Children & Young People Services

Early Help and Family Engagement Monthly Performance Report

As at Month End:March 2019

Please note: Data reports are not dynamic. Although care is taken to ensure data is as accurate as possible every month, delays in data input can result in changes in figures when reports are re-run retrospectively.

Data items which have been subject to change during the reporting month are highlighted in yellow. Yellow highlights will then be removed (along with obsolete measures) in subsequent months.

*'DOT' - Direction of travel represents the direction of 'performance' since the previous month with reference to the polarity of 'good' performance for that measure. Colours have been added to help distinguish better and worse performance. Key Below;-

- ↑ - increase in numbers (no good/bad performance)
- → - stable with last month (no good/bad performance)
- ↓ - decrease in numbers (no good/bad performance)
- ↑ - improvement in performance
- ↓ - decline in performance but still within limits of target
- ↓ - decline in performance, not on target

Data Note: Measured indicated by * are where new reporting arrangements are in place following implementation of liquid logic. Note: there may be some areas where the figures have changed.

NO.	INDICATORS - EARLY HELP BOROUGH WIDE PERFORMANCE		GOOD PERF IS	DATA NOTE (Monthly)	Jan-19	Feb-19	Mar-19	Year To Date 2018/19	DATA NOTE	DOT (Month on Month)	RAG (in month)	Red	Amber	Green (Target)	2015/16	2016/17	2017/18	STAT NEIGH AVE	BEST STAT NEIGH	NAT AVE	NAT TOP QTILE THRESHOLD
TRIAGE																					
1.1	Early Help Contacts during the reporting month (including Step downs)		Info	Number	451	368	386	4671	Financial Year	↓						3914	4277				
1.2	Number and % of Early Help Contacts with an Early Help recommendation that were Triaged during the reporting month within **Five** working days of receipt (excluding Step downs and Open case contacts) .		Info	Number	292	145	139	2890	Financial Year (Cumulative)	↓						3337	2145				
			High	%	84.4%	58.7%	57.0%	85.8%	Financial Year (Cumulative)	↓	R	<90%	>90% <100%	100%		85.3%	85.3%				
INITIAL CONTACTS																					
2.1	Number of Initial Contact families that reached timeliness scope within the reporting month.		Info	Number	131	75	72	1061	Financial Year (Cumulative).	↓						501	1011				
2.2	Number and % of Initial Contacts made within **Three** working days of allocation		Info	Number	125	52	47	770	Financial Year (Cumulative)	↓						616	604				
			High	%	95.4%	69.3%	65.3%	72.6%	Financial Year (Cumulative)	↓	A	<65%	>65% <75%	75%		40.5%	59.7%				
EARLY HELP ASSESSMENTS																					
3.1a	Number of Early Help Assessments that reached timeliness scope within the reporting month. (Scope defined as 45 days)		Info	Number	117	113	125	1152	Financial Year (Cumulative)	↓							1097				
3.2a	Number and % of Early Help assessments completed within **45** working days. NB Timeliness is defined as Early Help Assessment being completed in 48 days from Triage Decision date (3 days IC plus 45 days for EHA)		Info	Number	88	74	84	725	Financial Year (Cumulative)	↓							47.2%				
			High	%	75.2%	65.5%	67.2%	62.9%	Financial Year (Cumulative)	↑	R	<75%	>75% <85%	85%							
3.3	Number and % of Early Help Assessments made by Partners (as a proportion of the total number of EHA's in the reporting month)		Info	Number	20	17	36	397	Financial Year (Cumulative)	↓						75	225				
			High	%	16.5%	15.2%	22.8%	24.9%	Financial Year (Cumulative)	↑						6.5%	15.9%				
CASELOAD																					
4.1	Number of Open families at the end of the reporting period	Number of families	Info	Number	1767	1793	1813	1813	Month end position	↑						1424	1645				
		Number of Children	Info	Number	3957	3986	4044	4044	Month end position	↑							3688				
4.2	Number of families closed in the reporting period		Info	Number	230	203	205	2661	Financial Year (Cumulative)	↑						1679	2484				
4.3	Number of re-referrals where Early Help has already been involved in the last 12 months (Early Help re-referral rate)	Number of families	Info	Number	54	51	47	579	Month end position	↓											
		Re referral rate	Info	%	16.5%	22.5%	19.1%	18.6%	Month end position	↓											
STEP DOWNS/STEP UPS																					
5.3	Number of Step Downs agreed in Locality	Families	Info	Number	51	45	53	559	Financial Year (Cumulative)	↑							489				
		Children	Info	Number	116	116	126	1309	Financial Year (Cumulative)	↑							873				
5.4	Number of Step Ups to Social Care (based on locality episodes closed in month with a closure reason of 'Refer to LCS'	Families	Info	Number	Data In Development				Financial Year (Cumulative)												
		Children	Info	Number					Financial Year (Cumulative)												
CHILDREN'S CENTRES																					
6.1	% of children aged 0-5 living in the 30% most deprived SOA's in Rotherham who are registered with a Children's Centre		High	% (Quarterly)	Q4 data will be reported at the end of March 2019		95.0%	95%	Financial Year (Cumulative)	↑	G			95%	96%	99%	96%				
6.2	% of children aged 0-5 living in the 30% most deprived SOA's in Rotherham who have accessed Children's Centre activities		High	% (Quarterly)			67.0%	67%	Financial Year (Cumulative)	↑	G			65%	63%	62%	68%				
EDUCATION																					
7.1	% of Persistently Absent (PA) Children and Young People		Low	Primary % (Termly)		10.7%		10.7% (Half term 1-3)	Academic Year	↑	R			8.2%	10.3% (Autumn/Spring 15/16)	10.1%	10.6%	9.2% (Autumn/Spring 15/16)	7.4% (Autumn/Spring 15/16)	8.8% (Autumn/Spring 15/16)	
			Low	Secondary % (Termly)		13.6%		13.6% (Half term 1-3)	Academic Year	↓	A			13.1%	14.4% (Autumn/Spring 15/16)	15.2%	14.9%	13.8% (Autumn/Spring 15/16)	10.9% (Autumn/Spring 15/16)	12.3% (Autumn/Spring 15/16)	
7.2	% of children attending School		High	Primary % (One month in arears)	95.8%	95.3%	March Data will be reported in April	95.7%	Academic Year	↓	A			96.0%	95.9% (Autumn/Spring 15/16)	95.5%	95.4%	96% (Autumn/Spring 15/16)	96.3% (Autumn/Spring 15/16)	96.1% (Autumn/Spring 15/16)	
			High	Secondary % (One month in arears)	94.6%	93.9%	March Data will be reported in April	94.7%	Academic Year	↓	A			94.8%	94.5% (Autumn/Spring 15/16)	94.0%	94.3%	94.7% (Autumn/Spring 15/16)	95.2% (Autumn/Spring 15/16)	95% (Autumn/Spring 15/16)	
FAMILIES FOR CHANGE																					
8.1	Number and % of families engaged as a percentage of annual target Families For Change (FFC) Year 3		High	Number	105	223	217	2679	Financial Year (Cumulative)	↓	G			2674	371	882	1073				
			High	Cumulative %	84.0%	92.0%	100.0%	100%	Financial Year (Cumulative)	↑	G			100% (of 2674)	100%	100%	169%				
8.2	Number of FFC PbR outcomes claimed (evidence of employment outcome)		High	Number	15	9	6	122	Claims subject to confirmation of claim windows by TFU	↓	G			123	5	37	101				
8.3	Number of FFC PbR outcomes claimed (evidence of significant & sustained progress)		High	Number	88	119	102	749		↓	G				0	43	111				

