

1.	Meeting	Rotherham Health and Wellbeing Board
2.	Date	16 November 2016
3.	Title	Care Quality Commission (CQC) Update

1. Introduction

The purpose of this report is to provide a brief update on the progress that Rotherham Doncaster and South Humber NHS Foundation Trust has made following its CQC inspection and to advise on the re-inspection undertaken in October 2016.

During September 2015, RDaSH NHS FT received a Comprehensive Trust-wide inspection by the Care Quality Commission (CQC). The inspection report summary was published on 19 January 2016 and gave the organisation a rating of 'Requires Improvement'. To access the full report please go to www.cqc.org.uk/provider/RXE

Across the 5 domains, through which each comprehensive inspection is carried out, the Trust's overall position was:

Safe - requires improvement
 Effective - requires improvement
 Caring - good
 Responsive - good
 Well Led - good

In addition, to the overall rating and summary report, each of the services visited, 18 in total, an individual rating and report was prepared. Each of these reports is then aggregated up to achieve an overall rating for the organisation.

Of the 18 individual reports, services were rated as requires improvement in 4, good in 12 and outstanding in 2.

In the summer of 2016, RDaSH was notified that it would receive a planned re-inspection of the organisation by the CQC. This would be undertaken via a series of unplanned or short notice visits to service areas that required improvement:

- Learning Disability Community Services
- CAMHS
- Adult Mental Health Community Services
- Drug and Alcohol Services

and a "well led" review during the period 10-12 October 2016.

A re-inspection so close to our original comprehensive inspection was viewed as positive as it indicated confidence by the CQC into the actions being undertaken by RDaSH to address the issues previously raised.

To secure a change to its overall rating an organisation has to have a well led review undertaken.

2. Key Improvement Themes

From the September 2015 inspection the key areas for improvement arising in service reports and or overall Trust wide summary report were:

- Duty of Candour (Trust wide)
- Information Technology systems (Trust wide)
- Care Planning (Community MH)
- Risk Assessment (Community Mental Health, Drug and Alcohol, CAMHS)
- Medicines Management (in community settings/teams)
- Mandatory and Statutory Training (Trust wide)

As part of the Trust's response to the Inspection report a comprehensive action plan was generated and overseen by the Trust's Quality Committee. In addition, throughout the Trust's governance structure responsibility for key actions has been clearly located. For example, a business case for the expansion of pharmacists supporting community adult mental health services was approved through the Trust's Finance and Performance Committee and then operationally managed by the Chief Pharmacist.

Regular update reports have been provided through the Board of Director's public meetings and an up to date copy of the Action Plan is published on the Trust's website.

3 Next Steps

The Trust now awaits the outcome of the most recent re-inspection and is expecting to receive individual service reports (for those services re-inspected) to review in the next few weeks. An overall summary report is anticipated by the end of December or early January 2017.

Building on the work undertaken following the September 2015 inspection, known in the Trust as Phase 1 we have already begun to develop a Phase 2 Sustainable Improvement Plan that focusses on embedding improvements, themes and triangulation of work that has been completed across the organisation. The Trust is utilising its involvement in "Listening into Action" to harness the engagement of its workforce, service users and patients and members of the public through Big Conversation events to bring about positive change.

Kathryn Singh
Chief Executive
8 November 2016