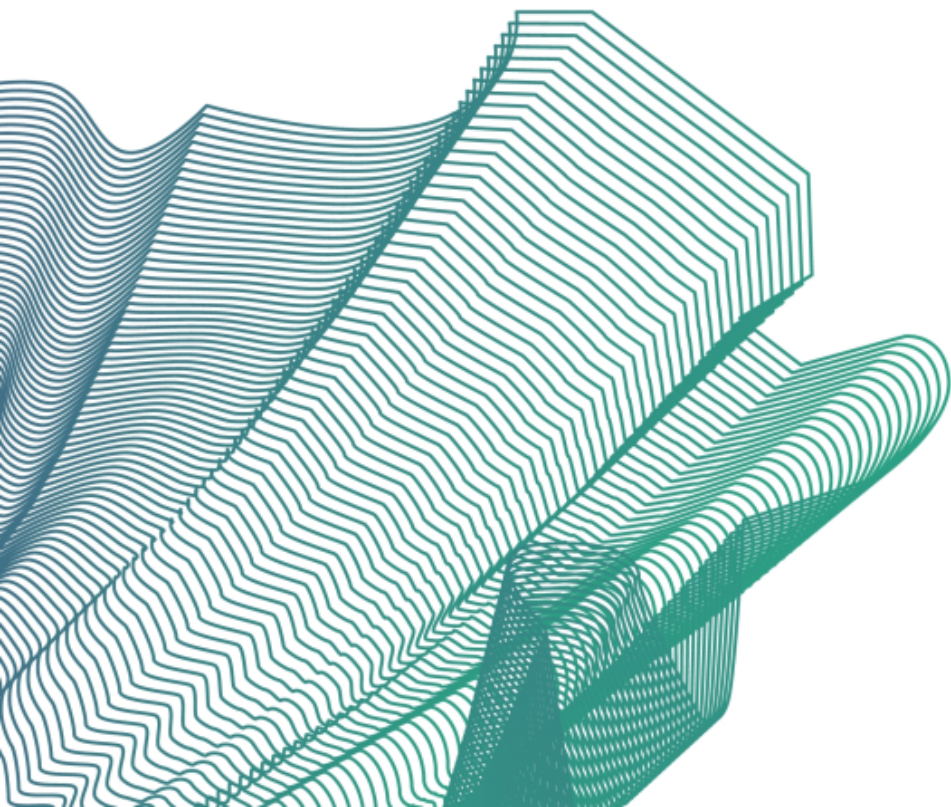


# ROTHERHAM

ROTHERHAM PLACE PARTNERSHIP | HEALTH AND SOCIAL CARE

## Rotherham Place Mental Health Services February 2023



**South Yorkshire**  
Integrated Care Board

**Rotherham, Doncaster  
and South Humber**  
NHS Foundation Trust

**The Rotherham**  
NHS Foundation Trust

**Rotherham**  
Metropolitan  
Borough Council 



 **CONNECT  
HEALTHCARE**  
ROTHERHAM CIC

# Contents

- Patient Outcomes – examples
  - *IAPT Recovery Rate*
  - *Early Intervention in Psychosis*
- Outcomes Development (Dialog+)
- Quality KPIs / Safety & Quality Dashboard
- Memory Service Backlog Clearance Update
- Assessment & Formulation Service Backlog Clearance Update
- Rotherhive Update

# Patient Outcomes

## IAPT

- The proportion of people completing treatment who have achieved recovery as indicated by the prescribed outcome measures - Target 50%
  - November 2022 – 52.1%

## Early Intervention in Psychosis

- National Clinical Audit of Psychosis (NCAP) Annual Audit

NCAP Audit Domain	Score 2021 / 2022
Timely Access	Top Performing
Effective Treatment	Top Performing
Recording Outcome Measures	Performing Well
Service Set up	Top Performing
Children & Young People	Top Performing
<b>OVERALL</b>	<b>TOP PERFORMING</b>

# Outcomes – Development

- Care Programme Approach (CPA) introduced 1991 to provide a framework for effective mental health care for people with severe mental health problems.
- October 2021, NHS England and NHS Improvement recommended the use of three core Patient Rated Outcome Measures (PROMs) to help assess a Service User's mental health and wellbeing needs
- **DIALOG** is a scale of 11 questions which allow a service user to rate their overall quality of life and experience of the care they receive. It identifies a Patient Rated Outcome Measure (PROM) from the initial 8 questions on life domains, and a Patient Reported Experience Measure (PREM) from the final 3 questions on the treatment they are receiving.
- **DIALOG+** builds on the DIALOG scale to provide a full therapeutic intervention using a 4-step approach based on solution focused therapy and has been specifically developed to make routine patient-clinician meetings therapeutically effective.
- Implementation of DIALOG and DIALOG+ underway

# Safety & Quality Dashboard

Indicator	Narrative
Incidents	77% of incidents due in November 2022 near miss/no harm/minor incidents were closed within 21 days. 89% of moderate incidents were closed within 28 days. 100% of major/catastrophic/death incidents were closed within 60 days.
Duty of Candour	There were 3 Duty of Candour incidents in November 2022 which is a decrease from 4 in October 2022. The Relevant Person has been notified verbally and in writing within 10 working days for 2 of the 3 incidents. For the third incident, there was no next of kin in the notes.
Serious Incidents	There were 2 new SIs reported in November 2022. There have been zero never events. There have been no grade 3 or above pressure ulcers reported in the last 12 months.
Complaints/FFT	2 complaints were received in November 2022. 2 formal complaints were responded to in November. 10 PALS contacts were made. 0 MP letters were received in November.
Safeguarding Training	Safeguarding training compliance is consistent with the previous month. Safeguarding Children Level 3 has decreased slightly
Infection Prevention & Control	In November 2022 there have been 0 outbreak of infections within Rotherham Care Group.
Falls	There were no moderate or above falls in November 2022.
RRI	Numbers of restraints has increased to 20 in November from 13 in October. There were 5 incidents of seclusion in November.
Medicines Management	There was 0 moderate or above incidents reported in November 2022.



# Memory Service Backlog Clearance Update

Month	Waiting List	Average Wait to Assessment
June 2022	568	29 Weeks
September 2022	533	21 Weeks
October 2022	444	21 Weeks
November 2022	433	13 Weeks
December 2022	406	11 Weeks

- Memory Service Locally Enhanced Service commenced September 2022 - reduction in annual review waiting list of 25% to date
- Exponential increase in referrals
- Significant staffing pressures / recruitment challenges
- Note hard work of the team - significantly decreased waiting time and waiting list despite challenges

# Assessment & Formulation Backlog Clearance Update

Month	Patients Awaiting Triage	Patients Awaiting Assessment	Average Wait to Assessment
June 2022	300	800	15 Weeks
October 2022	6	613	18 Weeks
December 2022	13	573	19 Weeks

- Increase in referrals
- Significant staffing pressures / recruitment challenges
- Review of A&F delivery model
- Note hard work of the team - significantly decreased number of patients waiting for triage and assessment despite challenges

# Rotherham Place Partners Mental Health Update

## Health Select Commission – Action 7

The ICP partners seek to collaborate with Speak-up around accessibility and inclusion work in respect to Rotherhive



### What did we do:

- We met to talk about Rotherhive and how we could work together to make it easier to use.
- A big thank you to Megan and the Speakup team.
- Speakup wrote a report about Rotherhive and created two easy read leaflets for Rotherhive (Ways to get a better sleep and Pain Management).
- We are now looking at Rotherhive to update and add new leaflets onto the website.
- We will work together to make people aware of Rotherhive and the new easy read leaflets.