# Children & Young People Services

# Early Help and Family Engagement Monthly Performance Report

## As at Month End: March 2017

*Please note: Data reports are not dynamic. Although care is taken to ensure data is as accurate as possible every month, delays in data input can result in changes in figures when reports are re-run retrospectively.*

*Data items which have been subject to change during the reporting month are highlighted in yellow. Yellow highlights will then be removed (along with obsolete measures) in subsequent months.*

*'DOT' - Direction of travel represents the direction of 'performance' since the previous month with reference to the polarity of 'good' performance for that measure. Colours have been added to help distinguish better and worse performance. Key Below;-

↑ - increase in numbers (no good/bad performance)
→ - stable with last month (no good/bad performance)
↓ - decrease in numbers (no good/bad performance)

↑ - improvement in performance
↓ - decline in performance but still within limits of target
↓ - decline in performance, not on target

**Data Note:** Measured indicated by * are where new reporting arrangements are in place following implementation of liquid logic. Note: there may be some areas where the figures have changed.

| | NO. | INDICATORS - EARLY HELP BOROUGH WIDE PERFORMANCE | GOOD PERF IS | DATA NOTE (Monthly) | Jan-17 | Feb-17 | Mar-17 | Year End 2016/17 | DATA NOTE | DOT (Month on Month) | RAG (in month) | Red | Amber | Target Green | 2014/15 | 2015/16 | STAT NEIGH AVE | BEST STAT NEIGH | NAT AVE | NAT TOP QTILE THRESHOLD |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| TRIAGE | 1.1 | *Early Help Contacts during the reporting month (including Step downs) See Note 1 on EH Contacts tab | Info | Number | 403 | 407 | 392 | 3914 | Financial Year | ↓ | | | | | | | | | | |
| TRIAGE | 1.2 | *Number and % of Early Help Contacts with an Early Help recommendation that were Triaged during the reporting month within **Five** working days of receipt (excluding Step downs) see note 2 on Triage Tab. | Info | Number | 330 | 344 | 340 | 3337 | Financial Year (Cumulative) | ↓ | | | | | | | | | | |
| TRIAGE | 1.2 | | High | % | 94.5% | 98.3% | 98.6% | 85.3% | Financial Year (Cumulative) | ↑ | A | >90% <100% | | 100% | | | | | | |
| INITIAL CONTACTS | 2.1 OLD | *Initial contacts made measured against open Early Help Assessment cases | Info | Number | | | | 1071 | Financial Year (Cumulative) | | | | | | | | | | | |
| INITIAL CONTACTS | 2.1 NEW | *Number of Initial Contact cases that reached timeliness scope within the reporting month. See note 3 on EH Assessment Tab | Info | Number | 90 | 66 | 136 | 209 | Financial Year (Cumulative) | ↑ | | | | | | | | | | |
| INITIAL CONTACTS | 2.2 | *Number and % of Initial Contacts made within **Three** working days of allocation | Info | Number | 28 | 26 | 73 | 616 | Financial Year (Cumulative) | ↑ | | | | | | | | | | |
| INITIAL CONTACTS | 2.2 | | High | % | 31.1% | 39.4% | 53.0% | | Financial Year (Cumulative) | ↑ | R | >65% <75% | | 75% | | | | | | |
| EARLY HELP ASSESSMENTS | 3.1 OLD | *Number of Early Help Assessments completed within the reporting month. | Info | Number | | | | 536 | Financial Year (Cumulative) | | | | | | | | | | | |
| EARLY HELP ASSESSMENTS | 3.1 NEW | *Number of Early Help Assessments that reached timeliness scope within the reporting month. See note 4 on EH Assessment Tab | Info | Number | 121 | 115 | 127 | 193 | Financial Year (Cumulative) | ↑ | | | | | | | | | | |
| EARLY HELP ASSESSMENTS | 3.2 | *Number and % of Early Help assessments completed within **35** working days. NB Timeliness is defined as Early Help Assessment being completed in 38 days from Triage Decision date (3 days IC plus 35 days for EHA) | Info | Number | 22 | 40 | 50 | 481 | Financial Year (Cumulative) | ↑ | | | | | | | | | | |
| EARLY HELP ASSESSMENTS | 3.2 | | High | % | 18.2% | 34.8% | 39.4% | | Financial Year (Cumulative) | ↑ | R | >90% <100% | | 100% | | | | | | |
| EARLY HELP ASSESSMENTS | 3.3 | Number and % of Early Help Assessments made by Partners (as a proportion of the total number of EHA's in the reporting month) | Info | Number | 7 | 6 | 7 | 75 | Financial Year (Cumulative) | ↑ | | | | | | | | | | |
| EARLY HELP ASSESSMENTS | 3.3 | | High | % | 8.1% | 5.4% | 5.3% | 6.5% | Financial Year (Cumulative) | ↑ | | | | | | | | | | |
| CASELOAD | 4.1 | Number of Open cases at the end of the reporting period | Info | Number | 1285 | 1399 | 1424 | 1424 | Month end position | ↑ | | | | | | | | | | |
| CASELOAD | 4.2 | Number of Closed cases in the reporting period | Info | Number | 169 | 212 | 222 | 1679 | Financial Year (Cumulative) | ↑ | | | | | | | | | | |
| STEP DOWNS | 5.1 | Number of cases **(Families)** submitted to Step Down Panel. | Info | Number | 76 | 66 | 50 | 559 | Financial Year (Cumulative) | ↓ | | | | | | | | | | |
| STEP DOWNS | 5.2 | Number and % of Families where Step Down Allocation was agreed during the reporting period | Info | Number | 62 | 55 | 39 | 445 | Financial Year (Cumulative) | ↓ | | | | | | | | | | |
| STEP DOWNS | 5.2 | | Info | % | 81.6% | 83.3% | 78.0% | 79.6% | Financial Year (Cumulative) | ↓ | | | | | | | | | | |
| CHILDREN'S CENTRES | 6.1 | % of children aged 0-5 living in the Rotherham area who are registered with a Children's Centre | High | % (Quarterly) | | | 94% | 94% | Financial Year | ↑ | R | | | 95% | 98% | 91% | | | | |
| CHILDREN'S CENTRES | 6.2 | % of children aged 0-5 living in the Rotherham area who have accessed Children's Centre activities | High | % (Quarterly) | | | 52% | 52% | Financial Year | ↑ | R | | | 66% | 66% | 54% | | | | |
| EDUCATION WELFARE | 7.1 | % of Persistently Absent (PA) Children and Young People | Low | Primary % (Termly) | | 10.3% | | 10.3% | Academic Year | ↑ | A | | | 8.4% | 11.4% (Autumn/Spring 14/15) | 10.3% (Autumn/Spring 15/16) | 9.2% (Autumn/Spring 15/16) | 7.4% (Autumn/Spring 15/16) | 8.8% (Autumn/Spring 15/16) | |
| EDUCATION WELFARE | 7.1 | | Low | Secondary % (Termly) | | 14.8% | | 14.8% | Academic Year | ↑ | A | | | 13.8% | 16.1% (Autumn/Spring 14/15) | 14.4% (Autumn/Spring 15/16) | 13.8% (Autumn/Spring 15/16) | 10.9% (Autumn/Spring 15/16) | 12.3% (Autumn/Spring 15/16) | |
| EDUCATION WELFARE | 7.2 | % of children attending School | High | Primary % (One month in arrears) | 95.6% | 95.5% | | 95.7% | Academic Year | ↓ | A | | | 96.0% | 95.6% (Autumn/Spring 14/15) | 95.9% (Autumn/Spring 15/16) | 96% (Autumn/Spring 15/16) | 96.3% (Autumn/Spring 15/16) | 96.1% (Autumn/Spring 15/16) | |
| EDUCATION WELFARE | 7.2 | | High | Secondary % (One month in arrears) | 93.7% | 93.8% | | 94.3% | Academic Year | ↑ | A | | | 94.7% | 94.1% (Autumn/Spring 14/15) | 94.5% (Autumn/Spring 15/16) | 94.7% (Autumn/Spring 15/16) | 95.2% (Autumn/Spring 15/16) | 95% (Autumn/Spring 15/16) | |

# Performance Summary

*"DOT" - Direction of travel represents the direction of 'performance' since the previous month with reference to the polarity of 'good' performance for that measure. Colours have been added to help distinguish better and worse performance. Key Below;-

| ↑ | - increase in numbers (no good/bad performance) | ↑ (green) | - improvement in performance |
|---|---|---|---|
| → | - stable with last month (no good/bad performance) | ↓ (amber) | - decline in performance but still within limits of target |
| ↓ | - decrease in numbers (no good/bad performance) | ↓ (red) | - decline in performance, not on target |

**Data Note:** Measured indicated by * are where new reporting arrangements are in place following implementation of liquid logic. Note: there may be some areas where the figures have changed.

| | NO. | INDICATORS - EARLY HELP BOROUGH WIDE PERFORMANCE | | GOOD PERF IS | DATA NOTE (Monthly) | Jan-17 | Feb-17 | Mar-17 | Year End 2016/17 | DATA NOTE | DOT (Month on Month) | RAG (in month) | Red | Amber | Target Green | 2014/15 | 2015/16 | STAT NEIGH AVE | BEST STAT NEIGH | NAT AVE | NAT TOP QTILE THRESHOLD |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| **FAMILIES FOR CHANGE** | 8.1 | Number and % of families engaged as a percentage of annual target Families For Change (FFC) Year 2 | | High | No | 77 | 105 | 97 | 882 | Monthly | ↓ | G | | | 882 Families | 117% | 100% | | | | |
| | | | | High | Cumulative % | 77% | 89% | 100% | 100% | Monthly | ↑ | G | | | | | | | | | |
| | 8.2 | Number of FFC PbR outcomes claimed (evidence of employment outcome) | | High | Number | 27 | 27 | 37 | 37 | Claims subject to confirmation of claim windows by TFU | ↑ | R | | | Between the range of 280-350 | | 5 | | | | |
| | 8.3 | Number of FFC PbR outcomes claimed (evidence of significant & sustained progress) | | High | Number | 28 | 28 | 43 | 43 | | ↑ | R | | | | | 0 | | | | |
| **NEETS** | 9.1 | Young people aged 16-17 (academic age) whose current activity is not known | | Low | % | 2.8% | | | 2.8% | Annual | | G | | | 2.8% | N/A | N/A | | | | |
| | | | | | | 2.8% | 2.4% | 2.8% | 2.8% | Monthly | ↓ | G | | | 3.0% | | | | | | |
| | 9.2 | Young people aged 16-17 (academic age) who are NEET | | Low | % | 3.2% | | | 3.1% | Annual | | G | | | 3.1% | N/A | N/A | | | | |
| | | | | | | 3.2% | 3.2% | 3.5% | 3.2% | Monthly | ↓ | G | | | 3.7% | | | | | | |
| | 9.3 | % of Academic Age 16,17,18 Corporate Responsibility LAC/CL **EET** | | High | % | 70.1% | 71.5% | 68.5% | | Monthly | ↓ | R | | | 80.0% | 70.9% (Nov, Dec, Jan ave) | 74.7% (Nov, Dec, Jan ave) | | | | |
| | 9.4 | % of Academic Age 16,17,18 Corporate Responsibility LAC/CL **NEET** | | Low | % | 29.2% | 27.8% | 30.1% | | Monthly | ↓ | R | | | 20.0% | 25.8% (Nov, Dec, Jan ave) | 22.3% (Nov, Dec, Jan ave) | | | | |
| | 9.5 | Young people aged 16-17 (academic age) meeting the duty to participate | | Info | % | 92.4% | 92.6% | 92.2% | 92.4% | Monthly | ↓ | | | | | 90.8% (Nov, Dec, Jan ave) | 91.9% (Nov, Dec, Jan ave) | | | | |
| | 9.6 | No of Youth sessions undertaken in the reporting month | Centre Based | Info | Number | 95 | 92 | 86 | 1434 | Annual | ↓ | | | | | | | | | | |
| | | | Non-centre based | Info | Number | 44 | 36 | 39 | 450 | Annual | ↑ | | | | | | | | | | |
| **YOT** | 10.1 | Numbers of young people first time entrants (FTE) into the criminal justice system | | Low | Rate per 100,000 of 10-17 population | | | | 414 (period Oct15 - Sep16) | Annual | | | | | Lower than same quarter previous year and comparable with national trends | 564 (Data published Dec14 relating to Oct13 to Sep14) | 519 (Period April 14 to March 15) | 439.76 | | 409.1 | |
| | 10.2 | Use of Custody | | Low | Rate per 100 of 10-17 population | | | | 0.41 (period Jan 16 - Dec 16) | Annual | | | | | | 0.36 (Data published Dec14 relating to Jan to Dec14) | 0.24 | | | | |
| | 10.3 | Rate of re-offending by young offenders | | Low | Binary Rate | | | | 29.9% (Apr 14 - Mar 15) | Annual | | | | | | 37.1% (Data published Dec14 relating to Apr12 to Mar13) | Data not available until early 2017 | 36.28 | | 37.95 | |
| | 10.4 | Frequency of re-offending by young offenders | | Low | Frequency Rate | | | | 0.68 (Apr 14 - Mar 15) | Annual | | | | | | 1.04 (Data published Dec14 relating to Apr12 to Mar13) | | | | | |
| **CUSTOMER FEEDBACK** | 11.1 | No of Exit Surveys returned | | Info | Number | 10 | 14 | 27 | 222 | Monthly | ↑ | | | | | | | | | | |
| | 11.2 | Number of formal complaints received during the reporting month | | Info | Number | 1 | 0 | 0 | 4 | Monthly | → | | | | | | | | | | |
| | 11.3 | Number of formal complaints upheld in the reporting month | | Info | Number | 1 | 0 | 0 | 2 | Monthly | → | | | | | | | | | | |
| | 11.4 | Number of formal complaints closed during the month which were dealt with in timescales | | High | Number | 1 | 0 | 0 | 2 | Monthly | → | | | | 100% | | | | | | |
| | 11.5 | Number of compliments received during the reporting month | | Info | Number | 0 | 1 | 0 | 9 | Monthly | ↓ | | | | | | | | | | |
| **QUALITY ASSURANCE** | 12.1 | Number of Team Manager Audits completed in the reporting month | | Info | Number | 14 | 14 | 15 | 151 | Monthly | ↑ | | | | | | | | | | |
| **ESTABLISHMENT INFORMATION** | 13.1 | Number of staff | Contract Count | Info | Number | 325 | 328 | 328 | | Monthly | → | | | | | | | | | | |
| | | | FTE | Info | Number | 236.2 | 238.0 | 239.4 | | | ↑ | | | | | | | | | | |
| | 13.2 | Number of starters | | Info | Number | 1 | 2 | 2 | 11 | | → | | | | | | | | | | |
| | 13.3 | Number of leavers | | Info | Number | 1 | 0 | 1 | 34 | | ↑ | | | | | | | | | | |
| | 13.4 | Staff Vacancies | | Info | Number | 31 | 33 | 30 | | | ↓ | | | | | | | | | | |
| | 13.5 | Percentage of PDR's completed | | High | % | | | | 100% | Annual | | G | | | 98% | | 98% | | | | |
| | 13.6 | Number of Formal Capability processes in progress | | Info | Number | 0 | 1 | 1 | 1 | Monthly | → | | | | | | | | | | |
| | 13.7 | Sickness | Annual FTE sick days | Low | Cumulative No. | 10.73 | 10.91 | 11.2 | 11.2 | Annual | ↓ | R | | | 10.2 | | 10.46 | | | | |

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| | | | |
|---|---|---|---|
| ↑ - increase in numbers (no good/bad performance) | ↑ - improvement in performance | → - no movement but within limits of target |
| → - stable with last month (no good/bad performance) | ↓ - decline in performance but still within limits of target | → - no movement, not on target |
| ↓ - decrease in numbers (no good/bad performance) | ↓ - decline in performance, not on target | |

| | NO. | INDICATORS - EARLY HELP BOROUGH WIDE PERFORMANCE | | Data Source | Frequency | GOOD PERF IS | DATA NOTE (Monthly) | Quarter 1 April - June 2016 | Quarter 2 July - September 2016 | Quarter 3 October - December 2016 | Quarter 4 January - March 2017 | YTD | Direction of Travel | Sparkline |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| **PRE BIRTH** | 1.1 | Number of Teenage mothers who have received support through the programme | No of open cases at the last day of the quarter | Family Nurse Partnership | Quarterly | Info | Number | 15 | | | | 15 | To be reported in Quarter 2 | |
| | 1.2 | Number of Teenage mothers who have received support through the programme and were breastfeeding at: | Initiation | | | Info | Number | 23.0% | | | | 23.0% | | |
| | 1.3 | | 6-8 Weeks | | | Info | Number | 0.0% | | | | 0.0% | | |
| **EARLY YEARS DEVELOPMENT** | 2.1 | Percentage of mothers initiating breastfeeding | | Family Nurse Partnership | Quarterly | High | % | 58% | | | | 58% | To be reported in Quarter 2 | |
| | 2.2 | Percentage of mothers continuing to breastfeed at 6 - 8 weeks | | | | High | Number | 31% | | | | 31% | | |
| | 3 | Percentage of births that receive a face to face new birth visit within 14 days by a Health Visitor | | Family Nurse Partnership | Quarterly | High | % | 91.0% | | | | 91.0% | To be reported in Quarter 2 | |
| | 4.1 | Immunisation of 1 year olds - Diphtheria, Tetanus and Whooping Cough - DTaP | | | | High | % | 96.0% | | | | 96.0% | To be reported in Quarter 2 | |
| | 4.2 | Immunisation of 2 year olds - Measles Mumps and Rubella - MMR | | Family Nurse Partnership | Quarterly | High | % | 95.0% | | | | 95.0% | | |
| | 4.3 | Percentage of children who received a 2 - 2.5 year review | | | | High | % | 92.0% | | | | 92.0% | | |
| | 5 | Number and Percentage of Eligible 2 years olds accessing their Early Years take-up | | RMBC Early Years | Termly | High | % | 86% | 79.5% | 87.20% | 83.0% | 83.0% | ↓ | |
| **EDUCATION** | 6.1 | Number of Fixed Term Exclusions | Primary | RMBC Inclusion Department | Available Termly | Low | Number | 124 | 35 | 84 | 106 | 349 | ↑ | |
| | | | Secondary | | | Low | Number | 813 | 379 | 808 | 1064 | 3064 | ↑ | |
| | 6.2 | Number of Permanent Exclusions | Primary | | | Low | Number | 6 | 2 | 3 | 1 | 12 | ↓ | |
| | | | Secondary | | | Low | Number | 11 | 4 | 7 | 12 | 34 | ↑ | |
| **EARLY HELP** | 7.1 | Number of re-referrals where original referral was Early Help | from Step Down Panel | RMBC Early Help Performance | | | | Data in Development | | | | | | |
| | | | From MASH | | | | | | | | | | | |
| **SOCIAL CARE** | 8.1 | Number of Children on a CiN Plan | | RMBC Performance and Quality Team | Quarterly | Info | Number | 1683 | 1897 | 1812 | 1656 | | ↓ | |
| | 8.2 | Number of Children who are on a child protection plan (CPP) | | | | Info | Number | 325 | 305 | 331 | 375 | | ↑ | |
| | 8.3 | Number of Children who are Looked after (LAC) | | | | Info | Number | 429 | 454 | 484 | 487 | | ↑ | |

| DEFINITION | Early Help Contacts | Owner | Susan Claydon |
|---|---|---|---|

**Performance Analysis**

In March 2017 there were 392 contacts made to Early Help through the integrated front door and step down panel, which is a decrease of 15 cases from February. 2017 has shown an increase in overall cases presenting to Early Help and this is as a result of recent integration within the First Response arrangements that was launched in Jan 2017. This is a positive development and highlights an increased confidence in the Early Help Offer and better collaborative approaches at the 'front door' for access to services. In the reporting period, 49% of cases were submitted as a Request for Support, 30% were transferred from First Response follwojing a request for social care and 11% were as a result of a Request for Co-working from Children's Social Care. The remaining 10% of contacts were submitted via Step Down from Children's Social Care to Early Help. A review of the recent changes to the integrated 'front door' has taken place in March to analyse the early impact of these changed arrangements and very positive feedback has been received from operational staff and managers within the First Response and Early Help Triage team. The throughput data reflects consistent high deprivation levels in the central locality of Rotherham and when considered in conjunction with the small geographical area that central represents and the relatively low population rate, the high level of need is further magnified. The South of Rotherham throughput data continues to show a high rate of demand and north of the borough remains the lowest demand across the Early Help Service. The difference in demand across the borough is useful when analysing specific need and support required in localities, however the service approaches support with a borough wide ethos to enable consistent responses across Rotherham and ensures that families get the right support at the right time. Request for Support continues to be the highest demand for service as a referral route across North, South and Central however central appears to receive a higher proportionate level of requests for co-working when compared with other localities and a lower level of step down. The monthly performance clinic has been asked to explore this in more detail and this will be reported in future scorecards.

**Note 1:**
All Contacts/Recommendations for March have been taken from the new case management system, Liquid Logic EHM. This month we are able to report fully in the same manner as previous scorecards.

**March 2017 — EARLY HELP CONTACTS WITH RECOMMENDATIONS BY AREA 1.1**

Column key: (1) Early Help Assessment Recommendation; (2) EH Co working Agreement with Children's Social Care; (3) Escalation to Children's Social Care; (4) Open EH Assessment Notification; (5) EH Assessment Recommendation to Partner; (6) Early Help Assessment Recommendation to Partner with Co-Working/Support from Early Help; (7) referral to External Partner/Agency; (8) Recommendation for Barnardo's Reach out Service; (9) Step Down; (10) Step Down to YOT; (11) Step Down to Early Help Partners; (12) Universal Recommendation; (13) Universal recommendation with Action; (14) Still undergoing screening; (T) TOTAL

**ROTHERHAM**

| | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 14 | ROTHERHAM TOTAL |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| MASH transfer to EH Triage | 75 | | 1 | 16 | 3 | 1 | 2 | 0 | | | | 4 | 15 | 0 | 117 |
| Request for Co Working | 0 | 38 | | 0 | 2 | 3 | 1 | | | | | | | 0 | 44 |
| Request For Support | 80 | 0 | | 9 | 1 | 24 | 4 | | | | | 17 | 49 | 9 | 193 |
| Step Down Request | 36 | | | | 1 | | 1 | | | | | | | 0 | 38 |
| Grand Total | 191 | 38 | 1 | 25 | 7 | 28 | 8 | 0 | 0 | 0 | 0 | 21 | 64 | 9 | 392 |

**NORTH**

| | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 14 | NORTH TOTAL |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| MASH transfer to EH Triage | 17 | | | 3 | | 1 | 1 | | | | | 4 | 3 | | 29 |
| Request for Co Working | | 12 | | | 2 | | | | | | | | | | 14 |
| Request For Support | 22 | | | 3 | | 9 | | | | | | 5 | 16 | 2 | 57 |
| Step Down Request | 12 | | | | 1 | | | | | | | | | | 13 |
| Grand Total | 51 | 12 | 0 | 6 | 3 | 10 | 1 | 0 | 0 | 0 | 0 | 9 | 19 | 2 | 113 |

**SOUTH**

| | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 14 | SOUTH TOTAL |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| MASH transfer to EH Triage | 31 | | 1 | 5 | 1 | | | | | | | | 6 | | 44 |
| Request for Co Working | | 8 | | | | | | | | | | | | | 8 |
| Request For Support | 36 | | | 1 | | 6 | 1 | | | | | 8 | 20 | 2 | 74 |
| Step Down Request | 16 | | | | | | 1 | | | | | | | | 17 |
| Grand Total | 83 | 8 | 1 | 6 | 1 | 6 | 2 | 0 | 0 | 0 | 0 | 8 | 26 | 2 | 143 |

**CENTRAL**

| | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 14 | CENTRAL TOTAL |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| MASH transfer to EH Triage | 27 | | | 8 | 2 | | 1 | | | | | | 6 | | 44 |
| Request for Co Working | | 18 | | | | 3 | 1 | | | | | | | | 22 |
| Request For Support | 22 | | | 5 | 1 | 9 | 3 | | | | | 4 | 13 | 5 | 62 |
| Step Down Request | 8 | | | | | | | | | | | | | | 8 |
| Grand Total | 57 | 18 | 0 | 13 | 3 | 12 | 5 | 0 | 0 | 0 | 0 | 4 | 19 | 5 | 136 |

## TRIAGE

| DEFINITION | Timeliness of Triage | Owner | Susan Claydon |
|---|---|---|---|

**Performance Analysis**

A high standard with regards to timeliness of screening contacts is maintained consistently within the Early Help Service and March 2017 data highlights a 98.6% success rate. This illustrates that the service maintains effective timeliness standards to enable swift engagement with families in localities, as problems begin to emerge and safeguards against drift and delay. This highlights positive practice particularly in light of the increasing number of cases being submitted to the service over recent months.

|  | 1.1 | |
|---|---|---|
|  | **ROTHERHAM** | |
| **Mar-17** | ROTHERHAM TOTAL | **Contacts Triaged in 5 working days** |
|  |  | % | Number |
| **Number of Contacts Triaged** | 345 | 98.6% | 340 |



Triage Timeliness - March 2017
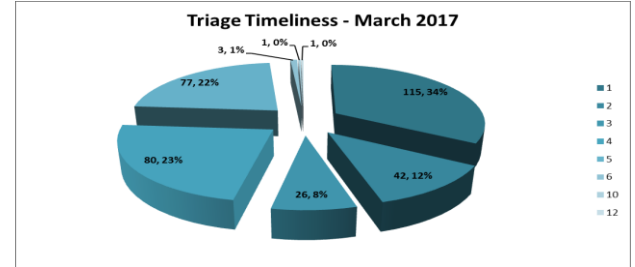
| Past Performance 2016/17 | April | May | June | July | August | September | October | November (New recording started) | December | January | February |
|---|---|---|---|---|---|---|---|---|---|---|---|
| **Number of Contacts Triaged within 5 days** | 385 | 329 | 346 | 365 | 212 | 206 | 324 | 145 | 226 | 312 | 338 |
| **Percentage** | 90.1% | 86.9% | 68.5% | 94.0% | 100.0% | 99.5% | 99.4% | 92.4% | 93.0% | 94.5% | 98.3% |

Note 2:
For March Triage Timeliness data has been taken from the Liquid Logic EHM system. We are now reporting in the same manner as previous scorecards. Please note the timeliness measure is based on the time between the contact date and the Triage decision date for all contacts other than Step Down from LCS.

# INITIAL CONTACTS

| DEFINITION | Timeliness of initial contacts | Owner | Susan Claydon |
|---|---|---|---|

**Performance Analysis**

In March there was a sharp increase in cases that required an Early Help Assessment; 136 cases received an EHA Recommendation in March compared with 66 in February and 90 in January. Of the Early Help cases that required contact in March 2017, 88.3% were successfully engaged within the month, which is an increase of 5% on last month. Of these, 53.7% were engaged within 3 working days and a further 34.6 % were engaged after the 3 working day timeframe. This highlights positive progress in this area as previously there have been some barriers to timely engagement. In order to address these barriers, Heads of Service agreed a weekly operational performance meeting, supported by performance and data colleagues and this forum is clearly having a marked impact on performance. Operational managers have been able to look at live data and communicate back with staff on any recording issues and drift. As a result we are seeing better operational grip on performance which is a positive achievement. The remainder of cases that did not meet timeliness are still subject to workers contacting the families and they will persist to enable engagement. There are several reasons why engagement can take longer than anticipated and this includes the fact that the family may need extra time to build trust in the worker before accepting support. The service is committed to applying a persistent approach and exhausting a range of strategies to facilitate engagement. Early Help has several examples of families that have taken long periods of time to engage and this illustrates a tenacious approach to engagement. Whilst keeping cases open and persisting can adversely affect performance data, the leadership team is clear that it is the right approach to improving outcomes for children and families in a long term, sustainable way. We are committed to further improvement of this measure in the coming months and hope to see a steady increase.

| Mar-17 | 2.1.and 2.2 | | | | | | | |
|---|---|---|---|---|---|---|---|---|
| | ROTHERHAM | | NORTH | | SOUTH | | CENTRAL | |
| | Number | % | Number | % | Number | % | Number | % |
| Number of cases reaching scope in month | 136 | | 30 | | 63 | | 43 | |
| ICs completed in time  (meeting 3 days) | 73 | **53.7%** | 20 | **66.7%** | 40 | **63.5%** | 13 | **30.2%** |
| ICs completed in month outside 3 days timeliness | 47 | **34.6%** | 7 | **23.3%** | 16 | **25.4%** | 24 | **55.8%** |
| ICs in scope but not completed | 16 | **11.8%** | 3 | **10.0%** | 7 | **11.1%** | 6 | **14.0%** |
| Cases open at month end where no IC recorded | 35 | | 6 | | 20 | | 9 | |

Note 3:
For March Initial Contact timeliness has been calculated using information from EHM. The measure is taken on any contacts with a recommendation of Early Help Assessment and is based on:
• EHM – number of days between Triage decision date and Initial Contact recorded

*NB: 'In scope' is defined as initial contact being made in 3 working days

| Past Performance of Initial Contacts made within 3 working days 2016/17 | Rotherham | North | South | Central |
|---|---|---|---|---|
| Apr-16 | 18.4% | 16.4% | 16.7% | 21.2% |
| May-16 | 31.1% | 45.2% | 25.3% | 28.8% |
| Jun-16 | 39.0% | 45.0% | 45.8% | 27.7% |
| Jul-16 | 50.0% | 56.3% | 51.3% | 43.6% |
| Aug-16 | 53.9% | 30.8% | 53.6% | 62.9% |
| Sep-16 | 65.8% | 64.3% | 69.2% | 61.5% |
| Oct-16 | 68.0% | 79.2% | 78.9% | 48.6% |
| November-16  (New recording started) | 25.3% | 35.7% | 22.6% | 18.8% |
| Dec-16 | 23.7% | 36.8% | 7.0% | 29.7% |
| Jan-17 | 31.1% | 36.4% | 37.0% | 32.3% |
| Feb-17 | 39.4% | 52.9% | 35.5% | 33.3% |

**Initial Contact Timeliness - March 2017**



Legend: <= 3, 4, 5, 6-10, 11-15, 16-20, In complete

Pie values: 73, 53%; 15, 11%; 7, 5%; 20, 15%; 4, 3%; 1, 1%; 16, 12%
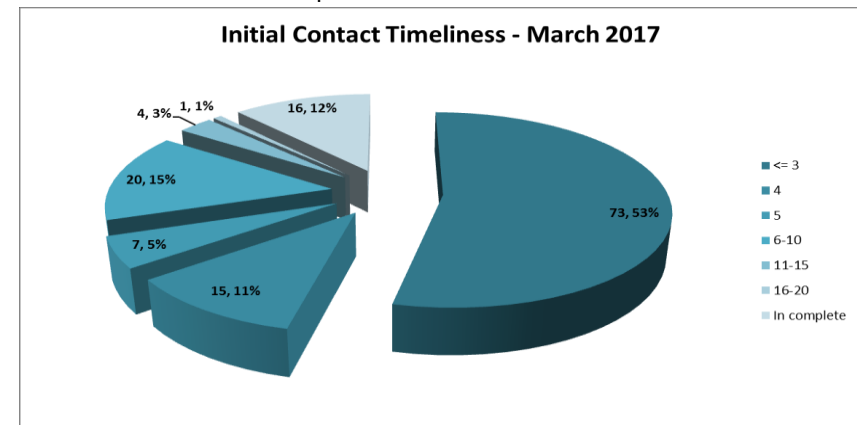
# EARLY HELP ASSESSMENT

| DEFINITION | | Early Help Assessments | | Owner | Susan Claydon |
|---|---|---|---|---|---|

