

COUNCIL PLAN 2022-25 AND YEAR AHEAD DELIVERY PLAN

Third Progress Report

Period: Quarter 2 2022-2023 performance data
and progress on the Year Ahead Delivery Plan



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I. EXECUTIVE SUMMARY

The [Council Plan](#) is a key document which sets out the Council's vision for the borough and priorities for serving residents and communities. The Plan provides the medium-term basis for targeting resources, informing the budget-setting process and planning cycles, and ensuring that residents can hold the Council to account for delivery.

Four guiding principles run through the Plan, informing the Council's way of working and helping to achieve better outcomes:

Expanding opportunities for all

As we open up new opportunities we will target the most help at those who need it, so no one is left behind.

Recognising and building on our strengths to make positive change

This will involve making the best use of local assets, including building, parks and public spaces, as well as harnessing the knowledge and skills of community groups and local residents.

Working with our communities

To achieve the best outcomes for local people, we recognise the importance of putting them at the heart of everything we do. That means involving local residents in the things that matter to them and making sure we design our services based on input from those who use them.

Focussing on prevention

We know that prevention is better than cure in achieving positive outcomes for our resident. For this reason, we will focus on reducing the risk of problems arising in the first place, and when they do, we will intervene early to prevent them from worsening.

I. EXECUTIVE SUMMARY

Informed by the programme of public and stakeholder engagement, the Council Plan is framed around five themes:



These five themes are underpinned by a cross-cutting strand – ‘One Council’ – which sets out how the Council will operate to achieve the vision.

To ensure delivery of the Council Plan, an annual [Year Ahead Delivery Plan](#) will run until March 2023 and will be reviewed and updated each year thereafter.

This is the second quarterly report to Cabinet, demonstrating the progress made up to the end July 2022.

The report focuses on delivering the 92 priority actions/milestones contained within the Year Ahead Delivery Plan and the 66 headline performance measures that best demonstrate progress in achieving the 26 key outcomes. It also brings together wider information, key facts and intelligence to explain how the Council is working and performing, including timelines and case studies to demonstrate the impact on residents and communities.










Through directorate and service-level business plans the Council carries out wider work to measure performance and quality. This report is intended to provide an overview of the contribution that the Council makes across all its activities to improving Rotherham as a place to live, work and spend time.

2. STATUS DEFINITIONS

Year Ahead Delivery Plan definitions

Not yet due to start	Action not yet scheduled to start.
On track	Action started and on track to be delivered by the original deadline.
Known delays	Action has some risk/delay to delivery or is behind the original schedule by less than three months.
Will not be met	Action will not be/has not been met within three months of the original target date.
Complete	The action is fully complete and/or operational.

Performance measure definitions

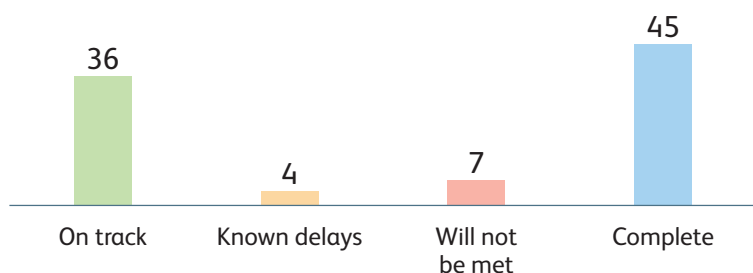
	Performance is on or above target		Performance or numbers have improved.
	Currently performance is not at expected levels. Confidence that the target will be achieved by year-end.		Performance maintained or numbers are the same.
	Performance is not currently on target. High risk that year-end target will not be achieved.		Performance or numbers have declined.
	Target can not be assessed this quarter. (ie Annual measure or awaiting publication of data).		Quarterly direction of travel not applicable.
	Information measure targets not applicable. (ie Volume / Demand measures where 'good' is neither high or low).		

3. OVERVIEW OF PERFORMANCE AND PROGRESS

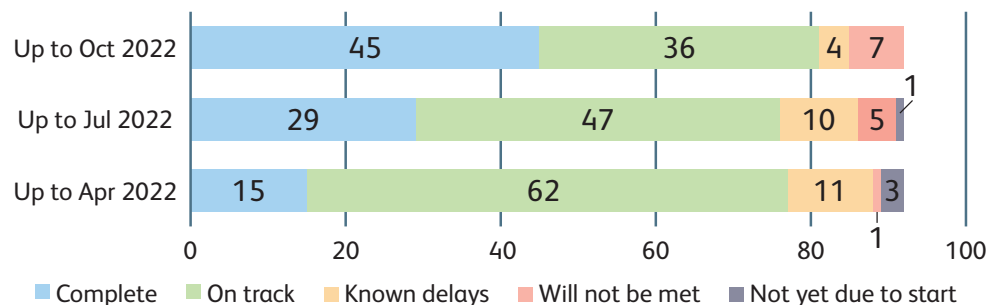
The diagrams below provide details of the overall status in relation to the Council Plan performance measures (where data is available or where targets have been set) and Year Ahead Delivery Plan actions/milestones.

YEAR AHEAD PLAN ACTIONS/MILESTONES

Year Ahead Delivery Plan Actions Status

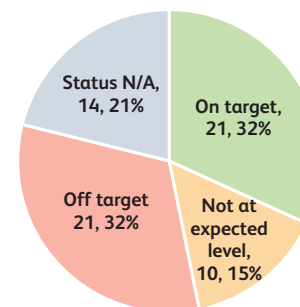


Year Ahead Delivery Plan Trend
(in comparison to last reports)

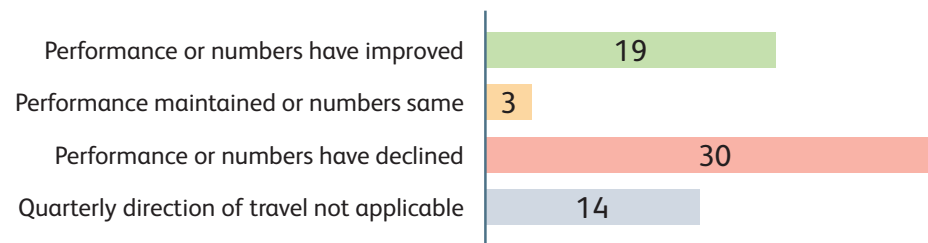


PERFORMANCE MEASURES

Performance Measures Status



Performance Measures Direction of Travel



Of the 30 performance measures on a downward trajectory, five are still on or above the target set, eight are expected to achieve their year-end target and seventeen are off target. Services are reviewing mitigations to improve performance. (The overall totals in the diagrams may differ because the direction of travel is not applicable for all measures)

3. OVERVIEW OF PERFORMANCE AND PROGRESS

EVERY NEIGHBOURHOOD THRIVING - ACHIEVEMENTS AND CHALLENGES

This section seeks to summarise achievements, as well as flag challenges and risks. Those included relate to both the performance measures and the actions/ milestones within the Year Ahead Delivery Plan and further details are available within the main body of the report.

Achievements

Year Ahead Delivery Plan activities



8,815 Rotherham Round-up and 8,665 ward bulletins subscribers.

Rotherham Show – Took place on 3 and 4 September 2022 welcoming more than 60,000 residents and visitors back to Clifton Park.



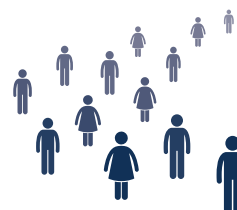
Keppel's Column opened to the public on 10 September 2022 and the restoration was celebrated with a unique art installation and shared oral histories.

Performance measures *(on target and improving)*



48 new volunteering opportunities created for local people via the voluntary and community sector (up to end Quarter 2), against a year-end target of 80 *(higher is better)*.

63.6% of the local 'unclassified' road network classed as 'green status' (do not require repair), against a year-end target of 60% *(higher is better)*.



Number of visits to culture, sport and tourism facilities increased. 2,257,261 as at end Quarter 2, against a year-end target of 3,500,000 *(higher is better)*.

92.3% of customers satisfied with culture, sport and tourism services *(higher is better)*.



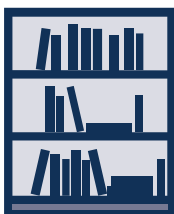
3. OVERVIEW OF PERFORMANCE AND PROGRESS

EVERY NEIGHBOURHOOD THRIVING - ACHIEVEMENTS AND CHALLENGES CONTINUED

This section seeks to summarise achievements, as well as flag challenges and risks. Those included relate to both the performance measures and the actions/ milestones within the Year Ahead Delivery Plan and further details are available within the main body of the report.

Challenges

Year Ahead Delivery Plan activities



Delays to new library at Thurcroft and signing of legal documentation. Revised target date for completion July 2023.

Performance measures (off target and worsening)



Satisfaction with the borough and local area as a place to live (Resident Satisfaction in June 2022) – 57 % very or fairly satisfied with the borough and 76 % very or fairly satisfied with their local area (*higher is better*). Results being reviewed to determine a way forward.

80 Community Protection Notices delivered (up to end Quarter 2), against a year-end target of 350 (*higher is better*). New processes being put in place and staff training delivered to help improve performance.



5.2 % positive outcomes for hate crime investigations, against a year-end target of 20 % (*higher is better*). South Yorkshire Police have embedded a triage process which should ensure consistency and improve outcome rates.

3. OVERVIEW OF PERFORMANCE AND PROGRESS

PEOPLE ARE SAFE, HEALTHY AND LIVE WELL - ACHIEVEMENTS AND CHALLENGES

This section seeks to summarise achievements, as well as flag challenges and risks. Those included relate to both the performance measures and the actions/ milestones within the Year Ahead Delivery Plan and further details are available within the main body of the report.

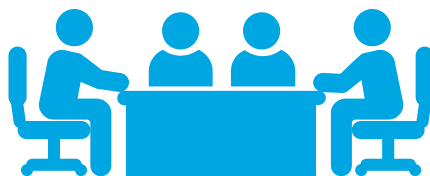
Achievements

Year Ahead Delivery Plan activities



A new Domestic Abuse Outreach Service has commenced on 1 October 2022. It provides a single point of access to support domestic abuse victims at all risk levels.

Consultation on the build of a new in-house day service for people with learning disabilities is complete. Consultation outcomes were shared and approved at Cabinet on 17 October 2022. The design and build programme commenced in November 2022 with the new service expected to be operational from winter 2024.



Performance measures (on target and improving)



98 % of adults involved in a safeguarding enquiry felt their personal outcomes were at least partially met in Quarter 2, against an annual target of 97 % (*higher is better*).

89 households in temporary accommodation, in comparison to 102 in Quarter 1 and against an annual target of 95 (*lower is better*).



3. OVERVIEW OF PERFORMANCE AND PROGRESS

PEOPLE ARE SAFE, HEALTHY AND LIVE WELL - ACHIEVEMENTS AND CHALLENGES CONTINUED

This section seeks to summarise achievements, as well as flag challenges and risks. Those included relate to both the performance measures and the actions/ milestones within the Year Ahead Delivery Plan and further details are available within the main body of the report.

Challenges

Year Ahead Delivery Plan activities



Review of the supported accommodation offer for those with learning disabilities and autism delayed by over three months. Will now be included in wider consultation regarding the future vision for learning disability services, planning for which will be agreed by February 2023.

Review of Rothercard is currently off track. While the review of the current scheme was completed in June 2022, it is now due to go to the working group and then Cabinet for approval in January 2023.



Performance measures (off target and worsening)



76 % households prevented or relieved from homelessness, against a year-end target of 85 % (*higher is better*).

44 % engagement rate with domestic abuse services, against a year-end target of 60 % (*higher is better*).



3. OVERVIEW OF PERFORMANCE AND PROGRESS

EVERY CHILD ABLE TO FULFIL THEIR POTENTIAL – ACHIEVEMENTS AND CHALLENGES

This section seeks to summarise achievements, as well as flag challenges and risks. Those included relate to both the performance measures and the actions/ milestones within the Year Ahead Delivery Plan and further details are available within the main body of the report.

Achievements

Year Ahead Delivery Plan activities



Best Start and Beyond Framework developed and approved at Health and Wellbeing Board in September 2022. Framework developed enabling key health and other services for children (such as the 0-19s Public Health Nursing service) to work more cohesively together.

The Children's Capital of Culture 2025 Programme has provided 57 16-25 young people with paid traineeships, of which 70 % have gone on to gain further jobs or training in the borough.

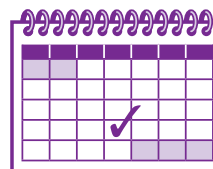


Performance measures (*On target and improving*)



94 % of eligible children accessing their 2-2.5yr health visitor checks, against a year-end target of 93 % (*higher is better*).

87.6 % of two-year-olds taking up an early education place, against an annual target of 80 % (*higher is better*).



17.3 % of social care re-referrals in 12 months, against a year-end target of 22 % (*lower is better*).

409 additional universal youth work sessions delivered (as of end September 2022), against an annual target of 800 (*higher is better*).



3. OVERVIEW OF PERFORMANCE AND PROGRESS

EVERY CHILD ABLE TO FULFIL THEIR POTENTIAL – ACHIEVEMENTS AND CHALLENGES CONTINUED

This section seeks to summarise achievements, as well as flag challenges and risks. Those included relate to both the performance measures and the actions/ milestones within the Year Ahead Delivery Plan and further details are available within the main body of the report.

Challenges

Year Ahead Delivery Plan activities



The Early Help Strategy refresh has been delayed by more than three months. The latest draft was subject to an Improving Lives Select Commission workshop on 21 September 2022. To be agreed by Cabinet early 2023.

Performance measures *(Off target and worsening)*



The Number of Children in Need (rate per 10K population 0-17 as per DfE population) has increased to 418.6 when compared to 373.0 at the end of Q1 *(lower is better)*.

75 % of pupils passed the phonics screening check in year 1 in 2021/22, against an annual target of 76 % *(higher is better)*.



3. OVERVIEW OF PERFORMANCE AND PROGRESS

EXPANDING ECONOMIC OPPORTUNITY - ACHIEVEMENTS AND CHALLENGES

This section seeks to summarise achievements, as well as flag challenges and risks. Those included relate to both the performance measures and the actions/ milestones within the Year Ahead Delivery Plan and further details are available within the main body of the report.

Achievements

Year Ahead Delivery Plan activities



Since December 2021, 488 sessions have taken place across 13 libraries to support job seekers and those looking to undertake further training.

115 people have signed up to the Advance project this year (up to end September). The project offers support to people in work to help them progress and enhance their career prospects.



Six Town Deal business cases submitted to government to carry out ambitious regeneration projects.

Design completed and construction tender packages returned for the leisure developments at Forge Island.



Further local labour agreements applied to the developments at Swinton town centre redevelopment scheme, Churchill House at Eastwood and Callflex Business Park at Golden Smithies Lane to increase chances for people to access local jobs.

Performance measures *(On target and improving)*



Increased number of residents reported feeling “very optimistic” or “fairly optimistic” about the future of Rotherham town centre (27% in 2022, in comparison to 24% in 2021) *(higher is better)*.

43,226 (year to date) engagements with libraries’ services which help people learn, acquire new skills or get a job, against a year-end target of 75,000 *(higher is better)*.



3. OVERVIEW OF PERFORMANCE AND PROGRESS

EXPANDING ECONOMIC OPPORTUNITY – ACHIEVEMENTS AND CHALLENGES CONTINUED

This section seeks to summarise achievements, as well as flag challenges and risks. Those included relate to both the performance measures and the actions/ milestones within the Year Ahead Delivery Plan and further details are available within the main body of the report.

Challenges

Performance measures *(off target and worsening)*



76.8% of working age population who are in work (or actively looking for work) in Rotherham, in comparison to the national average of 78.6% (*higher is better*).



51% of respondents reported feeling “very optimistic” or “fairly optimistic” about the future of Rotherham as a place to live (*higher is better*), in comparison to 57% in 2021.

3. OVERVIEW OF PERFORMANCE AND PROGRESS

A CLEANER, GREENER LOCAL ENVIRONMENT – ACHIEVEMENTS AND CHALLENGES

This section seeks to summarise achievements, as well as flag challenges and risks. Those included relate to both the performance measures and the actions/ milestones within the Year Ahead Delivery Plan and further details are available within the main body of the report.

Achievements

Year Ahead Delivery Plan activities

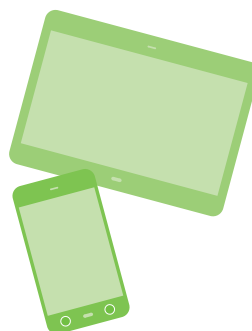


First proposals for masterplans for both Thrybergh and Rother Valley country parks are complete and have been consulted on.

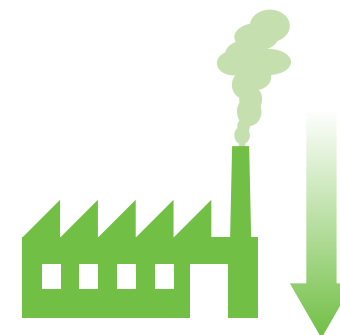


Climate change strategy and action plan has been refreshed and was approved at Cabinet on 17 October 2022, with a commitment made to update the action plan annually.

A new IT system to monitor and assess the environment in local areas to improve street cleansing and grounds maintenance was implemented w/c 24 October 2022 in all grounds and streets zones.



The CO2 emissions report for 2021/22 shows emissions from operational buildings decreasing by 4% to 31 March 2022, contributing to the 18% target.



52 areas of enhanced cleansing have been completed, focusing mainly on the town centre.



Plans are in place to support community resilience in areas at risk of flooding.

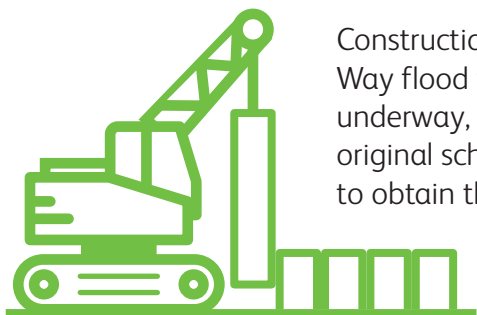
3. OVERVIEW OF PERFORMANCE AND PROGRESS

A CLEANER, GREENER LOCAL ENVIRONMENT – ACHIEVEMENTS AND CHALLENGES CONTINUED

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Challenges

Year Ahead Delivery Plan activities



Construction of Ickles Lock to Centenary Way flood wall and embankment is now fully underway, but remains six months behind its original schedule due to the time taken to obtain third party landowner approvals.

Performance Measures *(off target and worsening)*

Actions taken against enviro-crime have seen a decrease in Quarter 2 figures. The performance is lower than the numbers achieved pre-Covid-19 and the Council Plan target of 2,000 may not be achievable *(higher is better)*.



95 complaints were received about street cleaning, grounds maintenance and waste management in Quarter 2 – more than double the 40 complaints received in Quarter 1, pushing the year to date figure up to 135. The total number of complaints is now projected to exceed the target of less than 190 for the year *(lower is better)*.

3. OVERVIEW OF PERFORMANCE AND PROGRESS

ONE COUNCIL – ACHIEVEMENTS AND CHALLENGES

This section seeks to summarise achievements, as well as flag challenges and risks. Those included relate to both the performance measures and the actions/ milestones within the Year Ahead Delivery Plan and further details are available within the main body of the report.

Achievements

Year Ahead Delivery Plan activities



An updated recruitment brochure, supporting videos and a refreshed summary of staff benefits have been produced.

Directorate level action plans in response to the Employee Opinion Survey are now in place.



Performance measures *(on target and improving)*



Collection of Council Tax and Business Rates remains strong and in the top quartile for metropolitan councils *(higher is better)*.

Challenges

Year Ahead Delivery Plan activities



Refresh of the Rotherham Plan delayed until December 2022.

Performance measures *(off track and worsening)*



Average call wait time has declined in Quarter 2 to 8 minutes 50 seconds, which is significantly worse than the 6-minute target *(lower is better)*.

The results of the most recent residents' satisfaction survey show a marked downturn (from 50 % to 48 %) in views around the Council keeping residents informed and acting on their concerns *(higher is better)*.



4. FINANCE UPDATE

The table below provides details on some of the key areas of the Council's budget 2022/23, indicating how the Council intends to spend its budget against its six core themes.

Themes	Commentary on financial performance of key areas of the budget
EVERY NEIGHBOURHOOD THRIVING	At a local level, villages and town sites are being improved with investment that has started on the ground from the Towns and Villages fund.
	Investment continues to enhance library sites.
	Building on the Council's track record of robust enforcement action across a range of enforcement and regulatory functions, work to enhance capacity and delivery is ongoing through partnership training and engagement. Local events are being programmed, including a domestic abuse event in November 2022.
	Ward Member engagement approach is being developed, via Neighbourhoods Team, to capture local hot-spot areas for nuisance pavement parking and ensure that they meet the scope for inclusion. A procedure for identification of potential sites is to be introduced prior to further engagement on potential schemes beginning Quarter 3 this year as part of our Local Engagement process .

4. FINANCE UPDATE

The table below provides details on some of the key areas of the Council's budget 2022/23, indicating how the Council intends to spend its budget against its six core themes.

PEOPLE ARE SAFE, HEALTHY & LIVE WELL

Alcohol and Drug Services have been successfully retendered with the new contract to start in April 2023.

During 2022/23 additional government funding (£908k) will be invested to support care providers as part of a market sustainability and fair cost of care review.

Continuing to invest in capacity to meet the challenges of the two-hour hospital discharge process post Covid-19 (following the withdrawal of government funding) and working on a 'discharge to assess' model.

Housing Growth – The Council is continuing to develop new homes and acquire properties to increase the supply of affordable homes. This is supported by the HRA business plan which identified funding of £92.3m up to 2025/26. Work is ongoing to update the investment needed based on price increases and refreshed timescales.

Temporary accommodation is a cost pressure for the Housing Service (est. £0.8m 2022/23). Work is ongoing to reduce demand and find alternative accommodation solutions.

The Energy Crisis Support scheme has been extended using £1.4m of the Household Support Fund. This will provide a cash grant of £400 to households that are struggling to meet the cost of their energy bills between October 2022 and March 2023.

CCTV investment has provided operational resources to improve the CCTV service with increased capacity for capturing offences and offenders.

Additional operational resources have been applied in the Planning Service to achieve better enforcement outcomes.

4. FINANCE UPDATE

The table below provides details on some of the key areas of the Council's budget 2022/23, indicating how the Council intends to spend its budget against its six core themes.

EVERY CHILD ABLE TO FULFIL THEIR POTENTIAL

The creation of in-house residential homes continues in 22/23 with the two 'phase three' four bed homes originally scheduled to open in October 22 and April 23. The in-house residential programme has now been revised following Cabinet approval with phase three now being four two-bed children's homes. The directorate is progressing with implementation plans to make these properties operational across the 23/24 financial year.

The Children and Young People's Services placement budget is £37m and is determined based on the number of children supported across the different placement types throughout the year and their unit costs. The overall budget is based on reducing looked after children numbers from 565 to 547. The current number is 541 (as at Quarter 2), with transformation work ongoing to achieve the placement profile and reduce costs.

Supporting early intervention through continued corporate investment in the Early Help Family Group Conference service and an increase in Supporting Families funding from £1m to £1.3m, alongside new Start for Life & Family Hub monies of circa £3.4m over three years.

The Safety Valve Programme/Dedicated Schools Grant (DSG) Management Plan sets out a number of key actions to enable Rotherham to provide education through its annual DSG allocation and as a consequence receive Safety Valve funding to remove the historical DSG deficit. The Management Plan will support service transformation, enable creation of cost-effective education settings in the district through High Needs Capital and support inclusive schools across the district.

Home to School transport has demand pressures linked to growth in Education Health Care plans (EHCPs). Joint work between Regeneration and Environment and Children and Young People's Services is ongoing to maximise transport efficiencies and dampen cost pressures.

4. FINANCE UPDATE

The table below provides details on some of the key areas of the Council's budget 2022/23, indicating how the Council intends to spend its budget against its six core themes.

