

Councillor Chris Read – Leader of the Council

Riverside House
Main Street
Rotherham
S60 1AE
Tel: (01709) 822700
E-mail: chris.read@rotherham.gov.uk
*Email the Council for **free** @ your local library!*

Our Ref: EJH/CR **Direct Line:** (01709) 822700 **Extension:** **Please Contact:** Councillor Read

Mr Harron
By email: aftermath.rmbc@gmail.com

5th November 2019

Dear Mr Harron

Council Questions – 30th October 2019

Thank you for your enquiry.

I can confirm that the Policy on the Management of Unreasonable Complainant Behaviour has been in place for a number of years and was adopted in around 2011 under the Council's scheme of delegation at the time and was signed off by the Assistant Director.

This advisory policy adopted by the council under its scheme of delegation is based on a template provided by the Local Government and Social Care Ombudsman.

I understand that there is no right of appeal but the measures in place following a decision under the policy are reviewed each year and you would have the right to raise the matter with the Ombudsman should you wish to do so.

Regarding the warning you have received, it is just that and therefore at this time there are no measures in place in relation to yourself under this policy.

Yours sincerely



Councillor Chris Read
Leader of the Council