**Performance Analysis**

Of the 127 Early Help Assessments required in March 2017, 39.4% were completed within the target timeframe of 35 days which highlights a 4.6% increase in performance on last month. A further 19.7% of the EHAs required in March were completed, though outside of the 35 day time frame, which results in a 59.1% rate of completion which is an increase of 4.3% on last month. The reasons for delay in assessments recorded can be as a result of various issues such as; engagement being delayed because the worker was unable to secure consent for support and links to the initial contact data on the previous tab. Delayed contact has a knock on effect on assessment timeliness and as the support is offered on a non-statutory basis it is important to allow families to exercise their right to refuse support. In cases where this refusal creates safeguarding concerns there is subsequent dialog with Children's Social Care and consideration given to 'stepping the case up' as a result of non-engagement. This is being robustly managed at a local level and the introduction of weekly performance meetings with frontline managers is impacting positively in this area. Work is also being undertaken to increase the uptake of partner generation of Early Help Assessments so that the responsibility is shared across the wider children's workforce. this is a key priority for the directorate over the coming weeks and meetings with key stakeholders have been scheduled to discuss performance and actions required in this area. In March there was a sharp increase in cases that required an Early Help Assessment; 136 cases received an EHA Recommendaiton in March compared with 66 in February and 90 in January. NB given the increase of Early Help Assessment Recommendations made this month compared to previous months it is anticipated that April may see some issues with capacity to reach targets. Managers are aware of the rise in demand and this will be a key feature of the next performance meeting however it is noteworthy that we anticipate some issues when reviewing data at the end of next month.

| Mar-17 | 3.1 and 3.2 | | | | | | | |
|---|---|---|---|---|---|---|---|---|
| | **ROTHERHAM** | | **NORTH** | | **SOUTH** | | **CENTRAL** | |
| | Number | % | Number | % | Number | % | Number | % |
| Number of cases falling into scope in month | 127 | | 26 | | 57 | | 44 | |
| Early Help Assessments completed in time | 50 | **39.4%** | 15 | **57.7%** | 18 | **31.6%** | 17 | **38.6%** |
| Early Help Assessments completed in month outside timeliness | 25 | **19.7%** | 7 | **26.9%** | 9 | **15.8%** | 9 | **20.5%** |
| Early Help Assessments in scope but not completed | 52 | **40.9%** | 4 | **15.4%** | 30 | **52.6%** | 18 | **40.9%** |
| Cases open at month end where no Early Help Assessment recorded | 143 | | 13 | | 84 | | 46 | |

Note 4:
For March Early Help Assessment timeliness has been calculated using information from EHM. The measure is taken on any contacts with an outcome of Early Help Assessment or Step Down and is based on:
EHM records - number of days between Triage Decision date and EHA completion date (practitioner).
NB Timeliness is defined as Early Help Assessment being made in 38 days from Triage Decision date

| Past Performance of Early Help Assessments completed in 35 working days 2016/17 | Rotherham | North | South | Central |
|---|---|---|---|---|
| Apr-16 | 67.9% | 46.4% | 74.1% | 75.9% |
| May-16 | 77.1% | 72.2% | 84.2% | 75.8% |
| Jun-16 | 78.4% | 61.5% | 86.4% | 81.3% |
| Jul-16 | 56.0% | 59.1% | 57.7% | 53.8% |
| Aug-16 | 61.0% | 71.9% | 63.6% | 48.6% |
| Sep-16 | 32.1% | 37.5% | 26.1% | 35.3% |
| Oct-16 | 22.0% | 28.6% | 7.7% | 26.1% |
| November-16 (New recording started) | 26.0% | 35.3% | 10.7% | 34.4% |
| Dec-16 | 30.2% | 51.6% | 14.9% | 31.6% |
| Jan-17 | 18.2% | 20.0% | 8.0% | 32.3% |
| Feb-17 | 34.8% | 52.8% | 24.3% | 28.6% |



Early Help Assessment Timeliness in Days - March 2017

Legend: <= 20, 21-38, 39-45, 46-50, >=50, No EHA Recorded

Pie slices: 7, 5%; 43, 34%; 11, 9%; 7, 5%; 7, 6%; 52, 41%
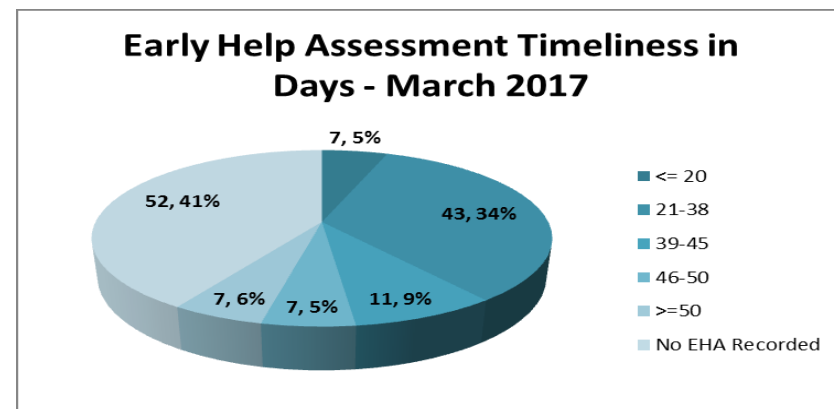
## EARLY HELP ASSESSMENT - COMPLETED BY PARTNERS

| DEFINITION | Early Help Assessments - Completed by Partners | Owner | Susan Claydon |
|---|---|---|---|

**Performance Analysis**

The undertaking of Early Help Assessments by partners remains consistently low in Rotherham and this was reinforced by a recent Ofsted monitoring visit as a key area for development. There was agreement by Health and School colleagues at a recent Improvement Board that support in this area will be forthcoming and that there is commitment to increase engagement in the Early Help Assessment. This is also being challenged in localities, through the 0-19 mobilisation meetings and via the Early Help Steering Group, which reports to the Children and Families Strategic Partnership. It is vital to secure increased multi agency buy in to the Early Help Assessment process in order to ensure shared visibility of concerns across agencies and to reduce negative trajectories for children and families. This will be a major focus in the coming months.

| Mar-17 | 3.3 | | | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Total to Date |
| Nursery Provision | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 |
| Primary School | 0 | 1 | 1 | 2 | 0 | 1 | 2 | 1 | 1 | 2 | 1 | 2 | 14 |
| Secondary School | 0 | 1 | 0 | 8 | 0 | 0 | 1 | 0 | 2 | 0 | 1 | 0 | 13 |
| PRU | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 |
| Rotherham Drug and Alcohol/RDaSH | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 |
| Health | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 |
| Work Based Learning Provider | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 |
| YWCA | 3 | 1 | 2 | 1 | 7 | 5 | 2 | 4 | 3 | 5 | 3 | 5 | 41 |
| GROW | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 1 |
| Other LA | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 |
| Total Partner Early Help Assessments | 3 | 5 | 4 | 12 | 8 | 7 | 5 | 5 | 6 | 7 | 6 | 7 | 75 |
| Total Early Help Assessments completed | 128 | 85 | 74 | 112 | 106 | 75 | 58 | 94 | 88 | 86 | 111 | 133 | 1150 |
| Partner completion % against all completed EHA's | 2.3% | 5.9% | 5.4% | 10.7% | 7.5% | 9.3% | 8.6% | 5.3% | 6.8% | 8.1% | 5.4% | 5.3% | 6.5% |

## OPEN CASES

| DEFINITION | Open and Closed Early Help Cases - A case is defined as any case that came through EH Triage and were allocated to localities | Owner | Susan Claydon |
|---|---|---|---|

**Performance Analysis**

There are 1424 open cases across the Rotherham Early Help Locality Teams and 222 case were successfully closed in the reporting month. Cases are counted by 'family' and so this represents a significantly higher number of children receiving support. This is an important element of the early help new ways of working and reflects one worker, one family, one plan. Whilst we are working on enabling a count of the total number of children in the system for analytical purposes, it is important for whole family working to be reflected in the overarching data so that we can understand family units and reduce duplication across in the way that we work with partners. The volume of throughput of cases is being monitored and is informing discussions related to partner uptake of Early Help Assessments.

| Mar-17 Open Cases | 4.1 | | | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Total (As at current month end) |
| North | | | | | 333 | 323 | 261 | 269 | 263 | 281 | 326 | 349 | 349 |
| South | | | | | 470 | 468 | 425 | 454 | 444 | 482 | 511 | 522 | 522 |
| Central | | | | | 620 | 550 | 502 | 469 | 468 | 522 | 562 | 553 | 553 |
| Total number of Open cases | | | | | 1423 | 1341 | 1188 | 1192 | 1175 | 1285 | 1399 | 1424 | 1424 |

| Mar - 17 Closed Cases | 4.2 | | | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Total to Date |
| North | | | | | 58 | 39 | 84 | 89 | 58 | 53 | 47 | 44 | 472 |
| South | | | | | 39 | 44 | 98 | 77 | 64 | 63 | 92 | 74 | 551 |
| Central | | | | | 53 | 81 | 104 | 117 | 71 | 53 | 73 | 104 | 656 |
| Number of Cases Closed during the reporting month | | | | | 150 | 164 | 286 | 283 | 193 | 169 | 212 | 222 | 1679 |

| DEFINITION | The outcome of the step down panel | Owner | Karla Capstick |
|---|---|---|---|

**Monthly Performance Analysis**

In March 2017 the step down process has shifted focus to localities, this was agreed at a task and finish group meeting that met to progress a shift from the central panel approach. Team Managers from Childrens Social Care and Early Help Locality Managers are now agreeing a planned step down through dialogue in localities that enhances integrated working and shared operational practice. This approach has also been trialled with duty team 1 whilst other duty teams and Evolve continue to use the central panel for Step Down. In addition, Step Up has seen a change in practice over the last month with the First Response to accept cases from Early help that need to step up without a full MARF, reducing time and duplication for children and families already known to Children's Services.

Findings from this pilot activity will be fed back to the group on the 26th April, reported to CYP DLT and it is anticipated that by the summer the step up and step down process will operate seamlessly within localities and between Early Help, Social Care Locality Teams, First Response and Duty Teams removing the need for a central panel other than by exception.

Work has also commenced to ensure the ICT system is able to support this practice change and this is being led by the Liquid Logic Project Team. All Managers have been issued with guidance to support the pilot activity.
March 2017 data is comparative to the previous month with a slightly lower volume of step down for 'families' received, but similar numbers accepted and rejected. The task and finish group reconvenes on the 26th April 2017 and will address any issues with volume, allocation to partners, reporting and continue the work to integrate the process.

**Outcomes - Number of Families - Monthly Data**

| 5.1 | Number of Families submitted to panel | % Allocated to Early Help and Partners | Number Allocated to Early Help | Recommendation to Partners | Step Down Rejected |
|---|---|---|---|---|---|
| Apr-16 | 45 | 76% | 27 | 7 | 11 |
| May-16 | 51 | 90% | 44 | 2 | 5 |
| Jun-16 | 47 | 68% | 29 | 3 | 15 |
| Jul-16 | 34 | 74% | 21 | 4 | 9 |
| Aug-16 | 46 | 87% | 37 | 3 | 6 |
| Sep-16 | 24 | 58% | 14 | 0 | 10 |
| Oct-16 | 33 | 91% | 27 | 3 | 3 |
| Nov-16 | 61 | 74% | 41 | 4 | 16 |
| Dec-16 | 26 | 88% | 19 | 4 | 3 |
| Jan-17 | 76 | 82% | 53 | 9 | 14 |
| Feb-17 | 66 | 83% | 46 | 9 | 11 |
| Mar-17 | 50 | 78% | 33 | 6 | 11 |
| Total to Date | 559 | 80% | 391 | 54 | 114 |
| | | | 69.9% | 9.7% | 20.4% |

**Outcomes - Number of Children - Monthly Data**

| | Number of Children submitted to Panel | % Allocated to Early Help and Partners | Number Allocated to Early Help | Recommendation to Partners | Step Down Rejected |
|---|---|---|---|---|---|
| Apr-16 | 100 | 72% | 60 | 12 | 28 |
| May-16 | 111 | 91% | 98 | 3 | 10 |
| Jun-16 | 100 | 62% | 55 | 7 | 38 |
| Jul-16 | 71 | 80% | 51 | 6 | 14 |
| Aug-16 | 122 | 85% | 99 | 5 | 18 |
| Sep-16 | 53 | 55% | 29 | 0 | 24 |
| Oct-16 | 77 | 94% | 64 | 8 | 5 |
| Nov-16 | 159 | 75% | 110 | 9 | 40 |
| Dec-16 | 49 | 90% | 37 | 7 | 5 |
| Jan-17 | 167 | 77% | 115 | 13 | 39 |
| Feb-17 | 157 | 86% | 118 | 17 | 22 |
| Mar-17 | 108 | 80% | 73 | 13 | 22 |
| Total to Date | 1274 | 79% | 909 | 100 | 265 |
| | | | 71.4% | 7.8% | 20.8% |



Number of Families Submitted to Panel and the % of those allocated to EH and Partners
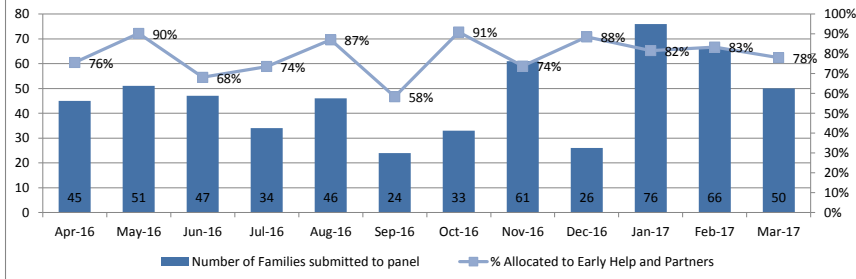


Number of Children Submitted to Panel and the % of those allocated to EH and Partners
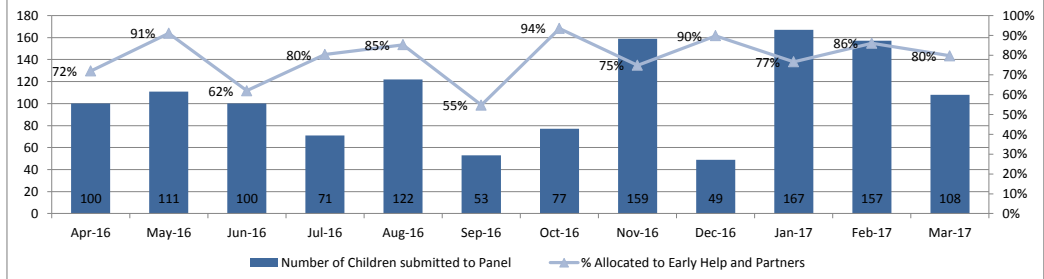
## CHILDREN'S CENTRES

| DEFINITION | Children's Centres (only available Quarterly) | Owner | Karla Capstick |
|---|---|---|---|

**Performance Analysis**

Quarter 4 data is now available and included below; further data cleansing and analysis is planned to further validate numbers and to enable indentification of issues and strengths at a centre level.

In Quarter 4 registration rates were 1% below the target of 95% with North and South localities now above target; with Central remaining slightly below. All Centres have been focussing on targeted work and this is evidenced in the 30% LSOA registration rates, which have met the 95% target overall with South and North areas performing above target, and Central area improving from 92% last quarter to 93% this quarter, demonstrating that those families living in the areas with the highest needs have been a priority and a key focus which is positive. The funding allocated for 2017/2018 has been distributed using a revised formula to focus on need which will benefit those areas with higher numbers of children residing in 30% LSOA's.

The engagement figures are cumulative with an end of year target of 66%. Continued positive progress has been made across the borough, with significant increases when compared with Quarter 3; however the target has not been achieved overall with the 30% LSOA areas falling short by 3% (this equates to approx. 274 children). All Centres will continue to focus on the 30% LSOA's and following additional data analysis any performance issues will be addressed through the scheduled Annual Challenge Conversations and performance meetings.

Staffing resources will be addressed as part of the wider wholesale review of Early Help; however as required, interim arrangements are being explored and utilised at a centre level through management discussions. Some staff are now working across centres and additional hours to mitigate effects of the vacancy freeze.

Data from health remains an issue; the DCS and DPH are aware and this is now being addressed through a planned event on the 19th April with colleagues from Childrens Services, Public Health and TRFT and the Practice Improvement Partner (Lincolnshire CC) to re visit the 0 -19 contract arrangements and to revise appropriately to include data sharing.

| Scorecard Measure | 6.1 % of All children aged 0-5 living in the Rotherham area who are registered with a Children's Centre | | | | 6.2 % of All children aged 0-5 living in the Rotherham area who have accessed Children's Centre activities | | | |
|---|---|---|---|---|---|---|---|---|
| | Rotherham Overall | North | South | Central | Rotherham Overall | North | South | Central |
| Quarter 1 Apr-Jun 16 | 89% | 100% | 85% | 87% | 26% | 35% | 19% | 29% |
| Quarter 2 Jul-Sep 16 | 91% | 100% | 100% | 87% | 36% | 44% | 29% | 38% |
| Quarter 3 Oct-Dec 16 | 93% | 98% | 95% | 87% | 43% | 50% | 36% | 47% |
| Quarter 4 Jan - Mar 17 | 94% | 98% | 97% | 88% | 52% | 57% | 44% | 58% |

| | % of children aged 0-5 living in the 30% most deprived SOA's in Rotherham who are registered with a Children's Centre | | | | % of children aged 0-5 living in the 30% most deprived SOA's in Rotherham who have engaged with Children's Centre activities | | | |
|---|---|---|---|---|---|---|---|---|
| | Rotherham Overall | North | South | Central | Rotherham Overall | North | South | Central |
| Quarter 1 Apr-Jun 16 | 93% | 100% | 100% | 89% | 32% | 36% | 25% | 32% |
| Quarter 2 Jul-Sep 16 | 95% | 100% | 98% | 89% | 44% | 48% | 37% | 44% |
| Quarter 3 Oct-Dec 16 | 98% | 100% | 100% | 92% | 52% | 55% | 46% | 53% |
| Quarter 4 Jan - Mar 17 | 99% | 100% | 100% | 93% | 62% | 64% | 55% | 64% |

*Quarterly Performance (Cumulative)*



Bar chart: Quarterly Performance (Cumulative)
- Quarter 1 Apr-Jun 16: 89%, 26%
- Quarter 2 Jul-Sep 16: 91%, 36%
- Quarter 3 Oct-Dec 16: 93%, 43%
- Quarter 4 Jan - Mar 17: 94%, 52%

■ % of All children aged 0-5 living in the Rotherham area who are registered with a Children's Centre  ■ % of All children aged 0-5 living in the Rotherham area who have accessed Children's Centre activities
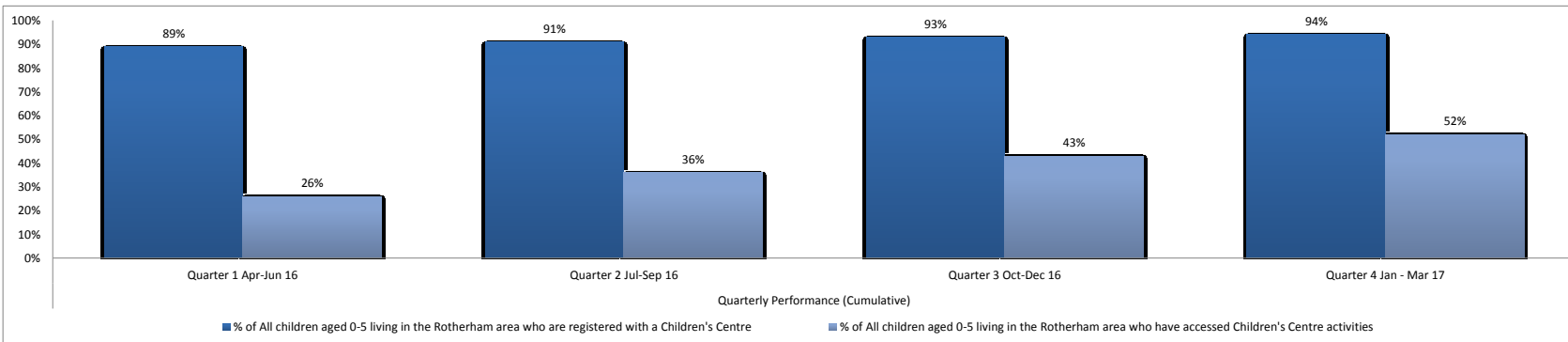
## EDUCATION WELFARE

| DEFINITION | Persistent Absence | Owner | David McWilliams |
|---|---|---|---|

**Performance Analysis**

The LA Primary School Persistent Absence (PA) for Half Term 1-3 is 10.3%
90 (out of 95) Primary Schools submitted their PA Data, of those:
37 Primary Schools had less PA than the current National Average (8.4%)

The average percentage PA in the North Locality area is 11.3%. Of the 27 primary schools in the North area, 7 schools had less PA than the National Average.
The average percentage PA in the Central area is 12.6%. Of the 23 primary schools in the Central area, 7 schools had less PA than the National Average.
The average percentage PA in the South Locality area is 8.1%. Of the 45 primary schools in the South area, 23 schools had less PA than the National Average.

The 37 schools who have less PA than the National Average are:
North Locality Area – Brampton Ellis Primary, High Greave Infant, Wath our Lady & St. Joseph, Rawmarsh Ashwood, Rosehill Junior, Thrybergh St. Gerards and Wath CE Primary.
Central Locality Area – Blackburn Primary, Coleridge Primary, Sitwell Infant, Sitwell Junior, St. Bede's RC, St. Mary's RC Herringthorpe and Thorpe Hesley Primary.
South Locality Area – Anston Greenlands Primary, Anston Hillcrest J&I, Anston Park Junior, Aston CE, Aston Fence, Aston Hall, Springwood Junior Academy, Bramley Sunnyside Infant, Bramley Sunnyside Junior, Brinsworth Manor Infant, Brinsworth Manor Junior, Brinsworth Whitehll, Listerdale Primary, Flanderwell Primary, Harthill Primary, Kiveton Park Infant, Ravenfield Primary, Wickersley St. Albans, Todwick Primary, Wales Primary, Whiston J&I, Whiston Worrygoose J&I and Wickersley Northfield Primary.

Unfortunately, the following schools were not able to share their Half Term 1-3 PA data with the Local Authority:
Aughton Academy, Bramley Grange Primary, Dinnington Community Primary, Laughton J&I and Thurcroft Academy.

The LA Secondary School Persistent Absence (PA) for Half Term 1-3 is 14.8%
13 (out of 16) Secondary Schools submitted their PA Data, of those:
4 Secondary Schools had less PA than the National Average (13.8%)

The average percentage PA in the North Locality area is 16.0%. Of the 5 secondary schools in the North area, 1 school had less PA than the National Average.
The average percentage PA in the Central Locality area is 18.3%. Of the 5 secondary schools in the Central area, 0 schools had less PA than the National Average.
The average percentage PA in the South Locality area is 11.8%. Of the 6 secondary schools in the South area, 3 schools had less PA than the National Average.

The 4 schools who have less PA than the National Average are:
North Locality Area – Rawmarsh Community School
South Locality Area – Brinsworth Academy, Wales High and Wickersley School and Sports College

Unfortunately, the following schools were not able to share their Half Term 1-3 data with the Local Authority:
Aston Academy, St. Bernard's and St. Pius

**Performance (Termly and end of year)**

| Scorecard Measure | 7.1 % of Persistently Absent (PA) Children and Young People | |
|---|---|---|
| | Primary | Secondary |
| Full Year 15/16 | 10.70% | 15.30% |
| Half Term 1 | 12.00% | 14.60% |
| Terms 1-2 | 11.30% | 16.10% |
| Half Term 1- 3 | 10.30% | 14.80% |
| Terms 1-4 | | |
| Terms 1-5 | | |
| Full year 16/17 | | |



% of Persistently Absent (PA) Children and Young People
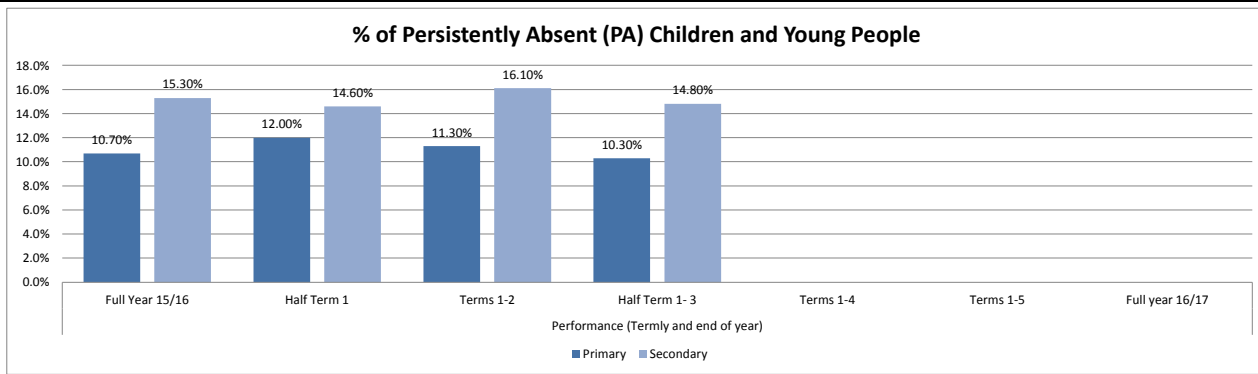
**EDUCATION WELFARE**

| DEFINITION | Attendance (reported one month in arrears) | Owner | David McWilliams |
|---|---|---|---|

**Performance Analysis**

**Primary Whole School Attendance for February 2017 is 95.5%**
93 (out of 95) primary schools submitted their attendance data for February to the Local Authority, of those:
38 primary schools were in line or exceeded the latest published national average percentage attendance (96%)
50 primary schools were in line or exceeded the latest published local average percentage attendance (95.6%)

The average percentage attendance for February in the North Area is 95.0%. Of the 27 primary schools in the North area, 8 schools were in line or exceeded the national average.
The average percentage attendance for February in the South Area is 96.1%. Of the 45 primary schools in the South area, 24 schools were in line or exceeded the national average.
The average percentage attendance for February in the Central Area is 95.1%. Of the 23 primary schools in the Central area, 6 schools were in line or exceeded the national average.

Unfortunately, due to either staffing or capacity issues the following schools were not able to share their February data with the LA:
Bramley Grange Primary and Dinnington Community Primary

The Average Primary Whole School Attendance to date for the period September 2016 – February 2017 is 95.7%.
39 schools (listed by locality area below) are currently on target to achieve or exceed the latest published national average percentage attendance (96%)
55 schools are currently on target to achieve or exceed the latest published local average percentage attendance (95.6%)

**North Area Locality:** Brampton Ellis Primary, Our Lady & St. Joseph's Wath, Rawmarsh Ashwood, Rawmarsh Rosehill, Sandhill Academy, Swinton Fitzwilliam Primary, Trinity Croft CE and Wath CE
**Central Area Locality:** Blackburn Primary, Redscope Primary, Sitwell Infant, Sitwell Junior and St. Mary's Herringthorpe.
**South Area Locality:** Anston Greenlands, Anston Hillcrest, Anston Park Infant, Anston Park Junior, Aston CE, Aston Fence, Aston Hall, Springwood Academy, Bramley Sunnyside Infant, Bramley Sunnyside Junior, Brinsworth Howarth, Brinsworth Whitehill, Brinsworth Manor Junior, Listerdale Primary, Flanderwell Primary, Harthill Primary, Kiveton Park Infant, Kiveton Park Meadows Junior, Laughton J&I, Ravenfield Academy, Swallownest Primary, Thurcroft Junior Academy, Todwick Primary, Wales Primary, Whiston J&I and Wickersley Northfield Primary

**Secondary Whole School Attendance for February 2017 is 93.8%**
15 (out of 16) secondary schools submitted their attendance data to the Local Authority, of those:
3 secondary school was in line or exceeded the published national average percentage attendance (94.8%)
4 secondary schools were in line or exceeded the published local average percentage attendance (94.2%)

The average percentage attendance for February in the North area is 93.0%. Of the 5 secondary schools in the North area, 0 schools were in line or exceeded the national average.
The average percentage attendance for February in the South area is 94.9%. Of the 6 secondary schools in the South area, 3 school was in line or exceeded the national average.
The average percentage attendance for February in the Central area is 93.0%. Of the 5 secondary schools in the Central area, 0 schools were in line or exceeded the national average.

Unfortunately, Dinnington High School was not able to share their February data with the LA.

The Average Secondary Whole School Attendance to date for the period September 2016 – February 2017 is 94.2%.
5 schools (listed by locality area below) are currently on target to achieve or exceed the latest published national average percentage attendance (94.8%)
8 schools are currently on target to achieve or exceed the latest published local average percentage attendance (94.2%)

North Area Locality: Rawmarsh Community School
South Area Locality: Aston Academy, Brinsworth Academy, Wales High and Wickersley School and Sports College

**Monthly Performance**

| Scorecard Measure | 7.2 % of Children attending school | |
|---|---|---|
| | **Primary** | **Secondary** |
| Sep-16 | 95.9 | 94.8 |
| Oct-16 | 95.8 | 94.6 |
| Nov-16 | 95.9 | 94.8 |
| Dec-16 | 95.3 | 93.6 |
| Jan-17 | 95.6 | 93.7 |
| Feb-17 | 95.5 | 93.8 |
| Mar-17 | | |
| Apr-17 | | |
| May-17 | | |
| Jun-17 | | |
| Jul-17 | | |
| Aug-17 | | |


% of Children attending school
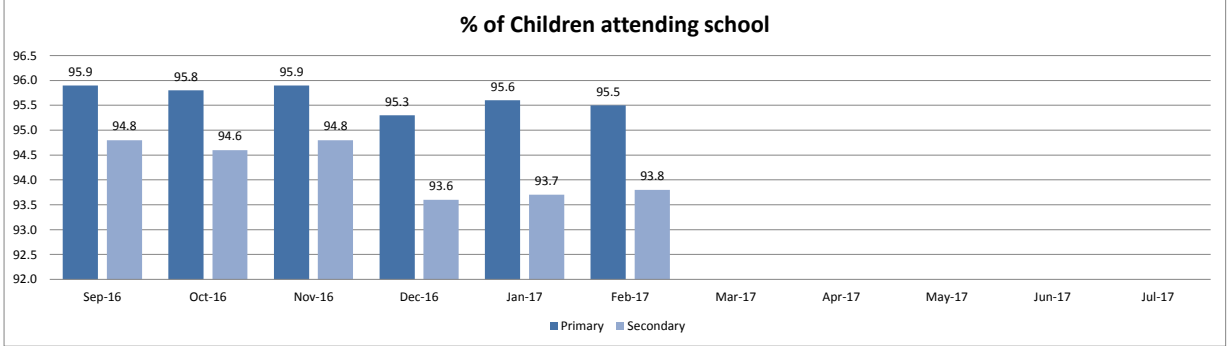
## FAMILIES FOR CHANGE

| DEFINITION | Families For Change | Owner | Jenny Lingrell |
|---|---|---|---|

**Performance Analysis**

In 2016/17 Rotherham committed to identifying and engaging 882 families in the Troubled Families Programme (known locally as Families for Change).The target engagement figure for this financial year was achieved in March when 97 new families were attached to the programme . The increased rate of identification was maintained in March because the flow of information from Liquid Logic continued to provide sufficient new families.  The improved identification process is embedded.

