

Children & Young People Services



Early Help and Family Engagement Monthly Performance Report

As at Month End: December 2020

Please note: Data reports are not dynamic. Although care is taken to ensure data is as accurate as possible every month, delays in data input can result in changes in figures when reports are re-run retrospectively.

Data items which have been subject to change during the reporting month are highlighted in yellow. Yellow highlights will then be removed (along with obsolete measures) in subsequent months.

Document Details

Status: Issue 1

Date Issued:

Created by: Performance and Quality Team - Early Help

Contact: Ext. 23246 / anne.hawke@rotherham.gov.uk

DOT - Direction of travel represents the direction of 'performance' since the previous month with reference to the polarity of 'good' performance for that measure. Colours have been added to help distinguish better and worse performance. Key Below:-

⬆

- increase in numbers (no good/bad performance)

⬆

- stable with last month (no good/bad performance)

⬇

- decrease in numbers (no good/bad performance)

⬆

- improvement in performance

⬇

- decline in performance but still within limits of target

⬇

- decline in performance, not on target

Data Note:

Measured indicated by * are where new reporting arrangements are in place following implementation of liquid logic. Note: there may be some areas where the figures have changed.

	NO.	INDICATORS - EARLY HELP BOROUGH WIDE PERFORMANCE		GOOD PERF IS	DATA NOTE (Monthly)	2020/21			Year To Date 2020/21	DATA NOTE	DOT (Month on Month)	RAG (in month)	Target and Tolerances			YR ON YR TREND			LATEST BENCHMARKING					
						Oct-20	Nov-20	Dec-20					Red	Amber	Green (Target)	2015/16	2016/17	2017/18	2018/19	2019/20	STAT NEIGH AVE	BEST STAT NEIGH	NAT AVE	NAT TOP QTILE THRESHOLD
FRONT DOOR	1.0	Number of contacts received in Front Door	Number of families	Info	Number		794	822	1616	Financial Year (Cumulative)	⬆													
			Number of Children	Info	Number		1567	1680	3247	Financial Year (Cumulative)	⬆													
		Number and % of Front Door Contacts screened during the reporting month	Social Care Contacts - 24 hours (Children)	Info	Number		287	379	666	Financial Year (Cumulative)	⬆													
			Early Help Contacts (exc step down/co working/Partner Recording) - 5 days (Families)	Info	%		50.8%	60.3%	55.6%	Financial Year (Cumulative)	⬆													
				Info	Number		239	218	457	Financial Year (Cumulative)	⬇													
				Info	%		98.4%	97.3%	97.9%	Financial Year (Cumulative)	⬇													
INITIAL CONTACTS	1.1	Early Help Contacts received during the reporting month (including Step downs/Co Working/Partner Recording)		Info	Number	325	353	311	2620	Financial Year	⬇						3914	4277	4671	3941				
	2.1	Number of Initial Contact families that reached timeliness scope within the reporting month (excluding Youth Offending team case).		Info	Number	70	45	47	404	Financial Year (Cumulative)	⬆						501	1011	1061	881				
	2.2	Number and % of Initial Contacts made within Three working days of allocation		Info	Number	59	40	40	362	Financial Year (Cumulative)	➡						616	604	770	706				
				High	%	84.3%	88.9%	85.1%	89.6%	Financial Year (Cumulative)	⬇	G	<65%	>65% <75%	75%		40.5%	59.7%	72.6%	80.1%				
EARLY HELP ASSESSMENTS	3.1a	Number of Early Help Assessments that reached timeliness scope within the reporting month (excluding Youth Offending team case). (Scope defined as 45 days)		Info	Number	67	61	70	626	Financial Year (Cumulative)	⬆							1097	1152	1163				
	3.2a	Number and % of Early Help assessments completed within 45 working days. NB Timeliness is defined as Early Help Assessment being completed in 48 days from Triage Decision date (3 days IC plus 45 days for EHA)		Info	Number	63	57	65	562	Financial Year (Cumulative)	⬆							518	725	906				
				High	%	94.0%	93.4%	92.9%	89.8%	Financial Year (Cumulative)	⬆	G	<75%	>75% <85%	85%			47.2%	62.9%	77.9%				
	3.3	Number and % of Early Help Assessments made by Partners (as a proportion of the total number of EHA's in the reporting month)		Info	Number	30	25	30	193	Financial Year (Cumulative)	⬆						75	225	397	411				
				High	%	29.7%	21.4%	24.2%	20.9%	Financial Year (Cumulative)	⬆						6.5%	15.9%	24.9%	25.4%				
CASELOAD	4.1	Number of Open families at the end of the reporting period	Number of families	Info	Number	1318	1339	1384	1384	Month end position	⬆						1424	1645	1813	1561				
			Number of Children	Info	Number	2835	2881	3013	3013	Month end position	⬆							3688	4044	3511				
	4.2	Number of families closed in the reporting period		Info	Number	182	175	145	562	Financial Year (Cumulative)	⬇						1679	2484	2661	2636				
	4.3	Number of re-referrals where Early Help has already been involved in the last 12 months (Early Help re-referral rate)	Number of families	Info	Number	38	26	Data to be reported January	258	Month end position	⬇								579	564				
Re referral rate			Info	%	21.2%	17.8%		20.2%	Month end position	⬇								18.6%	22.3%					
STEP DOWNS/STEP UPS	5.3	Number of Step Downs agreed in Locality	Families	Info	Number	42	42	41	405	Financial Year (Cumulative)	⬇							489	559	486				
			Children	Info	Number	92	79	80	801	Financial Year (Cumulative)	⬆							873	1309	1001				
	5.4	Number of Step Ups to Social Care (based on locality episodes closed in month with a closure reason of 'Refer to LCS')	Families	Info	Number	23	14	20	207	Financial Year (Cumulative)	⬆									363				
Children			Info	Number	51	39	40	501	Financial Year (Cumulative)	⬆									860					
CHILDREN'S CENTRES	6.1	% of children aged 0-5 living in the 30% most deprived SOA's in Rotherham who are registered with a Children's Centre		High	% (Quarterly)			84.0%	84.0%	Financial Year (Cumulative)	⬇	A			95%	96%	99%	96%	95%	91%				
	6.2	% of children aged 0-5 living in the 30% most deprived SOA's in Rotherham who have accessed Children's Centre activities		High	% (Quarterly)			55.0%	55.0%	Financial Year (Cumulative)	⬆	A			65%	63%	62%	68%	67%	75%				
EDUCATION	7.1	% of Persistently Absent (PA) Children and Young People		Low	Primary % (Termly)	13.7% (HT1)			13.7% (HT1)	Academic Year	➡	R			8.2%	10.3% (Autumn/Spring 15/16)	10.1%	10.6%	10.5%		8.4% (2018/19)	6.9% (2018/19)	8.2% (2018/19)	
				Low	Secondary % (Termly)	19.3% (HT1)			19.3% (HT1)	Academic Year	⬇	R			13.7%	14.4% (Autumn/Spring 15/16)	15.2%	14.9%	15.0%		15.8% (2018/19)	12.3% (2018/19)	13.7% (2018/19)	
	7.2	% of children attending School		High	Primary % (One month in arrears)	96.2%	96.6%		96.1%	Academic Year	⬆	G			96.0%	95.9% (Autumn/Spring 15/16)	95.5%	95.4%	95.5%		95.9% (2018/19)	96.2% (2018/19)	96.0% (2018/19)	
				High	Secondary % (One month in arrears)	93.4%	94.0%		93.8%	Academic Year	⬆	R			94.5%	94.5% (Autumn/Spring 15/16)	94.0%	94.3%	94.2%		94.0% (2018/19)	94.7% (2018/19)	94.5% (2018/19)	
FAMILIES FOR CHANGE	8.1	Number and % of families engaged as a percentage of annual target Families For Change (FFC) Year 3		High	Number				732	Financial Year (Cumulative)	⬆	G			120	371	882	1073	2679	0				
				High	Cumulative %				101.0%	Financial Year (Cumulative)	⬆	G			100% (of 720)	100%	100%	169%	100%	0%				
	8.2	Number of FFC PbR outcomes claimed (evidence of employment outcome)		High	Number	0	0		6	Claims subject to confirmation of claim windows by TFU	➡	G			38 (May to March)	5	37	101	122	49				
	8.3	Number of FFC PbR outcomes claimed (evidence of significant & sustained progress)		High	Number	36	75		304		⬆	G				0	43	111	749	1283				

