

HM Inspection of Probation report: Inspection of youth offending services in Rotherham: Inspection Action Plan

HM Inspection of Probation report: Inspection of youth offending services in Rotherham: Inspection Action Plan

*All dates have taken into consideration the current Government Covid guidance and the impact of the Tier requirements and current Lockdown restrictions. The Management Board reserves the right to amend deadlines if there is evidence that the planned work has been adversely affected by the pandemic.

	Recommendation	Who?	Action/s required	When (by end of)	Progress Update
1	Make sure that Board members understand	Chair of the YOT	Presentation on	January 2021	Extraordinary Board
	the specific needs of children known to the	Management Board	specific needs of YOT		Meeting in place for
	YOT and advocate on their behalf in their		cohort to Board		20th January 2021
	own agencies.		members		
2	Ensure the partnership understands the	Service Manager	Presentation to Board	March 2021	Extraordinary Board
	reasons for the significant number of	Evidence Based Hub and	Members and		Meeting in place for
	Looked After Children known to the YOT,	YOT	Corporate Parenting		20th January 2021
	and reviews the policies and practices of all		Board regarding		
	agencies to minimise the possibility of		Looked after children		Corporate parenting
	children entering the criminal justice system		known to the YOT.		board 2 March 2021
	unnecessarily				
		Head of Service LAC	Review local Authority	February 2021	Meeting between Head
			Policy – Looked after		of Service LAC &
			Children and Youth		Service Manager
			Justice		Evidence Based Hub and
					YOT 11 th January 2020
		CYPS Training	Hold workshops for	March 2021	Dates to be confirmed
			staff across CYPS and		but agreed with CYPS
			partnership to update		Training Manager 5 th
			knowledge and skills		January 2021
		CYPS Training	Provide bespoke	March 2021	CYPS training to
			training in Restorative		coordinate – agreed 5 th
			Justice for staff in		January 2021
			residential care homes		

			and foster carers		
		Management Board	Review own agency policies and procedures to ensure that these are aligned with protocol for LAC.	March 2021	Agenda item for 15 th March YOT Management Board
3	Undertake a comprehensive health needs analysis of YOT children to better understand the health provision being delivered and what needs to be developed	Management Board – CCG	Health needs analysis to be completed.	February 2021	Screening tools shared with CCG Manager 29/12/20 agreed to complete SALT, MH and PH Screening in January across current YOT cohort.
			Review of Health Needs Analysis Findings	March 2021	
			Development of Health Pathways including: CAMHS, SALT, 0-19	March 2021	
			Implementation of pathways	April 2021	
4	Review the quality and accessibility of education, training and employment provision for post-16-year-old children known to the service.	Management Board	Meet with stakeholders across Sheffield City Region to ensure that provision is accessible, inclusive and sufficient to meet the needs of the cohort.	April 2021	

			Meet with existing post 16 providers to develop pathways for YOT young people.	May 2021	
		Early Help ESF Lead	To attend people and skills working group. Economic recovery group to ensure YOT cohort are considered in recovery planning.	January 2021	Discussion with Jenny Lawless/ Rachel Jackson – RJ to take this action forward at next P&S working Group
		Early Help ESF Lead	Provide opportunities via ESF pathway ESF Lead to attend YOT team meeting in January 2021	February 2021	Invited to YOT Team meeting 14 th January 2021
		YJ Operations Coordinator	Undertake skills audit to identify gaps in provision, accessibility and/or barriers to inclusion and ensure that commissioning arrangements are in place to meet these gaps.	March 2021	
5	Review the quality of risk of harm work and improve the effectiveness of management oversight in all cases.	Service Manager Evidence Based Hub and YOT	Develop QA tool for Post court and out of court disposal to audit risk of Harm and Safety and wellbeing.	February 2021	Meeting arranged for 13 th January to develop new QA tool. Training booked for March for YJ Coordinator and Snr

