

A photograph of a tree-lined road with a person in the distance. The road is paved and has fallen leaves scattered on it. The trees are lush green, and a person is visible in the distance on the right side of the road. The text is overlaid on the center of the image.

# **Update on Highway Inspection and Maintenance Performance Management**

**Improving Places Select Commission**

**22<sup>nd</sup> March 2022**

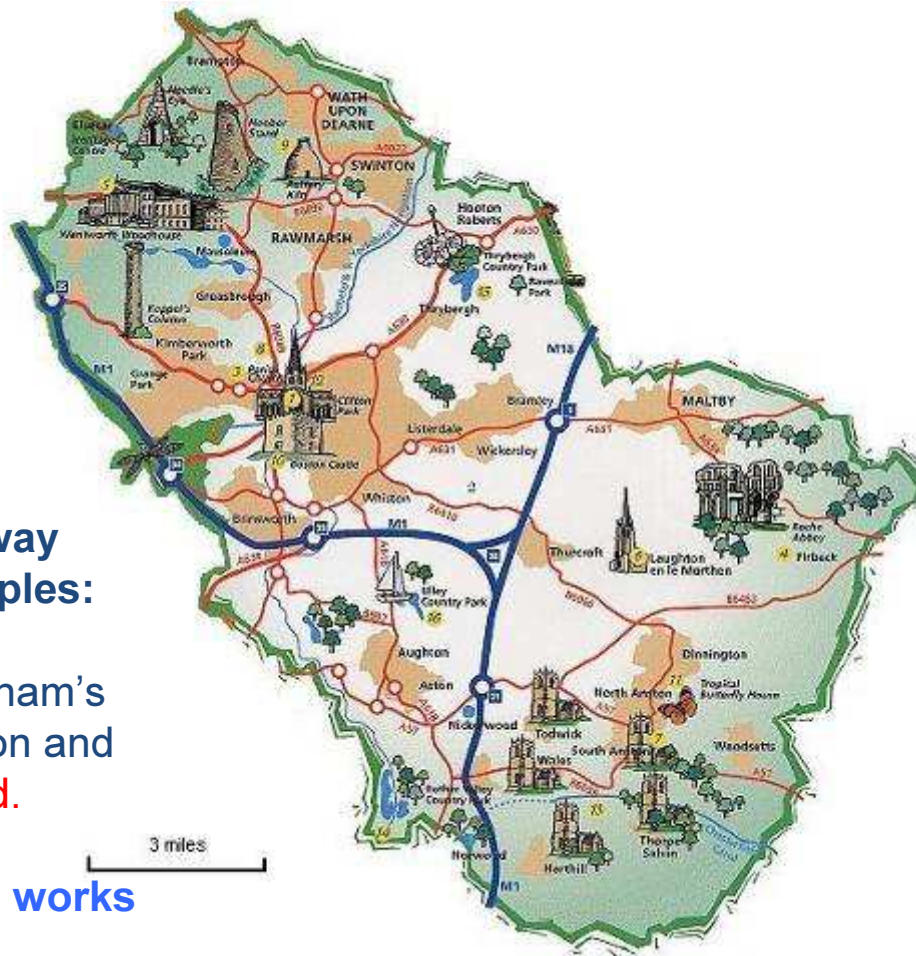
# Rotherham MBC

The Council is responsible for maintaining **700 miles of roads** and 1300 miles of footways/PROW.

The highways network is the **Council's single biggest asset** with a value of around £1.6b (gross replacement value)

**The Authority's approach to highway maintenance is based on two principles:**

- ❖ Primary objective is to **keep** Rotherham's **roads** and footways in a **safe** condition and **to nationally recognised standard**.
- ❖ **Carry out** programmed **maintenance works** as **cost-effectively** as possible





