

Trends

Please use the space below to highlight any current trends, patterns and/or observations

Reporting Period :

Q1 18-19

The performance report contains data retrieved at service level; we anticipate NDTMS to publish their data at the end of November 2018 and will update the performance report in line with December's performance report submission.

CGL reports an increase in opiate completions for the month of September 2018. A finalised Service Quality Improvement Plan, outlining remedial action will be shared during October's Commissioning meeting. The plan focuses on an improvement to both the clinical and psychosocial offer for structured opiate detoxes whilst also ensuring staff are trained and supported in delivering and facilitating an opiate detox.

The report suggests Shared Care patients are averaging at the 37% point; the number of service users have increased within the main prescribing service whilst the number of service users has decreased. Similarly to CGL's strategy in improving on successful opiate completions we have developed a Service Quality Improvement plans outlining the strategic plan, focussing on an increase in the number of service users accessing the shared care offer whilst supporting GOP Shared Care Practices in doing so.

We continue to progress CGL's organisational BBV strategy in service; staff have now received BBV training to support service users to access BBV provision including Hepatitis C treatment where appropriate. As a result we now have a nominated staff lead championing the BBV offer and ensuring staff offer BBV testing to all service users assessed as appropriate to offer BBV screening. The number of service users being offered and refusing Hepatitis B vaccinations appear to have increased. CGL plan to investigate this further as preliminary information suggest this to be a misinterpretation of the NDTMS definitions when recording the offer.

The overall recovery offer has improved including efficient response times however CGL acknowledge improvement to this offer remains a priority for the service. There is an ongoing piece of work reviewing the recovery offer which links into the Service Quality Improvement Plan actions to improve successful opiate completions. There will also be a renewed focus to ensuring service users are supported to access GP's where needed and the Recovery offer links in with identifying those who want to pursue smoking cessation.

Reporting Period:

Q2 18-19

Reporting Period:

Q3 18-19

Reporting Period:

Q4 -18-19