

Committee Name and Date of Committee Meeting

Cabinet – 16 October 2023

Report Title

Adult Social Care Local Account 2022 – 2023

Is this a Key Decision and has it been included on the Forward Plan?

No, but it has been included on the Forward Plan

Strategic Director Approving Submission of the Report

Ian Spicer, Strategic Director of Adult Care, Housing and Public Health

Report Author(s)

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Ward(s) Affected

Borough-Wide

Report Summary

The 'How Did We Do?' Adult Social Care Local Account summarises the achievements of adult social care for the last 12 months and sets out the Council's Adult Social Care's priorities for the coming year. These priorities are aligned to the Council Year Ahead Delivery Plan (YADP) and the Adult Social Care Service Plan.

The Local Account celebrates the hard work and dedication of the workforce and provides case studies to reflect the real impact of adult social care on residents.

Recommendations

That Cabinet resolves to:

1. Approve the publication of the 'How Did We Do?' Adult Social Care Local Account for 2022 – 2023.

List of Appendices Included

Appendix 1: Local Account 2022 – 2023

Appendix 2: Local Account 2016 – 2017

Appendix 3: Part A - Equality Analysis screening

Appendix 4: Part B - Equality Analysis Form

Appendix 5: Carbon Impact Assessment

Background Papers

None

Consideration by any other Council Committee, Scrutiny or Advisory Panel

None

Council Approval Required

No

Exempt from the Press and Public

No

Adult Social Care Local Account 2022 - 2023

1. Background

- 1.1 Adult Social Care, in preceding years, has published a Local Account of the service performance on behalf of the Council. The Local Account was last published in Rotherham in 2017 (Appendix 2).
- 1.2 Since that time, the Association of Directors of Adult Social Services (ADASS), which sets policy and practice expectations for adult social care, had not required formal publication of the Local Account. However, this approach changed in 2022, as local Councils commenced their preparedness ready for inspection by the Care Quality Commission (CQC) from 2023/2024.
- 1.3 *'How Did We Do?'* is Rotherham's Adult Social Care Local Account for 2022/2023 (Appendix 1). The Local Account summarises the work of the Council's Adult Social Care Team for the preceding 12 months and outlines priorities for the coming year linked to the Council Year Ahead Delivery Plan (YADP) and Adult Social Care Service Plan.
- 1.4 The Local Account:
- Sets out the Council's adult social care ambitions for residents.
 - Focuses on safeguarding vulnerable adults.
 - Provides data insights about the people supported and how their needs have been met.
 - Outlines how adult social care use resources to meet people's needs.
 - Looks at achievements over the preceding 12 months.
 - Reports on the independent care sector and commissioning activities.
 - Provides a voice for residents in relation to complaints and compliments.
 - Illustrates the impact of the best work of our lives.

2. Key Issues

- 2.1 The Local Account outlines the Council's achievements within adult social care for the preceding 12 months which includes:
- Supporting an increasing number of residents to live independent, safe and well lives.
 - The Integrated Discharge Team Service Lead won the Big Hearts, Big Changes 'Inspirational Leader Award' and the Team won the 'South Yorkshire Teaching Partnership Team of the Year Award'.
 - The Localities Service won awards for Social Worker of the Year, Social Care Assessor of the Year and Long Service Award at the South Yorkshire Teaching Partnership Awards.
 - The number of reviews offered to people with care and support needs in Rotherham increased by 5% and the current rate of annual reviews is exceeding targets.
 - The Integrated Discharge Team (IDT) has worked with health partners to develop the Community Hub. The Hub aims to improve the support available

to people being discharged from hospital and supports admission avoidance to keep people safe and well at home.

- The number of families living in temporary accommodation has reduced following the introduction of the Domestic Abuse Housing Officers.
- Our Community Connectors have continued to work closely both alongside our staff and local groups in the community to ensure people's social outcomes are met individually and through the ongoing development of a wide range of community groups.
- Conway Crescent Respite Service was rated 'Good' by the Care Quality Commission (CQC).
- Funding was secured for Dual Diagnosis workers. These roles will enable more integrated responses to physical and mental health for drug and alcohol users.
- The Community Catalysts project has led to the creation of at least 20 enterprises that now provide quality, creative support for people with a learning disability who live in Rotherham.

2.2 The Local Account also outlines the Council's adult social care priorities for the year ahead:

- Developing a new Adult Social Care Strategy and Vision for Rotherham in partnership with residents and partners.
- Working with partners to develop an approach to prevention for adult social care which supports people to maintain their independence and maximise their wellbeing.
- Ensuring timely completion of Care Act Assessments for people needing support.
- Expanding access to Assistive Technology to support people to live independently.
- Collaboratively working with partners to complete the Mental Health Service Review and implement a future 24/7 delivery model.
- Ensure take up of adult social care is representative of local communities.
- Identify areas of good practice and areas for improvement to ensure full preparedness for formal regulation.
- Design and implement a feedback mechanism to capture the voice of the resident with care and support needs is capture and actively shapes future delivery of service.
- Co-produce a new Strategy for Learning Disability Services.
- Design and begin construction of 'Castle View', a new day opportunities centre for people with complex support needs.

