

Internal Audit Performance Indicators

Performance Indicator	Target	April to June 2023	July to August 2023
Draft reports issued within 15 working days of field work being completed.	90%	80%	100%
Chargeable Time / Available Time.	80%	83%	75%
Audits completed within planned time	90%	90%	88%
Client Satisfaction Survey.	100%	100%	100%

Comments received in the Client Satisfaction Surveys

Three surveys received during July and August.

Good

Discussion of gaps and able to direct to evidence to show how gaps have been met.

Prompt attention was given to my concerns and the audit was instigated quickly.

Professional, concise

Improvement needed

None.