# Highway Maintenance – Roads Programme

## 2020 Roads Programme

- £10m
- 310 Estate Roads Repaired
- 46 Miles of carriageway resurfaced

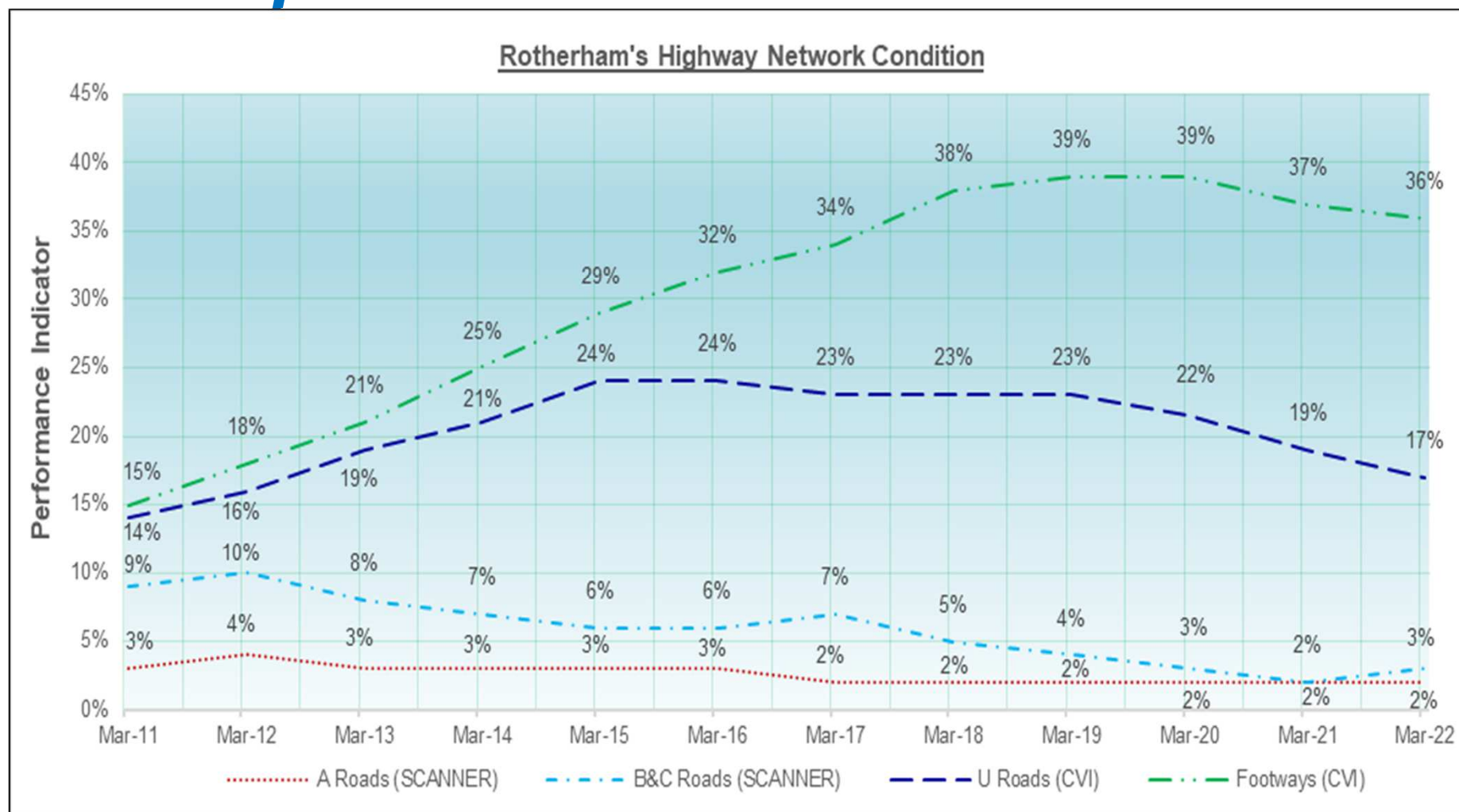


## 2024 Roads Programme

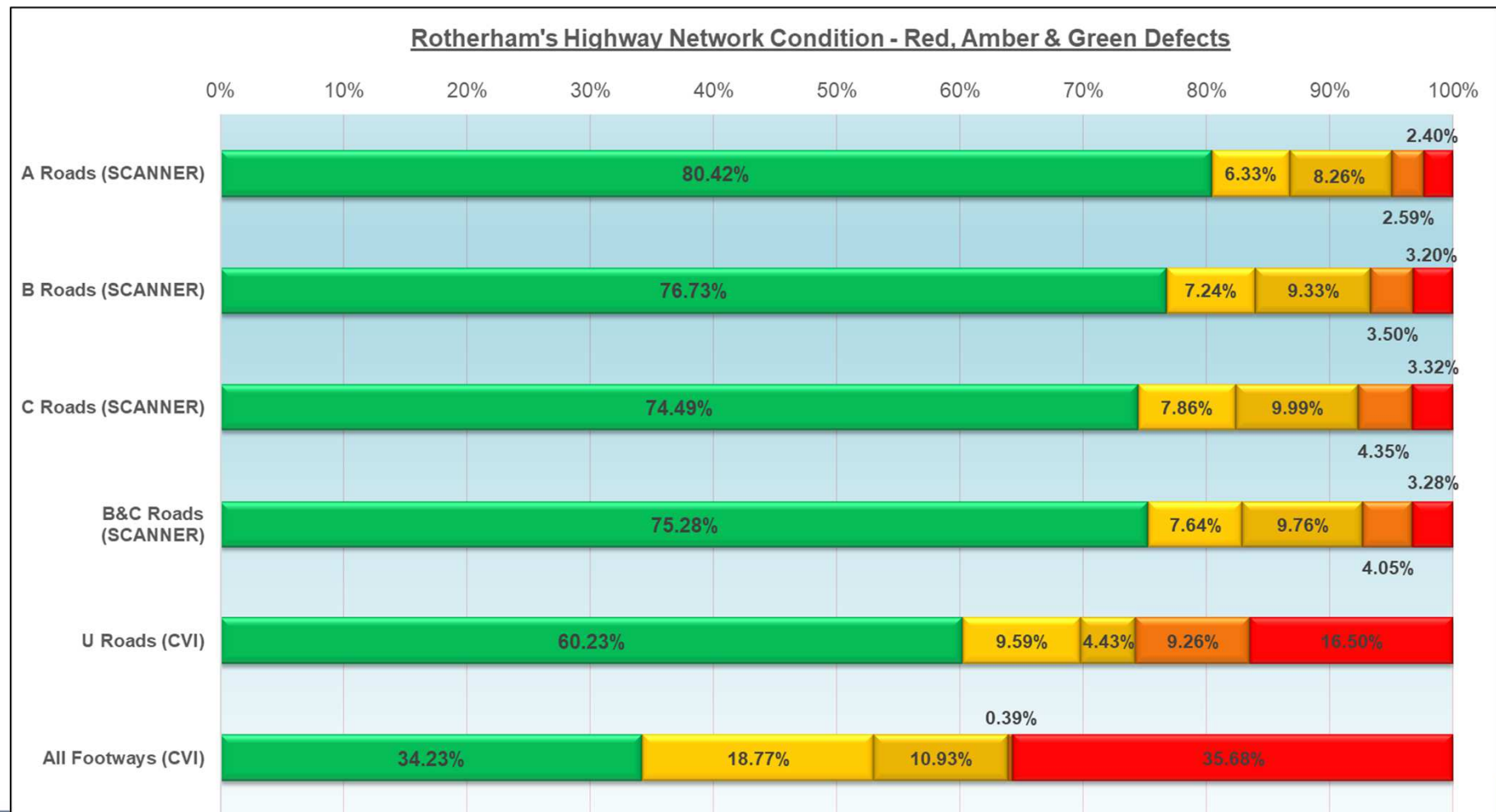
- Started in 2020/21
- Investing £24m over 4 years



# Improvement in Road Condition



# Improvement in Road Condition



# Highway Maintenance Performance Management data

The target to achieve the national average of 17% by 2024, for the condition of the unclassified network (estate roads) will be achieved two years early. This is due to the additional investment Rotherham had made in our roads and good asset management.

