

# Children & Young People Services

## Edge of Care

## Monthly Performance Report

**As at Month End:** April 2018



### Document Details

**Status:** Draft 2

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# Performance Summary

<b>**DOT' - Direction of travel represents the direction of 'performance' since the previous month</b>		<b>RAG Status</b>	
 <i>increase in numbers</i>  <i>stable with last month</i>  <i>decrease in numbers</i>	 <i>improvement in performance</i>  <i>decline in performance but still within li</i>  <i>decline in performance, not within</i>		

	NO.	INDICATORS - EDGE OF CARE SERVICE PERFORMANCE	Apr-18	May-18	Jun-18	Year To Date 2018/19	DOT (Month on Month)
EDGE OF CARE PANEL	1.1	Number of referrals to the Edge of Care panel during the reporting month (families)	9			9	
	1.2	Number of cases discussed at the Edge of Care panel during the reporting month (families)	7			7	
	1.3	Number of cases reviewed at Edge of Care panel during the reporting month (families)	0			0	
	1.4	Number of Cases re-referred to the Edge of Care panel within 6 months (families)	0			0	
EDGE OF CARE	2.1a	Number of referrals received during the reporting month (children)	7			7	
	2.1b	Number of referrals received during the reporting month (families)	Under Development			Under Development	
	2.2	Total number of open cases at the end of the reporting month (children)	75			75	
	2.3	Number of cases closed during the reporting month	1			1	
	2.4	Number and percentage of cases allocated to a worker within 3 working day	Under Development			Under Development	
	2.5	Number and percentage of Initial Contacts made within 3 working days of allocation	Under Development			Under Development	
	2.6	Number and percentage of Edge of Care Assessments completed during the month that were within 35 working days from date of allocation	0/37(0.00%)			0/37 (0.00%)	
	2.7a	Average duration of cases closed in reporting month	119			119	
	2.7b	Average duration of all cases closed	126			126	
	3.1a	Number of referrals received during the reporting month (children)	41			41	
	3.1b	Number of referrals received during the reporting month (families)	22			22	
	3.1c	Number of referrals accepted during the reporting month (children)	11			11	
	3.1d	Number of referrals accepted during the reporting month (families)	8			8	
	3.2a	Number of referrals rejected during the month (children)	18			18	
	3.2b	Number of referrals rejected during the month (families)	8			8	

# Performance Summary

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	NO.	INDICATORS - EDGE OF CARE SERVICE PERFORMANCE	Apr-18	May-18	Jun-18	Year To Date 2018/19	DOT
							(Month on Month)
FAMILY GROUP CONFERENCING (FGC)	3.3a	Number of referrals received and rejected during the month due to an inappropriate referral (families)	Under Development			Under Development	
	3.3b	Number of referrals received and rejected during the month due to awaiting further information (families)	Under Development			Under Development	
	3.3c	Number of referrals received during the month and awaiting allocation (children)	12			12	
	3.3d	Number of referrals received during the month and awaiting allocation (families)	6			6	
	3.4	Number of Family Group Conferences which have taken place during the reporting month (families)	7			7	
	3.5	Number of Family Group Conferences which have taken place during the reporting month (children)	12			12	
	3.6	Number of Family Group Conference Reviews which have taken place during the reporting month (families)	3			3	
	3.7	Total number of open cases at the end of the reporting month (families)	48			48	
	3.8	Total number of cases closed during the reporting month (families)	9			9	
	3.9	Number and percentage of accepted referrals allocated to a worker within 3 working days of receiving the referral	3/8 (38%)			3/8 (38%)	
	310a	Number of Initial Contacts due in reporting month (families)	16			16	
	3.10b	Number and percentage of Initial Contacts made within 3 working days of allocation (families)	16 (100%)			16 (100%)	
3.11	Number and percentage of Family Group Conferences which have taken place within 6 weeks of allocation	6/8 (75%)			6/8 (75%)		
3.12	Number and % of FGC allocated referrals that have resulted in a Family Group Conference (conversion rate)	Under Development			Under Development		
MULTI-SYSTEMIC THERAPY (MST)	4.1	Number of referrals received during the reporting month	2			2	
	4.2	Total number of open cases at the end of the reporting month	6			6	
	4.3	Total number of cases closed during the reporting month	3			3	
	4.4	Average number of days between referral and first face to face contact	2.5			2.5	
	4.5	Average number of days between start date and date discharged	130.45			130.45	









## Edge of Care - Impact

**Owner** Jenny Lingrell

### Performance Analysis

Where a positive impact is recorded this is where the child has stepped-down to a lower tier service during the period of intervention. Children who were Looked After Children and are now living with birth family supported by the Edge of Care team represent a genuine cost saving to the system. Whilst the outcome of 'no change' appears to be neutral in this context it is, in fact, a very positive outcome, given that most of the children referred to the team are likely to enter the care system without this level of intensive intervention. The 'no change' assessment represents cost avoidance to the system.

