

Overview and Scrutiny Update



June - September 2017

Our Work Programme 2017-18

Overview and Scrutiny Management Board

- ◆ Budget and Medium Term Financial Strategy
- ◆ Use of Agency and Interim Employees
- ◆ Commissioning
- ◆ Shared Services
- ◆ Approach to Commercialisation
- ◆ Revenue Budget Monitoring
- ◆ Energy
- ◆ Prevent Strategy
- ◆ Children's Commissioner's Takeover Challenge
- ◆ Pre-decision Scrutiny

Health

- ◆ Adult Care Performance Management
- ◆ Learning Disability
- ◆ Public Health
- ◆ Health & Social Care Integration - Rotherham Place Plan
- ◆ Locality Working
- ◆ Mental Health - all ages
- ◆ Urgent and Emergency Care Centre
- ◆ Carers Strategy (*with ILSC*)
- ◆ Accountable Care System and Commissioners Working Together Programme
- ◆ NHS Trust Quality Accounts

Improving Lives

- ◆ Child Sexual Exploitation - Preventative and Post Abuse Services
- ◆ Domestic Abuse
- ◆ Special Educational Needs and Disability (SEND) Sufficiency Strategy
- ◆ Safeguarding - Children and Adults
- ◆ Looked After Children
 - Sufficiency Strategy and Budget Update
 - Apprenticeships
 - Fostering Outcomes and Stability of Placements
- ◆ Children Missing from Home/Education, Exclusions and Home Education
- ◆ Progress on Early Help Service

Improving Places

- ◆ Regeneration and Environment Performance
- ◆ Enforcement Activity and Joint Contract with Doncaster
- ◆ Dignity - Bereavement Services
- ◆ Housing - Strategy and Allocations/Adaptations
- ◆ Tenant Involvement
- ◆ Implementation of Neighbourhood Working
- ◆ Housing Revenue Account - 30 year Business Plan
- ◆ Cultural Strategy
- ◆ Financial Inclusion Plan - Council Tenants
- ◆ Asset Management

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Introduction

Welcome to the first Overview and Scrutiny update for 2017-18

The purpose of this update is to give an overview of the work carried out by the Overview and Scrutiny Management Board and the three Select Commissions - Health (HSC), Improving Lives (ILSC) and Improving Places (IPSC) during the last few months.

Page 2 provides a reminder of the broad work programme previously agreed for 2017-18, with the notable addition of the Cultural Strategy. HSC will also be scrutinising the refresh of the Health and Wellbeing Strategy this autumn.

Inevitably other issues emerge during the year and it is important that Scrutiny has the flexibility to consider and respond to these in a timely manner. One such example is the work undertaken by IPSC to seek assurance about fire safety in the Council's high rise properties following the disaster at Grenfell Tower.

The first section of this report covers pre-decision scrutiny, whether by OSMB or any of the Select Commissions, followed by a section for each committee. Where relevant for this period the update will include details of:-

- Progress monitoring of strategies and plans following past scrutiny
- Recommendations made by the committees
- Outcomes resulting from scrutiny
- Reviews - underway or due to commence
- Sub-group/Task and Finish Group activity
- Member visits
- Public involvement in scrutiny
- Key future items
- Other activity undertaken by the Scrutiny Members

I hope this will be a useful and informative update of overview and scrutiny work undertaken to date in 2017-18.

Cllr Brian Steele,
Chair of Overview and Scrutiny Management Board

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Pre-Decision Scrutiny

The recommendations made in all the pre-decision reports considered by OSMB and ILSC were supported. Details of additional recommendations made by Scrutiny, plus any requests for specific information and intentions for future monitoring, are outlined below.

