improvements in grounds maintenance and street cleansing.																													
2022																																															
JULY						AUGUST						SEPTEMBER						OCTOBER																													
Forge Island footbridge removed for recycling locally, clearing the way for a new footbridge as part of the wider development.						Awareness raising about private fostering.						25 ward plans produced and published informed by local communities.						Visitors at Thrybergh Country Park participated in engagement sessions to discuss the future plans and improvements.						Six Town Deal business cases submitted to government to carry out ambitious regeneration projects.						Design completed and construction tender packages returned for the leisure developments at Forge Island.						Conway Crescent, operated by the Council, rated as 'good' by the Care Quality Commission (CQC). Specialises in caring for people on a short-term basis, to enable carers to have a respite break.						Cabinet agreed increase in fees and allowances paid to foster carers.					
The Council named as the most improved council in the country at the Local Government Chronicle (LGC) Awards 2022.						First scheme of the £4m Towns and Villages Fund programme completed, linking two well-used green spaces: Greasbrough Park and Recreation Ground.						Children's services provided by the Council rated as 'good' across the board by Ofsted (published 12 August 2022).						Forge Island Flood Barrier operational.						Rotherham's first 'adopt a tree' scheme launched in Brinsworth.						Details of South Yorkshire's new innovative experience 'Skill City' unveiled by business leaders. It aims to inspire and inform children, young people and adults about the world of work and careers.						Businesses invited to bid for Rotherham markets tender.						Climate Change Action Plan refreshed and approved.					
Anti-Social Behaviour (ASB) Awareness Week – delivered various initiatives in Rotherham East Ward and Maltby.						Discovery Day at Thrybergh Country Park for people to find out what the park has to offer.						66.8 % of students achieved grade 4 (pass) or better in both GCSE English and Maths, with 45.6 % achieving grades 5 or better. Both English and Maths grades were above the national average.						Successful skip day in Aston and Woodsetts Ward for local residents to get rid of unwanted items.						Four new food brands signed lease contracts on Rotherham's Forge Island development, bringing a taste of the exotic to the town centre.						The Council gained 'Exemplar' status for tenant engagement from Tpas.																	
Summer Reading Challenge launched with the theme of Gadeteers, focussing on the discovery of science and innovation.						BDR (Barnsley, Doncaster and Rotherham) Waste Partnership consultation to find out what people think of the household waste recycling service.																		Consultation on additional guidance to support the Local Plan, which provides details of where new housing and employment sites are located and can be built.						Cabinet approved plans for new £2.1m day centre in Canklow to provide opportunities for people with high support needs.																	

6.I THEME I – EVERY NEIGHBOURHOOD THRIVING

Our vision for Rotherham is for every neighbourhood to be a thriving neighbourhood, where people are able to work together to achieve a good quality of life.

Outcomes – our ambition	How we will get there
<ul style="list-style-type: none">• Work with communities on the things that matter to them• Residents, organisations and businesses use their skills and resources to help others• Neighbourhoods are welcoming and safe• Local people have access to libraries, cultural activities, parks and green spaces• Local towns and villages are improved.	<ul style="list-style-type: none">• Continue to drive local priority setting and activity through ward plans and devolved budgets, with councillors, residents and partner organisations working together• Work with Rotherham’s voluntary and community sector to support and facilitate local networks and groups• Further expand and promote a range of volunteering opportunities• Invest in and develop our library services as neighbourhood hubs, promoting access to books, computers and community events• Work alongside our partners to ensure Rotherham is a safe, inclusive and welcoming place for local people, including responding effectively to community safety issues such as anti-social behaviour and hate crime• Deliver improvements to local towns and villages• Bring our communities together through a range of enjoyable activities, cultural and social events, which inspire hope and pride in Rotherham.

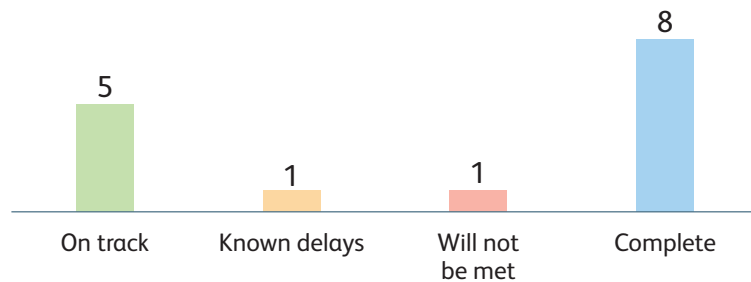
6.I THEME I – EVERY NEIGHBOURHOOD THRIVING

HEADLINES – EVIDENCING OUR PROGRESS

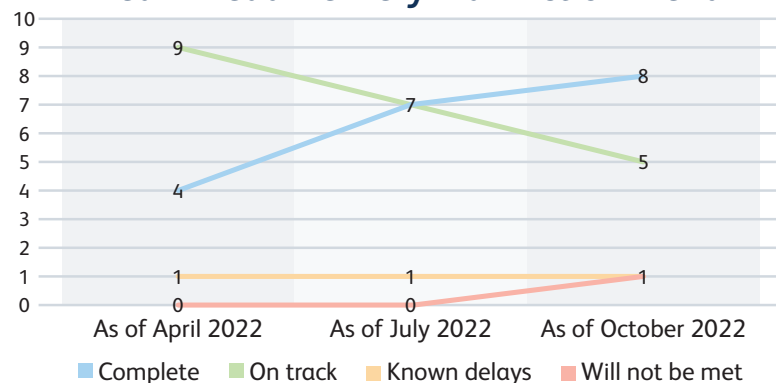
To provide evidence of delivery of the outcomes and commitments within this theme, there are 15 headline performance measures in the Council Plan and 15 priority actions/milestones contained within the Year Ahead Plan Delivery Plan. The diagrams below provide an overview of performance and progress.

YEAR AHEAD ACTIONS AND MILESTONES

Year Ahead Delivery Plan Actions Status

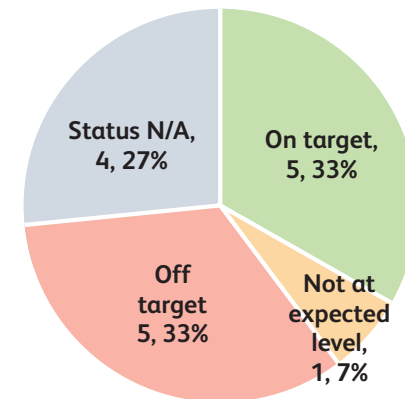


Year Ahead Delivery Plan Action Trend

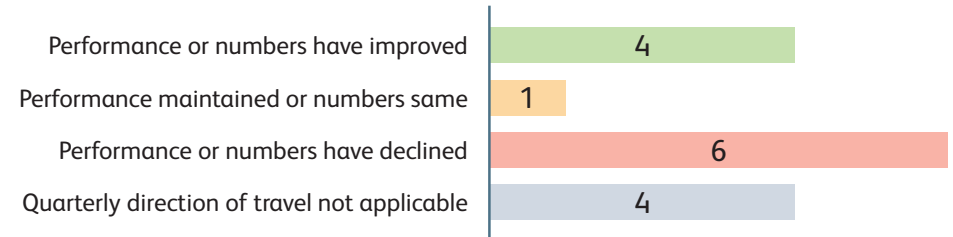


PERFORMANCE MEASURES

Performance Measures Status



Performance Measures Direction of Travel



6.I THEME I – EVERY NEIGHBOURHOOD THRIVING

NARRATIVE – THE BIGGER PICTURE

The “Every Neighbourhood Thriving” theme is focused on working with local people to achieve a good quality of life. This includes working with communities to find solutions to local issues and build on the heritage and assets available. The theme also aims to create vibrant communities in which people feel happy, safe and proud. This will be achieved by making it easier for people to get involved in the local community, working closely with partners and local voluntary and community groups, enhancing town and village centres, green spaces and libraries, and tackling community issues.

The Council is committed to improving community safety. A new Safer Rotherham Partnership Plan for 2022-2025 was agreed by Cabinet in September 2022 and includes a priority focussed on creating safer and stronger communities. During 2022-23, 315 Community Protection Warnings and 80 Community Protection Notices have been issued – a result of partnership working between South Yorkshire Police and the Council’s community protection, environmental health and housing teams. Enhanced processes and staff training should help to increase the number issued.

In relation to public perceptions of community safety, in the latest resident survey in June 2022 87 % of respondents said they felt ‘very safe’ or ‘fairly safe’ during the day, with only 56 % feeling very or fairly safe when outside after dark. At the end of Quarter 2 there were 5.2 % positive hate crime outcomes against a year-end target of 20 %. South Yorkshire Police have embedded a hate crime triage process to ensure a consistent approach to investigations and help improve outcome rates.

Implementation of road safety measures, including 20mph zones, will be informed by a review of the existing 20mph policy, which will ensure alignment with Active Travel standards, Department for Transport guidance

and the Rotherham Cycling Strategy. Work is also currently underway to identify local hot-spot areas for nuisance pavement parking, so that appropriate action can be taken. Engagement on potential schemes will take place during Quarter 3 2022-23. Alongside this, the Council is committed to improving roads through the £24m 2024 roads programme. During Quarter 2, a further 15 of the 170 unclassified roads were repaired, meaning that 63.6 % of the local ‘unclassified’ road network is classed as ‘green status’ (do not require repair).

Also in this theme, there is a focus on delivering a range of cultural events and activities for local people to enjoy. In September 2022, the Rotherham Show took place, welcoming more than 60,000 residents and visitors to Clifton Park. The Summer Reading Challenge, launched in July 2022, was aimed at children aged 4-11 who were encouraged to visit Rotherham libraries to meet the gadgeteers and get involved in a science and innovation themed challenge. 740 children completed the challenge and 51 different science and innovation themed activities took place across 15 libraries. A total of 60 schools engaged in the challenge and a celebration event took place at Magna Science Park on 2 October 2022, attended by 1,255 children/family members. See case study below. Furthermore, through the Lottery-funded Fun Palace Ambassador campaign, work has taken place with communities and partners to provide opportunities for people to showcase their skills and interests. Thirteen venues across the borough (libraries, the museum and Sense day centre) provided spaces for communities, with free workshops and a Fun Palace for people with disabilities. The events attracted over 800 people in total.

The restoration of Keppel’s Column is now complete and the opening in September 2022 was celebrated with a unique art installation and shared oral

6.I THEME I – EVERY NEIGHBOURHOOD THRIVING

histories. As a result of the restoration, the column has now been removed from Historic England’s national ‘Heritage at Risk’ register.

Finally, the Council’s Towns and Villages Fund programme has now delivered two projects and works are currently in progress at another two sites. The most recent project to be completed was in Hellaby and Maltby West ward, improving parking provision, public realm, and green space at Laburnum Parade shopping precinct. A further scheme started in November 2022 as part of the £4 million programme, delivering 23 projects to restore pride in the borough’s towns and villages over the next two years. See case study below.

6.I THEME I – EVERY NEIGHBOURHOOD THRIVING

YEAR AHEAD DELIVERY PLAN TRACKER

Every Neighbourhood Thriving					
Ref	Outcome	Activity	Timescales for delivery	Status	Rationale for status
1.1	Work with communities on the things that matter to them	Produce ward plans with ward priorities informed by local communities.	June 2022	Complete	Ward members considered their priorities throughout June 2022 and refreshed priorities were published early July 2022.
1.2		Increase the number of subscribers for the ward bulletins to 9,000 (25 % increase).	Ongoing – March 2023	On track	The number of subscribers has continued to increase – there were 8,665 as of mid-October 2022.
1.3		Increase the number of subscribers for the new ‘Rotherham Round up’ borough wide email to 9,000.	Ongoing – March 2023	On track	The number of subscribers has continued to increase, and it is likely the target number will be exceeded. As of mid-October 2022, there were 8,815 subscribers.
1.4		Evaluate the Controlling Migration Fund programme.	November 2022	Complete	The evaluation has been completed and was submitted to DLUHC by end April 2022.
1.5	Residents, organisations and businesses use their skills and resources to help others	Work with VAR to establish 80 new volunteering opportunities across voluntary and community organisations.	March 2022 SLA in place until March 2024, targets reviewed annually	Complete	From April 2021 to March 2022 VAR created 101 new volunteering opportunities, exceeding the target of 80. The number of new volunteering opportunities created continues to be monitored and the target for 2022-23 remains at 80, see performance measure NE02b below.

6.I THEME I – EVERY NEIGHBOURHOOD THRIVING

1.6	Neighbourhoods are welcoming and safe	Improve enforcement outcomes by making greater use of legal powers. This means issuing more than 350 community protection notices.	Revised date: March 2023	Known delays	<p>Target date revised as 350 community protection notices (CPNs) is the year-end target.</p> <p>Capacity enhanced, following restructure and recruitment and – since October 2022 – additional support being provided via out of hours service.</p> <p>315 community protection warnings (CPWs) and 80 CPNs delivered, year to date, by community protection and environmental health, housing, and SYP. In addition, a range of statutory notices have been issued relating to public health issues or statutory nuisances with over 150 notices served year to date.</p> <p>Note – a CPN can only be served once a CPW has been issued and not complied with.</p>
1.7		Develop interventions that seek to reduce hate crime and improve community safety by tackling harmful narratives, including via the ‘Who is your neighbour’ and Remedi projects.	May 2022	Complete	<p>The Who Is Your Neighbour project, a partnership project with (and funded by) the Local Government Association, has concluded and an evaluation report received.</p> <p>Projects restarted for 2022-23 include the successful ‘Step Up, Beat Hate’ programme for the third year.</p> <p>Remedi have also commenced delivery of their restorative hate crime project.</p>

6.I THEME I – EVERY NEIGHBOURHOOD THRIVING

1.8		Design and implement new neighbourhood road safety measures, including 20mph zones.	March 2023	On track	Ward priority and local engagement approach being taken. Areas submitted by Members have been prioritised into two phases for delivery. Local ward-based engagement planned for autumn, with advanced proposals being developed from October 2022. A review of the Council's existing 20mph policy is currently being undertaken to ensure it aligns with the latest Active Travel standards, Department for Transport guidance and the Rotherham Cycling Strategy.
1.9		Repair an estimated 595 estate roads (137.7km) (between April 2020- March 23) through the 2024 roads programme.	Ongoing – March 2023	On track	<p>Delivered 85km of repairs to 375 locations on the unclassified network (estate type roads) in the first two years. A further 39 km of repairs to 170 locations will be delivered in the 2022/23 financial year (3rd year).</p> <p>Repaired 24 of the 170 unclassified roads in Quarter 1 and 15 unclassified roads in Quarter 2. The delivery of the unclassified programme is not equally proportioned across the calendar year and many estate roads will be repaired in Quarter 3 and Quarter 4. The total number of estate roads which will have been repaired by 31 March 2023 is 545.</p>

6.I THEME I – EVERY NEIGHBOURHOOD THRIVING

1.10		Work with Councillors to identify hot-spot areas for nuisance pavement parking and develop plans to prevent nuisance pavement parking, including parking restrictions.	March 2023	On track	<p>Ward Member engagement approach being developed, via Neighbourhoods Team, to capture local hot-spot areas and ensure that they meet the scope for inclusion.</p> <p>A procedure for identification of potential sites is to be introduced prior to further engagement on potential schemes beginning Quarter 3 2022-23 as part of local engagement process referred to in 1.8.</p> <p>Some projects progressing through the Towns and Villages Fund, where projects are being co-produced with communities through Members, also include improvements to parking provision to alleviate issues.</p>
1.11	Local people have access to libraries, cultural activities, parks and green spaces	Complete the new library at Thurcroft.	December 2022	Will not be met	<p>Plans completed and planning permission and building regulations have been granted.</p> <p>The tender process for the building works is complete and can be awarded once the legal documents are signed.</p> <p>It is planned for the project to be completed in July 2023.</p>

6.I THEME I – EVERY NEIGHBOURHOOD THRIVING

1.12		<p>Hold cultural and sporting events across Rotherham to appeal to a range of ages and backgrounds, including:</p> <ul style="list-style-type: none"> • Women's Euro 2022 • Rotherham Show • Rotherham 10k • Summer Reading Challenge • Fun palaces. 	<p>Jan – Jul 2022 Sept 2022 May 2022 September 2022 October 2022</p>	Complete	<p>The following events have now been held:</p> <ul style="list-style-type: none"> • Rotherham 10k – took place on 15 May 2022. 460 adult runners and 240 young runners took part in the event, which drew approximately 1,000 spectators. • Queen's Platinum Jubilee Celebrations – 25 community groups supported to host local celebrations with a 'Garden Party Big Lunch' held at Clifton Park, attended by an estimated 2,000 people. All 15 libraries took part in a variety of activities to celebrate the Jubilee. • Women's Euros – hosted 4 fan parties and the WOW (Women of the World) Festival took place at Clifton Park. The total attendance across the Fan Parties and WOW Festival was 32,417. • Rotherham Show – took place on 3-4 Sept 2022 and welcomed more than 60,000 residents and visitors back to Clifton Park. • Summer Reading Challenge – completed by 740 children. 51 different science and innovation themed activities took place across the 15 libraries. A total of 60 schools engaged in the challenge (face to face or digitally). Celebration event took place at Magna Science Park on the 2 October, attended by 1,255 children/family members (344 finishers with 911 family members. See case study below. • Fun Palace Ambassador campaign, funded by the National Lottery – work has taken place with communities and partners to provide opportunities for people to showcase their skills and interests. 13 venues across the borough provided spaces for communities, and celebrations took place in September and October 2022. In total, the events attracted over 800 people.
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6.I THEME I – EVERY NEIGHBOURHOOD THRIVING

1.13		Complete restoration of the grade II listed site Keppel's Column.	October 2021 – May 2022	Complete	Restoration works complete, celebrated with a unique art installation and shared oral histories. The column was opened to the public on 10 September 2022 and Keppel's Column has now been removed from Historic England's national 'Heritage at Risk' register.
1.14		Complete feasibility study for a new Rotherham Theatre.	October 2021 – April 2022	Complete	Worked with HLM Architects to complete the feasibility study to explore options for a new Centre for Performing Arts in a more central location.
1.15	Local towns and villages are improved	Create a plan of developments across the borough to maximise the impact of the Towns and Villages fund.	October 2021 – April 2022	Complete	Phase 1 plans approved by Cabinet are progressing, with two schemes completed, two schemes on site, and an additional scheme started in November 2022. Work will then begin on delivering Phase 2 projects from January 2023, with design work and community consultation currently occurring. See case study below.

Ref	Key Performance Indicators	LEAD SERVICE	LEAD OFFICER	Good is?	Qtrly or Annual?	2021/22 (Yr End)	2022/23				Direction of travel	Progress against target	Notes
							QTR 1 (Apr-Jun)	QTR 2 (Jul-Sep)	Yr to Date	TARGET			
NE01a	Satisfaction with the borough and local area: a) Proportion of public satisfied with Rotherham Borough as a place to live	ACEX - Comms. & Marketing	Chris Burton	High	A	62.0%	Not Available	57.0%	57.0%	>62%	↓	✗	57% (June 2022) very or fairly satisfied. This was below the average across all of the previous surveys (61%) There has been considerable fluctuation between surveys and the variation differs from satisfaction in the local area as a place to live.
NE01b	Satisfaction with the borough and local area: b) Proportion of the public satisfied with their local area as a place to live	ACEX - Comms. & Marketing	Chris Burton	High	A	80.0%	Not Available	76.0%	76.0%	Equal to or >80%	↓	✗	76% (June 2022) very or fairly satisfied. The national average is 81% and this measure has remained high and fairly stable since the first satisfaction survey in June 2015. Across the twelve surveys, the average level of satisfaction has been 80% and no previous survey result has varied from this by more than five per cent.
NE02a	Volunteering: a) Number of staff involved in the council employee volunteer scheme to support local communities	ACEX - HR	Lee Mann	High	Q	Not Available	Not Available	Not available	Not Available	baseline needed - tbc	◆	△	Data not yet available.
NE02b	Volunteering: b) Number of new volunteering opportunities for local people via the voluntary and community sector	ACEX - Policy, Perf & Intell.	Fiona Boden	High	Q	101	23	25	48	80	↑	✓	23 new volunteering opportunities created in Quarter 1 and 25 created in Quart 2. On track to achieve year-end target. DoT upwards in comparison to Quarter 1.
NE03a	Anti-social behaviour a) Number of community protection notices issued (anti-social behaviour, waste and noise)	RE - Comm. Safety & Street Scene	Sam Barstow	High	Q	205	42	38	80	>350	↓	✗	This measures Community Protection Notices (waste, noise and ASB) ASB & Policing Act 2014 issued by the Community Protection Unit, (CPU). The total for Q2, is 38. DoT is downwards as it's 4 less CPN's issued than in Q1 22-23 . Although a considerable increase in numbers will be required to achieve the yearly target of 350, the service is confident that changes to processes and staff training will make this target achievable.
NE03b	Anti-Social behaviour b) Public perception of anti-social behavior (via the 'Your Voice Counts' quality survey)	RE - Comm. Safety & Street Scene	Sam Barstow	Low	Q	42.0%	45.0%	48.0%	48.0%	<43%	↓	●	Your Voice Counts Survey is conducted quarterly by South Yorkshire Police. Quarterly average for South Yorkshire Neighbouring authorities are, Barnsley 51%, Doncaster 47%, Sheffield 46%. Although the % has increased slightly for Q2, the percentage of people who thought ASB was a big problem in their area has remained stable from the previous quarter (based on the sample size and take-up of the survey). Barnsley and Sheffield have seen quite a large increase compartively this quarter.
NE04a	Hate crime: a) Number of hate crime incidents	RE - Comm. Safety & Street Scene	Sam Barstow	Neither High/Low	Q	837	234	214	448	No target	◆	ℹ	Q2 breakdown is 189 Crimes and 25 Non-crimes. YTD breakdown is 403 Crimes and 45 Non-crimes.
NE04b	Proportion of positive outcomes to hate crime investigations	RE - Comm. Safety & Street Scene	Sam Barstow	High	Q	12.8%	9.8%	5.2%	5.2%	20%	↓	✗	% of positive outcomes to Hate Crime investigations continues to record increasingly low with 5.2% in Q2. Looking at historical data back to Q1 20-21 ths is the lowest recorded figure. This measure includes both Completed and Ongoing Investigations. The Quarter 2 total solely for Completed Investigations is 8.4%. These figures are subject to change and verification by South Yorkshire Police Data Analysts. SYP have noted that the "action taken" outcomes are affected by 43% of cases that had no suspect identified and in 25% of cases, the victim withdrew from the investigation process. Also in 9% of cases, suspects were dealt with by interventions by partner agencies which is not included in the Police 'Action Taken' outcomes but is in effect a positive action. SYP, at district level, have embedded a Hate crime triage process which directs officers to submit Hate crimes for finalising through the SNS (Safer Neighbourhood Service) for triage. This is gaining some traction and this should lead to a consistent approach to SYP investigation process and should in turn lead to an improvement in outcome rates.

Ref	Key Performance Indicators	LEAD SERVICE	LEAD OFFICER	Good is?	Qtrly or Annual?	2021/22 (Yr End)	2022/23				Direction of travel	Progress against target	Notes
							QTR 1 (Apr-Jun)	QTR 2 (Jul-Sep)	Yr to Date	TARGET			
NE05a	Proportion of the local "classified" road network classed as 'green status' (do not require repair)	RE - Comm. Safety & Street Scene	Sam Barstow	High	A	80.4%				81%	◆	△	The Q2 position on this measure remains consistent from previous quarter with 80.4% and the Council Plan Target is 81% so confident that throughout the year the target will be achievable.
NE05b	Proportion of the local "non-principal" road network classed as 'green status' (do not require repair)	RE - Comm. Safety & Street Scene	Sam Barstow	High	A	75.3%				79%	◆	△	The Q2 position on this measure remains consistent from previous quarter with 75.3% and the Council Plan Target is 79% so confident that throughout the year the target will be achievable.
NE05c	Proportion of the local "unclassified" road network classed as 'green status' (do not require repair)	RE - Comm. Safety & Street Scene	Sam Barstow	High	Q	61.6%	62.9%	63.6%	63.6%	60%	↑	✓	The highways section has achieved a better than national average outturn for unclassified road network condition in 2021-22. The Q2 position on this measure is 63.6% and the Council Plan target is 60% so already exceeding the expected outcome.
NE06a	Perceptions of feeling safe: a) Proportion of public that feel safe when outside in their local area during the day	RE - Comm. Safety & Street Scene	Sam Barstow	High	A	90.0%	Not Available	87.0%	87.0%	>90%	↓	✗	Data obtained from results of Residents Survey (June 2022). 87% of respondents said they felt 'very safe' or 'fairly safe' during the day when outside their local area which is lower than the figures observed nationally at 95% and 3% lower than previous response in 2021.
NE06b	Perceptions of feeling safe: b) Proportion of public that feel safe when outside in their local area after dark	RE - Comm. Safety & Street Scene	Sam Barstow	High	A	56.0%	Not Available	56.0%	56.0%	>56%	➡	✓	Data obtained from results of Residents Survey (June 2022). Currently static with the year end position for this measure for 21/22 and the current Council Plan Target however this is significantly lower than the figures observed nationally (76%) and is lower than the average for the previous seven surveys (59%).
NE07a	Number of visits to culture, sport and tourism facilities (all population - cumulative)	RE - Culture,Sport & Tourism	Polly Hamilton	High	Q	3,023,352	1,020,736	1,237,427	2,258,163	3,500,000	↑	✓	There were 276,443 more visitors to CST Facilities in Q2 when compared, (seasonal comparison), with Q2 21-22, however it should be noted that the figure for Q2 includes an estimated figure for Clifton Park due to a fault with the people counters. Estimate based on a comparison of car parking income over the period July to September in 21-22 and 22-23. The measure is on track to achieve its target by year end.
NE07b	Customer satisfaction with culture, sport and tourism services	RE - Culture,Sport & Tourism	Polly Hamilton	High	Q	91.6%	91.4%	92.3%	91.8%	>90% across all services	↑	✓	Comprising an amalgamated average of the following service areas: Libraries 99.26% Heritage 92.00% Sports and Leisure 87.77% Parks and Green Spaces 90%

6.I THEME I – EVERY NEIGHBOURHOOD THRIVING

CASE STUDY

Summer Reading Challenge

The Summer Reading Challenge was an initiative developed by the Reading Agency, which is delivered in partnership with public libraries.

The challenge invited children aged 4–11 to read six or more library books over summer 2022. There were stickers and other rewards for every book read, with a medal and certificate for every child who completed the challenge. The aim was to raise the profile of the Summer Reading Challenge, increase the number of children becoming library members, promote the educational benefits of reading and enthuse more children with a love of reading in Rotherham.



This year, children joined with the Gadgeteers – six young innovators who, using creative thinking and teamwork, planned a party for their town's summer fair celebration. Children helped the Gadgeteers come up with ingenious inventions to make the summer party the best ever held.

51 different science and innovation themed activities took place across the 15 libraries over the summer period, with 60 schools supporting libraries to deliver the challenge.

740 children completed the challenge and each individual library carried out their own on-site medal ceremony. These children, and 4 of their family members, were then invited to a borough-wide celebration event at Magna Science Adventure Centre.

