

Children & Young People Services



Early Help and Family Engagement

Monthly Performance Report

As at Month End: March 2018

Please note: Data reports are not dynamic. Although care is taken to ensure data is as accurate as possible every month, delays in data input can result in changes in figures when reports are re-run retrospectively.

Data items which have been subject to change during the reporting month are highlighted in yellow. Yellow highlights will then be removed (along with obsolete measures) in subsequent months.

Document Details

Status: Issue 1

Date Issued:

Created by: Performance and Quality Team - Early Help

Contact: Ext. 23246 / anne.hawke@rotherham.gov.uk

Performance Summary

As at Month End March 2018

*DOT - Direction of travel represents the direction of 'performance' since the previous month with reference to the polarity of 'good' performance for that measure. Colours have been added to help distinguish better and worse performance. Key Below:-

- ↑ - increase in numbers (no good/bad performance)
- - stable with last month (no good/bad performance)
- ↓ - decrease in numbers (no good/bad performance)
- ↑ - improvement in performance
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- ↓ - decline in performance, not on target

Data Note: Measured indicated by * are where new reporting arrangements are in place following implementation of liquid logic. Note: there may be some areas where the figures have changed.

	NO.	INDICATORS - EARLY HELP BOROUGH WIDE PERFORMANCE	GOOD PERF IS	DATA NOTE (Monthly)	YTD 2017/18				DATA NOTE	DOT (Month on Month)	RAG (in month)	Target and Tolerances			YR ON YR TREND		LATEST BENCHMARKING - 2014/15			
					Jan-18	Feb-18	Mar-18	Year To Date 2017/18				Red	Amber	Green (Target)	2015/16	2016/17	STAT NEIGH AVE	BEST STAT NEIGH	NAT AVE	NAT TOP QTLIE THRESHOLD
TRIAGE	1.1	Early Help Contacts during the reporting month (including Step downs)	Info	Number	391	330	366	4277	Financial Year	↑					3914					
	1.2	Number and % of Early Help Contacts with an Early Help recommendation that were Triaged during the reporting month within Five working days of receipt (excluding Step downs and Open case contacts) .	Info	Number	299	263	265	3145	Financial Year (Cumulative)	↑					3337					
INITIAL CONTACTS	2.1	Number of Initial Contact cases that reached timeliness scope within the reporting month.	Info	Number	58	63	69	1011	Financial Year (Cumulative)	↑					501					
	2.2	Number and % of Initial Contacts made within Three working days of allocation	High	%	91.3%	99.2%	81.9%	85.3%	Financial Year (Cumulative)	↓	R		>90% <100%	100%	85.3%					
EARLY HELP ASSESSMENTS	3.1a	Number of Early Help Assessments that reached timeliness scope within the reporting month. (Scope defined as 45 days)	Info	Number	80	74	68	1097	Financial Year (Cumulative)	↓										
	3.2a	Number and % of Early Help assessments completed within 45 working days. NB Timeliness is defined as Early Help Assessment being completed in 48 days from Triage Decision date (3 days IC plus 45 days for EHA)	Info	Number	36	23	31	518	Financial Year (Cumulative)	↑										
	3.3	Number and % of Early Help Assessments made by Partners (as a proportion of the total number of EHA's in the reporting month)	Info	Number	31	37	25	225	Financial Year (Cumulative)	↓					75					
CASELOAD	4.1	Number of Open cases at the end of the reporting period	Info	Number	1551	1547	1645	1645	Month end position	↑					1424					
	4.2	Number of Closed cases in the reporting period	Info	Number	152	124	127	1,615	Financial Year (Cumulative)	↑					1679					
	4.3	Number of re-referrals where original referral was Early Help			Data In Development															
STEP DOWNS/STEP UPS	5.1	Number of cases (Families) submitted to Step Down Panel. - Old Indicator	Info	Number				37	Financial Year (Cumulative)						559					
	5.2	Number and % of Families where Step Down Allocation was agreed during the reporting period - Old Indicator	Info	Number				34	Financial Year (Cumulative)						445					
	5.3	Number of Step Downs agreed in Locality	Families	Info	Number	64	36	52	489 (5.2+5.3)	Financial Year (Cumulative)	↑									
			Children	Info	Number	114	80	108	873	Financial Year (Cumulative)	↑									
5.4	Number of Step Ups to Social Care	Info	Number	Data in development																
CHILDREN'S CENTRES	6.1	% of children aged 0-5 living in the Rotherham area who are registered with a Children's Centre	High	% (Quarterly)			91.0%	91%	Financial Year	↑	R		95%	91%	94%					
	6.2	% of children aged 0-5 living in the Rotherham area who have accessed Children's Centre activities	High	% (Quarterly)			58.0%	58%	Financial Year	↑	R		66%	54%	52%					
EDUCATION WELFARE	7.1	% of Persistently Absent (PA) Children and Young People	Low	Primary % (Termly)		11.8%		11.8% (Half term 1-3)	Academic Year	↓	A		8.2%	10.3% (Autumn/Spring 15/16)	10.1%	9.2% (Autumn/Spring 15/16)	7.4% (Autumn/Spring 15/16)	8.8% (Autumn/Spring 15/16)		
			Low	Secondary % (Termly)		14.9%		14.9% (Half term 1-3)	Academic Year	↓	A		13.1%	14.4% (Autumn/Spring 15/16)	15.2%	13.8% (Autumn/Spring 15/16)	10.9% (Autumn/Spring 15/16)	12.3% (Autumn/Spring 15/16)		
	7.2	% of children attending School	High	Primary % (One month in areas)	95.8%	95.6%		95.7% (17/18)	Academic Year	↓	A		96.0%	95.9% (Autumn/Spring 15/16)	95.5%	96% (Autumn/Spring 15/16)	96.3% (Autumn/Spring 15/16)	96.1% (Autumn/Spring 15/16)		
			High	Secondary % (One month in areas)	94.0%	94.0%		94.5% (17/18)	Academic Year	→	A		94.8%	94.5% (Autumn/Spring 15/16)	94.0%	94.7% (Autumn/Spring 15/16)	95.2% (Autumn/Spring 15/16)	95% (Autumn/Spring 15/16)		
FAMILIES FOR CHANGE	8.1	Number and % of families engaged as a percentage of annual target Families For Change (FFC) Year 3	High	Number	141	70	117	1073	Financial Year (Cumulative)	↑	G		633 Families	371	882					
			High	Cumulative %	140%	151%	169%	169%	Financial Year (Cumulative)	↑	G		100%	100%	100%					
	8.2	Number of FFC PbR outcomes claimed (evidence of employment outcome)	High	Number	16	13	10	101	Claims subject to confirmation of claim windows by TFU	↓	R		Between the range of 280-350	5	37					
8.3	Number of FFC PbR outcomes claimed (evidence of significant & sustained progress)	High	Number	14	23	8	111	Claims subject to confirmation of claim windows by TFU	↓	R		Between the range of 280-350	0	43						

Performance Summary

As at Month End March 2018

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	NO.	INDICATORS - EARLY HELP BOROUGH WIDE PERFORMANCE	GOOD PERF IS	DATA NOTE (Monthly)	Year To Date 2017/18				DOT (Month on Month)	RAG (in month)	Target and Tolerances			YR ON YR TREND		LATEST BENCHMARKING - 2014/15				
					Jan-18	Feb-18	Mar-18	Year To Date 2017/18			DATA NOTE	Red	Amber	Green (Target)	2015/16	2016/17	STAT NEIGH AVE	BEST STAT NEIGH	NAT AVE	NAT TOP QTILE THRESHOLD
PARTICIPATION	9.1	Young people aged 16-17 (academic age) whose current activity is not known	Low	%	2.3%	1.3%	2.0%	2.5%	Annual (Dec Jan, Feb Average)		G			2.6%	N/A	2.6%				
					2.3%	1.3%	2.0%		Monthly	↑	G			3.0%						
	9.2	Young people aged 16-17 (academic age) who are NEET	Low	%	3.2%	3.6%	3.3%	3.3%	Annual (Dec Jan, Feb Average)		R			3.1%	N/A	3.1%				
					3.2%	3.6%	3.3%		Monthly	↑	G			3.5%						
	9.3	% of Academic Age 16,17,18 Corporate Responsibility LAC/CLEET	High	%	71.3%	71.3%	71.7%		Quarterly	↑	R			80.0%	74.7% (Nov, Dec, Jan ave)	71.2% (Nov, Dec, Jan ave)				
	9.4	% of Academic Age 16,17,18 Corporate Responsibility LAC/CLNEET	Low	%	24.4%	24.0%	22.9%		Quarterly	↑	R			20.0%	22.3% (Nov, Dec, Jan ave)	27.8% (Nov, Dec, Jan ave)				
9.5	Young people aged 16-17 (academic age) meeting the duty to participate	Info	%	92.7%	91.5%	92.6%		Monthly	↑					91.9% (Nov, Dec, Jan ave)	92.5% (Nov, Dec, Jan ave)					
9.6	No of Youth sessions undertaken in the reporting month	Centre Based	Info	Number	84	83	46	886	Annual	↓						1434				
		Non-centre based	Info	Number	48	53	33	506	Annual	↓						450				
YOT	10.1	Numbers of young people first time entrants (FTE) into the criminal justice system	Low	Rate per 100,000 of 10-17 population				215 (Oct16 - Sep17)	Annual				Lower than same quarter previous year and comparable with national trends	519 (Apr14 - Mar15)	319 (period Jan16 - Dec16)	439.76			409.1	
	10.2	Use of Custody	Low	Rate per 100 of 10-17 population				0.33 (Jan17 - Dec17)	Annual				0.24	0.29 (period Apr16 - Mar17)						
	10.3	Rate of re-offending by young offenders	Low	Binary Rate				29.2% (Jan - Mar16 cohort)	Annual				Data not available until early 2017	31.8% (Jul 14 - Jun 15)		36.28			37.95	
	10.4	Frequency of re-offending by young offenders	Low	Frequency Rate				0.36 (Oct 15 - Dec 15)	Annual					0.9 (Jul14 - Jun15)						
CUSTOMER FEEDBACK	11.1	No of Exit Surveys returned	Info	Number	18	21	9	201	Monthly	↓					222					
	11.2	Number of formal complaints received during the reporting month	Info	Number	0	0	0	1	Monthly	→					4					
	11.3	Number of formal complaints upheld in the reporting month	Info	Number	0	0	0	0	Monthly	→					2					
	11.4	Number of formal complaints closed during the month which were dealt with in timescales	High	Number	0	0	0	1	Monthly	→			100%		2					
	11.5	Number of compliments received during the reporting month	Info	Number	0	1	0	11	Monthly	↓					9					
QUALITY ASSURANCE	12.1	Number of Team Manager Audits completed in the reporting month	Info	Number	10	13	12	98	Monthly	↓					151					
ESTABLISHMENT INFORMATION	13.1	Number of staff	Contract Count	Info	Number	312	311	315		↑										
			FTE	Info	Number	232.13	233.27	238.11		↑										
	13.2	Number of starters	Info	Number	1	4	4	21	Monthly	→					11					
	13.3	Number of leavers	Info	Number	1	4	2	29		↓					34					
	13.4	Staff Vacancies	Info	Number	58	63	59			↓										
	13.5	Percentage of PDR's completed	High	%	99.66%	99.32%	99.70%	99.70%		Annual	↑	G			98%	98%	100%			
	13.6	Number of Formal Capability processes in progress	Info	Number	0	0	1	1	Monthly	↑					1					
13.7	Sickness	Annual FTE sick days	Low	Cumulative No.	11.7	11.7	11.6	11.6	Annual	↑	R			9.52	10.46	11.2				

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- ↓ - decline in performance, not on target
- - no movement but within limits of target
- - no movement, not on target

	NO.	INDICATORS - EARLY HELP BOROUGH WIDE PERFORMANCE	Data Source	Frequency	Good Performance is	Data note	2017/18				YTD	Direction of Travel	Sparkline	
							Quarter 1 (Apr-Jun 17)	Quarter 2 (Jul 17-Sep 17)	Quarter 3 (Oct 17-Dec 17)	Quarter 4 (Jan 18-Mar 18)				
PRE BIRTH	1.1	Number of Teenage mothers who have received support through the programme	0-19 Service	Quarterly	Info	Number					-	To be reported in Quarter 2		
	1.2	Number of Teenage mothers who have received support through the programme			Initiation	Info	Number						-	
	1.3	and were breastfeeding at:			6-8 Weeks	Info	Number						-	
EARLY YEARS DEVELOPMENT	2.1	Percentage of mothers initiating breastfeeding	0-19 Service	Quarterly	High	%	57%	51%	47%		-	To be reported in Quarter 2		
	2.2	Percentage of mothers continuing to breastfeed at 6 - 8 weeks			High	%	32%	29%	28.00%	Data available in May 2018	-			
	3	Percentage of births that receive a face to face new birth visit within 14 days by a Health Visitor			High	%	98.0%	92.0%	99.0%	Data available in May 2018	-			
	4.1	Immunisation of 1 year olds - Diphtheria, Tetanus and Whooping Cough - DTaP	0-19 Service	Quarterly	High	%	Measures being reviewed for inclusion in Performance report for 2018/2019				-			
	4.2	Immunisation of 2 year olds - Measles Mumps and Rubella - MMR			High	%					-			
	4.3	Percentage of children who received a 2 - 2.5 year review			High	%					-			
	5	Number and Percentage of Eligible 2 years olds accessing their Early Years take-up	RMBC Early Years	Termly	High	%	Not reported	78.5% (summer term data)	85.8% (Autumn term data)	81.3% (Spring Term)	81.3% (Spring Term)			
EDUCATION	6.1	Number of Fixed Term Exclusions	RMBC Inclusion Department	Available Termly	Low	Number	110	50	146	85	391	↓		
					Low	Number	745	544	1097	791	3177	↓		
	6.2	Number of Permanent Exclusions			Low	Number	3	2	0	2	7	→		
					Low	Number	7	11	11	12	41	↑		
SOCIAL CARE	7.1	Number of Children on a CiN Plan	RMBC Performance and Quality Team	Quarterly	Info	Number	1738	1417	1698	1686				
	7.2	Number of Children who are on a child protection plan (CPP)			Info	Number	426	519	607	656				
	7.3	Number of Children who are Looked after (LAC)			Info	Number	518	518	575	624				

CONTACTS		
DEFINITION	Early Help Contacts	OWNER
		Susan Claydon

Performance Analysis

There were 366 contacts into Early Help within March 2018 which is an anticipated increase from February as it was a short month. The north of the borough received 41 Early Help Assessment Recommendations and 10 Co-working requests from Children's Social Care. The south of the borough received 52 Early Help Assessment Recommendations and 11 co-working requests and the central locality received 45 Early Help Assessment Recommendations and 15 co-working requests. Partner EHA Recommendations represented 33% of the total Early Help Assessment Recommendations in March 2018 which is consistent with the previous month and is positive in terms of engaging partners in the Early Help Assessment process. Work is ongoing to support partners in completing quality EHAs and the Integrated Working Leads are proving effective in enhancing this quality through providing help and assistance as well as check and challenge to partners. A regular Practice Development Meeting is chaired by an Early Help Head of Service and attracts strong attendance from partners. The group look at the quality of EHAs received and then develops thematic learning points that are then shared with all schools and partners. Additional resource has been temporarily put in place to offer systematic QA of every partner assessments as they are submitted to the Local Authority and this is being well received. Universal Recommendations made up 13% of the outcomes in March. Discussions are taking place with Rotherham United Football Club to strengthen the response from universal recommendations. In previous months referrals to partner agencies from the Triage Team was much higher than anticipated and this was explored recently to understand why referrals, rather than EHA Recommendations were being made. In March this figure has dropped to 2 cases (from 21 in February and 44 in January) and this highlights that the service is being responsive in ensuring that the EHA becomes embedded with wider agencies.

Mar 2018 EARLY HELP CONTACTS WITH RECOMMENDATIONS BY AREA 1.1	ROTHERHAM											
	Early Help Assessment Recommendation	EH Co-working Agreement with Children's Social Care	Escalation to Children's Social Care	Open EH Assessment Notification	EH Assessment Recommendation to Partner	referral to External Partner/Agency	Recommendation for Barnardo's Reach out Service	Evidence Based Intervention	Universal Recommendation	Universal recommendation with Action	Still undergoing screening	ROTHERHAM TOTAL
MASH transfer to EH Triage	28	0	1	0	27	0	0	2	38	0	0	96
Request for Co Working	0	36	0	0	2	0	0	0	1	0	0	39
Request For Support	48	0	0	0	40	2	0	31	9	0	0	130
Step Down Request	62	0	0	0	0	0	0	0	0	0	0	62
Open Case Contact	0	0	0	39	0	0	0	0	0	0	0	39
Grand Total	138	36	1	39	69	2	0	33	48	0	0	366

Mar 2018 EARLY HELP CONTACTS WITH RECOMMENDATIONS BY AREA 1.1	NORTH											SOUTH											CENTRAL													
	Early Help Assessment Recommendation	EH Co-working Agreement with Children's Social Care	Escalation to Children's Social Care	Open EH Assessment Notification	EH Assessment Recommendation to Partner	referral to External Partner/Agency	Recommendation for Barnardo's Reach out Service	Evidence Based Intervention	Universal Recommendation	Universal recommendation with Action	Still undergoing screening	NORTH TOTAL	Early Help Assessment Recommendation	EH Co-working Agreement with Children's Social Care	Escalation to Children's Social Care	Open EH Assessment Notification	EH Assessment Recommendation to Partner	referral to External Partner/Agency	Recommendation for Barnardo's Reach out Service	Evidence Based Intervention	Universal Recommendation	Universal recommendation with Action	Still undergoing screening	SOUTH TOTAL	Early Help Assessment Recommendation	EH Co-working Agreement with Children's Social Care	Escalation to Children's Social Care	Open EH Assessment Notification	EH Assessment Recommendation to Partner	referral to External Partner/Agency	Recommendation for Barnardo's Reach out Service	Evidence Based Intervention	Universal Recommendation	Universal recommendation with Action	Still undergoing screening	CENTRAL TOTAL
MASH transfer to EH Triage	7				8			1	13			29	13							1	18			45	8											22
Request for Co Working		10									10			11			2				1			14		15										15
Request For Support	15				9	1		10	3		38	22				23				14	2			61	11											31
Step Down Request	19										19	17												17	26											26
Open Case Contact				13							13				19									19				7								7
Grand Total	41	10	0	13	17	1	0	11	16	0	109	52	11	0	19	38	0	0	15	21	0	0	156	45	15	1	7	14	1	0	7	11	0	0	101	

Past Early Help Contact Numbers 2017/18	Rotherham	North	South	Central
Apr-17	274	90	104	80
May-17	342	98	128	116
Jun-17	391	116	141	134
Jul-17	415	107	159	149
Aug-17	343	85	127	131
Sep-17	354	105	124	125
Oct-17	436	128	147	161
Nov-17	352	97	144	111
Dec-17	288	95	104	89
Jan-18	391	122	159	110
Feb-18	330	103	111	116
Mar-18	366	109	156	101

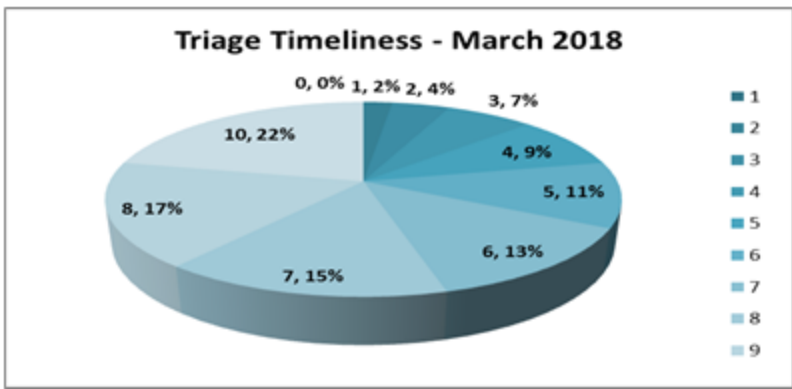
TRIAGE

DEFINITION	Timeliness of Triage	OWNER	Susan Claydon
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Performance Analysis

Performance related to the timeliness of cases being triaged within the expected 5 day timeframe has decreased by 17% on last month to 81.9% in March. This will be explored in the regular performance meetings with a view to addressing issues that are triggering delay. The adverse weather conditions towards the end of February had some impact on performance across the board, however the delay in screening will be explored fully in the forthcoming weeks.

Mar-18	1.2		
	ROTHERHAM		
	ROTHERHAM TOTAL	Contacts Triaged in 5 working days	
		%	Number
Number of Contacts Triaged	265	81.9%	217



Past Performance 2017/18	Out turn 2016/17	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18
Number of Contacts Triaged within 5 days	3337	231	278	213	274	295	246	346	271	164	299	263	265
Percentage	85.3%	98.3%	93.8%	59.3%	76.8%	98.3%	78.1%	88.9%	86.6%	71.3%	91.3%	99.2%	81.9%

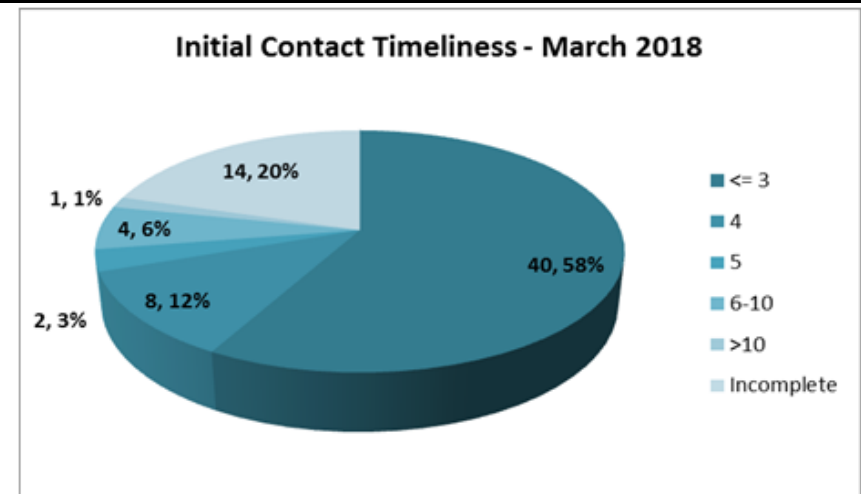
INITIAL CONTACTS

DEFINITION	Timeliness of Initial Contacts	Owner	Susan Claydon
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Performance Analysis	Of the Early Help cases that required contact in March 2018 58.0% were successfully engaged within 3 days and a further 21.7% were engaged after a three day time frame but within the month. This brings the engagement rate in month to 79.7% overall. This performance represents a decrease from February's performance of 9.2% and reflects some delay experienced through loss of staff during adverse weather conditions that has impacted on Mach performance. This performance will be scrutinised with a view to improvement in the regular performance meetings within the service.
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Mar-18	2.1.and 2.2							
	ROTHERHAM		NORTH		SOUTH		CENTRAL	
	Number	%	Number	%	Number	%	Number	%
Number of cases reaching scope in month	69		21		32		16	
ICs completed in time (meeting 3 days)	40	58.0%	11	52.4%	15	46.9%	14	87.5%
ICs completed in month outside 3 days timeliness	15	21.7%	4	19.0%	9	28.1%	2	12.5%
ICs in scope but not completed	14	20.3%	6	28.6%	8	25.0%	0	0.0%
Cases open at month end where no IC recorded	22		11		8		3	

Past Performance of Initial Contacts made within 3 working days 2017/18		Rotherham	North	South	Central
Apr-17	53 out of 93	57.0%	71.9%	54.1%	41.7%
May-17	69 out of 106	65.1%	58.8%	65.9%	71.4%
Jun-17	75 out of 113	66.4%	58.3%	60.0%	79.5%
Jul-17	75 out of 133	56.4%	61.8%	50.9%	59.1%
Aug-17	66 out of 105	62.9%	60.7%	56.8%	70.0%
Sep-17	49 out of 67	73.1%	76.2%	50.0%	95.5%
Oct-17	40 out of 66	58.2%	56.0%	66.7%	50.0%
Nov-17	36 out of 65	60.6%	36.8%	64.3%	61.1%
Dec-17	30 out of 71	42.3%	39.1%	23.3%	77.8%
Jan-18	25 out of 58	43.1%	39.1%	43.8%	47.6%
Feb-18	43 out of 63	68.3%	60.9%	68.2%	77.8%
Mar-18	40 out of 69	58.0%	52.4%	46.9%	87.5%



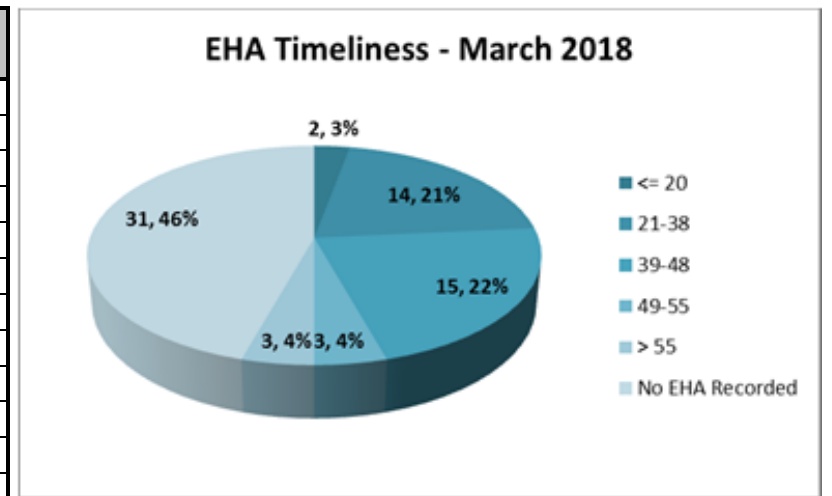
EARLY HELP ASSESSMENT

DEFINITION	Early Help Assessments (EHAs)	OWNER	Susan Claydon
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Performance Analysis	The central area of the borough has the highest rate of EHA completion in March 2018 with 52.2% of EHAs being completed in time. The north locality has a 42.9% completion rate and the south 41.7%. Performance related to the completion of Early Help Assessments overall has increased from last month's performance with 45.6% of 'in scope' assessments across the borough being completed within timeliness targets this represents an increase of 14.4% when compared with last month. This performance is positive given days lost to adverse weather conditions that have delayed some responses. The reasons for delay in assessment can be as a result of various issues however capacity in localities is impacting currently. Additional reasons include engagement that is delayed at the start because the worker was unable to secure consent for support which has a knock on effect with regard to the assessment completion.
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Mar-18	3.1a and 3.2a							
	ROTHERHAM		NORTH		SOUTH		CENTRAL	
	Number	%	Number	%	Number	%	Number	%
Number of cases reaching scope in month	68		21		24		23	
Early Help Assessments completed in time	31	45.6%	9	42.9%	10	41.7%	12	52.2%
Early Help Assessments completed in month outside timeliness	6	8.8%	2	9.5%	1	4.2%	3	13.0%
Early Help Assessments in scope but not completed	31	45.6%	10	47.6%	13	54.2%	8	34.8%
Cases open at month end where no Early Help Assessment recorded	48		14		23		11	

Past Performance of Early Help Assessments completed in 45 working days 2017/18		Rotherham	North	South	Central
Apr-17	47 out of 82	57.3%	90.0%	44.4%	50.0%
May-17	60 out of 109	55.0%	72.4%	39.6%	62.5%
Jun-17	50 out of 113	44.2%	58.1%	23.3%	55.6%
Jul-17	48 out of 104	46.2%	70.3%	31.7%	40.9%
Aug-17	48 out of 107	44.9%	60.9%	31.3%	52.8%
Sep-17	54 out of 117	46.2%	63.3%	36.2%	45.0%
Oct-17	52 out of 109	47.7%	75.0%	45.7%	36.0%
Nov-17	38 out of 68	55.9%	70.0%	44.4%	57.1%
Dec-17	31 out of 66	47.0%	61.5%	39.1%	35.3%
Jan-18	36 out of 80	45.0%	56.5%	40.6%	40.0%
Feb-18	23 out of 74	31.1%	40.9%	32.1%	20.8%
Mar-18	31 out of 68	45.6%	42.9%	41.7%	52.2%



EARLY HELP ASSESSMENT - COMPLETED BY PARTNERS

DEFINITION	Early Help Assessments - Completed by Partners	OWNER	Susan Claydon
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Performance Analysis	<p>Early Help Assessment uptake by partners has declined when compared with last month with 17.5% of all completed EHAs being carried out by partners. Conversations with health colleagues have taken place in March to discuss solutions to the low uptake by health and firm agreements have been made which should result in an increase in the coming months. Primary and Secondary schools are engaged well and make up high volumes of partner EHAs which is highly positive. The focus over coming months is to increase uptake in health and wider organisations.</p>
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Mar-18	3.3												Total to Date	
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar		
Nursery Provision									1	1	1			3
Primary School	3	11	5	5	2	4	9	10	8	17	18	17		109
Secondary School		2					2	6	5	6	4	14	4	43
PRU									1					1
Rotherham Drug and Alcohol/RDaSH														0
Health					2	1	1	4	1	2	1	2		14
Work Based Learning Provider														0
YWCA	4	3	6	2	2	7	6	11		7	3	2		53
GROW														0
Barnardo's Rotherham												1		1
Rotherham Rise					1									1
Other LA														0
Total Partner Early Help Assessments	7	16	11	7	7	14	22	32	16	31	37	25		225
Total Early Help Assessments completed	105	104	110	114	135	135	147	101	72	113	136	143		1415
Partner completion % against all completed EHA's	6.7%	15.4%	10.0%	6.1%	5.2%	10.4%	15.0%	31.7%	22.2%	27.4%	27.2%	17.5%		15.9%

OPEN CASES

DEFINITION	Open and Closed Early Help Cases - A case is defined as any case that is currently or has been worked by a locality team.	OWNER	Susan Claydon
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Performance Analysis	There were 1645 families open in Early Help at the end of March 2018 which indicates an increase of 98 families when compared with the previous month and a significant increase when compared with March 2017 when 221 less families were open to the service. In March the distribution of open cases was 36.5% south 35.5% central locality and 27% north locality. Closure of cases slightly decreased in March with 127 families being closed to the service. South continues to have the highest closure rate with 47.5% of all closures.
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March - 18 Open Cases	4.1											
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
North	398	422	420	420	398	417	416	412	423	437	427	451
South	555	565	565	603	576	569	549	560	572	559	562	607
Central	558	572	581	602	634	609	611	582	566	555	558	587
Total number of Open cases	1511	1559	1566	1625	1608	1595	1576	1554	1561	1551	1547	1645

March - 18 Closed Cases	4.2												
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Total to Date
North	39	35	37	38	22	22	48	35	20	34	31	27	388
South	70	102	81	72	72	76	104	56	49	77	59	60	878
Central	66	52	53	58	29	59	75	57	36	41	34	40	600
Number of Cases Closed during the reporting month	175	189	171	168	123	157	227	148	105	152	124	127	1866

CHILDREN'S CENTRES

DEFINITION

Children's Centres (only available Quarterly)

OWNER

Karla Capstick

Performance Analysis

Quarter 4

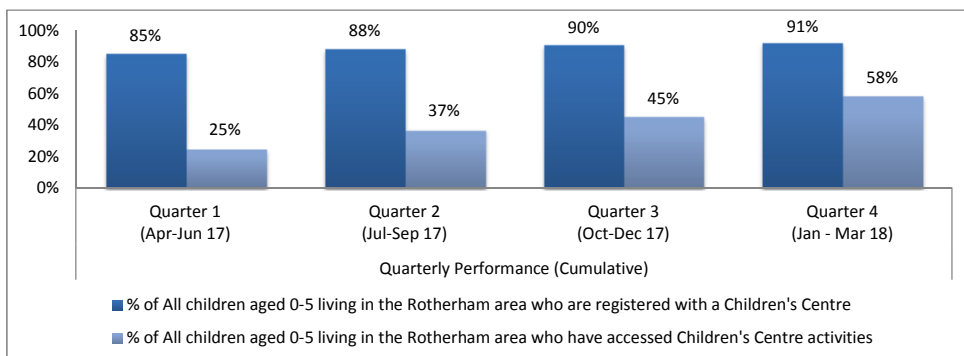
Registration Rates: The 30% registration rates overall have achieved the LA target of 95% at 96% with South and North areas exceeding the target with performance at 101% (data cleansing required but is due to live birth data from health) and 97% respectively, Central area was just below target at 93%, this is mainly due to the interim arrangements at Broom Valley which will be addressed through the review. This demonstrates that the Centres are targeting those families in the most deprived areas as priority which is crucial. The overall registration rates continued to increase from Q3 and just fell short of the 95% target at 91% overall. Performance officers continue to monitor and provide updates at Head of Centre meetings and through Early Help Performance Meetings.