The number of highway inspections carried out on time was 96%, exceeding the target of 95%. Comparatively the 2020/21 performance was 93%.

The 90% target to repair actionable defects within the target timescales has been consistently met during 2021/22. Actual performance was 98%, (the 2020/21 performance was 97%)

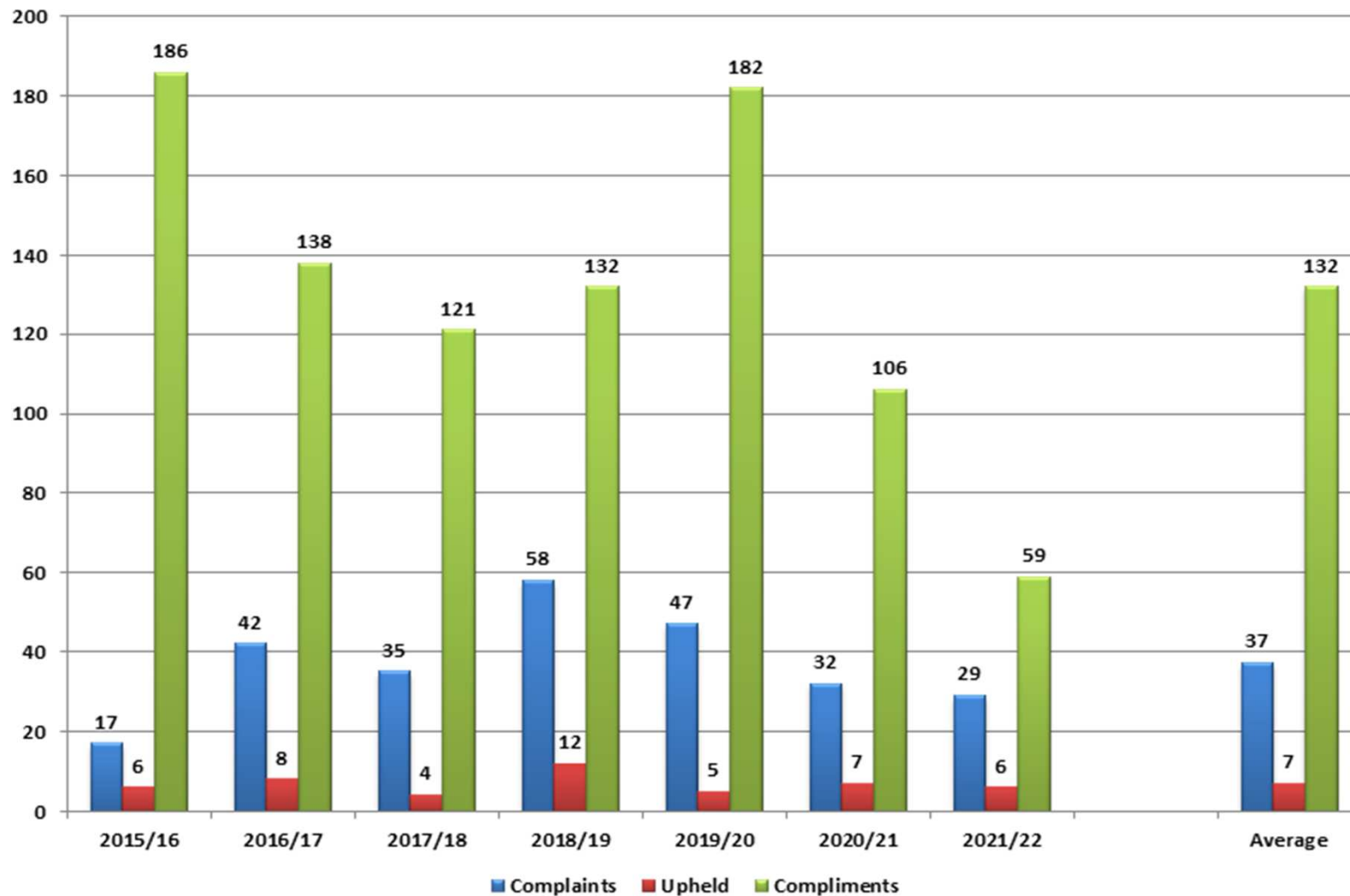
100% of reports regarding missing apparatus covers were made safe within 4 hours of a report being received.

