



The Rotherham  
NHS Foundation Trust

# CQC Re-inspection Report: Briefing Health Select Commission 28 February 2019



# Our Aim

We aim to:

- Embrace the report
- Build upon the feedback
- Drive quality improvement for patients
- Use it to achieve our vision



The Rotherham  
NHS Foundation Trust



# A reminder of 2018 inspection timelines

- **25<sup>th</sup> - 27<sup>th</sup> September 2018:** Core service inspection: Acute
- **28<sup>th</sup> September 2018:** Use of resources inspection
- **16<sup>th</sup> - 18<sup>th</sup> October 2018:** Core service inspection: Community
- **22<sup>nd</sup> – 24<sup>th</sup> October 2018:** Well-led inspection

# Overall timeframes



The Rotherham  
NHS Foundation Trust

**23<sup>rd</sup> - 27<sup>th</sup> Feb**

Focussed  
announced  
inspection

**27<sup>th</sup> – 30<sup>th</sup> Sept**

Focussed follow-up  
inspection

**17<sup>th</sup> July 2018**

Focussed  
unannounced  
inspection

28<sup>th</sup> Sept  
Use of Resources

22<sup>nd</sup> – 24<sup>th</sup> Oct  
Well-Led

25<sup>th</sup> – 27<sup>th</sup> Sept  
Acute Services

16<sup>th</sup> – 18<sup>th</sup> Oct  
Community  
Services

**2015**

**2017**

**2018**

**Sept to Oct 2018**



# Services inspected

## Acute

- Urgent & Emergency Services
- Medical Care
- Maternity
- Children & Young People

## Community

- Children & Young People



**NHS**  
The Rotherham  
NHS Foundation Trust

# Overall Position - breakdown of ratings

- 1 ● Outstanding
- 45 ● Good
- 16 ● Requires Improvement
- 2 ● Inadequate

# Headlines from re-inspection

Some real positives

Our People, Digital, MDTs

Some real progress

C&YP services

Some real challenges

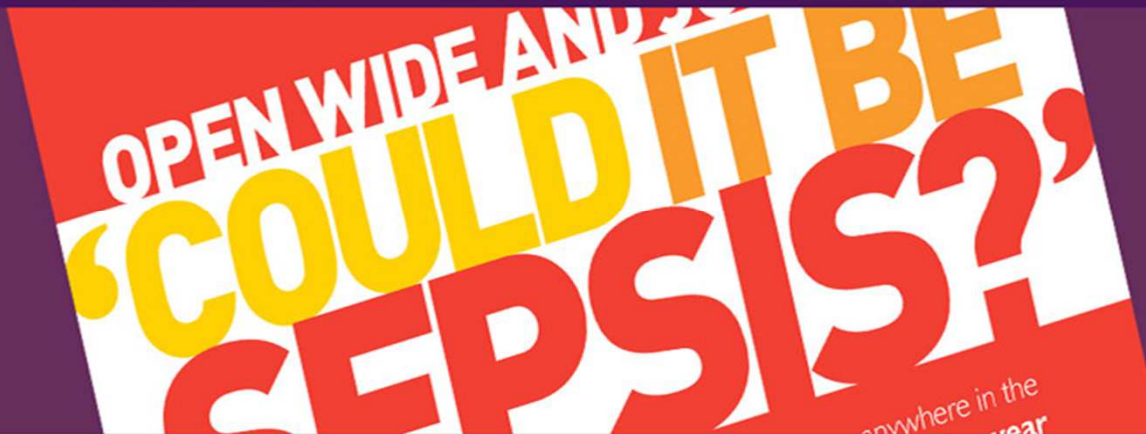
Urgent & Emergency Services

Some ongoing issues

Mandatory training, risks, incidents

## Some examples of positive findings

- Infection Control – Wards & dept. visibly clean
- Sepsis – tool used, staff had access to guidance & pathway
- MDT working – good throughout the Trust



## Some examples of positive findings

- Caring staff – privacy & dignity maintained, compassionate
- Outliers – good arrangements, daily reviews
- National recognition – acupin therapy



# Outstanding Practice

- Digital:
  - innovative use of technology
  - Award-winning, in-house SEPIA system
  - Support clinical and operational staff



# Great people

## Caring

We have some great people  
who really care



The Rotherham  
NHS Foundation Trust



# Great people

## Compassionate

People showed compassion,  
dignity, support for patients



The Rotherham  
NHS Foundation Trust



# Great people

## Open

People were open, honest,  
shared information

NHS

The Rotherham  
NHS Foundation Trust





## Challenges and ongoing issues

- Raising concerns & escalation
- Urgent & Emergency Services
- Staffing
- Medicines management
- Safeguarding
- Training
- Risks