EXPANDING ECONOMIC OPPORTUNITY	Capital investment in the borough progresses, supported by the Future High Streets Fund, Levelling Up Fund and Towns Deal with matched Council capital resources. This investment will result in a reshaped town centre and changes in our local towns, villages and country parks. A number of strategic acquisitions have been made in the town centre as part of this programme. The agreement with Muse to develop Forge Island has been signed.
	Transport infrastructure investment continues, including the Parkway Widening scheme, which is near completion and highways maintenance through the £24m 2024 Roads Programme.
	Jobs and skills investment is progressing with the building of the Century Business Centre, where work is underway and the contractor is programmed to complete construction and hand over the site in March 2023.
A CLEANER, GREENER LOCAL ENVIRONMENT	Additional revenue investment to improve the environment has benefitted grounds maintenance, street cleansing, wildflower seeding and tree planting.
	Preparing to respond to changes in the national Waste and Resources Policy expected to be announced in 2022.
	Further recognition of the climate emergency is evidenced through an enhanced team dedicated to this area and investment in carbon reduction programmes.
ONE COUNCIL	The Council receives in excess of 200,000 calls a year into its main contact centre. Additional revenue investment to reduce call waiting times and to improve and modernise the way that members of the public can contact the Council will improve the customer experience and provide better value. Ongoing investment in digital technologies will ensure that the Council functions efficiently, effectively, and sustainably.

4. FINANCE UPDATE

2022/23 REVENUE BUDGET INVESTMENTS

The table below provides a progress update on the 2022/23 revenue budget investments approved via Council on the 2 March 2022, as part of the Council's budget and Council Tax Report 2022/23. Whilst these are in the main permanent investments, it is vital that the Council can demonstrate progress on these member priorities.

Investment Reference	Revenue Budget Investment	2022-23 Investment	Expenditure to date	% Spent To Date	Current Forecast Outturn	Variance	Update Commentary
Every Neighbourhood Thriving							
22/23 R&E3	Events & Festivals	118	65	55%	118	0	The additional funding will uplift capacity within the team and support the delivery of Rotherham Show and the annual Christmas Lights event. This year's programme includes: the Queen's Jubilee Celebrations, UEFA Women's Euros and associated Fan Party activity, WOW- Women of the World Festival, Rotherham Show, a return of Bonfire Night at Clifton Park following a two-year hiatus and the annual Christmas Lights Switch On Event.

4. FINANCE UPDATE

Investment Reference	Revenue Budget Investment	2022-23 Investment	Expenditure to date	% Spent To Date	Current Forecast Outturn	Variance	Update Commentary
22/23 R&E7	Libraries Book Fund	50	0	0%	50	0	The service is on track to spend the investment in the book fund. The investment is contributing towards E-Resources covering both non-fiction and fiction. Adult's fiction and non-fiction with a focus on health and well-being books. The additional funding will support projects and events delivered during 2022/23 to encourage people to become library users and reader development. Projects delivered to date include: UEFA Women's Euros, Rotherham Loves Reading and Platinum Jubilee Celebrations. Performance will be monitored via the number of active book borrowers and visits to libraries.
22/23 R&E12	Women's Euro 2022	140	140	100%	154	14	Four successful Euro 2022 events were delivered.
22/23 R&E13	Neighbourhood Road Safety	90	36	40%	62	-28	Work being undertaken by two agency workers, prior to permanent recruitment.
22/23 R&E14	Town Centre Management	70	0	0%	40	-30	Town Centre Manager post now recruited to.

4. FINANCE UPDATE

Investment Reference	Revenue Budget Investment	2022-23 Investment	Expenditure to date	% Spent To Date	Current Forecast Outturn	Variance	Update Commentary
People are Safe, Healthy & Live Well							
22/23 R&E9	CCTV Lead Officer	60	28	47 %	60	0	Post recruited to as part of investment in leading and providing improved CCTV service. This will increase capacity for capturing offences and offenders. Procurement has commenced for a new town centre CCTV system.
22/23 R&E15	Community Coordinator (Countering Extremism)	60	17	28 %	50	-10	Post has been filled. Its primary purpose is to work with communities and partner agencies raising awareness in relation to extremist narratives, which often prey on unrelated community issues to gain popularity and subsequently introduce a harmful element.

4. FINANCE UPDATE

Investment Reference	Revenue Budget Investment	2022-23 Investment	Expenditure to date	% Spent To Date	Current Forecast Outturn	Variance	Update Commentary
22/23 R&E1	Planning Enforcement	44	35	80%	45	1	Temporary resources employed pending permanent recruitment and this additional capacity has helped to stabilise the workload. The number of planning breaches being reported remains high, however the workload has stabilised. Planning enforcement is not a statutory function, but the value of the planning service is diminished if there are no penalties for breaching planning regulations accordingly. In 2021 the enforcement team dealt with 529 cases, compared to 453 cases in 2020.
22/23 R&E4	Licensing Service	150	63	42%	121	-29	Recruitment being undertaken to overcome higher than expected staff turnover in this important regulatory function. Staff are also working proactively with licensees to ensure Council policy is being adhered to.

4. FINANCE UPDATE

Investment Reference	Revenue Budget Investment	2022-23 Investment	Expenditure to date	% Spent To Date	Current Forecast Outturn	Variance	Update Commentary
Every Child able to Fulfil their Potential							
22/23 CYPS1	Expansion of Family Group Conferencing (FGC)	130	43	33 %	130	0	The expansion of FGC took place through temporary investment in 2021/2; the temporary posts are now permanent, and employees are in post. This will lead to a reduction in Looked After Children and more timely decision making (thus reducing social care costs), with children also having a stronger voice.
22/23 CYPS2	Universal Youth Work	180	128	71 %	180	0	Universal Youth Work is a combination of three youth work posts costing £50k and grants to voluntary organisations of £130k. The posts have been established and recruited to and plans are in place to allocate monies to the voluntary sector to develop services further. This additional capacity enables Early Help to work with key agencies and youth work providers to develop and deliver a borough wide, positive activities programme, in a variety of settings. This will provide more Early Help support overall with things to do and places to go, with the added impact of reduction in social care costs.

4. FINANCE UPDATE

Investment Reference	Revenue Budget Investment	2022-23 Investment	Expenditure to date	% Spent To Date	Current Forecast Outturn	Variance	Update Commentary
22/23 CYP3	Development of SEND and inclusion services	200	67	34%	500	300	The recruitment process has taken place and appointments have been made to the vacancies, with interim agency workers currently being utilised until the new employees arrive, creating a cost pressure of £300k. Once in post, they will enable the review, refresh and development of services provided for those children with additional needs or disability. This will include: clarity of offer, more proactive relationship with parents and carers and more timely assessment of EHCPs.
22/23 CYP4	Support for School Uniform Provision	65	43	66%	65	0	The school uniform allocation supports the purchase of uniforms by pupils eligible for free school meals when they enter or transition schools. There has been some difficulty in identifying those eligible when transitioning from Primary School. The funding has been provided to parents through the same mechanism as that used for free school meal vouchers prior to the summer holidays. Funding is assisting those pupils transitioning between schools, ensuring that they have appropriate uniforms.

4. FINANCE UPDATE

Investment Reference	Revenue Budget Investment	2022-23 Investment	Expenditure to date	% Spent To Date	Current Forecast Outturn	Variance	Update Commentary
22/23 CYP55	Additional Social Work Capacity to Support Children at Risk of CCE	144	48	33%	144	0	All four posts have been appointed, providing additional capacity for support. This will enable more support to be provided to children at risk following success of piloting work. This work will include Social Worker intervention complemented by various activities and groups.

Expanding Economic Opportunity

22/23 R&E2	ADVANCE Skills Programme	150	50	33%	84	-66	This investment is providing match funding. Three posts have been recruited to. ADVANCE is a programme which offers bespoke advice and guidance and careers and education information to individuals wanting to progress in their careers, and to employers wanting to develop and support their workforce. Reporting £66k underspend due to grant drawdown.
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4. FINANCE UPDATE

Investment Reference	Revenue Budget Investment	2022-23 Investment	Expenditure to date	% Spent To Date	Current Forecast Outturn	Variance	Update Commentary
A Cleaner, Greener Local Environment							
22/23 R&E5	Pilot Pollinator Friendly Approaches (Wild Flowers)	42	4	10%	42	0	Moved from 13 wildflower sites to 25 across the borough, resulting in 15,000m2 pollinator friendly wildflower areas.
22/23 R&E6	Tree Planting – Engagement Programme	50	27	54%	50	0	Officer supporting the capital programme in place to plant a minimum of 500 trees per annum. Programme delivery on track.
22/23 R&E8	Climate Emergency Delivery Team	155	6	4%	78	-77	The investment is for three posts. Following a recruitment exercise all 3 officers are now in post. The purpose of the Climate Emergency Delivery Team is to oversee the Corporate Climate Change Action Plan and seek to deliver the Council's Net Zero 30 and Net Zero 40 ambitions, part of which is through a corporate reduction in carbon emissions and other mitigation measures.
22/23 R&E10	Enhanced grounds maintenance and street cleaning	493	288	58%	493	0	Three officers remain in post to complete this work from the 17 recruited. All seasonal staff have moved to full time jobs – 41 in total.
22/23 R&E11	Tree Service Casework	100	35	35%	100	0	Plan in place to deliver casework improvements relating to neighbourhood trees.

4. FINANCE UPDATE

Investment Reference	Revenue Budget Investment	2022-23 Investment	Expenditure to date	% Spent To Date	Current Forecast Outturn	Variance	Update Commentary
One Council							
22/23 FCS1	Additional Call Handling	122	33	27 %	86	-36	The temporary staff initially employed to carry out the work have been successful in applying for permanent posts in the service. Recruitment is underway to backfill the new posts.
22/23 FCS2	Customer and Digital	109	31	28 %	76	-33	Posts not filled until July 2022 resulting in an underspend being reported for the current financial year.
Total Investment Proposals		2,722	1,187	44%	2,728	6	

5. TIMELINE OF KEY ACHIEVEMENTS AND ACTIVITIES

July to October 2022

Every neighbourhood thriving			People are safe, healthy and live well			Every child able to fulfil their potential			Expanding economic opportunity			A cleaner, greener local environment			One Council																																
Women’s Euros - programme of cultural events took place alongside the four matches and Women of the World Festival in July 2022.			Plans for new homes on Council owned sites at Harthill and Canklow approved for 2022/23 as part of an additional £92m investment for housing growth.			Residents asked to provide feedback about healthy lifestyle services available in Rotherham.			Survey launched to help shape the future of the borough’s Homelessness Prevention and Rough Sleeper Strategy.			Keppel’s Column opened to the public. Restoration was celebrated with a unique art installation and shared oral histories.			The Fun Palace Ambassador, funded by the National Lottery, worked with communities and partners, attracting over 800 people. 13 venues provided spaces for communities to share and showcase their skills.			New lighting installed in Clifton Park to help residents feel safe.																													
Enhanced alcohol and drug misuse services approved.			Additional financial agreed to support families, pensioners and care leavers with hardship caused by the cost-of-living crisis.			Over 108,000 Council Tax energy rebates (£150) made to eligible households.			Work started on a new £4.5 million state-of-the-art facility to replace the upper school buildings at Newman School. The school specialises in provision for children and young people with a range of learning difficulties and complex medical needs.			Best Start and Beyond framework approved at Health and Wellbeing Board.			Be the One suicide prevention video launched.			Campaign launched as part of ‘Rotherham Loves Reading’ to encourage residents to boost their mental health and wellbeing by taking 10 minutes per day to read something of their choice.			Enabling works commenced for the new Forge Island footbridge.																										
Social Value event held with key partners, aiming to help organisations learn more about social value and the benefits.			Healthy Holidays summer activities programme began offering free activities to keep children and young people occupied during the long holiday.			97.7 % of students achieved A level pass grades of A* to E (or equivalent), in line with the pre-pandemic national average in 2019.			Rotherham Show took place, welcoming more than 60,000 residents to Clifton Park.			Staff representation networks to ensure equality of opportunity.			Youth Cabinet’s 2022/23 manifesto launch.			Children celebrated completing the Summer Reading Challenge. The challenge was completed by 740 children.			New pumping station and drain to remove any surface water caused by heavy rainfall and discharge it into the River Don completed.																										
£2m plan to improve local road safety approved.			Housing Strategy approved setting out the priorities and vision for housing over the next three years.						New Safer Rotherham Partnership Plan for 2022-2025 agreed by Cabinet.			Visitors at Rother Valley Country Park participated in engagement sessions to discuss the future plans and improvements.			New IT System implemented to enable improvements in grounds maintenance and street cleansing.																																
2022																																															
JULY						AUGUST						SEPTEMBER						OCTOBER																													
Forge Island footbridge removed for recycling locally, clearing the way for a new footbridge as part of the wider development.						Awareness raising about private fostering.						25 ward plans produced and published informed by local communities.						Visitors at Thrybergh Country Park participated in engagement sessions to discuss the future plans and improvements.						Six Town Deal business cases submitted to government to carry out ambitious regeneration projects.						Design completed and construction tender packages returned for the leisure developments at Forge Island.						Conway Crescent, operated by the Council, rated as ‘good’ by the Care Quality Commission (CQC). Specialises in caring for people on a short-term basis, to enable carers to have a respite break.						Cabinet agreed increase in fees and allowances paid to foster carers.					
The Council named as the most improved council in the country at the Local Government Chronicle (LGC) Awards 2022.						First scheme of the £4m Towns and Villages Fund programme completed, linking two well-used green spaces: Greasbrough Park and Recreation Ground.						Children’s services provided by the Council rated as ‘good’ across the board by Ofsted (published 12 August 2022).						Rotherham’s first ‘adopt a tree’ scheme launched in Brinsworth.						Details of South Yorkshire’s new innovative experience ‘Skill City’ unveiled by business leaders. It aims to inspire and inform children, young people and adults about the world of work and careers.						Businesses invited to bid for Rotherham markets tender.						Climate Change Action Plan refreshed and approved.											
Anti-Social Behaviour (ASB) Awareness Week – delivered various initiatives in Rotherham East Ward and Maltby.						Discovery Day at Thrybergh Country Park for people to find out what the park has to offer.						Forge Island Flood Barrier operational.						Successful skip day in Aston and Woodsetts Ward for local residents to get rid of unwanted items.						Four new food brands signed lease contracts on Rotherham’s Forge Island development, bringing a taste of the exotic to the town centre.						The Council gained ‘Exemplar’ status for tenant engagement from Tpas.																	
Summer Reading Challenge launched with the theme of Gadeteers, focussing on the discovery of science and innovation.						BDR (Barnsley, Doncaster and Rotherham) Waste Partnership consultation to find out what people think of the household waste recycling service.						66.8 % of students achieved grade 4 (pass) or better in both GCSE English and Maths, with 45.6 % achieving grades 5 or better. Both English and Maths grades were above the national average.												Consultation on additional guidance to support the Local Plan, which provides details of where new housing and employment sites are located and can be built.						Cabinet approved plans for new £2.1m day centre in Canklow to provide opportunities for people with high support needs.																	

6.I THEME I – EVERY NEIGHBOURHOOD THRIVING

Our vision for Rotherham is for every neighbourhood to be a thriving neighbourhood, where people are able to work together to achieve a good quality of life.

Outcomes – our ambition	How we will get there
<ul style="list-style-type: none">• Work with communities on the things that matter to them• Residents, organisations and businesses use their skills and resources to help others• Neighbourhoods are welcoming and safe• Local people have access to libraries, cultural activities, parks and green spaces• Local towns and villages are improved.	<ul style="list-style-type: none">• Continue to drive local priority setting and activity through ward plans and devolved budgets, with councillors, residents and partner organisations working together• Work with Rotherham’s voluntary and community sector to support and facilitate local networks and groups• Further expand and promote a range of volunteering opportunities• Invest in and develop our library services as neighbourhood hubs, promoting access to books, computers and community events• Work alongside our partners to ensure Rotherham is a safe, inclusive and welcoming place for local people, including responding effectively to community safety issues such as anti-social behaviour and hate crime• Deliver improvements to local towns and villages• Bring our communities together through a range of enjoyable activities, cultural and social events, which inspire hope and pride in Rotherham.

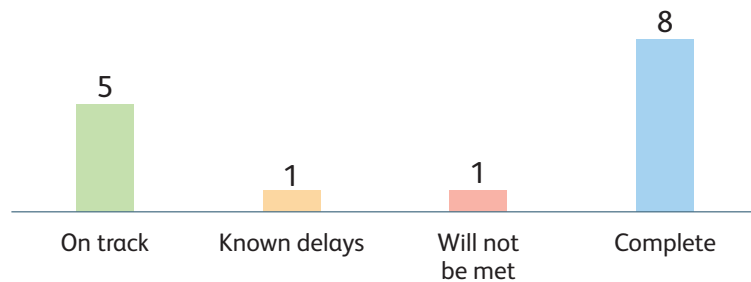
6.I THEME I – EVERY NEIGHBOURHOOD THRIVING

HEADLINES – EVIDENCING OUR PROGRESS

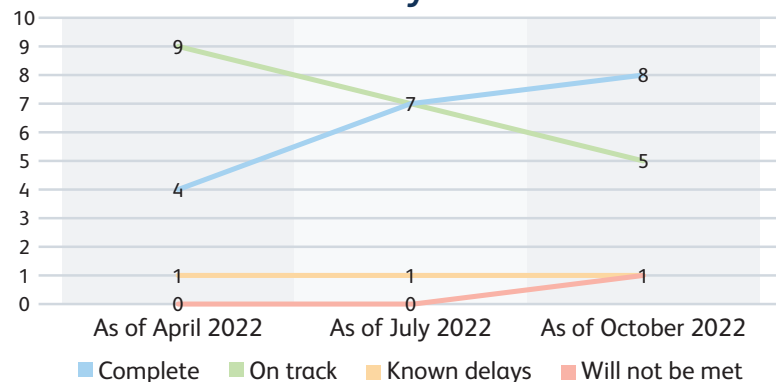
To provide evidence of delivery of the outcomes and commitments within this theme, there are 15 headline performance measures in the Council Plan and 15 priority actions/milestones contained within the Year Ahead Plan Delivery Plan. The diagrams below provide an overview of performance and progress.

YEAR AHEAD ACTIONS AND MILESTONES

Year Ahead Delivery Plan Actions Status

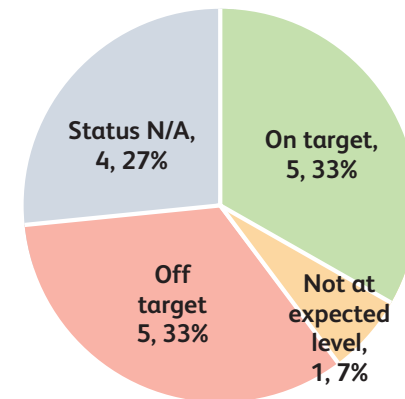


Year Ahead Delivery Plan Action Trend

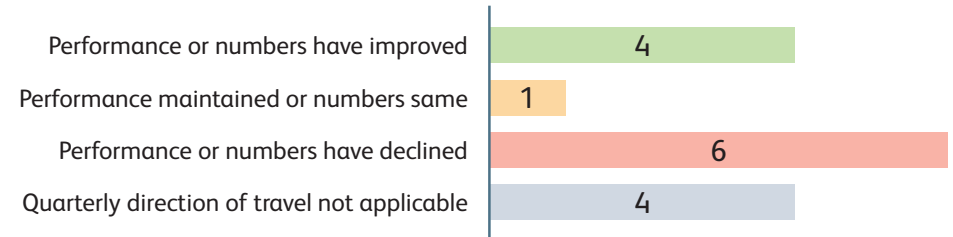


PERFORMANCE MEASURES

Performance Measures Status



Performance Measures Direction of Travel



6.I THEME I – EVERY NEIGHBOURHOOD THRIVING

NARRATIVE – THE BIGGER PICTURE

The “Every Neighbourhood Thriving” theme is focused on working with local people to achieve a good quality of life. This includes working with communities to find solutions to local issues and build on the heritage and assets available. The theme also aims to create vibrant communities in which people feel happy, safe and proud. This will be achieved by making it easier for people to get involved in the local community, working closely with partners and local voluntary and community groups, enhancing town and village centres, green spaces and libraries, and tackling community issues.

The Council is committed to improving community safety. A new Safer Rotherham Partnership Plan for 2022-2025 was agreed by Cabinet in September 2022 and includes a priority focussed on creating safer and stronger communities. During 2022-23, 315 Community Protection Warnings and 80 Community Protection Notices have been issued – a result of partnership working between South Yorkshire Police and the Council’s community protection, environmental health and housing teams. Enhanced processes and staff training should help to increase the number issued.

In relation to public perceptions of community safety, in the latest resident survey in June 2022 87 % of respondents said they felt ‘very safe’ or ‘fairly safe’ during the day, with only 56 % feeling very or fairly safe when outside after dark. At the end of Quarter 2 there were 5.2 % positive hate crime outcomes against a year-end target of 20 %. South Yorkshire Police have embedded a hate crime triage process to ensure a consistent approach to investigations and help improve outcome rates.

Implementation of road safety measures, including 20mph zones, will be informed by a review of the existing 20mph policy, which will ensure alignment with Active Travel standards, Department for Transport guidance

and the Rotherham Cycling Strategy. Work is also currently underway to identify local hot-spot areas for nuisance pavement parking, so that appropriate action can be taken. Engagement on potential schemes will take place during Quarter 3 2022-23. Alongside this, the Council is committed to improving roads through the £24m 2024 roads programme. During Quarter 2, a further 15 of the 170 unclassified roads were repaired, meaning that 63.6 % of the local ‘unclassified’ road network is classed as ‘green status’ (do not require repair).

Also in this theme, there is a focus on delivering a range of cultural events and activities for local people to enjoy. In September 2022, the Rotherham Show took place, welcoming more than 60,000 residents and visitors to Clifton Park. The Summer Reading Challenge, launched in July 2022, was aimed at children aged 4-11 who were encouraged to visit Rotherham libraries to meet the gadgeteers and get involved in a science and innovation themed challenge. 740 children completed the challenge and 51 different science and innovation themed activities took place across 15 libraries. A total of 60 schools engaged in the challenge and a celebration event took place at Magna Science Park on 2 October 2022, attended by 1,255 children/family members. See case study below. Furthermore, through the Lottery-funded Fun Palace Ambassador campaign, work has taken place with communities and partners to provide opportunities for people to showcase their skills and interests. Thirteen venues across the borough (libraries, the museum and Sense day centre) provided spaces for communities, with free workshops and a Fun Palace for people with disabilities. The events attracted over 800 people in total.

The restoration of Keppel’s Column is now complete and the opening in September 2022 was celebrated with a unique art installation and shared oral

6.I THEME I – EVERY NEIGHBOURHOOD THRIVING

histories. As a result of the restoration, the column has now been removed from Historic England’s national ‘Heritage at Risk’ register.

Finally, the Council’s Towns and Villages Fund programme has now delivered two projects and works are currently in progress at another two sites. The most recent project to be completed was in Hellaby and Maltby West ward, improving parking provision, public realm, and green space at Laburnum Parade shopping precinct. A further scheme started in November 2022 as part of the £4 million programme, delivering 23 projects to restore pride in the borough’s towns and villages over the next two years. See case study below.

6.I THEME I – EVERY NEIGHBOURHOOD THRIVING

YEAR AHEAD DELIVERY PLAN TRACKER

Every Neighbourhood Thriving					
Ref	Outcome	Activity	Timescales for delivery	Status	Rationale for status
1.1	Work with communities on the things that matter to them	Produce ward plans with ward priorities informed by local communities.	June 2022	Complete	Ward members considered their priorities throughout June 2022 and refreshed priorities were published early July 2022.
1.2		Increase the number of subscribers for the ward bulletins to 9,000 (25 % increase).	Ongoing – March 2023	On track	The number of subscribers has continued to increase – there were 8,665 as of mid-October 2022.
1.3		Increase the number of subscribers for the new ‘Rotherham Round up’ borough wide email to 9,000.	Ongoing – March 2023	On track	The number of subscribers has continued to increase, and it is likely the target number will be exceeded. As of mid-October 2022, there were 8,815 subscribers.
1.4		Evaluate the Controlling Migration Fund programme.	November 2022	Complete	The evaluation has been completed and was submitted to DLUHC by end April 2022.
1.5	Residents, organisations and businesses use their skills and resources to help others	Work with VAR to establish 80 new volunteering opportunities across voluntary and community organisations.	March 2022 SLA in place until March 2024, targets reviewed annually	Complete	From April 2021 to March 2022 VAR created 101 new volunteering opportunities, exceeding the target of 80. The number of new volunteering opportunities created continues to be monitored and the target for 2022-23 remains at 80, see performance measure NE02b below.