The 2016/17 target number of families for whom Rotherham claims a payment by results outcome was set in the range of 280-350. The total figure for this financial year was 80 or 29% of the total.  It is unclear whether funding for unclaimed outcomes will be available to draw down in future years. On 4th April a series of reports were published, including national and local datasets.  This shows the number of claims by all local authorities.  Rotherham is one of the lowest performers.  Our figure of 3.4% against the 5 year target lags behind Doncaster (5.4%) that also entered the expanded programme in Wave 3. A deep dive on payment by results performance will now be undertaken.

**Monthly Performance**

| Scorecard Measure | 8.1 | | | | 8.1 | | | |
|---|---|---|---|---|---|---|---|---|
| | Number of families engaged in Rotherham against a monthly target of 74 | Number of families engaged in North | Number of families engaged in South | Number of families engaged in Central | Number of families engaged as percentage of annual target of 882 in Rotherham (Year 2) | Number of families engaged as percentage of annual target in North | Number of families engaged as percentage of annual target in South | Number of families engaged as percentage of annual target in Central |
| Apr-16 | 62 | 12 | 24 | 26 | 7% | 1% | 3% | 3% |
| May-16 | 86 | 19 | 29 | 38 | 16% | 3% | 6% | 7% |
| Jun-16 | 71 | 22 | 21 | 28 | 24% | 6% | 8% | 10% |
| Jul-16 | 73 | 28 | 15 | 30 | 33% | 9% | 10% | 14% |
| Aug-16 | 59 | 15 | 21 | 23 | 40% | 11% | 12% | 16% |
| Sep-16 | 52 | 17 | 19 | 16 | 46% | 13% | 15% | 18% |
| Oct-16 | 75 | 18 | 30 | 27 | 54% | 15% | 18% | 21% |
| Nov-16 | 50 | 10 | 16 | 24 | 60% | 16% | 20% | 24% |
| Dec-16 | 75 | 25 | 24 | 26 | 68% | 19% | 22% | 27% |
| Jan-17 | 77 | 19 | 27 | 31 | 77% | 21% | 26% | 30% |
| Feb-17 | 105 | 24 | 36 | 45 | 89% | 24% | 30% | 35% |
| Mar-17 | 97 | 29 | 30 | 38 | 100% | 27% | 33% | 40% |
| Year to Date | 882 | 238 | 292 | 352 | | | | |

| Yearly Cumulative Performance | 8.2 | 8.3 |
|---|---|---|
| | Number of FFC PbR outcomes claimed (evidence of employment outcome) | Number of FFC PbR outcomes claimed (evidence of significant & sustained progress) |
| Year 1 to date | 5 | 0 |
| Year 2 to date | 37 | 43 |
| Year 3 to date | | |
| Year 4 to date | | |
| Year 5 to date | | |



**Number of families engaged with FFC in Rotherham**
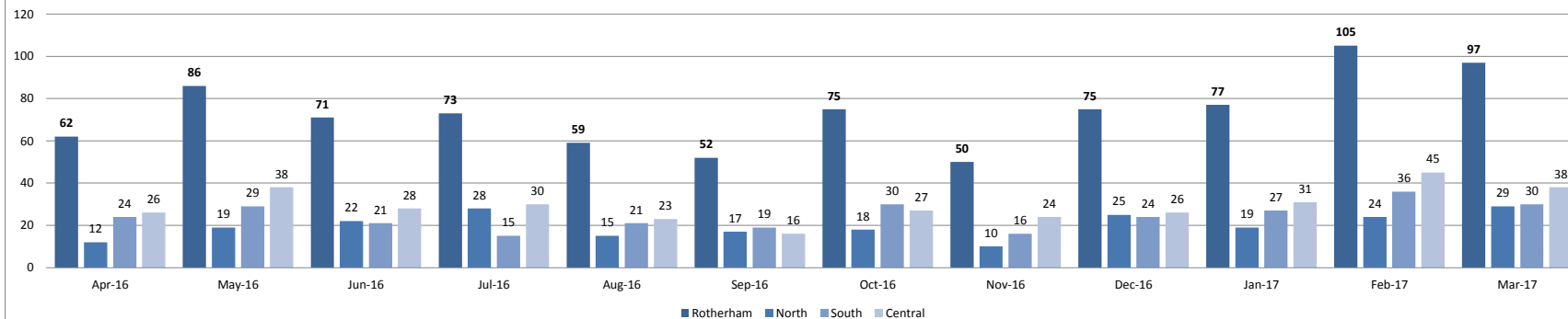
| DEFINITION | NEETS and NOT KNOWNS | Owner | Collette Bailey |
|---|---|---|---|

**Performance Analysis**

The position at the end of March shows a NEET figure of 3.5% (against a local target of 3.7%) and a Not Known figure of 2.8% (against a local target of 3.0%). Data sharing exercises and follow up will continue, as will work to re engage the NEET cohort, both centrally and across all localities to ensure we continue to meet our local targets.
Latest comparison data available for February return show:
In respect of Not Known Rotherham are stronger than both statistical neighbours and national, whilst being in line with region.
In respect of NEET figures Rotherham are enjoying better results than both statistical neighbours and region, whilst being in line with the national return.

**Old indicator**

| | 9.1 | 9.2 |
|---|---|---|
| | Young people aged 16-18 (academic age) whose current activity is not known | Young people aged 16-18 (academic age) who are NEET |
| Apr-16 | 5.4% | 5.3% |
| May-16 | 5.2% | 5.5% |
| Jun-16 | 4.5% | 5.6% |
| Jul-16 | 5.4% | 5.8% |
| Aug-16 | 35.7% | 8.6% |

Monthly Performance

| Scorecard Measure | 9.1 Young people aged 16-17 (academic age) whose current activity is not known | 9.2 Young people aged 16-17 (academic age) who are NEET |
|---|---|---|
| Sep-16 | 14.8% | 2.4% |
| Oct-16 | 5.5% | 2.8% |
| Nov-16 | 3.0% | 3.0% |
| Dec-16 | 2.6% | 3.0% |
| Jan-17 | 2.8% | 3.2% |
| Feb-17 | 2.4% | 3.2% |
| Mar-17 | 2.8% | 3.5% |

Monthly Performance



| | North | | South | | Central | |
|---|---|---|---|---|---|---|
| | % of Young people aged 16-18 (academic age) whose current activity is not known | % of Young people aged 16-18 (academic age) who are NEET | % of Young people aged 16-18 (academic age) whose current activity is not known | % of Young people aged 16-18 (academic age) who are NEET | % of Young people aged 16-18 (academic age) whose current activity is not known | % of Young people aged 16-18 (academic age) who are NEET |
| Apr-16 | 5.7% | 5.5% | 3.4% | 4.1% | 7.9% | 6.9% |
| May-16 | 5.6% | 5.6% | 3.3% | 4.3% | 7.6% | 7.1% |
| Jun-16 | 5.7% | 4.8% | 4.5% | 2.4% | 7.1% | 7.1% |
| Jul-16 | 5.8% | 6.1% | 2.7% | 4.5% | 8.2% | 7.5% |
| Aug-16 | 37.5% | 9.0% | 31.8% | 6.5% | 39.7% | 11.5% |
| | Young people aged 16 - 17 (academic age) whose current activity is not known | Young people aged 16 - 17 (academic age) who are NEET | Young people aged 16 - 17 (academic age) whose current activity is not known | Young people aged 16 - 17 (academic age) who are NEET | Young people aged 16 - 17 (academic age) whose current activity is not known | Young people aged 16 - 17 (academic age) who are NEET |
| Sep-16 | 14.0% | 3.2% | 13.7% | 2.0% | 17.0% | 2.9% |
| Oct-16 | 5.6% | 3.1% | 3.6% | 2.0% | 7.4% | 3.1% |
| Nov-16 | 1.9% | 2.9% | 1.7% | 2.8% | 5.4% | 3.3% |
| Dec-16 | 2.0% | 2.9% | 1.7% | 2.9% | 4.2% | 3.3% |
| Jan-17 | 2.4% | 3.1% | 1.7% | 3.1% | 4.4% | 3.3% |
| Feb-17 | 2.0% | 3.2% | 1.4% | 2.8% | 4.2% | 3.1% |
| Mar-17 | 2.3% | 3.8% | 2.0% | 3.2% | 4.2% | 3.6% |

Monthly Performance
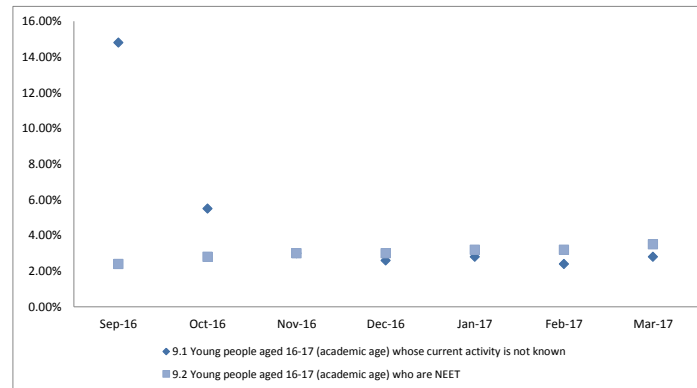
## YOUTH ACTIVITY AND LEARNING

| DEFINITION | In Learning and Youth Activity | Owner | Collette Bailey |
|---|---|---|---|

**Performance Analysis**

Rotherham performs well in terms of participation. Most recent data for comparators (February) evidences that Rotherham participation was better than both statistical neighbours (91.0%) and national (92.3%) ,and was in line with region (92.8%).
Centre based Youth session activity increasingly has become more focussed on targeted group work . We are unable to give any comparison for Corporate LAC/Care Leaver data as this is not a published data set. However, most recent data (published Dec 16) at national level relating to resident Care Leavers in EET evidences that Rotherham's performance at 87.5% is above statistical neighbours (55.1%), regional (75.8%) and national (68.4%) .

### 9.3

**% of Academic Age 16,17,18 Corporate Responsibility LAC/CL EET**

| Monthly Performance | ROTHERHAM |
|---|---|
| Apr-16 | 74.5% |
| May-16 | 76.2% |
| Jun-16 | 74.2% |
| Jul-16 | 76.7% |
| Aug-16 | 59.5% |
| Sep-16 | 71.6% |
| Oct-16 | 71.8% |
| Nov-16 | 70.9% |
| Dec-16 | 72.7% |
| Jan-17 | 70.1% |
| Feb-17 | 71.5% |
| Mar-17 | 68.5% |

### 9.5 (old indicator)

**% of Young people aged 16-18 (academic age) who are in Learning**

| Monthly Performance | ROTHERHAM | NORTH | SOUTH | CENTRAL |
|---|---|---|---|---|
| Apr-16 | 86.3% | 85.2% | 90.2% | 81.8% |
| May-16 | 86.3% | 84.8% | 90.5% | 81.8% |
| Jun-16 | 86.6% | 85.3% | 90.6% | 82.1% |
| Jul-16 | 85.6% | 84.0% | 90.2% | 80.6% |
| Aug-16 | 55.3% | 52.5% | 61.3% | 49.4% |

### 9.5

**Young people aged 16 - 17 (academic age) meeting the duty to participate**

| Monthly Performance | ROTHERHAM | NORTH | SOUTH | CENTRAL |
|---|---|---|---|---|
| Sep-16 | 82.0% | 82.3% | 83.8% | 79.4% |
| Oct-16 | 90.3% | 89.5% | 92.3% | 87.8% |
| Nov-16 | 92.4% | 93.1% | 94.1% | 89.7% |
| Dec-16 | 92.8% | 93.2% | 94.2% | 90.8% |
| Jan-17 | 92.4% | 92.6% | 93.9% | 90.2% |
| Feb-17 | 92.6% | 92.8% | 94.1% | 90.8% |
| Mar-17 | 92.2% | 92.1% | 93.7% | 90.4% |

### 9.6

**Number of Youth Activity sessions undertaken during the month**

| Monthly Performance | ROTHERHAM Centre Based | ROTHERHAM Non-Centre Based | NORTH Centre Based | NORTH Non-Centre Based | SOUTH Centre Based | SOUTH Non-Centre Based | CENTRAL Centre Based | CENTRAL Non-Centre Based |
|---|---|---|---|---|---|---|---|---|
| Apr-16 | 134 | 35 | 54 | 10 | 35 | 20 | 45 | 5 |
| May-16 | 128 | 32 | 49 | 8 | 36 | 20 | 43 | 4 |
| Jun-16 | 131 | 15 | 46 | 2 | 35 | 13 | 40 | 0 |
| Jul-16 | 93 | 37 | 37 | 0 | 27 | 23 | 29 | 14 |
| Aug-16 | 68 | 26 | 32 | 0 | 18 | 16 | 18 | 10 |
| Sep-16 | 56 | 22 | 14 | 1 | 18 | 10 | 24 | 11 |
| Oct-16 | 109 | 56 | 24 | 10 | 38 | 32 | 47 | 14 |
| Nov-16 | 116 | 43 | 23 | 9 | 50 | 12 | 50 | 12 |
| Dec-16 | 71 | 17 | 14 | 2 | 31 | 4 | 26 | 11 |
| Jan-17 | 95 | 44 | 22 | 19 | 33 | 20 | 45 | 0 |
| Feb-17 | 92 | 36 | 14 | 18 | 33 | 18 | 34 | 0 |
| Mar-17 | 86 | 39 | 13 | 20 | 36 | 11 | 37 | 8 |

**Number of Unique Attendees at Youth Activities**

| Monthly Performance | ROTHERHAM Centre Based | ROTHERHAM Non-Centre Based | NORTH Centre Based | NORTH Non-Centre Based | SOUTH Centre Based | SOUTH Non-Centre Based | CENTRAL Centre Based | CENTRAL Non-Centre Based |
|---|---|---|---|---|---|---|---|---|
| Apr-16 | 496 | 205 | 69 | 75 | 277 | 111 | 150 | 19 |
| May-16 | 416 | 225 | 55 | 82 | 234 | 141 | 128 | 2 |
| Jun-16 | 375 | 96 | 80 | 16 | 181 | 80 | 114 | 0 |
| Jul-16 | 337 | 169 | 77 | 0 | 170 | 146 | 91 | 23 |
| Aug-16 | 135 | 75 | 23 | 0 | 78 | 70 | 34 | 5 |
| Sep-16 | 166 | 136 | 55 | 0 | 49 | 114 | 62 | 22 |
| Oct-16 | 543 | 106 | 181 | 73 | 209 | 198 | 153 | 75 |
| Nov-16 | 618 | 289 | 166 | 106 | 298 | 59 | 298 | 59 |
| Dec-16 | 459 | 65 | 145 | 34 | 205 | 24 | 109 | 7 |
| Jan-17 | 366 | 144 | 105 | 91 | 217 | 85 | 125 | 12 |
| Feb-17 | 315 | 211 | 42 | 110 | 201 | 109 | 135 | 0 |
| Mar-17 | 409 | 206 | 73 | 114 | 206 | 70 | 130 | 22 |

## YOUTH OFFENDING TEAM

| DEFINITION | Youth Offending Team (YOT) | Owner | Collette Bailey |
|---|---|---|---|

**Performance Analysis**

Latest available data;

Numbers of young people first time entrants (FTE) into the criminal justice system :

Figures based on latest released YJB data (Dec 2016) and covers period Oct 15 – Sep 16. Rotherham has shown a decrease of 11.2% from the same period last year, whilst national figures stand lower at 334 (decrease of 12.0% on same time last year). Comparison with the North East region gives a similar picture with the regional figure standing at 391 but with a decrease of 9.3%. The actual decrease in numbers for Rotherham relates to 14 young people. This continues the downward trend from the previous quarter but remains above National and Regional trends. The decrease is attributable to work undertaken with the police for the YOT to assess and intervene with young people prior to charge, should this trend continue it is likely to have a perverse impact on reoffending rates.

Use of Custody:

Figures based on latest released YJB data (Dec 2016) and covers period Jan 16 to Dec 16. Yr on Yr data is shown as same period for previous year. Rotherham has shown a decrease of 0.12 % from the same period last year, now standing at 0.41. National figures stand lower at 0.37 (decrease of 0.08% on same time last year). North East figures stand at 0.38 with a decrease of 0.12 for the same period. Custody figures are generally stable, but subject to spikes in demand. The next two quarters are likely to see an increase as a number of Crown Court cases related to serious offences are resolved.

Rate of re-offending by young offenders:

Figures based on latest released YJB data (Dec 2016) and covers period Apr 14 to Mar 15. Rotherham has shown a decrease in this measure of 4.1%, now standing at 29.9%. National figures have also shown a decrease of 0.2% and stands at 37.7%, whilst North East figures have shown a decrease of 0.5% standing at 39.6%. Reoffending is increasing generally in YOT cohorts across the country and this is attributed by the YJB and MoJ to a decrease in numbers in cohorts with those remaining being a smaller but more complex and challenging group more likely to reoffend having a greater history of offending behaviour. The data contained here is related to the MoJ "proven rate of offending" in which reoffending is tracked for 12 months with additional 3 months added to allow for conviction. The YOT therefore uses a live tracker to determine re-offending and this is based on current arrests, whilst not as accurate, it is nevertheless a useful proxy for looking at re-offending trends. Further decreases in the number of first time entrants are likely to lead to an increase in reoffending as those remaining in the system will be more entrenched in offending behaviour.

Frequency of re-offending by young offenders:

Figures based on latest released YJB data (Dec 2016) and covers period Apr 14 to Mar 15. Rotherham now stands at 0.68, which is a decrease in this measure of 23.3%, and still stands lower than both North East (1.38) and National figures (1.23). North East has actually shown an increase of 9.2%, whilst national figures have shown an increase in their rate of 4.0%.

**Performance Analysis**

| Scorecard Measure | 10.1 Numbers of young people first time entrants (FTE) into the criminal justice system | 10.2 Use of Custody (Rate) | 10.3 Binary Rate of re-offending by young offenders | 10.4 Frequency of re-offending by young offenders |
|---|---|---|---|---|
| Reporting Quarter 1 | 530 (period Apr15 - Mar16) | 0.46 (period Jul 15 - Jun 16) | 30% (Oct 13 - Sep 14) | 0.81 (Oct 13-Sep 14) |
| Reporting Quarter 2 | 460 ( Jul15 - Jun 16) | 0.37 (Oct 15 -Sep 16) | 27% (Jan14 - Dec 14) | 0.65 (Jan14 - Dec 14) |
| Reporting Quarter 3 | 414 ( Oct 15 - Sep 16) | 0.41 (Jan 16 - Dec 16) | 29.9% (Apr 14 - Mar 15) | 0.68 (Apr 14 - Mar 14) |
| Quarter 4 | | | | |



First Time Entrants



Use of Custody



Rate of Reoffending



Frequency of Reoffending
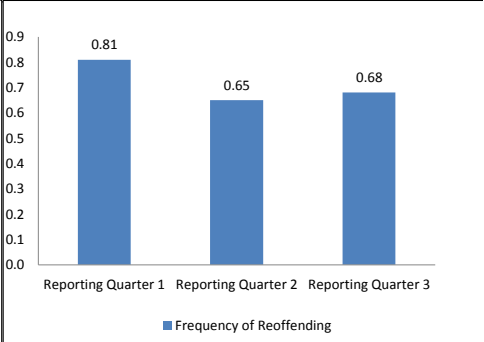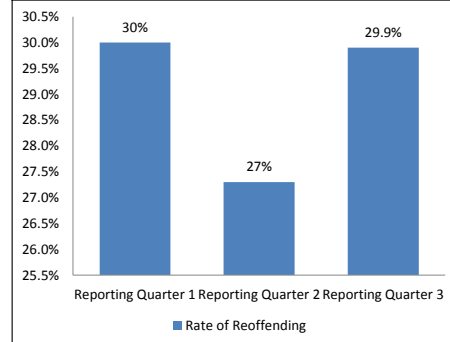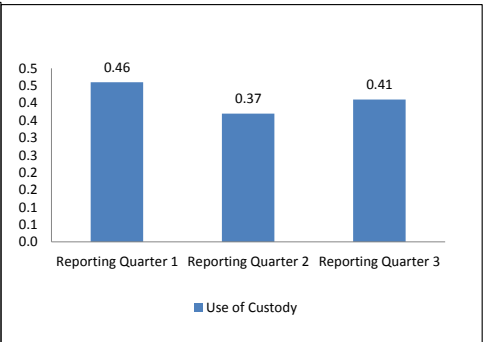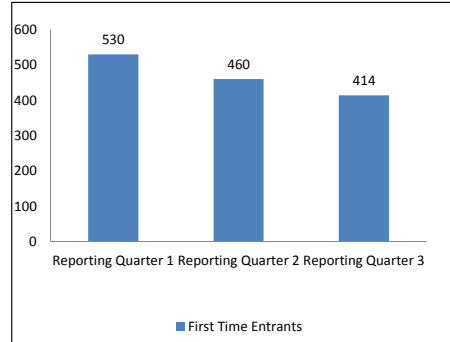
## CUSTOMER FEEDBACK

| DEFINITION | Customer Feedback | Owner | David McWilliams |
|---|---|---|---|

**Performance Analysis**

Customer feedback is important for us as it helps us to improve our services and also to celebrate good practice.

Every case that closes or steps down to universal services should have an exit survey completed by at least one family member capturing their personal experience of receiving our services. It is the lead workers responsibility to ensure this happens, and encourage and support a child, young person or family in completing the questionnaire. During the reporting month Central had 20 exit surveys completed, North had four and South had one

There were no complaints or compliments centrally recorded in March.

| Scorecard Measure | 11.1 Exit Surveys | | | | | | 11.2 Complaints | 11.3 | 11.4 | 11.5 Compliments |
|---|---|---|---|---|---|---|---|---|---|---|
| | Completed exit surveys - North | Completed exit surveys - South | Completed exit surveys - Central | Completed exit surveys - Borough Wide | Exit surveys where no area was specified | Total Number of exit surveys received | Number of formal complaints received during the reporting month | Number of complaints upheld in the reporting month | Number of complaints closed during the month which were dealt with in timescales | Number of compliments received during the reporting month |
| Apr-16 | | | | | | 0 | 0 | 0 | 0 | 2 |
| May-16 | | | | | 1 | 1 | 0 | 0 | 0 | 0 |
| Jun-16 | 2 | 4 | 26 | 0 | 2 | 34 | 1 | 1 (partial) | 1 | 0 |
| Jul-16 | 4 | 3 | 14 | 0 | 1 | 22 | 0 | 0 | 0 | 0 |
| Aug-16 | 5 | 3 | 10 | 0 | 1 | 19 | 1 | 0 | 1 | 1 |
| Sep-16 | 5 | 7 | 8 | 0 | 2 | 22 | 1 | 0 | 1 | 1 |
| Oct-16 | 8 | 2 | 14 | 0 | 1 | 25 | 0 | 0 | 0 | 3 |
| Nov-16 | 17 | 5 | 9 | 0 | 0 | 31 | 0 | 0 | 0 | 0 |
| Dec-16 | 4 | 3 | 6 | 2 | 2 | 17 | 0 | 0 | 0 | 1 |
| Jan-17 | 1 | 1 | 7 | 0 | 1 | 10 | 1 | 1 | 1 | 0 |
| Feb-17 | 2 | 4 | 8 | 0 | 0 | 14 | 0 | 0 | 0 | 1 |
| Mar-17 | 4 | 1 | 20 | 2 | 0 | 27 | 0 | 0 | 0 | 0 |
| **Year to Date** | **52** | **33** | **122** | **4** | **11** | **222** | **4** | **1** | **4** | **9** |

## QUALITY ASSURANCE

| DEFINITION | Team Manager Audits | Owner | David McWilliams |
|---|---|---|---|

**Performance Analysis**

Since the start of the financial year there have been 150 Locality manager audits completed that have been graded using the OFSTED judgements, in addition to this there were 9 Missing themed audits carried out in October (not shown below). 52% (79) of the audits carried out to date have been graded as Requires Improvement and 36% (55) graded as Good.

The key themes for areas for development from March audits are:-
• More detailed cases notes needed
• Inclusion of Chronology and Genograms
• SMART targets in plans
• EH plans not to be so adult focussed
• Supervision notes to be more reflective

Team managers across the service were invited to attend a 'Team Manager Auditing and Applying Judgement' workshop during the month which was organised by the Quality Learning and Development Team in Childrens Social Care.

### 12.1 — Team Manager Audits

| Scorecard Measure | Outstanding | Good | Requires Improvement | Inadequate | Inadequate - Critical | Total |
|---|---|---|---|---|---|---|
| Apr-16 | 0 | 3 | 11 | 1 | 0 | 15 |
| May-16 | 0 | 6 | 8 | 0 | 0 | 14 |
| Jun-16 | 0 | 0 | 0 | 0 | 0 | 0 |
| Jul-16 | 0 | 6 | 7 | 2 | 0 | 15 |
| Aug-16 | 0 | 5 | 10 | 1 | 0 | 16 |
| Sep-16 | 1 | 5 | 6 | 2 | 0 | 14 |
| Oct-16 | 0 | 2 | 3 | 0 | 0 | 5 |
| Nov-16 | 0 | 4 | 11 | 0 | 0 | 15 |
| Dec-16 | 0 | 5 | 6 | 3 | 0 | 14 |
| Jan-17 | 0 | 11 | 3 | 0 | 0 | 14 |
| Feb-17 | 1 | 7 | 4 | 2 | 0 | 14 |
| Mar-17 | 0 | 1 | 10 | 4 | 0 | 15 |
| Total to date | 2 | 55 | 79 | 15 | 0 | 151 |
| % of total to date | 1% | 36% | 52% | 10% | 0% | |

**Overall Grading's from EH Team Manager Audits for March 2017**



Legend: Outstanding, Good, Requires Improvement, Inadequate, Inadequate - Critical

### Response Rates

| Scorecard Measure | North Number | North % | South Number | South % | Central Number | Central % | Borough Wide Services Number | Borough Wide Services % |
|---|---|---|---|---|---|---|---|---|
| Apr-16 | 4 out of 5 | 80% | 2 out of 3 | 67% | 6 out of 6 | 100% | 3 out of 3 | 100% |
| May-16 | 3 out of 4 | 75% | 4 out of 4 | 100% | 4 out of 6 | 66% | 3 out of 3 | 100% |
| Jun-16 | - | - | - | - | - | - | - | - |
| Jul-16 | 4 out of 4 | 100% | 2 out of 4 | 50% | 6 out of 6 | 100% | 3 out of 3 | 100% |
| Aug-16 | 4 out of 4 | 100% | 3 out of 3 | 100% | 6 out of 6 | 100% | 3 out of 3 | 100% |
| Sep-16 | 4 out of 4 | 100% | 3 out of 3 | 100% | 6 out of 6 | 100% | 1 out of 2 | 66% |
| Oct-16 | 2 out of 2 | 100% | 0 out of 1 | 0% | 2 out of 2 | 100% | 1 out of 2 | 50% |
| Nov-16 | 3 out of 3 | 100% | 4 out of 4 | 100% | 6 out of 6 | 100% | 2 out of 2 | 100% |
| Dec-16 | 4 out of 4 | 100% | 2 out of 2 | 100% | 6 out of 6 | 100% | 2 out of 2 | 100% |
| Jan-17 | 4 out of 4 | 100% | 2 out of 2 | 100% | 6 out of 6 | 100% | 2 out of 2 | 100% |
| Feb-17 | 4 out of 4 | 100% | 3 out of 4 | 75% | 6 out of 6 | 100% | 1 out of 2 | 50% |
| Mar-17 | 4 out of 4 | 100% | 4 out of 4 | 75% | 5 out of 6 | 83% | 2 out of 2 | 100% |

**Team Manager's Monthly Grading by Locality - March 2017**



| | Outstanding | Good | Requires Improvement | Inadequate | Inadequate Critical | Not Returned | Total |
|---|---|---|---|---|---|---|---|
| North Locality | 0 | 0 | 4 | 0 | 0 | 0 | 4 |
| South Locality | 0 | 1 | 2 | 1 | 0 | 0 | 4 |
| Central Locality | 0 | 0 | 2 | 3 | 0 | 1 | 6 |
| Boroughwide Services | 0 | 0 | 2 | 0 | 0 | 0 | 2 |
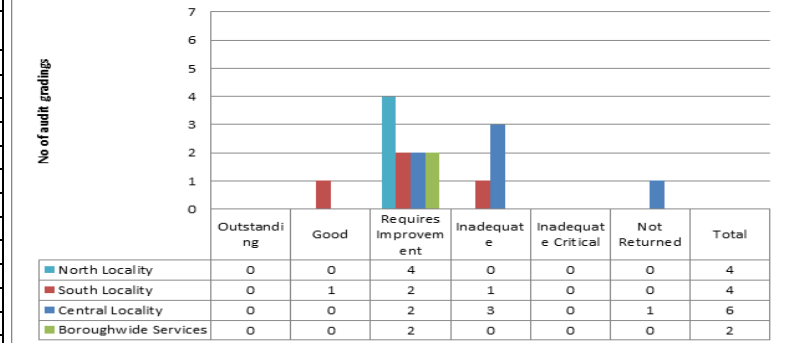
## EARLY HELP - HUMAN RESOURCES (HR)

| DEFINITION | Establishment Information | Owner | David McWilliams |
|---|---|---|---|

**Performance Analysis**

The target for RMBC is 10.2 annual FTE sick days and by the end of March (out-turn) overall performance against this measure was at 11.20 FTE days, therefore not meeting the annual corporate target.

Heads of Service and managers work closely with HR colleagues to provide support to staff whilst managing sickness across the service. There are currently some periods of long-term sickness and in addition seasonal illnesses may have also impacted on sickness levels during the period.

Please note, the sickness value is subject to change and is shown as a projected annual value based on year to date performance in line with the old best value definition.