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NO.	INDICATORS - EARLY HELP BOROUGH WIDE PERFORMANCE		GOOD PERF IS	DATA NOTE (Monthly)	Jan-19	Feb-19	Mar-19	Year To Date 2018/19	DATA NOTE	DOT (Month on Month)	RAG (in month)	Red	Amber	Green (Target)	2015/16	2016/17	2017/18	STAT NEIGH AVE	BEST STAT NEIGH	NAT AVE	NAT TOP QTILE THRESHOLD
9.1	Young people aged 16-17 (academic age) whose current activity is not known		Low	%	Annual Measure	Annual Measure	Annual Measure	2.5%	Annual (Dec Jan, Feb Average)		G			2.5%	N/A	2.6%	2.5%				
					2.5%	1.3%	2.5%		Monthly	↓	G			2.5%							
9.2	Young people aged 16-17 (academic age) who are NEET		Low	%	Annual Measure	Annual Measure	Annual Measure	3.3%	Annual (Dec Jan, Feb Average)		G			3.3%	N/A	3.1%	3.3%				
					3.4%	3.2%	3.4%		Monthly	↓	G			3.5%							
9.3	Young people aged 16-17 (academic age) who are NEET or Not Known Combined		Low		Annual Measure	Annual Measure	Annual Measure	5.8%	Annual (Dec Jan, Feb Average)		G			5.8%							
					5.9%	4.5%	5.8%		Monthly	↓	G			6.0%							
9.4	% of Academic Age 16,17,18 Corporate Responsibility LAC/CL **EET**		High	%	56.8%	57.8%	56.2%		Quarterly	↓	R			75.0%	74.7% (Nov, Dec, Jan ave)	71.2% (Nov, Dec, Jan ave)					
9.5	% of Academic Age 16,17,18 Corporate Responsibility LAC/CL **NEET**		Low	%	22.2%	21.7%	23.7%		Quarterly	↓	R			20.0%	22.3% (Nov, Dec, Jan ave)	27.8% (Nov, Dec, Jan ave)					
9.6	Young people aged 16-17 (academic age) meeting the duty to participate		Info	%	92.5%	93.6%	92.2%		Monthly	↓					91.9% (Nov, Dec, Jan ave)	92.5% (Nov, Dec, Jan ave)	92.5% (Dec, Jan, Feb ave)				
9.7	No of Youth sessions undertaken in the reporting month	Centre Based	Info	Number	39	42	32	638	Annual	↓						1434	886				
		Non-centre based	Info	Number	39	31	28	478	Annual	↓						450	506				
10.1	Numbers of young people first time entrants (FTE) into the criminal justice system		Low	Rate per 100,000 of 10-17 population	Please note Q4 figures will be reported in July 2019			194 (Oct17 - Dec18)	Annual	↑	G			Lower than same quarter previous year and comparable with national trends	487 (Jan 15 - Dec 15)	319 (Jan 16 - Dec 16)	219 (Jan 17 - Dec17)	439.76		409.1	
10.2	Use of Custody		Low	Rate per 100 of 10-17 population				0.12 (Jan17 - Dec18)	Annual	↑	G				0.41 (Apr 15 - Mar 16)	0.29 (Apr 16 - Mar 17)	0.41 (Apr 17 - Mar 18)				
10.3	Rate of re-offending by young offenders (reoffending rates after 12 months aggregated qtly cohort)		Low	Binary Rate				30.4% (Apr16 - Mar17)	Annual	↑	G				33.0% (Jul 13 - Jun 14)	31.8% (Jul 14 - Jun 15)	26.7% (Jul 15 - Jun16)	36.28		37.95	
10.5	Re-offences by Re-offenders (reoffending rates after 12 months aggregated qtly cohort)		Low	Frequency Rate				3.29 (Apr16 - Mar17)	Annual	↑	G				3.07 (Jul 13 - Jun 14)	3.03 (Jul 14 - Jun 15)	2.77 (Jul15 - Jun 16)				
11.2	% of people who rated Early Help and Family Engagement Service as service good or better		Info	%	100.0%	93.0%	100.0%	97.2%	Annual	↑	A	<90%	>90% <95%	>=95%							
11.3	Number of formal complaints received during the reporting month		Info	Number	0	2	0	5	Monthly	↑						4	1				
11.4	Number of formal complaints upheld in the reporting month		Info	Number	0	0	1	2	Monthly	→						2	0				
11.5	Number of formal complaints closed during the month which were dealt with in timescales		High	Number	0	1	1	5	Monthly	↑				100%		2	0				
11.6	Number of compliments received during the reporting month		Info	Number	1	3	19	35	Monthly	↑						9	11				
12.1	Number of Team Manager Audits completed in the reporting month		Info	Number	13	9	10	110	Monthly	↑						151	98				
13.1	Number of staff	Contract Count	Info	Number	308	309	305	305		↓											
		FTE	Info	Number	237.63	237.57	234.87	234.87		↓											
13.2	Number of starters		Info	Number	4	2	1	20	Monthly	↓						11	21				
13.3	Number of leavers		Info	Number	6	4	2	31		↓						34	29				
13.4	Staff Vacancies		Info	Number	50	51	54	54		↑											
13.5	Percentage of PDR's completed		High	%	100.00%	100.00%	99.31%	100.00%	Annual	↓	G			98%	98%	100%	100%				
13.6	Number of Formal Capability processes in progress		Info	Number	0	0	0	0	Monthly	→						1	1				
13.7	Sickness	Annual FTE sick days	Low	Cumulative No.	13.7	13.91	14.26	14.26	Annual	↓	R			10.3	10.46	11.2	11.6				

Row group labels (left column): PARTICIPATION (9.1–9.7); YOT (10.1–10.5); CUSTOMER FEEDBACK (11.2–11.6); QUALITY ASSURANCE (12.1); ESTABLISHMENT INFORMATION (13.1–13.7)

	NO.	INDICATORS - EARLY HELP BOROUGH WIDE PERFORMANCE		Data Source	Frequency	Good Performance is	Data note	2018/19				YTD	Direction of Travel	Sparkline
								Quarter 1 (Apr-Jun 18)	Quarter 2 (Jul 17-Sep 18)	Quarter 3 (Oct 17-Dec 18)	Quarter 4 (Jan-Mar 19)			
PRE BIRTH AND EARLY YEARS DEVELOPMENT	1.1	Number of Teenage mothers who have received support through the programme	No of open cases at the last day of the quarter	0-19 Service	Quarterly	Info	Number	0-19 Performance Scorecard is currently subject to review and change. These indicators will be amended and reported when available						
	1.2	Number of Teenage mothers who have received support through the programme and were breastfeeding at:	Initiation			Info	Number							
	1.3		6-8 Weeks			Info	Number							
	2.1	Percentage of mothers initiating breastfeeding		0-19 Service	Quarterly	High	%							
	2.2	Percentage of mothers continuing to breastfeed at 6 - 8 weeks				High	%							
	3	Percentage of births that receive a face to face new birth visit within 14 days by a Health Visitor		0-19 Service	Quarterly	High	%							
	4.1	Immunisation of 1 year olds - Diphtheria, Tetanus and Whooping Cough - DTaP		0-19 Service	Quarterly	High	%							
	4.2	Immunisation of 2 year olds - Measles Mumps and Rubella - MMR				High	%							
	4.3	Percentage of children who received a 2 - 2.5 year review				High	%							
EARLY YEARS	5	Number and Percentage of Eligible 2 years olds accessing their Early Years take-up		RMBC Early Years	Termly	High	%	Not available until Q2	78% (Summer term 2018)	87.6% (Autumn term 2018)	83.3% (Spring term 2019)	83.3%		
EDUCATION	6.1	Number of Fixed Term Exclusions	Primary	RMBC Inclusion Service	Termly	Low	Number	123	67	106	92	388		
			Secondary			Low	Number	732	343	614	640	2329		
	6.2	Number of Permanent Exclusions	Primary			Low	Number	0	0	3	6	9		
			Secondary			Low	Number	5	13	14	13	45		
SOCIAL CARE	7.1	Number of Children on a CiN Plan		RMBC Performance and Quality Team	Quarterly	Info	Number	1781	1441	1440	1383	1383		
	7.2	Number of Children who are on a child protection plan (CPP)				Info	Number	644	612	566	506	506		
	7.3	Number of Children who are Looked after (LAC)				Info	Number	643	650	634	643	643		

CONTACTS

DEFINITION	Early Help Contacts	OWNER

Performance Analysis

There were 386 families submitted to the 'front door' for Early Help in March 2019 which represents an increase of 18 families (5%) when compared with the previous month which had a lower number of families submitted. Distribution across the localities where families live highlights a fairly even split; (37% South, 32% central and 31% north.)
Of the families that were submitted for support in March 2019 there were 117 Early Help Assessment Recommendations made to Early Help localities; with south locality receiving the highest with 47; the central locality receiving 36 and the north locality receiving 34 Early Help Assessment Recommendations. There were 34 coworking agreements for Early Help to support with Childrens Social Care families and central had the highest rate of coworking requests with 41% whilst the north had 32.5% of the coworking requests and the south had the lowest with 26.5%.
39 families were recommended for an evidence based intervention. Evidence Based Interventions consists of a range of validated programmes designed to support families to improve outcomes and reduce escalation to statutory services. 37 EHA Recommendations were made to partners in March 2019 and there were 27 referrals made to external agencies. There were 43 Universal Recommendations made in March 2019.