The scorecard measures the headline change in a child's status, for example, from Child Protection to Child In Need, it does not measure the progress or outcome of legal proceedings. For example, a sibling group of six children currently on caseload had entered the Public Law Outline with an expected outcome of a full care order for all children. Based on the work undertaken by the Edge of Care Team, and the positive engagement from the family and significant improvements made, the judge granted a 12 month Supervision Order at home for all six children (care and cost avoided).

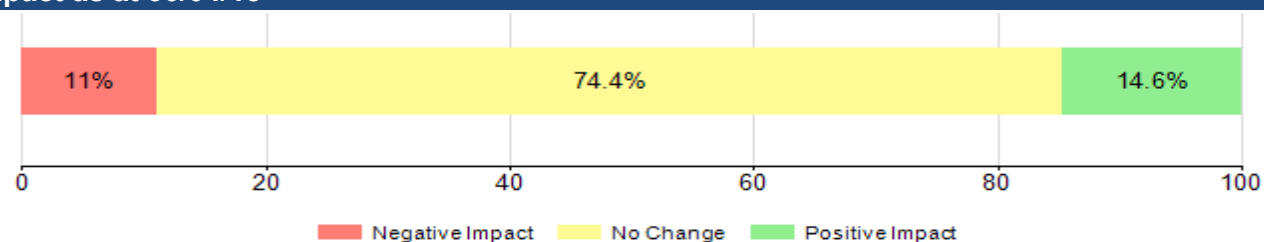
The picture of impact will build once the team have been operational for longer. Cases were first allocated in September 2017 so few cases have been closed to date.

The team also record Routine Outcome Measures for all children on caseload. This will provide a more sensitive picture of the impact of the team on the wellbeing of children on caseload. The reporting mechanism for these measure is under development.

Summary	No of Cases
Open Cases	71
Closed Cases	11
<b>Total</b>	<b>82</b>

	No. of Children	% of
Positive	12	15%
Negative	9	11%
No Change	61	74%
<b>Total</b>	<b>82</b>	

### Impact as at 30/04/18



Category at Referral	Category 30/04/18				
	Closed to SC/EH	EH Episode	CIN	CP	LAC
EH Episode	0	3	0	0	0
CIN	2	0	14	3	2
CP	0	0	10	35	4
LAC	0	0	0	0	9



## Family Group Conferencing (FGC) - Impact

**Owner** Jenny Lingrell

**Performance Analysis**

It is reassuring to see that the current figures illustrate that, following an FGC there has been a positive impact on the child's status for 44% of children. 44% of children we have worked with are now at CIN status and social care have closed their involvement for 17% of families in this time period.

The picture of impact will build over time as families sustain the changes made by an FGC. Whilst a negative impact is recorded when a child's status is escalated (for example, from Child Protection to Looked After Child) this is likely to be the best outcome for the child and the FGC has often supported the decision making and planning process.

Summary	No of Cases
Open Cases	17
Closed Cases	137
<b>Total</b>	<b>154</b>

	No. of Children	% of
Positive	65	42%
No Change	69	45%
Negative	20	13%
<b>Total</b>	<b>154</b>	

Impact as at 30/04/18



■ Negative Impact 
 ■ No Change 
 ■ Positive Impact

Category at Referral	Category 30/04/18				
	Closed to SC/EH	EH Episode	CIN	CP	LAC
CIN	16	0	31	12	4
CP	9	0	33	32	4
LAC	3	0	4	0	6

**Multi Systemic Therapy (MST) - Impact - UNDER DEVELOPMENT**

**Owner**

Jenny Lingrell

**Performance  
Analysis**

Multi-Systemic Therapy is an evidence-based model and, as such, outcomes and impact are routinely measured. Work is underway to ensure these are reported in the Edge of Care scorecard.