

## Appendix 2 - Year Ahead Delivery Plan 2025-26

Outcome: Places are thriving, safe and clean							
Ref	Priorities	Activity	Timescales for completion (Quarter and month)	Lead officer	Lead directorate	Features in current YADP or new action?  Or KPI output?	Lead Cabinet Member
P1	<b>Helping people to feel safe in their community</b>	Launch the Street Safe Team, providing a visible presence of uniformed staff in the town centre, Dinnington, Wath, Maltby and Swinton.	Quarter 2	Assistant Director of Community Safety & Street Scene	Regeneration & Environment	New	Cabinet Member for Finance and Safe and Clean Communities
P2		Agree a new Community Safety Strategy for 2025-2028.	Quarter 3	Assistant Director of Community Safety & Street Scene	Regeneration & Environment	In current plan	Cabinet Member for Finance and Safe and Clean Communities
P3		Develop and consult on tranche 2 Local Neighbourhood and Road Safety programme and have designs issued for delivery.	Quarter 4	Assistant Director of Planning, Regeneration & Transport	Regeneration & Environment	In current plan	Cabinet Member for Finance and Safe and Clean Communities
P4		Tackle hate crime incidents and the drivers of hate crime through the delivery of education and engagement group and individual sessions: <ul style="list-style-type: none"> <li>600 children and young people to attend group sessions</li> <li>55 one to one sessions.</li> </ul>	Quarter 4	Assistant Director of Community Safety & Street Scene	Regeneration & Environment	New	Cabinet Member for Finance and Safe and Clean Communities
P5		Issue 1,000 formal enforcement actions to help address anti-social behaviour in communities.	Quarter 4	Assistant Director of Community Safety & Street Scene	Regeneration & Environment	KPI output	Cabinet Member for Finance & Safe and Clean Communities
P6		33 adults to start a residential rehabilitation placement to receive support for drug/alcohol misuse.	Quarter 4	Director of Public Health	Adult Care, Housing & Public Health	KPI output	Cabinet Member for Safe and Clean Communities
P7	<b>Creating vibrant communities</b>	Delivery of ward plans through ward reports being reported to Council from July 2025, which have been informed by local communities.	Quarter 4	Head of Neighbourhoods	Assistant Chief Executive	In current plan	Cabinet Member for Social Inclusion and Neighbourhood Working
P8		Refresh the Thriving Neighbourhood Strategy which will reflect the Council's continued approach towards working with local communities and the further integration of locality-based services.	Quarter 4	Head of Neighbourhoods	Assistant Chief Executive	In current plan	Cabinet Member for Social Inclusion and Neighbourhood Working
P9		Implement Phase 1 of the Our Places Fund by starting work on the Swinton & Maltby schemes.	Quarter 4	Assistant Director of Planning, Regeneration & Transport	Regeneration & Environment	New	Cabinet Member for Transport, Jobs and the Local Economy

P10		Deliver cultural events in varied locations throughout the borough, including such events as: <ul style="list-style-type: none"> <li>Rotherham Show</li> <li>Signals Festival</li> <li>Uplift</li> <li>WoW Rotherham</li> <li>Christmas Lights' Switch On</li> <li>Support for ward-based community galas and festivals</li> </ul>	Quarter 4	Head of Creative Programming & Engagement	Regeneration & Environment	In current plan	Cabinet Member for Social Inclusion and Neighbourhood Working  Cabinet Member for Transport, Jobs and the Local Economy
P11		Appoint a contractor to undertake Stage 4 designs for the Dinnington High Street regeneration project.	Quarter 3	Assistant Director of Planning, Regeneration & Transport	Regeneration & Environment	In current plan	Cabinet Member for Transport, Jobs and the Local Economy