ROTHERHAM

March 2019 EARLY HELP CONTACTS WITH RECOMMENDATIONS BY AREA 1.1

	Early Help Assessment Recommendation	EH Co working Agreement with Children's Social Care	Escalation to Children's Social Care	Open EH Assessment Notification	EH Assessment Recommendation to Partner	Referral to External Partner/Agency	Recommendation for Barnardo's Reach out Service	Evidence Based Intervention	Universal Recommendation	Still undergoing screening	ROTHERHAM TOTAL
MASH transfer to EH Triage	28	0	0	0	10	13	0	2	23	0	76
Request for Co Working	0	34	0	0	0	0	0	0	2	2	38
Request For Support	36	0	0	0	27	14	0	37	18	9	141
Step Down Request	53	0	0	0	0	0	0	0	0	0	53
Open Case Contact	0	0	0	78	0	0	0	0	0	0	78
Grand Total	117	34	0	78	37	27	0	39	43	11	386

NORTH / SOUTH / CENTRAL

March 2019 EARLY HELP CONTACTS WITH RECOMMENDATIONS BY AREA 1.1

	NORTH											SOUTH												CENTRAL										
	Early Help Assessment Recommendation	EH Co working Agreement with Children's Social Care	Escalation to Children's Social Care	Open EH Assessment Notification	EH Assessment Recommendation to Partner	referral to External Partner/Agency	Recommendation for Barnardo's Reach out Service	Evidence Based Intervention	Universal Recommendation	Still undergoing screening	NORTH TOTAL	Early Help Assessment Recommendation	EH Co working Agreement with Children's Social Care	Escalation to Children's Social Care	Open EH Assessment Notification	EH Assessment Recommendation to Partner	referral to External Partner/Agency	Recommendation for Barnardo's Reach out Service	Evidence Based Intervention	Universal Recommendation	Still undergoing screening	SOUTH TOTAL	Early Help Assessment Recommendation	EH Co working Agreement with Children's Social Care	Escalation to Children's Social Care	Open EH Assessment Notification	EH Assessment Recommendation to Partner	referral to External Partner/Agency	Recommendation for Barnardo's Reach out Service	Evidence Based Intervention	Universal Recommendation	Still undergoing screening	CENTRAL TOTAL
MASH transfer to EH Triage	11				5	3			6		25	9				2	6		1	10		28	8				3	4		1	7		23
Request for Co Working		11							1		12		9							1	1	11		14							1		15
Request For Support	12				11	5		12	3	2	45	14				11	4		14	8	5	56	10				5	5		11	7	2	40
Step Down Request	11										11	24										24	18										18
Open Case Contact				26							26				25							25				27							27
Grand Total	34	11	0	26	16	8	0	12	10	2	119	47	9	0	25	13	10	0	15	19	6	144	36	14	0	27	8	9	0	12	14	3	123

Early Help Contact Numbers 2018/19

	Rotherham	North	South	Central
Apr-18	378	114	146	118
May-18	394	120	149	125
Jun-18	428	115	166	147
Jul-18	440	132	173	135
Aug-18	323	89	122	112
Sep-18	359	113	129	117
Oct-18	482	139	187	156
Nov-18	353	102	132	119
Dec-18	309	106	110	93
Jan-19	451	120	197	134
Feb-19	368	123	122	123
Mar-19	386	119	144	123

TRIAGE

DEFINITION	Timeliness of Triage	OWNER	Susan Claydon

Performance Analysis

Performance related to the timeliness of cases being triaged within the expected 5 day timeframe has decreased in March 2019 to 57% this has been explored with the Triage Team and we are reassured that when contacts that do not meet timeliness within the 5 days, the majority are then triaged within six to seven days which is just outside of timeliness target and means that the performance in Triage is consistently responsive. Information gathered from the Triage Team following scrutiny of the data for March suggests that telephone calls have risen considerably and this has had a knock on effect on screening within timeliness targets. The year to date timeliness data highlights an 85.8% success rate. The triage team manager has been asked to carry out analysis with the team to understand further the decline and address in the current month.

Mar-19	1.1		
	ROTHERHAM		
	ROTHERHAM TOTAL	Contacts Triaged in 5 working days	
		%	Number
Number of Contacts Triaged	244	57.0%	139

Triage Timeliness – March 2019

Past Performance 2018/19	Out turn 2017/18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19
Number of Contacts Triaged within 5 days	3145	265	258	307	287	214	218	320	242	203	292	145	139
Percentage	85.3%	85.7%	81.1%	97.8%	96.6%	99.1%	88.6%	92.0%	93.1%	94.9%	84.4%	58.7%	57.0%

3

DEFINITION	Timeliness of Initial Contacts		Owner	Susan Claydon

Performance Analysis

In March 2019, timeliness in relation to engagement of families stood at 65.3% (target 75%) and though this is a 4% decline on the previous month it is important to view the data in context of high numbers of referrals over recent months. Timeliness with initial contacts has been a recurring focus in recent performance meetings and this will continue. It is also useful to note that over the last month the recruitment process (following the review of Early Help) has seen staff move bases and some teams preparing to relocate to other buildings which has detracted from business as usual capacity.

When consistency of engagement timeliness is compared across the three areas; the central locality met 77.3% timeliness within three days and a further 18.2% in month albeit out of timescales, bringing overall in month engagement to 95.5%.

The south locality evidenced 61.5 % engagement in time and a further 30.8% in month albeit out of the three day timeframe, bringing their overall in month timeliness rate to 92.3 which is positive given previous low performance and shows that consistency is now being achieved in the south of the borough.

The north locality highlighted successful engagement within three days for 58.3% of families and a further 23.9% in month, albeit out of timescales, bringing overall engagement in month to 82.2%

Mar-19	2.1.and 2.2							
	ROTHERHAM		NORTH		SOUTH		CENTRAL	
	Number	%	Number	%	Number	%	Number	%
Number of families reaching scope in month	72		24		26		22	
ICs completed in time (meeting 3 days)	47	65.3%	14	58.3%	16	61.5%	17	77.3%
ICs completed in month outside 3 days timeliness	14	19.4%	2	23.9%	8	30.8%	4	18.2%
ICs in scope but not completed	11	15.3%	8	33.3%	2	7.7%	1	4.5%
Families open at month end where no IC recorded	15		7		5		3	

Past Performance of Initial Contacts made within 3 working days 2018/19		Rotherham	North	South	Central
Apr-18	39 out of 71	54.9%	60.0%	51.6%	55.0%
May-18	51 out of 79	64.6%	72.0%	51.9%	70.4%
Jun-18	45 out of 74	60.8%	62.5%	50.0%	75.0%
Jul-18	71 out of 108	65.7%	63.3%	68.2%	64.7%
Aug-18	56 out of 76	73.7%	72.7%	71.0%	78.3%
Sep-18	53 out of 70	75.7%	76.5%	60.0%	89.3%
Oct-18	87 out of 115	75.7%	71.1%	73.8%	82.9%
Nov-18	68 out of 87	78.2%	73.3%	81.5%	80.0%
Dec-18	76 out of 103	73.8%	75.9%	66.7%	80.0%
Jan-19	125 out of 131	95.4%	90.2%	98.1%	97.2%
Feb-19	52 out of 75	69.3%	57.1%	63.0%	85.2%
Mar-19	47 out of 72	65.3%	58.3%	61.5%	77.3%

Initial Contact Timeliness - March 2019

Pie chart values: 47, 65% (<= 3); 3, 4% (4); 1, 2% (5); 9, 13% (6-10); 1, 1% (>10); 11, 15% (Incomplete)

Legend: <= 3, 4, 5, 6-10, >10, Incomplete

EARLY HELP ASSESSMENT

DEFINITION	Early Help Assessments (EHAs)	OWNER	Susan Claydon

Performance Analysis

There has been an increase on timeliness of Early Help Assessments in March 2019 and this is positive given the disruption that a large scale recruitment programme, coupled with high volumes that has impacted on capacity this month.
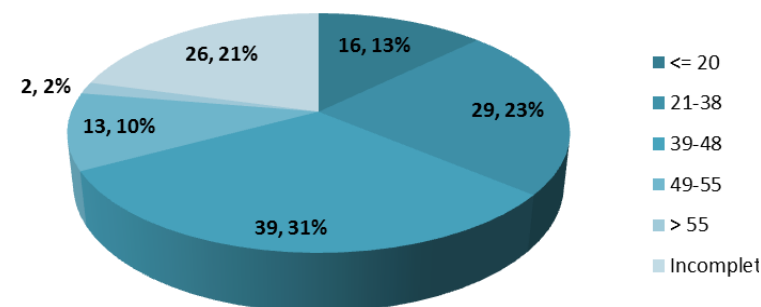
For the whole of Rotherham, 67.2% of EHA's were completed in time with a further 12% being completed in month but outside of timescales bringing the in-month rate to 79.2%. When consistency of EHA timeliness is compared across the three areas; the south locality met 69.2% of EHA's in time and 11.5% in month but out of time; bringing overall performance to 80.7%. This is significant progress for the south of the borough as this has previously been an area that performed lower than other localities and it is positive to see the shift in performance.