↑ - increase in numbers (no good/bad performance)

→ - stable with last month (no good/bad performance)

↓ - decrease in numbers (no good/bad performance)

↑ - improvement in performance

↘ - decline in performance but still within limits of target

↘ - decline in performance, not on target

DOT

Direction of travel represents the direction of 'performance' since the previous month with reference to the polarity of 'good' performance for that measure. Colours have been added to help distinguish better and worse performance. Key Below:-

Data Note

Measured indicated by * are where new reporting arrangements are in place following implementation of liquid logic. Note: there may be some areas where the figures have changed.

	NO.	INDICATORS - EARLY HELP BOROUGH WIDE PERFORMANCE	GOOD PERF IS	DATA NOTE (Monthly)	2020/21			Year To Date 2020/21	DATA NOTE	DOT (Month on Month)	RAG (In month)	Target and Tolerances			YR ON YR TREND				LATEST BENCHMARKING				
					Oct-20	Nov-20	Dec-20					Red	Amber	Green (Target)	2015/16	2016/17	2017/18	2018/19	2019/20	STAT NEIGH AVE	BEST STAT NEIGH	NAT AVE	NAT TOP Q/TILE THRESHOLD
PARTICIPATION	9.1	Young people aged 16-17 (academic age) whose current activity is not known	Low	%	Annual Measure	Annual Measure	Annual Measure	2.1%	Annual (Dec Jan, Feb Average)		G			2.5%	N/A	2.6%	2.6%	2.5%	2.0%	2.0% (19/20)	0.5% (19/20)	2.8% (19/20)	
					4.6%	2.5%	2.1%	2.1%	Monthly	↑	G			2.5%									
	9.2	Young people aged 16-17 (academic age) who are NEET	Low	%	Annual Measure	Annual Measure	Annual Measure	4.1%	Annual (Dec Jan, Feb Average)		R			3.3%	N/A	3.1%	3.3%	3.3%	3.7%	3.4% (19/20)	2.4% (19/20)	2.7% (19/20)	
					3.7%	4.0%	4.1%	4.1%	Monthly	↓	R			3.3%									
	9.3	Young people aged 16-17 (academic age) who are NEET or Not Known Combined	Low		Annual Measure	Annual Measure	Annual Measure	6.2%	Annual (Dec Jan, Feb Average)		A			5.8%		5.7%	5.9%	5.8%	5.7%	5.4% (19/20)	3.8% (19/20)	5.5% (19/20)	
					8.3%	6.5%	6.2%	6.2%	Monthly	↑	A			5.8%									
	9.4	% of Academic Age 16,17,18 Corporate Responsibility LAC/CL EET	High	%	44.9%	44.4%	44.0%	44.0%	Quarterly	↓				N/A	74.7% (Nov, Dec, Jan ave)	71.2% (Nov, Dec, Jan ave)	71.7% (as at March 2018)	56.2% (as at March 2019)	51.9% (as at March 2020)				
9.5	% of Academic Age 16,17,18 Corporate Responsibility LAC/CL NEET	Low	%	16.3%	16.3%	17.9%	17.9%	Quarterly	↓				N/A	22.3% (Nov, Dec, Jan ave)	27.8% (Nov, Dec, Jan ave)	22.9% (as at March 2018)	23.7% (as at March 2019)	12% (as at March 2020)					
9.6	Young people aged 16-17 (academic age) meeting the duty to participate	Info	%	90.2%	91.5%	91.7%	91.7%	Monthly	↑					91.9% (Nov, Dec, Jan ave)	92.5% (Nov, Dec, Jan ave)	92.5% (Dec, Jan, Feb ave)	92.6% (Dec, Jan, Feb ave)	92.0% (Dec, Jan, Feb ave)	92.1% (Dec, Jan, Feb ave)	94.9% (Dec, Jan, Feb ave)	92.4% (Dec, Jan, Feb ave)		
9.7a	No of Youth sessions undertaken in the reporting month	Info	Number	25	19	20	214	Annual	↑						1884	1392	1116	1049					
YOT	10.1	Numbers of young people first time entrants (FTE) into the criminal justice system	Low	Rate per 100,000 of 10-17 population				159 (Jan19 - Dec19)	Annual	↑	G				487 (Jan 15 - Dec 15)	319 (Jan 16 - Dec 16)	219 (Jan 17 - Dec17)	169 (Jan18 - Dec18)	160 (Oct18 - Sep19)	174 (Jan19 - Dec19)	96 (Jan19 - Dec19)	204 (Jan19 - Dec19)	
	10.2	Use of Custody	Low	Rate per 100 of 10-17 population				0.16 (Oct19 - Sep20)	Annual	→	G				0.41 (Apr 15 - Mar 16)	0.29 (Apr 16 - Mar 17)	0.41 (Apr 17 - Mar 18)	0.12 (Apr18 - Mar19)	0.16 (Apr19 - Mar20)	0.15 (Oct19-Sep20)	0.00 (Oct19-Sep20)	0.10 (Oct19 - Dec20)	
	10.3	Rate of re-offending by young offenders (reoffending rates after 12 months aggregated qtlly cohort)	Low	Binary Rate				34.1% (Jan18 - Dec18)	Annual	↓	A				33.0% (Jul 13 - Jun 14)	31.8% (Jul 14 - Jun 15)	26.7% (Jul 15 - Jun16)	33.0% (Jul16 - Jun17)	31.0% (Apr17 - Mar18)	33.1% (Jan18-Dec18)	22.7% (Jan18-Dec18)	38.4% (Jan18-Dec18)	
	10.5	Re-offences by Re-offenders (reoffending rates after 12 months aggregated qtlly cohort)	Low	Frequency Rate				6.00 (Jan18 - Dec18)	Annual	↓	A				3.07 (Jul 13 - Jun 14)	3.03 (Jul 14 - Jun 15)	2.77 (Jul15 - Jun 16)	3.47 (Jul16 - Jun17)	4.92 (Apr17 - Mar18)	4.08 (Jan18-Dec18)		3.9 (Jan18-Dec18)	
CUSTOMER FEEDBACK	11.2	% of people who rated Early Help and Family Engagement Service as service good or better	Info	%	100.0%	100.0%	100.0%	94.7%	Annual	→	G	<90%	>90% <95%	>=95%				97.2%	94.3%				
	11.3	Number of formal complaints received during the reporting month	Info	Number	1	1	0	3	Monthly	↓						4	1	5	3				
	11.4	Number of formal complaints upheld in the reporting month	Info	Number	0	1	0	2	Monthly	↓						2	0	2	2				
	11.5	Number of formal complaints closed during the month which were dealt with in timescales	High	Number	0	2	0	3	Monthly	↓				100%		2	0	5	2				
	11.6	Number of compliments received during the reporting month	Info	Number	4	2	2	52	Monthly	→						9	11	35	51				
QUALITY ASSURANCE	12.1	Number of Team Manager Audits completed in the reporting month	Info	Number	15	No audits undertaken	11	91	Monthly	↓						151	98	110	150				
ESTABLISHMENT INFORMATION	13.1	Number of staff	Info	Number					Monthly														
		Contract Count	Info	Number																			
		FTE	Info	Number																			
	13.2	Number of starters	Info	Number											11	21	20						
	13.3	Number of leavers	Info	Number											34	29	31						
	13.4	Staff Vacancies	Info	Number	118	120	123	123		↑									118				
	13.5	Percentage of PDR's completed	High	%	80.3%	85.80%	90.2	90.2%	Annual	↑	R			98%	98%	100%	100%	100%					
13.6	Number of Formal Capability processes in progress	Info	Number	1	1	1	1	Monthly	→						1	1	0	0					
13.7	Sickness	Low	Cumulative No.					Annual					10.3	10.46	11.2	11.6	14.26						