P12		Start work on the demolition of Wath library to make way for new facilities.	Quarter 3	Assistant Director of Planning, Regeneration & Transport	Regeneration & Environment	In current plan	Cabinet Member for Social Inclusion and Neighbourhood Working  Cabinet Member for Transport, Jobs and the Local Economy
P13		Support communities across the borough through the delivery of the Community Cohesion Grant fund.	Quarter 4	Head of Policy, Performance & Intelligence	Assistant Chief Executive	New	Leader of the Council
P14		To invest £300k in community facilities across the Borough to sustain and increase the participation, activities and engagement within them. This includes the Black Hut and Oaklea Retreat.	Quarter 4	Assistant Director of Property & Facilities Service	Finance & Customer Services	New	Cabinet Member for Transport, Jobs and Local Economy
P15	<b>Better public spaces</b>	Invest £2 million into footway improvements across the Borough to deliver 11km of footway repairs.	Quarter 4	Assistant Director of Community Safety & Street Scene	Regeneration & Environment	In current plan	Cabinet Member for Transport, Jobs and the Local Economy
P16		Complete redevelopment works at Rother Valley Country Park.	Quarter 3	Assistant Director of Planning, Regeneration & Transport  Assistant Director of Culture, Sport & Tourism	Regeneration & Environment	In current plan	Cabinet Member for Social Inclusion and Neighbourhood Working  Cabinet Member for Transport, Jobs and the Local Economy
P17		Complete redevelopment works at Thrybergh Country Park.	Quarter 4	Assistant Director of Planning, Regeneration & Transport  Assistant Director of Culture, Sport & Tourism	Regeneration & Environment	In current plan	Cabinet Member for Social Inclusion and Neighbourhood Working  Cabinet Member for Transport, Jobs and the Local Economy
P18		Progress the Catcliffe Flood Alleviation Scheme by engaging a delivery partner to progress the design.	Quarter 4	Assistant Director of Community Safety & Street Scene	Regeneration & Environment	New	Cabinet Member for Social Inclusion and Neighbourhood Working

P19		Reach shovel ready status on the Whiston Brook, Eel Mires Dyke and Kilnhurst flood alleviation schemes.	Quarter 2	Assistant Director of Community Safety & Street Scene	Regeneration & Environment	In current plan	Cabinet Member for Social Inclusion and Neighbourhood Working
P20		Establish the additional Roadside Cleaning Team.	Quarter 2	Assistant Director of Community Safety & Street Scene	Regeneration & Environment	New	Cabinet Member for Finance & Safe and Clean Communities
P21		Complete the procurement of all vehicles within the Fleet Replacement Plan.	Quarter 3	Assistant Director of Community Safety & Street Scene	Regeneration & Environment	In current plan	Cabinet Member for Finance & Safe and Clean Communities
P22		Complete the procurement of the Refuse Collection Vehicles.	Quarter 3	Assistant Director of Community Safety & Street Scene	Regeneration & Environment	New	Cabinet Member for Finance & Safe and Clean Communities
P23a		Maintain the proportion of road network classified as 'green status' (do not require repair):	Quarter 4	Assistant Director of Community Safety & Street Scene	Regeneration & Environment	KPI output	Cabinet Member for Finance & Safe and Clean Communities
P23b		Achieve 80% of the 'principal' road network.					
P23c		Achieve 77% of the 'non principal' road network.					
P24		Achieve 65% of the 'unclassified' road network.	Quarter 4	Assistant Director of Community Safety & Street Scene	Regeneration & Environment	KPI output	Cabinet Member for Finance & Safe and Clean Communities
P25		Undertake effective enforcement action for fly tipping by issuing a minimum of 60 fixed penalty notices.					
P26		Increase the proportion of waste sent for reuse (recycling and composting) to 45%.					