The north locality met 68.2% timeliness for EHAs within the expected timeframe and a further 13.6% in month, albeit out of timescale bringing overall performance to 81.8%.

The central locality met 62.1% timeliness and a further 10.3% EHAs completed in month albeit out of timescales, bringing overall completion rate to 72.4%.

Mar-19	3.1a and 3.2a							
	ROTHERHAM		NORTH		SOUTH		CENTRAL	
	Number	%	Number	%	Number	%	Number	%
Number of families reaching scope in month	125		44		52		29	
Early Help Assessments completed in time	84	**67.2%**	30	**68.2%**	36	**69.2%**	18	**62.1%**
Early Help Assessments completed in month outside timeliness	15	**12.0%**	6	**13.6%**	6	**11.5%**	3	**10.3%**
Early Help Assessments in scope but not completed	26	**20.8%**	8	**18.2%**	10	**19.2%**	8	**27.6%**
Families open at month end where no Early Help Assessment recorded	16		6		5		5	

Past Performance of Early Help Assessments completed in 45 working days 2018/19		Rotherham	North	South	Central
Apr-18	36 out of 74	48.6%	68.0%	25.0%	52.0%
May-18	55 out of 94	58.5%	66.7%	53.7%	57.7%
Jun-18	42 out of 76	55.3%	68.2%	41.4%	60.0%
Jul-18	50 out of 94	53.2%	72.4%	43.8%	45.5%
Aug-18	43 out of 85	50.6%	72.4%	43.8%	45.5%
Sep-18	59 out of 92	64.1%	72.7%	50.0%	72.2%
Oct-18	81 out of 125	64.8%	72.4%	51.0%	74.5%
Nov-18	52 out of 73	71.2%	70.6%	66.7%	75.0%
Dec-18	61 out of 84	72.6%	79.2%	53.1%	89.3%
Jan-19	88 out of 117	75.2%	83.8%	63.2%	78.6%
Feb-19	74 out of 113	65.5%	79.4%	52.1%	71.0%
Mar-19	8 out of 125	67.2%	68.2%	69.2%	62.1%

EHA Timeliness - March 2019

Legend:
- <= 20
- 21-38
- 39-48
- 49-55
- > 55
- Incomplete

Pie chart values: 16, 13%; 29, 23%; 39, 31%; 13, 10%; 2, 2%; 26, 21%

EARLY HELP ASSESSMENT - COMPLETED BY PARTNERS

DEFINITION	Early Help Assessments - Completed by Partners	OWNER	Susan Claydon

Performance Analysis

Partner completion of the EHA stands at 22.8% of completed assessments in March 2019 which is an increase of 7.6% when compared with the previous reporting period. Health uptake still remains an issue with only two EHA's being completed in March however it is positive to see that the voluntary organisation Chislett carried out 5 EHA's in the reporting period. The Integrated Working Leads are working together on an action plan for the next twelve months to ensure a concerted effort on increasing partner assessments and this will begin implementation in April 2019. This will include development of a new scorecard to include in the Early Help overarching scorecard so that progress can be tracked in more detail across partner Early Help Assessments.

2018/19	3.3												
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Total to Date
Nursery Provision		3	2	1			1	1	1		3		12
Primary School	17	26	19	37	5	11	28	11	13	7	5	18	197
Secondary School	8	18	21	11	1	10	17	5	7	6	6	9	119
College			1				1		1				3
PRU	1						2				1		4
Special Schools							3	1				2	6
Rotherham Drug and Alcohol/RDaSH													0
Health	1	1	1		1	1	2			1	1	2	11
YWCA	4	3	2	6	2	1	6	3	1	5	1		34
Chislett - Opening Doors Project				1								5	6
Barnardo's Rotherham				1					1				2
Know The Score			1										1
Rotherham Rise		1								1			2
Total Partner Early Help Assessments	31	52	47	57	9	23	60	21	24	20	17	36	397
Total Early Help Assessments completed	118	153	140	140	126	113	174	120	122	121	112	158	1597
Partner completion % against all completed EHA's	26.3%	34.0%	33.6%	40.7%	7.1%	20.4%	34.5%	17.5%	19.7%	16.5%	15.2%	22.8%	24.9%

DEFINITION	Open and Closed Early Help Families - A family on caseload is defined as any case that is currently or has been supported by a locality team.	OWNER	Susan Claydon

Performance Analysis	There were 1813 families (4044 children) open to the service at the end of March 2019 which is an increase from February 2018 of 20 families and reflects the higher demand recently. 205 families were closed to the Service in March 2019. Predicting closures is not a useful methodology to apply to family support work as there is no set time limit to intervention and closure is dependent on the complexities involved in the support and the Service will only close a case when outcomes have been met and the family is likely to go on and maintain positive change.
	The re-referral rate for Early Help (where families have re-presented within 12 months of closure) stands at 19.1% (3.4 % decline on last month) with a year to date performance of 18.6%. Initial analysis shows that re-referrals are often made as a result of a new issue presenting within a family after closure and legitimately steps back in for support.

2018/19 Open Families		4.1											
		Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
North	Number of Families	458	468	491	459	431	432	412	415	438	435	435	447
	Number of Children	1017	1030	1069	976	921	955	951	963	999	973	963	991
South	Number of Families	643	659	701	672	661	651	677	696	710	744	763	774
	Number of Children	1433	1514	1618	1559	1512	1468	1569	1626	1639	1652	1675	1706
Central	Number of Families	576	605	638	580	607	595	578	584	598	588	595	592
	Number of Children	1294	1391	1472	1325	1383	1362	1347	1354	1415	1332	1348	1347
Total number of Open cases	Number of Families	1677	1732	1830	1711	1699	1678	1667	1695	1746	1767	1793	1813
	Number of Children	3744	3935	4159	3860	3816	3785	3867	3943	4053	3957	3986	4044

2018/19 Closed Families	4.2												Total to Date
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	
North	57	73	60	92	100	60	90	63	46	85	66	71	863
South	64	79	66	136	92	75	82	71	68	73	58	64	928
Central	67	68	71	104	60	62	96	68	53	72	79	70	870
Number of Cases Closed during the reporting month	188	220	197	332	252	197	268	202	167	230	203	205	2661

CHILDREN'S CENTRES

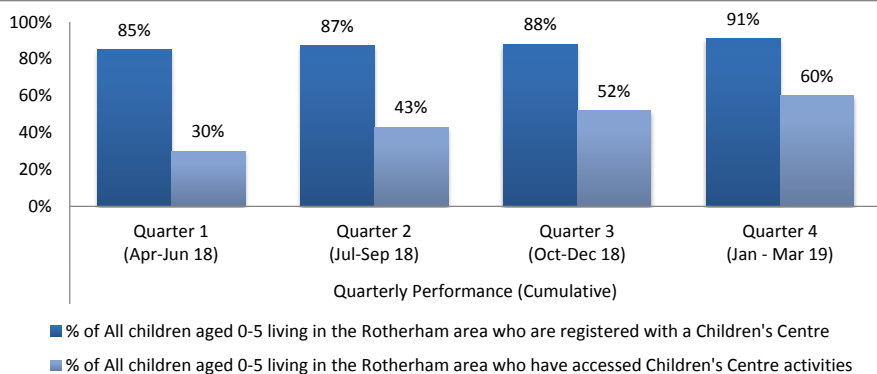| DEFINITION	Children's Centres (only available Quarterly)	OWNER	Susan Claydon

Performance Analysis

Quarter 4

The registration rate for children residing in the 30% most disadvantaged SOAs across Rotherham is 95% which meets the performance target set at the beginning of the year.

