

## Combined Summary of Responses Covering:

Survey Type/Period	Pages
Selective Licensing Consultation Response – January to March	1 - 88
Selective Licensing Consultation Response – June/July	89 - 157
Selective Licensing Consultation Response – Paper Surveys received out of June/July Consultation Period	158 – 205
South Yorkshire Mayoral Combined Authority (SYMCA) Response	205 – 207

# Selective Licensing Consultation Response – January to March

The Consultation has a dynamic structure meaning that the responses to individual questions will determine which questions each consultation respondent will subsequently be offered to complete. This will mean that some questions will have a higher number of respondents than others.

Some responses were also completed on paper survey forms, which followed a different structure.

The below report includes responses from the online survey, paper surveys received by 17<sup>th</sup> March, and any direct correspondence received.

Due to concerns regarding “Part 28 Question 01 (Q14)- Please select four outcomes which you consider to be a priority for a selective licencing scheme in your area from the following list:” the responses to this question have been removed from the consultation analysis and will not form part of this paper or form part of the decision-making process.

Please note Part 1 and Part 2 were Instructions for completing the survey and information on how the survey would work in terms of security and timing out if left inactive. These Parts are therefore not included in the analysis of Consultation responses.

## Part 3 – Relationship to the area

### Question 1 – P03 Q01 - Are you answering this consultation as a:

The first question asked respondents in what capacity were they were responding to the consultation. The split of the responses was as indicated in the table below. The overall number of responses received was **480**.

*Table 1 – P03 Q01 – Are you answering the consultation as:-*

Row Labels	Are you answering this consultation as a:	%
A landlord for the area	172	36%
A regular visitor in the area	120	25%
An owner occupier	113	24%
A private sector tenant	51	11%
A public sector tenant, for example a council tenant, housing association, charity	13	3%
A local business owner or service provider	4	1%
A landlord representative group	2	0%
A representative of a local organisation	2	0%
Residential property agent	2	0%
	1	0%
<b>Grand Total</b>	<b>480</b>	<b>100%</b>

The majority of responders were 'A landlord for the area', followed by 'A regular visitor in the area'. Note: any paper surveys received where the relation to the area was not clear were logged as 'A regular visitor in the area' which will skew the results for this group.

## Part 4 – Landlord Questions

Not all landlords responded to these questions as some completed a generic paper survey which did not have the tailored questions, which is why the number of responses is lower than the total number of responses to the consultation from Landlords.

### Question 1 – P04 Q01 - Do you live in one of the proposed Selective Licencing areas?

Table 2 - P4 Q01- Do you live in one of the proposed selective licencing areas?

Row Labels	Do you live in one of the proposed selective licencing areas ?	%
No	101	59%
Yes	42	24%
(blank)	29	17%
<b>Grand Total</b>	<b>172</b>	<b>100%</b>

The majority of landlords (59%) do not live in the proposed selective licensing areas, however there were a number of paper surveys where the question was left unanswered (17%).

### Question 2 – P04 Q02 - If Yes, Which area do you live in?

Table 3 – P04 Q02 - If Yes, Which area do you live in?

Row Labels	Count	%
Masbrough	12	29%
Eastwood	12	29%
Dinnington	8	19%
Brinsworth North		
East	5	12%
Thurcroft	4	10%
Parkgate	1	2%
<b>Grand Total</b>	<b>42</b>	<b>100%</b>

The majority of landlords who responded, and live within a proposed area, reside in Eastwood or Masbrough (29% each).

### Question 3 – P04 Q03 - Which proposed selective licencing area do you own and/or manage a property?

*Table 2 - P4 Q3 - In which proposed Selective Licensing Area do you own and/or manage a property?*

Row Labels	Count	%
Eastwood	45	31%
Masbrough	28	20%
Dinnington	26	18%
Parkgate	18	13%
Thurcroft	13	9%
Brinsworth North East	13	9%
<b>Grand Total</b>	<b>143</b>	<b>100%</b>

In terms of responses, Eastwood has been the proposed Selective Licensing area which has generated the most responses from Landlords at 45 or 31% of landlord responses.

## Question 4 – P04 Q04 How many properties do you currently own and/or manage in the proposed area?

*Table 3 – P4 Q04 – How many properties do you currently own and/or manage in the proposed area?*

Row Labels	Count	%
0	1	1%
01	83	58%
02-05	50	35%
06-20	6	4%
20-50	1	1%
50+	2	1%
<b>Grand Total</b>	<b>143</b>	<b>100%</b>

The distribution across the number of properties owned by landlords varies (0, 01, 02-05, 06-20, 20-50, 50+ plus), with most respondents falling into the "01" category (83 respondents) or 02-05 properties category (50 landlords). These two categories account for 93% of the landlords who responded to the consultation. There were landlords with more properties, for example two had 50+ properties.

Note one Landlord answered that they currently own and/or manage 0 properties in the proposed areas.

## Question 5 – P04 Q05 - How long have you been a landlord or agent in this area?

Table 4 – P04 Q05 How long have you been a landlord or agent in this area?

Row Labels	Count	%
Less than a year	6	4%
01-02 years	10	7%
03-04 years	27	19%
05-09 years	27	19%
10 years plus	73	51%
<b>Grand Total</b>	<b>143</b>	<b>100%</b>

- The total number of responses across all areas is 143.

## Question 6 – P04 Q06 - Are you a member of the National Residential Landlords Association (NRLA)?

Table 5 – P4 Q06 – Are you a member of the National Residential Landlords Association (NRLA)?

Row Labels	Count	%
No	104	73%
Yes	39	27%
<b>Grand Total</b>	<b>143</b>	<b>100%</b>

- **73%** of landlords (104) are not members of the National Residential Landlords Association (NRLA).
- **27%** of landlords (39) are members of the NRLA.
- The total number of respondents is 143.

## Part 5 – Landlord (Continued)

### Question 1 – P05 Q01 - With your tenants, do you:

This set of questions explored how the relationship between Landlords in the proposed Selective Licensing areas and prospective tenants are set up. Not all landlords responded to these questions which is why the number of responses is lower than the total number of responses to the consultation from Landlords.

*Table 6 – P05 Q02 – Provide a tenancy agreement?*

Row Labels	Count	%
Yes	142	99%
No	1	1%
<b>Grand Total</b>	<b>143</b>	<b>100%</b>

Most of the landlords report that they provide tenants with a tenancy agreement (99%). The total number of respondents is 143.

*Table 7 – P05 Q03 – Take a Deposit*

Row Labels	Count	%
Yes	106	74%
No	37	26%
<b>Grand Total</b>	<b>143</b>	<b>100%</b>

Most landlords (74%) operating in Selective Licensing areas report that they take deposits from prospective tenants. The total number of respondents is 143.



*Table 8 – P05 Q04 – Register that deposit with a national protection scheme*

Row Labels	Count	%
Yes	97	92%
No	9	8%
<b>Grand Total</b>	<b>106</b>	<b>100%</b>

Of those 106 landlords who take deposits from tenants, the majority report that they register these deposits with a national protection scheme.

*Table 9 – P05 Q05 – Ask tenants for references*

Row Labels	Count	%
Yes	127	89%
No	16	11%
<b>Grand Total</b>	<b>143</b>	<b>100%</b>

Most landlords who responded to this question said that they asked tenants for references. The total number of respondents is 143.

*Table 10 – P05 Q06 – Provide gas/electrical safety certificates*

Row Labels	Count	%
Yes	142	99%
No	1	1%
<b>Grand Total</b>	<b>143</b>	<b>100%</b>

The vast majority (99%) of landlords who responded to this question reported that they do provide their tenants with gas/electrical safety certificates.

*Table 11 – P05 Q07 – Provide them with an Energy Performance Certificate*

Row Labels	Count	%
Yes	141	99%
No	2	1%
<b>Grand Total</b>	<b>143</b>	<b>100%</b>

Most landlords operating in Selective Licensing areas (99%) also report that they provide an Energy Performance Certificate to tenants.

## Part 6 – Landlord Issues

### Question 1 – P06 Q01 - Have you encountered any of the following issues with your property/properties in the last 12 months?

This question was asked of landlords who rent out properties in the proposed Selective Licensing Areas. Landlords were able to select multiple issues that they had encountered.

*Table 12 – P06 Q01 - Have you encountered any of the following issues with your property/properties in the last 12 months?*

<b>Have you encountered any of the following issues with your property/properties in the last 12 months?</b>	<b>Count</b>	<b>%</b>
No Problems	77	39%
Tenants In Rent Arrears	24	12%
Your Tenants Not Looking After Your Property Including External Areas	19	10%
Problems With Waste e.g. Tenants Not Using the Bins / Fly Tipping on Your Land	18	9%
Difficulty Finding New Tenants	15	8%
Problems In a Neighbouring Property Affecting Your Property your Tenants	14	7%
Problems Evicting Tenants	11	6%
Difficulty Obtaining References for New Tenants	6	3%
Other	6	3%
Your Tenants Suffering from Poor Physical and or Mental Health	5	3%
Your Tenants Causing Anti-Social Behaviour	4	2%
<b>Total</b>	<b>199</b>	<b>100%</b>

In terms of responses, the most common by some way was - “No problems” at 77 responses and 39%. This does mean that there were 122 issues flagged by landlords. The top five issues were -

- **Tenants in Rent Arrears:** 12% (24 counts)
- **Tenants Not Looking After Property:** 10% (19 counts)
- **Problems with Waste:** 9% (18 counts)
- **Difficulty Finding New Tenants:** 8% (15 counts)
- **Problems in Neighbouring Property:** 7% (14 counts)

**Total responses: - 199 (100%)**

There was also an “Other” option to this question which allowed Landlords to mention issues not included in the list.

There were **7** responses which used the “Other” option. These responses are provided unedited in **Appendix 3a (ii)**.

The key themes from these responses can be summarised as:

**1. Tenant Issues:**

- Problems with a specific tenant who was evicted in 2024.
- Tenants not reporting issues and making changes to property which haven't been approved.
- Refusal of council inspections due to mistrust and misunderstanding.

**2. Council and Licensing Challenges:**

- Perception of the council administering a tax through the licensing scheme.
- Selective Licensing team inspections needing coordination with letting agents.

**3. Financial Strain:**

- Suggestion that the high costs of the Selective Licensing scheme leads to increased rents, making it difficult to find tenants.
- Concerns about the fairness of council tax charges on properties being renovated.

**4. Specific response relating to a Church's mission and their housing:**

- A very specific situation relating to a Church's goal to house tenants who assist with community work, which has faced challenges and hasn't been successful so far.

## Part 7 – Local to the area

The dynamic routing of the online survey is intended to route responders to questions which are relevant to them. Everyone who responded to Question 1 “Are you answering this consultation as” a private sector tenant, or a public sector tenant, for example a council tenant, housing association, charity, or A regular visitor in the area, or an owner occupier, or A representative of a local organisation will complete this section of the survey.

As some responders to the consultation completed this survey via a paper version they were able to respond to any questions.

### Question 1 – P07 Q01 - Do you live in one of the proposed selective licencing areas?

Table 13 – P07 Q01 (Do you live in one of the proposed selective licencing areas?)

Row Labels	Count	%
No	43	13.40%
Yes	278	86.60%
<b>Grand Total</b>	<b>321</b>	<b>100.00%</b>

By segmenting the results of this question with the results from Question 1 it is possible to see where these responses have come from.

Table 14 – P07 Q01 (Do you live in one of the proposed selective licencing areas?) Cross Tabulated with Question 1

Are you answering this consultation as a:	Yes	% Yes	No	% No	Total
An owner occupier	103	91%	10	9%	113
A regular visitor in the area	95	85%	17	15%	112
A private sector tenant	48	94%	3	6%	51
A landlord for the area	22	73%	8	27%	30

A public sector tenant, for example a council tenant, housing association, charity	10	77%	3	23%	13
A representative of a local organisation	0	0%	2	100%	2

The majority of respondents completing this section of the consultation live in one of the proposed selective licensing areas. The group with the highest percentage of living in the proposed Selective Licensing Areas was the Private Sector Tenants.

## Question 2 – P07 Q02 - Which area do you live in?

Table 15 – P07 Q02 (Which Area do you live in?)

Row Labels	Count	%
Eastwood	129	43.73%
Masbrough	103	34.92%
Brinsworth North East	32	10.85%
Dinnington	15	5.08%
Thurcroft	10	3.39%
Parkgate	6	2.03%
<b>Grand Total</b>	<b>295</b>	<b>100.00%</b>

The highest number of responses came from responders who lived in Eastwood (44%) followed by Masbrough (35%).

Table 16 - P07 Q02 - (Which area do you live in?) cross tabulated with Q1

Count	A landlord for the area	A private sector tenant	A public sector tenant, for example a council tenant, housing association, charity	A regular visitor in the area	An owner occupier	Grand Total
Brinsworth	2	13		2	15	32
North East		4	3	3	5	15
Dinnington	18	15	4	55	37	129
Eastwood	11	13	3	42	33	102
Masbrough		1			5	6
Parkgate		2			8	10
Thurcroft						
<b>Grand Total</b>	<b>31</b>	<b>48</b>	<b>10</b>	<b>102</b>	<b>103</b>	<b>294</b>

In terms of a summary of the responses to this question (and section of the consultation) by proposed Selective Licensing Area – as noted above responders to the online survey may not have been routed to this question.

#### Overall Totals:

- **Landlords:** 173
- **Landlord representative groups:** 2
- **Local business owners or service providers:** 4
- **Private sector tenants:** 51
- **Public sector tenants:** 13
- **Regular visitors:** 120
- **Representatives of local organisations:** 2
- **Owner occupiers:** 113
- **Residential property agents:** 2

### Question 3 – P07 Q03 - How long have you lived in this area?

Table 17 - P07 Q03 - How long have you lived in this area?

Row Labels	Count	%
Less than a year	5	2%
1-2 years	16	6%
3-4 years	25	9%
5-9 years	32	11%
10 years plus	204	72%
Grand Total	282	100%

The majority of the people who live in the proposed Selective Licensing areas have lived there for a long time. 10 years + was the most option with the highest number of responses.

### Question 4 – P07 Q04 - How long have you lived in your current home?

Table 18 - P07 Q04 - How long have you lived in your home?

Row Labels	Count	%
Less than a year	7	2%
1-2 years	22	8%
3-4 years	22	8%
5-9 years	36	13%
10 years plus	195	69%
Grand Total	282	100%

So similar, to the previous question, most of the respondents (more than 2/3rds) have lived in the same home for 10 years plus. This question will again be primarily being answered by people who have said that they live in the proposed Selective Licensing areas. The exception will be paper survey responses where dynamic routing through the survey is not possible.



## Question 5 – P07 Q05 - Do you intend staying in the area for the next five years?

Table 19 - P07 Q05 - Do you intend staying in the area for the next five years?

Row Labels	Count	%
I don't know	37	13%
No	15	5%
Yes	226	81%
<b>Grand Total</b>	<b>278</b>	<b>100%</b>

The majority who responded to this question intend to continue to live in the same area for the next five years.

## Question 6 – P07 Q06 - Which area do you wish to comment on?

Where responders answered that they didn't live in Selective Licensing Area, they were asked which proposed Selective Licensing area they wished to comment on.

Table 20 - P07 Q06 - Which area do you wish to comment on?

Row Labels	Count	%
Eastwood	20	49%
Brinsworth North		
East	6	15%
Parkgate	5	12%
Masbrough	5	12%
Dinnington	4	10%
Thurcroft	1	2%
<b>Grand Total</b>	<b>41</b>	<b>100%</b>

Almost half (49%) of all respondents to this question wanted to respond on Eastwood.

## Part 8 – Local to the area (Continued)

Question 1 – Do you agree or disagree with the following statements:

Question 2 - P08 Q02 - 'Landlords and agents should be responsible for maintaining their properties in a safe condition'

Table 21 - P08 Q02 - Do you agree or disagree that Landlords and agents should be responsible for maintaining their properties in a safe condition cross tabulated with area indicated at both P07 02 and P07 06.

	Brinsworth North East	%	Dinnington	%	Eastwood	%	Masbrough	%	Parkgate	%	Thurcroft	%	Grand Total	%
<b>Strongly agree</b>	26	81%	9	64%	47	41%	56	61%	6	100%	7	70%	151	56%
<b>Agree</b>	6	19%		0%	33	29%	20	22%		0%	2	20%	61	23%
<b>Neutral</b>		0%		0%	6	5%	3	3%		0%	1	10%	10	4%
<b>Disagree</b>		0%		0%	12	11%		0%		0%		0%	12	4%
<b>Strongly disagree</b>		0%	5	36%	16	14%	13	14%		0%		0%	34	13%
<b>Grand Total</b>	32	100%	14	100%	114	100%	92	100%	6	100%	10	100%	268	100%

Responders against most areas tend to agree or strongly agree that landlords should be responsible for maintaining their properties in a safe condition. Overall, 79 % agreed or strongly agreed with this statement. Individual areas tended to vary from this average where there were lower numbers of responses.

### Question 3 - P08 Q03 -Landlords and agents should be responsible for maintaining the outside of their properties in a good condition.

Table 22 - P08 Q03 Do you agree or disagree that landlords and agents should be responsible for maintaining the outside of their properties in a good condition.

Row Labels	Brinsworth North East		Dinnington		Eastwood		Masbrough		Parkgate		Thurcroft		Total Count	Total %
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%		
Strongly agree	19	59%	8	57%	38	33%	48	50%	5	83%	6	60%	124	45%
Agree	7	22%	1	7%	28	24%	13	14%	1	17%	2	20%	52	19%
Neutral	3	9%		0%	14	12%	9	9%		0%	1	10%	27	10%
Disagree	1	3%		0%	16	14%	5	5%		0%		0%	22	8%
Strongly disagree	2	6%	5	36%	19	17%	21	22%		0%	1	10%	48	18%
Grand Total	32		14		115		96		6		10		273	100%

The majority (64%) of responders agree or strongly agree with the statement that landlords should be responsible for maintaining the outside of their properties in a good condition. Repondees for Eastwood are slightly less likely to agree – Eastwood (57%) agree or strongly agree.

## Question 4 - P08 Q04 - Landlords and agents should be responsible for taking action against tenants who cause a nuisance or antisocial behaviour

Table 23 - P08 Q04 - Do you agree or disagree that Landlords and agents should be responsible for taking action against tenants who cause a nuisance or antisocial behaviour

Column Labels	Brinsworth North East	%	Dinnington	%	East wood	%	Masbrough	%	Par kgat e	%	Thurcroft	%	Total Count	%
<b>Strongly agree</b>	19	59%	7	50%	31	26%	45	47%	6	100%	9	90%	117	42%
<b>Agree</b>	5	16%	2	14%	16	14%	11	11%		0%	1	10%	35	13%
<b>Neutral</b>	4	13%		0%	9	8%	5	5%		0%		0%	18	7%
<b>Disagree</b>	2	6%		0%	21	18%	7	7%		0%		0%	30	11%
<b>Strongly disagree</b>	2	6%	5	36%	41	35%	28	29%		0%		0%	76	28%
<b>Grand Total</b>	32	100%	14	100%	118	100%	96	100%	6	100%	10	100%	276	100%

Across all areas, on average 55% either agree or strongly agree that Landlords should be responsible for taking action against tenants who cause a nuisance or anti-social behaviour. There were bigger differences between the different SL areas. Eastwood was markedly different to the other proposed SL areas where only 40% agreed (or strongly agreed) that landlords or agents should be responsible for taking action against tenants who cause a nuisance or anti-social behaviour.

## Question 5 – P08 Q05 -Have you witnessed private landlords not responsibly managing properties/tenants in this area?

Table 24 P08 Q05 - Have you witnessed private landlords not responsibly managing properties / tenants in this area?

	Brinsworth North East		Dinnington		Eastwood		Masbrough		Parkgate		Thurcroft		Total Count	Total %
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%		
No	26	81%	10	71%	90	78%	80	86%	1	17%	5	50%	212	79%
Yes	6	19%	4	29%	25	22%	13	14%	5	83%	5	50%	58	21%
Grand Total	32	100%	14	100%	115	100%	93	100%	6	100%	10	100%	270	100%

Across all areas on average 79% of the people who responded to this question have not witnessed landlords not responsibly managing their properties or tenants.

There is some variation in responses by proposed Selective Licensing area, Parkgate and Thurcroft have significantly higher levels of people who have witnessed landlords not being responsible (Parkgate 83% and Thurcroft 50%). Though there are relatively fewer responses for these two areas (Parkgate 6 responses and Thurcroft 10 responses).

## Part 9 – Local to the area issues

### Question 1 – P09 Q01 - Have you ever been the victim of or witnessed antisocial behaviour in the area?

Table 25 - P09 Q01 - Have you ever been the victim of or witnessed antisocial behaviour in the area? Cross tabulated with P07 Q02 and P07 Q06.

Row Labels	Brinsworth North East		Dinnington		Eastwood		Masbrough		Parkgate		Thurcroft		Grand Total	
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%
No, I have not been a victim and a witness of anti-social behaviour	20	63%	7	50%	8	70%	76	75%	1	17%	2	20%	194	67%
Yes, I have been a victim and a witness of anti-social behaviour	3	9%	2	14%	7	6%	7	7%	1	17%	1	10%	21	7%
Yes, I have been a victim of anti-social behaviour	1	3%	1	7%	8	6%	4	4%	1	17%	2	20%	17	6%
Yes, I have witnessed anti-social behaviour	8	25%	4	29%	23	18%	15	15%	3	50%	5	50%	58	20%
Grand Total	32	100%	14	100%	12	100%	102	100%	6	100%	10	100%	290	100%

The positive story here is that 67% of responders to this question have not been a victim of or witnessed anti-social behaviour. Parkgate and Thurcroft had the highest % of responders who had witnessed Anti-social behaviour (but note these areas had low numbers of responders). The areas where there were lowest % of responders who had witnessed Anti-social behaviour were Masbrough (15%) and Eastwood (18%).

### Question 2 - P09 Q02 - Do you believe the antisocial behaviour was caused by individuals local to the area?

Where responders to P09 Q01 had responded that they had seen or had been a victim of anti-social behaviour a follow up question was posed. If responders hadn't seen or experienced Anti-social Behaviour this question was skipped.

Table 26 - P09 Q02 - Do you believe the antisocial behaviour was caused by individuals local to the area? Cross tabulated with P07 Q02 and P07 Q06.

Row Labels	Brinsworth North East		Dinnington		Eastwood		Masbrough		Parkgate		Thurcroft		Total Count	Total %
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%		
I don't know	4	29%		0%	23	32%	20	45%	2	40%	2	25%	51	34%
No	1	7%		0%	26	36%	9	20%		0%		0%	36	24%
Yes	9	64%	7	100%	24	33%	15	34%	3	60%	6	75%	64	42%
Grand Total	14	100%	7	100%	73	100%	44	100%	5	100%	8	100%	151	100%

42% of responders to this question thought the anti-social behaviour they had seen or experienced had been caused by people local to the area.

The proposed Selective Licensing areas where this was highest were Dinnington (100%), Thurcroft (75%) and Brinsworth North East (64%).

## Part 10 – Private Rented Tenants

The next section of the consultation was designed to be completed by Private Rented Tenants and attempts to understand how the relationship between tenants and private landlords works in the proposed Selective Licensing areas.

### Question 1 – P10 Q01 - Is your home maintained to a good standard by your landlord?

Table 27 - P10 Q01 - Is your home maintained to a good standard by your landlord? Cross-tabulation with P03 Q01 = Private Sector Tenant and with P07 Q02 and P07 Q06.

Row Labels	Brinsworth North East		Dinnington		Eastwood		Masbrough		Parkgate		Thurcroft		Total Count	Total %
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%		
No	1	8%		0%		0%	3	27%	1	100%		0%	5	11%
Yes	12	92%	4	100%	13	100%	8	73%		0%	2	100%	39	89%
Grand Total	13	100%	4	100%	13	100%	11	100%	1	100%	2	100%	44	100%

There were only 44 responses to this question.

### Question 3 - P10 Q03 - When you started your tenancy, did your landlord provide you with a tenancy agreement?

Table 28 - P10 Q03 - Did your landlord provide you with a tenancy agreement?

Row Labels	Brinsworth North East		Dinnington		Eastwood		Masbrough		Parkgate		Thurcroft		Total Count	Total %
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%		
Yes	13	100%	4	100%	13	100%	11	100%	1	100%	2	100%	44	100%
Grand Total	13	100%	4	100%	13	100%	11	100%	1	100%	2	100%	44	100%

All private rented tenants who responded to the consultation (44) said they had received a tenancy agreement from their landlord.



## Question 4 – P10 Q04 - When you started your tenancy, did your landlord take a deposit from you?

Table 29 - P10 Q04 - When you started your tenancy agreement did your landlord take a deposit from you?

Row Labels	Brinsworth North East		Dinnington		Eastwood		Masbrough		Parkgate		Thurcroft		Total Count	Total %
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%		
No		0%	4	100%	3	23%	5	45%		0%		0%	12	27%
Yes	13	100%		0%	10	77%	6	55%	1	100%	2	100%	32	73%
Grand Total	13	100%	4	100%	13	100%	11	100%	1	100%	2	100%	44	100%

Across all areas around three quarters of the private sector tenants reported that they had been asked for a deposit by their landlord. In Masbrough this drops to only 55%. The other areas have higher proportions of people being asked for for a deposit, though as mentioned before some areas have low levels of responses from private sector tenants.

## Question 5 - P10 Q05 - When you started your tenancy did your landlord ask you for references?

Table 30 - P10 Q05 - When you started your tenancy did your landlord ask you for references?

Row Labels	Brinsworth North East		Dinnington		Eastwood		Masbrough		Parkgate		Thurcroft		Total Count	Total %
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%		
No	1	8%	4	100%		0%	5	45%	1	100%	1	50%	12	27%
Yes	12	92%		0%	13	100%	6	55%		0%	1	50%	32	73%
Grand Total	13	100%	4	100%	13	100%	11	100%	1	100%	2	100%	44	100%

Similar to the question above on deposits, around three quarters of the tenants who responded to this question said their landlord had asked them for references. Thurcroft and Masbrough have the lowest percentages being asked for references (though there are not many responses for Thurcroft) Both Brinsworth and Eastwood have the highest percentages being asked for references.

## Question 6 - P10 Q06 - In your experience, do all landlords take action against tenants who cause a nuisance or antisocial behaviour?

Table 31 - P10 Q06 - In your experience, do all landlords take action against tenants who cause a nuisance or antisocial behaviour?

	Count Brinsworth North East	Dinnington	Eastwood	Masbrough	Parkgate	Thurcroft	% Brinsworth North East	Dinnington	Eastwood	Masbrough	Parkgate	Thurcroft	Total Count	Total %
Row Labels														
I don't know	9		8	6	1	1	69%	0%	62%	55%	100%	50%	25	57%
No	1		2			1	8%	0%	15%	0%	0%	50%	4	9%
Yes	3	4	3	5			23%	100%	23%	45%	0%	0%	15	34%
Grand Total	13	4	13	11	1	2	100%	100%	100%	100%	100%	100%	44	100%

Overall, the respondents to this question were unsure on how to answer this question and the most common response was “I don’t know”.

The area which had the highest % positive responses was Dinnington, however there were only 4 responses. The area with the lowest % positive responses is Thurcroft.

## Part 11 – Private Tenants (Continued)

### Question 3 – P11 Q03 - If you have problems with your tenancy, would you know how to approach your landlord:-

Table 32 - P11 Q03 - If you have problems with your tenancy would you know how to approach your landlord?

	Brinsworth North East		Dinnington		Eastwood		Masbrough		Parkgate		Thurcroft		Total Count	Total %
Row Labels	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%		
No	1	8%		0%		0%		0%		0%		0%	1	2%
Yes	12	92%	4	100%	13	100%	11	100%	1	100%	2	100%	43	98%
Grand Total	13	100%	4	100%	13	100%	11	100%	1	100%	2	100%	44	100%

Probably as expected, a significant majority of private tenants knew how to contact their landlords if they had a problem.

### Question 4 – P11 Q04 - If you have problems with your tenancy, would you know how to approach the environmental health department?

Table 33 - P11 Q04- If you have problems with your tenancy, would you know how to approach the environmental health department?

	Brinsworth North East		Dinnington		Eastwood		Masbrough		Parkgate		Thurcroft		Total Count	Total %
Row Labels	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%		
No	6	46%		0%	6	46%	4	36%	1	100%	2	100%	19	43%
Yes	7	54%	4	100%	7	54%	7	64%		0%		0%	25	57%
Grand Total	13	100%	4	100%	13	100%	11	100%	1	100%	2	100%	44	100%

The majority of respondents did know how to contact the environmental health department (57% of all private rented tenants). In both Parkgate and Thurcroft all respondents didn't know how to contact environmental health, though as mentioned with some of the other questions in this section there were low numbers of responses (Parkgate = 1 and Thurcroft = 2).

## Question 5 – P11 Q05 - If you have problems with your tenancy, would you know how to approach Rotherham Council?

Table 34 - If you had problems with your tenancy would you know how to approach Rotherham Council?

Row Labels	Column Labels Brinsworth North East		Dinnington		Eastwood		Masbrough		Parkgate		Thurcroft		Total Count	Total %
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%		
No	3	23%		0% 100	3	23%	3	27%	1	100%	2	100%	12	27%
Yes	10	77%	4	%	10	77%	8	73%		0%		0%	32	73%
Grand Total	13	100%	4	100%	13	100%	11	100%	1	100%	2	100%	44	100%

The majority (73%) of the private sector tenants who responded to the Selective Licensing Consultation knew how to contact the council. As with the previous question, in both Parkgate and Thurcroft all respondents didn't know how to contact the council, though again there were low numbers of responses in these areas (Parkgate = 1 and Thurcroft = 2).

## Question 6 – P11 Q06 - If you have problems with your tenancy, would you know how to approach Citizens Advice?

Table 35 - P11 Q06 - If you had problems with your tenancy would you know how to approach Citizens Advice?

	Brinsworth North East		Dinnington		Eastwood		Masborough		Parkgate		Thurcroft		Total Count	Total %
Row Labels	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%		
No	3	23%		0%	3	23%	1	9%		0%	1	50%	8	18%
Yes	10	77%	4	100%	10	77%	10	91%	1	100%	1	50%	36	82%
Grand Total	13	100%	4	100%	13	100%	11	100%	1	100%	2	100%	44	100%

Overall, most tenants knew how to get in touch with Citizens Advice for support with their tenancy (82%). Thurcroft was the one proposed Selective Licensing area where the % tenants who didn't know how to get in touch with Citizens Advice was higher (50%) but this was driven by low numbers responding to the question (2 responders).

## Question 7 – P11 Q07 - If you have problems with your tenancy, would you know how to approach your local Ward Member?

Table 36 - P11 Q07 If you were having problems with your tenancy would you know how to approach your local Ward member?

	Brinsworth North East		Dinnington		Eastwood		Masborough		Parkgate		Thurcroft		Total Count	Total %
Row Labels	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%		
No	9	69%	4	100%	10	77%	7	64%	1	100%	2	100%	33	75%
Yes	4	31%		0%	3	23%	4	36%		0%		0%	11	25%
Grand Total	13	100%	4	100%	13	100%	11	100%	1	100%	2	100%	44	100%

Generally, Tenants did not know how to contact their local Ward member – with only 25% saying they would know how to get in touch with their ward member. Masbrough and Brinsworth were slightly above this, at 36% and 31% respectively.

**Question 8 – P11 Q08 - If selective licencing was to go ahead, there is a possibility that some private sector landlords would look to increase rent levels. Would you support selective licencing if it meant your rent may increase?**

*Table 37 - P11 Q08 - Would you support Selective Licensing even if it meant your rent may increase?*

	Brinsworth North East		Dinnington		Eastwood		Masbrough		Parkgate		Thurcroft		Total Count	Total %
Row Labels	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%		
no	13	100%	4	100%	11	85%	10	91%	1	100%	1	50%	40	91%
yes		0%		0%	2	15%	1	9%		0%	1	50%	4	9%
<b>Grand Total</b>	<b>13</b>	<b>100%</b>	<b>4</b>	<b>100%</b>	<b>13</b>	<b>100%</b>	<b>11</b>	<b>100%</b>	<b>1</b>	<b>100%</b>	<b>2</b>	<b>100%</b>	<b>44</b>	<b>100%</b>

The majority (91%) of the private sector tenants who responded to this question said that they would not support selective licensing if it meant their rent would increase. This was also the case when disaggregating to all the individual proposed Selective Licensing areas.

**Question 10 – P11 Q10 - How much would you be prepared to pay extra a week?**

*Table 38 -P11 Q10 - How much would you be prepared to pay extra?*

Row Labels	Count	%
£1-£5	1	20%

£6-£10	2	40%
£10 plus	2	40%
<b>Grand Total</b>	<b>5</b>	<b>100%</b>

Only 5 private tenants who completed the survey said they would be prepared to pay extra if their area changed to a Selective Licensing area and their landlord increased their rent. As such their responses to this question about how much extra they would be prepared to pay are not very useful.

## Part 12 – Local business owner

### Question 1 – P12 Q01 - What type of business do you own?

Table 39 - P12 Q01 - What type of business do you own?

Row Labels	Count
Community Centre	1
Estate Agency	1
General grocer	1
Property Management Company (based Rotherham town centre)	1
<b>Grand Total</b>	<b>4</b>

There were only a small number of responses from local businesses. There was a mix of different types of businesses with some having a potential interest in the Selective Licensing – Estate Agents and Property Management and others probably not – General Grocer and Community Centre.

### Question 2 – P12 Q02 Which of the proposed areas is your business in?

Table 40 - P12 Q02 - Which of the proposed areas is your business in?

Row Labels	Brinsworth North East	Eastwood	Grand Total
Community Centre		1	1
Estate Agency	1		1
General grocer		1	1
Property Management Company (based Rotherham town centre)		1	1
<b>Grand Total</b>	<b>1</b>	<b>3</b>	<b>4</b>

There were very few businesses which responded to the consultation. Of those that did, 3 were in Eastwood and 1 was located in Brinsworth.

### Question 3 – P12 Q03 - How long have you been operating your business in this area?

Table 41 - P11 Q03 – How long have you been operating your business in this area?

Count	Column Labels				
Row Labels	Community Centre	Estate Agency	General grocer	Property Management Company (based Rotherham town centre)	Grand Total
1-2 years				1	1
3-4 years		1			1
10 years plus	1		1		2
<b>Grand Total</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>4</b>

Of the four local businesses that responded to the consultation, two have been operating for over 10 years.

### Question 4 – P12 Q04 - Are you planning to continue operating your business in this area for the next five years?

Table 42 - P12 Q04 - Are you planning to continue operating your business in this area for the next five years?

Count	Column Labels				
Row Labels	Community Centre	Estate Agency	General grocer	Property Management Company (based Rotherham town centre)	Grand Total



Yes	1	1	1	1	4
Grand Total	1	1	1	1	4

All five businesses expected to keep operating in the same area for the next five years.

### Question 5 – P12 Q05 - Have you experienced any of the following issues in the last 12 months, which have had a significant negative impact on your business?

Table 43 - P12 Q05 - Have you experienced issues which have had a significant impact on your business?

Count	Column Labels		
Row Labels	Brinsworth North East	Eastwood	Grand Total
Anti-social behaviour		1	1
Anti-social behaviour, Problems with waste management, Other area-based issues		1	1
No issues	1	1	2
Grand Total	1	3	4

The business in Brinsworth had not encountered any issues. The three businesses in Eastwood had all encountered issues including Anti-Social Behaviour, problems with Waste management and other area based issues.

### Question 6 – P12 Q06- If Other area-based issues, Please specify:

Where businesses did say they had “other issues” they were asked to provide more detail. The one business that said they had other issues said that these were “**Vermin Issues above the normal rate (mainly eastwood and ferham areas)**”.

## Part 13 – Area as a whole

This part of the Consultation was completed by all stakeholder groups.