CONTACTS			
DEFINITION	Early Help Contacts		OWNER
Performance Analysis	<p>Following the introduction of the joint screening tool in the 'front' door there is now a new measure in the Performance Summary (No 1.0) that shows the number of overall contacts received in First Response for the month (at both family and child level). The new measure also details the screening timeliness based on the measure of 24 hours for Social Care contacts (contacts presenting as 'harm' and the existing measure of 5 working days for Early Help contacts (contacts presenting as 'help').</p> <p>NB The figure in measure 1.1 (Early Help Contacts received in month) is based on the number of contacts in 1.0 where contacts presented as Help and also includes Step Down/Co working contacts and those recorded on behalf of partners.</p> <p>There were 311 families (668 children) accepted for Early Help in December 2020; which represents a decrease of 42 families when compared with the previous month. Distribution across the localities highlights that the south area received 36% of the total contacts; the north received 30% and the central area received 34% (relatively high given the small geographical area.)</p> <p>A total of 94 Early Help Assessment Recommendations were made to localities in the reporting period. There were 26 cworking agreements made for Early Help to support families open to a statutory intervention in Children's Social Care.</p> <p>Volume in early help localities highlighted that central had the higher proportion of total contacts that resulted in an Early Help Assessment Recommendation (37/106/ 35%) the north had 31% (29/93), whilst south had 25% (28/112) of their total contacts that resulted in an Early Help Assessment Recommendation.</p> <p>39 families were recommended for an evidence-based intervention which consists of a range of validated programmes designed to support families to improve outcomes and reduce escalation to statutory services. 19 EHA Recommendations were made to partners in December 2020 and there were a further 3 referrals made to external agencies. There were 25 contacts linked to existing Early Help Episodes in the reporting period and the Lead Professional was notified of the new concern. A further 94 Universal Recommendations were made in the reporting period.</p>		

DECEMBER 2020 EARLY HELP CONTACTS WITH RECOMMENDATIONS BY AREA 1.1	ROTHERHAM										
	Early Help Assessment Recommendation	EH Co working Agreement with Children's Social Care	Escalation to Children's Social Care	MASH Information Sharing	Open EH Assessment Notification	EH Assessment Recommendation to Partner	Referral to External Partner/Agency	Recommendation for Barnardo's Reach out Service	Evidence Based Intervention	Universal Recommendation	Still undergoing screening
Request for Co Working	1	26	0	0	0	0	0	0	0	0	0
Request For Support	48	0	5	0	22	16	3	0	26	92	6
YOT Prevention Referral	4	0	0	0	3	1	0	0	13	2	0
Step Down Request	41	0	0	0	0	0	0	0	0	0	0
Open Case Contact	0	0	0	0	0	2	0	0	0	0	0
Grand Total	94	26	5	0	25	19	3	0	39	94	6

DECEMBER 2020 EARLY HELP CONTACTS WITH RECOMMENDATIONS BY AREA 1.1	NORTH												SOUTH												CENTRAL											
	Early Help Assessment Recommendation	EH Co working Agreement with Children's Social Care	Escalation to Children's Social Care	MASH Information Sharing	Open EH Assessment Notification	EH Assessment Recommendation to Partner	Referral to External Partner/Agency	Recommendation for Barnardo's Reach out Service	Evidence Based Intervention	Universal Recommendation	Still undergoing screening	NORTH TOTAL	Early Help Assessment Recommendation	EH Co working Agreement with Children's Social Care	Escalation to Children's Social Care	MASH Information Sharing	Open EH Assessment Notification	EH Assessment Recommendation to Partner	Referral to External Partner/Agency	Recommendation for Barnardo's Reach out Service	Evidence Based Intervention	Universal Recommendation	Still undergoing screening	SOUTH TOTAL	Early Help Assessment Recommendation	EH Co working Agreement with Children's Social Care	Escalation to Children's Social Care	MASH Information Sharing	Open EH Assessment Notification	EH Assessment Recommendation to Partner	Referral to External Partner/Agency	Recommendation for Barnardo's Reach out Service	Evidence Based Intervention	Universal Recommendation	Still undergoing screening	CENTRAL TOTAL
Request for Co Working		10										10		9										9	1	7										8
Request For Support	12		3		2	5			8	29	4	63	17		1		14	7	1		9	32		81	19		1		6	4	2		9	31	2	74
YOT Prevention Referral	3							3				6					3				5	2		10	1					1			5			7
Step Down Request	14											14	11											11	16											16
Open Case Contact												0						1						1					1							1
Grand Total	29	10	3	0	2	5	0	0	11	29	4	93	28	9	1	0	17	8	1	0	14	34	0	112	37	7	1	0	6	6	2	0	14	31	2	106

Early Help Contact Numbers 2020/21	Rotherham	North	South	Central
Apr-20	240	66	97	77
May-20	293	99	106	88
Jun-20	282	76	117	89
Jul-20	312	80	137	95
Aug-20	231	67	103	61
Sep-20	273	81	103	89
Oct-20	325	90	138	97
Nov-20	353	91	143	119
Dec-20	311	93	112	106
Jan-21				
Feb-21				
Mar-21				

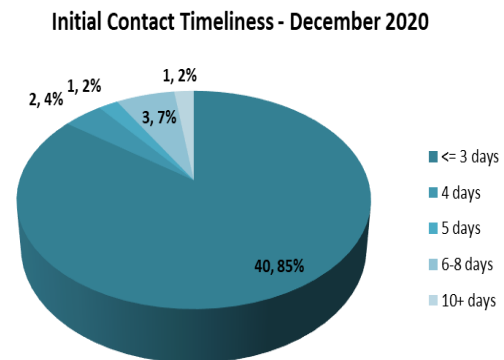
INITIAL CONTACTS

DEFINITION	Timeliness of Initial Contacts	Owner	Susan Claydon
------------	--------------------------------	-------	---------------

Performance Analysis	In December 2020, timeliness in relation to the engagement of families within 3 days was 85.1% (target 75%.) It must also be noted also that the remaining 14.9% of families were engaged in month, albeit outside of timeliness measures, bringing the in-month rate to 100%. Timeliness with initial contacts has been a recurring focus in performance meetings and this will continue to be carried out to maintain performance above the target rate. The Service is now confident that timeliness of engagement with families is consistently meeting or exceeding the target rate and that we are providing a swift response when concerns are identified.
----------------------	---

Dec-20	2.1 and 2.2							
	ROTHERHAM		NORTH		SOUTH		CENTRAL	
	Number	%	Number	%	Number	%	Number	%
Number of families reaching scope in month	47		10		14		23	
ICs completed in time (meeting 3 days)	40	85.1%	8	80.0%	10	71.4%	22	95.7%
ICs completed in month outside 3 days timeliness	7	14.9%	2	20.0%	4	28.6%	1	4.3%
ICs in scope but not completed	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Families open at month end where no IC recorded	0		0		0		0	