**13.7**

**Sickness - Annual FTE sick days**

| Scorecard Measure | North | South | Central | Combined Early Help Teams |
|---|---|---|---|---|
| Apr-16 | 11.35 | 6.93 | 17.88 | 13.17 |
| May-16 | 11.41 | 7.25 | 13.80 | 11.91 |
| Jun-16 | 11.05 | 10.31 | 12.22 | 11.94 |
| Jul-16 | 10.68 | 11.26 | 13.21 | 12.06 |
| Aug-16 | 10.31 | 9.89 | 14.21 | 11.83 |
| Sep-16 | 10.76 | 8.99 | 13.92 | 11.63 |
| Oct-16 | 11.16 | 7.78 | 13.17 | 11.25 |
| Nov-16 | 11.83 | 7.79 | 12.43 | 11.21 |
| Dec-16 | 11.63 | 7.89 | 11.57 | 10.78 |
| Jan-17 | 11.67 | 7.95 | 11.5 | 10.73 |
| Feb-17 | 11.5 | 8.2 | 12.06 | 10.91 |
| Mar-17 | 11.92 | 7.70 | 12.63 | 11.20 |

# Children & Young People Services
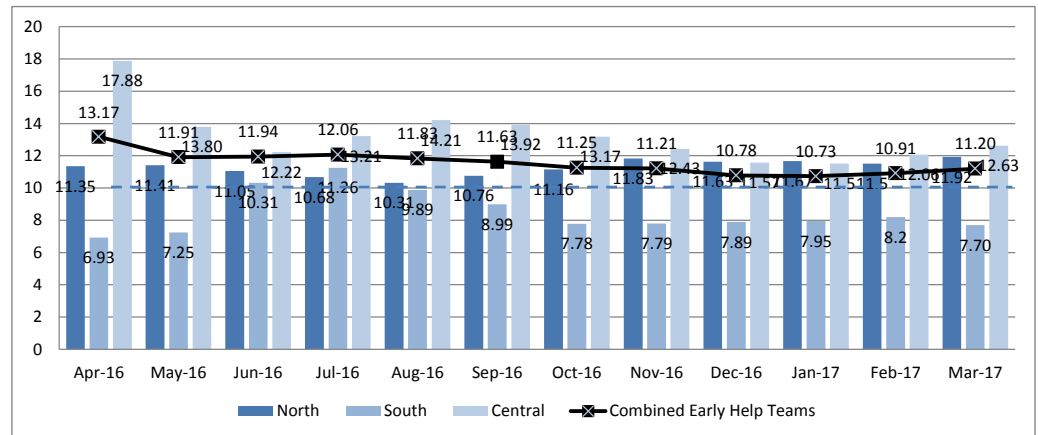
# Safeguarding Children & Families Monthly Performance Report

## As at Month End: March 2017

*Please note: Data reports are not dynamic. Although care is taken to ensure data is as accurate as possible every month, delays in data input can result in changes in figures when reports are re-run retrospectively. To combat this* <u>*at least*</u> *two individual months data is rerun for each indicator.* **In addition the data migration undertaken to facilitate the implementation of the new social care (LCS) and early help (EHM) systems at the end of October 2016 will have impacted on the data validity and recording processes.** *Therefore there may be data discrepancies present when comparing this report to that of the previous month.*

**Document Details**
**Status:** Issue 3
**Date Created:** 19th April 2017
**Created by:** Deborah Johnson, Performance Assurance Manager - Social Care

*'DOT' - Direction of travel represents the direction of 'performance' since the previous month with reference to the polarity of 'good' performance for that measure. Colours have been added to help distinguish better and worse performance. Key Below;-

- ↑ - increase in numbers (no good/bad performance)
- ↑ - improvement in performance
- → - no movement but within limits of target
- → - stable with last month (no good/bad performance)
- ↓ - decline in performance but still within limits of target
- → - no movement, not on target
- ↓ - decrease in numbers (no good/bad performance)
- ↓ - decline in performance, not on target

| NO. | INDICATOR | GOOD PERF IS | DATA NOTE (Monthly) | Jan-17 | Feb-17 | Mar-17 | Year End 2016/17 | DATA NOTE | DOT (Month on Month) | RAG (in month) | Red | Amber | Target Green | 2013/14 | 2014/15 | 2015/16 | STAT NEIGH AVE | BEST STAT NEIGH | NAT AVE | NAT TOP QTILE THRESHOLD |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 1.1 | Number of contacts | Info | Count | 1649 | 1373 | 1653 | 14959 | Financial Year | ↑ | | | | n/a | | 10517 | 12165 | | | | |
| 1.2 | % Contacts with decision within 1 working day | High | Percentage | 79.9% | 93.3% | 90.6% | 86.0% | Financial Year | ↓ | red | <92% | 92%> | 95%+ | | | 96.5% | | | | |
| 1.3 | Number of contacts going onto referral (including MASH referrals) | Info | Count | 293 | 383 | 453 | 5066 | Financial Year | ↑ | | | | n/a | | 4513 | 4915 | | | | |
| 1.4 | % of contacts going onto referral (including MASH referrals) | High | Percentage | 18.7% | 27.3% | 26.6% | 26.6% | Financial Year | ↓ | | range to be set | | | | 42.9% | 40.4% | | | | |
| 1.5 | Rate of referrals per 10,000 population aged under 18 - rolling 12 month performance | Info | Rate per 10,000 | 911.7 | 911.9 | 914.2 | 914.2 | Rolling Year | ↑ | | | | n/a | 689.8 | 800.2 | 780.5 | 655.4 | 333.9 | 548.3 | - |
| 1.6 | % of referrals going onto assessment | High | Percentage | 98.6% | 94.8% | 95.8% | not available | Financial Year | ↑ | green | <83% | 83%> | 86%+ | 77.8% | 69.6% | 77.6% | 85.9% | 99.7% | 87.1% | 97.8% |
| 1.7 | % Referral decision was made within 48 hours | High | Percentage | 98.0% | 99.0% | 98.0% | not available | Financial Year | ↓ | green | <92% | 92%> | 95%+ | 56.3% | 71.2% | 96.5% | | | | |
| 1.8 | % re-referral rate in the current month | Low | Percentage | 22.5% | 23.0% | 25.2% | | | ↓ | amber | 26%+ | 26%< | 23%< | | | | | | | |
| 1.9 | % re-referral rate in 12 months - Rolling year (Corporate Plan 2016 Indicator) | Low | Percentage | 28.0% | 27.7% | 27.6% | 27.6% | Rolling Year | ↑ | amber | 30%+ | 28%< | 26%< | | | | 23.6% | 15.4% | 24.0% | 16.5% |
| 1.10 | Number of CSE referrals in the current month (Corporate Plan 2016 Indicator) | Info | Count | 18 | 26 | 29 | 231 | Financial Year | ↑ | | | | n/a | | | 200 | | | | |
| 2.1 | Number of assessments started | Info | Count | 520 | 645 | 698 | 6174 | Financial Year | ↑ | | | | n/a | | 3780 | 3996 | | | | |
| 2.2 | % of assessments for children's social care completed in 45 working days of referral | High | Percentage | 67.4% | 85.9% | 93.1% | 85.4% | Financial Year | ↑ | green | <83% | 83%> | 86%+ | | 70.1% | 92.8% | 79.8% | 98.3% | 81.5% | 91.2% |
| 2.3 | Open assessments already past 45 working days | Low | Count | 4 | 4 | 21 | | | ↓ | | | | n/a | | | | | | | |
| 2.4 | Number of assessments completed in the current month | Info | Count | 657 | 619 | 626 | 5660 | Financial Year | ↑ | | | | n/a | | | 4064 | | | | |
| 2.5 | % of completed assessments ending in - Ongoing Involvement | High | Percentage | 41.7% | 43.3% | 37.9% | 37.3% | Financial Year | ↓ | red | <40% | 40%> | 45%+ | | | 43.6% | | | | |
| 2.6 | % of completed assessments ending in - No further action | Info | Percentage | 42.5% | 33.1% | 41.9% | 33.7% | Financial Year | ↑ | | | | n/a | | | 40.0% | | | | |
| 2.7 | % of completed assessments ending in - Step down to Early Help / Other Agency | Info | Percentage | 15.2% | 22.5% | 20.3% | 16.7% | Financial Year | ↓ | | | | n/a | | | 15.3% | | | | |
| 2.8 | % of completed assessments ending in - Out of area | Info | Percentage | 0.0% | 0.0% | 0.0% | 0.2% | Financial Year | → | | | | n/a | | | 1.0% | | | | |
| 2.9 | % of completed assessments ending in - Other/Not Recorded | Info | Percentage | 0.6% | 1.1% | 0.0% | 3.2% | Financial Year | ↓ | | | | n/a | | | 0.2% | | | | |
| 3.1 | Number of S47 Investigations | Info | Count | 142 | 148 | 158 | 1428 | Financial Year | ↑ | | | | n/a | 752 | 909 | 1478 | | | | |
| 3.2 | Number of S47 Investigations - rolling 12 month performance | Info | Count | 1408 | 1426 | 1420 | | | ↓ | | | | n/a | | | | | | | |
| 3.3 | Number of S47's per 10,000 population aged 0-17 - rolling 12 month performance | Info | Rate per 10,000 | 249.7 | 252.8 | 251.8 | 251.8 | Financial Year | ↓ | red | more than +/-15 | +/-15 | +/-5 of 158.8 | 141.3 | 156.1 | 262.1 | 149.2 | 75 | 138.2 | - |
| 3.4 | Number of S47 Investigations - Completed | Info | Count | 168 | 152 | 157 | 1376 | Financial Year | ↑ | | | | n/a | | | 1390 | | | | |
| 3.5 | % of S47's with an outcome - Concerns are substantiated and child is judged to be at continuing risk of significant harm | High | Percentage | 47.6% | 61.2% | 51.0% | 55.8% | Financial Year | ↓ | | | | n/a | | 56.3% | 58.3% | | | | |
| 3.6 | % of S47's with an outcome - Concerns are substantiated, but the child is not judged to be at continuing risk of significant harm | Info | Percentage | 36.3% | 21.7% | 35.0% | 27.0% | Financial Year | ↑ | | | | n/a | | 19.8% | 30.2% | | | | |
| 3.7 | % of S47's with an outcome - Concerns not substantiated | Low | Percentage | 16.1% | 13.8% | 11.5% | 11.0% | Financial Year | ↑ | | | | n/a | | | 11.2% | | | | |
| 3.8 | % of S47's with an outcome - Not Recorded | Low | Percentage | 0.0% | 3.3% | 2.5% | 2.0% | Financial Year | ↑ | | | | n/a | | 9.5% | 0.3% | | | | |

*'DOT' - Direction of travel represents the direction of 'performance' since the previous month with reference to the polarity of 'good' performance for that measure. Colours have been added to help distinguish better and worse performance. Key Below;-

- ↑ - increase in numbers (no good/bad performance)
- → - stable with last month (no good/bad performance)
- ↓ - decrease in numbers (no good/bad performance)
- ↑ - improvement in performance
- ↓ - decline in performance but still within limits of target
- ↓ - decline in performance, not on target
- → - no movement but within limits of target
- → - no movement, not on target

| | NO. | INDICATOR | GOOD PERF IS | DATA NOTE (Monthly) | Jan-17 | Feb-17 | Mar-17 | Year End 2016/17 | DATA NOTE | DOT (Month on Month) | RAG (in month) | Red | Amber | Target Green | 2013/14 | 2014/15 | 2015/16 | STAT NEIGH AVE | BEST STAT NEIGH | NAT AVE | NAT TOP QTILE THRESHOLD |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| CIN | 4.1 | Number of open CIN cases | Info | Count | 1704 | 1652 | 1656 | 1656 | As at mth end | ↑ | | | | n/a | 1324 | 1526 | 1430 | | | | |
| | 4.2 | Number of CIN (inc. CPP as per DfE definition) | Info | Count | 2026 | 2006 | 2031 | 2031 | As at mth end | ↑ | | | | n/a | | 1947 | 1805 | | | | |
| | 4.3 | Number of CIN per 10,000 population aged 0-17 - inc. CPP as per DfE definition. (Corporate Plan 2016 Indicator) | Info | Rate per 10,000 | 359.2 | 355.7 | 360.1 | 360.1 | As at mth end | ↑ (green) | Green | more than +/-15 | +/-15 | +/-5 of 346.4 | | 347.1 | 320 | 372.4 | 285.1 | 337.3 | 281.0 |
| | 4.4 | % of CIN (open at least 45 days) with a plan | High | Percentage | 90.9% | 94.2% | 95.5% | 95.5% | As at mth end | ↑ (green) | | <90% | 90%> | 95%+ | | 91.4% | 98.9% | | | | |
| | 4.5 | % of CIN (open at least 45 days) with an up to date plan | High | Percentage | 90.8% | 92.6% | 93.8% | 82.7% | Financial Year | ↑ (green) | | <85% | 85%> | 90%+ | 43.8% | 65.1% | 98.6% | | | | |
| CHILD PROTECTION | 5.1 | Number of open CPP cases | Info | Count | 322 | 354 | 375 | 375 | Financial Year | ↑ | | | | n/a | | 423 | 369 | | | | |
| | 5.2 | Number of Initial CP Conferences (children) - rolling 12 month | Info | Count | 450 | 454 | 490 | 490 | Rolling Year | ↑ | | | | n/a | 428 | 556 | 597 | | | | |
| | 5.3 | Number of Initial CP Conferences (children) per 10,000 population - rolling 12 month | Within limits (low) | Rate per 10,000 | 79.8 | 80.5 | 86.9 | 86.9 | Rolling Year | ↓ (red) | Red | 79+ | 79< | 74.1< | 75.9 | 98.6 | 105.9 | 69.2 | 40 | 61.6 | - |
| | 5.4 | Number of Initial CP Conferences (children) - in month | Info | Count | 42 | 53 | 51 | | | ↓ | | range to be set | | | | | | | | | |
| | 5.5 | % of initial child protection conference (ICPCs) completed within 15 days of S47 (based on number of children) | High | Percentage | 97.6% | 98.1% | 90.2% | 91.4% | Financial Year | ↓ (red) | Amber | <85% | 85%> | 90%+ | 81.5% | 65.0% | 88.3% | 85.7% | 100.0% | 74.7% | 88.5% |
| | 5.6 | Number of children with a CP plan per 10,000 population under 18 | Low | Rate per 10,000 | 57.1 | 62.8 | 66.5 | 66.5 | As at mth end | ↓ (red) | Red | more than +/-10 | +/-10 | +/-5 of 52.3 | 69.2 | 74.7 | 65.4 | 46.1 | 26.4 | 42.9 | - |
| | 5.7 | Number of children becoming subject to a CP plan per 10,000 population | Info | Rate per 10,000 | 73.1 | 74.0 | 80.2 | 80.2 | Rolling Year | ↑ | | | | n/a | 72.37 | 93.05 | 93.8 | | | | |
| | 5.8 | Number of discontinuations of a CP plan per 10,000 population - rolling 12 months performance | High | Rate per 10,000 | 81.4 | 80.4 | 79.5 | 79.5 | Rolling Year | ↓ (amber) | Green | <55 | 55> | 59.9+ | 62.7 | 85.4 | 105.0 | 67.8 | 39.0 | 52.1 | - |
| | 5.9 | % of children becoming the subject of a CP plan for a second or subsequent time within 2 years - rolling 12 months (Corporate Plan 2016) | Low | Percentage | 8.3% | 8.4% | 8.4% | 8.4% | Rolling Year | → (amber) | Red | 6%+ | 6%< | 4%< | 4.4% | 4.0% | 4.7% | | | | |
| | 5.10 | % of children becoming the subject of a CP plan for a second or subsequent time - ever - rolling 12 months | Low | Percentage | 17.5% | 19.4% | 19.7% | 19.7% | Rolling Year | ↓ (red) | Red | 16%+ | 16%< | 14%< | 11.1% | 10.8% | 12.7% | 16.1% | 7.7% | 16.6% | 13.3% |
| | 5.11 | % of open CP plans lasting 2 years or more | Low | Percentage | 0.3% | 0.3% | 0.3% | 0.3% | As at mth end | → (green) | Green | 3.6%+ | 3.6%< | 2.6%< | 4.9% | 4.2% | 0.8% | 1.6% | 0.0% | 2.3% | 0.0% |
| | 5.12 | % of CP plans lasting 2 years or more - ceased within period | Low | Percentage | 0.0% | 0.0% | 0.0% | 1.8% | Financial Year | → (green) | Green | 6.5%+ | 6.5%< | 4.5%< | 6.8% | 4.2% | 4.8% | 3.4% | 0.0% | 3.7% | 2.4% |
| | 5.13 | % of CP cases which were reviewed within timescales | High | Percentage | 100.0% | 100.0% | 100.0% | 98.6% | Financial Year | → (green) | Green | <95% | 95%> | 98%+ | 95.3% | 96.4% | 94.2% | 97.6% | 100.0% | 94.0% | 100.0% |
| | 5.14 | % CPP with an up to date plan | High | Percentage | 96.9% | 94.1% | 96.3% | | | ↑ (green) | Green | <93% | 93%> | 95%+ | | | | | | | |
| | 5.15 | % of CPP with visits in the last 2 weeks | High | Percentage | 94.4% | 93.2% | 88.4% | | | ↓ (red) | Red | <90% | 90%> | 95%+ | | | | | | | |
| LOOKED AFTER CHILDREN | 6.1 | Number of Looked After Children | Info | Count | 471 | 484 | 487 | 487 | As at mth end | ↑ | | | | n/a | | 407 | 432 | | | | |
| | 6.2 | Rate of Looked After Children per 10,000 population aged under 18 | Info | Rate per 10,000 | 83.6 | 85.9 | 86.4 | 86.4 | As at mth end | ↑ | Red | more than +/-5 | +/-5 | up to +/-2 of 73.5 | 70 | 70 | 76.6 | 75.8 | 56.0 | 60.0 | - |
| | 6.3 | Admissions of Looked After Children | Info | Count | 9 | 26 | 20 | 264 | Financial Year | ↓ | | | | n/a | 147 | 175 | 208 | | | | |
| | 6.4 | Number of children who have ceased to be Looked After Children | High | Count | 21 | 14 | 15 | 210 | Financial Year | ↑ (green) | | | | n/a | 136 | 160 | 192 | | | | |
| | 6.5 | Percentage of LAC who have ceased to be looked after due to permanence (Special Guardianship Order, Residence Order, Adoption) | High | Percentage | 42.9% | 28.6% | 13.3% | 28.3% | Financial Year | ↓ (red) | Red | <33% | 33%> | 35%+ | 40.4% | 37.5% | 40.1% | | | | |
| | 6.6 | Percentage of LAC who have ceased to be looked after due to a Special Guardianship Order | High | Percentage | 0.0% | 14.3% | 0.0% | | | ↓ (red) | | range to be set | | | | | | | | | |
| | 6.7 | LAC cases reviewed within timescales | High | Percentage | 82.6% | 87.1% | 91.5% | 94.7% | Financial Year | ↑ (green) | Amber | <90% | 90%> | 95%+ | 98.6% | 94.9% | 83.3% | | | | |
| | 6.8 | % of children adopted | High | Percentage | 42.9% | 7.1% | 13.3% | 14.8% | Financial Year | ↑ (green) | Red | <20% | 20%> | 22.7%+ | 26.5% | 26.3% | 22.9% | 18.8% | 27.0% | 15.0% | 21.0% |
| | 6.9 | Health of Looked After Children - up to date Health Assessments | High | Percentage | 92.1% | 88.4% | 87.1% | 87.1% | As at mth end | ↓ (red) | Red | <90% | 90%> | 95%+ | 82.7% | 81.4% | 92.8% | | | | |
| | 6.10 | Health of Looked After Children - up to date Dental Assessments | High | Percentage | 63.8% | 62.3% | 62.7% | 62.7% | As at mth end | ↑ (green) | Red | <90% | 90%> | 95%+ | 42.5% | 58.8% | 94.5% | | | | |
| | 6.11 | Health of Looked After Children - Initial Health Assessments carried out within 20 working days | High | Percentage | 0.0% | 37.5% | 42.9% | | | ↑ (green) | | range to be set | | | | | | | | | |

| NO. | INDICATOR | GOOD PERF IS | DATA NOTE (Monthly) | Jan-17 | Feb-17 | Mar-17 | Year End 2016/17 | DATA NOTE | DOT (Month on Month) | RAG (in month) | Red | Amber | Target Green | 2013/14 | 2014/15 | 2015/16 | STAT NEIGH AVE | BEST STAT NEIGH | NAT AVE | NAT TOP QTILE THRESHOLD |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 6.12 | % of LAC with a PEP | High | Percentage | 96.1% | 94.2% | 97.0% | 97.0% | As at mth end | ↑ | (green) | <90% | 90%> | 95%+ | 65.7% | 68.7% | 97.8% | | | | |
| 6.13 | % of LAC with up to date PEPs | High | Percentage | 77.6% | 54.2% | 68.2% | 68.2% | As at mth end | ↑ | (red) | <90% | 90%> | 95%+ | 72.9% | 71.4% | 95.0% | | | | |
| 6.14 | % of eligible LAC with an up to date plan | High | Percentage | 78.6% | 77.7% | 79.3% | 64.1% | Financial Year | ↑ | (red) | <93% | 93%> | 95%+ | 67.0% | 98.8% | 98.4% | | | | |
| 6.15 | % of completed LAC visits which were completed within timescale - National Minimum standard | High | Percentage | 87.7% | 89.5% | 94.5% | 94.5% | Financial Year | ↑ | (red) | <95% | 95%> | 98%+ | | 94.9% | 98.1% | | | | |
| 6.16 | % of completed LAC visits which were completed within timescale - Rotherham standard | High | Percentage | 81.5% | 86.8% | 86.4% | 86.4% | Financial Year | ↓ | (amber) | <85% | 85%> | 90%+ | | 64.0% | 80.2% | | | | |
| 7.1 | Number of care leavers | Info | Count | 223 | 223 | 223 | 223 | As at mth end | → | | | | n/a | | 183 | 197 | | | | |
| 7.2 | % of eligible LAC with an up to date pathway plan | High | Percentage | - | - | 54.0% | Not available | Financial Year | - | (red) | <93% | 93%> | 95%+ | | 69.8% | 97.5% | | | | |
| 7.3 | % of care leavers in suitable accommodation | High | Percentage | 95.1% | 98.2% | 96.9% | 96.9% | Financial Year | ↓ | (amber) | <95% | 95%> | 98%+ | 96.3% | 97.8% | 96.5% | 85.1% | 98.0% | 81.0% | 90.0% |
| 7.4 | % of care leavers in employment, education or training | High | Percentage | - | - | 63.2% | not available | Financial Year | - | (red) | <70% | 70%> | 72%+ | 52.3% | 71.0% | 68.0% | 50.4% | 76.0% | 48.0% | 56.0% |
| 8.1 | % of long term LAC in placements which have been stable for at least 2 years | High | Percentage | 66.7% | 65.5% | 67.6% | 67.6% | As at mth end | ↑ | (amber) | <68% | 68%> | 70%+ | 68.8% | 71.9% | 72.7% | 68.2% | 79.0% | 68.0% | 72.0% |
| 8.2 | % of LAC who have had 3 or more placements - rolling 12 months | Low | Percentage | 13.0% | 12.2% | 11.3% | 11.3% | Rolling Year | ↑ | (amber) | 12%+ | 12%< | 9.6%< | 11.2% | 12.0% | 11.9% | 9.2% | 6.0% | 10.0% | 8.0% |
| 8.3 | % of LAC in a family Based setting (Corporate Plan 2016 Indicator) | High | Percentage | 80.3% | 81.6% | 84.6% | | | ↑ | (amber) | range to be set | | 87.5%> | | | | | | | |
| 8.4 | % of LAC placed with parents or other with parental responsibility (P1) | Low | Percentage | 4.9% | 4.8% | 6.0% | | | ↓ | | range to be set | | | | | | | | | |
| 9.1 | % of adoptions completed within 12 months of SHOBPA | High | Percentage | 33.3% | 0.0% | 0.0% | 38.7% | Financial Year | → | (red) | <83% | 83%> | 85%+ | 55.6% | 84.6% | 53.5% | | | | |
| 9.2 | Average number of days between a child becoming Looked After and having a adoption placement (A1) (Rolling 12 months) | Low | Rolling year - ave count | 368.8 | 374.7 | 404.0 | 404.0 | Rolling Year | ↓ | (green) | 511+ | 511< | 487< | 661 | 417.5 | 338.5 | 546.5 | 336.0 | 593.0 | 520.0 |
| 9.3 | Average number of days between a placement order and being matched with an adoptive family (A2) (Rolling 12 months) | Low | Rolling year - ave count | 211.0 | 208.4 | 232.9 | 232.9 | Rolling Year | ↓ | (red) | 127+ | 127< | 121< | 315 | 177.3 | 137.9 | 220.6 | 47.0 | 223.0 | 172.0 |
| 10.1 | Maximum caseload of social workers in key safeguarding teams (excluding children's disability team) | Low | Average count | 36 | 25 | 30 | | | ↓ | (red) | 25+ | 24< | 22< | | | | | | | |
| 10.2 | Maximum caseload of social workers in LAC | Low | Average count | 18 | 17 | 17 | | | → | | 21+ | 20< | 18< | | | | | | | |
| 10.3 | Average number of cases per qualified social worker in LAC | Within Limits | Average count | 12.9 | 11 | 11.6 | 11.6 | As at mth end | ↑ | (green) | over 1% above range | 1% above range | 14-20 | | | | | | | |
| 10.4 | Average number of cases per qualified social worker in Duty Teams | Within Limits | Average count | 15.8 | 13.7 | 13.3 | 13.3 | As at mth end | ↓ | (green) | over 1% above range | 1% above range | 16-22 | | 11.2 | 15.8 | | | | |
| 10.5 | Average number of cases per qualified social worker in CIN North Teams | Within Limits | Average count | 15.2 | 16.7 | 17.4 | 17.4 | As at mth end | ↑ | (green) | over 1% above range | 1% above range | 16-22 | | 18.2 | 16.8 | | | | |
| 10.6 | Average number of cases per qualified social worker in CIN Central Teams | Within Limits | Average count | 15.7 | 16.4 | 17.4 | 17.4 | As at mth end | ↑ | (green) | over 1% above range | 1% above range | 16-22 | | | 18 | | | | |
| 10.7 | Average number of cases per qualified social worker in CIN South Teams | Within Limits | Average count | 17.9 | 18.1 | 18.3 | 18.3 | As at mth end | ↑ | (green) | over 1% above range | 1% above range | 16-22 | | 17.4 | 15.8 | | | | |
| 10.8 | Average number of cases per qualified social worker in Children's Disability Team | Within Limits | Average count | 16.9 | 16 | 15.4 | 15.4 | As at mth end | ↓ | (green) | over 1% above range | 1% above range | 16-22 | | 22.7 | 19.1 | | | | |
| 10.9 | Average number of cases per qualified social worker in Child Sexual Exploitation team | Within Limits | Average count | 2.8 | 2 | 1 | 1 | As at mth end | ↓ | (green) | over 1% above range | 1% above range | 16-22 | | 18 | 5.7 | | | | |

Category labels (left margin): LAC, CARE LEAVERS, PLACEMENTS, ADOPTIONS, CASELOAD
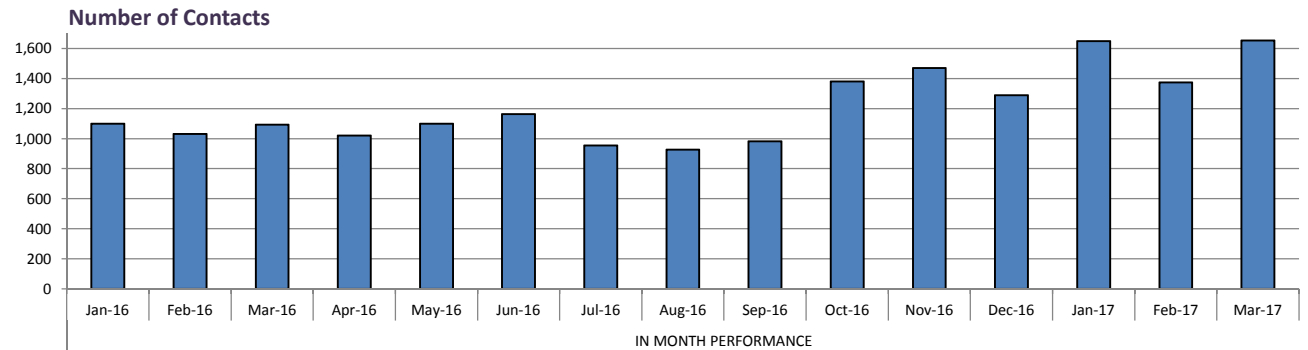
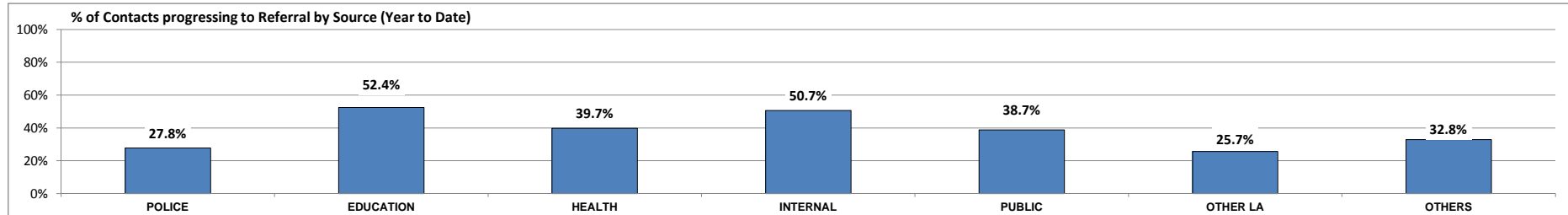# CONTACTS

| DEFINITION | An initial contact is where a LA receives a contact about a child, and where there is a request for general advice, information or a social care service. Contacts received are screened against an agreed multi-agency threshold criteria for social care, where a manager agrees these thresholds have been met the contact progresses to a 'Referral' for consideration of an assessment and/or the services which may be required for a child. |
|---|---|

| PERFORMANCE ANALYSIS | The data suggests that the number of contacts has significantly increased for March (280) and is higher than March 2016, There will be a number of factors that impact on the general volume of contacts . The number of contacts where a decision is achieved in 24 hours and that progress to referral have both slightly decreased however the level of variance may be due to the increase in overall volume of contacts. This will need to be closely monitored in the next quarter as the data transfer, cleansing and inputting stabilises. |
|---|---|

*Data Note: Contacts statistics relate to 'new' contacts only. Contacts on open cases and intended for Early Help services have been manually filtered however the configuration of the new system for contacts and referrals is under review as some data fields have unsuitable data options. It is also known that the number of these 'new contacts' progressing to referral and 'new referrals to social care' (reported on separate page) do not currently tally due to complications between the step-up routine between EHM and LCS parts of the system. Therefore the data below may be subject to change once developments are implemented and/or may not be comparable in the future.*

|  |  | 1.1 | 1.2 | 1.4 |
|---|---|---|---|---|
|  |  | No. Contacts | % Contacts with decision within 1 working day | % Contacts progressing to referral |
| IN MONTH PERFORMANCE | Jan-16 | 1100 | 98.4% | 35.8% |
|  | Feb-16 | 1030 | 98.7% | 38.2% |
|  | Mar-16 | 1092 | 96.5% | 36.8% |
|  | Apr-16 | 1021 | 96.2% | 38.0% |
|  | May-16 | 1099 | 98.6% | 39.7% |
|  | Jun-16 | 1163 | 96.2% | 45.1% |
|  | Jul-16 | 954 | 95.5% | 40.1% |
|  | Aug-16 | 926 | 97.1% | 43.4% |
|  | Sep-16 | 983 | 92.7% | 57.3% |
|  | Oct-16 | 1381 | 82.4% | 29.4% |
|  | Nov-16 | 1469 | 55.8% | 32.2% |
|  | Dec-16 | 1288 | 80.1% | 21.4% |
|  | Jan-17 | 1649 | 79.9% | 18.7% |
|  | Feb-17 | 1373 | 93.3% | 27.3% |
|  | Mar-17 | 1653 | 90.6% | 26.6% |
| ANNUAL TREND | 2013/ 14 |  |  |  |
|  | 2014/ 15 | 10517 |  | 42.9% |
|  | 2015/ 16 | 12165 | 96.5% | 40.5% |
|  | 2016/ 17 | 14959 | 86.0% | 26.6% |