			Practitioners
YJ Operations Coordinator	Monthly Case audits to be undertaken and findings collated and presented to YOT management board quarterly	March 2021	QA tool in development and will be presented to YOT board in March 2021 for approval
Management Board	Themed multi agency Audit to be completed bi-annually to QA partnership working arrangements.	TBC after planning meeting on 13 th January.	Meeting arranged for 13 th January to schedule MA Audits and review current audit tools.
YJ Operations Coordinator	Senior Practitioner and YOT Social Worker to undergo Management training provided by YJSIP	To commence January 2021	Training booked and commencing in January 2021
Service Manager Evidence Based Hub and YOT	Mentor to be requested for YJ Operations Coordinator via YJSIP	April 2021	Request to be signed off by YOT management board on 15 th March 2021
Service Manager Evidence Based Hub and YOT	All YOT staff to complete refresher training on AssetPlus	May 2021	Training booked through Silver Bullet training company to commence in March 2021
Management Board	To commission a Peer review through Youth Justice Sector	December 2021	Service Manager Evidence Based Hub and YOT has made enquiries

	Im	nprovement	regarding this and
	Pai	artnership	currently there is a long
			waiting list due to Covid
			restrictions, currently
			exploring alternative
			review arrangements
			with Outstanding YOTs

1	Organisational delivery	Who?	Action/s required	When (by end of)?	Progress /update
1	Although health provision is available through	Management Board	Health needs analysis	February 2021	Screening tools shared
	the Early Help Service, the arrangements do	Health representative	to be completed.		with CCG Manager
	not recognise the specialised needs of				29/12/20 agreed to
	children known to the YOT, including				complete SALT, MH
	physical and emotional, mental health and				and PH Screening in
	wellbeing concerns.		Review of Health	March 2021	January across current
			Needs Analysis		YOT cohort.
			Findings		
			Development of	March 2021	
			Health Pathways		
			including: CAMHS,		
			SALT, 0-19		
			Implementation of	April 2021	
			Implementation of pathways	Aprii 2021	
			patriways		
			Partnership training to	April 2021	
			be delivered to YOT	7 tp111 2021	
			and Health colleagues.		
1.1	The pathways for YOT staff to access health	Management Board	Screening tools to be	April 2021	
	services, for example speech, language and	Health representative	revised and pathways		
	communication provision, lack clarity.	-	developed and		
			communicated to all		

			YOT staff.		
		Service Manager Evidence Based Hub and YOT	Dip Sampling of cases bi monthly to QA referrals to health services.	April 2021	
		YJ Operations Coordinator	Management oversight of all assessments to ensure multi agency contribution to assessment and plan.	January 2021	Completed in all cases and reinforced through Triage and Outcomes panel
1.2	Board members do not understand the specific needs of YOT children so cannot effectively advocate on their behalf in their own agencies.	YJ Operations Coordinator	Quarterly presentation to YOT Board regarding current cohort status – including BAME, LAC, Health, SEND, ETE, Exclusions, re- offending	Extraordinary YOT Board Meeting in place for 20th January 2021	Analysis and data presented to YOT Management Board December 2020
			Individual Board Members to provide disproportionality analysis of own services in relation to BAME, LAC, Health, SEND, EET, Exclusions	March 2021	YOT Management Board 15 th March 2021
1.3	The Management Board and the partnership have not focused on why so many Looked After Children are known to the YOT.	Chair of the YOT Management Board	See also Recommendation 1 above.	January 2021	Extraordinary Board Meeting in place for 20th January 2021
			Presentation to YOT	March 2021	

			Board in December and workshop in January. Presentation to Corporate Parenting Panel in March and ILSC January.		
1.4	YOT figures for post-16-year-old children who are not in education, training and employment are high, and the partnership has not done enough work to review what provision is available in the locality for this cohort of children.	Management Board	See also recommendation 4 Above Audit of YOT NEET Cohort – Findings presented to Outreach	February 2021	See also recommendation 4 Above
			and engagement coordinators and a specific strategy developed to meet the needs of the YOT Cohort		
1.5	Although YOT practitioners can access the interventions that are available as part of the wider Rotherham early help offer, there is little evidence that these services are regularly used for children known to the YOT.	Service Manager Evidence Based Hub and YOT	Focus group arranged for January 2021 to consult with staff in YOT, EBH and EH to agree how to share good practice and obtain best outcomes for Young people.	January 2021	Fortnightly YOT team meetings take place to share learning and good practice from locality teams. Team meetings have, to date, included input from: Outreach and
			YOT workers to be 'matched' to a locality team to develop a better understanding of support and	February 2021	Engagement teams re Children's Centre activities Early Help Managers –