6.I THEME I – EVERY NEIGHBOURHOOD THRIVING

1.6	Neighbourhoods are welcoming and safe	Improve enforcement outcomes by making greater use of legal powers. This means issuing more than 350 community protection notices.	Revised date: March 2023	Known delays	<p>Target date revised as 350 community protection notices (CPNs) is the year-end target.</p> <p>Capacity enhanced, following restructure and recruitment and – since October 2022 – additional support being provided via out of hours service.</p> <p>315 community protection warnings (CPWs) and 80 CPNs delivered, year to date, by community protection and environmental health, housing, and SYP. In addition, a range of statutory notices have been issued relating to public health issues or statutory nuisances with over 150 notices served year to date.</p> <p>Note – a CPN can only be served once a CPW has been issued and not complied with.</p>
1.7		Develop interventions that seek to reduce hate crime and improve community safety by tackling harmful narratives, including via the ‘Who is your neighbour’ and Remedi projects.	May 2022	Complete	<p>The Who Is Your Neighbour project, a partnership project with (and funded by) the Local Government Association, has concluded and an evaluation report received.</p> <p>Projects restarted for 2022-23 include the successful ‘Step Up, Beat Hate’ programme for the third year.</p> <p>Remedi have also commenced delivery of their restorative hate crime project.</p>

6.I THEME I – EVERY NEIGHBOURHOOD THRIVING

1.8		Design and implement new neighbourhood road safety measures, including 20mph zones.	March 2023	On track	Ward priority and local engagement approach being taken. Areas submitted by Members have been prioritised into two phases for delivery. Local ward-based engagement planned for autumn, with advanced proposals being developed from October 2022. A review of the Council's existing 20mph policy is currently being undertaken to ensure it aligns with the latest Active Travel standards, Department for Transport guidance and the Rotherham Cycling Strategy.
1.9		Repair an estimated 595 estate roads (137.7km) (between April 2020- March 23) through the 2024 roads programme.	Ongoing – March 2023	On track	<p>Delivered 85km of repairs to 375 locations on the unclassified network (estate type roads) in the first two years. A further 39 km of repairs to 170 locations will be delivered in the 2022/23 financial year (3rd year).</p> <p>Repaired 24 of the 170 unclassified roads in Quarter 1 and 15 unclassified roads in Quarter 2. The delivery of the unclassified programme is not equally proportioned across the calendar year and many estate roads will be repaired in Quarter 3 and Quarter 4. The total number of estate roads which will have been repaired by 31 March 2023 is 545.</p>

6.I THEME I – EVERY NEIGHBOURHOOD THRIVING

1.10		Work with Councillors to identify hot-spot areas for nuisance pavement parking and develop plans to prevent nuisance pavement parking, including parking restrictions.	March 2023	On track	<p>Ward Member engagement approach being developed, via Neighbourhoods Team, to capture local hot-spot areas and ensure that they meet the scope for inclusion.</p> <p>A procedure for identification of potential sites is to be introduced prior to further engagement on potential schemes beginning Quarter 3 2022-23 as part of local engagement process referred to in 1.8.</p> <p>Some projects progressing through the Towns and Villages Fund, where projects are being co-produced with communities through Members, also include improvements to parking provision to alleviate issues.</p>
1.11	Local people have access to libraries, cultural activities, parks and green spaces	Complete the new library at Thurcroft.	December 2022	Will not be met	<p>Plans completed and planning permission and building regulations have been granted.</p> <p>The tender process for the building works is complete and can be awarded once the legal documents are signed.</p> <p>It is planned for the project to be completed in July 2023.</p>

6.I THEME I – EVERY NEIGHBOURHOOD THRIVING

1.12		<p>Hold cultural and sporting events across Rotherham to appeal to a range of ages and backgrounds, including:</p> <ul style="list-style-type: none"> • Women's Euro 2022 • Rotherham Show • Rotherham 10k • Summer Reading Challenge • Fun palaces. 	<p>Jan – Jul 2022 Sept 2022 May 2022 September 2022 October 2022</p>	Complete	<p>The following events have now been held:</p> <ul style="list-style-type: none"> • Rotherham 10k – took place on 15 May 2022. 460 adult runners and 240 young runners took part in the event, which drew approximately 1,000 spectators. • Queen's Platinum Jubilee Celebrations – 25 community groups supported to host local celebrations with a 'Garden Party Big Lunch' held at Clifton Park, attended by an estimated 2,000 people. All 15 libraries took part in a variety of activities to celebrate the Jubilee. • Women's Euros – hosted 4 fan parties and the WOW (Women of the World) Festival took place at Clifton Park. The total attendance across the Fan Parties and WOW Festival was 32,417. • Rotherham Show – took place on 3-4 Sept 2022 and welcomed more than 60,000 residents and visitors back to Clifton Park. • Summer Reading Challenge – completed by 740 children. 51 different science and innovation themed activities took place across the 15 libraries. A total of 60 schools engaged in the challenge (face to face or digitally). Celebration event took place at Magna Science Park on the 2 October, attended by 1,255 children/family members (344 finishers with 911 family members. See case study below. • Fun Palace Ambassador campaign, funded by the National Lottery – work has taken place with communities and partners to provide opportunities for people to showcase their skills and interests. 13 venues across the borough provided spaces for communities, and celebrations took place in September and October 2022. In total, the events attracted over 800 people.
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6.I THEME I – EVERY NEIGHBOURHOOD THRIVING

1.13		Complete restoration of the grade II listed site Keppel's Column.	October 2021 – May 2022	Complete	Restoration works complete, celebrated with a unique art installation and shared oral histories. The column was opened to the public on 10 September 2022 and Keppel's Column has now been removed from Historic England's national 'Heritage at Risk' register.
1.14		Complete feasibility study for a new Rotherham Theatre.	October 2021 – April 2022	Complete	Worked with HLM Architects to complete the feasibility study to explore options for a new Centre for Performing Arts in a more central location.
1.15	Local towns and villages are improved	Create a plan of developments across the borough to maximise the impact of the Towns and Villages fund.	October 2021 – April 2022	Complete	Phase 1 plans approved by Cabinet are progressing, with two schemes completed, two schemes on site, and an additional scheme started in November 2022. Work will then begin on delivering Phase 2 projects from January 2023, with design work and community consultation currently occurring. See case study below.

Every Neighbourhood Thriving

Outcomes

- Work with communities on the things that matter to them
- Residents, organisations and businesses use their skills and resources to help others
- Neighbourhoods are welcoming and safe
- Local people have access to libraries, cultural activities, parks and green spaces
- Improved local towns and villages are improved

Ref	Key Performance Indicators	LEAD SERVICE	LEAD OFFICER	Good is?	Qtrly or Annual?	2021/22 (Yr End)	2022/23				Direction of travel	Progress against target	Notes
							QTR 1 (Apr-Jun)	QTR 2 (Jul-Sep)	Yr to Date	TARGET			
NE01a	Satisfaction with the borough and local area: a) Proportion of public satisfied with Rotherham Borough as a place to live	ACEX - Comms. & Marketing	Chris Burton	High	A	62.0%	Not Available	57.0%	57.0%	>62%	↓	✗	57% (June 2022) very or fairly satisfied. This was below the average across all of the previous surveys (61%) There has been considerable fluctuation between surveys and the variation differs from satisfaction in the local area as a place to live.
NE01b	Satisfaction with the borough and local area: b) Proportion of the public satisfied with their local area as a place to live	ACEX - Comms. & Marketing	Chris Burton	High	A	80.0%	Not Available	76.0%	76.0%	Equal to or >80%	↓	✗	76% (June 2022) very or fairly satisfied. The national average is 81% and this measure has remained high and fairly stable since the first satisfaction survey in June 2015. Across the twelve surveys, the average level of satisfaction has been 80% and no previous survey result has varied from this by more than five per cent.
NE02a	Volunteering: a) Number of staff involved in the council employee volunteer scheme to support local communities	ACEX - HR	Lee Mann	High	Q	Not Available	Not Available	Not available	Not Available	baseline needed - tbc	◆	△	Data not yet available.
NE02b	Volunteering: b) Number of new volunteering opportunities for local people via the voluntary and community sector	ACEX - Policy, Perf & Intell.	Fiona Boden	High	Q	101	23	25	48	80	↑	✓	23 new volunteering opportunities created in Quarter 1 and 25 created in Quart 2. On track to achieve year-end target. DoT upwards in comparison to Quarter 1.
NE03a	Anti-social behaviour a) Number of community protection notices issued (anti-social behaviour, waste and noise)	RE - Comm. Safety & Street Scene	Sam Barstow	High	Q	205	42	38	80	>350	↓	✗	This measures Community Protection Notices (waste, noise and ASB) ASB & Policing Act 2014 issued by the Community Protection Unit, (CPU). The total for Q2, is 38. DoT is downwards as it's 4 less CPN's issued than in Q1 22-23 . Although a considerable increase in numbers will be required to achieve the yearly target of 350, the service is confident that changes to processes and staff training will make this target achievable.
NE03b	Anti-Social behaviour b) Public perception of anti-social behavior (via the ‘Your Voice Counts’ quality survey)	RE - Comm. Safety & Street Scene	Sam Barstow	Low	Q	42.0%	45.0%	48.0%	48.0%	<43%	↓	●	Your Voice Counts Survey is conducted quarterly by South Yorkshire Police. Quarterly average for South Yorkshire Neighbouring authorities are, Barnsley 51%, Doncaster 47%, Sheffield 46%. Although the % has increased slightly for Q2, the percentage of people who thought ASB was a big problem in their area has remained stable from the previous quarter (based on the sample size and take-up of the survey). Barnsley and Sheffield have seen quite a large increase compartively this quarter.
NE04a	Hate crime: a) Number of hate crime incidents	RE - Comm. Safety & Street Scene	Sam Barstow	Neither High/Low	Q	837	234	214	448	No target	◆	ℹ	Q2 breakdown is 189 Crimes and 25 Non-crimes. YTD breakdown is 403 Crimes and 45 Non-crimes.
NE04b	Proportion of positive outcomes to hate crime investigations	RE - Comm. Safety & Street Scene	Sam Barstow	High	Q	12.8%	9.8%	5.2%	5.2%	20%	↓	✗	% of positive outcomes to Hate Crime investigations continues to record increasingly low with 5.2% in Q2. Looking at historical data back to Q1 20-21 ths is the lowest recorded figure. This measure includes both Completed and Ongoing Investigations. The Quarter 2 total solely for Completed Investigations is 8.4%. These figures are subject to change and verification by South Yorkshire Police Data Analysts. SYP have noted that the “action taken” outcomes are affected by 43% of cases that had no suspect identified and in 25% of cases, the victim withdrew from the investigation process. Also in 9% of cases, suspects were dealt with by interventions by partner agencies which is not included in the Police ‘Action Taken’ outcomes but is in effect a positive action. SYP, at district level, have embedded a Hate crime triage process which directs officers to submit Hate crimes for finalising through the SNS (Safer Neighbourhood Service) for triage. This is gaining some traction and this should lead to a consistent approach to SYP investigation process and should in turn lead to an improvement in outcome rates.

Ref	Key Performance Indicators	LEAD SERVICE	LEAD OFFICER	Good is?	Qtrly or Annual?	2021/22 (Yr End)	2022/23				Direction of travel	Progress against target	Notes
							QTR 1 (Apr-Jun)	QTR 2 (Jul-Sep)	Yr to Date	TARGET			
NE05a	Proportion of the local "classified" road network classed as 'green status' (do not require repair)	RE - Comm. Safety & Street Scene	Sam Barstow	High	A	80.4%				81%	◆	△	The Q2 position on this measure remains consistent from previous quarter with 80.4% and the Council Plan Target is 81% so confident that throughout the year the target will be achievable.
NE05b	Proportion of the local "non-principal" road network classed as 'green status' (do not require repair)	RE - Comm. Safety & Street Scene	Sam Barstow	High	A	75.3%				79%	◆	△	The Q2 position on this measure remains consistent from previous quarter with 75.3% and the Council Plan Target is 79% so confident that throughout the year the target will be achievable.
NE05c	Proportion of the local "unclassified" road network classed as 'green status' (do not require repair)	RE - Comm. Safety & Street Scene	Sam Barstow	High	Q	61.6%	62.9%	63.6%	63.6%	60%	↑	✓	The highways section has achieved a better than national average outturn for unclassified road network condition in 2021-22. The Q2 position on this measure is 63.6% and the Council Plan target is 60% so already exceeding the expected outcome.
NE06a	Perceptions of feeling safe: a) Proportion of public that feel safe when outside in their local area during the day	RE - Comm. Safety & Street Scene	Sam Barstow	High	A	90.0%	Not Available	87.0%	87.0%	>90%	↓	✗	Data obtained from results of Residents Survey (June 2022). 87% of respondents said they felt 'very safe' or 'fairly safe' during the day when outside their local area which is lower than the figures observed nationally at 95% and 3% lower than previous response in 2021.
NE06b	Perceptions of feeling safe: b) Proportion of public that feel safe when outside in their local area after dark	RE - Comm. Safety & Street Scene	Sam Barstow	High	A	56.0%	Not Available	56.0%	56.0%	>56%	→	✓	Data obtained from results of Residents Survey (June 2022). Currently static with the year end position for this measure for 21/22 and the current Council Plan Target however this is significantly lower than the figures observed nationally (76%) and is lower than the average for the previous seven surveys (59%).
NE07a	Number of visits to culture, sport and tourism facilities (all population - cumulative)	RE - Culture,Sport & Tourism	Polly Hamilton	High	Q	3,023,352	1,020,736	1,237,427	2,258,163	3,500,000	↑	✓	There were 276,443 more visitors to CST Facilities in Q2 when compared, (seasonal comparison), with Q2 21-22, however it should be noted that the figure for Q2 includes an estimated figure for Clifton Park due to a fault with the people counters. Estimate based on a comparison of car parking income over the period July to September in 21-22 and 22-23. The measure is on track to achieve its target by year end.
NE07b	Customer satisfaction with culture, sport and tourism services	RE - Culture,Sport & Tourism	Polly Hamilton	High	Q	91.6%	91.4%	92.3%	91.8%	>90% across all services	↑	✓	Comprising an amalgamated average of the following service areas: Libraries 99.26% Heritage 92.00% Sports and Leisure 87.77% Parks and Green Spaces 90%

6.I THEME I – EVERY NEIGHBOURHOOD THRIVING

CASE STUDY

Summer Reading Challenge

The Summer Reading Challenge was an initiative developed by the Reading Agency, which is delivered in partnership with public libraries.

The challenge invited children aged 4–11 to read six or more library books over summer 2022. There were stickers and other rewards for every book read, with a medal and certificate for every child who completed the challenge. The aim was to raise the profile of the Summer Reading Challenge, increase the number of children becoming library members, promote the educational benefits of reading and enthuse more children with a love of reading in Rotherham.



This year, children joined with the Gadgeteers – six young innovators who, using creative thinking and teamwork, planned a party for their town's summer fair celebration. Children helped the Gadgeteers come up with ingenious inventions to make the summer party the best ever held.

51 different science and innovation themed activities took place across the 15 libraries over the summer period, with 60 schools supporting libraries to deliver the challenge.

740 children completed the challenge and each individual library carried out their own on-site medal ceremony. These children, and 4 of their family members, were then invited to a borough-wide celebration event at Magna Science Adventure Centre.

344 children attended the borough-wide celebration with 911 family members (1,255 in total). The event included a special theatre performance from 'The Ministry of Science - Live!' where the audience took a dive deep into the world of science and looked at how science shapes the modern world we live in.

There were two sessions, morning, and afternoon, for the 15 libraries in the borough. Rotherham Mayor, Cllr Tajamal Khan, and Rotherham Council's Cabinet Member for Social Inclusion, Cllr David Sheppard, presented 15 lucky winners with a free annual pass for Magna so that they could continue exploring the world of science.

Before and after the presentations, families were given the opportunity to explore Magna Science and Adventure Centre for free.

6.I THEME I – EVERY NEIGHBOURHOOD THRIVING

**40 feedback forms were completed by families who attended the event.
Out of a maximum score of 10 when asked:**

- How entertaining was the event? 97.5 % scored 7 or above (65.6 % scored 10)
- After the event how inspired did you feel? 87.5 % scored 7 or above (50 % scored 10)
- 95 % stated that they would recommend a similar event to a friend.

Final comments included:

‘Great event! Kids really enjoyed it’.

*‘A brilliant and exciting event organised by Rotherham libraries.
Thank you all.’*

‘Amazing show and Magna.’

‘It was a great event to celebrate the achievements.’

‘Thank you for a wonderful day!’

‘It was an excellent day – would love to come again.’



6.I THEME I – EVERY NEIGHBOURHOOD THRIVING

CASE STUDY

Town and Villages Fund

The Towns and Villages Fund is a £4 million capital programme, aiming to improve the borough's local town and village centres. The Towns and Villages Project Team are coordinating colleagues across the Council to co-produce twenty-three schemes in the borough over the next two years. Alongside local Councillors, colleagues from Neighbourhoods, Landscape Design, Transportation, Highways, and Community Safety are working together to deliver improvements for local communities. This programme is key to delivering a place-based approach in each neighbourhood. The development of projects has been used as both a community engagement exercise and an opportunity to further local Councillors community leadership role.

The delivery of the first Towns and Villages Fund project has now been completed in the Greasbrough ward. This scheme has linked two well-used green spaces; Green Flag Award winning Greasbrough Park and the nearby Recreation Ground through the creation of a new green corridor. This space makes it easier and safer for visitors to travel between both sites, as well as making better use of a once underutilised space between the parks. The new development has been named 'Brimmagem Fold', based on historic mapping found by local historians, and includes a new feature entrance with seating, widened footpaths to improve accessibility, tree planting and railings to deter vehicles from entering the green space. During several visits to the site following the works, it is evident that the new seating area and improved footpaths are well used by the local community.

Work has now also completed at Laburnum Parade, in the Hellaby and Maltby West ward. This area is home to a number of well-used shops, and the works carried out have provided twelve new off-road parking bays for customers,



6.1 THEME I – EVERY NEIGHBOURHOOD THRIVING

as well as improvements to the footways and green space adjacent to the shopping parade. Improved street lighting has been installed alongside CCTV cameras to improve community safety, allowing residents to feel safe to support local businesses. These works have been well-received from business owners and residents, welcoming new investment to their local area.

Work is ongoing to deliver projects across the borough, with three further schemes currently being delivered in Dalton and Thrybergh, Swinton Rockingham, and Hoover wards. Projects will continue to be delivered through a cycle of design, consultation and delivery until March 2024.



Project Lead Ben Mitchell with Ward Councillors for Greasbrough Cllr Robert Elliott and Cllr Sarah Allen.

6.2 THEME 2 – PEOPLE ARE SAFE, HEALTHY AND LIVE WELL

Everyone deserves to feel happy, healthy, and secure. We want to empower everyone to lead fulfilling lives, whilst also keeping them safe from harm.

Outcomes – our ambition	How we will get there
<ul style="list-style-type: none">• People have good mental health and physical wellbeing• People feel empowered, safe, and live independently for as long as possible• People can access affordable, decent housing• Inequalities are addressed and nobody is left behind.	<ul style="list-style-type: none">• Focus on minimising/tackling the leading risk factors for death and disability in Rotherham, such as tobacco, unhealthy weight, and alcohol• Promote the best possible mental health for all, building on existing campaigns such as the Five Ways to Wellbeing, the Great Big Rotherham To-do list and Be the One• Work with people to build on their strengths and resilience, reducing reliance on social care interventions• Deliver the ‘My Front Door’ programme, providing adults with learning disabilities and autism with increased choice and opportunities for greater independence• Tackle poverty and financial crisis, including development of a ‘social supermarket’ which will help people to move on from food banks, a new Rothercard that will provide discounts on Council services for those who most need them, and our Community Energy Scheme, which will enable households to reduce their energy bills• Work with partners to deliver our domestic abuse strategy, taking a coordinated approach to reduce the prevalence of domestic violence• Invest in affordable housing and support those at risk of or experiencing homelessness• CCTV improvements will be realised through the Capital investment currently agreed (£420,000) alongside improving corporate management of CCTV purchases and assets• Continuing to focus on promoting access to services, including out of hours alongside a robust performance management framework within enforcement services• Transformation within Domestic Abuse Services is being delivered through strong partnership working, increased investment and the re-design of both internal and commissioned services.

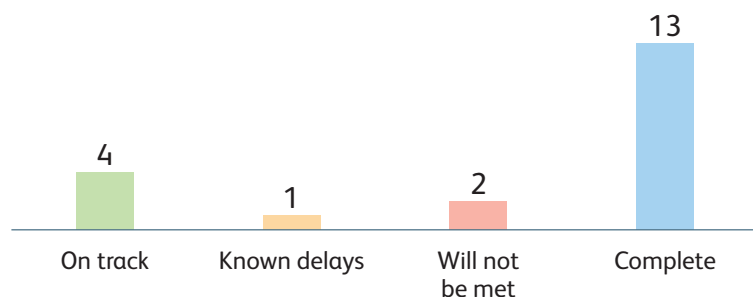
6.2 THEME 2 – PEOPLE ARE SAFE, HEALTHY AND LIVE WELL

HEADLINES – EVIDENCING OUR PROGRESS

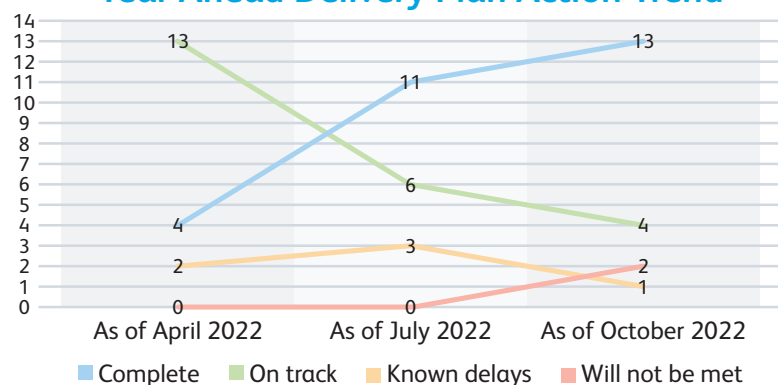
To provide evidence of delivery of the outcomes and commitments within this theme, there are 12 headline performance measures and 20 priority actions/ milestones contained within the Year Ahead Plan Delivery Plan. The diagrams below provide an overview of performance and progress.

YEAR AHEAD ACTIONS AND MILESTONES

Year Ahead Delivery Plan Actions Status

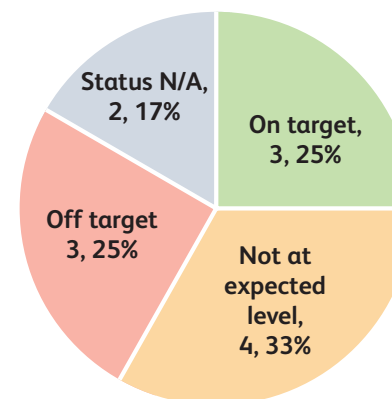


Year Ahead Delivery Plan Action Trend

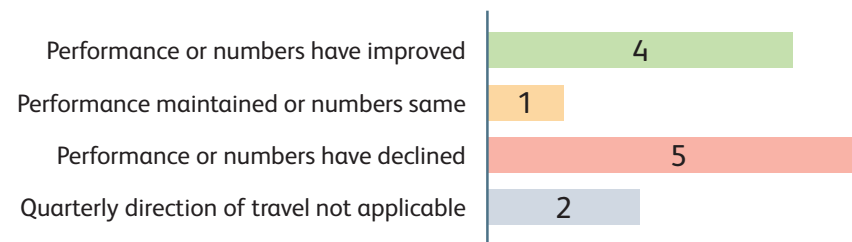


PERFORMANCE MEASURES

Performance Measures Status



Performance Measures Direction of Travel



6.2 THEME 2 – PEOPLE ARE SAFE, HEALTHY AND LIVE WELL

NARRATIVE – THE BIGGER PICTURE

The people are safe, healthy and live well theme focuses on empowering people to lead fulfilling lives, whilst also keeping them safe from harm, with the aim for everyone to feel happy, healthy, and secure. Our ambition is for people to have good mental health and physical wellbeing, to be able to access affordable, decent housing, with nobody left behind. Key areas of progress to deliver on these ambitions are outlined below.

The Council is developing its strategic approach as well as delivering a range of programmes to ensure people have good mental health and physical wellbeing. A cultural programme for residents aged 55+ completed in September 2022. The year-long pilot project included a series of events, exhibitions and performances, the creation of a new Care Home Choir who performed at Rotherham Christmas Lights Switch On; and the creation of a new circus school, Circus Elders, for people aged 55+ to learn new tricks and perform together at major events such as Rotherham Show. A full evaluation report and recommendations for future activities will be available this month (December 2022).

Following the completion of improvement works in Herringthorpe Stadium, Rotherham Harriers, schools and other groups have returned to use the improved facilities for athletics and physical activity and the stadium opened to the public in November 2022.

