

Appendix 1 – Customer Case Studies

“Rebecca was a customer supported through the employment solutions service having spent over 3 years at home as a stay-at-home mother. Her confidence had dropped, and she did not know how to begin her journey back into employment. Becky accessed the Employment Solution service and is now a key member of the employment solutions team. Rebecca has now been with us now for over 3 years.”

“Due to the covid 19 pandemic, the HGV industry suffered a severe shortage in class 2 HGV drivers. The employment solutions team were able to respond to local demand and upskilled over 35 customers through training to give them the skills to gain employment in the HGV and haulage sector.

“Irena registered with the employment solutions service as a Ukrainian refugee to gain new skills for employment in the UK. With the support of the service Irena received support to set up her own self-employed cleaning company – Irena’s venture has now become very successful, and her company continues to thrive 4 years later”.

“The Employment Solutions service hosts biannual recruitment and networking events, connecting Rotherham residents with a wide range of support and job opportunities. These flagship events are now firmly established in the sector’s calendar and receive consistently positive feedback. These events are attended by an average of 350 residents per event, with an average of 45 stall holders providing a combination of vocational training opportunities and access to live job vacancies.”