Past Performance of Initial Contacts made within 3 working days 2020/21		Rotherham	North	South	Central
Apr-20	28 out of 32	87.5%	77.8%	100.0%	83.3%
May-20	39 out of 43	90.7%	90.0%	82.4%	100.0%
Jun-20	46 out of 46	100.0%	100.0%	100.0%	100.0%
Jul-20	49 out of 52	94.2%	100.0%	96.0%	90.9%
Aug-20	27 out of 30	90.0%	77.8%	92.9%	100.0%
Sep-20	34 out of 39	87.2%	100.0%	85.7%	78.6%
Oct-20	59 out of 70	84.3%	68.2%	92.9%	90.0%
Nov-20	40 out of 45	88.9%	60.0%	95.2%	87.5%
Dec-20	40 out of 47	85.1%	80.0%	71.4%	95.7%
Jan-21					
Feb-21					
Mar-21					



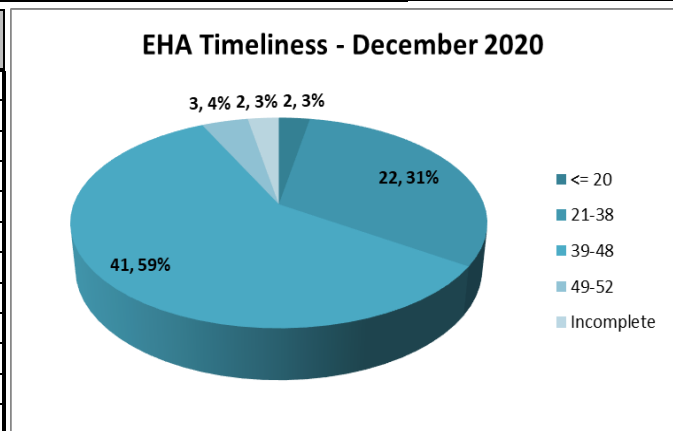
EARLY HELP ASSESSMENT

DEFINITION	Early Help Assessments (EHAs)	OWNER	Susan Claydon
------------	-------------------------------	-------	---------------

Performance Analysis	Performance in relation to the timeliness for completion of Early Help Assessments was 92.9% in December 2020. This represents a minimal decrease from the previous month (93.4%). This is above the target of 85%, and it should also be noted also that a further 4.3% of assessments were completed in month, albeit outside of timeliness measures, bringing the in-month completion rate to 97.7%.
----------------------	---

Dec-20	3.1a and 3.2a							
	ROTHERHAM		NORTH		SOUTH		CENTRAL	
	Number	%	Number	%	Number	%	Number	%
Number of families reaching scope in month	70		18		33		19	
Early Help Assessments completed in time	65	92.9%	14	77.8%	32	97.0%	19	100.0%
Early Help Assessments completed in month outside timeliness	3	4.3%	2	11.1%	1	3.0%	0	0.0%
Early Help Assessments in scope but not completed	2	2.8%	2	11.1%	0	0.0%	0	0.0%
Families open at month end where no Early Help Assessment recorded	0		0		0		0	

Past Performance of Early Help Assessments completed in 45 working days 2020/21		Rotherham	North	South	Central
Apr-20	58 out of 65	89.2%	76.9%	96.6%	87.0%
May-20	45 out of 57	78.9%	66.7%	79.2%	88.9%
Jun-20	71 out of 76	93.4%	85.0%	96.7%	96.2%
Jul-20	71 out of 81	87.7%	100.0%	76.9%	87.9%
Aug-20	67 out of 71	94.4%	85.7%	96.7%	100.0%
Sep-20	65 out of 78	83.3%	90.0%	75.6%	94.1%
Oct-20	62 out of 66	93.9%	94.1%	90.6%	100.0%
Nov-20	57 out of 61	93.4%	100.0%	100.0%	84.6%
Dec-20	65 out of 70	92.9%	77.8%	97.0%	100.0%
Jan-21					
Feb-21					
Mar-21					



EARLY HELP ASSESSMENT - COMPLETED BY PARTNERS

DEFINITION		Early Help Assessments - Completed by Partners						OWNER		Susan Claydon				
Performance Analysis	In December 2020, 24.2% of all completed early help assessments were completed by partners which is an increase on the previous month (22.3%). Schools continue to have the highest completion rate of EHAs from partners. The 2020/21 year to date figure shows that 20.9% of all completed early help assessments were submitted by partners.													
2020/21		3.3												
		Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Total to Date
Nursery Provision		1			3			1	2					7
Primary School		12	5	14	17	4	9	16	10	10				97
Secondary School		2	7	2	2		2	7	9	13				44
College														0
PRU			1	1						1				3
Special Schools		1								2				3
Rotherham Drug and Alcohol/RDaSH														0
Health		5	2	1	1	4		3	1	1				18
YWCA		4		2	2	1	1	2	3	3				18
Hearing Impairment Team					1									1
Chislett - Opening Doors Project														0
Barnardo's Rotherham														0
DIVERT			1					1						2
DWP														0
JADE														0
Rotherham Rise														0
Total Partner Early Help Assessments		25	16	20	26	9	12	30	25	30	0	0	0	193
Total Early Help Assessments completed		99	95	112	115	77	89	101	112	124				924
Partner completion % against all completed EHA's		25.3%	16.8%	17.9%	22.6%	11.7%	13.5%	29.7%	22.3%	24.2%				20.9%

OPEN CASES

DEFINITION	Open and Closed Early Help Families - A family on caseload is defined as any case that is currently or has been supported by a locality team.	OWNER	Susan Claydon
-------------------	---	--------------	---------------

Performance Analysis	There were 1384 families (3013 children) open to the service at the end of December 2020 and 145 families were closed to the Service during this period. This highlights an increase when compared to the previous month of 45 families; which means, given the lower contact rate this month that more families remained open with an early help episode. It is important to note that there is no set time limit to intervention and closure is dependent on the complexities involved in the support.
-----------------------------	--

2020/21 Open Families		4.1											
		Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
North	Number of Families	336	344	328	296	292	292	317	321	332			
	Number of Children	704	706	669	607	604	607	671	670	704			
South	Number of Families	654	641	614	556	562	539	533	553	579			
	Number of Children	1435	1397	1344	1208	1219	1154	1158	1211	1274			
Central	Number of Families	531	537	532	485	470	463	468	465	473			
	Number of Children	1235	1247	1222	1068	1039	1007	1006	1000	1035			
Total number of Open cases	Number of Families	1521	1522	1474	1337	1324	1294	1318	1339	1384	0	0	0
	Number of Children	3374	3350	3235	2883	2862	2768	2835	2881	3013	0	0	0

2020/21 Closed Families		4.2												
		Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Total to Date
North		60	46	67	69	45	29	36	45	42				439
South		80	71	114	112	49	70	79	61	45				681
Central		55	54	62	79	50	49	67	69	58				543
Number of Cases Closed during the reporting month		195	171	243	260	144	148	182	175	145	0	0	0	1663

CHILDREN'S CENTRES

DEFINITION

Children's Centres (only available Quarterly)