## Progress made since inspection

- Staffing
- Training & development
- Leadership & support
- Safety & governance



# Progress made since inspection

## *CQC Inspection Report states:*

*“In response to our inspection and subsequent enforcement action, the executive leadership of the trust, senior leadership team and management within the department had worked together to formulate and deliver an immediate short-term solution to our concerns. They had also formulated short, medium and long-term plans to meet the requirements of our enforcement notice.”*



# Consolidated ratings in 2017

## Hospital

	Safe	Effective	Caring	Responsive	Well led
<b>Urgent &amp; Emergency Services</b>	Requires Improvement	Requires Improvement	Good	Requires Improvement	Requires Improvement
<b>Medical Care</b>	Requires Improvement	Requires Improvement	Good	Good	Good
<b>Surgery</b>	Good	Good	Good	Good	Good
<b>Critical Care</b>	Good	Good	Good	Good	Requires Improvement
<b>Maternity and gynaecology</b>	Requires Improvement	Good	Good	Good	Requires Improvement
<b>Children and young people</b>	Good	Requires Improvement	Good	Good	Requires Improvement
<b>End of life care</b>	Good	Requires Improvement	Good	Good	Good
<b>Outpatients and diagnostic imaging</b>	Good	(Inspected not rated)	Good	Good	Good

## Community

	Safe	Effective	Caring	Responsive	Well led
<b>Adults</b>	Good	Requires Improvement	Good	Good	Requires Improvement
<b>Children &amp; young people</b>	Requires Improvement	Requires Improvement	Good	Requires Improvement	Requires Improvement
<b>Inpatients</b>	Good	Good	★ Outstanding	Good	Good
<b>End of life Care</b>	Good	Requires Improvement	Good	Good	Requires Improvement
<b>Dental</b>	Good	Good	Good	Good	Good

# Consolidated ratings in 2019

## Hospital

	Safe	Effective	Caring	Responsive	Well led
<b>Urgent &amp; Emergency Services</b>	Inadequate	Requires Improvement	Requires Improvement	Requires Improvement	Inadequate
<b>Medical Care</b>	Requires Improvement	Good	Good	Good	Requires Improvement
<b>Surgery</b>	Good	Good	Good	Good	Good
<b>Critical Care</b>	Good	Good	Good	Good	Requires Improvement
<b>Maternity*</b>	Good	Good	Good	Requires Improvement	Requires Improvement
<b>Children and young people</b>	Good	Good	Good	Good	Good
<b>End of life care</b>	Good	Requires Improvement	Good	Good	Good
<b>Outpatients and diagnostic imaging</b>	Good	(Inspected not rated)	Good	Good	Good

## Community

	Safe	Effective	Caring	Responsive	Well led
<b>Adults</b>	Good	Requires Improvement	Good	Good	Requires Improvement
<b>Children &amp; young people</b>	Requires Improvement	Requires Improvement	Good	Good	Requires Improvement
<b>Inpatients</b>	Good	Good	★ Outstanding	Good	Good
<b>End of life Care</b>	Good	Requires Improvement	Good	Good	Requires Improvement
<b>Dental</b>	Good	Good	Good	Good	Good

\*gynaecology not included

# Overall ratings 2019



The Rotherham  
NHS Foundation Trust

	Safe	Effective	Caring	Responsive	Well led	Overall
<b>Hospital Overall - 2019</b>	Requires Improvement	Requires Improvement	Good	Requires Improvement	Requires Improvement	Requires Improvement

	Safe	Effective	Caring	Responsive	Well led	Overall
<b>Community Overall - 2019</b>	Good	Requires Improvement	Good	Good	Requires Improvement	Requires Improvement

	Safe	Effective	Caring	Responsive	Well led	Overall
<b>Trust Overall - 2019</b>	Requires Improvement	Requires Improvement	Good	Good	Requires Improvement	Requires Improvement

# Summary of Must Do (47) and Should Do (27)



The Rotherham  
NHS Foundation Trust

Service		Must Do	Should do
Hospital	Trust Level	7	3
	Urgent and Emergency Care	12	10
	Medical Care	11	9
	Surgery		
	Critical Care		
	Maternity	9	2
	Children and Young People	4	3
	End of Life Care		
	Outpatients and diagnostic imaging		
Community	Community adults		
	Community end of life care		
	Community inpatients		
	Community Children and Young People	7	8
	Community Dental		
<b>TOTAL OVERALL</b>		<b>47</b>	<b>27</b>



The Rotherham  
NHS Foundation Trust

# Our aim for the future

## Ambitious

Strive for good and outstanding

## Caring

For our patients and each other

## Together

We all have a role to play



# Any questions?

