

Councillor Lynda Marshall – Cabinet Member for Waste Services, Leisure and Green Spaces

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Email the Council for **free** @ your local library

Our ref

LM/LH

Please Contact

Cllr Lynda Marshall

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21st July 2026

Cllr Michael Bennett-Sylvester
Elected Member

Via email: Michael.Sylvester@rotherham.gov.uk

Dear Cllr Bennett-Sylvester,

Council Meeting – Wednesday 15th July 2026

Thank you for your question raised at the Council meeting on Wednesday 15th July. I have set out your question and my response below.

When suggesting the bulky waste service to residents we are often being met with the length of time to collect as an objection. What measures are being taken to reduce lead times for collections please?

The popularity of the Bulky Waste Collection Service has grown, with service confirming an increase in bookings of approximately 50% being made following the introduction of the discounted rate. We have previously made additional investment in the service to increase capacity.

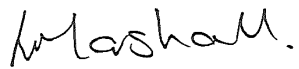
Higher level has been sustained this year, demonstrating that residents are making good use of the service; it is operating at full capacity. The service is often busier during the summer months and other peak periods such as after Christmas, so this can increase waiting times.

As a result of this increased demand, collection waiting times are currently longer than usual, with residents typically waiting around 2 to 3 weeks for an appointment.

I appreciate these waiting times can be frustrating, they reflect the continued success and demand for the Council's bulky waste service and the significant number of residents choosing to use it.

I hope you find this information helpful.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Lynda Marshall'.

Cllr Lynda Marshall
Cabinet Member for Waste Services, Leisure and Green Spaces