The refresh of the partnership Loneliness Action Plan was agreed by the Health and Wellbeing Board in November 2022 and implementation has commenced.

Work continues to ensure people feel empowered, safe, and live independently for as long as possible. Recommissioning of the Domestic Abuse Outreach Service, is now complete. The service commenced on 1 October 2022 and provides a single point of access to support domestic

abuse victims at all risk levels (high, medium, low). The new RMBC Domestic Abuse Assertive Outreach Service will provide a personalised service that is strengths-based, person-centred and needs-led. This will support victims in cases where additional complexities make it harder for them to address their problems and escape the pattern of abuse.

Consultation on the build of a new in-house day service for people with learning disabilities is complete. Consultation outcomes were shared and approved at Cabinet 17 October 2022. The design and build programme commenced in November 2022 with the new service expected to be operational from winter 2024/25. The design will be co-produced with the people using current day services and an initial engagement session took place on 22 November 2022. The new Carers Strategy, “The Borough that Cares”, has seen a soft launch in June 2022 to coincide with National Carers Week and formally launched in November 2022. The Borough That Cares Strategic Group are now to develop, through co-production, a detailed action plan to facilitate delivery of the strategy’s ambitions.

A review of the supported accommodation offer for those with learning disabilities and autism has been delayed in order to combine consultation on the accommodation offer with consultation on the overarching vision for learning disabilities. This approach, which will reduce duplication, is due to be considered by Cabinet in February 2023.

To enable people to access affordable, decent housing, development of over 400 homes at various sites across the borough is underway. 45 homes have been completed so far at Wellgate in the town centre and in Treeton and Ravenfield. Two other town centre developments and further sites in Dalton and Thrybergh are facing up to three months delay due to labour and materials shortages.

6.2 THEME 2 – PEOPLE ARE SAFE, HEALTHY AND LIVE WELL

As part of efforts to address inequalities and ensure nobody is left behind, Council teams and South Yorkshire Police are working closely to design and commission new services to prevent financial exploitation. A Cabinet report will be submitted this month (December 2022) for approval to commission the new service by March 2023.

The action to complete a review of Rothercard is off track. While the review has been completed, suggested proposals for the new scheme will be shared with a working group, with the final proposals expected to go to Cabinet in January 2023.

Work continues to reduce the number of homeless people housed in temporary accommodation. From 202 households at the end of March 2022, there has been a steady reduction during 2022/23. As at 14 October, there were 124 households in temporary accommodation, with 44 of these (9 of which are families) in hotels. The Council is continuing to support all households in hotels and temporary accommodation to move on to suitable settled accommodation as swiftly as possible, with weekly monitoring of the situation.

6.2 THEME 2 – PEOPLE ARE SAFE, HEALTHY AND LIVE WELL

YEAR AHEAD DELIVERY PLAN TRACKER

People are safe, healthy and live well					
Ref	Outcome	Activity	Timescales for delivery	Status	Rationale for status
2.1	People have good mental health and physical wellbeing	Work with partners to develop a prevention and health inequalities strategy and action plan.	October 2021 – April 2022	Complete	Prevention and health inequalities strategy and action plan completed and agreed by the Integrated Care Partnership Place Board in April 2022.
2.2		Refresh the partnership Loneliness Action plan and ensure the delivery of Council owned actions.	September 2022	Complete	The refresh of the partnership Loneliness Action Plan was agreed by the Health and Wellbeing Board in November 2022 and implementation has commenced.
2.3		Produce suicide prevention guidance for staff and Members.	May 2022	Complete	<p>Suicide Prevention is everybody's responsibility and remains a priority for the Council.</p> <p>New guidance was published for staff across all organisations in Rotherham on how to have conversations with people who might be thinking about suicide. The guidance has been developed with input from frontline staff and uses three easy steps from Rotherham's 'Be the One' suicide prevention campaign to: Talk, Listen and Care.</p>

6.2 THEME 2 – PEOPLE ARE SAFE, HEALTHY AND LIVE WELL

2.4		Create a cultural programme including events, theatre, libraries, music and museums for residents aged 55+ to help with grief, mental wellbeing and physical conditioning.	October 2021 – March 2022	Complete	A programme of activities supporting audiences aged 55+ to reconnect following Covid-19 launched in October 2021 and completed in September 2022. The programme was a year-long pilot project which included: a series of dementia events with Clifton Park Museum creating memory boxes and using digital technology to recreate memories; an 'age positive' photographic exhibition at Riverside Library; a series of performances relating to grief and loss with Rotherham Civic Theatre; a new Care Home Choir who performed at Rotherham Christmas Lights Switch On; and the creation of a new circus school, Circus Elders, for people aged 55+ to learn new tricks and perform together at major events such as Rotherham Show. A full evaluation report and recommendations for future activities will be available this month (December 2022).
2.5		Deliver £250k investment works in Herringthorpe Stadium, including completion of flood lighting, refurbishment of internal and external pavilion.	March 2022	Complete	Improvement works to the stadium's changing facilities, track, lighting and PA system have been completed in order to achieve the national TrackMark standard. Consequently, Rotherham Harriers, schools and other groups have returned to use the improved facilities in support of athletics and running to improve physical activity. The stadium reopened to the public in November 2022.
2.6		Meet national contact tracing weekly target of 89% contacts completed successfully.	March 2022	Complete	Since taking on Local Contact Tracing in March 2021, overall engagement rate was 92.3% and local completion rate for contacting positive cases and completing the national survey was 85.2%. Rotherham had the third highest completion rate in the region across 15 councils in Yorkshire and Humber.

6.2 THEME 2 – PEOPLE ARE SAFE, HEALTHY AND LIVE WELL

2.7		Regular and timely review of all clusters of cases in complex settings (care, schools and workplaces) for requirements to hold an Incident Management Team meeting (IMT).	March 2022	Complete	Throughout May, regular Incident Review Meetings have continued, primarily for care settings. From the end of June, reporting processes will revert to pre-Covid-19 for all health protection issues, infectious control measures and Covid-19. All settings will report directly to UKHSA.
2.8		Targeted engagement with communities to promote vaccination take up and dispel myths and fake news.	June 2022	Complete	Bespoke promotional messages for the Spring Booster, Young People and Booster vaccination dosages have been promoted during May, and targeted work has been delivered to those settings most at risk. The primary focus now is to promote Living Safely with Covid-19 and comms to encourage vaccination take up.
2.9	People feel empowered, safe and live independently for as long as possible.	<p>Develop new day opportunities for people with learning disabilities, autism and complex needs:</p> <p>Complete 'day opportunities' consultation regarding REACH services.</p> <p>Commence building works to improve day facilities.</p>	<p>May 2022</p> <p>March 2023</p>	On track	<p>One action is complete, and one action is on track: On 31 January the Council launched a major consultation as part of its plan to build a new in-house day service for people with learning disabilities. Consultation ended on the 30 April 2022.</p> <p>In October 2022 Cabinet received details of the consultation and approved the recommendations for a new day opportunities.</p> <p>The design and build programme commenced in November 2022 and will be co-produced with those currently using day services. An initial engagement session took place on 22 November 2022.</p> <p>The action which states 'commence building works' by March 2023 is 'on track'. This relates to the preparatory works including the design, procurement, planning etc which will be completed prior to construction. The construction of the building will commence December 2023, with the project due to complete December 2024.</p>

6.2 THEME 2 – PEOPLE ARE SAFE, HEALTHY AND LIVE WELL

2.10		Develop and deliver a programme of consultation and engagement on the future supported accommodation offer for those with learning disabilities and autism.	January 2022 – October 2022	Will not be met	The Council has already agreed and signed off at October's Cabinet a supported living accommodation offer for those with learning disabilities and autism. The engagement and consultation programme for this review is currently in the design stage with project workers carrying out audience development work. Cabinet report requesting agreement to commence consultation regarding the future vision of learning disability services to be completed by February 2023, this will be inclusive of the accommodation with support offer.
2.11		Deliver and launch the new Carers Strategy.	June 2022	Complete	The Borough that Cares Strategy was given a soft launch during carers week in June 2022 and was signed off by the Health and Wellbeing Board in September 2022. The Borough That Cares Strategic Group are developing a detailed action plan to facilitate delivery of the ambitions. The Strategy was formally launched in November 2022.

6.2 THEME 2 – PEOPLE ARE SAFE, HEALTHY AND LIVE WELL

2.12		Recommission domestic abuse services.	October 2022	Complete	<p>New pathway for accessing domestic abuse support, commenced on 1 October 2022, providing a single point of access to support domestic abuse victims at all risk levels (high, medium, low). The new RMBC Domestic Abuse Assertive Outreach Service will provide a personalised service offer that is strengths based, person centred, and needs led. The service can provide specialist knowledge to aid recovery, amongst the complexities of other ongoing support needs to break the cycle of domestic abuse.</p> <p>Workers seek to establish effective and trusting relationships with individuals to help them move forward with the correct services in place, to provide the tools required to enable the victim to recover and help, where possible, to support the end of an abusive relationship. Other commissioned services are in place such as safe accommodation and refuge service, homelessness support, counselling services and support for young people.</p>
2.13	People can access affordable, decent housing	Refresh the Housing Strategy.	May 2022	Complete	<p>The Housing Strategy was approved by Cabinet on 11 July. The Strategy was produced in consultation with tenants, residents, Members, officers and other key stakeholders and this is a key document which will set out the priorities and vision for housing over the next three years.</p>

6.2 THEME 2 – PEOPLE ARE SAFE, HEALTHY AND LIVE WELL

2.14	<p>Deliver the Council's Housing Growth Programme, including:</p> <ul style="list-style-type: none"> • Town Centre housing programme • Chesterhill Avenue and Whinney Hill • Delivery of Council bungalows on sites in Treeton and Ravenfield 	<p>February 2020 – October 2022</p> <p>First homes by March 2022, completion by 2023</p> <p>March 2021 – April 2022</p>	<p>Known delays</p>	<p>One programme is complete, two has known delays.</p> <p>The Council is building 171 homes across three sites in the town centre. The first 31 homes have completed on Wellgate, but the development is now experiencing some delays due to the nationwide shortage of fire cavity barrier materials and general labour shortages across a range of trades. The programme is now estimated to complete early 2023.</p> <p>237 homes are being built on two formerly owned council sites in Dalton and Thrybergh with the majority being for affordable rent, including bungalows, family homes and single person homes, alongside homes for private rent and shared ownership. Through its partnership arrangements with Sanctuary and Great Places housing associations, the Council will have nomination rights to the majority of the homes for rent, meaning people from the Council's housing register will be able to access them.</p> <p>The Council has now completed 14 new bungalows for council rent on land in Treeton and Ravenfield, in partnership with Rotherham-based O&P Construction. The new properties offer a range of bedroom options and have been designed in consideration of the needs of those with disabilities and/or in need of carer support.</p>
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6.2 THEME 2 – PEOPLE ARE SAFE, HEALTHY AND LIVE WELL

2.15	Inequalities are addressed and nobody is left behind	Commission new services to prevent financial exploitation.	March 2023	On track	<p>The number of concerns where financial abuse was alleged is continuing to rise. The number of concerns raised in 2019-20 and 2020-21 was 219 and 364 respectively. The Council is aiming to introduce a new support service to prevent the abuse of vulnerable people in relation to scams, frauds and doorstep crime.</p> <p>Proposals to develop a financial exploitation service offer were agreed on 21 June 2022. A project development group meets fortnightly to oversee the design and commissioning.</p> <p>A Cabinet report will be submitted this month (December 2022) for approval to commission the new service by March 2023. It is proposed the service offer is delivered by a third-party provider given the specialist nature of the work. This will include a period of awareness raising amongst staff and partners.</p>
2.16		Complete a review of Rother Card.	June 2022	Will not be met	<p>Review of the current scheme was completed in June 2022. Draft report with suggested proposals for the new Rothercard scheme to be shared with working group, which means the final version is expected to go to Cabinet in January 2023.</p>
2.17		Develop three social supermarkets and other measures as part of a preventative approach to help people avoid food crisis.	December 2022	On track	<p>Work is underway supporting a range of provision with newly formed social supermarkets and discussions ongoing with community organisations who may develop a social supermarket model.</p> <p>There are currently four social supermarkets operating in Rotherham. Plans are being developed to provide grant assistance to all social supermarkets in the borough to help with sustainability.</p>

6.2 THEME 2 – PEOPLE ARE SAFE, HEALTHY AND LIVE WELL

2.18		Reduce the number of homeless people housed in temporary accommodation.	April 2022 onwards	On track	<p>The Council is continuing to support all households in hotels and temporary accommodation to move on to suitable settled accommodation as swiftly as possible.</p> <p>Due to the wider impact of the Covid-19 pandemic the use of temporary accommodation for those who were homeless significantly increased in the last two years. The ambition is to reduce the numbers in council temporary accommodation to 95 households and reduce the number of households within hotel accommodation and move people to more suitable housing options.</p> <p>At the end of 2021/22, there were 202 households in temporary accommodation. This consisted of 96 in hotels (of which 16 were family households) and 106 in Council or other arranged temporary accommodation. At the end of Quarter 2 of 2022/23, this figure had reduced to 137, consisting of 46 households in hotels (6 of which were families) and 89 in Council or other arranged temporary accommodation.</p> <p>As of 14 October, the figures had reduced to 124 households overall, with 44 of these within hotels (9 which are families). This is an overall reduction of 74.</p>
2.19		Provide food vouchers to children eligible for free school meals for school holidays through to Easter 2022.	To April 2022	Complete	<p>The provision of food vouchers for those children eligible rolled out for school holidays through to Easter 2022.</p>

6.2 THEME 2 – PEOPLE ARE SAFE, HEALTHY AND LIVE WELL

2.20		Provide up to £100 reduction in Council Tax liability for working age households eligible for Local Council Tax Support during 2021/22.	March 2022	Complete	<p>Through LCTS 2021/22, £1,447,200.99 in Council Tax hardship grants have been paid out to 16,730 applicants, with 8,135 accounts reduced to nil. In respect of the 2022/23 hardship award. £1,387,546.76 has been awarded through the 2022/23 hardship scheme on 14,567 accounts. Of these 10,403 will have had a nil balance and 4,164 got the full £112.65 so will have a liability for this year. The scheme will run all year picking up new applicants.</p> <p>The Council also delivered the government's Council Tax Energy Rebate payments of £150 in full by the end of June 2022, including the discretionary scheme. This involved paying 108,189 households £150 under the main scheme and 7,222 households £90 under the discretionary scheme.</p> <p>Government have published stats on delivery of the scheme with the Council ranked first across all councils.</p>
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People are Safe, Healthy and Live Well

Outcomes

- People have good mental health and physical wellbeing
- People feel empowered, safe and live independently for as long as possible

- People can access affordable, decent housing
- Inequalities are addressed and nobody is left behind

Ref	Key Performance Indicators	LEAD SERVICE	LEAD OFFICER	Good is?	Qtrly or Annual?	2021/22 (Yr End)	2022/23				Direction of travel	Progress against target	Notes
							QTR 1 (Apr-Jun)	QTR 2 (Jul-Sep)	Yr to Date	TARGET			
PE01	Number of people attending the Make Every Contact Count (MECC) training relating to health and wellbeing issues	ACHPH - Public Health	Ben Anderson	High	Q	152	36	19	55	150	↓	<div></div>	152 people attended the MECC training for 2021/22. Any member of RMBC workforce is able to attend in addition to partners and businesses that engage with the 'bewell@work' scheme. 6 sessions of MECC training have been held with 36 people having attended training in Q1 2022/23 and 19 in Q2 2022/23. Sessions are already booked for January through March at The Rotherham Foundation Trust and it is in progress to have sessions booked through L&D for wider RMBC colleagues. Given the number of planned sessions within Q4 and the wider reach it is expected that numbers will increase during this time and that the year-end target will be met. Direction of travel data is compared to Q1 (a decrease from 39 to 19). Benchmarking data not available.
PE02	The proportion of adults involved in a safeguarding enquiry who felt their personal outcomes were at least partially met	ACHPH - Adult Care	Lauren Rochat	High	Q	97.0%	97.0%	98.0%	98.0%	97%	↑	<div></div>	Performance continues to be above target and latest benchmarking with almost all adults involved in a safeguarding enquiry feeling their personal outcomes are being met. Q2 has seen an improved direction of travel when compared to last quarter by +1% to 98%. Latest 2021/22 regional and national benchmarking average values are both reported as 95% performance.
PE03	Proportion of new clients who receive short term (reablement) service in year with an outcome of no further requests made for support	ACHPH - Adult Care	Lauren Rochat	High	Q	93.2% revised 93%	89.5%	89.6%	89.6%	90%	↑	<div></div>	Q2 has seen a slight improvement and is now just below target by 0.45%. This is still good performance as this is during a time when there has been a change in cohort and the service are assisting TRFT with 'bed flow' due to capacity pressures. For context Rotherham can maintain or, if cases become more complex, see some decline in data but would remain higher than the latest national average benchmarking of 77.6%.
PE04	Manage the number of new older adult admissions to long term residential care (aged 65+)	ACHPH - Adult Care	Lauren Rochat	Neither High/Low	Q	324 revised 323	93 revised 101	93	186	No target*	◆	<div></div>	* Although no council plan target is set, the measure is tracked against a ceiling number of admissions for the purpose of BCF (better Care Fund) reporting. Q1 activity and outturn data has been refreshed to capture amendments and additional system recording. Revised 93 admissions in Q1 and Q2 has also initially reported 93 new admissions giving a year to date total of 186. This projection would equal 372 by year end against the ceiling total of 360. A number of factors are impacting including supporting bed flow at TRFT by taking discharges who may need residential support as not yet able to be independent at home in the community. Actions to mitigate are in place and an action plan to assist future tracking of expected impact has been drafted for approval by SMT, who have continued to rate as RED in latest September performance report. 320 new admissions is latest 2021/22 benchmark Regional average which is used for context as reflects nearest next improvement milestone.
PE05	Proportion of council housing repairs completed 'Right 1st time'	ACHPH - Housing	Paul Walsh	High	Q	90.9%	91.9%	92.6%	92.6%	97%	↑	<div></div>	Performance has improved against Quarter 1 and the 2021/22 year end figure, but remains below the stretched Council Plan target. The HouseMark 2020/21 benchmark data places Rotherham in quartile 2, to achieve quartile 1 we need to achieve above 90.94% (for reference, our Quarter 2 outturn for 2022/23 YTD would be comfortably within the top quartile performance, well above the 90.94% figure taken from HouseMark for 21/22).
PE06	Number of new homes delivered with Council support, including affordable homes	ACHPH - Housing	Paul Walsh	High	Q	180	52	17	69	225	↓	<div></div>	5 new homes completed in July and 12 new homes completed in September, including: - The acquisition of five four-bedroomed houses at Clarence Street, Dinnington for Council Rent - The final two homes through Rough Sleeper Accommodation Programme - Five homes completed on the Kilnhurst Road site in Rawmarsh by Great Places, enabled by the sale of Council land. Council sites in the Town Centre and enabled sites at Whinney Hill / Chesterhill Avenue are on track and will provide the majority of completions to meet the above target throughout 2022-23. Other council acquisitions are on track to be completed throughout the year. The Strategic Housing and Development Team has devised a programme to increase delivery towards a 1,000 homes (800 rent, 200 shared ownership) target by 2026 and this is due to be presented in a Cabinet report in December 2022. A Housing Development Cabinet Member Steering Group has recently been established and meets fortnightly to oversee progress and ensure the necessary pace is achieved. Since Q2, the Council delivery programme has seen 15 further homes handed over in October, in addition to 21 from the Town Centre scheme in November. The programme is further forecasting up to 117 homes Council completions by year-end, of which 96 are due from the Town Centre sites. Coupled to further anticipated enabled completions this gives confidence that the year-end target will be achieved.

Ref	Key Performance Indicators	LEAD SERVICE	LEAD OFFICER	Good is?	Qtrly or Annual?	2021/22 (Yr End)	2022/23				Direction of travel	Progress against target	Notes
							QTR 1 (Apr-Jun)	QTR 2 (Jul-Sep)	Yr to Date	TARGET			
PE07	Proportion of council housing stock that meets the "Decent Homes" standard	ACHPH - Housing	Paul Walsh	High	Q	99.9%	100.0%	100.0%	100.0%	100%	➔	✓	There has been no further progression since quarter 1 submission; the percentage of properties non decent remains 0.005% as at 30th September 2022. We expect the remaining 1 property to be made decent by the end of the financial year, and achieve 0% non-decent.
PE08	Proportion of households prevented or relieved from homelessness	ACHPH - Housing	Paul Walsh	High	Q	76.0%	79.0%	76.0%	76.0%	85%	↓	✗	<p>The outcome of the measure is to deliver an effective and timely support service for those experiencing or at risk of homelessness. The definition of this measure has been reviewed to ensure it meets the original purpose.</p> <p>Case management processes are being strengthened and the roles within the homelessness service have been refocused on early intervention and prevention to support households. Performance this quarter has improved since the previous quarter and is above last year's outturn meaning more households are receiving effective support in the earlier stages of the homelessness pathway. However the year end target will now be a challenge given performance levels earlier in the year.</p> <p>Homelessness outreach advice services continue to be delivered by Shiloh and work is also taking place to increase awareness and improve information to support those at risk of homelessness.</p>
PE09	Number of households in temporary accommodation	ACHPH - Housing	Paul Walsh	Low	Q	105	102	89	89	95	↑	✓	Due to the wider impact of the Covid Pandemic the use of temporary accommodation for those who were homeless significantly increased in the last two years. The Year Ahead plan outlines the ambition to reduce the numbers in council temporary accommodation to 95 households. In addition and separate to this figure, there are also a number of households within hotel accommodation who we will be working to move into more suitable housing options. At the end of 2021/22, there were 202 households in temporary accommodation. This consisted of 96 in hotels (of which 16 were family households) and 106 in Council or other arranged temporary accommodation. At the end of Quarter 2 of 2022/23, this figure had reduced to 137, consisting of 46 households in hotels (6 of which were families) and 89 in Council or other arranged temporary accommodation. Since this time figures have continued to improve and, as at the 14th October figures, had reduced to 124 households overall, with 44 of these within hotels 9 which are families. This is an overall reduction of 74. The Council is continuing to support all households in hotels and temporary accommodation to move on to suitable settled accommodation as swiftly as possible, and the situation continues to be monitored on a weekly basis.
PE10	Total number of referrals to domestic abuse support services	RE - Comm. Safety & Street Scene	Sam Barstow	Neither High/Low	Q	5,395	922	835	1,757	No target	◆	ℹ	Rotherham Rise and Operation Encompass saw the highest number of referrals per DA service with 378 and 498 respectively for the Quarter.
PE11	Engagement rate with Domestic Abuse support services	RE - Comm. Safety & Street Scene	Sam Barstow	High	Q	47.0%	50.0%	49.0%	50.0%	60%	↓	✗	<p>This measure is the % of clients of DA services who accept support from that agency. Of the 2 Services measured, IDVA achieved an engagement of 58% and Rotherham Rise 40%, giving an average of 50%.</p> <p>DoT based on comparison to Q1.</p> <p>The 60% performance target is intended to be reached by year end (Q4).</p>
PE12	Average number of days taken to process new claims for Housing Benefits and Council Tax Support	FCS - Finance	Rob Mahon	Low	Q	22.3	25.9	25.3	25.3	24	↓	●	<p>Performance is currently below target due to capacity and delays in obtaining data, however it is anticipated that annual target will be achieved.</p> <p>DoT based on comparison to Q2 2021-22.</p> <p>Performance is based on annual average to date.</p>

6.2 THEME 2 – PEOPLE ARE SAFE, HEALTHY AND LIVE WELL

CASE STUDY

Conway Crescent respite service receives at CQC rating of 'good' at its very first inspection.

In 2018, the transformation of Learning Disability Services in Rotherham began. This included the decommissioning of existing respite facilities at Quarry Hill and Treefields, and replacing them with a new purpose-built, state of the art respite service.

The new service, Conway Crescent, opened in January 2021 and is Rotherham's flagship service. It is run by Rotherham Council Adult Care Provider Services and specialises in caring for people on a short-term basis to enable carers to have a respite break.

Conway has recently undergone its very first Care Quality Commission (CQC) inspection. After two inspection visits to the home in July 2022, the CQC inspection report was published in August 2022 and concluded that 'Leaders and the culture they created promoted high-quality, person-centred care.' A video outlining the report can be watched here: <https://youtu.be/8B3edEIdiO4>

'Right support, right care, right culture' is the guidance CQC follows to make assessments and judgements about services, including Conway Crescent.