Engagement Rates: The Engagement Rates are a cumulative end of year target of 66% and again progress is positive for the 30% areas with an overall rate of 68% against a 66% target. All areas met or exceeded target with the South area performing well above target at 74%. This is positive as two out of the three centres in the South were underperforming last year and at the end of Q2 of this year and have received additional support and resources to support in the last two quarters which has worked well. Performance overall is pleasing despite two targets not being fully realised as there have been some issues with staffing, recruitment and retention as we enter the review. There have been some agreed increases in staffing hours to support the pause in the Early Help Phase Two review and to further improve quality, performance and improved outcomes for Children and Families. Work is now well under way to capture evidence of impact and outcomes around Outreach and Group Work in the Children's Centres (this will also support the required evidence for the Public Health Outcomes Framework) with the first analysis completed and positive.

Analysis around vulnerable groups aged under 2 (including Cin, CP and LAC) is currently being completed with meetings and working groups developing from this.

Quarterly Performance (Cumulative)	Scorecard Measure	6.1				6.2			
		% of All children aged 0-5 living in the Rotherham area who are registered with a Children's Centre				% of All children aged 0-5 living in the Rotherham area who have accessed Children's Centre activities			
		Rotherham Overall	North	South	Central	Rotherham Overall	North	South	Central
Quarter 1 (Apr-Jun 17)		85%	90%	85%	81%	25%	27%	22%	30%
Quarter 2 (Jul-Sep 17)		88%	92%	87%	87%	37%	44%	30%	40%
Quarter 3 (Oct-Dec 17)		90%	94%	88%	88%	45%	51%	39%	48%
Quarter 4 (Jan - Mar 18)		91%	95%	90%	89%	58%	60%	55%	60%

Quarterly Performance (Cumulative)		% of children aged 0-5 living in the 30% most deprived SOA's in Rotherham who are registered with a Children's Centre				% of children aged 0-5 living in the 30% most deprived SOA's in Rotherham who have accessed Children's Centre activities			
		Rotherham Overall	North	South	Central	Rotherham Overall	North	South	Central
		Quarter 1 (Apr-Jun 17)	89%	91%	95%	83%	30%	28%	27%
Quarter 2 (Jul-Sep 17)	93%	94%	97%	90%	44%	47%	39%	44%	
Quarter 3 (Oct-Dec 17)	94%	96%	99%	91%	54%	56%	55%	53%	
Quarter 4 (Jan - Mar 18)	96%	97%	101%	93%	68%	65%	74%	66%	



FAMILIES FOR CHANGE

DEFINITION	Families For Change	Owner	Jenny Lingrell
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Performance Analysis
 A further Payment by Results (PbR) claim was submitted at the end of March. This brings the total claim to 212 in this financial year, and 292 in total. Of the payments claimed in this financial year, 101 were based on an adult in the family entering employment and sustaining this for 3-6 months (depending on the benefit claimed) and 111 claims were based on 'significant and sustained progress' based on a range of issues identified through the Early Help Assessment.
 Whilst there has been a significant improvement in the rate of claims, performance overall remains behind at this stage of the programme in comparison to other authorities. Rotherham has recently received a letter from the Troubled Families Unit expressing concern over the low number of claims submitted to date. The lead officer for Families for Change has submitted a response to the letter along with a Maturity Matrix Self-Assessment and an Action Plan which explains how performance will be improved.

Scorecard Measure	8.1			
	Number of families engaged in Rotherham against a monthly target of 53	Number of families engaged in <u>North</u>	Number of families engaged in <u>South</u>	Number of families engaged in <u>Central</u>
Apr-17	60	15	22	23
May-17	53	15	18	20
Jun-17	56	11	17	28
Jul-17	56	11	23	22
Aug-17	64	17	25	22
Sep-17	146	47	37	62
Oct-17	157	61	52	44
Nov-17	113	25	49	39
Dec-17	40	11	13	16
Jan-18	141	49	53	39
Feb-18	70	23	25	22
Mar-18	117	37	46	34
Year to Date	1073	322	380	371

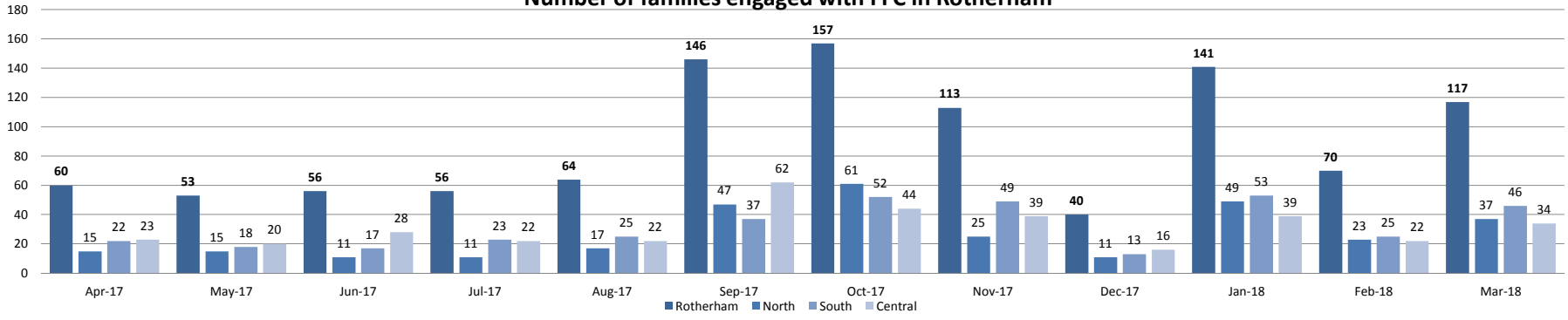
8.1			
Number of families engaged as percentage of annual target of 633 in Rotherham (Year 3)	Number of families engaged as percentage of annual target in <u>North</u>	Number of families engaged as percentage of annual target in <u>South</u>	Number of families engaged as percentage of annual target in <u>Central</u>
9%	2%	3%	4%
18%	5%	6%	7%
27%	7%	9%	11%
36%	8%	13%	15%
46%	11%	17%	18%
68%	18%	22%	28%
94%	28%	31%	35%
111%	32%	38%	41%
117%	33%	40%	44%
140%	41%	49%	50%
151%	45%	53%	53%
169%	50%	60%	59%

Yearly Cumulative Performance	8.2	8.3
	Number of FFC PbR outcomes claimed (evidence of employment outcome)	Number of FFC PbR outcomes claimed (evidence of significant & sustained progress)
Year 1 to date	5	0
Year 2 to date	37	43
Year 3 to date	101	111
Year 4 to date		
Year 5 to date		

Monthly Performance

Monthly Performance

Number of families engaged with FFC in Rotherham

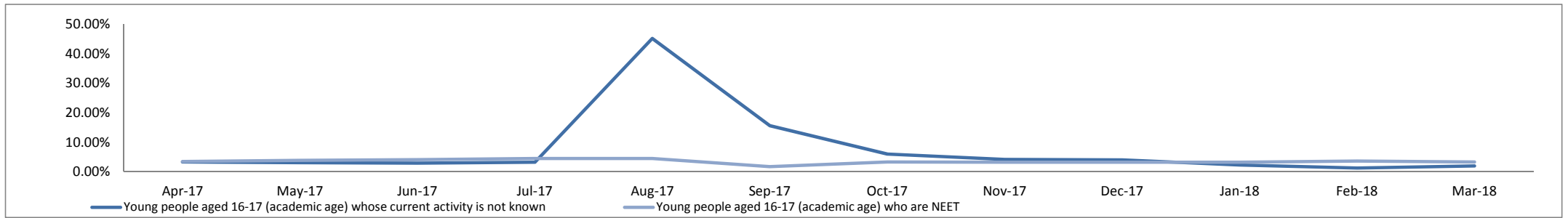


NEETS AND NOT KNOWNS

DEFINITION NEETS and NOT KNOWNS **OWNER** David McWilliams

Performance Analysis
 The percentage of young people "Not Known" in March is 2.0% against a target of 3.0%. This figure has risen since the February return but still remains lower than seasonal trends would predict. The Not in Education, Employment or Training (NEET) figure reduced and at the end of March was 3.3% against a local target of 3.5%. The latest monthly comparison data available is based on the February Return and shows:
 Not Known; Rotherham's performance at 1.3% was better than National at 2.7%, Regional at 2.1% and Statistical Neighbours at 1.8%.
 In respect of NEET; Rotherham's performance at 3.6% was better than Statistical Neighbours at 3.8%, in line with Regional at 3.2%, whilst falling below National performance at 2.8%.

Scorecard Measure	9.1	9.2	North		South		Central				
	Young people aged 16-17 (academic age) whose current activity is not known	Young people aged 16-17 (academic age) who are NEET	Young people aged 16 - 17 (academic age) whose current activity is not known	Young people aged 16 - 17 (academic age) who are NEET	Young people aged 16 - 17 (academic age) whose current activity is not known	Young people aged 16 - 17 (academic age) who are NEET	Young people aged 16 - 17 (academic age) whose current activity is not known	Young people aged 16 - 17 (academic age) who are NEET			
Monthly Performance	Apr-17	3.3%	3.5%	Monthly Performance	Apr-17	1.8%	3.4%	2.6%	3.2%	5.3%	3.9%
	May-17	3.1%	3.9%		May-17	1.6%	4.1%	3.0%	3.2%	4.2%	4.6%
	Jun-17	2.9%	4.1%		Jun-17	1.2%	4.2%	3.0%	3.4%	4.1%	5.1%
	Jul-17	3.2%	4.5%		Jul-17	1.3%	4.2%	3.1%	3.7%	4.6%	5.6%
	Aug-17	45.2%	4.5%		Aug-17	50.9%	4.3%	39.5%	3.7%	48.5%	5.7%
	Sep-17	15.6%	1.7%		Sep-17	16.5%	1.4%	13.3%	1.3%	18.2%	2.7%
	Oct-17	6.0%	3.3%		Oct-17	5.7%	3.8%	4.5%	2.7%	8.1%	3.6%
	Nov-17	4.2%	3.2%		Nov-17	3.6%	4.2%	3.7%	2.4%	5.2%	3.6%
	Dec-17	4.0%	3.2%		Dec-17	3.1%	4.1%	3.2%	2.5%	5.8%	3.5%
	Jan-18	2.3%	3.2%		Jan-18	1.1%	3.7%	2.1%	2.7%	3.6%	3.5%
	Feb-18	1.3%	3.6%		Feb-18	0.5%	3.9%	0.9%	3.0%	2.6%	4.1%
	Mar-18	2.0%	3.3%		Mar-18	0.9%	3.9%	1.7%	3.0%	3.4%	3.4%



EDUCATION WELFARE

DEFINITION	Persistent Absence (reported in half-termly instalments)	Owner	Karla Capstick
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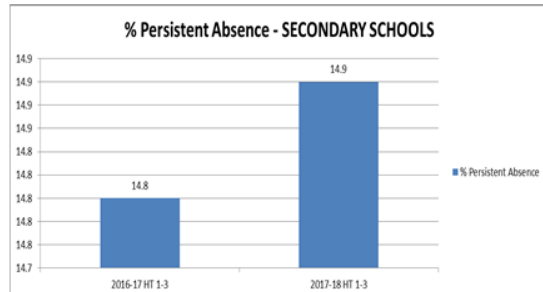
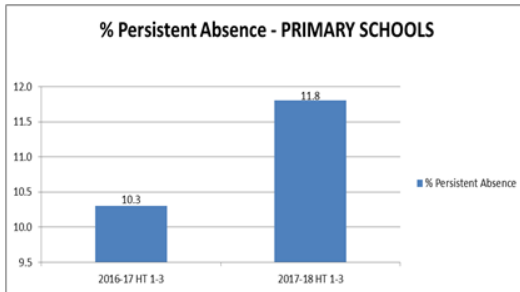
Performance Analysis	Half Term 1-3 data covers the period 04/09/2017 - 09/02/2018. Pupils are identified as persistent absentees if they miss 10% or more of their own possible sessions. During HT1-3, pupils typically have to be absent for 20+ sessions (10 days) to be classified as a persistent absentee.
	Primary School Persistent Absence The Primary School LA average for Persistent Absence (PA) (which only includes schools who have shared data) is 11.8%, which is an increase of 1.5% compared to the same period in 2016/17. Currently 23 Primary Schools (24.2%) have lower levels of persistent absence than the national average.
	Secondary School Persistent Absence The Secondary school LA average for Persistent Absence (PA) (which only includes schools who have shared data) is 14.9%, which is an increase of 0.1% compared to the same period in 2016/17. Currently 7 secondary schools (43.8%) have lower levels of persistent absence than the national average.
	Early Help Team Managers are currently liaising with schools across the borough to ensure that appropriate support is being offered to those pupils who need it to improve their attendance. This may be through family support work and/or group work in schools.

PRIMARY KEY		
Above national average percentage attendance (96%) Above Local Average (95.4%)	Below National Average (96%) Below local average percentage attendance (95.4%)	Below PA National Average 8.4%
Below National Average (96%) above local average percentage attendance (95.4%)	No Data	Above PA National Average 8.4%

SECONDARY KEY		
Above national average percentage attendance (94.7%) Above Local Average (94%)	Below National Average (94.7%) above local average percentage attendance (94%)	Below PA National Average 13.8%
Below National Average (94.7%) Below local average percentage attendance (94%)	NO DATA	Above PA National Average 13.8%

2017-2018 Half Term 1-3 Persistent Absence - PRIMARY SCHOOLS	Rotherham LA	North Locality	Central Locality	South Locality
	Number of Schools with less Persistent Absence than the National average. (8.3%)	23	4	3
Number of Schools with more Persistent Absence than the National average. (8.3%)	63	21	19	23
Number of Schools who did not share their data with the LA	9	2	1	6

2017-2018 Half Term 1-3 Persistent Absence - SECONDARY SCHOOLS	Rotherham LA	North Locality	Central Locality	South Locality
	Number of Schools with less Persistent Absence than the National average. (13.5%)	7	2	2
Number of Schools with more Persistent Absence than the National average. (13.5%)	7	3	3	1
Number of Schools who did not share their data with the LA	2	0	0	2



EDUCATION WELFARE

DEFINITION

Attendance (reported one month in arrears)

Owner

Karla Capstick

Performance Analysis

Attendance data is available a month behind the published scorecard due to the time taken to collate and cleanse the data after receiving it from schools.
 Primary School Attendance for February 2018 is 95.6%; which is an improvement of 0.1% compared to the same period in 2017. In February 2018, 40 primary schools (42.1%) were above the national average for attendance. The overall YTD Primary School Attendance for the academic year 2017/18 stands at 95.7%, which is 0.3% lower than the latest published national average. A total of 58 schools (61.1%) are currently on target to exceed the latest published local or national average attendance.
 Secondary School Attendance for February 2018 is 94.0%, which is an improvement of 0.2% compared to the same period 2017. In February 2018, 6 secondary schools (37.5%) were above the national average for attendance. The overall YTD Secondary School Attendance for the academic year 2017/18 stands at 94.5%, which is 0.1% lower than the latest published national average but an improvement of 0.5% compared to the latest published local average. A total of 12 (75%) schools are currently on target to exceed the latest published local or national average attendance.

PRIMARY KEY		
Above national average percentage attendance (96%) Above Local Average (95.4)	Below National Average (96%) Below local average percentage attendance (95.4%)	Below PA National Average 8.4%
Below National Average (96%) above local average percentage attendance (95.4%)	No Data	Above PA National Average 8.4%

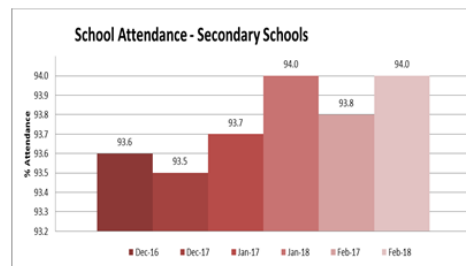
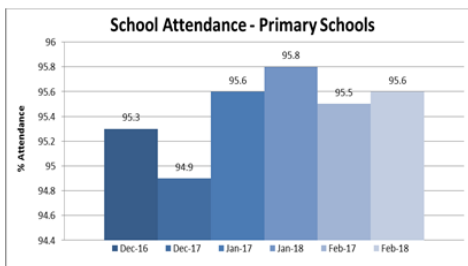
SECONDARY KEY		
Above national average percentage attendance (94.7%) Above Local Average (94%)	Below National Average (94.7%) above local average percentage attendance (94%)	Below PA National Average 13.8%
Below National Average (94.7%) Below local average percentage attendance (94%)	NO DATA	Above PA National Average 13.8%

Monthly Performance	% Attendance - Primary Schools				
	Scorecard Measure				
	Rotherham LA	North Locality	Central Locality	South Locality	
Sep-17	96.0%	96.1%	95.2%	96.4%	96.4%
Oct-17	95.8%	95.3%	95.4%	96.4%	96.4%
Nov-17	96.0%	96.0%	95.8%	96.3%	96.3%
Dec-17	94.9%	94.7%	94.7%	95.1%	95.1%
Jan-18	95.8%	95.8%	95.0%	96.4%	96.4%
Feb-18	95.6	95.5	94.8	96.1	96.1
Mar-18					
Apr-18					
May-18					
Jun-18					
Jul-18					
Year to Date	95.7%				

Monthly Performance	% Attendance - Secondary Schools				
	Scorecard Measure				
	Rotherham LA	North Locality	Central Locality	South Locality	
Sep-17	95.3%	95.5%	94.2%	95.8%	95.8%
Oct-17	95.0%	94.8%	94.6%	95.5%	95.5%
Nov-17	94.9%	95.0%	94.3%	95.1%	95.1%
Dec-17	93.5%	93.1%	93.4%	93.8%	93.8%
Jan-18	94.0%	94.2%	93.1%	94.5%	94.5%
Feb-18	94	93.9	93.5	94.4	94.4
Mar-18					
Apr-18					
May-18					
Jun-18					
Jul-18					
Year to Date	94.5%				

February 2018 - Primary Schools	Rotherham LA	North Locality	Central Locality	South Locality
Number of Schools above both the National average attendance (96%) and Local average attendance (95.6%)	40	10	7	23
Number of Schools below the National average attendance (96.0%) but above the Local average attendance (95.6%)	17	3	4	10
Number of Schools below both the National average attendance (96.0%) and the Local average attendance (95.6%)	37	14	12	11
Number of Schools who did not share their data	1	0	0	1

February 2018 - Secondary Schools	Rotherham LA	North Locality	Central Locality	South Locality
Number of Schools above both the National average attendance (94.8%) and Local average attendance (94.2%)	6	2	1	3
Number of Schools below the National average attendance (94.8%) but above the Local average attendance (94.2%)	3	1	1	1
Number of Schools below both the National average attendance (94.8%) and the Local average attendance (94.2%)	7	2	3	2
Number of Schools who did not share their data	0	0	0	0



YOUTH ACTIVITY AND LEARNING

DEFINITION

In Learning and Youth Activity

OWNER

David McWilliams

Performance Analysis

Rotherham continues to perform well in terms of Participation. The current position of 92.6% is an effect of the low Not Known cohort.
 Most recent data for comparators (February 2018) shows Rotherham's Participation to be at 93.1%. This is above national performance at 92.3%, statistical neighbours at 92.1% and the region at 92.8%.
 Centre based Youth session activity continues to be focussed on Targeted Group work.
 We are unable to give any comparison for LAC/Care Leaver data as this is not a published data set. However, most recent data (published December 2017) at national level relating to resident Care Leavers in Education, Employment, and Training (EET) shows that Rotherham's performance at 76.9% is above both Statistical Neighbours at 66.3%, Regional at 75.5% and National performance at 69.8%.

		9.3				9.4	
		% of Academic Age 16,17,18 Corporate Responsibility LAC/CL EET				% of Academic Age 16,17,18 Corporate Responsibility LAC/CL NEET	
		ROTHERHAM				ROTHERHAM	
Monthly Performance	Apr-17	68.7%				29.2%	
	May-17	68.6%				27.5%	
	Jun-17	70.6%				24.8%	
	Jul-17	63.3%				31.0%	
	Aug-17	19.2%				30.1%	
	Sep-17	64.9%				25.3%	
	Oct-17	74.2%				25.2%	
	Nov-17	75.8%				24.2%	
	Dec-17	72.8%				24.1%	
	Jan-18	71.3%				24.4%	
	Feb-18	71.3%				24.0%	
	Mar-18	71.7%				22.9%	

		9.5			
		Young people aged 16 - 17 (academic age) meeting the duty to participate			
		ROTHERHAM	NORTH	SOUTH	CENTRAL
Monthly Performance	Apr-17	92.1%	93.3%	93.4%	89.5%
	May-17	91.6%	92.4%	93.0%	89.2%
	Jun-17	91.4%	92.6%	92.6%	88.6%
	Jul-17	90.8%	92.3%	92.2%	87.9%
	Aug-17	48.9%	42.7%	55.8%	43.9%
	Sep-17	82.2%	81.9%	85.2%	78.3%
	Oct-17	89.4%	89.0%	91.9%	86.5%
	Nov-17	91.4%	90.3%	93.1%	88.9%
	Dec-17	91.5%	90.7%	93.2%	88.7%
	Jan-18	92.7%	92.9%	94.1%	90.6%
	Feb-18	91.5%	93.0%	94.3%	90.5%
	Mar-18	92.6%	92.7%	93.8%	90.3%

		9.6							
		Number of Youth Activity sessions undertaken during the month							
		ROTHERHAM		NORTH		SOUTH		CENTRAL	
		Centre Based	Non-Centre Based	Centre Based	Non-Centre Based	Centre Based	Non-Centre Based	Centre Based	Non-Centre Based
Monthly Performance	Apr-17	66	34	15	9	18	13	33	12
	May-17	103	61	24	14	40	34	39	13
	Jun-17	105	55	22	12	41	37	42	6
	Jul-17	98	62	14	24	44	32	40	6
	Aug-17	87	36	4	14	44	17	39	5
	Sep-17	78	67	13	20	35	32	30	15
	Oct-17	109	68	18	21	43	37	48	10
	Nov-17	103	56	17	8	48	35	38	13
	Dec-17	53	19	9	0	27	13	17	6
	Jan-18	84	48	8	8	37	28	39	12
	Feb-18	83	53	9	6	36	35	38	12
	Mar-18	46	33	5	0	22	25	19	8

		Number of Unique Attendees at Youth Activities							
		ROTHERHAM		NORTH		SOUTH		CENTRAL	
		Centre Based	Non-Centre Based	Centre Based	Non-Centre Based	Centre Based	Non-Centre Based	Centre Based	Non-Centre Based
Monthly Performance	Apr-17	336	187	80	69	151	58	105	60
	May-17	390	171	105	54	159	87	126	30
	Jun-17	341	202	117	63	125	101	99	38
	Jul-17	386	160	75	52	216	85	95	23
	Aug-17	181	118	27	59	61	40	93	19
	Sep-17	297	225	87	66	92	100	118	59
	Oct-17	382	237	115	85	130	82	137	70
	Nov-17	347	205	111	38	126	133	111	34
	Dec-17	240	22	77	0	92	3	72	19
	Jan-18	376	88	46	22	221	30	110	36
	Feb-18	335	119	56	26	192	62	88	31
	Mar-18	253	57	64	0	144	20	46	37

YOUTH OFFENDING TEAM

DEFINITION	Youth Offending Team (YOT)	Owner	David McWilliams
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Performance Analysis

Quarter 3 performance information. Quarter 4 information will not be available until May/June 2018.

Numbers of young people First Time Entrants (FTE) into the Criminal Justice System: Figures based on latest released Youth Justice Board (YJB) data (Dec 17) and covers period October 16 – September 17. Rotherham has shown a decrease of 49.6% from the same period last year, whilst national figures also stand lower at 304 (decrease of 10.7% on same time last year). Comparison with the North East Region gives a similar picture with the regional figure standing at 349 with a decrease of 12.3%. The actual decrease in numbers for Rotherham relates to 51 young people. This continues the downward trend from the previous quarter and is now lower than National and Regional trends. The decrease is attributable to work undertaken with South Yorkshire Police for the YOT to assess and intervene with young people prior to Charge. Should this trend continue it is likely to have a perverse impact on reoffending rates in relation to a smaller cohort with a greater propensity to offend.