P27	<b>Revitalising the Town Centre</b>	Plant at least 500 trees across the borough.	Quarter 4	Assistant Director of Culture, Sport & Tourism	Regeneration & Environment	KPI output	Cabinet Member for Social Inclusion and Neighbourhood Working
P28		Start work on Riverside Gardens and Corporation St public realm works.	Quarter 1	Assistant Director of Planning, Regeneration & Transport	Regeneration & Environment	In current plan	Cabinet Member for Transport, Jobs and the Local Economy
P29		Complete construction works to the Outdoor Covered Market.	Quarter 4	Assistant Director of Planning, Regeneration & Transport	Regeneration & Environment	In current plan	Cabinet Member for Transport, Jobs and the Local Economy
P30		Complete landscaping works to the pocket park at Snail Yard.	Quarter 3	Assistant Director of Planning, Regeneration & Transport	Regeneration & Environment	New	Cabinet Member for Transport, Jobs and the Local Economy
		Start works on the first phase of a Health Hub providing health-based services in the town centre.	Quarter 3	Assistant Director of Planning, Regeneration & Transport	Regeneration & Environment	New	Cabinet Member for Transport, Jobs and the Local Economy

P31		Complete development of plans to RIBA Stage 1 for the next phase of major housing in the town centre.	Quarter 2	Assistant Director of Planning, Regeneration & Transport	Regeneration & Environment	New	Cabinet Member for Transport, Jobs and the Local Economy
P32		Submit Rotherham's 'Regeneration Plan' in response to the Government's new grant fund 'Plan for Neighbourhoods' (formerly known as Long Term Plan for Towns).	Quarter 3	Assistant Director of Planning, Regeneration & Transport	Regeneration & Environment	New	Cabinet Member for Transport, Jobs and the Local Economy

Outcome: An economy that works for everyone							
Ref	Priorities	Activity	Timescales for completion (Quarter)	Lead officer	Lead directorate	Features in current YADP or new action?  Or KPI output?	Lead Cabinet Member
E1	Developing the economy	Start construction of the Templeborough Business Zone Project.	Quarter 2	Assistant Director of Planning, Regeneration & Transport	Regeneration & Environment	Current plan includes start construction	Cabinet Member for Transport, Jobs and the Local Economy
E2		Support up to 20 businesses to improve shop units in the town centre and on other principal high streets through the new 'shop units grants' programme.	Quarter 4	Assistant Director of Planning, Regeneration & Transport	Regeneration & Environment	New	Cabinet Member for Transport, Jobs and the Local Economy
E3		Deliver the programmed upgrades to business centers at Century (Manvers), Fusion (Templeborough) and Matrix (Dinnington) including improvements to internal facilities.	Quarter 4	Assistant Director of Property and Facilities Services	Finance & Customer Services	New	Cabinet Member for Transport, Jobs and the Local Economy
E4		Help 70 new businesses to start up.	Quarter 4	Assistant Director of Planning, Regeneration & Transport	Regeneration & Environment	KPI output	Cabinet Member for Transport, Jobs and the Local Economy
E5		Provide advice and support to 500 local businesses.	Quarter 4	Assistant Director of Planning, Regeneration & Transport	Regeneration & Environment	KPI output	Cabinet Member for Transport, Jobs and the Local Economy
E6	Enhancing skills	Adoption of Employment and Skills Strategy.	Quarter 2	Assistant Director of Planning, Regeneration & Transport	Regeneration & Environment	New	Cabinet Member for Transport, Jobs and the Local Economy
E7		Through the Employment Solutions Service, support a minimum of 455 people to access employment, (including training, education, apprenticeships, and paid employment).	Quarter 4	Assistant Director of Housing	Adult Care, Housing & Public Health	In current plan	Cabinet Member for Transport, Jobs and the Local Economy
E8		Develop and implement an apprenticeship action plan that documents the work with partners to develop more apprenticeships across the borough.	Quarter 4	Head of Organisational Development and Change	Assistant Chief Executive	New	Leader of the Council.
E9		Support 25 young people aged 16-25 into paid employment through traineeships and internships as part of the Children's Capital of Culture programme.	Quarter 3	Assistant Director Culture, Sport and Tourism	Regeneration & Environment	New	Cabinet Member for Social Inclusion and Neighbourhood Working  Cabinet Member for Transport, Jobs and the Local Economy
E10		Implement an Economic Inactivity Trailblazer, providing a new system of support to economically inactive residents to re-enter the workforce.	Quarter 1	Assistant Director of Planning, Regeneration & Transport	Regeneration & Environment	New	Cabinet Member for Transport, Jobs and the Local Economy
E11		Complete delivery of Phase 2 of the Rotherham Together Partnership's Social Value Action Plan.	Quarter 3	Assistant Chief Executive	Assistant Chief Executive	In current plan	Leader of the Council

E12		Increase the proportion of new starter apprenticeships created within the Council as a percentage of the workforce to 1.5%.	Quarter 4	Head of Organisational Development and Change	Assistant Chief Executive	KPI output	Leader of the Council.
