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PI 03a Percentage of CAT1 defects made safe within response times		
PI 02b Condition of principal roads (TRACS type surveys - England and Wales only)		
PI 29 Percentage change in number of category one defects		
PI 37 Percentage of customer enquiries / requests for service closed off within council's own identified response times		
PI 38 Percentage of abnormal load notifications dealt with in time		
PI 15a Percentage of total roads/highways function cost (revenue and capital) spent directly on roads/highway repairs		
PI 16 Percentage of actual maintenance expenditure which is planned/proactive		
PI 17 Percentage of actual maintenance expenditure that is reactive		
PI 54a / 54b Staff absence - all staff		
Performance for 2016/17 is better than the APSE group average		
Performance for 2016/17 is within 25% of the APSE group average		
Performance for 2016/17 is not as good as the family group average		
Performance for 2016/17 has improved from the 2015/16 result		
Performance for 2016/17 is within 5% of the APSE group average		
Performance for 2016/17 has deteriorated from the 2015/16 result	