ADULT SOCIAL CARE SUPPORTING INDEPENDENCE TEAM



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When you contact Adult Social Care, you may be referred to our Supporting Independence Team if we think you do not need ongoing services but could benefit from some short-term support. You can't refer yourself to the Supporting Independence Team directly.

After you are referred to the team, someone will contact you to discuss what support you need and develop a plan for how they can help you to maintain your independence.

The team primarily support people who do not meet the criteria for formal care and support but may benefit from intervention to prevent, reduce or delay the need for formal support in the future.

This might include:

- Support to access community services that reduce isolation, loneliness and provide links for practical support to maintain your health and wellbeing.
- Provision of assistive technology, equipment and digital solutions to promote choice and control and maintain your independence within your own home.
- Support with housing issues that are impacting on your health, wellbeing and independence to reduce the risk of homelessness.
- Access to enabling support and advice and information for people with a sensory impairment to support their independence and confidence at home.
- Support to access voluntary sector advice regarding benefits and support where you are suffering financial hardship.
- Support to access health and wellbeing groups which promote wellness and independence.
- Access to employment support where it is identified you would like to access volunteering, training or employment options.
- An urgent referral where there are safeguarding adult or children's concerns, or urgent social care intervention is required.

The team will complete a prevention assessment with you, to identify community assets and support to overcome barriers and maximise your wellbeing. The support you receive will be time limited and the length of time will depend on the reason you have been referred. Your allocated prevention worker will discuss this with you during your first visit.

Our Supporting Independence Team also provides tailored support for unpaid Carers and people with a sensory impairment.



What support can I access as an unpaid Carer?

Dedicated Cares Link Officers are responsible for providing information, advice and guidance for anyone who is an unpaid Carer. The Carers Link Officers support Carers to maintain their caring role through access to community resources, providing equipment and assistive technology and supporting with housing issues and financial wellbeing.

A Carers Link Officer will complete a Carers Assessment with you, to identify your needs, the impact caring has on your wellbeing and what support you need. They can also support you to access the Carers Emergency Scheme, which provides support if you are unable to provide care due to unforeseen circumstances or crisis.

What support is available for people with a sensory impairment?

Dedicated specialist sensory officers will support you if you have experienced sight and/or hearing loss that affects their daily life, including access to services, information, advice and support for you or someone you care for.

We will support you with becoming more independent. This may include the provision of specialist equipment or advice to help you with daily living tasks and communication. The team also works with a range of agencies and professionals including the voluntary and community sector to make sure you can access the right support.

How do I get in touch?

You cannot make a referral directly to the Supporting Independence Team. Referrals to the service should be made by contacting our Adult Contact Team on **01709 822330** or by email **ASC-CustomerContactTeam@rotherham.gov.uk**

Alternatively, you can go to the Council website **www.rotherham.gov.uk** and search for adult social care referral. You can then make a referral for yourself or someone else using the online form.