### Question 2 – P13 Q02 - Looking at the area as a whole, how much of a problem is Poor Housing conditions?

Table 44 - P13 Q02a - How much of a problem are Poor Housing Conditions? (Cross tabulated by proposed Selective Licensing Area)

Row Labels	Brinsworth North East		Dinnington		Eastwood		Masbrough		Parkgate		Thurcroft		Total Count	Total %
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%		
Major problem	5	16%	1	7%	16	13%	13	13%	5	83%	5	50%	45	16%
Minor problem	7	23%	4	29%	15	12%	18	18%	1	17%	1	10%	46	16%
Not a problem	12	39%	5	36%	74	59%	47	46%		0%	3	30%	141	49%
I don't know	7	23%	4	29%	20	16%	24	24%		0%	1	10%	56	19%
		100		100		100		100		100		100		100
Grand Total	31	%	14	%	125	%	102	%	6	%	10	%	288	%

Almost half of the responses to this question suggested that there was not a problem with poor housing conditions in the proposed Selective Licensing areas. Parkgate had the highest percentage of respondents who thought poor housing conditions were a big issue however there weren't many respondents for this area (6 in total). The area where the highest proportion of respondents said it wasn't a problem was Eastwood at 59%.

Table 45 - P13 Q02b - Poor Housing conditions are an issue (cross tabulated by stakeholder group).

Row Labels	A landlord for the area		A landlord representative group		A local business owner or service provider		A private sector tenant		A public sector tenant, for example a council tenant, housing association, charity		A regular visitor in the area		A representative of a local organisation		An owner occupier		Residential property agent		Total Count	Total %
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%		
Major problem	3	2%	1	50%		0%	8	16%	4	31%	9	8%	2	100%	36	32%		0%	63	13%
Minor problem	34	20%		0%	1	25%	8	16%	4	31%	15	14%		0%	20	18%	1	50%	83	18%
Not a problem	88	52%	1	50%	1	25%	29	57%	1	54%	60	54%		0%	37	33%	1	50%	218	47%
I don't know	44	26%		0%	2	50%	6	12%	4	31%	27	24%		0%	20	18%		0%	103	22%
Grand Total	169	100%	2	100%	4	100%	51	100%	13	100%	111	100%	2	100%	113	100%	2	100%	467	100%

If this question is disaggregated by stakeholder group, different trends emerge.

Public sector tenants, local organisations and owner occupiers in the Selective Licensing areas are more likely to believe that there is an issue with the poor condition of housing. Whereas Landlords, Landlord representative groups, Private sector tenants and visitors to the area are more likely to think that poor housing condition is not a problem in the proposed Selective Licensing area.

### Question 3 – P13 Q03 - Looking at the area as a whole, how much of a problem are Empty Houses?

Table 46 - P13 Q03a - Looking at the area as a whole how much of a problem are empty houses? (cross tabulated with proposed Selective Licensing Area)

Row Labels	Brinsworth North East		Dinnington		Eastwood		Masbrough		Parkgate		Thurcroft		Total Count	Total %
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%		
Major problem		0%	1	4%	1	2%		0%	1	6%		0%	3	2%
Minor problem	1	8%	7	27%	3	7%	3	11%	2	11%	1	8%	17	12%
Not a problem	8	62%	13	50%	24	53%	17	61%	10	56%	6	46%	78	55%
I don't know	4	31%	5	19%	17	38%	8	29%	5	28%	6	46%	45	31%
Grand Total	13	100%	26	100%	45	100%	28	100%	18	100%	13	100%	143	100%

Again the most frequent response to this question was that Empty Houses were not a problem (55%). Only 2% of respondents thought Empty Houses were a major problem. There was one response that this was a major problem in Dinnington, Eastwood and Parkgate.

Table 47 - P13 Q03 - Empty Houses are an issue by stakeholder group

Row Labels	A landlord for the area		A landlord representative group		A local business owner or service provider		A private sector tenant		A public sector tenant, for example a council tenant, housing association, charity		A regular visitor in the area		A representative of a local organisation		An owner occupier		Residential property agent		Total Count	Total %
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%		
Major problem	3	2%		0%		0%	6	12%	2	15%	5	4%	1	50%	16	14%		0%	33	7%
Minor problem	18	11%	1	50%		0%	6	12%	3	23%	13	12%		0%	24	21%	1	50%	66	14%
Not a problem	99	59%	1	50%	1	25%	26	51%	2	15%	77	69%		0%	54	48%	1	50%	261	56%
I don't know	49	29%		0%	3	75%	13	25%	6	46%	17	15%	1	50%	19	17%		0%	108	23%
Grand Total	169	100%	2	100%	4	100%	51	100%	13	100%	112	100%	2	100%	113	100%	2	100%	468	100%

No single group identified Empty Houses to be a major problem in their area. The only group where a high percentage of respondents who thought Empty Houses was a major problem was the 'representative of a local organisation group' but this was due to a low response rate.

## Question 4 – P13 Q04 - Looking at the area as a whole, how much of a problem are high turnover of tenants?

Table 48 - P13 Q04 - How much of a problem are a high turnover of tenants?

Row Labels	Brinsworth North East		Dinnington		Eastwood		Masbrough		Parkgate		Thurcroft		Total Count	Total %
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%		
Major problem		0%		0%	2	4%	1	4%	2	11%		0%	5	3%
Minor problem		0%	1	4%	6	13%	2	7%	2	11%	4	31%	15	10%
Not a problem	9	69%	17	65%	22	49%	20	71%	10	56%	6	46%	84	59%
I don't know	4	31%	8	31%	15	33%	5	18%	4	22%	3	23%	39	27%
Grand Total	13	100%	26	100%	45	100%	28	100%	18	100%	13	100%	143	100%

Again, the general consensus on this was that the high turnover of tenants was not a problem (59% of responses). None of the proposed Selective Licensing areas went against this overall trend.

Table 49 - P13 Q04 - How much of a problem is the high turnover of tenants (Cross tabulated with stakeholder group).

Row Labels	A landlord for the area		A landlord representative group		A local business owner or service provider		A private sector tenant		A public sector tenant, for example a council tenant, housing association, charity		A regular visitor in the area		A representative of a local organisation		An owner occupier		Residential property agent		Total Count	Total %
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%		
Major problem	5	3%		0%		0%	3	6%	3	23%	8	7%	2	100%	27	24%		0%	48	10%
Minor problem	14	8%	1	50%		0%	6	12%	1	8%	8	7%		0%	16	14%		0%	46	10%
Not a problem	103	61%	1	50%	3	75%	23	45%	5	38%	73	65%		0%	37	33%	2	100%	247	53%
I don't know	46	27%		0%	1	25%	19	37%	4	31%	23	21%		0%	33	29%		0%	126	27%
Grand Total	168	100%	2	100%	4	100%	51	100%	13	100%	112	100%	2	100%	113	100%	2	100%	467	100%

High turnover of tenants was identified was mostly to be identified as a major problem by public sector tenants, representatives of local organisations and owner occupiers. The groups most likely to think that the high turnover of tenants is not a problem were the landlords, local businesses, regular visitors to the area.

## Question 5 – P13 Q05 - Looking at the area as a whole, how much of a problem is a high level of unemployment?

Table 50 - P13 Q05 - Looking at the area as a whole, how much of a problem is a high level of unemployment? (cross tabulated with proposed SL area).

Row Labels	Brinsworth North East		Dinnington		Eastwood		Masbrough		Parkgate		Thurcroft		Total Count	Total %
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%		
Major problem		3 23%		5 19%		6 13%		2 7%		3 17%		1 8%	20	14%
Minor problem		0%		8 31%		6 13%		2 7%		4 22%		4 31%	24	17%
Not a problem		4 31%		4 15%		13 29%		14 50%		6 33%		1 8%	42	29%
I don't know		6 46%		9 35%		20 44%		10 36%		5 28%		7 54%	57	40%
Grand Total		13 100%		26 100%		45 100%		28 100%		18 100%		13 100%	143	100%

The most common response to this question was 'I don't know' at 40%. Brinsworth was the area where high unemployment was most likely to be reported as a major problem. Masbrough was the area where high unemployment was most likely to be reported as not a problem.

Table 51 - P13 Q05 - How much of a problem is High Unemployment? (cross tabulated by stakeholder group).

Row Labels	A landlord for the area		A landlord representative group		A local business owner or service provider		A private sector tenant		A public sector tenant, for example a council tenant, housing association, charity		A regular visitor in the area		A representative of a local organisation		An owner occupier		Residential property agent Count		Total Count	Total %
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%		
Major problem	21	13%	1	50%	1	25%	9	18%	4	31%	16	14%	1	50%	30	27%		0%	83	18%
Minor problem	26	15%		0%		0%	7	14%	1	8%	7	6%	1	50%	20	18%	1	50%	63	14%
Not a problem	55	33%	1	50%	1	25%	17	33%	5	38%	55	50%		0%	23	20%	1	50%	158	34%
I don't know	66	39%		0%	2	50%	18	35%	3	23%	33	30%		0%	40	35%		0%	162	35%
Grand Total	168	100%	2	100%	4	100%	51	100%	13	100%	111	100%	2	100%	113	100%	2	100%	466	100%

Discounting the groups with very low numbers of responses the groups most likely to think high unemployment is a major problem were owner occupiers (27%) and public sector tenants (31%). The groups most likely to think high unemployment was not a problem were the regular visitors to the area (50%), landlords (33%) and private sector tenants (33%).

## Part 14 – Area as a whole (Continued)

Question 2 – P14 Q02 - Looking at the area as a whole, how much of a problem is Tenants not being able to pay their rent?

Table 52 - P14 Q02 How much of a problem are tenants who are unable to pay their rent? (Cross tabulated by area)

Row Labels	Brinsworth North East		Dinnington		Eastwood		Masbrough		Parkgate		Thurcroft		Total Count	Total %
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%		
Major problem	2	15%	2	8%	7	16%	3	11%	2	11%	2	15%	18	13%
Minor problem	4	31%	7	27%	9	20%	5	18%	3	17%	6	46%	34	24%
Not a problem	5	38%	6	23%	18	40%	16	57%	10	56%	1	8%	56	39%
I don't know	2	15%	11	42%	11	24%	4	14%	3	17%	4	31%	35	24%
Grand Total	13	100%	26	100%	45	100%	28	100%	18	100%	13	100%	143	100%

The responses suggest that tenants who are unable to pay their rent is not a significant issue. 39% suggested it wasn't a problem. Eastwood was the area where the highest % of respondents thought this was a major problem (16%). Masbrough had the highest % of respondents who thought this was not a problem (57%).



Table 53 - P14 Q2 - How much of problem is Tenants who struggle to pay their rent? (Cross tabulated with stakeholder group).

Row Labels	A landlord for the area		A landlord representative group		A local business owner or service provider		A private sector or tenant		A public sector tenant, for example a council tenant, housing association, charity		A regular visitor in the area		A representative of a local organisation		An owner occupier		Residential property agent		Total Count	Total %
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%		
Major problem	19	11%	1	50%		0%	13	25%	3	23%	6	5%		0%	19	17%		0%	61	13%
Minor problem	36	21%		0%	1	25%	6	12%	2	15%	9	8%	1	50%	11	10%	2	100%	68	15%
Not a problem	69	41%	1	50%	1	25%	9	18%	1	8%	55	50%		0%	13	12%		0%	149	32%
I don't know	45	27%		0%	2	50%	23	45%	7	54%	41	37%	1	50%	70	62%		0%	189	40%
Grand Total	169	100%	2	100%	4	100%	51	100%	13	100%	111	100%	2	100%	113	100%	2	100%	467	100%

Looking at how the different stakeholders responded to this question, the most common response by stakeholder was 'I don't know'. The groups most likely to think this was a major problem were the Private Sector Tenants (25%) and Public Sector Tenants (23%). The groups most likely to think that this is not a problem were the Regular Visitors (50%) and Landlords (41%).

### Question 3 – P14 Q03 - How much of a problem is accessing services, for example doctors and schools

Table 54 - P14 Q03 - How much of a problem is accessing services, for example doctors and schools? (cross tabulated by area).

Row Labels	Brinsworth North East		Dinnington		Eastwood		Masbrough		Parkgate		Thurcroft		Total Count	Total %
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%		
Major problem	2	15%		0%	3	7%	1	4%	2	11%	1	8%	9	6%
Minor problem	3	23%	6	23%	6	13%	1	4%	4	22%	3	23%	23	16%
Not a problem	4	31%	12	46%	17	38%	15	54%	4	22%	3	23%	55	38%
I don't know	4	31%	8	31%	19	42%	11	39%	8	44%	6	46%	56	39%
		100		100		100		100		100		100		
Grand Total	13	%	26	%	45	%	28	%	18	%	13	%	143	100%

The area where respondents were most likely to think that accessing services was a major problem is Brinsworth (15%) followed by Parkgate (11%) but neither of these responses are particularly high. Masbrough was the area with the highest proportion suggesting this was not a problem (54%).

Table 55 - P14 Q03 - How much of a problem is accessing services? (cross tabulated by stakeholder group)

Row Labels	A landlord for the area		A landlord representative group		A local business owner or service provider		A private sector tenant		A public sector tenant, e.g. a council tenant, housing association, charity		A regular visitor in the area		A representative of a local organisation		An owner occupier		Residential property agent		Total Count	Total %
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%		
Major problem	8	5%		0%		0%	7	14%	5	38%	7	6%		0%	32	28%	1	50%	60	13%
Minor problem	25	15%	1	50%		0%	7	14%	2	15%	13	12%	1	50%	20	18%		0%	69	15%
Not a problem I don't know	72	43%	1	50%	1	25%	29	57%	3	23%	65	59%		0%	32	28%	1	50%	204	44%
	62	37%		0%	3	75%	8	16%	3	23%	26	23%	1	50%	29	26%		0%	132	28%
Grand Total	167	100%	2	100%	4	100%	51	100%	13	100%	111	100%	2	100%	113	100%	2	100%	465	100%

The stakeholder group most likely to think access to services was a problem were public sector tenants (38%) and Owner Occupiers (28%). The groups most likely to think that access to services wasn't a problem are regular visitor (59%), private sector tenants (57%) and landlords (43%).

## Question 4 – P14 Q04 - How much of a problem is ill physical and mental health?

Table 56 - P14 Q04 - How much of a problem is ill physical health and mental health? (cross tabulated by area)

Row Labels	Brinsworth North East		Dinnington		Eastwood		Masbrough		Parkgate		Thurcroft		Total Count	Total %
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%		
Major problem		0%	2	8%	3	7%	1	4%		0%	2	15%	8	6%

Minor problem	2	15%	3	12%	4	9%	2	7%	2	11%	2	15%	15	10%
Not a problem	4	31%	5	19%	17	38%	13	46%	7	39%	1	8%	47	33%
I don't know	7	54%	16	62%	21	47%	12	43%	9	50%	8	62%	73	51%
Grand Total	13	100%	26	100%	45	100%	28	100%	18	100%	13	100%	143	100%

The most common response to this question was “I don’t know” (51%). Only 6% of respondents thought it was a major problem. No area diverged from the overall responses.

Table 57 - P14 Q04 - How much of a problem is ill physical and mental health? (cross tabulated with stakeholder groups).

Row Labels	A landlord for the area Count	%	A landlord representative group Count	%	A local business owner or service provider Count	%	A private sector tenant Count	%	A public sector tenant, for example a council tenant, housing association, charity Count	%	A regular visitor in the area Count	%	A representative of a local organisation Count	%	An owner occupier Count	%	Residential property agent Count	%	Total Count	Total %
Major problem	8	5%		0%		0%	9	18%	5	38%	5	5%		0%	23	20%	1	50%	51	11%
Minor problem	15	9%	1	50%	1	25%	5	10%	2	15%	15	14%	1	50%	22	19%	1	50%	63	14%
Not a problem	64	39%	1	50%	1	25%	19	37%		0%	52	47%		0%	26	23%		0%	163	35%
I don't know	79	48%		0%	2	50%	18	35%	6	46%	38	35%	1	50%	42	37%		0%	186	40%
Grand Total	166	100%	2	100%	4	100%	51	100%	13	100%	110	100%	2	100%	113	100%	2	100%	463	100%

The group most likely to think poor health is a major problem were the public sector tenants (38%). The group most likely to think that ill health was not a problem were regular visitors (47%), landlords (39%) and private sector tenants (37%).

## Question 5 – P14 Q05 - How much of a problem are Environmental issues, such as dog fouling, fly tipping and graffiti?

Table 60 - P14 Q05 - How much of a problem are Environmental issues, such as dog fouling, fly tipping and graffiti?

Row Labels	Brinsworth North East		Dinnington		Eastwood		Masbrough		Parkgate		Thurcroft		Total Count	Total %
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%		
Major problem	1	8%	7	27%	9	20%	5	18%	2	11%	1	8%	25	17%
Minor problem	4	31%	9	35%	8	18%	4	14%	3	17%	8	62%	36	25%
Not a problem	6	46%	5	19%	20	44%	13	46%	11	61%	1	8%	56	39%
I don't know	2	15%	5	19%	8	18%	6	21%	2	11%	3	23%	26	18%
		100		100		100		100		100		100		100
Grand Total	13	%	26	%	45	%	28	%	18	%	13	%	143	%

The most common response to this question (39%) was that environmental issues are not a problem. There were differences by area to this question. Responders thought environmental issues were a major problem in Dinnington (27%) and Eastwood (20%).

Table 61 – P14 Q05 - How much of a problem are Environmental issues, such as dog fouling, fly tipping and graffiti? (cross tabulated with stakeholder groups).

Row Labels	A landlord for the area		A landlord representative group		A local business owner or service provider		A private sector tenant		A public sector tenant, for example a council tenant, housing association, charity		A regular visitor in the area		A representative of a local organisation		An owner occupier		Residential property agent		Total Count	Total %
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%		
Major problem	26	16%	1	50%	1	25%	11	22%	9	69%	20	18%	1	50%	51	45%		0%	120	26%
Minor problem	39	23%		0%		0%	14	27%	3	23%	22	20%	1	50%	32	28%	1	50%	112	24%
Not a problem	71	43%	1	50%	1	25%	20	39%	1	8%	50	45%		0%	21	19%	1	50%	166	36%

I don't know	30	18%		0%	2	50%	6	12%		0%	20	18%		0%	9	8%		0%	67	14%
Grand Total	166	%	2	%	4	%	51	%	13	%	112	%	2	%	113	%	2	%	465	%

The groups most likely to think that environmental issues such as dog fouling, fly tipping and graffiti are a major problem were owner occupiers (45%) and the public sector tenants (69%). The groups most likely to think that environmental issues were not a problem were regular visitors in the area (45%), landlords (43%) and private sector tenants (39%).

## Question 6 – P14 Q06 - How much do you agree that there is a problem with a high level of crime and antisocial behaviour

Table 62 - P14 Q06 - How much of a problem is crime and anti-social behaviour (cross tabulated by area)

Row Labels	Brinsworth North East		Dinnington		Eastwood		Masbrough		Parkgate		Thurcroft		Total Count	Total %
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%		
Major problem	1	8%	9	35%	7	16%	4	14%	1	6%	1	8%	23	16%
Minor problem	3	23%	8	31%	10	22%	4	14%	4	22%	9	69%	38	27%
Not a problem	5	38%	3	12%	19	42%	15	54%	8	44%		0%	50	35%
I don't know	4	31%	6	23%	9	20%	5	18%	5	28%	3	23%	32	22%
		100		100		100		100		100		100		100
Grand Total	13	%	26	%	45	%	28	%	18	%	13	%	143	%

The most common response was that crime and anti-social behaviour was not a problem. When disaggregating by proposed selective licensing area Dinnington and Eastwood had the highest number of responders who thought crime and ASB were a major problem.

Table 63 - P14 Q06 - How much of a problem is crime and anti-social behaviour?

Row Labels	A landlord for the area Count	%	A landlord representative group Count	%	A local business owner or service provider Count	%	A private sector tenant Count	%	A public sector tenant, for example a council tenant, housing association, charity Count	%	A regular visitor in the area Count	%	A representative of a local organisation Count	%	An owner occupier Count	%	Residential property agent Count	%	Total Count	Total %
Major problem	24	14%	1	50%	1	25%	11	22%	5	38%	16	14%	1	50%	50	45%		0%	109	24%
Minor problem	40	24%		0%		0%	8	16%	7	54%	13	12%	1	50%	21	19%	1	50%	91	20%
Not a problem	65	39%	1	50%	1	25%	23	45%	1	8%	62	56%		0%	32	29%	1	50%	186	40%
I don't know	37	22%		0%	2	50%	9	18%		0%	20	18%		0%	9	8%		0%	77	17%
Grand Total	166	100%	2	100%	4	100%	51	100%	13	100%	111	100%	2	100%	112	100%	2	100%	463	100%

The groups most likely to think that crime and ASB are a major problem were owner occupiers (45%) and public sector tenants (38%). The groups who thought crime and ASB were not a problem were regular visitors (56%), private sector tenants (45%) and landlords (39%).

## Question 7 – P14 Q07 - How much do you agree or disagree that private landlords have a good reputation in the area?

Table 64 - P14 Q07 - How much do you agree or disagree that private landlords have a good reputation in the area? (cross tabulated with area).

Row Labels	Brinsworth North East Count	%	Dinnington Count	%	Eastwood Count	%	Masborough Count	%	Parkgate Count	%	Thurcroft Count	%	Total Count	Total %
Strongly agree	7	54%	4	15%	11	24%	15	54%	8	44%	2	15%	47	33%
Agree	2	15%	8	31%	17	38%	5	18%	4	22%	2	15%	38	27%
Neutral	3	23%	12	46%	14	31%	6	21%	5	28%	6	46%	46	32%
Disagree		0%		0%	1	2%	1	4%	1	6%	3	23%	6	4%
Strongly disagree	1	8%	2	8%	2	4%	1	4%		0%		0%	6	4%
Grand Total	13	100%	26	100%	45	100%	28	100%	18	100%	13	100%	143	100%

The most common response was that responders strongly agreed that private landlords had a good reputation (33%). Very few responders strongly disagreed (4%). The areas where responders strongly agreed the most were Masbrough (54%), Brinsworth (54%) and Parkgate (44%).

Table 65 - P14 Q07 - How much do you agree or disagree that private landlords (cross tabulated with stakeholder group).

	A landlord for the area		A landlord representative group		A local business owner or service provider		A private sector tenant		A public sector tenant, for example a council tenant, housing association, charity		A regular visitor in the area		A representative of a local organisation		An owner occupier		Residential property agent		Total Count	Total %
Row Labels	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%		
Strongly agree	61	37%	1	50%	1	25%	18	35%	2	15%	31	34%		0%	17	15%		0%	131	30%
Agree	43	26%		0%		0%	6	12%	1	8%	21	23%		0%	23	21%	1	50%	95	21%
Neutral	44	27%	1	50%	2	50%	14	27%	7	54%	10	11%		0%	36	32%	1	50%	115	26%
Disagree	7	4%		0%	1	25%	7	14%	3	23%	11	12%	1	50%	18	16%		0%	48	11%
Strongly disagree	10	6%		0%		0%	6	12%		0%	19	21%	1	50%	18	16%		0%	54	12%
Grand Total	165	100%	2	100%	4	100%	51	100%	13	100%	92	100%	2	100%	112	100%	2	100%	443	100%

The stakeholder groups who agreed that landlords had a good reputation were the landlords (37%), private sector tenants (35%), and regular visitors to the area (34%).

The groups who strongly disagreed that landlords had a good reputation were the regular visitors (21%) and the owner occupiers (16%).



## Part 15 – Thurcroft

### Question 1 – P15 Q01 - Which of the following do you feel are problems in Thurcroft?

Table 66 - P15 Q01 - Which of the following issues do you feel are problems in Thurcroft?

Which of the following do you feel are problems in Thurcroft?	Count	%
Litter On The Street	14	9%
Dog Fouling	13	9%
A High Level Of Unemployment	12	8%
Drug Use Dealing	12	8%
A High Level Of Crime And Antisocial Behaviour	10	7%
Untidy Waste In Gardens	10	7%
Drug Cultivation	9	6%
Fly Tipping On Open Land	9	6%
People Not Being Able To Pay Their Bills	8	5%
Poor Housing Conditions	7	5%
Rats Mice	7	5%
A High Turnover Of Tenants Tenants Not Staying For Long	6	4%
An Unfair Poor Perception Of Private Landlords	6	4%
Poor Physical And Mental Health	5	3%
Problems Accessing Services For Example Schools And Doctors	5	3%
Empty Houses	4	3%
Empty Properties	4	3%
Not Knowing Where To Go For Help	3	2%
No Problems	2	1%
Other	1	1%
Truancy	1	1%

Total	148	100%
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Litter and dog fouling were the most commonly reported issues for Thurcroft (with 14 and 13 people noting these issues respectively).

## Question 2 – P15 Q02 - If Response to 1 includes selection other - Please specify:

There was an opportunity for any respondents who selected “Other” at the previous question to provide more details. Only one response was made. It is provided below as was submitted.

Am not aware if there are any of these problems but realise that there may well be. Our property does not seem to be affected
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## Question 3 – P15 Q03 - Have you experienced any of the issues listed above?

*Table 67 - P15 Q03 - Have you experienced any of the issues listed above (as at P15 Q01) (cross tabulated by stakeholder group)*

Row Labels	A landlord for the area		A private sector tenant		An owner occupier		Residential property agent		Total Count	Total %
	Count	%	Count	%	Count	%	Count	%		
No	3	25%	1	33%	2	25%		0%	6	25%
Yes	9	75%	2	67%	6	75%	1	100%	18	75%
Grand Total	12	100%	3	100%	8	100%	1	100%	24	100%

The groups most likely to have experienced some of the issues listed above in Thurcroft are landlords (75%), owner occupiers (75%) and private sector tenants (67%). There weren't responses for all stakeholder groups for this question.

## Question 4 – P15 Q04 - If Response to 3 includes selection Yes - Please specify:

Where responders to the previous question said they had experienced issues in Thurcroft, this question asks them to provide more detail. A full list of unedited responses if available in Appendix 3a (ii).

Table 68 - P15 Q04 - If Response to 3 includes selection Yes - Please specify: (thematic analysis)

<b>Problems</b>	
<i>Environmental Crime</i>	8
<i>Anti-Social Behaviour</i>	7
<i>Problem Tenants</i>	6
<i>Vermin</i>	6
<i>Organised Crime</i>	3
<i>Rogue Landlords</i>	3
<i>Dissatisfaction with other council departments</i>	2
<i>Empty Properties</i>	2
<i>Problem Social Housing tenants</i>	2
<i>Absentee Landlords</i>	2
<i>Stereotyping landlords</i>	1
<i>Negative impact on property prices</i>	1
<i>Cost of living</i>	1
<i>Poor housing conditions</i>	1

## Part 16 – Thurcroft (Continued)

Question 2 – P16 Q02 - Reasons for a Selective Licence in Thurcroft are - High levels of deprivation - Poor housing conditions - Lack of maintenance and neglect to properties -Poor environmental management, particularly waste and garden maintenance. Do you agree with our reasons for proposing Selective Licencing in Thurcroft?

Table 69 - P16 Q02 - Do you agree with the reasons for proposing Selective Licensing in Thurcroft?

Column Labels											
Row Labels	A landlord for the area		A private sector tenant		An owner occupier		Residential property agent		Total Count		Total %
	Count	%	Count	%	Count	%	Count	%			
Strongly agree	2	17%	2	67%	4	50%		0%	8		33%
Agree	1	8%		0%	1	13%		0%	2		8%
Neutral	1	8%		0%	2	25%	1	100%	4		17%
Disagree	3	25%	1	33%		0%		0%	4		17%
Strongly disagree	5	42%		0%	1	13%		0%	6		25%
Grand Total	12	100%	3	100%	8	100%	1	100%	24		100%

Overall responses were split on whether there was agreement with the reasons for designating Thurcroft a Selective Licensing area. 41% of the responses either strongly agreed or agreed and 42% strongly disagreed or disagreed. 17% were neutral. Looking at the responses from the individual stakeholder groups Landlords were largely didn't agree with the reasons for Selective Licensing (67%). Private Tenants and Owner Occupiers did agree with reasons for making Thurcroft a Selective Licensing area (67% and 63% respectively) though there were not many responses from Private Sector tenants.

**Question 3 – P16 Q03 - The proposed outcomes of the Selective Licensing designation are to: Reduce levels of deprivation, Improve housing conditions, Increase maintenance to properties, Improve environmental management. Do you agree with the proposed outcomes of the Selective Licensing designation in Thurcroft?**

Table 70 - P16 Q04 - Do you agree with the proposed outcomes for the Selective Licensing designation in Thurcroft?

Row Labels	Column Labels A landlord for the area		A private sector tenant		An owner occupier		Residential property agent		Total Count	Total %
	Count	%	Count	%	Count	%	Count	%		
Strongly agree	2	17%	2	67%	4	50%		0%	8	33%
Agree	1	8%		0%	2	25%	1	100%	4	17%
Neutral	2	17%		0%	1	13%		0%	3	13%
Disagree	2	17%		0%		0%		0%	2	8%
Strongly disagree	5	42%	1	33%	1	13%		0%	7	29%
Grand Total	12	100%	3	100%	8	100%	1	100%	24	100%

Overall, 50% of the respondents to this question agreed or strongly agreed with the proposed outcomes for the Selective Licensing designation. 37% disagreed or strongly disagreed with the proposed outcomes. Of the four stakeholder groups that responded to the question Private Sector Tenants, Owner Occupiers and Residential property agents were firmly in agreement with proposed outcomes for Selective Licensing in Thurcroft (67%, 75% and 100% respectively). Though again some caution needs to be taken given that some of these groups had low response numbers.

## Part 17 – Parkgate

### Question 1 – P17 Q01 - Which of the following do you feel are problems in Parkgate?

Table 71 -P17 Q01 - Which of the following do you feel are issues in Parkgate?

Which of the following do you feel are problems in Parkgate?	Count	%
Litter On The Street	10	9%
Drug Use Dealing	9	8%
Dog Fouling	8	7%
A High Level Of Crime And Antisocial Behaviour	7	6%

An Unfair Poor Perception Of Private Landlords	7	6%
Drug Cultivation	7	6%
Fly Tipping On Open Land	7	6%
No Problems	7	6%
Untidy Waste In Gardens	7	6%
A High Level Of Unemployment	6	5%
A High Turnover Of Tenants Tenants Not Staying For Long	5	4%
Empty Houses	4	4%
Empty Properties	4	4%
Not Knowing Where To Go For Help	4	4%
People Not Being Able To Pay Their Bills	4	4%
Poor Housing Conditions	4	4%
Poor Physical And Mental Health	4	4%
Rats Mice	4	4%
Other	2	2%
Problems Accessing Services For Example Schools And Doctors	2	2%

## Question 2 – P17 Q02 - If Response to 1 includes selection other - Please specify:

Where respondents to the previous question picked the option “Other”, they were asked this follow up question which asked them to provide more detail. The responses are provided as they were entered into the consultation.

Table 72 - P17 Q02 - Other - Please specify?

Parkgate Feedback
Bins left out on pavements unable to get passed with pushchair also attracts flies and mice and smells
Councils

## Question 3 – P17 Q03 - Have you experienced any of the issues listed above?

Table 73 - P17 Q03 - Have you experienced any of the issues listed above?

Row Labels	A landlord for the area		A private sector tenant		A public sector tenant, for example a council tenant, housing association, charity		A regular visitor in the area		A representative of a local organisation		An owner occupier		Total Count	Total %
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%		
No	15	83%		0%	1	100%	2	100%	1	100%		0%	19	66%
Yes	3	17%	1	100%		0%		0%		0%	6	100%	10	34%
Grand Total	18	100%	1	100%	1	100%	2	100%	1	100%	6	100%	29	100%

Of the 29 responses 19 or 66% had not experienced any of the issues themselves.

## Question 4 – P17 Q04 - If Response to 3 includes selection Yes - Please specify:

Where responders to the previous question said they had experienced issues in Parkgate, this question asks them to provide more detail. A full list of unedited responses if available in Appendix 3a (ii).

Table 74 - P17 Q04 - If Response to 3 includes selection Yes - Please specify:

<b>Problems</b>	
<i>Environmental Crime</i>	3
<i>Anti-social behaviour</i>	3
<i>Vermin</i>	2
<i>Rogue Landlords</i>	2
<i>Area reputation</i>	2
<i>Organised crime</i>	1
<i>Poor housing conditions</i>	1

<i>Health Related Implications</i>	1
<i>Problem Social Housing tenants</i>	1
<i>cost of living</i>	1
<i>stereotyping against landlords</i>	1
<i>Positive landlord/tenant relations</i>	1

## Part 18 – Parkgate (Continued)

Question 2 - P18 Q02 - Reasons for a Selective Licence in Parkgate are - Improve housing conditions, Reduce antisocial behaviour and crime, Raise management standards and Reduce health related housing issues. Do you agree with our reasons for proposing Selective Licencing in Parkgate?

Table 75 - P18 Q02 - Do you agree with our reasons for proposing Selective Licensing in Parkgate?

Row Labels	A landlord for the area		A private sector tenant		A public sector tenant, for example a council tenant, housing association, charity		A regular visitor in the area		A representative of a local organisation		An owner occupier		Total Count	Total %
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%		
Strongly agree		0%	1	100%		0%	1	50%	1	100%	3	50%	6	21%
Agree		0%		0%	1	100%		0%		0%	2	33%	3	10%
Neutral	3	17%		0%		0%		0%		0%		0%	3	10%
Disagree	2	11%		0%		0%	1	50%		0%		0%	3	10%
Strongly disagree	13	72%		0%		0%		0%		0%	1	17%	14	48%



Grand Total	18	100%	1	100%	1	100%	2	100%	1	100%	6	100%	29	100%
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At an aggregate level the people responding to the consultation did not agree with the reasons for proposing Selective Licensing designation in Parkgate - 58% disagreed or strongly disagreed. This outcome is different for different stakeholder groups. Landlords are one side with 83% disagreeing or strongly disagreeing. Private Sector Tenants, Public Sector tenants, representatives of local organisations and owner occupiers all majority agree or strongly agree.

## Question 4 – P18 Q04 - Do you agree with the proposed outcomes of the Selective Licensing designation in Parkgate?

The proposed outcome of the Selective Licensing designation in Parkgate was set out in the Consultation. The designation is to :-

- Improve housing conditions
- Reduce antisocial behaviour and crime
- Raise management standards
- Reduce health related housing issues

This question asked respondents whether they agreed with the proposed outcome.

Table 76 - P18 Q04 - Do you agree with the proposed outcome for the Selective Licensing Designation for Parkgate?

	A landlord for the area		A private sector tenant		A public sector tenant, for example a council tenant, housing association, charity		A regular visitor in the area		A representative of a local organisation		An owner occupier		Total Count	Total %
Row Labels	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%		
Strongly agree	1	6%	1	100%	1	100%	1	50%	1	100%	3	50%	8	28%
Agree	2	11%		0%		0%		0%		0%	2	33%	4	14%
Neutral	2	11%		0%		0%		0%		0%		0%	2	7%
Disagree	1	6%		0%		0%	1	50%		0%		0%	2	7%

Strongly disagree	12	67%		0%		0%		0%		0%	1	17%	13	45%
Grand Total	18	100%	1	100%	1	100%	2	100%	1	100%	6	100%	29	100%

52% of the respondents to this question disagreed or strongly disagreed with the proposed outcome for the Selective Licensing designation in Parkgate. Again disaggregating the responses there are two sides to the responses to this question, 73% of Landlords disagree or strongly disagree, but on the other side the majority of Private Sector Tenants, Public Sector Tenants, representatives of local organisations and owner occupiers all seem to agree or strongly agree with the proposed outcome for Selective Licensing in Parkgate.

## Part 19 – Masbrough

### Question 1 – P19 Q01 - Which of the following do you feel are problems in Masbrough?

Table 77 - P19 Q01 - Which of the following issues do you feel are problems in Masbrough?