344 children attended the borough-wide celebration with 911 family members (1,255 in total). The event included a special theatre performance from 'The Ministry of Science - Live!' where the audience took a dive deep into the world of science and looked at how science shapes the modern world we live in.

There were two sessions, morning, and afternoon, for the 15 libraries in the borough. Rotherham Mayor, Cllr Tajamal Khan, and Rotherham Council's Cabinet Member for Social Inclusion, Cllr David Sheppard, presented 15 lucky winners with a free annual pass for Magna so that they could continue exploring the world of science.

Before and after the presentations, families were given the opportunity to explore Magna Science and Adventure Centre for free.

6.1 THEME I – EVERY NEIGHBOURHOOD THRIVING

**40 feedback forms were completed by families who attended the event.
Out of a maximum score of 10 when asked:**

- How entertaining was the event? 97.5 % scored 7 or above (65.6 % scored 10)
- After the event how inspired did you feel? 87.5 % scored 7 or above (50 % scored 10)
- 95 % stated that they would recommend a similar event to a friend.

Final comments included:

‘Great event! Kids really enjoyed it’.

*‘A brilliant and exciting event organised by Rotherham libraries.
Thank you all.’*

‘Amazing show and Magna.’

‘It was a great event to celebrate the achievements.’

‘Thank you for a wonderful day!’

‘It was an excellent day – would love to come again.’



6.I THEME I – EVERY NEIGHBOURHOOD THRIVING

CASE STUDY

Town and Villages Fund

The Towns and Villages Fund is a £4 million capital programme, aiming to improve the borough's local town and village centres. The Towns and Villages Project Team are coordinating colleagues across the Council to co-produce twenty-three schemes in the borough over the next two years. Alongside local Councillors, colleagues from Neighbourhoods, Landscape Design, Transportation, Highways, and Community Safety are working together to deliver improvements for local communities. This programme is key to delivering a place-based approach in each neighbourhood. The development of projects has been used as both a community engagement exercise and an opportunity to further local Councillors community leadership role.

The delivery of the first Towns and Villages Fund project has now been completed in the Greasbrough ward. This scheme has linked two well-used green spaces; Green Flag Award winning Greasbrough Park and the nearby Recreation Ground through the creation of a new green corridor. This space makes it easier and safer for visitors to travel between both sites, as well as making better use of a once underutilised space between the parks. The new development has been named 'Brimmagem Fold', based on historic mapping found by local historians, and includes a new feature entrance with seating, widened footpaths to improve accessibility, tree planting and railings to deter vehicles from entering the green space. During several visits to the site following the works, it is evident that the new seating area and improved footpaths are well used by the local community.

Work has now also completed at Laburnum Parade, in the Hellaby and Maltby West ward. This area is home to a number of well-used shops, and the works carried out have provided twelve new off-road parking bays for customers,



6.I THEME I – EVERY NEIGHBOURHOOD THRIVING

as well as improvements to the footways and green space adjacent to the shopping parade. Improved street lighting has been installed alongside CCTV cameras to improve community safety, allowing residents to feel safe to support local businesses. These works have been well-received from business owners and residents, welcoming new investment to their local area.

Work is ongoing to deliver projects across the borough, with three further schemes currently being delivered in Dalton and Thrybergh, Swinton Rockingham, and Hoover wards. Projects will continue to be delivered through a cycle of design, consultation and delivery until March 2024.



Project Lead Ben Mitchell with Ward Councillors for Greasbrough Cllr Robert Elliott and Cllr Sarah Allen.

6.2 THEME 2 – PEOPLE ARE SAFE, HEALTHY AND LIVE WELL

Everyone deserves to feel happy, healthy, and secure. We want to empower everyone to lead fulfilling lives, whilst also keeping them safe from harm.

Outcomes – our ambition	How we will get there
<ul style="list-style-type: none">• People have good mental health and physical wellbeing• People feel empowered, safe, and live independently for as long as possible• People can access affordable, decent housing• Inequalities are addressed and nobody is left behind.	<ul style="list-style-type: none">• Focus on minimising/tackling the leading risk factors for death and disability in Rotherham, such as tobacco, unhealthy weight, and alcohol• Promote the best possible mental health for all, building on existing campaigns such as the Five Ways to Wellbeing, the Great Big Rotherham To-do list and Be the One• Work with people to build on their strengths and resilience, reducing reliance on social care interventions• Deliver the ‘My Front Door’ programme, providing adults with learning disabilities and autism with increased choice and opportunities for greater independence• Tackle poverty and financial crisis, including development of a ‘social supermarket’ which will help people to move on from food banks, a new Rothercard that will provide discounts on Council services for those who most need them, and our Community Energy Scheme, which will enable households to reduce their energy bills• Work with partners to deliver our domestic abuse strategy, taking a coordinated approach to reduce the prevalence of domestic violence• Invest in affordable housing and support those at risk of or experiencing homelessness• CCTV improvements will be realised through the Capital investment currently agreed (£420,000) alongside improving corporate management of CCTV purchases and assets• Continuing to focus on promoting access to services, including out of hours alongside a robust performance management framework within enforcement services• Transformation within Domestic Abuse Services is being delivered through strong partnership working, increased investment and the re-design of both internal and commissioned services.

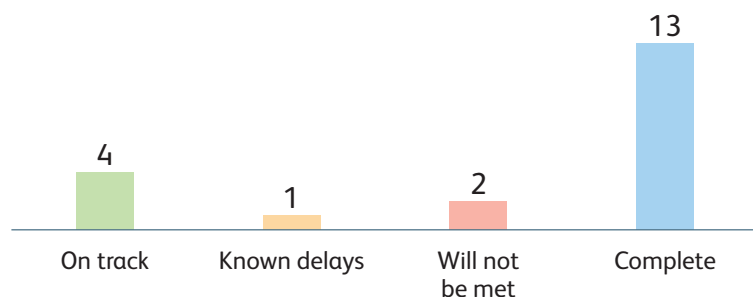
6.2 THEME 2 – PEOPLE ARE SAFE, HEALTHY AND LIVE WELL

HEADLINES – EVIDENCING OUR PROGRESS

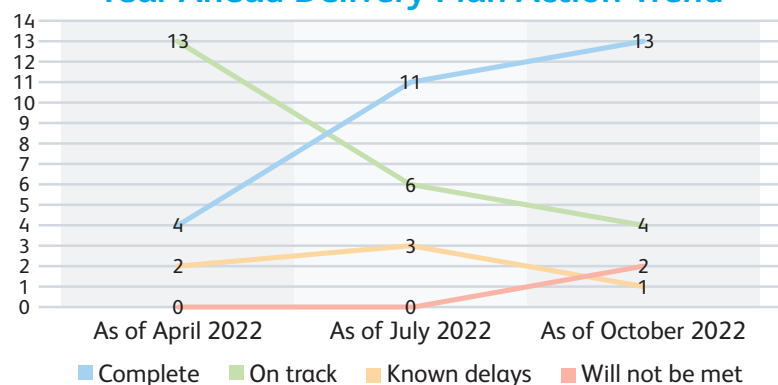
To provide evidence of delivery of the outcomes and commitments within this theme, there are 12 headline performance measures and 20 priority actions/ milestones contained within the Year Ahead Plan Delivery Plan. The diagrams below provide an overview of performance and progress.

YEAR AHEAD ACTIONS AND MILESTONES

Year Ahead Delivery Plan Actions Status

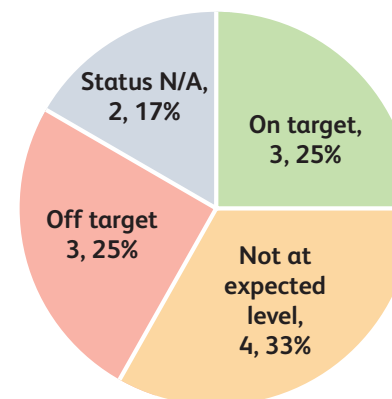


Year Ahead Delivery Plan Action Trend

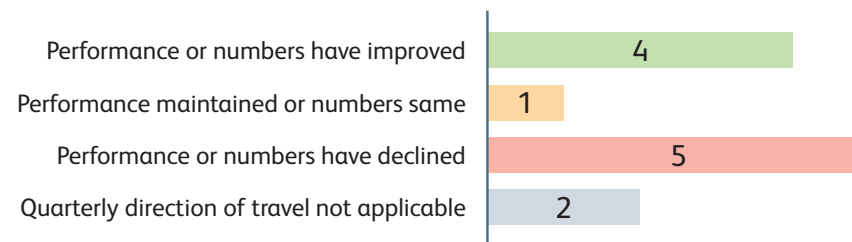


PERFORMANCE MEASURES

Performance Measures Status



Performance Measures Direction of Travel



6.2 THEME 2 – PEOPLE ARE SAFE, HEALTHY AND LIVE WELL

NARRATIVE – THE BIGGER PICTURE

The people are safe, healthy and live well theme focuses on empowering people to lead fulfilling lives, whilst also keeping them safe from harm, with the aim for everyone to feel happy, healthy, and secure. Our ambition is for people to have good mental health and physical wellbeing, to be able to access affordable, decent housing, with nobody left behind. Key areas of progress to deliver on these ambitions are outlined below.

The Council is developing its strategic approach as well as delivering a range of programmes to ensure people have good mental health and physical wellbeing. A cultural programme for residents aged 55+ completed in September 2022. The year-long pilot project included a series of events, exhibitions and performances, the creation of a new Care Home Choir who performed at Rotherham Christmas Lights Switch On; and the creation of a new circus school, Circus Elders, for people aged 55+ to learn new tricks and perform together at major events such as Rotherham Show. A full evaluation report and recommendations for future activities will be available this month (December 2022).

Following the completion of improvement works in Herringthorpe Stadium, Rotherham Harriers, schools and other groups have returned to use the improved facilities for athletics and physical activity and the stadium opened to the public in November 2022.

The refresh of the partnership Loneliness Action Plan was agreed by the Health and Wellbeing Board in November 2022 and implementation has commenced.

Work continues to ensure people feel empowered, safe, and live independently for as long as possible. Recommissioning of the Domestic Abuse Outreach Service, is now complete. The service commenced on 1 October 2022 and provides a single point of access to support domestic

abuse victims at all risk levels (high, medium, low). The new RMBC Domestic Abuse Assertive Outreach Service will provide a personalised service that is strengths-based, person-centred and needs-led. This will support victims in cases where additional complexities make it harder for them to address their problems and escape the pattern of abuse.

Consultation on the build of a new in-house day service for people with learning disabilities is complete. Consultation outcomes were shared and approved at Cabinet 17 October 2022. The design and build programme commenced in November 2022 with the new service expected to be operational from winter 2024/25. The design will be co-produced with the people using current day services and an initial engagement session took place on 22 November 2022. The new Carers Strategy, “The Borough that Cares”, has seen a soft launch in June 2022 to coincide with National Carers Week and formally launched in November 2022. The Borough That Cares Strategic Group are now to develop, through co-production, a detailed action plan to facilitate delivery of the strategy’s ambitions.

A review of the supported accommodation offer for those with learning disabilities and autism has been delayed in order to combine consultation on the accommodation offer with consultation on the overarching vision for learning disabilities. This approach, which will reduce duplication, is due to be considered by Cabinet in February 2023.

To enable people to access affordable, decent housing, development of over 400 homes at various sites across the borough is underway. 45 homes have been completed so far at Wellgate in the town centre and in Treeton and Ravenfield. Two other town centre developments and further sites in Dalton and Thrybergh are facing up to three months delay due to labour and materials shortages.

6.2 THEME 2 – PEOPLE ARE SAFE, HEALTHY AND LIVE WELL

As part of efforts to address inequalities and ensure nobody is left behind, Council teams and South Yorkshire Police are working closely to design and commission new services to prevent financial exploitation. A Cabinet report will be submitted this month (December 2022) for approval to commission the new service by March 2023.

The action to complete a review of Rothercard is off track. While the review has been completed, suggested proposals for the new scheme will be shared with a working group, with the final proposals expected to go to Cabinet in January 2023.

Work continues to reduce the number of homeless people housed in temporary accommodation. From 202 households at the end of March 2022, there has been a steady reduction during 2022/23. As at 14 October, there were 124 households in temporary accommodation, with 44 of these (9 of which are families) in hotels. The Council is continuing to support all households in hotels and temporary accommodation to move on to suitable settled accommodation as swiftly as possible, with weekly monitoring of the situation.

6.2 THEME 2 – PEOPLE ARE SAFE, HEALTHY AND LIVE WELL

YEAR AHEAD DELIVERY PLAN TRACKER

People are safe, healthy and live well					
Ref	Outcome	Activity	Timescales for delivery	Status	Rationale for status
2.1	People have good mental health and physical wellbeing	Work with partners to develop a prevention and health inequalities strategy and action plan.	October 2021 – April 2022	Complete	Prevention and health inequalities strategy and action plan completed and agreed by the Integrated Care Partnership Place Board in April 2022.
2.2		Refresh the partnership Loneliness Action plan and ensure the delivery of Council owned actions.	September 2022	Complete	The refresh of the partnership Loneliness Action Plan was agreed by the Health and Wellbeing Board in November 2022 and implementation has commenced.
2.3		Produce suicide prevention guidance for staff and Members.	May 2022	Complete	<p>Suicide Prevention is everybody's responsibility and remains a priority for the Council.</p> <p>New guidance was published for staff across all organisations in Rotherham on how to have conversations with people who might be thinking about suicide. The guidance has been developed with input from frontline staff and uses three easy steps from Rotherham's 'Be the One' suicide prevention campaign to: Talk, Listen and Care.</p>

6.2 THEME 2 – PEOPLE ARE SAFE, HEALTHY AND LIVE WELL

2.4		Create a cultural programme including events, theatre, libraries, music and museums for residents aged 55+ to help with grief, mental wellbeing and physical conditioning.	October 2021 – March 2022	Complete	A programme of activities supporting audiences aged 55+ to reconnect following Covid-19 launched in October 2021 and completed in September 2022. The programme was a year-long pilot project which included: a series of dementia events with Clifton Park Museum creating memory boxes and using digital technology to recreate memories; an 'age positive' photographic exhibition at Riverside Library; a series of performances relating to grief and loss with Rotherham Civic Theatre; a new Care Home Choir who performed at Rotherham Christmas Lights Switch On; and the creation of a new circus school, Circus Elders, for people aged 55+ to learn new tricks and perform together at major events such as Rotherham Show. A full evaluation report and recommendations for future activities will be available this month (December 2022).
2.5		Deliver £250k investment works in Herringthorpe Stadium, including completion of flood lighting, refurbishment of internal and external pavilion.	March 2022	Complete	Improvement works to the stadium's changing facilities, track, lighting and PA system have been completed in order to achieve the national TrackMark standard. Consequently, Rotherham Harriers, schools and other groups have returned to use the improved facilities in support of athletics and running to improve physical activity. The stadium reopened to the public in November 2022.
2.6		Meet national contact tracing weekly target of 89% contacts completed successfully.	March 2022	Complete	Since taking on Local Contact Tracing in March 2021, overall engagement rate was 92.3% and local completion rate for contacting positive cases and completing the national survey was 85.2%. Rotherham had the third highest completion rate in the region across 15 councils in Yorkshire and Humber.

6.2 THEME 2 – PEOPLE ARE SAFE, HEALTHY AND LIVE WELL

2.7		Regular and timely review of all clusters of cases in complex settings (care, schools and workplaces) for requirements to hold an Incident Management Team meeting (IMT).	March 2022	Complete	Throughout May, regular Incident Review Meetings have continued, primarily for care settings. From the end of June, reporting processes will revert to pre-Covid-19 for all health protection issues, infectious control measures and Covid-19. All settings will report directly to UKHSA.
2.8		Targeted engagement with communities to promote vaccination take up and dispel myths and fake news.	June 2022	Complete	Bespoke promotional messages for the Spring Booster, Young People and Booster vaccination dosages have been promoted during May, and targeted work has been delivered to those settings most at risk. The primary focus now is to promote Living Safely with Covid-19 and comms to encourage vaccination take up.
2.9	People feel empowered, safe and live independently for as long as possible.	<p>Develop new day opportunities for people with learning disabilities, autism and complex needs:</p> <p>Complete 'day opportunities' consultation regarding REACH services.</p> <p>Commence building works to improve day facilities.</p>	<p>May 2022</p> <p>March 2023</p>	On track	<p>One action is complete, and one action is on track: On 31 January the Council launched a major consultation as part of its plan to build a new in-house day service for people with learning disabilities. Consultation ended on the 30 April 2022.</p> <p>In October 2022 Cabinet received details of the consultation and approved the recommendations for a new day opportunities.</p> <p>The design and build programme commenced in November 2022 and will be co-produced with those currently using day services. An initial engagement session took place on 22 November 2022.</p> <p>The action which states 'commence building works' by March 2023 is 'on track'. This relates to the preparatory works including the design, procurement, planning etc which will be completed prior to construction. The construction of the building will commence December 2023, with the project due to complete December 2024.</p>

6.2 THEME 2 – PEOPLE ARE SAFE, HEALTHY AND LIVE WELL

2.10		Develop and deliver a programme of consultation and engagement on the future supported accommodation offer for those with learning disabilities and autism.	January 2022 – October 2022	Will not be met	The Council has already agreed and signed off at October's Cabinet a supported living accommodation offer for those with learning disabilities and autism. The engagement and consultation programme for this review is currently in the design stage with project workers carrying out audience development work. Cabinet report requesting agreement to commence consultation regarding the future vision of learning disability services to be completed by February 2023, this will be inclusive of the accommodation with support offer.
2.11		Deliver and launch the new Carers Strategy.	June 2022	Complete	The Borough that Cares Strategy was given a soft launch during carers week in June 2022 and was signed off by the Health and Wellbeing Board in September 2022. The Borough That Cares Strategic Group are developing a detailed action plan to facilitate delivery of the ambitions. The Strategy was formally launched in November 2022.

6.2 THEME 2 – PEOPLE ARE SAFE, HEALTHY AND LIVE WELL

2.12		Recommission domestic abuse services.	October 2022	Complete	<p>New pathway for accessing domestic abuse support, commenced on 1 October 2022, providing a single point of access to support domestic abuse victims at all risk levels (high, medium, low). The new RMBC Domestic Abuse Assertive Outreach Service will provide a personalised service offer that is strengths based, person centred, and needs led. The service can provide specialist knowledge to aid recovery, amongst the complexities of other ongoing support needs to break the cycle of domestic abuse.</p> <p>Workers seek to establish effective and trusting relationships with individuals to help them move forward with the correct services in place, to provide the tools required to enable the victim to recover and help, where possible, to support the end of an abusive relationship. Other commissioned services are in place such as safe accommodation and refuge service, homelessness support, counselling services and support for young people.</p>
2.13	People can access affordable, decent housing	Refresh the Housing Strategy.	May 2022	Complete	<p>The Housing Strategy was approved by Cabinet on 11 July. The Strategy was produced in consultation with tenants, residents, Members, officers and other key stakeholders and this is a key document which will set out the priorities and vision for housing over the next three years.</p>

6.2 THEME 2 – PEOPLE ARE SAFE, HEALTHY AND LIVE WELL

2.14	<p>Deliver the Council's Housing Growth Programme, including:</p> <ul style="list-style-type: none"> • Town Centre housing programme • Chesterhill Avenue and Whinney Hill • Delivery of Council bungalows on sites in Treeton and Ravenfield 	<p>February 2020 – October 2022</p> <p>First homes by March 2022, completion by 2023</p> <p>March 2021 – April 2022</p>	<p>Known delays</p>	<p>One programme is complete, two has known delays.</p> <p>The Council is building 171 homes across three sites in the town centre. The first 31 homes have completed on Wellgate, but the development is now experiencing some delays due to the nationwide shortage of fire cavity barrier materials and general labour shortages across a range of trades. The programme is now estimated to complete early 2023.</p> <p>237 homes are being built on two formerly owned council sites in Dalton and Thrybergh with the majority being for affordable rent, including bungalows, family homes and single person homes, alongside homes for private rent and shared ownership. Through its partnership arrangements with Sanctuary and Great Places housing associations, the Council will have nomination rights to the majority of the homes for rent, meaning people from the Council's housing register will be able to access them.</p> <p>The Council has now completed 14 new bungalows for council rent on land in Treeton and Ravenfield, in partnership with Rotherham-based O&P Construction. The new properties offer a range of bedroom options and have been designed in consideration of the needs of those with disabilities and/or in need of carer support.</p>
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6.2 THEME 2 – PEOPLE ARE SAFE, HEALTHY AND LIVE WELL

2.15	Inequalities are addressed and nobody is left behind	Commission new services to prevent financial exploitation.	March 2023	On track	<p>The number of concerns where financial abuse was alleged is continuing to rise. The number of concerns raised in 2019-20 and 2020-21 was 219 and 364 respectively. The Council is aiming to introduce a new support service to prevent the abuse of vulnerable people in relation to scams, frauds and doorstep crime.</p> <p>Proposals to develop a financial exploitation service offer were agreed on 21 June 2022. A project development group meets fortnightly to oversee the design and commissioning.</p> <p>A Cabinet report will be submitted this month (December 2022) for approval to commission the new service by March 2023. It is proposed the service offer is delivered by a third-party provider given the specialist nature of the work. This will include a period of awareness raising amongst staff and partners.</p>
2.16		Complete a review of Rother Card.	June 2022	Will not be met	<p>Review of the current scheme was completed in June 2022. Draft report with suggested proposals for the new Rothercard scheme to be shared with working group, which means the final version is expected to go to Cabinet in January 2023.</p>
2.17		Develop three social supermarkets and other measures as part of a preventative approach to help people avoid food crisis.	December 2022	On track	<p>Work is underway supporting a range of provision with newly formed social supermarkets and discussions ongoing with community organisations who may develop a social supermarket model.</p> <p>There are currently four social supermarkets operating in Rotherham. Plans are being developed to provide grant assistance to all social supermarkets in the borough to help with sustainability.</p>

6.2 THEME 2 – PEOPLE ARE SAFE, HEALTHY AND LIVE WELL

2.18		Reduce the number of homeless people housed in temporary accommodation.	April 2022 onwards	On track	<p>The Council is continuing to support all households in hotels and temporary accommodation to move on to suitable settled accommodation as swiftly as possible.</p> <p>Due to the wider impact of the Covid-19 pandemic the use of temporary accommodation for those who were homeless significantly increased in the last two years. The ambition is to reduce the numbers in council temporary accommodation to 95 households and reduce the number of households within hotel accommodation and move people to more suitable housing options.</p> <p>At the end of 2021/22, there were 202 households in temporary accommodation. This consisted of 96 in hotels (of which 16 were family households) and 106 in Council or other arranged temporary accommodation. At the end of Quarter 2 of 2022/23, this figure had reduced to 137, consisting of 46 households in hotels (6 of which were families) and 89 in Council or other arranged temporary accommodation.</p> <p>As of 14 October, the figures had reduced to 124 households overall, with 44 of these within hotels (9 which are families). This is an overall reduction of 74.</p>
2.19		Provide food vouchers to children eligible for free school meals for school holidays through to Easter 2022.	To April 2022	Complete	<p>The provision of food vouchers for those children eligible rolled out for school holidays through to Easter 2022.</p>

6.2 THEME 2 – PEOPLE ARE SAFE, HEALTHY AND LIVE WELL

2.20		Provide up to £100 reduction in Council Tax liability for working age households eligible for Local Council Tax Support during 2021/22.	March 2022	Complete	<p>Through LCTS 2021/22, £1,447,200.99 in Council Tax hardship grants have been paid out to 16,730 applicants, with 8,135 accounts reduced to nil. In respect of the 2022/23 hardship award. £1,387,546.76 has been awarded through the 2022/23 hardship scheme on 14,567 accounts. Of these 10,403 will have had a nil balance and 4,164 got the full £112.65 so will have a liability for this year. The scheme will run all year picking up new applicants.</p> <p>The Council also delivered the government's Council Tax Energy Rebate payments of £150 in full by the end of June 2022, including the discretionary scheme. This involved paying 108,189 households £150 under the main scheme and 7,222 households £90 under the discretionary scheme.</p> <p>Government have published stats on delivery of the scheme with the Council ranked first across all councils.</p>
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People are Safe, Healthy and Live Well

Outcomes

- People have good mental health and physical wellbeing
 - People feel empowered, safe and live independently for as long as possible
- People can access affordable, decent housing
 - Inequalities are addressed and nobody is left behind

Ref	Key Performance Indicators	LEAD SERVICE	LEAD OFFICER	Good is?	Qtrly or Annual?	2021/22 (Yr End)	2022/23				Direction of travel	Progress against target	Notes
							QTR 1 (Apr-Jun)	QTR 2 (Jul-Sep)	Yr to Date	TARGET			
PE01	Number of people attending the Make Every Contact Count (MECC) training relating to health and wellbeing issues	ACHPH - Public Health	Ben Anderson	High	Q	152	36	19	55	150	↓	<div></div>	152 people attended the MECC training for 2021/22. Any member of RMBC workforce is able to attend in addition to partners and businesses that engage with the 'bewell@work' scheme. 6 sessions of MECC training have been held with 36 people having attended training in Q1 2022/23 and 19 in Q2 2022/23. Sessions are already booked for January through March at The Rotherham Foundation Trust and it is in progress to have sessions booked through L&D for wider RMBC colleagues. Given the number of planned sessions within Q4 and the wider reach it is expected that numbers will increase during this time and that the year-end target will be met. Direction of travel data is compared to Q1 (a decrease from 39 to 19). Benchmarking data not available.
PE02	The proportion of adults involved in a safeguarding enquiry who felt their personal outcomes were at least partially met	ACHPH - Adult Care	Lauren Rochat	High	Q	97.0%	97.0%	98.0%	98.0%	97%	↑	<div></div>	Performance continues to be above target and latest benchmarking with almost all adults involved in a safeguarding enquiry feeling their personal outcomes are being met. Q2 has seen an improved direction of travel when compared to last quarter by +1% to 98%. Latest 2021/22 regional and national benchmarking average values are both reported as 95% performance.
PE03	Proportion of new clients who receive short term (reablement) service in year with an outcome of no further requests made for support	ACHPH - Adult Care	Lauren Rochat	High	Q	93.2% revised 93%	89.5%	89.6%	89.6%	90%	↑	<div></div>	Q2 has seen a slight improvement and is now just below target by 0.45%. This is still good performance as this is during a time when there has been a change in cohort and the service are assisting TRFT with 'bed flow' due to capacity pressures. For context Rotherham can maintain or, if cases become more complex, see some decline in data but would remain higher than the latest national average benchmarking of 77.6%.
PE04	Manage the number of new older adult admissions to long term residential care (aged 65+)	ACHPH - Adult Care	Lauren Rochat	Neither High/Low	Q	324 revised 323	93 revised 101	93	186	No target*	◆	<div></div>	<p>* Although no council plan target is set, the measure is tracked against a ceiling number of admissions for the purpose of BCF (better Care Fund) reporting.</p> <p>Q1 activity and outturn data has been refreshed to capture amendments and additional system recording. Revised 93 admissions in Q1 and Q2 has also initially reported 93 new admissions giving a year to date total of 186. This projection would equal 372 by year end against the ceiling total of 360. A number of factors are impacting including supporting bed flow at TRFT by taking discharges who may need residential support as not yet able to be independent at home in the community. Actions to mitigate are in place and an action plan to assist future tracking of expected impact has been drafted for approval by SMT, who have continued to rate as RED in latest September performance report. 320 new admissions is latest 2021/22 benchmark Regional average which is used for context as reflects nearest next improvement milestone.</p>
PE05	Proportion of council housing repairs completed 'Right 1st time'	ACHPH - Housing	Paul Walsh	High	Q	90.9%	91.9%	92.6%	92.6%	97%	↑	<div></div>	Performance has improved against Quarter 1 and the 2021/22 year end figure, but remains below the stretched Council Plan target. The HouseMark 2020/21 benchmark data places Rotherham in quartile 2, to achieve quartile 1 we need to achieve above 90.94% (for reference, our Quarter 2 outturn for 2022/23 YTD would be comfortably within the top quartile performance, well above the 90.94% figure taken from HouseMark for 21/22).
PE06	Number of new homes delivered with Council support, including affordable homes	ACHPH - Housing	Paul Walsh	High	Q	180	52	17	69	225	↓	<div></div>	<p>5 new homes completed in July and 12 new homes completed in September, including:</p> <ul style="list-style-type: none">- The acquisition of five four-bedroomed houses at Clarence Street, Dinnington for Council Rent- The final two homes through Rough Sleeper Accommodation Programme- Five homes completed on the Kilnhurst Road site in Rawmarsh by Great Places, enabled by the sale of Council land. <p>Council sites in the Town Centre and enabled sites at Whinney Hill / Chesterhill Avenue are on track and will provide the majority of completions to meet the above target throughout 2022-23. Other council acquisitions are on track to be completed throughout the year.</p> <p>The Strategic Housing and Development Team has devised a programme to increase delivery towards a 1,000 homes (800 rent, 200 shared ownership) target by 2026 and this is due to be presented in a Cabinet report in December 2022. A Housing Development Cabinet Member Steering Group has recently been established and meets fortnightly to oversee progress and ensure the necessary pace is achieved.</p> <p>Since Q2, the Council delivery programme has seen 15 further homes handed over in October, in addition to 21 from the Town Centre scheme in November. The programme is further forecasting up to 117 homes Council completions by year-end, of which 96 are due from the Town Centre sites. Coupled to further anticipated enabled completions this gives confidence that the year-end target will be achieved.</p>

