

Councillor Robert Taylor – Cabinet Member for Transport, Jobs and the Local Economy

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Please Contact:

Cllr Robert Taylor

24th January 2025

Cllr Joshua Bacon

Elected Member

Via email: Joshua.bacon@rotherham.gov.uk

Dear Cllr Bacon,

Question to Council – Wednesday 15th January 2025

Thank you for the question you submitted to Council on 15th January 2025. I have set out the question and my response below.

Following complaints from residents that utility companies are allegedly not fully restoring areas of works to the standard they found them in, what steps will the council take to ensure these companies look after public infrastructure?

There is a process in place where Council officers do inspect works carried out by utility companies whilst they're taking place. And after completion, works are inspected twice, firstly within six months, followed by a further inspection towards the end of what's known as the guarantee period, which is either 2 or 3 years depending on the nature of the works. If the works completed are unsatisfactory, based on the relevant standards, companies are instructed to return to correct the issues.

A defect cycle process is managed within the Streetworks team, the relevant organisation are informed and defects agreed or challenged within 10 working days. If necessary, remedial works are then agreed between the Streetworks team and the organisation responsible.

There is a process for recovering costs should the Council have to undertake any works to correct the defect.

I hope that my response is helpful.

Yours sincerely



Councillor Robert Taylor

Cabinet Member for Transport, Jobs and the Local Economy