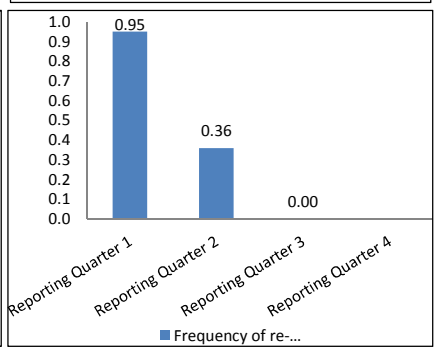
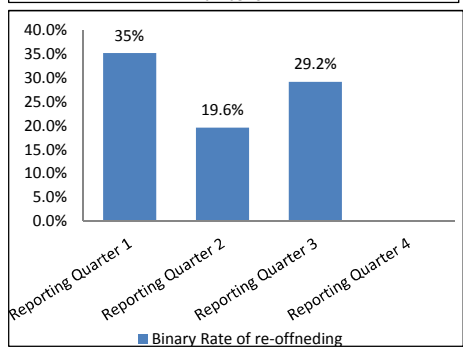
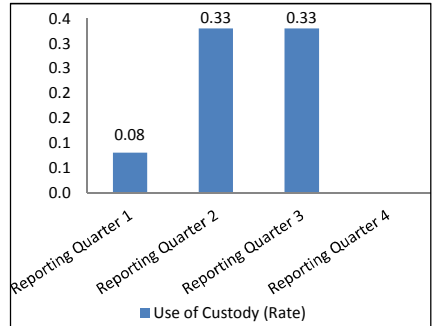
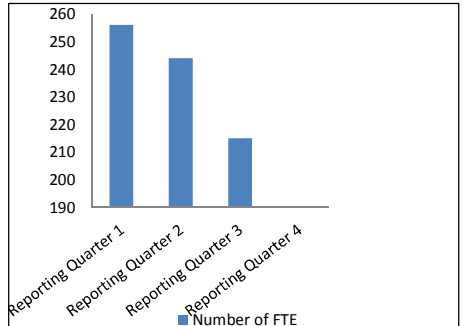
Use of Custody: Figures based on latest released YJB data (December 2017) and covers period January to December 17. Year on Year data is shown as the same period for the previous year. Rotherham has remained stable with the same period last year, now standing at 0.33. National figures stand lower at 0.38 (decrease of 0.01% on same time last year). North East figures stand at 0.39 with a decrease of 0.02 for the same period. Custody figures are generally stable, but are subject to spikes in demand.

Rate of re-offending by young offenders: Figures based on latest released YJB data (Sept 2017) and covers cohort April 15- March 16. Rotherham has shown a decrease in this measure of 6.6%, now standing at 29.2%. National figures have reduced slightly standing at 41.9%, whilst North East figures have also shown a decrease of 0.5% standing at 44.4%.

Frequency of re-offending by young offenders: Data unavailable for Q3

Reoffending is increasing generally in YOT cohorts across the country and this is attributed by the Youth Justice Board (YJB) and the Ministry of Justice (MoJ) to a decrease in numbers in cohorts with those remaining being a smaller but more complex and challenging group more likely to reoffend having a greater history of offending behaviour. Those remaining in the system will be more entrenched in offending behaviour.

Scorecard Measure	10.1	10.2	10.3	10.4
	Numbers of young people first time entrants (FTE) into the criminal justice system	Use of Custody (Rate)	Binary Rate of re-offending by young offenders	Frequency of re-offending by young offenders
Reporting Quarter 1	256 (Apr16 - Mar17)	0.08 (Jul 16 - Jun 17)	35% (Oct 14 - Sep 15)	0.95 (Oct 14-Sep 15)
Reporting Quarter 2	244 (Jul16 - Jun17)	0.33 (Oct 16 - Sep 17)	19.6% (Oct 15 - Sep 16)	0.36 (Oct 15 - Sep 16)
Reporting Quarter 3	215 (Oct16 - Sep17)	0.33 (Jan17 - Dec17)	29.2% (Apr15 - Mar16)	Data unavailable
Reporting Quarter 4				



CUSTOMER FEEDBACK

DEFINITION	Customer Feedback - Quality Assurance	Owner	David McWilliams
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Performance Analysis	<p>Out of 117 case closures in March 50 (45.9%) Exit Surveys were requested (this does not include cases closed due to No Consent). Work is ongoing with Team Managers to increase the numbers of Exits Surveys requested at the point of case closure.</p> <p>Nine Exit Surveys were returned in March from families who had received an Early Help service.</p> <p>People told us that they were requesting support for the following top reasons:</p> <ul style="list-style-type: none"> Parenting support for behaviour Risk of school exclusion Low self-esteem, self-confidence, self-worth <p>The measure below will be a Council Plan measure from April 2018.</p> <p>% of people who rate the Early Help service as good or better. The measure will have a target of 98% and will be monitored monthly.</p> <p>100% of respondents in March (9 people) said the Early Help Service was good or better.</p>
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Scorecard Measure	11.1						
	Exit Surveys returned in month						
	Completed exit surveys - North	Completed exit surveys - South	Completed exit surveys - Central	Completed exit surveys - Borough Wide	Exit surveys where no area was specified	Total Number of exit surveys received	
Monthly Performance	Apr-17	2	12	13	0	0	27
	May-17	2	3	16	0	0	21
	Jun-17	6	3	9	0	0	18
	Jul-17	4	1	18	0	0	23
	Aug-17	3	2	4	0	0	9
	Sep-17	6	1	4	0	0	11
	Oct-17	5	2	6	1	0	14
	Nov-17	1	12	8	1	0	22
	Dec-17	0	0	8	0	0	8
	Jan-18	1	4	13	0	0	18
	Feb-18	4	6	11	0	0	21
	Mar-18	0	0	9	0	0	9
	Year to Date	34	46	119	2	0	192

11.2	11.3	11.4	11.5
Complaints			Compliments
Number of formal complaints received during the reporting month	Number of complaints upheld in the reporting month	Number of complaints closed during the month which were dealt with in timescales	Number of compliments received during the reporting month
0	0	0	0
0	0	0	2
0	0	0	1
0	0	0	2
0	0	0	1
1	0	1	3
0	0	0	1
0	0	0	0
0	0	0	0
0	0	0	0
0	0	0	0
0	0	0	0
1	0	1	10

QUALITY ASSURANCE

DEFINITION	Monthly Case File Audits	Owner	David McWilliams
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Performance Analysis

There were 12 monthly Case File audits completed by Early Help Team Managers during March. 3 were graded Good, 4 Requires Improvement whilst 5 were graded Inadequate. Overall during the year, Team Managers completed 99 audits across the service with 63 of those audits being graded as requires improvement. Work is currently ongoing to develop further consistency between Early Help and social care quality assurance activities and to fully integrate the reporting and governance centrally. The Head of Safeguarding and Quality Assurance is currently reviewing and updating the Quality Assurance Framework in collaboration with Early Help and also now includes early help audit findings and other activities in the regular reporting schedule.

	Scorecard Measure	12.1					
		Team Manager Audits					
		Outstanding	Good	Requires Improvement	Inadequate	Inadequate - Critical	Total
Monthly Performance	Apr-17	0	3	9	1	0	13
	May-17	0	1	8	1	0	10
	Jun-17	0	0	3	0	0	3
	Jul-17	0	0	0	0	0	0
	Aug-17	0	0	0	0	0	0
	Sep-17	0	1	9	4	0	14
	Oct-17	0	3	7	2	0	12
	Nov-17	0	0	0	0	0	0
	Dec-17	0	1	10	0	0	11
	Jan-18	0	2	7	2	0	11
	Feb-18	0	6	6	1	0	13
	Mar-18	0	3	4	5	0	12
	Total to date	0	20	63	16	0	99
% of total to date	0%	20%	64%	16%	0%		

	Scorecard Measure	Response Rates							
		North		South		Central		Borough Wide Services	
		Number	%	Number	%	Number	%	Number	%
Monthly Performance	Apr-17	3 out of 4	75%	4 out of 4	100%	5 out of 5	100%	1 out of 2	50%
	May-17	3 out of 4	75%	4 out of 4	100%	3 out of 6	50%	0 out of 2	0%
	Jun-17	1 out of 1	100%	1 out of 1	100%	1 out of 1	100%	0 out of 0	0%
	Jul-17	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
	Aug-17	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
	Sep-17	3 out of 3	100%	4 out of 4	100%	5 out of 5	100%	2 out of 2	100%
	Oct-17	2 out of 3	67%	4 out of 4	100%	5 out of 5	100%	1 out of 2	50%
	Nov-17	0	0%	0	0%	0	0%	0	0%
	Dec-17	3 out of 4	75%	3 out of 4	75%	4 out of 5	80%	1	100%
	Jan-18	2 out of 4	50%	2 out of 4	50%	5 out of 5	100%	0	0%
	Feb-18	4 out of 4	100%	4 out of 4	100%	5 out of 5	100%	0 out 1	0%
	Mar-18	4 out of 4	100%	3 out of 4	75%	4 out of 4	100%	1 out of 1	100%

EARLY HELP - HUMAN RESOURCES (HR)

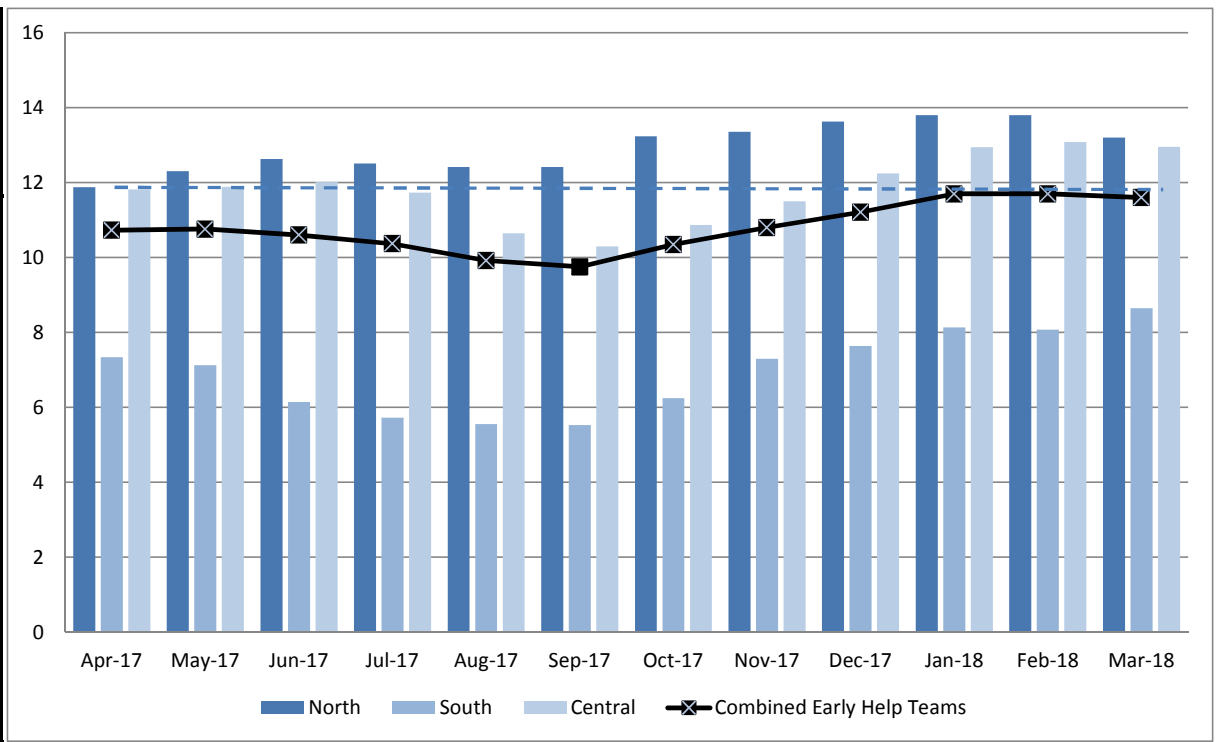
DEFINITION	Sickness Information	Owner	David McWilliams
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Performance Analysis

Heads of Service and Managers work closely with HR colleagues to provide support to staff whilst managing sickness across the service. There are currently some periods of long-term sickness and seasonal illnesses which have also impacted on sickness levels during the period.

*The sickness value is subject to change and is shown as a projected annual value based on year to date performance in line with the old best value definition.

Scorecard Measure	13.7			
	Sickness - Annual FTE sick days			
	North	South	Central	Combined Early Help Teams
Apr-17	11.88	7.34	11.82	10.73
May-17	12.31	7.13	11.89	10.76
Jun-17	12.63	6.15	12.02	10.60
Jul-17	12.51	5.73	11.73	10.37
Aug-17	12.42	5.56	10.65	9.92
Sep-17	12.42	5.53	10.30	9.75
Oct-17	13.24	6.25	10.87	10.35
Nov-17	13.36	7.30	11.50	10.80
Dec-17	13.63	7.64	12.25	11.21
Jan-18	13.80	8.14	12.95	11.70
Feb-18	13.80	8.08	13.08	11.70
Mar-18	13.20	8.65	12.96	11.60



Safeguarding Children & Families

Monthly Performance Report

As at Month End: March 2018

*Please note: Data reports are not dynamic. Although care is taken to ensure data is as accurate as possible every month, delays in data input can result in changes in figures when reports are re-run retrospectively. To combat this at least two individual months data is rerun for each indicator. **In addition the data migration undertaken to facilitate the implementation of the new social care (LCS) and early help (EHM) systems at the end of October 2016 will have impacted on the data validity and recording processes. Therefore there may be data discrepancies present when comparing this report to that of the previous month.***

Document Details

Status: Issue 1

Date Created: 4th April 2018

Created by: Deborah Johnson, Performance Assurance Manager - Social Care

Performance Summary

As at Month End: March 2018

*DOT - Direction of travel represents the direction of 'performance' since the previous month with reference to the polarity of 'good' performance for that measure. Colours have been added to help distinguish better and worse performance. Key Below:-

- ↑ - improvement in performance / increase in numbers
- - no movement - numbers stable with last month
- ↓ - decline in performance, not on target / decrease in numbers

NO.	INDICATOR	GOOD PERF IS	DATA NOTE (Monthly)	2017 / 18				DATA NOTE	DOT (Month on Month)	DOT (Yr on Yr)	RAG (in month)	RAG (Year End)	Target and Tolerances			YR ON YR TREND			LATEST BENCHMARKING					
				Jan-18	Feb-18	Mar-18	Year End 2017/18						Red	Amber	Target Green	2014/15	2015/16	2016/17	STAT NEIGH AVE	BEST STAT NEIGH	NAT AVE	NAT TOP QTILE THRESHOL		
CONTACT & REFERRAL (MASH)	1.1	Number of contacts	Info	Count	1404	1167	1249	15684	Financial Year	↑	↓				n/a	10517	12165	16609						
	1.2	% Contacts with decision within 1 working day	High	Percentage	79.9%	82.0%	83.3%	79.5%	Financial Year	↑	↓			<92%	92%>	95%+		96.5%	86.0%					
	1.3	Number of contacts going onto referral (including MASH referrals)	Info	Count	421	342	379	4489	Financial Year	↑	↑					n/a	4513	4915	4411					
	1.4	% of contacts going onto referral (including MASH referrals)	High	Percentage	30.0%	29.3%	30.3%	28.6%	Financial Year	↑	↑			range to be set			42.9%	40.5%	26.6%					
	1.5	Rate of referrals per 10,000 population aged under 18 - rolling 12 month performance	Info	Rate per 10,000	808.4	804.7	794.6	794.6	Rolling Year	↓	↑					n/a			909.8	637.9	429.1	548.2	-	
	1.6	% of referrals going onto assessment	High	Percentage	98.8%	98.6%	99.7%	97.3%	Financial Year	↑	↑			<83%	83%>	86%+	69.6%	77.6%	90.0%	85.9%	99.7%	87.1%	97.8%	
	1.7	% of re-referral in 12 months - in current month	Low	Percentage	22.0%	21.3%	19.5%		As at mth end	↑				26%+	26%<	23%<								
	1.8	% of re-referral in 12 months - rolling 12 mths	Low	Percentage	23.7%	23.6%	23.1%	23.1%	Rolling Year	↑	↑			26%+	26%<	23%<			27.5%	20.2%	9.0%	21.9%	16.0%	
	1.9	Number of CSE referrals in the current month (Council Plan Indicator)	Info	Count	5	12	20	169	Financial Year	↑	↓					n/a		200	256					
ASSESSMENTS	2.1	Number of assessments started	Info	Count	568	550	601	6961	Financial Year	↑	↑				n/a	3929	3996	6182						
	2.2	% of assessments for children's social care completed in 45 working days of referral	High	Percentage	66.8%	70.0%	71.0%	78.0%	Financial Year	↑	↓			<90%	90%>	90%+	88.8%	92.8%	85.3%	76.7%	58.7%	83.4%	91.9%	
	2.3	Open assessments already past 45 working days	Low	Count	3	6	47		As at mth end	↓					n/a									
	2.4	Number of assessments completed in the current month	Info	Count	606	661	583	6781	Financial Year	↓	↑				n/a		4064	5781						
	2.5	% of completed assessments ending in - Ongoing Involvement	High	Percentage	49.7%	43.9%	42.2%	43.2%	Financial Year	↓	↑			<40%	40%>	45%+		43.6%	22.0%					
	2.6	% of completed assessments ending in - No further action	Info	Percentage	33.0%	28.4%	35.5%	35.4%	Financial Year	↑	↓					n/a		36.5%	36.8%					
	2.7	% of completed assessments ending in - Step down to Early Help / Other Agency	Info	Percentage	17.3%	27.7%	22.3%	21.3%	Financial Year	↓	↑					n/a		15.4%	16.6%					
	2.8	% of completed assessments ending in - Other/Not Recorded	Info	Percentage	0.0%	0.0%	0.0%	0.0%	Financial Year	→	↓					n/a		0.2%	24.6%					
S47's	3.1	Number of S47 Investigations started	Info	Count	171	175	200	2235	Financial Year	↑	↑				n/a	909	1478	1457						
	3.2	Number of S47 Investigations - rolling 12 month performance	Info	Count	2200	2214	2235	2235	Rolling Year	↑	new				n/a									
	3.3	Number of S47's per 10,000 population aged 0-17 - rolling 12 month performance	Info	Rate per 10,000	388.7	391.2	394.9	394.9	Financial Year	↑	↑			more than +/-15	+/-15	+/-5 of 158.8	156.1	262.1	258.3	221.15	112.9	157.4	-	
	3.4	Number of S47 Investigations - Completed	Info	Count	211	182	212	2237	Financial Year	↑	↑				n/a	876	1390	1460						
	3.5	% of S47's with an outcome - Concerns are substantiated and child is judged to be at continuing risk of significant harm	High	Percentage	66.8%	58.8%	68.9%	63.9%	Financial Year	↑	↑				n/a		58.3%	28.8%						
	3.6	% of S47's with an outcome - Concerns are substantiated, but the child is not judged to be at continuing risk of significant harm	Info	Percentage	30.3%	37.9%	24.1%	28.7%	Financial Year	↓	↑				n/a		30.2%	18.1%						
	3.7	% of S47's with an outcome - Concerns not substantiated	Low	Percentage	2.8%	2.2%	7.1%	7.3%	Financial Year	↓	↑				n/a		11.2%	6.4%						
	3.8	% of S47's with an outcome - Not Recorded	Low	Percentage	0.0%	1.1%	0.0%	0.1%	Financial Year	↓	↓				n/a		0.3%	1.2%						
CIN	4.1	Number of open CIN cases	Info	Count	1759	1724	1686	1686	As at mth end	↓	↓				n/a	1526	1430	1659						
	4.2	Number of CIN (inc. CPP as per DfE definition)	Info	Count	2362	2354	2342	2342	As at mth end	↓	↑				n/a	1947	1805	2029						
	4.3	Number of CIN per 10,000 population aged 0-17 - inc. CPP as per DfE definition. (Council Plan Indicator)	Low	Rate per 10,000	417.4	416.0	413.8	413.8	As at mth end	↑	↑				336.9	347.1	320	359.8	372.7	274.6	337.7	296.6		
	4.4	% of CIN (open at least 45 days) with an up to date plan	High	Percentage	81.8%	83.9%	82.7%	82.7%	As at mth end	↓	↓			<85%	85%>	90%+	65.1%	98.6%	93.9%					
CPP	5.1	Number of open CPP cases	Info	Count	603	630	656	656	As at mth end	↑	↑				n/a	423	369	370						
	5.2	Number of Initial CP Conferences (children) - rolling 12 month	Info	Count	889	922	957	957	Rolling Year	↑	↑				n/a	556	597	490						

*DOT - Direction of travel represents the direction of 'performance' since the previous month with reference to the polarity of 'good' performance for that measure. Colours have been added to help distinguish better and worse performance. Key Below:-

- ↑ - improvement in performance / increase in numbers
- - no movement - numbers stable with last month
- ↓ - decline in performance, not on target / decrease in numbers

NO.	INDICATOR	GOOD PERF IS	DATA NOTE (Monthly)	2017 / 18					DOT (Month on Month)	DOT (Yr on Yr)	RAG (in month)	RAG (Year End)	Target and Tolerances			YR ON YR TREND			LATEST BENCHMARKING				
				Jan-18	Feb-18	Mar-18	Year End 2017/18	DATA NOTE					Red	Amber	Target Green	2014/15	2015/16	2016/17	STAT NEIGH AVE	BEST STAT NEIGH	NAT AVE	NAT TOP QTLTLE THRESHOL	
5.3	Number of Initial CP Conferences (children) per 10,000 population - rolling 12 month	Within limits (low)	Rate per 10,000	157.1	162.9	169.1	169.1	Rolling Year	↓	↑			79+	79<	74.1<	98.6	105.9	86.9	79.6	45.8	65.3	-	
5.4	Number of Initial CP Conferences (children) - in month	Info	Count	87	86	88	88	As at mth end	↑	→			range to be set										
5.5	% of initial child protection conference (ICPCs) completed within 15 days of S47 (based on number of children)	High	Percentage	59.8%	76.7%	70.5%	83.9%	Financial Year	↓	↓			<85%	85%>	90%+	65.0%	88.3%	91.0%	82.8%	99.6%	76.7%	89.7%	
5.6	Number of children with a CP plan per 10,000 population under 18 (Council Plan Indicator)	Low	Rate per 10,000	106.6	111.3	115.9	115.9	As at mth end	↓	↓					60.3	74.7	65.4	65.6	56.6	22.1	43.3	-	
5.7	Number of children becoming subject to a CP plan per 10,000 population - rolling 12 months	Low	Rate per 10,000	140.5	145.4	150.4	150.4	Rolling Year	↓	↓					n/a	93.05	93.8	79.0					
5.8	No. of children ceased to be subject to a CP plan per 10K pop - rolling 12 months	High	Rate per 10,000	91.5	97.7	101.1	101.1	Rolling Year	↑	↑			<55	55>	59.9+	85.4	105.0	79.8	67.5	85.9	55.5	-	
5.9	% of children becoming the subject of a CP plan for a second or subsequent time within 2 years - rolling 12 months (Council Plan Indicator)	Low	Percentage	10.1%	9.1%	8.7%	8.7%	Rolling Year	↑	↑			6%+	6%<	4%<	4.0%	4.7%	9.2%					
5.10	% of children becoming the subject of a CP plan for a second or subsequent time - ever - rolling 12 months	Low	Percentage	26.5%	25.0%	24.6%	24.6%	Rolling Year	↑	↓			16%+	16%<	14%<	10.8%	12.7%	20.0%	14.7%	9.4%	18.7%	14.8%	
5.11	% of open CP plans lasting 2 years or more	Low	Percentage	0.3%	0.0%	0.2%	0.2%	As at mth end	↓	↑			3.6% +	3.6%<	2.6%<	4.2%	0.8%	0.3%	2.0%	0.0%	2.1%	1.1%	
5.12	% of CP plans lasting 2 years or more - ceased within period	Low	Percentage	0.0%	3.8%	0.0%	0.9%	Financial Year	↑	↑			6.5% +	6.5%<	4.5%<	4.2%	4.8%	1.8%	3.1%	0.0%	3.4%	2.5%	
5.13	% of CP cases which were reviewed within timescales	High	Percentage	92.3%	80.7%	86.7%	94.6%	Financial Year	↑	↓			<95%	95%>	98%+	96.4%	94.2%	98.6%	88.2%	100.0%	92.2%	98.7%	
5.14	% CPP with an up to date plan	High	Percentage	84.2%	84.0%	86.7%	86.7%	as at mth end	↑	↓			<93%	93%>	95%+	97.6%	100.0%	96.2%					
5.15	% of CPP with visits in the last 2 weeks	High	Percentage	90.0%	95.1%	89.1%	89.1%	As at mth end	↓	↓			<90%	90%>	95%+			90.0%					
6.1	Number of Looked After Children	Info	Count	604	609	624		As at mth end	↑	↑					n/a	407	432	488					
6.2	Rate of Looked After Children per 10,000 population aged under 18 (Council Plan Indicator)	Low	Rate per 10,000	106.7	107.6	110.3		As at mth end	↓	↓					75	70	76.6	86.6	81.3	58.0	62.0	-	
6.3	Admissions of Looked After Children	Info	Count	27	18	34	320	Financial Year	↑	↑					n/a	175	208	262					
6.4	Number of children who have ceased to be Looked After Children	High	Count	11	13	20	184	Financial Year	↑	↓					n/a	160	192	215					
6.5	Percentage of LAC who have ceased to be looked after due to permanence (Special Guardianship Order, Residence Order, Adoption)	High	Percentage	0.0%	25.0%	15.0%	24.5%	Financial Year	↓	↓			<33%	33%>	35%+	37.5%	40.1%	27.9%					
6.6	Percentage of LAC who have ceased to be looked after due to a Special Guardianship Order	High	Percentage	9.1%	7.7%	5.0%	6.9%	Financial Year	↓	↓			range to be set					9.8%	12.9%	26.0%	12.0%	16.0%	
6.7	LAC cases reviewed within timescales	High	Percentage	85.9%	88.4%	95.5%	90.4%	Financial Year	↑	↓			<90%	90%>	95%+	94.9%	83.3%	91.3%					
6.8	% of children adopted	High	Percentage	0.0%	15.4%	25.0%	14.7%	Financial Year	↑	↓			YTD	<20%	20%>	22.7%+	26.3%	22.9%	14.4%	18.9%	30.0%	14.0%	20.0%
6.9	Health of Looked After Children - up to date Health Assessments	High	Percentage	80.2%	80.5%	76.8%	76.8%	As at mth end	↓	↓			<90%	90%>	95%+	81.4%	92.8%	89.5%					
6.10	Health of Looked After Children - up to date Dental Assessments	High	Percentage	66.8%	65.7%	64.1%	64.1%	As at mth end	↓	↑			<90%	90%>	95%+	58.8%	94.5%	57.3%					
6.11	Health of Looked After Children - Initial Health Assessments carried out within 20 working days	High	Percentage	53.3%	33.3%	36.4%	55.3%	Financial Year	↑	↑			range to be set			20.0%	8.4%	18.2%					
6.12	% of LAC with a PEP	High	Percentage	93.5%	92.9%	96.9%	89.9%	As at mth end	↑	↓			<90%	90%>	95%+	68.7%	97.8%	96.9%					
6.13	% of LAC with up to date PEPs (Report Termly - End Jul, Dec, Mar)	High	Percentage			95.0%		As at mth end	↑	↑			<90%	90%>	95%+	71.4%	95.0%	87.9%					
6.14	% of eligible LAC with an up to date plan	High	Percentage	89.7%	90.3%	89.7%	89.7%	As at mth end	↓	↑			<93%	93%>	95%+	98.8%	98.4%	79.1%					
6.15	% LAC visits up to date & completed within timescale of National Minimum standard	High	Percentage	98.4%	97.7%	94.7%	94.7%	As at mth end	↓	→			<95%	95%>	98%+	94.9%	98.1%	94.7%					
6.16	% LAC visits up to date & completed within timescale of Rotherham standard	High	Percentage	88.5%	88.1%	81.6%	81.6%	As at mth end	↓	↓			<85%	85%>	90%+	64.0%	80.2%	88.3%					
7.1	Number of care leavers	Info	Count	238	246	257	257	As at mth end	↑	↑					n/a	183	197	223					

*DOT - Direction of travel represents the direction of 'performance' since the previous month with reference to the polarity of 'good' performance for that measure. Colours have been added to help distinguish better and worse performance. Key Below:-

- ↑ - improvement in performance / increase in numbers
- - no movement - numbers stable with last month
- ↓ - decline in performance, not on target / decrease in numbers