OWNER

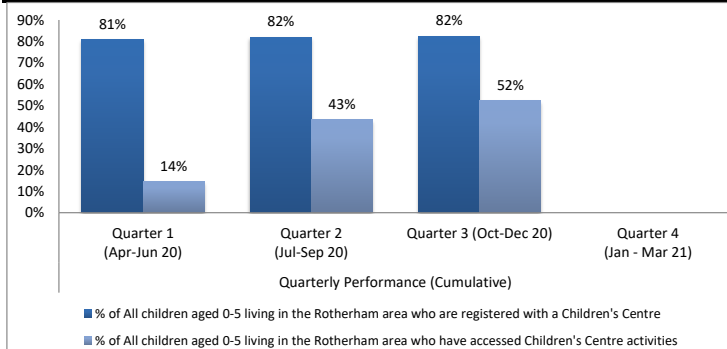
Susan Claydon

Performance Analysis

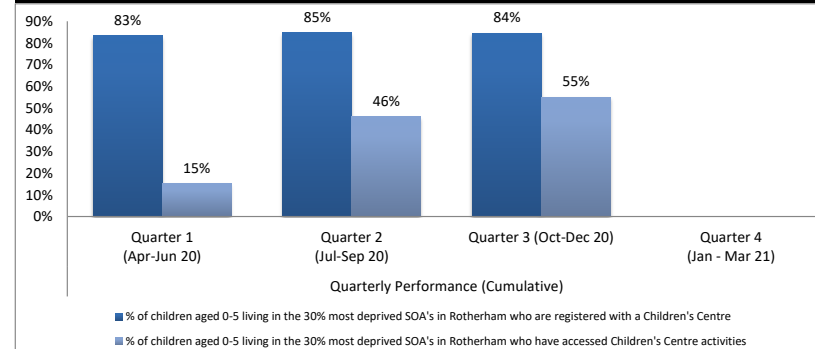
Quarter 3

Registration rates are below the Rotherham target of 95% and 6% below the Quarter 3 rate when compared with quarter 3 in 2019/20 – the rate is also 1% below that for Quarter 2 (2020/21) due to updated child address information for children accessing early education showing that some children have moved out of Rotherham. Whilst Early Help receives details of all new births in Rotherham the gap that was created as the sharing of the list of all children under 5 registered with a Rotherham GP remains. However, meetings have taken place and progress is being made. By next quarter we are hopeful that this will be addressed. This decline in performance, when compared to last year, is COVID related and directly impacted by the reduced contacts and group activity that the Service has been able to provide. All Early Help Workers are ensuring that all families with a child under 5 years are encouraged to register with their local centre. The Service has secured some strategic change that will hopefully support this decline and has agreed with the Local Registrar that families registering babies' births will be given registration forms and information, to secure registration and engagement with Children's Centres during this difficult period affected by the pandemic. Engagement rates are also lower than in the same period last year. This was anticipated following the Covid 19 lockdown and the unavoidable restrictions placed upon the majority of community delivered groups. Included in the engagement rates are children who are accessing a 2, 3 or 4 year old Early Education Funded place including children accessing a F2 place in school as per the Autumn Term census. A page in the 0-19 Health Visitors Red Book for all new births has recently been agreed and is now live and again this is hoped to positively influence rates during the pandemic; however this is balanced with the limited numbers of contacts through group work that can be offered currently in adherence with government guidance. During this period Outreach and Engagement Workers have continued to use innovative and imaginative methods to engage and support families with a range of activities either recorded and uploaded to the centre's Facebook or Twitter site; delivered as a virtual closed group (where only invited members can attend); or as information sheets sharing ideas for activities and useful information. During Quarter 3, 360 posts were added to children's centres social media pages promoting activities and services for children under 5 and their families and have been viewed over 10,400 times. These include activities to promote storytelling, singing songs / rhymes with actions and physical activity. 67 posts (including videos) promoting these activities have been viewed watched over 2900 times.

Quarterly Performance (Cumulative)		% of All children aged 0-5 living in the Rotherham area who are registered with a Children's Centre				% of All children aged 0-5 living in the Rotherham area who have accessed Children's Centre activities			
		Rotherham Overall	North	South	Central	Rotherham Overall	North	South	Central
Quarter 1 (Apr-Jun 20)		81%	98%	82%	65%	14%	17%	13%	14%
Quarter 2 (Jul-Sep 20)		82%	84%	83%	78%	43%	47%	43%	40%
Quarter 3 (Oct-Dec 20)		82%	85%	84%	78%	52%	56%	53%	48%
Quarter 4 (Jan - Mar 21)									



Scorecard Measure	Quarterly Performance (Cumulative)	6.1 % of children aged 0-5 living in the 30% most deprived SOA's in Rotherham who are registered with a Children's Centre				6.2 % of children aged 0-5 living in the 30% most deprived SOA's in Rotherham who have accessed Children's Centre activities			
		Rotherham Overall	North	South	Central	Rotherham Overall	North	South	Central
Quarter 1 (Apr-Jun 20)		83%	84%	90%	79%	15%	20%	11%	14%
Quarter 2 (Jul-Sep 20)		85%	85%	91%	81%	46%	51%	48%	42%
Quarter 3 (Oct-Dec 20)		84%	86%	90%	81%	55%	60%	58%	50%
Quarter 4 (Jan - Mar 21)									



FAMILIES FOR CHANGE

DEFINITION

Families For Change

Owner

David McWilliams

Performance Analysis

The PBR target has been profiled to run over 11 months (May to March) at 38 per month. The November and December PBR targets were worked as one claim with 75 successful outcomes achieved (75 sustained and substantial progress). Overall claims are 6 ahead of schedule; 310 outcomes (6 continuous employment and 304 sustained and substantial progress) against the target of 304. A further 109 claims need to be made in the January to March claims window to secure all the PBR funding available. To support PBR claims 732 families were attached to the programme in the first half of the year.

8.1					
Engagement	Number of families engaged in Rotherham against a monthly target of 120 for 6 months	Number of families engaged in <u>North</u>	Number of families engaged in <u>South</u>	Number of families engaged in <u>Central</u>	
Apr-20	120	28	47	45	
May-20	120	29	53	38	
Jun-20	120	30	46	44	
Jul-20	120	31	53	36	
Aug-20	120	25	62	33	
Sep-20	132	32	58	42	
Year to Date	732	175	319	238	

8.1					
Engagement	Number of families engaged as percentage of half year target of 720 in Rotherham (Year 6)	Number of families engaged as percentage of annual target in <u>North</u>	Number of families engaged as percentage of annual target in <u>South</u>	Number of families engaged as percentage of annual target in <u>Central</u>	
Apr-20	17%	4%	7%	6%	
May-20	33%	8%	14%	11%	
Jun-20	50%	12%	20%	18%	
Jul-20	67%	16%	28%	23%	
Aug-20	83%	20%	36%	27%	
Sep-20	101%	24%	44%	33%	

PBR Yearly Cumulative Performance	8.2	8.3
	Number of FFC PbR outcomes claimed (evidence of employment outcome)	Number of FFC PbR outcomes claimed (evidence of significant & sustained progress)
Year 1	5	0
Year 2	37	43
Year 3	101	111
Year 4	122	749
Year 5	49	1283
Year 6 to date	6	304