E13	<b>Connecting people to opportunity</b>	Completion of a Strategic Case in relation to the Rotherham Gateway (Mainline Station) Masterplan.	Quarter 3	Assistant Director of Planning, Regeneration & Transport	Regeneration & Environment	New	Cabinet Member for Transport, Jobs and the Local Economy
E14		Work with regional partners to support SYMCA in their work to develop the Outline Business Case for the new railway station at Waverley.	Quarter 4	Assistant Director of Planning, Regeneration & Transport	Regeneration & Environment	In current plan	Cabinet Member for Transport, Jobs and the Local Economy
E15		Work with regional partners to support SYMCA in their work to construct a new tram-train stop at Magna.	Quarter 4	Assistant Director of Planning, Regeneration & Transport	Regeneration & Environment	In current plan	Cabinet Member for Transport, Jobs and the Local Economy
E16		Consult on draft designs for City Regional Sustainable Transport Settlement active travel and bus priority proposals on Fitzwilliam Road and Broom Road.	Quarter 4	Assistant Director of Planning, Regeneration & Transport	Regeneration & Environment	New	Cabinet Member for Transport, Jobs and the Local Economy
E17		Develop and deliver a programme of work experience, supported internships, apprentices and graduate schemes to ensure effective career pathways and succession planning.	Quarter 2	Assistant Director of Human Resources  Head of Organisational Development and Change	Assistant Chief Executive	In Current Plan	Leader of the Council



Outcome: Children and young people achieve							
Ref	Priorities	Activity	Timescales for completion (Quarter and month)	Lead officer	Lead directorate	Features in current YADP or new action? Or KPI output?	Lead Cabinet Member
C1	<b>Ensuring children and young people have fun things to do</b>	Work with children and young people across the borough to deliver events throughout the 2025 Festival Year, celebrating Rotherham becoming the world's first Children's Capital of Culture.	Quarter 3	Assistant Director of Culture, Sport & Tourism	Regeneration & Environment	In current plan	Cabinet Member for Social Inclusion and Neighbourhood Working  Deputy Leader and Cabinet Member for Children and Young People
C2		Replace the watersplash facility at Clifton Park.	Quarter 2	Assistant Director of Culture, Sport & Tourism	Regeneration & Environment	In current plan	Cabinet Member for Social Inclusion and Neighbourhood Working
C3		Improve 4 play areas as part of the Children's Playgrounds Programme.	Quarter 4	Assistant Director of Culture, Sport & Tourism	Regeneration & Environment	In current plan	Cabinet Member for Social Inclusion and Neighbourhood Working  Deputy Leader and Cabinet Member for Children and Young People
C4		Submit a bid to the Football Foundation in support of a new multi-use games area in the borough.	Quarter 2	Assistant Director of Culture, Sport & Tourism	Regeneration & Environment	New	Cabinet Member for Social Inclusion and Neighbourhood Working
C5		Commission the voluntary and community sector to deliver 850+ universal youth work sessions so that young people have access to activities across the borough.	Quarter 4	Assistant Director of Family Help	Children & Young People's Service	KPI output	Deputy Leader and Cabinet Member for Children and Young People.
C6	<b>Enable children and young people to thrive</b>	Provide food vouchers to children eligible for free school meals during the school holidays, in line with the package of measures agreed through the Household Support Fund.	Quarter 4	Assistant Director of Financial Services	Finance and Customer Services	In current plan	Deputy Leader and Cabinet Member for Children and Young People.  Cabinet Member for Social Inclusion and Neighbourhood Working.