Ref	Key Performance Indicators	LEAD SERVICE	LEAD OFFICER	Good is?	Qtrly or Annual?	2021/22 (Yr End)	2022/23				Direction of travel	Progress against target	Notes
							QTR 1 (Apr-Jun)	QTR 2 (Jul-Sep)	Yr to Date	TARGET			
PE07	Proportion of council housing stock that meets the "Decent Homes" standard	ACHPH - Housing	Paul Walsh	High	Q	99.9%	100.0%	100.0%	100.0%	100%	➔	✓	There has been no further progression since quarter 1 submission; the percentage of properties non decent remains 0.005% as at 30th September 2022. We expect the remaining 1 property to be made decent by the end of the financial year, and achieve 0% non-decent.
PE08	Proportion of households prevented or relieved from homelessness	ACHPH - Housing	Paul Walsh	High	Q	76.0%	79.0%	76.0%	76.0%	85%	⬇	✗	<p>The outcome of the measure is to deliver an effective and timely support service for those experiencing or at risk of homelessness. The definition of this measure has been reviewed to ensure it meets the original purpose.</p> <p>Case management processes are being strengthened and the roles within the homelessness service have been refocused on early intervention and prevention to support households. Performance this quarter has improved since the previous quarter and is above last year's outturn meaning more households are receiving effective support in the earlier stages of the homelessness pathway. However the year end target will now be a challenge given performance levels earlier in the year.</p> <p>Homelessness outreach advice services continue to be delivered by Shiloh and work is also taking place to increase awareness and improve information to support those at risk of homelessness.</p>
PE09	Number of households in temporary accommodation	ACHPH - Housing	Paul Walsh	Low	Q	105	102	89	89	95	⬆	✓	Due to the wider impact of the Covid Pandemic the use of temporary accommodation for those who were homeless significantly increased in the last two years. The Year Ahead plan outlines the ambition to reduce the numbers in council temporary accommodation to 95 households. In addition and separate to this figure, there are also a number of households within hotel accommodation who we will be working to move into more suitable housing options. At the end of 2021/22, there were 202 households in temporary accommodation. This consisted of 96 in hotels (of which 16 were family households) and 106 in Council or other arranged temporary accommodation. At the end of Quarter 2 of 2022/23, this figure had reduced to 137, consisting of 46 households in hotels (6 of which were families) and 89 in Council or other arranged temporary accommodation. Since this time figures have continued to improve and, as at the 14th October figures, had reduced to 124 households overall, with 44 of these within hotels 9 which are families. This is an overall reduction of 74. The Council is continuing to support all households in hotels and temporary accommodation to move on to suitable settled accommodation as swiftly as possible, and the situation continues to be monitored on a weekly basis.
PE10	Total number of referrals to domestic abuse support services	RE - Comm. Safety & Street Scene	Sam Barstow	Neither High/Low	Q	5,395	922	835	1,757	No target	◆	ℹ	Rotherham Rise and Operation Encompass saw the highest number of referrals per DA service with 378 and 498 respectively for the Quarter.
PE11	Engagement rate with Domestic Abuse support services	RE - Comm. Safety & Street Scene	Sam Barstow	High	Q	47.0%	50.0%	49.0%	50.0%	60%	⬇	✗	<p>This measure is the % of clients of DA services who accept support from that agency. Of the 2 Services measured, IDVA achieved an engagement of 58% and Rotherham Rise 40%, giving an average of 50%.</p> <p>DoT based on comparison to Q1.</p> <p>The 60% performance target is intended to be reached by year end (Q4).</p>
PE12	Average number of days taken to process new claims for Housing Benefits and Council Tax Support	FCS - Finance	Rob Mahon	Low	Q	22.3	25.9	25.3	25.3	24	⬇	●	<p>Performance is currently below target due to capacity and delays in obtaining data, however it is anticipated that annual target will be achieved.</p> <p>DoT based on comparison to Q2 2021-22.</p> <p>Performance is based on annual average to date.</p>

6.2 THEME 2 – PEOPLE ARE SAFE, HEALTHY AND LIVE WELL

CASE STUDY

Conway Crescent respite service receives at CQC rating of ‘good’ at its very first inspection.

In 2018, the transformation of Learning Disability Services in Rotherham began. This included the decommissioning of existing respite facilities at Quarry Hill and Treefields, and replacing them with a new purpose-built, state of the art respite service.

The new service, Conway Crescent, opened in January 2021 and is Rotherham’s flagship service. It is run by Rotherham Council Adult Care Provider Services and specialises in caring for people on a short-term basis to enable carers to have a respite break.

Conway has recently undergone its very first Care Quality Commission (CQC) inspection. After two inspection visits to the home in July 2022, the CQC inspection report was published in August 2022 and concluded that ‘Leaders and the culture they created promoted high-quality, person-centred care.’ A video outlining the report can be watched here: <https://youtu.be/8B3edEIdiO4>

‘Right support, right care, right culture’ is the guidance CQC follows to make assessments and judgements about services, including Conway Crescent.

CQC awarded the service an overall rating of ‘good’, and they applied the same ‘good’ rating to all of the sub-category areas of:

- Safety
- Effectiveness
- Care
- Responsiveness
- Leadership

Inspectors noted that the accommodation is safe and well-run, with effective, caring and responsive staff.

The report stated ‘staff knew and understood people well. People also received good quality care, support and treatment, because trained staff and specialists could meet their needs and wishes.’

This is fantastic news for clients and staff at Conway Crescent. Among other positive aspects, the inspectors wrote about the kindness and compassion shown by our staff and the respect they show for people’s privacy and dignity.

The report draws attention to the genuine warmth and affection in the way staff interact with people too, which is reassuring for our service users and their families.

We are very proud of the service offered at Conway Crescent which is extremely popular with our clients and continues to go from strength to strength.



6.3 THEME 3 – EVERY CHILD ABLE TO FULFIL THEIR POTENTIAL

We want Rotherham to be a great place to grow up, where all children and young people are safe, valued, able to enjoy their lives and achieve their aspirations.

Outcomes – our ambition	How we will get there
<ul style="list-style-type: none">• Children get the best start in life• Children and young people safe from harm• Young people feel empowered to succeed and achieve their aspirations• Children and young people have fun things to do and safe places to go.	<ul style="list-style-type: none">• Further develop our partnership approach to ensuring that all children and young people get the best possible start in life and are ready to attend school and learn• Continue with the development of residential homes for our looked after children and work with local providers in residential and foster care to access the best local placements• The Council will work to improve our YOT inspection judgement through the delivery of our improvement plan• With our partners, we will address the variability of Education, Health and Care Plans and the quality of provision for children and young people• Collaborate with partners to embed a multi-agency Family Hub Approach for our children, families, and communities• Ensure that they Early Help workforce are equipped with the right, most up to date knowledge and tools to effect outstanding outcomes for children and families• Work with young people that are disengaged to reconnect them to training, further education and employment• Focus on raising the achievement of KS1 and two pupils in reading through the reading fluency project and will support pupils who are currently below the expected standard in reading and/or who may have difficulty accessing reading required in the wider curriculum• Work in collaboration with schools to narrow the persistent attainment gap between disadvantaged and non-disadvantaged pupils and raise the attainment of disadvantaged pupils• Deliver on our commitment to become the first Children’s Capital of Culture holding a year-long festival in 2025.

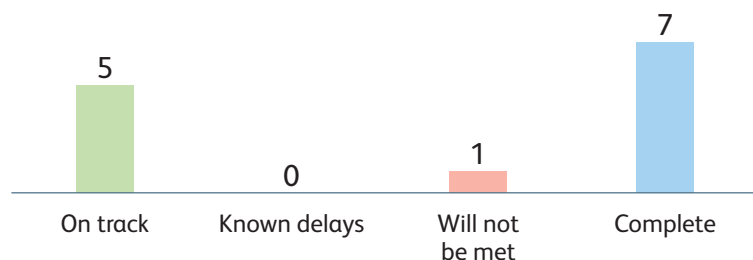
6.3 THEME 3 – EVERY CHILD ABLE TO FULFIL THEIR POTENTIAL

HEADLINES – EVIDENCING OUR PROGRESS

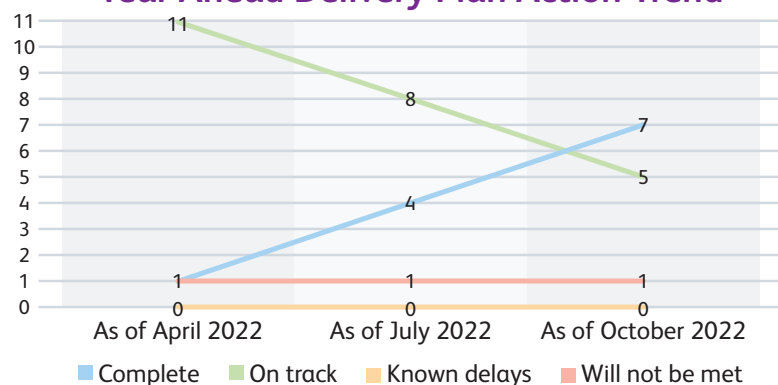
To provide evidence of delivery of the outcomes and commitments within this theme, there are 11 headline performance measures and 13 priority actions/ milestones contained within the Year Ahead Plan Delivery Plan. The diagrams below provide an overview of performance and progress.

YEAR AHEAD ACTIONS AND MILESTONES

Year Ahead Delivery Plan Actions Status

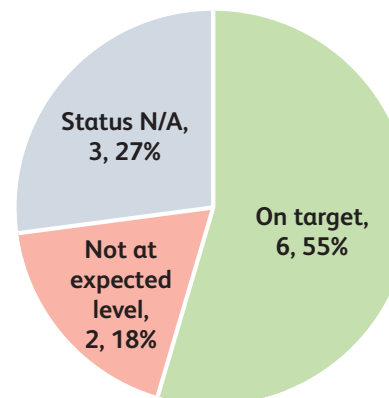


Year Ahead Delivery Plan Action Trend

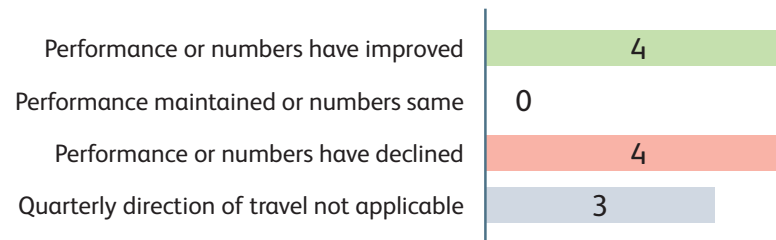


PERFORMANCE MEASURES

Performance Measures Status



Performance Measures Direction of Travel



6.3 THEME 3 – EVERY CHILD ABLE TO FULFIL THEIR POTENTIAL

NARRATIVE – THE BIGGER PICTURE

This theme focuses on the ambition for Rotherham to be a great place to grow up, where all children and young people are safe, valued, and able to enjoy their lives and achieve their aspirations. Services provided to children and families by Rotherham Council have been rated as ‘good’ across the board by government inspectors in a report published in August 2022. A summary of progress this quarter is set out below.

The Council is encouraging uptake of early years education as well as developing a new framework to ensure children get the best start in life. Targeted activity has led to an increase of 2-year-olds in early years education, from 75.5 % in spring 2021 to 85.6 % in spring 2022, with take-up during the 2022 summer term of 88.1 %. This is the highest recorded summer term take-up level – the average for previous summer terms being 79 %. A ‘Best Start and Beyond’ framework has been developed to enable key health and other services for children to work more cohesively together, with the framework approved at the Health and Wellbeing Board in September 2022. A steering group is in place and meeting quarterly.

Support is in place to improve children and young people’s health and wellbeing. Kooth, the online mental health service, has been available to all children and young people aged 11-25 in Rotherham since last November. The response to the service has been positive: Between July to September 2022, 354 young people logged in to access support 3790 times, with 254 new registrations this quarter. Overall, 12 % of service users identified as Black, Asian and Minority Ethnic (BAME). The most common presenting issues this quarter were anxiety / stress, suicidal thoughts and self-harm.

Programmes with schools and employers are underway to ensure young people feel empowered to succeed and achieve their aspirations. A programme to match schools and colleges to an adviser from a local

business to provide good quality careers advice and guidance is underway. All schools and colleges are engaged with the project and currently 19 out of 27 schools are matched with an adviser. Since the start of the year, the rate of schools matched has been steady between 70 % and 75 % and work continues to identify and recruit Enterprise Advisers. The Business Education Alliance project remains on track, with 32 employers actively engaged and recruitment ongoing. The project has delivered 9 careers events to 874 students as well as supporting schools’ existing careers activities.

In addition, The Year of Reading programme has involved a series of virtual author visits to schools as part of a range of projects and training offers tailored for different year groups.

As part of the focus on ensuring children and young people have fun things to do and safe places to go, there are 17 voluntary and community sector organisations providing universal youth work sessions during 2022/2023. In September, a total of 141 open access youth sessions were delivered. The new youth offer website ‘Places to Go & Things to Do,’ was consulted on at the Rotherham Show in September 2022, and went live in November 2022.

A £100,000 programme to replace play equipment across Rotherham is underway, with the first phase seeing £50,000 spent to improve nine play areas.

6.3 THEME 3 – EVERY CHILD ABLE TO FULFIL THEIR POTENTIAL

YEAR AHEAD DELIVERY PLAN TRACKER

Every child able to fulfil their potential					
Ref	Outcome	Activity	Timescales for delivery	Status	Rationale for status
3.1	Children get the best start in life	Carry out targeted engagement with families to increase take up of early education.	March 2023	Complete	<p>Targeted activity has had a positive impact on the uptake of Early Year education with 85.6 % of 2-year-olds taking up an early education place in Spring 2022 compared with 75.5 % in spring 2021. Identification of lower take-up areas will continue on a termly basis throughout 2022-23 to inform further targeted engagement activity.</p> <p>Summer Term: targeted activity has continued and take-up this term was 88.1 %. This is the highest recorded summer term take-up level – the average for previous summer terms being 79 %.</p>
3.2		Work with Health and Wellbeing Board partners to develop a 'Best Start and Beyond' strategy.	April 2023	Complete	<p>The 'Best Start and Beyond' framework was developed to enable key health and other services for children, (such as the 0-19s Public Health Nursing service), to work more cohesively together.</p> <p>The framework covers Rotherham children's health and wellbeing through to adulthood, but with a primary focus on the first 1001 days of life (i.e. from conception to age 2). The framework was presented for approval at the Health and Wellbeing Board in September 2022.</p> <p>The framework has been developed to align with the Prevention and Inequalities Strategy through a set of common principles.</p>

6.3 THEME 3 – EVERY CHILD ABLE TO FULFIL THEIR POTENTIAL

3.3	Children and young people are safe from harm	Develop and launch the refreshed Early Help Strategy.	October 2021 – February 2022	Will not be met	<p>Consultation with partners (83 organisations) has been completed. The Early Help Strategy is currently in draft form. The latest draft was subject to an Improving Lives Select Commission workshop on 21 September 2022.</p> <p>The announcement of the government’s Family Hubs and Youth Investment Fund (07 August) has informed the latest iteration of the draft strategy.</p> <p>To be approved by Cabinet early 2023.</p>
3.4		Implement KOOTH, the online mental health and wellbeing tool and monitor usage by young people.	November 2021 – October 2022	Complete	<p>Kooth is now live in Rotherham and available to all children and young people aged 11-25. The service was jointly commissioned by the Council and CCG for 23 months and will be in place until August 2024.</p> <p>In Quarter 2 (July to September 2022) 354 young people had logged in to access support 3790 times and there were 254 new registrations. 12 % of service users identified as BAME. The most common presenting issues this quarter were anxiety/stress, suicidal thoughts and self-harm. 91 % of young people said they would recommend KOOTH to a friend.</p>
3.5	Young people feel empowered to succeed and achieve their aspirations	Implement the Rotherham inclusion Pathway (a school-led, multi-agency approach to supporting young people at risk of exclusion).	October 2021 – July 2022	Complete	<p>The Inclusion Pathway is fully implemented, with primary and secondary inclusion panels now in place and meeting regularly. A review of secondary outreach offer has been completed and commissioning of social, emotional and mental health offer agreed.</p>

6.3 THEME 3 – EVERY CHILD ABLE TO FULFIL THEIR POTENTIAL

3.6		Evaluate the current 'team around the school' project to establish the impact on the sample schools and their pupils.	January 2022 – July 2022	Complete	The Team Around the School (TAS) project is complete with 2,493 pupils supported. Evaluation completed and final impact report submitted to the Office for Health Improvement and Disparities (OHID) on 22 July 2022. Schools involved in TAS shared case studies and wellbeing surveys to evidence the impact on both pupils and staff.
3.7		Implement the 'Year of Reading' programme and evaluate its success.	January 2022 – July 2023	On track	<p>Delivery remains ongoing and universal training on early reading offered to all schools.</p> <p>Following an expression of interest campaign, a fully funded project has been made available to 15 Rotherham Schools focussing on Y2 pupils (KS1). The project will be repeated in spring 2023.</p> <p>Reading fluency project accessed by 29 schools and 225 pupils for Y3, Y4 and 7 schools, 67 pupils for Y7.</p> <p>A number of virtual author visits have been arranged and these will continue throughout this academic year.</p> <p>Universal reading for pleasure training has taken place and Ofsted training linked to reading has been delivered.</p>

6.3 THEME 3 – EVERY CHILD ABLE TO FULFIL THEIR POTENTIAL

3.8		Deliver the Enterprise Adviser Network programme, ensuring 75 % of schools and colleges are matched to an adviser from a local business and are demonstrating progress towards achieving the eight Gatsby benchmarks for good quality careers education information, advice and guidance.	March 2023	On track	Project remains on target. The positive engagement from both local business and schools is continuing and the number of schools and colleges engaged in the network has increased from 26 to 27. 19 out of 27 schools and colleges are currently matched with an adviser. Work continues to identify and recruit new Enterprise Advisers, with further Advisers being inducted and matched with schools/colleges in November 2022. This is anticipated to increase the number of schools and colleges matched with an Adviser to 22 out of 27 as at December 2022.
3.9		Deliver the Business Education Alliance programme, with 33 SMEs engaging with schools and colleges to help raise aspirations through meaningful employer encounters.	December 2023	On track	The project remains on track, with 32 employers actively engaged on the project and recruitment ongoing. The project has directly delivered 9 careers events to 874 students, providing young people with meaningful careers encounters and the latest insight about industry straight from local employers; and allowing businesses to raise awareness of career opportunities in their sector amongst young people. Further activities are planned and the project has also supported schools' own careers activities and events.

6.3 THEME 3 – EVERY CHILD ABLE TO FULFIL THEIR POTENTIAL

3.10		Maximise Kickstart placements to provide employment opportunities for local, unemployed, young people’.	September 2022	Complete	<p>Recruitment of Kickstart placements has now ended, in line with the government scheme.</p> <p>63 young people were provided with a placement, and these were ongoing until September 2022.</p> <p>Those on placements received support in relation to personal development and employability, including applying for internal and external vacancies.</p> <p>Of the 63 people the Council employed via Kickstart, two thirds remained in employment, set up their own business or moved into further education.</p> <p>39 continued into employment at the end of the scheme, either with the Council or alternative employers.</p> <p>24 of these continued their employment with the Council – 15 have permanent roles, 8 have temporary roles and one individual has chosen to remain with the Council via a casual contract.</p> <p>Two individuals went into further education and one individual started their own business.</p>
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6.3 THEME 3 – EVERY CHILD ABLE TO FULFIL THEIR POTENTIAL

3.11	Children and young people have fun things to do and safe places to go	Work with children and young people across the borough to co-design the Children's Capital of Culture 2025 programme.	August 2021 – May 2022	Complete	Children's Capital of Culture launched in February 2022 with a high-profile Skate & Arts Festival taking over the town centre alongside a new exhibition at Clifton Park Museum, a performance of spoken word at Rotherham Civic Theatre and a range of activities at Grimm & Co's Linger Longer Lane, all of which were designed and delivered in partnership with young people. The programme will continue to work with children and young people to co-design the next phase of development. In total, the launch event engaged with more than 15,000 children, young people and families across the borough. See case study below.
3.12		Agree a new universal Youth offer including the contributions of both the Council and voluntary sector partners.	January 2023	On track	There are currently 17 VCS providers commissioned to offer universal youth work sessions during 2022/2023. September 2022 data shows that just over 50% (409) of the target 800 sessions had been delivered at the six-month stage. In September alone, a total of 141 open access youth sessions were delivered. The new Youth Offer website 'Places to Go & Things to Do,' was consulted upon at the Rotherham Show in September 2022, and went live in November 2022.
3.13		Complete delivery of the £100k Play Equipment replacement programme.	March 2023	On track	This programme has started with the first phase of play improvements expected across nine play areas totalling £50,000 to date. The second phase of the programme began in November 2022.

Every Child able to fulfil their potential

- Outcomes
- Children get the best start in life
 - Children and young people safe from harm
 - Young people feel empowered to succeed and achieve their aspirations
 - Children and young people have fun things to do and safe places to go

Ref	Key Performance Indicators	LEAD SERVICE	LEAD OFFICER	Good is?	Qtrly or Annual?	2021/22 (Yr End)	2022/23				Direction of travel	Progress against target	Notes
							QTR 1 (Apr-Jun)	QTR 2 (Jul-Sep)	Yr to Date	TARGET			
CH01	Percentage of eligible children accessing their 2-2.5yr health visitor checks	ACHPH - Public Health	Ben Anderson	High	Q	92.0%	94.0%	94.0%	94.0%	93%	↑	✓	92% of eligible children accessed their 2-2.5yr health visitor checks in 2021/22. Despite currently being on target, this is a challenge as above contractual requirements. Benchmarking data is not as up-to-date and is only available if the Local Authority data passes Stage 1 validation. All benchmarking data are aggregate values. The 2021/22 value for England is 74% and 78% for Yorkshire and the Humber. Benchmarking data, National data, show an annual value of 71.5% (note data for the annual value is 2021/22 due to data availability) DoT compared to Q1 22/23, which was 93.78% (currently at 93.84%).
CH02	Number of Children in Need (rate per 10K population 0-17 as per DfE population)	CYP - Social Care	Monica Green	Low	Q	380.5	373	418.6	418.6	376	↓	✗	In line with statistical neighbours, the child in need (CiN) population has risen in Q2 to 418.6 (2405 children & young people (cyp)). The Council remains focused on reducing this number to the 375.5 target, by providing the right service at the right time so that families don't need to have a social worker. Met target in Q1, 373.0 (2143 cyp). The CiN population has gone up as a result of more referrals at the front door, an increase in unaccompanied asylum seeking children (UASC), as well as a number of large families requiring help and protection. Expected to reduce in Q3. Performance is in line with the latest statistical neighbour average (418.5), and below the national average (321.1). This measure follows the DfE definition which includes CiN, child protection (CP), looked after children (LAC) and leaving care cohorts. Therefore, if any of these cohorts rise so will this measure.
CH03	The number of children with a Child Protection plan (rate per 10K population 0-17)	CYP - Social Care	Monica Green	Low	Q	82.7	82.2	84.6	84.6	85	↓	✓	The rate of children with a child protection plan remains within the target set in Q2 however it increased by 2.4 (14 cyp) to 84.6 (486 cyp) when compared to 82.2 (472 cyp) at the end of Q1. This measure is still meeting the 85.0 target set (lower is better) in Q2 but it is below the latest national (41.4) and stat neighbour (58.3) averages. On the 31st of August there were 504 children on a plan, on the 17th of October this is now 477 and the projection is that there are further reductions planned over the next 4 weeks which will keep the cohort well within the target set.
CH04	The number of Looked After Children (rate per 10k population 0-17)	CYP - Social Care	Monica Green	Low	Q	97.8	93.1	94.2	94.2	95	↓	✓	The looked after children (LAC) cohort remains within the target set. This has been reducing throughout 2021/22 and into the current year reaching 535 LAC at the end of Q1. However, Q2 has seen an increase of 6 children and young people being LAC. This in turn has slightly increased the rate of LAC per 10,000 population aged 0yrs to 17yrs to 94.2 which still meets the 95.2 (lower is better) target set and is below the latest statistical neighbour average (98.2) but isn't meeting the national average (67.0). 33 of the LAC cohort are UASC and there continues to be an increase in unaccompanied asylum seeking children (UASC).
CH05	Open Early Help cases at the end of the reporting period (number of children)	CYP - Early Help	David McWilliams	Neither High/Low	Q	2889	2916	2962	2962	No target	◆	ⓘ	There were 2962 children (1316 families) open to the service at the end of Q2. Q1 had 2916 children (1327 families) showing an increase of 46 children but a decrease of 11 families in the quarter. 573 families were closed to the service during Q2 (1092 ytd).
CH06	Proportion of social care re-referrals in 12 months - in current month	CYP - Social Care	Monica Green	Low	Q	18.3%	17.6%	17.3%	17.4%	22%	↑	✓	Well below the target set, 17.3% of referrals in Q2 were re-referrals within 12 months. This is a small reduction when compared to Q1 (17.6%). The year-to-date performance is currently 17.4% which remains below the 22.0% target set (lower is better).