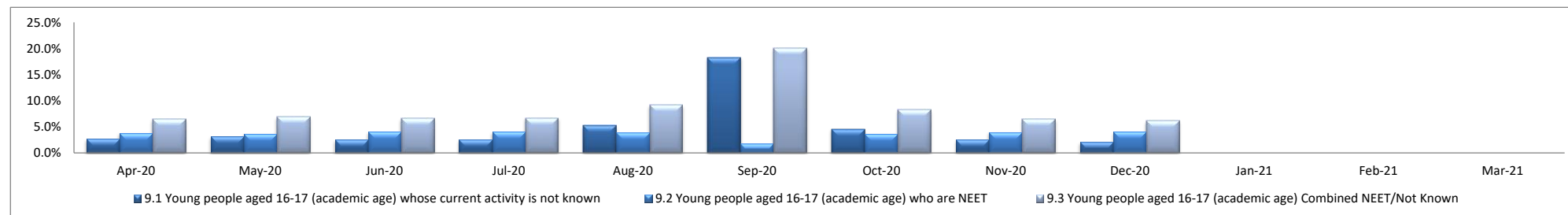
December 2020 PBR Claims made by service and locality (please note that for Early Help and Social Care locality is determined by team but where service is boroughwide locality is determined by family residency)		NORTH			SOUTH				CENTRAL					Grand Total
		Dalton, Thrybergh & Rawthorpe	Wath & Swinton	NORTH TOTAL	Ashton & Brinsworth	Maltby & Wickersley	Wales & Dinnington	SOUTH TOTAL	Clifton	Oakwood & Town Centre	Wingfield	Winterhill	CENTRAL TOTAL	
HISTORIC CLAIM	Social Care	1	1	2	1	6	3	10	1		1	1	3	15
	Early Help	3		3	3	3	1	7	2			2	4	14
	Early Help Disability Team			0			1	1					0	1
	HISTORIC TOTAL	4	1	5	4	9	5	18	3	0	1	3	7	30
NEW CLAIM	Social Care	1	2	3	1	1		2	2				2	7
	Early Help	2	4	6	6	3	9	18	4		3	5	12	36
	Early Help Disability Team			0		1		1	1				1	2
	NEW TOTAL	3	6	9	7	5	9	21	7	0	3	5	15	45
Grand Total		7	7	14	11	14	14	39	10	0	4	8	22	75

NEETS AND NOT KNOWN

DEFINITION	NEETS and NOT KNOWN	OWNER	David McWilliams
-------------------	---------------------	--------------	------------------

Performance Analysis	<p>The combined NEET/Not Known percentage in December is 6.2% against a target of 5.8%, which is stronger than the position at this time in 2019 (6.4%). This figure combines those Not in Education, Employment or Training (NEET) figure with the Not Known cohort. The incidence of NEET has risen since November 2020 and stands at 4.1% against a local target of 3.3%. Performance in relation to the Not Known cohort has improved significantly and stands at 2.1% against a local target of 2.5%. Work is continuing across the locality Outreach and Engagement teams to validate current destination information and engage with those who are NEET. The pandemic continues to impact on work to engage and support this vulnerable group, however workers are carrying out risk assessed home visits and delivering 1-2-1 appointments to support young people into education, training, and employment.</p> <p>The latest monthly comparison data relates to November and shows: Not Known; Rotherham's performance at 2.5% was stronger than National at 5.7%, Regional at 6.3% and Statistical Neighbours at 2.9%. In respect of NEET, Rotherham's performance at 3.9% fell short of Regional at 2.7% and National at 2.5% whilst being in line with Statistical Neighbours at 3.4% Combined NEET/Not Known: Rotherham's performance at 6.4% was stronger than both National at 8.2% and Regional at 9.0% whilst being in line with stat neighbours at 6.3%.</p>
-----------------------------	--

Scorecard Measure	9.1	9.2	9.3			North		South		Central	
	Young people aged 16-17 (academic age) whose current activity is not known	Young people aged 16-17 (academic age) who are NEET	Young people aged 16-17 (academic age) Combined NEET/Not Known			Young people aged 16 - 17 (academic age) whose current activity is not known	Young people aged 16 - 17 (academic age) who are NEET	Young people aged 16 - 17 (academic age) whose current activity is not known	Young people aged 16 - 17 (academic age) who are NEET	Young people aged 16 - 17 (academic age) whose current activity is not known	Young people aged 16 - 17 (academic age) who are NEET
Monthly Performance	Apr-20	2.7%	3.8%	Monthly Performance	Apr-20	1.3%	4.1%	3.2%	2.9%	3.1%	4.7%
	May-20	3.2%	3.7%		May-20	1.2%	4.0%	3.9%	2.9%	3.8%	4.6%
	Jun-20	2.5%	4.1%		Jun-20	0.7%	4.1%	2.9%	3.4%	3.5%	5.1%
	Jul-20	2.6%	4.1%		Jul-20	0.8%	3.9%	3.2%	3.2%	3.3%	5.4%
	Aug-20	5.3%	3.9%		Aug-20	2.4%	3.5%	6.2%	3.1%	6.3%	5.2%
	Sep-20	18.3%	1.8%		Sep-20	13.9%	1.9%	16.4%	2.2%	24.8%	2.8%
	Oct-20	4.6%	3.7%		Oct-20	0.0%	4.8%	4.6%	2.7%	8.4%	4.2%
	Nov-20	2.5%	4.0%		Nov-20	0.0%	4.4%	2.2%	2.9%	5.0%	5.2%
	Dec-20	2.1%	4.1%		Dec-20	0.0%	4.3%	1.9%	3.1%	4.0%	5.3%
	Jan-21				Jan-21						
	Feb-21				Feb-21						
	Mar-21				Mar-21						



EDUCATION			
DEFINITION	Persistent Absence (PA) reported in half-termly installments.		Owner Susan Claydon
Performance Analysis	For Information - A new Education Performance Scorecard is currently in development and this data set will transfer to that scorecard once finalised.		
	The Persistence Absence (PA) data is reported half termly.		
	<p>2020/21 data - Half Term 1 data covers the period 01/09/2020- 23/10/2020. Pupils are identified as persistent absentees if they miss 10% or more of their own possible sessions. During HT1, pupils typically have to be absent for 7+ sessions (3.5 days) to be classified as a persistent absentee.</p> <p>Primary School Persistent Absence The Primary School LA average for Persistent Absence (PA) (which only includes schools who have submitted data) is 13.7%, which is 0.4% less persistent absence compared to the HT 1 in 2019/20.</p> <p>12 primary schools (12.5%) have lower levels of persistent absence than the national average.</p> <p>Secondary School Persistent Absence The Secondary school LA average for Persistent Absence (PA) (which only includes schools who have shared data) is 19.3%, which is 5.5% more persistent absence compared to the HT 1 in 2019/20.</p> <p>2 secondary schools (12.5%) have lower levels of persistent absence than the national average.</p> <p>Persistent Absence comparison data relates to academic year 2018/19 and shows for Primary schools Rotherham's position of 10.2% falls behind National at 8.2%, Regional at 9.1% and Statistical Neighbours at 8.4%. With regard to Secondary schools Rotherham's position of 15.0% falls behind National at 13.7% whilst being stronger than both Regional at 15.3% and Statistical Neighbours at 15.8%.</p>		

2020/21 Half Term 1 Persistent Absence PRIMARY SCHOOLS	Rotherham LA	North Locality	Central Locality	South Locality
Number of Schools with less Persistent Absence than the National average. (8.2%)	12	1	1	10
Number of Schools with more Persistent Absence than the National Average (8.2%)	76	22	20	34
Number of Schools who did not share their data with the LA	8	4	2	2

2020/21 Half Term 1 Persistent Absence SECONDARY SCHOOLS	Rotherham LA	North Locality	Central Locality	South Locality
Number of Schools with less Persistent Absence than the National average. (13.7%)	2	0	1	1
Number of Schools with more Persistent Absence than the National Average (13.7%)	13	5	4	4
Number of Schools who did not share their data with the LA	1	0	0	1

DEFINITION	Attendance	Owner	Susan Claydon
------------	------------	-------	---------------

