

Committee Name and Date of Committee Meeting

Cabinet – 16 September 2024

Report Title

Adult Social Care Local Account 2023 – 2024

Is this a Key Decision and has it been included on the Forward Plan?

No, but it has been included on the Forward Plan

Strategic Director Approving Submission of the Report

Ian Spicer, Strategic Director of Adult Care, Housing and Public Health

Report Author(s)

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Ward(s) Affected

Borough-Wide

Report Summary

The ‘*How Did We Do?*’ Local Account for Adult Social Care 2023/2024 summarises the achievements for the last 12 months and sets out the priorities for the coming year. These priorities are aligned to the Council Year Ahead Delivery Plan (YADP) and the Adult Social Care Strategy (2024 – 2027).

The Local Account celebrates the hard work and dedication of the workforce and provides case studies to reflect the real impact of adult social care for residents.

Recommendations

That Cabinet resolves to approve the publication of the ‘How Did We Do?’ Local Account for Adult Social Care for 2023 – 2024.

List of Appendices Included

Appendix 1: Local Account 2023 – 2024

Appendix 2: Local Account 2023 – 2024 – easy read version

Appendix 3: Part A - Equality Analysis screening 23 24

Appendix 4: Part B - Equality Analysis Form 23 24

Appendix 5: Carbon Impact Assessment 23 24

Background Papers

None

Consideration by any other Council Committee, Scrutiny or Advisory Panel

None

Council Approval Required

No

Exempt from the Press and Public

No

Adult Social Care Local Account 2023 – 2024

1. Background

- 1.1 In 2023, Adult Social Care published '*How Did We Do?*' as its Local Account for 2022 – 2023 following approval by Cabinet. The Local Account showcased the achievements of the service and outlined its priorities for the coming year.
- 1.2 Cabinet also approved a proposal for Adult Social Care to publish an annual Local Account.
- 1.3 '*How Did We Do?*' is Rotherham's Adult Social Care Local Account for 2023/2024 (Appendix 1). The Local Account summarises the work of Adult Social Care for the preceding 12 months and outlines its priorities for the coming year which complement the Council Year Ahead Delivery Plan (YADP) and the Adult Social Care Strategy (2024 – 2027).
- 1.4 The Local Account:
 - Sets out the Council's Adult Social Care ambitions for residents.
 - Focuses on safeguarding vulnerable adults.
 - Provides data insights about the people supported and how their needs have been met.
 - Outlines how adult social care use resources to meet people's needs.
 - Looks at achievements over the preceding 12 months.
 - Reports on the independent care sector and commissioning activities.
 - Provides a voice for residents in relation to complaints and compliments.
 - Illustrates the impact of the best work of our lives.
- 1.5 The Local Account was co-designed with the newly formed Co-production Board; Rotherham Adult Social Care Always Listening (RASCAL) Board. This included the development of an easy read version (Appendix 2).

2. Key Issues

- 2.1 The Local Account outlines the Council's achievements within Adult Social Care for the preceding 12 months which includes:
 - Launching the new Adult Social Care Strategy for Rotherham which was shaped by residents.
 - Working with partners to develop a new prevention offer. The prevention team will formally launch in early Autumn.
 - Reducing the wait times for care act assessments and community occupational therapy assessments.
 - Implementing over 2,000 pieces of new assistive technology such as digital alarm devices and other technology to enable people to live independently at home.
 - Increasing the take up of services to be more reflective of local communities.

- Conducting a peer review with the Local Government Association to identify areas of good practice and areas for improvement across services.
- Creating our Adult Social Care Co-Production Board – Rotherham Adult Social Care, Always Listening (RASCAL) – to enable the voice of residents in the design and delivery of services.
- Co-designing new strategies for autistic people and people with a learning disability.
- Finalising the design of Castle View, a new day opportunities centre, and gained planning permission to commence the works.
- Building on priorities in the Borough that Cares framework to strengthen the support for unpaid carers in Rotherham.
- Developing and implementing new commissioning approaches including a flexible purchasing system for people with a learning disability and / or autism.
- Successfully launching a Supported Employment Team for neurodiverse people and people with a learning disability and helped over 25 people find employment.
- Improved the outcomes for people being discharged from hospital by developing a Transfer of Care hub with health and voluntary sector partners.
- Completed a redesign of the Mental Health Service to better respond to people experiencing mental ill health.

2.2 The Local Account also outlines the Council's Adult Social Care priorities for the year ahead. These include:

- A review and redesign of public information for young people preparing for adulthood, vulnerable adults and unpaid carers.
- Redesigning the adult social care web pages.
- Providing a range of information on direct payments and being a responsible employer.
- Implementing a new prevention service which will support both vulnerable adults and young people preparing for adulthood.
- Investing in prevention services in the voluntary sector.
- Reviewing and expanding the out of hours support offer for people in crisis.
- Embedding the RASCAL co-production board and other feedback mechanisms to understand how well we are meeting people's needs.
- Ensuring the voice of unpaid carers is heard, listened to and acted on.
- Ensuring the voice of the person is central to safeguarding adults.
- Implementing an online adult social care portal for people who wish to self-assess.
- Enabling people to self-triage and self-assess their needs.
- Investing in new assistive technologies (AT) and digital solutions supported by an assistive technology strategy.
- Start the building groundwork for Castle View, Canklow which will provide new day opportunities for people with high support needs.
- Developing a new transitions assessment process with partners for young people preparing for adulthood.
- Reviewing the impact of the mental health services redesign for residents.