Residents' satisfaction survey results for Highway scheme works carried out on site have been consistently high.

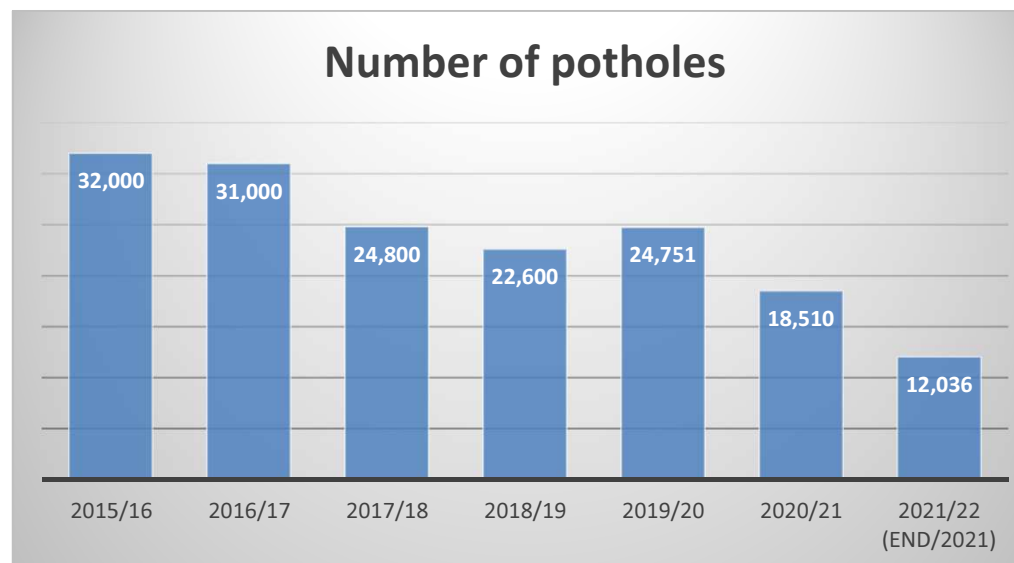
Highway Services							
Levels of Service & Performance							
Indicator Title	Freq.	2020/21 Performance	Qtr. 1 Performance Apr- Jun 21	Qtr. 2 Performance July- Sept- 21	Qtr. 3 Performance Oct - Dec 21	Qtr. 4 Performance Jan- Mar 22	2021/22 Target
Corporate / National Indicators							
The % of the principal roads network in need of repair (SCANNER) R1001	Annual	2%	2%				To achieve National Average - Latest DIT information available is 2018/19 - 3% (lower is better)
The % of the non principal road network in need of repair (SCANNER) R1001	Annual	2%	3%				To achieve National Average- Latest DIT information available is 2018/19 - 6% (lower is better)
The % of unclassified roads in need of repair (CVI)	Annual	19%	18%	18%	17%		To achieve a target below 21% by March 2021. The ultimate target is 17% (national average) by the end of the £24m investment (March 2024)
The % of footways in need of repair (CVI)	Quarterly	37%	36%	36%	36%		To achieve a target of 40% by March 2021. (lower is better)
Management Information							
To ensure any actionable (safety) defects are repaired within the appropriate timescales.	Monthly	97%	99%	98%	98%		90% of actionable defects are completed within target timeframe.
Post works inspections carried out to assess quality of pothole repairs.	Quarterly	91%	94%	92%	91%		90% of repairs are to an acceptable standard
Clear priority/urgent blocked road gullies to prevent flooding problems to properties and public highways.	Quarterly	100%	100%	100%	100%		90% of blocked gullies causing flooding are actioned within 4 hours for properties and severely flooded public highways; 1 working day for flooded highways or at risk of flooding
Response to resident reports of street lighting not working.	Quarterly	94%	94%	95%	94%		90% attendance of street lighting faults within 3 days
To inspect the highway network (Carriageways, Footways and Footpaths) for safety on a cyclic basis and on or before the inspection due date	Monthly	93%	97%	97%	96%		95% of the highway network is inspected before the inspection due date.
Customer satisfaction surveys about recent highway maintenance schemes;	Quarterly						Target over 90%. Average for 1st three quarters for works starting on time is 94%. No further action at this time
Satisfied with pre-start information about the works		91%	95%	95%	100%		
Did the works start on time		84%	96%	97%	86%		
Satisfied with the quality of the work carried out		100%	100%	100%	100%		
Was the site left clean and tidy		100%	97%	97%	100%		
Make safe dangerous overhanging trees/vegetation on highway land.	Monthly	100.00%	100%	100%	100%		Above 90% of overhanging trees are made safe within 24hrs
Trees obstructing the highway are cut back	Monthly	100.00%	100%	100%	100%		Above 90% of overhanging trees are cut back within 5 days
Make safe dangerous overhanging trees/vegetation from private land.	Monthly	100.00%	100%	100%	100%		Above 90% of overhanging trees are made safe within 24hrs
Private trees obstructing the highway are cut back by landowner.	Monthly	100.00%	100%	100%	100%		Above 90% of private trees are cut back by landowner - within 14 days of written notice.
Make safe missing cover e.g. public and private sewers, gas, water or BT apparatus.	Monthly	100.00%	100%	100%	100%		Above 90% of missing covers made safe within 4 hours and informed owners