Performance Analysis	<p>For Information - A new Education Performance Scorecard is currently in development and this data set will transfer to that scorecard once finalised.</p> <p>Attendance data is available a month behind the published scorecard due to the time taken to collate and cleanse the data following receipt from schools.</p> <p>November 2020</p> <p>Based on data received the Rotherham Primary School Attendance for November 2020 is 96.6%, which is 3.0% higher when compared with same period in 2019. This figure is also 0.6% higher than the latest published national average.</p> <p>In November 2020, 58 primary schools (60.4%) were above the latest published national average for attendance. 86 primary schools (89.6%) shared their data with the Local Authority this reporting period.</p> <p>Based on data received the Rotherham Secondary School Attendance for November 2020 is 94.0%, which is 0.6% higher when compared to the same period in 2019. This figure is 0.5% lower than the latest published national average.</p> <p>In November 2020, 6 secondary schools (37.5%) were above the national average for attendance. 15 secondary schools (93.8%) shared their data with the Local Authority this reporting period.</p> <p>Work is continuing between the local authority and schools to ensure timely and robust attendance data is shared routinely using the B2B electronic file transfer.</p>
	<p>Latest attendance comparison data relates to academic year 2018/19 and shows for Primary schools Rotherham's position of 95.5% falls behind National at 96.0%, Regional at 95.8% and Statistical Neighbours at 95.9%. With regard to Secondary schools Rotherham's position of 94.2% falls behind National at 94.5% whilst being stronger than both Regional at 94.1% and Statistical Neighbours at 94.0%.</p>

Monthly Performance	% Attendance - Primary Schools				
	Scorecard Measure				
	Month	Rotherham LA	North Locality	Central Locality	South Locality
	Sep-20	95.7%	94.9%	95.0%	96.4%
	Oct-20	96.1%	95.3%	95.1%	96.7%
	Nov-20	96.6%	95.9%	95.8%	97.2%
	Dec-20				
	Jan-21				
	Feb-21				
	Mar-21				
	Apr-21				
	May-21				
	Jun-21				
Jul-21					
Year to Date (YTD)	96.1%				

Monthly Performance	% Attendance - Secondary Schools				
	Scorecard Measure				
	Month	Rotherham LA	North Locality	Central Locality	South Locality
	Sep-20	94.0%	94.8%	93.1%	94.1%
	Oct-20	93.4%	92.4%	93.4%	93.5%
	Nov-20	94.0%	92.7%	94.0%	94.3%
	Dec-20				
	Jan-21				
	Feb-21				
	Mar-21				
	Apr-21				
	May-21				
	Jun-21				
Jul-21					
Year to Date (YTD)		93.8%			

Nov 2020 - Primary Schools	Rotherham LA	North Locality	Central Locality	South Locality
Number of Schools above the National average attendance (96.0%)	58	11	11	36
Number of Schools below the National average attendance (96.0%) but above the Local average attendance (95.5%)	11	4	2	5
Number of Schools below both the National average attendance (96.0%) and the Local average attendance (95.5%)	17	8	7	2
Number of Schools who did not share their data	10	4	3	3

Nov 2020 - Secondary Schools	Rotherham LA	North Locality	Central Locality	South Locality
Number of Schools above the National average attendance (94.5%)	6	1	2	3
Number of Schools below the National average attendance (94.5%) but above the Local average attendance (94.2%)	2	0	1	1
Number of Schools below both the National average attendance (94.5%) and the Local average attendance (94.2%)	7	4	2	1
Number of Schools who did not share their data	1	0	0	1

YOUTH ACTIVITY AND LEARNING

DEFINITION

In Learning and Youth Activity

OWNER

David McWilliams

Performance Analysis

Rotherham continues to perform well in terms of Participation. The current position of 91.7% is an effect of continued effort to verify destination information in the new academic year, whilst being impacted by the high NEET cohort. Most recent data for comparators (November 2020) shows Rotherham's Participation to be at 91.5%. This is stronger than National performance at 90.6% and Regional at 89.7% whilst falling short of Statistical Neighbours at 92.1%. We are unable to give comparison data for the corporate responsibility LAC/CL cohort, however a new quarterly comparison dataset is now available for resident 16/17 year old LAC alongside the 16/17 resident Care Leaver data set. Although DfE do not encourage benchmarking for the August and September periods, the latest monthly comparison data does relate to September and shows Resident Care Leavers in Education, Employment, and Training (EET): Rotherham's performance at 73.9% is stronger than National at 60.4%, Statistical Neighbours at 65.4% and Regional at 61.9%. Resident LAC in EET; Rotherham's performance at 79.6% is stronger than statistical neighbours at 71.3%, Regional at 72.8% and National at 63.4%. Delivery of Youth Session activity has been impacted by the COVID-19 situation, but targeted interventions and support continues cross the borough as a result of Covid Risk assessments and strict adherence to national guidelines.

		9.4
		% of Academic Age 16,17,18 Corporate Responsibility LAC/CL EET
		ROTHERHAM
Monthly Performance	Apr-20	53.1%
	May-20	52.8%
	Jun-20	54.8%
	Jul-20	54.8%
	Aug-20	46.4%
	Sep-20	43.9%
	Oct-20	44.9%
	Nov-20	44.4%
	Dec-20	44.0%
	Jan-21	
	Feb-21	
	Mar-21	

		9.5
		% of Academic Age 16,17,18 Corporate Responsibility LAC/CL NEET
		ROTHERHAM
Monthly Performance	Apr-20	11.7%
	May-20	11.8%
	Jun-20	11.9%
	Jul-20	21.1%
	Aug-20	23.2%
	Sep-20	16.3%
	Oct-20	16.3%
	Nov-20	16.3%
	Dec-20	17.9%
	Jan-21	
	Feb-21	
	Mar-21	

		9.6			
		Young people aged 16 - 17 (academic age) meeting the duty to participate			
		ROTHERHAM	NORTH	SOUTH	CENTRAL
Monthly Performance	Apr-20	91.6%	91.9%	92.3%	90.6%
	May-20	91.5%	92.1%	92.0%	90.4%
	Jun-20	91.6%	92.4%	92.2%	90.3%
	Jul-20	91.5%	92.5%	92.2%	90.2%
	Aug-20	89.3%	90.8%	89.5%	87.8%
	Sep-20	79.5%	83.4%	82.2%	72.1%
	Oct-20	90.2%	93.2%	91.0%	86.6%
	Nov-20	91.5%	93.6%	92.6%	88.3%
	Dec-20	91.7%	93.8%	92.6%	88.9%
	Jan-21				
	Feb-21				
	Mar-21				

		9.7a			
		Number of Youth Activity sessions undertaken during the month			
		ROTHERHAM	NORTH	SOUTH	CENTRAL
Monthly Performance	Apr-20	15	0	0	15
	May-20	32	0	0	32
	Jun-20	25	1	0	24
	Jul-20	33	11	0	23
	Aug-20	26	10	2	14
	Sep-20	19	5	2	12
	Oct-20	25	4	0	21
	Nov-20	19	5	1	13
	Dec-20	20	7	1	12
	Jan-21				
	Feb-21				
	Mar-21				

		Number of Unique Attendees at Youth Activities			
		ROTHERHAM	NORTH	SOUTH	CENTRAL
Monthly Performance	Apr-20	30	0	0	30
	May-20	27	0	0	27
	Jun-20	25	1	0	24
	Jul-20	32	11	0	21
	Aug-20	28	7	3	18
	Sep-20	22	6	0	16
	Oct-20	26	5	0	21
	Nov-20	32	8	4	20
	Dec-20	31	10	1	20
	Jan-21				
	Feb-21				
	Mar-21				

YOUTH OFFENDING TEAM

DEFINITION

Youth Offending Team (YOT) - Local Caseload Data

Owner

David McWilliams

Performance Analysis

Performance in relation to scaled approach contacts increased in December 2020 with 87.5% of young people being offered the required number of appointments in line with the intensity of the order. On inspection of this data it reveals that this was a recording issue and the contacts were completed but recorded incorrectly. Contact with young people on statutory orders is continuing, albeit virtually where possible and face to face contact is prioritised for our most worried about children and families to ensure any risk is managed effectively.