C7		Complete building work on the Special Educational Needs and Disability centre at Eric Manns and hand over to the Rotherham Parents Carers Forum.	Quarter 4	Assistant Director Property and Facilities Services  Assistant Director of Family Help	Finance & Customer Services  Children & Young People's Services	In current plan	Deputy Leader and Cabinet Member for Children and Young People
C8		Deliver Independent Travel Training to at least 30 children and young people to increase	Quarter 4	Assistant Director of Community Safety & Street Scene	Regeneration & Environment	In current plan	Deputy Leader and Cabinet Member for

		independence, through the new Home to School Transport Policy.					Children and Young People
C9		Support 27 Rotherham secondary schools and colleges, to enhance their careers provision.	Quarter 4	Assistant Director of Planning, Regeneration & Transport	Regeneration & Environment	In current plan	Deputy Leader and Cabinet Member for Children and Young People
C10		Implement a new education case management system.	Quarter 2	Joint Assistant Director Commissioning, Quality and Performance	Children & Young People's Services	New – budget investment	Deputy Leader and Cabinet Member for Children and Young People
C11		Deliver 100% of Baby Packs to eligible Rotherham Families who have requested one.	Quarter 4	Director of Public Health	Adult Care, Housing & Public Health  Children & Young People's Services	KPI output	Deputy Leader and Cabinet Member for Children and Young People
C12		Provide health visitor checks to at least 85% of eligible children for their 2-2.5yr checks.	Quarterly achievement (reported in arrears)	Director of Public Health	Adult Care, Housing & Public Health.	KPI output	Deputy Leader and Cabinet Member for Adult Social Care and Health
C13		Continue to deliver high quality services across the Family Hubs network, ensuring that at least 90% of families register their children within 6 months of birth.	Quarter 4	Assistant Director of Family Help	Children & Young People's Services	KPI output	Deputy Leader and Cabinet Member for Children and Young People
C14		Children's Centres to deliver 1900+ support sessions to families with children aged 0-5 years.	Quarter 4	Assistant Director of Family Help	Children & Young People's Services	KPI output	Deputy Leader and Cabinet Member for Children and Young People
C15		Issue 73% of Education, Health and Care Plans within 20 weeks ensuring children receive effective support when needed.	Quarter 4	Assistant Director of Education & Skills	Children & Young People's Service	KPI output	Deputy Leader and Cabinet Member for Children and Young People
C16a	<b>Keeping children and young people safe from harm</b>	Provide the remaining planned children's in-house residential homes to meet the needs of Rotherham children in care and help make sure they can stay in the borough.	Quarter 3	Assistant Director of Children's Safeguarding	Children & Young People's Services	In current plan. Carried forward from 2024-25	Deputy Leader and Cabinet Member for Children and Young People
C16b		a) Submit registration for a <b>third two-bedroom</b> home.	Quarter 3				
C16c		b) Submit registration for a <b>fourth two-bedroom</b> home.	Quarter 4				
C16d		c) Submit registration for a <b>fifth two-bedroom</b> home.	Quarter 4				
C17		d) Submit registration for a <b>sixth two-bedroom</b> home.	Quarter 4	Assistant Director Children's Safeguarding	Children & Young People's Services	New	Deputy Leader and Cabinet Member for Children and Young People
C18		Plan the implementation of the Families First Partnership Programme and the Family Help Strategy; undertake a comprehensive needs analysis and revise the threshold document.	Quarter 4	Assistant Director Children's Safeguarding	Children & Young People's Services	New	Deputy Leader and Cabinet Member for Children and Young People
		Publish a No Family Left Behind ( <i>Rotherham's Commitment to Addressing Child Poverty</i> )	Quarter 2	Joint Assistant Director, Commissioning, Performance and Quality	Children & Young People's Services	New	Deputy Leader and Cabinet Member for



		Strategy, championing initiatives and aligning stakeholders to address child poverty.					Children and Young People
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Outcome: Residents live well							
Ref	Priorities	Activity	Timescales for completion (Quarter and month)	Lead officer	Lead directorate	Features in current YADP or new action? Or KPI output?	Lead Cabinet Member