Which of the following do you feel are problems in Masbrough?	Count	%
Litter On The Street	33	11%
Rats Mice	27	9%
Fly Tipping On Open Land	24	8%
Untidy Waste In Gardens	24	8%
Dog Fouling	22	7%
A High Level Of Crime And Antisocial Behaviour	21	7%
Drug Use Dealing	18	6%
Drug Cultivation	17	5%
A High Level Of Unemployment	15	5%
Problems Accessing Services For Example Schools And Doctors	14	4%
No Problems	13	4%
A High Turnover Of Tenants Tenants Not Staying For Long	11	4%
People Not Being Able To Pay Their Bills	10	3%

Poor Housing Conditions	10	3%
Overcrowding	9	3%
Poor Physical And Mental Health	9	3%
Not Knowing Where To Go For Help	8	3%
An Unfair Poor Perception Of Private Landlords	7	2%
Bedbugs Or Cockroaches	7	2%
Empty Houses	5	2%
Empty Properties	5	2%
Truancy	4	1%
Other	1	0%

## Question 2 – P19 Q02 - If Response to 1 includes selection other - Please specify:

Responders to question 1 were given an opportunity to provide more detail on some of the issues in Masbrough. A full list of unedited responses if available in Appendix 3a (ii).

Table 78 - P19 Q02 - If Response to 1 includes selection other - Please specify:

<b>Problems</b>	<b>Count</b>
<i>Vermin</i>	4
<i>Dissatisfied with other council departments</i>	4
<i>Problem Social Housing tenants</i>	3
<i>Environmental Crime</i>	2
<i>Anti-social behaviour</i>	2
<i>Parking issues</i>	1

## Question 3 – P19 Q03 - Have you experienced any of the issues listed above?

Table 79 - P19 Q03 - Have you experienced any of the issues listed above?

Row Labels	A landlord for the area		A private sector tenant		A public sector tenant, for example a council tenant, housing association, charity		A regular visitor in the area		An owner occupier		Total Count	Total %
	Count	%	Count	%	Count	%	Count	%	Count	%		
No	22	63%	9	82%	1	33%	23	59%	11	31%	66	54%
Yes	13	37%	2	18%	2	67%	16	41%	24	69%	57	46%
Grand Total	35	100%	11	100%	3	100%	39	100%	35	100%	123	100%

The majority of respondents (54%) said they hadn't experienced the issues that they had identified as being problems in Masbrough. The groups most likely to have experienced the issues in Masbrough were the Owner Occupiers (69%), Public Sector Tenants (67%).

## Question 4 – P19 Q04 - If Response to 3 includes selection Yes - Please specify:

This was an opportunity for respondents to provide more detail on the issues they had encountered in Masbrough. A full list of unedited responses is available in Appendix 3a (ii).

Table 80 - P19 Q04 - If Response to 3 includes selection Yes - Please specify:

Problems	Count
Environmental Crime	26
Vermin	17
Dissatisfied with other council departments	6
Anti-social Behaviour	5
Organised Crime	4
Problem Social Housing Tenants	4
Problem Tenants	3
Parking Issues	2
Health Related Implications	1
Rogue Landlords	1
Empty Properties	1
Stereotyping Landlords	1

Protected Characteristics	1
Increase in rent prices	1
Lack of investment in area	1

## Part 20 – Masbrough (Continued)

Question 2 – P20 Q02 - Reasons for Selective Licencing in Masbrough are: - Significant housing disrepair issues, Lack of proactive maintenance, Health disparities, High migration levels and High levels of anti-social behaviour and crime. Do you agree with our reasons for proposing Selective Licencing in Masbrough?

Table 81 – P20 Q02 - Do you agree with our reasons for proposing Selective Licencing in Masbrough?

Row Labels	Column Labels A landlord for the area		A private sector tenant		A public sector tenant, for example a council tenant, housing association, charity		A regular visitor in the area		An owner occupier		Total Count	Total %
	Count	%	Count	%	Count	%	Count	%	Count	%		
Strongly agree	1	4%	1	9%	2	67%	2	22%	13	39%	19	23%
Agree	3	11%	1	9%		0%	2	22%	3	9%	9	11%
Neutral	2	7%		0%		0%	1	11%	3	9%	6	7%
Disagree	2	7%	4	36%		0%		0%	6	18%	12	14%
Strongly disagree	20	71%	5	45%	1	33%	4	44%	8	24%	38	45%
Grand Total	28	100%	11	100%	3	100%	9	100%	33	100%	84	100%

Overall, 59% of all responses disagree or strongly disagree with the reasons for proposing a Selective Licensing area in Masbrough. Looking at how individual stakeholder groups responded to the question, the majority of both Landlords and Private Sector Tenants disagreed or strongly disagreed (78% and 81%) respectively. On the opposite side of this, the majority of Public Sector Tenants, Regular Visitors and Owner Occupiers all agreed or strongly agreed with the reasons for proposing a Selective Licensing designation in Masbrough.

Question 4 – P20 Q04 - The proposed outcomes of the Selective Licensing designation are to: Reduce housing disrepair issues, Increase proactive maintenance, Reduce health disparities and Reduce levels of anti-social behaviour and crime. Do you agree with the proposed outcomes of the Selective Licensing designation in Masbrough?

Table 82 - P20 Q04 - Do you agree with the proposed outcomes for the designation in Masbrough?

Row Labels	Column Labels A landlord for the area		A private sector tenant		A public sector tenant, for example a council tenant, housing association, charity		A regular visitor in the area		An owner occupier		Total Count	Total %
	Count	%	Count	%	Count	%	Count	%	Count	%		
Strongly agree		0%	1	9%	2	67%	2	22%	12	36%	17	20%
Agree	5	18%	2	18%		0%	2	22%	6	18%	15	18%
Neutral	3	11%		0%		0%	1	11%	3	9%	7	8%
Disagree	1	4%	2	18%		0%		0%	3	9%	6	7%
Strongly disagree	19	68%	6	55%	1	33%	4	44%	9	27%	39	46%
Grand Total	28	100%	11	100%	3	100%	9	100%	33	100%	84	100%

The majority of all responses to this question disagreed or strongly disagreed with the proposed outcomes of the selective licensing designation in Masbrough (53%). Different stakeholder groups responded differently to the question. The majority of Landlords and Private Sector Tenants disagreed or strongly disagreed with the proposed outcomes of the designation in Masbrough (72% and 73% respectively). However the majority of Public Sector Tenants, Visitors and Owner Occupiers agreed or strongly agreed with the proposed outcomes of the Selective Licensing designation in Masbrough.

## Part 21 – Eastwood / East Dene / Clifton / Town Centre / Boston Castle

Question 2 – P21 Q02 -Which of the following do you feel are problems in Eastwood / East Dene / Clifton /Town centre / Boston Castle?

Table 83 - Which of the following do you feel are issues in this area?

Which of the following do you feel are problems in Eastwood / East Dene / Clifton /Town centre / Boston Castle:	Count	%
Litter On The Street	48	9%
Rats Mice	40	8%
Untidy Waste In Gardens	39	7%
Fly Tipping On Open Land	38	7%
Drug Use Dealing	37	7%
A High Level Of Crime And Antisocial Behaviour	34	7%
A High Level Of Unemployment	30	6%
Drug Cultivation	29	6%
Dog Fouling	23	4%
A High Turnover Of Tenants Tenants Not Staying For Long	22	4%
An Unfair Poor Perception Of Private Landlords	19	4%
Overcrowding	19	4%
People Not Being Able To Pay Their Bills	19	4%
No Problems	17	3%
Poor Physical And Mental Health	17	3%
Empty Houses	16	3%
Not Knowing Where To Go For Help	16	3%
Poor Housing Conditions	16	3%
Bedbugs Or Cockroaches	12	2%
Problems Accessing Services For Example Schools And Doctors	11	2%

Empty Properties	10	2%
Truancy	6	1%
Other	5	1%

### Question 3 – P21 Q03 If Response to 2 includes selection other - Please specify:

Responders to question 1 were given an opportunity to provide more detail on some of the issues in Eastwood / East Dene / Clifton / Town Centre / Boston Castle area. A full list of unedited responses if available in Appendix 3a (ii)

Table 84 – P21 Q03 - Which of the following do you feel are issues in this area? If Response to 2 includes selection other - Please specify:

Theme	Count
Anti-Social Behaviour	3
Vermin	2
Organised Crime	1
Dissatisfaction with Selective Licensing	1
Unemployment	1
Area Reputation	1
Problem Social Housing Tenants	1
Environmental Crime	1
Health Related Implications	1

### Question 4 – P21 Q04 - Have you experienced any of the issues listed above?

Table 85 - P21 Q04 - Have you experienced any of the issues listed above?

A landlord for the area	A landlord representative group	A local business owner or service provider	A private sector tenant	A public sector tenant, for example a council tenant, housing	A regular visitor in the area	A representative of a local organisation	An owner occupier	Total Count	Total %
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Row Label	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%
No	35	63%	1	100%	1	33%	10	59%	1	20%	35	66%	1	100%	13	33%	96	55%
Yes	21	38%	0	0%	2	67%	7	41%	4	80%	18	34%	1	100%	27	68%	80	45%
Grand Total	56	100%	1	100%	3	100%	17	100%	5	100%	53	100%	1	100%	40	100%	176	100%

The majority of people responding to these questions had not encountered the issues that they had reported as being issues in the Eastwood / East Dene / Clifton /Town centre / Boston Castle area (55%).

The groups who were least likely to have experienced the issues were landlord representative groups (100%), visitors to the area (66%) and Landlords (63%). The groups who were most likely to have experienced the issues were Representative of local organisations (100%), Public Sector Tenants (80%), Owner Occupiers (68%) and Local businesses (67%).

### Question 5 – P21 Q05 - If Response to 4 includes selection Yes - Please specify:

This was an opportunity for respondents to provide more detail on the issues they had encountered in Eastwood / East Dene / Clifton /Town centre / Boston Castle area. A full list of unedited responses if available in Appendix 3a (ii)

Table 86 - P21 Q05 - If Response to 4 includes selection Yes - Please specify:

Problems	Count
Environmental Crime	42
Anti-social behaviour	22
Vermin	18
Organised crime	18
Dissatisfied with other council departments	14
Problem tenants	6
Poor housing conditions	6
Area reputation	6
Empty properties	4

<i>cost of living</i>	3
<i>unemployment</i>	3
<i>Overcrowding</i>	3
<i>Health Related Implications</i>	2
<i>Problem Social Housing tenants</i>	2
<i>Parking issues</i>	2
<i>stereotyping against landlords</i>	2
<i>Police inaction</i>	2
<i>Protected Characteristics</i>	2
<i>Rogue Landlords</i>	1
<i>Positive landlord/tenant relations</i>	1
<i>Under reporting</i>	1

## Part 22 – Eastwood / East Dene / Clifton / Town Centre / Boston Castle (Continued)

Question 6 - P22 Q06 - Reasons for a selective licence in Eastwood / East Dene / Clifton / Town centre / Boston Castle are: - Anti-social behaviour and crime, Damage to CCTV, Issues with fly-tipping, Poor housing conditions, including overcrowding and High levels of migration. Do you agree with our reasons for proposing Selective Licencing in Eastwood / East Dene / Clifton / Town centre / Boston Castle?

Table 87 - P22 Q06 - Do you agree with our reasons for designating a Selective License area in Eastwood / East Dene / Clifton Town / Boston Castle?

A landlord for the area	A landlord representative group	A local business owner or service provider	A private sector tenant	A public sector tenant, for example a council	A regular visitor in the area	A representative of a local organisation	An owner occupier	Total Count	Total %
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Row Labels	tenant, housing association, charity																	
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%
Strongly agree	2	5%		0%	1	33%	2	13%	4	80%	3	14%	1	100%	14	35%	27	21%
Agree	2	5%		0%	1	33%	1	7%		0%	2	10%		0%	2	5%	8	6%
Neutral	5	11%		0%		0%		0%		0%	2	10%		0%	4	10%	11	8%
Disagree	11	25%		0%		0%		0%	1	20%	3	14%		0%	6	15%	21	16%
Strongly disagree	24	55%	1	100%	1	33%	12	80%		0%	11	52%		0%	14	35%	63	48%
Grand Total	44	100%	1	100%	3	100%	15	100%	5	100%	21	100%	1	100%	40	100%	130	100%

Overall, 65% of the responses disagreed or strongly disagreed with the reasons for proposing a Selective Licensing Area in in Eastwood / East Dene / Clifton /Town centre / Boston Castle. Different groups responded differently to this question, the majority of Landlord Representative group (100%), Landlords (80%), Private sector tenants (80%), Regular Visitors (66%) and Owner Occupiers (50%) all disagreed or strongly disagreed with the reasons for proposing this area as a Selective Licensing area. However, the majority of Local Business Owners (66%), Public Sector Tenants (80%) and Representatives of local organisations (100%) all agreed or strongly agreed with the reasons for proposing a Selective Licensing designation in Eastwood / East Dene / Clifton /Town centre / Boston Castle.

Question 8 – P22 Q08 - The proposed outcomes of the Selective Licensing designation are to “Reduce anti-social behaviour and crime”, “Resolve issues with fly-tipping” & “Improve housing conditions, including overcrowding”. Do you agree with the proposed outcomes of the Selective Licensing designation Eastwood / East Dene / Clifton /Town centre/ Boston Castle?

Table 88 - P22 Q08 - Do you agree with the proposed outcomes for the Selective Licensing designation in this area?

Row Labels	A landlord for the area		A landlord representative group		A local business owner or service provider		A private sector tenant		A public sector tenant, for example a council tenant, housing association, charity		A regular visitor in the area		A representative of a local organisation		An owner occupier		Total Count	Total %
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%		
Strongly agree	2	5%		0%	1	33%	2	13%	4	80%	3	14%	1	100%	15	38%	28	22%
Agree	6	14%		0%		0%	1	7%		0%	2	10%		0%	1	3%	10	8%
Neutral	7	16%		0%	1	33%		0%		0%	2	10%		0%	3	8%	13	10%
Disagree	7	16%		0%		0%		0%	1	20%	3	14%		0%	5	13%	16	12%
Strongly disagree	22	50%	1	100%	1	33%	12	80%		0%	11	52%		0%	16	40%	63	48%
Grand Total	44	100%	1	100%	3	100%	15	100%	5	100%	21	100%	1	100%	40	100%	130	100%

Overall, most responses (60%) disagreed or strongly disagreed with the proposed outcomes for the Selective Licensing designation. Looking at how individual groups responded to this question, most respondents from Landlord representative groups (100%), Private Sector tenants (80%), Landlords (66%), Regular Visitors (66%) and Owner Occupiers disagreed or strongly disagreed with the proposed outcomes for the Selective Licensing area. Most Representatives of Local organisations (100%) and Public Sector tenants (80%) agreed or strongly agreed with the proposed outcomes for the Selective Licensing designation.

## Part 23 – Dinnington

### Question 9 – P23 Q09 - Which of the following do you feel are problems in Dinnington?

Table 89 - P23 Q09 - Which of the following do you think are issues in Dinnington?

Which of the following do you feel are problems in Dinnington?	Count	%
Fly Tipping On Open Land	16	11%
A High Level Of Crime And Antisocial Behaviour	14	10%
Litter On The Street	14	10%
Drug Use Dealing	13	9%
A High Level Of Unemployment	10	7%
Untidy Waste In Gardens	10	7%
Dog Fouling	9	6%
No Problems	9	6%
An Unfair Poor Perception Of Private Landlords	8	6%
Drug Cultivation	7	5%
People Not Being Able To Pay Their Bills	5	4%
Poor Housing Conditions	5	4%
Poor Physical And Mental Health	5	4%
Problems Accessing Services For Example Schools And Doctors	5	4%
Truancy	3	2%
Empty Houses	2	1%
Not Knowing Where To Go For Help	2	1%
Rats Mice	2	1%
A High Turnover Of Tenants Tenants Not Staying For Long	1	1%
Empty Properties	1	1%
Other	1	1%

## Question 10 – P23 Q10 - If Response to 9 includes selection other - Please specify:

This was a follow up question which allowed responders to provide more information.

Table 90 - P23 Q09 - Please Specify.

Row Labels
Off road vehicles and electric scooters
Poor service by police and council

## Question 11 – P23 Q11 - Have you experienced any of the issues listed above?

Table 91 - P23 Q11 - Have you experienced any of the issues listed above?

Row Labels	A landlord for the area		A landlord representative group		A private sector tenant		A public sector tenant, for example a council tenant, housing association, charity		A regular visitor in the area		An owner occupier		Residential property agent		Total Count	Total %
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%		
No	12	50%		0%	4	100%		0%	3	60%	3	50%	1	100%	23	52%
Yes	12	50%	1	100%		0%	3	100%	2	40%	3	50%		0%	21	48%
Grand Total	24	100%	1	100%	4	100%	3	100%	5	100%	6	100%	1	100%	44	100%

Most of the people responding to the consultation have not experienced any of the issues listed above (52%). The groups most likely to have encountered the issues above are the landlord representative groups (100%) and Public Sector tenants (100%) – though note the small number of responses from these groups.

## Question 12 – P23 Q12 - If Response to 11 includes selection Yes - Please specify:

This was an opportunity for respondents to provide more detail on the issues they had encountered in the Dinnington area. A full list of unedited responses if available in Appendix 3a (ii).

Table 92 - P23 Q12 - If Response to 11 includes selection Yes - Please specify:

<b>Problems</b>	
<i>Environmental Crime</i>	15
<i>Anti-social behaviour</i>	5
<i>Dissatisfied with other council departments</i>	4
<i>Problem Tenants</i>	4
<i>Vermin</i>	2
<i>Organised crime</i>	2
<i>Poor housing conditions</i>	1
<i>Health Related Implications</i>	1
<i>Rogue Landlords</i>	1
<i>Empty properties</i>	1
<i>Parking issues</i>	1
<i>stereotyping against landlords</i>	1
<i>Police inaction</i>	1
<i>Lack of investment in area</i>	1
<i>Problem owner occupied properties</i>	1

## Part 24 – Dinnington (Continued)

Question 10 – P24 Q10 Reasons for a selective licence in Dinnington are: - Poor housing quality, Anti-social behaviour and crime, Health disparities and Poor education. Do you agree with our reasons for proposing Selective Licencing in Dinnington?

Table 93 - P24 Q10 - Do you agree without reasons for proposing Selective Licensing in Dinnington

	A landlord for the area						A landlord representative group		A private sector tenant		A public sector tenant, for example a council tenant, housing association, charity		A regular visitor in the area		An owner occupier Count		Residential property agent		Total Count	Total %
Row Labels	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%				
Strongly agree	4	17%		0%		0%		0%		0%	3	50%		0%	7	16%				
Agree	3	13%	1	100%		0%		0%	1	25%	1	17%		0%	6	14%				
Neutral	4	17%		0%		0%	1	33%	1	25%		0%	1	100%	7	16%				
Disagree	5	21%		0%		0%	2	67%		0%	1	17%		0%	8	19%				
Strongly disagree	8	33%		0%	4	100%		0%	2	50%	1	17%		0%	15	35%				
Grand Total	24	100%	1	100%	4	100%	3	100%	4	100%	6	100%	1	100%	43	100%				

Overall 53% of the respondents to this question either disagreed or strongly disagreed with the reasons for proposing a Selective Licensing area in Dinnington. The groups where the majority disagreed or strongly disagreed were Private Sector Tenants (100%), Landlords (54%), Public Sector Tenants (67%) and regular visitors (50%). The groups where the majority agreed with the reasons for having Selective Licensing in Dinnington were Landlord representative groups (100%) and Owner Occupiers (67%).

**Question 11 – P24 Q11 - The proposed outcomes of the Selective Licensing designation are to: - Improve the quality of housing, Reduce anti-social behaviour and crime, Reduce health disparities and Improve education. Do you agree with the proposed outcomes of the Selective Licensing designation Dinnington?**



Table 94 - P24 Q12 - Do you agree with the proposed outcomes for the Selective Licensing Designation in Dinnington?

							A public sector tenant, for example a council tenant, housing association, charity									
	A landlord for the area		A landlord representative group		A private sector tenant			A regular visitor in the area		An owner occupier			Residential property agent		Total Count	Total %
Row Labels	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%		
Strongly agree	3	13%		0%		0%		0%		0%	4	67%		0%	7	16%
Agree	5	21%	1	100%		0%		0%	1	25%	1	17%	1	100%	9	21%
Neutral	4	17%		0%		0%		0%	1	25%		0%		0%	5	12%
Disagree	4	17%		0%		0%	3	100%		0%		0%		0%	7	16%
Strongly disagree	8	33%		0%	4	100%		0%	2	50%	1	17%		0%	15	35%
		100%		100%		100%		100%		100%		100%		100%		
Grand Total	24	100%	1	100%	4	100%	3	100%	4	100%	6	100%	1	100%	43	100%

Overall, 51% of respondents to this question disagreed or strongly disagreed with the proposed outcomes for Selective Licensing in Dinnington. The groups where the majority disagreed or strongly disagreed were the Private Sector Tenants (100%), Public Sector Tenants (100%), Regular Visitors (50%), Landlords (50%). The groups where the majority agreed or strongly agreed with the proposed outcomes for Selective Licensing in Dinnington were a landlord representative group (100%), Owner Occupiers (84%), and a Residential Property Agent (100%). Do note that some of the responses for some of these groups was very low.

## Part 25 – Brinsworth North East

### Question 13 – P25 Q13 - Which of the following do you feel are problems Brinsworth North East?

Table 95 - P24 Q13 - Which of the following do you think are problems in Brinsworth North East?

Which of the following do you feel are problems in Brinsworth North East?	Count	%
Problems Accessing Services For Example Schools And Doctors	16	11%
A High Level Of Crime And Antisocial Behaviour	15	10%
Litter On The Street	14	9%
No Problems	13	9%
Dog Fouling	11	7%
Fly Tipping On Open Land	11	7%
Drug Use Dealing	9	6%
Untidy Waste In Gardens	9	6%
An Unfair Poor Perception Of Private Landlords	7	5%
A High Level Of Unemployment	6	4%
A High Turnover Of Tenants / Tenants Not Staying For Long	6	4%
Drug Cultivation	6	4%
People Not Being Able To Pay Their Bills	6	4%
Rats Mice	5	3%
Poor Physical And Mental Health	4	3%
Empty Houses	3	2%
Poor Housing Conditions	3	2%
Empty Properties	2	1%
Not Knowing Where To Go For Help	2	1%
Truancy	2	1%

## Question 14 – P25 Q14 - If Response to 13 includes selection other - Please specify:

This question allowed for more detail to be provided about the issues that people thought were important in Brinsworth.

Table 96 - P24 Q14 - If Response to Q13 includes selection other - Please specify:

Row Labels
Issues with alley gates belonging to the council

## Question 15 – P25 Q15 - Have you experienced any of the issues listed above?

Table 97 - P25 Q15 - Have you experienced any of the issues above?

Row Labels	A landlord for the area		A local business owner or service provider		A private sector tenant		A public sector tenant, for example a council tenant, housing association, charity		A regular visitor in the area		An owner occupier		Total Count	Total %
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%		
No	9	60%	1	100%	10	77%		0%	2	100%	4	25%	26	54%
Yes	6	40%		0%	3	23%	1	100%		0%	12	75%	22	46%
Grand Total	15	100%	1	100%	13	100%	1	100%	2	100%	16	100%	48	100%

Most respondents had not experienced any of the issues listed above (54%). The groups most likely to have experienced the issues set out above include Landlords (60%), Local Business owner (100%), Private Sector Tenants (77%) and regular visitors to the area (100%).

## Question 16 – P25 Q16 - If Response to 15 includes selection Yes - Please specify:

This was an opportunity for respondents to provide more detail on the issues they had encountered in the Brinsworth North East area. A full list of unedited responses is available in Appendix 3a (ii).

Table 98 - P25 Q16 - Have you experienced any of the issues above?

<b>Problems</b>	
<i>Anti-Social Behaviour</i>	7
<i>Environmental Crime</i>	5
<i>Organised Crime</i>	4
<i>Health Related Implications</i>	4
<i>Vermin</i>	2
<i>Dissatisfied with other council departments</i>	2
<i>Problem Tenants</i>	2
<i>Poor housing conditions</i>	2
<i>Rogue Landlords</i>	2
<i>Empty properties</i>	1
<i>Area reputation</i>	1
<i>Positive landlord/tenant relations</i>	1
<i>Increase in rent prices</i>	1

## Part 26 – Brinsworth North East (Continued)

Question 14- P26 Q14 - Reasons for selective licencing in Brinsworth North East are: High proportion of private rented sector tenants, Poor housing conditions, Social instability and Anti-social behaviour and concerns over under reporting. Do you agree with our reasons for proposing Selective Licencing in Brinsworth North East?

Table 99 - P26 Q14 - Do you agree with our reasons for proposing Selective Licensing in Brinsworth North East?

Row Labels	A landlord for the area		A local business owner or service provider		A private sector tenant		A public sector tenant, for example a council tenant, housing association, charity		An owner occupier		Total Count	Total %
	Count	%	Count	%	Count	%	Count	%	Count	%		
Strongly agree		0%		0%		0%		0%	4	25%	4	9%
Agree		0%		0%	2	15%		0%	4	25%	6	14%
Neutral	1	8%		0%	2	15%		0%	1	6%	4	9%
Disagree	3	23%	1	100%	6	46%	1	100%	3	19%	14	32%
Strongly disagree	9	69%		0%	3	23%		0%	4	25%	16	36%
		100%		100%		100%		100%		100%		
Grand Total	13	%	1	%	13	%	1	%	16	%	44	100%

68% of respondents who completed this question disagreed or strongly disagreed with the Council's reasons for proposing Selective Licensing in Brinsworth North East. Looking at how stakeholder groups responded to this question, most local business owners (100%), Public Sector Tenants (100%), Landlords (92%) and Private Sector Tenants (69%) all disagreed or strongly disagreed with the proposed reasons for introducing Selective Licensing to Brinsworth North East. The only group where most responses were either in agreement or strongly agreeing were the Owner Occupiers (50%).

Question 15 – P26 Q15 - The proposed outcomes of the Selective Licensing designation are to: - Improve housing conditions, Reduce social instability, Reduce anti-social behaviour and Encourage reporting issues. Do you agree with the proposed outcomes of the Selective Licensing designation Brinsworth North East?

Table 100 - P26 Q16 - Do you agree with the proposed outcomes of the Selective Licensing designation in Brinsworth North East?

	A public sector tenant, for example a council tenant, housing association, charity						An owner occupier						Total Count	Total %
Row Labels	Count	%	Count	%	Count	%	Count	%	Count	%				
Strongly agree		0%		0%		0%		0%	6	38%	6	14%		
Agree		0%		0%	4	31%		0%	3	19%	7	16%		
Neutral	1	8%		0%	2	15%	1	%	2	13%	6	14%		
Disagree	3	23%		0%	5	38%		0%	2	13%	10	23%		
Strongly disagree	9	69%	1	100%	2	15%		0%	3	19%	15	34%		
Grand Total	13	100%	1	100%	13	100%	1	100%	16	100%	44	100%		

57% of respondents to this question disagreed or strongly disagreed with the proposed outcomes for Selective Licensing in Brinsworth North East. Looking at individual stakeholder groups, the groups where the majority disagreed or strongly disagreed were the local business representatives (100%), Landlords (92%) and Private Sector Tenants (54%). The stakeholder group where the majority agreed or strongly agreed with the proposed outcomes of Selective Licensing was the Owner Occupiers.

## Part 27 – Positives in your Area

## Question 1 – P27 Q01 - What makes your area a good area to live in?

A full list of unedited responses is available in Appendix 3a (ii).

The most common response was that the Community Relations (205 responses) was a strength within the proposed areas. Most comments related to friendly neighbours, community spirit and diverse populations. Community Activities (16 responses) were highlighted such as litter picking groups, youth clubs and events run at local community centres. The location of the proposed areas is also linked to Local Amenities (122 responses) with positive comments regarding public transport links, shop proximity and good healthcare services. Another notable theme was regarding Safety (32 responses) with CCTV and improved streetlighting highlighted as key investments that have helped achieve this. Positive Landlord and Tenant Relations (22 responses) was a recurring theme, with many comments regarding positive experiences with tenancies in the area and landlord's investment into improving their properties. These further linked to comments as to why housing is in high demand in these areas (3 responses). Notably, one of the standout comments was regarding the Affordability (8 responses) of properties in designated areas, especially when considering other areas of Rotherham.

Table 101 - P27 Q01 - What makes your area a good area to live in?

<b>Positives</b>	<b>Responses</b>
<i>Community Relations</i>	205
<i>Local Amenities</i>	122
<i>Safety</i>	32
<i>Positive Landlord and Tenant Relations</i>	22
<i>Community Activities</i>	16
<i>Affordability</i>	8
<i>Housing in High Demand</i>	3

Question 2 – P27 Q02 - If you want to suggest a new project or activity or to discuss an existing activity which the Council could help to support or promote, please leave a brief outline below.

A full list of unedited responses is available in Appendix 3a (ii).

A follow on question asked if respondents had any suggestions on how to further improve their area. The overwhelming message was that Improved Community Engagement (37 responses), with particular emphasis on supporting more difficult to engage groups like the elderly, youth and minority groups, is required so that their voices are heard. Examples provided included the creating of a Local Forum (5 responses), Educational Programmes (10 responses) and support to increase Employment (3 responses). Some suggestions said that this could utilise existing provisions such as community centres and local leisure centres, however many respondents commented that this would require Local Projects/Investment (12 responses) from the Council to achieve.

There were specific projects that focussed on dealing with the issues highlighted previously. Litter Picking groups (18 responses), Community Skips (2 responses) alongside subsidised Pest Control Treatment (4 responses) would help alleviate waste and vermin issues. Suggestions of specialist Tenancy Support (8 responses) and Additional CCTV (5 responses) could help reduce ASB.

One recurrent theme was how the Council and 3<sup>rd</sup> Party services can make a difference. Increased Enforcement outside of Private Sector Housing (21 responses) was the second highest suggestion, with respondents wanting to see results from enforcement regarding Environmental Crime and ASB, but also Increased Policing (15 responses). An increase to general council services (15 responses), with more regular street cleansing, waste collections and road repairs as a few examples, but also more information on how to access these services. Road and Parking Improvements (15 responses) were particularly common, with proposals such as improved public transport, parking permits and one-way streets which may help the ongoing parking issues in more residential areas.

On the other hand, those in objection to the Selective Licensing proposal for Private Sector Housing enforcement suggested that existing council powers should be exercised instead (10 responses). Any policies should prioritise Targeted Enforcement (15 responses) towards non-compliant landlords and agents, with mention of Empty Home Initiatives (3 responses). This could be accomplished by establishing better relationships with central government departments (2 responses), although there were alternative suggestions of limiting the number of rented properties within areas (1 response) and introducing standalone regulations for overcrowding (1 response).

*Table 102 - P27 Q02 - If you want to suggest a new project or activity or to discuss an existing activity which the Council could help to support or promote, please leave a brief outline below.*

<b>Suggestions</b>	<b>Responses</b>
Improved Community Engagement	37



<i>Increased Enforcement (related to other council departments)</i>	21
<i>Litter Picking</i>	18
<i>Increase council services</i>	15
<i>Targeted Enforcement (towards non-compliant landlords / agents)</i>	15
<i>Road / Parking improvements</i>	15
<i>Increased Policing</i>	15
<i>Local Projects/Investment</i>	12
<i>Existing council powers should be exercised instead</i>	10
<i>Educational/Vocational Programmes</i>	10
<i>Tenancy Support</i>	8
<i>Local Forum</i>	5
<i>Additional CCTV</i>	5
<i>Pest Control Treatment</i>	4
<i>Empty Home Initiatives</i>	3
<i>Increase Employment</i>	3
<i>Better relationships with central government departments</i>	2
<i>Community Skips</i>	2
<i>Limit on number of rented properties within areas</i>	1
<i>Strict regulations for overcrowding</i>	1

## Part 28 – Outcomes of selective licencing

Question 1 – P28 Q01- Please select four outcomes which you consider to be a priority for a selective licencing scheme in your area from the following list: -

The responses to this question have been removed from the consultation analysis and will not form part of this paper or form part of the decision-making process.



## Part 29 – Overall

### Question 2 – P29 Q02 - Do you agree with the proposed areas for Selective Licensing?

Table 103 - P17 Q01 - Do you agree with the proposed areas for Selective Licensing?

	A landlord for the area		A landlord representative group		A local business owner or service provider		A private sector tenant		A public sector tenant, for example a council tenant, housing association, charity		A regular visitor in the area		A representative of a local organisation		An owner occupier		Residential property agent		Total Count	Total %
Row Labels	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%		
Strongly agree	6	4%		0%		0%	6	12%	5	38%	7	6%	1	50%	38	34%		0%	63	14%
Agree	7	4%		0%		0%	5	10%	1	8%	4	4%		0%	12	11%		0%	29	6%
Neutral	27	16%		0%	1	25%	6	12%	4	31%	5	4%	1	50%	12	11%	2	%	58	12%
Disagree	15	9%	1	50%	1	25%	10	20%	2	15%	8	7%		0%	12	11%		0%	49	11%
Strongly disagree	111	67%	1	50%	2	50%	24	47%	1	8%	88	79%		0%	39	35%		0%	266	57%
Grand Total	166	100%	2	100%	4	100%	51	100%	13	100%	112	100%	2	100%	113	100%	2	100%	465	100%

Overall, 68% of the responses to this question disagreed or strongly disagreed with the proposed areas for Selective Licensing. Looking at how individual stakeholder groups responded to the groups where the majority disagreed or strongly disagreed were Landlord representative group (100%), regular visitors to the area (86%), Local businesses (75%), Private Sector Tenants (67%). There was only one stakeholder group where the majority agreed or strongly agreed with the proposed areas – Representative of local organisations (50%).

### Question 3 – P29 Q03 – The proposed fee structure is below: - Do you agree with the proposed fee structure for selective licencing?

The consultation included the proposed Selective Licensing consultation included the proposed fee structure which would be charged to Private Sector Landlords as part of the scheme.

- Proposed standard licence fee = £210 administrative fee, £785 maintenance fee. Total = £995
- Standard licence with additional fee, if property not licenced within 90 days of the property becoming licensable = £1131
- Properties which received 'better property rebates' in the 2020-25 scheme, where the application is in the same name as the previous application = £720 (35% discount)
- Fully completed applications received with all required supporting documents (not applicable on late applications) = £955 (5% discount on maintenance fee)
- Flats within the same building pay one administrative fee and one full maintenance fee = £995 (additional flats in the same building have a maintenance fee of £235 per flat)
- Owners of larger portfolios pay full administrative fee on 3 properties then £63 (30% discount of the administrative fee) on additional properties. This is not available to agents managing properties not in their ownership
- 12-month Direct Debit available on Maintenance fee (If within 3 years of start of scheme) = £22 per month

A full breakdown of all the fees is available on the webpage.

The question asked whether respondents to the consultation agreed with the proposed fee structure.

Table 104 - P29 Q03 - Do you agree with the fee structure?

										A public sector tenant, for example a council tenant, housing association, charity										
		A landlord for the area		A landlord representative group		A local business owner or service provider		A private sector tenant		A regular visitor in the area		A representative of a local organisation		An owner occupier		Residential property agent		Total Count	Total %	
Row Labels	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%		
Strongly agree	1	1%		0%		0%	6	12%	4	31%	10	10%	1	50%	27	24%		0%	49	11%
Agree	4	2%		0%		0%	2	4%	1	8%	2	2%	1	50%	10	9%		0%	20	4%
Neutral	8	5%		0%		0%	4	8%	2	15%	5	5%		0%	25	22%	1	50%	45	10%
Disagree	16	10%		0%	2	50%	4	8%	2	15%	4	4%		0%	10	9%	1	50%	39	9%
Strongly disagree				100%		100%		100%		100%		100%		100%		100%		100%		
	138	83%	2		2	50%	35	69%	4	31%	75	78%		0%	40	36%		0%	296	66%
Grand Total	167	100%	2	100%	4	100%	51	100%	13	100%	96	100%	2	100%	112	100%	2	100%	449	100%

Most responses to this question (75%) disagreed or strongly disagreed with the proposed fee structure.