CQC awarded the service an overall rating of 'good', and they applied the same 'good' rating to all of the sub-category areas of:

- Safety
- Effectiveness
- Care
- Responsiveness
- Leadership

Inspectors noted that the accommodation is safe and well-run, with effective, caring and responsive staff.

The report stated 'staff knew and understood people well. People also received good quality care, support and treatment, because trained staff and specialists could meet their needs and wishes.'

This is fantastic news for clients and staff at Conway Crescent. Among other positive aspects, the inspectors wrote about the kindness and compassion shown by our staff and the respect they show for people's privacy and dignity.

The report draws attention to the genuine warmth and affection in the way staff interact with people too, which is reassuring for our service users and their families.

We are very proud of the service offered at Conway Crescent which is extremely popular with our clients and continues to go from strength to strength.



6.3 THEME 3 – EVERY CHILD ABLE TO FULFIL THEIR POTENTIAL

We want Rotherham to be a great place to grow up, where all children and young people are safe, valued, able to enjoy their lives and achieve their aspirations.

Outcomes – our ambition	How we will get there
<ul style="list-style-type: none">• Children get the best start in life• Children and young people safe from harm• Young people feel empowered to succeed and achieve their aspirations• Children and young people have fun things to do and safe places to go.	<ul style="list-style-type: none">• Further develop our partnership approach to ensuring that all children and young people get the best possible start in life and are ready to attend school and learn• Continue with the development of residential homes for our looked after children and work with local providers in residential and foster care to access the best local placements• The Council will work to improve our YOT inspection judgement through the delivery of our improvement plan• With our partners, we will address the variability of Education, Health and Care Plans and the quality of provision for children and young people• Collaborate with partners to embed a multi-agency Family Hub Approach for our children, families, and communities• Ensure that they Early Help workforce are equipped with the right, most up to date knowledge and tools to effect outstanding outcomes for children and families• Work with young people that are disengaged to reconnect them to training, further education and employment• Focus on raising the achievement of KS1 and two pupils in reading through the reading fluency project and will support pupils who are currently below the expected standard in reading and/or who may have difficulty accessing reading required in the wider curriculum• Work in collaboration with schools to narrow the persistent attainment gap between disadvantaged and non-disadvantaged pupils and raise the attainment of disadvantaged pupils• Deliver on our commitment to become the first Children’s Capital of Culture holding a year-long festival in 2025.

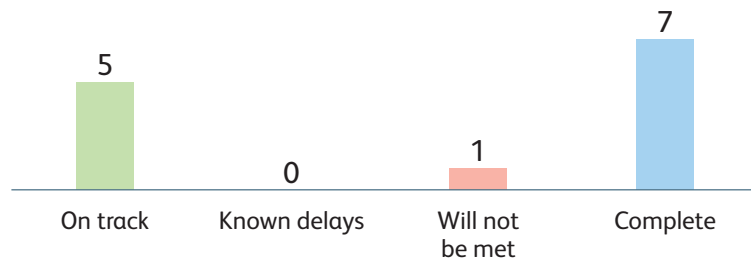
6.3 THEME 3 – EVERY CHILD ABLE TO FULFIL THEIR POTENTIAL

HEADLINES – EVIDENCING OUR PROGRESS

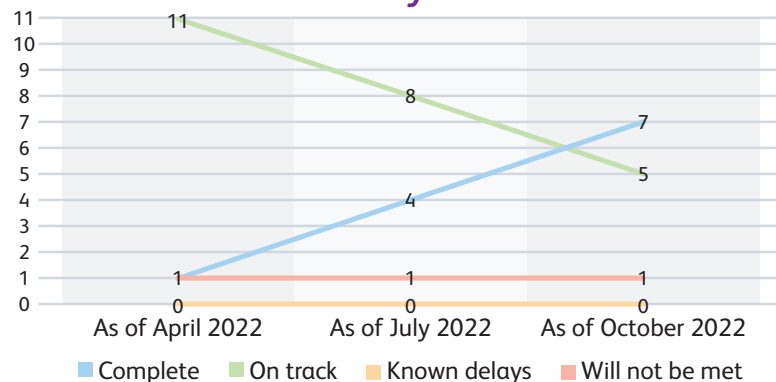
To provide evidence of delivery of the outcomes and commitments within this theme, there are 11 headline performance measures and 13 priority actions/ milestones contained within the Year Ahead Plan Delivery Plan. The diagrams below provide an overview of performance and progress.

YEAR AHEAD ACTIONS AND MILESTONES

Year Ahead Delivery Plan Actions Status

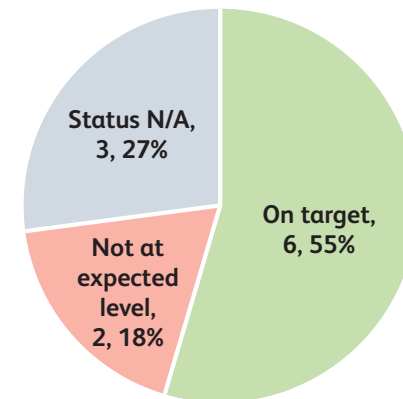


Year Ahead Delivery Plan Action Trend

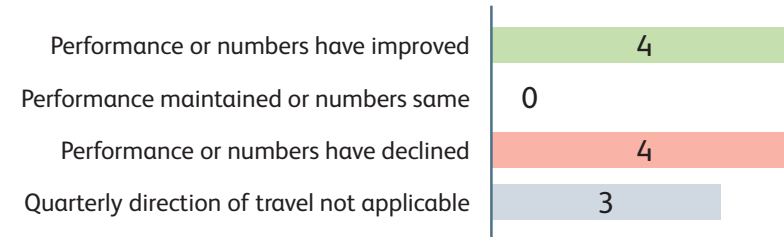


PERFORMANCE MEASURES

Performance Measures Status



Performance Measures Direction of Travel



6.3 THEME 3 – EVERY CHILD ABLE TO FULFIL THEIR POTENTIAL

NARRATIVE – THE BIGGER PICTURE

This theme focuses on the ambition for Rotherham to be a great place to grow up, where all children and young people are safe, valued, and able to enjoy their lives and achieve their aspirations. Services provided to children and families by Rotherham Council have been rated as ‘good’ across the board by government inspectors in a report published in August 2022. A summary of progress this quarter is set out below.

The Council is encouraging uptake of early years education as well as developing a new framework to ensure children get the best start in life. Targeted activity has led to an increase of 2-year-olds in early years education, from 75.5 % in spring 2021 to 85.6 % in spring 2022, with take-up during the 2022 summer term of 88.1 %. This is the highest recorded summer term take-up level – the average for previous summer terms being 79 %. A ‘Best Start and Beyond’ framework has been developed to enable key health and other services for children to work more cohesively together, with the framework approved at the Health and Wellbeing Board in September 2022. A steering group is in place and meeting quarterly.

Support is in place to improve children and young people’s health and wellbeing. Kooth, the online mental health service, has been available to all children and young people aged 11-25 in Rotherham since last November. The response to the service has been positive: Between July to September 2022, 354 young people logged in to access support 3790 times, with 254 new registrations this quarter. Overall, 12 % of service users identified as Black, Asian and Minority Ethnic (BAME). The most common presenting issues this quarter were anxiety / stress, suicidal thoughts and self-harm.

Programmes with schools and employers are underway to ensure young people feel empowered to succeed and achieve their aspirations. A programme to match schools and colleges to an adviser from a local

business to provide good quality careers advice and guidance is underway. All schools and colleges are engaged with the project and currently 19 out of 27 schools are matched with an adviser. Since the start of the year, the rate of schools matched has been steady between 70 % and 75 % and work continues to identify and recruit Enterprise Advisers. The Business Education Alliance project remains on track, with 32 employers actively engaged and recruitment ongoing. The project has delivered 9 careers events to 874 students as well as supporting schools’ existing careers activities.

In addition, The Year of Reading programme has involved a series of virtual author visits to schools as part of a range of projects and training offers tailored for different year groups.

As part of the focus on ensuring children and young people have fun things to do and safe places to go, there are 17 voluntary and community sector organisations providing universal youth work sessions during 2022/2023. In September, a total of 141 open access youth sessions were delivered. The new youth offer website ‘Places to Go & Things to Do,’ was consulted on at the Rotherham Show in September 2022, and went live in November 2022.

A £100,000 programme to replace play equipment across Rotherham is underway, with the first phase seeing £50,000 spent to improve nine play areas.

6.3 THEME 3 – EVERY CHILD ABLE TO FULFIL THEIR POTENTIAL

YEAR AHEAD DELIVERY PLAN TRACKER

Every child able to fulfil their potential					
Ref	Outcome	Activity	Timescales for delivery	Status	Rationale for status
3.1	Children get the best start in life	Carry out targeted engagement with families to increase take up of early education.	March 2023	Complete	<p>Targeted activity has had a positive impact on the uptake of Early Year education with 85.6 % of 2-year-olds taking up an early education place in Spring 2022 compared with 75.5 % in spring 2021. Identification of lower take-up areas will continue on a termly basis throughout 2022-23 to inform further targeted engagement activity.</p> <p>Summer Term: targeted activity has continued and take-up this term was 88.1 %. This is the highest recorded summer term take-up level – the average for previous summer terms being 79 %.</p>
3.2		Work with Health and Wellbeing Board partners to develop a 'Best Start and Beyond' strategy.	April 2023	Complete	<p>The 'Best Start and Beyond' framework was developed to enable key health and other services for children, (such as the 0-19s Public Health Nursing service), to work more cohesively together.</p> <p>The framework covers Rotherham children's health and wellbeing through to adulthood, but with a primary focus on the first 1001 days of life (i.e. from conception to age 2). The framework was presented for approval at the Health and Wellbeing Board in September 2022.</p> <p>The framework has been developed to align with the Prevention and Inequalities Strategy through a set of common principles.</p>

6.3 THEME 3 – EVERY CHILD ABLE TO FULFIL THEIR POTENTIAL

3.3	Children and young people are safe from harm	Develop and launch the refreshed Early Help Strategy.	October 2021 – February 2022	Will not be met	<p>Consultation with partners (83 organisations) has been completed. The Early Help Strategy is currently in draft form. The latest draft was subject to an Improving Lives Select Commission workshop on 21 September 2022.</p> <p>The announcement of the government’s Family Hubs and Youth Investment Fund (07 August) has informed the latest iteration of the draft strategy.</p> <p>To be approved by Cabinet early 2023.</p>
3.4		Implement KOOTH, the online mental health and wellbeing tool and monitor usage by young people.	November 2021 – October 2022	Complete	<p>Kooth is now live in Rotherham and available to all children and young people aged 11-25. The service was jointly commissioned by the Council and CCG for 23 months and will be in place until August 2024.</p> <p>In Quarter 2 (July to September 2022) 354 young people had logged in to access support 3790 times and there were 254 new registrations. 12 % of service users identified as BAME. The most common presenting issues this quarter were anxiety/stress, suicidal thoughts and self-harm. 91 % of young people said they would recommend KOOTH to a friend.</p>
3.5	Young people feel empowered to succeed and achieve their aspirations	Implement the Rotherham inclusion Pathway (a school-led, multi-agency approach to supporting young people at risk of exclusion).	October 2021 – July 2022	Complete	<p>The Inclusion Pathway is fully implemented, with primary and secondary inclusion panels now in place and meeting regularly. A review of secondary outreach offer has been completed and commissioning of social, emotional and mental health offer agreed.</p>

6.3 THEME 3 – EVERY CHILD ABLE TO FULFIL THEIR POTENTIAL

3.6		Evaluate the current 'team around the school' project to establish the impact on the sample schools and their pupils.	January 2022 – July 2022	Complete	The Team Around the School (TAS) project is complete with 2,493 pupils supported. Evaluation completed and final impact report submitted to the Office for Health Improvement and Disparities (OHID) on 22 July 2022. Schools involved in TAS shared case studies and wellbeing surveys to evidence the impact on both pupils and staff.
3.7		Implement the 'Year of Reading' programme and evaluate its success.	January 2022 – July 2023	On track	<p>Delivery remains ongoing and universal training on early reading offered to all schools.</p> <p>Following an expression of interest campaign, a fully funded project has been made available to 15 Rotherham Schools focussing on Y2 pupils (KS1). The project will be repeated in spring 2023.</p> <p>Reading fluency project accessed by 29 schools and 225 pupils for Y3, Y4 and 7 schools, 67 pupils for Y7.</p> <p>A number of virtual author visits have been arranged and these will continue throughout this academic year.</p> <p>Universal reading for pleasure training has taken place and Ofsted training linked to reading has been delivered.</p>

6.3 THEME 3 – EVERY CHILD ABLE TO FULFIL THEIR POTENTIAL

3.8		Deliver the Enterprise Adviser Network programme, ensuring 75 % of schools and colleges are matched to an adviser from a local business and are demonstrating progress towards achieving the eight Gatsby benchmarks for good quality careers education information, advice and guidance.	March 2023	On track	Project remains on target. The positive engagement from both local business and schools is continuing and the number of schools and colleges engaged in the network has increased from 26 to 27. 19 out of 27 schools and colleges are currently matched with an adviser. Work continues to identify and recruit new Enterprise Advisers, with further Advisers being inducted and matched with schools/colleges in November 2022. This is anticipated to increase the number of schools and colleges matched with an Adviser to 22 out of 27 as at December 2022.
3.9		Deliver the Business Education Alliance programme, with 33 SMEs engaging with schools and colleges to help raise aspirations through meaningful employer encounters.	December 2023	On track	The project remains on track, with 32 employers actively engaged on the project and recruitment ongoing. The project has directly delivered 9 careers events to 874 students, providing young people with meaningful careers encounters and the latest insight about industry straight from local employers; and allowing businesses to raise awareness of career opportunities in their sector amongst young people. Further activities are planned and the project has also supported schools' own careers activities and events.

6.3 THEME 3 – EVERY CHILD ABLE TO FULFIL THEIR POTENTIAL

3.10		Maximise Kickstart placements to provide employment opportunities for local, unemployed, young people’.	September 2022	Complete	<p>Recruitment of Kickstart placements has now ended, in line with the government scheme.</p> <p>63 young people were provided with a placement, and these were ongoing until September 2022.</p> <p>Those on placements received support in relation to personal development and employability, including applying for internal and external vacancies.</p> <p>Of the 63 people the Council employed via Kickstart, two thirds remained in employment, set up their own business or moved into further education.</p> <p>39 continued into employment at the end of the scheme, either with the Council or alternative employers.</p> <p>24 of these continued their employment with the Council – 15 have permanent roles, 8 have temporary roles and one individual has chosen to remain with the Council via a casual contract.</p> <p>Two individuals went into further education and one individual started their own business.</p>
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6.3 THEME 3 – EVERY CHILD ABLE TO FULFIL THEIR POTENTIAL

3.11	Children and young people have fun things to do and safe places to go	Work with children and young people across the borough to co-design the Children's Capital of Culture 2025 programme.	August 2021 – May 2022	Complete	<p>Children's Capital of Culture launched in February 2022 with a high-profile Skate & Arts Festival taking over the town centre alongside a new exhibition at Clifton Park Museum, a performance of spoken word at Rotherham Civic Theatre and a range of activities at Grimm & Co's Linger Longer Lane, all of which were designed and delivered in partnership with young people. The programme will continue to work with children and young people to co-design the next phase of development. In total, the launch event engaged with more than 15,000 children, young people and families across the borough.</p> <p>See case study below.</p>
3.12		Agree a new universal Youth offer including the contributions of both the Council and voluntary sector partners.	January 2023	On track	<p>There are currently 17 VCS providers commissioned to offer universal youth work sessions during 2022/2023.</p> <p>September 2022 data shows that just over 50% (409) of the target 800 sessions had been delivered at the six-month stage. In September alone, a total of 141 open access youth sessions were delivered.</p> <p>The new Youth Offer website 'Places to Go & Things to Do,' was consulted upon at the Rotherham Show in September 2022, and went live in November 2022.</p>
3.13		Complete delivery of the £100k Play Equipment replacement programme.	March 2023	On track	<p>This programme has started with the first phase of play improvements expected across nine play areas totalling £50,000 to date. The second phase of the programme began in November 2022.</p>

Every Child able to fulfil their potential

- Outcomes
- Children get the best start in life
 - Children and young people safe from harm
 - Young people feel empowered to succeed and achieve their aspirations
 - Children and young people have fun things to do and safe places to go

Ref	Key Performance Indicators	LEAD SERVICE	LEAD OFFICER	Good is?	Qtrly or Annual?	2021/22 (Yr End)	2022/23				Direction of travel	Progress against target	Notes
							QTR 1 (Apr-Jun)	QTR 2 (Jul-Sep)	Yr to Date	TARGET			
CH01	Percentage of eligible children accessing their 2-2.5yr health visitor checks	ACHPH - Public Health	Ben Anderson	High	Q	92.0%	94.0%	94.0%	94.0%	93%	↑	✓	92% of eligible children accessed their 2-2.5yr health visitor checks in 2021/22. Despite currently being on target, this is a challenge as above contractual requirements. Benchmarking data is not as up-to-date and is only available if the Local Authority data passes Stage 1 validation. All benchmarking data are aggregate values. The 2021/22 value for England is 74% and 78% for Yorkshire and the Humber. Benchmarking data, National data, show an annual value of 71.5% (note data for the annual value is 2021/22 due to data availability) DoT compared to Q1 22/23, which was 93.78% (currently at 93.84%).
CH02	Number of Children in Need (rate per 10K population 0-17 as per DfE population)	CYP - Social Care	Monica Green	Low	Q	380.5	373	418.6	418.6	376	↓	✗	In line with statistical neighbours, the child in need (CiN) population has risen in Q2 to 418.6 (2405 children & young people (cyp)). The Council remains focused on reducing this number to the 375.5 target, by providing the right service at the right time so that families don't need to have a social worker. Met target in Q1, 373.0 (2143 cyp). The CiN population has gone up as a result of more referrals at the front door, an increase in unaccompanied asylum seeking children (UASC), as well as a number of large families requiring help and protection. Expected to reduce in Q3. Performance is in line with the latest statistical neighbour average (418.5), and below the national average (321.1). This measure follows the DfE definition which includes CiN, child protection (CP), looked after children (LAC) and leaving care cohorts. Therefore, if any of these cohorts rise so will this measure.
CH03	The number of children with a Child Protection plan (rate per 10K population 0-17)	CYP - Social Care	Monica Green	Low	Q	82.7	82.2	84.6	84.6	85	↓	✓	The rate of children with a child protection plan remains within the target set in Q2 however it increased by 2.4 (14 cyp) to 84.6 (486 cyp) when compared to 82.2 (472 cyp) at the end of Q1. This measure is still meeting the 85.0 target set (lower is better) in Q2 but it is below the latest national (41.4) and stat neighbour (58.3) averages. On the 31st of August there were 504 children on a plan, on the 17th of October this is now 477 and the projection is that there are further reductions planned over the next 4 weeks which will keep the cohort well within the target set.
CH04	The number of Looked After Children (rate per 10k population 0-17)	CYP - Social Care	Monica Green	Low	Q	97.8	93.1	94.2	94.2	95	↓	✓	The looked after children (LAC) cohort remains within the target set. This has been reducing throughout 2021/22 and into the current year reaching 535 LAC at the end of Q1. However, Q2 has seen an increase of 6 children and young people being LAC. This in turn has slightly increased the rate of LAC per 10,000 population aged 0yrs to 17yrs to 94.2 which still meets the 95.2 (lower is better) target set and is below the latest statistical neighbour average (98.2) but isn't meeting the national average (67.0). 33 of the LAC cohort are UASC and there continues to be an increase in unaccompanied asylum seeking children (UASC).
CH05	Open Early Help cases at the end of the reporting period (number of children)	CYP - Early Help	David McWilliams	Neither High/Low	Q	2889	2916	2962	2962	No target	◆	ⓘ	There were 2962 children (1316 families) open to the service at the end of Q2. Q1 had 2916 children (1327 families) showing an increase of 46 children but a decrease of 11 families in the quarter. 573 families were closed to the service during Q2 (1092 ytd).
CH06	Proportion of social care re-referrals in 12 months - in current month	CYP - Social Care	Monica Green	Low	Q	18.3%	17.6%	17.3%	17.4%	22%	↑	✓	Well below the target set, 17.3% of referrals in Q2 were re-referrals within 12 months. This is a small reduction when compared to Q1 (17.6%). The year-to-date performance is currently 17.4% which remains below the 22.0% target set (lower is better).

Ref	Key Performance Indicators	LEAD SERVICE	LEAD OFFICER	Good is?	Qtrly or Annual?	2021/22 (Yr End)	2022/23				Direction of travel	Progress against target	Notes
							QTR 1 (Apr-Jun)	QTR 2 (Jul-Sep)	Yr to Date	TARGET			
CH07	Number of children and young people who are currently assessed as having a medium to high risk of CSE (CSE cohort)	CYP - Social Care	Monica Green	Neither High/Low	Q	41	40	39	39	No target	◆	①	There were 39 children and young people assessed as having a medium to high risk of Child Sexual Exploitation (CSE) at the end of Q2. Q1 2022/23 had 40 children which shows a reduction of 1 child in the quarter.
CH08	Proportion of two-year olds taking up an early education place	CYP - Education & Inclusion	Nathan Heath	High	Q	87.6%	85.6% (Term 2 - 21/22)	87.6% (Term 3 - 21/22)	87.6% (Term 3 - 21/22)	80%	↑	✓	More two-year-olds have taken up an early education place in Q2 than national and statistical neighbours. We have reported the proportion as 87.6% which is at the end of term three 2021/22 (end of the academic year). This is an improvement on term 2 (85.6%) and a positive increase when compared to 2020/21 academic year (76.9%). Outturn is also above the latest published benchmarking data, 62% national and 72% stat neighbours. This is an academic year measure which is reported by term on a quarterly basis where available.
CH09	Proportion of pupils passing the phonics screening check in year 1	CYP - Education & Inclusion	Nathan Heath	High	A	75.0%	-	-	-	76% (21/22) (above stat neigh av.)	↓	✗	Status and DOT based on academic year data for 2021/22 which was validated in September/October 2022. In line with both national and regional comparisons the proportion of pupils passing the phonics screening check in year 1 has declined for 2021/22 (75%). This is a decline of 5% when compared to the last published data for 2018/19 (80%). (Regional - 80% (18/19), 75% (21/22) / National - 82% (18/19), 75% (21/22).
CH10	Number of children with Education, Health and Care Plan	CYP - Education & Inclusion	Nathan Heath	Neither High/Low	Q	2640	2702	2774	2774	No target	◆	①	There were 2774 children with an Education, Health, and Care Plan (EHCP) at the end of Q2. At the end of Q1 there were 2702 children which shows an increase of 72 children in the quarter.
CH11	Number of additional universal youth work sessions delivered	CYP - Early Help	David McWilliams	High	Q	339	146	263	409	800	↑	✓	During Q2, 263 universal youth work sessions were confirmed as being delivered. This brings the year-to-date total up to 409 which is just over halfway to meeting the annual 800 session target. There are currently 18 providers commissioned to deliver Places to Go & Things to Do across the Borough.

6.3 THEME 3 – EVERY CHILD ABLE TO FULFIL THEIR POTENTIAL

CASE STUDY

Young Producer programme, as part of Children's Capital of Culture – skills and talent development for young people in Rotherham

The Young Producers programme is a key part of the Creative and Culture Skills Embassy, which supports the build-up towards Rotherham becoming the world's first Children's Capital of Culture in 2025. In 2021, a consortium of nine local organisations, including RMBC, successfully secured over £1.8 million funding for the skills embassy from the UK Community Renewal Fund. It enables local young people to take part in a wide range of skills development and training programmes, with the aim of developing a pipeline of talented workers ready to enter the local creative and cultural sector while providing a three-month programme of 'test events' to give residents and communities across Rotherham a flavour of what could happen in 2025.

The Young Producers programme is an innovative training scheme that placed 16-to-25-year-olds with a range of host organisations across Rotherham. During their part-time, paid traineeships, the Young Producers worked collaboratively with their host organisation to plan, deliver, and evaluate this series of brand-new, high-quality public events for people across Rotherham and beyond to enjoy.

The Children's Capital of Culture team within RMBC worked with partners to plan and run an engaging recruitment event that would encourage a diverse range of local young people to participate in the traineeships, regardless of their backgrounds or prior experience.