R1	<b>Better physical and mental wellbeing</b>	Commission an Active Hub to establish referral support for people with long-term health conditions to access physical activity opportunities.	Quarter 3	Director of Public Health	Adult Care, Housing & Public Health	New	Cabinet Member for Adult Social Care and Health
R2		Launch a specialised support service for people who have attempted suicide.	Quarter 1	Director of Public Health	Adult Care, Housing & Public Health	New	Cabinet Member for Adult Social Care and Health
R3		Provide 8,500 NHS Health Checks for Rotherham Residents.	Quarter 4	Assistant Director of Public Health	Adult Care, Housing & Public Health	KPI output	Cabinet Member for Adult Social Care and Health
R4		Support the Rotherham Ambition for a Smoke Free Rotherham by supporting 1,000 Rotherham residents to set a Quit date.	Quarter 4	Director of Public Health	Adult Care, Housing & Public Health	KPI output	Cabinet Member for Adult Social Care and Health
R5	<b>Assisting people to live independent, safe and well</b>	Complete the building work for Castle View Day Service which will provide new day opportunities for people with high support needs.	Quarter 4	Assistant Director of Adult Care & Integration	Adult Care, Housing & Public Health	Current plan	Cabinet Member for Adult Social Care and Health
R6		Deliver the Rothercare analogue to digital switchover for over 5,000 residents.	Quarter 3	Assistant Director of Adult Care & Integration	Adult Care, Housing & Public Health	New	Cabinet Member for Adult Social Care and Health
R7		Launch a new technology service that will provide a broader range of equipment to enable people to remain living at home for as long as possible.	Quarter 1	Assistant Director of Adult Care & Integration	Adult Care, Housing & Public Health	New	Cabinet Member for Adult Social Care and Health
R8		Agree an updated Domestic Abuse Strategy to continue to improve the support available to victims and the actions taken to address perpetrators of violence and abuse.	Quarter 4	Assistant Director of Community Safety & Street Scene	Regeneration & Environment	New	Cabinet Member for Adult Social Care and Health
R9		Deliver the Learning Disability Strategy priorities for 2025, which will include a new transitions pathway for young people preparing for adulthood, increasing the number of young people accessing employment opportunities and embedding the voice of the young person in their care and support journey.	Quarter 4	Assistant Director of Adult Care & Integration	Adult Care, Housing & Public Health	New	Cabinet Member for Adult Social Care and Health
R10		Deliver the Council's Local Council Tax Support Top Up scheme, providing up to £126 to working households in receipt of council tax support.	Quarter 4	Assistant Director of Financial Services	Finance & Customer Services	Current Plan	Cabinet Member for Finance & Safe and Clean Communities
R11		Ensure that a minimum of 70% of Domestic Abuse referrals are actively engaged in any support offered.	Quarter 4	Assistant Director of Community Safety & Street Scene	Regeneration & Environment	KPI output	Cabinet Member for Adult Social Care and Health
R12		Increase the proportion of new claims for Housing Benefits and Council Tax Support are dealt with within 14 days of receipt of all necessary information to 98%.	Quarter 4	Assistant Director of Financial Services	Finance & Customer Services	KPI output	Cabinet Member for Housing

R13	Good quality, affordable homes for all	Continue the delivery of our ambitious Council Homes Delivery Programme:		Assistant Director of Housing	Adult Care, Housing & Public Health	In current plan	Cabinet Member for Housing
		Complete the Council new build project at Warden Street, Canklow.	Quarter 3				
R14a		Complete the Council new build project at Albert Road and Princess Street.	Quarter 3			In current plan	
R14b		Complete the Council new build project at the Former Ship Inn Site, Swinton.	Quarter 3			New	
R14c		Start groundwork on new homes at Maltby.	Quarter 2			New	
R14d		Start groundwork on new homes at Eastwood.	Quarter 4			New	
R14e		Start groundwork on new homes at Wath.	Quarter 3			New	
R14f		Start groundwork on former Albert Club, West Melton.	Quarter 1				
R14g		Deliver 75 new Council homes through acquisition either from private sector housebuilders (through planning obligations) or direct from the open market.	Quarter 4			New	
R14h		Bring at least 30 long term empty homes back into use through Council support.	Quarter 4	Assistant Director of Housing	Adult Care, Housing & Public Health	In current plan	Cabinet Member for Housing