	NO.	INDICATOR	GOOD PERF IS	DATA NOTE (Monthly)	2017 / 18				DOT (Month on Month)	DOT (Yr on Yr)	RAG (in month)	RAG (Year End)	Target and Tolerances			YR ON YR TREND			LATEST BENCHMARKING				
					Jan-18	Feb-18	Mar-18	Year End 2017/18					DATA NOTE	Red	Amber	Target Green	2014/15	2015/16	2016/17	STAT NEIGH AVE	BEST STAT NEIGH	NAT AVE	NAT TOP QTILE THRESHOL
CARE LEAVE	7.2	% of eligible LAC & Care Leavers with a pathway plan	High	Percentage	97.0%	97.0%	97.0%	97.0%	As at mth end	→	↑			<93%	93%>	95%+	69.8%	97.5%	99.3%				
	7.3	% of eligible LAC & Care Leavers with an up to date pathway plan	High	Percentage	73.2%	78.9%	82.1%	82.1%	As at mth end	↑	new												
	7.4	% of care leavers in suitable accommodation	High	Percentage	99.2%	99.2%	96.9%	96.9%	As at mth end	↓	↓			<95%	95%>	98%+	97.8%	96.5%	97.8%	91.0%	100.0%	84.0%	91.0%
	7.5	% of care leavers in employment, education or training	High	Percentage	58.1%	61.4%	63.6%	63.6%	As at mth end	↑	↑			<70%	70%>	72%+	71.0%	68.0%	62.9%	52.2%	65.0%	50.0%	57.0%
PLACEMENTS	8.1	% of long term LAC in placements which have been stable for at least 2 years	High	Percentage	60.8%	60.3%	61.3%	61.3%	As at mth end	↑	↓			<68%	68%>	70%+	71.9%	72.7%	66.2%	68.8%	86.0%	68.0%	74.0%
	8.2	% of LAC who have had 3 or more placements - rolling 12 months (Council Plan Indicator)	Low	Percentage	12.0%	13.2%	13.1%	13.1%	Rolling Year	↑	↓			12%+	12%<	9.6%<	12.0%	11.9%	11.9%	9.2%	6.0%	10.0%	8.0%
	8.3	% of LAC in a family Based setting	High	Percentage	82.5%	81.8%	82.4%	82.4%	As at mth end	↑	↑			range to be set	87.5%>								81.1%
	8.4	% of LAC placed with parents or other with parental responsibility (P1)	Low	Percentage	5.3%	5.0%	4.4%	4.4%	As at mth end	↑	↑			range to be set									5.3%
	8.5	% of LAC in a Commissioned Placement (Council Plan Indicator)	Low	Percentage	48.5%	49.6%	50.5%	38.1%	As at mth end	↑	↑			range to be set									43.2%
FOSTERING	9.1	Number of LAC in a Fostering Placement (excludes family/friend carers)	High	Count	399	401	422	422	As at mth end	↑	↑			range to be set				180	353				
	9.2	% of LAC in a Fostering Placement (excludes family/friend carers)	High	Percentage	66.1%	65.8%	67.6%	67.6%	As at mth end	↑	↓			range to be set				41.7%	72.3%				
	9.3	Number of Foster Carers (Households)	High	Count	149	147	146	146	As at mth end	↓	↓			range to be set									168
	9.4	Number of Foster Carers Recruited	High	Count	0	1	1	15	Financial Year	→	↓			range to be set									77
	9.5	Number of Foster Carers Deregistered	Info	Count	2	3	2	25	Financial Year	↓	↑			range to be set									24
ADOPTIONS	10.1	Number of adoptions	High	Count	0	2	5	27	Financial Year	↑	↓					n/a	43	43	31				
	10.2	Number of adoptions completed within 12 months of SHOBPA	High	Count	0	1	4	16	Financial Year	↑	↑					n/a	16	23	12				
	10.3	% of adoptions completed within 12 months of SHOBPA	High	Percentage	-	50.0%	80.0%	59.3%	Financial Year	↑	↑			<83%	83%>	85%+	37.2%	53.5%	38.7%				
	10.4	Average number of days between a child becoming Looked After and having a adoption placement (A1)	Low	YTD Average	315.0	311.9	325.3		Rolling Year	↓	↑			511+	511<	487<	393.0	296.0	404.0	511.6	337.0	558.0	501.1
	10.5	Average number of days between a placement order and being matched with an adoptive family (A2)	Low	YTD Average	137.0	134.9	124.8		Rolling Year	↑	↑			127+	127<	121<	169	136	232.9	214.7	73.0	226.0	183.6
WORKFORCE & CASELOAD	11.1	Number of agency staff in social care (Council Plan Indicator)	Low	Average count	68	73	71		As at mth end	↓	↓			range to be set									77.0
	11.1b	Number of agency SW with a caseload	Low	Average count	33	29	27	27	As at mth end	↑	new			range to be set									
	11.2	Maximum caseload of social workers in key safeguarding teams (excluding children's disability team)	Low	Average count	32	31	30	30	As at mth end	↓	→			25+	24<	22<		29.1	30.0				
	11.3	Maximum caseload of social workers in LAC	Low	Average count	17	17	18	18	As at mth end	↓	↓			21+	20<	18<		19.2	17.0				
	11.4	Average number of cases per qualified social worker in LAC Teams 1-3	Within Limits	Average count	11.6	12.9	12.6	12.6	As at mth end	↓	↓			over 1% above range	1% above range	14-20		14.1	11.6				
		Average number of cases per qualified social worker in LAC Teams 4 - 5	Within Limits	Average count	9.7	10.7	11.8	11.8	As at mth end	↑	new			over 1% above range	1% above range	14-20		-	-				
	11.5	Average number of cases per qualified social worker in Duty Teams	Within Limits	Average count	20.7	20.1	17.9	17.9	As at mth end	↓	↓			over 1% above range	1% above range	16-22		15.8	13.3				
	11.6	Average number of cases per qualified social worker in CIN Teams (1-12)	Within Limits	Average count	17.5	18.9	18.7	18.7	As at mth end	↓	↓			over 1% above range	1% above range	16-22		18.0	17.7				
11.7	Average number of cases per qualified social worker in Children's Disability Team	Within Limits	Average count	11.4	13.5	13.4	13.4	As at mth end	↓	↑			over 1% above range	1% above range	16-22		19.1	15.4					

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- - no movement - numbers stable with last month
- ↓ - decline in performance, not on target / decrease in numbers

NO.	INDICATOR	GOOD PERF IS	DATA NOTE <i>(Monthly)</i>	2017 / 18					DOT (Month on Month)	DOT (Yr on Yr)	RAG (in month)	RAG (Year End)	Target and Tolerances			YR ON YR TREND			LATEST BENCHMARKING				
				Jan-18	Feb-18	Mar-18	Year End 2017/18	DATA NOTE					Red	Amber	Target Green	2014/15	2015/16	2016/17	STAT NEIGH AVE	BEST STAT NEIGH	NAT AVE	NAT TOP QTILE THRESHOL	
11.8	Average number of cases per qualified social worker in Complex Abuse Team	Within Limits	Average count	14.2	11.2	16.6	16.6	As at mth end	↑	new			over 1% above range	1% above range	16-22								

CONTACTS

DEFINITION

An initial contact is where a LA receives a contact about a child, and where there is a request for general advice, information or a social care service. Contacts received are screened against an agreed multi-agency threshold criteria for social care, where a manager agrees these thresholds have been met the contact progresses to a 'Referral' for consideration of an assessment and/or the services which may be required for a child.

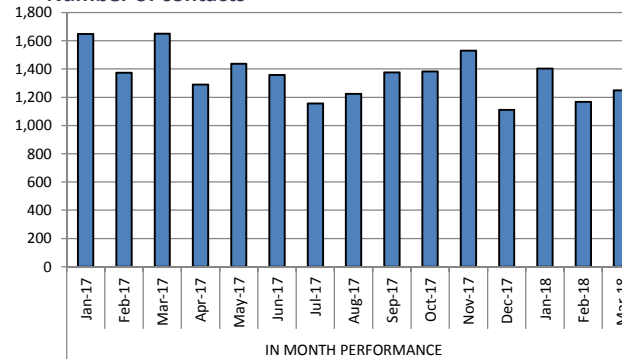
PERFORMANCE ANALYSIS

The volume of contacts in March is slightly higher than in February but is at the expected level. Performance relating to timeliness has remained steady within recent months, with a slight improvement month on month and is in line the year to date average. Quality assurance activity continues to be a well embedded feature of the service, with the Service Manager sampling work completed outside of the 24 hour timescale, in order to understand the reasons why and ensure that the safety of children was prioritised, as well as sampling work when decisions have been taken not to progress to referral.

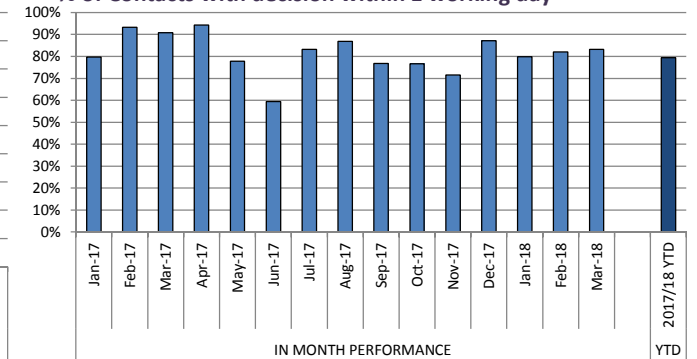
Data Note: Contacts statistics relate to 'new' contacts only. Contacts on open cases and intended for Early Help services have been manually filtered however the configuration of the new system for contacts and referrals is under review as some data fields have unsuitable data options. It is also known that the number of these 'new contacts' progressing to referral and 'new referrals to social care' (reported on separate page) do not currently tally due to complications between the step-up routine between EHM and LCS parts of the system. Therefore the data below may be subject to change once developments are implemented and/or may not be comparable in the future.

		1.1	1.2	1.3		
		No. Contacts	% Contacts with decision within 1 working day	% Contacts progressing to referral		
IN MONTH PERFORMANCE	Jan-17	1649	1315 of 1649	79.7%	309 of 1649	18.7%
	Feb-17	1373	1281 of 1373	93.3%	375 of 1373	27.3%
	Mar-17	1651	1500 of 1651	90.9%	440 of 1651	26.7%
	Apr-17	1290	1216 of 1290	94.3%	307 of 1290	23.8%
	May-17	1438	1120 of 1438	77.9%	366 of 1438	25.5%
	Jun-17	1358	808 of 1358	59.5%	471 of 1358	34.7%
	Jul-17	1156	962 of 1156	83.2%	290 of 1156	25.1%
	Aug-17	1223	1062 of 1223	86.8%	296 of 1223	24.2%
	Sep-17	1376	1057 of 1376	76.8%	324 of 1376	23.5%
	Oct-17	1383	1060 of 1383	76.6%	409 of 1383	29.6%
	Nov-17	1529	1095 of 1529	71.6%	525 of 1529	34.3%
	Dec-17	1111	969 of 1111	87.2%	359 of 1111	32.3%
	Jan-18	1404	1122 of 1404	79.9%	421 of 1404	30.0%
Feb-18	1167	957 of 1167	82.0%	342 of 1167	29.3%	
Mar-18	1249	1040 of 1249	83.3%	379 of 1249	30.3%	
YTD	2017/18 YTD	15684	12468 of 15684	79.5%	4489 of 15684	28.6%
ANNUAL TREND	2014 / 15	10517				42.9%
	2015 / 16	12165		96.5%		40.5%
	2016 / 17	16609		86.0%		26.6%

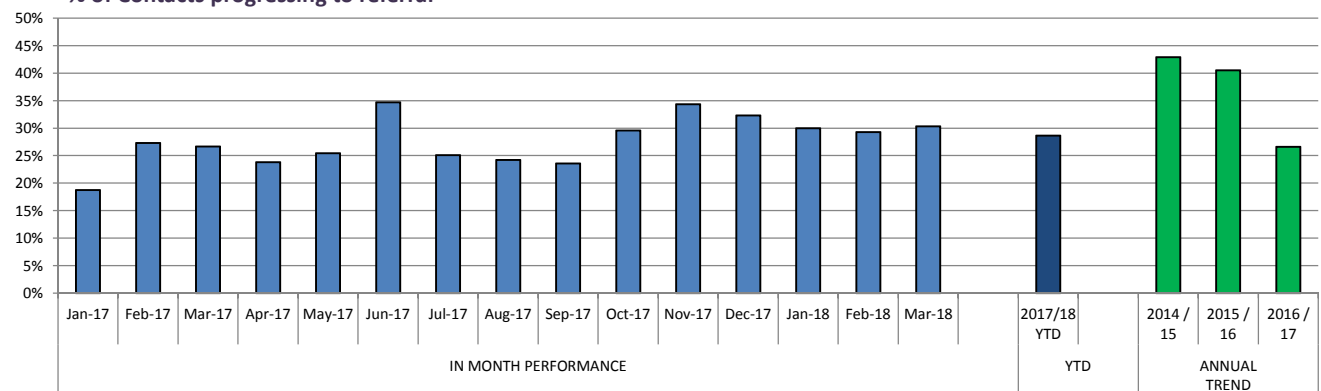
Number of contacts



% of Contacts with decision within 1 working day



% of Contacts progressing to referral

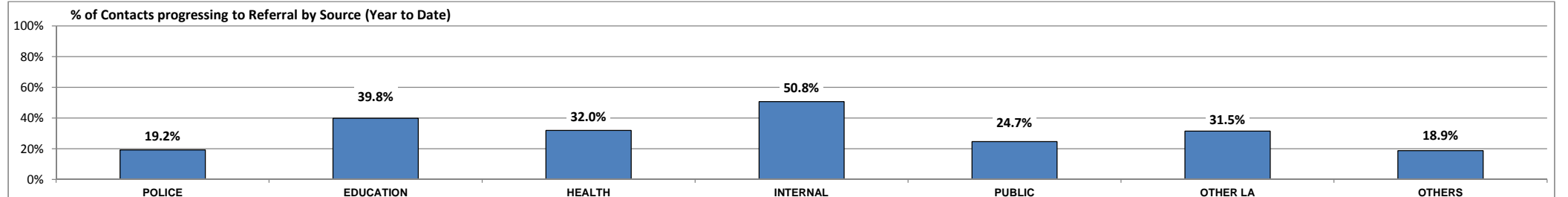


CONTACTS BY SOURCE

DEFINITION An initial contact is where a LA receives a contact about a child, and where there is a request for general advice, information or a social care service. Contacts received are screened against an agreed multi-agency threshold criteria for social care, where a manager agrees these thresholds have been met the contact progresses to a 'Referral' for consideration of an assessment and/or the services which may be required for a child. The analysis below provides a breakdown of numbers and progression rates to referral by the source of contact.

PERFORMANCE ANALYSIS The number of contacts progressing to a social work referral is relatively stable for all referring agencies. The MASH Operational Group continues to routinely review a sample of the contacts, collating and taking forward the learning arising. Partners have acknowledged and begun to reflect on the high volume of NFA outcomes and information in this regard has been provided. The below table sets out the proportion of contacts from each agency progressing to referral, which means that a relatively high proportion of contacts do not progress for further social care intervention. This means that there is the opportunity to significantly reduce the volume of contacts made to social care, without there being adverse effects for children. To some extent this requires the further embedding of the Early Help assessment across the partnership - a piece of work that is progressing, though from a low base. Further work is planned at the social work front door to better integrate the Social Care and Early Help screening functions, which will help to support the work to better embed Early Help assessment in all accumulative children's cases.

	(1) POLICE			(2) Education services (Inc. Schools)			(3) Health services			(4) Internal council services			(5) Members of public (Inc. self / parent)			(6) OTHER LOCAL AUTHORITIES			(7) Others (Inc. Children centres, Legal services, cafcass)			
	Total Contacts	No. prog to referral	% prog. to referral	Total Contacts	No. prog to referral	% prog. to referral	Total Contacts	No. prog to referral	% prog. to referral	Total Contacts	No. prog to referral	% prog. to referral	Total Contacts	No. prog to referral	% prog. to referral	Total Contacts	No. prog to referral	% prog. to referral	Total Contacts	No. prog to referral	% prog. to referral	
IN MONTH PERFORMANCE	Jan-18	687	83	12.1%	208	76	36.5%	195	22	11.3%	183	61	33.3%	185	26	14.1%	39	14	35.9%	152	27	17.8%
	Feb-18	535	103	19.3%	215	93	43.3%	79	14	17.7%	115	55	47.8%	118	30	25.4%	67	21	31.3%	244	59	24.2%
	Mar-18	598	103	17.2%	256	109	42.6%	192	54	28.1%	226	100	44.2%	116	17	14.7%	51	11	21.6%	212	46	21.7%
	Apr-17	592	92	15.5%	131	41	31.3%	141	33	23.4%	140	79	56.4%	106	32	30.2%	39	10	25.6%	141	20	14.2%
	May-17	519	88	17.0%	249	65	26.1%	168	47	28.0%	180	83	46.1%	137	36	26.3%	43	18	41.9%	142	29	20.4%
	Jun-17	492	122	24.8%	199	96	48.2%	122	40	32.8%	227	125	55.1%	124	24	19.4%	49	33	67.3%	145	31	21.4%
	Jul-17	532	76	14.3%	86	26	30.2%	125	46	36.8%	148	93	62.8%	94	30	31.9%	41	8	19.5%	130	11	8.5%
	Aug-17	627	72	11.5%	1	1	100.0%	144	50	34.7%	192	113	58.9%	95	22	23.2%	28	8	28.6%	136	30	22.1%
	Sep-17	579	96	16.6%	129	49	38.0%	150	36	24.0%	185	101	54.6%	97	11	11.3%	39	7	17.9%	197	24	12.2%
	Oct-17	554	114	20.6%	183	65	35.5%	149	54	36.2%	179	105	58.7%	104	30	28.8%	37	8	21.6%	177	33	18.6%
	Nov-17	489	135	27.6%	186	92	49.5%	173	63	36.4%	284	139	48.9%	106	34	32.1%	71	18	25.4%	220	44	20.0%
	Dec-17	342	103	30.1%	202	80	39.6%	144	59	41.0%	167	58	34.7%	63	12	19.0%	38	18	47.4%	155	29	18.7%
	Jan-18	428	95	22.2%	224	97	43.3%	168	46	27.4%	186	89	47.8%	184	42	22.8%	41	9	22.0%	173	43	24.9%
Feb-18	431	93	21.6%	145	66	45.5%	136	43	31.6%	189	76	40.2%	108	21	19.4%	23	9	39.1%	135	34	25.2%	
Mar-18	351	53	15.1%	217	99	45.6%	177	58	32.8%	202	96	47.5%	128	38	29.7%	37	7	18.9%	137	28	20.4%	
YTD	2017 / 18	5936	1139	19.2%	1952	777	39.8%	1797	575	32.0%	2279	1157	50.8%	1346	332	24.7%	486	153	31.5%	1888	356	18.9%
ANNUAL TREND	2014 / 15																					
	2015 / 16	4383	1321	30.1%	1586	909	57.3%	1636	789	48.2%	1735	866	49.9%	1303	513	39.4%	2	0.0%	0.0%	1520	517	34.0%
	2016 / 17	6085	1193	19.6%	1997	864	43.3%	1708	474	27.8%	784	317	40.4%	1404	371	26.4%	335	80.0%	0.2%	4296	1112	25.9%



REFERRALS

DEFINITION

An Initial Contact will be progressed to a 'referral' where the social worker or manager considers an assessment and/or services may be required for a child or further information is required to make an informed decision.

PERFORMANCE ANALYSIS

The number of referrals continue to reduce, with a further decline in March 2018. Generally, the re-referral rate shows a increasingly positive picture having reduced to a rolling 12 month average of 23%, suggesting that the improvement achieved is being sustained. This is in line with audit outcomes that suggest casework practice is significantly improving as a result of the implementation of the new operating model. To be confident that this is embedded we would need to see rates fall below the national average (21.9%) for a sustained period and to a level that would put the performance in the top quartile (16%).

The number of referrals progressing to assessment in month remains high which reflects a continuing trend around the vast majority of referrals progressing to assessment (over 90%). This reflects the accuracy in the operational process with the majority of screening activity taking place at contact stage.

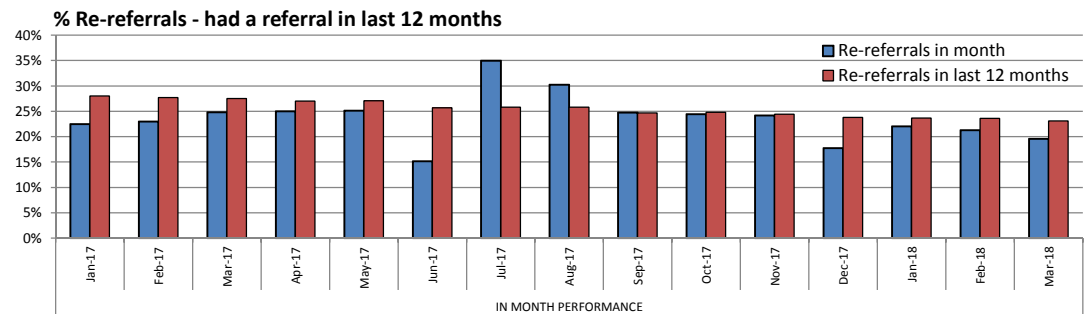
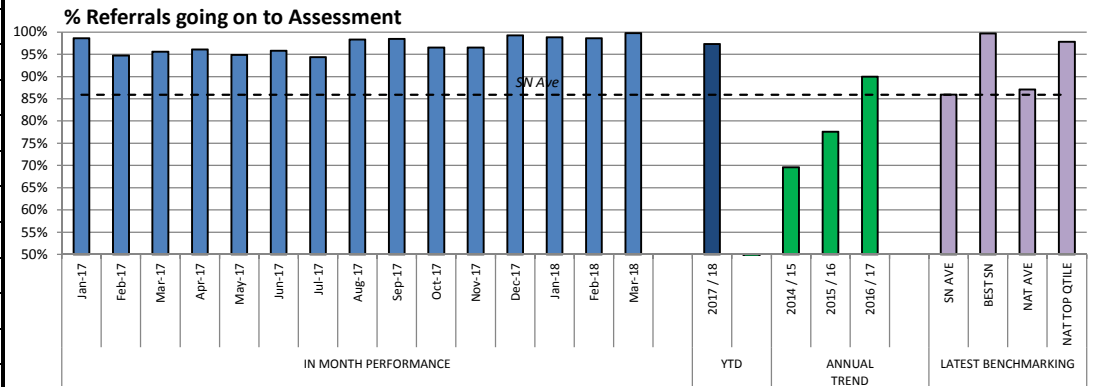
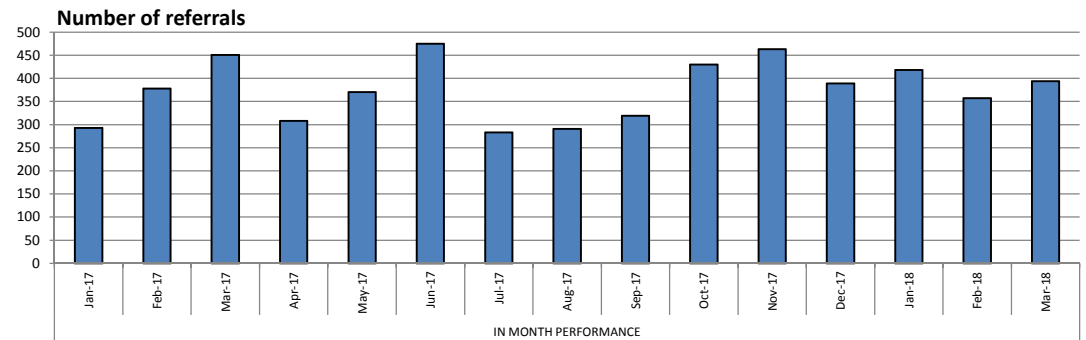
	1.4	1.5		1.9	1.6	1.7	1.8
	No. of Referrals	No. of Referrals (rolling 12 months)	Rate of referrals (10k pop) rolling 12 month	No. of CSE Referrals (Council Plan Indicator)	% Referrals going on to Assessment	% Re-referrals - had a referral in last 12 months - in month	% Re-referrals - had a referral in last 12 months - rolling 12 months

IN MONTH PERFORMANCE	Jan-17	293	5138	911.7	18	98.6%	22.5%	28.0%
	Feb-17	378	5115	907.6	26	94.7%	23.0%	27.7%
	Mar-17	451	5127	909.8	29	95.6%	24.8%	27.5%
	Apr-17	308	5036	889.9	16	96.1%	25.0%	27.0%
	May-17	370	4967	877.7	8	94.9%	25.1%	27.1%
	Jun-17	475	4899	865.7	21	95.8%	15.2%	25.7%
	Jul-17	283	4783	845.2	11	94.3%	35.0%	25.8%
	Aug-17	291	4651	821.8	15	98.3%	30.2%	25.8%
	Sep-17	319	4391	775.9	13	98.4%	24.8%	24.7%
	Oct-17	430	4359	770.2	28	96.5%	24.4%	24.8%
	Nov-17	463	4357	769.9	12	96.5%	24.2%	24.4%
	Dec-17	389	4449	786.1	8	99.2%	17.7%	23.8%
	Jan-18	418	4575	808.4	5	98.8%	22.0%	23.7%
	Feb-18	357	4554	804.7	12	98.6%	21.3%	23.6%
	Mar-18	394	4497	794.6	20	99.7%	19.5%	23.1%

YTD	2017 / 18	4497			169	97.3%		
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ANNUAL TREND	2014 / 15	4513				69.6%	22.8%	
	2015 / 16	4915			200	77.6%	30.9%	
	2016 / 17	5127	5127	909.8	256	90.0%	27.5%	

LATEST BENCHMARKING	SN AVE					85.9%	20.2%	
	BEST SN					99.7%	9.0%	
	NAT AVE					87.1%	21.9%	
	NAT TOP QTILE					97.8%	16.0%	



ASSESSMENTS - STARTED / COMPLETED

DEFINITION

If a child meets the Children's Act definition of 'Child in Need' or is likely to be at risk of significant harm, authorisation will be given for an assessment of needs to be started to determine which services to provide and what action to take. National Working Together guidelines state that the maximum timeframe for the assessment to be completed is 45 working days from the point of referral. If, in discussion with a child and their family and other professionals, an assessment exceeds 45 working days the social worker should record the reasons for exceeding the time limit.

PERFORMANCE ANALYSIS

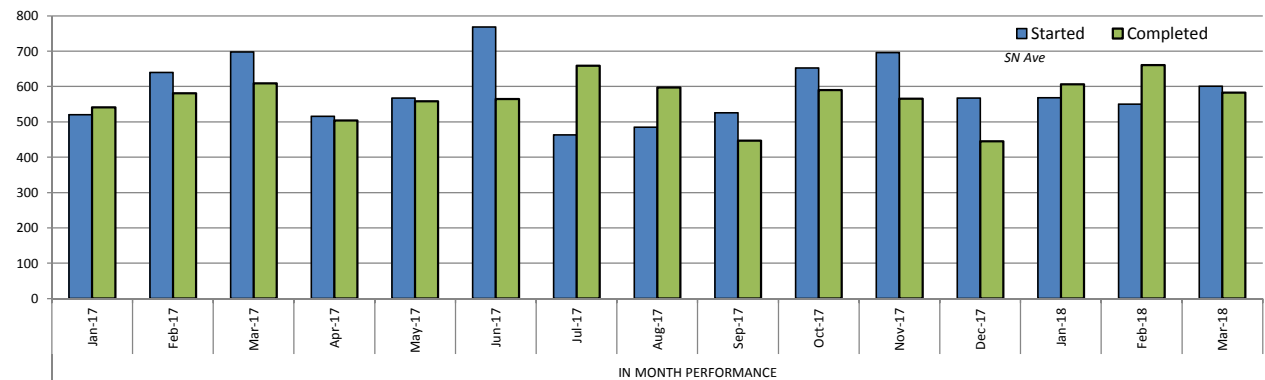
January, February and March have seen high numbers of assessments completed with 583 assessments completed in March. This reflects the work done across services to reduce the accumulated volume from the latter months of 2017. Though assessment timeliness continues to be lower than expected (at 71%) there has now been a significant reduction in the number of open out of date assessments across the service. At the time of writing (10th April 2018) there are 68 open out of date assessments in the service, only 13 of which are within the Duty / Assessment Teams and relate to children who are not already within a CIN / CP / CIC process. The performance in relation to first assessments (Duty Teams) is higher than the service wide performance, at 76.8%.

The timeliness of assessment completion is below the statistical neighbour average. This reflects the work done to reduce out of date assessments in the service. The reduction in out of date assessments has been significant during January and February 2018 and progress continues as reflected in the Month of March data. At the time of writing (11th April 2018) there are 69 out of date assessments across the service, 14 of which relate to children where this is the first assessment following the initial referral (a working together compliant assessment). The position regarding completed assessment has held over the last 4 months but there has been no substantive improvement.

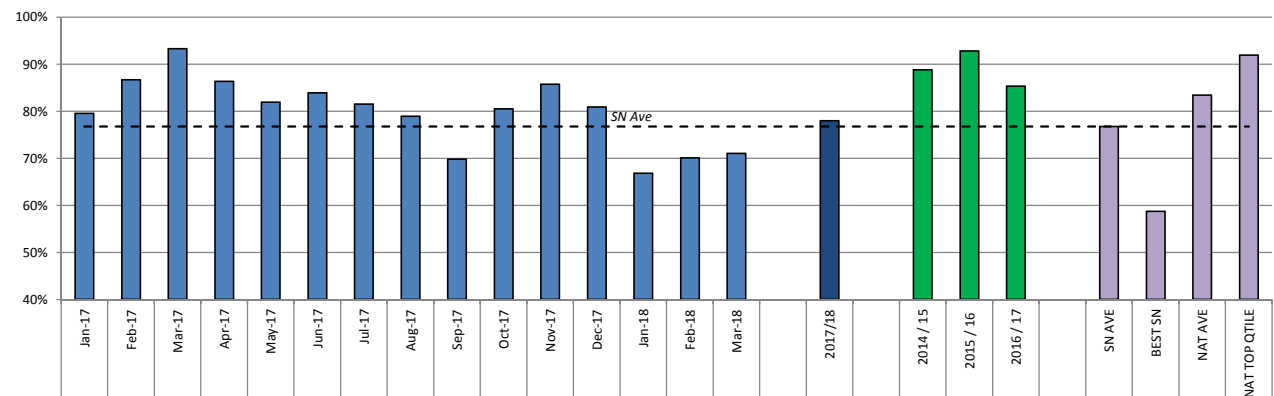
Data Note: Following validation work on the Assessments Completed report the numbers have changed slightly for all months (inc. No. Assessments Completed & % completed in 45 working days)

		2.1	2.4	2.2	2.3
		Number of Assessments started	No. of Assessments completed in Month	% completed within 45 working days	Open assessments already past 45 working days
IN MONTH PERFORMANCE	Jan-17	520	541	79.5%	4
	Feb-17	640	581	86.7%	3
	Mar-17	698	609	93.3%	2
	Apr-17	516	504	86.3%	11
	May-17	567	558	81.9%	15
	Jun-17	769	565	83.9%	5
	Jul-17	463	659	81.5%	2
	Aug-17	485	597	78.9%	1
	Sep-17	526	447	69.8%	2
	Oct-17	653	590	80.5%	5
	Nov-17	696	566	85.7%	5
	Dec-17	567	445	80.9%	4
	Jan-18	568	606	66.8%	3
	Feb-18	550	661	70.0%	6
	Mar-18	601	583	71.0%	47
YTD	2017/18	6961	6781	78.0%	
ANNUAL TREND	2014 / 15	3929		88.8%	
	2015 / 16	3996	4064	92.8%	
	2016 / 17	6182	5148	85.3%	
LATEST BENCHMARKING	SN AVE			76.7%	
	BEST SN			58.7%	
	NAT AVE			83.4%	
	NAT TOP QTILE			91.9%	

Assessments Started / Completed



% completed within 45 working days



ASSESSMENTS - OUTCOMES

DEFINITION Every assessment should be focused on outcomes, deciding which services and support to provide to deliver improved welfare for the child and reflect the child's best interests. Local monitoring processes were reviewed and new outcome options established June 2015 therefore care should be taken when comparing trend data from before that time.

