



Metropolitan Borough of Rotherham

***Rotherham Town Hall,
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31st January, 2018.

Councillor Alan Cowles,

Dear Councillor Cowles

Council – 24th January, 2018

The Strategic Director has asked me to assist you by answering your question in full Council on the rollout of superfast broadband coverage and in particular the two examples of Upper Whiston and Wath that cannot receive superfast broadband.

It is worth noting that the Superfast South Yorkshire (SFSY) programme was setup to deliver broadband to areas of South Yorkshire that BT or Virgin did not consider commercially viable and were therefore excluded from their own rollout plans. The council have some control over the SFSY programme but we do not have any influence over the provider rollout plans. The two areas you mentioned are both within the providers rollout plans rather than the SFSY plan.

The latest total superfast broadband are as below (23/1/18)

South Yorkshire = 95.05%

Area	Superfast Coverage
Barnsley	94.8%
Doncaster	95%
Rotherham	95.7%
Sheffield	94.7%

It is also worth noting that these figures are for the upgrade of the infrastructure. Once these have upgrades have taken place it can take a number of months before providers offer customers superfast deals.

I have checked a number of random addresses within the areas you have highlighted as having issues, but all that I checked are all able to receive superfast broadband from at least one provider. I would be happy to assist you further by looking into specific residents' issues if they would be happy for you to share their postcode details with me.

It may be helpful for both of us to meet with Luke Sayers, Assistant Director, to discuss the topic in more detail. Please let me know if this would be helpful and I will arrange a meeting.

I trust this answers your question, but if I can help further in any way please let me know.

Yours sincerely,

S. Alam

Councillor Sagir Alam,
Cabinet Member for Customer Services
and Finance.