R15		Develop proposals in relation to Selective Licensing which seek to protect private tenants, support landlords and improve housing conditions within the Borough.	Quarter 2	Assistant Director of Community Safety & Street Scene	Regeneration & Environment	New	Cabinet Member for Housing
R16		Agree a new Housing Allocations Policy.	Quarter 3	Assistant Director of Housing	Adult Care, Housing & Public Health	New	Cabinet Member for Housing
R17		Complete full stock condition surveys to 6,000 properties.	Quarter 4	Assistant Director of Housing	Adult Care, Housing & Public Health	New	Cabinet Member for Housing
R18		Expand the Council's temporary accommodation portfolio to at least 173 homes.	Quarter 2	Assistant Director of Housing	Adult Care, Housing & Public Health	KPI output	Cabinet Member for Housing
R19		Maintain the proportion of council housing repairs completed 'Right 1st time' to achieve at least 93%.	Quarter 4	Assistant Director of Housing	Adult Care, Housing & Public Health	KPI output	Cabinet Member for Housing
R20		50% of council home to have an EPC C energy performance rating.	Quarter 4	Assistant Director of Housing	Adult Care, Housing & Public Health	KPI output	Cabinet Member for Housing

Outcome: One Council that listens and learns							
Ref	Priorities	Activity	Timescales for completion (Quarter and month)	Lead officer	Lead directorate	Features in current YADP or new action?  Or KPI output?	Lead Cabinet Member
1	<b>Better customer experience</b>	Increase the number of services available digitally for our customers, by implementing calendar booking and payment upfront online functions. This will include a digitalised pest control appointment service.	Quarter 4	Assistant Director of Customer, Information & Digital	Finance & Customer Services	New	Leader of the Council
2		Implement a new IT system (Confirm), which will improve the cleanliness of the borough by providing better performance monitoring, maximising use of resources and improving how the public report and receive feedback on local issues.	Quarter 3	Assistant Director of Community Safety & Street Scene	Regeneration & Environment	New	Cabinet Member for Finance & Safe and Clean Communities
3		Customer telephone wait time in the corporate contact centre to under 3 minutes.	Quarter 4	Assistant Director of Customer, Information & Digital	Finance & Customer Services	KPI output	Leader of the Council
4		Respond to 85% or above of complaints closed within timescales.	Quarter 4	Head of Policy, Performance and Intelligence	Assistant Chief Executive	KPI output	Cabinet Member for Finance and Safe and Clean Communities
5		Reduce the number of complaints relating to street cleaning, grounds maintenance and waste management to less than 190.	Quarter 4	Assistant Director of Community Safety & Street Scene	Regeneration & Environment	KPI output	Cabinet Member for Finance and Safe and Clean Communities
6	<b>Working in partnership with our communities</b>	Refresh the Council's Equality, Diversity and Inclusion Strategy and produce the accompanying Annual Report.	Quarter 2	Head of Policy, Performance and Intelligence  Head of Organisational Development and Change	Assistant Chief Executive	New	Cabinet Member for Finance and Safe and Clean Communities
7		Develop and launch a new Rotherham Plan for the Rotherham Together Partnership	Quarter 4	Head of Policy, Performance and Intelligence	Assistant Chief Executive	New	Leader of the Council
8		Deliver the next phase of a staff and Elected Member learning and development programme that will help embed a strength based-working approach across the Council's workforce and partners.	Quarter 2	Head of Neighbourhoods  Head of Organisational Development and Change	Assistant Chief Executive	In current plan	Cabinet Member for Social Inclusion and Neighbourhood Working
9		Procure and implement new consultation software to improve the Council's approach to consultations.	Quarter 4	Head of Policy, Performance and Intelligence	Assistant Chief Executive	New	Leader of the Council
10		Embed the Rotherham Adult Social Care Always Listening Co-Production Board (RASCAL) within the approach to change across adult social care.	Quarter 4	Assistant Director of Adult Care & Integration	Adult Care, Housing & Public Health	In current plan	Cabinet Member for Adult Social Care and Health