Ref	Key Performance Indicators	LEAD SERVICE	LEAD OFFICER	Good is?	Qtrly or Annual?	2021/22 (Yr End)	2022/23				Direction of travel	Progress against target	Notes
							QTR 1 (Apr-Jun)	QTR 2 (Jul-Sep)	Yr to Date	TARGET			
CH07	Number of children and young people who are currently assessed as having a medium to high risk of CSE (CSE cohort)	CYP - Social Care	Monica Green	Neither High/Low	Q	41	40	39	39	No target	◆	①	There were 39 children and young people assessed as having a medium to high risk of Child Sexual Exploitation (CSE) at the end of Q2. Q1 2022/23 had 40 children which shows a reduction of 1 child in the quarter.
CH08	Proportion of two-year olds taking up an early education place	CYP - Education & Inclusion	Nathan Heath	High	Q	87.6%	85.6% (Term 2 - 21/22)	87.6% (Term 3 - 21/22)	87.6% (Term 3 - 21/22)	80%	↑	✓	More two-year-olds have taken up an early education place in Q2 than national and statistical neighbours. We have reported the proportion as 87.6% which is at the end of term three 2021/22 (end of the academic year). This is an improvement on term 2 (85.6%) and a positive increase when compared to 2020/21 academic year (76.9%). Outturn is also above the latest published benchmarking data, 62% national and 72% stat neighbours. This is an academic year measure which is reported by term on a quarterly basis where available.
CH09	Proportion of pupils passing the phonics screening check in year 1	CYP - Education & Inclusion	Nathan Heath	High	A	75.0%	-	-	-	76% (21/22) (above stat neigh av.)	↓	✗	Status and DOT based on academic year data for 2021/22 which was validated in September/October 2022. In line with both national and regional comparisons the proportion of pupils passing the phonics screening check in year 1 has declined for 2021/22 (75%). This is a decline of 5% when compared to the last published data for 2018/19 (80%). (Regional - 80% (18/19), 75% (21/22) / National - 82% (18/19), 75% (21/22).
CH10	Number of children with Education, Health and Care Plan	CYP - Education & Inclusion	Nathan Heath	Neither High/Low	Q	2640	2702	2774	2774	No target	◆	①	There were 2774 children with an Education, Health, and Care Plan (EHCP) at the end of Q2. At the end of Q1 there were 2702 children which shows an increase of 72 children in the quarter.
CH11	Number of additional universal youth work sessions delivered	CYP - Early Help	David McWilliams	High	Q	339	146	263	409	800	↑	✓	During Q2, 263 universal youth work sessions were confirmed as being delivered. This brings the year-to-date total up to 409 which is just over halfway to meeting the annual 800 session target. There are currently 18 providers commissioned to deliver Places to Go & Things to Do across the Borough.

6.3 THEME 3 – EVERY CHILD ABLE TO FULFIL THEIR POTENTIAL

CASE STUDY

Young Producer programme, as part of Children's Capital of Culture – skills and talent development for young people in Rotherham

The Young Producers programme is a key part of the Creative and Culture Skills Embassy, which supports the build-up towards Rotherham becoming the world's first Children's Capital of Culture in 2025. In 2021, a consortium of nine local organisations, including RMBC, successfully secured over £1.8 million funding for the skills embassy from the UK Community Renewal Fund. It enables local young people to take part in a wide range of skills development and training programmes, with the aim of developing a pipeline of talented workers ready to enter the local creative and cultural sector while providing a three-month programme of 'test events' to give residents and communities across Rotherham a flavour of what could happen in 2025.

The Young Producers programme is an innovative training scheme that placed 16-to-25-year-olds with a range of host organisations across Rotherham. During their part-time, paid traineeships, the Young Producers worked collaboratively with their host organisation to plan, deliver, and evaluate this series of brand-new, high-quality public events for people across Rotherham and beyond to enjoy.

The Children's Capital of Culture team within RMBC worked with partners to plan and run an engaging recruitment event that would encourage a diverse range of local young people to participate in the traineeships, regardless of their backgrounds or prior experience.

- Over 150 local young people applied to the traineeships
- 57 young people were hired as Young Producers
- 14 of the Young Producers were care experienced

From January – July 2021, the Young Producers worked with their host organisations to produce and deliver the following events for Children's Capital of Culture:

- **Grimm's Gathering, Grimm & Co:** a celebration of stories of all shapes, this three-day festival gave people the chance to write, rap, sing, dance, and even win the chance to perform at Tramlines Festival
- **Gully's Arts Fest, Gulliver's Valley:** 1,700 primary school children took part in this arts extravaganza, participating creative workshops including African drumming, beatboxing, dance, puppetry, and many, many more.
- **Get Up To Speed with Culture and Leisure, Magna Science Adventure Centre:** this careers day brought together a wide range of arts, hospitality, leisure, sports, technology and tourism businesses, who gave local young people inspiring advice on how to get into these exciting sectors
- **Fish Mobile, RMBC Events team:** working alongside international production studio Kaleider, the Young Producers brought a 70-metre-high kinetic sculpture to Clifton Park this summer, while also running print-making workshops for all visitors to the park to have a go at
- **Troll Fest, ROAR:** Troll Fest used the power of art to promote sustainability and share in the joys of nature. It brought art, crafts, music, dance, and two giant puppets to Thurstcroft Rec!
- **Ambitious... But Brilliant, Rotherham United Community Sports Trust:** amid the buzz of the Women's Euros, this interactive exhibition told the story of Rotherham United FC and its fans. The exhibition shone a spotlight on the club's female players, and paid tribute to Arthur Wharton (1865 – 1930), the first professional Black footballer, whose career began here in Rotherham

6.3 THEME 3 – EVERY CHILD ABLE TO FULFIL THEIR POTENTIAL

- House of Future Creatives, Wentworth Woodhouse: for two days, the historic Wentworth Woodhouse transformed into a contemporary creative arts house, with visitors able to gain skills in augmented reality, DJing, film making, and much more.

There were over **18,800 participations** by children, young people, and their parents and carers in events delivered by Young Producers as part of the Creative and Culture Skills Embassy.

Within three months of the traineeships ending, over 70% of the Young Producers had gone on to further employment or education within the borough.

Children's Capital of Culture are now working with partners across the region to further improve and expand the Young Producers traineeship programme alongside other innovative skills developments pathways such as Young Artist In Residence roles and the delivery of Arts Award, a nationally-recognised qualification.



Quotes from the Young Producers:

"I've got so much knowledge and skills from this opportunity... I'm learning every day. And I love working as part of a team of young trainees, we all get on really well and I'm inspired by their creativity and ideas."

"I've lived in Rotherham my whole life, and I think Children's Capital of Culture is a great way of showing off all the great things that people can enjoy and get involved with in Rotherham. It's also created some fantastic employment opportunities for young people and will provide plenty more opportunities for children and young people to get involved in the lead up to 2025."

"I wanted to learn more about how to fully plan and produce events, and the training programme is giving me these skills. I'm also getting the chance to meet with people from creative companies across Rotherham... The programme is giving me the experience I need to go on to fulfil my career ambitions."

"My communication skills are loads better. I wasn't very confident before, but after doing my training I've had the chance to talk to parents, children, and my bosses. I'm a different person because of this training, and wherever it takes me afterwards, I've learnt so much and know I have a lot to give."



6.4 THEME 4 – EXPANDING ECONOMIC OPPORTUNITY

Our vision is to create a fair and prosperous economy that provides chances for everyone to get a good job, or start and grow a business, and plan confidently for the future.

Outcomes – our ambition	How we will get there
<ul style="list-style-type: none">• A growing economy that provides decent jobs and chances to progress• Delivering regeneration schemes that bring investment and opportunity, both in Rotherham town centre and in our towns and villages• Working with partners and suppliers to create more local jobs, paid at the Real Living Wage or above, and apprenticeships• People having opportunities to learn, develop skills and fulfil their potential• Strengthening digital infrastructure and skills which enable access for all.	<ul style="list-style-type: none">• Support people to improve their skills and secure decent work through a range of schemes and initiatives• Provide a package of support and advice that enables businesses to start up and thrive, including targeted support to those most affected by the pandemic• Deliver improvements and opportunities for local communities through major regeneration programmes• Create a vibrant town centre, accessible to everyone, through a range of complementary schemes and major projects, including the flagship leisure development at Forge Island• Secure further commitments through our social value policy and work with partners to maximise the impact of our collective spending power• Connect people to economic opportunities through a range of transport schemes and improvements that also offer more environmentally friendly travel options.

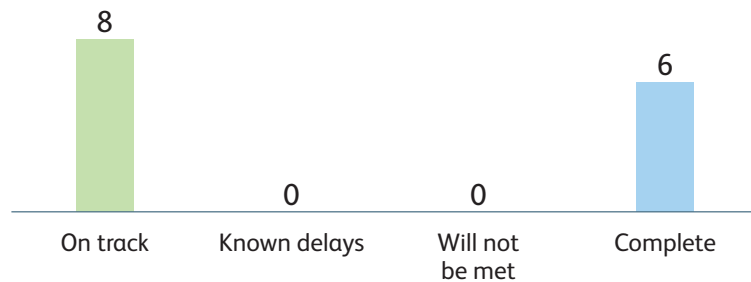
6.4 THEME 4 – EXPANDING ECONOMIC OPPORTUNITY

HEADLINES – EVIDENCING OUR PROGRESS

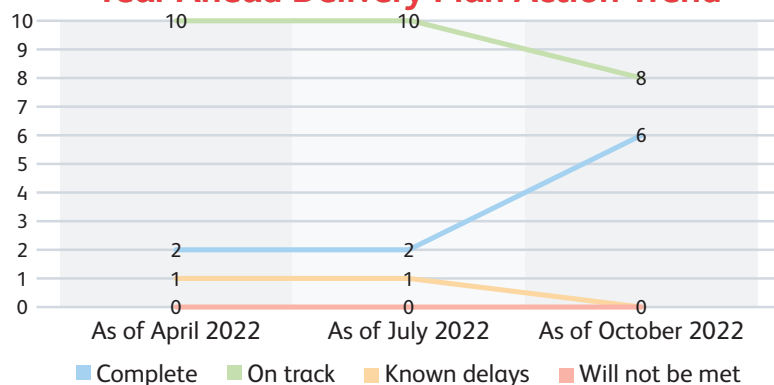
To provide evidence of delivery of the outcomes and commitments within this theme, there are nine headline performance measures and 14 priority actions/ milestones contained within the Year Ahead Plan Delivery Plan. The diagrams below provide an overview of performance and progress.

YEAR AHEAD ACTIONS AND MILESTONES

Year Ahead Delivery Plan Actions Status

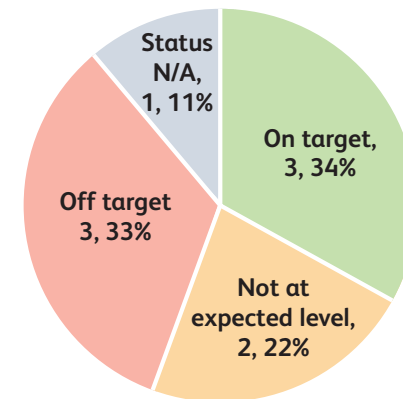


Year Ahead Delivery Plan Action Trend

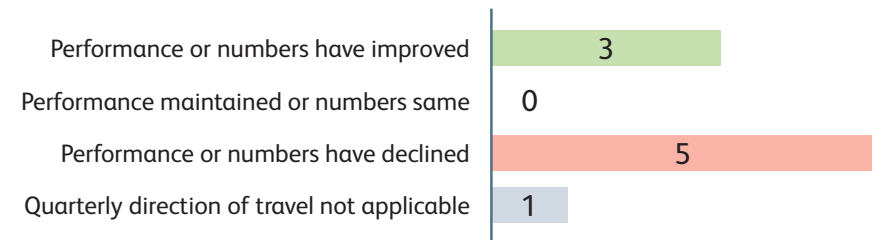


PERFORMANCE MEASURES

Performance Measures Status



Performance Measures Direction of Travel



6.4 THEME 4 – EXPANDING ECONOMIC OPPORTUNITY

NARRATIVE – THE BIGGER PICTURE

This theme is working towards the vision of a fair and prosperous economy that provides chances for everyone to get a good job, or start and grow a business, and plan confidently for the future. It includes initiatives with partner organisations and employers to develop skills and enable people to realise their ambitions, tailored support for those who are disadvantaged in the jobs market, the delivery of regeneration throughout Rotherham, and maximising value from the money that is spent to create opportunities, raise living standards, and benefit local communities.

Progress continues on the ambitious regeneration programme, despite the challenging financial situation. All six Town Deal business cases (Corporation Street, Templeborough, Riverside residential, Guest & Chrimes, Mainline Station and Eastwood Bridge) have now been submitted to government, as the next step in delivering the £31.6m Town Investment Plan. The detailed design of the flagship leisure development at Forge Island – comprising a cinema, hotel, and restaurants – is also complete and the construction tender packages were returned in September 2022. A planning application for the market and library project was submitted in June 2022 and the appointment of a contractor will be announced this month (December 2022). Work is also underway to deliver the new Century business centre at Manvers, with the main steel frame now erected and cladding works progressing.

In terms of public perceptions about the future of the borough, 51 % of respondents to the June 2022 resident survey reported feeling “very optimistic” or “fairly optimistic” about the future of Rotherham as a place to live, whilst 27 % felt very or fairly optimistic about the future of the town centre. Optimism about the future of Rotherham as a place to live has declined, but more people are optimistic about the future of the town centre.

The survey results will inform ongoing efforts to revitalise the town centre and deliver regeneration schemes across Rotherham.

The Council is working with partners and suppliers to create more local jobs paid at the Real Living Wage or above. Local labour agreements are continuing to be applied to large scale developments, using the conditions attached to relevant planning permissions to increase the chances for local people to access jobs. Since the last report, further clauses have been applied to developments at the Swinton town centre redevelopment scheme, Churchill House at Eastwood and Callflex business park at Golden Smithies Lane. This is part of the Council’s ongoing social value work, which aims to maximise benefits to local people and communities from the money it spends. A social value event was held in July 2022, with the Council and its partners helping organisations to understand how they can deliver additional benefits for local people.

A range of initiatives are supporting residents to gain skills and progress their careers. For those already in work but looking to progress, the Advance project is performing well, with 115 participants signed up this year (to end of September) and monthly participant targets being exceeded for four consecutive months. New referral routes are being developed across Council directorates and with external partners, particularly in the voluntary and community sector and health and social care. Since November 2020, delivery of the European Social Fund ‘Pathways to Success’ and ‘Pathways to Ambition’ employment support programmes has led to 1,023 residents being supported to access training or work. Of these, 341 have secured employment and 156 have gained accredited training or education.

6.4 THEME 4 – EXPANDING ECONOMIC OPPORTUNITY

Libraries across Rotherham are also continuing to provide support to job seekers and those looking to undertake further training.

Finally, development of a Digital Inclusion Strategy is in progress with stakeholder groups from a range of organisations collaborating on content. A workshop took place in November 2022 to identify key actions and timescales for delivering identified objectives and outcomes.

6.4 THEME 4 – EXPANDING ECONOMIC OPPORTUNITY

YEAR AHEAD DELIVERY PLAN TRACKER

Expanding economic opportunity					
Ref	Outcome	Activity	Timescales for delivery	Status	Rationale for status
4.1	A growing economy that provides decent jobs and chances to progress.	Delivery of new Century business centre at Manvers.	January 2022 – July 2023	On track	<p>Work underway on site. The main steel frame is now erected and the cladding works progressing. Internal fit out work commenced in November 2022.</p> <p>Despite some delays experienced in supply of items, the contractor has been able to manage this within the programme and is still working towards a projected handover date in March 2023.</p>
4.2		Deliver 'Reload Programme' of sector support for culture and creative industries, including providing 20 microgrants for event organisers and 21 new commissions.	October 2021 – March 2022	Complete	<p>This programme is now complete with a total of £285,000 awarded to arts and cultural organisations through grants and new commissions. The programme supported:</p> <ul style="list-style-type: none"> • 54 artists, performers and musicians • 20 local community event organisers • 31 events and a festival to take place safely • Mentoring and coaching support for seven artists as part of a museum residency programme • A combined audience attendance estimated at over 500,000 <p>A combined social media reach in excess of 5 million engagements.</p>

6.4 THEME 4 – EXPANDING ECONOMIC OPPORTUNITY

4.3	Delivering regeneration schemes that bring investment and opportunity, both in Rotherham town centre and in our towns and villages.	Secure planning approval, complete detailed design and appoint contractor for the construction of the market and library project as part of Future High Streets Fund.	February 2022 (Planning Board) – October 2022	On track	Submitted for planning in June with anticipated decision in November 2022. Appointment of contractor will be announced this month (December 2022).
4.4		Develop business cases for the six Town Deal projects and submit summaries to government by 27 June 2022.	January 2022 – June 2022	Complete	Six businesses cases now submitted for: : <ul style="list-style-type: none"> • Corporation Street • Templeborough • Riverside residential • Guest & Chrimes • Mainline Station • Eastwood bridge.
4.5		Complete the detailed design prior to construction of the leisure development on Forge Island.	January 2022 – October 2022	Complete	Design completed and construction tender packages returned September 2022.

6.4 THEME 4 – EXPANDING ECONOMIC OPPORTUNITY

4.6	Working with partners and suppliers to create more local jobs, paid at the Real Living Wage or above, and apprenticeships	Work with partners to identify their local spending profile as well as promoting living wage accreditation.	September 2022 (progress review date)	Complete	<p>The Council has been working with partners and local spending profile data has now been provided by the Council and TRFT for financial years 2020/21 and 2021/22 that has enabled some baselining and trend analysis activity to take place between the two organisations. Work will continue to encourage other partners to participate.</p> <p>Anchor networks are in place with partner organisations around procurement and knowledge sharing activity is ongoing as part of regular meetings.</p> <p>The social value charter has been signed by members of the Rotherham Together Partnership.</p> <p>The Council is actively promoting the living wage accreditation and an RMBC Social Value event was held on 14 July, with key partners aiming to help organisations learn more about social value and the benefits.</p>
4.7		Ensure new in scope contracts are in line with Living Wage accreditation.	Ongoing – March 2023 (review date)	On track	<p>All “in scope” contracts are required to meet the real living wage standard as part of the procurement process and standard wording is contained in procurement template documents.</p> <p>Updates made to contract data to support ongoing reporting. This is included in social value reporting and was part of the update report presented to Overview and Scrutiny Management Board (OSMB) in November 2022.</p>

6.4 THEME 4 – EXPANDING ECONOMIC OPPORTUNITY

4.8		Adopt a local labour policy to encourage and/or enable local people to access job opportunities arising from major development sites.	Ongoing – March 2023	On track	The Council has adopted a local labour policy through the use of planning conditions and local labour clauses are being applied to major planning permissions, increasing the chances for local people to access jobs. Clauses have been applied to developments at: Wentworth Woodhouse, Eastwood trading estate, Bessemer Way (Templeborough) and Rotherham Road (Dinnington). Additional clauses have since been added to developments at the Swinton town centre redevelopment scheme, Churchill House at Eastwood and Callflex business park at Golden Smithies Lane.
4.9	People having opportunities to learn, develop skills and fulfil their potential	Deliver the European Social Fund (ESF) 'Pathways to Success' employment support programme to at least 450 residents, helping them into training and work.	Ongoing to March 2022 (may be further extended to December 2023)	Complete	The ESF Pathways programme has seen 1,023 residents start on the programme. Of these, 341 participants have secured employment and a further 156 have secured accredited education or training. The project exceeded all contractual targets, which helped to secure additional funding to extend the project until 31 December 2023.

6.4 THEME 4 – EXPANDING ECONOMIC OPPORTUNITY

4.10		Commence the delivery of the Advance project and provide assistance to 500 people in employment to enhance their career prospects.	January 2022 – December 2023	On track	<p>DHLUC has agreed a reprofile of targets to reflect the late start of Advance.</p> <p>The project is performing well against profiled outputs with 115 participants signed up this year (to end of September) and numbers of participants exceeding the re-profiled target for four consecutive months.</p> <p>New referral streams are being developed across council directorates and with external partners, particularly in the VCS and health and social care. Self-referrals to Advance have also increased, indicating a growing awareness of the Advance offer.</p> <p>Referrals from local DWP sources are also anticipated to increase as their Progression in Work initiative moves from proof of concept to trial phase.</p>
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6.4 THEME 4 – EXPANDING ECONOMIC OPPORTUNITY

4.11		<p>Train library staff and work with partners to help people make best use of library resources for job seeking, gaining skills, and supporting small businesses and entrepreneurs to grow. This includes:</p> <ul style="list-style-type: none"> • Work with partners from the People and Skills Networking Group to set up work coaches and job seeker support across the library network. • Business and intellectual Property Centre (BIPC) to launch at the Central Library. 	<p>November 2021 onwards</p> <p>March 2022</p>	Complete	<p>Marked as complete for the purposes of the plan, however this work remains ongoing. All library staff are continuing to undertake 'Libraries Connected' e-learning training and the libraries and archiving apprenticeship is being promoted to new and existing staff to further improve skills.</p> <p>Libraries across Rotherham are working with partners to support job seekers and those looking to undertake further training.</p> <p>The BIPC service which launched on 1 March 2022 provides support to business owners, entrepreneurs and inventors to start, run and grow their business.</p>
4.12	Strengthening digital infrastructure and skills which enable access for all	Identify measures to improve digital inclusion through consultation with communities.	December 2022	On track	<p>Consultation with residents to help establish Rotherham Place Digital Inclusion baseline completed in April 2022 and shared with Cabinet Members.</p> <p>Findings and recommendations report accepted by all members of the Digital Inclusion Stakeholder group.</p>

6.4 THEME 4 – EXPANDING ECONOMIC OPPORTUNITY

4.13		Develop a Digital Inclusion Strategy.	December 2022 – July 2023	On track	First draft version of Digital Inclusion strategy in progress with stakeholder group members all collaborating on content. Workshop took place in November 2022 to identify key actions and timescales for delivering identified objectives/outcomes.
4.14		Deliver public Wi-Fi to the new town centre library and markets building and investigate the feasibility of delivering Wi-Fi to other council owned public spaces within the town centre.	March 2023	On track	Activity will be joined up with build timescales for the library/ market and other town centre developments. A programme is also in place to deliver wi-fi in 10 neighbourhood centres across the borough.

Expanding Economic Opportunity

Outcomes

- A growing economy that provides decent jobs and chances to progress
- Delivering regeneration schemes that bring investment and opportunity, both in Rotherham town centre and in our towns and villages
- Working with partners and suppliers to create more local jobs, paid at the Real Living Wage or above, and apprenticeships
- People having opportunities to learn, develop skills and fulfil their potential
- Strengthening digital infrastructure and skills which enable access for all

Ref	Key Performance Indicators	LEAD SERVICE	LEAD OFFICER	Good is?	Qtrly or Annual?	2021/22 (Yr End)	2022/23				Direction of travel	Progress against target	Notes
							QTR 1 (Apr-Jun)	QTR 2 (Jul-Sep)	Yr to Date	TARGET			
EC01	Proportion of working age population who are in work (or actively looking for work) in Rotherham	RE - Planning, Regen. & Transp.	Simon Moss	High	Q	77.0%	76.8%	Not available	Not Available	Achieve national average	↓	✗	The data for Economic Activity is taken from the Annual Population Survey. The survey releases data quarterly. The data released is based on surveys conducted with residents over a 12 month period rather than a quarter. The data presented here relates to July 2021 – June 2022. 76.8% of Rotherham’s working age population is economically active. In comparison, Yorkshire & Humber and Great Britain are at 77.8% and 78.6% respectively. Currently Rotherham is 1.8% below the national average. The gap has widened since the year end position. This is because the national economic activity rate has been increasing at the same time that Rotherham's economic activity rate has been falling.
EC02a	Optimistic about the future: a) Proportion optimistic about the future of Rotherham as a place to live	RE - Planning, Regen. & Transp.	Simon Moss	High	A	57%	Not Available	51.0%	Not Available	>57%	↓	✗	Data obtained from results of the Residents Survey (June 2022). 51% of respondents reported feeling "very optimistic" or "fairly optimistic" about the future of Rotherham as a place to live, showing a decrease from previous levels.
EC02b	Optimistic about the future: b) Proportion optimistic about the future of Rotherham town centre	RE - Planning, Regen. & Transp.	Simon Moss	High	A	24%	Not Available	27.0%	Not Available	>24%	↑	✓	Data obtained from results of Residents Survey (June 2022). This is above the average of 22 per cent across all eight surveys, and the highest result since the question was first asked in June 2017.
EC03	Number of new businesses started with help from the Council	RE - Planning, Regen. & Transp.	Simon Moss	High	Q	103	15	13	28	60	↓	●	Note Q1 data position has been amended. The position at Quarter 1 had been incorrectly calculated. For Q2 the Council supported 6 new businesses via Launchpad and 7 via Business Centres. Launchpad is a regional ERDF funded business support programme for new businesses. The Business Centres are a network of RMBC funded hubs which provide space for businesses and business support. Year to Date performance is slightly lower than the profile needed to achieve the annual target. However the last four quarters (up to and including Q2) did equal 60 - which is the target. The service reports that the current economic climate has created a labour market where there is currently low unemployment and a high level of competition for jobs. The service predict that the Cost of Living crisis could create an environment where there will be an increase in redundancies and then a subsequent increase in the number of people considering self employment driving up the demand for business start-up support.
EC04a	Actions taken in Rotherham to promote progressive and sustainable Economic Development: a) Survival rate of new businesses supported in RiDO Business Centres over the first three trading years	RE - Planning, Regen. & Transp.	Simon Moss	High	A	93.0%	Not Available	Not Available	Not Available	81%	◆	△	There are various reasons why measuring survival rate for just the first 3 years of trading is an issue for the business centres. This is partly down to early stage businesses taking space often already being 1-2 years old as they have to afford commercial rent level payments. The data is also extracted from a report on the business centres customer database, which includes all occupants.Data for 22-23 will be available in Q4.
EC04b	Actions taken in Rotherham to promote progressive and sustainable Economic Development: b) Provide advice and support to local businesses to help them recover and grow.	RE - Planning, Regen. & Transp.	Simon Moss	High	Q	136	157	117	274	300	↓	✓	Another strong quarter, albeit down on Q1. Q1 and Q2 give a Year to Date total of 274 against the annual target (300) for this measure. DoT based on comparison to Q1 which was 157.
EC05	Number of engagements with libraries’ services which help people learn, acquire new skills or get a job	RE - Culture,Sport & Tourism	Polly Hamilton	High	Q	41,577	19,847	23,379	43,226	75,000	↑	✓	The number of Engagements that assist customers to develop their talents and skills has seen 43,226 activities this financial year to date compared to 24,861 activities offered in the whole of last year 21-22. DOT based on comparison to Q1.
EC06	Proportion of new starter apprenticeships created within the Council as a percentage of the workforce	ACEX - HR	Lee Mann	High	Q	0.6%	0.4%	0.6%	0.6%	1.5%	↑	✗	Currently off target. Work is underway to assess recruitment to critical roles. New starter apprenticeships will be used for the most difficult to fill posts.
EC07	Number of online customer transactions (digital inclusion measure - aim to achieve 3% increase year-on- year)	FCS - Customer, Info & Digital	Luke Sayers	High	Q	200,200	45,660	44,081	89,741	185,400	↓	●	Slight decrease in digital transactions during Qtr2 compared to Qtr1. Below the 6 month target of 92,700 (89,741) but confident this will be achieved over the 12 month period, hence the amber rating. (NB. Qtrs 1 & 2 in 2021/22 included digital transactions stimulated by Covid related activities which increased transactions over those periods). DOT based on comparison to Q2 2021/22.