Looking at how individual stakeholder groups responded, the groups where the majority disagreed or strongly disagreed were the Landlord representative groups (100%), Local Businesses (100%), Landlords (93%), Regular Visitors to the area (82%), Private Sector Tenants (77%) and Residential Property Agent (50%). There was only one group where the majority did agree or strongly agree with the fee structure and that was the representative of a local organisation (100%). Though there were only two responses for this group.

## Question 4 – P29 Q04 - Do you have any additional comments?

Many respondents used the free text options to provide comments not relevant to that specific question. Themes from such comments were noted in this section in addition to the 'Additional Comments' from P29 Q04, as well as in combination with Direct Correspondence comments received via email or post. Full unedited responses are available in Appendix 3a (ii) and Appendix 3a (iii).

### Objections

The majority of additional comments were in objection to the scheme outright (73 total responses) or raised concerns about how affective another scheme of Selective Licensing would be, as respondents were not confident that previous schemes have had substantial positive impacts (99 total responses). Therefore, many respondents suggested that alternative proposals should be prioritised (44 total responses), with multiple references to the discontinuation of Selective Licensing in other Local Authorities, as well as the failings around Little London in Maltby (5 total responses). However, there were some supportive responses for Selective Licensing, or responses that believe that it has the potential to be a useful tool (28 total responses) as there are areas in need of intervention (18 total responses).

### Consultation Process

Another major topic was dissatisfaction with the consultation process, which was noted by various councillors to have been completed in house rather than by an independent party (3 total responses). 34 respondents expressed that the consultation was not fair or transparent, mainly focussed on the consultation form's possible bias, as well as the lack of, or poor, evidence to support further schemes (20 total responses). A lack of correspondence regarding the consultation (23 total responses) was raised across various platforms, particularly in regard to the postal information that was sent out to the proposed areas. While some respondents said they did not receive any correspondence, others noted the misleading grouping of the proposed areas (53 total responses),

which may have caused occupants to dispose of information believing it not relevant to them. Concerns were also raised regarding the organisation of events supporting the consultation (6 total responses), and that only accepting written contributions would alienate vulnerable groups from the opportunity to express their views (3 total responses).

### **Financial Concerns**

Main concerns regarding the proposal are that the new fees are excessive (84 total responses), and the knock-on effects will likely result in increasing rent costs for tenants (98 total responses), causing a lack of affordable housing, or result in a rental gap from landlords selling up (28 total responses). There were worries that possible negative reputations associated with areas subject to Selective Licensing (28 total responses) may impact property prices (38 total responses) and result in lenders refusing to support mortgages in designated areas (11 total responses). Similar concerns raised included possible increases to housing and car insurance costs, as well as putting additional financial pressure on communities during the current cost of living crisis (16 total responses).

### **Policy Concerns**

The policies themselves were criticised for disproportionately impacting responsible landlords (17 total responses), with mention to the lack of enforcement in the previous schemes (5 responses) and claims of bias views towards landlords (20 total responses). Instead, it was suggested that policies need to incentivise, with some responses aiming for complete exemption of, responsible landlords and agents in order to reward good practice and encourage continued investment in the designated areas (21 total responses). Alternative proposals of a tiered cost system for compliant and non-compliant landlords (4 total responses) were suggested, but overall themes wanted some direction of the scheme towards non-compliant landlords and agents (16 total responses), which would prevent duplicated costs for landlords, such as those using reputable agents for checks and inspections already (13 total responses). A delay in starting the scheme was also proposed in order to review the new housing laws to be introduced in the Renters Reform Bill (6 total responses), or that the law in its current form would help create a register of landlords to licence rather than properties (3 total responses).

### **Boundaries**

Many respondents contested that their area does not fit the proposing criteria for Selective Licensing (83 total responses) or that they are confident in positive landlord and tenant relations within the PSH sector (27 total responses). While there are concerns raised about some rogue or negligent landlords not taking appropriate action (10 total responses) and problem private sector tenants (6 total responses), there were more concerns regarding problem social housing tenants (32 total responses) and that the criterion

for declaring selective licensing is not wholly down to private sector housing properties. A minority of respondents (3 total responses) therefore supported expanding the boundaries, as far as borough wide, to address all areas since the criteria for declaring Selective Licensing also occur outside of the proposed boundaries. However, there were also concerns raised that the proposed boundaries are targeting minority communities (6 total responses) with extreme comments regarding racist agendas.

### Council Resources

One of the main themes raised is concern that the scheme is only to generate money for the council (44 total responses) and that it is a waste of council resources (20 total responses). Instead, respondents believed that resources should be used to assess the condition of RMBC and social housing stock. They suggested that targeted enforcement or interventions should be used to address the underlying causes of the declaration criteria (30 total responses) using existing council powers (24 total responses), as there is no guarantee that Selective Licensing will improve tenant quality of life or reduce anti-social behaviour (20 total responses). Resources in the previous schemes were also highlighted for review, with comments that inspectors are not qualified or equipped for inspections (5 total responses), and that there was a failure to act on recommendations from the spotlight review during the previous scheme (2 total responses).

### Other

Remaining comments relate to previously mentioned topics in the area problems or suggestions for improvements. Main comments regarding issues were relating to general dissatisfaction with Council departments outside of Selective Licensing (29 total responses), empty properties (23 total responses), police inaction (11 total responses) and general lack of investment in the areas (17 total responses). Suggestions for areas of improvement included greater collaboration with community (12 total responses), particularly as councillor suggestions for the Council to meet with landlords and tenants during the previous scheme did not go ahead, and for specialist tenancy support to be put in place (6 total responses) to help increase access to services.

Table 105 - P29 Q04 - Do you have any additional comments?

<b>Additional Comments</b>	<b>Responses (Forms)</b>	<b>Responses (Direct)</b>	<b>Total</b>
<i>Previous schemes have not had a positive impact</i>	79	20	<b>99</b>
<i>Increased rent costs for vulnerable communities</i>	72	26	<b>98</b>
<i>Proposed fees are excessive</i>	66	18	<b>84</b>
<i>Area does not fit the criteria for Selective Licensing</i>	64	19	<b>83</b>

<i>Objection to scheme</i>	55	18	<b>73</b>
<i>Grouping of areas is misleading</i>	38	15	<b>53</b>
<i>Scheme is only to generate money</i>	36	8	<b>44</b>
<i>Selective Licensing is not effective and other solutions should be prioritised</i>	23	21	<b>44</b>
<i>Negative impact on property prices</i>	23	15	<b>38</b>
<i>Concerns that the consultation is not fair or transparent</i>	14	20	<b>34</b>
<i>Problem social housing tenants</i>	19	13	<b>32</b>
<i>Targeted enforcement or interventions</i>	17	13	<b>30</b>
<i>Dissatisfied with other council departments</i>	26	3	<b>29</b>
<i>Not opposed, or has the potential to be a useful tool</i>	19	9	<b>28</b>
<i>Negative area reputation</i>	15	13	<b>28</b>
<i>Rental gap from landlords selling up</i>	11	17	<b>28</b>
<i>Positive landlord and tenant relations</i>	26	1	<b>27</b>
<i>Existing council powers should be exercised instead</i>	19	5	<b>24</b>
<i>Increase in empty properties</i>	11	12	<b>23</b>
<i>Lack of correspondence regarding the consultation</i>	8	15	<b>23</b>
<i>Policies need to incentivise/exempt responsible landlords</i>	11	10	<b>21</b>
<i>No guarantee of improved quality of life or reduced ASB</i>	20		<b>20</b>
<i>Waste of council resources</i>	20		<b>20</b>
<i>Council has a bias opinion of landlords</i>	12	8	<b>20</b>
<i>Lack of, or poor, evidence to support further schemes</i>	11	9	<b>20</b>
<i>Agreement that improvement in areas is needed</i>	18		<b>18</b>
<i>Lack of investment in area</i>	17		<b>17</b>
<i>Policies disproportionately impact responsible landlords</i>	7	10	<b>17</b>
<i>Direct scheme towards non-compliant landlords / agents</i>	16		<b>16</b>



<i>Additional pressures with cost of living</i>	5	11	<b>16</b>
<i>Duplicating costs for responsible landlords using reputable agents for checks and inspections</i>	6	7	<b>13</b>
<i>Greater collaboration with community</i>	4	8	<b>12</b>
<i>Police inaction</i>	7	4	<b>11</b>
<i>Lenders refusing to support Selective Licensing areas</i>	4	7	<b>11</b>
<i>Rogue or negligent landlords</i>	6	4	<b>10</b>
<i>Tenancy support</i>	6		<b>6</b>
<i>Claims of racist agendas / targeting minority communities</i>	4	2	<b>6</b>
<i>Problem private sector tenants</i>	4	2	<b>6</b>
<i>Organisation of events supporting the consultation</i>		6	<b>6</b>
<i>New housing laws will lead to duplication</i>	1	5	<b>6</b>
<i>Failings around Little London in Maltby</i>	2	3	<b>5</b>
<i>Inspectors are not qualified or equipped</i>		5	<b>5</b>
<i>Previous scheme had a lack of enforcement action</i>		5	<b>5</b>
<i>Tiered cost system</i>		4	<b>4</b>
<i>Expand boundaries</i>	3		<b>3</b>
<i>License landlords rather than properties</i>		3	<b>3</b>
<i>Consultation not completed by an independent party</i>		3	<b>3</b>
<i>Vulnerable groups did not get to express their views</i>		3	<b>3</b>
<i>Failure to act on recommendations</i>		2	<b>2</b>

# Selective Licensing Consultation Response – June/July

The Consultation has a dynamic structure meaning that the responses to individual questions will determine which questions each consultation respondent will subsequently be offered to complete. This will mean that some questions will have a higher number of respondents than others.

Some responses were also completed on paper survey forms, which followed a different structure.

The below report includes responses from the online survey, paper surveys received by 20<sup>th</sup> July, and any direct correspondence received.

Due to concerns regarding “Part 28 Question 01 (Q14) - Please select four outcomes which you consider to be a priority for a selective licencing scheme in your area from the following list:” the responses to this question have been removed from the consultation analysis and will not form part of this paper or form part of the decision-making process.

Please note Part 1 and Part 2 were Instructions for completing the survey and information on how the survey would work in terms of security and timing out if left inactive. These Parts are therefore not included in the analysis of Consultation responses.

## Part 3 – Relationship to the area

### Question 1 – P03 Q01 - Are you answering this consultation as a:

The first question asked respondents in what capacity were they were responding to the consultation. The split of the responses was as indicated in the table below. The overall number of responses received was **213**.

*Table 1 – P03 Q01 – Are you answering the consultation as:-*

Row Labels	Are you answering this consultation as a:	%
An owner occupier	100	47%
A landlord for the area	50	23%
A private sector tenant	40	19%
A public sector tenant, for example a council tenant, housing association, charity	13	6%
A regular visitor in the area	7	3%
A local business owner or service provider	1	0%
A representative of a local organisation	1	0%
Residential property agent	1	0%
<b>Grand Total</b>	<b>213</b>	<b>100%</b>

The majority of responders were 'An owner occupier', followed by 'A landlord for the area'. Note: any paper surveys received where the relation to the area was not clear through free text comments or known through previous selective licensing schemes were logged as 'A regular visitor in the area' which will skew the results for this group.

## Part 4 – Landlord Questions

Not all landlords and residential property agents responded to these questions as some completed a generic paper survey which did not have the tailored questions, which is why the number of responses is lower than the total number of responses to the consultation from Landlords.

### Question 1 – P04 Q01 - Do you live in one of the proposed Selective Licencing areas?

Table 2 - P4 Q01- Do you live in one of the proposed selective licencing areas?

Do you live in one of the proposed selective licencing areas			
Row Labels	?		%
No		27	53%
Yes		24	47%
Grand Total		51	100%

The majority of landlords and agents (53%) do not live in the proposed selective licensing areas.

### Question 2 – P04 Q02 - If Yes, Which area do you live in?

Table 3 – P04 Q02 - If Yes, Which area do you live in?

Row Labels	Count	%
Eastwood / East Dene / Clifton / Town Centre / Boston Castle	10	42%
Masbrough / Kimberworth	7	29%
Dinnington	3	13%
Thurcroft	3	13%
Brinsworth North East	1	4%
Grand Total	24	100%

The majority of landlords and agents who responded, and live within a proposed area, reside in the Eastwood / East Dene / Clifton / Town Centre / Boston Castle designation (42%).

### Question 3 – P04 Q03 - Which proposed selective licencing area do you own and/or manage a property?

Table 4 – P04 Q03 - In which proposed Selective Licensing Area do you own and/or manage a property?

Row Labels	Count	%
Eastwood / East Dene / Clifton / Town Centre / Boston Castle	19	37%
Masbrough / Kimberworth	13	25%
Thurcroft	8	16%
Dinnington	7	14%
Parkgate	2	4%
Brinsworth North East	1	2%
Eastwood / East Dene / Clifton / Town Centre / Boston Castle, Thurcroft	1	2%
<b>Grand Total</b>	<b>51</b>	<b>100%</b>

In terms of responses, Eastwood / East Dene / Clifton / Town Centre / Boston Castle has been the proposed Selective Licensing area which has generated the most responses from Landlords and Agents (37%). Note, a Landlord filled in a single paper survey for 2 nominated areas, so responses from this survey have been included for both areas where applicable.

### Question 4 – P04 Q04 How many properties do you currently own and/or manage in the proposed area?

Table 5 – P4 Q04 – How many properties do you currently own and/or manage in the proposed area?

Row Labels	Count	%
1	24	49%
02-05	20	41%
06-20	5	10%
<b>Grand Total</b>	<b>49</b>	<b>100%</b>

The distribution across the number of properties owned by landlords varies (0, 01, 02-05, 06-20, 20-50, 50+ plus), with most respondents falling into the "01" category (49%) or 02-05 properties category (41%).

## Question 5 – P04 Q05 - How long have you been a landlord or agent in this area?

Table 6 – P04 Q05 How long have you been a landlord or agent in this area?

Row Labels	Count	%
Less than a year	1	2%
10 years plus	24	49%
1-2 years	7	14%
3-4 years	5	10%
5-9 years	12	24%
<b>Grand Total</b>	<b>49</b>	<b>100%</b>

The majority of Landlords and Agents have been in their business for an extended period of time, with '10 years plus' (49%) and '5-9 years' (24%) being the most common responses.

## Question 6 – P04 Q06 - Are you a member of the National Residential Landlords Association (NRLA)?

Table 7 – P4 Q06 – Are you a member of the National Residential Landlords Association (NRLA)?

Row Labels	Count	%
No	37	76%
Yes	12	24%
<b>Grand Total</b>	<b>49</b>	<b>100%</b>

The majority of landlords are not registered with the National Residential Landlords Association.

## Part 5 – Landlord (Continued)

### Question 1 – P05 Q01 - With your tenants, do you:

This set of questions explored how the relationship between Landlords/Agents in the proposed Selective Licensing areas and prospective tenants are set up. Landlords who completed the paper surveys did not have the option to respond to these questions which is why the number of responses is lower than the total number of responses to the consultation from Landlords (49/51).

*Table 8 – P05 Q02 – Provide a tenancy agreement?*

Row Labels	Count	%
Yes	49	100%
<b>Grand Total</b>	<b>49</b>	<b>100%</b>

All landlords/agents report that they provide tenants with a tenancy agreement (100%).

*Table 9 – P05 Q03 – Take a Deposit*

Row Labels	Count	%
Yes	39	80%
No	10	20%
<b>Grand Total</b>	<b>49</b>	<b>100%</b>

Most landlords/agents (80%) operating in Selective Licensing areas report that they take deposits from prospective tenants.

*Table 10 – P05 Q04 – Register that deposit with a national protection scheme*

Row Labels	Count	%
Yes	35	90%
No	4	10%
<b>Grand Total</b>	<b>39</b>	<b>100%</b>

Of those 39 landlords/agents who take deposits from tenants, the majority (90%) report that they register these deposits with a national protection scheme.

*Table 11 – P05 Q05 – Ask tenants for references*

Row Labels	Count	%
Yes	43	88%
No	6	12%
<b>Grand Total</b>	<b>49</b>	<b>100%</b>

Most landlords/agents (88%) who responded to this question said that they asked tenants for references.

*Table 12 – P05 Q06 – Provide gas/electrical safety certificates*

Row Labels	Count	%
Yes	48	98%
No	1	2%
<b>Grand Total</b>	<b>49</b>	<b>100%</b>

The vast majority (98%) of landlords/agents reported that they do provide their tenants with gas/electrical safety certificates.

*Table 13 – P05 Q07 – Provide them with an Energy Performance Certificate*

Row Labels	Count	%
Yes	46	94%
No	3	6%
<b>Grand Total</b>	<b>49</b>	<b>100%</b>

Most landlords operating in Selective Licensing areas (94%) also report that they provide an Energy Performance Certificate to tenants.

## Part 6 – Landlord Issues

### Question 1 – P06 Q01 - Have you encountered any of the following issues with your property/properties in the last 12 months?

This question was asked of landlords who rent out properties in the proposed Selective Licensing Areas. Landlords were able to select multiple issues that they had encountered.

*Table 14 – P06 Q01 - Have you encountered any of the following issues with your property/properties in the last 12 months?*

<b>Have you encountered any of the following issues with your property/properties in the last 12 months?</b>	<b>Count</b>	<b>%</b>
No Problems	35	50%
Problems In a Neighbouring Property Affecting Your Property your Tenants	8	11%
Your Tenants Not Looking After Your Property Including External Areas	6	9%
Tenants In Rent Arrears	5	7%
Problems With Waste e.g. Tenants Not Using the Bins / Fly Tipping on Your Land	5	7%
Difficulty Finding New Tenants	3	4%

Problems Evicting Tenants	3	4%
Difficulty Obtaining References for New Tenants	2	3%
Other	1	1%
Your Tenants Suffering from Poor Physical and or Mental Health	1	1%
Your Tenants Causing Anti-Social Behaviour	1	1%
<b>Total</b>	<b>70</b>	<b>100%</b>

The majority of landlords responded that there are “No problems” at 35 responses, or 50%. This does mean that there were 35 issues flagged by landlords. The key issues were -

- **Problems in Neighbouring Property:** 8% (11 counts)
- **Tenants Not Looking After Property:** 9% (6 counts)
- **Tenants in Rent Arrears:** 7% (5 counts)
- **Problems with Waste:** 7% (5 counts)
- **Difficulty Finding New Tenants:** 4% (3 counts)
- **Problems Evicting Tenants:** 4% (3 counts)

There was also an “Other” option to this question which allowed Landlords to mention issues not included in the list, with 1 response:

#### Row Labels

“Empty properties in area - one known to be housing association empty for over a year! - plus other empty properties..”

## Part 7 – Local to the area

The dynamic routing of the online survey is intended to route responders to questions which are relevant to them. Everyone who responded to Question 1 “Are you answering this consultation as” a private sector tenant, or a public sector tenant, for example a council tenant, housing association, charity, or A regular visitor in the area, or an owner occupier, or A representative of a local organisation will complete this section of the survey.

As some responders to the consultation completed this survey via a paper version they were able to respond to any questions.



## Question 1 – P07 Q01 - Do you live in one of the proposed selective licencing areas?

Table 15 – P07 Q01 (Do you live in one of the proposed selective licencing areas?)

Row Labels	Count	%
No	7	4.35%
Yes	154	95.65%
<b>Grand Total</b>	<b>321</b>	<b>100.00%</b>

By segmenting the results of this question with the results from Question 1 it is possible to see where these responses have come from.

Table 16 – P07 Q01 (Do you live in one of the proposed selective licencing areas?) Cross Tabulated with Question 1

Are you answering this consultation as a: - answer - label Row Labels	Column Labels		
	Yes	No	Grand Total
A private sector tenant	39	1	40
A public sector tenant, for example a council tenant, housing association, charity	12	1	13
A regular visitor in the area	5	2	7
A representative of a local organisation	0	1	1
An owner occupier	98	2	100
<b>Grand Total</b>	<b>154</b>	<b>7</b>	<b>161</b>

The majority of respondents completing this section of the consultation live in one of the proposed selective licensing areas. The group with the highest percentage of living in the proposed Selective Licensing Areas were 'An Owner Occupier'.

## Question 2 – P07 Q02 – If yes, which area do you live in?

Table 17 – P07 Q02 (If yes; which area do you live in?)

Row Labels	Count	%
Eastwood / East Dene / Clifton / Town Centre / Boston Castle	70	45.45%
Masbrough / Kimberworth	42	27.27%
Thurcroft	15	9.74%
Dinnington	13	8.44%
Brinsworth North East	7	4.55%
Parkgate	7	4.55%

Grand Total	154	100.00%
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The highest number of responses came from responders who lived in Eastwood / East Dene / Clifton / Town Centre / Boston Castle (45.45%) followed by Masbrough / Kimberworth (27.27%).

Table 18 - P07 Q02 - (Which area do you live in?) cross tabulated with Q1

Count	Column Labels				
Row Labels	A private sector tenant	A public sector tenant	A regular visitor in the area	An owner occupier	Grand Total
Brinsworth North East	1	1	1	4	7
Dinnington	1	4		8	13
Parkgate	3	1		3	7
Thurcroft	5	0		10	15
Masbrough / Kimberworth	10	2	1	29	42
Eastwood / East Dene / Clifton / Town Centre / Boston Castle	19	4	3	44	70
Grand Total	39	12	5	98	154

### Question 3 – P07 Q03 - How long have you lived in this area?

Table 19 - P07 Q03 - How long have you lived in this area?

Row Labels	Count	%
Less than a year	1	1%
1-2 years	13	8%
3-4 years	11	7%
5-9 years	18	12%
10 years plus	111	72%
Grand Total	154	100%

The majority of the people who live in the proposed Selective Licensing areas have lived there for a long time with the majority of respondents (72%) reporting they have been there 10 years or more.

## Question 4 – P07 Q04 - How long have you lived in your current home?

Table 20 - P07 Q04 - How long have you lived in your home?

Row Labels	Count	%
Less than a year	1	1%
1-2 years	14	9%
3-4 years	14	9%
5-9 years	24	16%
10 years plus	101	66%
Grand Total	154	100%

So similar, to the previous question, most of the respondents (66%) have lived in the same home for 10 years plus.

## Question 5 – P07 Q05 - Do you intend staying in the area for the next five years?

Table 21 - P07 Q05 - Do you intend staying in the area for the next five years?

Row Labels	Count	%
I don't know	33	21%
No	11	7%
Yes	110	71%
Grand Total	154	100%

The majority (71%) who responded to this question intend to continue to live in the same area for the next five years.

## Question 6 – P07 Q06 - Which area do you wish to comment on?

Where responders answered that they didn't live in Selective Licensing Area, they were asked which proposed Selective Licensing area they wished to comment on.

Table 22 - P07 Q06 - Which area do you wish to comment on?

Row Labels	Count	%
Eastwood / East Dene / Clifton / Town Centre / Boston Castle	5	71%
Dinnington	1	14%
Parkgate	1	14%
<b>Grand Total</b>	<b>7</b>	<b>100%</b>

The majority of respondents (71%) to this question wanted to respond on Eastwood / East Dene / Clifton / Town Centre / Boston Castle.

## Part 8 – Local to the area (Continued)

Question 1 – Do you agree or disagree with the following statements:

Question 2 - P08 Q02 - 'Landlords and agents should be responsible for maintaining their properties in a safe condition'

Table 23 - P08 Q02 - Do you agree or disagree that Landlords and agents should be responsible for maintaining their properties in a safe condition (cross tabulated with area indicated at both P07 Q02 and P07 Q06).

	Brinsworth North East	%	Dinnington %	Eastwood %	Masbrough %	Parkgate %	Thurcroft %	Grand Total	%					
Strongly agree	7	100%	12	92%	51	73%	34	81%	7	100%	14	93%	125	81.2%
Agree	0	0%	1	8%	13	19%	5	12%	0	0%	1	7%	20	13.0%
Neutral	0	0%	0	0%	5	7%	2	5%	0	0%	0	0%	7	4.5%
Disagree	0	0%	0	0%	1	1%	0	%	0	0%	0	0%	1	0.6%
Strongly disagree	0	0%	0	0%	0	0%	1	2%	0	0%	0	0%	1	0.6%
Grand Total	7	100%	13	100%	70	100%	42	100%	7	100%	15	100%	154	100%

Responders in most areas tend to agree or strongly agree that landlords should be responsible for maintaining their properties in a safe condition. Overall, 94% agreed or strongly agreed with this statement, although Eastwood / East Dene / Clifton / Town Centre / Boston Castle and Masbrough / Kimberworth designations had slightly lower percentages in regards of 'Strongly Agree' responses, likely due to the larger data sets.

Question 3 - P08 Q03 -Landlords and agents should be responsible for maintaining the outside of their properties in a good condition.

Table 24 - P08 Q03 Do you agree or disagree that landlords and agents should be responsible for maintaining the outside of their properties in a good condition.

Row Labels	Brinsworth North East		Dinnington		Eastwood		Masbrough		Parkgate		Thurcroft		Total Count	Total %
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%		
Strongly agree	7	100%	11	85%	49	70%	28	67%	7	100%	13	87%	115	74.7%
Agree	0	0%	1	7.5%	8	11%	6	14%	0	0%	2	13%	17	11.0%
Neutral	0	0%	1	7.5%	6	9%	4	10%	0	0%	0	0%	11	7.1%
Disagree	0	0%	0	0%	4	6%	1	2%	0	0%	0	0%	5	3.2%
Strongly disagree	0	0%	0	0%	3	4%	3	7%	0	0%	0	0%	6	3.9%
<b>Grand Total</b>	<b>7</b>		<b>13</b>		<b>70</b>		<b>42</b>		<b>7</b>		<b>15</b>		<b>154</b>	<b>100%</b>

The majority (86%) of responders agree or strongly agree with the statement that landlords should be responsible for maintaining the outside of their properties in a good condition. Respondents for Eastwood / East Dene / Clifton / Town Centre / Boston Castle and Masbrough / Kimberworth designations are less likely to strongly agree and are the only areas where some respondents strongly disagree.

#### Question 4 - P08 Q04 - Landlords and agents should be responsible for taking action against tenants who cause a nuisance or antisocial behaviour

Table 25 - P08 Q04 - Do you agree or disagree that Landlords and agents should be responsible for taking action against tenants who cause a nuisance or antisocial behaviour

Column Labels	Brinsworth North East		Dinnington		Eastwood		Masbrough		Parkgate		Thurcroft		Total Count	%
		%		%		%		%		%		%		
<b>Strongly agree</b>	5	71%	12	92%	51	73%	33	79%	7	100%	13	87%	121	78.6%
<b>Agree</b>	2	29%	1	8%	14	20%	5	12%	0	0%	2	13%	24	15.6%
<b>Neutral</b>	0	0%	0	0%	3	4%	2	5%	0	0%	0	0%	5	3.2%
<b>Disagree</b>	0	0%	0	0%	2	3%	1	2%	0	0%	0	0%	3	1.9%
<b>Strongly disagree</b>	0	0%	0	0%	0	0%	1	2%	0	0%	0	0%	1	0.6%
<b>Grand Total</b>	<b>7</b>	<b>100%</b>	<b>13</b>	<b>100%</b>	<b>70</b>	<b>100%</b>	<b>42</b>	<b>100%</b>	<b>7</b>	<b>100%</b>	<b>15</b>	<b>100%</b>	<b>154</b>	<b>100%</b>

Across all areas, on average 94% either agree or strongly agree that Landlords should be responsible for taking action against tenants who cause a nuisance or anti-social behaviour.

## Question 5 – P08 Q05 - Have you witnessed private landlords not responsibly managing properties/tenants in this area?

Table 26 P08 Q05 - Have you witnessed private landlords not responsibly managing properties / tenants in this area?

	Brinsworth North East		Dinnington		Eastwood		Masbrough		Parkgate		Thurcroft		Total Count	Total %
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%		
No	3	43%	7	54%	40	57%	19	45%	7	100%	8	53%	84	54.5%
Yes	4	57%	5	38%	28	40%	23	55%	0	0%	7	47%	67	43.5%
No Response	0	0%	1	8%	2	3%	0	0%	0	0%	0	0%	3	2%
<b>Grand Total</b>	<b>32</b>	<b>100%</b>	<b>13</b>	<b>100%</b>	<b>70</b>	<b>100%</b>	<b>42</b>	<b>100%</b>	<b>6</b>	<b>100%</b>	<b>10</b>	<b>100%</b>	<b>154</b>	<b>100%</b>

Across all areas on average 54.5% of the people who responded to this question have not witnessed landlords not responsibly managing their properties or tenants.

There is some variation in responses by proposed Selective Licensing area, Brinsworth North East (57%) and Masbrough / Kimberworth (55%) had majorities with people who have witnessed landlords not being responsible, however the other areas, with the exception of Parkgate, are similar.

## Part 9 – Local to the area issues

### Question 1 – P09 Q01 - Have you ever been the victim of or witnessed antisocial behaviour in the area?

Table 27 - P09 Q01 - Have you ever been the victim of or witnessed antisocial behaviour in the area? Cross tabulated with P07 Q02 and P07 Q06.

Row Labels	Brinsworth		Dinnington		Eastwood		Masbrough		Parkgate		Thurcroft		Grand Total	
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%
No, I have not been a victim and a witness of anti-social behaviour	2	28.6%	2	15.4%	21	30.0%	15	35.7%	0	0.0%	3	20.0%	<b>43</b>	<b>28%</b>
Yes, I have been a victim and a witness of anti-social behaviour	1	14.3%	3	23.1%	9	12.9%	2	4.8%	1	14.3%	2	13.3%	<b>15</b>	<b>10%</b>

Yes, I have been a victim of anti-social behaviour	1	14.3%	7	53.8%	18	25.7%	2	4.8%	3	42.9%	3	20.0%	30	19%
Yes, I have witnessed anti-social behaviour	3	42.9%	1	7.7%	22	31.4%	23	54.8%	3	42.9%	7	46.7%	66	43%
Grand Total	7	100%	13	100%	70	100%	42	100%	7	100%	15	100%	154	100%

Only 28% of responders to this question have not witnessed or been a victim of anti-social behaviour.

## Question 2 - P09 Q02 - Do you believe the antisocial behaviour was caused by individuals local to the area?

Where responders to P09 Q01 had responded that they had seen or had been a victim of anti-social behaviour a follow up question was posed. If responders hadn't seen or experienced Anti-social Behaviour this question was skipped.

Table 28 - P09 Q02 - Do you believe the antisocial behaviour was caused by individuals local to the area? Cross tabulated with P07 Q02 and P07 Q06.

Row Labels	Brinsworth North East		Dinnington		Eastwood		Masbrough		Parkgate		Thurcroft		Total Count	Total %
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%		
I don't know	2	40%	1	0%	5	10%	4	15%	0	0%	0	0%	12	11%
No	0	0%	0	0%	2	4%	4	15%	0	0%	0	0%	6	5%
Yes	3	60%	10	91%	42	86%	19	70%	7	100%	12	100%	93	84%
Grand Total	5	100%	11	100%	49	100%	27	100%	7	100%	12	100%	111	100%

84% of responders to this question thought the anti-social behaviour they had seen or experienced had been caused by people local to the area.

The proposed Selective Licensing areas where this was highest were Parkgate (100%), Thurcroft (100%) and Dinnington (91%), however this is notably due to their small data sets.

## Part 10 – Private Rented Tenants

The next section of the consultation was designed to be completed by Private Rented Tenants and attempts to understand how the relationship between tenants and private landlords works in the proposed Selective Licensing areas. Tenants that completed the paper surveys were not able to fill in this section.

### Question 1 – P10 Q01 - Is your home maintained to a good standard by your landlord?

Table 29 - P10 Q01 - Is your home maintained to a good standard by your landlord? Cross-tabulation with P03 Q01 = Private Sector Tenant and with P07 Q02 and P07 Q06.

	Brinsworth North East		Dinnington		Eastwood		Masbrough		Parkgate		Thurcroft		Total Count	Total %
Row Labels	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%		
No	1	100%	0	0%	1	6%	2	20%	2	67%	1	20%	7	18%
Yes	0	0%	1	100%	17	94%	8	80%	1	33%	4	80%	31	82%
<b>Grand Total</b>	<b>1</b>	<b>100%</b>	<b>1</b>	<b>100%</b>	<b>18</b>	<b>100%</b>	<b>10</b>	<b>100%</b>	<b>3</b>	<b>100%</b>	<b>5</b>	<b>100%</b>	<b>38</b>	<b>100%</b>

There were only 38 responses to this question.

### Question 3 - P10 Q03 - When you started your tenancy, did your landlord provide you with a tenancy agreement?

Table 30 - P10 Q03 - Did your landlord provide you with a tenancy agreement?

	Brinsworth North East		Dinnington		Eastwood		Masbrough		Parkgate		Thurcroft		Total Count	Total %
Row Labels	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%		
Yes	1	100%	1	100%	18	100%	9	90%	2	67%	5	100%	36	95%
No	0	0%	0	0%	0	0%	1	10%	1	33%	0	0%	2	5%
<b>Grand Total</b>	<b>1</b>	<b>100%</b>	<b>1</b>	<b>100%</b>	<b>18</b>	<b>100%</b>	<b>10</b>	<b>100%</b>	<b>3</b>	<b>100%</b>	<b>5</b>	<b>100%</b>	<b>38</b>	<b>100%</b>

Most private rented tenants (95%) who responded to the consultation said they had received a tenancy agreement from their landlord.



## Question 4 – P10 Q04 - When you started your tenancy, did your landlord take a deposit from you?

Table 31 - P10 Q04 - When you started your tenancy agreement did your landlord take a deposit from you?

	Brinsworth North East		Dinnington		Eastwood		Masbrough		Parkgate		Thurcroft		Total Count	Total %
Row Labels	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%		
No	0	0%	0	0%	7	39%	2	20%	1	33%	1	20%	12	27%
Yes	1	100%	1	100%	11	61%	8	80%	2	67%	4	80%	32	73%
Grand Total	1	100%	1	100%		100%		100%	3	100%	5	100%	44	100%

Across all areas around three quarters of the private sector tenants reported that they had been asked for a deposit by their landlord. In Eastwood / East Dene / Clifton / Town Centre / Boston Castle and Parkgate this drops to only 61% and 67%.

## Question 5 - P10 Q05 - When you started your tenancy did your landlord ask you for references?

Table 32 - P10 Q05 - When you started your tenancy did your landlord ask you for references?

	Brinsworth North East		Dinnington		Eastwood		Masbrough		Parkgate		Thurcroft		Total Count	Total %
Row Labels	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%		
No	0	0%	0	0%	0	0%	3	30%	3	100%	1	20%	7	18%
Yes	1	100%	1	100%	18	100%	7	70%	0	0%	4	80%	31	82%
Grand Total	1	100%	1	100%	18	100%	10	100%	3	100%	5	100%	38	100%

The majority of the tenants who responded to this question said their landlord had asked them for references (82%). However, Parkgate varies from the average with no references requested from any tenant.

## Question 6 - P10 Q06 - In your experience, do all landlords take action against tenants who cause a nuisance or antisocial behaviour?

Table 33 - P10 Q06 - In your experience, do all landlords take action against tenants who cause a nuisance or antisocial behaviour?

	Count Brinsworth North East		Dinnington		Eastwood		Masbrough		Parkgate		Thurcroft		Total Count	Total %
Row Labels		%		%		%		%		%		%		
I don't know	1	100%	1	100%	6	33%	7	70%	1	33%	3	60%	19	50%
No	0	0%	0	0%	4	22%	1	10%	2	67%	1	20%	8	21%
Yes	0	0%	0	0%	8	45%	2	20%	0	0%	1	20%	11	29%
<b>Grand Total</b>	<b>1</b>	<b>100%</b>	<b>1</b>	<b>100%</b>	<b>18</b>	<b>100%</b>	<b>10</b>	<b>100%</b>	<b>3</b>	<b>100%</b>	<b>5</b>	<b>100%</b>	<b>38</b>	<b>100%</b>

Overall, the respondents to this question were unsure on how to answer this question and the most common response was "I don't know". The area which had the highest % positive responses was in Eastwood / East Dene / Clifton / Town Centre / Boston Castle.