The engagement rates are a cumulative end of year target of 65%. The engagement rates at year end are 67% for children residing in the 30% areas.
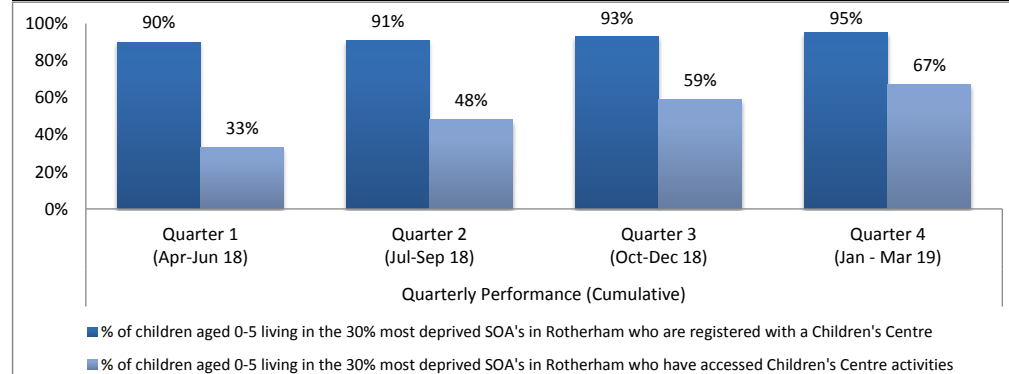
Centre workers have received monthly updates of children registered but not engaged in children's centre activities by the end of Quarter 3 and held a variety of engagement activities in Quarter 4 to boost engagement rates - 1118 additional children aged under 5 and their families engaged with activities across Rotherham, 684 of these families live in one of the 30% most disadvantaged SOAs. Activities to increase engagement rates included offering 'Big Apple' voucher to families accessing activities in the Oakwood area - 150 additional children and their families accessed these activities, 100 of these families live in one of the 30% most disadvantaged SOAs. A list of children aged under 5 registered, but not engaged with children's centre services in 2018/19 will be shared with Outreach and Engagement Workers who will use this to continue to engage with families and identify any additional support needed.

		% of All children aged 0-5 living in the Rotherham area who are registered with a Children's Centre				% of All children aged 0-5 living in the Rotherham area who have accessed Children's Centre activities			
		Rotherham Overall	North	South	Central	Rotherham Overall	North	South	Central
Quarterly Performance (Cumulative)	Quarter 1 (Apr-Jun 18)	85%	89%	86%	83%	30%	31%	31%	27%
	Quarter 2 (Jul-Sep 18)	87%	90%	88%	84%	43%	45%	44%	39%
	Quarter 3 (Oct-Dec 18)	88%	91%	89%	86%	52%	54%	51%	53%
	Quarter 4 (Jan - Mar 19)	91%	92%	91%	89%	60%	65%	53%	64%

	Scorecard Measure	**6.1**				**6.2**			
		% of children aged 0-5 living in the 30% most deprived SOA's in Rotherham who are registered with a Children's Centre				% of children aged 0-5 living in the 30% most deprived SOA's in Rotherham who have accessed Children's Centre activities			
		Rotherham Overall	North	South	Central	Rotherham Overall	North	South	Central
Quarterly Performance (Cumulative)	Quarter 1 (Apr-Jun 18)	90%	91%	95%	85%	33%	34%	37%	30%
	Quarter 2 (Jul-Sep 18)	91%	93%	97%	87%	48%	49%	55%	43%
	Quarter 3 (Oct-Dec 18)	93%	94%	97%	89%	59%	59%	63%	57%
	Quarter 4 (Jan - Mar 19)	95%	96%	99%	92%	67%	70%	65%	67%

Quarterly Performance (Cumulative)

- % of All children aged 0-5 living in the Rotherham area who are registered with a Children's Centre
- % of All children aged 0-5 living in the Rotherham area who have accessed Children's Centre activities

Quarterly Performance (Cumulative)

- % of children aged 0-5 living in the 30% most deprived SOA's in Rotherham who are registered with a Children's Centre
- % of children aged 0-5 living in the 30% most deprived SOA's in Rotherham who have accessed Children's Centre activities

FAMILIES FOR CHANGE

DEFINITION	Families For Change	Owner	David McWilliams

Performance Analysis

A further Payment by Results (PbR) claim has been prepared for March. This claim continued the data led approach now that the dataset and reporting arrangements are embedded. The total claims for the programme is 1,168 or 46% of the total, this is 1% ahead of the recovery plan target of claiming payment by results outcomes for 45% of families by the end of 2018/19. The balance between claims for employment outcomes and outcomes related to significant and sustained progress across all identified needs continues to alter. Of the claims made in 2018/19 14% were employment outcomes (122 of 871). At the end of 2017/18 the cumulative was a 50/50 split, by 31st March 2019 this was 23% (265 of 1,168) employment outcomes and 77% (903 of 1,168) sustained and substantial outcomes. MHCLG advised that the national average for employment outcomes was 10% of claims made. Universal Credit was introduced in Rotherham in July 18 is making it more difficult to evidence employment outcomes. In addition claims are being made at the earliest point possible, so where appropriate rather than waiting for the continuous employment period of 13 or 26 week the job start is used as progress to work for a significant and sustained progress claim. The recovery plan target is to achieve 100% of the outcomes (sustained employment or significant and sustained progress against all identified needs for 2500 families) by April 2020

The funded attachment figure set by the Troubled Families Unit was confirmed as 489 families this year. Engagement for April to June was 49% of the original target. However, following the Troubled Families Unit's visit on 10th July 18 a realistic conversion rate of 50% was set; this required the local target for the cohort size to be 5,000 families by 31st March 2019. The revised engagement target for 2018/19 was 2,674. The March engagement number of 217 families brought the cumulative total for 2018/19 to 100% of the revised target. This month the engagement target was largely met from February and March referrals to Early Help and Social Care with the balance coming from a backward looking exercise of Social Care cases with domestic abuse outcomes. By 31st March 2019 5,005 families (100% of 5,000) had been engaged with the programme. Any further engagement in 2019/20 will be for discreet cohorts where potential for payment by results outcomes is likely and as such an engagement target is not planned.

Monthly Performance

8.1

Families Engaged 18/19	Number of families engaged				Number of families engaged as % of annual target			
	Rotherham (Monthly Target 223)	North	South	Central	Rotherham (Annual Target 2674)	North	South	Central
Apr-18	109	26	54	29	4%	1%	2%	1%
May-18	72	21	28	23	7%	2%	3%	2%
Jun-18	58	19	24	15	9%	2%	4%	3%
Jul-18	560	176	202	182	30%	9%	12%	9%
Aug-18	238	59	93	86	39%	11%	15%	13%
Sep-18	283	51	144	88	49%	13%	20%	16%
Oct-18	245	72	73	100	59%	16%	23%	20%
Nov-18	401	134	146	121	74%	21%	29%	24%
Dec-18	168	44	67	57	80%	23%	31%	26%
Jan-19	105	22	40	43	84%	23%	33%	28%
Feb-19	223	64	89	70	92%	26%	36%	30%
Mar-19	217	60	85	72	100%	28%	39%	33%
Year to Date	2679	748	1045	886				

March 2019 — PBR Claims made by service and locality

(please note that for Early Help and Social Care locality is determined by team but where service is boroughwide locality is determined by family residency)

		NORTH			SOUTH				CENTRAL					Grand Total
		Dalton, Thrybergh & Rawmarsh	Wath & Swinton	NORTH TOTAL	Aston & Brinsworth	Maltby & Wickersley	Wales & Dinnington	SOUTH TOTAL	Clifton	Oakwood & Town Centre	Wingfield	Winterhill	CENTRAL TOTAL	
HISTORIC CLAIM	Social Care	1	1	2	1	1	2	4	2	1	1	1	5	11
	Early Help	4		4	2	7	1	10	1	2		3	6	20
	Early Help Childrens Disability Team			0				0					0	0
	HISTORIC TOTAL	5	1	6	3	8	3	14	3	3	1	4	11	31
NEW CLAIM	Social Care	3	2	5	4	3	5	12	1	2	3	3	9	26
	Early Help	11		11	3	12	5	20	5	1	3	1	10	41
	Early Help Childrens Disability Team			0				0				1	1	1
	Greasebrough Primary School			0				0				1	1	1
	Harthill Primary School			0			1	1					0	1
	Laughton All Saints Cof E Primary School			0			1	1					0	1
	Laughton Junior and Infant Scool			0			1	1					0	1
	Oakwood High School			0				0		1			1	1
	Wath Comprehensive School	1		1				0					0	1
	Wath Victoria Primary School	1		1				0					0	1
	Young Women's Christian Association		1	1			1	1					0	2
	NEW TOTAL	16	3	19	7	15	14	36	6	4	6	6	22	77
Grand Total		21	4	25	10	23	17	50	9	7	7	10	33	108

Monthly Performance

PbR Yearly Cumulative Performance

	8.2 Number of FFC PbR outcomes claimed (evidence of employment outcome)	8.3 Number of FFC PbR outcomes claimed (evidence of significant & sustained progress)
Year 1 to date	5	0
Year 2 to date	37	43
Year 3 to date	101	111
Year 4 to date	122	749
Year 5 to date		