**Number of Contacts**



IN MONTH PERFORMANCE

**% of Contacts progressing to referral**
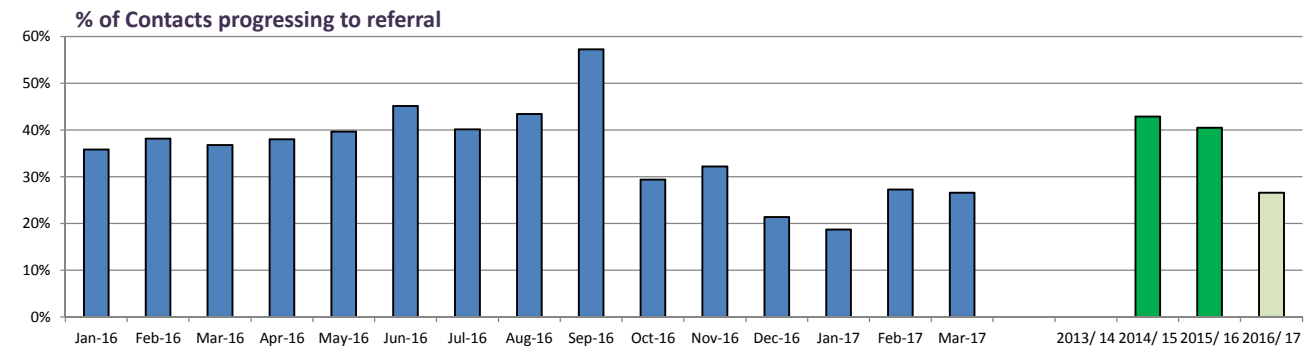
## CONTACTS BY SOURCE

| | |
|---|---|
| **DEFINITION** | An initial contact is where a LA receives a contact about a child, and where there is a request for general advice, information or a social care service. Contacts received are screened against an agreed multi-agency threshold criteria for social care, where a manager agrees these thresholds have been met the contact progresses to a 'Referral' for consideration of an assessment and/or the services which may be required for a child. The analysis below provides a breakdown of numbers and progression rates to referral by the source of contact. |

| | |
|---|---|
| **PERFORMANCE ANALYSIS** | Monitoring of contacts by source has been re-established following a review of the codesets in Liquid Logic, however due to the new coding options in the system this data should be analysed with caution. Further work is to be carried out within the performance team to ensure the codesets are being group correctly in Liquid Logic to ensure performance data is accurate. The number of contacts progressing to referrals is very low for some agencies, however it should be noted that police conversion rates are impacted by the high proportion of domestic abuse notifications recieved. It is a requirement that social care services are notified of all instances of domestic abuse when there is a child living in the household, even if the risk to the child is very low. Although this skews the performance rate the information allows for an analysis of risk to be formed and monitored over time on households to allow for consideration of intervention when there are repeated events (either Early Help or Social Care). |

| | | (1) POLICE | | | (2) Education services (Inc. Schools) | | | (3) Health services | | | (4) Internal council services | | | (5) Members of public (Inc. self / parent) | | | (6) OTHER LOCAL AUTHORITIES | | | (7) Others (Inc. Children centres, Legal services, cafcass) | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | | Total Contacts | No. prog to referral | % prog. to referral | Total Contacts | No. prog to referral | % prog. to referral | Total Contacts | No. prog to referral | % prog. to referral | Total Contacts | No. prog to referral | % prog. to referral | Total Contacts | No. prog to referral | % prog. to referral | Total Contacts | No. prog to referral | % prog. to referral | Total Contacts | No. prog to referral | % prog. to referral |
| **IN MONTH PERFORMANCE** | Jan-16 | 408 | 86 | 21.1% | 168 | 105 | 62.5% | 121 | 52 | 43.0% | 142 | 68 | 47.9% | 142 | 53 | 37.3% | 0 | 0 | - | 119 | 30 | 25.2% |
| | Feb-16 | 404 | 121 | 30.0% | 133 | 79 | 59.4% | 119 | 56 | 47.1% | 167 | 81 | 48.5% | 99 | 24 | 24.2% | 0 | 0 | - | 108 | 32 | 29.6% |
| | Mar-16 | 360 | 97 | 26.9% | 141 | 81 | 57.4% | 129 | 53 | 41.1% | 161 | 66 | 41.0% | 164 | 56 | 34.1% | 0 | 0 | - | 137 | 49 | 35.8% |
| | Apr-16 | 328 | 118 | 36.0% | 167 | 109 | 65.3% | 107 | 68 | 63.6% | 182 | 111 | 61.0% | 124 | 61 | 49.2% | 0 | 0 | - | 113 | 40 | 35.4% |
| | May-16 | 404 | 156 | 38.6% | 202 | 146 | 72.3% | 132 | 73 | 55.3% | 132 | 72 | 54.5% | 120 | 60 | 50.0% | 0 | 0 | - | 109 | 53 | 48.6% |
| | Jun-16 | 404 | 147 | 36.4% | 169 | 133 | 78.7% | 183 | 114 | 62.3% | 137 | 83 | 60.6% | 111 | 57 | 51.4% | 0 | 0 | - | 159 | 61 | 38.4% |
| | Jul-16 | 405 | 177 | 43.7% | 62 | 35 | 56.5% | 114 | 67 | 58.8% | 123 | 81 | 65.9% | 105 | 59 | 56.2% | 0 | 0 | - | 145 | 67 | 46.2% |
| | Aug-16 | 352 | 152 | 43.2% | 2 | 1 | 50.0% | 144 | 98 | 68.1% | 150 | 91 | 60.7% | 156 | 98 | 62.8% | 0 | 0 | - | 122 | 61 | 50.0% |
| | Sep-16 | 360 | 177 | 49.2% | 137 | 108 | 78.8% | 134 | 93 | 69.4% | 136 | 107 | 78.7% | 109 | 72 | 66.1% | 3 | 3 | 100.0% | 104 | 52 | 50.0% |
| | Oct-16 | 443 | 107 | 24.2% | 165 | 80 | 48.5% | 208 | 56 | 26.9% | 156 | 57 | 36.5% | 125 | 36 | 28.8% | 15 | 4 | 26.7% | 153 | 32 | 20.9% |
| | Nov-16 | 541 | 136 | 25.1% | 261 | 102 | 39.1% | 177 | 47 | 26.6% | 122 | 61 | 50.0% | 146 | 56 | 38.4% | 81 | 21 | 25.9% | 141 | 50 | 35.5% |
| | Dec-16 | 512 | 88 | 17.2% | 152 | 51 | 33.6% | 161 | 41 | 25.5% | 121 | 25 | 20.7% | 150 | 49 | 32.7% | 55 | 6 | 10.9% | 137 | 16 | 11.7% |
| | Jan-17 | 687 | 83 | 12.1% | 208 | 76 | 36.5% | 195 | 22 | 11.3% | 183 | 61 | 33.3% | 185 | 26 | 14.1% | 39 | 14 | 35.9% | 152 | 27 | 17.8% |
| | Feb-17 | 535 | 103 | 19.3% | 220 | 97 | 44.1% | 164 | 26 | 15.9% | 113 | 55 | 48.7% | 136 | 34 | 25.0% | 67 | 21 | 31.3% | 138 | 39 | 28.3% |
| | Mar-17 | 602 | 103 | 17.1% | 254 | 109 | 42.9% | 200 | 57 | 28.5% | 226 | 99 | 43.8% | 160 | 22 | 13.8% | 51 | 11 | 21.6% | 160 | 38 | 23.8% |
| **ANNUAL TREND** | 2013/ 14 | | | | | | | | | | | | | | | | | | | | | |
| | 2014/ 15 | | | | | | | | | | | | | | | | | | | | | |
| | 2015/ 16 | 4383 | 1321 | 30.1% | 1586 | 909 | 57.3% | 1636 | 789 | 48.2% | 1735 | 866 | 49.9% | 1303 | 513 | 39.4% | 2 | 0.0% | 0.0% | 1520 | 517 | 34.0% |
| | 2016/ 17 | 5573 | 1547 | 27.8% | 1999 | 1047 | 52.4% | 1919 | 762 | 39.7% | 1781 | 903 | 50.7% | 1627 | 630 | 38.7% | 311 | 80 | 25.7% | 1633 | 536 | 32.8% |

**% of Contacts progressing to Referral by Source (Year to Date)**

| POLICE | EDUCATION | HEALTH | INTERNAL | PUBLIC | OTHER LA | OTHERS |
|---|---|---|---|---|---|---|
| 27.8% | 52.4% | 39.7% | 50.7% | 38.7% | 25.7% | 32.8% |

## REFERRALS

| DEFINITION | An Initial Contact will be progressed to a 'referral' where the social worker or manager considers an assessment and/or services may be required for a child or further information is required to make an informed decision. |
|---|---|

**PERFORMANCE ANALYSIS**

The data presented for the period October to March should be treated with caution due to the implementation of the new case management system. On this presentation the data suggests that the percentage of referrals moving on to an assessment remains within a good range, sustaining performance at above the statistical and national averages and placing performance in the national top quartile. This will be primarily linked to the MASH service now completing the full information screening process within the 'Contact' part of the child's pathway including any multi-agency work. Previously any multi-agency work was undertaken within 'Referral'. Timeliness standards have also been sustained at a good level with the expectation that all screening is now completed to allow referral to progress to assessment within one working day. Therefore it is expected that any referrals not progressing to assessment or responded to within the timescale below would be by exception. However we will need to see this performance sustained for a further quarter to have some confidence in its validity. Targets and measures may also be updated to reflect these new processes and standards.

The data suggests a small increase against an overall downward trajectory for re-referrals . This indicator is usually a reflection of the quality of the practice and as this improves so the indicator should reduce. Considering this data presentation for this month the service has increased to just above the locally set target (within the Corporate Plan) of 23% therefore indicating that less children's needs are being met in a sustained way. This reinforces the findings of our audit programme which is trying to help us move beyond compliance. As the improvement strategies are implemented we should expect to see a continued downward trend. The number of new CSE cases remains relatively stable.

| | 1.3 | 1.10 | 1.7 | 1.6 | 1.8 | 1.9 |
|---|---|---|---|---|---|---|
| | No. of Referrals | No. of CSE Referrals (Corporate Plan 2016/17 Indicator) | % Referral decision was made within 48 hours | % Referrals going on to Assessment | % Re-referrals - had a referral in last 12 months - in month | % Re-referrals - had a referral in last 12 months - rolling 12 months |
| **IN MONTH PERFORMANCE** | | | | | | |
| Jan-16 | 394 | 17 | 96.4% | 71.1% | 29.4% | |
| Feb-16 | 393 | 21 | 97.7% | 70.0% | 28.6% | |
| Mar-16 | 402 | 40 | 99.0% | 77.6% | 27.7% | |
| Apr-16 | 388 | 22 | 97.8% | 78.9% | 33.3% | 30.7% |
| May-16 | 436 | 18 | 96.4% | 75.2% | 26.5% | 30.5% |
| Jun-16 | 525 | 12 | 94.7% | 74.5% | 27.5% | 29.9% |
| Jul-16 | 383 | 14 | 96.3% | 84.1% | 32.3% | 30.0% |
| Aug-16 | 402 | 9 | 95.9% | 78.4% | 29.2% | 29.7% |
| Sep-16 | 563 | 12 | 91.1% | 79.6% | 34.3% | 30.4% |
| Oct-16 | 461 | 17 | 34.0% | 89.0% | 24.3% | 28.7% |
| Nov-16 | 478 | 23 | 98.0% | 98.3% | 28.2% | 28.6% |
| Dec-16 | 301 | 31 | 100.0% | 97.7% | 24.9% | 28.3% |
| Jan-17 | 293 | 18 | 98.0% | 98.6% | 22.5% | 28.0% |
| Feb-17 | 383 | 26 | 99.0% | 94.8% | 23.0% | 27.7% |
| Mar-17 | 453 | 29 | 98.0% | 95.8% | 25.2% | 27.6% |
| **ANNUAL TREND** | | | | | | |
| 2013/ 14 | | | | | 28.9% | |
| 2014/ 15 | 4513 | | | 69.6% | 22.8% | |
| 2015/ 16 | 4915 | 200 | 96.5% | 77.6% | 30.9% | |
| 2016/ 17 | 5066 | 231 | not available | not available | not available | |
| **LATEST BENCHMARKING** | | | | | | |
| SN AVE | | | | 85.9% | | 23.6% |
| BEST SN | | | | 99.7% | | 15.4% |
| NAT AVE | | | | 87.1% | | 24.0% |
| NAT TOP QTILE | | | | 97.8% | | 16.5% |

**% Referrals going on to Assessment**



IN MONTH PERFORMANCE    ANNUAL TREND    LATEST BENCHMARKING

**% Re-referrals - had a referral in last 12 months - in month**



IN MONTH PERFORMANCE    ANNUAL TREND
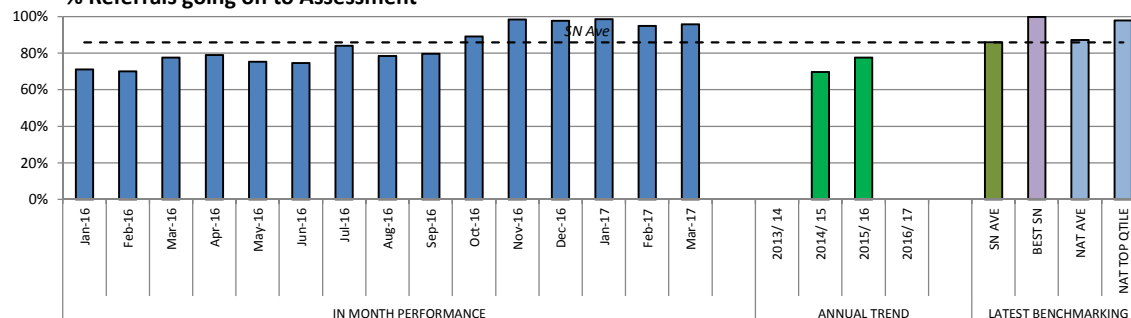
## ASSESSMENTS - STARTED

| DEFINITION | If a child meets the Children's Act definition of 'Child in Need' or is likely to be at risk of significant harm, authorisation will be given for an assessment of needs to be started to determine which services to provide and what action to take. |
|---|---|

**PERFORMANCE ANALYSIS**

At the end of the financial year there has been a increase in the number of single social work assessments started, this is significantly above those started this time last year. This data should be treated with caution due to the implementation of the new case management system.

|  | 2.1<br>Number of Assessments started |
|---|---|
| Jan-16 | 390 |
| Feb-16 | 356 |
| Mar-16 | 426 |
| Apr-16 | 375 |
| May-16 | 409 |
| Jun-16 | 476 |
| Jul-16 | 430 |
| Aug-16 | 418 |
| Sep-16 | 589 |
| Oct-16 | 503 |
| Nov-16 | 654 |
| Dec-16 | 457 |
| Jan-17 | 520 |
| Feb-17 | 645 |
| Mar-17 | 698 |

**IN MONTH PERFORMANCE**

**ANNUAL TREND**

| 2013/ 14 | |
|---|---|
| 2014/ 15 | 3929 |
| 2015/ 16 | 3996 |
| 2016/ 17 | 6174 |

**LATEST BENCHMARKING**

| SN AVE | |
|---|---|
| BEST SN | |
| NAT AVE | |
| NAT TOP QTILE | |

**Number of Assessments started**



IN MONTH PERFORMANCE
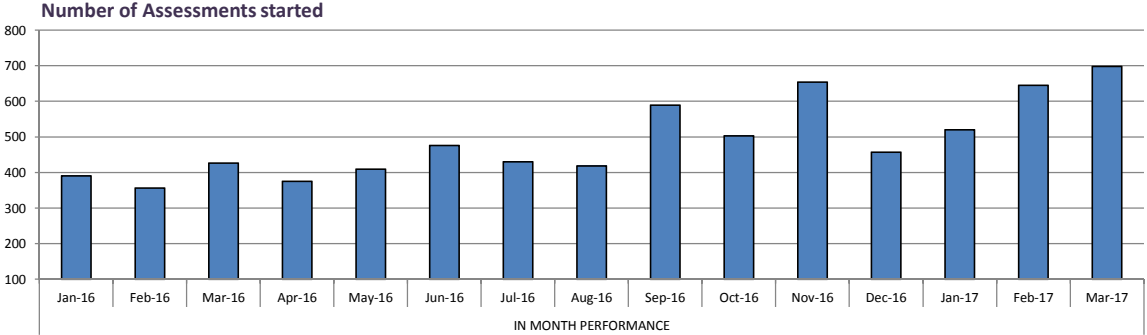
## ASSESSMENTS - COMPLETED

| DEFINITION | National Working Together guidelines state that the maximum timeframe for the assessment to be completed is 45 working days from the point of referral. If, in discussion with a child and their family and other professionals, an assessment exceeds 45 working days the social worker should record the reasons for |
|---|---|

**PERFORMANCE ANALYSIS**

March sees performance of assessments completed in time has improved and remains better than the national and statistical neighbour average. However the number open past 45 days is significantly higher than the past 4 months this is likely to reflect a delay in input for those completed towards the end of the month but this will be reviewed by the head of service to ensure childrens outcomes are not being impacted by delay. Compliance continues to be monitored at fortnightly performance meetings where team managers address any remedial action for those out of time. Managers are receiving support from the Liquid Logic Project team in addressing validation issues caused by the data migration into the new system.

|  |  | 2.4 | 2.2 | 2.3 |
|---|---|---|---|---|
|  |  | No. of Assessments completed in Month | % completed within 45 working days | Open assessments already past 45 working days |
| IN MONTH PERFORMANCE | Jan-16 |  | 92.7% | 6 |
|  | Feb-16 |  | 96.6% | 1 |
|  | Mar-16 |  | 98.4% | 0 |
|  | Apr-16 | 332 | 98.4% | 6 |
|  | May-16 | 339 | 97.7% | 8 |
|  | Jun-16 | 354 | 96.5% | 8 |
|  | Jul-16 | 330 | 94.8% | 13 |
|  | Aug-16 | 468 | 89.6% | 15 |
|  | Sep-16 | 382 | 71.1% | 26 |
|  | Oct-16 | 401 | 82.0% | 35 |
|  | Nov-16 | 561 | 77.9% | 3 |
|  | Dec-16 | 591 | 73.6% | 9 |
|  | Jan-17 | 657 | 67.4% | 4 |
|  | Feb-17 | 619 | 85.9% | 4 |
|  | Mar-17 | 626 | 93.1% | 21 |

| ANNUAL TREND | 2013/ 14 |  |  |  |
|---|---|---|---|---|
|  | 2014/ 15 |  | 88.8% |  |
|  | 2015/ 16 |  | 92.8% |  |
|  | 2016/ 17 | 5660 | 85.4% |  |

| LATEST BENCHMARKING | SN AVE |  | 79.8% |  |
|---|---|---|---|---|
|  | BEST SN |  | 98.3% |  |
|  | NAT AVE |  | 81.5% |  |
|  | NAT TOP QTILE |  | 91.2% |  |

**% completed within 45 working days**
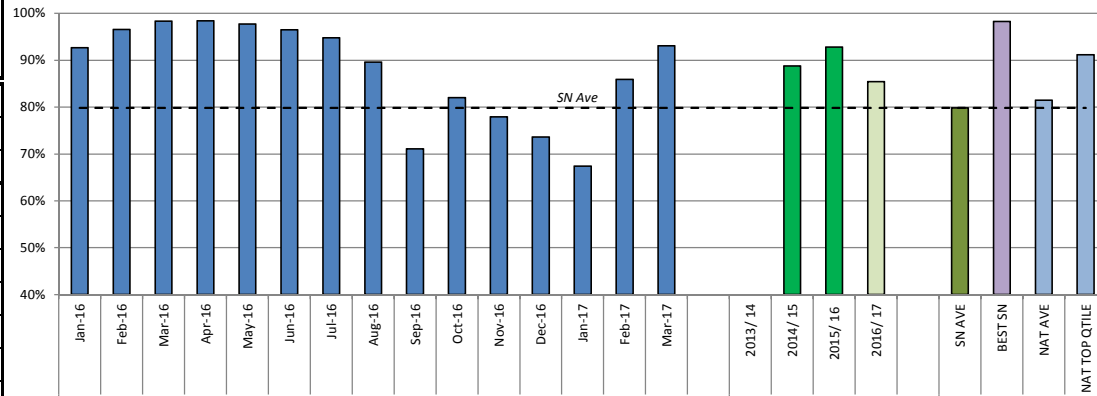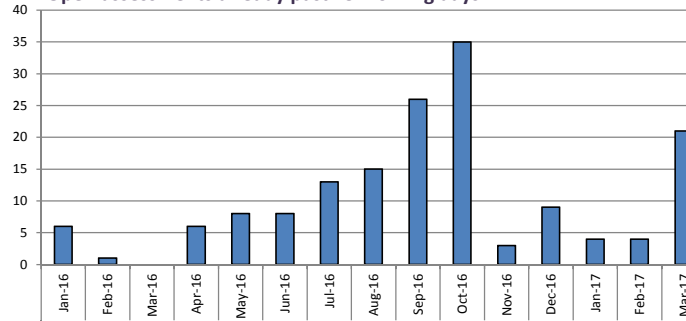


**Open assessments already past 45 working days**

| DEFINITION | Every assessment should be focused on outcomes, deciding which services and support to provide to deliver improved welfare for the child and reflect the child's best interests.<br>Local monitoring processes were reviewed and new outcome options established June 2015 therefore care should be taken when comparing trend data from before that time. |
|---|---|

**PERFORMANCE ANALYSIS:** Due to the new outcome coding options in the new system this data should be analysed with caution. March data suggests a decrease in the numbers of assessments resulting in ongoing involvement or a step down to early help. Further system adjustments will be made if 'outcome' options need to be added. This will continue to be monitored at performance meetings and through "No Further Action" (NFA) auditing to ensure the threshold is being appropriately and consistently applied both within the assessment and duty teams and by MASH managers transferring the referrals.

*Data Note: The October figure for Not Recorded/Other is particularly high and following investigation it is due to how the data came across in migration.*

| | | 2.5 Ongoing Involvement | | | 2.6 No further action | | | 2.7 Step down to Early Help | | | 2.8 Out of area | | | 2.9 Not Recorded/Other | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| IN MONTH PERFORMANCE | Jan-16 | 206 of 492 | 41.9% | | 165 of 492 | 43.4% | | 118 of 492 | 24.0% | | 3 of 492 | 0.6% | | 0 of 492 | 0.0% | |
| | Feb-16 | 163 of 380 | 42.9% | | 128 of 380 | 42.0% | | 85 of 380 | 22.4% | | 2 of 380 | 0.5% | | 2 of 380 | 0.5% | |
| | Mar-16 | 158 of 305 | 51.8% | | 98 of 305 | 32.1% | | 46 of 305 | 15.1% | | 1 of 305 | 0.3% | | 2 of 305 | 0.7% | |
| | Apr-16 | 106 of 332 | 31.9% | | 66 of 332 | 19.9% | | 77 of 332 | 23.2% | | 3 of 332 | 0.9% | | 0 of 332 | 0.0% | |
| | May-16 | 129 of 339 | 38.1% | | 73 of 339 | 21.5% | | 51 of 339 | 15.0% | | 2 of 339 | 0.6% | | 1 of 339 | 0.3% | |
| | Jun-16 | 149 of 354 | 42.1% | | 83 of 354 | 23.4% | | 49 of 354 | 13.8% | | 2 of 354 | 0.6% | | 1 of 354 | 0.3% | |
| | Jul-16 | 172 of 330 | 52.1% | | 104 of 330 | 31.5% | | 53 of 330 | 16.1% | | 1 of 330 | 0.3% | | 0 of 330 | 0.0% | |
| | Aug-16 | 160 of 468 | 34.2% | | 125 of 468 | 26.7% | | 59 of 468 | 12.6% | | 0 of 468 | 0.0% | | 1 of 468 | 0.2% | |
| | Sep-16 | 126 of 382 | 33.0% | | 76 of 382 | 19.9% | | 26 of 382 | 6.8% | | 3 of 382 | 0.8% | | 1 of 382 | 0.3% | |
| | Oct-16 | 55 of 401 | 13.7% | | 147 of 401 | 36.7% | | 42 of 401 | 10.5% | | 0 of 401 | 0.0% | | 157 of 401 | 39.2% | |
| | Nov-16 | 213 of 561 | 38.0% | | 233 of 561 | 41.5% | | 110 of 561 | 19.6% | | 0 of 561 | 0.0% | | 5 of 561 | 0.9% | |
| | Dec-16 | 222 of 591 | 37.6% | | 255 of 591 | 43.1% | | 111 of 591 | 18.8% | | 0 of 591 | 0.0% | | 3 of 591 | 0.5% | |
| | Jan-17 | 274 of 657 | 41.7% | | 279 of 657 | 42.5% | | 100 of 657 | 15.2% | | 0 of 657 | 0.0% | | 4 of 657 | 0.6% | |
| | Feb-17 | 268 of 619 | 43.3% | | 205 of 619 | 33.1% | | 139 of 619 | 22.5% | | 0 of 619 | 0.0% | | 7 of 619 | 1.1% | |
| | Mar-17 | 237 of 626 | 37.9% | | 262 of 626 | 41.9% | | 127 of 626 | 20.3% | | 0 of 626 | 0.0% | | 0 of 626 | 0.0% | |
| ANNUAL TREND | 2013/14 | | | | | | | | | | | | | | | |
| | 2014/15 | | | | | | | | | | | | | | | |
| | 2015/16 | 1772 of 4064 | 43.6% | | 1624 of 4064 | 40.7% | | 621 of 4064 | 15.4% | | 40 of 4064 | 1.0% | | 7 of 4064 | 0.2% | |
| | 2016/17 | 2111 of 5660 | 37.3% | | 1908 of 5660 | 33.7% | | 944 of 5660 | 16.7% | | 11 of 5660 | 0.2% | | 180 of 5660 | 3.2% | |

**Ongoing Involvement**



**Step down to Early Help / Other agency**



**No further action**
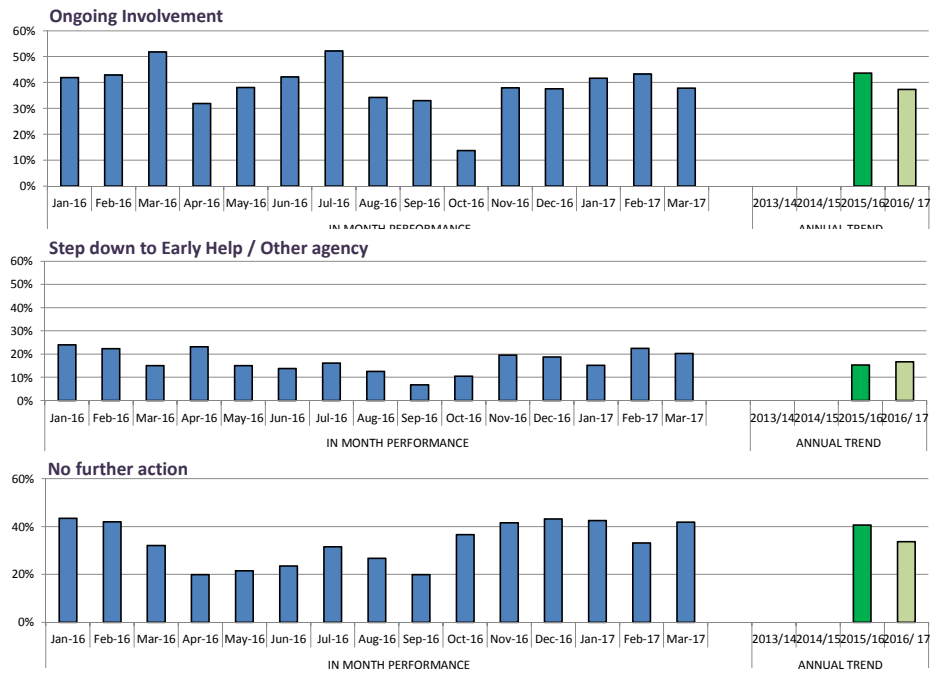
## PLANS - IN DATE

| DEFINITION | A child's plan is to be developed for an individual child if they have a "wellbeing need" that requires a targeted intervention. Each type of plan has a completion target.<br>When a Looked After Child reaches 16 years and 3 months they become eligible for a 'Pathway Plan' - this plan focuses on preparing a young person for adulthood and their future (For example; future accommodation, post 16 Education/Training and Employment) |
|---|---|

**PERFORMANCE ANALYSIS**

Performance data is starting to return to normal sustained levels after reaching a low in December. March sees another increase in performance across all plan types. Workers continue working through their caseloads to manually type plan information into the new system. This is a far more intensive piece of work than on the previous system as the new database will contain the full content of the plan and not just the date. However once the first plan is created any subsequent plans are much easier to update.