2.3 In addition, the Local Account provides a view of the real and tangible impact adult social care has for residents through several case studies as well as highlighting the voice of residents through the complaints and compliments process. The Local Account includes the improvements being implemented within services to address issues raised by residents to ensure there is continual service improvement aligned with expected standards.

2.4 Across the South Yorkshire region, Barnsley, Doncaster and Sheffield Councils have continued to publish their Local Accounts of Adult Social Care in preceding

years. Publication of Rotherham's 'How Did We Do?' Adult Social Care Local Account for 2022/23 will ensure alignment with neighbouring authorities approaches.

3. Options considered and recommended proposal

Option 1: Do Nothing

- 3.1 This option would seek to retain the 2017 Adult Social Care Local Account rather than publish the updated iteration 'How Did We Do?'. This option is not considered to be viable as it does not reflect the current operating environment of adult social care, recent successes, and future priorities.
- 3.2 Furthermore, it is essential that residents understand the important adult social care work that the Council are delivering on behalf of people with care and support needs as the breadth of their role is often misunderstood or not fully appreciated.

Option 2: Publish 'How Did We Do?' Adult Social Care Local Account 2022/23

- 3.3 Option 2 is the preferred option as it would result in the Council's latest performance for adult social care being published for residents. It would enable a transparent, open and accountable view of adult social care performance.
- 3.4 With formal regulation commencing in 2024 of Council Adult Social Care departments by CQC, Association of Directors of Adult Social Services (ADASS) has recommended that Local Accounts of adult social care performance are formally published. It would also align Rotherham's approach with that of other Council's within the South Yorkshire region.

4. Consultation on proposal

- 4.1 Adult Social Care are currently consulting on the future vision and strategy for the Service. As part of this consultation, the service is seeking expressions of interest from residents who would like to form part of an Adult Social Care Co-Production Board.
- 4.2 Future iterations of the Local Account will subsequently be co-designed and co-produced with residents via the Co-Production Board.

5. Timetable and Accountability for Implementing this Decision

- 5.1 October 2023 – publish the Local Account subject to Cabinet approval.
- 5.2 Annually – seek approval from Cabinet each September to publish the Local Account.

6. Financial and Procurement Advice and Implications

- 6.1 There are no financial implications of this report.

6.2 There are no direct procurement implications arising from the recommendations detailed in this report. However, where the Council engages third party suppliers to support delivery of the forthcoming priorities, these must be procured in compliance with the Public Contracts Regulations 2015 (as amended) and the Council's own Financial and Procurement Procedure Rules.

7. Legal Advice and Implications

7.1 There are no legal implications in relation to the report.

8. Human Resources Advice and Implications

8.1 There are no HR implications arising from this report.

9. Implications for Children and Young People and Vulnerable Adults

9.1 There are no implications arising from this report for this area.

10. Equalities and Human Rights Advice and Implications

10.1 Equality screening and assessments have been completed and are attached as appendices to the report (Appendix 3 and 4).

10.2 The equality assessment identifies two actions:

- The Local Account will be made available in other formats and languages as requested to ensure accessibility on an ongoing basis.
- The Local Account has been designed to support use of software for reading text in line with our website standards, which will be completed by October 2023.

11. Implications for CO2 Emissions and Climate Change

11.1 A Carbon Impact Assessment form has been completed and can be reviewed at Appendix 5.

12. Implications for Partners

12.1. The Local Account documents the positive work across partners through our integrated and collaborative models of delivery for learning disabilities, mental health and transfer of care hub. Partnership working is paramount to maximise our efforts, resources, and capacities to improve the health and wellbeing outcomes for residents.

13. Risks and Mitigation

13.1 Whilst the Local Account does not present any risks, there are risks associated with this document not being published.

13.2 Clear strategic priorities for adult social care will communicate the direction of travel for the service and illustrate how it will further build on the positive work

already being delivered within adult care.

14. Accountable Officers

Ian Spicer, Strategic Director of Adult Care, Housing and Public Health
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Approvals obtained on behalf of Statutory Officers: -

	Named Officer	Date
Chief Executive	Sharon Kemp	02/10/23
Strategic Director of Finance & Customer Services (S.151 Officer)	Judith Badger	28/09/23
Assistant Director, Legal Services (Monitoring Officer)	Phil Horsfield	21/09/23

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