NHS Rotherham
Patient Transport Services (PTS)
Patient Transport Services

- What is PTS?
- How much does it cost?
- History of PTS
- What do we want from PTS?
- How will we achieve it?
- What will it mean for patients?
- What actions will we take?
What is PTS?

- Non-urgent transportation of patients with a medical need for transport to and from premises providing NHS Healthcare (Excluding Primary care)
- Outpatient appointments, Inpatient admissions/ discharges, Day cases, Diagnostic tests
- Short Notice/on the day or planned
How much does PTS cost?

- In 2009/10, South Yorkshire PCTs paid Yorkshire Ambulance Service (YAS) approx. £7.7 million to deliver approx. 540,000 journeys to/from South Yorkshire Healthcare Locations
  - Average cost of £14.25 per journey
- Plus additional activity with other providers, taxis, etc. (circa £500k)
History

- How was it financed?
- Who managed PTS?
- What service level did we get?
What do we want from PTS?

• Equity of access
• Quality service - reliable, responsive, flexible
• Patients with a **medical need** for hospital transport arrive on time, travel in comfort and leave on a timely basis
• Value for money
How will we achieve it?

• Work collaboratively across South Yorkshire to apply DoH eligibility criteria
  – Aim for 100% screening
  – Procurement

• Pro-actively work with PTS providers
  – Service specification
  – KPIs

• Test the market
What will it mean for patients?

• Better quality service for patients who qualify.
• Better clarity over alternatives:-
  – Other transport options
  – Healthcare Travel Costs Scheme (HTCS)
Actions

• 1st July – Eligibility criteria
• During 2010/11 – work with existing providers
• April 2011 – South Yorks screening procurement.
• Future market testing
Questions?