Historic Claim - claim made where work with family ended more than 12 months prior to claim
New Claim - claim made where work with family ended less than 12 months prior to claim

NEETS AND NOT KNOWNS

DEFINITION	NEETS and NOT KNOWNS	OWNER	David McWilliams

Performance Analysis

The combined NEET/Not Known percentage at the end of March is 5.8% against a target of 6.0%. This figure is made up of the Not in Education, Employment or Training (NEET) figure, which has increased since last month, and stands at 3.37% against a local target of 3.5%, and the Not Known figure which has increased at 2.46% against the local target of 2.5%.
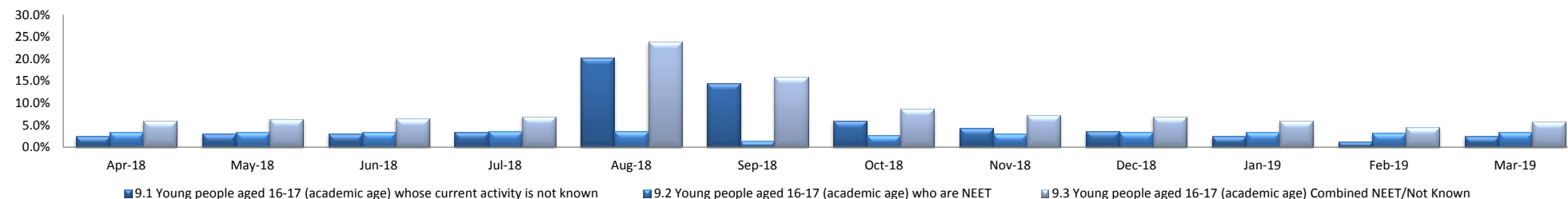
The latest monthly comparison data available is based on the February return and shows:

Combined NEET/Not Known: Rotherham's performance at 4.5% which was stronger than National at 4.9%, Statistical Neighbours at 5.4% and regional at 5.3%.

Not Known; Rotherham's performance at 1.3% was stronger than National at 2.2%, Statistical Neighbours at 1.8% and Regional at 2.9%.
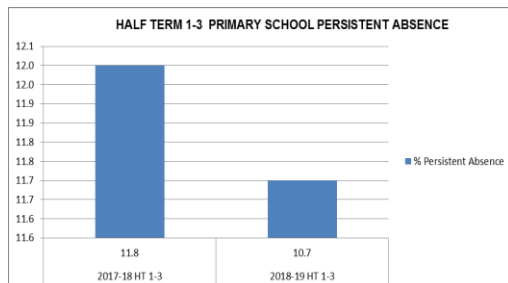
In respect of NEET; Rotherham's performance at 3.2% was in line with National performance at 2.7%, stronger than Statistical Neighbours at 3.6% whilst falling behind Regional at 2.4%.

Scorecard Measure	9.1 Young people aged 16-17 (academic age) whose current activity is not known	9.2 Young people aged 16-17 (academic age) who are NEET	9.3 Young people aged 16-17 (academic age) Combined NEET/Not Known			North Young people aged 16 - 17 (academic age) whose current activity is not known	Young people aged 16 - 17 (academic age) who are NEET	South Young people aged 16 - 17 (academic age) whose current activity is not known	Young people aged 16 - 17 (academic age) who are NEET	Central Young people aged 16 - 17 (academic age) whose current activity is not known	Young people aged 16 - 17 (academic age) who are NEET
Apr-18	2.5%	3.4%	5.9%		Apr-18	1.2%	4.5%	2.2%	2.9%	3.8%	3.2%
May-18	3.0%	3.4%	6.4%		May-18	1.6%	4.6%	2.8%	2.8%	4.6%	3.3%
Jun-18	3.0%	3.5%	6.5%		Jun-18	1.4%	4.6%	2.3%	3.0%	5.1%	3.3%
Jul-18	3.4%	3.6%	7.0%		Jul-18	1.8%	4.9%	3.3%	3.0%	4.7%	3.5%
Aug-18	20.2%	3.7%	23.9%		Aug-18	17.3%	5.0%	14.9%	3.1%	29.7%	3.3%
Sep-18	14.5%	1.4%	15.9%		Sep-18	15.7%	1.6%	12.8%	1.0%	16.0%	1.7%
Oct-18	6.0%	2.8%	8.8%		Oct-18	8.0%	2.5%	3.3%	2.9%	8.0%	3.0%
Nov-18	4.3%	3.0%	7.3%		Nov-18	5.3%	2.7%	2.4%	3.0%	6.1%	3.2%
Dec-18	3.6%	3.4%	7.0%		Dec-18	4.4%	3.1%	1.4%	3.6%	5.6%	3.2%
Jan-19	2.5%	3.4%	5.9%		Jan-19	3.1%	3.3%	1.0%	3.5%	4.1%	3.2%
Feb-19	1.3%	3.2%	4.5%		Feb-19	1.6%	3.5%	0.5%	2.9%	1.8%	3.3%
Mar-19	2.5%	3.4%	5.8%		Mar-19	2.4%	3.9%	1.7%	3.0%	3.2%	3.5%

(Monthly Performance)

Legend: ■ 9.1 Young people aged 16-17 (academic age) whose current activity is not known   ■ 9.2 Young people aged 16-17 (academic age) who are NEET   ■ 9.3 Young people aged 16-17 (academic age) Combined NEET/Not Known

10

EDUCATION

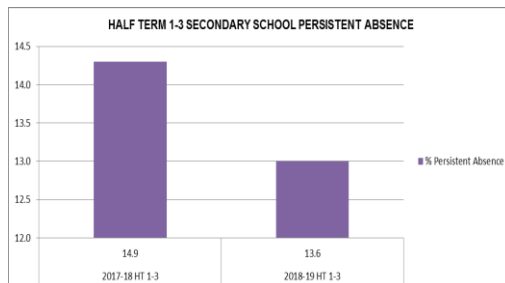| DEFINITION | Persistent Absence (PA) reported in half-termly installments. | Owner | Susan Claydon |

Performance Analysis

Half Term 1-3 (HT1-3) data covers the period 03/09/2018- 15/02/2019. Pupils are identified as persistent absentees if they miss 10% or more of their own possible sessions. During HT1-3, pupils typically have to be absent for 21+ sessions (10.5 days) to be classified as a persistent absentee.

Primary School Persistent Absence
The Primary School LA average for Persistent Absence (PA) (which only includes schools who have shared data) is 10.7%, which is 1.1% less persistent absence compared to the same period in 2018.
Currently 33 primary schools (34.7%) have lower levels of persistent absence than the national average.

Secondary School Persistent Absence
The Secondary school LA average for Persistent Absence (PA) (which only includes schools who have shared data) is 13.6%, which is 1.3% less persistent absence compared to the same period in 2018.
Currently 8 secondary schools (50%) have lower levels of persistent absence than the national average.

2018/19 Half Term 1 - 3 Persistent Absence - PRIMARY SCHOOLS	Rotherham LA	North Locality	Central Locality	South Locality
Number of Schools with less Persistent Absence than the National average. (8.7%)	33	6	7	20
Number of Schools with more Persistent Absence than the National Average (8.7%)	54	20	14	20
Number of Schools who did not share their data with the LA	8	1	2	5

2018/19 Half Term 1 - 3 Persistent Absence - SECONDARY SCHOOLS	Rotherham LA	North Locality	Central Locality	South Locality
Number of Schools with less Persistent Absence than the National average. (13.9%)	8	2	3	3
Number of Schools with more Persistent Absence than the National Average (13.9%)	6	3	2	1
Number of Schools who did not share their data with the LA	2	0	0	2

HALF TERM 1-3 PRIMARY SCHOOL PERSISTENT ABSENCE

■ % Persistent Absence

	11.8	10.7
	2017-18 HT 1-3	2018-19 HT 1-3

HALF TERM 1-3 SECONDARY SCHOOL PERSISTENT ABSENCE

■ % Persistent Absence

	14.9	13.6
	2017-18 HT 1-3	2018-19 HT 1-3

EDUCATION

DEFINITION	Attendance (reported one month in arrears)	**Owner**	Susan Claydon

Performance Analysis

Definition: Attendance for February 2019

Primary School Attendance for February 2019 is 95.3%; which is 0.3% lower compared to same period in 2018.
41 schools (43.1%) were above the national average for attendance.
The overall YTD primary school attendance for the academic year 2018/19 is currently running at 95.7%, which is 0.1% lower than the latest published national average. A total of 62 schools (65.3%) are currently on target to exceed the latest published local or national attendance.

