

Improving Places Select Commission

9th July 2024

Housing Portfolio
Councillor Sarah Allen



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HOUSING:

People, Property and Place

- **Estate Management**
- **Property Services**
- **Housing Allocations**
- **Tenant Engagement**
- **Homelessness**
- **Strategic Housing and Development**
- **Inspection**

Estate Management

- ❖ **Led by Paul Walsh**
- ❖ **Three locality-based Housing teams**
- ❖ **Nearly 20,000 council properties**
- ❖ **One of top 20 Council social landlords in Country**
- ❖ **Tenancy Health checks**
- ❖ **Estate caretaking services**

PROPERTY SERVICES

- ❑ **Led by Lynsey Stephenson**
- ❑ **Repairs and Maintenance contracts**
- ❑ **Over 90,000 repairs per annum**
- ❑ **Fire, gas, lift compliance testing**
- ❑ **Exponential increase in damp and mould referrals**
- ❑ **Delivered by Mears and Equans**

HOUSING ALLOCATIONS

- ✓ **Housing Register – 7,200 people**
- ✓ **Allocations Policy – currently being reviewed**
- ✓ **Every individual's needs are assessed**
- ✓ **Placed in bands according to assessed housing need**

TENANT ENGAGEMENT

- **TPAS accredited exemplar status for work on this**
- **Partnership with Rotherfed**
- **Housing involvement Panel**
- **Tenant Satisfaction Measures**

HOMELESSNESS

- Huge issue nationally
- Increases locally
- Emergency on the day provision
- Planned provision
- Individual support assessments
- Temporary accommodation

SOCIAL HOUSING REGULATOR INSPECTION

- ✓ **New, proactive inspection regime**
- ✓ **Review of policy positions**
- ✓ **Compliance testing**
- ✓ **Tenant Satisfaction Measures**
- ✓ **Professionalisation of Housing employees**



**ANY
QUESTIONS?**