

Operational Executive – 3 May 2019

Strategic Clinical Executive – 8 May 2019

GP Members Committee (GPMC) – 26 June 2019

Clinical Commissioning Group Governing Body - 3 July 2019

Proposal to relocate Ophthalmology Outpatients to the Rotherham Community Centre

Lead Executive:	Ian Atkinson, Deputy Chief Officer
Lead Officer:	Joanne Martin, Senior Service Improvement Manager
Lead GP:	Dr Anand Barmade, GP clinical lead

Purpose:

This proposal seeks approval to re-locate the ophthalmology outpatient department from Rotherham Hospital to the Rotherham Community Health Centre (RCHC).

Background:

Rotherham Community Health Centre is a purpose built medical facility in the heart of Rotherham town centre and was originally built to house the walk-in centre, GP practice, dental services and community/outpatient facilities.

Since November 2015 to the present day, a number of services have closed or merged into existing provision and relocated to The Rotherham Hospital main site, leaving the building approximately two thirds empty.

November 2015	Chantry Bridge, GP Practice ceased as a result of Care UK giving notice
April 2017	Sexual Health Service merged back into TRFT
July 2017	Walk –in –Centre closed
March 2019	Diagnostic Service merged back into TRFT as a result of Care UK giving notice

In various groups, RCCG has received feedback that Rotherham Community Health Centre should be reutilised predominantly because of its easy access. In November 2018, a small team of estates advisors from across the Rotherham place, started to consider how the building could be utilised more effectively, given its prime location in the centre of Rotherham.

As part of this process five options were considered as part of options appraisal. The recommended option, was to relocate ophthalmology outpatient services and orthotics, subject to capital investment being achieved and the flexibility from the landlord and NHS Property Services to upgrade the building to enable these services to relocate. Following exploratory design discussions it was identified that it would not be feasible to include orthotics into the plans and therefore RCCG and The Rotherham

Foundation Trust (TRFT) commenced a process to determine the feasibility of relocating the ophthalmology outpatient department. This would reduce the patient footfall at TRFT by approximately 48,000 per annum (which will be higher as many patients are accompanied to their appointments).

Analysis of key issues and of risks

This proposal seeks to reconfigure the Ophthalmology outpatient department from TRFT to the RCHC. This relocation is essential for the following reasons:

- Amalgamate the service into one bringing together the existing work force
- Meet CQC requirements, splitting children and adults
- Ensuring the estate is fit for purpose to meet future capacity
- Increase footfall into Rotherham's town centre, in keeping with the Rotherham place plan 'one estate' strategy
- Respond to the Rotherham public request to reutilise this central, good quality facility

The proposed move is part of a wider strategy to align TRFT services across the acute footprint and particularly enabling the movement of gynaecology services to facilitate the demolition of Greenoaks.

Patient, Public and Stakeholder Involvement:

Ophthalmology is one of the highest attending specialties at TRFT. Patients using the ophthalmology service frequently complain about patient parking at the hospital from difficulty in finding spaces to the distance from the car park to the ophthalmology service.

To meet the national guidance requirements it is proposed that the activity undertaken is appropriate for and proportionate to the size and level of change. A change of location is seen as a variation of service.

It is therefore proposed that we engage the current service users in the following ways:

- Undertake surveys with patients in the department
- Have a stand in the main reception of TRFT outlining the plans and asking for comments
- Utilising social media to undertake surveys

An action plan has been developed to help target key audiences to understand the changes to the service, when the change will take place and what it means to them.

Our plan ensures we will:

- Proactively and effectively communicate the change to the service and what it means to individuals and staff.
- Develop effective two-way opportunities where we share information, we listen and respond, and are visible.
- Identify relevant and timely tactics with key audiences and stakeholders.

Equality Impact:

An equality impact assessment has been undertaken and it was felt that there is minimal impact on patients being disadvantaged by the new location.

The service change has been suggested as Level 2 and has been indicated at this stage the following reasons:

- Not all the population will be impacted
- No changes to the service will be made
- The location is 2 miles from the current location and offers better public transport links and parking

Financial Implications:Capital

It is anticipated that the overall capital scheme will cost £750,000. This includes all costs including the design costs and TRFT recognise these costs and have incorporated in the TRFT 2019-20 capital programmes.

Recurrent

It is expected that on-going recurrent costs with RCHC (Property Services) and TRFT will be cost neutral.

Indicative costs are as follows:-

RCHC market rent	£219,855
RCHC service charge	£162,918
Total cost	£382,773
Current CCG void cost for RCHC	-£263,000
Current FM costs for ophthalmology & Greenoaks	-£45,000
Current capital charges released	-£51,000
Total additional cost to current	£23,773

This does not include the current cost of the diagnostic area at RCHC (£108,000) and assumes the current cost is unchanged. It is suggested that the proposed service charge costs are negotiated with Property Services to facilitate this move financially. If this is not feasible there is a cost pressure of £23,773 for TRFT.

Human Resource Implications:

There will be a need to relocate staff from TRFT to RCHC which TRFT will need to consider as part of this scheme.

Procurement Advice:

N/A

Data Protection Impact Assessment

N/A

Approval history:

OE supported this proposal on 3 May 2019

SCE supported this proposal on 8 May 2019
GP members supported this proposal on 26 June 2019
TRFT are also considering this proposal as part of their governance processes it will be presented to their board in July 2019

Recommendations:

It is recommended that the proposal to relocate ophthalmology services to RCHC is approved subject to TRFT board approval in July 2019.

Paper is for Approval