6.4 THEME 4 – EXPANDING ECONOMIC OPPORTUNITY

CASE STUDY

Forge Island Development

Ground works have begun on Rotherham's Forge Island development – Forge Island is the flagship development in the Town Centre masterplan, and soon to be home of a state-of-the-art cinema, 69 room hotel, and six restaurants providing food from around the world.



Residents passing Forge Island will now see diggers and heavy plant vehicles on site as they prepare to lay foundations for the £47m development, being delivered by master developer, Muse, in partnership with Rotherham Council. Once complete, the new destination will provide something for residents and families to enjoy right in the heart of Rotherham town centre, which will include a variety of exciting features including the boutique 8 screen cinema from The Arc, each with laser digital projection and Dolby digital surround sound for the ultimate film experience

The scheme is 100 % pre-let with Travelodge who will be offering visitors a range of a hotel rooms. Five food and beverage brands have already signed up to the scheme and will showcase food and drink from across the globe – the sixth will be announced shortly. Casa Peri Peri will bring its own style of Portuguese and Southern African flare, created by Masterchef star, Bobby Geetha. Estabulo Rodizio / Sakku Samba is a dual-branded concept honouring the Gaucho style of cooking while at the same time celebrating a fusion of Japanese-Brazilian cuisine. It will be the first time that the two concepts are brought together under one roof. Caffé Noor is a revolutionary luxury coffee shop with a fundamental difference as 50 % of all profits will be donated to local community organisations to support vulnerable people. Cow and Cream are a regionally based eatery providing burgers, desserts and shakes.

A huge amount of work has been done to get to this stage, and a number of challenges have been overcome, including securing planning permission and a cinema operator during the pandemic, at a time when all cinemas were closed in lockdown, and more recently the Council stepped in with upfront capital funding to secure the scheme, after turbulence and volatility in the financial markets, further impacted by the Government's "mini-budget" in late September 2022, made private financing of Forge Island less viable and threatened to lead to further delays.

6.5 THEME 5 – A CLEANER, GREENER LOCAL ENVIRONMENT

Our vision is to create a clean and welcoming environment across the borough, and in turn secure our natural environment for the next generation.

Outcomes – our ambition	How we will get there
<ul style="list-style-type: none">Increasing satisfaction with the cleanliness of the boroughCreating better transport systems for future generationsReducing the risk and impact of flooding and other environmental emergenciesContributing to reducing carbon emissions across the borough.	<ul style="list-style-type: none">Ensure our streets are clean by providing an effective response to fly-tipping and littering, and continually improving our approach to street cleaningTo continue to invest in our urban green spaces and country parks, maintaining our four Green Flag accredited parks, whilst aiming for additional accreditationsComplete masterplans for the borough's three country parks, with an ambition to enhance services provided at these parks, whilst improving the appearance, cleanliness and welcome of our green spacesWork with regional partners to deliver public transport improvements such as a new Tram-train stop at Magna, as well as longer term aims a railway station at Waverley and a new mainline station for RotherhamDevelop a new Cycling Strategy and invest in new cycleways across RotherhamContinue the roll out of public charging points to make electric vehicles a more viable option for residents and visitorsDeliver flood alleviation projects and work with communities and businesses to develop flood resilience measures in the worst-affected areasDeliver a renewable energy generation project by 2025Plant a minimum of 500 new trees every yearEncourage our suppliers to reduce their emissions through implementation of the Council's Social Value PolicySupport residents to access nationally available insulation grants to improve energy efficiency.

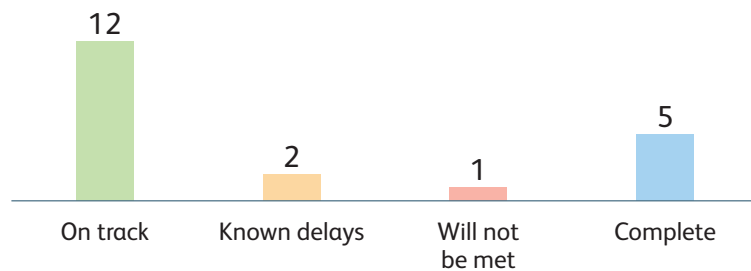
6.5 THEME 5 – A CLEANER, GREENER LOCAL ENVIRONMENT

HEADLINES – EVIDENCING OUR PROGRESS

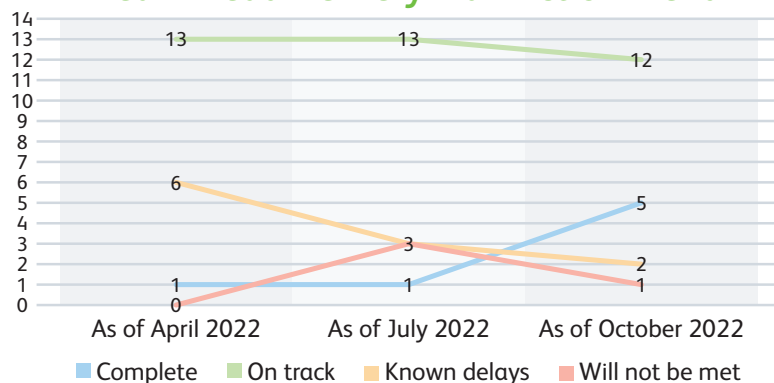
To provide evidence of delivery of the outcomes and commitments within this theme, there are eight headline performance measures and 20 priority actions/ milestones contained within the Year Ahead Plan Delivery Plan. The diagrams below provide an overview of performance and progress.

YEAR AHEAD ACTIONS AND MILESTONES

Year Ahead Delivery Plan Actions Status

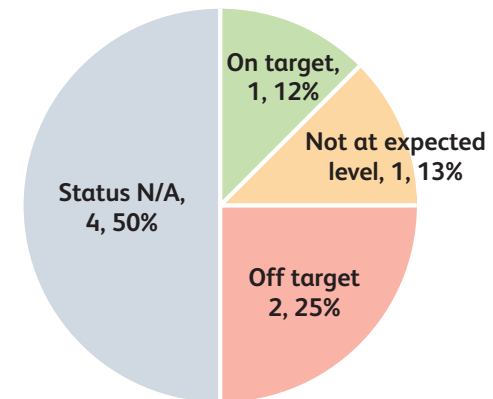


Year Ahead Delivery Plan Action Trend

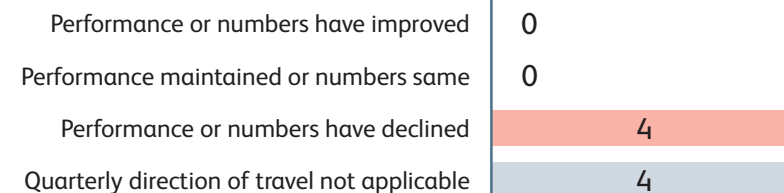


PERFORMANCE MEASURES

Performance Measures Status



Performance Measures Direction of Travel



6.5 THEME 5 – A CLEANER, GREENER LOCAL ENVIRONMENT

NARRATIVE – THE BIGGER PICTURE

This theme aims to create clean and welcoming places across the borough, supporting environmentally friendly activity and initiatives that cut carbon emissions, helping to secure and preserve our natural environment for the next generation. Recent progress is outlined below.

Proposals for the development of masterplans at both Thrybergh and Rother Valley country parks are now complete. The plans were consulted on at events in August and September 2022, with further consultation on Rother Valley proposals taking place throughout October. The final plans will go to Cabinet in March 2023.

Enhancements to street cleaning and weed removal across the borough are continuing. New software was rolled out in October 2022 and is now enabling better monitoring and assessment of the environment in local areas. This will enable improvements to be made in street cleaning and general grounds maintenance. Where areas have scored low on the assessment, teams have then been allocated to attend within 2-5 days and the first set of benchmark stats are due to be received shortly. 52 out of the planned 240 areas of enhanced cleansing have now been completed, focusing mainly on the town centre due to the Women's Euros. The majority of the remaining areas will be completed in the winter, with the work being based on a winter plan. Following a Members' seminar on 27 September 2022 to outline the approach, this plan will be informed by consultation with all elected members to identify areas of focus.

23 Fixed Penalty Notices (FPNs) for fly-tipping were issued between April and August 2022, which shows a strong improvement on the previous year's data. In addition, one prosecution has been taken through the courts. There have also been nine further FPNs for failure to produce evidence of legal waste

arrangements, one formal caution in relation to a fly tipping offence and nine fly-tipping prosecution files are currently being processed.

Delivery of projects is continuing as part of the Transforming Cities programme, which aims to create better and more sustainable transport systems. The Frederick Street cycleway scheme is due to be completed this month (December 2022) and enabling works have started on the new footbridge to Forge Island. The first phase of a scheme to provide a cycleway on Sheffield Road has been largely completed and detailed design and preparatory work has commenced on other schemes. Unfortunately, the scheme at Doncaster Road has had to be withdrawn due to the need to divert a gas main which would have increased costs prohibitively. However, the major scheme to widen and improve the Parkway, which will reduce speed and congestion and improve air quality, remains on track for completion in June 2023.

In relation to reducing flood risk, the canal barrier at Forge Island has been operational since 18 August 2022 and work has now started on site at Ickles Lock, where a new manhole and reinforced slabs to the bypass culvert have been completed and excavations have begun on the ramp to the canal towpath to improve access. The construction of the flood wall and embankment between Ickles Lock and Centenary Way is due to be completed in June 2023. See case study below. Work is also underway to support community resilience to flooding. A successful event was held in August 2022 to clean Whiston Brook, involving volunteers from the Council, Environment Agency, Yorkshire Water, River Stewardship Company, the local MP, Ward and Parish Councillors and local resident. Since then, Council officers have worked with Whiston Parish Council and local residents to develop an effective Community Flood Plan.

6.5 THEME 5 – A CLEANER, GREENER LOCAL ENVIRONMENT

As part of the drive to reduce carbon emissions and improve energy efficiency, the Council has developed a heat decarbonisation plan, which targets operational buildings with heating systems that are reaching the end of their serviceable life. Decarbonisation surveys have been carried out on eligible buildings to identify required works. Based on the survey results, applications have been submitted to the government's Public Sector Decarbonisation Scheme for funding to decarbonise Riverside House, Rotherham Town Hall, Bailey House, the Civic Theatre, Clifton Museum and the Orchard Centre. This would include enabling works to connect the sites to the planned heat network (Rotherham Energy Network) using waste heat from Templeborough Biomass Power Plant. Additional works will be carried out on operational properties to reduce energy consumption and electrical capacity to prepare sites for low carbon heating when current systems reach the end of their life.

Work is progressing to install nine electric vehicle charge points in Council car parks and a draft fleet conversion plan has been developed and is awaiting approval. The plan focuses on approaching the Council's fleet replacement in phases and exploiting any appropriate opportunities to reduce carbon emissions of the Councils fleet.

In addition, the Council is working with energy contractors to identify qualifying sites and carry out energy efficiency works on Rotherham properties as part of the ECO04 scheme. Support is continuing for residents who need advice and support to improve their energy efficiency, including applying for government grants.

Finally, a draft communications plan has been produced to raise awareness about climate change and influence positive changes in behaviour across the borough.

6.5 THEME 5 – A CLEANER, GREENER LOCAL ENVIRONMENT

YEAR AHEAD DELIVERY PLAN TRACKER

A cleaner, greener local environment					
Ref	Outcome	Activity	Timescales for delivery	Status	Rationale for status
5.1	Increasing satisfaction with the cleanliness of the Borough	Develop first proposals for country park masterplans (Rother Valley and Thrybergh) for public consultation.	April 2022	Complete	Proposals for the development of Masterplans both complete. These were delayed slightly to accommodate and prioritise the Levelling Up Fund elements. The plans for Thrybergh Country Park were consulted on at events throughout August and September 2022 with consultation on Rother Valley Country Park proposals taking place throughout October 2022. The final plans will go to Cabinet in March 2023.
5.2		Increase the number of fines, prosecutions or legal actions for fly tipping.	August 2022	On track	There has been targeted work undertaken by the service to increase the number of fines, prosecutions or legal actions for fly tipping and whilst progress against this action has been achieved, it is essential to continue monitoring this throughout the year, hence this action being marked as 'on track'. 23 Fixed Penalty Notices (FPNs) for fly-tipping were issued between April and August 2022, which shows an improvement on the previous year's data where 61 enforcement actions were taken across the whole year. In addition, one prosecution has been taken through the courts. There have also been nine further FPNs for failure to produce evidence of legal waste arrangements, one formal caution in relation to a fly tipping offence and nine fly-tipping prosecution files are currently being processed.

6.5 THEME 5 – A CLEANER, GREENER LOCAL ENVIRONMENT

5.3		Implement systems to monitor and assess the environment in local areas and enable improvements in grounds maintenance and street cleansing.	April 2022	Complete	<p>Software purchased and training carried out across all zones.</p> <p>System initially implemented in the north zone and since w/c 24 October 2022 implemented in all grounds and streets zones. The plan was initially to pilot the system in the north zone, however the Council felt that this could be rolled out across all zones to make the best use of the system and benchmarking statistics.</p> <p>The first set of benchmark stats were due to be received during October 2022, but there has been a delay in data processing.</p>
5.4		Target an extra 240 local areas for additional cleaning and weed removal.	March 2023	On track	<p>To date the service has completed 52 areas of enhanced cleansing within the borough. The majority have been in and around the town centre with the focus on the build up to the Women's Euros.</p> <p>The majority of the 240 areas will be complete in the winter after the grass cutting stops, as this is when the additional resources will be available. 80 areas are planned for cleansing across each of the North, Central and South zones.</p> <p>The service has contacted all elected members to identify areas of focus alongside delivering a Members' seminar on 27 September 2022 to outline the approach.</p>

6.5 THEME 5 – A CLEANER, GREENER LOCAL ENVIRONMENT

5.5	Creating better transport systems for future generations.	<p>Deliver bus, tram and cycle improvements through the Transforming Cities Fund (TCF) programme, including:</p> <ul style="list-style-type: none"> • Sheffield Road Cycleway • Frederick Street public realm with cycleway • Forge Island footbridge • Moor Road, Manvers cycle route • Doncaster Road, Dalton • A631 Maltby bus corridor 	<p>Revised target date:</p> <p>March 2024 (as agreed at Cabinet in September 2022)</p>	On track	<p>In agreement with SYMCA, project completion dates have been extended to March 2024. Two schemes (Frederick St cycleway, Forge Island Footbridge) are scheduled to be largely completed by March 2023, three schemes are now expected to be completed during 2024 (Sheffield Rd cycleway, Moor Road cycle route, Maltby bus corridor) and a further scheme is under review.</p> <p>Updates on specific schemes are as follows:</p> <ul style="list-style-type: none"> • Frederick Street – scheme underway and due to be completed this month (December 2022). • Forge Island footbridge – enabling works are underway, with the contractor starting on site in October 2022. • Moor Road – contract awarded and finalising pricing. Business case due for assurance this month (December 2022), with delivery expected to be completed by June 2023. • Sheffield Road – phase 1 of the cycleway scheme has been largely completed, with a speed reduction element to follow. Further phases will be delivered in 2023/24. • A631 Maltby bus corridor – detailed design has been awarded and aiming for business case submission in January 2023, with delivery starting in April 2023 for expected completion March 2024. • Doncaster Road – scheme to be withdrawn following identification of a significant diversion of a medium pressure gas main, which is a large cost increase.
5.6		Finalise delivery plan for the approved cycling strategy.	March 2023	On track	Delivery plan now at development stage with a draft circulated for comment. The cycling action plan is now on its second draft iteration with completion on schedule for approval by March 2023.

6.5 THEME 5 – A CLEANER, GREENER LOCAL ENVIRONMENT

5.7		Complete A630 Parkway Improvement Scheme to reduce speeds (50mph), reduce congestion and improve air quality.	June 2023	On track	<p>The scheme continues to perform well and is on cost and on schedule.</p> <p>Key activities in the upcoming period include:</p> <ul style="list-style-type: none"> • Signal installation due for commissioning • Air quality monitoring and other technology equipment installation • Completing in-scope resurfacing works • A630 resurfacing (change request submitted) from Catcliffe junction to the boundary with Sheffield (approximately 1,000m both ways) <p>Major milestones have been achieved during 4 consecutive weekend closures of the J33 roundabout with no or minimal complaints received.</p>
5.8	Reducing the risk and impact of flooding and other environmental emergencies.	Achieve 'shovel ready' status for the six priority flood alleviation schemes and work to secure funding to implement the schemes.	March 2024	On track	Design consultants appointed to undertake pre-construction phase. Anticipated that the outline designs will be completed in 2023, with the schemes reaching 'shovel ready' status in 2024.
5.9		Construct the Forge Island canal barrier.	August 2022	Complete	Canal barrier operational since 18 August 2022 following operational tests. The police station car park has been fully remediated after being used for access to enable the construction of the western flood wall.
5.10		Construct the Ickles Lock to Centenary Way flood wall and embankment.	October 2021 – December 2022	Will not be met	The start of construction was delayed due to delay in obtaining third party landowner approvals. However, work has now started on site and progress has been made on the flood defences at Ickles Lock. The revised completion date is June 2023.

6.5 THEME 5 – A CLEANER, GREENER LOCAL ENVIRONMENT

5.11		Develop plans to support community resilience and community-led activities in areas at risk of flooding.	September 2022	Complete	The plan is now in place to support community resilience, and this has been published as part of the Connected by Water plan.
5.12	Contributing to reducing carbon emissions across the borough.	Develop a medium term and long-term Climate Change Strategy and Action Plan.	March 2022	Complete	Action plan refreshed and approved at Cabinet on the 17 October 2022, which included short and long term measures and a commitment to update the action plan annually at Cabinet. Recruitment of the climate change delivery team has now been completed. The annual report to Cabinet is scheduled for March 2023.
5.13		Implement heating or energy efficiency measures in Council buildings that reduce CO2 emissions, working towards the target of an 18 % reduction by March 2023.	April 2022 – March 2023	On track	The Council has developed a heat decarbonisation plan, which targets operational buildings with heating systems that are reaching the end of their serviceable life. Implementation has commenced (installed energy saving solutions such as LED lighting and building management systems to improve/monitor energy consumption), although this is in the early stages. The CO2 emissions report 21/22 shows emissions from operational buildings decreasing by 4 % to 31 March 2022, contributing to the 18 % target. Data for April 22 to March 23 will not be available until July 2023.
5.14		Install additional eight vehicle charging units to complement existing provision, and two residential charging hubs.	April 2022 – March 2023	On track	Work is progressing to install nine electric vehicle (EV) charge points on Council car parks at Drummond St, Constable Lane and Douglas St. Additional sites are being assessed to extend the Council managed EV charging infrastructure and provide at least two residential charging hubs.

6.5 THEME 5 – A CLEANER, GREENER LOCAL ENVIRONMENT

5.15		Develop a fleet conversion programme to low carbon fuel.	November 2022	Known delays	A first draft of the fleet plan is complete and is awaiting approval. The plan focuses on approaching the Council's fleet replacement in phases and exploiting any appropriate opportunities to reduce carbon emissions of the Council's fleet. Relevant approvals will be sought this month (December 2022), with a further report to Cabinet early 2023.
5.16		Develop a plan to tackle single use plastics across council buildings and events.	May 2022	Known delays	<p>An action plan to tackle single use plastics has been developed [hence Amber rating] and the draft document was shared in June 2022 with relevant Cabinet Members and the Climate Change Members Working Group for initial approval, with changes made as a result.</p> <p>The new climate change team will lead on this action of finalising and cross-checking the plan, which will form part of the climate change annual report to Cabinet in March 2023. Once signed off by Cabinet, this action will be completed.</p>
5.17		Deliver a communications plan to raise awareness about climate change and influence positive changes in behaviour across the borough.	Ongoing – March 2023	On track	<p>Draft plan produced and the communications team are working with the new climate change team to finalise it. A draft is due to go to the next member working group.</p> <p>A carbon literacy project 'proof of concept' business case agreed at climate change project board – this will help shape the delivery of awareness raising amongst council officers and then be scaled up for wider consumption.</p> <p>Council officers attended community engagement session facilitated by Live Inclusion to provide updates on the Council's approach to addressing the climate emergency.</p>

6.5 THEME 5 – A CLEANER, GREENER LOCAL ENVIRONMENT

5.18		Plant 10,000 new trees across the borough, working with community groups and schools.	November 2021 – March 2023	On track	In the first season of the Council's tree planting programme (November 2021 – February 2022), 2,000 new trees were planted across the borough. The planting season for 2022-23 starts in November 2022 and runs until February 2023, with consultation underway.
5.19		Continue to provide direct support to residents to enable them to apply for insulation grants where applicable through the ECO3 and ECO4 programmes.	March 2023	On track	The ECO4 scheme started on 1 July 2022 and is progressing well. The Council is working with energy contractors to identify qualifying sites and carry out energy efficiency works on Rotherham properties. Support is continuing for residents who need help to apply for government grants and residents who need support to improve their energy efficiency.
5.20		Find a suitable site for renewable energy generation, obtain planning permission and commence procurement.	March 2023	On track	The £1 million proof of concept renewable energy project is progressing well on the Council-owned site at Kilnhurst. Preparatory work, including an ecology survey, is being carried out alongside resolving a number of site issues prior to submitting a planning application in early 2023.

Ref	Key Performance Indicators	LEAD SERVICE	LEAD OFFICER	Good is?	Qtrly or Annual?	2021/22 (Yr End)	2022/23				Direction of travel	Progress against target	Notes
							QTR 1 (Apr-Jun)	QTR 2 (Jul-Sep)	Yr to Date	TARGET			
EN01a	Fly tipping and environmental crime: a) Effective enforcement actions; fly-tipping	RE - Planning, Regen. & Transp.	Sam Barstow	High	Q	61	22	5	27	37	↓	✓	Breakdown of 5 enforcement actions: 2 Fly Tipping FPN's 3 Small Fly tipping FPN's 0 Prosecutions. DoT in comparison to Q1 which was 22. Impacting on the Q2 return has been a review of evidence thresholds with Legal meaning fewer cases are resulting in formal action (e.g. FPN) in the first instance but consequently the service should see a larger proportion of cases being supported by Legal Services in Court. The service has also experienced staffing issues i.e. leavers, annual leave and other absence.
EN01b	Fly tipping and environmental crime: b) Effective enforcement actions; other environmental crime (cumulative)	RE - Planning, Regen. & Transp.	Sam Barstow	High	Q	780	384	337	721	2,000	↓	✗	Actions taken against Enviro-crime in partnership with Kingdom and Doncaster Council have seen decrease in Q2 figures, in comparison to Q1 which was 384. This figure is far lower than the numbers achieved pre Covid and the Council Plan target of 2,000 may not be achievable. Action being taken to address this.
EN02	Proportion of waste sent for reuse (recycling and composting)	RE - Planning, Regen. & Transp.	Sam Barstow	High	Q	38.8%	43.7%	40.7%	42.2%	45%	↓	●	Performance in Q2 has slightly decreased. This was due to collecting 1,500 tonnes less garden waste in Q2 compared with Q1 therefore it is seasonal variance. NB-this is just % of kerbside waste that was collected for recycling, not overall recycling rates, so purely driven by what residents put in their bins.
EN03	Number of official complaints and service requests relating to a) street cleaning, b) grounds maintenance and c) waste management i) Complaints ii) Service Requests	RE - Planning, Regen. & Transp.	Sam Barstow	Low	Q	a) Street Cleansing i) 5 ii) 7,458 b) Grounds Maintenance i) 17 ii) 1,343 c) Waste Management i) 143 ii) 85,941 Total: Complaints= 165 Service Requests= 94,742	a) Street Cleansing i) 3 ii) 530 b) Grounds Maintenance i) 6 ii) 337 c) Waste Management i) 31 ii) 12,538 Totals: Complaints= 40 Service Requests= 13,405	a) Street Cleansing i) 6 ii) 2,159 b) Grounds Maintenance i) 4 ii) 301 c) Waste Management i) 85 ii) 8,156 Totals: Complaints= 95 Service Requests= 10,616	a) Street Cleansing i) 9 ii) 2,689 b) Grounds Maintenance i) 10 ii) 638 c) Waste Management i) 116 ii) 12,538 Totals: Complaints= 135 Service Requests= 15,865	190 cumulative for year in the number of official complaints received.	↓	✗	95 complaints were received in Q2 - more than double the 40 complaints received in Q1, pushing the YTD figure up to 135. The total number of complaints is now projected to exceed the target of less than 190 for the year. The majority of complaints received were in the Waste Management service where resource pressures during Q2 have continued, this has meant the collection of some bins the day after schedule, or often on a weekend. Resources from the end of October have improved and should see a reduction in complaints as Deliveries of new and/or replacement bins are now improving as the service has assigned extra resources (non HGV drivers) to improve the backlog.

Ref	Key Performance Indicators	LEAD SERVICE	LEAD OFFICER	Good is?	Qtrly or Annual?	2021/22 (Yr End)	2022/23				Direction of travel	Progress against target	Notes
							QTR 1 (Apr-Jun)	QTR 2 (Jul-Sep)	Yr to Date	TARGET			
EN04	Carbon dioxide emission levels for the Council (for specific areas, for example operational buildings, street lighting)	RE - Planning, Regen. & Transp.	Simon Moss	Low	A	a. Fleet 2433 b. Council Buildings-Electric 1890 c. Council Buildings Gas 1749 d. Streetlighting 1396 e. Grey Fleet 222 f. Onsite Generation 7 g. EV Charging 1 Above in Emissions (tco2e)	Not Available	Not Available	Not Available	18% reduction by 2023	◆	△	Baseline figures: - Carbon Emissions dropped by 25% between 2019 and 2021 - Carbon Emissions from streetlighting reduced by 39% between 2019 and 2021 - Carbon Emissions from Grey fleet dropped by 65% between 2019 and 2021 due to the pandemic. Risen a further 22% between 2021 and 2022, but still nowhere near as high as pre-pandemic records - Fleet carbon emissions fell by 11% in 2020 before returning to pre-pandemic levels in 2021 - Emissions from Council building gas rose by 8% in 2020 before returning to near pre-pandemic levels in 2021 - Council building electricity emissions fell by 38% between 2019 and 2021.
EN05a	Number of trees planted by the Council a) Number of Hectares	RE - Culture, Sport & Tourism	#N/A	High	A	9.4				5	◆	△	Data only available at year end. Tree planting is seasonal and takes place over the winter months.
EN05b	Number of trees planted by the Council b) Number of trees	RE - Culture, Sport & Tourism	#N/A	High	A	22139				500	◆	△	Data only available at year end. Tree planting is seasonal and takes place over the winter months.
EN06	Proportion of council housing with an Energy Performance Certificate (EPC) rated C and above	ACHPH - Housing	Paul Walsh	High	A	46.48% (Oct'21)				baseline needed - tbc	◆	△	Baseline position relates to October 2021. The national target is to aim to have all stock at EPC C-rated by 2030. This figure will be provided annually at Q4.