## Part 11 – Private Tenants (Continued)

### Question 3 – P11 Q03 - If you have problems with your tenancy, would you know how to approach your landlord:-

Table 34 - P11 Q03 - If you have problems with your tenancy would you know how to approach your landlord?

	Brinsworth North East		Dinnington		Eastwood		Masbrough		Parkgate		Thurcroft		Total Count	Total %
Row Labels	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%		
No	0	0%	0	0%	0	0%	3	30%	1	33%	0	0%	4	11%
Yes	1	100%	1	100%	18	100%	7	70%	2	67%	5	100%	34	89%
<b>Grand Total</b>	<b>1</b>	<b>100%</b>	<b>1</b>	<b>100%</b>	<b>18</b>	<b>100%</b>	<b>10</b>	<b>100%</b>	<b>3</b>	<b>100%</b>	<b>5</b>	<b>100%</b>	<b>38</b>	<b>100%</b>

A majority of private tenants (89%) knew how to contact their landlords if they had a problem.

## Question 4 – P11 Q04 - If you have problems with your tenancy, would you know how to approach the environmental health department?

Table 35 - P11 Q04- If you have problems with your tenancy, would you know how to approach the environmental health department?

	Brinsworth North East		Dinnington		Eastwood		Masbrough		Parkgate		Thurcroft		Total Count	Total %
Row Labels	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%		
No	1	100%	0	0%	5	28%	5	50%	1	33%	2	40%	14	37%
Yes	0	0%	1	100%	13	72%	5	50%	2	67%	3	60%	24	66%
<b>Grand Total</b>	<b>1</b>	<b>100%</b>	<b>1</b>	<b>100%</b>	<b>18</b>	<b>100%</b>	<b>10</b>	<b>100%</b>	<b>3</b>	<b>100%</b>	<b>5</b>	<b>100%</b>	<b>38</b>	<b>100%</b>

The majority of respondents (66%) did know how to contact the environmental health department. In Brinsworth North East, tenants didn't know how to contact environmental health, though as mentioned with some of the other questions in this section, there were low numbers of responses for certain areas.

## Question 5 – P11 Q05 - If you have problems with your tenancy, would you know how to approach Rotherham Council?

Table 36 - If you had problems with your tenancy would you know how to approach Rotherham Council?

	Brinsworth North East		Dinnington		Eastwood		Masbrough		Parkgate		Thurcroft		Total Count	Total %
Row Labels	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%		
No	0	0%	0	0%	3	17%	5	50%	1	33%	1	20%	10	26%
Yes	1	100%	1	100%	15	83%	5	50%	2	67%	4	80%	28	74%
<b>Grand Total</b>	<b>1</b>	<b>100%</b>	<b>1</b>	<b>100%</b>	<b>18</b>	<b>100%</b>	<b>10</b>	<b>100%</b>	<b>3</b>	<b>100%</b>	<b>5</b>	<b>100%</b>	<b>38</b>	<b>100%</b>

The majority (74%) of the private sector tenants who responded to the Selective Licensing Consultation knew how to contact the council.

## Question 6 – P11 Q06 - If you have problems with your tenancy, would you know how to approach Citizens Advice?

Table 37 - P11 Q06 - If you had problems with your tenancy would you know how to approach Citizens Advice?

	Brinsworth North East		Dinnington		Eastwood		Masbrough		Parkgate		Thurcroft		Total Count	Total %
Row Labels	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%		
No	0	0%	0	0%	3	17%	1	10%	1	33%	1	20%	6	16%
Yes	1	100%	1	100%	15	83%	9	90%	2	67%	4	80%	32	84%
Grand Total	1	100%	1	100%	18	100%	10	100%	3	100%	5	100%	38	100%

Overall, most tenants knew how to get in touch with Citizens Advice for support with their tenancy (84%).

## Question 7 – P11 Q07 - If you have problems with your tenancy, would you know how to approach your local Ward Member?

Table 38 - P11 Q07 If you were having problems with your tenancy would you know how to approach your local Ward member?

	Brinsworth North East		Dinnington		Eastwood		Masbrough		Parkgate		Thurcroft		Total Count	Total %
Row Labels	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%		
No	1	100%	1	100%	6	33%	6	60%	3	100%	3	60%	20	53%
Yes	0	0%	0	0%	12	67%	4	40%	0	0%	2	40%	18	47%
Grand Total	1	100%	1	100%	18	100%	10	100%	3	100%	5	100%	38	100%

Generally, Tenants did not know how to contact their local ward member – with only 47% saying they would know how to get in touch with their ward member.

## Question 8 – P11 Q08 - If selective licencing was to go ahead, there is a possibility that some private sector landlords would look to increase rent levels. Would you support selective licencing if it meant your rent may increase?

Table 39 - P11 Q08 - Would you support Selective Licensing even if it meant your rent may increase?

	Brinsworth North East		Dinnington		Eastwood		Masbrough		Parkgate		Thurcroft		Total Count	Total %
Row Labels	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%		
No	1	100%	1	100%	15	83%	9	90%	2	67%	4	80%	32	84%
Yes	0	0%	0	0%	3	17%	1	10%	1	33%	1	20%	6	16%
<b>Grand Total</b>	<b>1</b>	<b>100%</b>	<b>1</b>	<b>100%</b>	<b>18</b>	<b>100%</b>	<b>10</b>	<b>100%</b>	<b>3</b>	<b>100%</b>	<b>5</b>	<b>100%</b>	<b>38</b>	<b>100%</b>

The majority (84%) of the private sector tenants who responded to this question said that they would not support selective licensing if it meant their rent would increase. This was also the case when disaggregating to all the individual proposed Selective Licensing areas.

## Question 10 – P11 Q10 - How much would you be prepared to pay extra a week?

Table 40 - P11 Q10 - How much would you be prepared to pay extra?

Row Labels	Count	%
£1-£5	5	83%
£6-£10	1	17%
<b>Grand Total</b>	<b>6</b>	<b>100%</b>

Only 6 private tenants who completed the survey said they would be prepared to pay extra if their area changed to a Selective Licensing area and their landlord increased their rent. As such, responses are minimal, but all indicate they would only want a small increase in rent.

## Part 12 – Local business owner

### Question 1 – P12 Q01 - What type of business do you own?

Table 41 - P12 Q01 - What type of business do you own?

Row Labels	Count
Pet and Garden Supplies	1
Grand Total	4

### Question 2 – P12 Q02 - Which of the proposed areas is your business in?

Table 42 - P12 Q02 - Which of the proposed areas is your business in?

Row Labels	Dinnington	Grand Total
Pet and Garden Supplies	1	1
Grand Total	1	1

### Question 3 – P12 Q03 - How long have you been operating your business in this area?

Table 43 - P11 Q03 – How long have you been operating your business in this area?

Count	Column Labels	
Row Labels	Pet and Garden Supplies	Grand Total
10 years plus	1	1
Grand Total	1	1

## Question 4 – P12 Q04 - Are you planning to continue operating your business in this area for the next five years?

Table 44 - P12 Q04 - Are you planning to continue operating your business in this area for the next five years?

Count	Column Labels	
Row Labels	Pet and Garden Supplies	Grand Total
I don't know	1	1
Grand Total	1	1

## Question 5 – P12 Q05 - Have you experienced any of the following issues in the last 12 months, which have had a significant negative impact on your business?

Table 45 - P12 Q05 - Have you experienced issues which have had a significant impact on your business?

Count	Column Labels	
Row Labels	Dinnington	
Anti-social behaviour		1
Significant shop lifting		1
Significant loss of business		1
Grand Total		3

## Part 13 – Area as a whole

This part of the Consultation was completed by all stakeholder groups.

Note: As one paper survey was written in relation to 2 areas, there are 214 responses rather than 213 for tables that look by area rather than stakeholder.

## Question 2 – P13 Q02 - Looking at the area as a whole, how much of a problem is Poor Housing conditions?

Table 46 - P13 Q02a - How much of a problem are Poor Housing Conditions? (Cross tabulated by proposed Selective Licensing Area)

	Brinsworth North East		Dinnington		Eastwood		Masbrough		Parkgate		Thurcroft		Total Count	Total %
Row Labels	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%		
Major problem	1	13%	11	50%	29	31%	11	24%	4	40%	4	17%	60	28.2%
Minor problem	3	38%	7	32%	30	32%	20	44%	2	20%	10	42%	71	33.3%
Not a problem	2	25%	1	5%	27	28%	13	29%	1	10%	1	4%	45	21.1%
I don't know	2	25%	3	14%	9	9%	11	24%	3	30%	8	33%	36	16.9%
No Response	0	0%	0	0%	0	0%	0	0%	0	0%	1	4%	1	0.5%
Grand Total	8	100%	22	100%	95	100%	55	100%	10	100%	24	100%	214	100%

Over half of the responses to this question suggested that there was a minor or major problem with poor housing conditions in the proposed Selective Licensing areas (61.5%). Dinnington had the highest percentage of respondents who thought poor housing conditions were a major issue (50%).

Table 47 - P13 Q02b - Poor Housing conditions are an issue (cross tabulated by stakeholder group).

	A landlord for the area		A local business owner or service provider		A private sector tenant		A public sector tenant		A regular visitor in the area		A representative of a local organisation		An owner occupier		Residential property agent		Total Count	Total %
Row Labels	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%		
Major problem	3	6%	0	0%	10	25%	5	38%	3	43%	1	100%	38	38%	0	0%	60	28.2%
Minor problem	11	22%	1	100%	12	30%	7	54%	1	14%	0	0%	38	38%	1	100%	71	33.3%
Not a problem	17	34%	0	0%	15	38%	0	0%	2	29%	0	0%	11	11%	0	0%	45	21.1%
I don't know	18	36%	0	0%	3	8%	1	8%	1	14%	0	0%	13	13%	0	0%	36	16.9%



No Response	1	2%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	1	0.5%
Grand Total	50	100%	1	100%	40	100%	13	100%	7	100%	1	100%	100	100%	1	100%	213	100%

While there is an overall response that that Poor Housing is a minor or major problem (61.5%), if this question is disaggregated by stakeholder group, different trends emerge.

Landlords and Private Sector Tenants are more likely to think that poor housing condition is not a problem in the proposed Selective Licensing area, whereas all other groups had a majority response between minor and major problem.

### Question 3 – P13 Q03 - Looking at the area as a whole, how much of a problem are Empty Houses?

Table 48 - P13 Q03a - Looking at the area as a whole how much of a problem are empty houses? (cross tabulated with proposed Selective Licensing Area)

	Brinsworth North East		Dinnington		Eastwood		Masbrough		Parkgate		Thurcroft		Total Count	Total %
Row Labels	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%		
Major problem	0	0%	4	18%	14	15%	4	7%	2	20%	1	4%	25	11.7%
Minor problem	1	13%	5	23%	21	22%	14	25%	4	40%	9	38%	54	25.2%
Not a problem	5	62%	9	41%	41	43%	24	44%	1	10%	6	25%	85	40.2%
I don't know	2	25%	4	18%	19	20%	13	24%	3	30%	7	29%	48	22.4%
No Response	0	0%	0	0%	0	0%	0	0%	0	0%	1	4%	1	0.5%
Grand Total	8	100%	22	100%	95	100%	55	100%	10	100%	24	100%	214	213

There was a mixed response to this question, with a similar number of responses saying that Empty Houses are a (minor and major) problem at 36.9% as those that responded that they are 'not a problem' at 40.2%.

Table 49 - P13 Q03 - Empty Houses are an issue by stakeholder group

	A landlord for the area		A local business owner or service provider		A private sector tenant		A public sector tenant		A regular visitor in the area		A representative of a local organisation		An owner occupier		Residential property agent		Total Count	Total %
Row Labels	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%		
Major problem	0	0%	0	0%	6	15%	4	31%	0	0%	0	0%	15	15%	0	0%	25	11.7%
Minor problem	10	20%	0	0%	10	25%	2	15%	3	43%	1	100%	28	28%	0	0%	54	25.4%
Not a problem	23	46%	1	100%	15	37.5%	5	39%	1	14%	0	0%	39	39%	1	100%	85	39.9%
I don't know	16	32%	0	0%	9	22.5%	2	15%	3	43%	0	0%	18	18%	0	0%	48	22.5%
No Response	1	2%	0	0%	0	0%	0	0.0%	0	0%	0	0%	0	0%	0	0%	1	0.5%
Grand Total	50	100%	1	100%	40	100%	13	100%	7	100%	1	100%	100	100%	1	100%	213	100%

Group where a higher percentages of respondents thought Empty Houses were a major or minor problem were the Representative of a local organisation (100%), Public Sector Tenants (46%), Visitors to the area (43%), Owner Occupiers (43%) and Private Sector Tenants (40%).

Group where a higher percentages of respondents thought Empty Houses were not a problem include Local Businesses (100%), Residential Property Agents (100%) and Landlords (46%).

## Question 4 – P13 Q04 - Looking at the area as a whole, how much of a problem are high turnover of tenants?

Table 50 - P13 Q04 - How much of a problem are a high turnover of tenants?

	Brinsworth North East		Dinnington		Eastwood		Masbrough		Parkgate		Thurcroft		Total Count	Total %
Row Labels	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%		
Major problem	0	0.0%	5	23%	25	26.3%	8	14.5%	4	40%	3	13%	45	21.0%
Minor problem	1	12.5%	1	5%	18	18.9%	11	20.0%	2	20%	7	29%	40	18.7%
Not a problem	2	25.0%	9	41%	27	28.4%	18	32.7%	1	10%	4	17%	61	28.5%
I don't know	5	62.5%	7	32%	25	26.3%	18	32.7%	3	30%	9	38%	67	31.3%
No Response	0	0.0%	0	0%	0	0.0%	0	0.0%	0	0%	1	4%	1	0.5%
Grand Total	8	100%	22	100%	95	100%	55	100%	10	100%	24	100%	214	100%

There were once again mixed results with very similar numbers of responses. While there was an overall concern about high turnover of tenants (39.7%), large numbers were also unsure (31.3%) or didn't think there was not a problem (28.5%). The areas that had the most responses regarding possible turnover were Parkgate (60%), with Brinsworth North East having the least concerns (12.5%), however these two areas also had the smallest pools of data.

Table 51 - P13 Q04 - How much of a problem is the high turnover of tenants (Cross tabulated with stakeholder group).

	A landlord for the area		A local business owner or service provider		A private sector tenant		A public sector tenant		A regular visitor in the area		A representative of a local organisation		An owner occupier		Residential property agent		Total Count	Total %
Row Labels	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%		
Major problem	2	4%	0	0%	2	5%	6	46%	3	43%	0	0%	32	32%	0	0%	45	21%
Minor problem	9	18%	0	0%	8	20%	1	8%	1	14%	1	100%	19	19%	1	100%	40	19%
Not a problem	24	48%	1	100%	13	33%	2	15%	0	0%	0	0%	20	20%	0	0%	60	28%
I don't know	14	28%	0	0%	17	43%	4	31%	3	43%	0	0%	29	29%	0	0%	67	31%
No Response	1	2%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	1	0%
Grand Total	50	100%	1	100%	40	100%	13	100%	7	100%	1	100%	100	100%	1	100%	213	100%

High turnover of tenants was identified as a major problem by public sector tenants (46%), regular visitors to the area (43%) and owner occupiers (32%). The groups most likely to think that the high turnover of tenants is not a problem were the local businesses (100%) and landlords (48%).

## Question 5 – P13 Q05 - Looking at the area as a whole, how much of a problem is a high level of unemployment?

Table 52 - P13 Q05 - Looking at the area as a whole, how much of a problem is a high level of unemployment? (cross tabulated with proposed SL area).

	Brinsworth North East		Dinnington		Eastwood		Masbrough		Parkgate		Thurcroft		Total Count	Total %
Row Labels	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%		
Major problem	2	25%	10	45%	39	41%	11	20%	4	40%	4	17%	70	32.7%
Minor problem	1	13%	6	27%	12	13%	10	18%	3	30%	10	42%	42	19.6%
Not a problem	0	0%	2	9%	16	17%	6	11%	1	10%	1	4%	26	12.1%
I don't know	5	63%	4	18%	28	29%	28	51%	2	20%	8	33%	75	35.0%
No Response	0	0%	0	0%	0	0%	0	0%	0	0%	1	4%	1	0.5%

Grand Total	8	100%	22	100%	95	100%	55	100%	10	100%	24	100%	214	100%
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The most common response to this question was 'I don't know' at 35%. Dinnington, Eastwood / East Dene / Clifton / Town Centre / Boston Castle and Parkgate were the areas where high unemployment was most likely to be reported as a major problem.

Table 53 - P13 Q05 - How much of a problem is High Unemployment? (cross tabulated by stakeholder group).

Row Labels	A landlord for the area		A local business owner or service provider		A private sector tenant		A public sector tenant		A regular visitor in the area		A representative of a local organisation		An owner occupier		Residential property agent		Total Count	Total %
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%		
Major problem	7	14%	1	100%	12	30%	7	54%	2	29%	1	100%	40	40%	0	0%	70	33%
Minor problem	8	16%	0	0%	8	20%	3	23%	2	29%	0	0%	20	20%	1	100%	42	20%
Not a problem	11	22%	0	0%	6	15%	1	8%	0	0%	0	0%	7	7%	0	0%	25	12%
I don't know	23	46%	0	0%	14	35%	2	15%	3	43%	0	0%	33	33%	0	0%	75	35%
No Response	1	2%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	1	0%
Grand Total	50	100%	1	100%	40	100%	13	100%	7	100%	1	100%	100	100%	1	100%	213	100%

Discounting the groups with very low numbers of responses the groups most likely to think high unemployment is a major problem were owner occupiers (40%) and public sector tenants (54%). The groups most likely to think high unemployment was not a problem were landlords (22%).

## Part 14 – Area as a whole (Continued)

Question 2 – P14 Q02 - Looking at the area as a whole, how much of a problem is Tenants not being able to pay their rent?

Table 54 - P14 Q02 How much of a problem are tenants who are unable to pay their rent? (Cross tabulated by area)

Row Labels	Brinsworth North East		Dinnington		Eastwood		Masbrough		Parkgate		Thurcroft		Total Count	Total %
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%		
Major problem	1	12.5%	6	27.3%	11	11.6%	6	11%	2	20%	4	17%	30	14.0%
Minor problem		0%	4	18.2%	14	14.7%	3	5%	1	10%	3	13%	25	11.7%
Not a problem	1	12.5%	2	9.1%	18	18.9%	12	22%	1	10%	2	8%	36	16.8%
I don't know	6	75%	10	45.5%	52	54.7%	34	62%	6	60%	14	58%	122	57.0%

No Response		0%		0.0%		0.0%		0%		0%	1	4%	1	0.5%
Grand Total	8	100%	22	100%	95	100%	55	100%	10	100%	24	100%	214	100%

The responses suggest that there is a lack of knowledge regarding if tenants are unable to pay their rent as the majority of responses were 'I don't know' at 57%. However, Masbrough / Kimberworth is the only area where responses to 'Not a problem' outnumber that it is a major issue.

*Table 55 - P14 Q2 - How much of problem is Tenants who struggle to pay their rent? (Cross tabulated with stakeholder group).*

	A landlord for the area		A local business owner or service provider		A private sector tenant		A public sector tenant		A regular visitor in the area		A representative of a local organisation		An owner occupier		Residential property agent		Total Count	Total %
Row Labels	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%		
Major problem	8	16%	0	0%	5	13%	7	54%	0	0%	1	100%	9	9%	0	0%	30	14.1%
Minor problem	10	20%	1	100%	5	13%	1	8%	1	14%	0	0%	6	6%	1	100%	25	11.7%
Not a problem	21	42%	0	0%	5	13%	0	0%	0	0%	0	0%	10	10%	0	0%	36	16.9%
I don't know	10	20%	0	0%	25	63%	5	38%	6	86%	0	0%	75	75%	0	0%	121	56.8%
No Response	1	2%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	1	0.5%
Grand Total	50	100%	1	100%	40	100%	13	100%	7	100%	1	100%	100	100%	1	100%	213	100%

Looking at how the different stakeholders responded to this question, the most common response by stakeholder was 'I don't know', however this is partially influenced by the large number of owner occupier responses. The groups most likely to think this was a major problem were the representative of a local organisation (100%) and Public Sector Tenants (54%). The groups most likely to think that this is not a problem were the Landlords (42%).

## Question 3 – P14 Q03 - How much of a problem is accessing services, for example doctors and schools

Table 56 - P14 Q03 - How much of a problem is accessing services, for example doctors and schools? (cross tabulated by area).

	Brinsworth North East		Dinnington		Eastwood		Masbrough		Parkgate		Thurcroft		Total Count	Total %
Row Labels	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%		
Major problem	1	12.5%	13	59.1%	18	18.9%	9	16%	2	20%	3	13%	46	21.5%
Minor problem	3	37.5%	3	13.6%	13	13.7%	11	20%	2	20%	2	8%	34	15.9%
Not a problem	2	25.0%	4	18.2%	36	37.9%	23	42%	2	20%	8	33%	75	35.0%
I don't know	2	25.0%	2	9.1%	27	28.4%	12	22%	4	40%	10	42%	57	26.6%
No Response		0.0%		0.0%	1	1.1%		0%		0%	1	4%	2	0.9%
Grand Total	8	100%	22	100%	95	100%	55	100%	10	100%	24	100%	214	100%

The area where respondents were most likely to think that accessing services was a major problem is Dinnington (59.1%). Eastwood / East Dene / Clifton / Town Centre / Boston Castle and Masbrough / Kimberworth were the areas with the highest proportion suggesting this was not a problem (37.9% and 42%).

Table 57 - P14 Q03 - How much of a problem is accessing services? (cross tabulated by stakeholder group)

	A landlord for the area		A local business owner or service provider		A private sector tenant		A public sector tenant		A regular visitor in the area		A representative of a local organisation		An owner occupier		Residential property agent		Total Count	Total %
Row Labels	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%		
Major problem	8	16%		0%	5	12.5%	7	54%		0%	1	100%	9	9.0%		0%	30	14.1%
Minor problem	10	20%	1	100%	5	12.5%	1	8%	1	14%		0%	6	6.0%	1	100%	25	11.7%
Not a problem	21	42%		0%	5	12.5%		0%		0%		0%	10	10.0%		0%	36	16.9%
I don't know	10	20%		0%	25	62.5%	5	38%	6	86%		0%	75	75.0%		0%	121	56.8%
No Response	1	2%		0%		0.0%		0%		0%		0%		0.0%		0%	1	0.5%
Grand Total	50	100%	1	100%	40	100%	13	100%	7	100%	1	100%	100	100%	1	100%	213	100%

The stakeholder group most likely to think access to services was a major problem were 'A representative of a local organisation' (100%) and the 'Public sector tenants' (54%). The groups most likely to think that access to services wasn't a problem were the Landlords (42%). Otherwise, most of the other stakeholder groups were majority 'I don't know'.

## Question 4 – P14 Q04 - How much of a problem is Ill physical and mental health?

Table 58 - P14 Q04 - How much of a problem is ill physical health and mental health? (cross tabulated by area)

	Brinsworth North East		Dinnington		Eastwood		Masbrough		Parkgate		Thurcroft		Total Count		Total %
Row Labels	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%			
Major problem	2	25.0%	7	31.8%	26	27.4%	9	16.4%	4	40.0%	1	4.2%	49	22.9%	
Minor problem	0	0.0%	4	18.2%	13	13.7%	10	18.2%	1	10.0%	7	29.2%	35	16.4%	
Not a problem	1	12.5%	2	9.1%	22	23.2%	7	12.7%	0	0.0%	1	4.2%	33	15.4%	
I don't know	5	62.5%	9	40.9%	33	34.7%	29	52.7%	5	50.0%	14	58.3%	95	44.4%	
No Response	0	0.0%	0	0.0%	1	1.1%	0	0.0%	0	0.0%	1	4.2%	2	0.9%	
Grand Total	8	100%	22	100%	95	100%	55	100%	10	100%	24	100%	214	100%	

The most common response to this question was "I don't know" (44.4%), however 39.3% thought there was either a minor or major problem. Of the groups that thought that Ill physical and mental health was major problem, Parkgate had the highest response (40%) followed by Dinnington (31.8%).

Table 59 - P14 Q04 - How much of a problem is ill physical and mental health? (cross tabulated with stakeholder groups).

Table 66: 7.1.1.46: How much do you rely on the following groups for your physical and mental health? (Data tabulated with stakeholders' groups)																			
	A landlord for the area		A local business owner or service provider		A private sector tenant		A public sector tenant		A regular visitor in the area		A representative of a local organisation		An owner occupier		Residential property agent		Total Count	Total %	
Row Labels	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%			
Major problem	2	4%		0%	10	25%	9	69%	1	14%	0	0%	27	27%	0	0%	49	23.0%	
Minor problem	6	12%	1	100%	8	20%	0	0%	0	0%	1	100%	18	18%	1	100%	35	16.4%	
Not a problem	12	24%		0%	10	25%	0	0%	2	29%	0	0%	9	9%	0	0%	33	15.5%	
I don't know	29	58%		0%	12	30%	4	31%	4	57%	0	0%	46	46%	0	0%	95	44.6%	
No Response	1	2%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	1	0.5%	
Grand Total	50	100%	1	100%	40	100%	13	100%	7	100%	1	100%	100	100%	1	100%	213	100%	

The group most likely to think poor health is a major problem were the public sector tenants (69%).

## Question 5 – P14 Q05 - How much of a problem are Environmental issues, such as dog fouling, fly tipping and graffiti?

Table 60 - P14 Q05 - How much of a problem are Environmental issues, such as dog fouling, fly tipping and graffiti?

Row Labels	Brinsworth North East		Dinnington		Eastwood		Masbrough		Parkgate		Thurcroft		Total Count	Total %
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%		
Major problem	4	50.0%	14	63.6%	48	50.5%	14	25.5%	4	40.0%	7	29.2%	91	42.5%
Minor problem	4	50.0%	8	36.4%	24	25.3%	23	41.8%	5	50.0%	10	41.7%	74	34.6%
Not a problem	0	0.0%	0	0.0%	20	21.1%	11	20.0%	1	10.0%	1	4.2%	33	15.4%
I don't know	0	0.0%	0	0.0%	3	3.2%	7	12.7%		0.0%	6	25.0%	16	7.5%
<b>Grand Total</b>	8	100%	22	100%	95	100%	55	100%	10	100%	24	100%	214	100%

The most common response to this question (42.5%) was that environmental issues are a major problem. This was a common theme across all proposed areas, however Dinnington had a slightly higher percentage of respondents believe it is a major problem (63.6%).

Table 61 – P14 Q05 - How much of a problem are Environmental issues, such as dog fouling, fly tipping and graffiti? (cross tabulated with stakeholder groups).

Row Labels	A landlord for the area		A local business owner or service provider		A private sector tenant		A public sector tenant		A regular visitor in the area		A representative of a local organisation		An owner occupier		Residential property agent		Total Count	Total %
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%		
Major problem	11	22%	0	0%	13	32.5%	6	46%	4	57%	1	100%	55	55%	0	0%	90	42.3%
Minor problem	17	34%	1	100%	13	32.5%	5	38%	2	29%	0	0%	35	35%	1	100%	74	34.7%
Not a problem	12	24%	0	0%	10	25.0%	1	8%	1	14%	0	0%	9	9%	0	0%	33	15.5%
I don't know	10	20%	0	0%	4	10.0%	1	8%	0	0%	0	0%	1	1%	0	0%	16	7.5%
<b>Grand Total</b>	50	100%	1	100%	40	100%	13	100%	7	100%	1	100%	100	100%	1	100%	213	100%

While all groups think that environmental issues such as dog fouling, fly tipping and graffiti are either a minor or major problem, the groups that also had large numbers that think that environmental issues were not a problem landlords (24%) and private sector tenants (25%).



## Question 6 – P14 Q06 - How much do you agree that there is a problem with a high level of crime and antisocial behaviour

Table 62 - P14 Q06 - How much of a problem is crime and anti-social behaviour (cross tabulated by area)

Row Labels	Brinsworth North East		Dinnington		Eastwood		Masbrough		Parkgate		Thurcroft		Total Count	Total %
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%		
Major problem	2	25.0%	13	59.1%	42	44.2%	15	27.3%	5	50.0%	6	25.0%	83	38.8%
Minor problem	4	50.0%	8	36.4%	24	25.3%	19	34.5%	3	30.0%	10	41.7%	68	31.8%
Not a problem	1	12.5%	0	0.0%	23	24.2%	10	18.2%	1	10.0%	1	4.2%	36	16.8%
I don't know	1	12.5%	1	4.5%	6	6.3%	11	20.0%	1	10.0%	7	29.2%	27	12.6%
Grand Total	8	100%	22	100%	95	100%	55	100%	10	100%	24	100%	214	100%

The most common response was that crime and anti-social behaviour is a major problem (38.8%). When disaggregating by proposed selective licensing area Dinnington, Parkgate and Eastwood / East Dene / Clifton / Town Centre / Boston Castle had the highest % of responders who thought crime and ASB were a major problem.

Table 63 - P14 Q06 - How much of a problem is crime and anti-social behaviour?

Row Labels	A landlord for the area		A local business owner or service provider		A private sector tenant		A public sector tenant		A regular visitor in the area		A representative of a local organisation		An owner occupier		Residential property agent		Total Count	Total %
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%		
Major problem	11	22%	1	100%	11	28%	8	62%	2	29%	1	100%	48	48%	0	0%	82	38%
Minor problem	11	22%	0	0%	12	30%	3	23%	4	57%	0	0%	37	37%	1	100%	68	32%
Not a problem	12	24%	0	0%	13	33%	1	8%	1	14%	0	0%	9	9%	0	0%	36	17%
I don't know	16	32%	0	0%	4	10%	1	8%	0	0%	0	0%	6	6%	0	0%	27	13%
Grand Total	50	100%	1	100%	40	100%	13	100%	7	100%	1	100%	100	100%	1	100%	213	100%

No counting the groups with individual responses, the groups most likely to think that crime and ASB are a major problem were owner occupiers (48%) and public sector tenants (62%). The groups who thought crime and ASB were not a problem were private sector tenants (33%).

## Question 7 – P14 Q07 - How much do you agree or disagree that private landlords have a good reputation in the area?

Table 64 - P14 Q07 - How much do you agree or disagree that private landlords have a good reputation in the area? (cross tabulated with area).

Row Labels	Brinsworth North East		Dinnington		Eastwood		Masbrough		Parkgate		Thurcroft		Total Count	Total %
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%		
Strongly agree	1	12.5%	4	18.2%	9	9.5%	7	12.7%	0	0.0%	3	12.5%	24	11.2%
Agree	0	0.0%	2	9.1%	21	22.1%	11	20.0%	2	20.0%	1	4.2%	37	17.3%
Neutral	5	62.5%	11	50.0%	29	30.5%	24	43.6%	4	40.0%	13	54.2%	86	40.2%
Disagree	2	25.0%	4	18.2%	15	15.8%	8	14.5%	2	20.0%	5	20.8%	36	16.8%
Strongly disagree	0	0.0%	1	4.5%	21	22.1%	5	9.1%	2	20.0%	2	8.3%	31	14.5%
Grand Total	8	100%	22	100%	95	100%	55	100%	10	100%	24	100%	214	100%

The most common response was that responders are neutral in regards to the reputation of private landlords (40.2%). Responses in all areas were mixed, with the percentage of those that agree or strongly agree more or less matched by those that disagree or strongly disagree.

Parkgate was the only area where nobody responded that they strongly agree that landlords have a good reputation.

Table 65 - P14 Q07 - How much do you agree or disagree that private landlords (cross tabulated with stakeholder group).

Row Labels	A landlord for the area		A local business owner or service provider		A private sector tenant		A public sector tenant		A regular visitor in the area		A representative of a local organisation		An owner occupier		Residential property agent		Total Count	Total %
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%		
Strongly agree	11	22%	1	100%	7	18%	1	8%	1	14%	0	0%	3	3%	0	0%	24	11%
Agree	13	26%	0	0%	9	23%	2	15%		0%	0	0%	12	12%	0	0%	36	17%
Neutral	24	48%	0	0%	18	45%	6	46%	2	29%	0	0%	35	35%	1	100%	86	40%
Disagree	1	2%	0	0%	5	13%	3	23%	1	14%	0	0%	26	26%	0	0%	36	17%
Strongly disagree	1	2%	0	0%	1	3%	1	8%	3	43%	1	100%	24	24%	0	0%	31	15%
Grand Total	50	100%	1	100%	40	100%	13	100%	7	100%	1	100%	100	100%	1	100%	213	100%

The stakeholder groups who agreed or strongly agreed that landlords had a good reputation were the landlords (48%), private sector tenants (41%), and local businesses (100%).

The groups who disagreed or strongly disagreed that landlords had a good reputation were A representative of a local organisation (100%), regular visitors (57%) and the owner occupiers (50%).

## Part 15 – Thurcroft

### Question 1 – P15 Q01 - Which of the following do you feel are problems in Thurcroft?

Table 66 - P15 Q01 - Which of the following issues do you feel are problems in Thurcroft?

Which of the following do you feel are problems in Thurcroft?	Count	%
Litter On The Street	14	12%
Untidy / Waste In Gardens	14	12%
Dog Fouling	12	10%
Drug Use or Dealing	12	10%
A High Level Of Crime And Antisocial Behaviour	11	9%
Fly Tipping On Open Land	10	8%
An Unfair Poor Perception Of Private Landlords	7	6%
Drug Cultivation	6	5%
Rats & Mice	6	5%
A High Level Of Unemployment	5	4%
Empty Properties	3	3%
People Not Being Able To Pay Their Bills	3	3%
Poor Housing Conditions	3	3%
Problems Accessing Services, For Example Schools And Doctors	3	3%
Other	3	3%
A High Turnover Of Tenants	2	2%
Not Knowing Where To Go For Help	2	2%
No Problems	1	1%
Truancy	1	1%

Environmental Crime issues including Litter (12%), Waste in Gardens (12%) and Dog Fouling (12%) were the most commonly reported issues for Thurcroft.

## Question 2 – P15 Q02 - If Response includes selection other - Please specify:

There was an opportunity for any respondents who selected “Other” at the previous question to provide more details. Three responses were made. They are provided below as was submitted:

Thurcroft Responses
motorbikes racing down streets doing wheelies and across the rec
Off road biking. Speeding
I'm not sure as I don't live in the area

## Question 3 – P15 Q03 - Have you experienced any of the issues listed above?

Table 67 - P15 Q03 - Have you experienced any of the issues listed above (as at P15 Q01) (cross tabulated by stakeholder group)

Row Labels	A landlord for the area		A private sector tenant		An owner occupier		Total Count		Total %
	Count	%	Count	%	Count	%			
No	5	56%	2	40%	0	0%	7		29%
Yes	4	44%	3	60%	10	100%	17		71%
Grand Total	9	100%	5	100%	10	100%	24		100%

## Question 4 – P15 Q04 - If Response to 3 includes selection Yes - Please specify:

Where responders to the previous question said they had experienced issues in Thurcroft, this question asks them to provide more detail. A full list of unedited responses is available in Appendix 3b.ii.