Data Note: Following validation work on the Assessments Completed report the numbers have changed slightly for all months (inc. No. Assessments Completed & % completed in 45 working days)

PERFORMANCE ANALYSIS

Assessment outcomes continue to be reasonably consistent. Just over 64.5% of assessments resulted in early help and social care involvement, therefore the majority of families receive help and support as a result of an assessment of need.

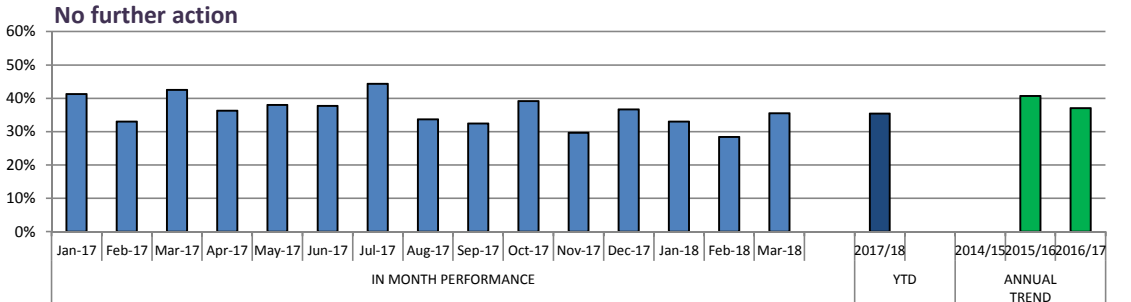
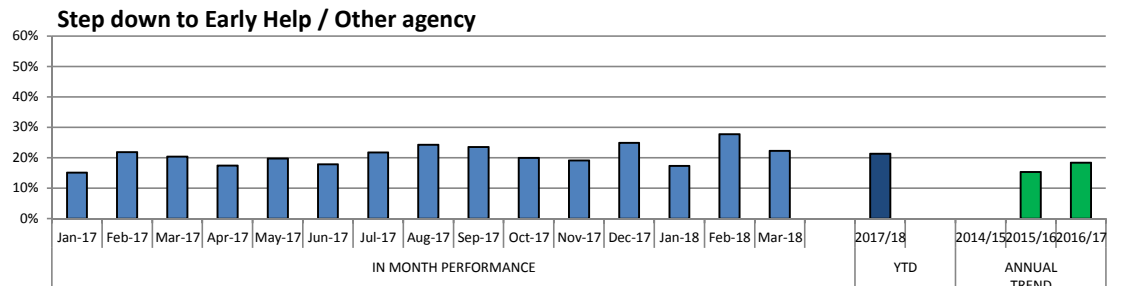
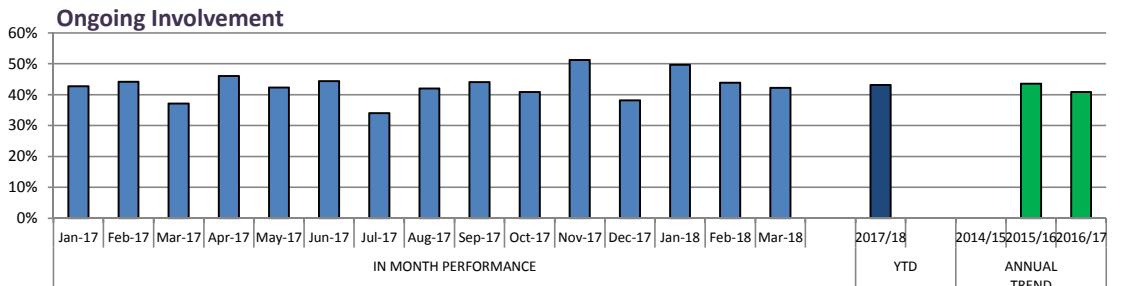
Processes for quality assurance (particularly in relation to NFA outcomes) are in place in the Duty Services, where a monthly quality sample takes place.

	2.5		2.6		2.7		2.8	
	Ongoing Involvement		No further action		Step down to Early Help		Not Recorded/Other	

IN MONTH PERFORMANCE	Jan-17	231 of 541	42.7%	223 of 541	41.2%	82 of 541	15.2%	5 of 541	0.9%
	Feb-17	257 of 581	44.2%	192 of 581	33.0%	127 of 581	21.9%	5 of 581	0.9%
	Mar-17	226 of 609	37.1%	259 of 609	42.5%	124 of 609	20.4%	0 of 609	0.0%
	Apr-17	232 of 504	46.0%	183 of 504	36.3%	88 of 504	17.5%	1 of 504	0.2%
	May-17	236 of 558	42.3%	212 of 558	38.0%	110 of 558	19.7%	0 of 558	0.0%
	Jun-17	251 of 565	44.4%	213 of 565	37.7%	101 of 565	17.9%	0 of 565	0.0%
	Jul-17	224 of 659	34.0%	292 of 659	44.3%	143 of 659	21.7%	0 of 659	0.0%
	Aug-17	251 of 597	42.0%	201 of 597	33.7%	145 of 597	24.3%	0 of 597	0.0%
	Sep-17	197 of 447	44.1%	145 of 447	32.4%	105 of 447	23.5%	0 of 447	0.0%
	Oct-17	241 of 590	40.8%	231 of 590	39.2%	118 of 590	20.0%	0 of 590	0.0%
	Nov-17	290 of 566	51.2%	168 of 566	29.7%	108 of 566	19.1%	0 of 566	0.0%
	Dec-17	170 of 445	38.2%	163 of 445	36.6%	111 of 445	24.9%	1 of 445	0.2%
	Jan-18	301 of 606	49.7%	200 of 606	33.0%	105 of 606	17.3%	0 of 606	0.0%
	Feb-18	290 of 661	43.9%	188 of 661	28.4%	183 of 661	27.7%	0 of 661	0.0%
	Mar-18	246 of 583	42.2%	207 of 583	35.5%	130 of 583	22.3%	0 of 583	0.0%

YTD	2017/18	2929 of 6781	43.2%	2403 of 6781	35.4%	1447 of 6781	21.3%	2 of 6781	0.0%
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ANNUAL TREND	2014/15								
	2015/16	1772 of 4064	43.6%	1624 of 4064	40.7%	621 of 4064	15.4%	7 of 4064	0.2%
	2016/17	2104 of 5148	40.9%	1905 of 5148	37.0%	944 of 5148	18.3%	195 of 5148	3.6%



PLANS - IN DATE

DEFINITION

A child's plan is to be developed for an individual child if they have a "wellbeing need" that requires a targeted intervention. Each type of plan has a completion target. When a Looked After Child reaches 16 years and 3 months their plan changes to a 'Pathway Plan' - this plan focuses on preparing a young person for adulthood and their future (For example; future accommodation, post 16 Education/Training and Employment)

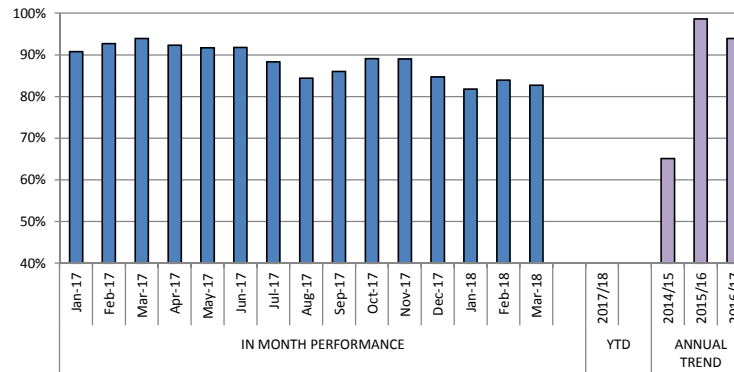
PERFORMANCE ANALYSIS

If a child has an out of date plan it may mean that their risks and needs are not being addressed effectively. Performance for CIN and LAC plans, whereas performance for CP plans vary's at 1.5% over a four month period. The level of change is not statistically significant but are subject to management scrutiny in the performance meetings. The performance dip is likely to be as a consequence of a number of factors including the increase in caseloads in locality and LAC, these increases are being scrutinised by managers and joint work is underway to ensure smooth transfer of work and step-down to Early Help where appropriate. In duty the number of assessments that have exceeded 45 working days has decreased and this can have a positive impact on the timeliness of CIN plans. Scrutiny of insight tells us that there are particular challenges in some locality teams which appear to correlate with the areas who have the highest caseloads. To explore this further and as a check and challenge there has been a series of Service Manager led Reviews of all open CIN activity. In the mean, work was purposeful and timely.

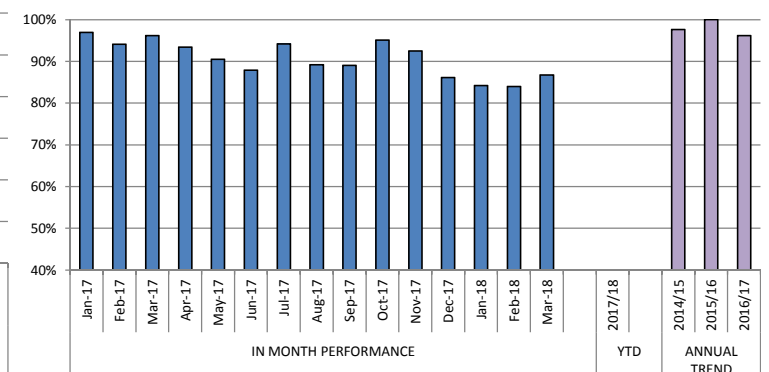
4.4	5.14	6.14
CIN with an up-to-date plan (open at least 45 days)	CPP with an up to date plan	LAC with an up to date plan

IN MONTH PERFORMANCE	Jan-17	90.8%	96.9%	Indicator definition changed from Apr 17
	Feb-17	92.7%	94.1%	
	Mar-17	93.9%	96.2%	
	Apr-17	92.3%	93.4%	91.2%
	May-17	91.7%	90.5%	91.3%
	Jun-17	91.8%	87.9%	91.5%
	Jul-17	88.3%	94.2%	93.6%
	Aug-17	84.4%	89.2%	92.0%
	Sep-17	86.0%	89.0%	92.5%
	Oct-17	89.1%	95.1%	91.3%
	Nov-17	89.0%	92.5%	96.4%
	Dec-17	84.7%	86.1%	92.2%
	Jan-18	81.8%	84.2%	89.7%
	Feb-18	83.9%	84.0%	90.3%
	Mar-18	82.7%	86.7%	89.7%
YTD	2017/18			
ANNUAL TREND	2014/15	65.1%	97.6%	
	2015/16	98.6%	100.0%	
	2016/17	93.9%	96.2%	

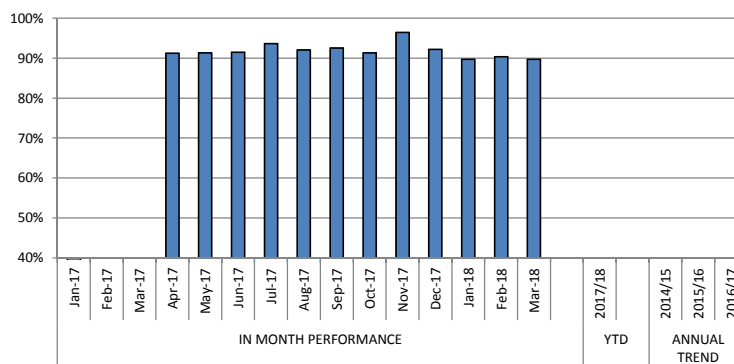
CIN with an up-to-date plan - open at least 45 days



CPP with an up to date plan



LAC with an up to date plan



SECTION 47 INVESTIGATIONS - STARTED

DEFINITION

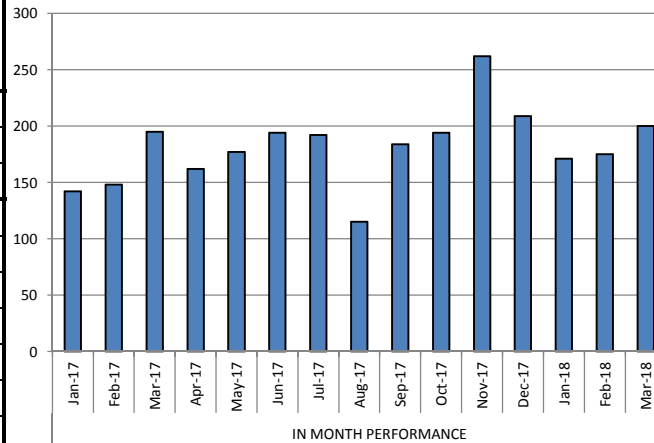
If there is reasonable cause to suspect a child is suffering or likely to be suffering significant harm a Strategy Discussion will be convened between child protection staff and other relevant bodies. The Strategy Discussion may then decide to launch a Section 47 enquiry. This means the local authority must investigate the case further.

PERFORMANCE ANALYSIS

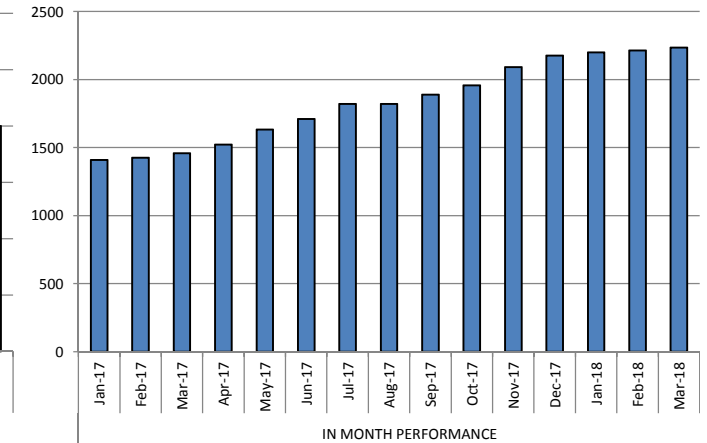
It has been noted this month, that there has been a rise in the number of section 47 investigations concluded. The level of investigations remain significantly higher than national and statistical neighbour average, however audit activity and the outcomes of investigations suggest that most are appropriate. The month of March shows 8% of investigations concluded that the original concern, leading to the strategy discussion was unsubstantiated. To understand the significance of this, we would need to review Team/Service level data before any significant inference is drawn from this.

		3.1	3.2	3.3
		Number of S47's Investigations - Started	Number of S47's Investigations Started - rolling 12 month	Rate of S47's per 10K pop. -12 month rolling
IN MONTH PERFORMANCE	Jan-17	142	1408	249.7
	Feb-17	148	1426	252.8
	Mar-17	195	1457	258.3
	Apr-17	162	1522	268.9
	May-17	177	1631	288.2
	Jun-17	194	1710	302.2
	Jul-17	192	1821	321.8
	Aug-17	115	1820	321.6
	Sep-17	184	1889	333.8
	Oct-17	194	1956	345.6
	Nov-17	262	2091	369.5
	Dec-17	209	2175	384.3
	Jan-18	171	2200	388.7
Feb-18	175	2214	391.2	
Mar-18	200	2235	394.9	
YTD	2017/18	2235		
ANNUAL TREND	2014/15	909		156.1
	2015/16	1478		262.1
	2016/17	1457		258.3
LATEST BENCHMARKING	SN AVE			221.2
	BEST SN			112.9
	NAT AVE			157.4
	NAT TOP QTILE			-

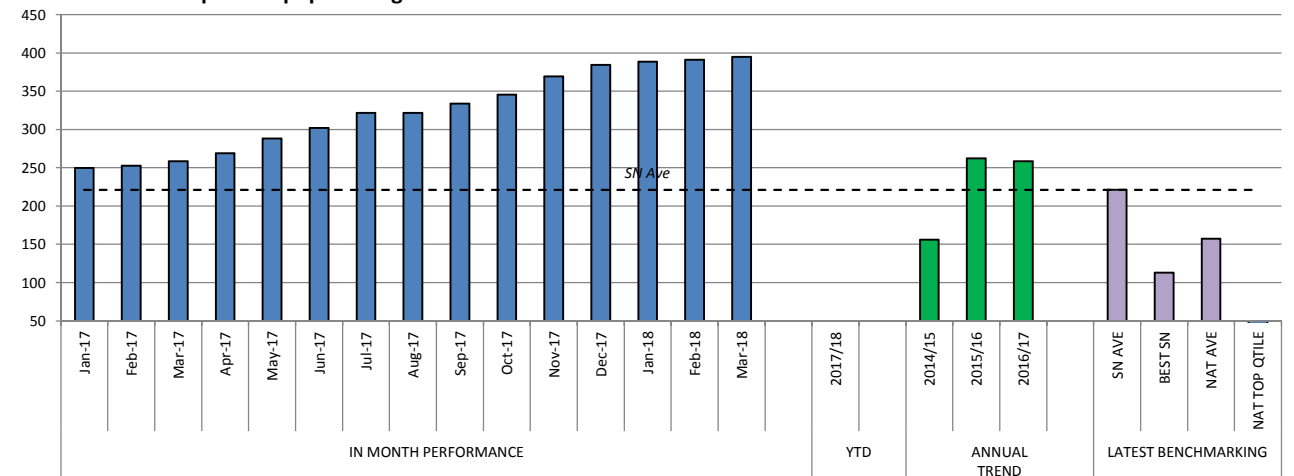
Number of S47's Investigations - in month



Number of S47's Investigations - rolling 12 month



Rate of S47's per 10K pop - rolling 12 months



SECTION 47 INVESTIGATIONS - COMPLETED

DEFINITION

Section 47 enquiries are conducted through a Child's Assessment. Depending on the outcome of a Section 47 enquiry, it may range from 'no further action necessary' through 'further monitoring needed' to the convening of a Child Protection Conference.

PERFORMANCE ANALYSIS

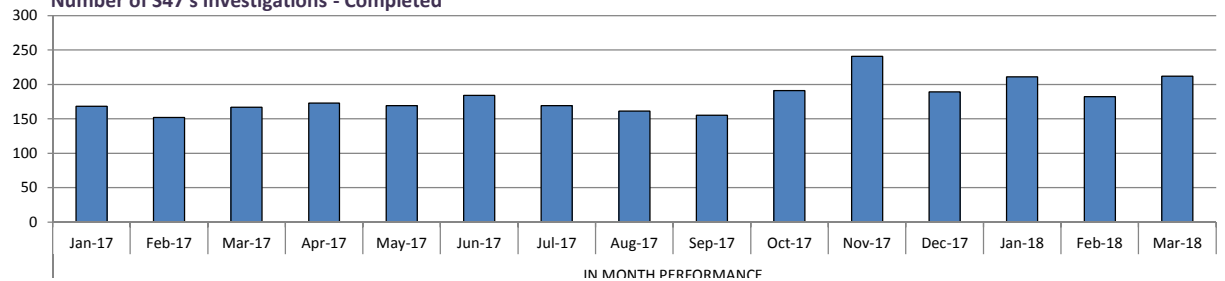
Trend data in relation to Section 47 investigations, suggests continued high volume. The majority of the outcomes for the completed section 47s continue to show that the concerns are substantiated so therefore the decision to initiate the strategy discussion/section 47 investigation was right for the majority of children/families.

Over the year 63.9% (1429 children) were proven to be at risk of continuing harm and therefore progressing to be safeguarded through the child protection process. Only 7.3% (164 children) were not in line with the "significant harm" threshold. This low level indicates continued improvement; with 2015/16 having 11.2% and 2016/17 10.9%. This activity continues to be subject to continued management scrutiny.

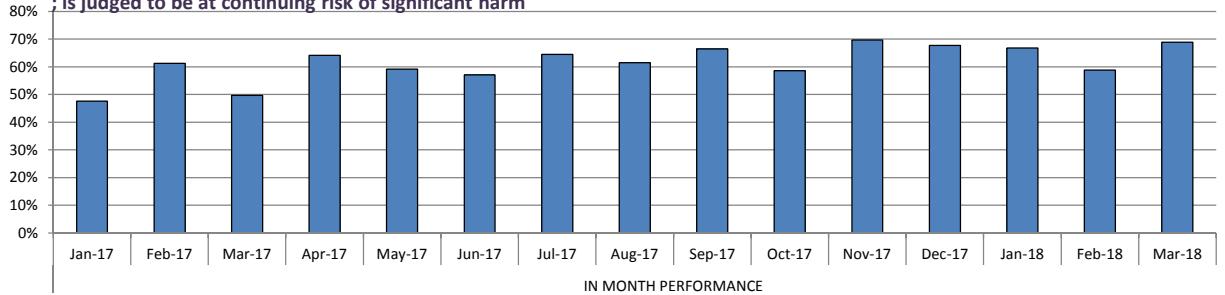
	3.4	3.5	3.6	3.7	3.8
	Completed S47's by outcome -				
Number of S47's Investigations - Completed	Concerns are substantiated continuing risk of significant harm	Concerns are substantiated no continuing risk of significant harm	Concerns not substantiated	Not recorded	

IN MONTH PERFORMANCE	Jan-17	168	80	47.6%	61	36.3%	27	16.1%	0	0.0%
	Feb-17	152	93	61.2%	38	25.0%	21	13.8%	0	0.0%
	Mar-17	167	83	49.7%	65	38.9%	19	11.4%	0	0.0%
	Apr-17	173	111	64.2%	54	31.2%	8	4.6%	0	0.0%
	May-17	169	100	59.2%	53	31.4%	16	9.5%	0	0.0%
	Jun-17	184	105	57.1%	71	38.6%	8	4.3%	0	0.0%
	Jul-17	169	109	64.5%	42	24.9%	18	10.7%	0	0.0%
	Aug-17	161	99	61.5%	45	28.0%	17	10.6%	0	0.0%
	Sep-17	155	103	66.5%	33	21.3%	19	12.3%	0	0.0%
	Oct-17	191	112	58.6%	52	27.2%	27	14.1%	0	0.0%
	Nov-17	241	168	69.7%	57	23.7%	16	6.6%	0	0.0%
	Dec-17	189	128	67.7%	51	27.0%	10	5.3%	0	0.0%
	Jan-18	211	141	66.8%	64	30.3%	6	2.8%	0	0.0%
	Feb-18	182	107	58.8%	69	37.9%	4	2.2%	2	1.1%
	Mar-18	212	146	68.9%	51	24.1%	15	7.1%	0	0.0%
YTD	2017/18	2237	1429	63.9%	642	28.7%	164	7.3%	2	0.1%
ANNUAL TREND	2014/15	876								
	2015/16	1390	810	58.3%	420	30.2%	156	11.2%	4	0.3%
	2016/17	1384	770	55.6%	386	27.9%	151	10.9%	19	1.4%

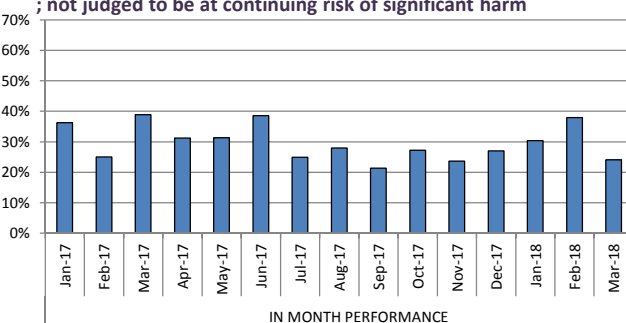
Number of S47's Investigations - Completed



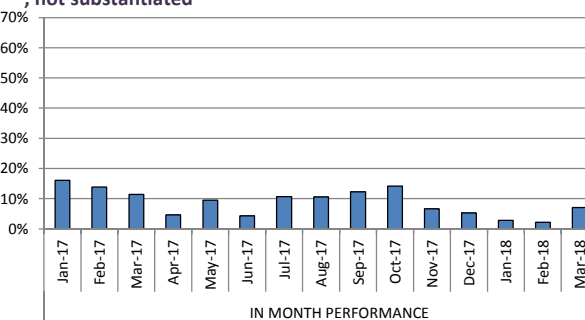
is judged to be at continuing risk of significant harm



not judged to be at continuing risk of significant harm



not substantiated



CHILDREN IN NEED (CIN)

DEFINITION

If the child is found to be disabled or the assessment finds that their health and development is likely to suffer without local authority intervention, the child will be classed as 'in need', as defined by Section 17 of the Children Act 1989. This means that the local authority is now legally obliged to provide the necessary services and support.

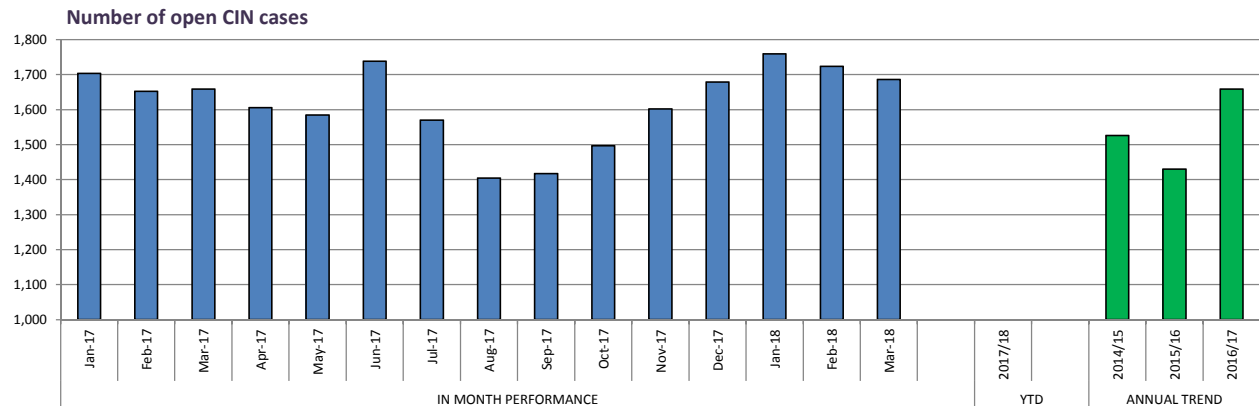
PERFORMANCE ANALYSIS

There is no good or bad performance in relation to number of CIN, although it is important to monitor against statistical neighbour and national averages, as numbers considerably higher or lower than average can be an indicator of other performance issues.

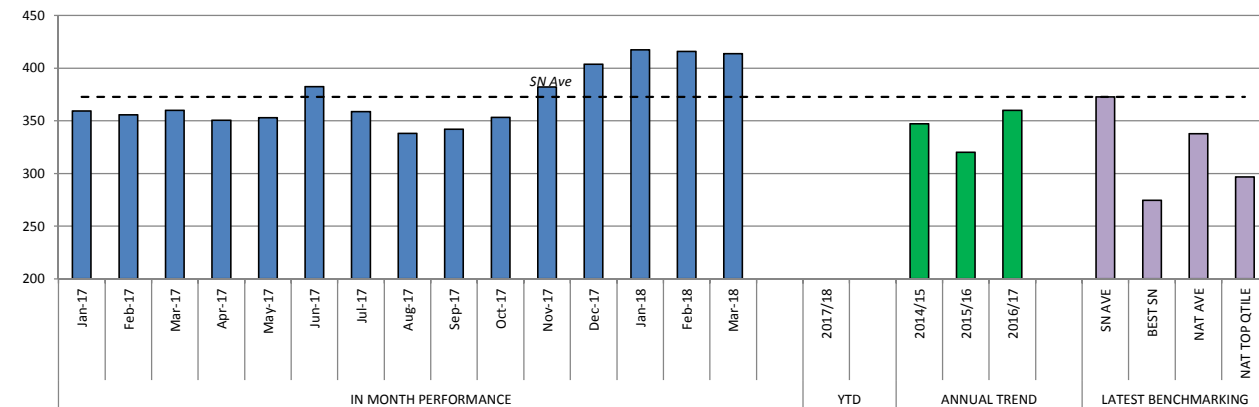
The demand in March has again fallen slightly but overall numbers remains high. Management information suggests that a greater proportion of the casework is at a child protection level. The growth in CIN numbers since August is almost entirely related to initial social work interventions, specifically referrals and initial assessments are sitting within the duty service. The narrative around this is explained in early sections of the report relating to referrals and assessments. The service managers in the Locality social work teams lead regular reviews on Child in Need work to minimise drift and ensure only those children that require this type of intervention are open to the service. The data now suggests we are above the statistical neighbour and national average. Further Service Manager led Reviews in February and March are beginning to impact on the overall CIN population within Locality.