			Future Planned Team meetings: ESF 14/1/21 SENDIASS 28/1/21	February 2021	Assessment, planning and TAF reviews Evidence Based Hub — Parenting programmes Evidence Based Hub — Young People programmes ICON training Participation, Voice and Influence CCE Pathways
1.6	The inspection found that management oversight is poor both for post-court orders and out-of-court disposals.	Service Manager Evidence Based Hub and YOT	See also recommendation 5 Above Case managers to record individual discussions with Managers as management oversight to ensure this is clear in case records Service Manager to	January 2021 Monthly activity – to	See also recommendation 5 Above Communicated to staff via team meeting and daily check in — reinforced through supervision of cases CYPS audit schedule in

			continue to Moderate case file Audits and review previous Audits to draw out key learning and ensure this is communicated to all staff	be reviewed quarterly.	place, audit feedback is standing item on team meeting agenda and supervision. Audit findings to be presented quarterly to Management board
2	Court disposals	Who?	Action/s required	When (By end of)?	Progress /update
2.1	Assessing, delivering interventions and reviewing to keep other people safe were poor areas of practice that require improvement.	Service Manager Evidence Based Hub and YOT	Develop QA tool for Post court and out of court disposal to audit risk of Harm and Safety and wellbeing.	February 2021	Meeting arranged for 13th January to develop new QA tool.
		Service Manager Evidence Based Hub and YOT	Monthly Case audits to be undertaken and findings collated and presented to YOT management board quarterly	Monthly activity to be reviewed quarterly and presented to board	QA tool in development and will be presented to YOT board in March 2021 for approval
		CYPS QPD team	Themed multi agency Audit to be completed bi-annually to QA partnership working arrangements.	TBC after planning meeting in January.	Meeting arranged for 13th January to schedule MA Audits and review current audit tools.
		YJ Coordinator	Senior Practitioner and YOT Social Worker to undergo Management training provided by YJSIP	January 2021	Training commences 20 th January 2020

		Service Manager Evidence Based Hub and YOT	Mentor to be requested for YJ Operations Co-ordinator via YJSIP	April 2021	Request to be agreed by YOT management board on 20 th January 2021
		Service Manager Evidence Based Hub and YOT	All YOT staff to complete refresher training on AssetPlus	March 2021	Training booked through Silver Bullet training company to commence in March 2021
2.2	The needs and wishes of victims were not always considered, and the potential impact on victims was not adequately assessed.	Remedi manager	Develop QA tool for Post court and out of court disposal to audit victim involvement.	February 2021	On target to be completed
			Review victim engagement at quarterly contract reviews with Remedi.	March 2021	Contract reviews are in place and take place quarterly
			Remedi to liaise with SYP to encourage victims to give consent to engage with services.	March 2021	
2.3	A lack of health input in relevant cases meant that some children's needs were not met.	Board Members – Rotherham CCG and TRFT	See also recommendation 4 above		See also recommendation 4 above
			Health services to be represented at YMARAC and Triage	January 2021	Complete - Liaison and diversion attending both meetings