OSMB

- ◆ [Local Plan: Additional Consultation on Sites and Policies Document, Site Cluster II and Acquisition of 3-7 Corporation Street, Rotherham](#) - Recommendations in these reports were supported with no additional recommendations or further work requested.
- ◆ [Integrated Health and Social Care Plan](#) - OSMB requested that HSC continue to scrutinise implementation of the plan.
- ◆ [Council Plan 2017 - 2020](#) - The Board made an additional recommendation, approved by Cabinet, that the term 'domestic abuse' be used consistently in relevant Council documents. Members also requested information on the baseline indicators for all measures, in order to enable a comparison to be made at year end.
- ◆ [Budget Outturn Report 2016-17](#) - OSMB asked for Cabinet to be provided with further detail on the issues involved in delays to works at the Dropping Well landfill site and with regard to District Housing Schemes, which had led to budgets not being fully utilised.
- ◆ [Financial Monitoring Report May 2017-18](#) - Members decided to continue having bi-monthly budget monitoring reports for Adult Care & Housing and Children & Young People's Services. The Board also requested a report from CYPS on Higher Block Funding for December 2017.
- ◆ [Review of the Learning Disability Offer and the future of in-house services for Adults with a Learning Disability and/or Autism](#) - The Board requested a further report on additional costs associated with the proposals and also asked for the final proposals to come back to OSMB after consultation before the final decision by Cabinet. Ongoing scrutiny would be by HSC.
- ◆ [Consultation on Changes to Policy for Home to School Transport](#) - OSMB asked to consider the final proposals for changes to the policy prior to submission to Cabinet for their decision.
- ◆ [Introduction of a Public Spaces Protection Order for Rotherham Town Centre](#) - OSMB made a recommendation that the condition of using a vehicle to cause a nuisance should be included - this will be subject to further information gathering and reviewed for inclusion at a later date. The OSMB recommendation that a single code of practice in respect of enforcement activity and issuing of penalties be adopted by the Council, or any external body undertaking these functions on behalf of the Council, was approved. The Board also recommended having a review once the order had been in place for a year and it was agreed that a 12 month review, post implementation of the order would be undertaken to assess impact and make variations, adjustments or new orders as necessary and for this to be considered by OSMB.

ILSC

- ◆ [Personal Budget and Resource Allocation System for Disabled Children](#) - Members requested further work to ensure the 'voice of the child' is captured in monitoring the implementation of the Resource Allocation System.
- ◆ [Early Help: Phase Two](#) - IPSC asked to be involved in the pre-decision scrutiny of proposals at an early stage.

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Overview and Scrutiny Management Board

Items/Issues considered

- ◆ [Home to School Transport Policy](#) - Prior to pre-decision scrutiny, OSMB had already discussed a detailed presentation on the policy and requested the relevant sections of the Education Act 1996 that the Council had to abide by for information. The Board endorsed taxi companies in Rotherham not being allowed to sub-let contracts unless the sub-contractor met Rotherham's Taxi Licensing Policy, including the use of CCTV cameras in their vehicles.
- ◆ [Corporate Plan 2016/17 Quarter 4 Performance Report](#) - It was agreed that ILSC would undertake scrutiny in respect of Adult Learning and that Cabinet Members would be invited to attend Select Commission meetings when performance information was scrutinised.
- ◆ [Update on Sheffield to Rotherham Tram Train Project](#) - The update was noted and Members requested a further report detailing the outcomes of the learning from the project.
- ◆ [Briefing on Public Spaces Protection Order for Rotherham Town Centre](#) - OSMB indicated that the final proposal for Cabinet would be subject to pre-decision scrutiny. (See Page 4)
- ◆ [Safer Rotherham Partnership Annual Report](#) - Following discussion of the report Members made a number of recommendations for future versions:-
 - the format of the report and language used should be accessible for members of the public
 - data should be reported at ward level as well as Borough wide, as there were significant differences between wards
 - longer term five-year trend data should be included to enable a fuller understanding of changes over time
 - public contact numbers for domestic abuse and child sexual exploitation should be included in the report
- ◆ [Scrutiny Review: Use of Agency Staff, Interims and Consultants](#) - A sub-group has been undertaking a review to seek assurance that the Council measures performance and value for money in this area and is taking appropriate action to maintain spend within acceptable limits. Evidence gathering has nearly concluded with the review group due to report in the autumn.