Performance in relation to Initial contacts during December shows 100% were completed in defined timescale.

Performance in relation to Early Help Assessments during December shows 75.0% (3/4) were completed in defined timescales. The remaining case was incomplete due to escalating concerns resulting in a step up to Social Care.

In relation to Asset plus timeliness performance increased in December with 92.3% completed in the defined timescales. The remaining 7.7% (1 case) was completed in month, albeit outside of timescale, bringing the total engagement rate to 100.0% for the month.

2020/21 Caseload Information - Lead Worker	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Statutory Court Order	12	11	14	14	13	12	11	21	17			
Pre Court/Out of court disposal/Prevention	126	109	107	80	68	82	81	76	72			
Other (Post prog support, Rehabilitation work etc)	13	11	9	3	2	3	6	6	6			
Total Number of young People	151	131	130	97	83	97	98	103	95	0	0	0

December 2020 Statutory Court Orders Scaled Approach Level	Number of cases	National Standard Met	% Met	Direct contact	Missed Appts
Standard	3	3	100.0%	11	0
Enhanced	4	4	100.0%	16	0
Intensive	1	0	0.0%	3	0
Resident outside Rotherham	3	1	33.3%	6	0
No scaled approach (Custodial element of sentence)	1				
Total Number of young People	8	7	87.5%	30	0

December 2020 Requests for Out of Court Screening in month with recommendation	Number of Young People	%
Refer for Assessment	7	36.8%
Caution Clinic		0.0%
Youth Restorative Disposal		0.0%
Outcome 21/22	6	31.6%
Community Resolution with YOT Intervention	6	31.6%
Other		0.0%
No screening action recorded		0.0%
Total	19	100.0%

December 2020 Early Help Family Cases	Early Help Assessments		Initial Contacts (Early Help Cases)	
	Number	%	Number	%
Number reaching scope in month	4		5	
Number completed in time	3	75.0%	5	100.0%
Number completed in month outside timeliness	0	0.0%	0	0.0%
Number in scope but not completed in month	1	25.0%	0	0.0%
Families open at month end where no IC/EHA recorded	0		0	

December 2020 AssesstPlus Timeliness	Total Assessments		Pre Court Assessments		Initial Assessments		Closure Assessments	
	Number	%	Number	%	Number	%	Number	%
Number of assessments reaching scope in month	13		9		3		1	
Number completed in time	12	92.3%	9	100.0%	2	66.7%	1	100.0%
Number completed in month outside timeliness	1	7.7%	0	0.0%	1	33.3%	0	0.0%
Number in scope but not completed in month	0	0.0%	0	0.0%	0	0.0%	0	0.0%

Past Performance 2020/21	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21
Scaled Approach Level Standards met	90.0%	100.0%	66.7%	100.0%	88.9%	100.0%	100.0%	57.1%	87.5%			
Requests for Out of Court Screening	9	18	15	13	13	20	36	27	19			
Early Help Initial Contacts	100.0%	66.7%	100.0%	100.0%	100.0%	92.3%	71.4%	100.0%	100.0%			
Early Help Assessments	77.8%	33.3%	50.0%	66.7%	100.0%	100.0%	100.0%	88.9%	75.0%			
AssetPlus Timeliness met	53.3%	84.6%	92.9%	90.0%	66.7%	92.3%	79.2%	85.8%	92.3%			

CUSTOMER FEEDBACK

DEFINITION	Customer Feedback - Quality Assurance	Owner	David McWilliams
-------------------	---------------------------------------	--------------	------------------

Performance Analysis	100% of respondents who responded to the question ' How would you rate your overall experience of the help and support you received from the worker(s) within the Early Help Team rated their overall experience as “Good or Excellent”. 6 Exit Surveys were returned during the period of December from families who had been supported by the Early Help Service.
-----------------------------	---

	Scorecard Measure	Number of Exit Surveys returned by Area						11.3	11.4	11.5	11.6
								Complaints			Compliments
		North	South	Central	Borough Wide	Exit surveys where no area was specified	Total	Number of formal complaints received during the reporting month	Number of complaints upheld in the reporting month	Number of complaints closed during the month which were dealt with in timescales	Number of compliments received during the reporting month
Monthly Performance	Apr-20	0	5	3	0	0	8	0	0	0	5
	May-20	0	1	8	0	0	9	0	0	0	2
	Jun-20	3	2	3	0	0	8	0	0	0	10
	Jul-20	4	2	6	0	1	13	0	0	0	15
	Aug-20	3	1	0	0	0	4	0	0	0	10
	Sep-20	0	1	4	0	0	5	1	1	1	2
	Oct-20	2	0	3	0	1	6	1	0	0	4
	Nov-20	0	1	4	1	0	6	1	1	2	2
	Dec-20	2	2	2	0	0	6	0	0	0	2
	Jan-21						0				
	Feb-21						0				
	Mar-21						0				
	Year to Date	14	15	33	1	2	65	3	2	3	52

QUALITY ASSURANCE

DEFINITION	Monthly Case File Audits	Owner	David McWilliams
-------------------	--------------------------	--------------	------------------

Performance Analysis	There were 11 monthly Case File audits completed by Early Help Team Managers during December. 9 audits were graded as Good and a further 2 graded as Requires Improvement. Heads of Service moderate a sample of the audits undertaken to ensure rigorous oversight and inadequate audits are reviewed in supervision.
-----------------------------	--

	Month	12.1					
		Team Manager Audits					
		Outstanding	Good	Requires Improvement	Inadequate	Inadequate - Critical	Total
Monthly Performance	Apr-20	No audits were undertaken due to COVID-19					
	May-20	1	12	4	0	0	17
	Jun-20	1	12	4	0	0	17
	Jul-20	2	10	5	0	0	17
	Aug-20	Approved break in audit cycle					
	Sep-20	0	11	3	0	0	14
	Oct-20	0	7	8	0	0	15
	Nov-20	No audits undertaken due to October deadline extension.					
	Dec-20	0	9	2	0	0	11
	Jan-21						0
	Feb-21						0
	Mar-21						0
	Total to date	4	61	26	0	0	91
	% of total to date	4%	67%	29%	0%	0%	100%

	Scorecard Measure	Response Rates							
		North		South		Central		Borough Wide Services	
		Number	%	Number	%	Number	%	Number	%
Monthly Performance	Apr-20	No audits were undertaken due to COVID-19							
	May-20	3	60.0%	6	100.0%	5	100.0%	3	100.0%
	Jun-20	2	50.0%	5	100.0%	6	100.0%	4	100.0%
	Jul-20	3	75.0%	5	100.0%	6	100.0%	3	100.0%
	Aug-20	Approved break in audit cycle							
	Sep-20	4	100.0%	5	100.0%	4	100.0%	1	100.0%
	Oct-20	3	75.0%	5	100.0%	4	80.0%	3	100.0%
	Nov-20	No audits undertaken due to October deadline extension.							
	Dec-20	1	25.0%	4	100.0%	5	100.0%	1	33.3%
	Jan-21								
	Feb-21								
	Mar-21								

EARLY HELP - HUMAN RESOURCES (HR)

DEFINITION	Sickness Information	Owner	David McWilliams
------------	----------------------	-------	------------------

Performance Analysis	Data continues to be unavailable due to the migration to the new HR system.
----------------------	---

