

BRIEFING	TO:	Improving Lives Select Commission
	DATE:	Meeting – 16 June 2020
	LEAD OFFICER:	Sue Wilson, Head of Service, Performance and Quality
	TITLE:	Performance reporting to members
1. Background		
1.1	<p>The purpose of this briefing is to provide a proposal to members on the most appropriate way of providing them with relevant and accurate performance information to enable them to provide effective scrutiny and challenge to officers.</p> <p>Over the last few years there have been different ways of reporting performance to members of Improving Lives Select Commission, this has included a quarterly performance sub-group chaired by the vice chair of the commission with both member and officer attendance, this discussed in detail the monthly scorecards from both Early Help and Social Care.</p>	
1.2	<p>In June 2018 following consultation with a group of members (based on a visit they undertook to Leeds where they shared their weekly “obsessions” report) Improving Lives began to receive a weekly tracker which had selected measures of interest, this continued up to February 2020. Since that date it became a monthly report as it was clear to officers that many of the measures did not lend itself to weekly reporting as the incremental change was often so small that changes in performance were not evident and as such a proposal was put to the DCS and Cabinet member for this to move to a monthly position which has been the case since March this year.</p> <p>It is worth noting that Leeds no longer produce their obsessions report and other colleagues in the region just use the published quarterly Council Plan performance report to report to members.</p>	
1.3	<p>This was discussed at the last full Improving Lives in March and the action was:</p> <p><i>That the Chair meets with the Deputy Leader and Cabinet Member for Children's Services and Neighbourhood Working, and the Director of Children and Young People's Services to discuss the future circulation of the Children and Young People's Services Vision Tracker</i></p>	
2. Key Issues: What's Working Well / What are we worried about?		
2.1	What's Working Well? <ul style="list-style-type: none">Members receive a link to the social care scorecard in the Members newsletter on a monthly basis in addition to the quarterly council plan performance report which includes many of the measures that are in the scorecards and / or the tracker.Members are used to receiving the monthly vision tracker and use this as a basis for challenge and scrutinyThe Chair of Improving Lives and Lead Member both receive the daily email of key indicators	

2.2	<p>What are we worried about?</p> <ul style="list-style-type: none"> • The monthly vision tracker is an additional reporting tool that replicates many of the measures in the scorecards and as such is a duplication of work for staff. • We are worried that members no longer find the vision tracker useful and it no longer meets their needs.
<p>3. Key Actions and Timelines</p>	
3.1	<p>There are four options for consideration:</p> <ol style="list-style-type: none"> 1. The process remains the same, the tracker continues in its current format and published on a monthly basis. 2. The vision tracker continues to be published monthly but the measures are refreshed more regularly based on themes / areas of interest, this could be done jointly with a group of members / officers on a six monthly basis to decide on the themes they are keen to know more about. 3. Once the monthly scorecards are published members have a week to decide which measures they require a deep dive, a meeting will be then convened with lead officers to undertake a performance clinic type discussion based on the particular measures or interest 4. The performance sub- group is reconvened as it used to be with a cross section of Heads of Service from the Directorate.
<p>4. Recommendations: What are we going to do about it?</p>	
4.1	<ul style="list-style-type: none"> • That members consider the options and discuss the best approach for them to receive and discuss the measures they are interested in.