One of the measures of success of our Early Help offer will be, over time, a reduction in the numbers of CIN as families are offered support at an earlier point before concerns escalate. As the service starts to embed it may in the short term increase demand as it uncovers unmet need.

		4.1	4.2	4.3
		Number of open CIN cases	Number of CIN (Inc. CPP as per DfE definition)	Number of CIN per 10K pop. (Inc. CPP as per DfE definition)
IN MONTH PERFORMANCE	Jan-17	1704	2026	359.2
	Feb-17	1652	2006	355.7
	Mar-17	1659	2029	359.8
	Apr-17	1606	1983	350.4
	May-17	1585	1997	352.9
	Jun-17	1738	2164	382.4
	Jul-17	1570	2030	358.7
	Aug-17	1404	1912	337.9
	Sep-17	1417	1936	342.1
	Oct-17	1497	1999	353.2
	Nov-17	1602	2162	382.0
	Dec-17	1679	2285	403.8
	Jan-18	1759	2362	417.4
Feb-18	1724	2354	416.0	
Mar-18	1686	2342	413.8	
YTD	2017/18			
ANNUAL TREND	2014/15	1526	1947	347.1
	2015/16	1430	1805	320.0
	2016/17	1659	2029	359.8
LATEST BENCHMARKING	SN AVE			372.7
	BEST SN			274.6
	NAT AVE			337.7
	NAT TOP QTILE			296.6



Number of CIN per 10K population (Inc. CPP)



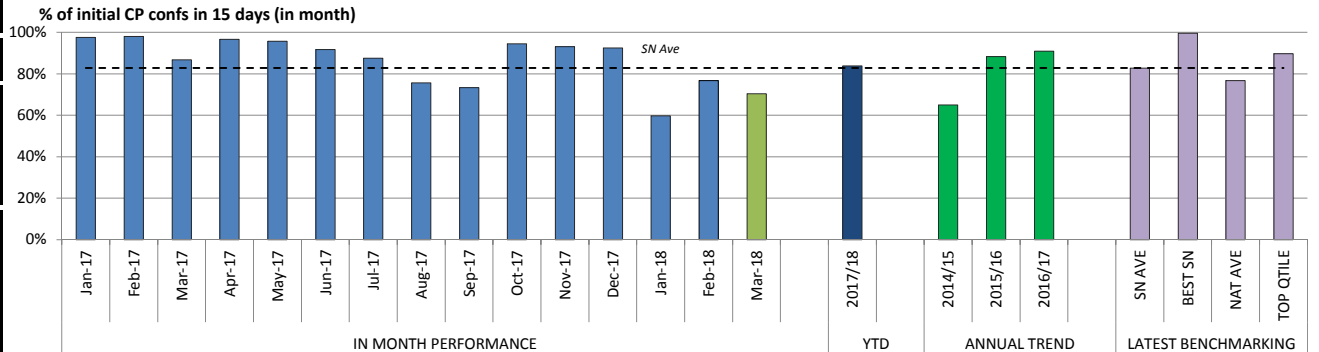
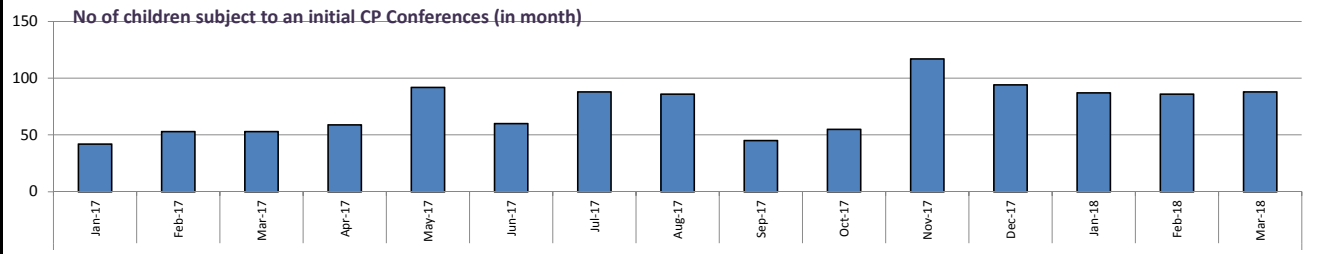
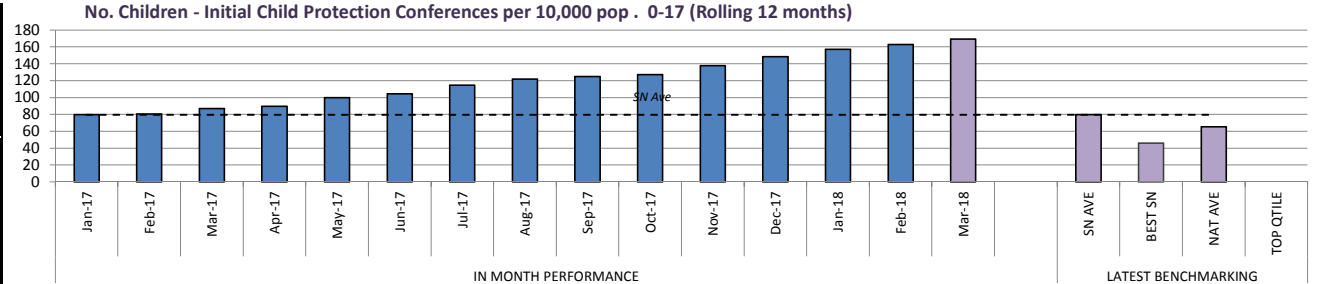
INITIAL CHILD PROTECTION CONFERENCES

DEFINITION Following a S47 investigation a child protection conference may be convened to consider all the information obtained under the Section 47 enquiry and to determine the best course of action. One of the things the child protection conference considers is whether the child should become subject to a Child Protection Plan. The aim of a child protection plan is to ensure the child is safe from harm and remains that way. As long as it is in the best interests of the child, this will involve offering support and services to the family.

PERFORMANCE ANALYSIS The timeliness of initial CP conferences since January has fallen significantly. While there has been an improvement in February this has dipped slightly with the barriers to timeliness being achieved remain linked to some key themes that we are working to address. These include parental request to stand down linked to access to reports; staff absence across children's service linked to annual leave impacting on quoracy; late notification linked to ongoing high demand. Heads of service work closely to ensure that any delay does not impact on a child's safety and wellbeing. In order to support the ongoing high demand for conference we have continue to review the support functions in the Safeguarding unit to create additional capacity and streamline processes which support professional attendance and quoracy. We are also working with the fieldwork teams to improve the timeliness of notification and completing key tasks that support calling conferences.

	5.2	5.3	5.4	5.5	
	No of children with initial CP Confs per 10K pop (rolling 12mth)	No. of children with Initial CP Confs per 10K pop (rolling 12mth)	No of children subject to an initial CP Conferences (in month)	No. of initial CP confs (children) in 15 days (in month)	% of initial CP confs in 15 days (in month)

IN MONTH PERFORMANCE	Jan-17	450	79.8	42	41	97.6%
	Feb-17	454	80.5	53	52	98.1%
	Mar-17	490	86.9	53	46	86.8%
	Apr-17	507	89.6	59	57	96.6%
	May-17	566	100.0	92	88	95.7%
	Jun-17	591	104.4	60	55	91.7%
	Jul-17	648	114.5	88	77	87.5%
	Aug-17	689	121.7	86	65	75.6%
	Sep-17	706	124.8	45	33	73.3%
	Oct-17	720	127.2	55	52	94.5%
	Nov-17	780	137.8	117	109	93.2%
	Dec-17	840	148.4	94	87	92.6%
	Jan-18	889	157.1	87	52	59.8%
	Feb-18	922	162.9	86	66	76.7%
Mar-18	957	169.1	88	62	70.5%	
YTD	2017/18		957	803	83.9%	
ANNUAL TREND	2014/15		556		65.0%	
	2015/16		597		88.3%	
	2016/17	490	86.9	490	446	91.0%
LATEST BENCHMARKING	SN AVE		79.6		82.8%	
	BEST SN		45.8		99.6%	
	NAT AVE		65.3		76.7%	
	TOP QTILE		-		89.7%	



CHILD PROTECTION

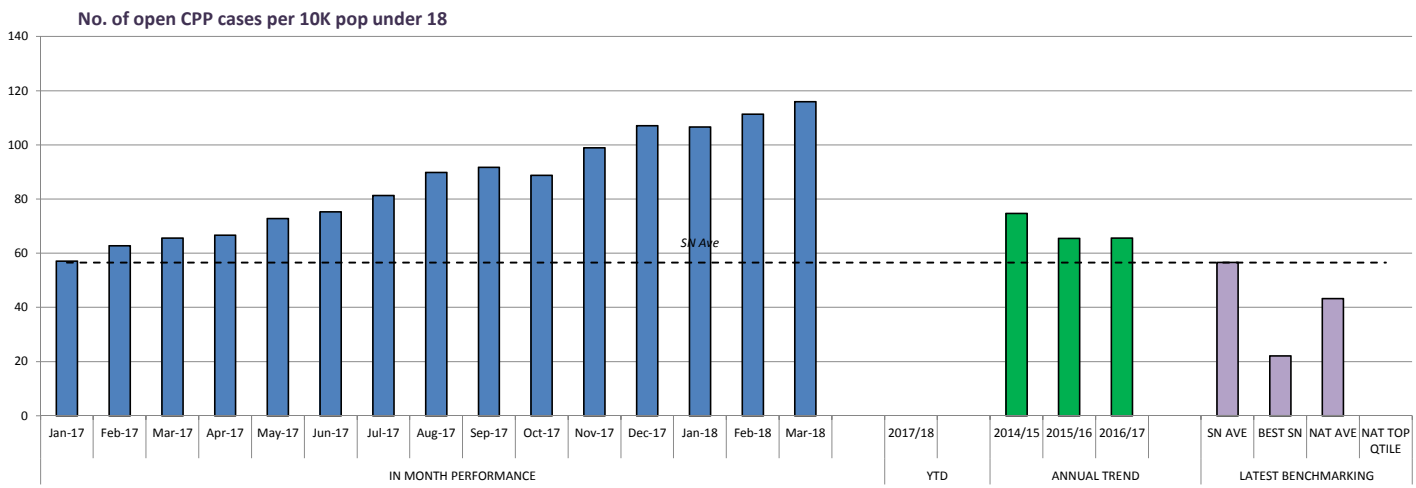
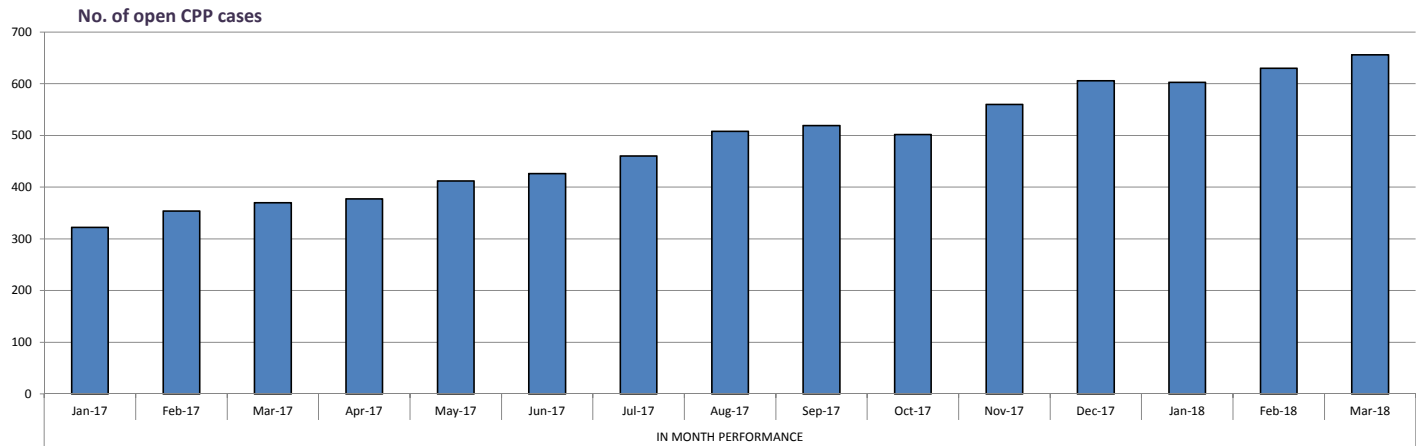
DEFINITION Following a S47 investigation a child protection conference may be convened to consider all the information obtained under the Section 47 enquiry and to determine the best course of action. One of the things the child protection conference considers is whether the child should become subject to a Child Protection Plan. The aim of a child protection plan is to ensure the child is safe from harm and remains that way. As long as it is in the best interests of the child, this will involve offering support and services to the family. Following a S47 investigation a child protection conference may be convened to consider all the information obtained under the Section 47 enquiry and to determine the best course of action.

PERFORMANCE ANALYSIS The number of children made subject to plans, continues to be high and in line with our performance around section 47. This may continue given the awareness and the tenacious approach we are taking towards child neglect, particularly those subject to the complex abuse enquiry. The trend for the number of children with a Child Protection Plan (CPP) continues to increase and remains significantly higher than that of statistical neighbours (56.6) and the national average (43.3). Managers are reviewing cases closely and having regular discussions regarding being clear about the difference between 'help' and 'harm', this has contributed to the increased number of child protection plans being made. Ofsted agreed that children in Rotherham who are plans, needed to be on plans.

The majority of CP plans are under 12 months. A group of heads of service and service managers have recently met and agreed a set of workstreams aimed at scrutinising CPP numbers to ensure that the numbers are well understood and actions are put in place to ensure that this type of plan is only used where appropriate and no other plan would safeguard the child. It is expected that this work will happen over the next 6 - 8 weeks. (right child right plan)

The introduction of the signs of safety methodology should have a positive impact in this area of support. Long-term the figures should then stabilise closer to the benchmark averages. However, the number of plans alone cannot offer assurance that we have identified the right children at risk of/or experiencing significant harm and are supported by a plan.

	5.7		5.8		5.1		5.6	
	No. of children becoming subject to a CP plan per 10K pop - rolling 12 months		No. of children ceased to be subject to a CP plan per 10K pop - rolling 12 months		No. of open CPP cases		No. of open CPP cases per 10K pop under 18	
IN MONTH PERFORMANCE	Jan-17	407	72.2	459	81.4	322	57.1	
	Feb-17	410	72.8	453	80.4	354	62.8	
	Mar-17	445	79.0	450	79.8	370	65.6	
	Apr-17	464	82.0	453	80.0	377	66.6	
	May-17	516	91.2	439	77.6	412	72.8	
	Jun-17	533	94.2	434	76.7	426	75.3	
	Jul-17	591	104.4	436	77.0	460	81.3	
	Aug-17	626	110.6	435	76.9	508	89.8	
	Sep-17	651	115.0	429	75.8	519	91.7	
	Oct-17	663	117.2	465	82.2	502	88.7	
	Nov-17	710	125.5	471	83.2	560	99.0	
	Dec-17	763	134.8	488	86.2	606	107.1	
Jan-18	795	140.5	518	91.5	603	106.6		
Feb-18	823	145.4	553	97.7	630	111.3		
Mar-18	851	150.4	572	101.1	656	115.9		
YTD	2017/18							
ANNUAL TREND	2014/15	93.1		85.4			74.7	
	2015/16	93.8		105.0			65.4	
	2016/17	445	79.0	450	79.8	370	65.6	
LATEST BENCHMARKING	SN AVE						56.6	
	BEST SN						22.1	
	NAT AVE						43.3	
	NAT TOP QTILE						-	



CHILD PROTECTION - TIME PERIODS

DEFINITION Child protection plans remain in force until the child is no longer considered at risk, moves out of the local authority area (in which case the receiving authority should convene its own child protection conference) or reaches the age of 18.

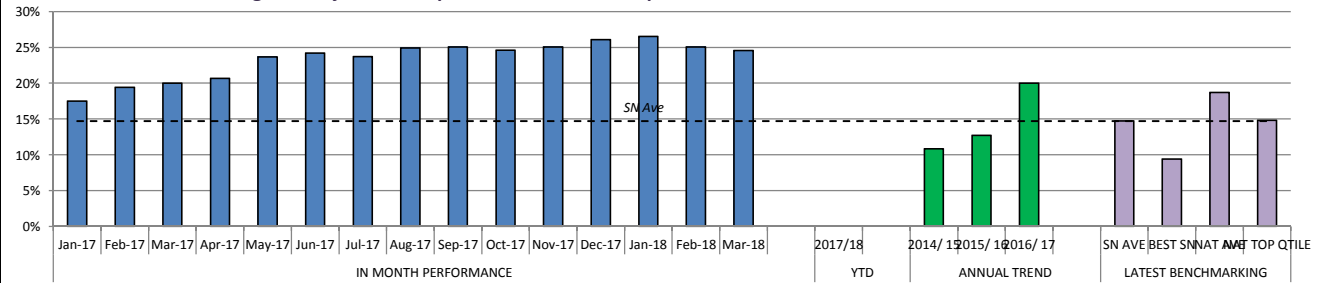
PERFORMANCE ANALYSIS

The data suggests that the services ability to reach a timely resolution for children at risk continues to be good. This is likely to relate in large part to increasing numbers of children in care and subject of a legal proceeding. There is increased evidence of better use of family group conferencing and edge of care support in addition to the pre-proceedings PLO process which means that whilst more legal proceedings are being issued, more are being well prepared for, with front-loading of assessments whilst children are subject to CP plans.

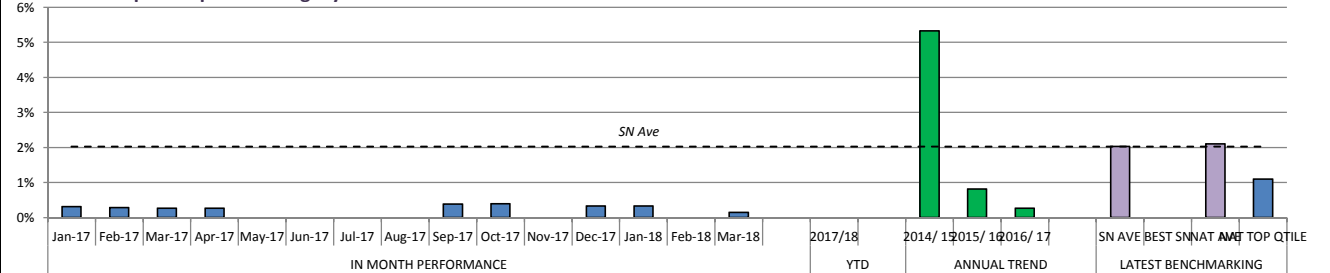
The proportion of children subject to repeat plans has remained the same remaining relatively high at 8.7%. This is likely to be a consequence of more timely escalations for children who are experiencing significant harm through parental neglect. However, there is only one child being supported through a plan for more than 2 years and only 10 who have been on a plan for more than 18 months, the vast majority of children have been on CPP for less than 12 months. Meaning a sustained period in the top quartile of performance in relation to CP for 2 years or more.

		5.9		5.10		5.11		5.12	
		Children becoming the subject of a CP plan for a 2nd or subsequent time - in 24 months (Rolling)	%	Children becoming the subject of a CP plan for a 2nd or subsequent time - Ever (Rolling)	%	CP plans lasting 2 years or more	%	CP plans lasting 2 years or more - ceased in period	%
IN MONTH PERFORMANCE	Jan-17	34 of 412	8.3%	72 of 412	17.5%	1 of 322	0.3%	0 of 43	0.0%
	Feb-17	35 of 417	8.4%	81 of 417	19.4%	1 of 354	0.3%	0 of 21	0.0%
	Mar-17	41 of 445	9.2%	89 of 445	20.0%	1 of 370	0.3%	0 of 35	0.0%
	Apr-17	51 of 464	11.0%	96 of 464	20.7%	1 of 377	0.3%	0 of 47	0.0%
	May-17	61 of 516	11.8%	122 of 516	23.6%	0 of 412	0.0%	1 of 43	2.3%
	Jun-17	61 of 533	11.4%	129 of 533	24.2%	0 of 426	0.0%	0 of 39	0.0%
	Jul-17	58 of 591	9.8%	140 of 591	23.7%	0 of 460	0.0%	0 of 48	0.0%
	Aug-17	59 of 626	9.4%	156 of 626	24.9%	0 of 508	0.0%	0 of 27	0.0%
	Sep-17	62 of 651	9.5%	163 of 651	25.0%	2 of 519	0.4%	0 of 36	0.0%
	Oct-17	61 of 663	9.2%	163 of 663	24.6%	2 of 502	0.4%	0 of 70	0.0%
	Nov-17	64 of 710	9.0%	178 of 710	25.1%	0 of 560	0.0%	2 of 41	4.9%
	Dec-17	77 of 763	10.1%	199 of 763	26.1%	2 of 606	0.3%	0 of 40	0.0%
	Jan-18	80 of 795	10.1%	211 of 795	26.5%	2 of 603	0.3%	0 of 71	0.0%
Feb-18	75 of 823	9.1%	206 of 823	25.0%	0 of 630	0.0%	2 of 53	3.8%	
Mar-18	74 of 851	8.7%	209 of 851	24.6%	1 of 656	0.2%	0 of 53	0.0%	
YTD	2017/18							5 of 571	0.9%
ANNUAL TREND	2014/15		4.0%	54 of 499	10.8%	23 of 432	5.3%	20 of 478	4.2%
	2015/16		4.7%	67 of 528	12.7%	3 of 369	0.8%	28 of 588	4.8%
	2016/17	41 of 445	9.2%	89 of 445	20.0%	1 of 367	0.3%	8 of 446	1.8%
LATEST BENCHMARKING	SN AVE				14.7%		2.0%		3.1%
	BEST SN				9.4%		0.0%		0.0%
	NAT AVE				18.7%		2.1%		3.4%
	NAT TOP QTILE				14.8%		1.1%		2.5%

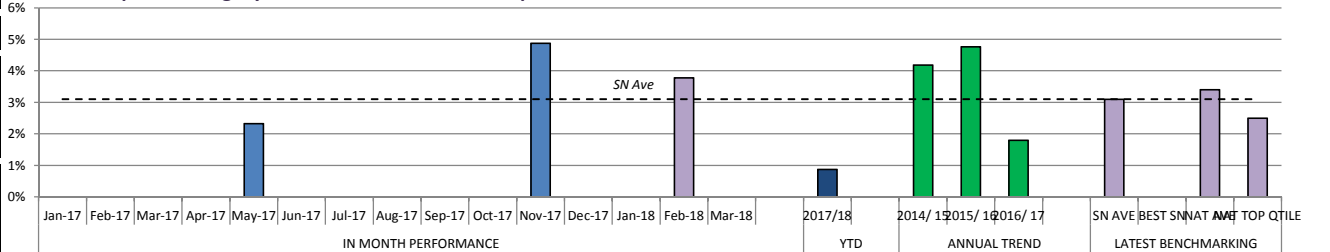
% children becoming the subject of a CP plan for a 2nd or subsequent time - Ever



% of open CP plans lasting 2 years or more



% CP plans lasting 2 years or more - ceased within period



CHILD PROTECTION - REVIEWS & VISITS

DEFINITION

A child protection plan is reviewed after three months and at intervals of no more than six months thereafter.
Local standards state that any child subject to a child protection plan should be visited at least every two weeks (this excludes children registered on a CPP for less than a week).

PERFORMANCE ANALYSIS

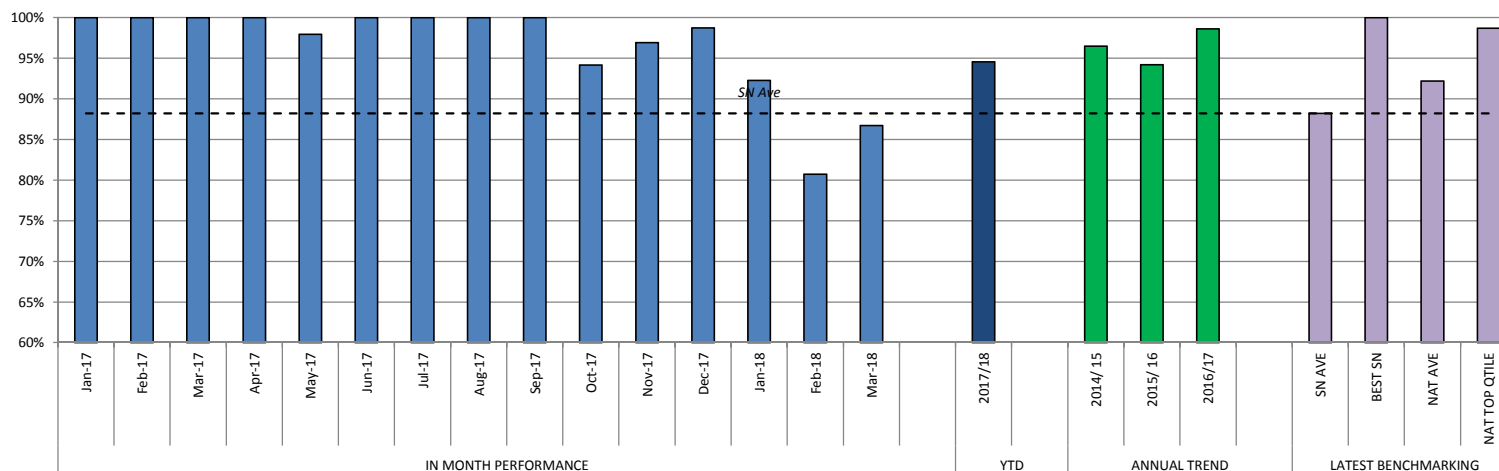
Performance in the timeliness of Review Case Conferencing has shown some improvement this month with 19 children not having their plan reviewed in timescale. The conferences held out of time can be linked to a small number of conferences being cancelled linked to the day adverse weather and issues around quoracy. We are currently holding 8- 9 conferences per day in order to support the ongoing high demand for conferences. We continue to work closely to review the support functions in the Safeguarding unit to create additional capacity and streamline processes which support professional attendance and quoracy. We are also working closely with fieldwork services to support raising awareness around the practice issues linked to LL, reports and minutes.

Visit timeliness at the end of March has found that 69 children have not been visited on time. Team managers provide up to date information regarding visits undertaken/missed, largely children have been seen (even if this is late) and there are times where the recording of visits does not reflect the work done by the workers. Team managers are able to articulate what measures have been taken to visit children and what plans are in place to ensure that children are safe.

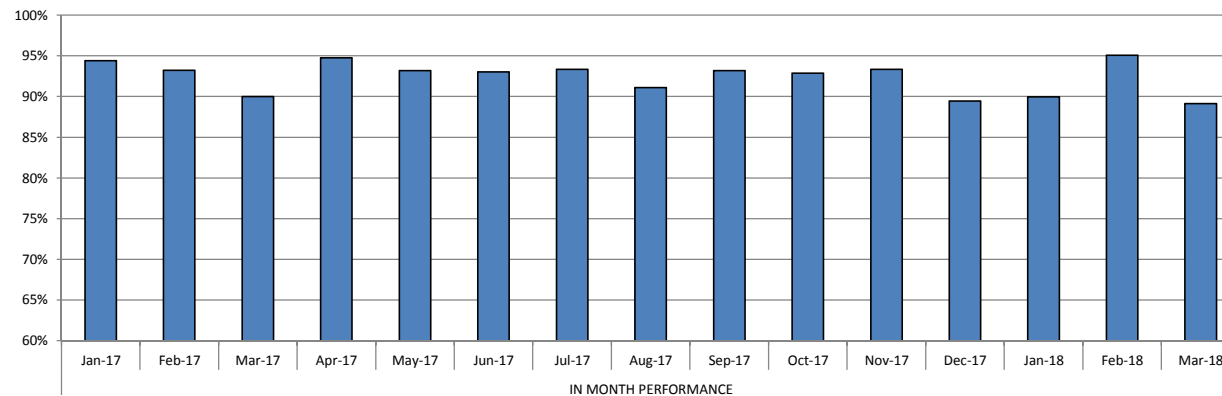
5.13		5.15	
No. of CP cases reviewed within timescale (Children)		No. of CP with visits in the last 2 weeks	

IN MONTH PERFORMANCE	Jan-17	100 of 100	100.0%	304 of 322	94.4%
	Feb-17	73 of 73	100.0%	330 of 354	93.2%
	Mar-17	95 of 95	100.0%	333 of 370	90.0%
	Apr-17	64 of 64	100.0%	343 of 362	94.8%
	May-17	96 of 98	98.0%	369 of 396	93.2%
	Jun-17	107 of 107	100.0%	387 of 416	93.0%
	Jul-17	122 of 122	100.0%	406 of 435	93.3%
	Aug-17	78 of 78	100.0%	451 of 495	91.1%
	Sep-17	101 of 101	100.0%	464 of 498	93.2%
	Oct-17	129 of 137	94.2%	455 of 490	92.9%
	Nov-17	94 of 97	96.9%	492 of 527	93.4%
	Dec-17	78 of 79	98.7%	542 of 606	89.4%
	Jan-18	131 of 142	92.3%	529 of 588	90.0%
Feb-18	113 of 140	80.7%	580 of 610	95.1%	
Mar-18	124 of 143	86.7%	566 of 635	89.1%	
YTD	2017/18	1237 of 1308	94.6%		
ANNUAL TREND	2014/ 15		96.5%		
	2015/ 16		94.2%		
	2016/17		98.6%	333 of 370	90.0%
LATEST BENCHMARKING	SN AVE		88.2%		
	BEST SN		100.0%		
	NAT AVE		92.2%		
	NAT TOP Q TILE		98.7%		

% CP cases which were reviewed within timescale



% of CP with visits in the last 2 weeks



LOOKED AFTER CHILDREN

DEFINITION

Children in care or 'looked after children' are children who have become the responsibility of the local authority. This can happen voluntarily by parents struggling to cope or through an intervention by children's services because a child is at risk of significant harm.

