

Councillor Lynda Marshall – Cabinet Member for Street Scene and Green Spaces

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Please Contact
Cllr Lynda Marshall

Direct Line
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10th November 2025

Cllr Joshua Bacon
Elected Member

Via email: Joshua.bacon@rotherham.gov.uk

Dear Cllr Bacon

Question at Council – Wednesday 5th November 2025

Thank you for your question at the Council meeting on Wednesday 5th November 2025. I have set out your question and my response below:

The council raised the cost of the brown bin service, it raised council tax, people are paying more and getting less from this service. Does the Council understand that this so-called 'refund' is insulting given the huge failure?

I sincerely apologise for the disruption to garden waste subscribers this year. We value their custom and would reassure them that we have been working hard to resolve the issues and return to the high quality and consistent levels of service seen previously.

I understand people's frustration. The announcement of the reduction on next year's subscription, or refund for those who do not choose to resubscribe, is based on a fair reflection of the number of missed collections for each household by the end of the subscription year.

I hope you find this information helpful.

Yours sincerely

A handwritten signature in black ink that reads "Lynda Marshall". The script is cursive and fluid, with a period at the end.

Cllr Lynda Marshall
Cabinet Member for Street Scene and Green Spaces