

Consultative Committee

DONCASTER SHEFFIELD AIRPORT CONSULTATIVE COMMITTEE

11 APRIL 2019

PRESENT: Alan Tolhurst OBE (Chair)
V Alty (Doncaster Sheffield Airport), A Bosmans (FODSA), Councillor M Cooper (Doncaster MBC), Councillor M Greenhalgh (Doncaster MBC), M McGuire (Office of Caroline Flint MP), County Councillor C Pearson (North Yorkshire County Council), A Shirt (Committee Secretary), K Stow (Peel Airports Management) and Y D Woodcock (Ex-Officio)

Noise Monitoring & Environmental Sub-Committee representatives:-
Town Councillor A Cropley (Bawtry Town Council),
Parish Councillor N McCarron (Blaxton Parish Council) and
Parish Councillor J Worthington (Cantley with Branton Parish Council)

Apologies were received from: Councillor S Cox (Doncaster MBC), Councillor R Franklin (Barnsley MBC), Councillor D Lelliott (Rotherham MBC), Councillor J Milne (West Lindsey District Council), Councillor B Mordue (Doncaster MBC), P Nears (Peel Holdings (Management Ltd)), Councillor D Pidwell (Bassetlaw District Council), Councillor M Quigley MBE (Nottinghamshire County Council), A Rutherford (Doncaster Chamber of Commerce), M Di Salvatore (West Lindsey District Council) and Councillor I Saunders (Sheffield City Council)

1 WELCOME, INTRODUCTIONS AND APOLOGIES FOR ABSENCE

A Tolhurst welcomed Members to the April meeting of the Airport Consultative Committee (ACC). An extended welcome went to Kate Stow, Marketing and Corporate Affairs Director, Peel Airports Management and to Verity Alty, Passenger Services Co-ordinator, Doncaster Sheffield Airport.

Members were informed that Kate had been invited to attend today's meeting to provide Members with an overview of DSA's draft Corporate Social Responsibility (CSR) report 2019.

Introductions were made and apologies for absence were noted as above.

2 ANNOUNCEMENTS

A Tolhurst informed Members that a statement had been issued by DSA on 3 April 2019 regarding Flybe operations at DSA. It was noted that DSA were working closely with Flybe and expected them to continue operating at DSA beyond the current summer and winter 2019/20 schedule.

Following the changes in ownership of Flybe to Connect Airways, the decision on whether the European Competition Panel would accept Connect Airways was currently unknown. The recent news regarding Flybe flights being cancelled due to crew shortages was a disappointing start for Connect Airways.

Following the worldwide grounding of Boeing 737 MAX 8 jets, it had been reported in this morning's news that there was now well over 30, 737 MAX 8 jets parked at an airfield in South California.

News had also emerged that Boeing had been threatened with litigation over the recent fatal crashes of two of its 737 MAX jets. With no indication when aviation authorities would allow the jets to recommence flying, airlines would be faced with reducing capacity or cancelling flights during the busy summer period.

Reports in the press were on the increase regarding passengers on flights being abusive, threatening, drunk or disorderly towards aircraft crews and other passengers, was worrying and unacceptable.

The Office for National Statistics (ONS) had announced that the population of England, which currently stands at 56 million could reach 60 million by 2029. ONS had issued warnings of strain on infrastructure, particularly transport.

3 MINUTES OF THE ANNUAL GENERAL MEETING HELD ON 24TH JANUARY 2019

RESOLVED – That the minutes of the ACC Annual General meeting held on 24th January 2019 be agreed as a correct record.

4 MINUTES OF THE ORDINARY MEETING HELD ON 24TH JANUARY 2019

RESOLVED – That the minutes of the ACC Ordinary meeting held on 24th January 2019 be agreed as a correct record.

5 MATTERS ARISING

i) Quarterly Newsletter

K Stow acknowledged the suggestion which had been made by Members at the January meeting for a quarterly newsletter to be produced setting out the developments and successes at the airport, which could be circulated to councillors, Parish / Town Councils and shared on social media etc.

K Stow added that discussion regarding the newsletter would be held in abeyance until the informal event with local representatives and stakeholders had been held on 2nd May 2019.

ii) DSA's Heritage Memorial Site

In response to Y Woodcock's suggestion for a notice to be installed in the Airport's Terminal Building to explain DSA's Heritage Memorial site - K Stow agreed to explore further. **ACTION: K Stow**

6 INFORMAL EVENT WITH LOCAL REPRESENTATIVES AND STAKEHOLDERS 2ND MAY 2019

K Stow informed Members that invites had been issued by email to Members of the ACC, Noise Monitoring & Environmental Sub-Committee and to Town and Parish Council Clerks, to attend an informal event on Thursday 2nd May 2019, commencing at 3:00 pm to 5:30 pm at the Mount Pleasant Hotel, Doncaster.

At the event, Members would hear from Board Members of the Peel Group and executive management team of the airport about the past year and outlook towards the future. At the event, Members views would be sought on a range of topics related to the airport through group conversation on the day.

Members were asked to send their RSVP to Rick O'Toole by 23rd April 2019.

Councillor Pearson highlighted that the event clashed with several local elections and the Tour de Yorkshire.

7 DSA'S DRAFT CORPORATE SOCIAL RESPONSIBILITY (CSR) REPORT 2019

K Stow provided Members with an overview of DSA's draft Corporate Social Responsibility (CSR) report 2019.

The report reflected the economic, community and environment contributions made by DSA.

Members welcomed the draft CSR report, commenting that the content was excellently presented.

