

**ROTHERHAM BOROUGH COUNCIL – REPORT TO CHILDREN, YOUNG  
PEOPLE AND FAMILIES PARTNERSHIP**

<b>1.</b>	<b>Meeting:</b>	<b>Children, Young People and Families Partnership</b>
<b>2.</b>	<b>Date:</b>	<b>20<sup>th</sup> November 2013</b>
<b>3.</b>	<b>Title:</b>	<b>Rotherham Report Card 2012/13</b>
<b>4.</b>	<b>Programme Area:</b>	<b>Neighbourhood and Adult Services</b>

**5. Summary:**

The Rotherham Report Card is intended to inform Elected Members, colleagues, and the public how services and outcomes for children, young people and their families are being improved in Rotherham. The Report Card will also raise the profile of Children and Young People's Services (CYPS), give the public a snapshot of the services that are delivered, how they are viewed and how well they perform.

This is the first time that a Report Card has been produced and the information and data in this document relates to 2012/13 The Report Card is attached to this report as Appendix 1.

**6. Recommendations:**

That the Children, Young People and Families Partnership:

**6.1 Approve the draft Rotherham Report Card for publication.**

## 7. Proposals and Details:

### 7.1 Background

The attached draft CYPS Rotherham Report Card 2012/13 has been developed based on the Adult Services Local Account, a document that all Local Authorities are required to publish annually to inform citizens of how well Adult Social Care have performed, the challenges faced and plans for improvement to services.

CYPS do not have a statutory requirement to produce an annual Local Account, however CYPS DLT have taken the decision that it is good practice to inform **Elected Members, colleagues, and the public** of how well Children and Young People's services have performed and how the council and partners plan to improve services and the life chances for children, young people and families in Rotherham.

This 2012/13 Report Card has taken into account feedback from consultation with the Children and Young People's and Families Partnership, the Safeguarding Children and Families service and the Schools and Lifelong Learning service.

### 7.2 Proposals

The proposal is that the attached Rotherham Report Card 2012/13 is approved and published.

The following is a summary of the Rotherham Report Card. More detail is available in Appendix 1.

**Section 1. What are Children and Young People's Services** – A list of examples of services that are delivered by the council and partners in Rotherham and features celebrating some of the events that took place in 2012/13

**Section 2. How are Children & Young People's Services viewed externally & locally** – A detailed commentary on the Ofsted inspection of Rotherham's arrangements to protect children carried out in July 2012, identifying the strengths and areas for improvement and actions taken to address the requirements of the Ofsted Inspection. This section also includes a table to show Rotherham's current inspection outcome position including the performance direction of travel from during 2012/13 and narrative on key points.

**Section 3. Key Facts about how money is spent in Children & Young People's services** - Key areas of spend such as how much was spent on safeguarding children and families in 2012/13 and how much was spent on early years provision etc.

**Section 4. What customers think about services we deliver** - This section includes details of capturing the voice of the customer which is vital in the development of services and essential to inform where improvements are

required. This section also includes details of the number and types of complaints, compliments and comments received during 2012/13, the actions taken and new developments planned to ensure complaints are dealt with effectively and in a timely manner.

**Section 5. How we improved outcomes for Children, Young People and Families in Rotherham** - This section includes 4 priorities from the corporate plan that are the responsibility of CYPS. Each priority lists some of the key performance measures from 2012/13, performance against these performance indicators and actions being taken to continuously improve outcomes.

**Section 6. Partnership Working** – This section includes several examples of partnership working in Rotherham.

**Section 7. Our Plans for improving services** – This section includes the 4 priorities from the Council's corporate plan and following on from this the 4 priorities from the CYPS plan and the actions that will be taken to address these priorities.

**Section 8. Strategic Commissioning** – This section sets out the Strategic Commissioning approach and includes strategic and operational commissioning plans and priorities. Achievements are included to evidence the working across the council, regionally and sub regionally and with key stakeholders to deliver improved outcomes for children, young people and families, provide high quality services, value for money and financial efficiencies.

**Section 9. Future Challenges** – This section contains a brief description of some of the future challenges that the council faces.

**8. Finance:**

The staff time taken to produce the Rotherham Report Card has been absorbed into existing resources.

**9. Risks and Uncertainties:**

The information contained in this document is not all positive; however an effort has been made to give details of what Rotherham is doing to address any areas that are underperforming.

**10. Policy and Performance Agenda Implications:**

None applicable

**11. Background Papers and Consultation:**

None applicable

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