

The Eastwood Deal

This plan delivers a focus on promoting understanding and tolerance by engaging and communicating with residents. Partners will respond effectively to crime, anti-social behaviour (ASB) and environmental complaints.

Engaging Communities

- A consultation event, to be led by the community to inform this plan
- A calendar of events
- Encourage understanding by talking about issues
- Led by community organisations and supported by the Police and the Council
- Identify key messages to be delivered regularly (local events, local action, complaint levels, response etc)
- Identify community contacts to disseminate messages



Visible Presence

- A base in the area
- Council staff and Police visibly working together
- Joint Patrols to jointly tackle issues
- Working at different times and different days, intelligence led

A Nice Place to Live

- Talk about what's good in Eastwood (location, transport links, open spaces), improve perceptions
- Improve the quality and management of Housing in the area
- Improve public spaces and increase use of them

Effective Response to Environmental **Complaints**

- Continue to promote the Councils environmental service
- Makes use of anti-social behaviour powers to address repeat offenders
- Identify and prioritise repeat properties and perpetrators
- Make use of regular case meetings process to review long standing or repeat complaints
- Make best use of licensing powers and be clear about what it has and can achieve

Effective Response to Anti-Social Behaviour and Crime

- Promote access to the Councils anti-social behaviour service
- Make best use of our powers
- Jointly review police anti-social behaviour incidents
- Work together on cases, from the start, to address issues
- A regular process to manage cases, with senior leadership
- Review and prioritise repeat victims, perpetrators or locations