Secondary School Attendance for February 2019 is 93.9%, which is 0.1% lower compared to the same period in 2018.
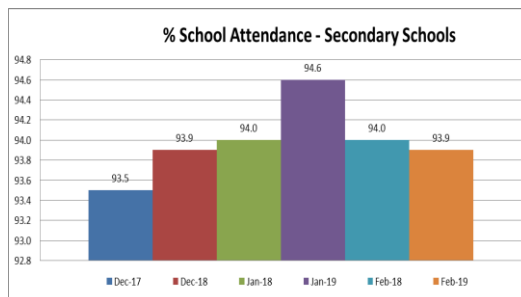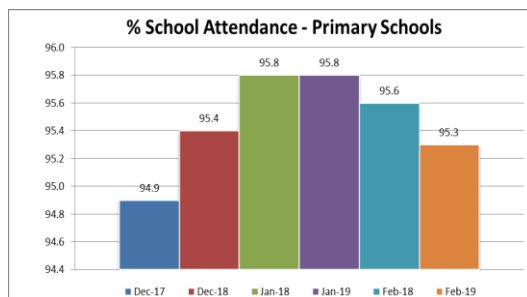6 secondary schools (37.5%) were above the national average for attendance.
The overall YTD Secondary School Attendance for the academic year 2018/19 currently stands at 94.7%, which is 0.2% better than the latest published national average. The overall YTD Secondary School Attendance for the academic year 2018/19 currently stands at 94.7%, which is 0.2% better than the latest published national average.

% Attendance - Primary Schools

Scorecard Measure — Monthly Performance

Month	Rotherham LA	North Locality	Central Locality	South Locality
Sep-18	95.9%	95.3%	95.4%	96.5%
Oct-18	95.8%	95.1%	95.8%	96.3%
Nov-18	96.0%	95.7%	95.9%	96.3%
Dec-18	95.4%	94.9%	95.3%	95.6%
Jan-19	95.8%	95.5%	94.9%	96.4%
Feb-19	95.3%	95.2%	94.7%	95.9%
Mar-19				
Apr-19				
May-19				
Jun-19				
Jul-19				
r to Date (YTD)	95.7%			

% Attendance - Secondary Schools

Scorecard Measure — Monthly Performance

Month	Rotherham LA	North Locality	Central Locality	South Locality
Sep-18	95.3%	94.6%	95.1%	95.7%
Oct-18	94.9%	94.1%	95.3%	95.3%
Nov-18	95.1%	94.5%	95.2%	95.3%
Dec-18	93.9%	93.4%	94.2%	93.9%
Jan-19	94.6%	94.2%	94.9%	94.7%
Feb-19	93.9%	93.2%	93.9%	94.4%
Mar-19				
Apr-19				
May-19				
Jun-19				
Jul-19				
r to Date (YTD)	94.7%			

February 2019- Primary Schools	Rotherham LA	North Locality	Central Locality	South Locality
Number of Schools above the National average attendance (95.8%)	41	11	6	24
Number of Schools below the National average attendance (95.8%) but above the Local average attendance (95.5%)	10	4	2	4
Number of Schools below both the National average attendance (95.8%) and the Local average attendance (95.5%)	39	12	13	14
Number of Schools who did not share their data	5	0	2	3

February 2019 - Secondary Schools	Rotherham LA	North Locality	Central Locality	South Locality
Number of Schools above the National average attendance (94.5%)	6	1	3	2
Number of Schools below the National average attendance (94.5%) but above the Local average attendance (94.3%)	2	0	0	2
Number of Schools below both the National average attendance (94.5%) and the Local average attendance (94.3%)	8	4	2	2
Number of Schools who not share their data	0	0	0	0

% School Attendance - Primary Schools

Dec-17: 94.9, Dec-18: 95.4, Jan-18: 95.8, Jan-19: 95.8, Feb-18: 95.6, Feb-19: 95.3

% School Attendance - Secondary Schools

Dec-17: 93.5, Dec-18: 93.9, Jan-18: 94.0, Jan-19: 94.6, Feb-18: 94.0, Feb-19: 93.9

YOUTH ACTIVITY AND LEARNING

DEFINITION	In Learning and Youth Activity	OWNER	David McWilliams

Performance Analysis

Rotherham continues to perform well in terms of Participation. The current position at the end of March of 92.2% is an effect of continued effort to verify destination information and engage young people in EET.

Most recent data for comparators (February 2019) shows Rotherham's Participation to be at 93.7%. This is stronger than Statistical Neighbours at 92.1% and Region at 92.7% and National performance at 92.8%.

We are unable to give any comparison for LAC/Care Leaver data as this is not a published data set. However, most recent data (published December 2018) at national level relating to resident Care Leavers in Education, Employment, and Training (EET) shows that Rotherham's performance at 58.3% falls below that of Statistical Neighbours at 71.1%, National performance at 69.2% and Regional at 67.8%.

Centre based Youth session activity continues to be focussed on Targeted Group work.

9.4 — % of Academic Age 16,17,18 Corporate Responsibility LAC/CL EET

Monthly Performance	ROTHERHAM
Apr-18	63.9%
May-18	62.7%
Jun-18	64.7%
Jul-18	58.3%
Aug-18	19.9%
Sep-18	57.8%
Oct-18	59.3%
Nov-18	58.8%
Dec-18	56.9%
Jan-19	56.8%
Feb-19	57.8%
Mar-19	56.2%

9.5 — % of Academic Age 16,17,18 Corporate Responsibility LAC/CL NEET

Monthly Performance	ROTHERHAM
Apr-18	22.9%
May-18	22.4%
Jun-18	24.0%
Jul-18	25.2%
Aug-18	26.1%
Sep-18	16.2%
Oct-18	17.3%
Nov-18	21.3%
Dec-18	21.9%
Jan-19	22.2%
Feb-19	21.7%
Mar-19	23.7%

9.6 — Young people aged 16 - 17 (academic age) meeting the duty to participate

Monthly Performance	ROTHERHAM	NORTH	SOUTH	CENTRAL
Apr-18	92.0%	91.8%	93.3%	90.4%
May-18	91.6%	91.6%	92.9%	89.9%
Jun-18	91.6%	91.8%	93.1%	89.4%
Jul-18	91.1%	91.0%	92.3%	89.4%
Aug-18	74.8%	75.7%	81.3%	65.1%
Sep-18	83.3%	82.0%	85.6%	81.4%
Oct-18	89.9%	88.2%	92.6%	87.7%
Nov-18	91.2%	90.2%	93.3%	89.2%
Dec-18	91.6%	90.8%	93.5%	89.7%
Jan-19	92.5%	91.7%	94.2%	91.6%
Feb-19	93.6%	92.6%	95.1%	92.8%
Mar-19	92.2%	91.4%	94.0%	90.9%

9.7 — Number of Youth Activity sessions undertaken during the month

Monthly Performance	ROTHERHAM Centre Based	ROTHERHAM Non-Centre Based	NORTH Centre Based	NORTH Non-Centre Based	SOUTH Centre Based	SOUTH Non-Centre Based	CENTRAL Centre Based	CENTRAL Non-Centre Based
Apr-18	69	42	8	0	30	22	31	20
May-18	72	39	6	0	28	19	38	20
Jun-18	49	38	5	4	10	0	26	19
Jul-18	73	49	4	8	31	18	38	23
Aug-18	56	37	0	8	35	12	21	17
Sep-18	35	43	4	11	11	16	20	16
Oct-18	84	54	6	8	32	30	46	16
Nov-18	61	50	4	6	19	26	38	18
Dec-18	26	28	2	1	12	14	12	13
Jan-19	339	39	2	4	5	17	32	18
Feb-19	42	31	3	2	8	16	31	13
Mar-19	32	28	6	0	11	15	15	13

Number of Unique Attendees at Youth Activities

Monthly Performance	ROTHERHAM Centre Based	ROTHERHAM Non-Centre Based	NORTH Centre Based	NORTH Non-Centre Based	SOUTH Centre Based	SOUTH Non-Centre Based	CENTRAL Centre Based	CENTRAL Non-Centre Based
Apr-18	328	87	68	0	162	21	99	66
May-18	277	93	61	0	128	14	89	79
Jun-18	196	72	57	1	59	0	82	58
Jul-18	267	96	21	13	164	24	84	59
Aug-18	96	58	0	1	30	0	66	57
Sep-18	120	88	29	0	28	9	63	79
Oct-18	332	70	62	0	158	16	113	54
Nov-18	265	127	63	0	128	76	75	51
Dec-18	164	20	31	0	79	0	54	20
Jan-19	227	52	41	0	100	2	86	50
Feb-19	212	23	44	0	104	0	64	23
Mar-19	219	23	47	0	110	0	13	12

YOUTH OFFENDING TEAM

DEFINITION	Youth Offending Team (YOT) - Local Caseload Data	**Owner**	David McWilliams

Performance Analysis

Performance in relation to the Scaled Approach Level has remained relatively consistent throughout the year with the highest reported performance being 62.6% in February 2019 and the lowest being 39.3% in December 2018. Closer inspection of this data shows that 6 of the cases showing as 'not met' relate to Young people who are currently living outside of our borough and are managed by another YOT, we do not record their contacts on our database which is showing negatively on our performance, a further 4 young people are waiting for a referral order panel to take place. If we exclude these young people from the data it would show that in both Standard and Intensive phases the result would be that we achieved 100% in both. This will be evident in April's scorecard as we report these young people separately.

