

Adult Care Local Performance Measures 2016/17 (Appendix A HSC 2 march 2017)

Direction of Travel Key symbol shows indicator has	↑	improved	↔	no change	↓	deteriorated
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Indicator Ref					Indicator Title	RAG	Freq.	2015/16 Performance	16/17 Target	DOT (15/16 - 16/17)	16/17 Performance as 30/11/16 (2 months of Q3)	Head of Service	Accountable Officer	Comments / Remedial Actions
LM01	SALT 1				Proportion of Adults on service over 12 months as at 31st March who received a review in year	High	Monthly	49.23%	75% min 100% max	↓	21.87% RED	Sam Newton	Elaine Hudless	Q2 20.95% RED
LM02	NAS 18 (PAF D39)				Percentage of people issued a support plan	High	Monthly	79.33%	90.00%	↓	74.78% RED	Sam Newton	Elaine Hudless	Q2 75.02% RED
LM03	NI 132				New - Social Care assessments only (excludes OT/Sensory activity) completed within 28 days from first contact.	High	Monthly	76.13%	90.00%	↓	68.06% RED	Sam Newton	Elaine Hudless	Q2 77.66% RED
LM04	NI 133				New - Social Care packages of care only (excludes OT activity) in place within 28 days of assessment (Adults)	High	Monthly	84.00%	95.00%	↓	79.03% new proxy from SALT RED	Sam Newton	Elaine Hudless	Q2 73.1% Final Ex-RAP RED
Commissioning KLOE - Self Assessment Ratings * 3														
LM05	C_Kloe1				Person-centred and outcomes-focused	RAG	Quarterly	Not Applicable	RED Qtr 1	GREEN Qtr 2	AMBER Qtr 3 - as @ Feb	Nathan Atkinson	Nathan Atkinson	Revised Q3 RAG rating in light of LGA peer review feedback - see main narrative in report.
LM06	C_Kloe2				Well led	RAG	Quarterly	Not Applicable	RED Qtr 1	GREEN Qtr 2	GREEN Qtr 3 - as @ Feb	Nathan Atkinson	Nathan Atkinson	
LM07	C_Kloe3				Promotes a sustainable and diverse market place	RAG	Quarterly	Not Applicable	RED Qtr 1	AMBER Qtr 2	AMBER Qtr 3 - as @ Feb	Nathan Atkinson	Nathan Atkinson	
LM08	CP2B3				Number of people provided with information and advice at first point of contact (to prevent service need)	High	Quarterly	945	Baseline year	↑	2130 AIS as @ 30th Nov 16 data GREEN	Sam Newton	Debbie Beaumont	2015/16 new data collection commenced and represents activity Nov-Mar = 189 per month and annual estimate 2268 Q2 1543 = GREEN Q3 shows increase of 587 in 2 months activity recorded in AIS before inputting ceased prior to Liquid logic migration.
LM09	CP2B5				Number of Carer's Assessments Completed	High	Quarterly	2420	2500	↓	935 AIS as @ 30th Nov 16 data RED	Sam Newton	Debbie Beaumont	Q2 771 RED Q3 shows increase of 164 in 2 months activity recorded in AIS before inputting ceased prior to Liquid logic migration.
LM10	CP2B7				Number of admissions to residential rehabilitation beds (intermediate care)	High	Quarterly	613	600	↑	498 Q3 data GREEN	Sam Newton	Darren Rickett	Q2 312 (adjusted from 322) GREEN Q3 shows increase of 186 in Qtr 3 on track to exceed target.
LM11	CP2B9c				% spend on residential and community placements	Low (Res) High (Com)	Quarterly	Not available - not previously required	Residential 35.35% Community 40.56%	↓	Q3 RED Residential 38% - Gap from target 2.65% Community 46% - Gap from target 5.44%	Sam Newton	Mark Scarrott Service lead - TBC	Q2 AMBER Residential 36% - Gap from target 0.65% Community 44% - Gap from target 3.44%