



*Metropolitan Borough of Rotherham*

***Rotherham Town Hall,  
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19<sup>th</sup> June, 2019.

Councillor Carter.

Dear Councillor Carter,

Council – 22<sup>nd</sup> May, 2019

Further to your question at full Council where you asked in a supplementary question about making adjustments in the contact centre for people with a disability, and the Contact Centre not being set up for people with disabilities from the outset, I can confirm Atlas Court is wheelchair accessible.

There are disabled toilets on each floor and lift access. The range of differing abilities is so broad that no building or piece of technology can possibly be 'disability-proof'. The requirement on us is to make reasonable adjustments in each individual case which we do.

There is one police officer who works permanently at Atlas (she is there as a reasonable adjustment) and one member of staff whose reasonable adjustments still have to be made in order for them to fully use the Smart Contact system, this in progress, but requires technical solutions which we are still waiting for.

Both these members of the team are fully aware of the situation and are still working within Atlas Court, but at this time their range of duties has been amended.

I trust this answers your question, but if I can help further in any way please let me know.

Yours sincerely,

***S. Sansome***

Councillor S. Sansome,  
Council's Representative on the  
Police and Crime Panel.