

# Quality Priorities 2019/20

# Quality Improvement Priorities

- Every year The Rotherham NHS Foundation Trust develops a set of Quality Improvement Priorities for the year ahead.
- These priorities help ensure that there is a continuous drive to improve the quality of care provided for patients.
- Each of these priorities has a lead who develops the details for each and what the aims, objectives and measures will be.

# Reminder of 2018/19 Priorities

## Patient Safety

- Missed or Delayed Diagnosis
- Deteriorating Patient (including Sepsis) (new focus)
- Medication Safety

## Patient Experience

- End of Life Care
- Discharge
- Learning from the views of Inpatients (new)

## Clinical Effectiveness

- Improving the quality of services provided through preparing for CQC Inspection (new)
- Mental Capacity Act (Increasing Staff Knowledge and Awareness)
- Effective outcomes for women and baby (new)

# Initial Quality Priorities for 2019/20

- **Patient Safety**

- Embedding the use of the National Early Warning Score (NEWS2)
- Improving the assurance regarding the implementation of national safety alerts
- Improving the learning and changes in practice arising from action plans from Serious Incidents and Inquests
- Improving the safety of care provided to patients requiring respiratory support
- Embedding the ambition of zero avoidable pressure ulcers

# Initial Quality Priorities for 2019/20

- **Patient Experience**

- Improvement in Patient and Public Involvement and Engagement
- Improving the experience of children receiving care in non-paediatric focused services
- Embedding the treatment of all patients in an equal and diverse manner
- Improving the experience of patients transitioning from children to adult services
- To be identified following the outcome of the Patient Experience Framework (NHS Improvement June 2018) and Trust Wide Diagnostics

# Initial Quality Priorities for 2019/20

- **Clinical Effectiveness**
  - Improving the quality of services provided through implementing the findings from the Care Quality Commission (CQC) Inspection
  - Effective outcomes for women and babies
  - Improving conversations about public health matters
  - Improving the outcomes from the Sentinel Stroke National Audit Programme (SSNAP)
  - Improving the outcomes from a National Audit (exact audit to be confirmed)

# Any questions or feedback?