The following items were scrutinised by OSMB at its meeting on 27th September and details on these will be included in the next update:-

- [Council Plan 2017/18 Quarter 1 Performance Report](#)
- [July 2017/18 Financial Monitoring Report](#)
- [Adult Social Care - Budget Update](#)
- [Day Care and Transport Charges](#)
- [Regeneration and Environment Directorate Fees and Charges - Progress in Respect of Full Cost Recovery](#)
- [Rotherham Construction Partnership Framework](#)

Other activity

- Call-ins - None in this period
- Petitions - None in this period

Coming up

- [Complaints Annual Report](#)
- [Consideration of the Council's methods for public consultation](#)

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Health Select Commission

Items/Issues considered

- ◆ **Evaluation of the Integrated Locality Pilot** - As part of its continuing scrutiny of health and social care integration and transformation HSC discussed a presentation and initial evaluation report, exploring the impact on patients and performance, and some of the challenges faced. It was agreed to scrutinise the final evaluation and plans for rolling out the pilot in January.
- ◆ **Director of Public Health Annual Report 2016** - After scrutinising the report HSC requested a future progress report on the detailed action plan. Members also recommended that the previous spotlight review on urinary incontinence be considered in developing the action plan.
- ◆ **Adult Social Care - Provisional Year End Performance 2016-17** - The content of the provisional summary of the 'high level' year-end performance results was noted. Members requested a further report in January 2018, showing the final detailed results and benchmarking against regional and national data due to be published from late Autumn 2017.
- ◆ **Learning Disability Update** - The Strategic Director of Adult Care and Housing provided HSC with a verbal update on the work to transform learning disability services. Discussion centred on the challenges in undergoing this transformation and service modernisation, both for Adult Social Care and for families, and the importance of consultation and involvement. It was agreed to receive further updates as the work progresses.
- ◆ **Transformation initiatives - Care Co-ordination Centre and Integrated Rapid Response** - HSC noted the plans for a phased implementation to extend both services to include mental health and social care and discussed issues around ICT and information governance with regard to sharing patient records. Further information was requested regarding issues raised by GPs.
- ◆ **Update on RDaSH Rotherham Care Group Transformation Plan** - A broad overview of the new RDaSH structure was presented and Members explored how the locality model would work in practice and the balance between specialisms and generic working. HSC requested a more detailed update on the new pathway framework for November.
- ◆ **Delayed Transfers of Care (DTC)** - Members considered the DTC action plan and noted the progress being made. A suggestion was made regarding prescribed medication on discharge from hospital which will be followed up and reported back.
- ◆ **NHS Commissioners Working Together Joint Health Overview and Scrutiny Committee (JHOSC)** - HSC received updates regarding progress on the proposals for NHS service reconfiguration for hyper acute stroke and for children's surgery and anaesthesia services.
- ◆ **New National Ambulance Standards** - HSC members have determined a number of questions to put to Yorkshire Ambulance Service on implementing the new standards and targets.

Other activity

- Liquid Logic Demonstration - This enabled Members to have a better understanding of the information that is collated and analysed for service users and specific cohorts.
- Chair and Vice Chair quarterly briefing with NHS on key issues and scrutiny involvement.

Coming up

- Evaluation of the schools mental health pilot
- Update on child and adolescent mental health services

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Improving Lives Select Commission

Items/Issues considered

- ◆ **Evaluation Report: Barnardo's Reach Out Service** - After scrutinising the report ILSC requested a future update outlining the work to evaluate the impact of the training package, plus a detailed account of work with schools and their levels of engagement.
- ◆ **Child Sexual Exploitation Post Abuse Services Update** - Following discussion of the progress monitoring report, Members requested specific information for the next six-monthly update:-
 - map of all provision across Rotherham and how this is quality assured
 - impact of funding reductions on voluntary sector provision and on service users
 - contingency plans if funding bids are unsuccessful
 - evidence of post-trial support to survivors
 - an assessment of the needs analysis to establish if it requires refreshing
- ◆ **Domestic Abuse Update** - The Commission identified a need for more information regarding: how the voice of the victim was captured in the strategy; outcomes of the peer review; and details of the perpetrator programme. Members recommended that as part of the strategy's development further consideration should be given to investment in women's empowerment and preventative work in school. They also requested an update on progress in addressing the recommendations of the PEEL review in relation to South Yorkshire Police's response to domestic abuse. Finally, Members asked for the Strategy be circulated on completion.
- ◆ **Children & Young People's Services 2016-2017 Year End Performance Report** - Noted.
- ◆ **Special Educational Needs and Disability (SEND) Sufficiency Strategy Update** - ILSC will seek a further update on the progress being made on the SEND Sufficiency Strategy; subject to authorisation be given by Cabinet and Commissioners to develop the strategy, and once consultation has taken place.
- ◆ **Children and Young People's Services 2017-2018 Quarter One Performance** - Following discussion on the report the Commission requested an update on Family Group Conferencing and Edge of Care in six months.
- ◆ **Scrutiny Review - Alternative Management Arrangements for Children's Service in Rotherham** - Members approved the report and recommendations made by the sub-group and the report will be forwarded to Cabinet and Commissioners, following consideration at OSMB. The review group will also reconvene to consider the additional learning points from the review and these will be fed back to the Senior Leadership Team for consideration.