The LAC team performance continues to improve but still has some way to go to return to the performance pre new system implementation. It is known that this is being affected by a backlog of outstanding reviews which need completing before plans can start. This is still being monitored via operational performance meetings.

| | 4.4 | 4.5 | 5.14 | 6.14 |
|---|---|---|---|---|
| | CIN with a recorded plan (open at least 45 days) | CIN with an up-to-date plan (open at least 45 days) | CPP with an up to date plan | LAC with an up to date plan |

**IN MONTH PERFORMANCE**

| | 4.4 | 4.5 | 5.14 | 6.14 |
|---|---|---|---|---|
| Jan-16 | 95.8% | 93.3% | 98.9% | 98.6% |
| Feb-16 | 97.6% | 94.6% | 98.5% | 97.7% |
| Mar-16 | 98.9% | 98.6% | 100.0% | 98.4% |
| Apr-16 | 97.8% | 96.7% | 99.4% | 96.0% |
| May-16 | 97.1% | 95.5% | 99.7% | 98.4% |
| Jun-16 | 96.7% | 95.3% | 99.7% | 99.5% |
| Jul-16 | 94.2% | 92.2% | 99.7% | 98.4% |
| Aug-16 | 93.3% | 92.9% | 99.7% | 96.4% |
| Sep-16 | 91.6% | 90.8% | 99.3% | 95.3% |
| Oct-16 | Plans information could not be migrated from CCM into LCS. October & November data is unavailable due to information not being in the system. | | | |
| Nov-16 | | | | |
| Dec-16 | 82.5% | 82.5% | 78.5% | 55.7% |
| Jan-17 | 90.9% | 90.8% | 96.9% | 78.6% |
| Feb-17 | 94.2% | 92.6% | 94.1% | 77.7% |
| Mar-17 | 95.5% | 93.8% | 96.3% | 79.3% |

**ANNUAL TREND**

| | 4.4 | 4.5 | 5.14 | 6.14 |
|---|---|---|---|---|
| 2013/ 14 | | 43.8% | 82.8% | 67.0% |
| 2014/ 15 | | 65.1% | 97.6% | 98.8% |
| 2015/ 16 | | 98.6% | 100.0% | 98.4% |
| 2016/ 17 | 95.5% | 93.8% | 96.3% | 79.3% |

**LATEST BENCHMARKING**

| | 4.4 | 4.5 | 5.14 | 6.14 |
|---|---|---|---|---|
| SN AVE | | | | |
| BEST SN | | | | |
| NAT AVE | | | | |
| NAT TOP QTILE | | | | |

### CIN with a recorded plan - open at least 45 days
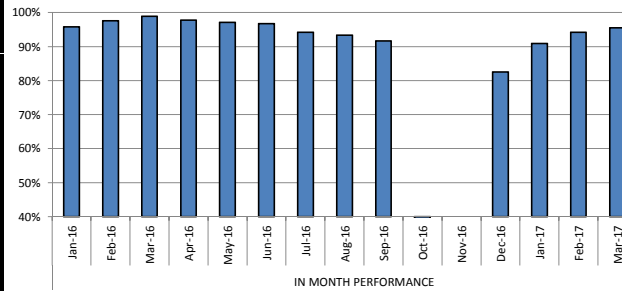


### CIN with an up-to-date plan - open at least 45 days
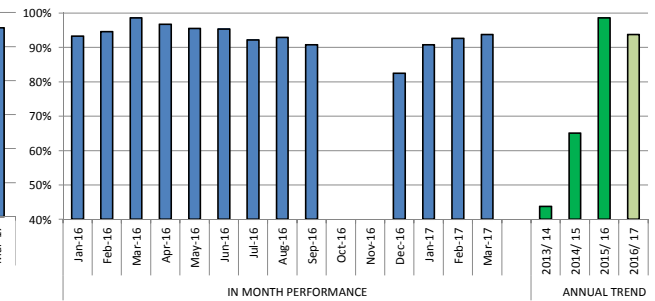


### CPP with an up to date plan
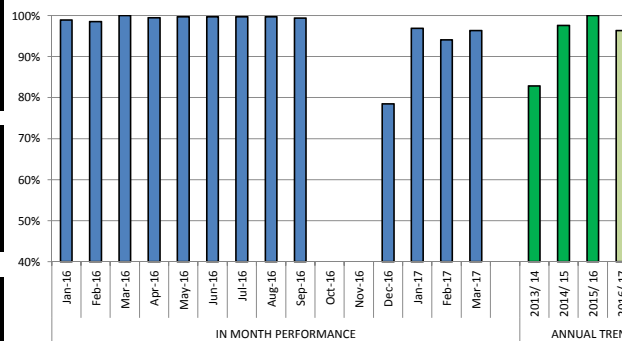


### LAC with an up to date plan
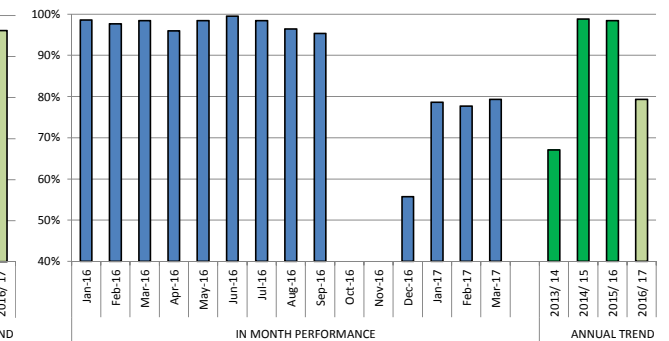
## SECTION 47 INVESTIGATIONS - STARTED

| DEFINITION | If there is reasonable cause to suspect a child is suffering or likely to be suffering significant harm a Strategy Discussion will be convened between child protection staff and other relevant bodies. The Strategy Discussion may then decide to launch a Section 47 enquiry. This means the local authority must investigate the case further. |
|---|---|

| PERFORMANCE ANALYSIS | The numbers of Section 47 (S47) investigations has remained relatively stable and still represents a fall from a peak in March 2016 against an increase in overall demand for social care intervention in other first response services. This performance still remains significantly higher than the statistical and national averages. Managers have continued to increase the rigour with which they apply the threshold for S47 and to ensure that the reasons for their decisions are fully justified. This applies as much to the decisions not to instigate S47 as to commence one. This is an area where challenge needs to be sustained to ensure that the right children are subject of S47 investigations and that those investigations are of sufficient quality to properly prove or disprove significant harm to a child. Performance is expected to improve with the implementation of the new operating methodology. |
|---|---|

|  | 3.1 | 3.2 | 3.3 |
|---|---|---|---|
|  | Number of S47's Investigations - Started | Number of S47's Investigations started 12 month rolling | Rate of S47's per 10K pop. -12 month rolling |
| Jan-16 | 93 | 1380 | 244.7 |
| Feb-16 | 132 | 1404 | 248.9 |
| Mar-16 | 164 | 1478 | 262.1 |
| Apr-16 | 99 | 1438 | 255.0 |
| May-16 | 68 | 1377 | 244.3 |
| Jun-16 | 117 | 1384 | 245.6 |
| Jul-16 | 84 | 1330 | 236.0 |
| Aug-16 | 116 | 1318 | 233.9 |
| Sep-16 | 118 | 1342 | 238.1 |
| Oct-16 | 124 | 1339 | 237.4 |
| Nov-16 | 129 | 1365 | 242.0 |
| Dec-16 | 125 | 1363 | 241.7 |
| Jan-17 | 142 | 1408 | 249.7 |
| Feb-17 | 148 | 1426 | 252.8 |
| Mar-17 | 158 | 1420 | 251.8 |

**ANNUAL TREND**

|  | | | |
|---|---|---|---|
| 2013/ 14 |  |  | 141.3 |
| 2014/ 15 | 752 |  | 156.1 |
| 2015/ 16 | 954 |  | 262.1 |
| 2016/ 17 | 1428 |  | 251.8 |

**LATEST BENCHMARKING**

|  | | | |
|---|---|---|---|
| SN AVE |  |  | 149.2 |
| BEST SN |  |  | 75.0 |
| NAT AVE |  |  | 138.2 |
| NAT TOP QTILE |  |  | - |



Number of S47's Investigations
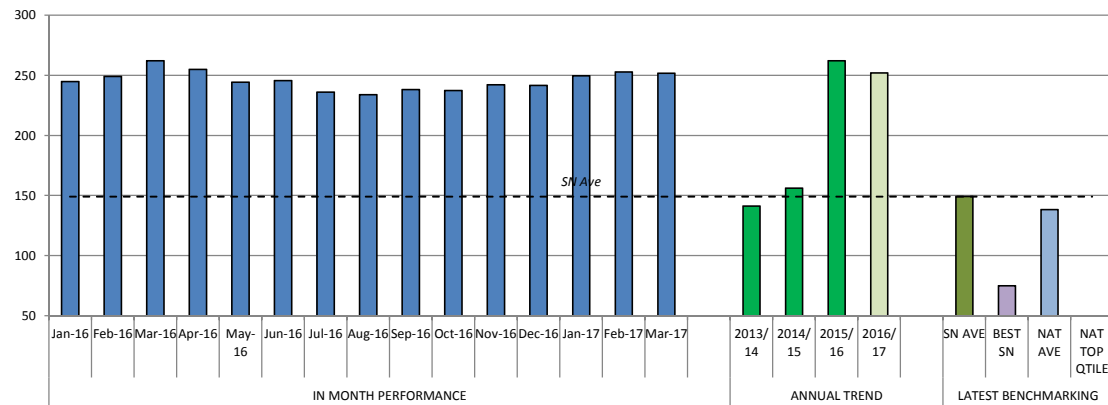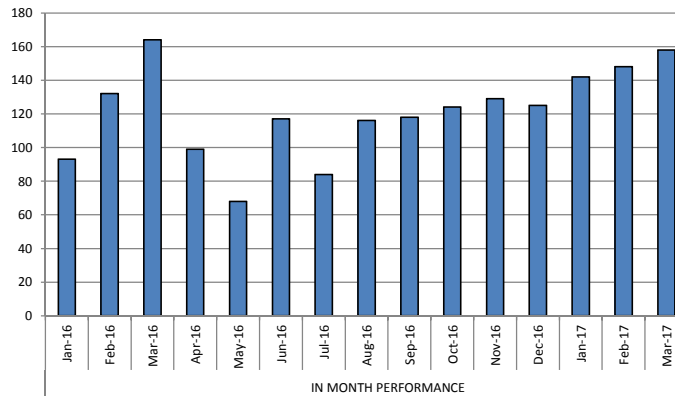
## SECTION 47 INVESTIGATIONS - COMPLETED

| DEFINITION | Section 47 enquiries are conducted through a Child's Assessment. Depending on the outcome of a Section 47 enquiry, it may range from 'no further action necessary' through 'further monitoring needed' to the convening of a Child Protection Conference. |
|---|---|

**PERFORMANCE ANALYSIS**

Trend data in relation to the outcome of Section 47 investigations, suggests an increase this month in overall outcomes that were substantiated. This suggests that the original decision to initiate the strategy discussion/section 47 investigation was right for the majority of children/families even though, for some, there is no continuing risk of harm.

In March 18 (11.5%) conclusions at the end of the activity were not in line with the "significant harm" threshold. This low level could indicate continued improvement however this level would need to be sustained for another two quarters as a minimum to be statistically significant. As indicated in the previous section, this activity is subject to continued scrutiny and the subject of ongoing workforce development activity.

| | | 3.4 | 3.5 | | 3.6 | | 3.7 | | 3.8 | |
|---|---|---|---|---|---|---|---|---|---|---|
| | | | Completed S47's by outcome - | | | | | | | |
| | | Number of S47's Investigations - Completed | Concerns are substantiated - continuing risk of significant harm | | Concerns are substantiated - no continuing risk of significant harm | | Concerns not substantiated | | Not recorded | |
| **IN MONTH PERFORMANCE** | Jan-16 | 99 | 52 | 52.5% | 36 | 36.4% | 11 | 11.1% | 0 | 0.0% |
| | Feb-16 | 119 | 70 | 58.8% | 29 | 24.4% | 20 | 16.8% | 0 | 0.0% |
| | Mar-16 | 136 | 57 | 41.9% | 72 | 52.9% | 6 | 4.4% | 1 | 0.7% |
| | Apr-16 | 61 | 28 | 45.9% | 30 | 49.2% | 3 | 4.9% | 0 | 0.0% |
| | May-16 | 82 | 43 | 52.4% | 27 | 32.9% | 12 | 14.6% | 0 | 0.0% |
| | Jun-16 | 83 | 50 | 60.2% | 22 | 26.5% | 11 | 13.3% | 0 | 0.0% |
| | Jul-16 | 71 | 44 | 62.0% | 16 | 22.5% | 11 | 15.5% | 0 | 0.0% |
| | Aug-16 | 150 | 115 | 76.7% | 14 | 9.3% | 20 | 13.3% | 1 | 0.7% |
| | Sep-16 | 89 | 42 | 47.2% | 24 | 27.0% | 6 | 6.7% | 4 | 4.5% |
| | Oct-16 | 132 | 59 | 44.7% | 10 | 7.6% | 4 | 3.0% | 14 | 10.6% |
| | Nov-16 | 119 | 69 | 58.0% | 37 | 31.1% | 13 | 10.9% | 0 | 0.0% |
| | Dec-16 | 112 | 65 | 58.0% | 42 | 37.5% | 5 | 4.5% | 0 | 0.0% |
| | Jan-17 | 168 | 80 | 47.6% | 61 | 36.3% | 27 | 16.1% | 0 | 0.0% |
| | Feb-17 | 152 | 93 | 61.2% | 33 | 21.7% | 21 | 13.8% | 5 | 3.3% |
| | Mar-17 | 157 | 80 | 51.0% | 55 | 35.0% | 18 | 11.5% | 4 | 2.5% |
| **ANNUAL TREND** | 2013/ 14 | | | | | | | | | |
| | 2014/ 15 | 876 | | | | | | | | |
| | 2015/ 16 | 1390 | 810 | 58.3% | 420 | 30.2% | 156 | 11.2% | 4 | 0.3% |
| | 2016/ 17 | 1376 | 768 | 55.8% | 371 | 27.0% | 151 | 11.0% | 28 | 2.0% |
| **LATEST BENCHMARKING** | SN AVE | | | | | | | | | |
| | BEST SN | | | | | | | | | |
| | NAT AVE | | | | | | | | | |
| | NAT TOP QTILE | | | | | | | | | |

**Concerns are substantiated and child is judged to be at continuing risk of significant harm**
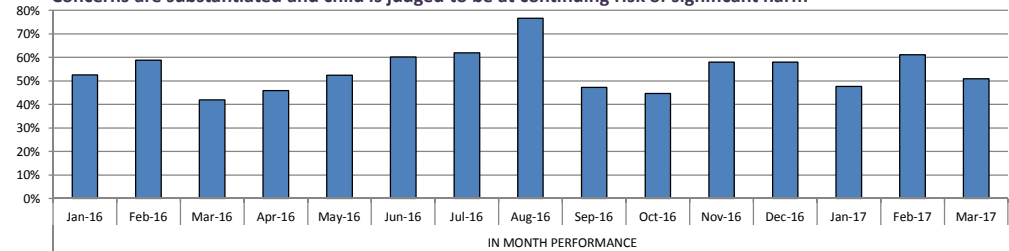


**Concerns are substantiated but child is not judged to be at continuing risk of significant harm**
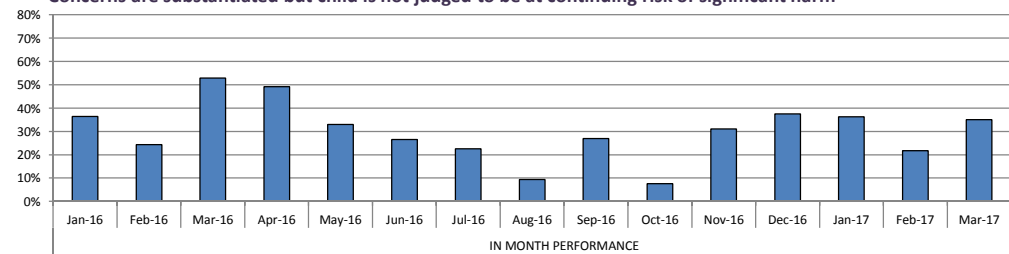


**Concerns not substantiated**
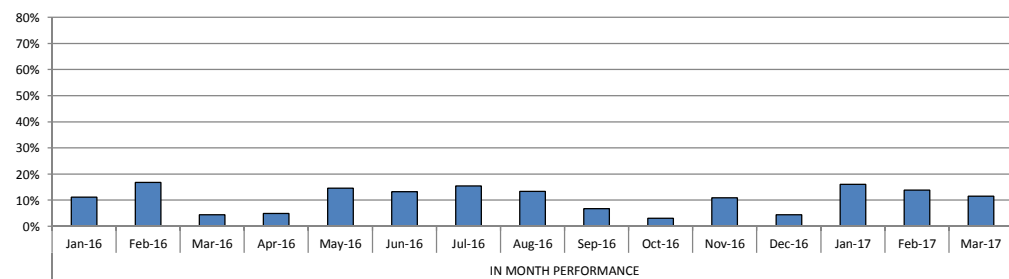
## CHILDREN IN NEED (CIN)

| DEFINITION | If the child is found to be disabled or the assessment finds that their health and development is likely to suffer without local authority intervention, the child will be classed as 'in need', as defined by Section 17 of the Children Act 1989. This means that the local authority is now legally obliged to provide the necessary services and support. |
|---|---|

**PERFORMANCE ANALYSIS**

There is no good or bad performance in relation to numbers of CIN although it is important to monitor against statistical neighbour and national averages as numbers considerably higher or lower than average can be an indicator of other performance issues. The numbers continue to show a significant reduction of children that sustains our position below the statistical neighbour average, but above the national average. This reduction is due to Duty and Assessment managers rigorously applying the threshold to step down when appropriate to Early Help rather than ongoing social care involvement and clear locality processes for regularly reviewing CIN to ensure timely progression and avoid drift. The review work happens on a rolling basis and ensures that workers and team managers are challenged where appropriate in respect of the effectiveness of CIN planning.

One of the measures of success of our Early Help offer will be, over time, a reduction in the numbers of CIN as families are offered support at an earlier point before concerns escalate. As the service starts to embed it may in the short term increase demand as it uncovers unmet need.

| | | 4.1 | 4.2 | 4.3 |
|---|---|---|---|---|
| | | **Number of open CIN cases** | **Number of CIN** (Inc. CPP as per DfE definition) | **Number of CIN per 10K pop.** (Inc. CPP as per DfE definition) |
| **IN MONTH PERFORMANCE** | Jan-16 | 1598 | 1966 | 348.6 |
| | Feb-16 | 1437 | 1835 | 325.4 |
| | Mar-16 | 1430 | 1805 | 320.0 |
| | Apr-16 | 1523 | 1883 | 333.9 |
| | May-16 | 1587 | 1919 | 340.3 |
| | Jun-16 | 1683 | 2008 | 356.0 |
| | Jul-16 | 1700 | 2010 | 356.4 |
| | Aug-16 | 1694 | 2014 | 357.1 |
| | Sep-16 | 1897 | 2202 | 390.4 |
| | Oct-16 | 1934 | 2246 | 398.2 |
| | Nov-16 | 1946 | 2272 | 402.9 |
| | Dec-16 | 1812 | 2143 | 380.0 |
| | Jan-17 | 1704 | 2026 | 359.2 |
| | Feb-17 | 1652 | 2006 | 355.7 |
| | Mar-17 | 1656 | 2031 | 360.1 |
| **ANNUAL TREND** | 2013/14 | 1324 | | |
| | 2014/15 | 1526 | 1947 | 347.1 |
| | 2015/16 | 1430 | 1805 | 320.0 |
| | 2016/17 | 1656 | 2031 | 360.1 |
| **LATEST BENCHMARKING** | SN AVE | | | 372.4 |
| | BEST SN | | | 285.1 |
| | NAT AVE | | | 337.3 |
| | NAT TOP QTILE | | | 281.0 |

**Number of open CIN cases**



**Number of CIN per 10K population (Inc. CPP)**

## CHILD PROTECTION

| | |
|---|---|
| **PERFORMANCE ANALYSIS** | The trend for the number of children with a child protection plan (CPP) has increased and remains higher than that of statistical neighbours and the national average. We would expect the numbers to fall as CP plans are worked more effectively, however the number of additional plans could be as a result of a complex abuse enquiry identifying additional children at risk of significant harm due to long term neglect. Additional resources are in place to manage the additional workload ensuring that all children are effectively protected. An application to pilot a new intervention model has been submitted to help improve effectiveness in this area. More generally practice will improve with the implementation of the new operating methodology. Long-term the figures should then stabilise closer to the benchmarking averages. However the number of plans alone cannot offer assurance that we have identified the right children at risk of or experiencing significant harm are supported by a plan. |

|  | **5.4** | **5.1** | |
|---|---|---|---|
|  | No of children subject to an initial CP Conferences (in month) | No. of open CPP cases | No. of open CPP cases per 10K pop under 18 |

**IN MONTH PERFORMANCE**

| | No of children subject to an initial CP Conferences (in month) | No. of open CPP cases | No. of open CPP cases per 10K pop under 18 |
|---|---|---|---|
| Jan-16 | 53 | 368 | 65.3 |
| Feb-16 | 49 | 398 | 70.6 |
| Mar-16 | 17 | 369 | 65.4 |
| Apr-16 | 42 | 360 | 63.8 |
| May-16 | 29 | 332 | 58.9 |
| Jun-16 | 35 | 325 | 57.6 |
| Jul-16 | 29 | 310 | 55.0 |
| Aug-16 | 47 | 320 | 56.7 |
| Sep-16 | 28 | 305 | 54.1 |
| Oct-16 | 41 | 312 | 55.3 |
| Nov-16 | 57 | 326 | 57.8 |
| Dec-16 | 34 | 331 | 58.7 |
| Jan-17 | 42 | 322 | 57.1 |
| Feb-17 | 53 | 354 | 62.8 |
| Mar-17 | 51 | 375 | 66.5 |

**ANNUAL TREND**

| | | | |
|---|---|---|---|
| 2013/ 14 | 427 | | 69.2 |
| 2014/ 15 | 556 | | 74.7 |
| 2015/ 16 | 427 | | 65.4 |
| 2016/ 17 | 488 | | 73.1 |

**LATEST BENCHMARKING**

| | | | |
|---|---|---|---|
| SN AVE | | | 46.1 |
| BEST SN | | | 26.4 |
| NAT AVE | | | 42.9 |
| NAT TOP QTILE | | | - |

**No. subject to an Initial Child Protection Conference**
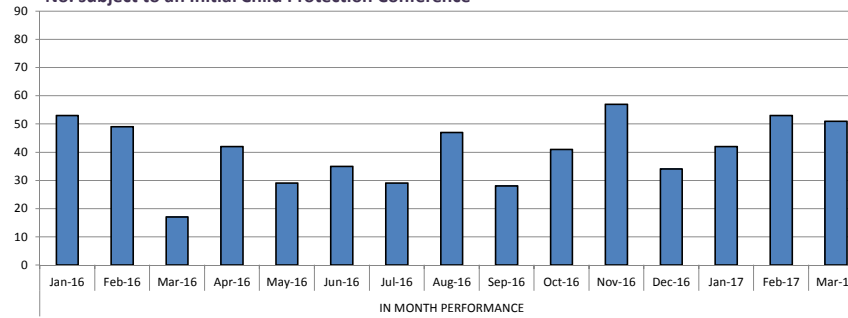


**No. children with a Child Protection plan per 10,000 pop. 0-17**
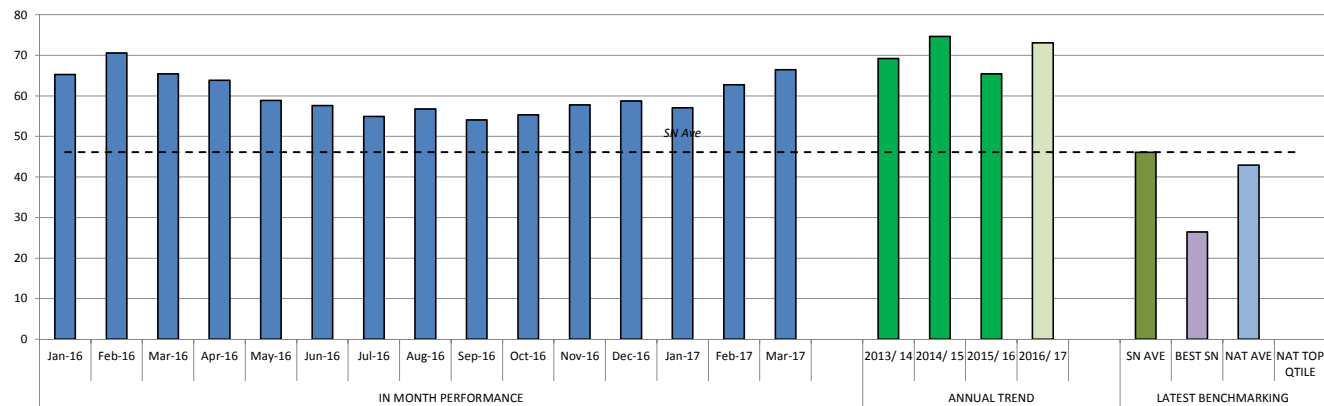
# INITIAL CHILD PROTECTION CONFERENCES

| | |
|---|---|
| **DEFINITION** | Following a S47 investigation a child protection conference may be convened to consider all the information obtained under the Section 47 enquiry and to determine the best course of action.<br>One of the things the child protection conference considers is whether the child should become subject to a Child Protection Plan. The aim of a child protection plan is to ensure the child is safe from harm and remains that way. As long as it is in the best interests of the child, this will involve offering support and services to the family. |

| | |
|---|---|
| **PERFORMANCE ANALYSIS** | 51 children were subject to an Initial Child Protection Case Conferences held in March which is inline with the overall current trend. The journey from strategy discussion outcome to ICPC is clear in the data - the number of conferences in month relates to the numbers of strategy discussions out-turning as "substantiated, continuing harm". The timeliness of Initial Case Protection Conferences in month was lower than the previous two months but at 90.2% remains good and better than the national and statistical neighbour average, placing Rotherham in the top quartile. For any children experiencing a delay (5 for March) the reasons for these delays are known and understood by the conference chair manager to help mitigate and improve future practice. |

|  | | 5.2 | 5.3 | 5.4 | 5.5 | |
|---|---|---|---|---|---|---|
| | | No of children with initial CP Conference (rolling 12mth) | No. of children with Initial CP Confs per 10K pop (rolling 12mth) | No of children with initial CP Conference (in month) | No. of initial CP confs (children) in 15 days (in month) | % of initial CP confs in 15 days (in month) |
| **IN MONTH PERFORMANCE** | Jan-16 | 647 | 114.7 | 54 | 53 | 98.1% |
| | Feb-16 | 631 | 111.9 | 49 | 48 | 98.0% |
| | Mar-16 | 592 | 105.0 | 17 | 16 | 94.1% |
| | Apr-16 | 570 | 101.1 | 42 | 35 | 83.3% |
| | May-16 | 537 | 95.2 | 29 | 29 | 100.0% |
| | Jun-16 | 518 | 91.8 | 35 | 34 | 97.1% |
| | Jul-16 | 493 | 87.4 | 29 | 24 | 82.8% |
| | Aug-16 | 475 | 84.2 | 47 | 47 | 100.0% |
| | Sep-16 | 432 | 76.6 | 28 | 24 | 85.7% |
| | Oct-16 | 429 | 76.1 | 41 | 41 | 100.0% |
| | Nov-16 | 455 | 80.7 | 57 | 44 | 77.2% |
| | Dec-16 | 461 | 81.7 | 34 | 29 | 85.3% |
| | Jan-17 | 450 | 79.8 | 42 | 41 | 97.6% |
| | Feb-17 | 454 | 80.5 | 53 | 52 | 98.1% |
| | Mar-17 | 490 | 86.9 | 51 | 46 | 90.2% |

| **ANNUAL TREND** | 2013/14 | | | | | 81.5% |
|---|---|---|---|---|---|---|
| | 2014/15 | | | | | 65.0% |
| | 2015/16 | | | 597 | | 88.3% |
| | 2016/ 17 | | | 488 | 446 | 91.4% |

| **LATEST BENCHMARKING** | SN AVE | | 69.2 | | | 85.7% |
|---|---|---|---|---|---|---|
| | BEST SN | | 40 | | | 100.0% |
| | NAT AVE | | 61.6 | | | 74.7% |
| | NAT TOP QTILE | | - | | | 88.5% |

**No. Children - Initial Child Protection Conferences per 10,000 pop . 0-17**



IN MONTH PERFORMANCE / LATEST BENCHMARKING

**No. subject to an Initial Child Protection Conference**



IN MONTH PERFORMANCE

**% of S47 investigations proceeding to initial child protection conference within 15 days (based on number of children) - per month performance**
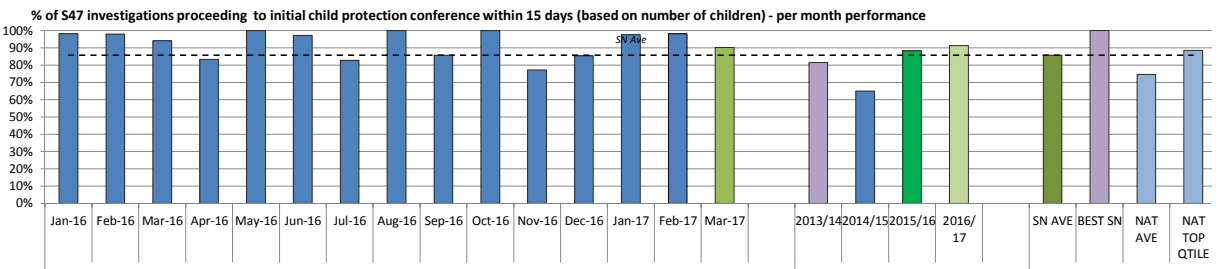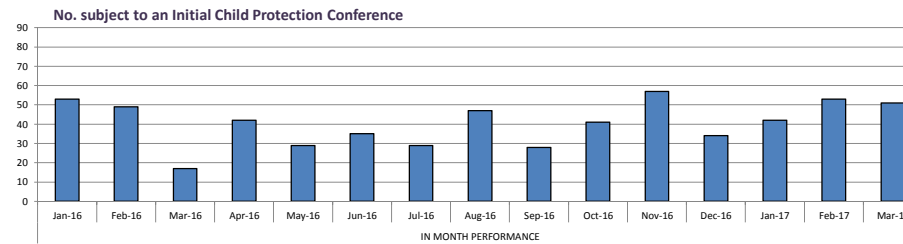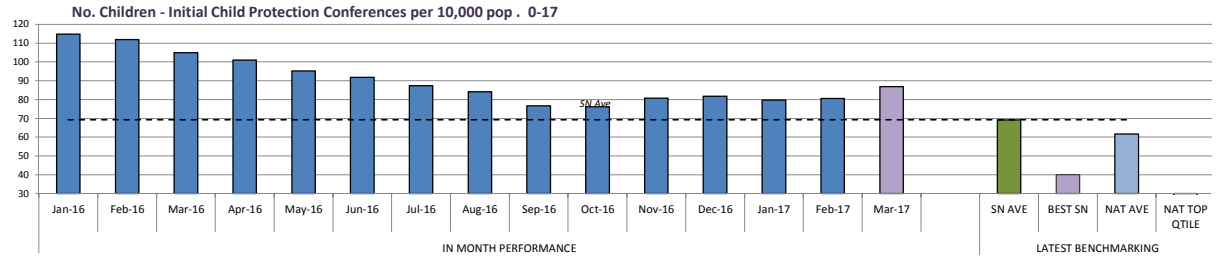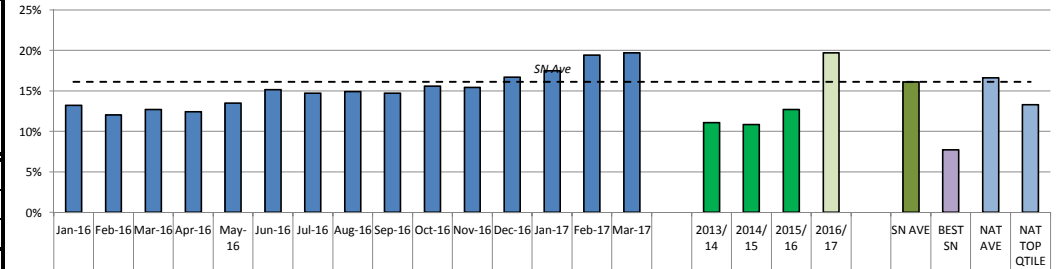
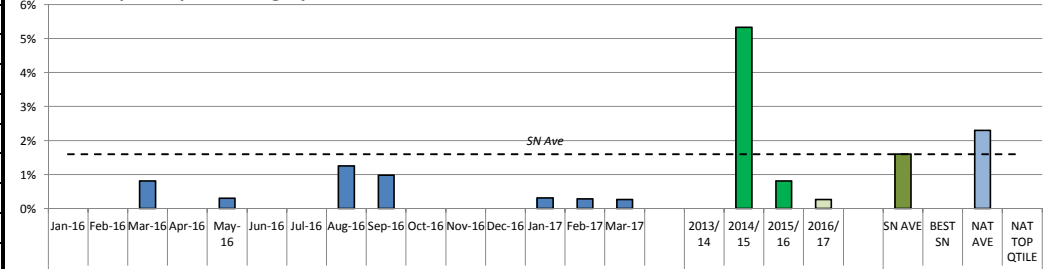| DEFINITION | Child protection plans remain in force until the child is no longer considered at risk, moves out of the local authority area (in which case the receiving authority should convene its own child protection conference) or reaches the age of 18. |
|---|---|