6.5 THEME 5 – A CLEANER, GREENER LOCAL ENVIRONMENT

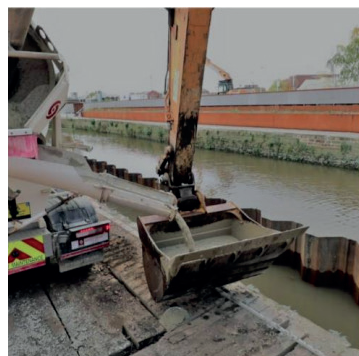
CASE STUDY

Rotherham to Kilnhurst Flood Alleviation Scheme

Following flood events in Rotherham town centre in 2007 and 2019, the Council identified the need to upgrade the flood defences and canal barrier along 5km of the River Don. This led to the development of three advanced phases of the £17m Rotherham to Kilnhurst Renaissance Flood Alleviation Scheme (RRFAS) to reduce the risk of the River Don overtopping into the canal and flooding Rotherham town centre and the railway station. Jacksons Civil Engineering Group (JCE) were commissioned to complete one of these advanced phases (RRFAS Phase 2C), which is positioned adjacent to the central part of the scheme on Forge Island. This phase involves installing a new multi-million-pound canal barrier – a guillotine style gate leaf within an architectural statement superstructure – and constructing flood walls and abutment supports and extending tow paths. JCE saw potential in this development to use Earth Friendly Concrete (EFC), instead of Ordinary Portland Cement (OPC) based concrete, on lower risk elements in the scheme to reduce the overall carbon footprint of the project.

The result was that part of the sub-structure and surrounding landscape were constructed utilising approximately 180m³ of C25/30 grade EFC based concrete in a mass concrete foundation and capping, which saved the project 44 tonnes of CO₂. As the design of the substructure was comprised of lower risk, non-structural elements, JCE's project manager saw the potential in using an alternative, lower-carbon concrete, which exemplifies the innovation behind this project.

Substituting EFC for OPC achieved an approximately 76 % reduction in CO₂e in the delivery of lower-risk non-structural elements of the flood barrier, which is a CO₂ saving of 44 tonnes and the canal barrier is now operational.



6.6 THEME 6 – ONE COUNCIL

As a Council we have an important part to play in addressing the challenges faced and achieving better outcomes for the people of Rotherham. Our vision is to work with communities to deliver responsive and modern services that are easily accessible to all.

Outcomes – our ambition	How we will get there
<ul style="list-style-type: none">• Effective customer services – residents know we mean what we say, are kept informed and can access the services they need in the way that suits them• Engaged, diverse and skilled workforce who feel empowered to adopt new ways of working to meet the needs of all customers• Sound financial management and governance arrangements• Effective leadership, working with our partners to achieve better outcomes across the whole borough.	<ul style="list-style-type: none">• Work with services, partners and communities to promote equality, celebrate diversity and ensure fairness for everyone• Communicate and engage with residents so that they feel informed about council services and how to access these• Work in an efficient, open, transparent and accountable way, in partnership with key stakeholders• Work to improve customer satisfaction, including by developing and implementing a new set of customer service standards.

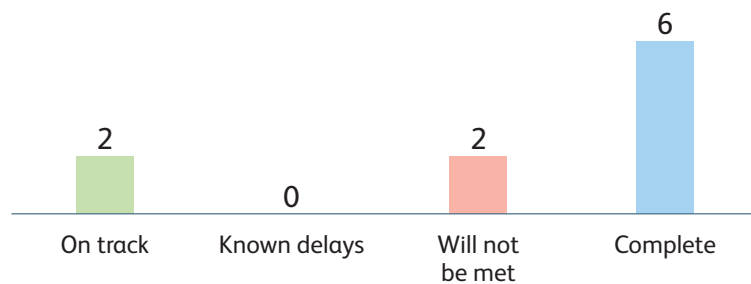
6.6 THEME 6 – ONE COUNCIL

HEADLINES – EVIDENCING OUR PROGRESS

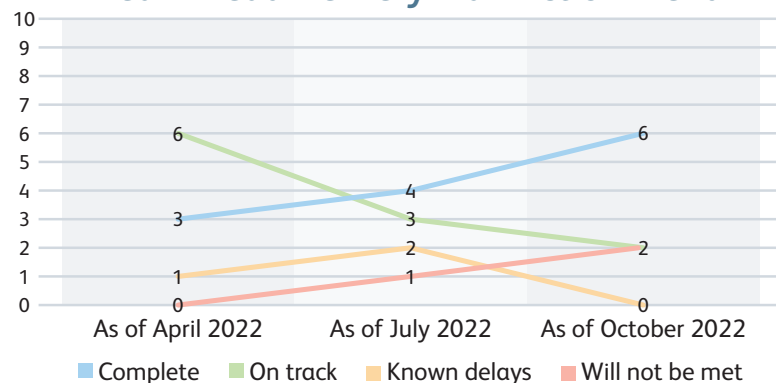
To provide evidence of delivery of the outcomes and commitments within this theme, there are 11 headline performance measures and 10 priority actions/ milestones contained within the Year Ahead Plan Delivery Plan. The diagrams below provide an overview of performance and progress.

YEAR AHEAD ACTIONS AND MILESTONES

Year Ahead Delivery Plan Actions Status

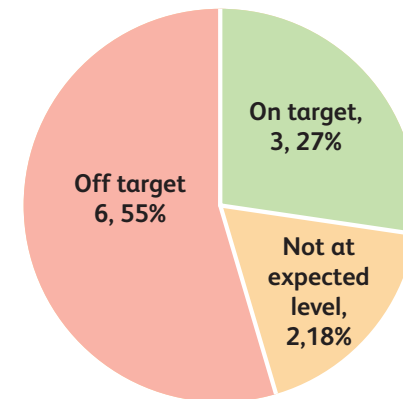


Year Ahead Delivery Plan Action Trend

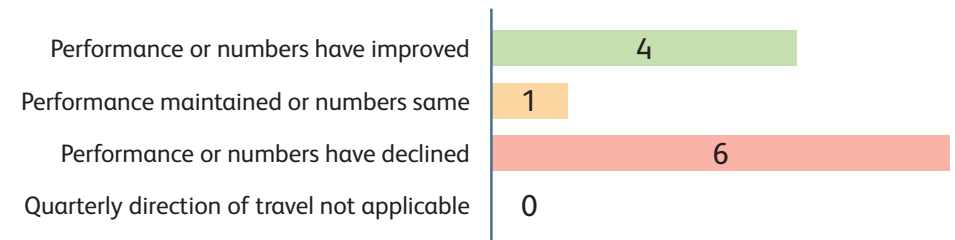


PERFORMANCE MEASURES

Performance Measures Status



Performance Measures Direction of Travel



6.6 THEME 6 – ONE COUNCIL

NARRATIVE – THE BIGGER PICTURE

The One Council theme is focussed around working with communities to achieve the Council’s vision and deliver responsive and modern services which are accessible to all.

In July 2022, Rotherham Metropolitan Borough Council was named the most improved council in the country at the Local Government Chronicle (LGC) Awards 2022, demonstrating the Council’s commitment to continuous improvement and rebuilding trust and confidence (see case study below).

The Council remains committed to increasing the range of services available online and reducing unnecessary call demand to improve customer waiting times. In the period since the last report, the draft high-level customer standards have been signed off by directorate leadership teams. Attendees at the Tenants Open Day in September 2022 were asked for their views and opinions on the new standards. Work is also underway to collate examples of service standards with fixed timescales, which could be used as the basis for measuring customer experience performance outcomes in the future. The new call back facility for housing repairs is continuing to operate successfully and will be extended to other services in Quarter 3. Other enhancements are also being implemented.

Average call wait time across all services in Quarter 2 was 8 minutes 50 seconds. This is a decline from 6 minutes 8 seconds in Quarter 1. A combination of staff turnover, difficulties in recruiting to vacant posts and peak leave over the school holiday period led to reduced resource levels during Quarter 2 and the consequent increase in wait times. Recruitment is underway, with some vacancies already filled and staff starting in post in mid-October.

The most recent results from the residents’ satisfaction survey under this priority have recently been received. They show that 48 % of residents said that the Council keeps residents ‘very well’ or ‘fairly well’ informed about the services and benefits it provides. This is below the most recent national result (57 %) and lower than the average for the Council in recent years. Additionally, 42 % of residents thought that the Council was likely to act on the concerns of residents. This is also below the national average (52 %) and the target (48 %). Work is underway to consider these figures further and determine a way forward.

Work is continuing to deliver actions relating to the Council’s new Equality, Diversity, and Inclusion Strategy, with clear links to the Council Plan and Year Ahead Delivery Plan.

Another important foundation of the Council’s service delivery is the Workforce Plan. Covering the period 2022-25, the plan “went live” at the end of June 2022 and outlines five workforce priorities and various supporting activities to be delivered under each priority. Implementation is overseen by the Workforce Strategy Board. The Council continues to work with partners across Rotherham to market careers in health and social care and is actively engaging with schools and Higher Education providers to raise the profile of careers within the Council.

Workforce planning analysis and mitigating actions are in place for the top three critical roles for each directorate. These are roles where recruitment issues have been identified, enabling a targeted and comprehensive approach to be applied. Following research and benchmarking, an updated recruitment brochure, supporting videos and a refreshed summary of staff benefits have been produced. A review of recruitment processes is being carried out to make the process easier from a candidate perspective and proportionate to the role

6.6 THEME 6 – ONE COUNCIL

being recruited to. Mitigating actions are in place to increase capacity and work will continue to review additional critical roles across Council services.

The results from the Employee Opinion Survey 2021 were presented to the Strategic Leadership Team (SLT) in March 2022 and the final elements of a corporate action plan have been agreed. Directorate and service/team level reports have been circulated and now individual directorates have developed action plans for improvement. The Workforce Strategy Board reviewed directorate action plans and proposals in August 2022 prior to sign off at Strategic Leadership Team. The corporate action plan was approved by SLT in November 2022.

Since the pandemic, the number of working days lost to sickness remains a challenge but has improved in this quarter to 13.6 against a year-end target of 10.3 (13.93 at the end of Quarter 1). Absence management clinics are continuing to advise and upskill managers and absence data is being shared with senior management to ensure effective oversight. In addition, a new management development programme is being created to provide specific learning for managers on effective absence management.

The Member Development Plan is continually being refreshed to include sessions which are specifically requested by Members and officers alike. The results of the Member Survey completed in May 2022 were fed back to the Member Development Panel in November 2022.

The Council's Medium Term Financial Strategy (MTFS) has been further updated for 2022/23 to 2025/26, with a report taken to Cabinet in November 2022. The aim is for the Council's budget and council tax report for 2023/24 to be approved at Council in March 2023.

An update of the Rotherham Plan 2025, an overarching plan setting out partner organisations' joint priorities to improve outcomes for local people,

is nearing completion. Following agreement by partnership chief executives of an outline of the new plan, a consultation session with the Voluntary and Community Sector (VCS) took place on 5 April 2022, with focus groups following in April and May. Public consultation was carried out in September and October and a draft plan has now been produced, with a revised target date of December 2022 for Cabinet approval.

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YEAR AHEAD DELIVERY PLAN TRACKER

One Council					
Ref	Outcome	Activity	Timescales for delivery	Status	Rationale for status
6.1	Effective customer services – residents know we mean what we say, are kept informed and can access the services they need in the way that suits them.	Develop and implement a new set of cross organisational customer service standards following consultation with customers (internal and external stakeholders).	December 2023	On track	<p>The high-level customer standards have been developed and were signed off by directorate leadership teams by August 2022.</p> <p>Working group currently collating examples of service standards that have set timescales which will be used in future as the basis for measuring customer experience performance outcomes.</p>
6.2		Expand and improve the range of services available online and identify ways to reduce unnecessary call demand to improve average customer wait times to a maximum of 6 minutes.	Ongoing – March 2023	Will not be met	<p>The new 'Bin App' was launched in November 2022 allowing residents to receive automated notifications and reminders. In addition, a new menu option for the Housing Enquiries/Repairs line was implemented in August 2022. The call back facility for Housing Repairs remains in place and will be extended to other services in the third quarter.</p> <p>Average call wait time across all services in Quarter 2 was 8 minutes 50 seconds. This is a decline from 6 minutes 8 seconds in Quarter 1 and is due to reduced resource levels during Q2 from a combination of staff turnover, difficulties in recruiting to vacant posts and peak leave over the school holiday period. Recruitment is underway with some vacancies already filled.</p>

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6.3		Refresh the Council's equality strategy and objectives.	April 2022	Complete	The Equality, Diversity and Inclusion Strategy was approved by Cabinet in June 2022.
6.4		Review the Corporate Consultation and Engagement Framework.	November 2022	On track	The Consultation and Engagement Framework has been refreshed and is currently awaiting approval.
6.5	Engaged, diverse and skilled workforce who feel empowered to adopt new ways of working to meet the needs of all customers.	Implementation of the Workforce Plan.	January 2022	Complete	The Workforce Plan 2022-25 went live on the intranet on 29 June and was referenced in the Chief Executive's Briefing on 1 July. A management briefing was issued on 4 July 2022 to support the launch. Implementation is overseen by the Workforce Strategy Board.
6.6		Assess and implement a strategic workforce planning approach to attraction and retention for high priority roles such as care and social work, with a focus on encouraging applications from Rotherham residents.	September 2022	Complete	Research and benchmarking to identify opportunities to further enhance the approach to attraction and retention of key staff is underway. This has included an updated recruitment brochure, supporting videos and a refreshed summary of staff benefits. A review of recruitment processes to make the process easier from a candidate perspective and proportionate to the role being recruited to is also being carried out.

6.6 THEME 6 – ONE COUNCIL

6.7		Review feedback from the Employee Opinion Survey 2021, identify priority areas and agree corporate and directorate action plans.	June 2022	Complete	<p>A presentation on Council results was delivered to Strategic Leadership Team (SLT) in March 2022. Following this, a corporate action plan is being co-created with senior leaders. Directorate and service/team level reports have been circulated for review and directorates have now reviewed their reports and developed action plans for improvement.</p> <p>The Workforce Strategy Board considered directorate action plans and a draft corporate Employee Opinion Survey action plan in August 2022.</p> <p>The corporate action plan was approved by SLT in November 2022.</p>
6.8	Sound financial management and governance arrangements.	Deliver a balanced budget and Medium-Term Financial Strategy approved by Council.	March 2022 (annually)	Complete	<p>The Council's balanced budget and MTFS were approved at Council on 2 March 2022.</p> <p>The MTFS has been further updated for 2022/23 to 2025/26, with a report taken to Cabinet in November 2022. The Council's Budget and Council Tax Report 2023/24 will be developed, with the aim of being approved at Council in March 2023.</p>
6.9	Effective leadership, working with our partners to achieve better outcomes across the whole Borough.	Refresh the Member Development Programme.	April 2022	Complete	<p>The Member Development Plan is continually being refreshed to include sessions which are specifically requested by Members and officers.</p> <p>As part of Member catch-up meetings, discussions will take place regarding individual development needs and aspirations to support delivery of ward priorities.</p> <p>The results of the Member Survey completed in May 2022 were fed back to the Member Development Panel in November 2022.</p>

6.6 THEME 6 – ONE COUNCIL

6.10		Refresh the Rotherham Together Plan.	June 2022	Will not be met	<p>Following a Rotherham Together Partnership showcase event held in June 2022, the refreshed Plan is in development, which is being informed by the public consultation undertaken in September and early October.</p> <p>The plan is due to be agreed by the partnership and then endorsed by Cabinet this month (December 2022).</p>
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Outcomes

- Effective customer services – residents know we mean what we say, are kept informed and can access the services they need in the way that suits them
- Engaged, diverse and skilled workforce who feel empowered to adopt new ways of working to meet the needs of all customers
- Sound financial management and governance arrangements
- Effective leadership, working with our partners to achieve better outcomes across the whole borough

Ref	Key Performance Indicators	LEAD SERVICE	LEAD OFFICER	Good is?	Qtrly or Annual?	2021/22 (Yr End)	2022/23				Direction of travel	Progress against target	Notes
							QTR 1 (Apr-Jun)	QTR 2 (Jul-Sep)	Yr to Date	TARGET			
OC01	Proportion of complaints closed within timescales	ACEX - Policy, Perf & Intell.	Fiona Boden	High	Q	85.0%	88.0%	82.0%	85%	85%	↓	●	Quarter 2 performance slightly below the target of 85%. A higher number of complaints were received in Q2 and there are concerns around performance in CYPs (52%). R&E performance was 81%. The year to date figure is on target and currently at 85%.
OC02a	Satisfaction: a) The proportion of residents who feel that the Council keeps them informed	ACEX - Comms. & Marketing	Chris Burton	High	A	50.0%	Not Available	48.0%	48%	>50%	↓	✗	48% (June 2022) of residents said that RMBC keeps residents ‘very well’ or ‘fairly well’ informed about the services and benefits it provides This is below the most recent national result (57%) and just below the average percentage across all Rotherham surveys (51%).
OC02b	b) To what extent do you think that the Council acts on the concerns of local residents	ACEX - ACEX	Chris Burton	High	A	48.0%	Not Available	42.0%	42%	>48%	↓	✗	42% (June 2022) great deal or fair amount. This is below the national average which is 52%. Respondents aged 35-44 were most likely to think that the Council acts on the concerns of local residents whilst those aged 25-34 were least likely to have this view.
OC03	Average customer wait time to corporate contact centre (in minutes)	FCS - Customer, Info & Digital	Luke Sayers	Low	Q	Not available - New measure for 22/23	6mins 8 secs	8 mins 50 secs	7 mins 19 secs	6 (Quarterly target)	↓	✗	New Council Plan measure for 2022-23. 6 minute target is a quarterly target. Reduced resource levels during Qtr2 due to a combination of staff turnover, difficulties in recruiting to vacant posts and peak leave over the school holiday period. Various actions have already been taken to improve performance including a call back facility for housing services which continues to work well. The same facility will be extended to other services during Qtr3 along with other improvements identified from the pilot. Recruitment underway with some vacancies filled and staff due to commence in post mid October. Review of demand management continuing to identify opportunities for service redesign.
OC04	Number of council working days lost to sickness per full time equivalent post	ACEX - HR	Lee Mann	Low	Q	13.6	13.9	13.6	13.6	10.3	↑	✗	Calculations for this measure are based on a rolling 12 months and therefore absence is still impacted by the COVID-19 pandemic - 14% of absence during 2021/22 was due to the COVID-19. Absence management clinics are taking place to advise and upskill managers. Absence data is also being shared with senior management to ensure effective oversight. In addition, a new management development programme is being developed that provide specific learning for managers on effective absence management. Benchmark 10.3 from CIPD public sector sickness absence organisations 5,000 plus employees.
OC05	The proportion of completed annual staff performance development reviews	ACEX - HR	Lee Mann	High	Q	78.6%	3.5%	48.1%	48.1%	95%	↑	●	The Council aims to complete PDRs by end of August 2022, however 95% refers to a year-end target which the Council is confident will be achieved. Fortnightly reports are received by HR teams to action non-completions/recordings with managers.
OC06a	Diverse workforce: a) Overall proportion of disabled employees	ACEX - HR	Lee Mann	Rep. of borough	Q	9.3%	9.2%	9.3%	9.3%	9%	↑	✓	53.5% of working age people with a disability are in employment. Target to employ this rate of working age population with a disability.
OC06b	b) Overall proportion of Black, Asian and Minority Ethnic employees	ACEX - HR	Lee Mann	Rep. of borough	Q	4.7%	4.6%	4.5%	4.5%	6.3%	↓	✗	Seek to achieve 6.3% working age population in the borough, ONS Census. The new Workforce Plan sets out key activity to become an employer of choice, including a review of how the Council attracts, recruits, develops and retains staff from different sections of the community.
OC06c	c) Proportion of workforce under 25	ACEX - HR	Lee Mann	Rep. of borough	Q	4.2%	3.8%	3.8%	3.8%	4.6%	➡	✗	Benchmark LGA Average in Local Government December 2021. The new Workforce Plan sets out key activity to become an employer of choice, including a review of how the Council attracts, recruits, develops and retains staff from different sections of the community.

Ref	Key Performance Indicators	LEAD SERVICE	LEAD OFFICER	Good is?	Qtrly or Annual?	2021/22 (Yr End)	2022/23				Direction of travel	Progress against target	Notes
							QTR 1 (Apr-Jun)	QTR 2 (Jul-Sep)	Yr to Date	TARGET			
OC07a	Council tax and business rates collected: a) Proportion of Council Tax collected in the current financial year compared with other Met Councils	FCS - Finance	Rob Mahon	High	Q	97.4%	27.2%	53.5%	53.5%	Top Quartile	↓	✓	<p>The final collection performance for 21/22 of 97.42% was a 0.87% increase on 96.55% reported in 20/21. This was the 4th highest collection rate reported by Metropolitan Councils.</p> <p>Q2 performance of 53.45% is 0.18% down on performance at the same time last year. At this stage comparisons with last year are skewed due to the award of additional CTS earlier in the year than last year and by the large proportion of Council Tax staff time taken up dealing with the Energy Rebate work rather than collecting Council Tax. It is anticipated that the target of Top Quartile Metropolitan Council will be achieved however other councils performance will not be available until June 2023.</p> <p>DoT based on comparison to Q2 2021-22.</p>
OC07b	b) Proportion of business rates collected in the current financial year compared with other Met Councils	FCS - Finance	Rob Mahon	High	Q	97.4%	28.8%	56.3%	56.3%	Top Quartile	↑	✓	<p>The final collection performance for 21/22 of 97.35% was a 0.47% increase on 96.95% reported in 20/21. This was the 3rd highest collection rate reported by Metropolitan Councils.</p> <p>Q2 performance of 56.33% is 8.24% up on performance at the same time last year. At this stage comparisons with last year are skewed due to significant changes to available business rates reliefs for the current financial year. It is anticipated that the target of Top Quartile Metropolitan Council will be achieved however other councils performance will not be available until June 2023.</p> <p>DoT based on comparison to Q2 2021-22.</p>

6.6 THEME 6 – ONE COUNCIL

CASE STUDY

Rotherham Council named the most improved council in the country at the Local Government Chronicle (LGC) Awards 2022

The prestigious annual event honoured local authorities and individuals from across the UK in 22 categories, culminating in a ceremony in London on 20 July 2022.

And it was Rotherham Council that was announced as Most Improved Council in recognition of the huge progress the authority has made over a number of years. The judges unanimously agreed that “from a rock bottom position it is possible to rebuild the trust of the community through understanding, courage and openness.”



The Council was represented at the event by staff members who won the authority’s own Big Hearts Big Changes Employee Awards, which celebrate the achievements of employees from across the authority. They collected the award on behalf of the Council.

Councillor Chris Read, Leader of Rotherham Council, said: “This recognition from the wider local government community is testimony to all the work that’s been undertaken by our staff, councillors and partners. I am delighted for them.

“We’ve come a long way over the last eight years, under an unprecedented level of scrutiny and against a declining level of resource, and it is their commitment and dedication to our community that has driven the improvements we’ve seen and will continue to see in the future.”

Sharon Kemp, Chief Executive of Rotherham Council, said: “It is pleasing that the fundamental changes and significant improvements that the Council has made have been recognised by our peers. This will inspire all of us to keep driving improvements for the communities we serve.”

A full list of this year’s LGC Awards winners is available at the [Local Government Chronicle Awards website](#).

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PART B – Equality Analysis Form

As a public authority we need to ensure that all our strategies, policies, service and functions, both current and proposed have given proper consideration to equality and diversity.

This form:

- Can be used to prompt discussions, ensure that due regard has been given and remove or minimise disadvantage for an individual or group with a protected characteristic
- Involves looking at what steps can be taken to advance and maximise equality as well as eliminate discrimination and negative consequences
- Should be completed before decisions are made, this will remove the need for remedial actions.

Note – An Initial Equality Screening Assessment (Part A) should be completed prior to this form.

When completing this form consider the Equality Act 2010 protected characteristics Age, Disability, Sex, Gender Reassignment, Race, Religion or Belief, Sexual Orientation, Civil Partnerships and Marriage, Pregnancy and Maternity and other socio-economic groups e.g. parents, single parents and guardians, carers, looked after children, unemployed and people on low incomes, ex-offenders, victims of domestic violence, homeless people etc. – see page 11 of Equality Screening and Analysis Guidance.

1. Title	
Equality Analysis title: Third Council Plan 2022-2025 (Quarter 2 data) and Year Ahead Delivery Plan Progress report	
Date of Equality Analysis (EA): 23 November 2022	
Directorate: Assistant Chief Executive	Service area: Policy, Performance and Intelligence
Lead Manager: Simon Dennis	Contact: simon.dennis@rotherham.gov.uk
Is this a: <input checked="checked" type="checkbox"/> Strategy / Policy <input type="checkbox"/> Service / Function <input type="checkbox"/> Other If other, please specify	

2. Names of those involved in the Equality Analysis (Should include minimum of three people) - see page 7 of Equality Screening and Analysis Guidance

Name	Organisation	Role (eg service user, managers, service specialist)
Tanya Lound	Rotherham Metropolitan Borough Council	Corporate Improvement and Risk Officer
Simon Dennis	Rotherham Metropolitan Borough Council	Corporate Improvement and Risk Manager
Steve Eling	Rotherham Metropolitan Borough Council	Policy and Equalities Manager
Levi Karigambe	Rotherham Metropolitan Borough Council	Policy Officer

3. What is already known? - see page 10 of Equality Screening and Analysis Guidance
Aim/Scope (who the Policy/Service affects and intended outcomes if known)

This may include a group/s identified by a protected characteristic, others groups or stakeholder/s e.g. service users, employees, partners, members, suppliers etc.)

The Council Plan is a key document which sets out the Council's vision for the borough and priorities for serving residents and communities. This plan provides the medium-term basis for targeting resources, informing the budget-setting process and planning cycles, and ensuring that residents can hold the Council to account for delivery.

The Year Ahead Delivery Plan sits alongside the Council Plan. To ensure delivery of the Council Plan, the annual Year Ahead Delivery Plan will run until March 2023 and will be reviewed and updated each year thereafter. This is the third quarterly progress report to Cabinet.

The report focuses on progress made in delivering the 92 priority actions/milestones contained within the Year Ahead Delivery Plan and the 66 headline performance measures that best demonstrate progress in achieving the 26 key outcomes. It also brings together wider information, key facts and intelligence to explain how the Council is working and performing, including timelines and case studies to demonstrate our impact.

Through directorate and service-level business plans the Council carries out wider work to measure performance and quality. This report is intended to provide an overview of the contribution that the Council makes across all its activities to improving Rotherham as a place to live, work and spend time.

What equality information is available? (Include any engagement undertaken)

A mix of contextual equalities information, such as the census, and consultation on the Council Plan is provided here.

Population

- Population estimates indicate that the borough is becoming increasingly diverse with significant international migration, mainly from other EU countries. Based on the 2011 census, the proportion of residents from Black and Minority Ethnic (BAME) communities increased from 4.1% in 2001 to 8.1% in 2011 and will have grown further since to at least 10% by 2016. Ethnic diversity is most evident amongst young people illustrated by the

17.8% of school pupils who were from BAME groups in 2018. The Pakistani community is the second largest ethnic group in Rotherham after White British, with 3% of residents in 2011 and 6.8% of school pupils in 2018.