In relation to surface access, A Bosmans commented that the new X6 bus service did not call at Rotherham. After discussion, it was agreed that A Bosmans would write to SYPTE to address his concerns.

Councillor Greenhalgh asked if information could be included within the report on the Mayflower 400 2020 celebrations. Following discussion, it was agreed that Councillor Greenhalgh would provide K Stow with information for inclusion within the report.

K Stow asked Members how the final report should be distributed. Following discussion, it was suggested that the report be made available in council buildings, local libraries, doctors surgeries and community centres.

A Bosmans stated that he could make all local Parish and Town Council Clerks aware of the report for inclusion in their community newsletters etc. Furthermore, he offered to circulate hard copies of the report, upon request from Parish and Town Council Clerks.

RESOLVED – That Members noted the draft DSA CSR report 2019.

8 UPDATE ON PASSENGERS WITH RESTRICTED MOBILITY (PRM) ACTIVITIES AT DSA

V Alty provided the Committee with an overview on the special assistance services provided to Passengers with Restricted Mobility (PRM) at DSA.

From 1st April 2018 to 31st March 2019, 12,196 passengers had requested assistance at DSA. This was a 3.3% increase compared to the assistance provided in the same period for 2017/18. 98.24% of passengers were assisted within 12 minutes of arrival at the airport.

In July 2018, DSA received a 'Very Good' rating in the Civil Aviation Authority (CAA) annual report on accessibility services provided by the UK's 30 top airports.

DSA had held a PRM open day to engage with local disability groups and to provide an overview of the facilities available at the airport.

Members were also informed that Hidden Disability Wristbands were able from the Airport's Assistance providers, which allowed passengers to discreetly show that they may require additional assistance throughout the airport.

A pre-bookable 'Quiet Room' was also available at DSA for passengers who may require a place for solitude.

In partnership with Doncaster Deaf School, frontline customer service staff at DSA would shortly receive British Sign Language training.

To comply with the revisions of the CAA's CAP1228 – Quality Standards under Regulation EC1107/2006, DSA was currently in the process of establishing an Accessibility Forum, which would be co-chaired by Ellen Shipley from Live Inclusive, Doncaster. The Forum would be consulted on a wide range of issues, from setting quality standards to reviewing the performance against the quality standards.

Following a question from Parish Councillor Worthington, it was noted that DSA did accept registered assistance dogs when travelling on approved airlines and routes.

Members thanked V Alty for her update.

RESOLVED – That Members noted the update.

9 AVIATION STRATEGY GREEN PAPER: AVIATION 2050 - THE GOVERNMENT'S PROPOSED LONG-TERM PLAN FOR THE FUTURE OF AVIATION

A Tolhurst informed the Committee that the DfT had recently published the 'Aviation Strategy Green Paper: Aviation 2050 – the Government's proposed long-term plan for the future of aviation' for consultation.

The proposed new framework sets out ways in which sustainable growth could be delivered through a partnership between the industry and the Government. The Strategy addresses growth, airspace modernisation, efficiency, noise, carbon emissions, air quality and community investment.

The consultation document set out proposals on seven strategic themes, namely:-

- Build a global and connected Britain
- Ensure aviation can grow sustainably
- Support regional growth and connectivity
- Enhance the passenger experience (this includes the Government's proposals for a Passenger Charter)
- Ensure a safe and secure way to travel
- Support General Aviation
- Encourage innovation and new technology

Given the wide breadth of issues covered within the Green Paper, Members agreed that the Committee should focus a consultation response on environmental issues, passenger experience and surface access.

Members further agreed that a DSA ACC response to the consultation be issued.

RESOLVED – That Members:-

- i) Provide their comments to the Committee Secretary on the Aviation Strategy Green Paper consultation document in relation to environmental issues, passenger experience and surface access.
- ii) Agreed that a DSA ACC response to the consultation be issued.

10 AIR SERVICES TO THE EU - WRITTEN STATEMENT TO PARLIAMENT FROM THE SECRETARY OF STATE FOR TRANSPORT

Members noted the Secretary of State for Transport's written statement to Parliament announcing a policy statement on the UK position on reciprocity of rights for airlines from EU countries, published on 7th March 2019.

RESOLVED – That the Secretary of State for Transport's written statement published on 7th March 2019 be noted by Members.

11 AIRPORT ACTIVITIES UPDATE REPORT

K Stow provided Members with confidential updates on aviation development and marketing activities taking place at DSA.

RESOLVED – That Members noted the updates.

12 DRAFT MINUTES OF THE NOISE MONITORING AND ENVIRONMENTAL SUB-COMMITTEE HELD ON 28TH MARCH 2019

In response to a question from Town Councillor Cropley, it was confirmed that the voluntary restrictions with regards to training flights, had become operational from 2nd January 2019, for a trial period of 12 months. This would be reviewed after 6 months of operation by the Noise Monitoring and Environmental Sub-Committee.

K Stow added that the voluntary restrictions had been a result of various conversations with A Tolhurst and with Members of both the Noise Monitoring and Environmental Sub-Committee and ACC.

RESOLVED – That the draft minutes of the Noise Monitoring and Environmental Sub-Committee held on 28th March 2019 be noted.

13 ANY OTHER BUSINESS

K Stow thanked Members of the ACC and FODSA for their continued support.

14 DATE AND TIME OF NEXT MEETING

RESOLVED – That the next meeting of the ACC will be held on Thursday 11th July 2019 at 10:00 am, in the Ambition Meeting Room, Heyford House, Doncaster Sheffield Airport.

CHAIR