**PERFORMANCE ANALYSIS**

The data suggests that the services ability to reach a timely resolution for children at issue of risk continues to be good. This is likely to relate in large part to increasing numbers of children in care and subject of a legal proceeding. As last month, children on plans for a second and subsequent time, are relatively high (as compared to earlier this year). However those children supported through a plan for more than 2 years remains very low.

| | 5.9 | | 5.1 | | 5.11 | | 5.12 | |
|---|---|---|---|---|---|---|---|---|
| | No. of children becoming the subject of a CP plan for a 2nd or subsequent time - in 24 months (Rolling) | % children becoming the subject of a CP plan for a 2nd or subsequent time - in 24 months | No. of children becoming the subject of a CP plan for a 2nd or subsequent time - Ever (Rolling) | % children becoming the subject of a CP plan for a 2nd or subsequent time - Ever | No. of open CP plans lasting 2 years or more | % of open CP plans lasting 2 years or more | No. of CP plans lasting 2 years or more - ceased in period | % of CP plans lasting 2 years or more - ceased in period |

**IN MONTH PERFORMANCE**

| | 5.9 No. | 5.9 % | 5.1 No. | 5.1 % | 5.11 No. | 5.11 % | 5.12 No. | 5.12 % |
|---|---|---|---|---|---|---|---|---|
| Jan-16 | | | 76 of 576 | 13.2% | 0 of 369 | 0.0% | 1 of 46 | 2.2% |
| Feb-16 | | | 69 of 574 | 12.0% | 0 of 398 | 0.0% | 0 of 27 | 0.0% |
| Mar-16 | | | 67 of 528 | 12.7% | 3 of 369 | 0.8% | 1 of 38 | 2.6% |
| Apr-16 | 22 of 516 | 4.3% | 64 of 516 | 12.4% | 0 of 360 | 0.0% | 3 of 44 | 6.8% |
| May-16 | 25 of 494 | 5.1% | 67 of 494 | 13.5% | 1 of 332 | 0.3% | 0 of 58 | 0.0% |
| Jun-16 | 30 of 488 | 6.1% | 74 of 488 | 15.2% | 0 of 325 | 0.0% | 1 of 44 | 2.3% |
| Jul-16 | 33 of 469 | 7.0% | 69 of 469 | 14.7% | 0 of 310 | 0.0% | 0 of 40 | 0.0% |
| Aug-16 | 32 of 449 | 7.1% | 67 of 449 | 14.9% | 4 of 320 | 1.3% | 0 of 30 | 0.0% |
| Sep-16 | 27 of 408 | 6.6% | 60 of 408 | 14.7% | 3 of 305 | 1.0% | 1 of 42 | 2.4% |
| Oct-16 | 26 of 411 | 6.3% | 64 of 411 | 15.6% | 0 of 309 | 0.0% | 3 of 34 | 8.8% |
| Nov-16 | 28 of 435 | 6.4% | 67 of 435 | 15.4% | 0 of 326 | 0.0% | 0 of 35 | 0.0% |
| Dec-16 | 29 of 431 | 6.7% | 72 of 431 | 16.7% | 0 of 331 | 0.0% | 0 of 25 | 0.0% |
| Jan-17 | 34 of 412 | 8.3% | 72 of 412 | 17.5% | 1 of 322 | 0.3% | 0 of 43 | 0.0% |
| Feb-17 | 35 of 417 | 8.4% | 81 of 417 | 19.4% | 1 of 354 | 0.3% | 0 of 21 | 0.0% |
| Mar-17 | 38 of 452 | 8.4% | 89 of 452 | 19.7% | 1 of 375 | 0.3% | 0 of 30 | 0.0% |

**ANNUAL TREND**

| | 5.9 No. | 5.9 % | 5.1 No. | 5.1 % | 5.11 No. | 5.11 % | 5.12 No. | 5.12 % |
|---|---|---|---|---|---|---|---|---|
| 2013/ 14 | | 4.4% | 45 of 406 | 11.1% | | | | |
| 2014/ 15 | | 4.0% | 54 of 499 | 10.8% | 23 of 432 | 5.3% | 20 of 478 | 4.2% |
| 2015/ 16 | | 4.7% | 67 of 528 | 12.7% | 3 of 369 | 0.8% | 28 of 588 | 4.8% |
| 2016/ 17 | 38 of 452 | 8.4% | 89 of 452 | 19.7% | 1 of 375 | 0.3% | 8 of 446 | 1.8% |

**LATEST BENCHMARKING**

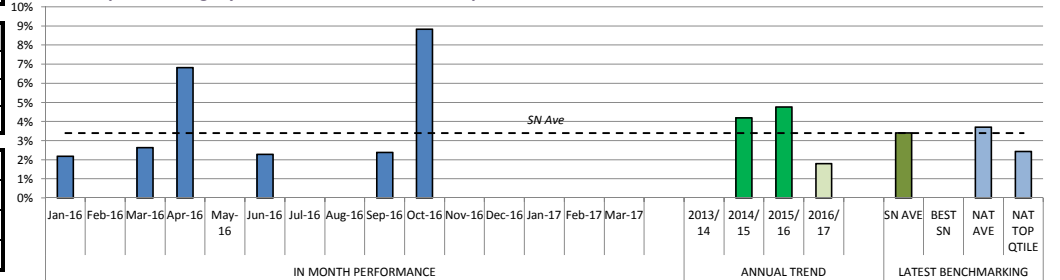| | 5.1 % | 5.11 % | 5.12 % |
|---|---|---|---|
| SN AVE | 16.1% | 1.6% | 3.4% |
| BEST SN | 7.7% | 0.0% | 0.0% |
| NAT AVE | 16.6% | 2.3% | 3.7% |
| NAT TOP QTILE | 13.3% | 0.0% | 2.4% |

**% children becoming the subject of a CP plan for a 2nd or subsequent time - Ever**



**% of open CP plans lasting 2 years or more**



**% CP plans lasting 2 years or more - ceased within period**



IN MONTH PERFORMANCE        ANNUAL TREND        LATEST BENCHMARKING
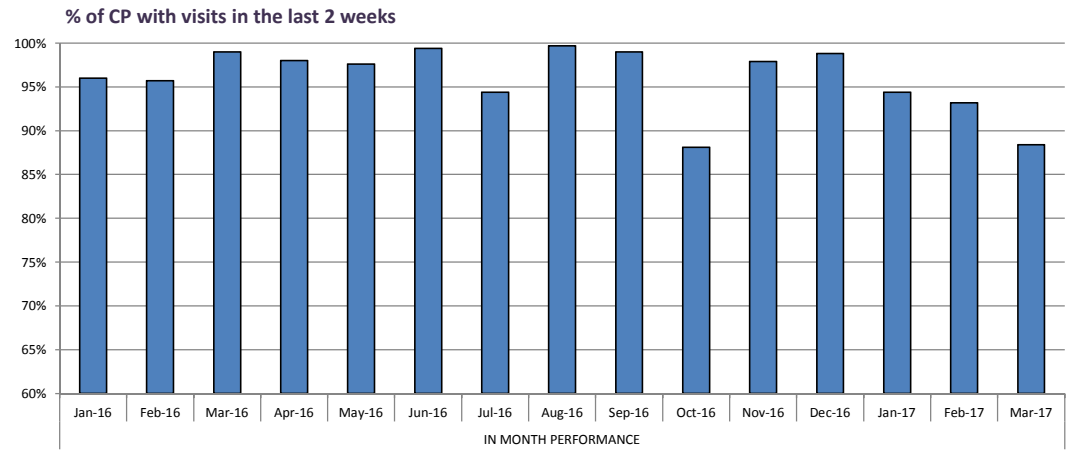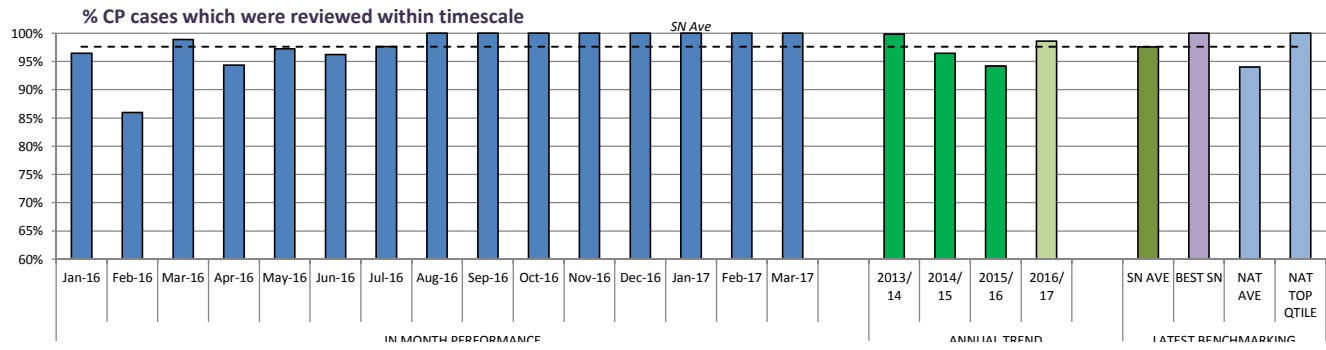
## CHILD PROTECTION - REVIEWS & VISITS

<table>
<tr><td>DEFINITION</td><td>A child protection plan is reviewed after three months and at intervals of no more than six months thereafter.<br>Local standards state that any child subject to a child protection plan should be visited at least every two weeks (this excludes children registered on a CPP for less than a week).</td></tr>
</table>

<table>
<tr><td>PERFORMANCE ANALYSIS</td><td>Performance in relation to both the timeliness of Review Case Conferences continues to be good maintaining 100% for eight months for reviews being achieved within timescale. This is reflective of increased management oversight and the embedding of these processes in practice.<br><br>CP visits are monitored using current data and by reviewing exceptions at the weekly performance meetings. Over the last 12 months performance has improved and has been maintained. The regular performance meetings will continue to review progress in this area to ensure that the positive progress made can be sustained and where visits are late then the reasons are fully understood and that there are clear measures in place to ensure that each child is seen in an appropriate timescale and that they are safe. The Head of Service will review the March data to ensure capacity is not impacting on childrens safety a report on the issues and action taken will be provided to the Deputy Director.</td></tr>
</table>

|  |  | 5.13 | | 5.15 |
|---|---|---|---|---|
|  |  | No. of CP cases reviewed within timescale | % CP cases which were reviewed within timescale | % of CP with visits in the last 2 weeks |
| IN MONTH PERFORMANCE | Jan-16 | 81 of 84 | 96.4% | 96.0% |
|  | Feb-16 | 49 of 57 | 86.0% | 95.7% |
|  | Mar-16 | 90 of 91 | 98.9% | 99.0% |
|  | Apr-16 | 100 of 106 | 94.3% | 98.0% |
|  | May-16 | 105 of 108 | 97.2% | 97.6% |
|  | Jun-16 | 76 of 79 | 96.2% | 99.4% |
|  | Jul-16 | 83 of 85 | 97.6% | 94.4% |
|  | Aug-16 | 57 of 57 | 100.0% | 99.7% |
|  | Sep-16 | 119 of 119 | 100.0% | 99.0% |
|  | Oct-16 | 60 of 60 | 100.0% | 88.1% |
|  | Nov-16 | 85 of 85 | 100.0% | 97.9% |
|  | Dec-16 | 43 of 43 | 100.0% | 98.8% |
|  | Jan-17 | 100 of 100 | 100.0% | 94.4% |
|  | Feb-17 | 73 of 73 | 100.0% | 93.2% |
|  | Mar-17 | 95 of 95 | 100.0% | 88.4% |
| ANNUAL TREND | 2013/ 14 |  | 99.8% |  |
|  | 2014/ 15 |  | 96.5% |  |
|  | 2015/ 16 |  | 94.2% |  |
|  | 2016/ 17 |  | 98.6% |  |
| LATEST BENCHMARKING | SN AVE |  | 97.6% |  |
|  | BEST SN |  | 100.0% |  |
|  | NAT AVE |  | 94.0% |  |
|  | NAT TOP QTILE |  | 100.0% |  |

**% CP cases which were reviewed within timescale**



**% of CP with visits in the last 2 weeks**



IN MONTH PERFORMANCE

## LOOKED AFTER CHILDREN

| DEFINITION | Children in care or 'looked after children' are children who have become the responsibility of the local authority. This can happen voluntarily by parents struggling to cope or through an intervention by children's services because a child is at risk of significant harm. |
|---|---|

| PERFORMANCE ANALYSIS | The overall trend of admissions to care continues to rise. In the last five months we have seen a significant rise of children (stock) with the number of children leaving care being lower than those being admitted to care (flow). The overall rate for Rotherham remains significantly higher than that of our statistical neighbours. Outcomes are rarely improved for young people coming into care in adolescence who make up the most significant proportion of our care population. Work has commenced to develop a range of services that will address this such as an Edge of Care intervention team, Family Group Conferencing and an expanded Therapeutic Team. This will enable more adolescents to remain and/or return home. It is not unusual for numbers of LAC in an authority in intervention to rise as action is taken to address cases which have been drifting previously. The rise in the numbers of care proceedings in Rotherham is testimony to this happening locally. There is no feedback from the courts to suggest that any children are being brought before them unnecessarily. |
|---|---|

| | 6.2 | 6.1 | 6.3 | 6.4 |
|---|---|---|---|---|
| | Rate of children looked after per 10K pop | Number of LAC | Admissions of children looked after | No. of children who have ceased to be LAC |
| Jan-16 | 76.2 | 430 | 10 | 15 |
| Feb-16 | 74.8 | 422 | 19 | 9 |
| Mar-16 | 76.6 | 432 | 20 | 13 |
| Apr-16 | 77.0 | 434 | 17 | 17 |
| May-16 | 76.5 | 431 | 18 | 21 |
| Jun-16 | 76.3 | 430 | 18 | 19 |
| Jul-16 | 78.4 | 442 | 21 | 9 |
| Aug-16 | 79.8 | 450 | 30 | 22 |
| Sep-16 | 79.7 | 449 | 24 | 25 |
| Oct-16 | 82.3 | 464 | 30 | 15 |
| Nov-16 | 85.2 | 480 | 30 | 15 |
| Dec-16 | 85.9 | 484 | 21 | 17 |
| Jan-17 | 83.6 | 471 | 9 | 21 |
| Feb-17 | 85.9 | 484 | 26 | 14 |
| Mar-17 | 86.4 | 487 | 20 | 15 |

*(IN MONTH PERFORMANCE)*

| ANNUAL TREND | | | | |
|---|---|---|---|---|
| 2013/ 14 | 70.0 | | 147 | 136 |
| 2014/ 15 | 70.0 | | 175 | 160 |
| 2015/ 16 | 76.6 | 432 | 208 | 192 |
| 2016/ 17 | | 484 | 264 | 210 |

| LATEST BENCHMARKING | | | | |
|---|---|---|---|---|
| SN AVE | 75.8 | | | |
| BEST SN | 56.0 | | | |
| NAT AVE | 60.0 | | | |
| NAT TOP QTILE | - | | | |

**Rate of Looked After Children per 10K pop**
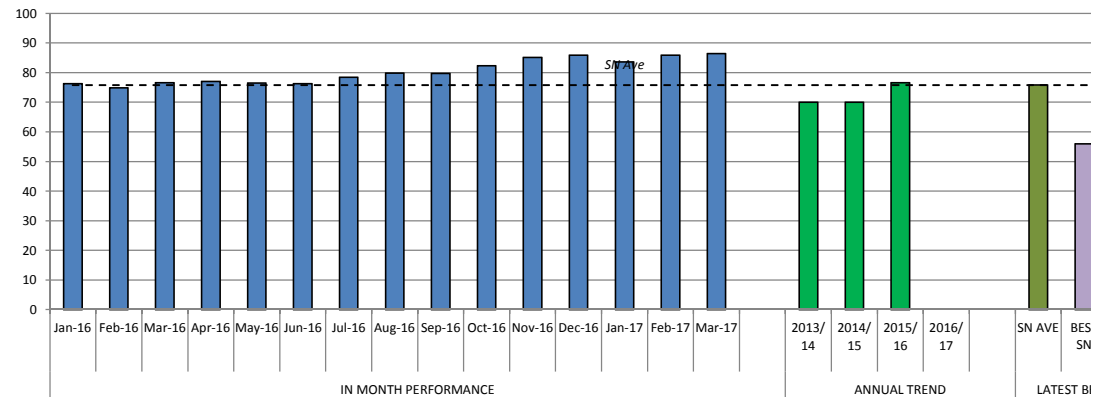


**Admissions and discharges from care**    ■ Admissions    ■ Discharges
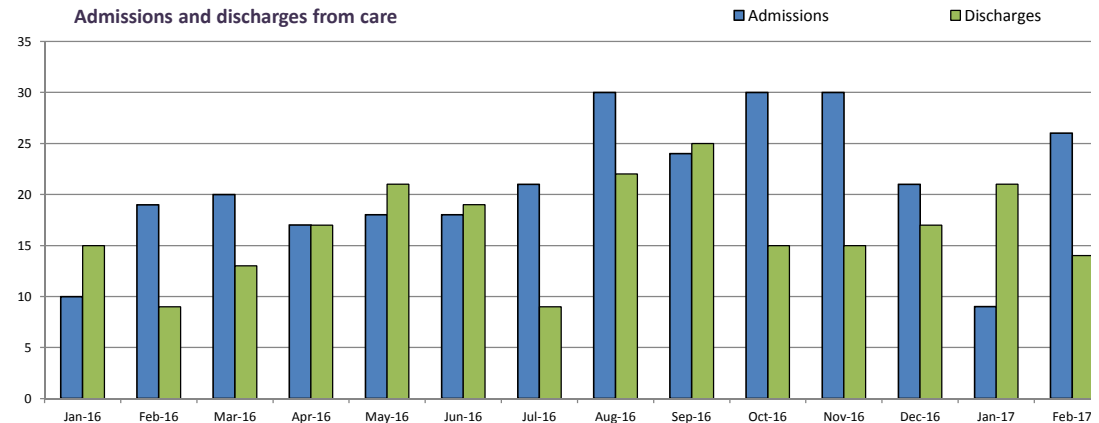
# LOOKED AFTER CHILDREN - PLACEMENTS

| DEFINITION | A LAC placement is where a child has become the responsibility of the local authority (LAC) and is placed with foster carers, in residential homes or with parents or other relatives. |
|---|---|

**PERFORMANCE ANALYSIS**

The March performance for children who have had three or more placement moves continues to improve, reducing to 11.3%, whilst it has reduced, it continues to be higher than all other benchmarks. Our target of reducing to less than 10% remains and is still achievable in the next financial year.

The number of children who experience a stable placement for over two years is just below that of our statistical neighbours and the national average. These two statistics could suggest that we need to improve our preventative work to reduce initial placement disruption. If a child experiences a disruption they are more likely to disrupt again. It will also be important to consider the impact of our return home programme our wish to return children to live in rotherham which will increase the number of children experiencing placement moves. There is good progress being made in reducing the numbers of children placed in residential care. While the change for them signifies a disruption, and will have some impact on these performance measures, they are only being moved if the new arrangement is demonstrably in their best long term interests. The Fostering Allowance and Support Scheme has recently been approved which should increase the growth of in-house foster carers. This in turn will support placement stability - a recent audit evidenced that over the past six months 18 Independent Fostering Agency placements disrupted whilst only four in-house placements disrupted over the same period. Whilst there can be no direct correlation more in-house placements should support placement stability. In addition the proposed expansion of the in-house LAC therapy team should also ensure greater support to carers and intern the stability of the placement.

*Data Note: March percentage for 'long term LAC placements stable for at least 2 years' shows as lower than expected, due to some data cleansing which has taken place. The system shows in some cases that a placement has ended and then re-started when in fact the child is still in the same placement in the system.*

|  | 8.1 | | 8.2 | |
|---|---|---|---|---|
|  | No. of long term LAC placements stable for at least 2 years | % long term LAC placements stable for at least 2 years | No. of LAC who have had 3 or more placements - rolling 12 months | % LAC who have had 3 or more placements - rolling 12 months |
| **IN MONTH PERFORMANCE** | | | | |
| Jan-16 | 108 of 145 | 74.5% | 47 of 430 | 10.9% |
| Feb-16 | 108 of 149 | 72.5% | 51 of 422 | 12.1% |
| Mar-16 | 109 of 150 | 72.7% | 51 of 432 | 11.8% |
| Apr-16 | 103 of 142 | 72.5% | 51 of 434 | 11.8% |
| May-16 | 103 of 141 | 73.0% | 51 of 431 | 11.8% |
| Jun-16 | 98 of 138 | 71.0% | 51 of 430 | 11.9% |
| Jul-16 | 98 of 141 | 69.5% | 58 of 442 | 13.1% |
| Aug-16 | 98 of 142 | 69.0% | 66 of 450 | 14.7% |
| Sep-16 | 99 of 142 | 69.7% | 61 of 449 | 13.6% |
| Oct-16 | 136 of 211 | 64.5% | 58 of 464 | 12.5% |
| Nov-16 | 101 of 147 | 68.7% | 50 of 480 | 10.4% |
| Dec-16 | 98 of 145 | 67.6% | 64 of 484 | 13.2% |
| Jan-17 | 94 of 141 | 66.7% | 61 of 471 | 13.0% |
| Feb-17 | 93 of 142 | 65.5% | 59 of 484 | 12.2% |
| Mar-17 | 98 of 145 | 67.6% | 55 of 487 | 11.3% |
| **ANNUAL TREND** | | | | |
| 2013/ 14 | 108 of 157 | 68.8% | 44 of 393 | 11.2% |
| 2014/ 15 | 110 of 153 | 71.9% | 49 of 409 | 12.0% |
| 2015/ 16 | 109 of 150 | 72.7% | 56 of 431 | 13.0% |
| 2016/ 17 | 98 of 145 | 67.6% | 55 of 487 | 11.3% |
| **LATEST BENCHMARKING** | | | | |
| SN AVE | | 68.2% | | 9.2% |
| BEST SN | | 79.0% | | 6.0% |
| NAT AVE | | 68.0% | | 10.0% |
| NAT TOP QTILE | | 72.0% | | 8.0% |

**% long term LAC placements stable for at least 2 years**
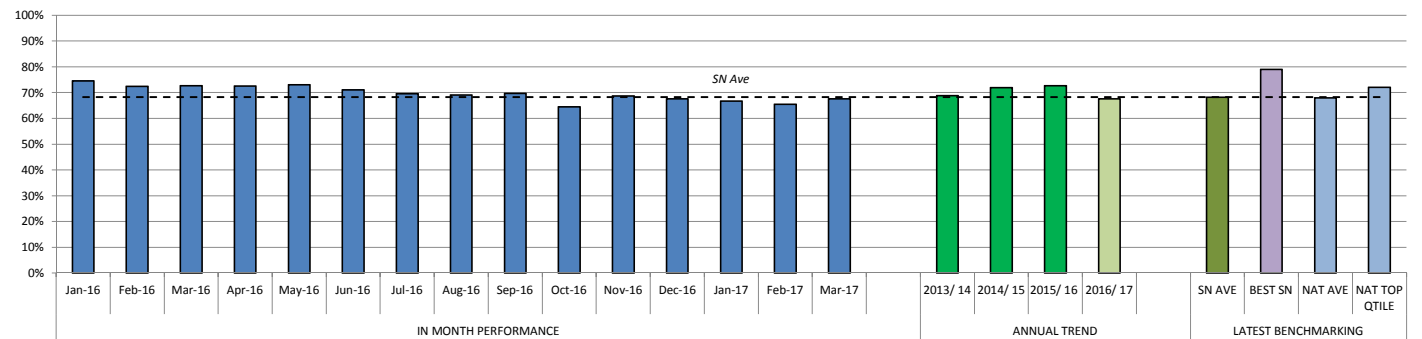


**% LAC who have had 3 or more placements - rolling 12 months**
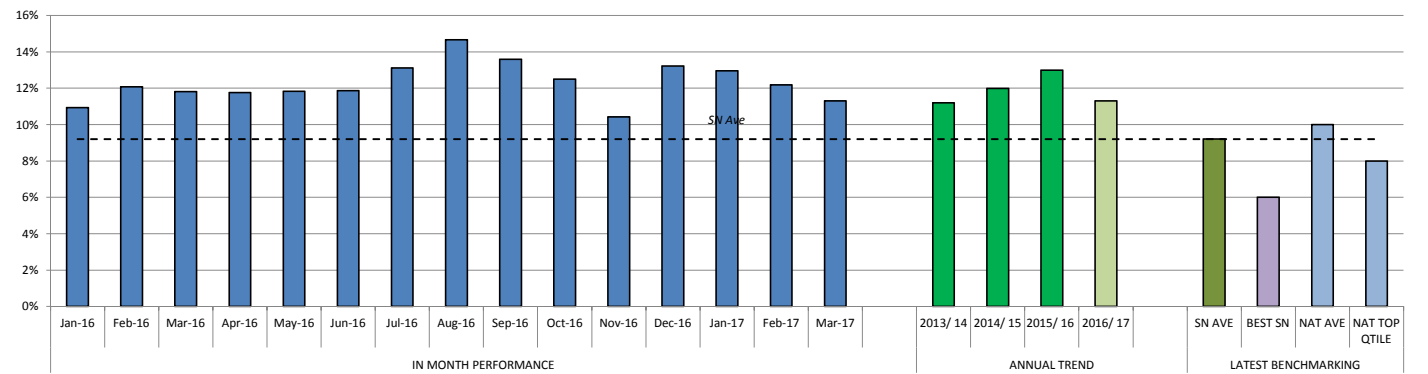
## LOOKED AFTER CHILDREN - REVIEWS & VISITS

**DEFINITION**

The purpose of LAC review meeting is to consider the plan for the welfare of the looked after child and achieve Permanence for them within a timescale that meets their needs. The review is chaired by an Independent Reviewing Officer (IRO)
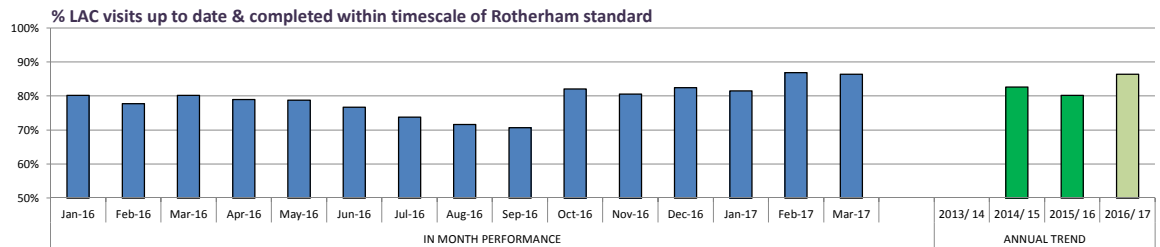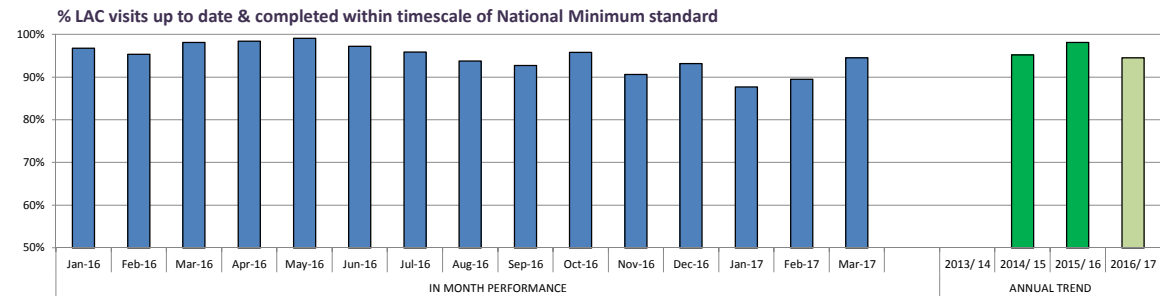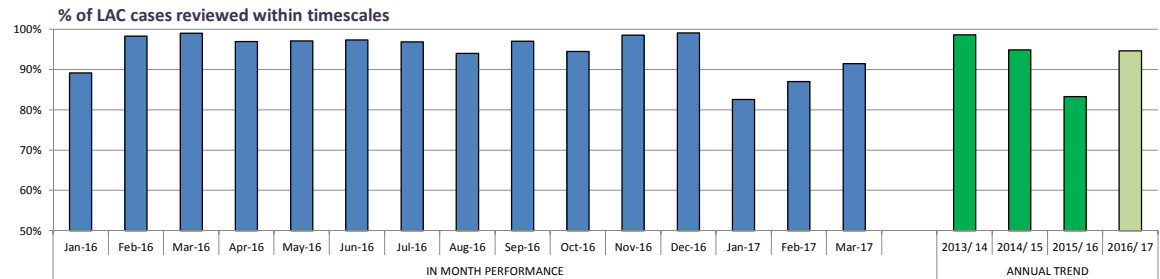
The LA is also responsible for appointing a representative to visit the child wherever he or she is living to ensure that his/her welfare continues to be safeguarded and promoted. The minimum national timescales for visits is within one week of placement, then six weekly until the child has been in placement for a year and the 12 weekly thereafter. Rotherham have set a higher standard of within first week then four weekly thereafter until the child has been permanently matched to the placement.

**PERFORMANCE ANALYSIS**

Current performance on LAC visits are monitored by the Head of Service daily and at weekly performance meetings. Any visit exceeding statutory minimum timescales is examined on a child by child basis to ensure they have been subsequently visited and to ensure the reason for lateness is understood. In addition to statutory minimum standards, Rotherham has set a local standard that exceeds the National one, performance in relation to local standard is still not good enough and will continue to be the focus of sustained management attention. There are some children in care however who are visited more often than the Rotherham standard according to their need at any particular time. There is now a clear process in place for social workers to ensure the Rotherham standard is proportionate to need but remains within the national standard. This will ensure that those LAC in greatest need receive appropriate levels of social workers support. LAC cases reviewed on time remains good.