- Launching the new Learning Disabilities Strategy which sets out Rotherham's aspirations for people with a learning disability.
- Launching the new All Age Autism Strategy which sets out aspirations for autistic people living and working in Rotherham.

- 2.3 The Local Account provides a view of the real and tangible impact Adult Social Care has on residents' lives through several case studies, as well as highlighting the voice of residents through the complaints and compliments process.
- 2.4 The Local Account includes the improvements being implemented within services to address issues raised by residents to ensure there is a process of continual service improvement to achieve the expected standards.
- 2.5 Local authorities across the South Yorkshire region, continue to publish their Local Accounts for their Adult Social Care departments and publication of Rotherham's '*How Did We Do?*' Adult Social Care Local Account for 2023/24 will ensure alignment with neighbouring authorities approaches.

3. Options considered and recommended proposal

Option 1: Do Nothing

- 3.1 This option would seek to retain the 2022/2023 '*How Did We Do?*' Adult Social Care Local Account. This option is not considered to be viable as it does not reflect the current operating environment of Adult Social Care, recent successes, and future priorities.
- 3.2 Furthermore, it is essential that residents understand the important work that the Council's Adult Social Care service are delivering on in partnership with people with care and support needs, as the breadth of the service role is often not fully understood.

Option 2: Publish the 'How Did We Do?' Adult Social Care Local Account for 2023/24

- 3.3 Option 2 is the preferred option as it would enable a transparent, open and accountable view of Adult Social Care performance.
- 3.4 With formal regulation of Council Adult Social Care departments by the Care Quality Commission (CQC) now underway, the Association of Directors of Adult Social Services (ADASS) has recommended that Local Accounts of adult social care performance are formally published every 12 months by Local Authorities.
- 3.5 Approval of Option 2 would ensure Rotherham's approach remains aligned with that of other Council's within both the South Yorkshire region and nationally.

4. Consultation on proposal

- 4.1 The Council held a 90-day public consultation in 2023 on the future vision and strategy for the service. Cabinet approved the Strategy in January 2024. During

the consultation, the Council sought expressions of interest from residents who would like to form part of a Co-Production Board.

- 4.2 The Rotherham Adult Social Care Active Listening (RASCAL) Board whilst newly established, co-designed this year's Local Account including an easy read version to ensure it is fully accessible.

5. Timetable and Accountability for Implementing this Decision

- 5.1 October 2024 – publish the Local Account subject to Cabinet approval.
- 5.2 September 2025 – seek approval from Cabinet to publish the 2024/25 Local Account.

6. Financial and Procurement Advice and Implications

- 6.1 There are no financial implications of this report.
- 6.2 There are no direct procurement implications arising from the recommendations detailed in this report. However, where the Council engages third party suppliers to support delivery of the forthcoming priorities, these must be procured in compliance with relevant procurement legislation (Public Contracts Regulations 2015, the Procurement Act 2023 or the Health Care Services (Provider Selection Regime) Regulations 2023 (whichever is the appropriate) as well as the Council's own Financial and Procurement Procedure Rules.

7. Legal Advice and Implications

- 7.1 There are no legal implications in relation to the report.

8. Human Resources Advice and Implications

- 8.1 There are no HR implications arising from this report.

9. Implications for Children and Young People and Vulnerable Adults

- 9.1 There are no implications arising from this report for this area.

10. Equalities and Human Rights Advice and Implications

- 10.1 Equality screening and assessments have been completed and are attached as appendices to the report (appendix 3 and appendix 4).
- 10.2 The equality assessment identifies two actions:
- The Local Account will be made available in other formats and languages as requested to ensure accessibility.
 - The Local Account has been designed to support use of software for reading text in line with our website standards, which will be completed by October 2023.

11. Implications for CO2 Emissions and Climate Change

- 11.1 A Carbon Impact Assessment form has been completed and can be reviewed at Appendix 5.

12. Implications for Partners

- 12.1 The Local Account documents the positive work across partners, through our integrated and collaborative models of delivery, to develop a prevention offer, redesign our Mental Health Service (to better respond to people experiencing mental ill health) and co-design new strategies for autistic people and people with a learning disability.

Partnership working is paramount to maximise our efforts, resources, and capacities to improve the health and wellbeing of residents.

13. Risks and Mitigation

- 13.1 Whilst the Local Account does not present any risks, there are risks associated with this document not being published.
- 13.2 Clear strategic priorities for Adult Social Care will communicate the direction of travel for the service and illustrate how it will further build on the positive work already being delivered within adult care.

14. Accountable Officers

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Approvals obtained on behalf of Statutory Officers: -

	Named Officer	Date
Chief Executive	Sharon Kemp OBE	02/09/2024
Strategic Director of Finance & Customer Services (S.151 Officer)	Judith Badger	16/08/2024
Assistant Director, Legal Services (Monitoring Officer)	Phil Horsfield	21/08/2024

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This report is published on the Council's [website](#).