- Rotherham's BAME population is very concentrated in the inner areas of the town whilst the outer areas were 96% White British in 2011. 42% of BAME residents live in areas that are amongst the 10% most deprived in the country and for some groups the figure is higher. This compares with the Borough average of 19.5%.
- The population is ageing; Rotherham has 52,000 people aged 65 years or over or 19.7% of the population, above the national average of 18.4%. The population aged over 65 is projected to increase to over 21% by 2026, with the largest increase being in the number of people aged over 75.

Economy

- Rotherham has a polarised geography of deprivation and affluence with the most deprived communities concentrated in the central area whilst the most affluent areas are to the south, although the overall pattern is complex.
- Rotherham is one of the 20% most deprived areas in England with 12,667 children living in "absolute poverty" 2018/19.
- The inequality in the pay gap between men and women is substantial, whereby male workers in Rotherham earn £13,409 more than female workers, on average (median gross annual pay). This means women's pay in Rotherham is only 54.6% of men's pay, compared with 64.5% nationally.
- In the consultation for the Council Plan, 45% of respondents stated there were not enough job opportunities in their area, as opposed to 19% who stated there were enough. Those with no disabilities were more likely to state there were enough job opportunities in their area (21%) than those with disabilities (15%), with female respondents more likely to be unsure about the opportunities (37%), than men (32%).

Health and wellbeing

- Rotherham had 56,588 people with a limiting long-term health problem or disability in 2011, with 11.3% saying this limits their activity a lot, compared with the average of 8.3% nationally. Although there have been health improvements, health inequalities remain and in some cases are widening.
- Health inequalities are also significant, both between the borough and the national average and between the most and least deprived communities in Rotherham. In addition to these factors, the COVID-19 pandemic has exacerbated existing inequalities, with the most disadvantaged communities being hit the hardest.
- In the Council Plan consultation, in response to the question on what would have the biggest positive impact on wellbeing and quality of life, men (30%) and those without a disability (27%) were more likely to state environmental improvements (23% overall), while more women and those with a disability stated 'More things to do in the community' (16% women, 22% with disability, 13% overall). Male respondents (14%) and those with a disability (12%) were also more likely to state 'improved working conditions' as factors (8% overall).

Neighbourhoods

- In the survey consultation on the Council Plan, men were more likely to say they used parks daily (46%) than women (28%), while women were more likely to never use parks at all (7%), than men (1.2%).
- With regards to crime and community safety, tackling anti-social behaviour (79%), tackling crime such as car crime (67%), and protecting vulnerable older people (62%) emerged as respondents' top priorities, over preventing harassment and violence against women and girls (42%), and preventing hate crime (includes disability/ racial/ religious/ homophobic/ transphobic crimes) (35%) – which might partly be due to the age profile and the

overrepresentation of older age groups, as well as the underrepresentation of religious and ethnic minorities.

The above information will be updated once all 2021 Census data is available.

Resident Satisfaction Survey

The Council Plan includes eight performance measures from the Resident Satisfaction Survey. The 2022 results included:

- **Satisfaction with Local Area as a Place to Live** – 76% of respondents in reported feeling ‘very satisfied’ or ‘fairly satisfied’ which is just below the average recorded level across all waves. Adults aged 45-54 were the *least* likely to report being ‘satisfied’ (68%). People aged 55-64 years and aged 65+ are the *most* likely to be satisfied with their local area (87% and 83% respectively).
- **Satisfaction with Rotherham as a Place to Live** – 57% of respondents said that, overall, they were satisfied. This was below the average across all of the previous surveys. Respondents aged 65+ were most likely to feel satisfied with Rotherham as a place to live, with 65 per cent satisfied. Respondents aged 45-54 had the lowest level of satisfaction with Rotherham as a place to live, with only 41% satisfied. Dissatisfaction with Rotherham as a place to live was highest amongst people aged 18-24.
- **Feelings of Safety** – 87% of respondents in Rotherham said they felt ‘very safe’ or ‘fairly safe’ during the day when outside in their local area (lower than the figures observed nationally at 95%). 56% reported the same feelings of safety after dark, significantly lower than the figures observed nationally (76%). This is lower than the average for the previous seven surveys (59%). There was a significant difference between men and women’s feelings of safety in the Rotherham survey, with 64% of men reporting feeling ‘very safe’ or ‘fairly safe’ compared to only 47% of women. People aged 25-34 are most likely to feel safe after dark and those aged 45-54 least likely to feel safe. People with low skilled manual occupational backgrounds are least likely to feel safe.
- **Feelings of Optimism** – 51% of respondents reported feeling ‘very optimistic’ or ‘fairly optimistic’ about the future of Rotherham as a place to live, the lowest recorded level across all surveys. Young people aged 18-24 were the most likely to be optimistic about the future of Rotherham as a place to live (70%) and men were more optimistic than women overall. Fewer respondents felt as positive about the future of Rotherham town centre (27% felt ‘very optimistic’ or ‘fairly optimistic’) as they did about the future of the wider borough. This is above the average of 22% across all eight surveys, and the highest result since the question was first asked in June 2017. Young people aged 18-24 years were the most optimistic about the future of Rotherham town centre, whereas older people (aged 55 and over) were most likely to not be optimistic. Low skilled workers were more optimistic than professional and managerial workers.
- **Keeping Residents Informed** – 48% of Rotherham respondents said that RMBC keeps residents ‘very well’ or ‘fairly well’ informed about the services and benefits it provides. This is below the most recent national result (57%) and just below the average percentage across all Rotherham surveys (51%). Younger respondents (aged 18-34) were more likely than older people to think that the Council keeps residents well informed.
- **Responsiveness of Rotherham MBC** – 42% of respondents in Rotherham answered positively when asked about the extent to which RMBC acts on the concerns of residents (i.e. ‘a great deal’ or ‘a fair amount’). This is lower than the national result (52%). Respondents aged 35-44 were most likely to think that the Council acts on the concerns of local residents whilst those aged 25-34 were least likely to have this view.

Council Plan data Quarter 2

- The Council Plan includes three performance measures which aim to create a diverse workforce and quarter 2 data includes within the report states:

<ul style="list-style-type: none"> ○ Overall proportion of disabled employees – 9.3% against a year-end target of 9% ○ Overall proportion of Black, Asian and Minority Ethnic employees – 4.5% against a year-end target of 6.3% ○ Proportion of the workforce under 25 – 3.8% against a year-end target of 4.6%. 	
<p>Are there any gaps in the information that you are aware of?</p> <p>Promoting equality, celebrate diversity and ensuring fairness for everyone runs throughout all the themes in the Council Plan and Year Ahead Delivery Plan, however some updates are lacking information regarding equalities and equalities data, and it is therefore unclear what data is being collected and used and how outcomes for different communities and protected characteristic groups are being improved. For example, subscriptions and visits are not broken down by protected characteristics groups to determine whether these are diverse and representative of the borough. Case studies also lack reference to how seldom heard and protected characteristic groups have been involved.</p>	
<p>What monitoring arrangements have you made to monitor the impact of the policy or service on communities/groups according to their protected characteristics?</p> <p>Progress updates on the Council Plan Year Ahead Delivery Plan are produced on a quarterly basis. These updates are reviewed by both SLT, Cabinet and Scrutiny and are publicly available online. The update reports include progress in relation to actions within the Year Ahead Delivery Plan, as well as performance relating to a suite of key performance measures.</p> <p>In addition, as the Year Ahead Delivery Plan activities are implemented, services are required to complete an equality screening and/or analysis to ensure due regard has been given and that there is an understanding of the effects of a strategy, policy, service or function on those from a protected characteristic group, where this is applicable to do so.</p>	
<p>Engagement undertaken with customers. (date and group(s) consulted and key findings)</p>	<p>To help inform the priorities and actions in the Council Plan, various consultation exercises took place between August and September 2021. There were over 1,300 interactions across all engagement methods. The consultation was part of an ongoing dialogue between the Council and members of the public.</p> <p>Customers are consulted and engaged in different ways by services when delivering the Year Ahead Delivery Plan activities.</p> <p>The performance measures monitored include resident satisfaction and a resident satisfaction survey is conducted annually in June. Between 9th June and 4th July 2022, a statistically representative random sample of 501 Rotherham residents (aged 18 or over) was polled mainly by landline telephone using quotas set by age and gender. The data was further weighted to reflect the age, gender, and social grade profile of Rotherham. This ensures that the sample is as representative of adults in the borough as possible as there is often a bias in the profile of people who respond to any survey. See results from 2022 survey above.</p> <p>Some performance measures are also based on customer perceptions in relation to the quality of the service received.</p>
<p>Engagement undertaken with staff (date and</p>	<p>Engagement with staff was undertaken through directorates contributing to writing the report informing us of progress</p>

group(s) consulted and key findings)	made on actions/milestones that applied to them. Staff also provided performance data and contributed to the gathering of case studies used in this report.
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4. The Analysis - of the actual or likely effect of the Policy or Service (Identify by protected characteristics)

How does the Policy/Service meet the needs of different communities and groups?

(Protected characteristics of Age, Disability, Sex, Gender Reassignment, Race, Religion or Belief, Sexual Orientation, Civil Partnerships and Marriage, Pregnancy and Maternity) - see glossary on page 14 of the Equality Screening and Analysis Guidance)

Equalities is cross cutting throughout the Council Plan and Year Ahead Delivery Plan. Of the five guiding principles, two in particular aim to meet residents' and communities' differentiated needs:

- Expanding opportunities for all
- Working with our communities

Expanding opportunities encompasses the Council's essential priority to tackle inequality striving to ensure that the health and life chances of the most disadvantaged communities are improving the fastest. To complement this approach, 'working with our communities' ensures that to achieve the best outcomes for local people, local residents are involved in the things that matter to them and services are designed based on input from those who use them. This will enable service users to take an active role in improving access to services, highlighting any barriers for those sharing protected characteristics in designs and services, making sure that specific needs are met.

There is also an outcome focussed on addressing inequalities and leaving no one behind within the 'people are safe, health and live well' theme. This will involve providing support to our communities at a level that is proportionate to the degree of need – taking a universal approach where appropriate whilst also providing targeted support to those who most need it.

Furthermore, the underlying 'One Council' theme encompasses two specific areas, which ensure different needs are met:

- All customers at the heart of everything we do
- Engaged, diverse and skilled workforce who feel empowered to adopt new ways of working to meet the needs of all customers.

The Council's commitment to place all customers at the heart of service delivery includes a strengthened approach to equalities and being inclusive. This will involve working with services and partners to promote equality, celebrate diversity and ensure fairness for everyone. The commitment to an engaged, diverse and skilled workforce is expected to improve the council's response to diverse customer needs, by bringing a more differentiated understanding of equality and diversity considerations and barriers.

The quarterly reports capture progress in relation to all activities within the Year Ahead Delivery Plan and a suite of key performance measures.

Within **five themes of the Council Plan**, a series of universal offers are aimed at all of Rotherham's residents, while several actions are specifically aimed at tackling inequalities and issues of access. The following expands both on the universal and the targeted offers within each theme.

Every neighbourhood thriving

Activities in this area are aimed at meeting the needs of all residents and ensure they benefit from thriving neighbourhoods. The priorities of making neighbourhoods welcoming and safe, local people having access to libraries, cultural activities, parks and green spaces, improved local town and village centres, reducing crime and anti-social behaviour and improving street safety are for the benefit of all residents regardless of protected characteristics. Residents, organisations and businesses are encouraged and enabled to use their skills and resources to help others.

Individual services, such as parks, libraries, cultural offers and neighbourhood working will each undertake an equality analysis, where required to do so, to identify gaps, making sure that any physical, cultural, language or other access barriers are identified, and all residents have offers meeting their needs.

Progress made which links to improving equality, diversity and inclusion outcomes include:

- 25 Ward Plans produced and published - Borough-wide and local VCS organisations and groups representing communities with protected characteristics invited to contribute the priorities. Census data and other equalities data also used to inform the priorities
- Evaluation of the Controlling Migration Fund Programme completed and submitted to the Department for Levelling Up, Housing and Communities end April 2022. The programme delivered various interventions aimed at making a long-term positive impact on community cohesion with tangible improvements for individuals
- During July 2022 a range of cultural events took place across the town to celebrate the Women's Euros, alongside the four matches and Women of the World Festival. The WOW festival tackled subjects that matter most to women, girls and non-binary people, and was open for everyone to attend. The event also had a British Sign Language Interpreter for the talks
- In September 2022 Rotherham Show welcomed more than 60,000 residents and visitors back to Clifton Park, a free event for everyone to enjoy
- The Summer Reading Challenge has been completed by 740 children and a total of 60 schools engaged in the challenge (face to face or digitally). Celebration event attended by 1,255 children/family members
- Fun Palace Ambassador campaign has provided opportunities for people to showcase their skills and interests. The campaign included a Fun Palace for people with disabilities and events attracted over 800 people
- Projects to reduce hate crime and improve community safety by tackling harmful narratives via Remedi, including 'who is your neighbour', 'Step Up, Beat Hate', and restorative hate crime
- Delivery of the first Towns and Villages Fund schemes, many of which improve accessibility.

People are safe, healthy and live well

Actions in this area are aimed at protecting everyone's physical and mental health, while focusing on the most vulnerable. Within actions to ensure that people have good mental health and physical wellbeing, programmes to tackle loneliness and isolation will have particular benefits to older people and those living with disabilities. Within the priority for children, families and adults to feel empowered, safe and live independently for as long as possible, actions focus on children in care, people with learning disabilities, independent living and adult social care ensure that the needs of these vulnerable groups are prioritised. Actions further include for everyone to have access to affordable, decent housing.

One specific action within this area focuses on addressing inequalities, ensuring nobody is left behind. This includes the confidence to understand inequalities, and actions in particular tackle financial exclusion, homelessness and domestic abuse.

Ongoing monitoring and improvement of these services contributing to this theme will be key, as the most vulnerable often face the most barriers. Monitoring will identify and address gaps in provision, and in particular ensure that individuals sharing several protected characteristics, and thus potentially facing multiple barriers, can access the support they need.

Progress made which links to improving equality, diversity and inclusion outcomes include:

- Prevention and health inequalities strategy and action plan completed and agreed
- A programme of activities supporting audiences aged 55+ to reconnect following COVID-19 was launched in October 2021 and completed in September 2022.
- Promoted bespoke promotional messages to specific groups to encourage people to receive the Covid-19 vaccine
- Consultation on the build of a new in-house day service for people with learning disabilities is complete. The design and build programme will commence November 2022 with the new service expected to be operational from winter 2024/25.
- The new Carers Strategy, "The Borough that Cares", was launched in June 2022 to coincide with National Carers Week
- New pathway for accessing domestic abuse support, commenced on 1 October 2022 to provide complex support. Commissioned services are also in place to provide refuge service, homelessness support, counselling services and support for young people
- Work to address inequalities and ensure nobody is left behind includes - A review of Rother Card has been completed, Council Tax support for those eligible, free school meals and hardship grants
- Housing Growth Programme continues to be delivered, which includes a range of homes designed in consideration of the needs of those with disabilities and/or in need of carer support.

Every child able to fulfil their potential

Actions under this theme are aimed at children having the best start in life, children and young people having a voice and feeling listened to, young people empowered to succeed and achieve their aspirations, and children and young people having fun things to do and safe places to go. Activities in the early years aim to address educational inequalities, collaborative working with schools to give children the opportunity to fulfil their potential, regardless of ability, including vulnerable and disadvantaged children, and reconnect those disengaged from education to opportunities and training.

Services contributing to this theme, again, will carry out equality analyses where appropriate and monitor equality data.

Progress made which links to improving equality, diversity and inclusion outcomes include:

- Online mental health service Kooth has been available to all children and young people aged 11-25 in Rotherham since November 2021
- The Best Start and Beyond Framework was approved in September 2022 to enable key health and other services for children (such as the 0-19s Public Health Nursing service) to work more cohesively together
- Disadvantaged Pupils Making the Difference project working with targeted schools
- Inclusion Pathway is fully implemented to support pupils' mental health and well-being, increase attendance, and reduce suspensions and permanent exclusions
- Universal training on early reading offered to all schools
- 63 young people provided with a Kickstart placement

- Children's Capital of Culture launched in February 2022 with a high-profile Festival and a new exhibition and a wide range of free activities, all of which were designed and delivered in partnership with young people. The programme will continue to work with children and young people to co-design the next phase of development. In total, the launch event engaged with more than 15,000 children, young people and families across the borough.

Expanding economic opportunity

Actions under this theme include a growing economy that provides decent jobs and chances to progress, places rejuvenated by regeneration that brings investment and opportunity, people have opportunities to learn, develop skills and fulfil their potential, working with partners and suppliers to create more local jobs, apprenticeships, paid at the living wage or above, strengthened digital infrastructure and skills which enable access for all. Contributing to these actions are programmes supporting vulnerable residents to gain skills and employment, and libraries providing IT and resource support to residents, to improve digital inclusion.

Equality analysis and monitoring will be carried out where appropriate to ensure vulnerable residents sharing protected characteristics benefit from this support. Given the gender pay gap in Rotherham is substantial and above the national average, activities in this area will need to be monitored closely to ensure they do not widen the gap.

Progress made which links to improving equality, diversity and inclusion outcomes include:

- The Council is actively promoting the living wage accreditation
- A range of initiatives are supporting residents to gain skills and progress their careers e.g. since December 2021, 488 sessions have taken place across 13 libraries to support job seekers and those looking to undertake further training and 115 people have signed up to the Advance project which offers support to people in work to help them progress and enhance their career prospects
- Local labour clauses are being applied to major planning permissions, increasing the chances for local people to access jobs
- Regeneration project designs being developed in consultation with Rotherham residents, including consideration of accessibility
- Consultation with residents to help establish Rotherham's digital inclusion baseline.

It will be important to assess and monitor the impact of these programmes on women and their implications for the local gender pay gap.

A cleaner, greener local environment

The priorities of making neighbourhoods cleaner and greener are for the benefit of all residents regardless of protected characteristics.

This theme encompasses reductions in carbon emissions, working towards net zero targets, better transport systems for future generations, reduced risks of flooding and other environmental emergencies. There are no immediate equality implications in this area, although any direct impacts on residents, such as through actions in housing, transport and in work with community organisations, will be monitored.

Progress made which links to improving equality, diversity and inclusion outcomes include:

- Delivering bus, tram and cycle improvements through the Transforming Cities Fund (TCF) programme

<ul style="list-style-type: none"> Local flood risk management strategy updated, incorporating objectives relevant to community resilience.
<p>Does your Policy/Service present any problems or barriers to communities or Groups?</p> <p>No problems or barriers have been identified. The Plan does not make specific reference to any protected characteristics, and ongoing monitoring as detailed above will be key to ensure any barriers are identified and addressed.</p>
<p>Does the Service/Policy provide any positive impact/s including improvements or remove barriers?</p> <p>Yes as detailed above.</p>
<p>What affect will the Policy/Service have on community relations? (may also need to consider activity which may be perceived as benefiting one group at the expense of another)</p> <p>No negative impacts expected – any targeted activities are based on known needs and vulnerabilities.</p>

Please list any **actions and targets** that need to be taken as a consequence of this assessment on the action plan below and ensure that they are added into your service plan for monitoring purposes – see page 12 of the Equality Screening and Analysis Guidance.

5. Summary of findings and Equality Analysis Action Plan

If the analysis is done at the right time, i.e. early before decisions are made, changes should be built in before the policy or change is signed off. This will remove the need for remedial actions. Where this is achieved, the only action required will be to monitor the impact of the policy/service/change on communities or groups according to their protected characteristic - See page 11 of the Equality Screening and Analysis guidance

Title of analysis: Third Council Plan 2022-2025 (Q2 data) and Year Ahead Delivery Plan Progress report
Directorate and service area: Assistant Chief Executive, Policy, Performance and Intelligence
Lead Manager: Simon Dennis
Summary of findings:
The Year Ahead Delivery Plan addresses inequalities in several of its key themes, including the overarching theme 'One Council' and guiding principles, with the aim to decrease inequalities and for the council's services to deliver for all residents. Equality and access data will need to be monitored closely, especially in the 'People are safe, healthy and well' and 'Everyone has economic opportunities' themes, as these are areas of considerable existing inequalities, which will make it more difficult for some individuals and groups to access opportunities and services.

Action/Target	State Protected Characteristics as listed below	Target date (MM/YY)
Provide quarterly update reports to Cabinet, including consideration of the equality implications.	All	Quarterly
All services to undertake equality analyses where applicable and monitor.	All	Ongoing
Continue to obtain updates from directorates, regarding what has been done to consider equalities when delivering the Year Ahead Delivery Plan actions/activities.	All	Quarterly

***A = Age, D= Disability, S = Sex, GR Gender Reassignment, RE= Race/ Ethnicity, RoB= Religion or Belief, SO= Sexual Orientation, PM= Pregnancy/Maternity, CPM = Civil Partnership or Marriage. C= Carers, O= other groups**

6. Governance, ownership and approval

Please state those that have approved the Equality Analysis. Approval should be obtained by the Director and approval sought from DLT and the relevant Cabinet Member.

Name	Job title	Date
Jo Brown	Assistant Chief Executive	November 2022
Cllr Chris Read	Leader	November 2022

7. Publishing

The Equality Analysis will act as evidence that due regard to equality and diversity has been given.

If this Equality Analysis relates to a **Cabinet, key delegated officer decision, Council, other committee or a significant operational decision** a copy of the completed document should be attached as an appendix and published alongside the relevant report.

A copy should also be sent to equality@rotherham.gov.uk For record keeping purposes it will be kept on file and also published on the Council's Equality and Diversity Internet page.

Date Equality Analysis completed	23 November 2022
Report title and date	Third Council Plan 2022-2025 (Q2 data) and Year Ahead Delivery Plan Progress report
Date report sent for publication	28 November 2022
Date Equality Analysis sent to Performance, Intelligence and Improvement equality@rotherham.gov.uk	

Appendix 3 - Carbon Impact Assessment – Council Plan 2022-25 and Year Ahead Delivery Plan Progress Report

User guidance:

- The first section of this form guides users through considering major areas where emissions are likely to occur. If emissions are impacted in a way not covered by these categories, please identify this at the bottom of the section
- The first section should be filled as such:
 - **Impact:** identify, in relation to each area, whether the decision of the proposal does the following: *reduces emissions*, *increases emissions*, or has *no impact on emissions*. If it is uncertain this section can be labelled *impact unknown*
 - If **no impact on emissions** is identified: no further detail is needed for this area, but can be added if relevant (e.g. if efforts have been made to mitigate emissions in this area.)
 - **Describe impacts or potential impacts on emissions:** two sections deal respectively with emissions from the Council (including those of contractors), and emissions across Rotherham as a whole. In both sections please explain any factors that are likely to reduce or increase emissions. If **impact unknown** has been selected, then identify the area of uncertainty and outline known variables that may affect impacts.
 - In most cases there is no need to quantify the emission impact of an area after outlining the factors that may reduce or increase emissions. In some cases, however, this may be desirable if factors can be reduced to a small number of known variables (e.g. if an emission impact is attached to a known or estimated quantity of fuel consumed).
 - **Describe any measures to mitigate emission impact:** regardless of the emission impact, in many cases steps should be taken in order to reduce mitigate all emissions associated with each area as far as possible; these steps can be outlined here (For example: if a proposal is likely to increase emissions but practices or materials have been adopted in order to reduce this overall impact, this would be described here).
 - **Outline any monitoring of emission impacts that will be carried out:** in this section outline any steps taken to monitor emission levels, or steps taken to monitor the factors that are expected to increase or reduce emission levels (for example, if waste or transport levels are being monitored this would be described here)
- A **summary paragraph** outlining the likely overall impacts of the proposal/decision on emissions should then be completed – this is not required if the proposal/decision has no impact across all areas.
- The supporting information section should be filled as followed:
 - Author/completing officer
 - **Research, data, or information** may refer to datasets, background documents, literature, consultations, or other data-gathering exercise. These should also be added to the **supporting documents** section of the cabinet report

Will the decision/proposal impact...	Impact	If an impact or potential impacts are identified			
		Describe impacts or potential impacts on emissions from the Council and its contractors.	Describe impact or potential impacts on emissions across Rotherham as a whole.	Describe any measures to mitigate emission impacts	Outline any monitoring of emission impacts that will be carried out
Emissions from non-domestic buildings?	N/A	<p>The Council has developed a heat decarbonisation plan, which targets operational buildings with heating systems that are reaching the end of their serviceable life. The CO2 emissions report 21/22 shows emissions from operational buildings decreasing by 4% to 31 March 2022, contributing to the 18% target.</p> <p>£1 million proof of concept renewable energy project is progressing well on the Council-owned site at Kilnhurst. Preparatory work, including an ecology survey, is being carried out alongside resolving a number of site issues prior to submitting a planning application in early 2023. This is expected to save 240 tCO2e compared to grid electricity.</p>	Delivery of new Century business centre at Manvers and delivery of a range of business support and advice projects to help local companies recover are likely to increase emissions from new office buildings or other businesses.	<p>Asset Management Board adopted a policy that all new and refurbishment properties will look at the feasibility of low carbon heating and energy efficiency measures as a first option. Business centres are included in the Council's decarbonisation Plan.</p> <p>See actions outlined in previous two columns.</p>	<p>Carbon Impact Assessments required for all Cabinet reports.</p> <p>All emissions from operational buildings are monitored and reported publicly.</p>

Emissions from transport?	N/A	<p>Draft fleet conversion plan drafted in line with the current needs of services and the Council's commitment to lowering carbon emissions. The first stage of the programme will focus on the next 12 months and will target the Council's small vehicle fleet such as cars and small vans for low carbon alternatives. Larger vehicles will also need to be replaced in some services and there remains significant limitations in terms of low carbon alternatives for these types of vehicles.</p>	<p>Transforming Cities Fund programme includes various bus, tram, and cycle improvements. These will be expected to reduce transport emissions.</p> <p>Decreases may be offset by induced demand for transport arising from other projects (e.g. Century Business Centre). Currently not possible to calculate net impact.</p> <p>The plan for neighbourhood road safety engagement, including 20 mph zones, will if successful decrease emissions.</p> <p>Work is progressing to install 9 electric vehicle (EV) charge points on Council car parks at Drummond St, Constable Lane and Douglas St. Additional sites are being assessed to extend the Council managed EV charging infrastructure and provide at least 2 residential charging hubs. This will mitigate transport emissions by aiding the transition to hybrid or electric.</p> <p>Completion of the A630 Parkway Improvement Scheme to reduce speeds (50mph), reduce congestion and improve air quality, and delivery of bus, tram and cycle improvements through the</p>	<p>See actions outlined in previous two columns.</p>	<p>Approaches to monitoring vehicle usage, emissions and fuel efficiency.</p> <p>Carbon Impact Assessments required for all cabinet reports.</p> <p>Data captured from the pilot to monitor and assess the environment in local areas.</p>
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			<p>Transforming Cities Fund programme, and Cycleways schemes in line with the cycling strategy will decrease emissions and encourage people to cycle more.</p> <p>New systems implemented to monitor and assess the environment in local areas and enable improvements in grounds maintenance and street cleansing. This will help to reduce unnecessary visits/travel to certain zones.</p>		
Emissions from waste, or the quantity of waste itself?	N/A	An action plan to tackle single use plastics has been developed and the draft document was shared in June 2022 with relevant Cabinet Members and the Climate Change Members Working Group for initial approval. Will go to Cabinet in March 2023.	BDR (Barnsley, Doncaster and Rotherham) Waste Partnership consultation to find out what people think of the household waste recycling service.	See actions outlined in previous two columns.	<p>A baseline for single use plastics across council buildings and events will be identified.</p> <p>Improved information and data to take further action in reducing waste, improving recycling rates and reducing contamination.</p> <p>Carbon Impact Assessments required for all cabinet reports.</p>