11		Co-design a new look tenant engagement framework that strengthens tenant influence in Rotherham and empowers tenants to effectively shape council housing services and enhance their neighbourhoods.	Quarter 4	Assistant Director of Housing	Adult Care, Housing & Public Health	New	Cabinet Member for Housing
12	<b>A workforce that is ambitious and proud</b>	Complete the Employee Opinion Survey 2025 and increase the participation rate to greater than 50%.	Quarter 4	Head of Organisational Development and Change	Assistant Chief Executive	In current plan	Cabinet Member for Finance and Safe and Clean Communities
13		Refresh the recruitment approach through engagement with our communities and modern recruitment methods, including jobs fairs and partnership working, to ensure the attraction of applicants who are representative of the communities we serve.	Quarter 4	Assistant Director of HR Head of Organisational Development and Change	Assistant Chief Executive	In current plan	Cabinet Member for Finance and Safe and Clean Communities
14	<b>Responding to Climate change</b>	Install two solar (PV) panels on five town centre properties (Tom Burgess House, Arthur Wharton House, Elizabeth House, Portland House; Millfold Rise) to provide a revenue income or saving, funded by the Decarbonisation Recycle Fund.	Quarter 4	Assistant Director of Property and Facilities Services	Finance & Customer Services	New	Cabinet Member for Transport, Jobs and Local Economy
15		Deliver 10 engagement events with education establishments and communities to improve awareness and promote the benefits of renewables, carbon reduction, energy management and green skills and jobs.	Quarter 4	Assistant Director of Property and Facilities Services	Finance & Customer Services	New	Cabinet Member for Transport, Jobs and Local Economy
16		Develop a full business case for the procurement and delivery of a Local Area Energy Plan for Rotherham, including a review of potential external funding opportunities.	Quarter 4	Assistant Director of Property and Facilities Services	Finance & Customer Services	New	Cabinet Member for Transport, Jobs and Local Economy
17		Work with South Yorkshire Mayoral Combined Authority to progress the next phase of the public EV infrastructure strategy and identify an external funding source.	Quarter 4	Assistant Director of Property and Facilities Services	Finance & Customer Services	New	Cabinet Member for Transport, Jobs and Local Economy

Social Care performance measures					
Ref	Social Care performance measure	Good is	Lead officer	Service area	Target
SC1	Proportion of adults with social care support, remaining at home.	High	Assistant Director of Adult Care & Integration	Adult Social Care	n/a
SC2	Number of new admissions to residential care homes for older people as a rate per 100K population.	Low (in line with peers)	Assistant Director of Adult Care & Integration		616.0
SC3	Number of new admissions to residential care homes for older people.	Low (in line with peers)	Assistant Director of Adult Care & Integration		330
SC4	Proportion of Adults who were enabled to be independent after short term at home support	High	Assistant Director of Adult Care & Integration		90%
SC5	Proportion of carers who find it easy to find information about support.	Better than national average	Assistant Director of Adult Care & Integration		Better than national average
SC6	Number of 0-17year old children who are a Child in Need as a rate per 10,000 of the Rotherham 0-17yrs population.	Low	Assistant Director of Children's Safeguarding	Children & Young People's Social Care	<375.5
SC7	Number of 0-17year old children with a child protection plan as a rate per 10,000 of the Rotherham 0-17yrs population.	Low	Assistant Director of Children's Safeguarding		<55.0
SC8	Number of 0-17year old children in care as a rate per 10,000 of the Rotherham 0-17yrs population.	Low	Assistant Director of Children's Safeguarding		<90.0
SC9	Number of 0-17year old children open to the Family Help service as a rate per 10,000 of the Rotherham 0-17yrs population.	n/a	Assistant Director of Family Help		n/a
SC10	Number of children and young people assessed as having a medium to high risk of Child Sexual Exploitation (CSE)	n/a	Assistant Director of Children's Safeguarding		n/a
SC11	Number of children and young people assessed as having a medium to high risk of Child Criminal Exploitation (CSE)	n/a	Assistant Director of Children's Safeguarding		n/a
SC12	Proportion of children and young people being referred to social care services for a second of subsequent time within 12 months.	Low	Assistant Director of Children's Safeguarding		<22%