## Highway Customer Complaints and Compliments



# Annual number of potholes and spend



Year	£ spent on potholes	Number of potholes
2015/16	380,575.45	32,000
2016/17	472,884.06	31,000
2017/18	370,014.19	24,800
2018/19	369,532.85	22,600
2019/20	371,530.85	24,751
2020/21	361,412.22	18,510
2021/22 (to 31/12/2021)	271,932.73	12,036



## Highways Liability Claims Performance 2003/04 to 2021/22

Incident Year	Claims Rec'd	Number On-going	Number Closed	Number Repudiated	Percentage Repudiated	Number Paid	Total Paid (inc. costs)
2003/04	221	0	221	179	80%	42	£200,115
2004/05	189	0	189	161	85%	28	£104,921
2005/06	153	0	153	126	82%	27	£202,400
2006/07	193	0	193	164	85%	29	£101,499
2007/08	206	0	206	182	88%	24	£251,609
2008/09	161	0	161	129	80%	32	£369,061
2009/10	306	0	306	287	94%	19	£203,186
2010/11	368	0	368	336	91%	32	£307,776
2011/12	173	0	173	153	88%	20	£206,614
2012/13	275	0	275	248	90%	27	£298,742
2013/14	233	0	233	204	88%	29	£225,182
2014/15	277	0	277	252	91%	25	£141,438
2015/16	262	0	262	236	90%	26	£636,534
2016/17	121	1	120	108	90%	12	£56,367
2017/18	196	5	191	182	95%	9	£62,574
2018/19	204	0	204	195	96%	9	£50,701
2019/20	295	10	285	257	90%	28	£20,957
2020/21	124	20	104	98	94%	6	£11,565
2021/22	78	65	13	12	92%	1	£80

# *Highway Code 2022 - changes*

Changes introduced in January 2022 to provide clearer guidance for how all road users should respect each others' need for road space.

In summary there are 8 key areas of updated guidance

1. Introduction to the code of a “Hierarchy of road users”
2. People crossing the road at junctions
3. Walking, cycling or riding in shared spaces
4. Positioning in the road when cycling
5. Overtaking when driving or cycling
6. People cycling at junctions
7. People cycling, riding a horse and driving horse-drawn vehicles on roundabouts
8. Parking, charging and leaving vehicles

Further information and details at <https://www.gov.uk/guidance/the-highway-code>

# *Highway Services*

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