PERFORMANCE ANALYSIS

The recent decline in admissions to care was reversed in March with 34 children admitted to care which brought the total numbers of LAC to 624. The rate per 10,000 of the population now stands at 110.3 as compared to the statistical neighbour average of 81.3 and the national average of 62 (as reported at March 2017). On a more positive note the rate of discharge reached its highest level for 6 months with there being 20 children discharged from care indicating the Right Child Right Care programme is beginning to have some impact. Further awareness work is required in respect of the added 'value' in respect of admitted young people over the age of 14 to care, in order to ensure a more robust enforcement of the alternative offer from the Edge of Care Service as over the course of 2018 thus far there have been 12 young people admitted over the age of 14 including 2 x 17 year olds. This will be re-enforced with a presentation at the Whole Service Event and consultation process to be commended in respect of a charging policy for Section 20 placements.

The scoping process has been completed for the Right Child Right Care programme and there are 170 children for whom discharge is assessed to be a viable option. Work on progressing these plans will now commence, although significant impact is anticipated until late 2018.

	6.2	6.1	6.3	6.4	6.5	6.6
	Rate of children looked after per 10K pop	Number of LAC	Admissions of children looked after	No. of children who have ceased to be LAC	% of children ceased to be LAC due to permanence	% of children ceased to be LAC due to an SGO

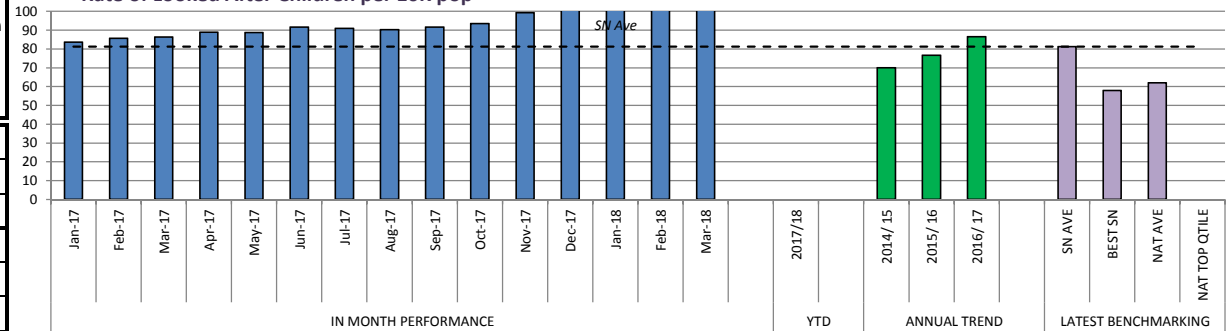
IN MONTH PERFORMANCE	Jan-17	83.6	471	9	21	42.9%	0.0%
	Feb-17	85.7	483	26	14	28.6%	14.3%
	Mar-17	86.4	487	22	18	11.1%	0.0%
	Apr-17	88.9	503	27	11	9.1%	0.0%
	May-17	88.7	502	14	15	33.3%	26.7%
	Jun-17	91.5	518	36	20	35.0%	5.0%
	Jul-17	91.0	515	17	20	25.0%	5.0%
	Aug-17	90.3	511	15	19	26.3%	0.0%
	Sep-17	91.5	518	35	28	21.4%	7.1%
	Oct-17	93.5	529	21	10	33.3%	0.0%
	Nov-17	99.3	562	39	6	66.7%	16.7%
	Dec-17	103.9	588	37	11	50.0%	9.1%
	Jan-18	106.7	604	27	11	0.0%	9.1%
Feb-18	107.6	609	18	13	25.0%	7.7%	
Mar-18	110.3	624	34	20	15.0%	5.0%	

YTD	2017/18			320	184	24.5%	6.9%
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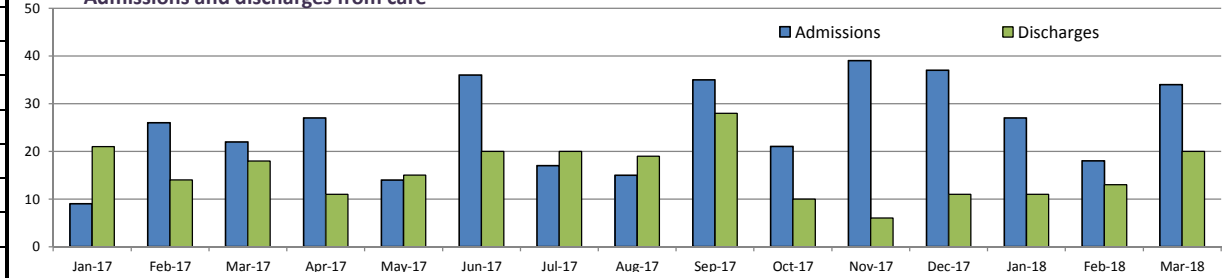
ANNUAL TREND	2014/15	70.0		175	160	37.5%	
	2015/16	76.6	432	208	192	40.1%	
	2016/17	86.6	488	262	215	27.9%	9.8%

LATEST BENCHMARKING	SN AVE	81.3					
	BEST SN	58.0					
	NAT AVE	62.0					
	NAT TOP QTILE	-					

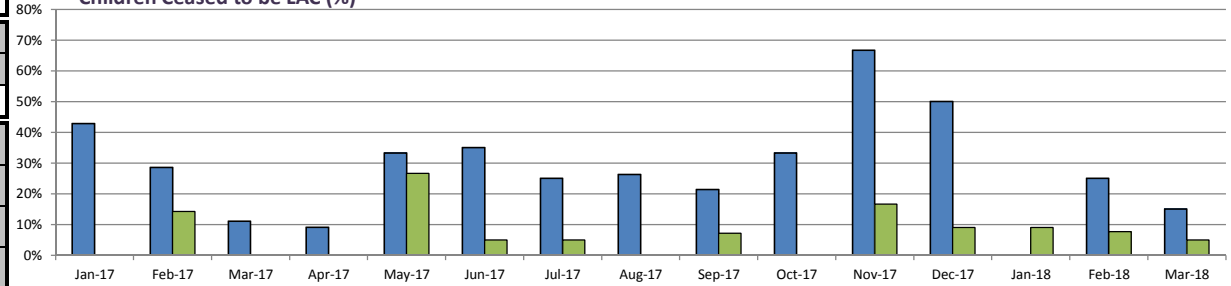
Rate of Looked After Children per 10K pop



Admissions and discharges from care



Children Ceased to be LAC (%)

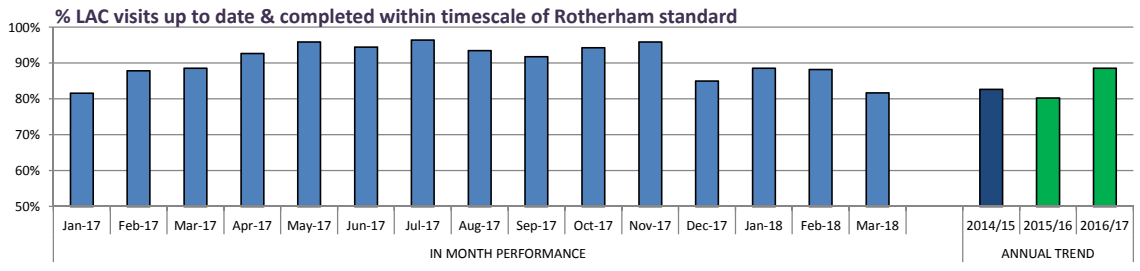
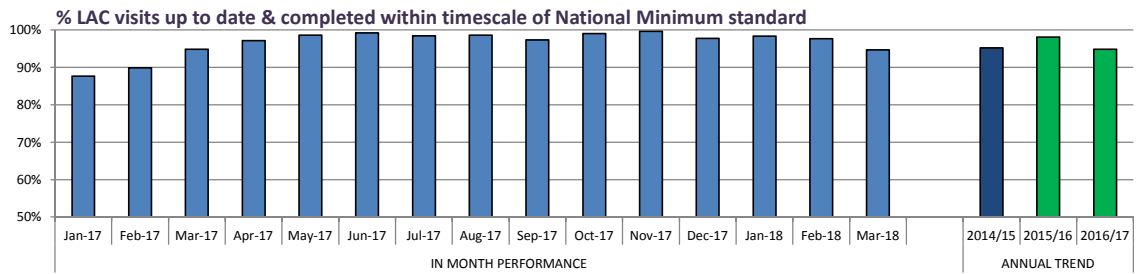
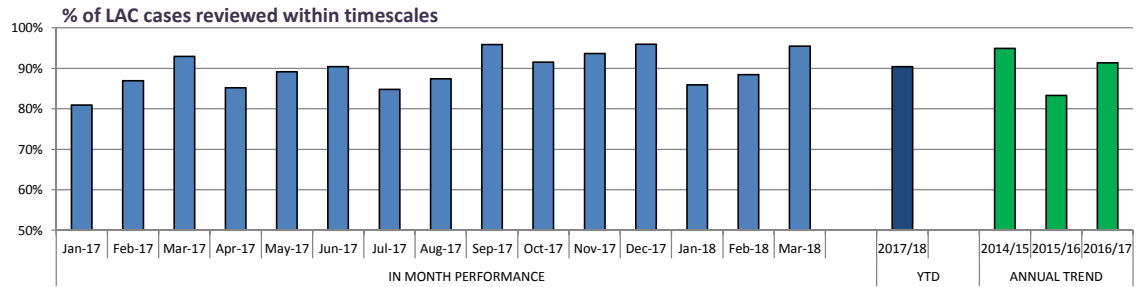


LOOKED AFTER CHILDREN - REVIEWS & VISITS

DEFINITION The purpose of LAC review meeting is to consider the plan for the welfare of the looked after child and achieve Permanence for them within a timescale that meets their needs. The review is chaired by an Independent Reviewing Officer (IRO)
 The LA is also responsible for appointing a representative to visit the child wherever he or she is living to ensure that his/her welfare continues to be safeguarded and promoted. The minimum national timescales for visits is within one week of placement, then six weekly until the child has been in placement for a year and the 12 weekly thereafter. Rotherham have set a higher standard of within first week then four weekly thereafter until the child has been permanently matched to the placement.

PERFORMANCE ANALYSIS The timeliness of Statutory Reviews has improved this month to 95.5%. The reviews not held in timescale are linked to IRO sickness levels and some social workers not completing their pre-review reports within timescales. To support maintaining and improving on the timeliness of reviews and the quality of care planning we are working closely with the LAC and field work teams around positive preparation for reviews. We are also considering and reviewing the staffing capacity within the IRO service to support less meetings being held out of time.
 Performance in respect of statutory visits has declined slightly but this amounts to only 6 less visits than last month. Performance has been impacted by the increase in numbers of LAC and the increased travelling distances required due to placement market saturation. The adverse weather over the course of the month may also have had some impact. This remains an on-going focus of attention in performance clinics.

		6.7	6.15	6.16			
	% of LAC cases reviewed within timescales	% LAC visits up to date & completed within timescale of National Minimum standard	% LAC visits up to date & completed within timescale of Rotherham standard				
IN MONTH PERFORMANCE	Jan-17	72 of 89	80.9%	413 of 471	87.7%	384 of 471	81.5%
	Feb-17	80 of 92	87.0%	434 of 483	89.9%	424 of 483	87.8%
	Mar-17	132 of 142	93.0%	462 of 487	94.9%	431 of 487	88.5%
	Apr-17	86 of 101	85.1%	487 of 501	97.2%	464 of 501	92.6%
	May-17	123 of 138	89.1%	494 of 501	98.6%	480 of 501	95.8%
	Jun-17	122 of 135	90.4%	516 of 520	99.2%	491 of 520	94.4%
	Jul-17	117 of 138	84.8%	511 of 519	98.5%	500 of 519	96.3%
	Aug-17	104 of 119	87.4%	512 of 519	98.7%	485 of 519	93.4%
	Sep-17	139 of 145	95.9%	505 of 519	97.3%	476 of 519	91.7%
	Oct-17	140 of 153	91.5%	531 of 536	99.1%	504 of 535	94.2%
	Nov-17	133 of 142	93.7%	568 of 570	99.6%	546 of 570	95.8%
	Dec-17	119 of 124	96.0%	578 of 591	97.8%	502 of 591	84.9%
	Jan-18	140 of 163	85.9%	598 of 608	98.4%	538 of 608	88.5%
Feb-18	107 of 121	88.4%	593 of 607	97.7%	535 of 607	88.1%	
Mar-18	127 of 133	95.5%	587 of 620	94.7%	506 of 620	81.6%	
YTD	2017/18	1457 of 1612	90.4%				
ANNUAL TREND	2014/15		94.9%		95.2%		82.6%
	2015/16		83.3%		98.1%		80.2%
	2016/17		91.3%		94.9%		88.5%



LOOKED AFTER CHILDREN - HEALTH

DEFINITION

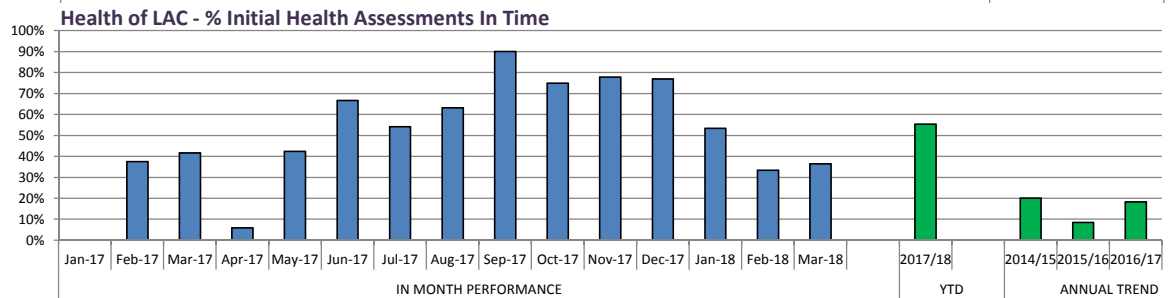
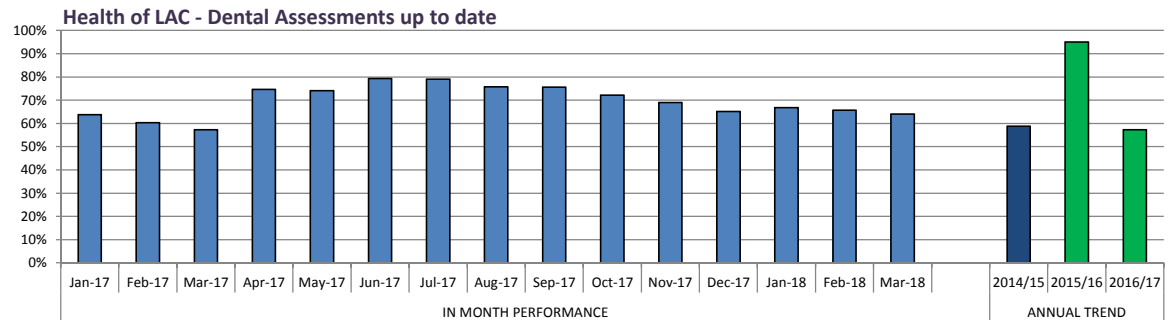
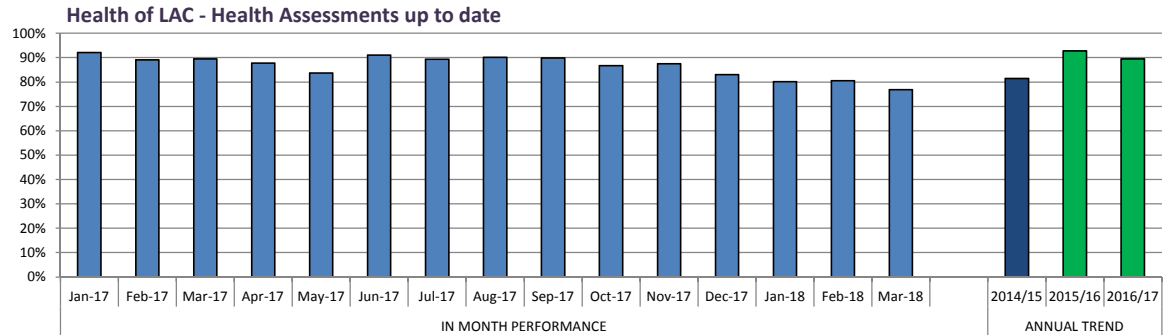
Local authorities have a duty to safeguard and to promote the welfare of the children they look after, therefore the local authority should make arrangements to ensure that every child who is looked after has his/her health needs fully assessed and a health plan clearly set out.

PERFORMANCE ANALYSIS

The performance figures reported by the LAC Health Team are higher than those recorded in this report, suggesting there is still some timelag in inputting data onto Liquid Logic by social workers. In respect of Initial Health Assessments the reported figure is 56% over the course of March (13 of 23) although there were still 5 x Did Not Attends and 1 last minute cancellation which need to be followed up. In respect of the Review Health Assessments the figure reported by the LAC Health Team is 86%.

Work is being progressed with the Liquid Logic team to enable the LAC Health Team to directly input the Health Needs Assessment onto the case file which should resolve this time lag issue.

		6.9	6.10	6.11	
		Health of LAC - Health Assessments up to date	Health of LAC - Dental Assessments up to date	Health of LAC - No. Initial Health Assessments In Time	Health of LAC - % Initial Health Assessments In Time
IN MONTH PERFORMANCE	Jan-17	92.1%	63.8%	0 of 28	0.0%
	Feb-17	89.1%	60.3%	6 of 16	37.5%
	Mar-17	89.5%	57.3%	5 of 12	41.7%
	Apr-17	87.8%	74.6%	1 of 17	5.9%
	May-17	83.7%	74.1%	14 of 33	42.4%
	Jun-17	91.0%	79.3%	16 of 24	66.7%
	Jul-17	89.3%	79.0%	13 of 24	54.2%
	Aug-17	90.1%	75.8%	12 of 19	63.2%
	Sep-17	89.9%	75.6%	9 of 10	90.0%
	Oct-17	86.7%	72.1%	18 of 24	75.0%
	Nov-17	87.5%	69.0%	14 of 18	77.8%
	Dec-17	83.0%	65.1%	10 of 13	76.9%
	Jan-18	80.2%	66.8%	8 of 15	53.3%
	Feb-18	80.5%	65.7%	6 of 18	33.3%
Mar-18	76.8%	64.1%	4 of 11	36.4%	
YTD	2017/18			125 of 226	55.3%
ANNUAL TREND	2014/15	81.4%	58.8%		20.0%
	2015/16	92.8%	95.0%		8.4%
	2016/17	89.5%	57.3%		18.2%
LATEST BENCHMARKING	SN AVE				
	BEST SN				
	NAT AVE				
	NAT TOP QTILE				



LOOKED AFTER CHILDREN - PERSONAL EDUCATION PLANS

DEFINITION

A personal education plan (PEP) is a school based meeting to plan for the education of a child in care. The government have made PEPs a statutory requirement for children in care to help track and promote their achievements. Prior to September 2015 PEPs were in place for compulsory school-age children only. PEPs are now in place for LAC aged two to their 18th birthday.

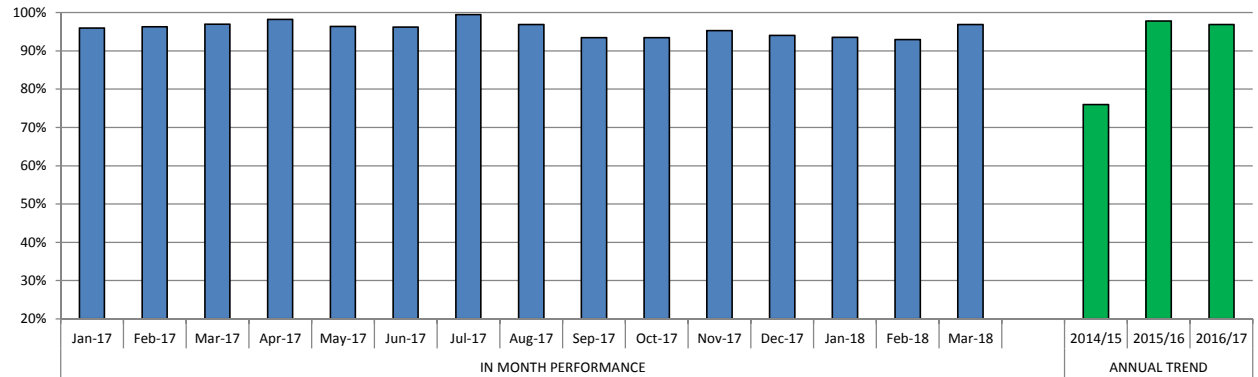
PERFORMANCE ANALYSIS

97% of eligible LAC have Personal Education Plan (15 LAC with no PEP) and 95% have a PEP less than a term old (24 with an older or no PEP).

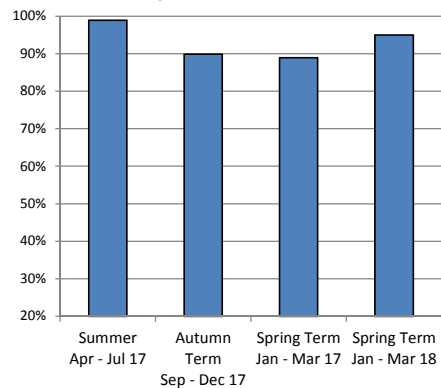
Although this performance is high and an improvement on the Autumn term it is slightly lower than usual due to a combination of the adverse weather which meant that several PEPs had to be rescheduled, and the fact that it was a very short term. Also, the figure includes LAC who either did not come into care until late in the term, or who we were notified had come into care, and who there wasn't time to arrange PEP meeting.

		6.12		6.13
		Number of Eligible LAC with a Personal Education Plan	% LAC with a Personal Education Plan	% LAC with up to date Personal Education Plan (Termly)
IN MONTH PERFORMANCE	Jan-17	309 of 322	96.0%	
	Feb-17	316 of 328	96.3%	
	Mar-17	324 of 334	97.0%	88.9% (Spring Term)
	Apr-17	333 of 339	98.2%	
	May-17	343 of 356	96.3%	
	Jun-17	354 of 368	96.2%	
	Jul-17	371 of 373	99.5%	98.9% (Summer Term)
	Aug-17	371 of 383	96.9%	
	Sep-17	401 of 429	93.5%	
	Oct-17	401 of 429	93.5%	
	Nov-17	424 of 445	95.3%	
	Dec-17	429 of 456	94.1%	89.9% (Autumn Term)
	Jan-18	433 of 463	93.5%	
	Feb-18	435 of 468	92.9%	
Mar-18	468 of 483	96.9%	95.0% (Spring Term)	
YTD	2017/18			
ANNUAL TREND	2014/15		76.0%	68.7%
	2015/16		97.8%	95.0%
	2016/17		96.9%	87.9%
LATEST BENCHMARKING	SN AVE			
	BEST SN			
	NAT AVE			
	NAT TOP QTILE			

% LAC with a Personal Education Plan



% LAC with up to date PEP



CARE LEAVERS

DEFINITION A care leaver is defined as a person aged 25 or under, who has been looked after away from home by a local authority for at least 13 weeks since the age of 14; and who was looked after away from home by the local authority at school-leaving age or after that date. Suitable accommodation is defined as any that is not prison or bed and breakfast.

PERFORMANCE ANALYSIS

Despite the increase in numbers of care leavers, performance remains strong with the numbers of care leavers with an up to date Pathway Plan increasing to more than 82%. The numbers of care leavers in suitable accommodation has declined, however, to 96.9% which is solely due to 2 more young people receiving custodial sentences. Current performance still places Rotherham in the top quartile and in fact RMBC is 10th out of all the local authorities in England in respect of this performance measure.

Performance in respect of care leavers who are in EET has improved after a recent dip and currently stands at its highest level for 12 months. The Leaving Care Team are working closely with other Directorates to firm up the pre-apprenticeship offer (work experience and work placements) in order to achieve more sustained apprenticeships given that from 2017 only one young person is still attending his apprenticeship placement. However, performance remains strong and once again places Rotherham back in the top quartile.