Table 68 - P15 Q04 - If Response to 3 includes selection Yes - Please specify: (thematic analysis)

<b>Problems</b>		
<i>Environmental Crime</i>	12	<ul style="list-style-type: none"> <li>References to dog fouling, litter and waste in gardens</li> </ul>
<i>Anti-Social Behaviour</i>	7	<ul style="list-style-type: none"> <li>Reports of graffiti, noise and loitering</li> </ul>
<i>Problem Tenants</i>	3	<ul style="list-style-type: none"> <li>Complaints of tenants not maintaining properties or causing ASB</li> </ul>
<i>Vermin</i>	2	<ul style="list-style-type: none"> <li>Concerns of litter and waste causing rats</li> </ul>
<i>Organised Crime</i>	2	<ul style="list-style-type: none"> <li>Drug dealing and cultivation</li> </ul>
<i>Road / Parking Issues</i>	2	<ul style="list-style-type: none"> <li>Speeding and road safety issues</li> </ul>
<i>Area Decline</i>	2	<ul style="list-style-type: none"> <li>Concerns re. area appearance and community spirit</li> </ul>
<i>Rogue/Absentee Landlords</i>	1	<ul style="list-style-type: none"> <li>Landlords not taking action</li> </ul>
<i>Dissatisfaction with other council departments</i>	1	<ul style="list-style-type: none"> <li>Council not maintaining public spaces</li> </ul>
<i>Empty Properties</i>	1	<ul style="list-style-type: none"> <li>Long term empty properties</li> </ul>
<i>Health Implications</i>	1	<ul style="list-style-type: none"> <li>Poor mental health</li> </ul>
<i>Cost of Living</i>	1	<ul style="list-style-type: none"> <li>Affordability of moving elsewhere</li> </ul>
<i>Uncontrolled Dogs</i>	1	<ul style="list-style-type: none"> <li>Dogs left off lead</li> </ul>

## Part 16 – Thurcroft (Continued)

For those who completed the paper survey, the below questions were not included, so the number of responses may be reduced.

Question 2 – P16 Q02 - Reasons for a Selective Licence in Thurcroft are - High levels of deprivation - Poor housing conditions - Lack of maintenance and neglect to properties -Poor environmental management, particularly waste and garden maintenance. Do you agree with our reasons for proposing Selective Licencing in Thurcroft?

Table 69 - P16 Q02 - Do you agree with the reasons for proposing Selective Licensing in Thurcroft?

Table 65: 7.15 Q62 Do you agree with the reasons for proposing selective licensing in Trafford?									
Column Labels									

Overall, responses were in favour (73%) with the reasons for designating Thurcroft a Selective Licensing area. 23% strongly disagreed or disagreed, with 17% neutral. Looking at the responses from the individual stakeholder groups Landlords largely didn't agree with the reasons for Selective Licensing whereas Private Tenants and Owner Occupiers did agree.

Question 3 – P16 Q03 - The proposed outcomes of the Selective Licensing designation are to: Reduce levels of deprivation, Improve housing conditions, Increase maintenance to properties, Improve environmental management. Do you agree with the proposed outcomes of the Selective Licensing designation in Thurcroft?

Table 70 - P16 Q04 - Do you agree with the proposed outcomes for the Selective Licensing designation in Thurcroft?

Row Labels	A landlord for the area		A private sector tenant		An owner occupier		Total Count	Total %
	Count	%	Count	%	Count	%		
Strongly agree	2	29%	1	20%	10	100%	13	59%
Agree	0	0%	2	40%	0	0%	2	9%
Neutral	1	14%	0	0%	0	0%	1	5%
Disagree	2	29%	0	0%	0	0%	2	9%
Strongly disagree	2	29%	2	40%	0	0%	4	18%
Grand Total	7	100%	5	100%	10	100%	22	100%

Overall, 68% of the respondents to this question agreed or strongly agreed with the proposed outcomes for the Selective Licensing designation. 27% disagreed or strongly disagreed with the proposed outcomes. Of the stakeholder groups that responded to the question, Owner Occupiers were firmly in agreement with proposed outcomes for Selective Licensing in Thurcroft (100%), whereas Landlords are most likely to disagree or strongly disagree (58%).

## Part 17 – Parkgate

### Question 1 – P17 Q01 - Which of the following do you feel are problems in Parkgate?

Table 71 -P17 Q01 - Which of the following do you feel are issues in Parkgate?

Which of the following do you feel are problems in Parkgate?	Count	%
Litter on the street	9	14%
Dog fouling	6	9%
Fly Tipping On Open Land	6	9%
A high level of crime and antisocial behaviour	5	8%
Drug Cultivation	5	8%
Drug use / dealing	5	8%
A high turnover of tenants (tenants not staying for long)	4	6%

Poor Housing Conditions	4	6%
Untidy / waste in Gardens	4	6%
Poor Physical And Mental Health	3	5%
Rats & Mice	3	5%
A High Level Of Unemployment	2	3%
An Unfair Poor Perception Of Private Landlords	2	3%
Empty Properties	2	3%
People Not Being Able To Pay Their Bills	2	3%
Not Knowing Where To Go For Help	1	2%
Problems accessing services, for example schools and doctors	1	2%
Truancy	1	2%
Other	1	2%

Again, Environmental Crime related topics including Litter, Dog Fouling and Fly Tipping are the primary responses.

## Question 2 – P17 Q02 - If Response includes selection other - Please specify:

Where respondents to the previous question picked the option “Other”, they were asked this follow up question which asked them to provide more detail. The sole ‘other’ response is provided below as entered into the consultation:

*Table 72 - P17 Q02 - Other - Please specify?*

Parkgate Feedback
white goods/furniture dumped on street. Antisocial driving



### Question 3 – P17 Q03 - Have you experienced any of the issues listed above?

Table 73 - P17 Q03 - Have you experienced any of the issues listed above?

Row Labels	A landlord for the area		A private sector tenant		A public sector tenant, for example a council tenant, housing association, charity		An owner occupier		Total Count	Total %
	Count	%	Count	%	Count	%	Count	%		
No	1	50%	1	33%	0	0%	0	0%	2	20%
Yes	1	50%	2	67%	2	100%	3	100%	8	80%
Grand Total	2	100%	3	100%	2	100%	3	100%	10	100%

Of the 10 responses, 80% had experienced issues themselves.

### Question 4 – P17 Q04 - If Response to 3 includes selection Yes - Please specify:

Where responders to the previous question said they had experienced issues in Parkgate, this question asks them to provide more detail.

Table 74 - P17 Q04 - If Response to 3 includes selection Yes - Please specify:

<b>Problems</b>		
Environmental Crime	6	• Reports of fly tipping, litter and overgrown gardens
Absentee Landlord	4	• Private and Social landlords failing to take action
Anti-Social Behaviour	3	• Vandalism, noise and threats
Vermin	2	• Rats and mice
Organised Crime	2	• Drug dealing
Problem Social Housing Tenants	1	• Tenants not maintaining the exterior of the property
Dissatisfaction with other council departments	1	• Lack of support from Council services
Problem tenants	1	• Causing anti-social behaviour and no follow up from landlord
Protected Characteristics	1	• Racism

<i>Empty Properties</i>	1	• Long term empty properties
<i>Health Implications</i>	1	• Poor mental health
<i>Poor Housing</i>	1	• Poor housing standards

## Part 18 – Parkgate (Continued)

For those who completed the paper survey, the below questions were not included, so the number of responses may be reduced.

**Question 2 - P18 Q02 - Reasons for a Selective Licence in Parkgate are - Improve housing conditions, Reduce antisocial behaviour and crime, Raise management standards and Reduce health related housing issues. Do you agree with our reasons for proposing Selective Licencing in Parkgate?**

*Table 75 - P18 Q02 - Do you agree with our reasons for proposing Selective Licensing in Parkgate?*

Row Labels	A landlord for the area		A private sector tenant		A public sector tenant, for example a council tenant, housing association, charity		An owner occupier		Total Count	Total %
	Count	%	Count	%	Count	%	Count	%		
Strongly agree	0	0%	1	33%	1	50%	3	100%	5	50%
Agree	0	0%	1	33%	1	50%	0	0%	2	20%
Neutral	1	50%	1	33%	0	0%	0	0%	2	20%
Disagree	0	0%	0	0%	0	0%	0	0%	0	0%
Strongly disagree	1	50%	0	0%	0	0%	0	0%	1	10%
<b>Grand Total</b>	<b>2</b>	<b>100%</b>	<b>3</b>	<b>100%</b>	<b>2</b>	<b>100%</b>	<b>3</b>	<b>100%</b>	<b>10</b>	<b>100%</b>

Overall, people responding to the consultation support the reasons for proposing Selective Licensing designation in Parkgate - 70% agreed or strongly agreed.

## Question 4 – P18 Q04 - Do you agree with the proposed outcomes of the Selective Licensing designation in Parkgate?

The proposed outcome of the Selective Licensing designation in Parkgate was set out in the Consultation. The designation is to :-

- Improve housing conditions
- Reduce antisocial behaviour and crime
- Raise management standards
- Reduce health related housing issues

This question asked respondents whether they agreed with the proposed outcome.

*Table 76 - P18 Q04 - Do you agree with the proposed outcome for the Selective Licensing Designation for Parkgate?*

Table 4.6: 4.15 Q6: Do you agree with the proposed outcomes for the Selective Licensing? Do you agree?											
	A landlord for the area		A private sector tenant		A public sector tenant, for example a council tenant, housing association, charity		An owner occupier		Total Count	Total %	
Row Labels	Count	%	Count	%	Count	%	Count	%			
Strongly agree	0	0%	1	33%	1	50%	3	100%	5	50%	
Agree	1	50%	2	67%	1	50%	0	0%	4	40%	
Neutral	0	0%	0	0%	0	0%	0	0%	0	0%	
Disagree	0	0%	0	0%	0	0%	0	0%	0	0%	
Strongly disagree	1	50%	0	0%	0	0%	0	0%	1	10%	
Grand Total	2	100%	3	100%	2	100%	3	100%	10	100%	

90% of the respondents to this agreed or strongly agreed with the proposed outcome for the Selective Licensing designation in Parkgate.

## Part 19 – Masbrough / Kimberworth

## Question 1 – P19 Q01 - Which of the following do you feel are problems in Masbrough/Kimberworth?

Table 77 - P19 Q01 - Which of the following issues do you feel are problems in Masbrough?

Litter On The Street	30	11.5%
Untidy / Waste In Gardens	22	8.5%
Fly Tipping On Open Land	21	8.1%
Drug Use / Dealing	20	7.7%
Dog Fouling	17	6.5%
A high level of crime and antisocial behaviour	16	6.2%
Rats & Mice	15	5.8%
Drug Cultivation	13	5.0%
Poor Housing Conditions	11	4.2%
An Unfair Poor Perception Of Private Landlords	10	3.8%
Poor Physical And Mental Health	10	3.8%
A High Level Of Unemployment	9	3.5%
A high turnover of tenants (tenants not staying for long)	9	3.5%
Overcrowding	9	3.5%
Not Knowing Where To Go For Help	8	3.1%
Problems accessing services, for example schools and doctors	8	3.1%
No Problems	8	3.1%
Empty Properties	7	2.7%
Other	7	2.7%
People Not Being Able To Pay Their Bills	6	2.3%
Truancy	2	0.8%
Empty Houses	1	0.4%
Bedbugs and cockroaches	1	0.4%

Again, Environmental Crime related responses regarding litter, the state of gardens and fly tipping remain the most common responses.

## Question 2 – P19 Q02 - If Response includes selection other - Please specify:

Responders to question 1 were given an opportunity to provide more detail on some of the issues in Masbrough/Kimberworth. A full list of the 7 unedited responses if available below:

*Table 78 - P19 Q02 - If Response to 1 includes selection other - Please specify:*

Unsafe to walk to town
The area has become a ghetto due to the influx of the migrants. This used to be a lovely area to live i was born here but not now because of the reason i have mentioned Take the shop on Ferham road on the corner of Ferham Park avenue its filthy a real eys.
Water go under houses through footpath on Henley Grove Road
Nuisance unlicensed / illegal motorcycles
Construction companies destroy little pieces of nature to build few houses - how does it help environment, especially when ALL neighbours were protesting???
The biggest problem is, most of the properties on Thornton terrace are council OWNED, they do not get inspected, the gardens are a mess, the council don't address anti social behaviour from there own tenants. There is no questions which are focused on council
As a resident and landlord in the Masbrough selective license area, I feel the above mentioned are applicable, and that there is a unfair bias towards landlords. This scheme has been in effective for ten years and things have got worse in my opinion.

## Question 3 – P19 Q03 - Have you experienced any of the issues listed above?

*Table 79 - P19 Q03 - Have you experienced any of the issues listed above?*

Row Labels	A landlord for the area		A private sector tenant		A public sector tenant		A regular visitor in the area		An owner occupier		Total Count	Total %
	Count	%	Count	%	Count	%	Count	%	Count	%		
No	7	54%	5	50%	1	50%	1	100%	12	41%	26	47%
Yes	6	46%	5	50%	1	50%		0%	17	59%	29	53%
Grand Total	13	100%	10	100%	2	100%	1	100%	29	100%	55	100%

The majority of respondents (53%) said they have experienced the issues that they had identified as being problems in Masbrough and Kimberworth. The groups less likely to have experienced any issues were landlords (54%) and visitors to the area (100%).

## Question 4 – P19 Q04 - If Response to 3 includes selection Yes - Please specify:

This was an opportunity for respondents to provide more detail on the issues they had encountered in Masbrough/Kimberworth. A full list of unedited responses is available in Appendix 3b.ii.

Table 80 - P19 Q04 - If Response to 3 includes selection Yes - Please specify:

<b>Problems Count</b>		
<i>Environmental Crime</i>	18	<ul style="list-style-type: none"> <li>Frequent reports of litter, fly tipping, dog fouling, contaminated bins</li> </ul>
<i>Anti-Social Behaviour</i>	9	<ul style="list-style-type: none"> <li>Noise nuisance, gangs</li> </ul>
<i>Vermin</i>	8	<ul style="list-style-type: none"> <li>Issues with rats and mice</li> </ul>
<i>Organised Crime</i>	6	<ul style="list-style-type: none"> <li>Ongoing issues with drug cultivation and dealing in the area</li> </ul>
<i>Dissatisfaction with other council departments</i>	5	<ul style="list-style-type: none"> <li>Lack of management of own housing stock and waste management</li> </ul>
<i>Road / Parking Issues</i>	5	<ul style="list-style-type: none"> <li>Concerns of speeding, vehicles being worked on</li> </ul>
<i>Health Implications</i>	4	<ul style="list-style-type: none"> <li>Substance misuse, poor health and trouble accessing services</li> </ul>
<i>Empty Properties</i>	2	<ul style="list-style-type: none"> <li>Long term empty properties in poor condition</li> </ul>
<i>Lack of Police Action</i>	2	<ul style="list-style-type: none"> <li>Lack of police presence and visible action</li> </ul>
<i>Need to target rogue landlords</i>	2	<ul style="list-style-type: none"> <li>Demand for concentrated policies for Landlords known for bad practice</li> </ul>
<i>Poor Housing Conditions</i>	2	<ul style="list-style-type: none"> <li>Reports of unsightly properties, or poor internal conditions</li> </ul>
<i>Problem Social Tenants</i>	2	<ul style="list-style-type: none"> <li>Unaddressed issues with social tenants that would not be subject to Selective Licensing</li> </ul>
<i>Problem Tenants</i>	2	<ul style="list-style-type: none"> <li>Tenants involved in crime and anti-social behaviour</li> </ul>
<i>Safety</i>	2	<ul style="list-style-type: none"> <li>Not feeling safe in the area, or obvious displays of crime on the streets</li> </ul>
<i>Absentee Landlords</i>	1	<ul style="list-style-type: none"> <li>Landlords not supporting tenants</li> </ul>
<i>Area Decline</i>	1	<ul style="list-style-type: none"> <li>General decline of the area reputation</li> </ul>
<i>Concerns of AirBnBs</i>	1	<ul style="list-style-type: none"> <li>Concerns regarding lack of regulations and poor conditions of AirBnBs</li> </ul>
<i>Protected Characteristics</i>	1	<ul style="list-style-type: none"> <li>Allegations against migrant groups</li> </ul>
<i>Stereotyping Landlords</i>	1	<ul style="list-style-type: none"> <li>All landlords being targeted for the few not meeting obligations</li> </ul>

## Part 20 – Masbrough / Kimberworth (Continued)

For those who completed the paper survey, the below questions were not included, so the number of responses may be reduced.

**Question 2 – P20 Q02 - Reasons for Selective Licencing in Masbrough/Kimberworth are: - Significant housing disrepair issues, Lack of proactive maintenance, Health disparities, High migration levels and High levels of anti-social behaviour and crime. Do you agree with our reasons for proposing Selective Licencing in Masbrough/Kimberworth?**

*Table 81 – P20 Q02 - Do you agree with our reasons for proposing Selective Licencing in Masbrough?*

Row Labels	A landlord for the area		A private sector tenant		A public sector tenant		A regular visitor in the area		An owner occupier		Total Count	Total %
	Count	%	Count	%	Count	%	Count	%	Count	%		
Strongly agree	0	0%	3	30%	2	100%	0	0%	13	46%	18	33.3%
Agree	1	8%	3	30%	0	0%	0	0%	7	25%	11	20.4%
Neutral	3	23%	0	0%	0	0%	0	0%	1	4%	4	7.4%
Disagree	4	31%	0	0%	0	0%	1	100%	4	14%	9	16.7%
Strongly disagree	5	38%	4	40%	0	0%	0	0%	3	11%	12	22.2%
<b>Grand Total</b>	<b>13</b>	<b>100%</b>	<b>10</b>	<b>100%</b>	<b>2</b>	<b>100%</b>	<b>1</b>	<b>100%</b>	<b>28</b>	<b>100%</b>	<b>54</b>	<b>100%</b>

Overall, 53.7% of all responses agree or strongly agree with the reasons for proposing a Selective Licensing area in Masbrough/Kimberworth. Looking at how individual stakeholder groups responded to the question, both Landlords and Private Sector Tenants had large % that disagreed or strongly disagreed (69% and 40% respectively).

Question 4 – P20 Q04 - The proposed outcomes of the Selective Licensing designation are to: Reduce housing disrepair issues, Increase proactive maintenance, Reduce health disparities and Reduce levels of anti-social behaviour and crime. Do you agree with the proposed outcomes of the Selective Licensing designation in Masbrough/Kimberworth?

Table 82 - P20 Q04 - Do you agree with the proposed outcomes for the designation in Masbrough/Kimberworth?

Row Labels	Column Labels A landlord for the area		A private sector tenant		A public sector tenant		A regular visitor in the area		An owner occupier		Total Count	Total %
	Count	%	Count	%	Count	%	Count	%	Count	%		
Strongly agree	0	0%	5	50%	2	100%	0	0%	16	57%	23	43%
Agree	1	8%	1	10%	0	0%	0	0%	5	18%	7	13%
Neutral	5	38%	0	0%	0	0%	0	0%	1	4%	6	11%
Disagree	2	15%	0	0%	0	0%	1	100%	5	18%	8	15%
Strongly disagree	5	38%	4	40%	0	0%	0	0%	1	4%	10	19%
Grand Total	13	100%	10	100%	2	100%	1	100%	28	100%	54	100%

The majority of responses to this question agreed or strongly agreed with the proposed outcomes of the selective licensing designation in Masbrough/Kimberworth (56%). Different stakeholder groups responded differently to the question. The majority of Landlords and Visitors to the area disagreed or strongly disagreed with the proposed outcomes (53% and 100% respectively). However the majority of Private Sector Tenants, Public Sector Tenants and Owner Occupiers agreed or strongly agreed with the proposed outcomes of the Selective Licensing designation in Masbrough/Kimberworth.

## Part 21 – Eastwood / East Dene / Clifton / Town Centre / Boston Castle



## Question 1 – P21 Q02 -Which of the following do you feel are problems in Eastwood / East Dene / Clifton / Town Centre / Boston Castle?

Table 83 - Which of the following do you feel are issues in this area?

Which of the following do you feel are problems in Eastwood / East Dene / Clifton / Town centre / Boston Castle:	Count	%
Litter on the street	64	10.5%
Fly tipping on open land	50	8.2%
Drug use / dealing	49	8.1%
Rats & Mice	48	7.9%
Untidy / waste in gardens	48	7.9%
A high level of crime and antisocial behaviour	42	6.9%
Drug cultivation	41	6.8%
A high level of unemployment	36	5.9%
Dog fouling	33	5.4%
A high turnover of tenants (tenants not staying for long)	27	4.4%
Overcrowding	24	4.0%
Poor Housing Conditions	20	3.3%
An Unfair Poor Perception Of Private Landlords	18	3.0%
Poor Physical And Mental Health	18	3.0%
Not Knowing Where To Go For Help	17	2.8%
Empty Properties	15	2.5%
People Not Being Able To Pay Their Bills	11	1.8%
Other	10	1.6%
Problems accessing services	9	1.5%
No Problems	9	1.5%
Bedbugs or cockroaches	8	1.3%
Truancy	7	1.2%
Empty Homes	3	0.5%

## Question 2 – P21 Q02 If Response includes selection other - Please specify:

Responders to question 1 were given an opportunity to provide more detail on some of the issues in Eastwood / East Dene / Clifton / Town Centre / Boston Castle area. A full list of unedited responses is available below.

*Table 84 – P21 Q02 - Which of the following do you feel are issues in this area? If Response to 2 includes selection other - Please specify:*

Welham Road is being used to sell cars and it has become something of a parking lot for the car seller. Now we are getting vehicles dumped on it.
Misogyny, racism etc
Speeding cars, antisocial behaviour in cars, vehicles driving without tax, insurance, illegal number plates, noisy exhausts (popping, banging), front windscreen blacked out, not wearing seatbelts, using mobile phones
Fly tipping on grass verges, cars on grass verge put up for sale. Cannot cut grass via cars on the verges. Now only mud due to car parking.
Culture has continued over the years with more bigger families producing generations with no work ethic whatsoever and no pride in the area. Assume just sponging from government and see crime as the normal career..
Council not using the powers and resources it already has to deal with issues plus work with other agencies effectively.
Next Door Residents Playing Loud Music During The Night While Trying To Sleep.
Running a business mending cars on the road and then selling. Banging banging sometimes all day
All sorts. Young foreign men in hmos. That is a huge problem. I how do you know who these people are. They're living across the road from me. All nationalities. Don't understand English so they're not integrating
Loud music, antisocial behaviour (not specific to crime)

## Question 3 – P21 Q03 - Have you experienced any of the issues listed above?

*Table 85 - P21 Q03 - Have you experienced any of the issues listed above?*

Row Labels	A landlord for the area		A private sector tenant		A public sector tenant		A regular visitor in the area		A representative of a local organisation		An owner occupier		Total Count	Total %
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%		
No	9	45%	10	50%		0%	2	40%		0%	5	11%	26	28%
Yes	11	55%	10	50%	4	100%	3	60%	1	100%	39	89%	68	72%
Grand Total	20	100%	20	100%	4	100%	5	100%	1	100%	44	100%	94	100%

The majority of people responding to these questions had encountered the issues that they had reported as being issues in the Eastwood / East Dene / Clifton /Town centre / Boston Castle area (72%).

## Question 4 – P21 Q04 - If Response to 4 includes selection Yes - Please specify:

This was an opportunity for respondents to provide more detail on the issues they had encountered in Eastwood / East Dene / Clifton /Town centre / Boston Castle area. A full list of unedited responses if available in Appendix 3b.ii.

Table 86 - P21 Q04 - If Response to 4 includes selection Yes - Please specify:

Theme Count		
<i>Environmental Crime</i>	35	<ul style="list-style-type: none"> <li>Major issues re. fly tipping, litter and waste within property boundaries</li> </ul>
<i>Anti-Social Behaviour</i>	27	<ul style="list-style-type: none"> <li>Noise nuisance, gangs,</li> </ul>
<i>Organised Crime</i>	18	<ul style="list-style-type: none"> <li>Drug cultivation and dealing, thefts and sexual exploitation</li> </ul>
<i>Vermin</i>	18	<ul style="list-style-type: none"> <li>Rats in addition to cockroaches and bedbugs</li> </ul>
<i>Problem Tenants</i>	8	<ul style="list-style-type: none"> <li>Tenants nor maintaining properties or following tenancy agreements</li> </ul>
<i>Area Decline</i>	7	<ul style="list-style-type: none"> <li>General area decline in terms of appearance and community spirit</li> </ul>
<i>Road / Parking Issues</i>	7	<ul style="list-style-type: none"> <li>Speeding, dangerous driving and illegal parking</li> </ul>
<i>Empty Properties</i>	4	<ul style="list-style-type: none"> <li>Long term empty properties, many linked to organised crime</li> </ul>
<i>Tenant Turnover</i>	4	<ul style="list-style-type: none"> <li>Tenants staying for short periods and the</li> </ul>
<i>Absentee Landlords</i>	3	<ul style="list-style-type: none"> <li>Lack of support for new tenants or action against bad tenants</li> </ul>
<i>Dissatisfaction with other council departments</i>	3	<ul style="list-style-type: none"> <li>Lack of follow up by council in regarding to complaints and their tenants</li> </ul>
<i>Health Implications</i>	3	<ul style="list-style-type: none"> <li>Concerns of long term substance misuse</li> </ul>
<i>Protected Characteristics</i>	3	<ul style="list-style-type: none"> <li>Allegations against, or experienced by, minority groups</li> </ul>
<i>Lack of Police Action</i>	2	<ul style="list-style-type: none"> <li>Lack of police presence and visible actions</li> </ul>
<i>Poor Housing Conditions</i>	2	<ul style="list-style-type: none"> <li>Poor appearance and internal conditions</li> </ul>
<i>Safety</i>	2	<ul style="list-style-type: none"> <li>Not feeling comfortable in the area or Town Centre</li> </ul>
<i>Stereotyping Landlords</i>	2	<ul style="list-style-type: none"> <li>All landlords being stereotyped due to a minority</li> </ul>
<i>Overcrowding</i>	1	<ul style="list-style-type: none"> <li>Large and extended family groups in particular</li> </ul>

<i>Lack of affordable Housing</i>	1	<ul style="list-style-type: none"> <li>Concerns on the impact to rental market</li> </ul>
<i>Problem Social Tenants</i>	1	<ul style="list-style-type: none"> <li>Unaddressed issues with social tenants which will not be subject to SL</li> </ul>
<i>Uncontrolled Dog</i>	1	<ul style="list-style-type: none"> <li>Loose or aggressive dogs</li> </ul>
<i>Concerns re HMOs</i>	1	<ul style="list-style-type: none"> <li>Concerns regarding the conditions of HMOs</li> </ul>
<i>Cost of Living</i>	1	<ul style="list-style-type: none"> <li>Affordability concerns</li> </ul>
<i>Council Engagement</i>	1	<ul style="list-style-type: none"> <li>Lack of engagement or area representation with Council</li> </ul>
<i>Unemployment</i>	1	<ul style="list-style-type: none"> <li>Long term issues finding employment</li> </ul>

To Note: There were a few responses that were not applicable to the questions, but worth highlighting. Two responses were in relation to Positive Landlord / Tenant Relations in the area, and expressed their objection to Selective Licensing in regards to their area not being applicable to the issues mentioned, or their dissatisfaction with previous schemes. [Text Wrapping Break]

## Part 22 – Eastwood / East Dene / Clifton / Town Centre / Boston Castle (Continued)

For those who completed the paper survey, the below questions were not included, so the number of responses may be reduced.

Question 1 - P22 Q06 - Reasons for a selective licence in Eastwood / East Dene / Clifton / Town centre / Boston Castle are: - Anti-social behaviour and crime, Damage to CCTV, Issues with fly-tipping, Poor housing conditions, including overcrowding and High levels of migration. Do you agree with our reasons for proposing Selective Licencing in Eastwood / East Dene / Clifton / Town centre / Boston Castle?

Table 87 - P22 Q01 - Do you agree with our reasons for designating a Selective License area in Eastwood / East Dene / Clifton Town / Boston Castle?

	A landlord for the area		A private sector tenant		A public sector tenant		A regular visitor in the area		A representative of a local organisation		An owner occupier		Total Count	Total %
Row Labels	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%		
Strongly agree	3	16%	4	22%	2	50%	2	67%	1	100%	29	71%	41	48%
Agree	3	16%	1	6%	0	0%	0	0%	0	0%	2	5%	6	7%
Neutral	1	5%	4	22%	2	50%	0	0%	0	0%	2	5%	9	10%
Disagree	4	21%	2	11%	0	0%	0	0%	0	0%	2	5%	8	9%
Strongly disagree	8	42%	7	39%	0	0%	1	33%	0	0%	6	15%	22	26%
Grand Total	19	100%	18	100%	4	100%	3	100%	1	100%	41	100%	86	100%

Overall, 55% of the responses agreed or strongly agreed with the reasons for proposing a Selective Licensing Area in in Eastwood / East Dene / Clifton / Town Centre / Boston Castle. Different groups responded differently to this question, with the majority of Landlords (63%) and Private sector tenants (50%) disagreeing or strongly disagreeing with the reasons for proposing this area as a Selective Licensing area.

**Question 2 – P22 Q08 - The proposed outcomes of the Selective Licensing designation are to “Reduce anti-social behaviour and crime”, “Resolve issues with fly-tipping” & “Improve housing conditions, including overcrowding”. Do you agree with the proposed outcomes of the Selective Licensing designation Eastwood / East Dene / Clifton /Town centre/ Boston Castle?**

Table 88 - P22 Q02 - Do you agree with the proposed outcomes for the Selective Licensing designation in this area?

	A landlord for the area		A private sector tenant		A public sector tenant		A regular visitor in the area		A representative of a local organisation		An owner occupier		Total Count	Total %
Row Labels	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%		
Strongly agree	2	11%	4	22%	3	75%	2	67%	1	100%	29	71%	41	48%
Agree	2	11%	1	6%		0%		0%		0%	1	2%	4	5%
Neutral	1	5%	3	17%	1	25%		0%		0%	2	5%	7	8%
Disagree	5	26%	1	6%		0%		0%		0%	3	7%	9	10%
Strongly disagree	9	47%	9	50%		0%	1	33%		0%	6	15%	25	29%
Grand Total	19	100%	18	100%	4	100%	3	100%	1	100%	41	100%	86	100%

Overall, most responses (53%) agreed or strongly agreed with the proposed outcomes for the Selective Licensing designation. Looking at how individual groups responded to this question, most respondents from Landlords (73%), Private Sector tenants (56%) disagreed or strongly disagreed with the proposed outcomes for the Selective Licensing area.

## Part 23 – Dinnington

### Question 1 – P23 Q01 - Which of the following do you feel are problems in Dinnington?

Table 89 - P23 Q01 - Which of the following do you think are issues in Dinnington?

Which of the following do you feel are problems in Dinnington?	Count	%
Drug use / dealing	17	9.6%
Fly Tipping On Open Land	16	9.0%
Litter on the street	16	9.0%
Untidy / waste in Gardens	16	9.0%
A high level of crime and antisocial behaviour	14	7.9%
Dog fouling	13	7.3%
Drug Cultivation	12	6.8%
Problems accessing services	10	5.6%
Rats & Mice	10	5.6%
A High Level Of Unemployment	9	5.1%
Poor Housing Conditions	8	4.5%
Poor Physical And Mental Health	8	4.5%
Not Knowing Where To Go For Help	7	4.0%
People Not Being Able To Pay Their Bills	5	2.8%
A high turnover of tenants (tenants not staying for long)	4	2.3%
An Unfair Poor Perception Of Private Landlords	4	2.3%
Empty Properties	4	2.3%
No Problems	2	1.1%
Other	2	1.1%

## Question 2 – P23 Q02 - If Response includes selection other - Please specify:

This was a follow up question which allowed responders to provide more information.

Table 90 - P23 Q02 - Please Specify.

Row Labels
Noisy cars running up and down. Parking on pavement. Balls in garden, swearing children, escooters on all pavements.
Bins stored on permanently pavements. Parking issues. Too many flats on the street with insufficient parking

## Question 3 – P23 Q03 - Have you experienced any of the issues listed above?

Table 91 - P23 Q03 - Have you experienced any of the issues listed above?

	A landlord for the area		A local business owner or service provider		A private sector tenant		A public sector tenant		An owner occupier		Residential property agent		Total Count	Total %
Row Labels	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%		
No	3	50%		0%		0%		0%	1	10%		0%	4	17%
Yes	3	50%	1	100%	1	100%	4	100%	9	90%	1	100%	19	83%
Grand Total	6	100%	1	100%	1	100%	4	100%	10	100%	1	100%	23	100%

Most of the people responding to the consultation have experienced the issues they listed above (83%).

## Question 4 – P23 Q4 - If Response to 11 includes selection Yes - Please specify:

This was an opportunity for respondents to provide more detail on the issues they had encountered in the Dinnington area. A full list of unedited responses if available in Appendix 3b.ii.

Table 92 - P23 Q4 - If Response to 11 includes selection Yes - Please specify:

<b>Problems</b>		
Environmental Crime	12	• Dog fouling, waste in gardens and fly tipping
Anti-Social Behaviour	10	• Substance misuse and vandalism
Vermin	2	• Rat infestations

<i>Organised Crime</i>	2	<ul style="list-style-type: none"> <li>• Theft and drug dealing</li> </ul>
<i>Road / Parking Issues</i>	2	<ul style="list-style-type: none"> <li>• Issues with riding E-Scooters and bikes illegally</li> </ul>
<i>Problem Social Tenants</i>	1	<ul style="list-style-type: none"> <li>• Unaddressed issues with council tenants that wouldn't be under SL</li> </ul>
<i>Dissatisfaction with other council departments</i>	1	<ul style="list-style-type: none"> <li>• Council failure to respond to complaints and manage council tenants</li> </ul>
<i>Protected Characteristic</i>	1	<ul style="list-style-type: none"> <li>• Allegations of issues being caused by minority groups</li> </ul>
<i>Health Implications</i>	1	<ul style="list-style-type: none"> <li>• Poor mental health</li> </ul>
<i>Area Decline</i>	1	<ul style="list-style-type: none"> <li>• Community relations and respect</li> </ul>
<i>Poor Housing Conditions</i>	1	<ul style="list-style-type: none"> <li>• Poor quality private rented properties</li> </ul>

## Part 24 – Dinnington (Continued)

For those who completed the paper survey, the below questions were not included, so the number of responses may be reduced.

**Question 1 – P24 Q01 Reasons for a selective licence in Dinnington are: - Poor housing quality, Anti-social behaviour and crime, Health disparities and Poor education. Do you agree with our reasons for proposing Selective Licencing in Dinnington?**

*Table 93 - P24 Q01 - Do you agree with our reasons for proposing Selective Licensing in Dinnington*

Row Labels	A landlord for the area		A local business owner or service provider		A private sector tenant		A public sector tenant		An owner occupier		Residential property agent		Total Count	Total %
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%		
Strongly agree	2	33%	0	0%	1	100%	2	50%	6	67%	0	0%	11	50%
Agree	1	17%	0	0%	0	0%	1	25%	1	11%	1	100%	4	18%
Neutral	0	0%	0	0%	0	0%	1	25%	0	0%	0	0%	1	5%
Disagree	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Strongly disagree	3	50%	1	100%	0	0%	0	0%	2	22%	0	0%	6	27%
Grand Total	6	100%	1	100%	1	100%	4	100%	9	100%	1	100%	22	100%



Overall 68% of the respondents to this question either agreed or strongly agreed with the reasons for proposing a Selective Licensing area in Dinnington. The groups where the majority disagreed or strongly disagreed with the reasons for having Selective Licensing in Dinnington were Local Businesses (100%) and Landlords (50%). The groups where the majority agreed or strongly agreed were Private Sector Tenants (100%), Public Sector Tenants (75%) Residential Property Agents (100%) and Owner Occupiers (78%).