- Over 150 local young people applied to the traineeships
- 57 young people were hired as Young Producers
- 14 of the Young Producers were care experienced

From January – July 2021, the Young Producers worked with their host organisations to produce and deliver the following events for Children's Capital of Culture:

- **Grimm's Gathering, Grimm & Co:** a celebration of stories of all shapes, this three-day festival gave people the chance to write, rap, sing, dance, and even win the chance to perform at Tramlines Festival
- **Gully's Arts Fest, Gulliver's Valley:** 1,700 primary school children took part in this arts extravaganza, participating creative workshops including African drumming, beatboxing, dance, puppetry, and many, many more.
- **Get Up To Speed with Culture and Leisure, Magna Science Adventure Centre:** this careers day brought together a wide range of arts, hospitality, leisure, sports, technology and tourism businesses, who gave local young people inspiring advice on how to get into these exciting sectors
- **Fish Mobile, RMBC Events team:** working alongside international production studio Kaleider, the Young Producers brought a 70-metre-high kinetic sculpture to Clifton Park this summer, while also running print-making workshops for all visitors to the park to have a go at
- **Troll Fest, ROAR:** Troll Fest used the power of art to promote sustainability and share in the joys of nature. It brought art, crafts, music, dance, and two giant puppets to Thurcroft Rec!
- **Ambitious... But Brilliant, Rotherham United Community Sports Trust:** amid the buzz of the Women's Euros, this interactive exhibition told the story of Rotherham United FC and its fans. The exhibition shone a spotlight on the club's female players, and paid tribute to Arthur Wharton (1865 – 1930), the first professional Black footballer, whose career began here in Rotherham

6.3 THEME 3 – EVERY CHILD ABLE TO FULFIL THEIR POTENTIAL

- House of Future Creatives, Wentworth Woodhouse: for two days, the historic Wentworth Woodhouse transformed into a contemporary creative arts house, with visitors able to gain skills in augmented reality, DJing, film making, and much more.

There were over **18,800 participations** by children, young people, and their parents and carers in events delivered by Young Producers as part of the Creative and Culture Skills Embassy.

Within three months of the traineeships ending, over 70% of the Young Producers had gone on to further employment or education within the borough.

Children's Capital of Culture are now working with partners across the region to further improve and expand the Young Producers traineeship programme alongside other innovative skills developments pathways such as Young Artist In Residence roles and the delivery of Arts Award, a nationally-recognised qualification.



Quotes from the Young Producers:

"I've got so much knowledge and skills from this opportunity... I'm learning every day. And I love working as part of a team of young trainees, we all get on really well and I'm inspired by their creativity and ideas."

"I've lived in Rotherham my whole life, and I think Children's Capital of Culture is a great way of showing off all the great things that people can enjoy and get involved with in Rotherham. It's also created some fantastic employment opportunities for young people and will provide plenty more opportunities for children and young people to get involved in the lead up to 2025."

"I wanted to learn more about how to fully plan and produce events, and the training programme is giving me these skills. I'm also getting the chance to meet with people from creative companies across Rotherham... The programme is giving me the experience I need to go on to fulfil my career ambitions."

"My communication skills are loads better. I wasn't very confident before, but after doing my training I've had the chance to talk to parents, children, and my bosses. I'm a different person because of this training, and wherever it takes me afterwards, I've learnt so much and know I have a lot to give."



6.4 THEME 4 – EXPANDING ECONOMIC OPPORTUNITY

Our vision is to create a fair and prosperous economy that provides chances for everyone to get a good job, or start and grow a business, and plan confidently for the future.

Outcomes – our ambition	How we will get there
<ul style="list-style-type: none">• A growing economy that provides decent jobs and chances to progress• Delivering regeneration schemes that bring investment and opportunity, both in Rotherham town centre and in our towns and villages• Working with partners and suppliers to create more local jobs, paid at the Real Living Wage or above, and apprenticeships• People having opportunities to learn, develop skills and fulfil their potential• Strengthening digital infrastructure and skills which enable access for all.	<ul style="list-style-type: none">• Support people to improve their skills and secure decent work through a range of schemes and initiatives• Provide a package of support and advice that enables businesses to start up and thrive, including targeted support to those most affected by the pandemic• Deliver improvements and opportunities for local communities through major regeneration programmes• Create a vibrant town centre, accessible to everyone, through a range of complementary schemes and major projects, including the flagship leisure development at Forge Island• Secure further commitments through our social value policy and work with partners to maximise the impact of our collective spending power• Connect people to economic opportunities through a range of transport schemes and improvements that also offer more environmentally friendly travel options.

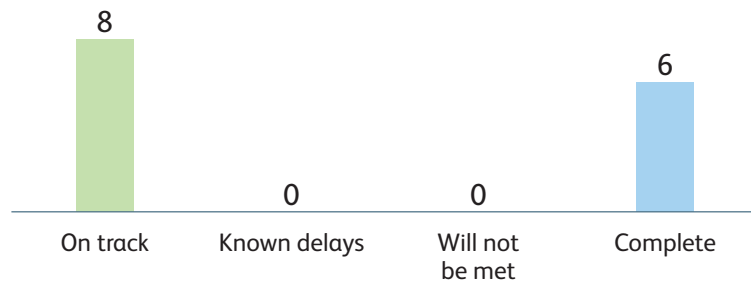
6.4 THEME 4 – EXPANDING ECONOMIC OPPORTUNITY

HEADLINES – EVIDENCING OUR PROGRESS

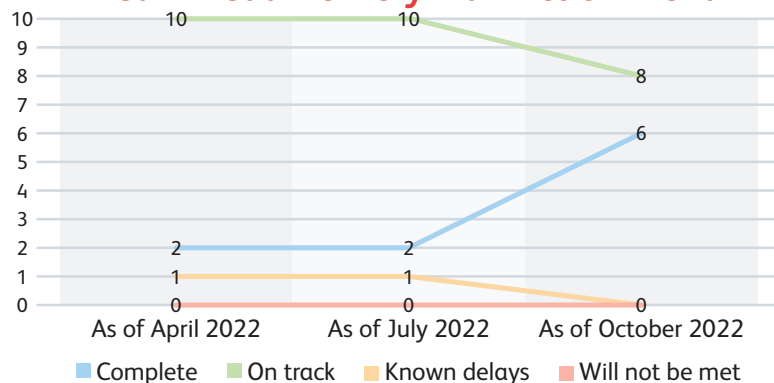
To provide evidence of delivery of the outcomes and commitments within this theme, there are nine headline performance measures and 14 priority actions/ milestones contained within the Year Ahead Plan Delivery Plan. The diagrams below provide an overview of performance and progress.

YEAR AHEAD ACTIONS AND MILESTONES

Year Ahead Delivery Plan Actions Status

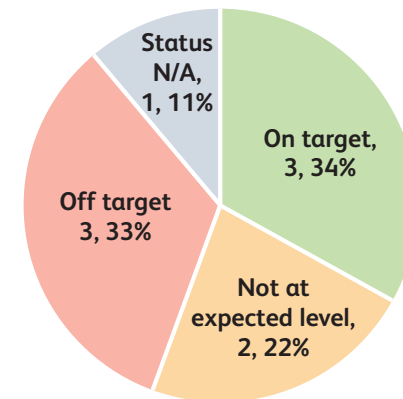


Year Ahead Delivery Plan Action Trend

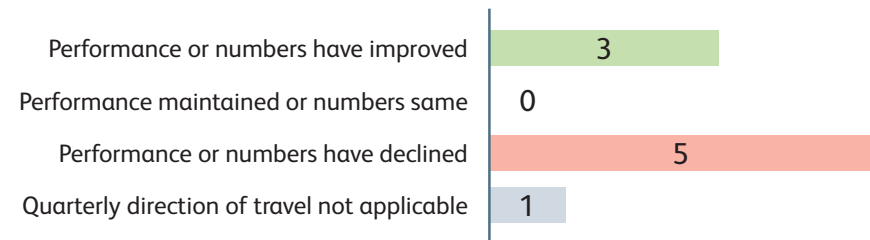


PERFORMANCE MEASURES

Performance Measures Status



Performance Measures Direction of Travel



6.4 THEME 4 – EXPANDING ECONOMIC OPPORTUNITY

NARRATIVE – THE BIGGER PICTURE

This theme is working towards the vision of a fair and prosperous economy that provides chances for everyone to get a good job, or start and grow a business, and plan confidently for the future. It includes initiatives with partner organisations and employers to develop skills and enable people to realise their ambitions, tailored support for those who are disadvantaged in the jobs market, the delivery of regeneration throughout Rotherham, and maximising value from the money that is spent to create opportunities, raise living standards, and benefit local communities.

Progress continues on the ambitious regeneration programme, despite the challenging financial situation. All six Town Deal business cases (Corporation Street, Templeborough, Riverside residential, Guest & Chrimes, Mainline Station and Eastwood Bridge) have now been submitted to government, as the next step in delivering the £31.6m Town Investment Plan. The detailed design of the flagship leisure development at Forge Island – comprising a cinema, hotel, and restaurants – is also complete and the construction tender packages were returned in September 2022. A planning application for the market and library project was submitted in June 2022 and the appointment of a contractor will be announced this month (December 2022). Work is also underway to deliver the new Century business centre at Manvers, with the main steel frame now erected and cladding works progressing.

In terms of public perceptions about the future of the borough, 51 % of respondents to the June 2022 resident survey reported feeling “very optimistic” or “fairly optimistic” about the future of Rotherham as a place to live, whilst 27 % felt very or fairly optimistic about the future of the town centre. Optimism about the future of Rotherham as a place to live has declined, but more people are optimistic about the future of the town centre.

The survey results will inform ongoing efforts to revitalise the town centre and deliver regeneration schemes across Rotherham.

The Council is working with partners and suppliers to create more local jobs paid at the Real Living Wage or above. Local labour agreements are continuing to be applied to large scale developments, using the conditions attached to relevant planning permissions to increase the chances for local people to access jobs. Since the last report, further clauses have been applied to developments at the Swinton town centre redevelopment scheme, Churchill House at Eastwood and Callflex business park at Golden Smithies Lane. This is part of the Council’s ongoing social value work, which aims to maximise benefits to local people and communities from the money it spends. A social value event was held in July 2022, with the Council and its partners helping organisations to understand how they can deliver additional benefits for local people.

A range of initiatives are supporting residents to gain skills and progress their careers. For those already in work but looking to progress, the Advance project is performing well, with 115 participants signed up this year (to end of September) and monthly participant targets being exceeded for four consecutive months. New referral routes are being developed across Council directorates and with external partners, particularly in the voluntary and community sector and health and social care. Since November 2020, delivery of the European Social Fund ‘Pathways to Success’ and ‘Pathways to Ambition’ employment support programmes has led to 1,023 residents being supported to access training or work. Of these, 341 have secured employment and 156 have gained accredited training or education.

6.4 THEME 4 – EXPANDING ECONOMIC OPPORTUNITY

Libraries across Rotherham are also continuing to provide support to job seekers and those looking to undertake further training.

Finally, development of a Digital Inclusion Strategy is in progress with stakeholder groups from a range of organisations collaborating on content. A workshop took place in November 2022 to identify key actions and timescales for delivering identified objectives and outcomes.

6.4 THEME 4 – EXPANDING ECONOMIC OPPORTUNITY

YEAR AHEAD DELIVERY PLAN TRACKER

Expanding economic opportunity					
Ref	Outcome	Activity	Timescales for delivery	Status	Rationale for status
4.1	A growing economy that provides decent jobs and chances to progress.	Delivery of new Century business centre at Manvers.	January 2022 – July 2023	On track	<p>Work underway on site. The main steel frame is now erected and the cladding works progressing. Internal fit out work commenced in November 2022.</p> <p>Despite some delays experienced in supply of items, the contractor has been able to manage this within the programme and is still working towards a projected handover date in March 2023.</p>
4.2		Deliver 'Reload Programme' of sector support for culture and creative industries, including providing 20 microgrants for event organisers and 21 new commissions.	October 2021 – March 2022	Complete	<p>This programme is now complete with a total of £285,000 awarded to arts and cultural organisations through grants and new commissions. The programme supported:</p> <ul style="list-style-type: none"> • 54 artists, performers and musicians • 20 local community event organisers • 31 events and a festival to take place safely • Mentoring and coaching support for seven artists as part of a museum residency programme • A combined audience attendance estimated at over 500,000 <p>A combined social media reach in excess of 5 million engagements.</p>

6.4 THEME 4 – EXPANDING ECONOMIC OPPORTUNITY

4.3	Delivering regeneration schemes that bring investment and opportunity, both in Rotherham town centre and in our towns and villages.	Secure planning approval, complete detailed design and appoint contractor for the construction of the market and library project as part of Future High Streets Fund.	February 2022 (Planning Board) – October 2022	On track	Submitted for planning in June with anticipated decision in November 2022. Appointment of contractor will be announced this month (December 2022).
4.4		Develop business cases for the six Town Deal projects and submit summaries to government by 27 June 2022.	January 2022 – June 2022	Complete	Six businesses cases now submitted for: : <ul style="list-style-type: none"> • Corporation Street • Templeborough • Riverside residential • Guest & Chrimes • Mainline Station • Eastwood bridge.
4.5		Complete the detailed design prior to construction of the leisure development on Forge Island.	January 2022 – October 2022	Complete	Design completed and construction tender packages returned September 2022.

6.4 THEME 4 – EXPANDING ECONOMIC OPPORTUNITY

4.6	Working with partners and suppliers to create more local jobs, paid at the Real Living Wage or above, and apprenticeships	Work with partners to identify their local spending profile as well as promoting living wage accreditation.	September 2022 (progress review date)	Complete	<p>The Council has been working with partners and local spending profile data has now been provided by the Council and TRFT for financial years 2020/21 and 2021/22 that has enabled some baselining and trend analysis activity to take place between the two organisations. Work will continue to encourage other partners to participate.</p> <p>Anchor networks are in place with partner organisations around procurement and knowledge sharing activity is ongoing as part of regular meetings.</p> <p>The social value charter has been signed by members of the Rotherham Together Partnership.</p> <p>The Council is actively promoting the living wage accreditation and an RMBC Social Value event was held on 14 July, with key partners aiming to help organisations learn more about social value and the benefits.</p>
4.7		Ensure new in scope contracts are in line with Living Wage accreditation.	Ongoing – March 2023 (review date)	On track	<p>All “in scope” contracts are required to meet the real living wage standard as part of the procurement process and standard wording is contained in procurement template documents.</p> <p>Updates made to contract data to support ongoing reporting. This is included in social value reporting and was part of the update report presented to Overview and Scrutiny Management Board (OSMB) in November 2022.</p>

6.4 THEME 4 – EXPANDING ECONOMIC OPPORTUNITY

4.8		Adopt a local labour policy to encourage and/or enable local people to access job opportunities arising from major development sites.	Ongoing – March 2023	On track	The Council has adopted a local labour policy through the use of planning conditions and local labour clauses are being applied to major planning permissions, increasing the chances for local people to access jobs. Clauses have been applied to developments at: Wentworth Woodhouse, Eastwood trading estate, Bessemer Way (Templeborough) and Rotherham Road (Dinnington). Additional clauses have since been added to developments at the Swinton town centre redevelopment scheme, Churchill House at Eastwood and Callflex business park at Golden Smithies Lane.
4.9	People having opportunities to learn, develop skills and fulfil their potential	Deliver the European Social Fund (ESF) 'Pathways to Success' employment support programme to at least 450 residents, helping them into training and work.	Ongoing to March 2022 (may be further extended to December 2023)	Complete	The ESF Pathways programme has seen 1,023 residents start on the programme. Of these, 341 participants have secured employment and a further 156 have secured accredited education or training. The project exceeded all contractual targets, which helped to secure additional funding to extend the project until 31 December 2023.

6.4 THEME 4 – EXPANDING ECONOMIC OPPORTUNITY

4.10		Commence the delivery of the Advance project and provide assistance to 500 people in employment to enhance their career prospects.	January 2022 – December 2023	On track	<p>DHLUC has agreed a reprofile of targets to reflect the late start of Advance.</p> <p>The project is performing well against profiled outputs with 115 participants signed up this year (to end of September) and numbers of participants exceeding the re-profiled target for four consecutive months.</p> <p>New referral streams are being developed across council directorates and with external partners, particularly in the VCS and health and social care. Self-referrals to Advance have also increased, indicating a growing awareness of the Advance offer.</p> <p>Referrals from local DWP sources are also anticipated to increase as their Progression in Work initiative moves from proof of concept to trial phase.</p>
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6.4 THEME 4 – EXPANDING ECONOMIC OPPORTUNITY

4.11		<p>Train library staff and work with partners to help people make best use of library resources for job seeking, gaining skills, and supporting small businesses and entrepreneurs to grow. This includes:</p> <ul style="list-style-type: none"> • Work with partners from the People and Skills Networking Group to set up work coaches and job seeker support across the library network. • Business and intellectual Property Centre (BIPC) to launch at the Central Library. 	<p>November 2021 onwards</p> <p>March 2022</p>	Complete	<p>Marked as complete for the purposes of the plan, however this work remains ongoing. All library staff are continuing to undertake 'Libraries Connected' e-learning training and the libraries and archiving apprenticeship is being promoted to new and existing staff to further improve skills.</p> <p>Libraries across Rotherham are working with partners to support job seekers and those looking to undertake further training.</p> <p>The BIPC service which launched on 1 March 2022 provides support to business owners, entrepreneurs and inventors to start, run and grow their business.</p>
4.12	Strengthening digital infrastructure and skills which enable access for all	Identify measures to improve digital inclusion through consultation with communities.	December 2022	On track	<p>Consultation with residents to help establish Rotherham Place Digital Inclusion baseline completed in April 2022 and shared with Cabinet Members.</p> <p>Findings and recommendations report accepted by all members of the Digital Inclusion Stakeholder group.</p>

6.4 THEME 4 – EXPANDING ECONOMIC OPPORTUNITY

4.13		Develop a Digital Inclusion Strategy.	December 2022 – July 2023	On track	First draft version of Digital Inclusion strategy in progress with stakeholder group members all collaborating on content. Workshop took place in November 2022 to identify key actions and timescales for delivering identified objectives/outcomes.
4.14		Deliver public Wi-Fi to the new town centre library and markets building and investigate the feasibility of delivering Wi-Fi to other council owned public spaces within the town centre.	March 2023	On track	Activity will be joined up with build timescales for the library/ market and other town centre developments. A programme is also in place to deliver wi-fi in 10 neighbourhood centres across the borough.

Expanding Economic Opportunity

Outcomes

- A growing economy that provides decent jobs and chances to progress
- Delivering regeneration schemes that bring investment and opportunity, both in Rotherham town centre and in our towns and villages
- Working with partners and suppliers to create more local jobs, paid at the Real Living Wage or above, and apprenticeships
- People having opportunities to learn, develop skills and fulfil their potential
- Strengthening digital infrastructure and skills which enable access for all

Ref	Key Performance Indicators	LEAD SERVICE	LEAD OFFICER	Good is?	Qtrly or Annual?	2021/22 (Yr End)	2022/23				Direction of travel	Progress against target	Notes
							QTR 1 (Apr-Jun)	QTR 2 (Jul-Sep)	Yr to Date	TARGET			
EC01	Proportion of working age population who are in work (or actively looking for work) in Rotherham	RE - Planning, Regen. & Transp.	Simon Moss	High	Q	77.0%	76.8%	Not available	Not Available	Achieve national average	↓	✗	The data for Economic Activity is taken from the Annual Population Survey. The survey releases data quarterly. The data released is based on surveys conducted with residents over a 12 month period rather than a quarter. The data presented here relates to July 2021 – June 2022. 76.8% of Rotherham’s working age population is economically active. In comparison, Yorkshire & Humber and Great Britain are at 77.8% and 78.6% respectively. Currently Rotherham is 1.8% below the national average. The gap has widened since the year end position. This is because the national economic activity rate has been increasing at the same time that Rotherham's economic activity rate has been falling.
EC02a	Optimistic about the future: a) Proportion optimistic about the future of Rotherham as a place to live	RE - Planning, Regen. & Transp.	Simon Moss	High	A	57%	Not Available	51.0%	Not Available	>57%	↓	✗	Data obtained from results of the Residents Survey (June 2022). 51% of respondents reported feeling "very optimistic" or "fairly optimistic" about the future of Rotherham as a place to live, showing a decrease from previous levels.
EC02b	Optimistic about the future: b) Proportion optimistic about the future of Rotherham town centre	RE - Planning, Regen. & Transp.	Simon Moss	High	A	24%	Not Available	27.0%	Not Available	>24%	↑	✓	Data obtained from results of Residents Survey (June 2022). This is above the average of 22 per cent across all eight surveys, and the highest result since the question was first asked in June 2017.
EC03	Number of new businesses started with help from the Council	RE - Planning, Regen. & Transp.	Simon Moss	High	Q	103	15	13	28	60	↓	●	Note Q1 data position has been amended. The position at Quarter 1 had been incorrectly calculated. For Q2 the Council supported 6 new businesses via Launchpad and 7 via Business Centres. Launchpad is a regional ERDF funded business support programme for new businesses. The Business Centres are a network of RMBC funded hubs which provide space for businesses and business support. Year to Date performance is slightly lower than the profile needed to achieve the annual target. However the last four quarters (up to and including Q2) did equal 60 - which is the target. The service reports that the current economic climate has created a labour market where there is currently low unemployment and a high level of competition for jobs. The service predict that the Cost of Living crisis could create an environment where there will be an increase in redundancies and then a subsequent increase in the number of people considering self employment driving up the demand for business start-up support.
EC04a	Actions taken in Rotherham to promote progressive and sustainable Economic Development: a) Survival rate of new businesses supported in RiDO Business Centres over the first three trading years	RE - Planning, Regen. & Transp.	Simon Moss	High	A	93.0%	Not Available	Not Available	Not Available	81%	◆	△	There are various reasons why measuring survival rate for just the first 3 years of trading is an issue for the business centres. This is partly down to early stage businesses taking space often already being 1-2 years old as they have to afford commercial rent level payments. The data is also extracted from a report on the business centres customer database, which includes all occupants.Data for 22-23 will be available in Q4.
EC04b	Actions taken in Rotherham to promote progressive and sustainable Economic Development: b) Provide advice and support to local businesses to help them recover and grow.	RE - Planning, Regen. & Transp.	Simon Moss	High	Q	136	157	117	274	300	↓	✓	Another strong quarter, albeit down on Q1. Q1 and Q2 give a Year to Date total of 274 against the annual target (300) for this measure. DoT based on comparison to Q1 which was 157.
EC05	Number of engagements with libraries’ services which help people learn, acquire new skills or get a job	RE - Culture,Sport & Tourism	Polly Hamilton	High	Q	41,577	19,847	23,379	43,226	75,000	↑	✓	The number of Engagements that assist customers to develop their talents and skills has seen 43,226 activities this financial year to date compared to 24,861 activities offered in the whole of last year 21-22. DOT based on comparison to Q1.
EC06	Proportion of new starter apprenticeships created within the Council as a percentage of the workforce	ACEX - HR	Lee Mann	High	Q	0.6%	0.4%	0.6%	0.6%	1.5%	↑	✗	Currently off target. Work is underway to assess recruitment to critical roles. New starter apprenticeships will be used for the most difficult to fill posts.
EC07	Number of online customer transactions (digital inclusion measure - aim to achieve 3% increase year-on- year)	FCS - Customer, Info & Digital	Luke Sayers	High	Q	200,200	45,660	44,081	89,741	185,400	↓	●	Slight decrease in digital transactions during Qtr2 compared to Qtr1. Below the 6 month target of 92,700 (89,741) but confident this will be achieved over the 12 month period, hence the amber rating. (NB. Qtrs 1 & 2 in 2021/22 included digital transactions stimulated by Covid related activities which increased transactions over those periods). DOT based on comparison to Q2 2021/22.

6.4 THEME 4 – EXPANDING ECONOMIC OPPORTUNITY

CASE STUDY

Forge Island Development

Ground works have begun on Rotherham's Forge Island development – Forge Island is the flagship development in the Town Centre masterplan, and soon to be home of a state-of-the-art cinema, 69 room hotel, and six restaurants providing food from around the world.



Residents passing Forge Island will now see diggers and heavy plant vehicles on site as they prepare to lay foundations for the £47m development, being delivered by master developer, Muse, in partnership with Rotherham Council. Once complete, the new destination will provide something for residents and families to enjoy right in the heart of Rotherham town centre, which will include a variety of exciting features including the boutique 8 screen cinema from The Arc, each with laser digital projection and Dolby digital surround sound for the ultimate film experience

The scheme is 100 % pre-let with Travelodge who will be offering visitors a range of a hotel rooms. Five food and beverage brands have already signed up to the scheme and will showcase food and drink from across the globe – the sixth will be announced shortly. Casa Peri Peri will bring its own style of Portuguese and Southern African flare, created by Masterchef star, Bobby Geetha. Estabulo Rodizio / Sakku Samba is a dual-branded concept honouring the Gaucho style of cooking while at the same time celebrating a fusion of Japanese-Brazilian cuisine. It will be the first time that the two concepts are brought together under one roof. Caffé Noor is a revolutionary luxury coffee shop with a fundamental difference as 50 % of all profits will be donated to local community organisations to support vulnerable people. Cow and Cream are a regionally based eatery providing burgers, desserts and shakes.