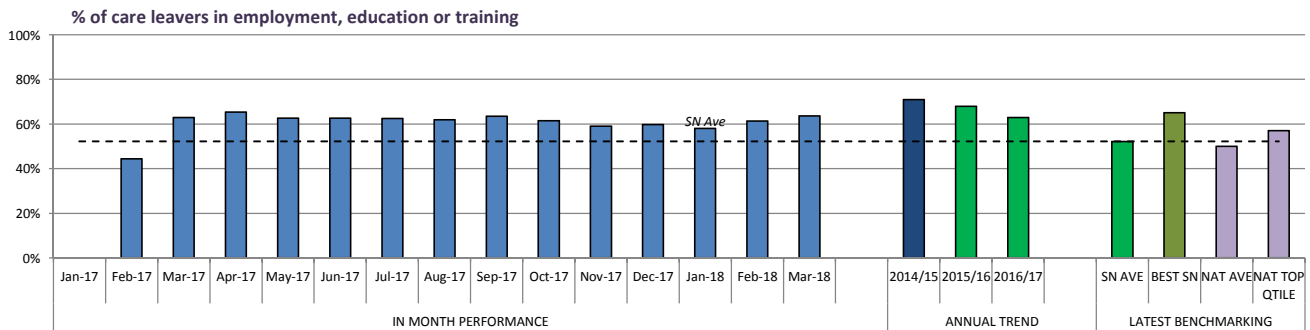
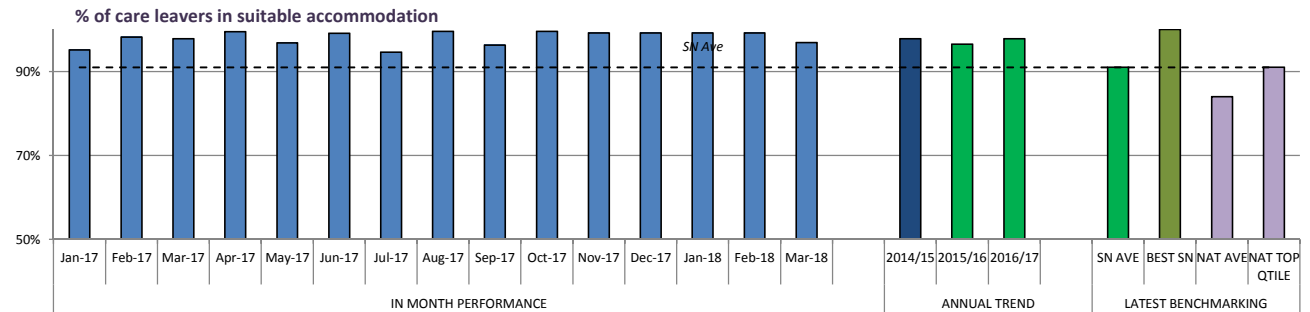
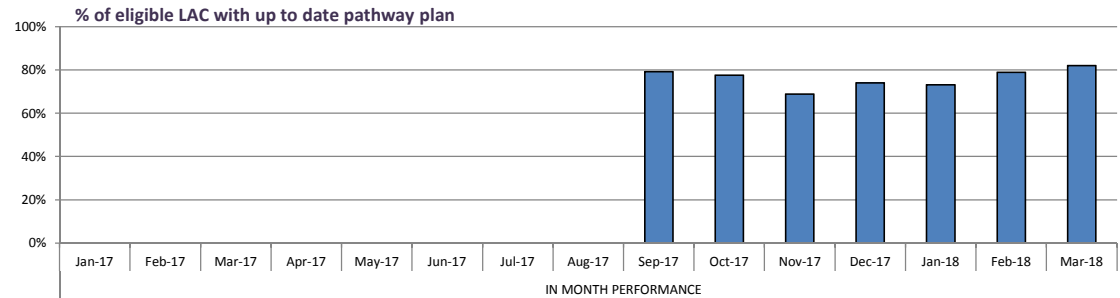
	7.1	7.2	7.3	7.4	7.5
	Number of care leavers	% of eligible Care Leavers with a pathway plan	% of eligible Care Leavers with up to date pathway plan	% of care leavers in suitable accommodation	% of care leavers in employment, education or training

IN MONTH PERFORMANCE	Jan-17	223	Unavailable	Unavailable	95.1%	Unavailable	
	Feb-17	223	97.8%		Unavailable	98.2%	44.4%
	Mar-17	223	99.3%			97.8%	62.9%
	Apr-17	220	98.6%	Unavailable		99.5%	65.4%
	May-17	218	98.6%		96.8%	62.7%	
	Jun-17	216	99.3%		99.1%	62.7%	
	Jul-17	222	100.0%	79.2%	94.6%	62.5%	
	Aug-17	230	100.0%		99.6%	61.9%	
	Sep-17	230	100.0%		96.3%	63.5%	
	Oct-17	237	98.6%	77.6%	99.6%	61.5%	
	Nov-17	237	98.6%	68.9%	99.2%	59.1%	
	Dec-17	236	96.2%	74.1%	99.2%	59.7%	
	Jan-18	238	97.0%	73.2%	99.2%	58.1%	
	Feb-18	246	97.0%	78.9%	99.2%	61.4%	
	Mar-18	257	97.0%	82.1%	96.9%	63.6%	

YTD	2017/18					
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ANNUAL TREND	2014/15	183			97.8%	71.0%
	2015/16	197	69.8%		96.5%	68.0%
	2016/17	223	99.3%		97.8%	62.9%

LATEST BENCHMARKING	SN AVE				91.0%	52.2%
	BEST SN				100.0%	65.0%
	NAT AVE				84.0%	50.0%
	NAT TOP Q TILE				91.0%	57.0%



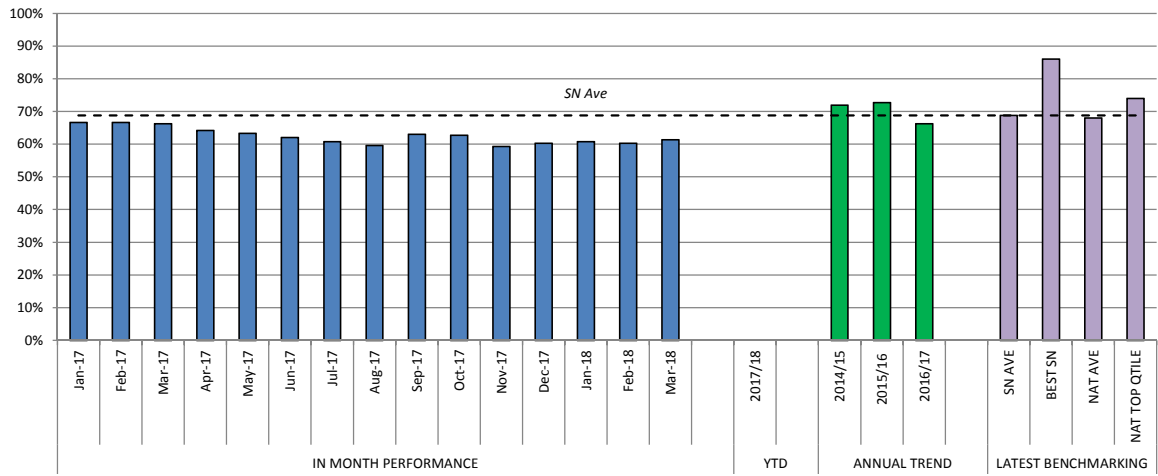
LOOKED AFTER CHILDREN - PLACEMENTS

DEFINITION A LAC placement is where a child has become the responsibility of the local authority (LAC) and is placed with foster carers, in residential homes or with parents or other relatives.

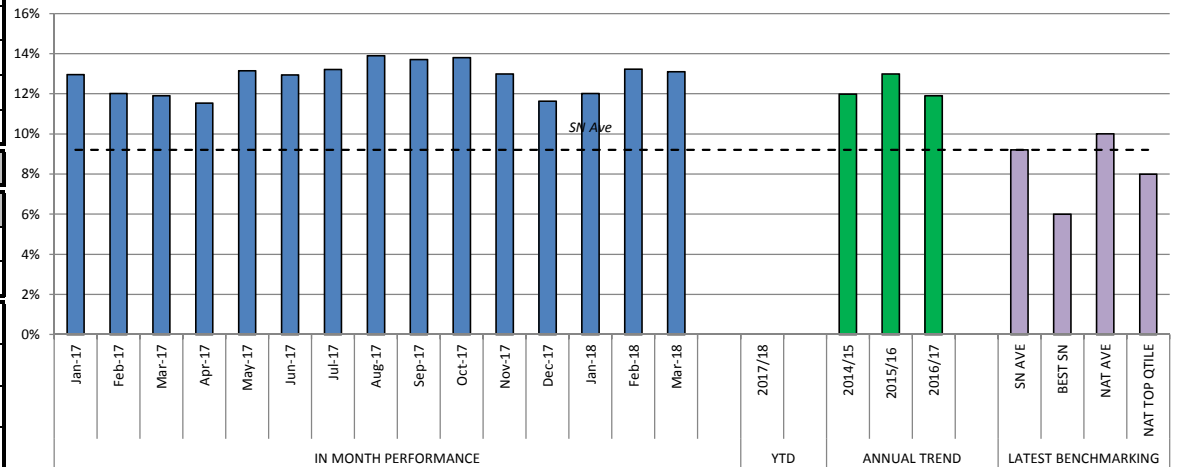
PERFORMANCE ANALYSIS The increase in LAC is part of a national trend and as a result the placement market is increasingly saturated making appropriate matching decisions an increasing challenge. Despite this there has been a slight improvement in both measures of placement stability and in the numbers of LAC in family based settings. The Intensive Intervention Programme being implemented by the Rotherham Therapeutic Team is clearly having some positive impact on the number of placement disruptions for the most vulnerable and challenging of our young people and a full report of the programme will be presented to DLT next month. However, it is also likely that the impact of the Right Child Right Care project will mean more long-term placements will be converted to Special Guardianship Orders/Child Arrangement Orders which will have a significant negative impact on the stable placement performance over the course of the latter end of 2018.

		8.1		8.2		8.3		8.4		8.5	
		Long term LAC placements stable for at least 2 years		LAC who have had 3 or more placements - rolling 12 mth (Corporate Plan 2016 Indicator)		% of LAC in a family Based setting (includes living with parents)		% of LAC placed with parents or other with parental responsibility (P1)		LAC in a Commissioned Placement (Fostering & Residential) (Corporate Plan 2016 Indicator)	
IN MONTH PERFORMANCE	Jan-17	94 of 141	66.7%	61 of 471	13.0%	80.3%	4.9%				
	Feb-17	96 of 144	66.7%	58 of 483	12.0%	79.9%	4.3%				
	Mar-17	96 of 145	66.2%	58 of 487	11.9%	81.1%	5.3%	211 of 487	43.3%		
	Apr-17	93 of 145	64.1%	58 of 503	11.5%	79.6%	5.0%	230 of 503	45.7%		
	May-17	93 of 147	63.3%	66 of 502	13.1%	78.2%	6.2%	233 of 502	46.4%		
	Jun-17	90 of 145	62.1%	67 of 518	12.9%	79.1%	6.0%	243 of 518	46.9%		
	Jul-17	93 of 153	60.8%	68 of 515	13.2%	84.5%	6.4%	245 of 515	47.6%		
	Aug-17	90 of 151	59.6%	71 of 511	13.9%	83.8%	6.0%	251 of 511	49.1%		
	Sep-17	92 of 146	63.0%	71 of 518	13.7%	82.8%	4.8%	263 of 518	50.8%		
	Oct-17	94 of 150	62.7%	73 of 529	13.8%	81.7%	4.5%	267 of 529	50.5%		
	Nov-17	93 of 157	59.2%	73 of 562	13.0%	82.2%	5.3%	270 of 562	48.0%		
	Dec-17	94 of 156	60.3%	68 of 585	11.6%	83.3%	4.4%	289 of 588	49.1%		
	Jan-18	93 of 153	60.8%	72 of 599	12.0%	82.5%	5.3%	293 of 604	48.5%		
	Feb-18	91 of 151	60.3%	80 of 605	13.2%	81.8%	5.0%	302 of 609	49.6%		
	Mar-18	92 of 150	61.3%	81 of 618	13.1%	82.4%	4.4%	315 of 624	50.5%		
YTD	2017/18										
ANNUAL TREND	2014/15	110 of 153	71.9%	49 of 409	12.0%						
	2015/16	109 of 150	72.7%	56 of 431	13.0%			188 of 431	43.6%		
	2016/17	96 of 145	66.2%	58 of 488	11.9%	81.1%	5.3%	211 of 488	43.2%		
LATEST BENCHMARKING	SN AVE		68.8%		9.2%						
	BEST SN		86.0%		6.0%						
	NAT AVE		68.0%		10.0%						
	NAT TOP QTILE		74.0%		8.0%						

% long term LAC placements stable for at least 2 years



% LAC who have had 3 or more placements - rolling 12 months



FOSTERING

DEFINITION A foster care family provide the best form of care for most Looked after children. Rotherham would like most of its children to be looked after by its own carers so that they remain part of their families and community .

PERFORMANCE ANALYSIS

The final year end performance was the recruitment of 17 new foster families providing 26 new placements with 2 approvals being put on hold due to further information being received that will require further review. At present there are already 12 assessments being progressed all of which should be presented to Panel within the first 6 months of the financial year. This will place the Recruitment Team in a strong position to exceed last year's performance. This will be supported by the Muslim Foster Care project in which Rotherham is a pilot Local Authority, and the Challenge 63 Project in which every elected member will be challenged to propose a viable candidate for fostering over the course of the year.

In respect of de-registrations the figure is not as negative as would first appear. Of the reported de-registrations 1 was a Family and Friends placement where the children returned to birth parents, 3 were day care/respice care only and 5 had not actually provided any placement for the previous 6 months and so the impact is not as significant as would appear. An audit undertaken in March evidenced that the 16 (at that time) newly registered households provided 3602 days care for a total of 36 children whilst the 20 households who were deregistered only provided 1120 days care for a total of 12 children. As a result there was a net increase of 2482 actual care days provided (this does not take into account any days these carers had no placement or the 17th foster carer recruited over the course of the year.

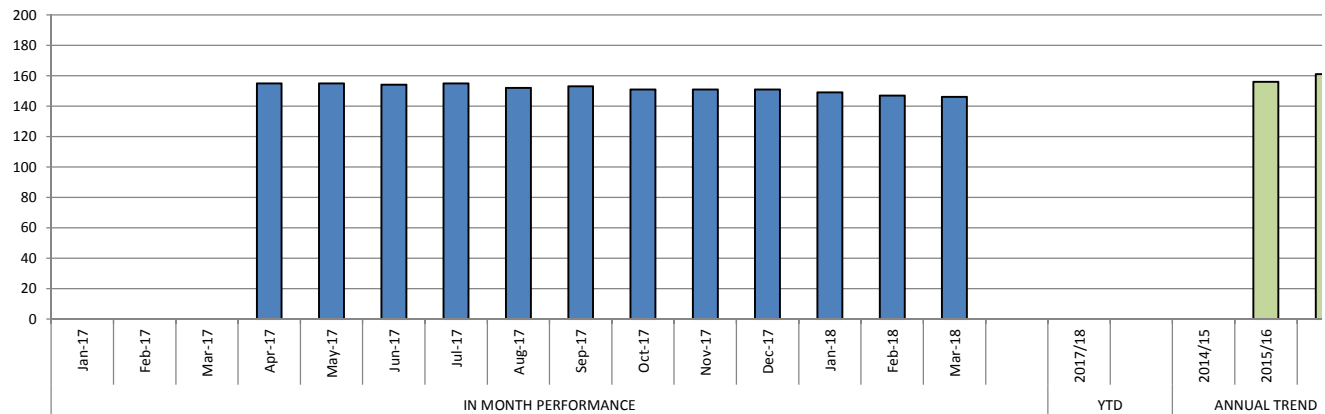
There are currently 163 active fostering households providing 196 placements (+ 11 Reg 24 placements) which is 46% of the total foster placements being accessed by LAC. There are 8 placements on hold due to safeguarding concerns and a further 25 on hold due to bedroom/space issues, carers being on holiday or needing a break from fostering.

In respect of social work visits performance is at 86.2% for supervisory visits (up from 74.7%) and 81.6 for unannounced visits (up from 77.8%) and the trend is one of ongoing improvement.

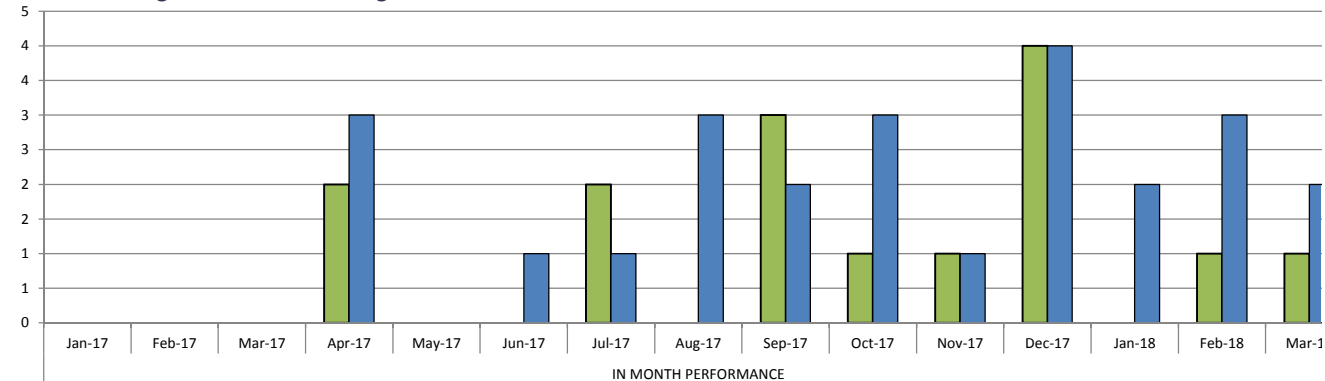
9.1	9.2	9.3	9.4	9.5
Number of LAC in a Fostering Placement (excludes relative/friend)	% of total LAC in a Fostering Placement (excludes relative/friend)	Number of Foster Carers (Households)	Number of Foster Carers Recruited (Households)	Number of Foster Carers De-registered (Households)

IN MONTH PERFORMANCE	Jan-17					
	Feb-17					
	Mar-17					
	Apr-17	357	71.0%	155	2	3
	May-17	364	72.5%	155	0	0
	Jun-17	356	68.7%	154	0	1
	Jul-17	371	72.0%	155	2	1
	Aug-17	381	74.6%	152	0	3
	Sep-17	391	75.5%	153	3	2
	Oct-17	363	68.6%	151	1	3
	Nov-17	377	67.1%	151	1	1
	Dec-17	394	67.0%	151	4	4
	Jan-18	399	66.1%	149	0	2
	Feb-18	401	65.8%	147	1	3
Mar-18	422	67.6%	146	1	2	
YTD	2017/18			15	25	
ANNUAL TREND	2014/15					
	2015/16			156	13	16
	2016/17	353	72.3%	161	32	22

Number of Foster Carers



Fostering Recruitment & De-registrations



ADOPTIONS

DEFINITION

Following a child becoming a LAC, it may be deemed suitable for a child to become adopted which is a legal process of becoming a non-biological parent. The date it is agreed that it is in the best interests of the child that they should be placed for adoption is known as their 'SHOBPA'. Following this a family finding process is undertaken to find a suitable match for the child based on the child's needs, they will then be matched with an adopter(s) followed by placement with their adopter(s). This adoption placement is monitored for a minimum of 10 weeks and assessed as stable and secure before the final adoption order is granted by court decision and the adoption order is made. Targets for measures A1 and A2 are set centrally by government office.

PERFORMANCE ANALYSIS

Time between the child entering care and being placed with the adoptive family (A1) current performance was an average of 325 days up slightly from the 311 days reported in February. This remains well below the Statistical neighbour average of 511 days and the national average of 558 days and places Rotherham in the top quartile. Over the 3 year period 2015-17 Rotherham has actually achieved an average performance of 404 days as opposed to a national average of 520 days which places Rotherham at the 11th best performing local authority in England over this period. Time between the Placement Order being made and the match with adoptive parents (A2) is back to 125 days compared to the Statistical Neighbour average of 214 days and the national average of 226 days and once again Rotherham is in the top quartile and at an England ranking of 42nd over the 3 year period.

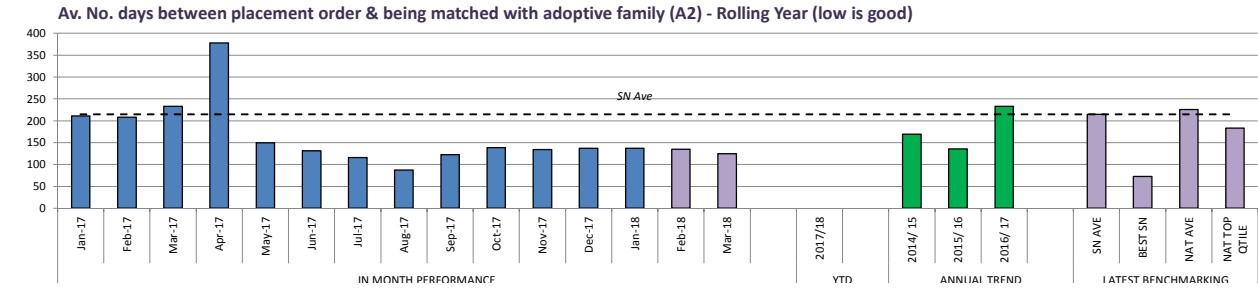
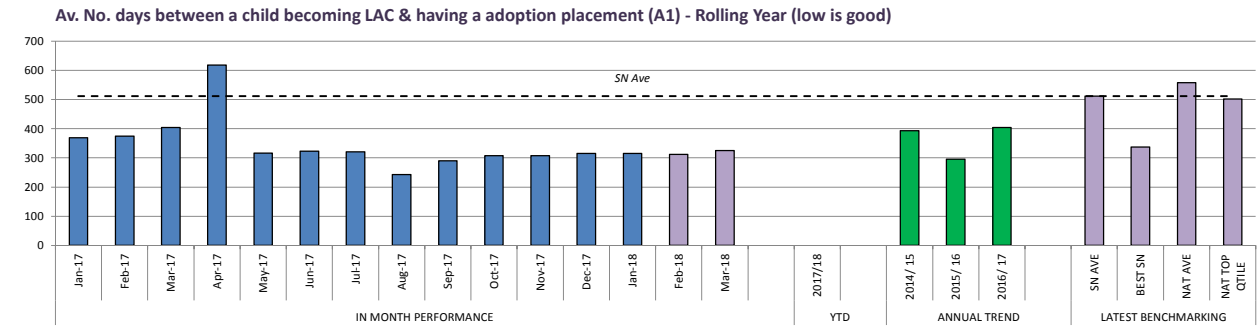
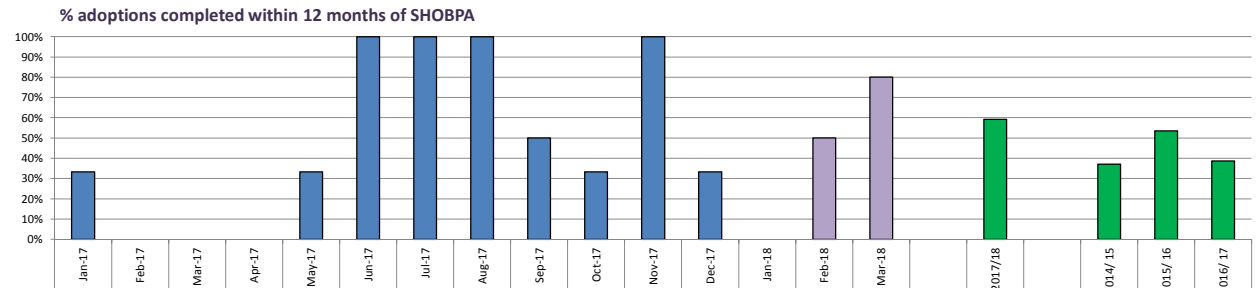
Please note performance in respect of timeliness is likely to experience some ongoing volatility given that the numbers in the cohort remain relatively small and one child can therefore have a disproportionate impact on the overall data. 27 children have been adopted during this financial year. Whilst this is a drop from last year there are currently 43 children on the adoption pathway with 21 of them already having an identified match and placed or about to be placed with their adoptive parents. As a result the adoption team are already well-placed to improve on this performance next year. This reduced forecast is almost solely due to adoption case law which seems to be giving birth parents greater rights of appeal right up to the Adoption Order hearing. Whilst no appeals have been successful thus far this does seem to be prolonging the adoption process. In respect of recruitment there are currently 12 adoptive parents undergoing the assessment process, 6 at stage 1 and 6 at stage 2. Given that only 13 adopters were approved throughout 2016/17 the team is once again well placed to improve on recent performance.

Data Note: Taken from manual tracker. Data requires inputting into LCS

		10.1	10.2	10.3	10.4	10.5
		Number of adoptions	Number of adoptions completed within 12 months of SHOBPA	% adoptions completed within 12 months of SHOBPA	Av. No. days between a child becoming LAC & having a adoption placement (A1) (ytd. ave)	Av. No. days between placement order & being matched with adoptive family (A2) (ytd. ave)
IN MONTH PERFORMANCE	Jan-17	9	3	33.3%	368.8	211.0
	Feb-17	1	0	0.0%	374.7	208.4
	Mar-17	2	0	0.0%	404.0	232.9
	Apr-17	1	0	0.0%	618.0	378.0
	May-17	3	1	33.3%	316.3	149.5
	Jun-17	1	1	100.0%	323.0	131.0
	Jul-17	1	1	100.0%	321.0	115.6
	Aug-17	3	3	100.0%	243.3	87.7
	Sep-17	4	2	50.0%	289.5	122.5
	Oct-17	3	1	33.3%	307.6	138.5
	Nov-17	1	1	100.0%	307.8	134.1
	Dec-17	3	1	33.3%	315.0	137.0
	Jan-18	0	0	-	315.0	137.0
Feb-18	2	1	50.0%	311.9	134.9	
Mar-18	5	4	80.0%	325.3	124.8	
YTD	2017/18	27	16	59.3%		
ANNUAL TREND	2014/15			37.0%	393.0	169.0
	2015/16	43	23	53.5%	296.0	136.0
	2016/17	31	12	38.7%	404.0	232.9
LATEST BENCHMARKING	SN AVE				511.6	214.7
	BEST SN				337.0	73.0
	NAT AVE				558.0	226.0
	NAT TOP QTILE				501.1	183.6

*Annual Trend relates to current reporting year April to Mar - not rolling year

**adoptions have a 28 day appeal period so any children adopted in the last 28 days are still subject to appeal



CASELOADS

DEFINITION Caseload figures relate to the number of children the social worker is currently the lead key worker. Fieldwork teams relate to frontline social care services including the four Duty Teams, none Long Term CIN Teams, two LAC teams and the CSE Team. All averages are calculated on a full time equivalency basis, based on the number of hours the worker is contracted to work.

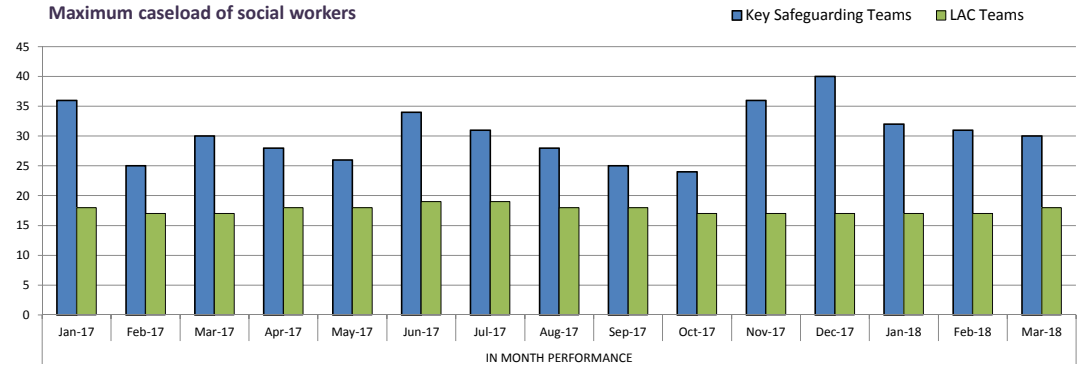
PERFORMANCE ANALYSIS Taking into account the reduced caseloads allocated to 'Assessed and Supported Year in Employment' (ASYE) social workers and 'Advanced Care Planning' (ACPs) the actual average caseload for the LAC Teams 1-3 is more accurately presented as 15. In addition one social worker has a low caseload as he is in the process of leaving the employ of RMBC. 2 social workers are off long-term sick with their cases being managed by the rest of the service and one ACP is temporarily acting up into the management role so actual caseloads will be even higher than this. Similarly the average caseload within LAC 4-5 is also increasing as at the 9th April the average had increased to 13.5 which is on the high side of a team that manages the legal process and this will need careful monitoring over the coming months.

However, at present the 'maximum and average caseload' across the key safeguarding teams still continues to be consistent and remains within acceptable limits. The recent trend in increasing LAC numbers does impact on social worker capacity by more than just an increased caseload. Due to market saturation local placements are increasingly hard to secure and as a result social workers spend more of their working time driving to and from placement visits. A further audit of social work capacity being spent transporting to and supervising contact and travelling to and from out of authority placements is being undertaken week commencing 9th April which will further evidence the pressures being faced by the LAC Service above and beyond caseload numbers.

42 Social Workers now have caseloads over 20 children with which 12 have caseloads over 25 children. Current projections from the duty transfer list would indicate that the current caseload levels are unlikely to ease and may in fact increase further. 42 Social Workers now have caseloads over 20 children with which 12 have caseloads over 25 children. The corresponding pressure in locality appears to correlate with duty pressures post Ofsted. A number of these Social Workers have a number of additional demands placed upon them such as contact. The increase in caseloads and other additional demands is also having an impact on work identified to close/step down, as Social Worker's are using time available to work active cases. There is a programme of activity led by Team Managers in terms of 'lock down days' to try and address this barrier. Issues with LAC capacity and the impact on transfers and criteria for transfer also does impact on available capacity within Locality Teams. The current caseloads in locality do not accord with the Rotherham Pledge and is impacting on morale and retention. Experience staff are progressing in line with their career development and although positive in one sense, the concern is the skills mix across the teams is variable. Operationalising signs of safety is time consuming especially due to the lack of confidence of practitioners embedding this model.

		11.1	11.1b	11.2	11.3	11.4		11.5	11.6	11.7	11.8
		Number of agency staff in social care	Number of agency SW with a caseload	Maximum caseload of social workers in key Safeguarding Teams	Maximum caseload of social workers in LAC Teams	Av. no. cases in LAC Teams		Av. no. cases in Duty Teams	Av. no. cases in Locality Teams (CiN)	Av. no. cases in Children's Disability Team	Av. no. cases in Complex Abuse Team (Duty 6)
						Teams 1-3	Teams 4 & 5				
IN MONTH PERFORMANCE	Jan-17			36	18	12.9		15.8	16.1	16.9	
	Feb-17			25	17	11.0		13.7	17.0	16.0	
	Mar-17			30	17	11.6		13.3	17.7	15.4	
	Apr-17	78		28	18	10.6		12.7	17.8	15.7	14.8
	May-17	72		26	18	11.7		13.3	18.0	15.8	17.4
	Jun-17	71		34	19	10.7		19.2	18.0	13.9	14.2
	Jul-17	61		31	19	10.9		16.4	17.6	13.1	13.6
	Aug-17	62		28	18	12.2	9.7	14.6	16.6	13.9	15.7
	Sep-17	64		25	18	13.3	10.9	15.9	17.7	16.2	17.0
	Oct-17	75		24	17	13.2	11.4	17.9	18.8	18.5	16.6
	Nov-17	72		36	17	12.9	11.5	19.0	16.7	13.2	14.1
	Dec-17	70	33	40	17	13.3	11.0	22.5	17.7	12.1	15.6
	Jan-18	68	33	32	17	11.6	9.7	20.7	17.5	11.4	14.2
Feb-18	73	29	31	17	12.9	10.7	20.1	18.9	13.5	11.2	
Mar-18	71	27	30	18	12.6	11.8	17.9	18.7	13.4	16.6	
YTD	2017/18										
ANNUAL TREND	2014/15										
	2015/16			29.1	19.2	14.1		15.8	18.0	19.1	
	2016/17	77	-	30.0	17.0	11.6		13.3	17.7	15.4	

Maximum caseload of social workers



Average number of cases per team