Other activity

Liquid Logic Presentation - A detailed presentation explained how this system had been rolled out across CYPS. Assurances were given and tested about how this worked in practice. No additional recommendations were made but Members were reassured that its implementation was on track and practice embedding.

Coming up

- Rotherham Local Safeguarding Children Annual Report
- Regional Adoption Agency
- Rotherham Adult Safeguarding Board Annual Report

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Improving Places Select Commission

Items/Issues considered

- ◆ **Scrutiny Review: Emergency Planning** - The task and finish group, chaired by Cllr Wyatt presented their review report in September. The primary factors behind the review had been that the current Emergency Plan was viewed as out of date, having been written in September 2013, plus the turnover of both Members and officers within the Council recently had led to questions about the resilience of the existing plan. The review identified a number of issues with current arrangements and formulated 15 recommendations covering a range of strategic and operational issues. Running in parallel to the scrutiny review had been a refresh of the Emergency Plan (now known as the Major Incident Plan), and subject to approval the scrutiny recommendations will be incorporated into the refreshed plan.
- ◆ **Fire Safety on RMBC High Rise Properties** - Officers presented an overview of actions taken in managing fire risk at Beeverleigh and other Council housing following the fire at Grenfell Tower. Members asked a number of questions in relation to safety issues such as access to buildings and dry risers for the fire service, building insulation, communication of evacuation/stay put policies with tenants, and provision of customised alarms for people with particular sensory needs. Fire safety in non-Council buildings such as residential care homes or where services such as supported housing were delivered were also discussed. A joint document had been drafted between Housing and Facilities Management on actions to be carried out, with the Senior Leadership Team receiving weekly updates on progress. More information could be provided for Members on the non-housing related work.
- ◆ **Rotherham Town Centre Masterplan** - The Commission discussed a presentation outlining proposals and the phased implementation plan for Forge Island, Riverside residential, Rotherham Interchange and the Learning Campus and Doncaster Gate Higher Education Hub. Members were keen to ensure that the town centre offer, both leisure and housing, would be attractive to all age groups. Several points raised required specific information from Housing and were followed up after the meeting to ensure a full response.
- ◆ **Cultural Strategy** - IPSC supported commissioning a Cultural Strategy for Rotherham and the creation of a new external partnership to oversee the development of the strategy. Members drew attention to important cultural assets in their own wards and popular annual events across the Borough that raised the profile of Rotherham and attracted people who then spent money. They also highlighted the importance of having a strategy covering the entire Borough and all residents, linking in with the vast array of activities in place. It was felt that communication, especially marketing/promotion, together with making better use of existing assets, could be improved upon. Scrutiny involvement at an early stage in developing the strategy was welcomed, with further discussion to follow to clarify the approach.
- ◆ **Asset Management Improvement Plan** - A presentation set the context on recent changes that have informed the development of the Strategic Assessment function in the Council and Members then scrutinised the performance indicators in the Asset Management Improvement Plan dashboard. They requested further information on the current reviews of Operational Property and Commercial/Non-operational property. IPSC also recommended that the costs associated with being a Corporate Landlord were monitored.

Coming up

- Update on the Waste Management review
- Latest on Neighbourhood Working plans
- Housing session 17 January 2018

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