A huge amount of work has been done to get to this stage, and a number of challenges have been overcome, including securing planning permission and a cinema operator during the pandemic, at a time when all cinemas were closed in lockdown, and more recently the Council stepped in with upfront capital funding to secure the scheme, after turbulence and volatility in the financial markets, further impacted by the Government's "mini-budget" in late September 2022, made private financing of Forge Island less viable and threatened to lead to further delays.

6.5 THEME 5 – A CLEANER, GREENER LOCAL ENVIRONMENT

Our vision is to create a clean and welcoming environment across the borough, and in turn secure our natural environment for the next generation.

Outcomes – our ambition	How we will get there
<ul style="list-style-type: none">• Increasing satisfaction with the cleanliness of the borough• Creating better transport systems for future generations• Reducing the risk and impact of flooding and other environmental emergencies• Contributing to reducing carbon emissions across the borough.	<ul style="list-style-type: none">• Ensure our streets are clean by providing an effective response to fly-tipping and littering, and continually improving our approach to street cleaning• To continue to invest in our urban green spaces and country parks, maintaining our four Green Flag accredited parks, whilst aiming for additional accreditations• Complete masterplans for the borough's three country parks, with an ambition to enhance services provided at these parks, whilst improving the appearance, cleanliness and welcome of our green spaces• Work with regional partners to deliver public transport improvements such as a new Tram-train stop at Magna, as well as longer term aims a railway station at Waverley and a new mainline station for Rotherham• Develop a new Cycling Strategy and invest in new cycleways across Rotherham• Continue the roll out of public charging points to make electric vehicles a more viable option for residents and visitors• Deliver flood alleviation projects and work with communities and businesses to develop flood resilience measures in the worst-affected areas• Deliver a renewable energy generation project by 2025• Plant a minimum of 500 new trees every year• Encourage our suppliers to reduce their emissions through implementation of the Council's Social Value Policy• Support residents to access nationally available insulation grants to improve energy efficiency.

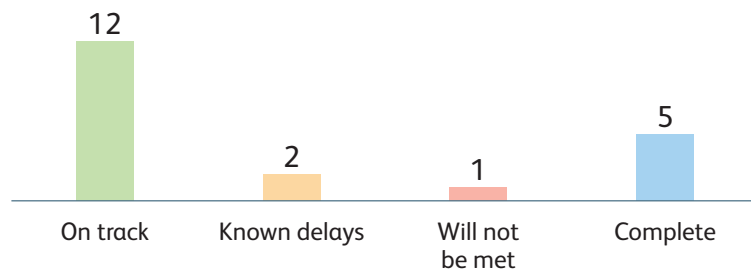
6.5 THEME 5 – A CLEANER, GREENER LOCAL ENVIRONMENT

HEADLINES – EVIDENCING OUR PROGRESS

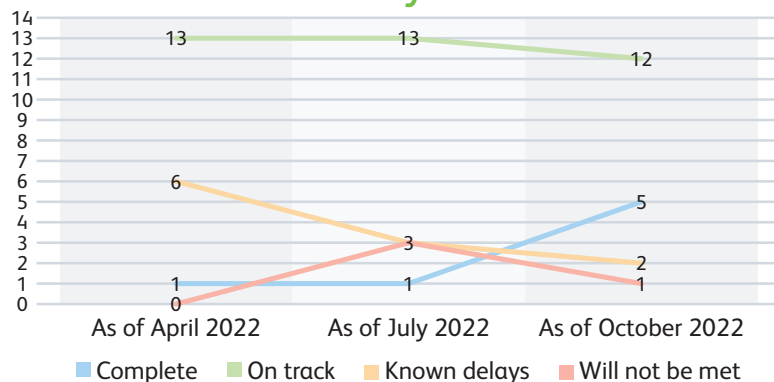
To provide evidence of delivery of the outcomes and commitments within this theme, there are eight headline performance measures and 20 priority actions/milestones contained within the Year Ahead Plan Delivery Plan. The diagrams below provide an overview of performance and progress.

YEAR AHEAD ACTIONS AND MILESTONES

Year Ahead Delivery Plan Actions Status

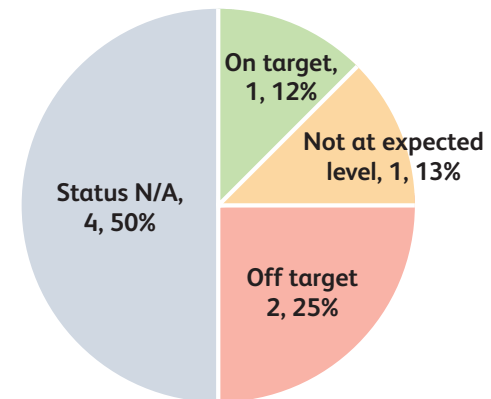


Year Ahead Delivery Plan Action Trend

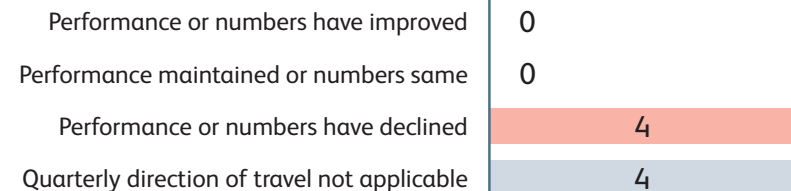


PERFORMANCE MEASURES

Performance Measures Status



Performance Measures Direction of Travel



6.5 THEME 5 – A CLEANER, GREENER LOCAL ENVIRONMENT

NARRATIVE – THE BIGGER PICTURE

This theme aims to create clean and welcoming places across the borough, supporting environmentally friendly activity and initiatives that cut carbon emissions, helping to secure and preserve our natural environment for the next generation. Recent progress is outlined below.

Proposals for the development of masterplans at both Thrybergh and Rother Valley country parks are now complete. The plans were consulted on at events in August and September 2022, with further consultation on Rother Valley proposals taking place throughout October. The final plans will go to Cabinet in March 2023.

Enhancements to street cleaning and weed removal across the borough are continuing. New software was rolled out in October 2022 and is now enabling better monitoring and assessment of the environment in local areas. This will enable improvements to be made in street cleaning and general grounds maintenance. Where areas have scored low on the assessment, teams have then been allocated to attend within 2-5 days and the first set of benchmark stats are due to be received shortly. 52 out of the planned 240 areas of enhanced cleansing have now been completed, focusing mainly on the town centre due to the Women's Euros. The majority of the remaining areas will be completed in the winter, with the work being based on a winter plan. Following a Members' seminar on 27 September 2022 to outline the approach, this plan will be informed by consultation with all elected members to identify areas of focus.

23 Fixed Penalty Notices (FPNs) for fly-tipping were issued between April and August 2022, which shows a strong improvement on the previous year's data. In addition, one prosecution has been taken through the courts. There have also been nine further FPNs for failure to produce evidence of legal waste

arrangements, one formal caution in relation to a fly tipping offence and nine fly-tipping prosecution files are currently being processed.

Delivery of projects is continuing as part of the Transforming Cities programme, which aims to create better and more sustainable transport systems. The Frederick Street cycleway scheme is due to be completed this month (December 2022) and enabling works have started on the new footbridge to Forge Island. The first phase of a scheme to provide a cycleway on Sheffield Road has been largely completed and detailed design and preparatory work has commenced on other schemes. Unfortunately, the scheme at Doncaster Road has had to be withdrawn due to the need to divert a gas main which would have increased costs prohibitively. However, the major scheme to widen and improve the Parkway, which will reduce speed and congestion and improve air quality, remains on track for completion in June 2023.

In relation to reducing flood risk, the canal barrier at Forge Island has been operational since 18 August 2022 and work has now started on site at Ickles Lock, where a new manhole and reinforced slabs to the bypass culvert have been completed and excavations have begun on the ramp to the canal towpath to improve access. The construction of the flood wall and embankment between Ickles Lock and Centenary Way is due to be completed in June 2023. See case study below. Work is also underway to support community resilience to flooding. A successful event was held in August 2022 to clean Whiston Brook, involving volunteers from the Council, Environment Agency, Yorkshire Water, River Stewardship Company, the local MP, Ward and Parish Councillors and local resident. Since then, Council officers have worked with Whiston Parish Council and local residents to develop an effective Community Flood Plan.

6.5 THEME 5 – A CLEANER, GREENER LOCAL ENVIRONMENT

As part of the drive to reduce carbon emissions and improve energy efficiency, the Council has developed a heat decarbonisation plan, which targets operational buildings with heating systems that are reaching the end of their serviceable life. Decarbonisation surveys have been carried out on eligible buildings to identify required works. Based on the survey results, applications have been submitted to the government's Public Sector Decarbonisation Scheme for funding to decarbonise Riverside House, Rotherham Town Hall, Bailey House, the Civic Theatre, Clifton Museum and the Orchard Centre. This would include enabling works to connect the sites to the planned heat network (Rotherham Energy Network) using waste heat from Templeborough Biomass Power Plant. Additional works will be carried out on operational properties to reduce energy consumption and electrical capacity to prepare sites for low carbon heating when current systems reach the end of their life.

Work is progressing to install nine electric vehicle charge points in Council car parks and a draft fleet conversion plan has been developed and is awaiting approval. The plan focuses on approaching the Council's fleet replacement in phases and exploiting any appropriate opportunities to reduce carbon emissions of the Councils fleet.

In addition, the Council is working with energy contractors to identify qualifying sites and carry out energy efficiency works on Rotherham properties as part of the ECO04 scheme. Support is continuing for residents who need advice and support to improve their energy efficiency, including applying for government grants.

Finally, a draft communications plan has been produced to raise awareness about climate change and influence positive changes in behaviour across the borough.

6.5 THEME 5 – A CLEANER, GREENER LOCAL ENVIRONMENT

YEAR AHEAD DELIVERY PLAN TRACKER

A cleaner, greener local environment					
Ref	Outcome	Activity	Timescales for delivery	Status	Rationale for status
5.1	Increasing satisfaction with the cleanliness of the Borough	Develop first proposals for country park masterplans (Rother Valley and Thrybergh) for public consultation.	April 2022	Complete	Proposals for the development of Masterplans both complete. These were delayed slightly to accommodate and prioritise the Levelling Up Fund elements. The plans for Thrybergh Country Park were consulted on at events throughout August and September 2022 with consultation on Rother Valley Country Park proposals taking place throughout October 2022. The final plans will go to Cabinet in March 2023.
5.2		Increase the number of fines, prosecutions or legal actions for fly tipping.	August 2022	On track	There has been targeted work undertaken by the service to increase the number of fines, prosecutions or legal actions for fly tipping and whilst progress against this action has been achieved, it is essential to continue monitoring this throughout the year, hence this action being marked as 'on track'. 23 Fixed Penalty Notices (FPNs) for fly-tipping were issued between April and August 2022, which shows an improvement on the previous year's data where 61 enforcement actions were taken across the whole year. In addition, one prosecution has been taken through the courts. There have also been nine further FPNs for failure to produce evidence of legal waste arrangements, one formal caution in relation to a fly tipping offence and nine fly-tipping prosecution files are currently being processed.

6.5 THEME 5 – A CLEANER, GREENER LOCAL ENVIRONMENT

5.3		Implement systems to monitor and assess the environment in local areas and enable improvements in grounds maintenance and street cleansing.	April 2022	Complete	<p>Software purchased and training carried out across all zones.</p> <p>System initially implemented in the north zone and since w/c 24 October 2022 implemented in all grounds and streets zones. The plan was initially to pilot the system in the north zone, however the Council felt that this could be rolled out across all zones to make the best use of the system and benchmarking statistics.</p> <p>The first set of benchmark stats were due to be received during October 2022, but there has been a delay in data processing.</p>
5.4		Target an extra 240 local areas for additional cleaning and weed removal.	March 2023	On track	<p>To date the service has completed 52 areas of enhanced cleansing within the borough. The majority have been in and around the town centre with the focus on the build up to the Women's Euros.</p> <p>The majority of the 240 areas will be complete in the winter after the grass cutting stops, as this is when the additional resources will be available. 80 areas are planned for cleansing across each of the North, Central and South zones.</p> <p>The service has contacted all elected members to identify areas of focus alongside delivering a Members' seminar on 27 September 2022 to outline the approach.</p>

6.5 THEME 5 – A CLEANER, GREENER LOCAL ENVIRONMENT

5.5	Creating better transport systems for future generations.	<p>Deliver bus, tram and cycle improvements through the Transforming Cities Fund (TCF) programme, including:</p> <ul style="list-style-type: none"> • Sheffield Road Cycleway • Frederick Street public realm with cycleway • Forge Island footbridge • Moor Road, Manvers cycle route • Doncaster Road, Dalton • A631 Maltby bus corridor 	<p>Revised target date:</p> <p>March 2024 (as agreed at Cabinet in September 2022)</p>	On track	<p>In agreement with SYMCA, project completion dates have been extended to March 2024. Two schemes (Frederick St cycleway, Forge Island Footbridge) are scheduled to be largely completed by March 2023, three schemes are now expected to be completed during 2024 (Sheffield Rd cycleway, Moor Road cycle route, Maltby bus corridor) and a further scheme is under review.</p> <p>Updates on specific schemes are as follows:</p> <ul style="list-style-type: none"> • Frederick Street – scheme underway and due to be completed this month (December 2022). • Forge Island footbridge – enabling works are underway, with the contractor starting on site in October 2022. • Moor Road – contract awarded and finalising pricing. Business case due for assurance this month (December 2022), with delivery expected to be completed by June 2023. • Sheffield Road – phase 1 of the cycleway scheme has been largely completed, with a speed reduction element to follow. Further phases will be delivered in 2023/24. • A631 Maltby bus corridor – detailed design has been awarded and aiming for business case submission in January 2023, with delivery starting in April 2023 for expected completion March 2024. • Doncaster Road – scheme to be withdrawn following identification of a significant diversion of a medium pressure gas main, which is a large cost increase.
5.6		Finalise delivery plan for the approved cycling strategy.	March 2023	On track	Delivery plan now at development stage with a draft circulated for comment. The cycling action plan is now on its second draft iteration with completion on schedule for approval by March 2023.

6.5 THEME 5 – A CLEANER, GREENER LOCAL ENVIRONMENT

5.7		Complete A630 Parkway Improvement Scheme to reduce speeds (50mph), reduce congestion and improve air quality.	June 2023	On track	<p>The scheme continues to perform well and is on cost and on schedule.</p> <p>Key activities in the upcoming period include:</p> <ul style="list-style-type: none"> • Signal installation due for commissioning • Air quality monitoring and other technology equipment installation • Completing in-scope resurfacing works • A630 resurfacing (change request submitted) from Catcliffe junction to the boundary with Sheffield (approximately 1,000m both ways) <p>Major milestones have been achieved during 4 consecutive weekend closures of the J33 roundabout with no or minimal complaints received.</p>
5.8	Reducing the risk and impact of flooding and other environmental emergencies.	Achieve 'shovel ready' status for the six priority flood alleviation schemes and work to secure funding to implement the schemes.	March 2024	On track	Design consultants appointed to undertake pre-construction phase. Anticipated that the outline designs will be completed in 2023, with the schemes reaching 'shovel ready' status in 2024.
5.9		Construct the Forge Island canal barrier.	August 2022	Complete	Canal barrier operational since 18 August 2022 following operational tests. The police station car park has been fully remediated after being used for access to enable the construction of the western flood wall.
5.10		Construct the Ickles Lock to Centenary Way flood wall and embankment.	October 2021 – December 2022	Will not be met	The start of construction was delayed due to delay in obtaining third party landowner approvals. However, work has now started on site and progress has been made on the flood defences at Ickles Lock. The revised completion date is June 2023.

6.5 THEME 5 – A CLEANER, GREENER LOCAL ENVIRONMENT

5.11		Develop plans to support community resilience and community-led activities in areas at risk of flooding.	September 2022	Complete	The plan is now in place to support community resilience, and this has been published as part of the Connected by Water plan.
5.12	Contributing to reducing carbon emissions across the borough.	Develop a medium term and long-term Climate Change Strategy and Action Plan.	March 2022	Complete	Action plan refreshed and approved at Cabinet on the 17 October 2022, which included short and long term measures and a commitment to update the action plan annually at Cabinet. Recruitment of the climate change delivery team has now been completed. The annual report to Cabinet is scheduled for March 2023.
5.13		Implement heating or energy efficiency measures in Council buildings that reduce CO2 emissions, working towards the target of an 18 % reduction by March 2023.	April 2022 – March 2023	On track	The Council has developed a heat decarbonisation plan, which targets operational buildings with heating systems that are reaching the end of their serviceable life. Implementation has commenced (installed energy saving solutions such as LED lighting and building management systems to improve/monitor energy consumption), although this is in the early stages. The CO2 emissions report 21/22 shows emissions from operational buildings decreasing by 4 % to 31 March 2022, contributing to the 18 % target. Data for April 22 to March 23 will not be available until July 2023.
5.14		Install additional eight vehicle charging units to complement existing provision, and two residential charging hubs.	April 2022 – March 2023	On track	Work is progressing to install nine electric vehicle (EV) charge points on Council car parks at Drummond St, Constable Lane and Douglas St. Additional sites are being assessed to extend the Council managed EV charging infrastructure and provide at least two residential charging hubs.

6.5 THEME 5 – A CLEANER, GREENER LOCAL ENVIRONMENT

5.15		Develop a fleet conversion programme to low carbon fuel.	November 2022	Known delays	A first draft of the fleet plan is complete and is awaiting approval. The plan focuses on approaching the Council's fleet replacement in phases and exploiting any appropriate opportunities to reduce carbon emissions of the Council's fleet. Relevant approvals will be sought this month (December 2022), with a further report to Cabinet early 2023.
5.16		Develop a plan to tackle single use plastics across council buildings and events.	May 2022	Known delays	<p>An action plan to tackle single use plastics has been developed [hence Amber rating] and the draft document was shared in June 2022 with relevant Cabinet Members and the Climate Change Members Working Group for initial approval, with changes made as a result.</p> <p>The new climate change team will lead on this action of finalising and cross-checking the plan, which will form part of the climate change annual report to Cabinet in March 2023. Once signed off by Cabinet, this action will be completed.</p>
5.17		Deliver a communications plan to raise awareness about climate change and influence positive changes in behaviour across the borough.	Ongoing – March 2023	On track	<p>Draft plan produced and the communications team are working with the new climate change team to finalise it. A draft is due to go to the next member working group.</p> <p>A carbon literacy project 'proof of concept' business case agreed at climate change project board – this will help shape the delivery of awareness raising amongst council officers and then be scaled up for wider consumption.</p> <p>Council officers attended community engagement session facilitated by Live Inclusion to provide updates on the Council's approach to addressing the climate emergency.</p>

6.5 THEME 5 – A CLEANER, GREENER LOCAL ENVIRONMENT

5.18		Plant 10,000 new trees across the borough, working with community groups and schools.	November 2021 – March 2023	On track	In the first season of the Council's tree planting programme (November 2021 – February 2022), 2,000 new trees were planted across the borough. The planting season for 2022-23 starts in November 2022 and runs until February 2023, with consultation underway.
5.19		Continue to provide direct support to residents to enable them to apply for insulation grants where applicable through the ECO3 and ECO4 programmes.	March 2023	On track	The ECO4 scheme started on 1 July 2022 and is progressing well. The Council is working with energy contractors to identify qualifying sites and carry out energy efficiency works on Rotherham properties. Support is continuing for residents who need help to apply for government grants and residents who need support to improve their energy efficiency.
5.20		Find a suitable site for renewable energy generation, obtain planning permission and commence procurement.	March 2023	On track	The £1 million proof of concept renewable energy project is progressing well on the Council-owned site at Kilnhurst. Preparatory work, including an ecology survey, is being carried out alongside resolving a number of site issues prior to submitting a planning application in early 2023.

Ref	Key Performance Indicators	LEAD SERVICE	LEAD OFFICER	Good is?	Qtrly or Annual?	2021/22 (Yr End)	2022/23				Direction of travel	Progress against target	Notes
							QTR 1 (Apr-Jun)	QTR 2 (Jul-Sep)	Yr to Date	TARGET			
EN01a	Fly tipping and environmental crime: a) Effective enforcement actions; fly-tipping	RE - Planning, Regen. & Transp.	Sam Barstow	High	Q	61	22	5	27	37	↓	✓	Breakdown of 5 enforcement actions: 2 Fly Tipping FPN's 3 Small Fly tipping FPN's 0 Prosecutions. DoT in comparison to Q1 which was 22. Impacting on the Q2 return has been a review of evidence thresholds with Legal meaning fewer cases are resulting in formal action (e.g. FPN) in the first instance but consequently the service should see a larger proportion of cases being supported by Legal Services in Court. The service has also experienced staffing issues i.e. leavers, annual leave and other absence.
EN01b	Fly tipping and environmental crime: b) Effective enforcement actions; other environmental crime (cumulative)	RE - Planning, Regen. & Transp.	Sam Barstow	High	Q	780	384	337	721	2,000	↓	✗	Actions taken against Enviro-crime in partnership with Kingdom and Doncaster Council have seen decrease in Q2 figures, in comparison to Q1 which was 384. This figure is far lower than the numbers achieved pre Covid and the Council Plan target of 2,000 may not be achievable. Action being taken to address this.
EN02	Proportion of waste sent for reuse (recycling and composting)	RE - Planning, Regen. & Transp.	Sam Barstow	High	Q	38.8%	43.7%	40.7%	42.2%	45%	↓	●	Performance in Q2 has slightly decreased. This was due to collecting 1,500 tonnes less garden waste in Q2 compared with Q1 therefore it is seasonal variance. NB-this is just % of kerbside waste that was collected for recycling, not overall recycling rates, so purely driven by what residents put in their bins.
EN03	Number of official complaints and service requests relating to a) street cleaning, b) grounds maintenance and c) waste management i) Complaints ii) Service Requests	RE - Planning, Regen. & Transp.	Sam Barstow	Low	Q	a) Street Cleansing i) 5 ii) 7,458 b) Grounds Maintenance i) 17 ii) 1,343 c) Waste Management i) 143 ii) 85,941 Total: Complaints= 165 Service Requests= 94,742	a) Street Cleansing i) 3 ii) 530 b) Grounds Maintenance i) 6 ii) 337 c) Waste Management i) 31 ii) 12,538 Totals: Complaints= 40 Service Requests= 13,405	a) Street Cleansing i) 6 ii) 2,159 b) Grounds Maintenance i) 4 ii) 301 c) Waste Management i) 85 ii) 8,156 Totals: Complaints= 95 Service Requests= 10,616	a) Street Cleansing i) 9 ii) 2,689 b) Grounds Maintenance i) 10 ii) 638 c) Waste Management i) 116 ii) 12,538 Totals: Complaints= 135 Service Requests= 15,865	190 cumulative for year in the number of official complaints received.	↓	✗	95 complaints were received in Q2 - more than double the 40 complaints received in Q1, pushing the YTD figure up to 135. The total number of complaints is now projected to exceed the target of less than 190 for the year. The majority of complaints received were in the Waste Management service where resource pressures during Q2 have continued, this has meant the collection of some bins the day after schedule, or often on a weekend. Resources from the end of October have improved and should see a reduction in complaints as Deliveries of new and/or replacement bins are now improving as the service has assigned extra resources (non HGV drivers) to improve the backlog.