**Question 2 – P24 Q2 - The proposed outcomes of the Selective Licensing designation are to: - Improve the quality of housing, Reduce anti-social behaviour and crime, Reduce health disparities and Improve education. Do you agree with the proposed outcomes of the Selective Licensing designation Dinnington?**

*Table 94 - P24 Q02 - Do you agree with the proposed outcomes for the Selective Licensing Designation in Dinnington?*

Row Labels	A landlord for the area		A local business owner or service provider		A private sector tenant		A public sector tenant		An owner occupier		Residential property agent		Total Count	Total %
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%		
Strongly agree	1	17%	0	0%	1	100%	2	50%	6	67%	0	0%	10	45%
Agree	1	17%	0	0%	0	0%	1	25%	1	11%	1	100%	4	18%
Neutral	1	17%	0	0%	0	0%	0	0%	0	0%	0	0%	1	5%
Disagree	0	0%	0	0%	0	0%	1	25%	0	0%	0	0%	1	5%
Strongly disagree	3	50%	1	100%	0	0%	0	0%	2	22%	0	0%	6	27%
<b>Grand Total</b>	<b>6</b>	<b>100%</b>	<b>1</b>	<b>100%</b>	<b>1</b>	<b>100%</b>	<b>4</b>	<b>100%</b>	<b>9</b>	<b>100%</b>	<b>1</b>	<b>100%</b>	<b>22</b>	<b>100%</b>

Overall, 63% of respondents to this question agreed or strongly agreed with the proposed outcomes for Selective Licensing in Dinnington. The groups where the majority disagreed or strongly disagreed were Landlords (50%) and Local Businesses (100%). The groups where the majority agreed or strongly agreed with the proposed outcomes for Selective Licensing in Dinnington were the Owner Occupiers (88%), and a Residential Property Agent (100%) and Private Sector Tenants (100%).

## Part 25 – Brinsworth North East

## Question 1 – P25 Q01 - Which of the following do you feel are problems Brinsworth North East?

Table 95 - P24 Q01 - Which of the following do you think are problems in Brinsworth North East?

Which of the following do you feel are problems in Brinsworth North East?	Count	%
Litter on the street	7	16.7%
Fly Tipping On Open Land	5	11.9%
Untidy / waste in Gardens	5	11.9%
Dog fouling	4	9.5%
Poor Physical And Mental Health	3	7.1%
Problems accessing services	3	7.1%
A high level of crime and antisocial behaviour	2	4.8%
An Unfair Poor Perception Of Private Landlords	2	4.8%
Not Knowing Where To Go For Help	2	4.8%
Rats & Mice	2	4.8%
A High Level Of Unemployment	1	2.4%
A high turnover of tenants (tenants not staying for long)	1	2.4%
Drug use / dealing	1	2.4%
People Not Being Able To Pay Their Bills	1	2.4%
Poor Housing Conditions	1	2.4%
Overcrowding	1	2.4%
No Problems	1	2.4%

## Question 2 – P25 Q02 - If Response includes selection other - Please specify:

This was a follow up question which allowed responders to provide more information, however there were no 'Other' responses.

### Question 3 – P25 Q03 - Have you experienced any of the issues listed above?

Table 96 - P25 Q03 - Have you experienced any of the issues above?

Row Labels	A landlord for the area		A private sector tenant		A public sector tenant		A regular visitor in the area		An owner occupier		Total Count	Total %
	Count	%	Count	%	Count	%	Count	%	Count	%		
No	1	100%	0	0%	1	100%	0	0%	0	0%	2	25%
Yes	0	0%	1	100%	0	0%	1	100%	4	100%	6	75%
Grand Total	1	100%	1	100%	1	100%	1	100%	4	100%	8	100%

Most respondents had experienced the issues they had listed above (75%). The groups that had not experienced the issues set out above include Landlords and Public Sector Tenants.

### Question 4 – P25 Q04 - If Response to 15 includes selection Yes - Please specify:

This was an opportunity for respondents to provide more detail on the issues they had encountered in the Brinsworth North East area. A full list of unedited responses is available below:

Table 97 - P25 Q04 - Have you experienced any of the issues above?

House break ins, shed break ins
Poor garden conditions which can be hazardous for anyone. Broken fence not been fixed by landlord for few months. Not getting in touch with the landlord as he will come to fix one thing and would want to increase as he always does that.
Dog fouling, flytipping & litter.
Rats and mice in garden, Litter on streets Weeds on footpaths
Fly tipping gardens a mess and dog poo on street and witnesses anti social behaviour

## Part 26 – Brinsworth North East (Continued)

For those who completed the paper survey, the below questions were not included, so the number of responses may be reduced.

**Question 14 - P26 Q14 - Reasons for selective licencing in Brinsworth North East are: High proportion of private rented sector tenants, Poor housing conditions, Social instability and Anti-social behaviour and concerns over under reporting. Do you agree with our reasons for proposing Selective Licencing in Brinsworth North East?**

*Table 98 - P26 Q14 - Do you agree with our reasons for proposing Selective Licensing in Brinsworth North East?*

Row Labels	A landlord for the area		A private sector tenant		A public sector tenant		An owner occupier		Total Count	Total %
	Count	%	Count	%	Count	%	Count	%		
Strongly agree	0	0%	1	100%	1	100%	3	75%	5	71%
Agree	0	0%	0	0%	0	0%	0	0%	0	0%
Neutral	0	0%	0	0%	0	0%	1	25%	1	14%
Disagree	0	0%	0	0%	0	0%	0	0%	0	0%
Strongly disagree	1	100%	0	0%	0	0%	0	0%	1	14%
<b>Grand Total</b>	<b>1</b>	<b>100%</b>	<b>1</b>	<b>100%</b>	<b>1</b>	<b>100%</b>	<b>4</b>	<b>100%</b>	<b>7</b>	<b>100%</b>

71% of respondents who completed this agreed or strongly agreed with the Council's reasons for proposing Selective Licensing in Brinsworth North East. Landlords are the only group that strongly disagreed, although it is worth noting the small sample size of each group.

**Question 15 – P26 Q15 - The proposed outcomes of the Selective Licensing designation are to: - Improve housing conditions, Reduce social instability, Reduce anti-social behaviour and Encourage reporting issues. Do you agree with the proposed outcomes of the Selective Licensing designation Brinsworth North East?**

*Table 99 - P26 Q16 - Do you agree with the proposed outcomes of the Selective Licensing designation in Brinsworth North East?*

Row Labels	A landlord for the area		A private sector tenant		A public sector tenant		An owner occupier		Total Count		Total %
	Count	%	Count	%	Count	%	Count	%			
Strongly agree	0	0%	1	100%	1	100%	3	75%	5	71%	
Agree	0	0%	0	0%	0	0%	0	0%	0	0%	
Neutral	0	0%	0	0%	0	0%	1	25%	1	14%	
Disagree	0	0%	0	0%	0	0%	0	0%	0	0%	
Strongly disagree	1	100%	0	0%	0	0%	0	0%	1	14%	
<b>Grand Total</b>	<b>1</b>	<b>100%</b>	<b>1</b>	<b>100%</b>	<b>1</b>	<b>100%</b>	<b>4</b>	<b>100%</b>	<b>7</b>	<b>100%</b>	

71% of respondents to this question strongly agreed with the proposed outcomes for Selective Licensing in Brinsworth North East. Looking at individual stakeholder groups the only group that strongly disagreed were the Landlords, although it is worth noting the small sample size.

## Part 27 – Positives in your Area

### Question 1 – P27 Q01 - What makes your area a good area to live in?

Once again, there were some comments not related to the posed question. There were 41 Negative Responses where residents either said they couldn't think of anything positive about their area, or continued mentioning issues about the area. Included were 6 objections to the SL scheme. A full list of unedited responses is available in Appendix 3b.ii.

The most common response was that the Community Relations (68 responses) was a strength within the proposed areas. Most comments related to friendly neighbours, community spirit and diverse populations. Community Activities (4 responses) were highlighted such as litter picking groups, youth clubs and events run at local community centres. The location of the proposed areas is also linked to Local Amenities (65 responses) with positive comments regarding the developments in the Town Centre, public transport links and shop proximity. Notability, proximity and access to green spaces was also associated with the positive Appearance (22 responses) of the areas.

Another notable theme was regarding Safety (14 responses) with comments regarding the peacefulness of proposed areas, or how Public Services such as the Police or Council have been quick to resolve any issues (1 response).

Positive Landlord and Tenant Relations (6 responses) was a recurring theme, with many comments regarding positive experiences with tenancies in the area and landlord's investment into improving their properties, further linked to comments as to why housing is

in high demand in these areas (2 responses). One of the standout themes was regarding the Affordability (8 responses) of properties in designated areas, especially when considering other areas of Rotherham.

*Table 100 - P27 Q01 - What makes your area a good area to live in?*

<i>Themes</i>	<i>Count</i>
<i>Community Relations</i>	68
<i>Local Amenities</i>	65
<i>Appearance</i>	22
<i>Safety</i>	14
<i>Positive Landlord / Tenant Relations</i>	6
<i>Affordability</i>	5
<i>Community Activities</i>	4
<i>High Housing Demand</i>	2
<i>Public Services</i>	1

## Question 2 – P27 Q02 - If you want to suggest a new project or activity or to discuss an existing activity which the Council could help to support or promote, please leave a brief outline below.

Again, many responses received were not in relation to the question proposed.

A follow on question asked if respondents had any suggestions on how to further improve their area. The overwhelming message was that improved Community Engagement (9 responses) is needed across all stakeholder groups. Suggestions included Workshops or Educational Programmes (8 responses) for landlords and tenants, with collaboration with managing agents (1 response) to help achieve this, in order to address the root causes of issues in the area. Other suggestions pressed for more youth interventions (7 responses), perhaps by holding activities at existing facilities (2 responses) like leisure centres and community centres.

Increased Enforcement (9 responses) was the second highest suggestion, with respondents wanting to see results from enforcement regarding Environmental Crime and ASB, but also Increased Police Presence (4 responses). One suggestion said that more CCTV would assist with increasing enforcement. An increase to general council services was mentioned, with more maintenance to public spaces through regular street cleansing and waste collections (8 responses). Road and Parking

Improvements (8 responses) were particularly common, with proposals such as improved public transport, parking permits and one-way streets which may help the ongoing parking issues in more residential areas.

One recurrent theme was how the Council and 3<sup>rd</sup> Party Services can make a difference. There were multiple references to the Council needing to take actions against their own properties and tenants (6 responses), but also concerns that improved Reporting Systems (3 responses) are needed throughout different departments. Difficulty accessing amenities such as Green Spaces (2 responses) and health services (2 responses)

On the other hand, suggestions for how to proceed with Private Sector Housing enforcement suggested that there are still interventions needed to improve Housing Standards (2 responses), with one suggestion that the scheme should be Borough Wide. However, others in objection to the scheme stress the importance of using existing council powers (2 responses) and instead support landlords (2 responses) and instead target enforcement towards non-compliant landlords and tenants (2 responses). There were specific projects that focussed on dealing with the issues highlighted previously. Litter Picking groups (3 responses), Community Skips (1 responses), as well as Community Service (1 response) for offenders were all suggestions on how to deal with the environmental and waste issues.

*Table 101 - P27 Q02 - If you want to suggest a new project or activity or to discuss an existing activity which the Council could help to support or promote, please leave a brief outline below*

<i>Themes Count</i>	
<i>Community Engagement</i>	9
<i>Increased Enforcement</i>	9
<i>Increased funding for public space maintenance</i>	8
<i>Road / Parking Improvements</i>	8
<i>Workshops / Education</i>	8
<i>Council Housing Action</i>	6
<i>Increased Police Presence</i>	4
<i>Increased youth intervention</i>	7
<i>Improved Reporting Systems</i>	3
<i>Litter picking</i>	3
<i>Activities at existing facilities</i>	2
<i>Health Interventions</i>	2
<i>Housing Standards</i>	2
<i>Increase Accessibility to Green Spaces</i>	2

Support landlords	2
Target bad landlords/tenants	2
Utilise existing powers	2
Borough wide scheme	1
Collaboration with estate agents	1
Community Service	1
Community Skips	1
Increased CCTV	1

## Part 28 – Outcomes of selective licencing

Question 1 – P28 Q01- Please select four outcomes which you consider to be a priority for a selective licencing scheme in your area from the following list: -

The responses to this question have been removed from the consultation analysis and will not form part of this paper or form part of the decision-making process.

## Part 29 – Overall

Question 1 – P29 Q01 - Do you agree with the proposed areas for Selective Licensing?

Table 102 – P29 Q01 - Do you agree with the proposed areas for Selective Licensing?

Row Labels	A landlord for the area		A local business owner or service provider		A private sector tenant		A public sector tenant		A regular visitor in the area		A representative of a local organisation		An owner occupier		Residential property agent		Total Count	Total %
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%		
Strongly agree	2	4%	0	0%	12	30%	7	54%	3	43%	1	100%	56	56%	0	0%	81	38%
Agree	3	6%	0	0%	7	18%	0	0%	1	14%	0	0%	20	20%	0	0%	31	15%
Neutral	8	16%	0	0%	5	13%	5	38%	1	14%	0	0%	7	7%	1	100%	27	13%



Disagree	9	18%	0	0%	2	5%	1	8%	1	14%	0	0%	3	3%	0	0%	16	8%
Strongly disagree	28	56%	1	100%	14	35%	0	0%	1	14%	0	0%	14	14%	0	0%	58	27%
Grand Total	50	100%	1	100%	40	100%	13	100%	7	100%	1	100%	100	100%	1	100%	213	100%

Overall, 52% of the responses to this question agreed or strongly agreed with the proposed areas for Selective Licensing. Looking at how individual stakeholder groups responded, the groups where the majority disagreed or strongly disagreed were Landlords (74%) and Local businesses (100%).

## Question 2 – P29 Q02 – The proposed fee structure is below: - Do you agree with the proposed fee structure for selective licencing?

The consultation included the proposed Selective Licensing consultation included the proposed fee structure which would be charged to Private Sector Landlords as part of the scheme.

- Proposed standard licence fee = £210 administrative fee, £785 maintenance fee. Total = £995
- Standard licence with additional fee, if property not licenced within 90 days of the property becoming licensable = £1131
- Properties which received 'better property rebates' in the 2020-25 scheme, where the application is in the same name as the previous application = £720 (35% discount)
- Fully completed applications received with all required supporting documents (not applicable on late applications) = £955 (5% discount on maintenance fee)
- Flats within the same building pay one administrative fee and one full maintenance fee = £995 (additional flats in the same building have a maintenance fee of £235 per flat)
- Owners of larger portfolios pay full administrative fee on 3 properties then £63 (30% discount of the administrative fee) on additional properties. This is not available to agents managing properties not in their ownership
- 12-month Direct Debit available on Maintenance fee (If within 3 years of start of scheme) = £22 per month

A full breakdown off all the fees is available on the webpage.

The question asked whether respondents to the consultation agreed with the proposed fee structure.

Table 103 - P29 Q02 - Do you agree with the fee structure?

Row Labels	A landlord for the area		A local business owner or service provider		A private sector tenant		A public sector tenant		A regular visitor in the area		A representative of a local organisation		An owner occupier		Residential property agent		Total Count	Total %
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%		
Strongly agree	0	0%	0	0%	3	8%	5	38%	1	14%	0	0%	34	34%	0	0%	43	20%
Agree	1	2%	0	0%	6	15%	0	0%	1	14%	0	0%	26	26%	0	0%	34	16%
Neutral	2	4%	0	0%	12	30%	6	46%	2	29%	1	100%	22	22%	0	0%	45	21%
Disagree	10	20%	0	0%	4	10%	2	15%	1	14%	0	0%	3	3%	1	100%	21	10%
Strongly disagree	37	74%	1	100%	15	38%	0	0%	2	29%	0	0%	15	15%	0	0%	70	33%
Grand Total	50	100%	1	100%	40	100%	13	100%	7	100%	1	100%	100	100%	1	100%	213	100%

There was no clear majority to this question. 43% disagreed or strongly disagreed with the proposed fee structure, whereas 36% agreed or strongly agreed.

Looking at how individual stakeholder groups responded, the groups where the majority disagreed or strongly disagreed were the Local Businesses (100%), Residential Property Agents (100%), Landlords (94%), Private Sector Tenants (48%) and Regular Visitors to the area (43%). Groups where there was a strong response to agree or strongly agree with the fee structure included Owner Occupiers (60%) and Public Sector Tenants (38%)

### Question 3 – P29 Q03 – Do you have any additional comments?

Comments submitted in the 'Do you have any additional comments' from P29 Q04, as well as the Direct Correspondence received via email or post, are summarised below.

#### Financial Concerns

Main concerns regarding the proposal are that the new fees are excessive (24 total responses), particularly from small portfolio landlords who were frustrated with the discounts available for larger portfolios (3 total responses) and those landlords already paying for management under reputable agents (5 total responses).

There are also concerns about the knock-on effects which will likely result in increasing rent costs for tenants (34 total responses), causing additional pressures during the cost of living crisis (5 total responses), or result in a rental gap from landlords selling up (6 total responses) which could cause excess homelessness. There were worries that possible negative reputations associated with areas subject to Selective Licensing (7 total responses), based off the decline of areas under previous schemes, may impact other

stakeholder groups by decreasing property prices (4 total responses) and result in lenders refusing to support mortgages in designated areas (1 total response).

### **Support and Objections**

While there was a consensus that improvement in some of the designated areas is needed (9 total responses), there were a number of outright objections (5 total responses) or concerns raised about how previous schemes have not had substantial positive impacts (8 total responses), with reference to the lack of progress in Maltby despite the area's removal from the proposed scheme (1 response) and the removal of similar schemes in other authorities (1 response). Many responses were linked to their objections that their areas did not fit the criteria for the proposed designations (8 total responses) and that there are concerns about the lack of, or poor, evidence to support further schemes (4 total responses). Others spoke about the positive landlord and tenant relations (4 total responses) that meant that the scheme would be unnecessary, or that they felt that the scheme is targeting minority communities (3 total responses). Further issues were raised in relation to the pending legislation in the form of the Renters Rights Bill, which may have significant overlap with any new scheme.

However, there were some supportive responses for Selective Licensing, or responses that believe that it has the potential to be a useful tool (12 total responses), particularly since there are worries about underreporting (1 response) and rogue, or absent, landlords (7 total responses) in areas. There was also a minority opinion that the scheme should expand to the entirety of Rotherham (3 total responses) so that all landlords are regulated equally. There were comments that this would likely be achieved through the

### **Consultation Process**

Another major topic was dissatisfaction with the consultation process, with concerns regarding the reasoning and legality of the additional period of consultation (5 total responses). 3 respondents expressed that the consultation was not fair or transparent, and that there has been a lack of correspondence regarding the results of the first period consultation (5 total responses). It is noted that there are continuing complaints regarding the misleading grouping of the proposed areas (2 total responses). Concerns were also raised regarding the organisation of events supporting the previous consultation (1 total responses) that prevented all attendants from engaging, and that there haven't been appropriate resources to allow vulnerable groups from the opportunity to express their views (3 total responses).

### **Policy Concerns**

The policies themselves were criticised for disproportionately impacting responsible landlords (3 total responses), such as concerns about how to identify private sector properties that don't apply of their own volition, and mention to the lack of enforcement in the previous schemes (3 total responses). Instead, it was suggested that policies need to incentivise, with some responses aiming for complete exemption of, responsible landlords and agents in order to reward good practice and encourage continued investment in the designated areas (10 total responses) as the proposed policies themselves don't address the root causes of the criteria that had led to the proposals in the first instance (2 total responses). Overall themes wanted some direction of the scheme towards non-

compliant landlords and agents (7 total responses) with one suggestion of a tiered cost system for compliant and non-compliant landlords (1 response). But there was also a need noted for a move away from enforcement, such as providing tenancy support for landlords who are having issues with problem tenants (5 total responses). One standalone comment suggested the council return to its historical position where it had the intention of buying private rented properties.

### **Council Resources**

One of the main themes raised is concern that the scheme is only to generate money for the council (9 total responses). Instead, respondents who were dissatisfied with other council departments (7 total responses), who were mainly critical of the Housing Solutions and Council Homes team, were pushing for the assessment of the condition of RMBC housing stock. They suggested that targeted enforcement or interventions are needed in the area (3 total responses) but should be using existing council powers (1 response). Resources in the previous schemes were also highlighted for review, with comments that inspectors are not qualified or equipped for inspections (1 response), and regarding the poor administration of previous schemes and consultations (2 total responses).

### **Other**

Remaining comments relate to previously mentioned topics in the area problems or suggestions for improvements. Issues including Environmental Crime (6 total responses), Anti-Social Behaviour (6 total responses), Road and Parking Issues (5 total responses), Vermin (1 response) and Overcrowding (1 response). These issues were linked to a lack of investment in the areas (1 response). Suggestions for areas of improvement included greater collaboration with community (4 total responses), particularly around the lack of correspondence during previous schemes, and perhaps the utilisation of Community Service for any offences (1 response).

*Table 104 – P29 Q03 – Do you have any additional comments?*

<i>Themes</i>	<i>Survey Count</i>	<i>Direct Correspondence</i>	<i>Total</i>
<i>Increased rent costs</i>	33	1	34
<i>Proposed fees are excessive</i>	23	1	24
<i>Not opposed, or has the potential to be a useful tool</i>	10	2	12
<i>Policies need to incentivise/exempt responsible landlords</i>	10		10
<i>Agreement that improvement in areas is needed</i>	9		9
<i>Scheme is only to generate money</i>	8	1	9
<i>Previous schemes have not had a positive impact</i>	8		8
<i>Area does not fit the criteria for Selective Licensing</i>	5	3	8
<i>Rogue or negligent landlords</i>	7		7
<i>Dissatisfied with other council departments</i>	6	1	7
<i>Negative area reputation</i>	6	1	7

<i>Direct scheme towards non-compliant landlords / agents</i>	6	1	7
<i>Environmental Crime</i>	6		6
<i>Anti-Social Behaviour</i>	6		6
<i>Rental gap from landlords selling up</i>	4	2	6
<i>Objection to scheme</i>	5		5
<i>Additional pressures with cost of living</i>	5		5
<i>Tenancy support</i>	5		5
<i>Road / Parking Issues</i>	5		5
<i>Duplicating costs for landlords using reputable agents</i>	4	1	5
<i>Concerns regarding the extension of the consultation</i>		5	5
<i>Lack of correspondence regarding results of the first consultation</i>		5	5
<i>Positive landlord and tenant relations</i>	4		4
<i>Collaboration with community</i>	4		4
<i>Negative impact on property prices</i>	2	2	4
<i>Lack of, or poor, evidence to support further schemes</i>	2	2	4
<i>Targeted enforcement or interventions</i>	3		3
<i>Previous scheme had a lack of enforcement action</i>	3		3
<i>Expand boundaries</i>	3		3
<i>Portfolio vs single property fees not fair</i>	3		3
<i>Policies disproportionately impact responsible landlords</i>	2	1	3
<i>Claims of racist agendas / targeting minority communities</i>	2	1	3
<i>Concerns that the consultation is not fair or transparent</i>	1	2	3
<i>Vulnerable groups not able to express their views</i>		3	3
<i>Doesn't address root causes</i>	2		2
<i>Grouping of areas is misleading</i>	1	1	2
<i>Poor Administration</i>	1	1	2
<i>Existing council powers should be exercised instead</i>	1		1
<i>Lack of investment in area</i>	1		1
<i>Lenders refusing to support Selective Licensing areas</i>	1		1
<i>Organisation of events supporting the consultation</i>	1		1

<i>Lack of improvement in Maltby</i>	1	1
<i>Inspectors are not qualified or equipped</i>	1	1
<i>Tiered cost system</i>	1	1
<i>Overcrowding</i>	1	1
<i>Vermin</i>	1	1
<i>Community Service</i>	1	1
<i>Schemes scrapped in other councils</i>	1	1
<i>Underreporting</i>	1	1
<i>New housing laws will lead to duplication</i>	1	1
<i>Council to buy up private rented properties</i>	1	1

# Selective Licensing Consultation Response – Paper Surveys received out of June/July Consultation Period

A large number of paper surveys, distributed by local community groups and representatives, were received after the 20<sup>th</sup> July deadline. As such, the below data could not be entered into the online system and was analysed separately.

Due to concerns regarding “Part 11 Question 01 (Q14)- Please select four outcomes which you consider to be a priority for a selective licencing scheme in your area from the following list:” the responses to this question have been removed from the consultation analysis and will not form part of this paper or form part of the decision-making process.

## Part 0 – Relationship to the area

### Question 0 - Are you answering this consultation as a:

Unlike the online consultation form, the paper form had no option for responders to declare their relationship to the area. Using cues from free text responses, and our own databases from the Environmental Health and Community Protection Unit alongside previous Selective Licensing schemes, we were able to identify some stakeholder groups, with the remainder assigned as ‘A regular visitor to the area’.

*Table 1 – Are you answering the consultation as:-*

Row Labels	Are you answering this consultation as a:	%
A landlord for the area	8	2%
An owner occupier	73	20%
A private sector tenant	153	42%

A public sector tenant, for example a council tenant, housing association, charity	9	2%
A representative of a local organisation	1	0%
A regular visitor to the area	124	34%
<b>Grand Total</b>	<b>368</b>	<b>100%</b>

The majority of responders were 'A private sector tenant', followed by 'A regular visitor in the area' and 'An owner occupier'. **There was a total of 368 responses.**

## Part 1 – Landlord - Relationship to Area

### Question 1 – P01 Q01 - Do you live in one of the proposed Selective Licencing areas?

*Table 2 - P4 Q01- Do you live in one of the proposed selective licencing areas?*

Row Labels	Do you live in one of the proposed selective licencing areas	
	?	%
No	3	37.5%
Yes	5	62.5%
<b>Grand Total</b>	<b>8</b>	<b>100%</b>

The majority of landlords that responded did live within a proposed selective licensing area (62.5%).



## Question 2 – P01 Q02 - If Yes, which area do you live in?

*Table 3 – P01 Q02 - If Yes, Which area do you live in?*

Row Labels	Count	%
Eastwood	5	100%
Grand Total	5	100%

All landlords who responded, and live within a proposed area, reside in the Eastwood, East Dene, Clifton, Town Centre and Boston Castle designation.

## Question 3 – P01 Q03 - Which proposed selective licencing area do you own and/or manage a property?

*Table 4 – P01 Q03 - Which proposed Selective Licensing Area do you wish to comment on?*

Row Labels	Count	%
Eastwood	8	100%
Grand Total	8	100%

All landlords who responded manage properties within the Eastwood, East Dene, Clifton, Town Centre and Boston Castle designation.

## Part 2 – Other Groups – Relationship to area

### Question 1 – P02 Q01 - Do you live in one of the proposed selective licencing areas?

Table 5 – P02 Q01 (Do you live in one of the proposed selective licencing areas?)

Row Labels	Count	%
No	15	4.17%
Yes	246	68.33%
No Response	99	27.50%
Grand Total	360	100.00%

By segmenting the results of this question with the results from Question 0 it is possible to see where these responses have come from:

Table 6 – P02 Q01a (Do you live in one of the proposed selective licencing areas?) Cross Tabulated with Question 0

Are you answering this consultation as a:	Column Labels			
Row Labels	Yes	No Response	No	Grand Total
A private sector tenant	115	32	6	153
A public sector tenant, for example a council tenant, housing association, charity	5	4	0	9
A representative of a local organisation	0	0	1	1
An owner occupier	56	16	1	73
A regular visitor to the area	70	47	7	124
Grand Total	246	99	15	360

The majority of respondents completing this section of the consultation live in one of the proposed selective licensing areas. The group with the highest percentage of living in the proposed Selective Licensing Areas was the Private Sector Tenants.

## Question 2 – P02 Q02 - Which area do you wish to comment on?

*Table 7 – P02 Q02 (Which area do you wish to comment on?)*

Row Labels	Count	%
Eastwood / East Dene / Clifton / Town Centre / Boston Castle	305	84.72%
Masbrough / Kimberworth	47	13.06%
Parkgate	6	1.67%
Eastwood / East Dene / Clifton / Town Centre / Boston Castle AND Masbrough / Kimberworth	1	0.28%
No Response	1	0.28%
<b>Grand Total</b>	<b>360</b>	<b>100.00%</b>

The highest number of responses came from responders who lived in Eastwood / East Dene / Clifton / Town Centre / Boston Castle (85%) followed by Masbrough / Kimberworth (13%).

Table 8 - P02 Q02a - (Which area do you live in?) cross tabulated with Q1

Row Labels	A private sector tenant	A public sector tenant	A representative of a local organisation	An owner occupier	A regular visitor to the area	Grand Total
Eastwood / East Dene / Clifton / Town Centre / Boston Castle	127	9	1	56	112	305
Masbrough	21	0	0	17	9	47
Parkgate	4	0	0	0	2	6
No Response	1	0	0	0	0	1
Eastwood / East Dene / Clifton / Town Centre / Boston Castle AND Masbrough / Kimberworth	0	0	0	0	1	1
Grand Total	153	9	1	73	124	360

In terms of a summary of the responses to this question (and section of the consultation) by proposed Selective Licensing Area

### Part 3 – Local to the area

In total there was 251 responses that were local to one of the proposed selective licensing areas, and only these responses were analysed in Part 3:

## Question 1 - How long have you lived in this area?

Table 9 - P03 Q01 - How long have you lived in this area?

Row Labels	Count	%
Less than a year	11	4.38%
1-2 years	13	5.18%
3-4 years	64	25.50%
5-9 years	53	21.12%
10 years plus	108	43.03%
No Response	2	0.8%
Grand Total	251	100%

The majority of the people who live in the proposed Selective Licensing areas have lived there for a long time. 10 years + was the most option with the highest number of responses.

## Question 2 - How long have you lived in your current home?

Table 10 - P03 Q02 - How long have you lived in your home?

Row Labels	Count	%
Less than a year	12	4.78%
1-2 years	22	8.76%
3-4 years	69	27.49%

5-9 years	44	17.53%
10 years plus	103	41.04%
No Response	1	0.4%
Grand Total	251	100%

So similar, to the previous question, most of the respondents (more than 2/3rds) have lived in the same home for 10 years plus.

### Question 3 - Do you intend staying in the area for the next five years?

*Table 11 - P03 Q03 - Do you intend staying in the area for the next five years?*

Row Labels	Count	%
No	16	6%
Yes	212	84%
No Response	23	9%
Grand Total	251	100%

The majority who responded to this question intend to continue to live in the same area for the next five years.

## Part 4 – Landlord Responsibility

This part of the Consultation and onwards were completed by all stakeholder groups.

Do you agree or disagree with the following statements:

## Question 1 - 'Landlords and agents should be responsible for maintaining their properties in a safe condition'

*Table 12 - P04 Q01 - Do you agree or disagree that Landlords and agents should be responsible for maintaining their properties in a safe condition cross tabulated with area indicated at both P07 02 and P07 06.*

	Eastwood Masbrough Parkgate No Response				Eastwood and Masbrough	Grand Total	%
<b>Strongly agree</b>	119	27	2	1	0	149	40%
<b>Agree</b>	83	16	4	0	0	101	28%
<b>Neutral</b>	22	1	0	0	0	22	6%
<b>Disagree</b>	11	1	0	0	1	13	4%
<b>Strongly disagree</b>	12	1	0	0	0	13	4%
<b>No Response</b>	66	1	0	0	0	67	18%
<b>Grand Total</b>	313	47	6	1	1	368	100%

Responders, in regard to all areas, tend to agree or strongly agree that landlords should be responsible for maintaining their properties in a safe condition. Overall, 68% agreed or strongly agreed with this statement.

## Question 2 - Landlords and agents should be responsible for maintaining the outside of their properties in a good condition.

*Table 13 - P04 Q02 Do you agree or disagree that landlords and agents should be responsible for maintaining the outside of their properties in a good condition.*

	Eastwood Masbrough Parkgate No Response				Eastwood and Masbrough	Grand Total	%
<b>Strongly agree</b>	4	0	0	0	0	4	1%
<b>Agree</b>	23	4	0	0	0	27	7%
<b>Neutral</b>	39	5	1	0	0	35	10%
<b>Disagree</b>	114	32	5	1	1	153	42%
<b>Strongly disagree</b>	73	5	0	0	0	78	21%
<b>No Response</b>	70	1	0	0	0	71	19%
<b>Grand Total</b>	313	47	6	1	1	368	100%

The majority (63%) of responders disagree or strongly disagree with the statement that landlords should be responsible for maintaining the outside of their properties in a good condition.



### Question 3 - Landlords and agents should be responsible for taking action against tenants who cause a nuisance or antisocial behaviour

*Table 14 - P04 Q03 - Do you agree or disagree that Landlords and agents should be responsible for taking action against tenants who cause a nuisance or antisocial behaviour*

	Eastwood Masbrough Parkgate No Response				Eastwood and Masbrough	Grand Total	%
<b>Strongly agree</b>	3	2	1	0	0	6	2%
<b>Agree</b>	9	0	0	0	0	9	2%
<b>Neutral</b>	23	14	0	0	0	37	10%
<b>Disagree</b>	44	16	3	0	1	64	17%
<b>Strongly disagree</b>	136	14	2	1	0	153	42%
<b>No Response</b>	98	1	0	0	0	99	27%
<b>Grand Total</b>	313	47	6	1	1	368	100%

Across all areas, 59% either disagree or strongly disagree that Landlords should be responsible for taking action against tenants who cause a nuisance or anti-social behaviour.

## Question 4 – Have you witnessed private landlords not responsibly managing properties/tenants in this area?

Table 15 P04 Q04 - Have you witnessed private landlords not responsibly managing properties / tenants in this area?

	Eastwood	Masbrough	Parkgate	No Response	Eastwood and Total Masbrough	Count	Total %
	Count	Count	Count	Count	Count		
No	119	39	5	1	0	244	66%
Yes	2	0	0	0	0	2	1%
No Response	112	8	1	0	1	122	33%
Grand Total	313	47	6	1	1	368	100%

Across all areas on average 66% of the people who responded to this question have not witnessed landlords not responsibly managing their properties or tenants. The only responses (2 total) where landlords have not been responsibly managing their properties were in Eastwood / East Dene / Clifton / Boston Castle / Town Centre.

## Part 5 – Local to the area issues

### Question 1 – P05 Q01 - Have you ever been the victim of or witnessed antisocial behaviour in the area?

Table 16 - P05 Q01 - Have you ever been the victim of or witnessed antisocial behaviour in the area?

Row Labels	Eastwood Count	Masbrough Count	Parkgate Count	No Response Count	Eastwood AND Masbrough Count	Total Count	%
No, I have not been a victim and a witness of anti-social behaviour	286	40	6	1	1	334	91%
Yes, I have been a victim and a witness of anti-social behaviour	2	2	0	0	0	4	1%
Yes, I have been a victim of anti-social behaviour	4	1	0	0	0	5	1%
Yes, I have witnessed anti-social behaviour	8	3	0	0	0	11	3%
No Response	13	1	0	0	0	14	4%
Grand Total	313	47	6	1	1	368	100%

Positively, 91% of responders to this question have not been a victim of or witnessed anti-social behaviour. Eastwood / East Dene / Clifton / Town Centre / Boston Castle and Masbrough / Kimberworth are the only areas where responders have been a victim and/or a witness of anti-social behaviour.

## Question 2 - P05 Q02 - Do you believe the antisocial behaviour was caused by individuals local to the area?

Where responders to P05 Q01 had responded that they had seen or had been a victim of anti-social behaviour a follow up question was posed:

*Table 17 - P05 Q02 - Do you believe the antisocial behaviour was caused by individuals local to the area? Cross tabulated with XXX.*

	Eastwood		Masbrough		Total Count	Total %
Row Labels	Count		Count			
I don't know	7		4		11	55%
Yes	4		2		6	30%
No Response	3				3	15%
Grand Total	14		6		20	100%

30% of responders to this question thought the anti-social behaviour they had seen or experienced had been caused by people local to the area, however 55% did not know.

## Part 6 – Area as a whole

### Question 1 – P06 Q01 - Looking at the area as a whole, how much of a problem is Poor Housing conditions?

Table 18 – P06 Q01a - How much of a problem are Poor Housing Conditions? (Cross tabulated by proposed selective licensing area)

	Eastwood	Masbrough	Eastwood and Masbrough	Parkgate	No Response	Total Count	Total %
Row Labels	Count	Count	Count	Count	Count		
Major problem	1	1	0	0	0	2	1%
Minor problem	14	3	0	1	0	18	5%
Not a problem	209	9	1	2	1	222	60%
I don't know	80	33	0	3	0	116	32%
No Response	9	1	0	0	0	10	3%
Grand Total	8	153	9	1	73	368	100%

60% of responses to this question suggested that there was not a problem with poor housing conditions in the proposed Selective Licensing areas, with a further 32% responding with 'I don't know'. Positively, this trend was expected when we consider the works completed in previous schemes to improve the quality of housing in these areas.