LAC visits on time remain an area of concern due to the high turnover of staff. This should improve after this latest round of recruitment which is starting to see a move to increase the ratio of permanent staff

|  | 6.7 | | 6.15 | 6.16 |
|---|---|---|---|---|
|  | No. LAC cases reviewed within timescales | % of LAC cases reviewed within timescales | % LAC visits up to date & completed within timescale of National Minimum standard | % LAC visits up to date & completed within timescale of Rotherham standard |
| Jan-16 | 74 of 83 | 89.2% | 96.8% | 80.2% |
| Feb-16 | 114 of 116 | 98.3% | 95.3% | 77.8% |
| Mar-16 | 104 of 105 | 99.0% | 98.1% | 80.2% |
| Apr-16 | 96 of 99 | 97.0% | 98.4% | 78.9% |
| May-16 | 101 of 104 | 97.1% | 99.1% | 78.8% |
| Jun-16 | 111 of 114 | 97.4% | 97.2% | 76.7% |
| Jul-16 | 93 of 96 | 96.9% | 95.9% | 73.8% |
| Aug-16 | 79 of 84 | 94.0% | 93.8% | 71.6% |
| Sep-16 | 98 of 101 | 97.0% | 92.7% | 70.7% |
| Oct-16 | 188 of 199 | 94.5% | 95.8% | 82.0% |
| Nov-16 | 133 of 135 | 98.5% | 90.6% | 80.5% |
| Dec-16 | 107 of 108 | 99.1% | 93.2% | 82.4% |
| Jan-17 | 76 of 92 | 82.6% | 87.7% | 81.5% |
| Feb-17 | 74 of 85 | 87.1% | 89.5% | 86.8% |
| Mar-17 | 118 of 129 | 91.5% | 94.5% | 86.4% |
| 2013/ 14 | | 98.6% | | |
| 2014/ 15 | | 94.9% | 95.2% | 82.6% |
| 2015/ 16 | | 83.3% | 98.1% | 80.2% |
| 2016/ 17 | | 94.7% | 94.5% | 86.4% |

**% of LAC cases reviewed within timescales**



**% LAC visits up to date & completed within timescale of National Minimum standard**



**% LAC visits up to date & completed within timescale of Rotherham standard**

| DEFINITION | Local authorities have a duty to safeguard and to promote the welfare of the children they look after, therefore the local authority should make arrangements to ensure that every child who is looked after has his/her health needs fully assessed and a health plan clearly set out. |
|---|---|

**PERFORMANCE ANALYSIS**

Performance in relation to health and dental assessments was poor and has been the focus of concerted joint effort and has contiued to show improvement .(care is needed in considering month on month performance as the cohort numbers are low ). Close monitoring means that any dips in performance are understood. The overall number of health assessments completed remains at a good level and the number of initial health assessments has risen . This is due to the access health services have to the new case management system that has improved the administration of the process. From our reviews we know that in the main, those not having health or dental checks are the older young people who are recorded as 'refuses'. This is no longer going to be accepted on face value and we will be actively exploring with health colleagues how we can promote the reviews as something useful and 'young person friendly'. This will focus on the things that interest most young people such as weight, hair and skin as well as other aspects of health. We will also make sure that we are creative in thinking about how we can actively engage young people and 'reach out' to them rather than expecting them to attend a standard clinic appointment. Performance will continue to be very closely monitored. Health colleagues have identified that early contact in a non-clinical setting may prove to be the best way to sustain young people engagement in the process. As a result they will be running a pilot whereby they visit newly admitted young people in their placement to support them to attend their health assessment. Joint intervention between Health and LAC Head of Service to support locality teams to better performance in respect of Initial Health Assessments.

|  | 6.9 | 6.1 | 6.11 | |
|---|---|---|---|---|
|  | Health of LAC - Health Assessments | Health of LAC - Dental Assessments | Health of LAC - No. Initial Health Assessments In Time | Health of LAC - % Initial Health Assessments In Time |
| **IN MONTH PERFORMANCE** | | | | |
| Jan-16 | 88.7% | 70.5% | 0 of 12 | 0.0% |
| Feb-16 | 89.3% | 64.7% | 4 of 18 | 22.2% |
| Mar-16 | 92.1% | 86.6% | 3 of 10 | 30.0% |
| Apr-16 | 92.9% | 65.3% | 0 of 14 | 0.0% |
| May-16 | 92.8% | 67.2% | 3 of 15 | 20.0% |
| Jun-16 | 91.8% | 69.9% | 4 of 10 | 40.0% |
| Jul-16 | 92.2% | 71.4% | 6 of 16 | 37.5% |
| Aug-16 | 94.3% | 71.3% | 2 of 10 | 20.0% |
| Sep-16 | 94.0% | 70.6% | 2 of 10 | 20.0% |
| Oct-16 | 95.7% | 69.5% | 1 of 11 | 9.1% |
| Nov-16 | 95.9% | 69.1% | 2 of 20 | 10.0% |
| Dec-16 | 94.8% | 68.6% | 3 of 24 | 12.5% |
| Jan-17 | 92.1% | 63.8% | 0 of 28 | 0.0% |
| Feb-17 | 88.4% | 62.3% | 6 of 16 | 37.5% |
| Mar-17 | 87.1% | 62.7% | 3 of 7 | 42.9% |

| **ANNUAL TREND** | | | | |
|---|---|---|---|---|
| 2013/ 14 | 82.7% | 42.5% | | 19.2% |
| 2014/ 15 | 81.4% | 58.8% | | 20.0% |
| 2015/ 16 | 92.8% | 95.0% | | 8.4% |
| 2016/ 17 | 87.1% | 62.7% | | 17.7% |

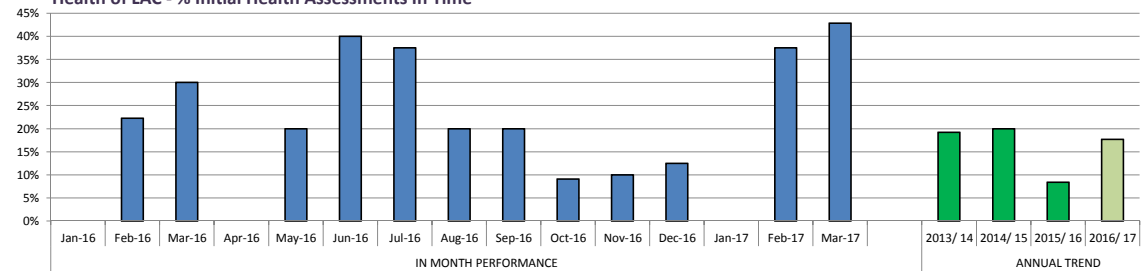| **LATEST BENCHMARKING** | | | | |
|---|---|---|---|---|
| SN AVE | | | | |
| BEST SN | | | | |
| NAT AVE | | | | |
| NAT TOP QTILE | | | | |

**Health of LAC - Health Assessments**
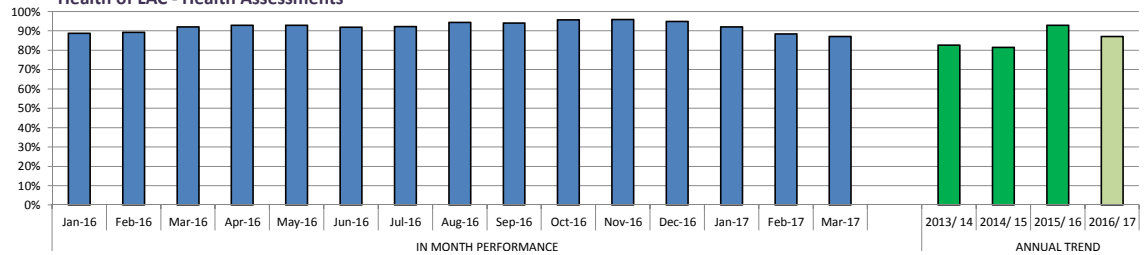


**Health of LAC - Dental Assessments**
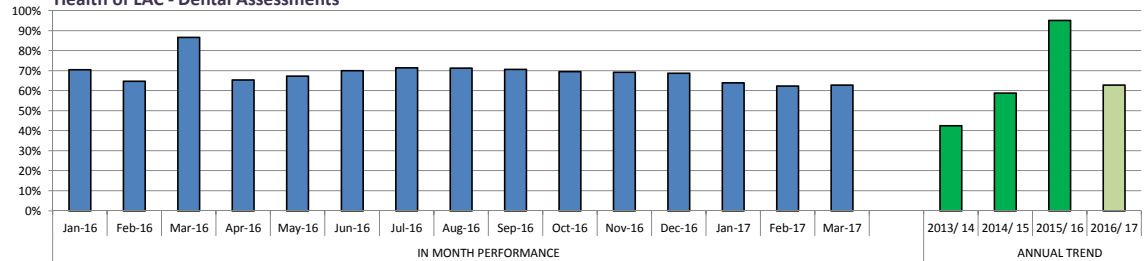


**Health of LAC - % Initial Health Assessments In Time**
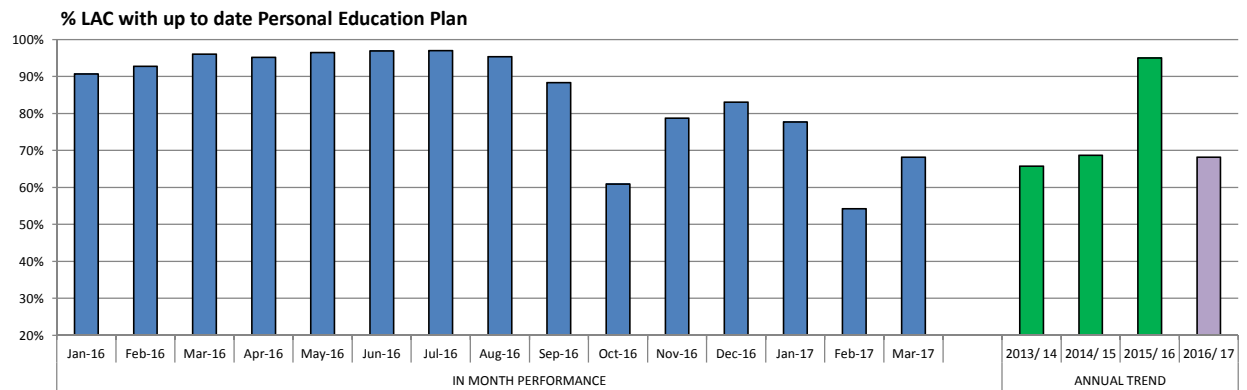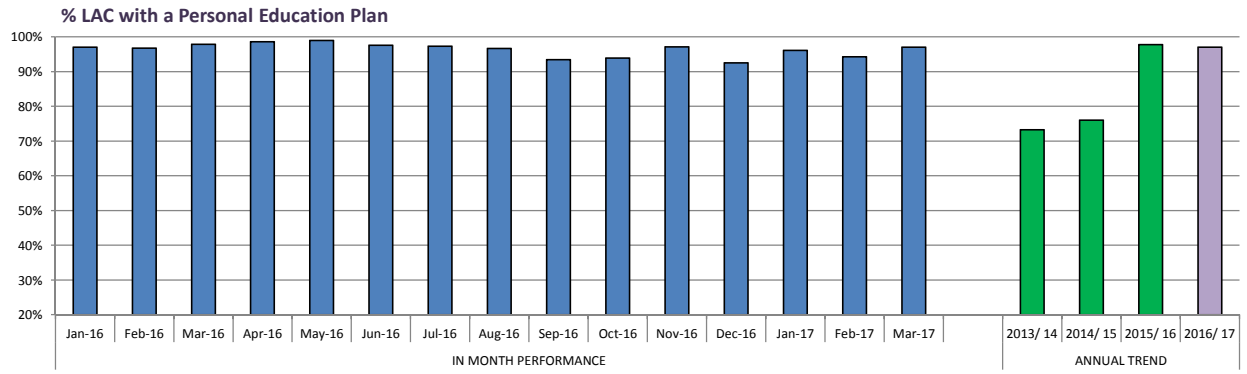
# LOOKED AFTER CHILDREN - PERSONAL EDUCATION PLANS

| DEFINITION | A personal education plan (PEP) is a school based meeting to plan for the education of a child in care. The government have made PEPs a statutory requirement for children in care to help track and promote their achievements. |
|---|---|

| PERFORMANCE ANALYSIS | Prior to September 2015 PEPs were in place for compulsory school-age children only. PEPs are now in place for LAC aged two to their 18th birthday. The proportion of children with an up-to-date PEP is still low. This has been caused by authorisation delays due to long term sickness absence of the Virtual Head, a solution has now been put in place this is now been rectified. The focus is now shifting to quality to address the numbers of children and young people who are not in full time education and those whose school place is known to be fragile. The virtual school governing body will take responsibility for driving this improvement area. Exception reporting has been provided for the children who are without an up to date PEP. |
|---|---|

|  | | 6.12 | | 6.13 | |
|---|---|---|---|---|---|
|  |  | Number of Eligible LAC with a Personal Education Plan | % LAC with a Personal Education Plan | Number of LAC with up to date Personal Education Plan | % LAC with up to date Personal Education Plan |
| **IN MONTH PERFORMANCE** | Jan-16 | 260 of 268 | 97.0% | 243 of 268 | 90.7% |
|  | Feb-16 | 267 of 276 | 96.7% | 256 of 276 | 92.8% |
|  | Mar-16 | 272 of 278 | 97.8% | 267 of 278 | 96.0% |
|  | Apr-16 | 283 of 287 | 98.6% | 273 of 287 | 95.1% |
|  | May-16 | 282 of 285 | 98.9% | 275 of 285 | 96.5% |
|  | Jun-16 | 282 of 289 | 97.6% | 280 of 289 | 96.9% |
|  | Jul-16 | 287 of 295 | 97.3% | 286 of 295 | 96.9% |
|  | Aug-16 | 287 of 297 | 96.6% | 283 of 297 | 95.3% |
|  | Sep-16 | 255 of 273 | 93.4% | 241 of 273 | 88.3% |
|  | Oct-16 | 216 of 230 | 93.9% | 140 of 230 | 60.9% |
|  | Nov-16 | 233 of 240 | 97.1% | 189 of 240 | 78.8% |
|  | Dec-16 | 235 of 254 | 92.5% | 211 of 254 | 83.1% |
|  | Jan-17 | 245 of 255 | 96.1% | 198 of 255 | 77.6% |
|  | Feb-17 | 245 of 260 | 94.2% | 141 of 260 | 54.2% |
|  | Mar-17 | 259 of 267 | 97.0% | 182 of 267 | 68.2% |
| **ANNUAL TREND** | 2013/ 14 | | 73.3% | | 65.7% |
|  | 2014/ 15 | | 76.0% | | 68.7% |
|  | 2015/ 16 | | 97.8% | | 95.0% |
|  | 2016/ 17 | | 97.0% | | 68.2% |
| **LATEST BENCHMARKING** | SN AVE | | | | |
|  | BEST SN | | | | |
|  | NAT AVE | | | | |
|  | NAT TOP QTILE | | | | |



% LAC with a Personal Education Plan



% LAC with up to date Personal Education Plan

## CARE LEAVERS

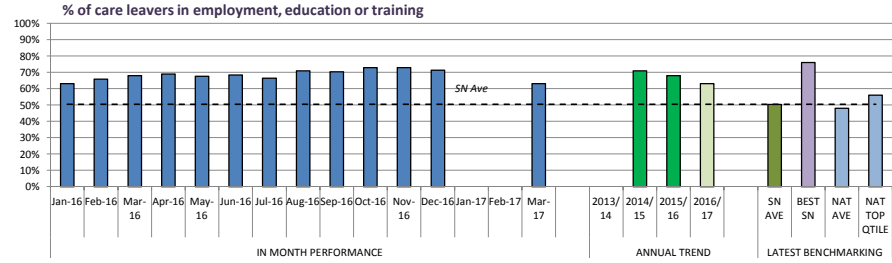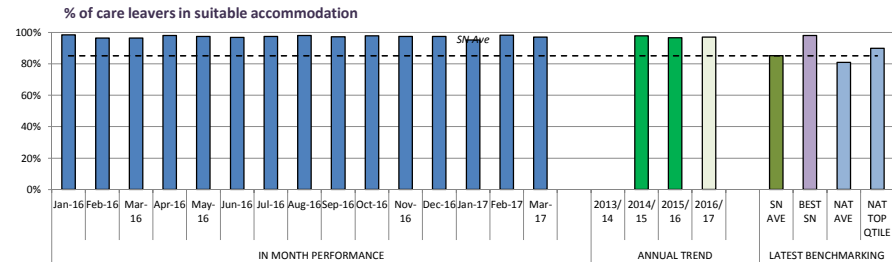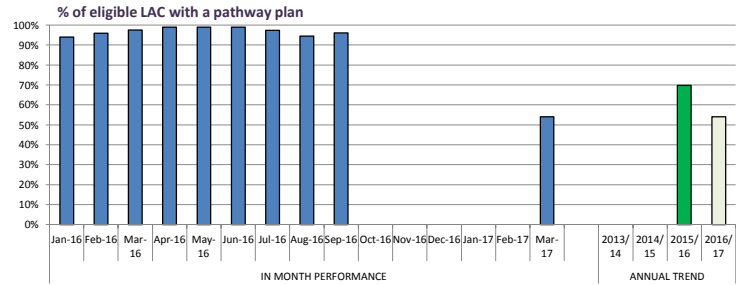| DEFINITION | A care leaver is defined as a person aged 25 or under, who has been looked after away from home by a local authority for at least 13 weeks since the age of 14; and who was looked after away from home by the local authority at school-leaving age or after that date. Suitable accommodation is defined as any that is not prison or bed and breakfast. |
|---|---|

**PERFORMANCE ANALYSIS**

See note below. Team managers continue to report performance at fortnightly performance meetings so that compliance can be assured.

*DATA NOTE: Care Leavers information was not part of the automated data migration therefore service has been manually inputting the full cohort information.*
*Monthly monitoring via Liquid Logic has now been re-established from March 17 onwards. Any data provided between Oct 16 & Feb 17 has been supplied from the highlight reports that team managers provide for the fortnightly performance meetings.*

|  | 7.1 | 7.2 | 7.3 | 7.4 |
|---|---|---|---|---|
|  | Number of care leavers | % of eligible LAC with a pathway plan | % of care leavers in suitable accommodation | % of care leavers in employment, education or training |
| **IN MONTH PERFORMANCE** | | | | |
| Jan-16 | 198 | 93.9% | 98.5% | 63.1% |
| Feb-16 | 196 | 95.9% | 96.4% | 65.8% |
| Mar-16 | 197 | 97.5% | 96.5% | 68.0% |
| Apr-16 | 192 | 99.0% | 97.9% | 68.9% |
| May-16 | 188 | 98.9% | 97.3% | 67.6% |
| Jun-16 | 187 | 98.9% | 96.8% | 68.5% |
| Jul-16 | 185 | 97.3% | 97.3% | 66.5% |
| Aug-16 | 200 | 94.5% | 98.0% | 71.0% |
| Sep-16 | 201 | 96.0% | 97.1% | 70.3% |
| Oct-16 | 221 | Unavailable due to data not being migrated | 97.8% | 73.0% |
| Nov-16 | 223 | | 97.3% | 73.0% |
| Dec-16 | 223 | | 97.3% | 71.3% |
| Jan-17 | 223 | | 95.1% | Unavailable - data not migrated |
| Feb-17 | 223 | | 98.2% | |
| Mar-17 | 223 | 54.0% | 96.9% | 63.2% |

| **ANNUAL TREND** | | | | |
|---|---|---|---|---|
| 2013/ 14 | | | | |
| 2014/ 15 | 183 | | 97.8% | 71.0% |
| 2015/ 16 | 197 | 69.8% | 96.5% | 68.0% |
| 2016/ 17 | 223 | 54.0% | 96.9% | 63.2% |

| **LATEST BENCHMARKING** | | | | |
|---|---|---|---|---|
| SN AVE | | | 85.1% | 50.4% |
| BEST SN | | | 98.0% | 76.0% |
| NAT AVE | | | 81.0% | 48.0% |
| NAT TOP QTILE | | | 90.0% | 56.0% |


% of eligible LAC with a pathway plan


% of care leavers in suitable accommodation


% of care leavers in employment, education or training

## ADOPTIONS

| | |
|---|---|
| **DEFINITION** | Following a child becoming a LAC, it may be deemed suitable for a child to become adopted which is a legal process of becoming a non-biological parent. The date it is agreed that it is in the best interests of the child that they should be placed for adoption is known as their 'SHOBPA'. Following this a family finding process is undertaken to find a suitable match for the child based on the child's needs, they will then be matched with an adopter(s) followed by placement with their adopter(s). This adoption placement is monitored for a minimum of 10 weeks and assessed as stable and secure before the final adoption order is granted by court decision and the adoption order is made .<br><br>Targets for measures A1 and A2 are set centrally by government office. |

| | |
|---|---|
| **PERFORMANCE ANALYSIS** | Performance each month can vary significantly given the size of the cohort which is always very small.<br><br>Given the small numbers it is most useful to look at a rolling 12 months than a month snapshot and overall performance in this area over the last three years has shown an improving trend. Importantly, all children awaiting adoption are reviewed in the fortnightly performance meeting and the reasons for delay examined and understood. The work of the new 'permanence' team which has been in place since January 2016 is really starting to show impact in terms of both reducing the length of care proceedings and ensuring timely matching and placing of younger children with prospective adopters. The good quality of the work of this team is attracting regular positive feedback from the courts and the impact on outcomes for children is tangible. |

*Data Note: Taken from manual tracker. Data requires inputting into LCS*

|  |  | 9.1 | 9.2 | 9.3 |
|---|---|---|---|---|
|  | Number of adoptions | Number of adoptions completed within 12 months of SHOBPA | % adoptions completed within 12 months of SHOBPA | Av. No. days between a child becoming LAC & having a adoption placement (A1) (rolling yr.) | Av. No. days between placement order & being matched with adoptive family (A2) (rolling yr.) |

**IN MONTH PERFORMANCE**

| | Number of adoptions | No. completed | % completed | A1 | A2 |
|---|---|---|---|---|---|
| Jan-16 | 3 | 0 | 0% | 368.0 | 159.5 |
| Feb-16 | 7 | 7 | 100% | 348.4 | 141.7 |
| Mar-16 | 4 | 2 | 50% | 338.4 | 137.9 |
| Apr-16 | 2 | 1 | 50% | 362.5 | 145.5 |
| May-16 | 2 | 0 | 0% | 546.8 | 213.3 |
| Jun-16 | 1 | 0 | 0% | 500.4 | 197.0 |
| Jul-16 | 2 | 2 | 100% | 430.1 | 161.8 |
| Aug-16 | 2 | 1 | 50% | 395.7 | 150.7 |
| Sep-16 | 3 | 2 | 66% | 398.3 | 142.4 |
| Oct-16 | 2 | 2 | 100% | 372.3 | 138.6 |
| Nov-16 | 4 | 1 | 25% | 354.3 | 143.4 |
| Dec-16 | 1 | 0 | 0% | 335.7 | 221.3 |
| Jan-17 | 9 | 3 | 33% | 368.8 | 211.0 |
| Feb-17 | 1 | 0 | 0% | 374.7 | 208.4 |
| Mar-17 | 2 | 0 | 0% | 404.0 | 232.9 |

**ANNUAL TREND**

| | | | % | A1 | A2 |
|---|---|---|---|---|---|
| 2013/ 14 | | | 55.6% | 661.0 | 315.0 |
| 2014/ 15 | | | 84.6% | 417.5 | 177.3 |
| 2015/ 16 | 43 | 23 | 53.5% | 338.4 | 137.9 |
| 2016/ 17 | 31 | 12 | 38.7% | 404.0 | 232.9 |

**LATEST BENCHMARKING**

| | | | | A1 | A2 |
|---|---|---|---|---|---|
| SN AVE | | | | 546.5 | 220.6 |
| BEST SN | | | | 336.0 | 47.0 |
| NAT AVE | | | | 593.0 | 223.0 |
| NAT TOP QTILE | | | | 520.0 | 172.0 |

*Annual Trend relates to current reporting year April to Mar - not rolling year*

**adoptions have a 28 day appeal period so any children adopted in the last 28 days are still subject to appeal*
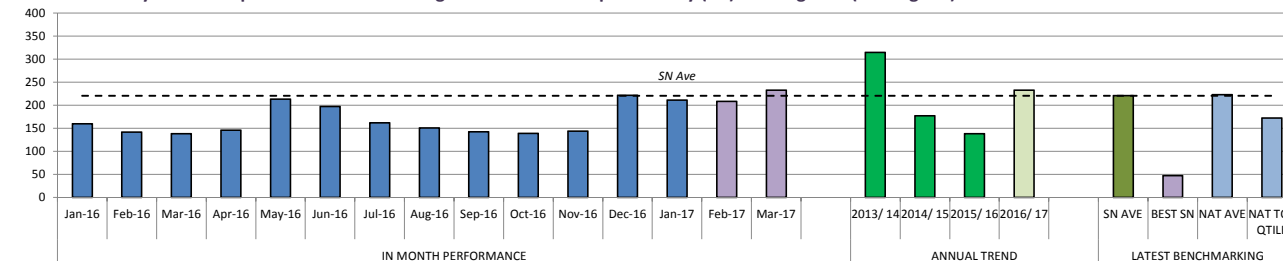


% adoptions completed within 12 months of SHOBPA
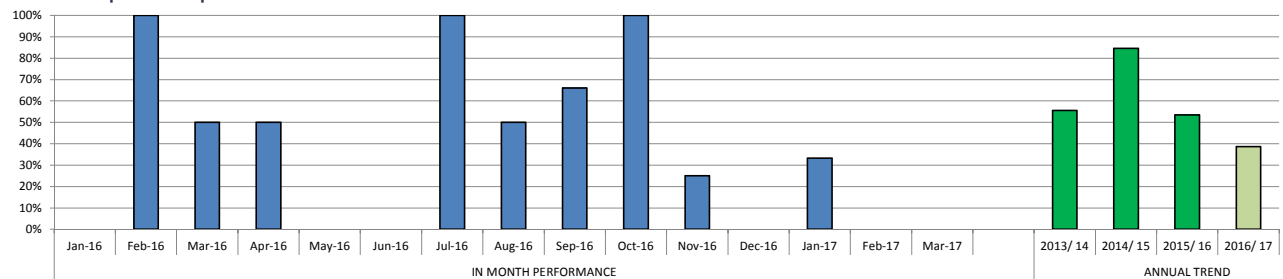


Av. No. days between a child becoming LAC & having a adoption placement (A1) - Rolling Year (low is good)
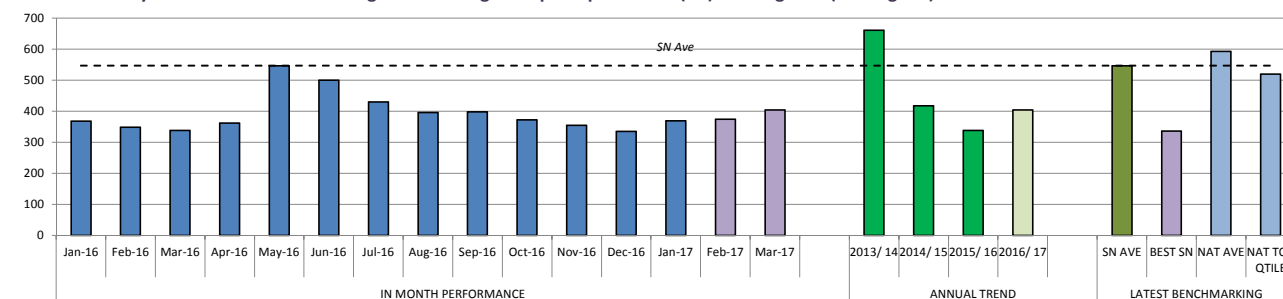


Av. No. days between placement order & being matched with adoptive family (A2) - Rolling Year (low is good)

# CASELOADS

| DEFINITION | Caseload figures relate to the number of children the social worker is currently the lead key worker. Fieldwork teams relate to frontline social care services including the four Duty Teams, none Long Term CIN Teams, two LAC teams and the CSE Team. All averages are calculated on a full time equivalency basis, based on the number of hours the worker is contracted to work. |
|---|---|

**PERFORMANCE ANALYSIS**

Caseloads are all within acceptable limits. Performance meetings continue to examine caseloads in detail. All those over 18 are examined and the reasons explained. For example some senior social workers have students allocated to them and the student caseload shows under the supervisor's name.

The impact of rising LAC has been a rise in the number of average cases per SW to 11 however the maximum is now at 17 well within accepted limits. A management review of all children with a section 20 legal status has identified the potential to return home for up to 15 children. If this is achieved, combined with new edge of care interventions, this will result in a significant decrease in workload.

Reducing the CIN demand at the front door combined with an introduction of 'one week in five' rather than 'one week in four' duty rota system has seen a month on month reduction in average caseloads from 26 to 13.3 Managers report feeling the benefit of this on practice and this has been validated by the recent Ofsted monitoring visit where the emergence of good social work practice was found .

The 'maximum and average caseload' within safeguarding teams continues to be good. This is reviewed weekly and managers are ensuring that cases transfer, close or step down in a timely manner.

## IN MONTH PERFORMANCE

| | 10.1 Maximum caseload of social workers in key Safeguarding Teams | 10.2 Maximum caseload of social workers in LAC Teams | 10.3 Av. no. cases in LAC Teams | 10.4 Av. no. cases in Duty Teams | 10.5 Av. no. cases in CIN North Teams | 10.6 Av. no. cases in CIN Central Teams | 10.7 Av. no. cases in CIN South Teams | 10.8 Av. no. cases in Children's Disability Team | 10.9 Av. no. cases in Children Sexual Exploitation Team |
|---|---|---|---|---|---|---|---|---|---|
| Jan-16 | 29 | 18 | 11.7 | 17.2 | 14.7 | 19.2 | 15.7 | 14.9 | 4.9 |
| Feb-16 | 30 | 18 | 12.8 | 11.3 | 17.1 | 16.6 | 17.8 | 13.5 | 4.4 |
| Mar-16 | 23 | 18 | 12.6 | 13.7 | 16.6 | 17.9 | 17.3 | 14.9 | 5.4 |
| Apr-16 | 25 | 17 | 13.2 | 13.8 | 17.8 | 16.3 | 17.1 | 15.9 | 5.1 |
| May-16 | 27 | 17 | 12.7 | 15.8 | 18.1 | 17.2 | 15.1 | 15.8 | 4.4 |
| Jun-16 | 34 | 18 | 11.8 | 18.9 | 18.2 | 17.6 | 14.2 | 15.9 | 5.3 |
| Jul-16 | 28 | 15 | 13.7 | 19.5 | 18.8 | 16.7 | 14.2 | 17.0 | 5.9 |
| Aug-16 | 32 | 15 | 12.7 | 18.9 | 17.8 | 16.1 | 15.7 | 16.3 | 4.5 |
| Sep-16 | 36 | 15 | 12.0 | 26.0 | 18.0 | 16.0 | 14.0 | 14.0 | 4.0 |
| Oct-16 | | | | | | | | | |
| Nov-16 | | | | Oct & Nov 16 data unavailable due to data migration | | | | | |
| Dec-16 | 36 | 19 | 12.5 | 15.0 | 14.7 | 14.5 | 15.5 | 15.6 | 3.4 |
| Jan-17 | 36 | 18 | 12.9 | 15.8 | 15.2 | 15.7 | 17.9 | 16.9 | 2.8 |
| Feb-17 | 25 | 17 | 11.0 | 13.7 | 16.7 | 16.4 | 18.1 | 16.0 | 2.0 |
| Mar-17 | 30 | 17 | 11.6 | 13.3 | 17.4 | 17.4 | 18.3 | 15.4 | 1.0 |

## ANNUAL TREND

| | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|
| 2013/ 14 | | | | | | | | | |
| 2014/ 15 | | | | | | | | | |
| 2015/ 16 | 29.1 | 19.2 | 14.1 | 15.8 | 16.8 | 18.0 | 15.8 | 19.1 | 5.7 |
| 2016/ 17 | 30.0 | 17.0 | 11.6 | 13.3 | 17.4 | 17.4 | 18.3 | 15.4 | 1.0 |

**Maximum caseload of social workers** — Key Safeguarding Teams, LAC Teams



IN MONTH PERFORMANCE

**Average number of cases per team**



IN MONTH PERFORMANCE

LAC Teams  Duty Teams  CIN North Teams  CIN South Teams  Disability Team  CSE Team  CIN Central Teams