Assetplus timeliness has improved significantly since last month (by 23%) which is positive and although there is still work to be done in this area to increase this further, regular team meetings and performance scrutiny is helping to address this.

Rotherham YOT continues to outperform regional and national trends in relation to the rate of custody, first time entrants and reoffending

2018/19 Caseload Information - Lead Worker	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Statutory Court Order					43	35	27	29	24	28	29	30
Out of court disposal (YC/YCC/YRD)					8	5	3	2	3	5	3	3
Pre Court					39	40	39	33	36	31	30	32
Other (Accomodation, drug/alcohol, Prevention, Post prog support etc)					14	16	30	29	36	37	45	44
Total Number of young People					104	96	99	93	99	101	107	109

March 2019 Statutory Court Orders Scaled Approach Level	Number of cases	National Standard Met	% Met	Direct contact	Missed Appts
Standard	10	5	50.0%	27	5
Enhanced	11	4	36.4%	23	7
Intensive	8	7	87.5%	51	24
No scaled approach (Custodial element of sentence)	1				
Total Number of young People	30	16	58.0%	101	36

March 2019 Requests for Out of Court Screening in month with recommendation	Number of Young People	%
Refer for Assessment	8	66.7%
Caution Clinic	0	0.0%
Outcome 21 (no recommendation)	4	33.3%
No screening action recorded	0	0.0%
Total	12	100.0%

March 2019 AssetPlus Timeliness	Total Assessments		Pre Court Assessments		Initial Assessments		Closure Assessments	
	Number	%	Number	%	Number	%	Number	%
Number of assessments reaching scope in month	13		8		1		4	
Number completed in time	6	46.2%	4	50.0%	1	100.0%	1	25.0%
Number completed in month outside timeliness	1	7.6%	0	0.0%	0	0.0%	1	25.0%
Number in scope but not completed in month	6	46.2%	4	50.0%	0	0.0%	2	50.0%

Past Performance 2018/19	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19
Scaled Approach Level Standards met	52.8%	54.8%	39.3%	56.7%	62.6%	58.0%
Requests for Out of Court Screening	21	18	13	10	10	12
AssetPlus Timeliness met	23.5%	5.6%	40.0%	60.0%	23.5%	46.2%

CUSTOMER FEEDBACK

DEFINITION	Customer Feedback - Quality Assurance	Owner	David McWilliams

Performance Analysis

During March 96 Exit Surveys were requested by the service from 177 families closing to the service. This equates to 54.2% of the potential cohort. Work is ongoing with locality teams to ensure that we maximise the number of surveys requested each month as this is a vital way of capturing child and family satisfaction rates.
20 Exit Surveys were returned during the period of March from families who had been supported by the Early Help Service.
100% of respondents rated their overall experience as Good or Excellent.

							11.3	11.4	11.5	11.6
	Number of Exit Surveys returned by Area						Complaints			Compliments
Scorecard Measure	North	South	Central	Borough Wide	Exit surveys where no area was specified	Total	Number of formal complaints received during the reporting month	Number of complaints upheld in the reporting month	Number of complaints closed during the month which were dealt with in timescales	Number of compliments received during the reporting month
Apr-18	0	7	10	0	0	17	0	0	0	4
May-18	2	2	9	0	0	13	1	0	0	1
Jun-18	2	5	8	0	0	15	0	0	1	1
Jul-18	8	6	13	5	0	32	0	0	0	2
Aug-18	7	4	8	0	3	22	0	0	0	2
Sep-18	3	4	10	0	2	19	1	0	0	2
Oct-18	7	2	7	0	1	17	0	0	1	0
Nov-18	4	1	8	3	0	16	0	0	0	0
Dec-18	6	4	11	1	1	23	1	1	1	0
Jan-19	8	0	11	0	0	19	0	0	0	1
Feb-19	8	0	11	0	0	19	2	0	1	3
Mar-19	8	3	8	1	0	20	0	1	1	19
Year to Date	63	38	114	10	7	232	5	2	5	35

(Monthly Performance)

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QUALITY ASSURANCE

DEFINITION	Monthly Case File Audits	Owner	David McWilliams

Performance Analysis

There were 10 monthly Case File audits completed by Early Help Team Managers during March. 6 audits were graded as Good, with a further 3 graded as Requires Improvement and 1 graded as Inadequate. Heads of Service moderate a sample of the audits undertaken to ensure rigorous oversight.

Monthly Performance

Month	12.1					
	Team Manager Audits					
	Outstanding	Good	Requires Improvement	Inadequate	Inadequate - Critical	Total
Apr-18	0	3	11	0	0	14
May-18	1	2	7	1	0	11
Jun-18	0	2	6	1	0	9
Jul-18	Approved break in audit cycle					
Aug-18						
Sep-18	0	6	5	0	0	11
Oct-18	0	1	8	2	0	11
Nov-18	1	7	4	0	0	12
Dec-18	0	2	8	0	0	10
Jan-19	0	3	8	2	0	13
Feb-19	0	2	6	1	0	9
Mar-19	0	6	3	1	0	10
Total to date	2	34	66	8	0	110
% of total to date	2%	31%	60%	7%	0%	100%

Monthly Performance

Scorecard Measure	Response Rates							
	North		South		Central		Borough Wide Services	
	Number	%	Number	%	Number	%	Number	%
Apr-18	4	100%	4	100%	5	100%	1	100%
May-18	4 out 4	100%	3 out 4	75%	4 out 5	80%	1	100%
Jun-18	2 out of 4	50%	2 out of 4	50%	5 out of 5	100%	0 out of 1	0%
Jul-18	Approved break in audit cycle							
Aug-18								
Sep-18	4 out of 4	100%	4 out of 4	100%	4 out of 5	80%	0 out of 1	0%
Oct-18	2 out of 4	50%	4 out of 4	100%	4 out of 5	80%	1 out of 2	50%
Nov-18	4 out of 4	100%	3 out of 4	75%	4 out of 5	80%	1 out of 2	50%
Dec-18	2 out of 4	50%	4 out of 4	10%	4 out of 5	80%	0 out of 2	0%
Jan-19	4 out of 4	100%	4 out of 4	100%	5 out of 5	100%	0 out of 0	0%
Feb-19	2 out of 4	50%	3 out of 4	75%	4 out of 4	100%	0 out of 1	0%
Mar-19	3 out of 4	75%	3 out of 4	75%	4 out of 4	100%	0 out of 0	0%

EARLY HELP - HUMAN RESOURCES (HR)

DEFINITION	Sickness Information	Owner	David McWilliams

Performance Analysis

The 2018/19 target for RMBC is 10.3 annual FTE sick days and at the end of March overall performance against this measure was at 14.26 FTE days which is a slight increase on previous month's performance and outside of the target.

Heads of Service and Managers work closely with HR colleagues to provide support to staff whilst managing sickness across the service. There are currently some periods of long-term sickness and seasonal illnesses which have also impacted on sickness levels during the period as well as serious bouts of illness recorded in the service.

*The sickness value is subject to change and is shown as a projected annual value based on year to date performance in line with the old best value definition.

Scorecard Measure — 13.7

Sickness - Annual FTE sick days

Monthly Performance	North	South	Central	Combined Early Help Teams
Apr-18	12.81	9.26	13.61	11.9
May-18	11.88	9.65	14.18	12.00
Jun-18	11.16	10.42	14.63	12.07
Jul-18	11.03	10.83	15.09	12.22
Aug-18	11.03	10.96	16.19	12.72
Sep-18	11.28	11.01	16.71	13.04
Oct-18	11.62	10.35	16.62	12.97
Nov-18	12.43	8.99	16.89	13.07
Dec-18	13.39	8.00	17.25	13.33
Jan-19	14.89	7.96	17.07	13.70
Feb-19	16.04	7.74	16.83	13.91
Mar-19	17.66	7.45	16.63	14.26