			and Outcome Panel.		
2.4	When children were discussed at multiagency meetings it was not always evident in their cases what impact this had on their level of risk and the interventions delivered.	Service Manager Evidence Based Hub and YOT	Monthly Dip sampling of case files to ensure case records reflect risk levels and intervention addresses risk identified.	February 2021	Dates for dip sampling scheduled for 2021 – findings to be reported to YOT management Board quarterly
2.5	Although staff had received training on signs of safety and trauma-informed practice, there was limited evidence that these approaches were used with children in the cases inspected.	CYPS training and development Service Manager Evidence Based Hub and YOT	Refresher training in SOS and TIP to be completed by all YOT staff and practice lead identified.	March 2021	Agreed with CYPS Training and development - SoS training to be commissioned to be delivered to YOT team by March 2021 TIP to be delivered in line with CYPS workforce plan
		1	I .	1	
3	Out-of-court disposals	Who?	Action/s required	When (by end of)?	Progress / update
3 3.1	Out-of-court disposals The lack of health provision in relevant cases hampered the work done to keep children safe	Who? Board representatives - CCG/TRFT	Action/s required See also recommendation 4 Above	When (by end of)?	Progress /update See also recommendation 4 above
	The lack of health provision in relevant cases hampered the work done to keep children	Board representatives	See also recommendation 4	When (by end of)? January 2021	See also recommendation 4
	The lack of health provision in relevant cases hampered the work done to keep children	Board representatives	See also recommendation 4 Above Health services to be represented at YMARAC and Triage		See also recommendation 4 above Complete - Liaison and diversion attending

		Evidence Based Hub	and outcomes panel		TOR to be reviewed
		and YOT	to ensure Multi		and agreed.
			agency decision		
			making regarding		
			Domain 3 cases and		
			PSR		
			recommendations.		
3.3	For out-of-court work generally, there was a	South Yorkshire Police	YOT Police officer to	January 2021	Completed – SYP YOT
	capacity issue with the role of the seconded		produce new pathway		Police officer to broker
	police officer, as there was insufficient		and identify where		support from wider
	resource to meet the workload		additional capacity is		police force.
			required.		
			Pathway to be	April 2021	
			presented and agreed		
			at March YOT		
			Management board.		
3.4	Planning and the delivery of services for a	Service Manager	Develop QA tool for	February 2021	Meeting arranged for
	child's safety and wellbeing and for keeping	Evidence Based Hub	Post court and out of		13th January to
	other people safe were poor	and YOT	court disposal to audit		develop new QA tool.
			risk of Harm and		
			Safety and wellbeing.		
		YJ Coordinator	Monthly Case audits	March 2021	QA tool in
		13 Coordinator	to be undertaken and	IVIAICII 2021	development and will
			findings collated and		be presented to YOT
			presented to YOT		board in March 2021
			management board		for approval
			quarterly		τοι αρριοναί
			Themed multi agency	TBC after planning	Meeting arranged for
		CYPS PQ team	Audit to be completed	meeting on 13 th	13 th January to
		3.737 Q (Cull)	•		•
			•	January.	
			bi-annually to QA partnership working	January.	schedule MA Audits and review current

	arrangements.	audit tools.

Acronyms				
YOT	Youth Offending Team			
LAC	Looked After Children			
CYPS	Children & Young People's Service			
SALT	Speech & Language Therapy			
MH	Mental Health			
PH	Physical Health			
CAMHS	Child & Adolescent Mental Health Service			
0-19	Health Service			
ESF	European Social Fund			
QA	Quality Assurance			
MA	Multi-Agency			
YJSIP	Youth Justice Sector Improvement Partnership			
Asset Plus	Youth Justice Approved Assessment Tool			
SEND	Special Educational Needs & Disabilities			
BAME	Black, Asian and Minority Ethnicity			
ETE	Education, Training & Employment			
ICON	Public Health message with the ultimate purpose to			
	reduce Shaken Baby Syndrome.			
	*I – Infant crying is normal			
	*C – Comforting methods can help			
	*O – It's Ok to walk away			
	*N – Never, ever shake a baby			
ILSC	Improving Lives Select Commission			
NEET	Not in Education, Employment or Training			
EH	Early Help			
CCE	Child Criminal Exploitation			
TAF	Team Around Family			
SENDIASS	Special Educational Needs & Disabilities Information			

08/01/21 Version 9.0

	Advice & Support Service	
TRFT	The Rotherham Foundation Trust	
YMARAC	Youth Multi Agency Risk Assessment Conference	
SOS	Signs of Safety	
TIP	Trauma Informed Practice	
TOR	Terms of Reference	
PSR	Pre-Sentence Report	
SYP	South Yorkshire Police	
P&Q	Performance & Quality	