Emissions from housing and domestic buildings?	N/A		<p>Delivery of 171 homes across 3 sites underway as part of the Council's Housing Growth Programme, including:</p> <ul style="list-style-type: none"> • Town Centre housing programme • Chesterhill Avenue and Whinney Hill • Delivery of Council bungalows on sites in Treeton and Ravenfield. <p>These houses will imply an increase in emissions from domestic buildings, however in the case of buildings being taken up by existing residents this may not be significantly different to current domestic emissions from those residents.</p>	<p>Housing Strategy for 2022-2025 agreed by Cabinet in July 2022 includes the Green Housing Strategy to reduce energy costs and improve efficiency of homes.</p>	<p>Establish housing stock emission baselines, consolidating the available intelligence and gathering further data as required, using existing data on council-owned housing stock, and developing intelligence on the wider housing stock across the Borough.</p> <p>Carbon Impact Assessments required for all cabinet reports.</p>
Emissions from construction and/or development?	N/A	<p>Construction and planned developments, such as improving the condition of local neighbourhood roads through the 2024 roads programme, provision of the new library at Thurcroft, building works to improve day facilities, developing new and improved play areas for children and young people, a feasibility study for the Rotherham Theatre will increase emissions.</p> <p>Plans for large scale developments and improvements, such as the</p>		<p>Emission considerations as part of the Council's social value policy are being developed, exploring how the policy can be used to incentivise climate change commitments and CO2 reductions within tender processes.</p> <p>Introduction of further SPDs (supplementary planning documents) relevant to climate change – SPDs can elaborate on Local Plan policies, giving developers additional technical guidance, speeding up applications and resulting in</p>	<p>Carbon Impact Assessments required for all cabinet reports.</p>

	<p>towns and villages fund, construction of the market and library schemes as part of Future High Streets Fund programme and construction of the leisure development on Forge Island could significantly increase carbon emissions.</p> <p>Plans connected to the construction of flood alleviation schemes and barriers, such as achieving 'shovel ready' status for the six priority flood alleviation schemes, securing funding to implement the schemes, constructing the Forge Island canal barrier and the Ickles Lock to Centenary Way flood wall and embankment will all entail emissions.</p>		<p>better quality development for the community and environment.</p> <p>See actions outlined in previous two columns.</p>	
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Carbon capture (e.g. through trees)?	N/A		<p>In the first season of the Council's tree planting programme (November 2021 - February 2022), 2,000 new trees were planted across the borough. The planting season for 2022-23 started in November 2022 and will run until February 2023, with consultation underway.</p> <p>Improvement of approach to weed control and removal, as well as sustainable management of verges and greenspaces to encouraging biodiversity and increase wildflower areas, with potential (but likely negligible) impact on carbon capture.</p>	See actions outlined in previous two columns.	<p>The Council currently has little data related to carbon sequestered via trees, limiting our understanding of the planting required to offset emissions.</p> <p>Carbon Impact Assessments required for all cabinet reports.</p>
<p>Identify any emission impacts associated with this decision that have not been covered by the above fields:</p> <p>25 ward plans produced and published informed by local communities, many of which include priorities to improve the local environment and tackle climate change.</p> <p>The Climate Change Action plan has been refreshed and approved at Cabinet on the 17 October 2022, which included short- and long-term measures and a commitment to update the action plan annually at Cabinet. The annual report to Cabinet is scheduled for March 2023.</p> <p>In addition, recruitment of the climate change delivery team has now been completed.</p> <p>Finally, a draft communications plan to raise awareness of climate change has been produced and the communications team are working with the new climate change team to finalise.</p>					

Please provide a summary of all impacts and mitigation/monitoring measures:

Given that this is a progress report, and implies no direct recommendations or decisions, there are no relevant emission impacts to consider. Where progress on certain actions has implied a specific definable impact on emissions, this has been included indicatively.

Supporting information:

Completed by: (Name, title, and service area/directorate).	Tanya Lound, PPI, ACX
Please outline any research, data, or information used to complete this [form].	Climate Emergency Progress Summary and 2021/22 Action Plan Third Council Plan 2022-2025 and Year Ahead Delivery Plan Progress report
If quantities of emissions are relevant to and have been used in this form please identify which conversion factors have been used to quantify impacts.	
Tracking [to be completed by Policy Support / Climate Champions]	

Overview and Scrutiny Management Board – Work Programme 2022-23

Meeting Date	Agenda Item
11 May 2022	Petition – Improve Road safety on Cumwell Lane
	Town Deal and Levelling Up Fund: Update and Implementation
	Household Support Fund
27 May 2022 – Special Meeting	Rotherham Safeguarding Children Partnership CSE Review Final Report.
15 June 2022	Finance Update
	Equality, Diversity and Inclusion Strategy (2022/2025), Action Plan 2022/2023) and Annual Report (2021/2022)
	Rotherham Safeguarding Children Partnership CSE Review Final Report.
	Operation Linden
6 July 2022	Annual Housing Development Report 2022-23
	Children's Commissioners Takeover Challenge - Climate Change
14 September 2022	Council Plan 2022-2025 and Year Ahead Delivery Plan Progress report
	July 2022/23 Financial Monitoring Report
	Safer Rotherham Partnership Plan 2022-25
	Household Support Fund
12 October 2022	Foster Carer Fees and Development of In-House Retention Offer
	Proposals for Day Opportunities for People with High Support Needs
	Forge Island Implementation
	Scrutiny Review – Cultural Strategy
	Scrutiny Review – Markets Engagement and Recovery
1 November 2022	Modern Slavery – Spotlight Review
16 November 2022	Pre-decision Scrutiny Items
	Social Value Mid-Year Review
1 December NEW	Cumwell Lane Petition
	Complaints Annual Report
14 December 2022	Council Plan 2022-2025 and Year Ahead Delivery Plan Progress report
	Establishment of a Financial Abuse and Exploitation Service for Rotherham
	Safer Rotherham Partnership Annual Report.
	Scrutiny Review Recommendations - COVID-19 Care Home Safety

19 January 2023	Housing Revenue Account Rents and Service Charges HRA Business Plan
8 February 2023	TBC
22 February 2023	TBC
15 March 2023	Council Plan 2022-2025 and Year Ahead Delivery Plan Progress report
March (TBC)	Children's Commissioner's Take Over Challenge
19 April 2023	TBC
10 May 2023	TBC

Items for Scheduling

Finance/Budget Setting	Resolved at the 14 July meeting: That a report be presented at a future meeting of the Overview and Scrutiny Management Board that details how the changes that have been made to how the Council operates and provides services as a result of the pandemic have informed budget management procedures, and whether these changes to how the Council operates have highlighted any new opportunities where future budget savings could potentially be made.
CYPS Performance monitoring	Workshop session on CYPS Performance monitoring
CYPS Invest to Save	To scrutinise the impact of "Invest to Save" initiatives across CYPS
Cost of Living	Work Commencing December 2022
Adult Care Services Commissioning	To look in further detail the commissioning process for adult care services. Requested at the 9 February meeting.
Census	2012 and April 2013 reported to OSMB previously.
Notice of Motion - Byelaws	Referred from the Council Meeting 30 November 2022. Ask the Overview and Scrutiny Management Board to consider within its work programme the listed potential actions, making any recommendations they deem necessary, and require the proposer of this motion to be part of this Scrutiny activity:

FORWARD PLAN OF KEY DECISIONS
1 December 2022 – 28 February 2023

This is formal notice under the Local Authorities (Executive Arrangements) (Meetings and Access to Information) (England) Regulations 2012 of Key Decisions due to be taken by the Authority and of those parts of the Cabinet meeting identified in this Forward Plan will be held in private because the agenda and reports for the meeting will contain confidential or exempt information as defined in the Local Government Act 1972.

Contact Information:-

Democratic Services
Riverside House
Main Street
Rotherham
S60 1AE

Email: governance@rotherham.gov.uk
Tel: 01709 822477

What is the Forward Plan?

The Forward Plan contains all the key decisions the Council expects to take over the next three months. It will be refreshed monthly and will give at least 28 days' notice of any Key Decisions and, if applicable, the Cabinet's intention to discuss an item in private. This gives you the opportunity to submit relevant documents to the decision maker concerning any individual Key Decisions and draws to your attention any relevant constitution process.

What is a Key Decision?

A Key Decision is one which is likely to:-

- relate to the capital or revenue budget framework that is reserved to the Council, or
- result in income, expenditure or savings of £400,000 or greater, or
- have a significant effect on two or more wards

A Key Decision can be made by the Cabinet. The Forward Plan also includes some matters which are not Key Decisions under the heading "Decisions which are not Key Decisions".

What does the Forward Plan tell me?

The plan gives information about:

- what key decisions are to be made in the next three months.
- the matter in respect of which the decision is to be made.
- who will make the key decisions.
- when those key decisions are likely to be made.
- what documents will be considered.
- who you can contact for further information.

Who takes Key Decisions?

Under the Authority's Constitution, Key Decisions are taken by the Cabinet. Key Decisions are taken at public meetings of the Cabinet. The Cabinet meets once a month on a Monday at 10.00am at Rotherham Town Hall. Meeting dates for 2022/23 are:

20 June 2022	19 September 2022	21 November 2022	23 January 2023	20 March 2023	15 May 2023
11 July 2022	17 October 2022	19 December 2022	13 February 2023	24 April 2023	

Further information and Representations about items proposed to be heard in Private

Names of contact officers are included in the Plan.

If you wish to make representations that a decision which is proposed to be heard in private should instead be dealt with in public, you should contact Democratic Services by no later than five clear working days before the meeting. At the end of this document are extracts from the Local Government Act 1972 setting out the descriptions of information which may be classed as "exempt", and the definition of confidential information.

The members of the Cabinet and their areas of responsibility are: -

Councillor Chris Read	Leader of the Council
Councillor Sarah Allen	Deputy Leader and Cabinet Member for Neighbourhood Working
Councillor Saghir Alam	Cabinet Member for Corporate Services, Community Safety and Finance
Councillor Dominic Beck	Cabinet Member for Transport and Environment
Councillor Amy Brookes	Cabinet Member for Housing
Councillor Victoria Cusworth	Cabinet Member for Children and Young People
Councillor Denise Lelliott	Cabinet Member for Jobs and Local Economy
Councillor David Roche	Cabinet Member for Adult Social Care and Health
Councillor David Sheppard	Cabinet Member for Social Inclusion

Decision title	Date added to the Forward Plan	What is the decision?	Cabinet Portfolio	Who will be consulted	Documents to be considered	Wards affected	Is the decision to be made in private	Directorate and contact for further information
KEY DECISIONS TO BE TAKEN ON 19 DECEMBER 2022								
ADULT CARE, HOUSING AND PUBLIC HEALTH								
Establishment of a Financial Abuse and Exploitation Service for Rotherham	October 2022	To approve commissioning of a Financial Exploitation Service.	Cabinet Member for Housing	Relevant Members, Officers and Stakeholders.	Report and appendices	All Wards	Open	Ian Spicer Tel: 01709 255992 ian.spicer@rotherham.gov.uk
ASSISTANT CHIEF EXECUTIVE								
Rotherham Plan 2025	October 2022	To endorse the refreshed Rotherham Together Plan.	Leader of the Council	Relevant Members, Officers, Stakeholders and public consultation.	Report and appendices	All Wards	Open	Jo Brown Tel: 01709 255269 jo.brown@rotherham.gov.uk
REGENERATION AND ENVIRONMENT								
Application for Moving Traffic Enforcement Powers (Traffic Management Act part 6)	October 2022	To delegate the submission of an application to DFT for powers to enforce moving traffic offences under Pt 6 TMA 2004 to the Strategic Director R&E in consultation with the Cabinet Member for Transport and Environment.	Cabinet Member for Jobs and the Local Economy	Relevant Members, Officers, Stakeholders.	Report and appendices	All Wards	Open	Paul Woodcock Tel: 01709 822971 paul.woodcock@rotherham.gov.uk
Disposal of property at 32-34 Corporation Street (former Lloyds Bank Building)	September 2022	To agree the disposal of land at 32/34 Corporation Street.	Cabinet Member for Jobs and the Local Economy	Relevant Members, Officers and Stakeholders.	Report and Exempt Appendices	Boston Castle	Part exempt Information relating to the financial or business affairs of any particular person (including the authority holding that information)	Paul Woodcock Tel: 01709 822971 paul.woodcock@rotherham.gov.uk
Local Neighbourhood & Road Safety Schemes	November 2022	Approval of Tranche 1 Local Neighbourhood & Road safety programme of work.	Cabinet Member for Transport and Environment	Relevant Members, Officers and Stakeholders.	Report and appendices		Open	Paul Woodcock Tel: 01709 822971 paul.woodcock@rotherham.gov.uk

Decision title	Date added to the Forward Plan	What is the decision?	Cabinet Portfolio	Who will be consulted	Documents to be considered	Wards affected	Is the decision to be made in private	Directorate and contact for further information
NON-KEY DECISIONS TO BE TAKEN ON 19 DECEMBER 2022								
ASSISTANT CHIEF EXECUTIVE								
Council Plan 2022-2025 and Year Ahead Delivery Plan Progress Update	October 2022	To note performance against the Council Plan and achievements of the Year Ahead Delivery Plan.	Leader of the Council	Relevant officers, Members and stakeholders.	Report	All Wards	Open	Jo Brown Tel: 01709 255269 jo.brown@rotherham.gov.uk
Scrutiny Review Recommendations - Cultural Strategy	November 2022	To receive the report and consider the recommendations of the Improving Places Select Commission review of the Cultural Strategy.	Cabinet Member for Social Inclusion	Relevant officers, Members and stakeholders.	Report and appendices	All Wards	Open	Jo Brown Tel: 01709 255269 jo.brown@rotherham.gov.uk
Scrutiny Review Recommendations - Markets Engagement and Recovery Strategy	November 2022	To receive the report and consider the recommendations of the Improving Places Select Commission review of Markets Engagement and Recovery Strategy.	Cabinet Member for Jobs and the Local Economy	Relevant officers, Members and stakeholders.	Report and appendices	All Wards	Open	Jo Brown Tel: 01709 255269 jo.brown@rotherham.gov.uk
CHILDREN AND YOUNG PEOPLE'S SERVICES								
Section 106 of the Town and Country Planning Act - Education Contributions policy updated	October 2022	To approve the revised policy document.	Cabinet Member for Children and Young People	Relevant Members, Officers and Stakeholders.	Report and appendices	All Wards	Open	Suzanne Joyner Tel: 01709 247617 suzanne.joyner@rotherham.gov.uk
National Family Hubs and Start for Life Programme Update (Deferred)	October 2022	To note the update.	Cabinet Member for Children and Young People	Relevant Members, Officers and Stakeholders.	Report and appendices	All Wards	Open	Suzanne Joyner Tel: 01709 247617 suzanne.joyner@rotherham.gov.uk

Decision title	Date added to the Forward Plan	What is the decision?	Cabinet Portfolio	Who will be consulted	Documents to be considered	Wards affected	Is the decision to be made in private	Directorate and contact for further information
REGENERATION AND ENVIRONMENT								
Transforming Cities Fund	November 2022	To report and note progress on the Transforming Cities Fund.	Cabinet Member for Transport and Environment	Relevant Members, Officers and Stakeholders.	Report and exempt appendices	All Wards	Open Information relating to the financial or business affairs of any particular person (including the authority holding that information)	Paul Woodcock Tel: 01709 822971 paul.woodcock@rotherham.gov.uk
KEY DECISIONS TO BE TAKEN ON 23 JANUARY 2023								
ADULT CARE, HOUSING AND PUBLIC HEALTH								
Provision of Mental Health Recovery Focussed Supported Living Services	November 2022	To approve procurement of mental health recovery focussed supported living services.	Cabinet Member for Adult Social Care and Health	Relevant Members, Officers and Stakeholders.	Report and appendices	All Wards	Open	Ian Spicer Tel: 01709 255992 ian.spicer@rotherham.gov.uk
Housing Revenue Account Rents and Service Charges	October 2022	To consider and recommend to Council approval of the 2023-24 social and affordable rent charges, district heating charges and service charges.	Cabinet Member for Housing	Relevant Members, Officers and Stakeholders.	Reports and appendices	All Wards	Open	Ian Spicer Tel: 01709 255992 ian.spicer@rotherham.gov.uk
HRA Business Plan	October 2022	To consider and recommend to Council the approval of the 2023-24 HRA Business Plan.	Cabinet Member for Housing	Relevant Members, Officers and Stakeholders.	Report and appendices	All Wards	Open	Ian Spicer Tel: 01709 255992 ian.spicer@rotherham.gov.uk
Housing Development Update	October 2022	To note progress on the Council Housing Development programme.	Cabinet Member for Housing	Relevant Members, Officers and Stakeholders.	Report and appendices	All Wards	Part exempt Information relating to the financial or business affairs of any particular person (including the authority holding that information)	Ian Spicer Tel: 01709 255992 ian.spicer@rotherham.gov.uk

Decision title	Date added to the Forward Plan	What is the decision?	Cabinet Portfolio	Who will be consulted	Documents to be considered	Wards affected	Is the decision to be made in private	Directorate and contact for further information
FINANCE AND CUSTOMER SERVICES								
November 2022/23 Financial Monitoring Report	November 2022	To note the current revenue and capital monitoring position and agree any required actions.	Cabinet Member for Corporate Services, Community Safety and Finance	Relevant Members, Officers and Stakeholders.	Report and appendices	All Wards	Open	Judith Badger Tel: 01709 822046 judith.badger@rotherham.gov.uk
REGENERATION AND ENVIRONMENT								
Use of Compulsory Purchase powers, 3-7 Corporation Street	December 2022	To confirm use of Compulsory purchase powers for 3-7 Corporation Street (burnt out buildings.)	Cabinet Member for Jobs and the Local Economy	Relevant Members, officers, stakeholders.	Report and appendices	All Wards	Part exempt Information relating to the financial or business affairs of any particular person (including the authority holding that information)	Paul Woodcock Tel: 01709 822971 paul.woodcock@rotherham.gov.uk
Renewable Energy Generation Project	December 2022	To approve the Renewable Energy Project.	Cabinet Member for Jobs and the Local Economy	Relevant Members, officers, stakeholders.	Report and appendices	All Wards	Open	Paul Woodcock Tel: 01709 822971 paul.woodcock@rotherham.gov.uk
Rotherham Museums, Arts and Heritage Collections Management Policy	December 2022	To approve the Rotherham Museums, Arts and Heritage Collections Management Policy.	Cabinet Member for Social Inclusion	Relevant Members, officers, stakeholders.	Report and appendices	All Wards	Open	Paul Woodcock Tel: 01709 822971 paul.woodcock@rotherham.gov.uk
Future Provision for Household Waste Recycling Centres	November 2022	To consider the future operating model for Household Waste Recycling Centres.	Cabinet Member for Transport and Environment	Relevant Members, Officers and Stakeholders.	Reports and appendices	All Wards	Open	Paul Woodcock Tel: 01709 822971 paul.woodcock@rotherham.gov.uk

Decision title	Date added to the Forward Plan	What is the decision?	Cabinet Portfolio	Who will be consulted	Documents to be considered	Wards affected	Is the decision to be made in private	Directorate and contact for further information
NON-KEY DECISIONS TO BE TAKEN ON 23 JANUARY 2023								
ASSISTANT CHIEF EXECUTIVE								
Scrutiny Review Recommendations - Covid-19 Care Home Safety	December 2022	To receive the report and consider the recommendations.	Cabinet Member for Adult Social Care and Health	Relevant officers, Members and stakeholders.	Report and appendices	All Wards	Open	Jo Brown Tel: 01709 255269 jo.brown@rotherham.gov.uk
CHILDREN AND YOUNG PEOPLE'S SERVICES								
Early Help Strategy 2023-2028	August 2022	To endorse the Early Help Strategy 2023-2028 and approve the monitoring and oversight of progress against the Strategy Delivery Plan.	Cabinet Member for Children and Young People	Relevant Members, Officers and Stakeholders.	Report and appendices	All Wards	Open	Suzanne Joyner Tel: 01709 247617 suzanne.joyner@rotherham.gov.uk
FINANCE AND CUSTOMER SERVICES								
Performance Management of Dignity Contract	November 2022	To provide an update on the performance management of the Dignity Contract for this year and to consider the future use of funds received as a result.	Cabinet Member for Corporate Services, Community Safety and Finance	Relevant Members, Officers and Stakeholders.	Report and appendices	All Wards	Open	Judith Badger Tel: 01709 822046 judith.badger@rotherham.gov.uk
Rothercard Review	December 2022	To approve the new proposed approach for the Rothercard Scheme.	Cabinet Member for Social Inclusion	Relevant Members, Officers and Stakeholders.	Report and appendices	All Wards	Open	Judith Badger Tel: 01709 822046 judith.badger@rotherham.gov.uk
New Applications for Business Rates Relief	July 2022	To consider the recommendation for a new application for Business Rates discretionary relief.	Cabinet Member for Corporate Services, Community Safety and Finance	Relevant Members, Officers and Stakeholders.	Report	All Wards	Open	Judith Badger Tel: 01709 822046 judith.badger@rotherham.gov.uk

Decision title	Date added to the Forward Plan	What is the decision?	Cabinet Portfolio	Who will be consulted	Documents to be considered	Wards affected	Is the decision to be made in private	Directorate and contact for further information
KEY DECISIONS TO BE TAKEN ON 13 FEBRUARY 2023 OR LATER								
ADULT CARE, HOUSING AND PUBLIC HEALTH								
Proposals for accommodation with support for people with Autism and a Learning Disability	December 2022	To agree the principles for developing a new strategy for accommodation and support.	Cabinet Member for Adult Social Care and Health	Relevant Members, Officers, Stakeholders and customers.	Report and appendices	All Wards	Open	Ian Spicer Tel: 01709 255992 ian.spicer@rotherham.gov.uk
Mental Health Service Review	December 2022	To report on the outcomes and proposals from the Mental Health Service Review.	Cabinet Member for Adult Social Care and Health	Relevant Members, Officers, Stakeholders and customers.	Report and appendices	All Wards	Fully exempt Information relating to the financial or business affairs of any particular person (including the authority holding that information)	Ian Spicer Tel: 01709 255992 ian.spicer@rotherham.gov.uk
CHILDREN AND YOUNG PEOPLE'S SERVICES								
Child Exploitation Strategy 2023-2027	November 2022	To endorse the Child Exploitation Strategy 2023-2027.	Cabinet Member for Children and Young People	Relevant Members, Officers and Stakeholders.	Report and appendices	All Wards	Open	Councillor Victoria Cusworth Tel: 07824895314 victoria.cusworth@rotherham.gov.uk
Proposal to close the Rowan Centre Pupil Referral Unit following transfer of pupils to Elements Academy	December 2022	To report on the outcome of pre statutory consultation and seek approval to commence a period of statutory consultation by the publishing of a public notice on proposals.	Cabinet Member for Children and Young People	Relevant stakeholders as outlined in DfE guidance.	Report and appendices	All Wards	Open	Suzanne Joyner Tel: 01709 247617 suzanne.joyner@rotherham.gov.uk
FINANCE AND CUSTOMER SERVICES								
December Financial Monitoring Report 2022/23	December 2022	To note the current revenue and capital monitoring position and agree any required actions.	Cabinet Member for Corporate Services, Community Safety and Finance	Relevant Members, Officers and Stakeholders.	Report and appendices	All Wards	Open	Judith Badger Tel: 01709 822046 judith.badger@rotherham.gov.uk

Decision title	Date added to the Forward Plan	What is the decision?	Cabinet Portfolio	Who will be consulted	Documents to be considered	Wards affected	Is the decision to be made in private	Directorate and contact for further information
Budget and Council Tax Report 2023/24	December 2022	To recommend to Council the Budget and Council Tax for 2023-24.	Cabinet Member for Corporate Services, Community Safety and Finance	Relevant Members, Officers and Stakeholders.	Report and appendices	All Wards	Open	Judith Badger Tel: 01709 822046 judith.badger@rotherham.gov.uk
REGENERATION AND ENVIRONMENT								
Place Based Investment Strategy	October 2022	To approve the Place Based Investment Strategy.	Cabinet Member for Jobs and the Local Economy	Relevant Members, Officers and Stakeholders.	Report and appendices	All Wards	Open	Paul Woodcock Tel: 01709 822971 paul.woodcock@rotherham.gov.uk
NON-KEY DECISIONS TO BE TAKEN ON 13 FEBRUARY 2023 OR LATER								
FINANCE AND CUSTOMER SERVICES								
New Applications for Business Rates Relief	December 2022	That Cabinet approve the applications for Discretionary Business Rate Relief.	Cabinet Member for Corporate Services, Community Safety and Finance	Relevant Members, Officers and Stakeholders.	Report and appendices	All Wards	Open	Judith Badger Tel: 01709 822046 judith.badger@rotherham.gov.uk

LOCAL GOVERNMENT ACT 1972 SCHEDULE 12A
ACCESS TO INFORMATION: EXEMPT INFORMATION
PART 1
DESCRIPTIONS OF EXEMPT INFORMATION: ENGLAND

1. Information relating to any individual.
2. Information which is likely to reveal the identity of an individual.
3. Information relating to the financial or business affairs of any particular person (including the authority holding that information).
4. Information relating to any consultations or negotiations, or contemplated consultations or negotiations, in connection with any labour relations matter arising between the authority or a Minister of the Crown and employees of, or office holders under, the authority.
5. Information in respect of which a claim to legal professional privilege could be maintained in legal proceedings.
6. Information which reveals that the authority proposes –
 - a. to give under any enactment a notice under or by virtue of which requirements are imposed on a person; or
 - b. to make an order or direction under any enactment.
7. Information relating to any action taken or to be taken in connection with the prevention, investigation or prosecution of crime.

PART 2
QUALIFICATIONS: ENGLAND

Paragraphs 1-8 repealed.

- 9 Information is not exempt information if it relates to proposed development for which the local planning authority may grant itself planning permission pursuant to regulation 3 of the Town and Country Planning General Regulations 1992.
- 10 Information which –
 - a. falls within any of paragraphs 1 to 7 above; and
 - b. is not prevented from being exempt by virtue of paragraph 8 or 9 above, is exempt information if and so long, as in all the circumstances of the case, the public interest in maintaining the exemption outweighs the public interest in disclosing the information

LOCAL GOVERNMENT ACT 1972
SECTION 100A(3) – DEFINITION OF CONFIDENTIAL INFORMATION

Confidential information means –

- a. information furnished to the council by a Government department upon terms (however expressed) which forbid the disclosure of the information to the public; and
 - b. information the disclosure of which to the public is prohibited by or under any enactment or by the order of a court;
- and, in either case, the reference to the obligation of confidence is to be construed accordingly.