Ref	Key Performance Indicators	LEAD SERVICE	LEAD OFFICER	Good is?	Qtrly or Annual?	2021/22 (Yr End)	2022/23				Direction of travel	Progress against target	Notes
							QTR 1 (Apr-Jun)	QTR 2 (Jul-Sep)	Yr to Date	TARGET			
EN04	Carbon dioxide emission levels for the Council (for specific areas, for example operational buildings, street lighting)	RE - Planning, Regen. & Transp.	Simon Moss	Low	A	a. Fleet 2433 b. Council Buildings-Electric 1890 c. Council Buildings Gas 1749 d. Streetlighting 1396 e. Grey Fleet 222 f. Onsite Generation 7 g. EV Charging 1 Above in Emissions (tco2e)	Not Available	Not Available	Not Available	18% reduction by 2023	◆	△	Baseline figures: - Carbon Emissions dropped by 25% between 2019 and 2021 - Carbon Emissions from streetlighting reduced by 39% between 2019 and 2021 - Carbon Emissions from Grey fleet dropped by 65% between 2019 and 2021 due to the pandemic. Risen a further 22% between 2021 and 2022, but still nowhere near as high as pre-pandemic records - Fleet carbon emissions fell by 11% in 2020 before returning to pre-pandemic levels in 2021 - Emissions from Council building gas rose by 8% in 2020 before returning to near pre-pandemic levels in 2021 - Council building electricity emissions fell by 38% between 2019 and 2021.
EN05a	Number of trees planted by the Council a) Number of Hectares	RE - Culture, Sport & Tourism	#N/A	High	A	9.4				5	◆	△	Data only available at year end. Tree planting is seasonal and takes place over the winter months.
EN05b	Number of trees planted by the Council b) Number of trees	RE - Culture, Sport & Tourism	#N/A	High	A	22139				500	◆	△	Data only available at year end. Tree planting is seasonal and takes place over the winter months.
EN06	Proportion of council housing with an Energy Performance Certificate (EPC) rated C and above	ACHPH - Housing	Paul Walsh	High	A	46.48% (Oct'21)				baseline needed - tbc	◆	△	Baseline position relates to October 2021. The national target is to aim to have all stock at EPC C-rated by 2030. This figure will be provided annually at Q4.

6.5 THEME 5 – A CLEANER, GREENER LOCAL ENVIRONMENT

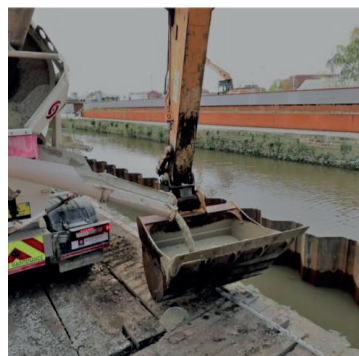
CASE STUDY

Rotherham to Kilnhurst Flood Alleviation Scheme

Following flood events in Rotherham town centre in 2007 and 2019, the Council identified the need to upgrade the flood defences and canal barrier along 5km of the River Don. This led to the development of three advanced phases of the £17m Rotherham to Kilnhurst Renaissance Flood Alleviation Scheme (RRFAS) to reduce the risk of the River Don overtopping into the canal and flooding Rotherham town centre and the railway station. Jacksons Civil Engineering Group (JCE) were commissioned to complete one of these advanced phases (RRFAS Phase 2C), which is positioned adjacent to the central part of the scheme on Forge Island. This phase involves installing a new multi-million-pound canal barrier – a guillotine style gate leaf within an architectural statement superstructure – and constructing flood walls and abutment supports and extending tow paths. JCE saw potential in this development to use Earth Friendly Concrete (EFC), instead of Ordinary Portland Cement (OPC) based concrete, on lower risk elements in the scheme to reduce the overall carbon footprint of the project.

The result was that part of the sub-structure and surrounding landscape were constructed utilising approximately 180m³ of C25/30 grade EFC based concrete in a mass concrete foundation and capping, which saved the project 44 tonnes of CO₂. As the design of the substructure was comprised of lower risk, non-structural elements, JCE's project manager saw the potential in using an alternative, lower-carbon concrete, which exemplifies the innovation behind this project.

Substituting EFC for OPC achieved an approximately 76 % reduction in CO₂e in the delivery of lower-risk non-structural elements of the flood barrier, which is a CO₂ saving of 44 tonnes and the canal barrier is now operational.



6.6 THEME 6 – ONE COUNCIL

As a Council we have an important part to play in addressing the challenges faced and achieving better outcomes for the people of Rotherham. Our vision is to work with communities to deliver responsive and modern services that are easily accessible to all.

Outcomes – our ambition	How we will get there
<ul style="list-style-type: none">• Effective customer services – residents know we mean what we say, are kept informed and can access the services they need in the way that suits them• Engaged, diverse and skilled workforce who feel empowered to adopt new ways of working to meet the needs of all customers• Sound financial management and governance arrangements• Effective leadership, working with our partners to achieve better outcomes across the whole borough.	<ul style="list-style-type: none">• Work with services, partners and communities to promote equality, celebrate diversity and ensure fairness for everyone• Communicate and engage with residents so that they feel informed about council services and how to access these• Work in an efficient, open, transparent and accountable way, in partnership with key stakeholders• Work to improve customer satisfaction, including by developing and implementing a new set of customer service standards.

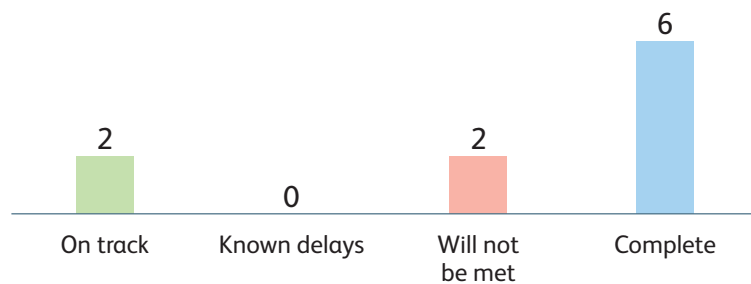
6.6 THEME 6 – ONE COUNCIL

HEADLINES – EVIDENCING OUR PROGRESS

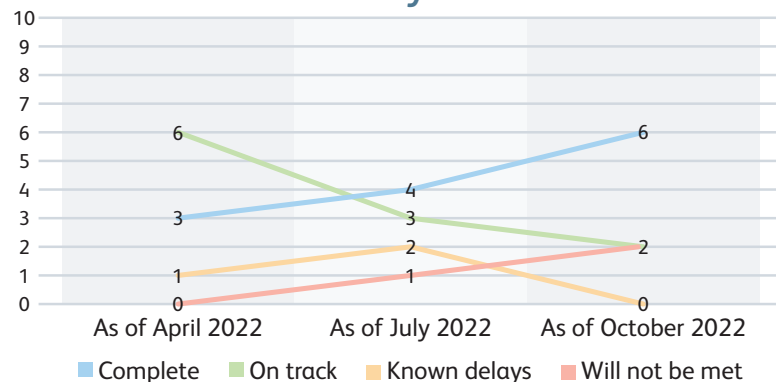
To provide evidence of delivery of the outcomes and commitments within this theme, there are 11 headline performance measures and 10 priority actions/ milestones contained within the Year Ahead Plan Delivery Plan. The diagrams below provide an overview of performance and progress.

YEAR AHEAD ACTIONS AND MILESTONES

Year Ahead Delivery Plan Actions Status

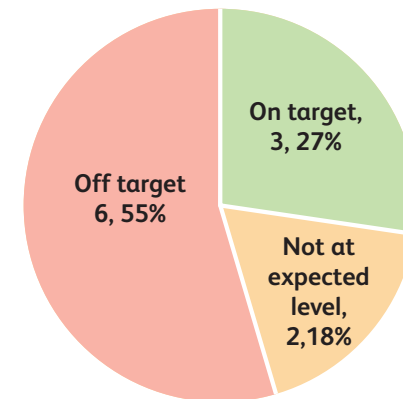


Year Ahead Delivery Plan Action Trend

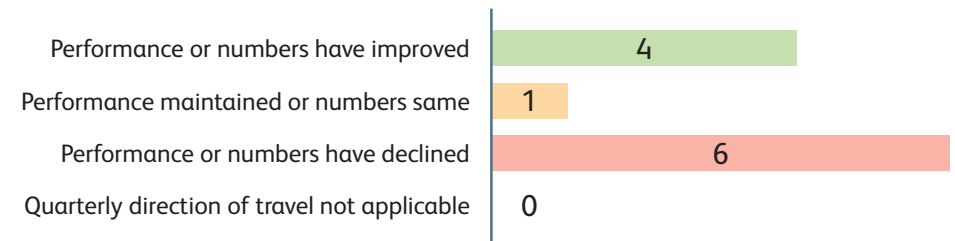


PERFORMANCE MEASURES

Performance Measures Status



Performance Measures Direction of Travel



6.6 THEME 6 – ONE COUNCIL

NARRATIVE – THE BIGGER PICTURE

The One Council theme is focussed around working with communities to achieve the Council’s vision and deliver responsive and modern services which are accessible to all.

In July 2022, Rotherham Metropolitan Borough Council was named the most improved council in the country at the Local Government Chronicle (LGC) Awards 2022, demonstrating the Council’s commitment to continuous improvement and rebuilding trust and confidence (see case study below).

The Council remains committed to increasing the range of services available online and reducing unnecessary call demand to improve customer waiting times. In the period since the last report, the draft high-level customer standards have been signed off by directorate leadership teams. Attendees at the Tenants Open Day in September 2022 were asked for their views and opinions on the new standards. Work is also underway to collate examples of service standards with fixed timescales, which could be used as the basis for measuring customer experience performance outcomes in the future. The new call back facility for housing repairs is continuing to operate successfully and will be extended to other services in Quarter 3. Other enhancements are also being implemented.

Average call wait time across all services in Quarter 2 was 8 minutes 50 seconds. This is a decline from 6 minutes 8 seconds in Quarter 1. A combination of staff turnover, difficulties in recruiting to vacant posts and peak leave over the school holiday period led to reduced resource levels during Quarter 2 and the consequent increase in wait times. Recruitment is underway, with some vacancies already filled and staff starting in post in mid-October.

The most recent results from the residents’ satisfaction survey under this priority have recently been received. They show that 48 % of residents said that the Council keeps residents ‘very well’ or ‘fairly well’ informed about the services and benefits it provides. This is below the most recent national result (57 %) and lower than the average for the Council in recent years. Additionally, 42 % of residents thought that the Council was likely to act on the concerns of residents. This is also below the national average (52 %) and the target (48 %). Work is underway to consider these figures further and determine a way forward.

Work is continuing to deliver actions relating to the Council’s new Equality, Diversity, and Inclusion Strategy, with clear links to the Council Plan and Year Ahead Delivery Plan.

Another important foundation of the Council’s service delivery is the Workforce Plan. Covering the period 2022-25, the plan “went live” at the end of June 2022 and outlines five workforce priorities and various supporting activities to be delivered under each priority. Implementation is overseen by the Workforce Strategy Board. The Council continues to work with partners across Rotherham to market careers in health and social care and is actively engaging with schools and Higher Education providers to raise the profile of careers within the Council.

Workforce planning analysis and mitigating actions are in place for the top three critical roles for each directorate. These are roles where recruitment issues have been identified, enabling a targeted and comprehensive approach to be applied. Following research and benchmarking, an updated recruitment brochure, supporting videos and a refreshed summary of staff benefits have been produced. A review of recruitment processes is being carried out to make the process easier from a candidate perspective and proportionate to the role

6.6 THEME 6 – ONE COUNCIL

being recruited to. Mitigating actions are in place to increase capacity and work will continue to review additional critical roles across Council services.

The results from the Employee Opinion Survey 2021 were presented to the Strategic Leadership Team (SLT) in March 2022 and the final elements of a corporate action plan have been agreed. Directorate and service/team level reports have been circulated and now individual directorates have developed action plans for improvement. The Workforce Strategy Board reviewed directorate action plans and proposals in August 2022 prior to sign off at Strategic Leadership Team. The corporate action plan was approved by SLT in November 2022.

Since the pandemic, the number of working days lost to sickness remains a challenge but has improved in this quarter to 13.6 against a year-end target of 10.3 (13.93 at the end of Quarter 1). Absence management clinics are continuing to advise and upskill managers and absence data is being shared with senior management to ensure effective oversight. In addition, a new management development programme is being created to provide specific learning for managers on effective absence management.

The Member Development Plan is continually being refreshed to include sessions which are specifically requested by Members and officers alike. The results of the Member Survey completed in May 2022 were fed back to the Member Development Panel in November 2022.

The Council's Medium Term Financial Strategy (MTFS) has been further updated for 2022/23 to 2025/26, with a report taken to Cabinet in November 2022. The aim is for the Council's budget and council tax report for 2023/24 to be approved at Council in March 2023.

An update of the Rotherham Plan 2025, an overarching plan setting out partner organisations' joint priorities to improve outcomes for local people,

is nearing completion. Following agreement by partnership chief executives of an outline of the new plan, a consultation session with the Voluntary and Community Sector (VCS) took place on 5 April 2022, with focus groups following in April and May. Public consultation was carried out in September and October and a draft plan has now been produced, with a revised target date of December 2022 for Cabinet approval.

6.6 THEME 6 – ONE COUNCIL

YEAR AHEAD DELIVERY PLAN TRACKER

One Council					
Ref	Outcome	Activity	Timescales for delivery	Status	Rationale for status
6.1	Effective customer services – residents know we mean what we say, are kept informed and can access the services they need in the way that suits them.	Develop and implement a new set of cross organisational customer service standards following consultation with customers (internal and external stakeholders).	December 2023	On track	<p>The high-level customer standards have been developed and were signed off by directorate leadership teams by August 2022.</p> <p>Working group currently collating examples of service standards that have set timescales which will be used in future as the basis for measuring customer experience performance outcomes.</p>
6.2		Expand and improve the range of services available online and identify ways to reduce unnecessary call demand to improve average customer wait times to a maximum of 6 minutes.	Ongoing – March 2023	Will not be met	<p>The new 'Bin App' was launched in November 2022 allowing residents to receive automated notifications and reminders. In addition, a new menu option for the Housing Enquiries/Repairs line was implemented in August 2022. The call back facility for Housing Repairs remains in place and will be extended to other services in the third quarter.</p> <p>Average call wait time across all services in Quarter 2 was 8 minutes 50 seconds. This is a decline from 6 minutes 8 seconds in Quarter 1 and is due to reduced resource levels during Q2 from a combination of staff turnover, difficulties in recruiting to vacant posts and peak leave over the school holiday period. Recruitment is underway with some vacancies already filled.</p>

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6.3		Refresh the Council's equality strategy and objectives.	April 2022	Complete	The Equality, Diversity and Inclusion Strategy was approved by Cabinet in June 2022.
6.4		Review the Corporate Consultation and Engagement Framework.	November 2022	On track	The Consultation and Engagement Framework has been refreshed and is currently awaiting approval.
6.5	Engaged, diverse and skilled workforce who feel empowered to adopt new ways of working to meet the needs of all customers.	Implementation of the Workforce Plan.	January 2022	Complete	The Workforce Plan 2022-25 went live on the intranet on 29 June and was referenced in the Chief Executive's Briefing on 1 July. A management briefing was issued on 4 July 2022 to support the launch. Implementation is overseen by the Workforce Strategy Board.
6.6		Assess and implement a strategic workforce planning approach to attraction and retention for high priority roles such as care and social work, with a focus on encouraging applications from Rotherham residents.	September 2022	Complete	Research and benchmarking to identify opportunities to further enhance the approach to attraction and retention of key staff is underway. This has included an updated recruitment brochure, supporting videos and a refreshed summary of staff benefits. A review of recruitment processes to make the process easier from a candidate perspective and proportionate to the role being recruited to is also being carried out.

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6.7		Review feedback from the Employee Opinion Survey 2021, identify priority areas and agree corporate and directorate action plans.	June 2022	Complete	<p>A presentation on Council results was delivered to Strategic Leadership Team (SLT) in March 2022. Following this, a corporate action plan is being co-created with senior leaders. Directorate and service/team level reports have been circulated for review and directorates have now reviewed their reports and developed action plans for improvement.</p> <p>The Workforce Strategy Board considered directorate action plans and a draft corporate Employee Opinion Survey action plan in August 2022.</p> <p>The corporate action plan was approved by SLT in November 2022.</p>
6.8	Sound financial management and governance arrangements.	Deliver a balanced budget and Medium-Term Financial Strategy approved by Council.	March 2022 (annually)	Complete	<p>The Council's balanced budget and MTFS were approved at Council on 2 March 2022.</p> <p>The MTFS has been further updated for 2022/23 to 2025/26, with a report taken to Cabinet in November 2022. The Council's Budget and Council Tax Report 2023/24 will be developed, with the aim of being approved at Council in March 2023.</p>
6.9	Effective leadership, working with our partners to achieve better outcomes across the whole Borough.	Refresh the Member Development Programme.	April 2022	Complete	<p>The Member Development Plan is continually being refreshed to include sessions which are specifically requested by Members and officers.</p> <p>As part of Member catch-up meetings, discussions will take place regarding individual development needs and aspirations to support delivery of ward priorities.</p> <p>The results of the Member Survey completed in May 2022 were fed back to the Member Development Panel in November 2022.</p>

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6.10		Refresh the Rotherham Together Plan.	June 2022	Will not be met	<p>Following a Rotherham Together Partnership showcase event held in June 2022, the refreshed Plan is in development, which is being informed by the public consultation undertaken in September and early October.</p> <p>The plan is due to be agreed by the partnership and then endorsed by Cabinet this month (December 2022).</p>
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Outcomes

- Effective customer services – residents know we mean what we say, are kept informed and can access the services they need in the way that suits them
- Engaged, diverse and skilled workforce who feel empowered to adopt new ways of working to meet the needs of all customers
- Sound financial management and governance arrangements
- Effective leadership, working with our partners to achieve better outcomes across the whole borough

Ref	Key Performance Indicators	LEAD SERVICE	LEAD OFFICER	Good is?	Qtrly or Annual?	2021/22 (Yr End)	2022/23				Direction of travel	Progress against target	Notes
							QTR 1 (Apr-Jun)	QTR 2 (Jul-Sep)	Yr to Date	TARGET			
OC01	Proportion of complaints closed within timescales	ACEX - Policy, Perf & Intell.	Fiona Boden	High	Q	85.0%	88.0%	82.0%	85%	85%	↓	●	Quarter 2 performance slightly below the target of 85%. A higher number of complaints were received in Q2 and there are concerns around performance in CYPs (52%). R&E performance was 81%. The year to date figure is on target and currently at 85%.
OC02a	Satisfaction: a) The proportion of residents who feel that the Council keeps them informed	ACEX - Comms. & Marketing	Chris Burton	High	A	50.0%	Not Available	48.0%	48%	>50%	↓	✗	48% (June 2022) of residents said that RMBC keeps residents ‘very well’ or ‘fairly well’ informed about the services and benefits it provides This is below the most recent national result (57%) and just below the average percentage across all Rotherham surveys (51%).
OC02b	b) To what extent do you think that the Council acts on the concerns of local residents	ACEX - ACEX	Chris Burton	High	A	48.0%	Not Available	42.0%	42%	>48%	↓	✗	42% (June 2022) great deal or fair amount. This is below the national average which is 52%. Respondents aged 35-44 were most likely to think that the Council acts on the concerns of local residents whilst those aged 25-34 were least likely to have this view.
OC03	Average customer wait time to corporate contact centre (in minutes)	FCS - Customer, Info & Digital	Luke Sayers	Low	Q	Not available - New measure for 22/23	6mins 8 secs	8 mins 50 secs	7 mins 19 secs	6 (Quarterly target)	↓	✗	New Council Plan measure for 2022-23. 6 minute target is a quarterly target. Reduced resource levels during Qtr2 due to a combination of staff turnover, difficulties in recruiting to vacant posts and peak leave over the school holiday period. Various actions have already been taken to improve performance including a call back facility for housing services which continues to work well. The same facility will be extended to other services during Qtr3 along with other improvements identified from the pilot. Recruitment underway with some vacancies filled and staff due to commence in post mid October. Review of demand management continuing to identify opportunities for service redesign.
OC04	Number of council working days lost to sickness per full time equivalent post	ACEX - HR	Lee Mann	Low	Q	13.6	13.9	13.6	13.6	10.3	↑	✗	Calculations for this measure are based on a rolling 12 months and therefore absence is still impacted by the COVID-19 pandemic - 14% of absence during 2021/22 was due to the COVID-19. Absence management clinics are taking place to advise and upskill managers. Absence data is also being shared with senior management to ensure effective oversight. In addition, a new management development programme is being developed that provide specific learning for managers on effective absence management. Benchmark 10.3 from CIPD public sector sickness absence organisations 5,000 plus employees.
OC05	The proportion of completed annual staff performance development reviews	ACEX - HR	Lee Mann	High	Q	78.6%	3.5%	48.1%	48.1%	95%	↑	●	The Council aims to complete PDRs by end of August 2022, however 95% refers to a year-end target which the Council is confident will be achieved. Fortnightly reports are received by HR teams to action non-completions/recordings with managers.
OC06a	Diverse workforce: a) Overall proportion of disabled employees	ACEX - HR	Lee Mann	Rep. of borough	Q	9.3%	9.2%	9.3%	9.3%	9%	↑	✓	53.5% of working age people with a disability are in employment. Target to employ this rate of working age population with a disability.
OC06b	b) Overall proportion of Black, Asian and Minority Ethnic employees	ACEX - HR	Lee Mann	Rep. of borough	Q	4.7%	4.6%	4.5%	4.5%	6.3%	↓	✗	Seek to achieve 6.3% working age population in the borough, ONS Census. The new Workforce Plan sets out key activity to become an employer of choice, including a review of how the Council attracts, recruits, develops and retains staff from different sections of the community.
OC06c	c) Proportion of workforce under 25	ACEX - HR	Lee Mann	Rep. of borough	Q	4.2%	3.8%	3.8%	3.8%	4.6%	➡	✗	Benchmark LGA Average in Local Government December 2021. The new Workforce Plan sets out key activity to become an employer of choice, including a review of how the Council attracts, recruits, develops and retains staff from different sections of the community.

Ref	Key Performance Indicators	LEAD SERVICE	LEAD OFFICER	Good is?	Qtrly or Annual?	2021/22 (Yr End)	2022/23				Direction of travel	Progress against target	Notes
							QTR 1 (Apr-Jun)	QTR 2 (Jul-Sep)	Yr to Date	TARGET			
OC07a	Council tax and business rates collected: a) Proportion of Council Tax collected in the current financial year compared with other Met Councils	FCS - Finance	Rob Mahon	High	Q	97.4%	27.2%	53.5%	53.5%	Top Quartile	↓	✓	<p>The final collection performance for 21/22 of 97.42% was a 0.87% increase on 96.55% reported in 20/21. This was the 4th highest collection rate reported by Metropolitan Councils.</p> <p>Q2 performance of 53.45% is 0.18% down on performance at the same time last year. At this stage comparisons with last year are skewed due to the award of additional CTS earlier in the year than last year and by the large proportion of Council Tax staff time taken up dealing with the Energy Rebate work rather than collecting Council Tax. It is anticipated that the target of Top Quartile Metropolitan Council will be achieved however other councils performance will not be available until June 2023.</p> <p>DoT based on comparison to Q2 2021-22.</p>
OC07b	b) Proportion of business rates collected in the current financial year compared with other Met Councils	FCS - Finance	Rob Mahon	High	Q	97.4%	28.8%	56.3%	56.3%	Top Quartile	↑	✓	<p>The final collection performance for 21/22 of 97.35% was a 0.47% increase on 96.95% reported in 20/21. This was the 3rd highest collection rate reported by Metropolitan Councils.</p> <p>Q2 performance of 56.33% is 8.24% up on performance at the same time last year. At this stage comparisons with last year are skewed due to significant changes to available business rates reliefs for the current financial year. It is anticipated that the target of Top Quartile Metropolitan Council will be achieved however other councils performance will not be available until June 2023.</p> <p>DoT based on comparison to Q2 2021-22.</p>

6.6 THEME 6 – ONE COUNCIL

CASE STUDY

Rotherham Council named the most improved council in the country at the Local Government Chronicle (LGC) Awards 2022

The prestigious annual event honoured local authorities and individuals from across the UK in 22 categories, culminating in a ceremony in London on 20 July 2022.

And it was Rotherham Council that was announced as Most Improved Council in recognition of the huge progress the authority has made over a number of years. The judges unanimously agreed that “from a rock bottom position it is possible to rebuild the trust of the community through understanding, courage and openness.”



The Council was represented at the event by staff members who won the authority’s own Big Hearts Big Changes Employee Awards, which celebrate the achievements of employees from across the authority. They collected the award on behalf of the Council.

Councillor Chris Read, Leader of Rotherham Council, said: “This recognition from the wider local government community is testimony to all the work that’s been undertaken by our staff, councillors and partners. I am delighted for them.

“We’ve come a long way over the last eight years, under an unprecedented level of scrutiny and against a declining level of resource, and it is their commitment and dedication to our community that has driven the improvements we’ve seen and will continue to see in the future.”

Sharon Kemp, Chief Executive of Rotherham Council, said: “It is pleasing that the fundamental changes and significant improvements that the Council has made have been recognised by our peers. This will inspire all of us to keep driving improvements for the communities we serve.”

A full list of this year’s LGC Awards winners is available at the [Local Government Chronicle Awards website](#).

