

<h1>BRIEFING</h1>	TO:	Health and Wellbeing Board
	DATE:	11 th March 2020
	LEAD OFFICER	<p>Anne Marie Lubanski Strategic Director of Adult Social Care, Housing and Public Health Rotherham Metropolitan Borough Council</p> <p>Jo Hinchliffe Service Improvement & Governance Manager Rotherham Metropolitan Borough Council</p>
	TITLE:	Carers Framework for the Future 2020-21
Background		
1.1	Rotherham's Adult Social Care Pathways put the person at the centre of everything we do. For us to do our best work, every process, every interaction and every outcome must have the person at the core.	
1.2	On the 21 st October 2019 the service introduced new a way of working to ensure a consistent, robust and sustainable Pathway; meaning the people contacting us get access to support that builds on their strengths and enables them to achieve the best outcomes and live their best lives.	
1.3	Our work with carers is defined via a “sub-pathway” and this now needs to be introduced to staff and our partners so we have clear and transparent information available to all.	
1.4	Furthermore, now we have implemented the new pathway we need to review our Adult Social Care - Carer Assessment and Eligibility Policy Guidance for Carers . It was finalised 4.01.19 with a review date of July 2019. The document describes how Rotherham Council’s Adult Social Care will fulfil its legislative responsibilities as detailed in the Care Act 2014, to meet the eligible needs of adult carers with support needs.	
1.5	With the introduction of the sub-pathway and the need to review the Policy Guidance a programme of work has been devised to provide a framework for future work. This will ensure we deliver a quality customer journey and the right level of support for carers.	
Key Issues		
2.1	The Survey of Adult Carers in England 2018-19 is a national survey carried out by the NHS Digital for Health and Social Care. 362 out of a sample of 813 carers responded to the survey, which is a response rate of 44.5%.	
2.2	All local authorities with social services responsibilities are required to take part. The purpose of the survey is to find out; if services received by carers are helping them in their caring role, about the carer’s life outside of caring and carer’s perception of services provided to the cared for person.	
2.3	<p>Key findings:</p> <ul style="list-style-type: none"> 142 (40%) of carers told us that their caring roles had caused them financial difficulties. 	

<p>2.4</p>	<ul style="list-style-type: none"> • 81(23%) of the carers told us that they are not in paid employment with 65 (19%) of these stating this is due to their caring responsibilities. • 227 carers (66%) told us that they do some of the things they value or enjoy with their time but not enough. • 130 carers (36%) said that they have as much social contact as they want, 170 (47.5%) have some but not enough and 58 carers (16%) stated they have little social contact and feel socially isolated. • 207 carers (59%) stated that they have some control over their daily life but not enough. • 44% of carers said they feel they have some encouragement and support but not enough in their caring role with a further 18% stating that they receive none. • 39% of carers spend over 100 hours or more per week looking after the person they care for. <p>Carer Survey Recommendations:</p> <ol style="list-style-type: none"> 1. Develop processes to enable a smoother transition from children to adult services. 2. Develop consistency in our approach i.e. dedicated case worker from point of contact throughout. 3. Strengthen our information and advice offer to ensure it reaches its target audience and is fit for purpose. 4. Introduction of the TOM Model should ensure that advice and support is available before the situation becomes critical.
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Key Actions and Relevant Timelines

<p>4.1</p>	<p>The following key actions have been identified:</p> <ul style="list-style-type: none"> • Update the carer profile (Inc Young Carers) who are our carers? • Review of the current carer strategy – complete an impact assessment via focus group work. • Assistive Technology Offer - ensure carers are embedded with the strategic plans. • Assessment process reviewed to ensure the sub-pathway is pitched correctly. • Carer Journey – mapped to inform policy guidance changes. • Carers Centre - impact assessment. • Partnership Boards - review Terms of Reference and map to the carer strategy delivery. • Information Offer - scope it out. • Carer services - asset mapping of what is out there. • Activity and events planned for 2020-21. • Training prospectus refreshed for new financial year.
<p>4.2</p>	<p>To build on the scoping work it is preferable to bring together a Carers Project Group strategic in the first instance then supported by an operational group. Members would gather through March 2020 as per a business case to due to go to the Adult Social Care, Housing and Public Health Directorate Leadership Team on the 10th March. After which the project group will report into the Adult Social Care Project Assurance Meetings. An Implementation Plan will be presented for sign-off at the Project Assurance Meeting on the 19th March. Over and above this it is suggested the programme reports into Health and Wellbeing Board on a six-monthly basis.</p>

Recommendations

4.1 Note the update on the Carers Framework for the Future 2020-21.

4.2 Agree to receive six-monthly updates on the programme.