

Questions to Transport Advisory Group – 6th March, 2024

Question 1 – Councillor Sheppard

Bus Operators – First and Stagecoach

I normally have a weekly pass but on a couple of recent occasions when the pass had expired, I purchased a £2 single ticket. On both occasions (once with First, once with Stagecoach) whilst my destination was very local, the ticket I was issued with stated the final destination possible. Could this be explained please as the fares above £2 are subsidised by taxpayers and on each journey, the fare to my destination would have been considerably less than that input into the system.

Response (Stagecoach):-

Reimbursement rates have already been agreed and are based on average fares. Ticket machines are set to show the furthest destination the customer can travel to for the fare paid. It has no impact on the funding received.