Table 19 – P06 Q01b - Poor Housing conditions are an issue (cross tabulated by stakeholder group).

	A landlord for the area	A private sector tenant	A public sector tenant	A representative of a local organisation	An owner occupier	A regular visitor to the area	Total Count	Total %
Row Labels	Count	Count	Count	Count	Count	Count		
Major problem	0	0	0	0	0	2	2	1%
Minor problem	0	8	0	0	2	8	18	5%
Not a problem	6	81	3	1	44	87	222	60%
I don't know	2	58	4	0	26	26	116	32%
No Response	0	6	2	0	1	1	10	3%
Grand Total	8	153	9	1	73	124	368	100%

If this question is disaggregated by stakeholder group, different trends emerge.

Landlords, local organisations and public sector tenants are more likely to think that poor housing condition is not a problem in the proposed Selective Licensing area. On the other hand, private sector tenants, owner occupiers and our unlabelled visitors to the area are more likely to believe that there is an issue with the poor condition of housing.

## Question 2 – P06 Q02 - Looking at the area as a whole, how much of a problem are Empty Houses?

*Table 20 – P06 Q02a - Looking at the area as a whole how much of a problem are empty houses? (cross tabulated with proposed Selective Licensing Area)*

	Eastwood	Masbrough	Eastwood and Masbrough	Parkgate	No Response	Total Count	Total %
Row Labels	Count	Count	Count	Count	Count		
Major problem	0	0	0	0	0	0	0%
Minor problem	10	3	0	0	0	13	4%
Not a problem	237	24	1	1	1	264	72%
I don't know	56	18	0	5	0	79	21%
No Response	10	2	0	0	0	12	3%
Grand Total	313	153	9	1	73	368	100%

Again the most frequent response to this question was that Empty Houses were not a problem (72%). Only 4% of respondents thought Empty Houses were a minor problem.

Table 21 - P06 Q02b – Are Empty Houses an issue by stakeholder group

	A landlord for the area	A private sector tenant	A public sector tenant	A representative of a local organisation	An owner occupier	A regular visitor to the area	Total Count	Total %
Row Labels	Count	Count	Count	Count	Count	Count		
Major problem	0	0	0	0	0	0	0	0%
Minor problem	0	4	0	0	0	9	13	4%
Not a problem	7	112	6	1	50	88	264	72%
I don't know	1	33	1	0	21	23	79	21%
No Response	0	4	2	0	2	4	12	3%
Grand Total	8	153	9	1	73	124	368	100%

No single group identified Empty Houses to be a major problem in their area. The only groups where any respondents thought Empty Houses are problem were the private sector tenant and regular visitor to the area groups.



### Question 3 – P06 Q03 - Looking at the area as a whole, how much of a problem are high turnover of tenants?

Table 22 – P06 Q03a - How much of a problem are a high turnover of tenants? (cross tabulated with proposed Selective Licensing Area)

	Eastwood	Masbrough	Eastwood and Masbrough	Parkgate	No Response	Total Count	Total %
Row Labels	Count	Count	Count	Count	Count		
Major problem	2	0	0	0	0	2	1%
Minor problem	14	1	0	0	0	15	4%
Not a problem	183	23	1	2	0	209	57%
I don't know	106	22	0	4	1	133	36%
No Response	8	1	0	0	0	9	2%
Grand Total	313	47	1	6	1	368	100%

Again, the general consensus on this was that the high turnover of tenants was not a problem (57% of responses).

Table 23 – P06 Q03b - How much of a problem is the high turnover of tenants (Cross tabulated with stakeholder group).

	A landlord for the area	A private sector tenant	A public sector tenant	A representative of a local organisation	An owner occupier	A regular visitor to the area	Total Count	Total %
Row Labels	Count	Count	Count	Count	Count	Count		
Major problem	0	0	0	0	0	0	0	0%
Minor problem	0	4	0	0	0	9	13	4%
Not a problem	7	112	6	1	50	88	264	72%
I don't know	1	33	1	0	21	23	79	21%
No Response	0	4	2	0	2	4	12	3%
Grand Total	8	153	9	1	73	124	368	100%

No single group identified a high turnover of tenants as a major problem. The only groups to identify it as a minor problem were by public sector tenants and regular visitors to the area.

## Question 4 – P06 Q04 - Looking at the area as a whole, how much of a problem is a high level of unemployment?

*Table 24 – P06 Q04a - Looking at the area as a whole, how much of a problem is a high level of unemployment? (cross tabulated with proposed SL area).*

	Eastwood	Masbrough	Eastwood and Masbrough	Parkgate	No Response	Total Count	Total %
Row Labels	Count	Count	Count	Count	Count		
Major problem	60	17	0	0	0	77	21%
Minor problem	17	3	0	0	0	20	5%
Not a problem	124	3	1	1	1	129	35%
I don't know	98	23	0	5	0	127	35%
No Response	14	1	0	0	0	15	4%
Grand Total	313	47	1	6	1	368	100%

The most common responses to this question were 'I don't know' and 'Not a problem' at 35%. However, there were notable responses where high unemployment was reported in Eastwood / East Dene / Clifton / Town Centre / Boston Castle and Masbrough / Kimberworth.

Table 25 – P06 Q04b - How much of a problem is High Unemployment? (cross tabulated by stakeholder group).

	A landlord for the area	A private sector tenant	A public sector tenant	A representative of a local organisation	An owner occupier	A regular visitor to the area	Total Count	Total %
Row Labels	Count	Count	Count	Count	Count	Count		
Major problem	1	39	1	0	7	29	77	21%
Minor problem	0	8	0	1	1	10	20	5%
Not a problem	4	44	3	0	21	57	129	35%
I don't know	3	57	3	0	39	25	127	35%
No Response	0	5	2	0	5	3	15	4%
Grand Total	8	153	9	1	73	124	368	100%

The groups most likely to think high unemployment is a problem were private sector tenants, regular visitors to the area and owner occupiers.

## Question 5 – P06 Q05 – Looking at the area as a whole, how much of a problem is Tenants not being able to pay their rent?

Table 26 – P06 Q05a How much of a problem are tenants who are unable to pay their rent? (Cross tabulated by area)

	Eastwood	Masbrough	Eastwood and Masbrough	Parkgate	No Response	Total Count	Total %
Row Labels	Count	Count	Count	Count	Count		
Major problem	14	6	0	0	0	20	5%
Minor problem	20	3	0	0	0	23	6%
Not a problem	103	1	1	2	0	107	29%
I don't know	167	36	0	4	1	208	57%
No Response	9	1	0	0	0	10	3%
Grand Total	313	47	1	6	1	368	100%

While there was a lack of responses suggest that tenants who are unable to pay their rent is a significant issue, the majority of respondents (57%) responded 'I don't know'.

Table 27 – P06 Q05b - How much of problem is Tenants who struggle to pay their rent? (Cross tabulated with stakeholder group).

	A landlord for the area	A private sector tenant	A public sector tenant	A representative of a local organisation	An owner occupier	A regular visitor to the area	Total Count	Total %
Row Labels	Count	Count	Count	Count	Count	Count		
Major problem	0	12	0	0	1	7	20	5%
Minor problem	1	6	0	0	1	15	23	6%

Not a problem	1	35	2	0	19	50	107	29%
I don't know	5	95	5	1	51	51	208	57%
No Response	1	5	2	0	1	1	10	3%
Grand Total	8	153	9	1	73	124	368	100%

Looking at how the different stakeholders responded to this question, the most common response by stakeholder was 'I don't know'. The groups most like to think this was a major problem were the private sector tenants and regular visitors to the area.

## Question 6 – P06 Q06 - How much of a problem is accessing services, for example doctors and schools

Table 28 – P06 Q06a - How much of a problem is accessing services, for example doctors and schools? (cross tabulated by area).

	Eastwood	Masbrough	Eastwood and Masbrough	Parkgate	No Response	Total Count	Total %
Row Labels	Count	Count	Count	Count	Count		
Major problem	13	1	0	0	0	14	4%
Minor problem	25	4	0	0	0	29	8%
Not a problem	169	23	1	5	0	198	54%
I don't know	89	19	0	1	1	110	30%
No Response	17	0	0	0	0	17	5%
Grand Total	313	47	1	6	1	368	100%

The majority of respondents (54%) suggested that accessing services, for example doctors and schools, was not a problem (54%). The only areas that has any responses that this was major or minor issue were Eastwood / East Dene / Clifton / Town Centre / Boston Castle and Masbrough / Kimberworth.

*Table 29 – P06 Q06b - How much of a problem is accessing services? (cross tabulated by stakeholder group)*

	A landlord for the area	A private sector tenant	A public sector tenant	A representative of a local organisation	An owner occupier	A regular visitor to the area	Total Count	Total %
Row Labels	Count	Count	Count	Count	Count	Count		
Major problem	0	12	0	0	1	7	20	5%
Minor problem	1	6	0	0	1	15	23	6%
Not a problem	1	35	2	0	19	50	107	29%
I don't know	5	95	5	1	51	51	208	57%
No Response	1	5	2	0	1	1	10	3%
Grand Total	8	153	9	1	73	124	368	100%

Looking at how the different stakeholders responded to this question, the most common response by stakeholder was 'I don't know'. The groups most like to think this was a major problem were the private sector tenants and regular visitors to the area.

## Question 7 – P06 Q07 - How much of a problem is ill physical and mental health?

Table 30 – P06 Q07a - How much of a problem is ill physical health and mental health? (cross tabulated by area)

	Eastwood	Masbrough	Eastwood and Masbrough	Parkgate	No Response	Total Count	Total %
Row Labels	Count	Count	Count	Count	Count		
Major problem	18	0	0	0	0	18	5%
Minor problem	8	2	0	0	0	10	3%
Not a problem	154	9	1	0	0	164	45%
I don't know	122	26	0	6	1	165	45%
No Response	11	0	0	0	0	11	3%
Grand Total	313	47	1	6	1	368	100%

The most common responses to this question were “Not a problem” and “I don’t know” (45%). Only 5% of respondents thought ill physical and mental health was a major problem.

Table 31 – P06 Q07b - How much of a problem is ill physical and mental health? (cross tabulated with stakeholder groups).

	A landlord for the area	A private sector tenant	A public sector tenant	A representative of a local organisation	An owner occupier	A regular visitor to the area	Total Count	Total %
Row Labels	Count	Count	Count	Count	Count	Count		
Major problem	0	6	0	0	2	10	18	5%
Minor problem	0	4	0	0	1	15	10	3%
Not a problem	5	53	3	0	28	75	164	45%



I don't know	3	85	4	1	42	30	165	45%
No Response	0	5	2	0	0	4	11	3%
Grand Total	8	153	9	1	73	124	368	100%

The only groups where respondents think poor health is a major problem were regular visitors to the area, private sector tenants and owner occupiers. However, a large percentage (45%) said they did not know either way.

### Question 8 – P06 Q08 - How much of a problem are Environmental issues, such as dog fouling, fly tipping and graffiti?

Table 32 – P06 Q08a - How much of a problem are Environmental issues, such as dog fouling, fly tipping and graffiti?

	Eastwood	Masbrough	Eastwood and Masbrough	Parkgate	No Response	Total Count	Total %
Row Labels	Count	Count	Count	Count	Count		
Major problem	45	18	0	2	0	65	18%
Minor problem	49	3	0	2	1	55	15%
Not a problem	170	18	1	2	0	191	52%
I don't know	36	8	0	0	0	44	12%
No Response	13	0	0	0	0	13	13%
Grand Total	313	47	1	6	1	368	100%

The most common response to this question (52%) was that environmental issues are not a problem. However, this is the first response where each area has responders that thought environmental issues were a problem; Eastwood / East Dene / Clifton / Town Centre / Boston Castle (30%), Masbrough / Kimberworth (45%) and Parkgate (33%).

Table 33 – P06 Q08b - How much of a problem are Environmental issues, such as dog fouling, fly tipping and graffiti? (cross tabulated with stakeholder groups).

	A landlord for the area	A private sector tenant	A public sector tenant	A representative of a local organisation	An owner occupier	A regular visitor to the area	Total Count	Total %
Row Labels	Count	Count	Count	Count	Count	Count		
Major problem	0	37	2	1	7	18	65	18%
Minor problem	0	30	1	0	6	18	55	15%
Not a problem	7	66	3	0	54	61	191	52%
I don't know	1	14	0	0	6	23	44	12%
No Response	0	6	3	0	0	4	13	4%
Grand Total	8	153	9	1	73	124	368	100%

All groups except landlords for the areas had responses that think that environmental issues such as dog fouling, fly tipping and graffiti are a problem, although the overall majority still feel that this is 'Not a problem'.

## Question 9 – P06 Q09 - How much do you agree that there is a problem with a high level of crime and antisocial behaviour

Table 34 – P06 Q09a - How much of a problem is crime and anti-social behaviour (cross tabulated by area)

	Eastwood	Masbrough	Eastwood and Masbrough	Parkgate	No Response	Total Count	Total %
Row Labels	Count	Count	Count	Count	Count		
Major problem	8	4	0	0	0	12	3%
Minor problem	32	3	0	3	0	38	10%
Not a problem	208	32	1	3	1	245	67%
I don't know	53	8	0	0	0	61	17%
No Response	12	0	0	0	0	12	3%
Grand Total	313	47	1	6	1	368	100%

The most common response was that crime and anti-social behaviour was not a problem (67%). When disaggregating by proposed selective licensing area Eastwood / East Dene / Clifton / Town Centre / Boston Castle and Masbrough / Kimberworth are the only areas where any responders thought crime and ASB were a major problem.

Table 35 – P06 Q09b - How much of a problem is crime and anti-social behaviour?

	A landlord for the area	A private sector tenant	A public sector tenant	A representative of a local organisation	An owner occupier	A regular visitor to the area	Total Count	Total %
Row Labels	Count	Count	Count	Count	Count	Count		
Major problem	0	6	0	0	0	6	12	3%
Minor problem	0	21	1	1	4	11	38	10%
Not a problem	7	92	5	0	59	82	245	67%

I don't know	1	27	1	0	10	22	61	17%
No Response	0	7	2	0	0	3	12	3%
<b>Grand Total</b>	<b>8</b>	<b>153</b>	<b>9</b>	<b>1</b>	<b>73</b>	<b>124</b>	<b>368</b>	<b>100%</b>

The groups most likely to think that crime and ASB are a major problem were private sector tenants and regular visitors to the area. The only groups who thought crime and ASB were not a problem were landlords.

### Question 10 – P06 Q10 - How much do you agree or disagree that private landlords have a good reputation in the area?

*Table 36 – P06 Q10a - How much do you agree or disagree that private landlords have a good reputation in the area? (cross tabulated with area).*

	Eastwood Masbrough Eastwood and Masbrough			Parkgate	No Response	Grand Total	%
Strongly agree	4	0	0	0	0	4	1%
Strongly Agree	86	3	0	0	0	89	24%
Agree	50	16	0	0	0	66	18%
Neutral	83	5	0	6	1	95	26%
Disagree	28	0	0	0	0	28	8%
Strongly disagree	25	22	1	0	0	48	13%
No Response	41	1	0	0	0	42	11%
<b>Grand Total</b>	<b>313</b>	<b>47</b>	<b>1</b>	<b>6</b>	<b>1</b>	<b>368</b>	<b>100%</b>

The most common response was that responders agreed or strongly agreed that private landlords had a good reputation (42%). Very few responders strongly disagreed (13%).

*Table 37 – P06 Q10b - How much do you agree or disagree that private landlords (cross tabulated with stakeholder group).*

	A landlord for the area	A private sector tenant	A public sector tenant	A representative of a local organisation	An owner occupier	A regular visitor to the area	Total Count	Total %
Strongly Agree	3	26	2	0	11	47	89	24%
Agree	1	26	1	0	13	25	66	18%
Neutral	3	49	2	1	27	13	95	26%
Disagree	0	9	1	0	2	16	28	8%
Strongly disagree	1	28	0	0	11	8	48	13%
No Response	0	15	3	0	9	15	42	11%
Grand Total	8	47	6	1	173	124	368	100%

The stakeholder groups who had a positive opinion, having agreed and strongly agreed, that landlords had a good reputation were the landlords (51%) and regular visitors to the area (58%). Private sector tenants had mixed views, with 34% positive and 35% negative.

## Part 7 – Parkgate

### Question 1 – P17 Q01 - Which of the following do you feel are problems in Parkgate?

*Table 38 – P07 Q01 - Which of the following do you feel are issues in Parkgate?*

Which of the following do you feel are problems in Parkgate?	Count	%
A High Level Of Crime And Antisocial Behaviour	2	18.2%
Fly Tipping On Open Land	2	18.2%
Untidy Waste In Gardens	2	18.2%
No Response	2	18.2%
Dog Fouling	1	9.1%
Litter On The Street	1	9.1%
Other	1	9.1%

### Question 2 – P07 Q02 - If Response to 1 includes selection other - Please specify:

Where respondents to the previous question picked the option “Other”, they were asked this follow up question which asked them to provide more detail. The responses are provided as they were entered into the consultation.

Table 39 – P07 Q02 - Other - Please specify?

Parkgate Feedback
None of these

### Question 3 – P07 Q03 - Have you experienced any of the issues listed above?

Table 40 – P07 Q03 - Have you experienced any of the issues listed above?

	A private sector tenant	A regular visitor in the area	Total Count	Total %
Row Labels	Count	Count		
No	4	2	6	100%
Yes	0	0	0	0%
Grand Total	1	2	6	100%

All respondents had not experienced any of the issues themselves.

## Part 8 – Masbrough / Kimberworth

### Question 1 – P08 Q01 - Which of the following do you feel are problems in Masbrough / Kimberworth?

*Table 41 – P08 Q01 - Which of the following issues do you feel are problems in Masbrough / Kimberworth?*

<b>Which of the following do you feel are problems in Masbrough/ Kimberworth?</b>	<b>Count</b>	<b>%</b>
Dog fouling	25	18%
Fly tipping on open land	21	15%
Rats and mice	20	14%
A high level of unemployment	14	10%
Not knowing where to go for help	13	9%
Litter on the street	8	6%
Bedbugs or cockroaches	7	5%
A high level of crime and anti-social behaviour	5	4%
Untidy / waste in gardens	5	4%
An unfair poor perception of private landlords	5	4%
Truancy	4	3%
People not being able to pay their bills	4	3%
Drug cultivation	3	2%
Drug use / dealing	3	2%
Empty houses	1	1%
Overcrowding	1	1%
No Response	1	1%
Other	1	1%



## Question 2 – P08 Q02 - If Response to 1 includes selection other - Please specify:

Responders to question 1 were given an opportunity to provide more detail on some of the issues in Masbrough / Kimberworth:

*Table 42 – P08 Q02 - If Response to 1 includes selection other - Please specify:*

Masbrough/Kimberworth Feedback	
Loud music at night and early hours in morning	

## Question 3 – P08 Q03 - Have you experienced any of the issues listed above?

*Table 43 – P08 Q03 - Have you experienced any of the issues listed above?*

Row Labels	A private sector tenant	A regular visitor in the area	Owner Occupier	Total Count	Total %
	Count	Count	Count		
No	4	1	16	21	44.7%
Yes	17	7	1	25	53.2%
No Response	0	1	0	1	2.1%
Grand Total	21	9	17	47	100%

The majority of respondents (53.2%) said they had experienced the issues that they had identified as being problems in Masbrough/Kimberworth. The groups most likely to have experienced the issues were Private Sector Tenants.

## Question 4 – P08 Q04 - If Response to 3 includes selection Yes - Please specify:

This was an opportunity for respondents to provide more detail on the issues they had encountered in Masbrough/Kimberworth. A full list of unedited responses if available in Appendix 3c.ii.

*Table 44 – P08 Q04 - If Response to 3 includes selection Yes - Please specify:*

<i>Masbrough</i>	<i>Count</i>	
<i>Enviro-crime</i>	17	Frequent mentions of rubbish on streets or gardens, and dog fouling.
<i>Anti-social behaviour</i>	12	Repeated concerns about loud music and general noise disturbances.
<i>Vermin infestation</i>	2	Reports of rats.
<i>Organised crime</i>	1	General report of crime.
<i>Cost of living</i>	3	Difficulty affording bills and concerns about minimum wage.

[Text Wrapping Break]

Note: there were 2 comments regarding positive landlord and tenant relations, but did not relate to the question.

## Part 9 – Eastwood / East Dene / Clifton / Town Centre / Boston Castle

Note: The lone result for 'Eastwood and Masbrough' was included in this section due to potential statistical power in the smaller Masbrough/Kimberworth dataset.

## Question 1 – P10 Q01 – Which of the following do you feel are problems in Eastwood / East Dene / Clifton / Town Centre / Boston Castle?

Table 45 - Which of the following do you feel are issues in this area?

Which of the following do you feel are problems in Eastwood / East Dene / Clifton / Town Centre / Boston Castle:	Count	%
Dog fouling	114	17%
No Response	85	13%
Fly tipping on open land	72	11%
Litter on the street	65	10%
Rats and mice	56	8%
A high level of unemployment	50	8%
Poor physical and mental health	39	6%
An unfair poor perception of private landlords	30	5%
Truancy	30	5%
Not knowing where to go for help	16	2%
People not being able to pay their bills	15	2%
Bedbugs or cockroaches	14	2%
Other	14	2%
Drug use / dealing	13	2%
A high level of crime and anti-social behaviour	12	2%

Untidy / waste in gardens	11	2%
Overcrowding	10	2%
Problems accessing services	6	1%
Drug cultivation	4	1%
Empty properties	2	0%
Poor housing conditions	2	0%
Empty houses	1	0%

## Question 2 – P09 Q02 If Response to 2 includes selection other - Please specify:

Responders to question 1 were given an opportunity to provide more detail on some of the issues in Eastwood / East Dene / Clifton / Town Centre / Boston Castle area. A full list of unedited responses if available in Appendix 3c.ii.

*Table 46 – P09 Q02 - Which of the following do you feel are issues in this area? If Response to 2 includes selection other - Please specify:*

<i>Eastwood Themes</i>	<i>Count</i>	
<i>Dissatisfied with council departments</i>	6	• Council and Councillor criticism for lack of action
<i>Enviro-crime</i>	4	• Fly tipping of furniture
<i>Anti-social behaviour</i>	1	• Reports of loud music
<i>Community</i>	1	• Criticism of community work ethic
<i>Road / parking improvements</i>	1	• Dissatisfaction with new bike lanes
<i>Vermin infestation</i>	1	• Reports of rats

Note: there were multiple points raised about an area/street/property not meeting the criteria with comments like “No problems”, “Not applicable” and “None”

### Question 3 – P09 Q03 - Have you experienced any of the issues listed above?

Table 47 – P09 Q03 - Have you experienced any of the issues listed above?

	A landlord for the area	A private sector tenant	A public sector tenant	A regular visitor in the area	A representative of a local organisation	An owner occupier	Total Count	Total %
Row Labels	Count	Count	Count	Count	Count	Count		
Yes	0	20	0	8	0	7	35	11%
No	8	95	6	87	1	45	242	77%
No Response	0	12	3	18	0	4	37	12%
Grand Total	8	127	9	113	1	56	314	100%

The majority of people responding to these questions had not encountered the issues that they had reported as being issues in the Eastwood / East Dene / Clifton / Town Centre / Boston Castle area (77%).

The groups who were most likely to have experienced the issues were private sector tenants, owner occupiers and visitors to the area.

### Question 4 – P09 Q04 - If Response to 4 includes selection Yes - Please specify:

This was an opportunity for respondents to provide more detail on the issues they had encountered in Eastwood / East Dene / Clifton / Town centre / Boston Castle area. A full list of unedited responses if available in Appendix 3c.ii.

*Table 48 - P09 Q04 - If Response to 4 includes selection Yes - Please specify:*

<i>Eastwood</i>	<i>Count</i>	
<i>Enviro-crime</i>	18	<ul style="list-style-type: none"> <li>• Frequent mentions of excessive rubbish being fly tipped and dog fouling</li> </ul>
<i>Vermin infestation</i>	7	<ul style="list-style-type: none"> <li>• Multiple report of rats</li> </ul>
<i>Dissatisfied with other council departments</i>	4	<ul style="list-style-type: none"> <li>• Perceived lack of action and maintenance from RMBC</li> </ul>
<i>Health implications</i>	1	<ul style="list-style-type: none"> <li>• Report of poor health</li> </ul>

Note: there were an additional 2 points raised about an area/street/property not meeting the criteria with comments like “No issues”.

## Part 10 – Positives in your Area

### Question 1 – P10 Q01 - What makes your area a good area to live in?

The most common response was that the Community Relations (88 responses) was a strength within the proposed areas. Most comments related to friendly neighbours, diverse populations and the sense of belonging after being a resident in the area for some time. The location of the proposed areas is also linked to Local Amenities (74 responses) with positive comments regarding shop proximity and access to green spaces like parks. Another notable theme was regarding Safety (31 responses) with many comments highlighting how quiet and peaceful their area is, as well as how well looked after (Appearance – 22 responses). Notably, one of the standout comments was regarding the Affordability (12 responses) of properties in designated areas, with positive comments about Landlord and Tenant Relations (2 responses), other finance related comments related to the availability of Jobs (3 responses).

However, there were a number of Negative Responses (13 responses) with responses that appear frustrated with the decline of areas, with one standalone comment regarding the lack of support in minority communities (Protected Characteristics). There was also an emphasis on the dissatisfaction of Council services (3 responses) – although there was a standalone positive opinion of the Council – and mention to the cost of living struggles (1 response).

*Table 49 - P10 Q01 - What makes your area a good area to live in?*

<i>Themes</i>	<i>Count</i>
<i>Community Relations</i>	88
<i>Local Amenities</i>	74
<i>Safety</i>	31
<i>Appearance</i>	22
<i>Negative Response</i>	13
<i>Affordability</i>	12
<i>Dissatisfied with council departments</i>	3
<i>Jobs</i>	3
<i>Positive Landlord and Tenant Relations</i>	2
<i>Council Services</i>	1
<i>Protected Characteristics</i>	1
<i>Cost of living</i>	1

## Question 2 – P10 Q02 – Do you know of any activities that local residents are organising or wish to organise for the benefit of your area?

Note: This question differs on the paper form to the online form which only focussed on ideas for new activities.

A follow on question asked if respondents knew of any ongoing activities, or had any suggestions on how to further improve their area. The overwhelming response, aside from the large numbers of none responses, was that improved Community Engagement and Activities (14 responses) is required. Examples provided included tea/coffee morning groups, neighbourhood watch groups and greater collaboration with Councillors and established community groups in the area. There were also specific projects that focussed on dealing with the issues highlighted previously, particularly around Litter Picking (5 responses).

*Table 50 - P10 Q02 - Do you know of any activities that local residents are organising or wish to organise for the benefit of your area?*

<i>Themes</i>	<i>Count</i>
<i>Community engagement and activities</i>	14
<i>Litter picking</i>	5
<i>Negative Response</i>	1

## Part 11 – Outcomes of selective licencing

**Question 1 – P11 Q01-** Please select four outcomes which you consider to be a priority for a selective licencing scheme in your area from the following list: -

The responses to this question have been removed from the consultation analysis and will not form part of this paper or form part of the decision-making process.



## Part 12 – Overall

### Question 1 – P12 Q01 - Do you agree with the proposed areas for Selective Licensing?

Table 51 - P12 Q01 - Do you agree with the proposed areas for Selective Licensing?

Column Labels								
Row Labels	A landlord for the area	A private sector tenant	A public sector tenant, for example a council tenant, housing association, charity	A representative of a local organisation	An owner occupier	A regular visitor to the area	Total Count	Total %
	Count	Count	Count	Count	Count	Count		
Strongly Agree	0	3	0	0	0	7	10	3%
Disagree	0	10	0	0	3	11	24	7%
Strongly Disagree	8	134	7	1	67	98	313	85%
No Response	0	6	2	0	3	8	19	5%
Grand Total	8	153	9	1	73	124	368	100%

Overall, 92% of the responses to this question disagreed or strongly disagreed with the proposed areas for Selective Licensing. There were only stakeholder groups where any respondents strongly agreed with the proposed areas – private sector tenants and regular visitors to the area.

## Question 2 – P12 Q02 – The proposed fee structure is below: - Do you agree with the proposed fee structure for selective licencing?

The consultation included the proposed Selective Licensing consultation included the proposed fee structure which would be charged to Private Sector Landlords as part of the scheme.

- Proposed standard licence fee = £210 administrative fee, £785 maintenance fee. Total = £995
- Standard licence with additional fee, if property not licenced within 90 days of the property becoming licensable = £1131
- Properties which received 'better property rebates' in the 2020-25 scheme, where the application is in the same name as the previous application = £720 (35% discount)
- Fully completed applications received with all required supporting documents (not applicable on late applications) = £955 (5% discount on maintenance fee)
- Flats within the same building pay one administrative fee and one full maintenance fee = £995 (additional flats in the same building have a maintenance fee of £235 per flat)
- Owners of larger portfolios pay full administrative fee on 3 properties then £63 (30% discount of the administrative fee) on additional properties. This is not available to agents managing properties not in their ownership
- 12-month Direct Debit available on Maintenance fee (If within 3 years of start of scheme) = £22 per month

A full breakdown off all the fees is available on the webpage.

The question asked whether respondents to the consultation agreed with the proposed fee structure.

Table 52 – P12 Q02 - Do you agree with the fee structure?

Row Labels	Column Labels						Total Count	Total %
	A landlord for the area	A private sector tenant	A public sector tenant, for example a council tenant, housing association, charity	A representative of a local organisation	An owner occupier	A regular visitor to the area		
Count	Count	Count	Count	Count	Count	Count		
Strongly Agree	0	2	0	0	0	0	2	1%
Neutral	0	2	0	0	0	1	3	1%
Disagree	0	6	0	0	1	4	11	3%
Strongly Disagree	8	137	5	1	71	114	336	91%
No Response	0	6	4	0	1	5	16	4%
Grand Total	8	153	9	1	73	124	368	100%

Most responses to this question (94%) disagreed or strongly disagreed with the proposed fee structure.

## Question 3 – P12 Q03 - Do you have any additional comments?

### Objections

The large number of the additional comments were in objection to the scheme outright (43 responses) or raised concerns about how effective another scheme of Selective Licensing would be, as respondents were not confident that previous schemes have had substantial positive impacts (18 responses). Therefore, many respondents suggested that alternative proposals should be prioritised (4 responses), or existing powers used (2 responses).

### Financial Concerns

Main concerns regarding the proposal are the knock-on effects of the increased fees (3 responses) will likely result in increasing rent costs for tenants (71 responses), particularly when many are already struggling with the cost of living (14 responses), or the possibility of evictions or homelessness from landlords selling up (3 responses). There were worries that possible negative reputations associated with areas subject to Selective Licensing (7 responses) may impact wider property prices (16 responses).

### Boundaries

There are still concerns about the grouping of areas (2 responses) as many respondents contested that their area does not fit the proposed criteria for Selective Licensing (16 responses), or that they are confident in positive landlord and tenant relations within the PSH sector (2 responses). However, there were also a number of concerns raised that the proposed boundaries are targeting minority communities (9 responses) with extreme comments regarding racist agendas.

### Council Resources

One of the main themes raised is concern that the scheme is only to generate money for the Council (13 responses), which respondents had a general negative opinion towards given dissatisfaction with wider departments within the Council (8 responses).

### Other

Remaining comments relate to previously mentioned topics in the area problems or suggestions for improvements.

Table 53 – P12 Q03 – Any additional comments?

<b>Themes</b>	<b>Count</b>
<i>Increase in rent prices</i>	71
<i>Objection to scheme</i>	43
<i>Does not believe that previous schemes have had a positive impact</i>	18
<i>Negative impact on property prices</i>	16
<i>Feel their area/street/ property does not meet the criteria</i>	16
<i>Cost of living</i>	14
<i>Concerns that the scheme is only to generate money for the council</i>	13
<i>Protected Characteristics</i>	9
<i>Dissatisfied with other council departments</i>	8
<i>Negative impact on area reputation</i>	7
<i>Agreement that improvement in areas is needed</i>	4
<i>Selective Licensing is not affective - other solutions should be prioritised</i>	4
<i>Enviro-crime</i>	3
<i>Increase in evictions/homelessness</i>	3
<i>Increase in license fees</i>	3
<i>Council's job to look at alternative schemes</i>	2
<i>Positive landlord/tenant relations</i>	2

*Dissatisfied with previous/existing scheme(s)*

2

*Existing laws/council powers should be exercised instead*

2

*Concerns regarding the grouping of areas being misleading*

2

*Does not address root causes*

1

*Anti-social behaviour*

1

*Vermin infestation*

1

*Jobs*

1

*Lack of investment in area*

1

*Community*

1

## **SYMCA response to Selective Licensing for Areas within Rotherham**

SYMCA welcomes the opportunity to respond to RMBC's consultation on a Selective Licensing Scheme for Proposed areas across the borough.

Whilst SYMCA doesn't have a defined and agreed policy response to the introduction of selective licensing schemes it does have key priorities and objectives to ensure that everyone has "the right to a safe, secure and warm home" (SY Mayor's manifesto 2024) including in the private rented sector.

### **SYMCA Housing Framework, 2023**

**Vision for Housing** - To ensure that everyone has access to good quality, warm homes that are affordable and meet needs, whilst helping achieve our ambitions for a net zero economy and sustainable, attractive places to live, work and invest.

We will strive to raise both the energy efficiency of existing homes and the design quality and environmental standards of new housing, with a particularly focus on new housing supporting both regeneration and the repurposing of our urban centres.

The five priorities include:

Improving the standard and quality of new and existing homes and places, including **private rented homes**, as part of wider regeneration and placemaking

SYMCA supports RMBC's ambitions to improve landlord management in the PRS and in doing so improve communities. SYMCA also supports the following RMBC aims:

- make the area more attractive to residents
- encourage people to stay in the area for longer
- cut the length of time houses are empty
- increase property values as the area improves
- reduce crime and antisocial behaviour.
- increase the professionalism with which privately rented properties are managed
- increase the demand for properties in the area.
- improve sustainability within the area

We recognise that the Private Rented Sector has some of the worst standards across the housing sector, housing some of the most vulnerable households in South Yorkshire. We recognise that poor housing brings with it community instability and anti-social behaviour along with health inequalities.

In response to this, in January 2024 SYMCA set up a South Yorkshire Private Rented Sector Steering Group to identify where SYMCA could support the 4 Local Authorities in their work to improve conditions and standards in the private rented sector, including identifying any regional approaches or through devolved powers. It was agreed that SYMCA would commission work to develop a regional private sector stock condition survey to identify where investment is needed. This work is ongoing, identifying the most robust and effective methodologies and options to get the best information and data from any survey to enable SYMCA and the 4 Local Authorities to tackle poor conditions and standards in the sector.

Whilst we recognise the need for enforcement to improve the sector, we also recognise the need to work with private sector landlords to encourage them to improve conditions for their tenants, particularly with new legislative changes being introduced soon including the extension of the DHS for the sector and the Renters Rights Bill. Work to date has included

- LET Zero Innovation Project encouraging PRS landlords to consider retro fit initiatives to make their homes more energy efficient
- The first South Yorkshire Private Sector Landlord Forum was held in June in partnership with the NRLA. The aim of the session was to raise awareness of good landlord management practice and imminent changes which will affect the sector, for example Renters Rights and expansion of the DHS to the PRS.

We will continue to explore with RMBC where we can support ambition to improve PRS landlord management and standards in the sector.

Rebecca Slack, Senior Development Manager(Housing) 18/7/25